## EasyVisa - Problem Statement

PGP - Data Science & Business Analytics December 6, 2024

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#### **Executive Summary**

- Businesses face growing challenges in attracting qualified talent domestically and internationally, leading to the need of effective solutions to meet workforce demands while complying with labor regulations
- The Immigration and Nationality Act (INA) allows foreign workers to fill workforce shortages while monitoring US labor market conditions through oversight by the Office of Foreign Labor Certification (OFLC)
- EasyVisa has been hired to streamline visa approval processes by identifying key factors influencing case outcomes
- EasyVisa will be using a machine learning-based classification model
- The model will allow for a more efficient process by predicting visa approval likelihood, aiding decision-making, and recommending profiles for certification or denial to support OFLC's mission effectively

#### **Business Problem Overview**

- The OFLC faces a surge in labor certification applications, processing nearly 776,000 in FY 2016, with demand increasing annually.
- The manual review of applications has become time consuming, impacting efficiency and decision-making speed.
- Ensuring that the case follow all the rules while still getting through the workload is difficult
- Identifying key factors influencing visa approvals is critical to make the decision-making process more
  efficient and allocate resources effectively.
- A data-driven machine learning model is required to assist in automating the applicant shortlisting process and improve outcomes.

#### Solution Approach

The following describe the solution approach:

- Analyze historical data from past applications to discover patterns and identify the key factors that influence visa approval outcomes.
- Build a machine learning classification model to accurately predict the likelihood of visa approval for each applicant based on relevant factors.
- Implement an automated system to prioritize applications with higher chances of approval, lowering manual effort and speeding up the process.
- Provide the OFLC with detailed insights and recommendations to help them efficiently certify or deny applications while maintaining compliance.
- Design a flexible framework that can adapt to increasing application volumes and evolving needs over time.

```
object
     case_id
                             25480 non-null
     continent
                             25480 non-null
                                              object
     education_of_employee
                             25480 non-null
                                              object
 3
     has job experience
                             25480 non-null
                                              object
 4
      requires_job_training
                             25480 non-null
                                              object
 5
     no of employees
                             25480 non-null
                                              int64
     yr_of_estab
                             25480 non-null
                                              int64
     region_of_employment
                             25480 non-null
                                              object
     prevailing wage
                             25480 non-null float64
     unit_of_wage
                             25480 non-null
                                              object
 10
     full_time_position
                             25480 non-null
                                              object
     case status
                             25480 non-null
                                              object
dtypes: float64(1), int64(2), object(9)
memory usage: 2.3+ MB
-There are 9 columns of the dtype object, 1 column of the dtype float64, and 2 columns of
the dtype int64.
```

<class 'pandas.core.frame.DataFrame'> RangeIndex: 25480 entries, 0 to 25479

Data columns (total 12 columns):

#

Column

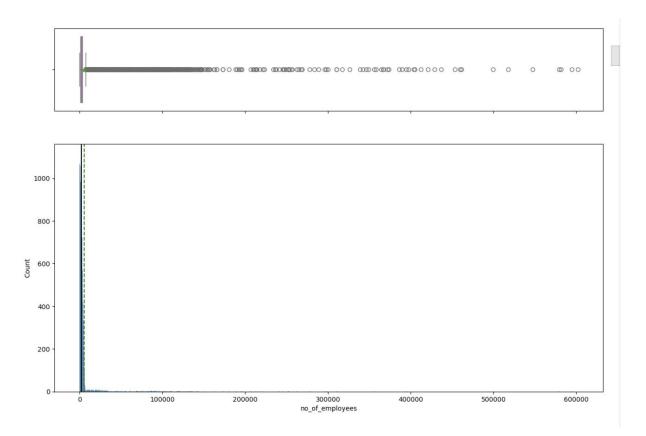
Non-Null Count

Dtype

<sup>-</sup> There are no missing values nor any duplicates in the data.

