

(Section A) - NATURE OF NCR:

NCR #: 006/21

Actual Non-Conformity
Potential Non-Conformity
☐ SUPPLIER DEFAULT ☒ INTERNAL DEFICIENCY ☐ CUSTOMER COMPLAINT ☐ OTHER ☐ PREVENTIVE ACTION

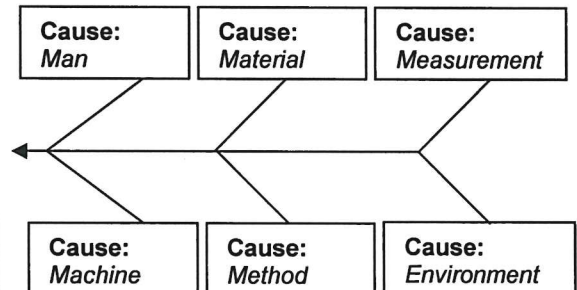
SYSTEM AFFECTED: ☐ ROAD TRAFFIC SAFETY ☒ ENVIRONMENTAL

(Section B) - DESCRIPTION OF PROBLEM/ EFFECT:

In cab driver training to be conducted

(Section C) - ROOT CAUSE ANALYSIS:

(Mark appropriate cause)


Details of Root Cause: Covid-19 prohibited face to face training

INITIATOR: Yashen

DEPT: Management

DATE: 25/08/2021

(Section D) - CONTAINMENT ACTION (IMMEDIATE):
RESP
TARGET DATE
STATUS

1. Create driver training schedule

Leroy

31/08/2021

Done

2.

(Section E) - CORRECTIVE ACTION (SHORT TERM):
RESP
TARGET DATE
STATUS

1 Train drivers in a covid safe way

Leroy

01/10/2021

Done

2.

(Section F) - PREVENTIVE ACTION (LONG TERM):
RESP
TARGET DATE
STATUS

1. Ensure the training register is followed and training is up to date

Leroy

ongoing

Open

2.

(Section F) - VERIFY EFFECTIVENESS OF ACTIONS TAKEN:

- ☐ Problem still occurring. No noticeable differences since actions implemented
- ☐ Problem still occurring, however less frequently
- ☐ Problem still occurring very rarely
- ☒ Problem effectively rectified. No further occurrences since actions taken
- ☐ (Other)

VERIFIED BY:

DATE: