

# Lesego Dhlamini

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## Experience

### Backend Software Engineer (Python-Django)

Perpex (Remote, Part Time)

July 2025 - Present

- Implemented normalized relational data models and integrated them with serializers.
- Built and maintained CRUD REST API endpoints to support client-side functionality and ensure seamless communication with the frontend.

## Project Experience

### Customer Dispute Classification

GitHub: [github.com/Lesego-1/Customer-Dispute-Classification](https://github.com/Lesego-1/Customer-Dispute-Classification)

- Built an end-to-end complaint classifier (Django + Bi-LSTM) that flags likely disputes from raw text.
  - Added Hugging Face summarization to auto-condense complaints and ease support review.
  - **Potential impact:** faster dispute triage and richer product insights through automated risk scoring.
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## Skills

- **Programming & Tools:** Python, SQL, Git, Jupyter Notebook, Visual Studio Code
  - **Libraries & Frameworks:** Django, Django REST Framework, Pandas, NumPy, Scikit-learn
  - **ML & Data Concepts:** Data Preprocessing, Model Evaluation, NLP, Bi-LSTM, Text Classification
  - **Dev Practices:** REST APIs, Version Control (Git), Unit Testing
  - **Soft Skills:** Analytical Thinking, Communication, Problem Solving
  - **Languages:** English, Zulu (Beginner)
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## Education

Diploma in Information Technology | Richfield Graduate Institute of Technology  
2023–2025

- Coursework in Programming, Databases, and Software Engineering; supplemented with self-learning in Django and ML.
- Completed hands-on projects using Python, Django, and scikit-learn to build software development and ML skills.