QA ACADEMY

Smoke test: Acceptable
Acceptance test: Low
Found issues: 26

Top severity issues

ID	Severity
QATC-720868	• Critical
QATC-720646	• Critical
QATC-720605	• Critical
QATC-719414	• Major
QATC-720786	• Major
QATC-720820	• Major
QATC-720886	• Major
QATC-721311	• Major

Testing environment

Operating system: Windows 10
Browser:
Google Chrome Version 108, Mozilla Firefox 48.0

Recommendations

- Fix the problem with notifications during the work (QATC-720605);
- Resolve the defects with displayed information in Mozilla Firefox browser (QATC-720868) and (QATC-72064);

QA team

Company: QA Academy
QA manager: Gridyushko Yuliya
QA engineer : Natalya Levchenko

Additional information

Testing dates: 12/04/2022 - 12/08/2022
Time spent: 19 hours

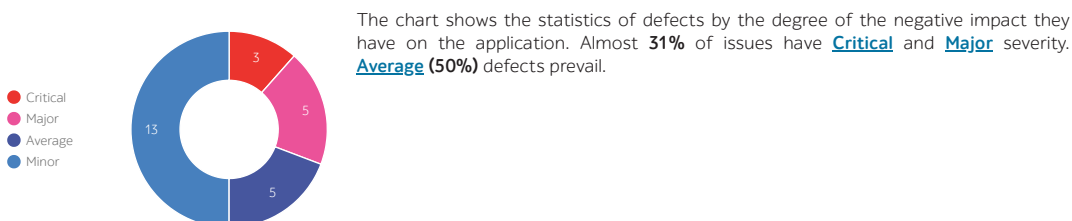# ~~Building Champions Client Portal~~

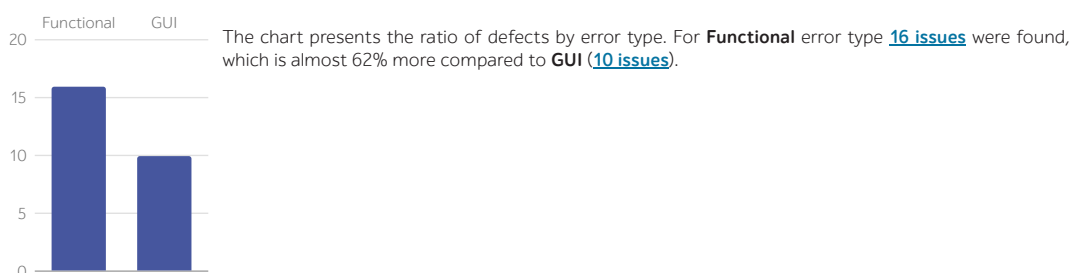Product version: 1.0

General quality analysis

QA engineer performed the full acceptance test for the next modules: Dashboard, Action Plans. The application was tested in two browsers: Google Chrome Version 108, Mozilla Firefox 48.0. During the test many critical issues have been found, part of the main functionality didn't work as it is described on the specification.The overall quality of the application can be estimated as **Low**. The total number of defects is 26. Functional defects prevail, 3 of them have the Critical severity and 5 defects gain the Major severity. The majority of defects is opened for application in the Mozilla Firefox browser. A detailed quality analysis is presented below.
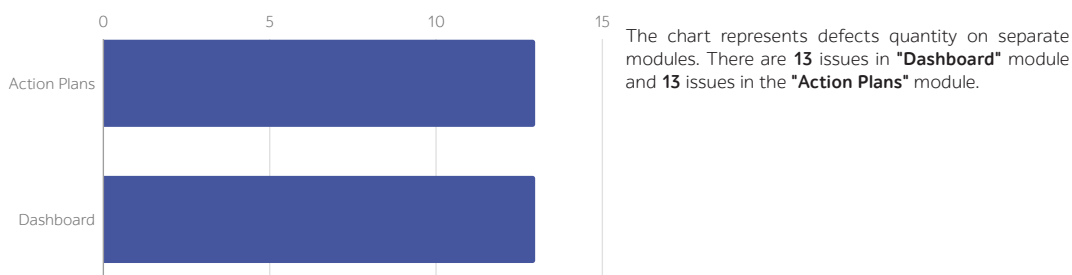
Detailed quality analysis

The total number of defects by severity

- Critical
- Major
- Average
- Minor

The chart shows the statistics of defects by the degree of the negative impact they have on the application. Almost **31%** of issues have **Critical** and **Major** severity. **Average (50%)** defects prevail.

The total number of defects by Error type

The chart presents the ratio of defects by error type. For **Functional** error type **16 issues** were found, which is almost 62% more compared to **GUI** (**10 issues**).

The total number of defects by components

The chart represents defects quantity on separate modules. There are **13** issues in **"Dashboard"** module and **13** issues in the **"Action Plans"** module.

Quality of separate modules

Module	Quality	Comments
"Dashboard" module	• Low	The quality of module is estimated as Low. In this section 13 defects were found. The most important problem is the following: The notifications are displayed in other users' accounts(QATC-720605) and There is no information about Sessions from the SageCRM while open application in Mozilla Firefox browser(QATC-720646). Furthermore, The time in the "Upcoming Sessions" section changes after refreshing page (QATC-719414). The list of the issues actual for this module is here.
"Action Plans" module	• Low	In this section 13 defects were discovered during the testing, 5 of them have priority Critical or Major. The most important defects are Displayed information is not acceptable(QATC-720868) and the system returns completed action plans to the list of Pending action plans after refreshing page(QATC-720820) . The complete list of defects in module "Action Plans" can be found here.