

YANG LIU

WEB DEVELOPER & DIGITAL STORYTELLER

E: liu00633@algonquinlive.com | T: (343) 596-2072 | w: <https://liu00633.github.io/yang-portfolio/>

SKILLS

Design & Development

Adobe Creative Cloud (Illustrator, InDesign, Photoshop),
Python, HTML, CSS, JavaScript, PHP, GitHub, UX design.
WordPress, Drupal.

Collaborative & Communication

Content Creation & Social Media Management (Twitter,
LinkedIn, Facebook, and Instagram)

Proactive Learning & Adaptability

Consistently learning in diverse environments
Resilience under stressful working conditions

Customer Service & Client Relations

Serving clients with tact and diplomacy in English and Mandarin
Ensuring customer satisfaction

Results-Oriented Mindset

Self-driven and highly motivated to accomplish tasks
Attention to details, efficiency and creativity

ACADEMIC PROJECTS

Content Creation – Algonquin College, Ottawa

Designed responsive websites adhering to accessibility
standards and optimized content for a seamless user
experience

Website Design – Algonquin College, Ottawa

Designed responsive website projects and optimized content
for improved user experience.

Video Production – Algonquin College, Ottawa

Created blogs, videos, and graphics, enhancing brand
engagement through diverse content.

EDUCATION

Interactive Media Design

Algonquin College, Ottawa, Canada

2023 - 2025

Human Resource Management

Hunan Agricultural University, Changsha, China

2014 -2017

Civil Aviation Transportation Degree

Hunan Urban Professional College, Changsha, China

2009 -2011

WORK EXPERIENCE

Cabin manager, China Southern Airline, Guangzhou 2015-2023

Garuda Indonesia Airline, Jarkata. 2012-2015

- Manage pre-flight briefings and managed onboard services,
ensuring cabin crew proficiency in safety protocols and standards.
- Supervised flight safety and service quality to achieve high
passenger satisfaction survey results.
- Coordinate cross-functional teams to ensure smooth flight
operations and foster teamwork.

Sales Associate, Tumi Inc. / Gap Inc. Ottawa

- Delivered outstanding customer service by addressing client
needs, purchases, and demonstrating product features.
- Managed inventory, organized product repairs, and ensured
efficient merchandise pick-up.
- Performed cashiering tasks, including transactions and daily cash
reconciliation.

Language Instructor, Ottawa Catholic School Board, Ottawa

- Developed and implemented curriculum aligned with course
objectives, preparing detailed teaching plans.
- Maintained classroom order, tailored teaching methods to
students' learning styles and guided effective learning.
- Communicated student progress and performance to parents
and administration.

REFERENCES

Phillip Davidson

Professor, Algonquin College
E: davidsp@algonquincollege.com
T: (613)735-4700

Chang Liu

IT Analyst & Developer, Canada Revenue Agency
E: Lewcheung27@gmail.com
T: (819)639-8799