Scenario 01 - Self registration

Background

We have a basic prototype with relatively common self registration functionality.

Typical user stories inside the self registration process are: sign up with new account information, receive the activation email, activate the account, sign in using new account credentials.

This scenario will check all of them.

Goal

The goal of this section is to understand the level of usability of the existing prototype application in the self registration area.

Questions

Is our UI functionality sufficient enough to allow the average user to complete self registration?

How useful is the system for our users?

Tactics

Ask end users (no developers or QA) to self register in the system. Do not provide any detailed instructions, only the necessary URL.

Participants

Two (2) Subject Matter Experts (SME)

Various IT staff/expertise

Any other candidate from the office the does not have coding experience.

Timeline

10 minutes

Test Script

Please register yourself on the CWS Parent Portal http://www.adpq.engagepoint.com/ to access test scenarios/script information.