

Leonard Ezeudu

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PROFESSIONAL EXPERIENCE

Data Entry Analyst, Medtronic, Danvers, MA

Jan 2019 - Now

- Updates products' database.
- Tags serial numbers and associates each product with its tag in the company's SAP.
- Monitors production processes and performs other operations following Medtronic's specifications and procedure.
- Involves in product testing and visual inspection. Escalates any quality issues that may arise accordingly.

Production Tech Support, Entegris, Billerica, MA

July 2017 - Dec 2018

- Tags products with RFID tags and serial numbers and associates each product with its tag in the company's software and database.
- Verifies product visually and takes corrective action when necessary. Ensures product is consistent with established specifications. Escalates quality issues as appropriate. Ensures highest possible product quality and adherence to the Entegris quality system, ISO and/or other standards. Ensures all product is packaged per packaging specifications.
- Performs various operations on products in accordance with the work orders and process record instructions.
- Integrates on all key business processes to influence customer satisfaction, waste elimination, growth, cost effectiveness and product/system quality. Promotes and implements use of continuous improvement tools to eliminate non-value activities. Participates actively in continuous improvement activities such as 6s, Kaizen events, etc.
- Monitors production processes and performs data entry in company's SAP and other applications
- Completes miscellaneous tasks as assigned in support of the larger organization and production goals

Patient Care/IT Support, Vine Homecare, Danvers, MA

Nov 2016 – July 2017

- Keeps record of patient's information and care plan by making entries in the patient's journal
- Enhances service reputation by accepting ownership for accomplishing new and different requests, exploring opportunities to add value to job accomplishments
- Works part time in the Office to manage clients' database, office networks, servers and workstations. Backs up server and performs system repairs when necessary

Project Tech Support, ENLiTE Solutions, Lagos, Nigeria

April 2013 - August 2015

- On-site configuration and installation of biometrics access control system (Airtel switch house, Lekki, Lagos)
- Installation of wireless surveillance system (Visafone Communications Limited [9 switch centers across Nigeria])
- System designs with various applications – AutoCAD, Microsoft project, etc.
- Configuration of high-performance personal routers for clients
- Observes activities of the project team and records progress made
- Helps in preparation of the project system manual and handover documents

Systems Network Administrator, Kurrent Resources Limited, Lagos, Nigeria

July 2011 - March 2013

- Manages Company's server and workstations and performs repairs when necessary
- Backs up Company's data and applications and runs updates when available
- Holds trainings for company staff on how best to use company's systems, applications and data resources
- Manages clients' database and office networks

Education

**Nnamdi Azikiwe University, Nigeria
Bachelor of Science (BSc.) Computer Science**

August 2008

**All Hallows' Seminary, Onitsha, Nigeria
High School Certificate (West Africa Senior School Certificate Examination, WASSCE)**

June 2001

Professional Certifications

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| • Full Stack Web Development (Harvard Extension School) | 2019 |
| • Cisco Certified Network Administrator (CCNA) (Recertification) | 2019 |
| • Hardware Security Certification (University of Maryland) | 2018 |
| • Software Security Certification (University of Maryland) | 2018 |
| • Computer Cryptography Certification (University of Maryland) | 2017 |
| • AfriHub Universal IT Training Certification (Nnamdi Azikiwe University, Nigeria) | 2008 |
| • Computer Engineering Diploma Certification (Netware Systems Limited, Nigeria) | 2007 |

Professional References

**Mike Nichols
National Programs Recruiter, Odyssey Systems
North Chelmsford, MA 01863
617-413-3278**

**Emmanuel Ejiofor
Director, Vine Staffing
153 Andover Street, Suite 104
Danvers, MA 01923
978-239-9739**

**Patricia Amefuna
Instructor, Spectrum Training Center
330 Lynn way, Suite 112
Lynn, MA 01901
781-346-3809**