## 1 Model

## 1.1 The Physician-Patient Market

We now present the model itself before proceeding with further discussion. We consider i = 1, ..., I patients and j = 1, ..., J physicians.<sup>1</sup>

Patients are characterized by their "medical need"  $\kappa_i \in \mathbb{R}_0^+$  and their "taste for sick leave"  $\gamma_i \in \mathbb{R}_0^+$ , respectively following the ex-ante cumulative distributions  $F(\kappa)$  and  $G(\gamma)$ , which are public knowledge. Physicians are described by their "service quality"  $V_i \in \mathbb{R}^+$ , also known both to all patients and other physicians.

A patient i can visit a physician for treatment and may be also granted sick leave. After the patient is assigned a physician j, his utility function—implicitly dependent on his characteristic  $(\kappa_i, \gamma_i)$  tuple—is defined piecewise as follows:

$$U_i(V_j) = \begin{cases} \gamma_i + V_j \kappa_i - \tau_j & \text{if he's granted sick leave,} \\ V_j \kappa_i - \tau_j & \text{if he only visits the physician,} \\ 0 & \text{if no visit takes place} \end{cases}$$

As we see, there are three components to patient utility: an interaction between the patient's medical need  $\kappa_i$  and the physician's service quality  $V_j$  which implies their complimentarity, his "taste" for sick leave  $\gamma_i$  in the case he's granted one, and  $\tau_j$ , which we define as the cost of visit for physician j. As well as being complementary,  $\kappa_j$  as multiplied by  $V_j$  would give it the interpretation of being the marginal willigness to pay for physician quality.<sup>2</sup>

Whereas patients may visit at most one physician, a physician may see several patients. We define  $Q_j$  as the expected number of patients for physician j, the demand for her services. We say 'expected' because, as we'll see later on, patients may opt for a mixed strategy, assigning a certain *probability* to visiting j, and we define  $Q_j$  as the sum of the ex-ante probability of visit of all patients, not their ex-post realization.

As physician j has the option to issue sick leave to a given patient i which visits her, we likewise define  $X_j$  as the *expected* number of sick leaves granted by physician j, given her ex-ante patient demand and how many of them would be granted one.

We define the physician's utility function as follows:

$$U_j(Q_j, X_j) = R_j(Q_j) - P(X_j)$$

where  $R_j(\cdot)$  is an individual, concave *revenue* function defined over expected total clients, and  $P(\cdot)$  is a convex *punishment* function on  $X_j$ , composed of the probability

<sup>&</sup>lt;sup>1</sup>Note on language: For ease of reference, we refer to any patient as "he", and to any physician as "she" (s we have done already). At this point it shall be noted that the first person plural (we) employed over the course of this article is to be read as including the reader or perhaps as a royal *we*.

<sup>&</sup>lt;sup>2</sup>Conceptually, willingness to pay would also depend on patient *i*'s wealth level  $w_i$ . To steer away from discussions on wealth disparity, we interpret  $\kappa_i$  as the *average* willingness to pay for  $V_J$ .

of being fined for a certain number of sick leaves issued and the magnitude of the fine. The implication is that after a given number of patients, the disutility of an additional (expected) sick leave issued would outweigh physician j's financial incentive for further clientele. The j subindex indicates that we will allow  $R_j(\cdot)$  (revenue by visit) to vary across physicians. We assume both  $R_j(\cdot)$  and  $P(\cdot)$  to be twicely differentiable.

We stress again that we define physician utility in terms of the *expected* realization of patient demand and granted sick leaves, as befits the logic of this game, where doctors take action before patients (we will specify the timing of our game below).

Following ?, we focus on *threshold equilibria*, wherein each physician's strategy is the choice of a value  $\bar{\kappa_j} \in \mathbb{R}_0^+$ , such that of the patients who visit j, those with a  $\kappa_i$  value above or at that threshold will be granted sick leave, and those strictly under it won't. As a result of this, each physician will be identified by their given 'service quality', revenue function, cost of visit to the patient and choice of threshold:  $\{V_j, R_j(\cdot), \tau_j, \bar{\kappa_j}\}$ . The set  $\{\bar{\kappa_j}\}_{j=1}^J$  will be known to patients when deciding on their behavior strategy.

Our models are different iterations of a general game with the following timing:

- First stage: Physicians simultaneously choose  $\bar{\kappa_j}$ .
- Second stage: Observing  $\{V_j, R_j(\cdot), \tau_j, \bar{\kappa_j}\}$ . The set  $\{\bar{\kappa_j}\}_{j=1}^J$ , each patient chooses (or is assigned to) some doctor j.
- Third stage: Each patient can choose to see their physician and incur a visit cost  $\tau_i$ , or refrain from doing so.

Conditional upon his visit (as not to visit renders null utility), the utility of patient i from seeing physician j is:

$$U_i(V_j, \bar{\kappa_j}) = \begin{cases} \gamma_i + V_j \kappa_i - \tau_j & \text{if } \kappa_i \ge \bar{\kappa_j}, \\ V_j \kappa_i - \tau_j & \text{if } \kappa_i < \bar{\kappa_j} \end{cases}$$

We will usually use  $u_{ij}$  as a shorthand.

#### 1.2 Non-Search Equilibrium

For illustration purposes, we first devote attention to a non-search baseline, where each patient is randomly assigned to a physician, with an equal probability of being matched to any of the J physicians. Their only say in the matter is whether they'll then visit physician j, which is to say, the second stage of the game is out of their hands, and they only make choices in the third stage after assignment.

A patient won't visit his assigned physician if his expected utility from such a visit is negative, we call this the *free disposal* requirement. As such, a physician j's expected patient demand, as a function of her threshold  $\bar{\kappa}_j$  (and given the parameter  $V_j$ ) will

be the following:

$$Q_{j}(\bar{\kappa_{j}}) = \frac{I}{J} \left[ \int_{\tau_{j}/V_{j}}^{\infty} dF(\kappa) + \int_{\min\{\bar{\kappa_{j}}, \tau_{j}/V_{j}\}}^{\tau_{j}/V_{j}} \int_{\tilde{\gamma}(\kappa)}^{\infty} dG(\gamma) dF(\kappa) \right]$$
(1)

where the left term consists of the mass of patients who just by virtue of physician j's service quality  $V_j$  would be willing to pay a visit (i.e.  $\kappa_i \geq \tau_j/V_j$ ), and the right term would be patients who only see physician j solely out of the expectation of getting sick leave ( $\kappa_i \geq \bar{\kappa_j} \& \gamma_i \geq \tau_j - V_j \kappa_i$ ), and wouldn't visit otherwise. We define  $\tilde{\gamma}(\kappa) := \tau_j - V_j \kappa$  as the lower limit of the inner integral over  $\gamma$ .

Given that each patient with a  $\kappa_i$  higher or equal to  $\bar{\kappa_j}$  is granted sick leave, the expected total number of such certificates granted by j, as a function of  $\bar{\kappa_j}$ , is:

$$X_{j}(\bar{\kappa_{j}}) = \frac{I}{J} \int_{\bar{\kappa_{j}}}^{\infty} \int_{\tilde{\gamma}(k)}^{\infty} dG(\gamma) dF(k)$$
 (2)

which includes in theory patients from both the left and right term of equation (1).

For given formulations of the functions  $Q_j(\bar{\kappa_j})$  and  $X_j(\bar{\kappa_j})$ , each physician solves for the following constrained optimization:

$$\bar{\kappa_j}^* \equiv \arg \max_{\bar{\kappa_j}} R_j(Q_j) - P_j(X_j)$$
 s.a.  $0 \le \bar{\kappa_j} \le \bar{\kappa}_{\max}$  (3)

where  $\bar{\kappa}_{max} < \infty$  is the maximum value the choice of threshold of any physician may take, as we mentioned earlier.?

An inner solution to problem (3) takes on the following form because of the first order condition:

$$R'_{j}(Q_{j})\frac{\partial Q_{j}}{\partial \bar{\kappa_{j}}} = P'_{j}(X_{j})\frac{\partial X_{j}}{\partial \bar{\kappa_{j}}}$$

$$\tag{4}$$

**Proposition 1.1.** In the non-search model as described thus far, when the solution  $\bar{\kappa_j}^*$  of problem (3)  $\in (0, \frac{\tau_j}{V_i}]$ , this  $\bar{\kappa_j}^*$  is described by:

