

Module Interface Specification for Sayyara

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1 Revision History

Table 1: Revision History

| Date | Developer(s) | Change |
|-------------------|--------------|--|
| December 28, 2022 | Arkin Modi | Create Revision History |
| January 7, 2023 | Joy Xiao | Introduction |
| January 9, 2023 | Arkin Modi | Add Module Hierarchy |
| January 11, 2023 | Arkin Modi | Create MIS of Users Module |
| January 14, 2023 | Arkin Modi | Create MIS of Work Orders Module |
| January 13, 2023 | Arkin Modi | Create MIS of Database Driver Module |
| January 13, 2023 | Arkin Modi | Create MIS of Services Module |
| January 15, 2023 | Arkin Modi | Create MIS of Appointments Module |
| January 15, 2023 | Leon So | Create MIS of Shop Module |
| January 15, 2023 | Arkin Modi | Create MIS of Quotes Module |
| January 15, 2023 | Joy Xiao | Create MIS of Employee Management Module |
| January 17, 2023 | Timothy Choy | Add Shop Lookup to Shop Module |
| March 1, 2023 | Arkin Modi | Update Quote Request Bodies |
| March 7, 2023 | Timothy Choy | Update Shop Module MIS |
| March 14, 2023 | Arkin Modi | Update Appointments Module |

2 Symbols, Abbreviations and Acronyms

See SRS Documentation at <https://github.com/arkinmodi/project-sayyara/blob/main/docs/SRS/SRS.pdf>

| symbol | description |
|---------|-------------------------------------|
| Sayyara | The name of the program being built |
| MIS | Module Interface Specifications |
| MG | Module Guide |

Contents

| | | |
|----------|--|-----------|
| 1 | Revision History | i |
| 2 | Symbols, Abbreviations and Acronyms | ii |
| | List of Tables | vi |
| | List of Figures | vi |
| 3 | Introduction | 1 |
| 4 | Notation | 1 |
| 5 | Module Decomposition | 1 |
| 6 | MIS of Database Driver Module | 3 |
| 6.1 | Module | 3 |
| 6.2 | Uses | 3 |
| 6.3 | Syntax | 3 |
| 6.3.1 | Exported Constants | 3 |
| 6.3.2 | Exported Types | 3 |
| 6.3.3 | Exported Access Programs | 7 |
| 6.4 | Semantics | 7 |
| 6.4.1 | State Variables | 7 |
| 6.4.2 | Environment Variables | 7 |
| 6.4.3 | Assumptions | 7 |
| 6.4.4 | Access Routine Semantics | 7 |
| 6.4.5 | Local Functions | 7 |
| 7 | MIS of Shop Module | 8 |
| 7.1 | Module | 8 |
| 7.2 | Uses | 8 |
| 7.3 | Syntax | 8 |
| 7.3.1 | Exported Constants | 8 |
| 7.3.2 | Exported Types | 8 |
| 7.3.3 | Exported Access Programs | 8 |
| 7.4 | Semantics | 9 |
| 7.4.1 | State Variables | 9 |
| 7.4.2 | Environment Variables | 9 |
| 7.4.3 | Assumptions | 9 |
| 7.4.4 | Access Routine Semantics | 9 |
| 7.4.5 | Local Functions | 10 |
| 8 | MIS of Users Module | 10 |
| 8.1 | Module | 10 |
| 8.2 | Uses | 10 |
| 8.3 | Syntax | 10 |
| 8.3.1 | Exported Constants | 10 |
| 8.3.2 | Exported Types | 10 |

| | | |
|-----------|--|-----------|
| 8.3.3 | Exported Access Programs | 11 |
| 8.4 | Semantics | 11 |
| 8.4.1 | State Variables | 11 |
| 8.4.2 | Environment Variables | 11 |
| 8.4.3 | Assumptions | 11 |
| 8.4.4 | Access Routine Semantics | 12 |
| 8.4.5 | Local Functions | 12 |
| 9 | MIS of Employee Management Module | 13 |
| 9.1 | Module | 13 |
| 9.2 | Uses | 13 |
| 9.3 | Syntax | 13 |
| 9.3.1 | Exported Constants | 13 |
| 9.3.2 | Exported Types | 13 |
| 9.3.3 | Exported Access Programs | 13 |
| 9.4 | Semantics | 13 |
| 9.4.1 | State Variables | 13 |
| 9.4.2 | Environment Variables | 13 |
| 9.4.3 | Assumptions | 13 |
| 9.4.4 | Access Routine Semantics | 14 |
| 9.4.5 | Local Functions | 14 |
| 10 | MIS of Services Module | 15 |
| 10.1 | Module | 15 |
| 10.2 | Uses | 15 |
| 10.3 | Syntax | 15 |
| 10.3.1 | Exported Constants | 15 |
| 10.3.2 | Exported Types | 15 |
| 10.3.3 | Exported Access Programs | 15 |
| 10.4 | Semantics | 16 |
| 10.4.1 | State Variables | 16 |
| 10.4.2 | Environment Variables | 16 |
| 10.4.3 | Assumptions | 16 |
| 10.4.4 | Access Routine Semantics | 16 |
| 10.4.5 | Local Functions | 17 |
| 11 | MIS of Appointments Module | 18 |
| 11.1 | Module | 18 |
| 11.2 | Uses | 18 |
| 11.3 | Syntax | 18 |
| 11.3.1 | Exported Constants | 18 |
| 11.3.2 | Exported Types | 18 |
| 11.3.3 | Exported Access Programs | 19 |
| 11.4 | Semantics | 19 |
| 11.4.1 | State Variables | 19 |
| 11.4.2 | Environment Variables | 19 |
| 11.4.3 | Assumptions | 19 |
| 11.4.4 | Access Routine Semantics | 19 |
| 11.4.5 | Local Functions | 20 |

