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# SmartClassify – User Guide
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What It Does

SmartClassify helps support teams automatically route customer messages into the right categories.

Installation

```
```bash
pip install smartclassify
```

#### Basic Usage

```
from smartclassify import classify

result = classify("My internet is not working.")
print(result)
```

Output:

```
Category: technical_issue
Confidence: 0.89
```

#### Troubleshooting

Problem Solution

ModuleNotFoundError Install with pip install smartclassify  
Low accuracy Check text is English and grammatically correct  
Support

Email: support@smartclassify.ai

Docs: <https://smartclassify.ai/docs>

Version: v1.0.0