$$R'_j(Q_j(\bar{\kappa_j})) = P'_j(X_j(\bar{\kappa_j}))$$

*Proof.* For  $Q_j(\bar{\kappa_j})$  and  $X_j(\bar{\kappa_j})$  as defined by (1) and (2), when  $\bar{\kappa_j} \in (0, \frac{\tau_j}{V_i}]$ :

$$\frac{\partial Q_j}{\partial \bar{\kappa_j}} = -\frac{I}{J} \int_{\tilde{\gamma}(\bar{\kappa_j})}^{\infty} dG(\gamma) f(\bar{\kappa_j}) = \frac{\partial X_j}{\partial \bar{\kappa_j}}$$

such that both derivatives are cancelled in equation (4). As a result, if the optimal  $\bar{\kappa_j}^* \in (0, \frac{\tau_j}{V_i}]$ , the proposition follows.

This proposition implies that when for low enough values of  $\kappa_i$ , any new patients gained by physician j are those she entices through the expectation of getting sick

leave, meaning that in the vicinity of  $\bar{\kappa_j} \in (0, \frac{\tau_j}{V_j}]$  the change in expected patients  $\Delta Q_j/\Delta \bar{\kappa_j}$  through a variation in  $\bar{\kappa_j}$  is the same as the change in expected sick leaves issued  $\Delta X_j/\Delta \bar{\kappa_j}$ .

We can see that (3) offers three possibilities by way of solution: two corner solutions at 0 and  $\bar{\kappa}_{\max}$ , and an inner solution fulfilling equation (4). The proposition below proves such an inner solution can't hold for  $\bar{\kappa}_j \in (\frac{\tau_j}{V_i}, \bar{\kappa}_{\max})$ .

**Proposition 1.2.** In the non-search model as described thus far, no  $\bar{\kappa}_j$  in  $(\frac{\tau_j}{V_j}, \bar{\kappa}_{\max})$  can be the solution of problem (3).

*Proof.* For  $\bar{\kappa_j} \in (\frac{\tau_j}{V_j}, \bar{\kappa}_{\max})$ ,

$$Q_j(\bar{\kappa_j}) = \frac{I}{J} \left[ \int_{\tau_j/V_j}^{\infty} dF(\kappa) \right] \text{ and thus } \frac{\partial Q_j}{\partial \bar{\kappa_j}} = 0$$

whereas

$$\frac{\partial X_j}{\partial \bar{\kappa_j}} = -\frac{I}{J} \int_{\tilde{\gamma}(\bar{\kappa_j})}^{\infty} dG(\gamma) f(\bar{\kappa_j}) < 0$$

so equation (4) can never hold, which would be required of  $\bar{\kappa}_j$  as an inner solution to problem (3).

The intuition for this proposition is that  $\kappa_i = \tau_j/V_j$  defines the threshold above which patients are willing to visit their assigned physician j regardless of whether they get sick leave, so choosing such a  $\bar{\kappa_j}$  is always either too strict or inefficiently lenient. We can speak of a "captured clientele". A similar behavior will be observed in the models with patient search, only that, since patients freely choose physicians, a "captured" patient won't be one which always visits j, rather one that always asigns positive probability to visiting physician j, no matter her choice of threshold  $\bar{\kappa_j}$ .

Equilibrium in the non-search model. Given a physician-patient market specified by  $\{\{(\kappa_i, \gamma_i)\}_{i=1}^I, \{(V_j, R_j(\cdot), \tau_j)\}_{j=1}^J, P(\cdot)\}$ , we define equilibrium as a set of physician thresholds  $\{\bar{\kappa_j}\}_{j=1}^J$  satisfying problem (3) and their corresponding equilibrium (expected) patient demand and issued sick leaves  $\{(Q_j, X_j)\}_{j=1}^J$  as described by (1) and (2), respectively.

This non-search baseline model, based off?, already presents some elements which will be present in our more complex models later, but completely neglects patient behavior, who are reduced to being assigned a physician and choosing to visit her or not. Patient search will allow us to formalize their free choice of physician as a function of the model parameters and physician strategies.

#### 1.3 General Search Framework

We introduce patient 'search' as a general framework in which patients can choose freely among all physicians.