## EDA Results - Univariate Analysis

#### Observations on number of employees

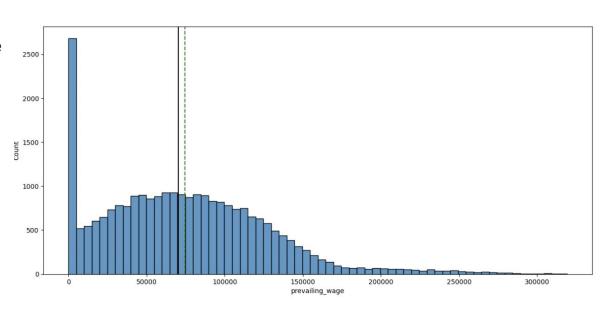


The data and graphs above, indicate the distribution of companies by number of employee is heavily right skewed.

#### Observations on prevailing wage

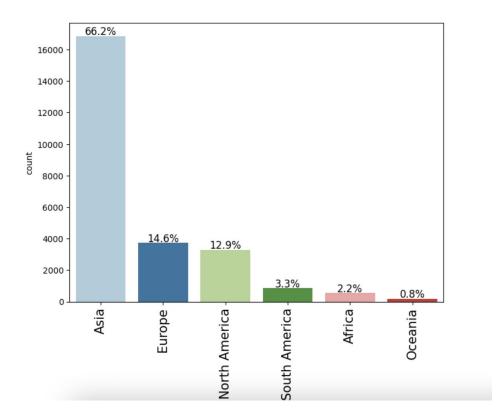
- Outliers
- median is the 50th percentile

-



#### Observations on continent

most of the applicants are from asia (more than half)



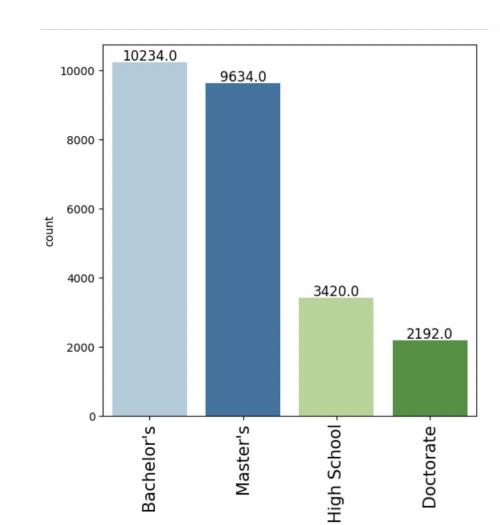
Observations on education of employee

Most visa

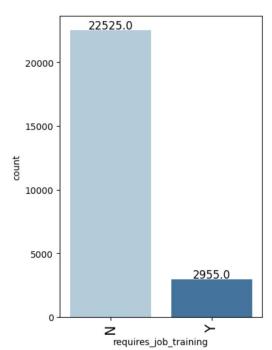
 applicants in the
 dataset have a
 Bachelor's degree.

 A substantial

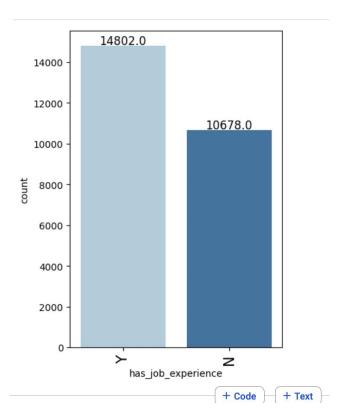
 amount have
 Master's.



### Observations on job experience and job training

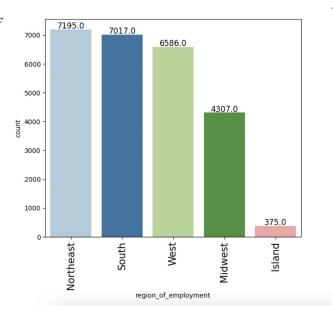


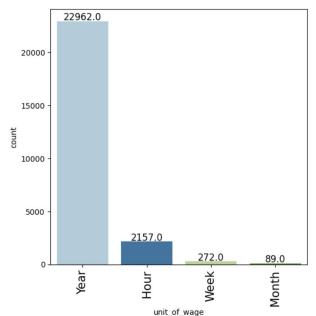
Majority of the applicants do not require job training, meaning they are well equipped for a job.

