

Smoke test:	Acceptable
Acceptance test:	Low
	46

Top severity issues

QATC-710325	Critical
QATC-707757	Major
QATC-707762	Major
QATC-710440	Major
QATC-710590	Major
QATC-708176	Major
QATC-709966	Major

Testing environment

Operating system: Windows 7
Browser: Google Chrome

Recommendations

- Fix problems in the admin interface ;
- Resolve the defects with export data

QA team

Company: QA Academy
QA manager: Oleg Kleban
QA engineer: Natalya Levchenko

Additional information

Testing dates: 17.11.2022 - 23.11.2022
Time spent: 20 hours



General quality analysis

QA engineer performed the full acceptance test. During full acceptance test many critical issues have been found, part of the main functionality didn't work as it is described on the specification. The overall quality of the application can be estimated as **Low**. The total number of defects is <u>46</u>. Functional defects prevail, <u>2</u> of them have the Critical severity and <u>11</u> defects gain the Major severity. The majority of defects is opened for modules "<u>Back-office: opportunities</u>" and "<u>Front-end</u>". So, back-office functionality for tester's side didn't work correctly: the "search" section doesn't allow sorting by criteria; the opportunities book can't export to Plain text and Excel; the system allows creating new opportunity which finished. In the "front-end" module the list of opportunities sort random instead by deadline (most imminent first). A detailed quality analysis is presented below.

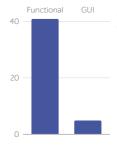
Detailed quality analysis

The total number of defects by severity



The chart shows the statistics of defects by the degree of the negative impact they have on the application. Almost 28% of issues have <u>Critical</u> and <u>Major</u> severity. <u>Average</u> (47%) defects prevail.

The total number of defects by Error type



The chart presents the ratio of defects by error type. For **Functional** error type $\underline{41}$ issues were found, which is almost 89% more compared to \underline{GUI} ($\underline{5}$ issues).

The total number of defects by components



The chart represents defects quantity on separate modules. The majority of issues actual in "Back-office: Opportunities" module (27), and in "Back-office: Localizer" module (9).

Quality of separate modules

Module	Quality	Comments
Back-office: Localizer	• Low	The quality of module is estimated as Low. In this section 9 defects were found. The most important problem is the following: The system allows empty field in the "Message details form"(QATC-710325). Furthermore, "Language" dropdown doesn't contain 2 items (QATC-707485). The list of the issues actual for this module is here.
Back-office: Opportunities	• Low	In this section 27 defects were discovered during the testing, 6 of them have priority Critical or Major. The most important defects are the system allows creating new opportunity which finished(QATC-710590) and the "search" section doesn't allow sorting data by criteria. The complete list of defects in module "Back-office: Opportunities" can be found <a (most="" (qatc-708113).="" (qatc-708137).="" actual="" also="" by="" checkbox="" country"="" deadline="" doesn't="" drop-down="" first)="" for="" format="" group="" has="" href="https://example.com/here-new-new-new-new-new-new-new-new-new-ne</td></tr><tr><td>Back-office: Exp</td><td>port • Low</td><td>In general, the quality of the module can be estimated as Low. The overall number of defects in this module: 2.There are no possible to export data in the Plain text and EXCEL formats (QATC-707757) and (QATC-707762).</td></tr><tr><td>Front-end</td><td>• Low</td><td>The quality of the module is estimated as Low. Among 8 defects found here. The most significant defect here is " imminent="" important="" instead="" is="" is(here).<="" issue="" issues="" list="" module="" most="" of="" opportunities="" search="" sort="" target="" td="" that="" the="" this="">