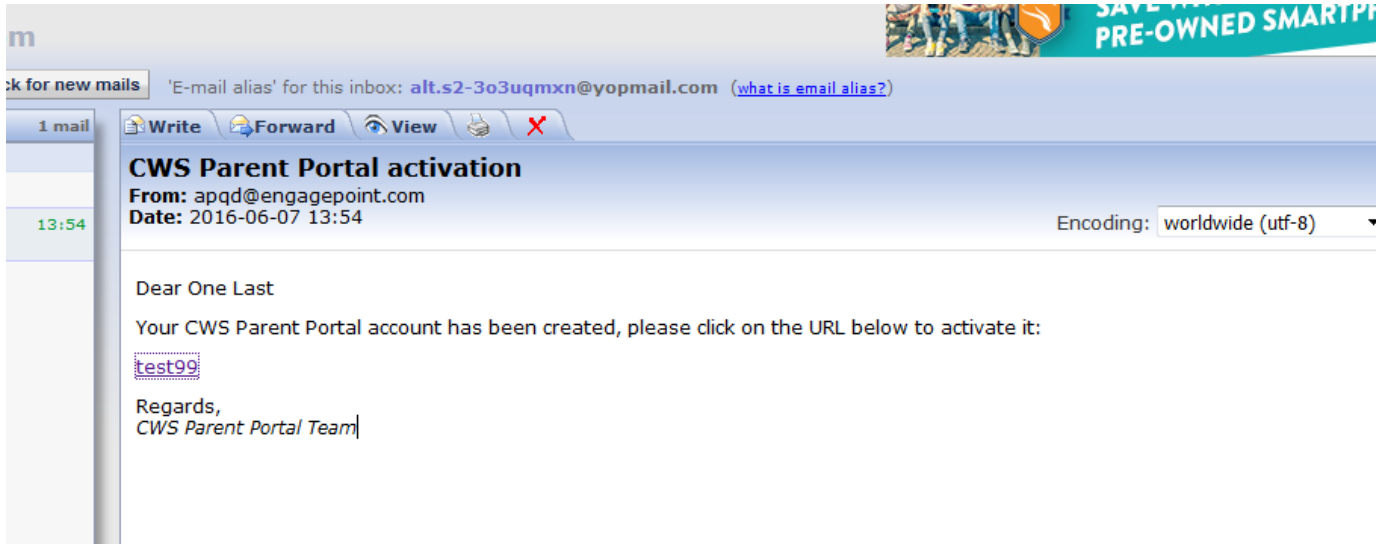


# Unclear message texts need to be verified and fixed

## Registration email text (can be .html)



Dear \${FirstName} \${LastName}

Your CWS Parent Portal account has been created, please click on the URL below to activate it:

[Activate \\${Username}](#)

Regards,  
CWS Parent Portal Team

## Welcome message plain text

From: **Mary Jenkins**

1:59 PM

 **Reply**



Welcome!

This inbox is for you to talk with your caseworker.

Your assigned caseworker is Mary Jenkins. Feel free to just use "Reply" to talk to her.

You can use this Inbox to ask for help and to let us know how you are doing. Examples:

Ask to schedule a visit with your children. Ask about parenting classes or medical appointments. Schedule time to meet with your caseworker.

Send updates on your AA meeting attendance.

Your caseworker will use this Inbox to keep you informed. Examples:

Let you know when you have to go to court again.

Tell you about services (like parenting classes, anger management classes) that have been set up for you.

Schedule time for you to meet with your children. Let you know who to contact if you need someone while your caseworker takes some time off.

If you want to receive alerts when a new message is in your box, set up your Profile page to include how you would like to receive that information. Your Profile page is in the top right side of the screen.

(Note to developer, if there is no support for fonts and styles in the message box (and then no support for embedded links), please maintain the line breaks in the text below.)

Welcome!

#### **Inbox:**

This Secured inbox allows you to speak with your caseworker on any questions or concerns you may have about your case.

Your assigned caseworker is Mary Jenkins. Feel free to use the "Reply" button to begin speaking with her. This inbox may be used for a number of things, from asking for help to letting us know how you are doing.

#### **Other Inbox things may include:**

- Ask to schedule a visit with your children,
- Ask about parenting classes or medical appointments,
- Schedule time to meet with your caseworker, or
- Send updates on your life (AA meeting attendance, certificates for completing planned classes, etc.).

#### **Your caseworker may use this Inbox to talk with you about your case. Examples include:**

- Letting you know when you have to go to court again,
- Telling you about services (such as parenting classes, anger management classes, etc.) that have been set up for you,
- Scheduling a time for you to meet with your children, or
- Letting you know who to contact if your caseworker is unavailable.

#### **Facility Information:**

The CWS Parent Portal also allows you to search, locate and view residential facilities that are near your zip code. Just click on this link (enter link), and enter search information (facility name, address etc.) to see the list of facilities/agencies near you.

#### **Alerts:**

If you would like to get alerts when a new message is sent to your Inbox, just set up your Profile page to show how you would like to get this information. Your Profile page is the button (can we enter the image here?) at the top right side of the screen.

#### **Ask Caseworker (plain text)**

To: ▾ CHHS Support

CHILDREN'S PLUS FOSTER FAMILY AGENCY

3682 characters left

I am interested in more information about 'CHILDREN'S PLUS FOSTER FAMILY AGENCY'

Because:  
(check all that apply)  
<x> I would like to schedule a visit  
<x> I want to know what services they offer  
<x> I need temporary placement for my kid  
<x> I want to visit my child there  
<x> Other reasons....

Thanks.

I am interested in more information about the 'CHILDREN'S PLUS FOSTER FAMILY AGENCY'.

I would like to schedule a visit.

Can I visit on .... (tell us when it works for you to visit)

I would like more information on what services they offer.

Can you send information on (topics)...

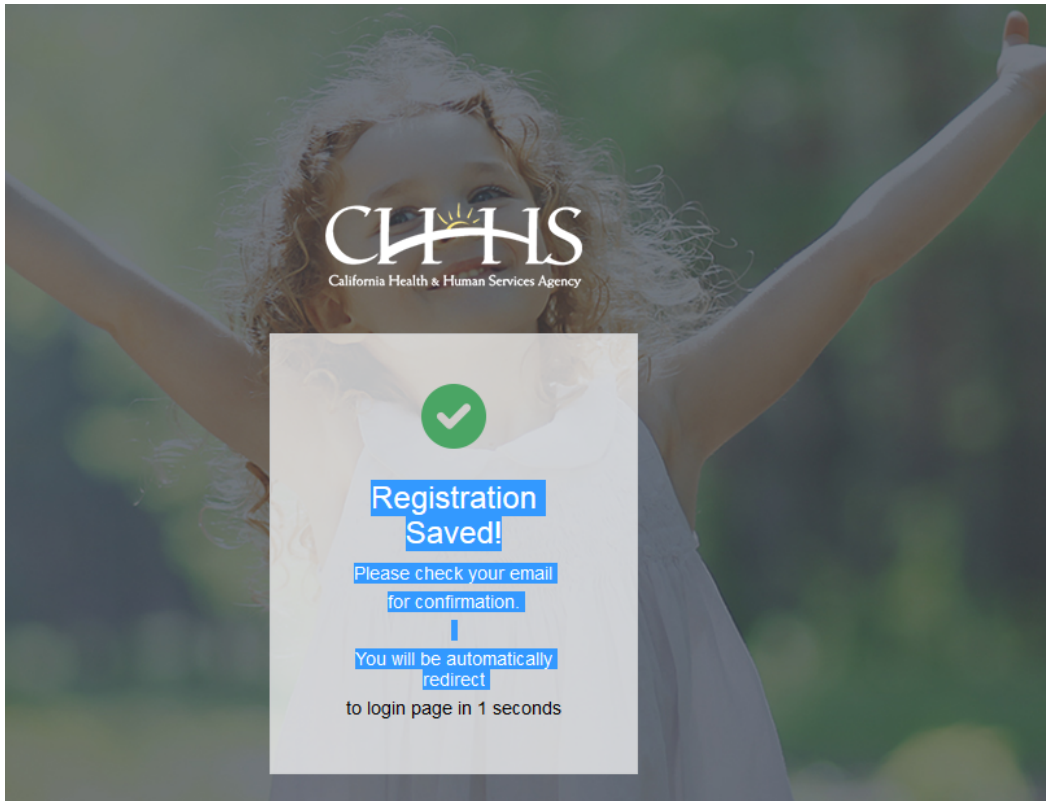
I want to arrange a visit with my child there.

Can the visit happen on ... (tell us when it works for you to visit)

I want to ask you about temporary placement for my child(ren)

Other reasons?

## Registration message



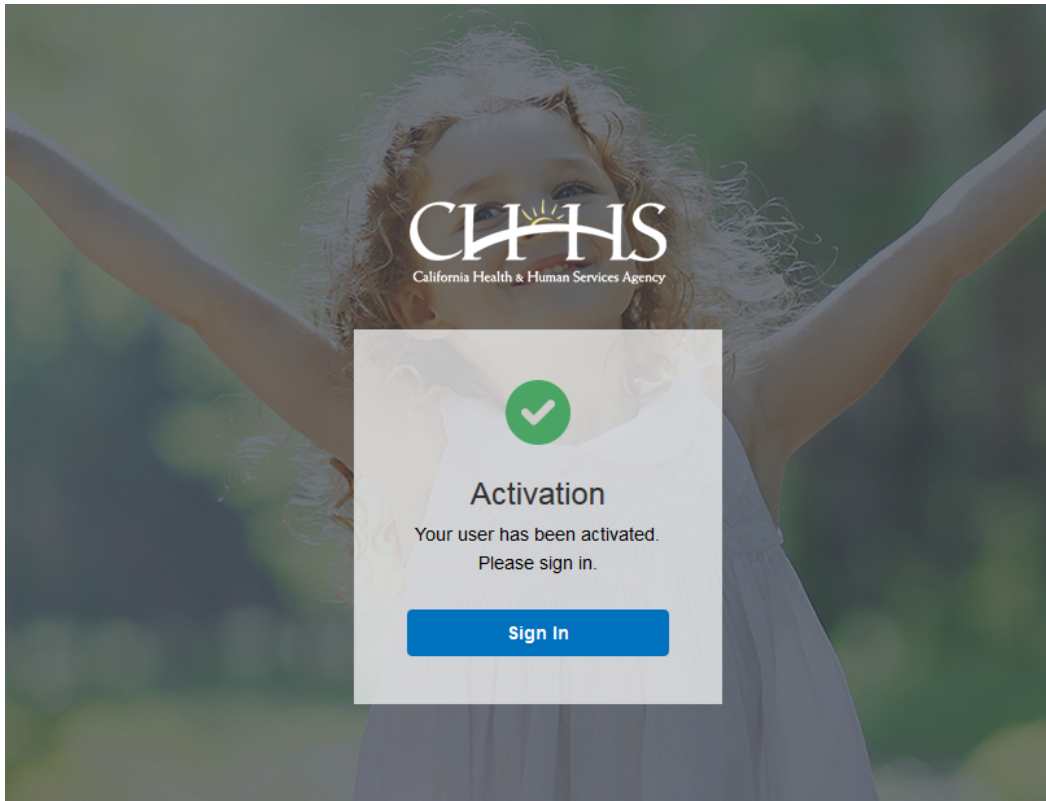
Registration Saved!

Please check your email for a message to activate your account. You must activate your account before you can use this portal.

You will be automatically redirected to the Login page in 1 seconds.

(note to the developer, please fix the line break in the last sentence so that redirect is not on its own line).

## Activation Message



#### Activation

Your CWS Parent Portal Account is activated. Please Sign In with your username and password.