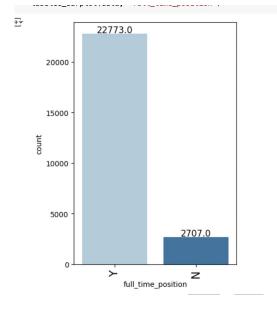


More Visa applicants do have job experience, but a good amount still do not have experience.

#### Observations on region of employment, unit of wage & full time position







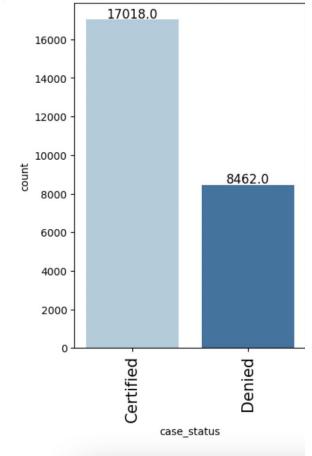
Most are paid in yearly wage

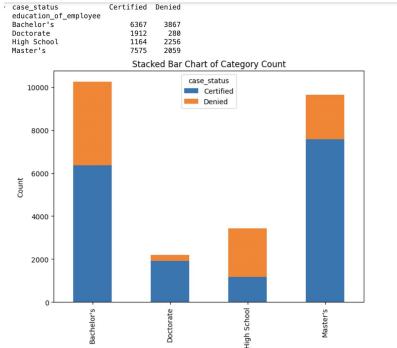
Northeast, South, and West have almost equal percentages of applicants. The Island region Might be an outlier

Most are full time positions

#### Observations on case status

It does not seem that guests who require a parking space have a substantial effect on cancellations.





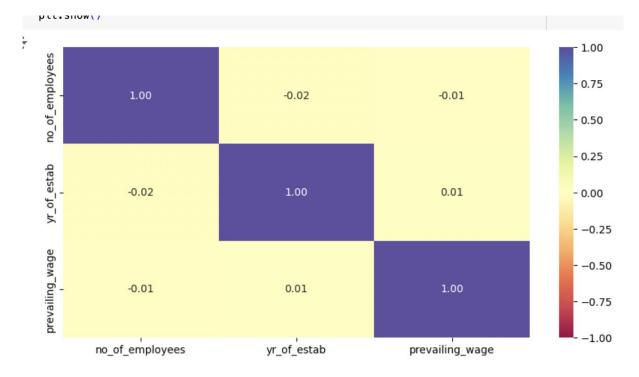
Category1

EDA Results - Bivariate Analysis

#### Heat Map

The correlation coefficient between these variables is very close to zero

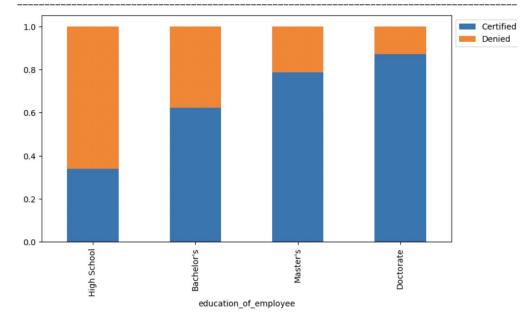
This indicates a weak correlation or almost no linear relationship



Higher education may want to travel abroad for a well-paid job.

The higher the degree one has, the more likely your visa will be accepted

<pre>case_status education_of_employee</pre>	Certified	Denied	All
All	17018	8462	25480
Bachelor's	6367	3867	10234
High School	1164	2256	3420
Master's	7575	2059	9634
Doctorate	1912	280	2192



#### Regions and special requirements

Requirement for applicants who have passed high school is most in the South region, followed by Northeast region.

Requirement for Bachelor's is mostly in South region, followed by West region.

