

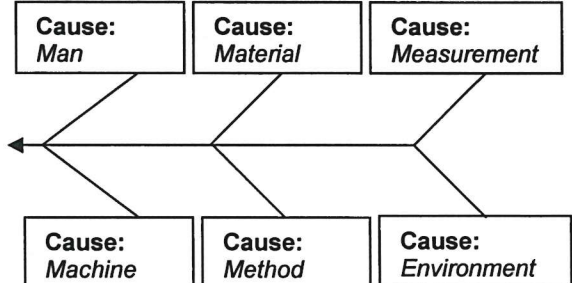
(Section A) - NATURE OF NCR:
NCR #: 008/21

Actual Non-Conformity
Potential Non-Conformity
☐ SUPPLIER DEFAULT ☒ INTERNAL DEFICIENCY ☐ CUSTOMER COMPLAINT ☐ OTHER ☐ PREVENTIVE ACTION

SYSTEM AFFECTED: ☐ ROAD TRAFFIC SAFETY ☐ ENVIRONMENTAL

(Section B) - DESCRIPTION OF PROBLEM/ EFFECT:

Driver fatigue management

(Section C) - ROOT CAUSE ANALYSIS:
(Mark appropriate cause)

Details of Root Cause: Drivers rest breaks not monitored

INITIATOR: Yashen **DEPT:** Management **DATE:** 25/08/2021

(Section D) - CONTAINMENT ACTION (IMMEDIATE):
RESP
TARGET DATE
STATUS

1. Create rest break report on webfleet

Leroy

38/08/2021

Done

2.

(Section E) - CORRECTIVE ACTION (SHORT TERM):
RESP
TARGET DATE
STATUS

1 Monitor report

Leroy

Ongoing

Done

2.

(Section F) - PREVENTIVE ACTION (LONG TERM):
RESP
TARGET DATE
STATUS

1. Issue trip non-conformance to drivers who don't comply with rest breaks

Leroy

ongoing

Done

2.

(Section F) - VERIFY EFFECTIVENESS OF ACTIONS TAKEN:
☐ Problem still occurring. No noticeable differences since actions implemented
☐ Problem still occurring, however less frequently
☐ Problem still occurring very rarely
☒ Problem effectively rectified. No further occurrences since actions taken
☐ (Other)

VERIFIED BY:
DATE: