

(Section A) - NATURE OF NCR:
NCR #: 015/22

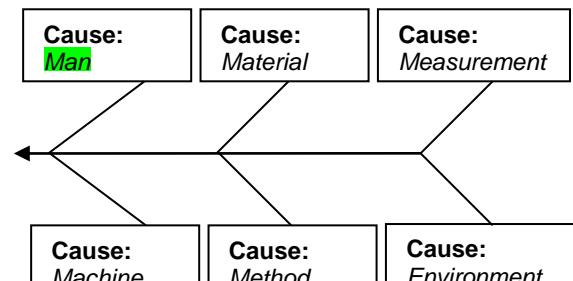
Actual Non-Conformity
 SUPPLIER DEFAULT INTERNAL DEFICIENCY CUSTOMER COMPLAINT OTHER PREVENTIVE ACTION

SYSTEM AFFECTED :
 ROAD TRAFFIC SAFETY

 ENVIRONMENTAL

(Section B) - DESCRIPTION OF PROBLEM/ EFFECT:

Upon review of the telematics over speeding report for July 2023, it was noted that there were 149 infringements > 90 km/h noted. (Maximum speed 95 km/h). Evidence could not be found of corrective actions for habitual offenders who have exhibited an increased number of speed infringements month on month

(Section C) - ROOT CAUSE ANALYSIS:
(Mark appropriate cause)

Details of Root Cause: Failure to address habitual speeding offenders

INITIATOR: JC Auditors

DEPT: Management

DATE:

05/09/2023

(Section D) - CONTAINMENT ACTION (IMMEDIATE):
RESP
TARGET DATE
STATUS

1. Identify habitual speeders and take disciplinary action

Leroy

13/09/2023

Done

2. Inform drivers that habitual speeding may lead to serious disciplinary actions

Leroy

13/09/2023

Done

(Section E) - CORRECTIVE ACTION (SHORT TERM):
RESP
TARGET DATE
STATUS

1. Update speeding police to address habitual speeding and share with drivers

Leroy

30/09/2023

Done

2.

(Section F) - PREVENTIVE ACTION (LONG TERM):
RESP
TARGET DATE
STATUS

1. Ensure yearly driver training addresses habitual speeding.

Simon

Ongoing

open

2. Monitor speeding reports for habitual speeding offenders

Leroy

Ongoing

open

(Section F) - VERIFY EFFECTIVENESS OF ACTIONS TAKEN:
 Problem still occurring. No noticeable differences since actions implemented

 Problem still occurring, however less frequently

 Problem still occurring very rarely

 Problem effectively rectified. No further occurrences since actions taken

 (Other)

VERIFIED BY: Leroy

DATE:

05/10/2023