

02. User Needs

See major user needs below with references to user meetings.

ADPQ-7 - Stories and tasks related to registration and login functionality

TO DO

Secured communication with caseworker

(Shelly meeting #1 - 14:50, 16:16, 28:17

Kacie meeting #1 - 01:20, 06:28, 08:47)

The goals of communication are different.

Biological parent wants to bring child back to home, so she wants to inform the case worker about Parenting Program/Plan progress to be sure that nothing was missed.

Foster parent knows that it is a temporary agreement, but also wants to know how long it will be and also want to know what is going on with child in school.

ADPQ-8 - Private Inbox functionality

TO DO

Information extraction, ability to trace it and reporting based on communication log

(Kacie #1 01:20,

Shelly #1)

Both types of parents want to present information exchange later, outside of the messaging exchange system.

ADPQ-110 - As a user, I want to be able to select messages in my private Inbox and have them exported as a group.

TO DO

Browse the Agencies around my home (with Search capabilities)

(Shelly #1 - 05:17, 33:59 ,

Kacie #1 - 02:14, 03:41, 04:59)

Foster parent wants to work with best agency, from a transportation and services-provided perspective.

Biological parent wants to work with the closest agency, from visitation perspective, or at least to browse them to find the proper one.

ADPQ-5 - Stories and tasks related to children's residential facilities view functionality

TO DO