

1 Note on language

For ease of reference, we refer to any patient –otherwise called client or worker– as “he”, and to any doctor –or physician– as “she”.

At this point it shall be noted that the first person plural (we) employed over the course of this article is to be read as a royal *we*, being that we claim sole authorship over this paper.

2 Model

We consider $i = 1, \dots, I$ patients and $j = 1, \dots, J$ doctors.

Patients are characterized by the tuple $(\kappa_i, \gamma_i) \in (\mathbb{R}_0^+)^2$, their “medical need” and “taste for sick leave” respectively, following the ex-ante cumulative distributions $F(k)$ and $G(\gamma)$.

Doctors are described by their “service quality” $V_j \in \mathbb{R}_0^+$, following the *ex-post*, empirical distribution $H(V)$.

A patient i visits a doctor for treatment and may be granted a sick leave certificate. After being assigned a doctor j , his utility function –implicitly dependent on his characteristic (κ_i, γ_i) tuple– is defined piece-wise as follows:

$$U_i(V_j) = \begin{cases} \gamma_i + V_j \kappa_i - \tau & \text{if he's granted a certificate,} \\ V_j \kappa_i - \tau & \text{if he only visits the doctor,} \\ 0 & \text{if he doesn't see the doctor,} \end{cases}$$

As we see, there's three components to patient utility: an interaction between the patient's medical need κ_i and the physician's service quality V_j which implies their complementarity, his “taste” for sick leave γ_i in the case he's granted one, and τ , the cost of visit, normalized across doctors.

Whereas patients may visit at most one doctor, a doctor may see several physicians. We define Q_j as the expected number of patients of doctor j , the demand for her services. We say “expected” because, as we'll see later on, patients may opt for a mixed strategy, assigning a certain *probability* to visiting j , and Q_j will be defined over the ex-ante probabilities of all patients and not their ex-post realization.

As doctor j has the option to grant a sick leave certificate to a given patient i which visits her, so we likewise define X_j as the *expected* number of such certificates doctor j will dole out, given her ex-ante client demand and how many of them would be granted one.

We now define the physician's utility function as follows:

$$U_j(Q_j, X_j) = R_j(Q_j) - P_j(X_j)$$

where $R_j(\cdot)$ is an individual, concave *revenue* function defined over expected total clients, and $P_j(\cdot)$ is a convex *punishment* function on X_j , grouping her personal preference as well as institutional incentives. The implication is that

after a given number of patients the disutility of an additional certificate issued would outweigh doctor j financial incentives for further clientele.

Following (?, ?), we focus on *threshold equilibriums*, wherein each physician's strategy is the choice of a value $\bar{\kappa}_j$, such that of the patients who visit j , those with a κ_i value above or at that threshold will receive a certificate, and those under it won't.

In both frameworks we will develop, with and without search, the set $\{\bar{\kappa}_j\}_{j=1}^J$ composed of all physicians' choice of $\bar{\kappa}_j$ will be public knowledge to patients at the moment they choose their strategy, whereas doctors themselves don't observe it at the moment they make their choice of threshold, because they will select it simultaneously – and *then* patients make their move.

Our models are different iterations of a general game with the following timing:

- First stage: Physicians simultaneously choose $\bar{\kappa}_j$.
- Second stage: Observing $\{\bar{\kappa}_j\}_{j=1}^J$, each patient chooses or is assigned some doctor j .
- Third stage: Each patient can choose to see their doctor and incur a visit cost τ , or refrain from doing so, leaving him and his physician with null utility.

Conditional upon his visit, the utility of patient i from seeing doctor j is:

$$y_i(V_j, \bar{\kappa}_j) = \begin{cases} \gamma_i + V_j \kappa_i - \tau & \text{if } \kappa_i \geq \bar{\kappa}_j, \\ V_j \kappa_i - \tau & \text{if } \kappa_i < \bar{\kappa}_j, \end{cases}$$

Patient utility U_i as previously defined, now taking $\bar{\kappa}_j$ explicitly as an argument as well as V_j , can be expressed as a left-censored function over y_i :

$$U_i(V_j, \bar{\kappa}_j) = \max\{y_i(V_j, \bar{\kappa}_j), 0\}$$

2.1 Non-search Equilibrium

We first devote attention to a non-search baseline, where all patients are randomly, symmetrically assigned to a physician, and their only say in the matter is whether they'll then visit doctor j , i.e. the second stage of the game is out of their hands, and they only make choices in the third stage after assignment.