| | |
|---|-----------|
| 12 MIS of Work Orders Module | 21 |
| 12.1 Module | 21 |
| 12.2 Uses | 21 |
| 12.3 Syntax | 21 |
| 12.3.1 Exported Constants | 21 |
| 12.3.2 Exported Types | 21 |
| 12.3.3 Exported Access Programs | 21 |
| 12.4 Semantics | 21 |
| 12.4.1 State Variables | 21 |
| 12.4.2 Environment Variables | 21 |
| 12.4.3 Assumptions | 21 |
| 12.4.4 Access Routine Semantics | 21 |
| 12.4.5 Local Functions | 22 |
| 13 MIS of Quotes Module | 23 |
| 13.1 Module | 23 |
| 13.2 Uses | 23 |
| 13.3 Syntax | 23 |
| 13.3.1 Exported Constants | 23 |
| 13.3.2 Exported Types | 23 |
| 13.3.3 Exported Access Programs | 23 |
| 13.4 Semantics | 24 |
| 13.4.1 State Variables | 24 |
| 13.4.2 Environment Variables | 24 |
| 13.4.3 Assumptions | 24 |
| 13.4.4 Access Routine Semantics | 24 |
| 13.4.5 Local Functions | 25 |
| 14 Bibliography | 26 |
| 15 Appendix | 27 |

List of Tables

| | | |
|---|----------------------------|---|
| 1 | Revision History | i |
| 2 | Module Hierarchy | 2 |

List of Figures

3 Introduction

The following document details the Module Interface Specifications for project Sayyara. Sayyara is a progressive web application (PWA) which will act as a single platform for independent auto repair shops and vehicle owners. This platform will allow independent auto repair shops and vehicle owners to interact in a more efficient and effective manner. Vehicle owners can search for auto repair shops and services; request quotes for service; book, view, and manage service appointments. On the application, auto repair shop owners will be able to manage a list of employees; manage a list of service types and corresponding service appointment availabilities; manage store information such as location, hours of operation, and contact information. Auto repair shop owners and employees will be able to manage quotes, service appointments, and work orders from a single application. The MIS will detail specifications for the project described above.

Complementary documents include the System Requirement Specifications and Module Guide. The full documentation and implementation can be found at <https://github.com/arkinmodi/project-sayyara/>.

4 Notation

The structure of the MIS for modules comes from Hoffman and Strooper (1995), with the addition that template modules have been adapted from Ghezzi et al. (2003). The mathematical notation comes from Chapter 3 of Hoffman and Strooper (1995). For instance, the symbol $:=$ is used for a multiple assignment statement and conditional rules follow the form $(c_1 \Rightarrow r_1 | c_2 \Rightarrow r_2 | \dots | c_n \Rightarrow r_n)$.

The following table summarizes the primitive data types used by Sayyara.

| Data Type | Notation | Description |
|----------------|----------------|--|
| character | char | a single symbol or digit |
| integer | \mathbb{Z} | a number without a fractional component in $(-\infty, \infty)$ |
| natural number | \mathbb{N} | a number without a fractional component in $[1, \infty)$ |
| real | \mathbb{R} | any number in $(-\infty, \infty)$ |
| real positive | \mathbb{R}^+ | any number in $[0, \infty)$ |

The specification of Sayyara uses some derived data types: sequences, strings, and tuples. Sequences are lists filled with elements of the same data type. Strings are sequences of characters. Tuples contain a list of values, potentially of different types. In addition, Sayyara uses functions, which are defined by the data types of their inputs and outputs. Local functions are described by giving their type signature followed by their specification.

5 Module Decomposition

The following table is taken directly from the Module Guide document for this project.

| Level 1 | Level 2 |
|--------------------------|----------------------------|
| Hardware-Hiding Module | |
| | Users Module |
| | Quotes Module |
| | Appointments Module |
| Behaviour-Hiding Module | Work Orders Module |
| | Employee Management Module |
| | Services Module |
| | Shop Module |
| Software Decision Module | Database Driver Module |

