# RONEWA LESLEY MAFHUWA

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#### **Profile**

- 03 March 2003
- Code 10(C1)
- 8044 Bacela Street, Orlando West 1804, Johannesburg

I am a goal-driven software engineer who enjoy participating in problem-solving workshops, I am fluent in HTML, SQL, Python(Basics), C#, JavaScript, and CSS programming languages. I possess practical working knowledge of relational databases using MS SQL, MySQL and Agile Development, I'm currently seeking a role to apply my knowledge, learn and add value to grow software development knowledge and skills while working as part of a dedicated team. Brings on board hands-on experience in both front-end and back-end development.

## **Experience**

### **Application Engineer(Development) Sybrin**

04/2024 to 08/2024

**Johannesburg** 

- Troubleshooted bugs, debugged software, created code and developed applications using C#
- Successfully built various screens for applications using JavaScript on the Sybrin platforms
- Evaluated emerging technologies for potential application within the business environment.
- Used SQL to guery Relational Databases
- · Gained extensive skills in testing using SOAP RESTful API through regular practice in trainings and projects
- Used Goggle docs and Asana to collaborate, plan, manage projects execution efficiently
- Communicated technical information to non-technical audiences.
- Developed/configured experience cloud sites using Apex, lightning web components and VisualForce.
- Developed and maintained Salesforce integrations with other systems (Slack and Outlook)

### **Application Support Engineer**

09/2024 to 02/2025

#### Absa Africa Group (Employed through Sybrin)

**Johannesburg** 

- Troubleshooting OS-level issues (e.g., permissions, process management, and logs analysis)
- · Familiarity with command-line tools and shell scripting
- Troubleshooting connectivity issues in a client-server architecture
- Working knowledge of SQL for querying and managing databases (MS SQL).
- Supported the integration of applications with existing systems, enhancing operational efficiency and data
- Application monitoring and logging.
- Familiarity with CI/CD tools, such as Jenkins, GitHub Actions, or Azure DevOps.
- Ability to read and debug code in languages like C# (depending on the applications supported)
- Proficiency with ticketing systems such as ServiceNow to manage and track support Incident/Ticket.
- Knowledge of incident management and SLA tracking
- Generate Statements through Stored Procedures
- Maintain Server Health
- Performed recovery operations to restore systems following failures.

# **Software Development Module Tutor**

02/2024 to 11/2024

**Nelson Mandela University** 

# Self Employed

- Supported students to reach curriculum goals with tailored coaching style.
- Employed listening and questioning strategies to diagnose student needs and monitor progress.
- Assist students with Software Development project Module.

# Project/PortFolio Review

- Portfolio https://profile-explore.vercel.app
- View portfolio to see my projects(Pictures and Videos) using the link above

#### Skills

- Software Testing
- Javascript
- HTML & CSS

- ServiceNOW
- Resilient
- Attention to detail

- C# .Net
- ASP.NET CORE
- Agile Methodology
- Signal-R
- RestFul Api (PostMan)
- MVC
- SQL Server
- · GitHub, Gitbash
- Office, PowerPoint, Word and Excel
- Scripting

- Problem Solving
- Critical thinking
- Teamwork
- Honesty
- Adaptability
- Development Documentation
- Knowledge of iot technologies
- Software engineering
- DevOps fundamentals
- CI/CD Pipelines

### **Education**

**Diploma: Information Technology (Software Development)** 

Nelson Mandela University

12/2023 Port Elizabeth

Physical Science & Mathematics & Engineering Graphic and Design

Nngweni Secondary School

**12/2020**Makhado

### **Certifications**

- Certificate of Course Completion IT Essential
- Certificate of Course Completion Introduction to Cybersecurity
- Designing Rest Apis(from LinkedIn Learning)

### **Websites**

- https://profile-explore.vercel.app Portfolio
- https://github.com/Lesley203
- http://linkedin.com/in/ronewa-mafhuwa-821051236

#### References

- Wikus Swanepoel, Senior Delivery Manager, Sybrin, 0836484941, Wikus.Swanepoel@sybrin.com
- Adriano De Melo(ZA), Lead Technology, Absa africa group, 0826332379
- Mr Edgar De Koker, Registration Office, Nelson Mandela University, 041 504 3370
- Mr Deon Muller, Senior Laboratory Technician, Nelson Mandela University, 041 504 3665, deon.muller@mandela.ac.za
- Ntsandeni MR, Teacher, Nngweni High School, Polokwane, Limpopo, 079 039 8066