A patient won't visit his assigned physician if his expected utility from such a visit is negative, we call this a *free disposal* requirement. As such, a doctor j 's expected client demand, as a function of $\bar{\kappa}_j$ and given the parameter V_j , will be the following:

$$Q_j(\bar{\kappa}_j) = \frac{I}{J} \left[\int_{\tau/V_j}^{\infty} dF(k) + \int_{\min\{\bar{\kappa}_j, \tau/V_j\}}^{\tau/V_j} \int_{\bar{\gamma}(k)}^{\infty} dG(\gamma) dF(k) \right] \quad (\text{N.1})$$

where the left term consists of the mass of patients who just by virtue of doctor j 's service quality V_j would be willing to pay a visit (i.e. $\kappa_i \geq \tau/V_j$), and the

right term would be patients who only see doctor j out of the expectation of getting sick leave ($\kappa_i \geq \bar{\kappa}_j$ & $\gamma_i \geq \tau - V_j \kappa_i$), but wouldn't visit otherwise. We define $\tilde{\gamma}(k) := \tau - V_j k$ as the lower limit of the inner integral.

Given that each patient with a κ_i higher or equal to $\bar{\kappa}_j$ is granted a sick leave certificate, the expected total number of such certificates granted by j , as a function of $\bar{\kappa}_j$, is:

$$X_j(\bar{\kappa}_j) = \frac{I}{J} \int_{\bar{\kappa}_j}^{\infty} \int_{\tilde{\gamma}(k)}^{\infty} dG(\gamma) dF(k) \quad (\text{N.2})$$

Given (N.1) and (N.2), each physician solves for the following unconstrained optimization:

$$\bar{\kappa}_j^* \equiv \max_{\bar{\kappa}_j} R_j(Q_j) - P_j(X_j) \quad (\text{N.3})$$

LEMMA: No value in $(\frac{\tau}{V_j}, \infty)$ can be the optimal solution of N.3.

PROOF: APPENDIX

PROPOSITION: When $\bar{\kappa}_j \in [0, \frac{\tau}{V_j}]$,

$$\frac{\partial Q_j}{\partial \bar{\kappa}_j} = \frac{\partial X_j}{\partial \bar{\kappa}_j}$$

This proposition implies that when $\bar{\kappa}_j$ is low enough that the marginal patient is indifferent, any new clients gained by doctor j are those she entices through the expectation of getting a certificate, meaning that in the vicinity of $\bar{\kappa}_j$ the change in expected patients $\Delta Q_j / \Delta \bar{\kappa}_j$ through a variation in $\bar{\kappa}_j$ is the same as the change in expected certificates granted $\Delta X_j / \Delta \bar{\kappa}_j$.

Given PROPOSITION, the following equation, which is the FOC of N.3:

$$R'_j(Q_j) \frac{\partial Q_j}{\partial \bar{\kappa}_j} - P'_j(X_j) \frac{\partial X_j}{\partial \bar{\kappa}_j} = 0$$

may be simplified into

$$R'(Q_j) = P'(X_j) \quad (\text{N.4})$$

We can see that N.3 offers three possibilities by way of solution: a *corner* solution towards ∞ , where doctor j is content with her “captured” clientele (those who will visit her anyway), and offers no certificates at all¹; the corner solution $\bar{\kappa}_j = 0$, maximum leniency; and an *inner* solution in $[0, \frac{\tau}{V_j}]$ fulfilling equation N.4 and thus the FOC of N.3. We formalize this notion below.

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¹We may rationalize this by interpreting it as physician j being as strict as is medically responsible. We could have written this as $\bar{\kappa}_j$ having an upper bound κ_{\max} , where any physician would be obliged to grant sick leave to a patient with $\kappa_i > \kappa_{\max}$.

2.2 Search Equilibriums

We introduce patient “search” as a general framework in which patients can choose freely among all physicians.

We define for each patient i a vector $S_i \in \Delta(\mathcal{J})$, where \mathcal{J} is the the $1 \times J$ vector composed of all $1, \dots, J$ physicians. S_i will be his *strategy* for this game, representing his probabilistic choice of visit for each doctor j , such that each component s_{i1}, \dots, s_{iJ} of S_i stands for the probability that he’ll visit doctors $1, \dots, J$ respectively.

In order to describe a proper probability distribution, the following criteria must be met:

- i. $\forall j, s_{ij} \geq 0$
- ii. $\sum_{i=1}^J s_{ij} \leq 1$

We will allow the sum of all components to be less than one, implying the presence of an *outside option* for patients, that is, to not visit any doctors. Such an option is important, as patient rationality in our models will include “*free disposal*”, meaning that a patient will never visit a doctor if his expected utility from such a visit is less than 0, i.e. $s_{ij} = 0$ if $U_i(V_j, \bar{\kappa}_j) = 0$. This makes the third stage trivial, as patient i will only be assigned with positive probability to doctors he will be willing to visit.

We can re-interpret the non-search model as each patient being made to play by the strategy $\{S_i : s_{i1} = s_{i2} \dots = s_{iJ} = \frac{1}{J}\}$.