Table 2: Module Hierarchy

6 MIS of Database Driver Module

6.1 Module

schema.prisma

6.2 Uses

None

6.3 Syntax

6.3.1 Exported Constants

None

6.3.2 Exported Types

Employee

| Output Name | Output Type | Description |
|--------------|-------------------|---|
| id | String | ID of Employee |
| create_time | String | Create Time of Employee Account |
| update_time | String | Update Time of Employee Account |
| first_name | String | First Name of Employee |
| last_name | String | Last Name of Employee |
| phone_number | String | Phone Number of Employee |
| email | String | Email of Employee |
| password | String | Password of Employee's Account |
| type | String | Type of User |
| shop | Shop | Shop which Employee is registered under |
| appointments | List<Appointment> | Appointments assigned to the Employee |
| status | String | Employee status (i.e., Active or Suspended) |

Customer

| Output Name | Output Type | Description |
|---------------|-------------------|---------------------------------------|
| id | String | ID of Customer |
| create_time | String | Create Time of Customer Account |
| update_time | String | Update Time of Customer Account |
| first_name | String | First Name of Customer |
| last_name | String | Last Name of Customer |
| phone_number | String | Phone Number of Customer |
| email | String | Email of Customer |
| password | String | Password of Customer's Account |
| type | String | Type of User |
| appointments | List<Appointment> | Appointments assigned to the Customer |
| chat_messages | List<ChatMessage> | Chat Messages sent by the Customer |
| quotes | List<Quote> | Quotes initiated by the Customer |
| vehicles | List<Vehicle> | Vehicles associated with the Customer |

Appointment

| Output Name | Output Type | Description |
|--------------|--------------------|--------------------------------|
| id | String | ID of Appointment |
| create_time | String | Create Time of Appointment |
| update_time | String | Update Time of Appointment |
| quote | Optional<Quote> | Associated Quote |
| work_order | Work Order | Associated Work Order |
| vehicle | Vehicle | Associated Vehicle |
| service_type | String | Type of Service |
| employee | Optional<Employee> | Assigned Employee |
| customer | Customer | Assigned Customer |
| status | String | Progress Status of Appointment |
| start_time | DateTime | Start Time |
| end_time | DateTime | End Time |
| shop | Shop | Associated Shop |

Quote

| Output Name | Output Type | Description |
|-----------------|-----------------------|---|
| id | String | ID of Quote |
| create_time | String | Create Time of Quote |
| update_time | String | Update Time of Quote |
| customer | Customer | Assigned Customer |
| shop | Shop | Associated Shop |
| appointment | Optional<Appointment> | Associated Appointment |
| chat_messages | List<ChatMessage> | Associated Chat Messages |
| status | String | Status indicating whether a invitation has been created |
| estimated_price | \mathbb{R}^+ | Estimated price of job |
| duration | \mathbb{R}^+ | Estimated time need for job |

ChatMessage

| Output Name | Output Type | Description |
|-------------|-------------|-----------------------------|
| id | String | ID of Chat Message |
| create_time | String | Create Time of Chat Message |
| update_time | String | Update Time of Chat Message |
| message | String | Chat Message |
| quote | Quote | Associated Quote |
| customer | Customer | Associated Customer |
| shop | Shop | Associated Shop |

Vehicle

| Output Name | Output Type | Description |
|---------------|-------------------|--------------------------------------|
| id | String | ID of the Vehicle |
| create_time | String | Create Time of the Vehicle |
| update_time | String | Update Time of the Vehicle |
| year | \mathbb{N} | Model Year of the Vehicle |
| make | String | Make of the Vehicle |
| model | String | Model of the Vehicle |
| vin | String | VIN of the Vehicle |
| license_plate | String | License Plate of the Vehicle |
| customer | Customer | Associated Customer |
| appointments | List<Appointment> | Appointments assigned to the Vehicle |

WorkOrder

| Output Name | Output Type | Description |
|-------------|-------------|---------------------------|
| id | String | ID of Work Order |
| create_time | String | Create Time of Work Order |
| update_time | String | Update Time of Work Order |
| appointment | Appointment | Associated Appointment |
| title | String | Title of Work Order |
| customer | Customer | Assigned Customer |
| vehicle | Vehicle | Associated Vehicle |
| employee | Employee | Assigned Employee |
| body | String | Work Order Details |
| shop | Shop | Associated Shop |

Shop

| Output Name | Output Type | Description |
|--------------------|-------------------|------------------------------------|
| id | String | ID of Shop |
| create_time | String | Create Time of Shop |
| update_time | String | Update Time of Shop |
| name | String | Name of Shop |
| address | String | Address of Shop |
| city | String | City of Shop |
| province | String | Province of Shop |
| postal_code | String | Postal Code of Shop |
| email | String | Email of Shop |
| phone_number | String | Phone Number of Shop |
| hours_of_operation | JSON | Hours of Operation of Shop |
| appointments | List<Appointment> | Appointments assigned to Shop |
| employees | List<Employee> | List of Employee assigned to Shop |
| chat_messages | List<ChatMessage> | List of Chat Messages sent by Shop |
| quotes | List<Quote> | List of Quotes |
| services | List<Service> | List of offered Services |

Part

| Output Name | Output Type | Description |
|-------------|----------------|--|
| quantity | \mathbb{N} | Number of Parts |
| cost | \mathbb{R}^+ | Price of Parts |
| name | String | Name of Part |
| condition | String | Condition of Part (i.e., New or Used) |
| build | String | Origin of Part (i.e., OEM or After Market) |

