

# Module Interface Specification for Sayyara

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# 1 Revision History

Table 1: Revision History

Date	Developer(s)	Change
December 28, 2022	Arkin Modi	Create Revision History
January 7, 2023	Joy Xiao	Introduction
January 9, 2023	Arkin Modi	Add Module Hierarchy
January 11, 2023	Arkin Modi	Create MIS of Users Module
January 14, 2023	Arkin Modi	Create MIS of Work Orders Module
January 13, 2023	Arkin Modi	Create MIS of Database Driver Module
January 13, 2023	Arkin Modi	Create MIS of Services Module
January 15, 2023	Leon So	Create MIS of Shop Module
January 15, 2023	Arkin Modi	Create MIS of Quotes Module
January 15, 2023	Joy Xiao	Create MIS of Employee Management Module

## 2 Symbols, Abbreviations and Acronyms

See SRS Documentation at <https://github.com/arkinmodi/project-sayyara/blob/main/docs/SRS/SRS.pdf>

[Also add any additional symbols, abbreviations or acronyms —SS]

symbol	description
Sayyara	Explanation of program name
MIS	Module Interface Specifications
MG	Module Guide

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### 3 Introduction

The following document details the Module Interface Specifications for project Sayyara. Sayyara is a progressive web application (PWA) which will act as a single platform for independent auto repair shops and vehicle owners. This platform will allow independent auto repair shops and vehicle owners to interact in a more efficient and effective manner. Vehicle owners can search for auto repair shops and services; request quotes for service; book, view, and manage service appointments. On the application, auto repair shop owners will be able to manage a list of employees; manage a list of service types and corresponding service appointment availabilities; manage store information such as location, hours of operation, and contact information. Auto repair shop owners and employees will be able to manage quotes, service appointments, and work orders from a single application. The MIS will detail specifications for the project described above.

Complementary documents include the System Requirement Specifications and Module Guide. The full documentation and implementation can be found at <https://github.com/arkinmodi/project-sayyara/>.

### 4 Notation

[You should describe your notation. You can use what is below as a starting point. —SS]

The structure of the MIS for modules comes from Hoffman and Strooper (1995), with the addition that template modules have been adapted from Ghezzi et al. (2003). The mathematical notation comes from Chapter 3 of Hoffman and Strooper (1995). For instance, the symbol  $:=$  is used for a multiple assignment statement and conditional rules follow the form  $(c_1 \Rightarrow r_1 | c_2 \Rightarrow r_2 | \dots | c_n \Rightarrow r_n)$ .

The following table summarizes the primitive data types used by Sayyara.

Data Type	Notation	Description
character	char	a single symbol or digit
integer	$\mathbb{Z}$	a number without a fractional component in $(-\infty, \infty)$
natural number	$\mathbb{N}$	a number without a fractional component in $[1, \infty)$
real	$\mathbb{R}$	any number in $(-\infty, \infty)$
real positive	$\mathbb{R}^+$	any number in $[0, \infty)$

The specification of Sayyara uses some derived data types: sequences, strings, and tuples. Sequences are lists filled with elements of the same data type. Strings are sequences of characters. Tuples contain a list of values, potentially of different types. In addition, Sayyara uses functions, which are defined by the data types of their inputs and outputs. Local functions are described by giving their type signature followed by their specification.

### 5 Module Decomposition

The following table is taken directly from the Module Guide document for this project.