We define for each patient i a vector  $S_i \in \Delta(\mathcal{J})$ , where  $\mathcal{J}$  is the the J-dimensional vector composed of all 1, ..., J physicians.  $S_i$  represents the *strategy* of patient i in this game, specifying the probability of visiting each physician j. Each component  $s_{i1}, \ldots, s_{iJ}$  within  $S_i$  denotes the probability that patient i will visit physicians  $1, \ldots, J$ , respectively.

In order to play the role of a proper subprobability measure, for each patient i the components  $s_{ij} \in S_i$  must fulfill the following criteria:

$$\forall j, \, s_{ij} \ge 0 \tag{i}$$

$$\sum_{j=1}^{J} s_{ij} \le 1 \tag{ii}$$

We will allow the sum of all components for each patient i to be less than one (hence sub-probability), implying the presence of an outside option for patients, that is, to not visit any physicians. To have this option is important, as patient rationality in our models entails a "free disposal" property, meaning that a patient will never visit a physician if his expected utility from such a visit is less than 0, that is,  $s_{ij} = 0$  if  $U_i(V_j, \bar{\kappa_j}) = 0$ . This makes the third stage of the game as described in Section 1.1 trivial, as under free choice patient i will only be "assigned" with positive probability to physicians he will be willing to visit.

We can re-interpret the non-search model as each patient being made to play by the strategy  $\{S_i: s_{i1}=s_{i2}=...=s_{iJ}=\frac{1}{J}\}$ , and it is the lack of a free choice which makes the third stage non-trivial.

We shall further specify the form  $S_i$  will take. Consider now the J-dimensional vector  $U_i$ , where each component  $u_{i1}, ..., u_{iJ}$  indicates the utility patient i expects from a visit to physicians 1, ..., J respectively. As a shorthand, we shall write  $u_{i,-j}$  to indicate the J-1 components of  $U_i$  excluding  $u_{ij}$ .

In the models considered, each component  $s_{ij}$  of  $S_i$  will be defined as:

$$s_{ij} \equiv g_i(u_{ij}, u_{i,-j})$$

where  $g_i(\cdot)$  is a continuous function weakly increasing in the first argument  $u_{ij}$ , and weakly decreasing in the remaining arguments given by  $u_{i,-j}$ . Our model specifications will consist in giving this function  $g_i(u_{ij}, u_{i,-j})$  a specific form.

Defining  $s_{ij}$  over  $u_{ij}$  makes it dependent upon patient i's characteristic tuple  $(\kappa_i, \gamma_i)$ . We will use the  $s_{ij}(\kappa_i, \gamma_i)$  formulation to define physician expected demand and sick leaves issued as functions over patient strategies:

$$Q_j(\bar{\kappa_j}, \bar{\kappa}_{-j}) = \int_0^\infty \int_0^\infty s_{ij}(\kappa, \gamma) \, dG(\gamma) \, dF(\kappa)$$
 (5)

$$X_{j}(\bar{\kappa_{j}}, \bar{\kappa}_{-j}) = \int_{\bar{0}}^{\infty} \int_{0}^{\infty} s_{ij}(\kappa, \gamma) dG(\gamma) dF(\kappa)$$
 (6)

At face value, these definitions appear less informative than their non-search equivalents in (1) and (2). This is because  $s_{ij}$  is more general than the patient 'strategy' of the non-search model (of being assigned to any physician with equal probability), so we can't yet make claims about e.g. sections in the distribution of  $\gamma$  where  $s_{ij}$  is strictly 0. The two models we will introduce, the *implicit* and *explicit* search models, will build upon the general framework we've delineated and we will highlight their different qualitative implications.

For now though, notice that present we  $Q_j$  and  $X_j$  not only in terms of the threshold  $\bar{\kappa}_j$  chosen by physician j, but also in terms of the thresholds of the other J-1 physicians, which we abbreviate as  $\bar{\kappa}_{-j}$ . Whereas before in 'non-search' physicians were simply alloted a given number of patients, now they will *compete* for them, as patients'  $S_i$  behavioral strategy will consider the whole of  $\{\bar{\kappa}_j\}_{j=1}^J$  when considering which physician(s) they will visit with positive probability.

