

(Section A) - NATURE OF NCR:
NCR #: 015/22

Actual Non-Conformity
Potential Non-Conformity
☐ SUPPLIER DEFAULT

☒ INTERNAL DEFICIENCY

☐ CUSTOMER COMPLAINT

☐ OTHER

☐ PREVENTIVE ACTION

SYSTEM AFFECTED :
☒ ROAD TRAFFIC SAFETY

☐ ENVIRONMENTAL

(Section B) - DESCRIPTION OF PROBLEM/ EFFECT:

Upon review of the telematics over speeding report for July 2023, it was noted that there were 149 infringements > 90 km/h noted. (Maximum speed 95 km/h). Evidence could not be found of corrective actions for habitual offenders who have exhibited an increased number of speed infringements month on month

(Section C) - ROOT CAUSE ANALYSIS:
(Mark appropriate cause)
Cause:

Man

Cause:

Material

Cause:

Measurement

Cause:

Machine

Cause:

Method

Cause:

Environment

Details of Root Cause: Failure to address habitual speeding offenders

INITIATOR:

JC Auditors

DEPT:

Management

DATE:

05/09/2023

(Section D) - CONTAINMENT ACTION (IMMEDIATE):
RESP
TARGET DATE
STATUS

1. Identify habitual speeders and take disciplinary action

Leroy

13/09/2023

Done

2. Inform drivers that habitual speeding may lead to serious disciplinary actions

Leroy

13/09/2023

Done

(Section E) - CORRECTIVE ACTION (SHORT TERM):
RESP
TARGET DATE
STATUS

1. Update speeding police to address habitual speeding and share with drivers

Leroy

30/09/2023

Done

2.

(Section F) - PREVENTIVE ACTION (LONG TERM):
RESP
TARGET DATE
STATUS

1. Ensure yearly driver training addresses habitual speeding.

Simon

Ongoing

open

2. Monitor speeding reports for habitual speeding offenders

Leroy

Ongoing

open

(Section F) - VERIFY EFFECTIVENESS OF ACTIONS TAKEN:
☐ Problem still occurring. No noticeable differences since actions implemented

☒ Problem still occurring, however less frequently

☐ Problem still occurring very rarely

☐ Problem effectively rectified. No further occurrences since actions taken

☐ (Other)

VERIFIED BY:

Leroy

DATE:

05/10/2023