Service

| Output Name | Output Type | Description |
|----------------|--|-------------------------------------|
| id | String | ID of Service |
| create_time | String | Create Time of Service |
| update_time | String | Update Time of Service |
| name | String | Name of Service |
| description | String | Description of Service |
| estimated_time | \mathbb{N} | Estimated time needed for a Service |
| total_price | Optional $\langle \mathbb{R}+ \rangle$ | Estimated price for a Service |
| parts | List \langle Part \rangle | List of parts for a Service |
| shop | Shop | Shop which offers the Service |
| type | String | Type of Service |

6.3.3 Exported Access Programs

None

6.4 Semantics

6.4.1 State Variables

None

6.4.2 Environment Variables

None

6.4.3 Assumptions

None

6.4.4 Access Routine Semantics

None

6.4.5 Local Functions

None

7 MIS of Shop Module

7.1 Module

shopService

7.2 Uses

Database Driver Module

7.3 Syntax

7.3.1 Exported Constants

None

7.3.2 Exported Types

CreateShopType

| Output Name | Output Type | Description |
|--------------|--------------------------------------|--------------------------------|
| name | String | Name of Shop |
| address | String | Address of shop |
| city | String | City of Shop |
| province | String | Province of Shop |
| postal_code | String | Postal Code of Shop |
| email | String | Email of Shop |
| phone_number | String | Phone Number of Shop |
| location | tuple of (lat, long : \mathbb{R}) | Latitude and Longitude of Shop |

UpdateShopType

| Output Name | Output Type | Description |
|--------------------|------------------|----------------------------|
| name | Optional<String> | Name of Shop |
| address | Optional<String> | Address of shop |
| city | Optional<String> | City of Shop |
| province | Optional<String> | Province of Shop |
| postal_code | Optional<String> | Postal Code of Shop |
| hours_of_operation | Optional<JSON> | Hours of Operation of Shop |
| email | Optional<String> | Email of Shop |
| phone_number | Optional<String> | Phone Number of Shop |

7.3.3 Exported Access Programs

| Name | In | Out | Exceptions |
|-------------------|------------------------|---|---|
| createShop | CreateShopType | Shop | |
| getShopById | String | Shop \vee None | |
| updateShopById | String, UpdateShopType | Shop | ShopNotFoundException, InvalidTimeException |
| getShopsByName | String | List _i Shop _i \vee None | |
| getShopsByService | String | List _i Shop _i \vee None | |

7.4 Semantics

7.4.1 State Variables

7.4.2 Environment Variables

User's Display

Database

7.4.3 Assumptions

None

7.4.4 Access Routine Semantics

createShop(*shop*):

- transition: new Shop(*shop*), the location field is defined by getLatLong(address), save shop to shop database table
- output: *out* := new Shop(*shop*)

getShopById(*id*):

- output: *out* := A Shop such that it contains the ID, *id*, from the shop database table else None.

updateShopById(*id*, *patch*):

- transition: Update all fields of a Shop, with an ID equal to *id*, with fields in *patch* in shop database table. Location is updated locally through the getLatLong(address) local function.
- output: *out* := *getShopById(id)* = Shop \Rightarrow (Shop = None \Rightarrow ShopNotFoundException | Shop \neq None \Rightarrow update all fields of Shop with fields in *patch* in shop database table)
- exception: *exc* := *getShopById(id)* = None \Rightarrow ShopNotFoundException | $\exists \text{day} \in \text{hours_of_operation} : \text{day.open_time} > \text{day.close_time}$ \Rightarrow InvalidTimeException

getShopsByName(*name*):

- output: *out* := *getShopsByName(name)* = ($\forall s \in \text{Shops} | s.name \in name$)

getShopsByService(*service*):

- output: *out* := *getShopsByService(service)* = ($\forall s \in \text{Shops} | \exists \text{serv} \in \text{getServicesByShopId}(s) | \text{serv} = service$)

7.4.5 Local Functions

8 MIS of Users Module

8.1 Module

userService

8.2 Uses

Database Driver Module

8.3 Syntax

8.3.1 Exported Constants

None

8.3.2 Exported Types

CreateCustomerType

| Output Name | Output Type | Description |
|-----------------------|-------------|-------------------------------------|
| email | String | Email of Customer |
| password | String | Password of Customer Account |
| first_name | String | First Name of Customer |
| last_name | String | Last Name of Customer |
| phone_number | String | Phone Number of Customer |
| vehicle.year | N | Model Year of Customer's Vehicle |
| vehicle.make | String | Make of Customer's Vehicle |
| vehicle.model | String | Model of Customer's Vehicle |
| vehicle.vin | String | VIN of Customer's Vehicle |
| vehicle.license_plate | String | License Plate of Customer's Vehicle |

CreateEmployeeType

| Output Name | Output Type | Description |
|--------------|-------------|------------------------------------|
| email | String | Email of Employee |
| password | String | Password of Employee's Account |
| first_name | String | First Name of Employee |
| last_name | String | Last Name of Employee |
| phone_number | String | Phone Number of Employee |
| shop_id | String | ID of Shop that Employee Works For |

CreateShopOwnerType

| Output Name | Output Type | Description |
|-------------------|-------------|--|
| email | String | Email of Shop Owner |
| password | String | Password of Shop Owner's Account |
| first_name | String | First Name of Shop Owner |
| last_name | String | Last Name of Shop Owner |
| phone_number | String | Phone Number of Shop Owner |
| shop.name | String | Name of Shop owned by Shop Owner |
| shop.address | String | Address of Shop owned by Shop Owner |
| shop.city | String | City of Shop owned by Shop Owner |
| shop.province | String | Province of Shop owned by Shop Owner |
| shop.email | String | Email of Shop owned by Shop Owner |
| shop.phone_number | String | Phone Number of Shop owned by Shop Owner |

AuthorizeReturnType

| Output Name | Output Type | Description |
|-------------|-------------|--------------------|
| id | String | User ID |
| firstName | String | First Name of User |
| lastName | String | Last Name of User |
| email | String | Email of User |
| type | String | Type of User |

8.3.3 Exported Access Programs

| Name | In | Out | Exceptions |
|-----------------|---------------------|--------------------------------------|---------------------------------|
| createCustomer | CreateCustomerType | Customer | CustomerAlreadyExistsException |
| createEmployee | CreateEmployeeType | Employee | EmployeeAlreadyExistsException |
| createShopOwner | CreateShopOwnerType | Employee | ShopOwnerAlreadyExistsException |
| getUserByEmail | String | Customer \vee Employee \vee None | |
| authorize | String, String | AuthorizeReturnType | UnauthorizedException |

8.4 Semantics

8.4.1 State Variables

None

8.4.2 Environment Variables

User's Display

Database

8.4.3 Assumptions

None

8.4.4 Access Routine Semantics

createCustomer(*customer*):

- transition: new Customer(*customer*), save customer to customer database table
- output: $out := (exc = \text{CustomerAlreadyExistsException} \Rightarrow \text{"User with email address already exists."} \mid \neg exc \Rightarrow \text{new Customer}(\textit{customer}))$
- exception: $exc := \text{getUserByEmail}(\textit{customer.email}) \neq \text{None} \Rightarrow \text{CustomerAlreadyExistsException}$

createEmployee(*employee*):

- transition: new Employee(*employee*), save employee to employee database table
- output: $out := (exc = \text{EmployeeAlreadyExistsException} \Rightarrow \text{"User with email address already exists."} \mid \neg exc \Rightarrow \text{new Employee}(\textit{employee}))$
- exception: $exc := \text{getUserByEmail}(\textit{employee.email}) \neq \text{None} \Rightarrow \text{EmployeeAlreadyExistsException}$

createShopOwner(*shopOwner*):

- transition: new Employee(*shopOwner*), save shop owner to employee database table
- output: $out := (exc = \text{ShopOwnerAlreadyExistsException} \Rightarrow \text{"User with email address already exists."} \mid \neg exc \Rightarrow \text{new Employee}(\textit{shopOwner}))$
- exception: $exc := \text{getUserByEmail}(\textit{shopOwner.email}) \neq \text{None} \Rightarrow \text{ShopOwnerAlreadyExistsException}$

getUserByEmail(*e*):

- output: $out := \text{A User such that it contains the email, } e, \text{ from the customer database table or employees database table, else None.}$

authorize(*email*, *password*):

- output: $out := \text{getUserByEmail}(\textit{email}) = \text{User} \Rightarrow (\text{User} = \text{None} \Rightarrow exc = \text{UserNotFoundException} \Rightarrow \text{"User not found."} \mid \text{User.password} = \textit{password} \Rightarrow \text{AuthorizeReturnType} \mid \text{User.password} \neq \textit{password} \Rightarrow exc = \text{UnauthorizedException} \Rightarrow \text{"Unauthorized"})$

8.4.5 Local Functions

9 MIS of Employee Management Module

9.1 Module

employeeManagementService

9.2 Uses

Database Driver Module

9.3 Syntax

9.3.1 Exported Constants

None

9.3.2 Exported Types

UpdateEmployeeType

| Output Name | Output Type | Description |
|--------------|------------------|--------------------------|
| email | Optional<String> | Email of Employee |
| first_name | Optional<String> | First Name of Employee |
| last_name | Optional<String> | Last Name of Employee |
| phone_number | Optional<String> | Phone Number of Employee |

9.3.3 Exported Access Programs

| Name | In | Out | Exceptions |
|-----------------|----------------------------|----------------|-----------------------|
| getEmployeeById | String | Employee | |
| getAllEmployees | String | List<Employee> | |
| updateEmployee | String, UpdateEmployeeType | | UserNotFoundException |
| suspendEmployee | String | | |

9.4 Semantics

9.4.1 State Variables

None

9.4.2 Environment Variables

User's Display

Database

9.4.3 Assumptions

None

9.4.4 Access Routine Semantics

$\text{getEmployeeById}(\text{employeeId})$:

- output: $\text{out} :=$ An employee such that it's ID matches employeeId from the employee database table else None.

