HHS ADPQ Vendor Pool, Before

Questions	Foster Parent	Case Worker
Is the user experience pleasant and intuitive?	**7 out of 10-Yes** **3 out of 10-No**	**8 out of 10-Yes** **2 out of 10-No**
Do you find yourself often using the search and FAQ features?	9 out of 10—Yes 1 out of 10—No	9 out of 10—Yes 1 out of 10—No
How often would you like to see a website that you visit updated?	6 out of 10—Everyday 2 out of 10—Weekly 2 out of 10—Biweekly	7 out of 10—Everyday 2 out of 10—Weekly 1 out of 10—Biweekly
Would you enjoy if the developers integrated chat features?	8 out of 10—Yes 2 out of 10—No	6 out of 10—Yes 4 out of 10—No
Is it helpful to support multiple languages on a site?	9 out of 10—Yes 1 out of 10—No	7 out of 10—Yes 3 out of 10—No
Would you enjoy photos and visuals to use for the site?	5 out of 10—Yes 5 out of 10—No	6 out of 10—Yes 4 out of 10—No

HHS ADPQ Vendor Pool, After

Was the user experience pleasant and intuitive?	9 out of 10-Yes 1 out of 10-No	9 out of 10-Yes 1 out of 10-No
Did you find yourself often using the search and FAQ features?	7 out of 10—Yes 3 out of 10—No	6 out of 10-Yes 4 out of 10-No
How often would you like to see a website that you visit updated?	7 out of 10—Everyday 2 out of 10—Weekly 1 out of 10—Biweekly	8 out of 10—Everyday 2 out of 10—Weekly 0 out of 10—Biweekly
Did you find the registration process to be helpful or not helpful?	7 out of 10—Helpful 3 out of 10—Not helpful	8 out of 10—Helpful 2 out of 10—Not helpful
Would you still like to see the chat and a language translation feature on the site?	2 out of 10—Yes 8 out of 10—No	4 out of 10—Yes 6 out of 10—No
Would you want more added features such as visuals and audio on the site?	6 out of 10—Yes 4 out of 10—No	7 out of 10—Yes 3 out of 10—No