05. Kacie - 06/02/2016 - UI feedback

Kacie overview 2 versions of Axure prototypes

Version 05 - 05/31/2016 - Login: http://7wxxot.axshare.com/login.html   (Password: 123654789)

and

Version 06 - 06/01/2016 - Landing page: http://2znbwi.axshare.com/home.html (Password: 123654789)

and come with own impressions and inputs.

00:48 I think it's a working prototype

01:24 What is the default landing page for the worker? (parent?) Second iteration give some answers.

03:53 This is a page that happens before you sign in

05:45 What is the logic of Contacts on the left? Seems to be little bit off. What if you have 200 contacts?

How to find proper contact? We need some sort of smart search capability – just to type few letters and find proper contact. Is the search on the top about contacts or about message content?

08:25 Are you able to add Contacts? UI for parents only.

09:21 Show more Contact information from the beginning without arrow click

09:35 How to Reply?

10:28 I want to know where Reply button is

10:49 Reply must come with clear To field and citation of previous message

11:55 If I hover over button icon (reply) I want to see the button name. Or use labels for most buttons.

We need tooltips.

12:34 We need a Draft button if the parent decides to finish a message later

14:08 This type of functionality is well known to the user (web email client)

14:26 Dropdown near Reply button is unclear

15:00 We do not need Import – we need Export

16:16 Unclear: two levels of message-based operations (print, export to PDF, delete)

17:04 Too many buttons (need to come with more clear cases for 1 message thread)

17:33 What does the drop down arrow icon mean?

18:38 Use search to find messages related to Person by name, subject, or topic

19:12 I like the complex search functionality. It is better to implement date range instead of one day and interval

20:57 To improve message order capabilities I need a Create Folder functionality or add labels like Gmail does.

21:06 Need option to add some label/tags to the message(s). If we work for years we need to help them organize.

22:26 Same way as Outlook or Gmail just add meta information (labels, tags) to keep it in order. Do not use message context for search but use this Meta information.

22:36 Need a place that allow to describe labels – this label is my son name, this label is related to specific incident

26:33 I prefer folders + contacts VS contacts with folders inside because I must search all folders for messages

27:35 I like the fact that parents have access to the Caseworker information via the Contacts

29:29 What does "Put agency data here" mean? This is unclear.

32:27 Can I do both address-based search and Agency data-based search?

32:42 I need the ability to select more than one Facility type and Facility status.

34:59 Show the distance between home (or address used for search) and facility

35:30 We must display facilities in the order of closeness

36:50 Ask About must be changed to something like Contact or Inquire

37:57 Contact is more generic – maybe I want to ask question or I want to make contact with them

38:53 Display first five facilities because the list can have unlimited length

39:56 Map my route to give directions from home to facility

41:40 Add mother or add children question

42:45 Button to save contact information

47:35 Different layout on profile page (previous version is better)

48:31 If we plan to add kids, we need to add them with relationship from some drop down box

50:00 Link family information to Inbox to create reasonable labels – add a label for particular child, perform search for person-related messages using labels/tags. and also receive details about relationships.