## Leonardo Fajardo



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- -I am a self-taught person passionate about learning, technology and constant evolution
- -I like different discipline activities such as exercise, meditation, reading and learning new things every day.
- -I am a person passionate about new challenges, I believe that if I don't know the way to do something, I always look for a good solution with good strategies to learn in the process.

# work experience

#### **Contact Point 360 S.A**

2021-2022 - bilingual customer service agent

As a customer service agent, I was responsible for providing excellent customer service to our clients. I was the first point of contact for clients who had questions or issues with our products or services. I was able to resolve most issues quickly and efficiently, and I always went the extra mile to ensure that clients were satisfied with my service.

### **TECHNOLOGIES**

Python - Intermediate

**Django** - professional

**HTML** - Basic

CSS- Basic

**JavaScript** - Basic

PostgresSQL - Basic

Git Github

**Visual Studio Code** 

#### **LANGUAGES**

**Spanish - Native** 

English - C1