

Company Name

Company Name Abbreviation

Infrastructure Type (Select one)

☐ ⚡ **Power and Energy**

For reports on broken power infrastructure—such as electrical posts, live wires, transformers, and more—service disconnections for non-payment are excluded.

☐ 💧 **Water and Waste**

For reports on broken water or waste infrastructure, including pipes, canals, pumps, and more—service disconnections for non-payment are excluded.

☐ 🚗 **Transportation**

For reports on broken transportation infrastructure—such as damaged roads, traffic signals, bridges, and more.

☐ 📶 **Telecommunications**

For reports on broken telecommunications infrastructure—such as downed cables, cell towers, and network outages—service disconnections for non-payment are excluded.

☐ 🏢 **Commercial**

For reports on damaged or broken commercial infrastructure—such as retail spaces, parking lots, office buildings, and more.

Do you need a sub moderator?

Sub moderators are secondary accounts that manage specific tasks related to resolving reports, helping to ensure an efficient reporting process. Tick the role/s you need in your report resolution process:

☐ **Report Resolution Time Checker**

This sub moderator verifies the accuracy of the resolution time set by the moderator (the actual time the issue was resolved, not when it was logged). A report is marked as “Resolved” only when accepted by the sub moderator; if rejected, it is sent back to the moderator for revision.

Future roles are still in development. If your company needs sub moderator processes not listed above, please indicate them below so we can consider adding more roles in the future.

