08. Irina - 06/01/2016 - UI feedback

As a plain user who has never seen the application.

Some BA background. No Foster family connection.

Level of input quality - moderate.

2 Axure versions are compared:

#2 http://zcm36s.axshare.com/login.html (password: 123654789)

and

#4 http://Twxxot.axshare.com/login.html (password: 123654789)

Scenario is taken from Usability testing

User output:

Navigation & Usability

She prefers Prototype #4. At the same time, she thinks that both can be implemented for mobile device.

Profile

Please do not use SSN - better to ask about 4 last digits.

Facilities

N/A

Inbox

Same UI. Reply button is unclear. 3 levels of group/single message operations are not clear. Contact panel is good - useful feature to create new messages directly from the contact list.