

**(Section A) - NATURE OF NCR:**

NCR #: 016/24

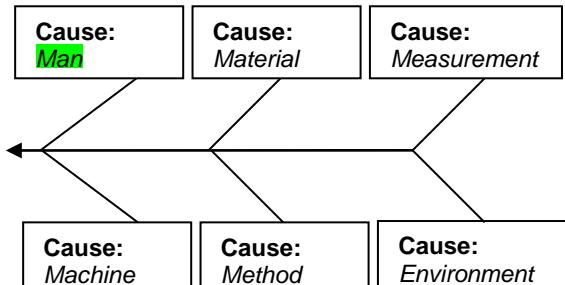
**Actual Non-Conformity**
 SUPPLIER DEFAULT  INTERNAL DEFICIENCY  CUSTOMER COMPLAINT  OTHER  PREVENTIVE ACTION

**SYSTEM AFFECTED :**
 ROAD TRAFFIC SAFETY

 ENVIRONMENTAL

**(Section B) - DESCRIPTION OF PROBLEM/ EFFECT:**

During the audit, it was noted that driver medicals need to be conducted bi-annually in accordance with the PBS standard

**(Section C) - ROOT CAUSE ANALYSIS:**
*(Mark appropriate cause)*

**Details of Root Cause:** Failure to comply with PBS standard.

INITIATOR: Leroy

DEPT: Management

DATE: 07/08/2024

**(Section D) - CONTAINMENT ACTION (IMMEDIATE):**
**RESP**
**TARGET DATE**
**STATUS**

1. update driver register to include by annual medical date.

Toni

30/08/2024

Done

2.

**(Section E) - CORRECTIVE ACTION (SHORT TERM):**
**RESP**
**TARGET DATE**
**STATUS**

1. Implement new bi-annual medicals

Management

Ongoing

Open

2.

**(Section F) - PREVENTIVE ACTION (LONG TERM):**
**RESP**
**TARGET DATE**
**STATUS**

1. Update and monitor new medical schedule.

Management

Ongoing

open

2.

**(Section F) - VERIFY EFFECTIVENESS OF ACTIONS TAKEN:**
 Problem still occurring. No noticeable differences since actions implemented

 Problem still occurring, however less frequently

 Problem still occurring very rarely

 Problem effectively rectified. No further occurrences since actions taken

 (Other)

VERIFIED BY:

Leroy

DATE:

07/08/2024