

Welcome to 'reachout'

reachout is a website aimed at helping parents find useful resources within their area.

To access reachout please select the following link (we suggest opening in a new tab of your browser):

www.reachoutcalifornia.com

Once you have finished testing ReachOut, please return here to complete the survey. It will take approximately 10 minutes.

Thank you for your help

Child Welfare

Overall Impressions of ReachOut

1. How useful do you think reachout will be for parents involved in the child welfare program?

- ☐ Essential
- ☐ Very useful
- ☐ Somewhat useful
- ☐ Not useful at all

2. How would you describe reachout in a couple of words?

3. Overall, how easy to use did you find reachout to be

- ☐ Extremely easy
- ☐ Fairly easy
- ☐ A little confusing
- ☐ Hard to understand

4. If there is one thing you would change about reachout, what would it be?

5. What did you like best about reachout?

Communication with the caseworker

6. Does reachout remind you of another social media app? If so, does that similarity help you become familiar with reachout more easily?

- ☐ Yes
- ☐ No
- ☐ Not sure

Child Welfare

Finding foster care resources

7. If you were a parent with a child in the foster care system, are there other items you would use (in addition to schools and public transport) to help you make a decision?

Wrapping up

8. Is there anything else that would help us make reachout a better place for parents?