As a consequence of physician competition for patients, equilibrium  $\{\bar{\kappa_j}^*\}_{j=1}^J$  will need to take on the form of a Nash equilibrium, as physicians take into consideration the strategies of the other J-1 physicians when choosing their own, such that they adapt to the influence they expect other physicians will have on their own "client" base, which we call the *strategic effect*. We explore in the Appendix ?? the reasons for the presence of this effect, which is absent from ?'s models, the basis for our own. We attribute it to the lack of *additive separability* across patients in the physician's utility function when one of  $R_j(\cdot)$  or  $P_j(\cdot)$  is *strictly* convex/concave.

Before moving on to our first model specification, we note that this general formulation of  $s_{ij}$  is sufficient to make the next proposition.

**Proposition 1.3.** In the patient search framework as described, for two physicians j, l, such that  $\bar{\kappa_j} \neq \bar{\kappa_l}$ ,  $\bar{\kappa_j}$  and  $\bar{\kappa_l}$  are strategic complements.

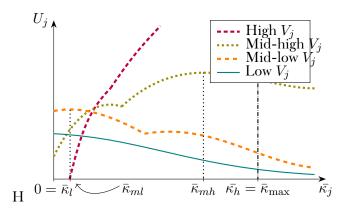
*Proof.* The proof is in the Appendix ??.

### 1.4 The "Implicit" Search Model

The "implicit" search model is a McFadden Logit choice model modified to give null probability visits to physicians which afford patient *i* non-positive utility, so that the free disposal requirement is fulfilled. We also call it the Logit model.

The reason for calling it the "implicit" search model is that strictly speaking patient search is not formally included, yet one arrives at result qualitatively similar to specifications that do (like the "explicit" search model). The choice strategy noisily assigns positive probability to physicians who render i high utility, and the higher this  $u_{ij}$  expected utility is, the higher the probability of visit.

Instead of *explicitly* defining search and subsequent choice, probability of visit depends upon expected utility from physician j,  $u_{ij}$ , and a weighing parameter  $\lambda \in \mathbb{R}$ . The lower the value of  $\lambda$ , the noisier patient "search" is: they give high assingment



probability to sub-optimal—yet feasible—physician choices. On the other hand, as  $\lambda \to \infty$ , patient choice is concentrated with probability approaching 1 on the physician with the highest  $V_i$ .

We define the components  $s_{ij}$  of the patient's strategy vector  $S_i$  as follows:

$$s_{ij} = \frac{\alpha_{ij}}{\sum_{k=1}^{J} \alpha_{ik}}, \text{ where } \alpha_{ij} = \begin{cases} e^{\lambda u_{ij}}, & \text{if } u_{ij} > 0\\ 0, & \text{if } u_{ij} = 0 \end{cases}$$
 (7)

Unlike the "explicit" search model, the probability that patient i visits physician j is *strictly* growing in  $\kappa_i$ , rather than being a piece-wise constant function with different levels. There is a discrete jump in probability at  $\kappa_j$ , but elsewhere above 0 the function is smoothly increasing, rewarding physicians with high  $V_j$ .

Thus, the possible solutions for (3) remain threefold: the corner solutions 0 and  $\infty$ , and an inner solution where the simplified FOC  $R'(Q_i) = P'(X_i)$  holds.

Equilibrium is achieved in a similar fashion, though now taking into account the patients'  $S_i$  strategies.

Equilibrium in "implicit" search. Given a doctor-patient market specified by  $(\{(\kappa_i, \gamma_i)\}_{i=1}^I, \{(V_j, R_j(\cdot), P_j(\cdot))\}_{i=1}^J)$ , we define an equilibrium as a set of physician thresholds  $\{\bar{\kappa_j}\}_{j=1}^J$  satisfying (3) and patient strategies  $\{S_i\}_{i=1}^I$  as defined by (??), with their corresponding equilibrium (expected) patient demand and granted sick leave certificates  $\{(Q_j, X_j)\}_{j=1}^J$  as described by (5), (6), respectively.

# 1.5 The "Explicit" Search Model

What we call the "explicit" model is in which patient strategy  $S_i$  is explicitly the result of a sequential search algorithm on part of the patients. This is in line with?, though made trickier by the fact that our model allows for physician services apart from contingent "prescriptions" (in our case, sick leave certificates). In our model some patients *are* willing to visit physicians who don't intend to grant them sick leave, given a high enough benefit from the medical service proper,  $V_i \kappa_i$ .

# FURTHER EXPLANATION REQUIRED, TO BE CONTINUED