The New World of CA Procurement!

Kick-Off – Agile ADPQ Vendor Pool

Date: May 16, 2016

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Context

- May 5th – the procurement approach for CHHS Agency and all its Departments changed radically

- CHHS released RFI to establish a pre-qualified vendor pool of 15 qualified vendors

- Under CMAS CHHS will leverage the pool through RFOs, beginning with CWS-NS

- Interest is VERY high w/ ~100 companies attending the Q&A conference call on Friday, 5/13/16

- If CGI is not in the pool…we will not be able to bid on future RFO(s) / RFQ(s)…major impact to future CA office revenue

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Agency Partnership

On behalf of Agency…..OSI is partnering with:

- The Department of General Services (DGS)
- The California Department of Technology (CDT) Statewide Technology Procurement Division (STPD)
- The federal GSA 18F consulting team to establish the pre-qualified vendor pool.

The process will include:

- The State, with the assistance of 18F, will review each vendor's prototype and technical approach (e.g., use of user-centered design) to establish a list of highly-qualified vendors to provide user-centered design and agile software development services

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What gets CGI in pre-qualified the pool?

- CHHS requires bidder's to <u>demonstrate</u> their qualifications as a Agile organization

- Written submission is limited to 1000 words demonstrating and describing processes + Agile artifacts…can't write our way into the pool

- Bidder's must develop a working Foster Care Proof of Concept (POC) application

- POC + narrative + artifacts must <u>prove</u> we're an Agile, professional organization
    - Narrative, Artifacts and POC must be submitted on GITHUB by June 9, 2016 8:30:00 PM PDT
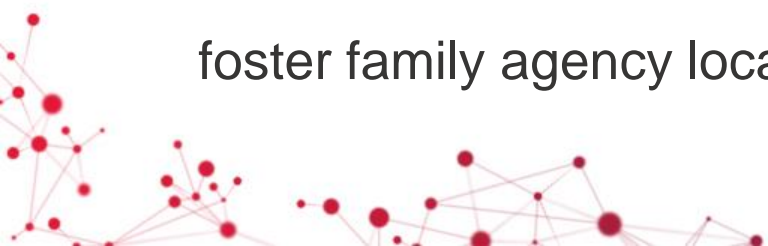
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POC must …

- Be self-contained and deployable from GITHUB

- Include open source or free vendor technologies

- Technologies must be current (published in last 5 years)

- Will be made public after submission

Scope

- Allow parents of foster kids to establish and manage their profile

- View children's residential facilities in their zip code

- Communicate with the case worker via a private inbox

- Access open data through the HHS API to retrieve data about foster family agency locations that are nearby.

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Work should follow the US Digital Playbook

- Understand what people need
- Address the whole experience, from start to finish
- Make it simple and intuitive
- Build the service using agile and iterative practices
- Structure budgets and contracts to support delivery
- Assign one leader and hold that person accountable
- Bring in experienced teams
- Choose a modern technology stack
- Deploy in a flexible hosting environment
- Automate testing and deployments
- Manage security and privacy through reusable processes
- Use data to drive decisions
- Default to open

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ADPQ Vendor Pool Labor Categories – we need 5-6 for POC

1 - Product Manager: Susan Lerman (our leader)

2 - Technical Architect: Mudar Bahri

3 - Interaction Designer / User Researcher / Usability Tester: Susie Clare, Laura Roth, Nicole Tressler, Mallory Lancraft

4 – Writer / Content Designer / Content Strategist: Suzanne Jones

5 - Visual Designer: Garrett Maudsley

6 - Front End Web Developer: Steve Sickman

7 - Backend Web Developer: Aneesh Pakala, Michael Dominick

8 - DevOps Engineer: Jonathan Martin

9 - Security Engineer: Michael Corby

10 - Delivery Manager: Mike Wirth

11 - Agile Coach: Paola Kulscrud, Nately DeSisto

12 - Business Analyst: Nancy Naber

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Immediate thoughts…

- Time is short – All Hands on Deck!

- Critical we "talk the talk and walk the walk" as a team

- Artifacts will be critical to <u>show</u> our process in action
- POC should show our "vision" for future opportunities…ex: design could support future mobile client; future use of a rules engine; future DW integration.

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Thoughts, Questions, Decisions

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