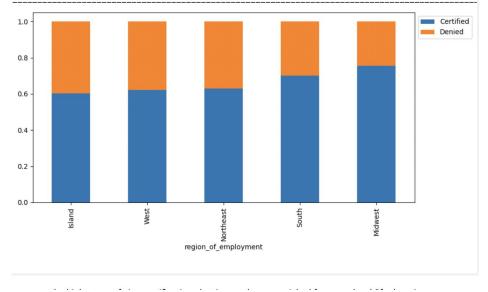
For Master's is most in Northeast region, followed by South region. The requirement for Doctorate's is mostly in West region, followed by Northeast region.



#### percentage of visa certifications across each region

Midwest has highest number of visa certifications but its not the most picked from any level of education

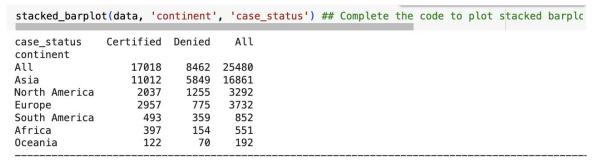
case_status	Certified	Denied	All
region_of_employment	50/100 WARE \$100 WIRE	95037700-719F-5500	201000000000000000000000000000000000000
All	17018	8462	25480
Northeast	4526	2669	7195
West	4100	2486	6586
South	4913	2104	7017
Midwest	3253	1054	4307
Island	226	149	375

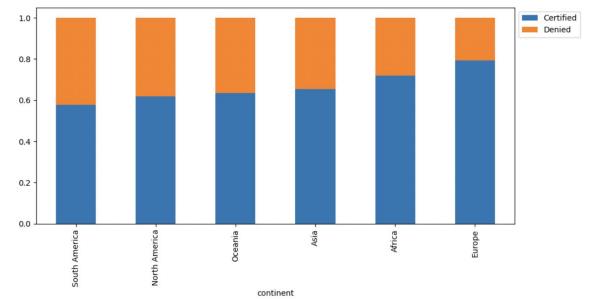


how the visa status vary across different continents.

Europe has the highest visa acceptance followed by africa

asia has the 3rd highest visa certification but has the highest no of application



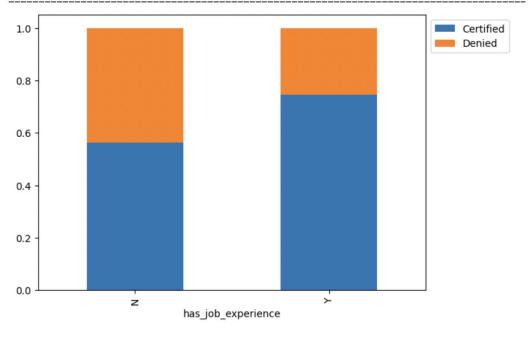


#### Work experience and visa certification

People with job experience have a higher chance of their visa being certified.

but a good amount of people without have a job experience also got their visa certified

case_status has_job_experience	Certified	Denied	All	
All	17018	8462	25480	
	5994		10678	
N Y	11024			

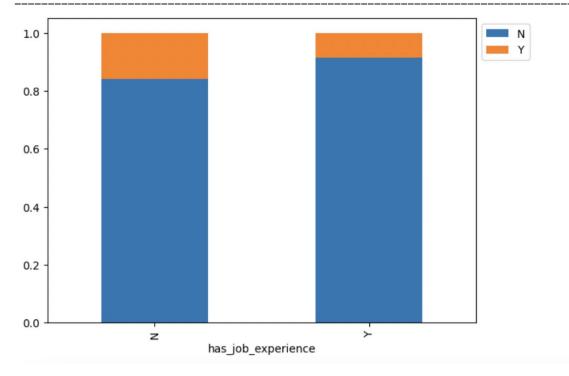


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Prior work experience and job training?

minimum percentage of applicants dont require job training but less if they have job experience

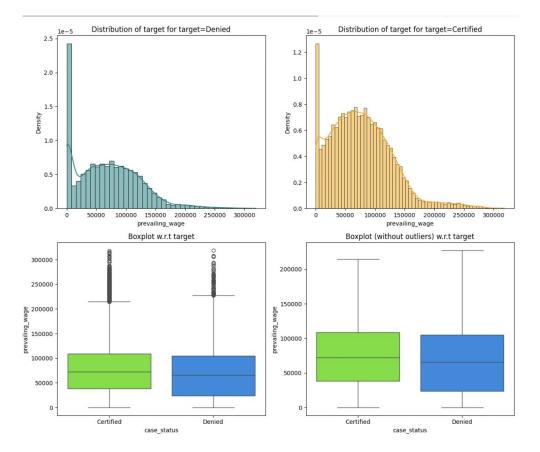
requires_job_training	N	Υ	All	
has_job_experience				
All	22525	2955	25480	
N	8988	1690	10678	
Υ	13537	1265	14802	



visa status and the prevailing wage

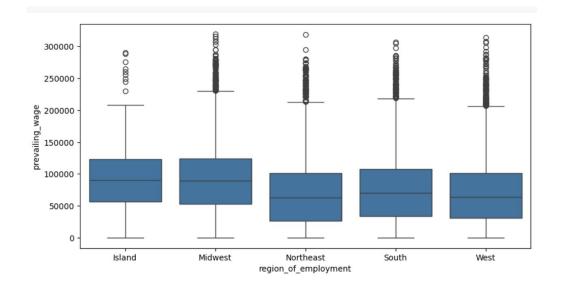
the median wage for the certified applications is slightly higher than the denied application

but is the prevailing wage similar across all region



Prevailing wage across regions of the US

midwest and inland have slightly higher median wages compared to other regions



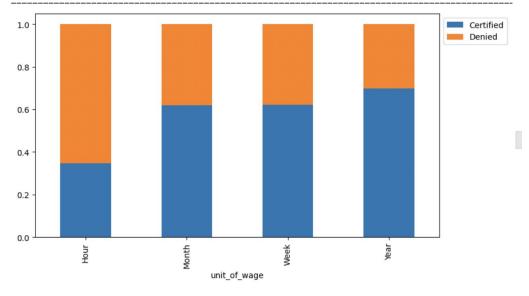
rest and inland have slightly higher median wages compared to other regions

Unit of wage impact on visa applications getting certified

yearly is most likely to be certified.

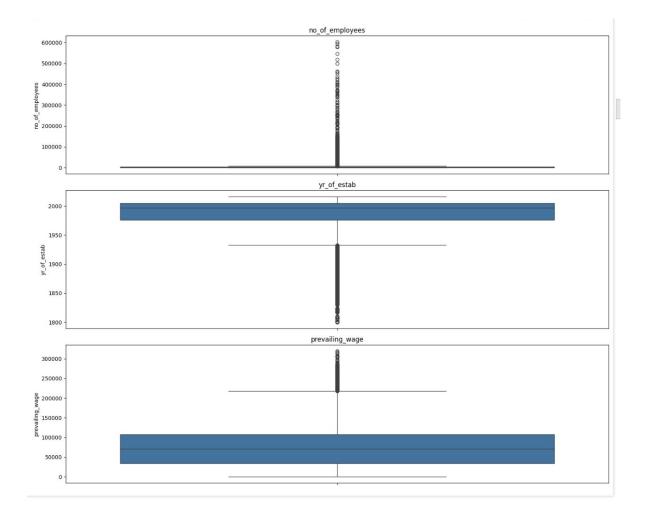
Week and month's percentage of employees certified is almost the same

case_status	Certified	Denied	All
unit_of_wage			
All	17018	8462	25480
Year	16047	6915	22962
Hour	747	1410	2157
Week	169	103	272
<b>Month</b>	55	34	89



## Data Preprocessing

#### **Outlier Detection**



## Model Building

### **Decision Tree - Model Building and Hyperparameter Tuning**

Relatively higher accuracy and F1-score for class 1,

Performance on class 0 is lower, as evident from the lower recall and F1-score for class 0.

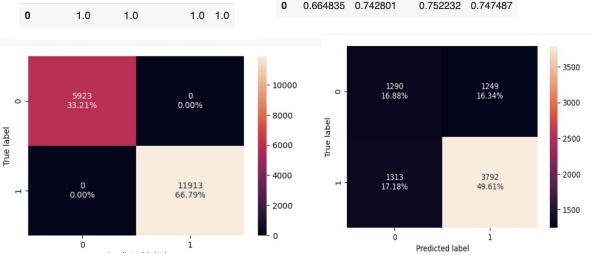
Accuracy

**Recall Precision** 

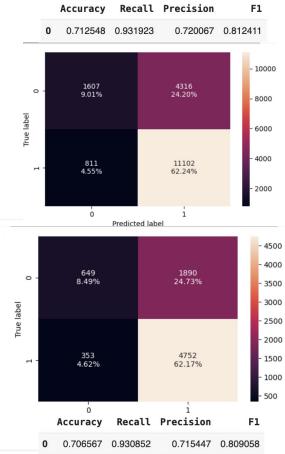
F1

#### **Decision Tree Model**

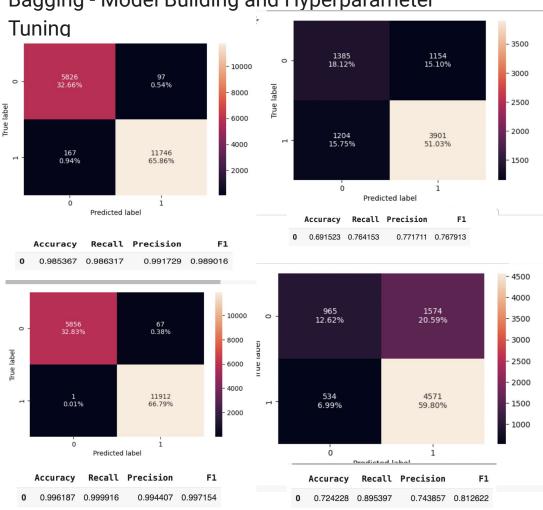
Accuracy Recall Precision F1



## Hyperparameter Tuning



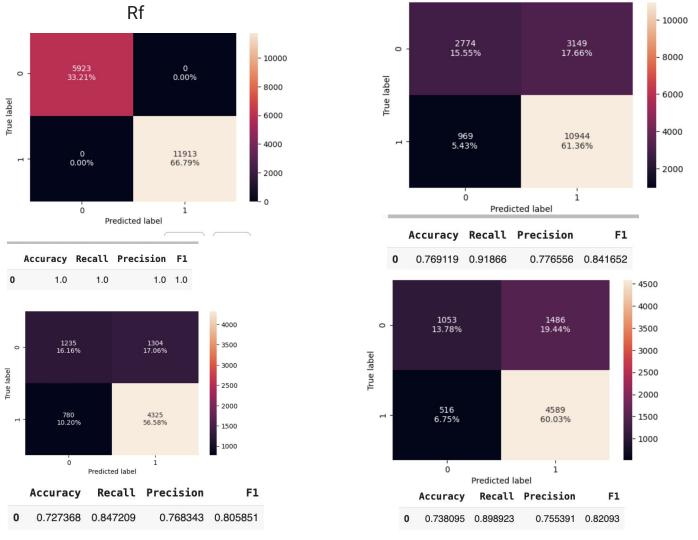
Bagging - Model Building and Hyperparameter



#### Bagging Classifier

The tuned bagging classifier model shows good performance with the test set showing an F1 score of .81. The first class is still good.