Level 1	Level 2
Hardware-Hiding Module	
	Users Module
	Quotes Module
	Appointments Module
Behaviour-Hiding Module	Work Orders Module
	Employee Management Module
	Services Module
	Shop Module
Software Decision Module	Database Driver Module

Table 2: Module Hierarchy

## 6 MIS of Database Driver Module

### 6.1 Module

schema.prisma

### 6.2 Uses

None

### 6.3 Syntax

#### 6.3.1 Exported Constants

None

#### 6.3.2 Exported Types

##### Employee

Output Name	Output Type	Description
id	String	ID of Employee
create_time	String	Create Time of Employee Account
update_time	String	Update Time of Employee Account
first_name	String	First Name of Employee
last_name	String	Last Name of Employee
phone_number	String	Phone Number of Employee
email	String	Email of Employee
password	String	Password of Employee's Account
type	String	Type of User
shop	Shop	Shop which Employee is registered under
appointments	List<Appointment>	Appointments assigned to the Employee
status	String	Employee status (i.e., Active or Suspended)

##### Customer

Output Name	Output Type	Description
id	String	ID of Customer
create_time	String	Create Time of Customer Account
update_time	String	Update Time of Customer Account
first_name	String	First Name of Customer
last_name	String	Last Name of Customer
phone_number	String	Phone Number of Customer
email	String	Email of Customer
password	String	Password of Customer's Account
type	String	Type of User
appointments	List<Appointment>	Appointments assigned to the Customer
chat_messages	List<ChatMessage>	Chat Messages sent by the Customer
quotes	List<Quote>	Quotes initiated by the Customer
vehicles	List<Vehicle>	Vehicles associated with the Customer

## Appointment

Output Name	Output Type	Description
id	String	ID of Appointment
create_time	String	Create Time of Appointment
update_time	String	Update Time of Appointment
quote	Optional<Quote>	Associated Quote
work_order	Work Order	Associated Work Order
vehicle	Vehicle	Associated Vehicle
service_type	String	Type of Service
employee	Optional<Employee>	Assigned Employee
customer	Customer	Assigned Customer
status	String	Progress Status of Appointment
start_time	DateTime	Start Time
end_time	DateTime	End Time
shop	Shop	Associated Shop

## Quote

Output Name	Output Type	Description
id	String	ID of Quote
create_time	String	Create Time of Quote
update_time	String	Update Time of Quote
customer	Customer	Assigned Customer
shop	Shop	Associated Shop
appointment	Optional<Appointment>	Associated Appointment
chat_messages	List<ChatMessage>	Associated Chat Messages
status	String	Status indicating whether a invitation has been created
estimated_price	$\mathbb{R}^+$	Estimated price of job
duration	$\mathbb{R}^+$	Estimated time need for job

### ChatMessage

Output Name	Output Type	Description
id	String	ID of Chat Message
create_time	String	Create Time of Chat Message
update_time	String	Update Time of Chat Message
message	String	Chat Message
quote	Quote	Associated Quote
customer	Customer	Associated Customer
shop	Shop	Associated Shop

### Vehicle

Output Name	Output Type	Description
id	String	ID of the Vehicle
create_time	String	Create Time of the Vehicle
update_time	String	Update Time of the Vehicle
year	$\mathbb{N}$	Model Year of the Vehicle
make	String	Make of the Vehicle
model	String	Model of the Vehicle
vin	String	VIN of the Vehicle
license_plate	String	License Plate of the Vehicle
customer	Customer	Associated Customer
appointments	List<Appointment>	Appointments assigned to the Vehicle

### WorkOrder

Output Name	Output Type	Description
id	String	ID of Work Order
create_time	String	Create Time of Work Order
update_time	String	Update Time of Work Order
appointment	Appointment	Associated Appointment
title	String	Title of Work Order
customer	Customer	Assigned Customer
vehicle	Vehicle	Associated Vehicle
employee	Employee	Assigned Employee
body	String	Work Order Details
shop	Shop	Associated Shop

## Shop

Output Name	Output Type	Description
id	String	ID of Shop
create_time	String	Create Time of Shop
update_time	String	Update Time of Shop
name	String	Name of Shop
address	String	Address of Shop
city	String	City of Shop
province	String	Province of Shop
postal_code	String	Postal Code of Shop
email	String	Email of Shop
phone_number	String	Phone Number of Shop
hours_of_operation	JSON	Hours of Operation of Shop
appointments	List<Appointment>	Appointments assigned to Shop
employees	List<Employee>	List of Employee assigned to Shop
chat_messages	List<ChatMessage>	List of Chat Messages sent by Shop
quotes	List<Quote>	List of Quotes
services	List<Service>	List of offered Services

