Coffee Shop Sales Analysis

Sales Variation by Day of the Week and Hour of the Day

- **Weekdays vs. Weekends**: Sales are generally higher on weekdays compared to weekends, with Monday showing the highest sales. Saturday has the lowest sales, indicating a slower start to the week.
- **Peak Hours**: The busiest times are between 7-10 AM (morning rush), sales drop to about half the maximum of the morning rush and then significantly drop after 7 PM.

Total Sales Revenue for Each Month (rounded to the nearest 100)

• January: \$81,700

• **February**: \$76,100

• March: \$98,800

• April: \$118,900

• May: \$156,700

• June: \$166,500

Sales Variation Across Different Store Locations

• Hell's Kitchen - \$236,511.17

• **Astoria** - \$232,243.91

• Lower Manhattan – 230,057.25

Average Order value per Person

• **Average Order Value**: \$4.69 per person, driven by customers often purchasing a drink along with a pastry or sandwich.

Best-Selling Products by Revenue:

- Barista Espresso (\$91,400)
- Brewed Black tea (\$77,100)
- Hot chocolate (\$72,400)

Top selling Product Category and Type

• Coffee: Account for 39% of total sales

- **Tea:** Account for 28% of total sales
- Bakery: Make up 12% of sales

Key Insights

- **Optimize Staffing** during peak times (morning and afternoon) to reduce wait times and improve customer satisfaction.
- **Focus Marketing Efforts** on promoting slow days like Saturday with special discounts or loyalty incentives.
- Expand Popular Items by adding variations or combos to boost sales.
- **Stock Up** on best-selling items at high-traffic locations to maximize revenue opportunities.
- **Increase Upsell Opportunities** by promoting add-ons at the counter, such as snacks or pastries with every drink purchase.