#### Tuned

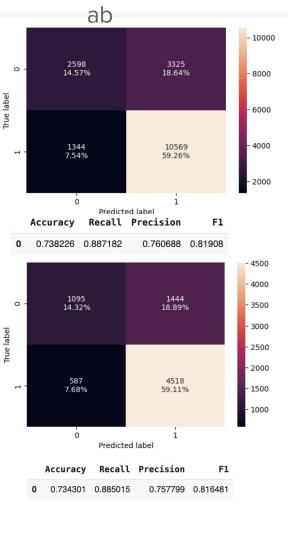


The rf tuned F1 score sits at .82 vs the rf F1

Rf

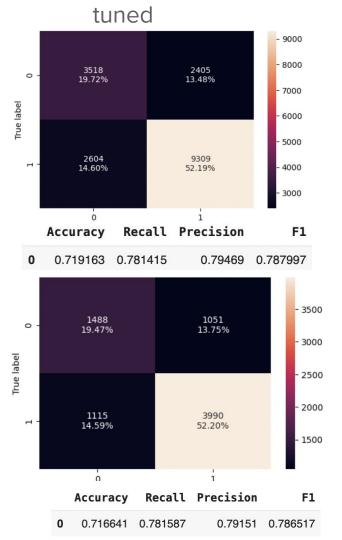
tuned

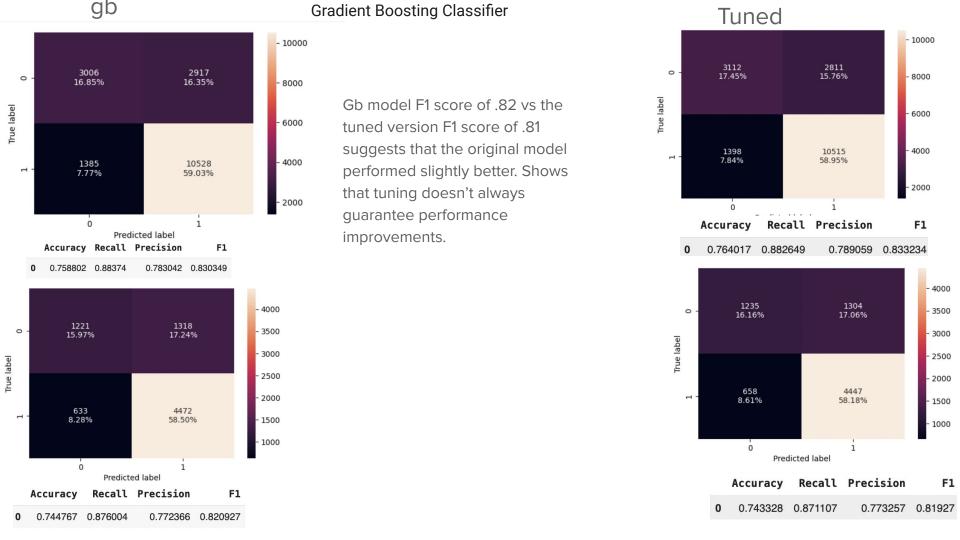
sits at .82 vs the rf F1 score of .80. Based on these F1 scores, the rt tuned model will be more accurate.



Boosting - Model Building and Hyperparameter Tuning

An F1 score of 0.81 for the AdaBoost Classifier means the model is relatively effective vs the F1 score of 0.78 for the tuned version.





## Model Performance Comparison and Final Model Selection

#### Model performance Summary

Training performance comparison:

	Decision Tree	Random Forest	Tuned Random Forest	Adaboost Classifier	Tuned Adaboost Classifier	Gradient Boost Classifier	Tuned Gradient Boost Classifier
Accuracy	1.0	1.0	0.769119	0.738226	0.719163	0.758802	0.764017
Recall	1.0	1.0	0.918660	0.887182	0.781415	0.883740	0.882649
Precision	1.0	1.0	0.776556	0.760688	0.794690	0.783042	0.789059
F1	1.0	1.0	0.841652	0.819080	0.787997	0.830349	0.833234

Based on the training performance summary, it would be best to go with the decision tree or random forest model. These models have perfect scoresvfor precision, recall, and accuracy.

# Insights & Recommendations

#### Recommendations

- The analysis shows that education level, job experience, and prevailing wage are key factors in predicting application approvals.
- OFLC should use these insights to streamline its pre-screening process. The simplicity of the Decision-Tree model also hints at potential biases against less skilled or entry-level applicants, which should be addressed to ensure fairness and transparency.

To efficiently allocate resources for screening applications likely to be approved, the OFLC should:

- Prioritize applications by education level, reviewing those with higher qualifications first.
- Sort by job experience, reviewing applicants with relevant experience first.
- Separate applications by wage type (hourly vs. annual), rank each group by prevailing wage, and prioritize salaried jobs from highest to lowest wage.