## Part

Output Name	Output Type	Description
quantity	$\mathbb{N}$	Number of Parts
cost	$\mathbb{R}^+$	Price of Parts
name	String	Name of Part
condition	String	Condition of Part (i.e., New or Used)
build	String	Origin of Part (i.e., OEM or After Market)

## Service

Output Name	Output Type	Description
id	String	ID of Service
create_time	String	Create Time of Service
update_time	String	Update Time of Service
name	String	Name of Service
description	String	Description of Service
estimated_time	$\mathbb{N}$	Estimated time needed for a Service
total_price	Optional $\langle \mathbb{R}+ \rangle$	Estimated price for a Service
parts	List $\langle$ Part $\rangle$	List of parts for a Service
shop	Shop	Shop which offers the Service
type	String	Type of Service

### 6.3.3 Exported Access Programs

None

## 6.4 Semantics

### 6.4.1 State Variables

None

### 6.4.2 Environment Variables

None

### 6.4.3 Assumptions

None

### 6.4.4 Access Routine Semantics

None

### 6.4.5 Local Functions

None

## 7 MIS of Shop Module

### 7.1 Module

shopService

### 7.2 Uses

Database Driver Module

### 7.3 Syntax

#### 7.3.1 Exported Constants

None

#### 7.3.2 Exported Types

##### CreateShopType

Output Name	Output Type	Description
name	String	Name of Shop
address	String	Address of shop
city	String	City of Shop
province	String	Province of Shop
postal_code	String	Postal Code of Shop
email	String	Email of Shop
phone_number	String	Phone Number of Shop

##### UpdateShopType

Output Name	Output Type	Description
name	Optional<String>	Name of Shop
address	Optional<String>	Address of shop
city	Optional<String>	City of Shop
province	Optional<String>	Province of Shop
postal_code	Optional<String>	Postal Code of Shop
hours_of_operation	Optional<JSON>	Hours of Operation of Shop
email	Optional<String>	Email of Shop
phone_number	Optional<String>	Phone Number of Shop

#### 7.3.3 Exported Access Programs

Name	In	Out	Exceptions
createShop	CreateShopType	Shop	
getShopById	String	Shop ∨ None	
updateShopById	String, UpdateShopType	Shop	ShopNotFoundException, InvalidTimeException

## 7.4 Semantics

### 7.4.1 State Variables

None

### 7.4.2 Environment Variables

User's Display

Database

### 7.4.3 Assumptions

None

### 7.4.4 Access Routine Semantics

`createShop(shop):`

- transition: `new Shop(shop)`, save *shop* to shop database table
- output: `out := new Shop(shop)`

`getShopById(id):`

- output: `out := A Shop` such that it contains the ID, *id*, from the shop database table else None.

`updateShopById(id, patch):`

- transition: Update all fields of a Shop, with an ID equal to *id*, with fields in *patch* in shop database table
- output: `out := getShopById(id) = Shop`  $\Rightarrow$  (Shop = None  $\Rightarrow$  ShopNotFoundException | Shop  $\neq$  None  $\Rightarrow$  update all fields of Shop with fields in *patch* in shop database table)
- exception: `exc := getShopById(id) = None`  $\Rightarrow$  ShopNotFoundException |  $\exists day \in hours\_of\_operation : day.open\_time > day.close\_time$   $\Rightarrow$  InvalidTimeException

