

Guarantee Luanma SRL

We are confident in the quality of our product covered by warranty, for customer satisfaction and security at the time of purchase.

Did you know? The warranty on your product starts on the day of purchase. In order to exercise your warranty claim, you will need your sales receipt or invoice.

Product: Electronic products Model(s):__

What does this warranty cover?

This warranty covers defects in materials and workmanship of the electronic product.

Conditions:

1. During the term of the warranty, **Luanma SRL** agrees to absorb the cost of repair, including spare parts, parts, components and labor, as well as the cost of transportation of the product arising from the fulfillment of this warranty.
2. To these conditions apply the guidelines of the Consumer Protection Law (Law 24.240 chapter 4, ART 11 to 18). The replaced parts become property of Luanma SRL.
3. To make this warranty effective, you must present this policy stamped by the establishment that sold it, receipt or proof of purchase or invoice, along with the product, at the Luanma store or LUANMA SRL page, where it was purchased within the Republic of Argentina.
4. This warranty is valid to make physical change of the product prior diagnosis of Luanma SRL, the product will be delivered in a period not exceeding (30) thirty days from the date of receipt of the same in our service workshops, so it is not granted any kind of parts, components or spare parts.

Exceptions: What is NOT covered by this warranty?

1. When the product has not been operated in accordance with the User's Manual provided.
2. When the product has been altered or repaired by persons not authorized by Luanma SRL.
3. That electronic product that has a specific warranty that has already expired (more than one (1) year).
4. When the product has been used out of its capacity, mistreated, beaten, exposed to humidity, ground by any liquid or corrosive substance, as well as by any other fault attributable to the consumer.

5. When this policy shows clear signs of having been altered in the original data consigned in it.

Validity of the warranty

One (1) year from the original date of purchase from the store or website, delivery or installation, as the case may be. Once the warranty repair is completed, the warranty period for the electronic product will be extended by the number of days it was under repair.

In the event that this warranty is lost, the consumer may:

1.- Go to the establishment where the purchase was made to be issued another policy, presenting the purchase receipt or respective invoice.

2.- contact our customer service center by sending an email to : Luanma.tienda@gmail.com

IMPORTER/DISTRIBUTOR: **Luanma SRL**

Bartolome Hidalgo 783 ,
Argentina City of Cordoba, Tel.

**Store stamp and date of
purchase or installation**

