

LEONARDO PRATES

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ABOUT

Highly motivated and hardworking individual with an insatiable appetite for learning. Passionate about programming and solving problems. Loves working in a team and able to stay positive and solve problems using expertise and research.

SKILLS

HTML5, CSS3, JavaScript, Jade, Stylus, CoffeeScript, jQuery, AngularJS, Node.js, MongoDB, Express, Ajax, JSON, REST, Git, GitHub, Heroku, DNS, FTP, Linux, OS X, Windows
Basic: Python, Ruby, PHP, MySQL, Apache, React, Backbone.js, Underscore

EXPERIENCE

Developer / Project Manager Sked.us 2015 - Present

Overseeing developers with full stack web development expertise using the MEAN stack, and developing mobile iOS and Android platform with Cordova, Ionic and AngularJS.

Developer Mentor DevMountain 2013 - Present

Responsible mentoring students and ensuring their success in learning full stack web development. Practiced pair programming and advised students on best programming practices, HTML/CSS preprocessors, CSS and Javascript libraries and frameworks.

Full stack web development trainee DevMountain 2015

Immersive web development program focusing on the MEAN stack as well as, HTML, CSS, JavaScript, jQuery, Ajax, Angular, Firebase, MongoDB, Node and React.

Senior remote support Weebly 2013 - Present

Responsible for providing chat and email-based support to customers relating to website design, ecommerce, email and domain DNS setup. Resolve billing issues and assist customers purchasing different products and solutions to suit their needs. Also responsible for assisting other support agents with issues and questions that require advanced support.

IT Specialist Freelance 2003 - 2013

Notebook and desktop repair, Home network installation and security implementation. Printer, copier and fax installation and repair.

IT Specialist CompTechCare 2007

Provided notebook and desktop repair, network management services, implemented off-site data backup, remote assistance, designed diagrams of small and medium business networks. Set up servers, routers, switches, hubs and VPNs.

Field service engineer Xerox (Sal Serv.) 2001 - 2002

Performed full range of maintenance, technical diagnostics, software loads, installation, removal, retrofit of Xerox products and customer call assistance, provided customer training on assigned products in accordance with current field procedures and responsible for assigned company assets (i.e. parts, tools, communication and computing devices, vehicles).

LANGUAGES

English and Portuguese Native
Spanish Conversational