### 7.4.5 Local Functions

None



## 8 MIS of Users Module

### 8.1 Module

userService

### 8.2 Uses

Database Driver Module

### 8.3 Syntax

#### 8.3.1 Exported Constants

None

#### 8.3.2 Exported Types

**CreateCustomerType**

Output Name	Output Type	Description
email	String	Email of Customer
password	String	Password of Customer Account
first_name	String	First Name of Customer
last_name	String	Last Name of Customer
phone_number	String	Phone Number of Customer
vehicle.year	N	Model Year of Customer's Vehicle
vehicle.make	String	Make of Customer's Vehicle
vehicle.model	String	Model of Customer's Vehicle
vehicle.vin	String	VIN of Customer's Vehicle
vehicle.license_plate	String	License Plate of Customer's Vehicle

**CreateEmployeeType**

Output Name	Output Type	Description
email	String	Email of Employee
password	String	Password of Employee's Account
first_name	String	First Name of Employee
last_name	String	Last Name of Employee
phone_number	String	Phone Number of Employee
shop_id	String	ID of Shop that Employee Works For

**CreateShopOwnerType**

Output Name	Output Type	Description
email	String	Email of Shop Owner
password	String	Password of Shop Owner's Account
first_name	String	First Name of Shop Owner
last_name	String	Last Name of Shop Owner
phone_number	String	Phone Number of Shop Owner
shop.name	String	Name of Shop owned by Shop Owner
shop.address	String	Address of Shop owned by Shop Owner
shop.city	String	City of Shop owned by Shop Owner
shop.province	String	Province of Shop owned by Shop Owner
shop.email	String	Email of Shop owned by Shop Owner
shop.phone_number	String	Phone Number of Shop owned by Shop Owner

### AuthorizeReturnType

Output Name	Output Type	Description
id	String	User ID
firstName	String	First Name of User
lastName	String	Last Name of User
email	String	Email of User
type	String	Type of User

### 8.3.3 Exported Access Programs

Name	In	Out	Exceptions
createCustomer	CreateCustomerType	Customer	CustomerAlreadyExistsException
createEmployee	CreateEmployeeType	Employee	EmployeeAlreadyExistsException
createShopOwner	CreateShopOwnerType	Employee	ShopOwnerAlreadyExistsException
getUserByEmail	String	Customer $\vee$ Employee $\vee$ None	
authorize	String, String	AuthorizeReturnType	UnauthorizedException

## 8.4 Semantics

### 8.4.1 State Variables

None

### 8.4.2 Environment Variables

User's Display

Database

### 8.4.3 Assumptions

None

#### 8.4.4 Access Routine Semantics

createCustomer(*customer*):

- transition: new Customer(*customer*), save customer to customer database table
- output:  $out := (exc = \text{CustomerAlreadyExistsException} \Rightarrow \text{"User with email address already exists."} \mid \neg exc \Rightarrow \text{new Customer}(\textit{customer}))$
- exception:  $exc := \text{getUserByEmail}(\textit{customer.email}) \neq \text{None} \Rightarrow \text{CustomerAlreadyExistsException}$

createEmployee(*employee*):

- transition: new Employee(*employee*), save employee to employee database table
- output:  $out := (exc = \text{EmployeeAlreadyExistsException} \Rightarrow \text{"User with email address already exists."} \mid \neg exc \Rightarrow \text{new Employee}(\textit{employee}))$
- exception:  $exc := \text{getUserByEmail}(\textit{employee.email}) \neq \text{None} \Rightarrow \text{EmployeeAlreadyExistsException}$

createShopOwner(*shopOwner*):

- transition: new Employee(*shopOwner*), save shop owner to employee database table
- output:  $out := (exc = \text{ShopOwnerAlreadyExistsException} \Rightarrow \text{"User with email address already exists."} \mid \neg exc \Rightarrow \text{new Employee}(\textit{shopOwner}))$
- exception:  $exc := \text{getUserByEmail}(\textit{shopOwner.email}) \neq \text{None} \Rightarrow \text{ShopOwnerAlreadyExistsException}$

getUserByEmail(*e*):

- output:  $out := \text{A User such that it contains the email, } e, \text{ from the customer database table or employees database table, else None.}$

authorize(*email*, *password*):

