## Project Design Phase-II Technology Stack (Architecture & Stack)

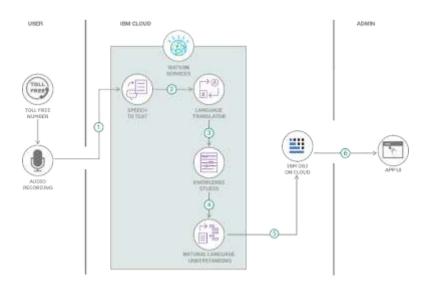
| Date          | 03 October 2022  |  |
|---------------|--|--|
| Team ID       | Leveraging Data Analysis For Optimal  Marketing Campaign Success |  |
| Project Name  | NM2023TMID07102  |  |
| Maximum Marks | 4 Marks  |  |

## **Technical Architecture:**

The Deliverable shall include the architectural diagram as below and the information as per the table 1 & table 2

**Example: Order processing during pandemics for offline mode** 

Reference: https://developer.ibm.com/patterns/ai-powered-backend-system-for-order-processing-during-pandemics/



## Guidelines:

- 1. Include all the processes (As an application logic / Technology Block)
- 2. Provide infrastructural demarcation (Local / Cloud)
- 3. Indicate external interfaces (third party API's etc.)
- 4. Indicate Data Storage components / services
- 5. Indicate interface to machine learning models (if applicable)

**Table-1 : Components & Technologies:** 

| S.No | Component                       | Description   | Technology                                      |
|------|---------------------------------|---|---|
| 1    | Data Source                     | IBM Db2   | Relational Database                             |
| 2    | Data Analysis and Visualization | IBM Cognos Analytics  | Business Intelligence (BI) Tool                 |
| 3    | Data Integration                | IBM Db2 Connect   | Data Integration Software                       |
| 4    | Data Security                   | RBAC, Data Encryption                                       | Security Mechanisms                             |
| 5    | Reporting and Dashboarding      | IBM Cognos Dashboards                                       | Reporting and Dashboarding Tool                 |
| 6    | Data Quality Assurance          | Data Cleaning and Transformation Tools                      | ETL Tools (e.g., Informatica)                   |
| 7    | Project Management              | Project Management Software (e.g., Jira, Trello)            | Project Management Tools                        |
| 8    | Data Storage                    | IBM Db2   | Relational Database                             |
| 9    | Compliance and Data Privacy     | GDPR Compliance Tools and Policies                          | Compliance Software                             |
| 10   | Marketing Campaign Management   | Marketing Automation Tools (e.g., HubSpot, Marketo)         | Marketing Software                              |
| 11   | Customer Feedback Collection    | Feedback Forms, Surveys                                     | Data Collection Tools                           |
| 12   | Customer Support                | CRM Software (e.g., Salesforce, Zendesk)                    | Customer Relationship Management (CRM) Software |
| 13   | Collaboration and Communication | Team Collaboration Tools (e.g., Slack, Microsoft Teams)     | Collaboration Tools                             |
| 14   | Budget Management               | Financial Software (e.g., QuickBooks, Xero)                 | Financial Software                              |
| 15   | IT Infrastructure               | Server and Network Infrastructure                           | IT Infrastructure                               |
| 16   | User Training                   | Training Materials, Workshops                               | Training Resources                              |
| 17   | Data Backup and Recovery        | Data Backup Systems   | Backup and Recovery Solutions                   |
| 18   | Data Monitoring                 | Data Monitoring Tools                                       | Monitoring Software                             |
| 19   | Analytics Tools                 | Advanced Analytics Tools (e.g., Python, R)                  | Analytics Software                              |
| 20   | Marketing Tools                 | Digital Marketing Software (e.g., Google Ads, Facebook Ads) | Marketing Software                              |

**Table-2: Application Characteristics:** 

| S.No | Characteristics          | Description   | Technology               |
|------|--------------------------|---|--------------------------|
| 1    | Scalability              | The application should be able to scale with growing data and user demands.       | Scalable Architecture    |
| 2    | Performance              | The application must provide fast data analysis and reporting.                    | Performance Optimization |
| 3    | Security                 | Data security and privacy are critical aspects of the application.                | Security Features        |
| 4    | User-Friendly            | The application should be intuitive for users with varying technical backgrounds. | User-Friendly Interface  |
| 5    | Real-Time Insights       | Users should have access to real-time marketing campaign insights.                | Real-Time Processing     |
| 6    | Data Accuracy            | The application must ensure data accuracy for informed decision-making.           | Data Validation          |
| 7    | Integration Capabilities | The application should integrate seamlessly with various data sources and tools.  | Integration APIs         |
| 8    | Compliance               | Compliance with data privacy regulations like GDPR is essential.                  | Compliance Features      |
| 9    | Collaboration            | Users should be able to collaborate and share insights within the application.    | Collaboration Tools      |
| 10   | Mobility                 | The application should be accessible on mobile devices for on-the-go analysis.    | Mobile Compatibility     |