

(Section A) - NATURE OF NCR:

NCR #: 017/24

Actual Non-Conformity
 SUPPLIER DEFAULT INTERNAL DEFICIENCY CUSTOMER COMPLAINT OTHER PREVENTIVE ACTION

SYSTEM AFFECTED : ROAD TRAFFIC SAFETY

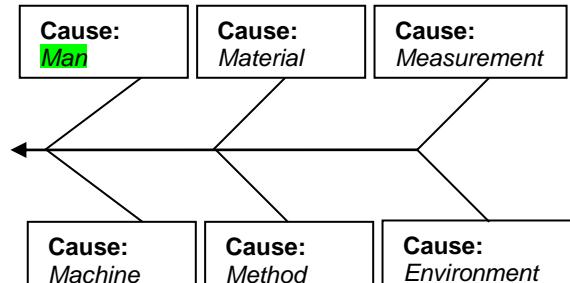
 ENVIRONMENTAL

(Section B) - DESCRIPTION OF PROBLEM/ EFFECT:

During the audit, it was noted that driver training needs to be conducted bi-annually in accordance with the PBS standard

(Section C) - ROOT CAUSE ANALYSIS:

(Mark appropriate cause)


Details of Root Cause: Failure to comply with PBS standard.

INITIATOR: Leroy

DEPT: Management

DATE: 07/08/2024

(Section D) - CONTAINMENT ACTION (IMMEDIATE):
RESP
TARGET DATE
STATUS

1. update driver register to include bi-annual training date.

Toni

30/08/2024

Done

2.

(Section E) - CORRECTIVE ACTION (SHORT TERM):
RESP
TARGET DATE
STATUS

1. Implement new bi-annual training

Management

Ongoing

Open

2.

(Section F) - PREVENTIVE ACTION (LONG TERM):
RESP
TARGET DATE
STATUS

1. Update and monitor new training schedule.

Management

Ongoing

open

2.

(Section F) - VERIFY EFFECTIVENESS OF ACTIONS TAKEN:

Problem still occurring. No noticeable differences since actions implemented

x Problem still occurring, however less frequently

Problem still occurring very rarely

Problem effectively rectified. No further occurrences since actions taken

(Other)

VERIFIED BY:

Leroy

DATE:

07/08/2024