- output:  $out := \text{getUserByEmail}(\textit{email}) = \text{User} \Rightarrow (\text{User} = \text{None} \Rightarrow exc = \text{UserNotFoundException} \Rightarrow \text{"User not found."} \mid \text{User.password} = \textit{password} \Rightarrow \text{AuthorizeReturnType} \mid \text{User.password} \neq \textit{password} \Rightarrow exc = \text{UnauthorizedException} \Rightarrow \text{"Unauthorized"})$

#### 8.4.5 Local Functions

## 9 MIS of Employee Management Module

### 9.1 Module

employeeManagementService

### 9.2 Uses

Database Driver Module

### 9.3 Syntax

#### 9.3.1 Exported Constants

None

#### 9.3.2 Exported Types

UpdateEmployeeType

Output Name	Output Type	Description
email	Optional<String>	Email of Employee
first_name	Optional<String>	First Name of Employee
last_name	Optional<String>	Last Name of Employee
phone_number	Optional<String>	Phone Number of Employee

#### 9.3.3 Exported Access Programs

Name	In	Out	Exceptions
getEmployeeById	String	Employee	
getAllEmployees	String	List<Employee>	
updateEmployee	String, UpdateEmployeeType		UserNotFoundException
suspendEmployee	String		

### 9.4 Semantics

#### 9.4.1 State Variables

None

#### 9.4.2 Environment Variables

User's Display

Database

#### 9.4.3 Assumptions

None

#### 9.4.4 Access Routine Semantics

$\text{getEmployeeById}(\text{employeeId})$ :

- output:  $\text{out} :=$  An employee such that it's ID matches  $\text{employeeId}$  from the employee database table else None.

$\text{getAllEmployees}(\text{shopId})$ :

- output:  $\text{out} :=$  List of employees from the shop database table associated with the  $\text{shopId}$ , else None.

$\text{updateEmployee}(\text{employeeId}, \text{patch})$ :

- transition: Update all fields of Employee with fields in  $\text{patch}$  in employee database table
- output:  $\text{out} := \text{getEmployeeById}(\text{id}) = \text{Employee} \Rightarrow (\text{Employee} = \text{None} \Rightarrow \text{UserNotFoundException} \mid \text{Employee} \neq \text{None} \Rightarrow \text{update all fields of Employee with fields in } \text{patch} \text{ in service database table})$
- exception:  $\text{exc} := \text{getEmployeeById}(\text{id}) = \text{None} \Rightarrow \text{UserNotFoundException}$

$\text{suspendEmployee}(\text{employeeId})$ :

- transition: Change the state of the employee to “suspended” where their ID matches  $\text{employeeId}$  in the employee database table.

#### 9.4.5 Local Functions

None

## 10 MIS of Services Module

### 10.1 Module

serviceService

### 10.2 Uses

Database Driver Module

### 10.3 Syntax

#### 10.3.1 Exported Constants

None

#### 10.3.2 Exported Types

##### CreateServiceType

Output Name	Output Type	Description
name	String	Name of Service
description	Optional<String>	Description of Service
estimated_time	Optional<String>	Estimated Time of Service
parts	List<Part>	Estimated Parts needed for Service
total_price	Optional< $\mathbb{R}^+$ >	Estimated Price needed for Service
shop_id	String	Shop that Service is available at
type	String	Type of Service (e.g., Canned or Custom)

##### UpdateServiceType

Output Name	Output Type	Description
name	Optional<String>	Name of Service
description	Optional<String>	Description of Service
estimated_time	Optional<String>	Estimated Time of Service
parts	Optional<List<Part>>	Estimated Parts needed for Service
total_price	Optional< $\mathbb{R}^+$ >	Estimated Price needed for Service
type	Optional<String>	Type of Service (e.g., Canned or Custom)

#### 10.3.3 Exported Access Programs

Name	In	Out	Exceptions
createService	CreateServiceType	Service	
getServiceById	String	Service $\vee$ None	
getServicesByShopId	String	List<Service>	
getCannedServicesByShopId	String	List<Service>	
getCustomServicesByShopId	String	List<Service>	
updateServiceById	String, UpdateServiceType	Service	ServiceNotFoundException
deleteServiceById	String		

## 10.4 Semantics

### 10.4.1 State Variables

None

### 10.4.2 Environment Variables

User's Display

Database

### 10.4.3 Assumptions

None

### 10.4.4 Access Routine Semantics

createService(*service*):

- transition: new Service(*service*), save service to service database table
- output: *out* := new Service(*service*)

getServiceById(*id*):

- output: *out* := A Service such that it's ID matches *id* from the service database table else None.

getServicesByShopId(*shopId*):

- output: *out* := A list of Service such that it's shop ID matches *shopId* from the service database table else an empty list.

getCannedServicesByShopId(*shopId*):

- output: *out* := A list of Service such that it's shop ID matches *shopId* and it's type is "Canned" from the service database table else an empty list.

getCustomServicesByShopId(*shopId*):

- output: *out* := A list of Service such that it's shop ID matches *shopId* and it's type is "Custom" from the service database table else an empty list.

updateServiceById(*id*, *patch*):

- transition: Update all fields of Service with fields in *patch* in service database table
- output: *out* :=  $getServiceById(id) = \text{Service} \Rightarrow (\text{Service} = \text{None} \Rightarrow \text{ServiceNotFoundException} \mid \text{Service} \neq \text{None} \Rightarrow \text{update all fields of Service with fields in } patch \text{ in service database table})$
- exception: *exc* :=  $getServiceById(id) = \text{None} \Rightarrow \text{ServiceNotFoundException}$

deleteServiceById(*id*):

- transition: Delete all Services where their ID matches *id* from the service database table.

#### 10.4.5 Local Functions

None



## 11 MIS of Work Orders Module

### 11.1 Module

workOrderService

### 11.2 Uses

Database Driver Module

### 11.3 Syntax

#### 11.3.1 Exported Constants

None

#### 11.3.2 Exported Types

UpdateWorkOrderType

Output Name	Output Type	Description
title	Optional<String>	Title of Work Order
body	Optional<String>	Work Order Details
employee_id	Optional<String>	ID of Assigned Employee

#### 11.3.3 Exported Access Programs

Name	In	Out	Exceptions
getWorkOrderById	String	WorkOrder $\vee$ None	
getWorkOrdersByShopId	String	List<WorkOrder> $\vee$ None	
updateWorkOrderById	String, UpdateWorkOrderType	WorkOrder	WorkOrderNotFoundException

### 11.4 Semantics

#### 11.4.1 State Variables

None

#### 11.4.2 Environment Variables

User's Display

Database

#### 11.4.3 Assumptions

None

#### 11.4.4 Access Routine Semantics

getWorkOrderById(*id*):

- output:  $out :=$  A Work Order such that it's ID matches  $id$  from the work order database table else None.

$getWorkOrdersByShopId(shopId)$ :

- output:  $out :=$  A list of Work Orders such that their shop ID matches  $shopId$  from the work order database table else an empty list.

$updateWorkOrderById(id, patch)$ :

- transition: Update all fields of a Work Order, with an ID equal to  $id$ , with fields in  $patch$  in work order database table
- output:  $out := getWorkOrderById(id) = \text{WorkOrder} \Rightarrow (\text{WorkOrder} = \text{None} \Rightarrow \text{WorkOrderNotFoundException} \mid \text{WorkOrder} \neq \text{None} \Rightarrow \text{update all fields of WorkOrder with fields in } patch \text{ in work order database table})$
- exception:  $exc := getWorkOrderById(id) = \text{None} \Rightarrow \text{WorkOrderNotFoundException}$

