

SmartClassify API Reference

Endpoint

`POST /api/v1/smartzclassify`

Description

Classifies an input text into one of the categories:

- `billing`
- `technical_issue`
- `general_query`

Request Example

```
POST /api/v1/smartzclassify
Content-Type: application/json

{  
  "text": "My account was charged twice this month."  
}
```

Response Example

```
{  
  "category": "billing",  
  "confidence": 0.94  
}
```

Response Fields

Field	Type	Description
category	String	Predicted class label
confidence	Float	Confidence score (0–1)

Error Codes

Code	Message	Description
400	Invalid Input	Text field missing
415	Unsupported Format	Non-UTF8 encoding
500	Server Error	Model unavailable