$\text{getAllEmployees}(\text{shopId})$:

- output: $\text{out} :=$ List of employees from the shop database table associated with the shopId , else None.

$\text{updateEmployee}(\text{employeeId}, \text{patch})$:

- transition: Update all fields of Employee with fields in patch in employee database table
- output: $\text{out} := \text{getEmployeeById}(\text{id}) = \text{Employee} \Rightarrow (\text{Employee} = \text{None} \Rightarrow \text{UserNotFoundException} \mid \text{Employee} \neq \text{None} \Rightarrow \text{update all fields of Employee with fields in } \text{patch} \text{ in service database table})$
- exception: $\text{exc} := \text{getEmployeeById}(\text{id}) = \text{None} \Rightarrow \text{UserNotFoundException}$

$\text{suspendEmployee}(\text{employeeId})$:

- transition: Change the state of the employee to “suspended” where their ID matches employeeId in the employee database table.

9.4.5 Local Functions

None

10 MIS of Services Module

10.1 Module

serviceService

10.2 Uses

Database Driver Module

10.3 Syntax

10.3.1 Exported Constants

None

10.3.2 Exported Types

CreateServiceType

| Output Name | Output Type | Description |
|----------------|---------------------------|--|
| name | String | Name of Service |
| description | Optional<String> | Description of Service |
| estimated_time | Optional<String> | Estimated Time of Service |
| parts | List<Part> | Estimated Parts needed for Service |
| total_price | Optional< $\mathbb{R}+$ > | Estimated Price needed for Service |
| shop_id | String | Shop that Service is available at |
| type | String | Type of Service (e.g., Canned or Custom) |

UpdateServiceType

| Output Name | Output Type | Description |
|----------------|---------------------------|--|
| name | Optional<String> | Name of Service |
| description | Optional<String> | Description of Service |
| estimated_time | Optional<String> | Estimated Time of Service |
| parts | Optional<List<Part>> | Estimated Parts needed for Service |
| total_price | Optional< $\mathbb{R}+$ > | Estimated Price needed for Service |
| type | Optional<String> | Type of Service (e.g., Canned or Custom) |

10.3.3 Exported Access Programs

| Name | In | Out | Exceptions |
|---------------------------|---------------------------|---------------------|--------------------------|
| createService | CreateServiceType | Service | |
| getServiceById | String | Service \vee None | |
| getServicesByShopId | String | List<Service> | |
| getCannedServicesByShopId | String | List<Service> | |
| getCustomServicesByShopId | String | List<Service> | |
| updateServiceById | String, UpdateServiceType | Service | ServiceNotFoundException |
| deleteServiceById | String | | |

10.4 Semantics

10.4.1 State Variables

None

10.4.2 Environment Variables

User's Display

Database

10.4.3 Assumptions

None

10.4.4 Access Routine Semantics

`createService(service)`:

- transition: new Service(service), save service to service database table
- output: $out := \text{new Service}(service)$

`getServiceById(id)`:

- output: $out :=$ A Service such that it's ID matches id from the service database table else None.

`getServicesByShopId(shopId)`:

- output: $out :=$ A list of Service such that it's shop ID matches $shopId$ from the service database table else an empty list.

`getCannedServicesByShopId(shopId)`:

- output: $out :=$ A list of Service such that it's shop ID matches $shopId$ and it's type is "Canned" from the service database table else an empty list.

`getCustomServicesByShopId(shopId)`:

- output: $out :=$ A list of Service such that it's shop ID matches $shopId$ and it's type is "Custom" from the service database table else an empty list.

`updateServiceById(id, patch)`:

- transition: Update all fields of Service with fields in $patch$ in service database table
- output: $out := \text{getServiceById}(id) = \text{Service} \Rightarrow (\text{Service} = \text{None} \Rightarrow \text{ServiceNotFoundException} \mid \text{Service} \neq \text{None} \Rightarrow \text{update all fields of Service with fields in } patch \text{ in service database table})$
- exception: $exc := \text{getServiceById}(id) = \text{None} \Rightarrow \text{ServiceNotFoundException}$

`deleteServiceById(id)`:

- transition: Delete all Services where their ID matches id from the service database table.

10.4.5 Local Functions

None

11 MIS of Appointments Module

11.1 Module

appointmentService

11.2 Uses

Database Driver Module

11.3 Syntax

11.3.1 Exported Constants

None

11.3.2 Exported Types

CreateAppointmentType

| Output Name | Output Type | Description |
|--------------|------------------|---|
| quote_id | Optional<String> | Associated Quote |
| service_type | String | Type of Service |
| price | Q | Estimated Price |
| employee_id | Optional<String> | Assigned Employee |
| start_time | Date | Start Time of Appointment |
| end_time | Date | End Time of Appointment |
| vehicle_id | String | Vehicle Being Serviced |
| customer_id | String | Customer the Appointment is for |
| shop_id | String | Shop the Appointment is taking place at |

UpdateAppointmentType

| Output Name | Output Type | Description |
|---------------|------------------|----------------------------------|
| quote_id | Optional<String> | Associated Quote |
| work_order_id | Optional<String> | Associated Work Order |
| service_type | Optional<String> | Type of Service |
| price | Optional< Q > | Estimated Price |
| employee_id | Optional<String> | Assigned Employee |
| start_time | Optional<Date> | Start Time of Appointment |
| end_time | Optional<Date> | End Time of Appointment |
| vehicle_id | Optional<String> | Vehicle Being Serviced |
| status | Optional<String> | Acceptance status of appointment |

11.3.3 Exported Access Programs

| Name | In | Out | Exceptions |
|-----------------------------|-------------------------------|-------------------------|--|
| createAppointment | CreateAppointmentType | Appointment | InvalidTimeException, MissingDataException |
| getAppointmentById | String | Appointment \vee None | |
| getAppointmentsByShopId | String | List<Appointment> | |
| getAppointmentsByCustomerId | String | List<Appointment> | |
| updateAppointmentById | String, UpdateAppointmentType | Appointment | AppointmentNotFoundException, InvalidTimeException |
| deleteAppointment | String | | |

11.4 Semantics

11.4.1 State Variables

None

11.4.2 Environment Variables

User's Display

Database

11.4.3 Assumptions

None

11.4.4 Access Routine Semantics

createAppointment(*appointment*):

- transition: new Appointment(*appointment*) as “Pending Approval”, save appointment to appointment database table. new WorkOrder() connected to the newly created appointment, save work order to work order database table.
- output: $out := (exc = \text{InvalidTimeException} \Rightarrow \text{“Invalid start time and/or end time.”} \mid \neg exc \Rightarrow \text{new Appointment}(\textit{appointment}))$
- exception: $exc := (\textit{appointment.vehicle_id} = \text{None} \vee \textit{appointment.customer_id} = \text{None} \vee \textit{appointment.shop_id} = \text{None} \Rightarrow \text{MissingDataException}) \mid (\neg \textit{isAppointmentValid}(\textit{appointment.shop_id}, \textit{appointment.start_time}, \textit{appointment.end_time}) \Rightarrow \text{InvalidTimeException})$

getAppointmentById(*id*):

- output: $out := \text{An Appointment such that its ID matches } id \text{ from the appointment database table else None.}$

getAppointmentsByShopId(*shopId*):

- output: $out := \text{A list of Appointments such that their shop ID matches } shopId \text{ from the appointment database table else an empty list.}$

getAppointmentsByCustomerId(*customerId*):

- output: $out := \text{A list of Appointments such that their customer ID matches } customerId \text{ from the appointment database table else an empty list.}$

updateAppointmentById(*id*, *patch*):

- transition: Update all fields of an Appointment, with an ID equal to id , with fields in $patch$ in appointment database table
- output: $out := getAppointmentById(id) = Appointment$
 $\Rightarrow (Appointment = None \Rightarrow AppointmentNotFoundException$
 $| Appointment \neq None$
 $\Rightarrow \text{update all fields of Appointment with fields in } patch \text{ in appointment database table})$
- exception: $exc := (getAppointmentById(id) = None \Rightarrow AppointmentNotFoundException)$
 $| (getAppointmentById(id) = Appointment \Rightarrow (patch.start_time \neq None \wedge patch.end_time \neq$
 $None \wedge \neg isAppointmentValid(Appointment.shop_id, patch.start_time, patch.end_time)) \vee$
 $(patch.start_time \neq None$
 $\wedge \neg isAppointmentValid(Appointment.shop_id, patch.start_time, Appointment.end_time)) \vee$
 $(patch.end_time \neq None$
 $\wedge \neg isAppointmentValid(Appointment.shop_id, Appointment.start_time, patch.end_time))$
 $\Rightarrow InvalidTimeException)$

$deleteAppointment(id)$:

- transition: Delete all Appointments where their ID matches id from the appointment database table.

11.4.5 Local Functions

$acceptAppointment(appointment)$:

- transition: Mark the appointment as “Accepted”. If this appointment will consume the final employee or final work stall available during its specified time slot, mark all other appointment with overlapping time slot as “Rejected”.

$isAppointmentValid(shop_id, start_time, end_time)$:

- output: $out := \text{True}$ if the given appointment is within the hours of operation for the shop else False .

12 MIS of Work Orders Module

12.1 Module

workOrderService

12.2 Uses

Database Driver Module

12.3 Syntax

12.3.1 Exported Constants

None

12.3.2 Exported Types

UpdateWorkOrderType

| Output Name | Output Type | Description |
|-------------|------------------|-------------------------|
| title | Optional<String> | Title of Work Order |
| body | Optional<String> | Work Order Details |
| employee_id | Optional<String> | ID of Assigned Employee |

12.3.3 Exported Access Programs

| Name | In | Out | Exceptions |
|-----------------------|-----------------------------|-----------------------------|----------------------------|
| getWorkOrderById | String | WorkOrder \vee None | |
| getWorkOrdersByShopId | String | List<WorkOrder> \vee None | |
| updateWorkOrderById | String, UpdateWorkOrderType | WorkOrder | WorkOrderNotFoundException |

12.4 Semantics

12.4.1 State Variables

None

12.4.2 Environment Variables

User's Display

Database

12.4.3 Assumptions

None

12.4.4 Access Routine Semantics

getWorkOrderById(*id*):

- output: $out :=$ A Work Order such that it's ID matches id from the work order database table else None.

