

Scenario 03 - Update my profile

Background

We have a basic prototype with relatively common user profile functionality.

Typical user stories inside the user profile are: check my profile information, update my profile information, update address using search address control.

This scenario will check all of them.

Goal

The goal of this scenario is to understand the level of usability of the existing prototype application in the parent profile area.

Questions

Is our UI functionality sufficient enough to allow average user to update the my profile page?

How useful is the system for the end users?

Tactics

Ask end users (no developers or QA) to update the personal address in the system. Do not provide them detailed instructions, just an URL.

Participants

2 (Subject Matter Experts) SME

Various IT staff

Additional staff from the office without coding experience

Timeline

10 minutes

Test Script

User is already registered on CWS Parent Portal <http://www.adpq.engagepoint.com/>

Navigate to the profile page and update your personal profile. Enter the following data:

DOB,

Gender,

Address and

Phone number.

Please use **2230 North 1st Street, Fresno, CA** address for this scenario.

Dependency

This scenario depends on results from the following scenario:

Scenario 01 - Self Registration