#### 11.4.5 Local Functions

None

## 12 MIS of Quotes Module

### 12.1 Module

quoteService  
chatService

### 12.2 Uses

Database Driver Module

### 12.3 Syntax

#### 12.3.1 Exported Constants

None

#### 12.3.2 Exported Types

##### CreateQuoteType

Output Name	Output Type	Description
customer_id	String	ID of Customer
shop_id	String	ID of Shop

##### UpdateQuoteType

Output Name	Output Type	Description
status	Optional<String>	Status indicating whether a invitation has been created
estimated_price	Optional< $\mathbb{R}^+$ >	Estimated price of job
duration	Optional< $\mathbb{R}^+$ >	Estimated time need for job

##### CreateChatMessageType

Output Name	Output Type	Description
customer_id	Optional<String>	ID of Customer
shop_id	Optional<String>	ID of Shop
message	String	Chat message

#### 12.3.3 Exported Access Programs

Name	In	Out	Exceptions
createQuote	CreateQuoteType	Quote	
updateQuoteById	String, UpdateQuoteType	Quote	QuoteNotFoundException
getQuoteById	String	Quote $\vee$ None	
getQuotesByCustomerId	String	List<Quote>	
getQuotesByShopId	String	List<Quote>	
deleteQuoteAndChatById	String		
createChatMessage	CreateChatMessageType, String	ChatMessage	MissingSenderException, QuoteNotFoundException
getChatMessagesByQuoteId	String	List<ChatMessage>	

## 12.4 Semantics

### 12.4.1 State Variables

None

### 12.4.2 Environment Variables

User's Display

Database

### 12.4.3 Assumptions

None

### 12.4.4 Access Routine Semantics

`createQuote(quote):`

- transition: new Quote(quote), save quote to quote database table
- output:  $out := \text{new Quote}(quote)$

`updateQuoteById(id, patch):`

- transition: Update all fields of a Quote, with an ID equal to  $id$ , with fields in  $patch$  in quote database table
- output:  $out := \text{getQuoteById}(id) = \text{Quote} \Rightarrow (\text{Quote} = \text{None} \Rightarrow \text{QuoteNotFoundException} \mid \text{Quote} \neq \text{None} \Rightarrow \text{update all fields of Quote with fields in } patch \text{ in quote database table})$
- exception:  $exc := \text{getQuoteById}(id) = \text{None} \Rightarrow \text{QuoteNotFoundException}$

`getQuoteById(id):`

- output:  $out := \text{A Quote such that its ID matches } id \text{ from the quote database table else None.}$

`getQuotesByCustomerId(customerId):`

- output:  $out := \text{A list of Quotes such that its customer ID matches } customerId \text{ from the quote database table else an empty list.}$

`getQuotesByShopId(shopId):`

- output:  $out := \text{A list of Quotes such that its shop ID matches } shopId \text{ from the quote database table else an empty list.}$

`deleteQuoteAndChatById(id):`

- transition: Delete all Quote and ChatMessage where their quote ID matches  $id$  from the quote database table and the chat message database table, respectively.

`createChatMessage(chatMessage, quoteId):`

- transition: new ChatMessage(chatMessage, quoteId), save quote to quote database table

- output:  $out := (exc = QuoteNotFoundException \Rightarrow \text{“Quote Not Found”} )$   
 $| exc = MissingSenderException \Rightarrow \text{“Missing Sender Information”}$   
 $| \neg exc \Rightarrow \text{new ChatMessage(chatMessage, quoteId)}$
- exception:  $exc := (getQuoteById(quoteId) = None \Rightarrow QuoteNotFoundException$   
 $| chatMessage.customer\_id = None \wedge chatMessage.shop\_id = None$   
 $\Rightarrow MissingSenderException)$

$getQuoteById(quoteId)$ :

- output:  $out :=$  A list of Chat Messages such that their quote ID matches  $quoteId$  from the chat message database table else an empty list.

#### 12.4.5 Local Functions

None

## 13 Bibliography

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## 14 Appendix

[Extra information if required —SS]