

04. User Stories & Scenarios

Sign In, Registration and Profile Related

As a ...	I want to...	So that...	Details	Scenario 1
Foster Parent	Establish my profile	I can register and create my account	I am Ruby Cumar, a 24 year old foster parent, with two children of my own and two children that are in foster care with me. I create my username: Ruby.Cumar and my password is RM2527!	my email is ruby.cumar@gmail.com , my license to be a foster parent is ALE897C24, my address is 2527 S 9th St, Fresno, CA 93725 and my phone number is 559) 265-4469. I register and create my account.
Foster Parent	Communicate with the case worker via a private inbox	I can send and receive messages easy. I can attach files (document, photo, video). I can view my messages history.	If I have more than one child I can communicate with different caseworkers. For Ruby, I want to communicate with the caseworkers for Stella (6, girl) placed with me and Lucas (9, boy).	After I get my profile, I go to the inbox and see a welcome message. See ADPQ-8 - Private Inbox functionality TO DO for sample text.
Foster Parent	View children's residential facilities in their zip code	I can view all residential facilities. I also can use sorting and filtering	Ruby wants to take a vacation without the two foster care kids. She looks up residential facilities that may be near her home or near her planned vacation spot (Malibu).	Ruby looks on the map for facilities near her home or in the zip code 90263 (Malibu zip code)
Foster Parent	Manage my profile	I can add and change data on my profile	For Ruby, I want to change the phone number from the house number to my cell number.	Ruby change the phone to her cell phone (559) 265-4198
Foster Parent	Know when caseworker is going to visit me	I can view my calendar with planned visits. I can use my calendar for adding personal events.	Ruby sees a communication from Myra Day saying that Lucas' mom wants to have a visit on Memorial Day.	I can send a reply that this can happen and find out more details.
Parent (birth/foster)	Receive alerts and notifications	I can view and configure alerts and notifications.	Allow parent to identify how receive information that there is a new message in their private inbox -phone text, email	Ruby identifies in her profile that she wants to receive alerts via text messages to her cell phone.
Birth Parent	Communicate with the case worker via a private inbox	I can send and receive messages easy. I can attach files (document, photo, video). I can view my messages history.	Margaret wants to ask her caseworker to have a visit with her kids.	Margaret logs in and sees an email from the county with information about how to use this mailbox. She replies to the message and asks to have a visit with her kids. See sample welcome message: ADPQ-8 - Private Inbox functionality TO DO
Birth Parent	(Know about my child (children))Look up placement facilities and propose a different location for placement	I can view information about type of locations	Margaret logs in and sees a communication from the county child welfare agency with information about how to contact my caseworker.	Look up foster care facilities that are closer to my home.
Birth Parent	Receive alerts and notifications	I can view and configure alerts and notifications.	If I cannot read, I can receive voice alerts and notifications on my phone.	
Birth Parent	Establish my profile	I can register and create my account	I am Margaret Babayev, 32, and birth mom of twins: Sally (9, girl) and Zane (9, boy). Both of them are in foster care.	My email is Marg.Baby@aol.com . I do not know the case number for my kids. My address is 1035 W. 12th Avenue, Chico CA, 95926. My phone is 530-879-7320.
Birth Parent	Manage my profile	Add or change information on my profile	Margaret's email was hacked and so she wants to change her email address and she found her case number.	Margaret logs in and changes her email to Babayev84@gmail.com . She adds her case number: 2136-82-CAM.
Parent (birth / foster)	Register with my social media profile	The process to register is quick	I am Nia Kalyhiva, 36 year old mother of Alex (3 year old boy) who is in foster care.	I register with my Facebook profile.

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Communication Related

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