

User Stories

This is the list of user stories with acceptance criteria defined by the Product Manager as the initial product backlog. For the purpose of this project we doing assumptions and not all the possible scenarios are considered, however, we developed the functionality which provides more value to users according to our findings during the Discovery Phase and Sprint 0

Information Website

As an individual interested in becoming a foster parent I want to visit a website where I can find clear and concise information about the program so that I feel confident to provide my information for creating a profile and get connected with local foster care resources

Acceptance Criteria

1. When I land on the website, it will show the basics steps I need to complete to become a Foster Parent, for each step, I should be able to click a link to open a new web page where I can read the full details of that specific step
2. When I land on the website and enter my zip code or city name in the location text box the map will zoom in to show the map points representing the Foster Care Agencies in that ZIP code. The list of agencies on the side of the map will update as well.
3. If I manually zoom in/out on the map the map points and information of foster care agencies on the side of the map should be updated.
4. When I click on a map point, a pop-up should display the details of that specific Foster Agency
5. If I type and invalid ZIP code or city name in the location field I should get a friendly error message.
6. Valid inputs for the location field are limited to the ZIP codes and city names inside the United States.

Profile Creation

As an individual interested in becoming a foster parent I want to create an account on the website (create a profile) so that I can have access to more information and get connected with Foster Care Resources

1. User must enter the following information for creating an account:
 - a. First name (mandatory)
 - b. Last name (mandatory)
 - c. Email Address (mandatory), this will be used as username for further authentication
 - d. Password (mandatory)
 - e. Password Confirmation (mandatory)
2. If user entered an incorrect value in any of the fields a friendly error message should describe the problem
3. When user clicks on the button for processing the form then should be taken to the manage profile website (user story ADPQ-3)

4. **For the purpose of this prototype release**, after a successful user registration, the system should automatically link the single case worker user to the registered user. At this point, the registered user will become a Foster Parent

[Look for nearby foster care agencies](#)

As a Foster Parent, I want to look for foster care facilities in my zip code so I can get local support and information resources

Acceptance Criteria

1. If the user is logged in the system and the zip code has been captured as part of the user profile then the search functionality should display the information about Foster Care Agencies in that zip code, if there are not Agencies in that zip code a friendly message should be displayed.
2. User should be able to provide a different zip code to search for information without the need to update his profile
3. The user should be able to manually change the zoom level of the map and it should update the results in both the map and results list.
4. If the user is no logged into the system then the systems should ask the user to enter a valid zip code

[Profile Update](#)

As a foster parent, I want to be able to view and edit my profile information so that I case workers and foster agencies can access the updated information and I can interact with relevant support resources.

Acceptance Criteria

1. if the user clicks on the default avatar, then should be able to change the picture
2. A Profile completion bar should be displayed to the user, as the user complete the additional profile fields that profile completion bar will fill up
3. A help link should be displayed next to the completion bar and when clicked it should display more information about how the information of those additional profiles is expected to be used
4. The system should display the name of the assigned case worker in the user profile page (for the purpose of this prototype we will simulate that a case worker has been assigned to a registered user in the backend)
5. The profile information should be separated by the following sections:
 - a. Basic Profile
 - b. About your Residence
 - c. Adults at Home
 - d. Children at Home
 - e. Children Preferences
6. When the user clicks on any of these then the section should expand to display the section fields which can be captured by the user.
7. The top bar should display an unread count for messages that user has received when clicked it should take the user to the inbox page (different user story)

Complementary Profile Fields

As a Foster Parent, I want to be able to update my profile with additional information so that helps case workers and foster agencies to find the best foster care options for children in need

Acceptance Criteria

1. All the fields that are not part of the "basic profile information" are not mandatory for this project.
2. For each one of the following profile sections fields should be:
 - a. Residence Information
 - i. Street Address
 - ii. City
 - iii. State
 - iv. Zip Code
 - v. Phone
 - vi. Type of residence (options: Own, Rent, Lease)
 - vii. Are there any weapons at home? (Yes/no)
 - b. Adults at home
 - i. First Name
 - ii. Middle Name
 - iii. Last Name
 - iv. Date of Birth
 - v. Relationship with you?
 - c. There should be a button to allow the user to add the same information about another adult, if the button is clicked a new set of fields should be displayed for the user to capture the information. In the same way, the user should be able to remove the information of any additional adults by pressing a button. The system should request a confirmation before removing the information of additional adults at home
 - d. Children at Home
 - a. Relationship?
 - b. Date of Birth
 - c. (Male/Female)
 - e. There should be a button to allow the user to add another child, if the button is clicked a new set of fields should be displayed for the user to capture the information. In the same way, the user should be able to remove the information of any additional children by clicking a button. The system should request a confirmation before removing the information of additional children at home
 - f. There should be a button to save the information and take the user to the next profile section and another button to cancel the form submission.
 - g. Children care preferences
 - i. Ages from 0 months to 2 years (Multiple choice: [Male], [Female])
 - ii. Ages from 2 years to 9 years (Multiple choice: [Male], [Female])
 - iii. Ages from 10 years to 17 years (Multiple choice: [Male], [Female])
 - iv. Preferred type of children to take care of? (Multiple choice: [Non-ambulatory], [Ambulatory], [Special Health needs])

Parents Inbox

As a Foster Parent, I want to have access to an inbox view so that I can quickly access to new and old messages from the designated case worker

Acceptance Criteria

1. If the user is logged into the system access to the inbox should be visible at the top of the application
2. The inbox view should display a list of messages chronologically ordered (newest on top). The list of messages should be similar to the GMAIL inbox mobile view, including information about:
 - a. Sender
 - b. Date and Time
 - c. Subject
3. The text of messages in the list which hasn't been opened should be bold to indicate the user that those are new unread messages
4. When the user clicks on one message it should open the message and it will be marked as read
5. The user should be able to search/filter messages by Date, Subject, and Sender

Parent Sends Messages

As a Foster Parent, I want to be able to send private messages to my designated case worker through the system so that we can stay communicated and quickly exchange information and documents.

Acceptance Criteria

1. Foster Parent should be able to send new messages to his/her case worker only (for this release)
2. Foster Parent be able to directly reply to a message from his/case worker by clicking a reply button when reading a message
3. Foster Parent should be able to attach files to messages, the size of those files can be up to 50 MB. Allowed file types should be: PDF, XDP, DOC, DOCX, XLSX, XLS, JPG, PNG, GIF, ZIP, RAR, 7ZIP
4. For sending a message user needs to provide:
 - a. Subject (Mandatory)
 - b. Message (At least one character present)
 - c. Attachments (Optional)
5. When a message is sent, it should be visible in the user's "Sent" folder

Case Worker: Inbox

As a Case Worker, I want to access a messages inbox so that I can quickly access to new and old messages from the foster parents I'm working with

Acceptance Criteria

1. Case worker user should be logged in to access the inbox

2. The inbox view should display a list of messages chronologically ordered (newest on top). The list of messages should be similar to the GMAIL inbox mobile view, including information about:
 - a. Sender
 - b. Date and Time
 - c. Subject
3. The text of messages in the list which hasn't been opened should be bold to indicate the user that those are new unread messages
4. when the user clicks on one message it should open the message and it will be marked as read
5. the user should be able to search/filter messages by Date, Subject, Sender

Case Worker Sends Messages

As a Case Worker, I want to be able to send private messages through the system to the foster parents I'm working with so that we can stay communicated and quickly exchange information and documents as needed.

Acceptance Criteria

1. The case worker should be able to send messages to the different foster parents he/she is working with, in order to do that the case worker should be able to choose a parent name from a list containing all the registered parents. The case worker can also start typing the name of the foster parent to whom he/she wants to send the message and the system should suggest possible matches
2. The case worker should be able to directly reply to a message from a foster parent by clicking a reply button when reading a message
3. The case worker should be able to attach files to messages, the size of those files can be up to 50 MB. Allowed file types should be: PDF, XDP, DOC, DOCX, XLSX, XLS, JPG, PNG, GIF, ZIP, RAR, 7ZIP
4. For sending a message case worker needs to provide:
 - a. Recipient (Mandatory)
 - b. Subject (Mandatory)
 - c. Message (At least one character present)
 - d. Attachments (Optional)
5. When a message is sent, it should be visible in the case worker "Sent" folder

Authentication

As a registered user, I want to be able to authenticate myself with the system so I can update my profile information and use the private messaging functionality

Acceptance Criteria

1. Username should be user email

Notifications

As a Foster Parent or Case Worker, I want to receive instant notifications in the application notifications tray every time that I got a new message in my Inbox so that I don't miss any important messages from parents/case workers

Acceptance Criteria

1. If user clicks in the notification, he/she should be taken to the Inbox
2. After looking into the new messages the notifications tray should be cleared