$getWorkOrdersByShopId(shopId)$:

- output: $out :=$ A list of Work Orders such that their shop ID matches $shopId$ from the work order database table else an empty list.

$updateWorkOrderById(id, patch)$:

- transition: Update all fields of a Work Order, with an ID equal to id , with fields in $patch$ in work order database table
- output: $out := getWorkOrderById(id) = \text{WorkOrder} \Rightarrow (\text{WorkOrder} = \text{None} \Rightarrow \text{WorkOrderNotFoundException} \mid \text{WorkOrder} \neq \text{None} \Rightarrow \text{update all fields of WorkOrder with fields in } patch \text{ in work order database table})$
- exception: $exc := getWorkOrderById(id) = \text{None} \Rightarrow \text{WorkOrderNotFoundException}$

12.4.5 Local Functions

None

13 MIS of Quotes Module

13.1 Module

quoteService
chatService

13.2 Uses

Database Driver Module

13.3 Syntax

13.3.1 Exported Constants

None

13.3.2 Exported Types

CreateQuoteType

| Output Name | Output Type | Description |
|-------------|-------------|----------------|
| customer_id | String | ID of Customer |
| shop_id | String | ID of Shop |
| service_id | String | ID of Service |

UpdateQuoteType

| Output Name | Output Type | Description |
|-----------------|----------------------------|--|
| status | Optional<String> | Status indicating whether an invitation has been created |
| estimated_price | Optional< \mathbb{R}^+ > | Estimated price of job |
| duration | Optional< \mathbb{R}^+ > | Estimated time need for job |
| description | Optional<String> | Description of quote |

CreateChatMessageType

| Output Name | Output Type | Description |
|-------------|------------------|----------------|
| customer_id | Optional<String> | ID of Customer |
| shop_id | Optional<String> | ID of Shop |
| message | String | Chat message |

13.3.3 Exported Access Programs

| Name | In | Out | Exceptions |
|--------------------------|-------------------------------|-------------------|--|
| createQuote | CreateQuoteType | Quote | |
| updateQuoteById | String, UpdateQuoteType | Quote | QuoteNotFoundException |
| getQuoteById | String | Quote \vee None | |
| getQuotesByCustomerId | String | List<Quote> | |
| getQuotesByShopId | String | List<Quote> | |
| deleteQuoteAndChatById | String | | |
| createChatMessage | CreateChatMessageType, String | ChatMessage | MissingSenderException, QuoteNotFoundException |
| getChatMessagesByQuoteId | String | List<ChatMessage> | |

13.4 Semantics

13.4.1 State Variables

None

13.4.2 Environment Variables

User's Display

Database

13.4.3 Assumptions

None

13.4.4 Access Routine Semantics

createQuote(*quote*):

- transition: new Quote(*quote*), save quote to quote database table
- output: *out* := new Quote(*quote*)

updateQuoteById(*id*, *patch*):

- transition: Update all fields of a Quote, with an ID equal to *id*, with fields in *patch* in quote database table
- output: *out* := *getQuoteById(id)* = Quote \Rightarrow (Quote = None \Rightarrow QuoteNotFoundException | Quote \neq None \Rightarrow update all fields of Quote with fields in *patch* in quote database table)
- exception: *exc* := *getQuoteById(id)* = None \Rightarrow QuoteNotFoundException

getQuoteById(*id*):

- output: *out* := A Quote such that it's ID matches *id* from the quote database table else None.

getQuotesByCustomerId(*customerId*):

- output: *out* := A list of Quotes such that it's customer ID matches *customerId* from the quote database table else an empty list.

getQuotesByShopId(*shopId*):

- output: *out* := A list of Quotes such that it's shop ID matches *shopId* from the quote database table else an empty list.

deleteQuoteAndChatById(*id*):

- transition: Delete all Quote and ChatMessage where their quote ID matches *id* from the quote database table and the chat message database table, respectively.

createChatMessage(*chatMessage*, *quoteId*):

- transition: new ChatMessage(*chatMessage*, *quoteId*), save quote to quote database table

- output: $out := (exc = QuoteNotFoundException \Rightarrow \text{“Quote Not Found”})$
 $| exc = MissingSenderException \Rightarrow \text{“Missing Sender Information”}$
 $| \neg exc \Rightarrow \text{new ChatMessage}(chatMessage, quoteId)$
- exception: $exc := (getQuoteById(quoteId) = None \Rightarrow QuoteNotFoundException$
 $| chatMessage.customer_id = None \wedge chatMessage.shop_id = None$
 $\Rightarrow MissingSenderException)$

$getQuoteById(quoteId)$:

- output: $out :=$ A list of Chat Messages such that their quote ID matches $quoteId$ from the chat message database table else an empty list.

13.4.5 Local Functions

None

14 Bibliography

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15 Appendix