

# Levi Valverde

AI Data Trainer | Linguistic Analyst

■ levivalverdelima@gmail.com | ■ linkedin.com/in/levivalverde | ■ Portfolio | ■ Brazil

## Professional Summary

Skilled in **prompt creation, language evaluation, and analytical model testing**, with strong command of **Portuguese and English (B2)**. Adept at identifying linguistic nuances, ensuring model accuracy, and producing content aligned with **AI training and evaluation standards**.

Passionate about merging **linguistic insight with technology** to enhance the performance and reliability of AI systems.

## Core Competencies

• Linguistic Analysis & Editing • Prompt Engineering & Response Ranking • Analytical Thinking & Problem Solving • Portuguese Language Mastery • Automation & Workflow Optimization • Technical Documentation • Bilingual Communication (Portuguese–English)

## Professional Experience

### Software Development Intern — IT Department

Lookinside (Brazil) | 2024 – 2025

- Develop and maintain internal **web dashboards** using **Next.js, TypeScript, and Tailwind CSS**, improving team data visibility.
- Collaborate with multidisciplinary teams to ensure clarity, consistency, and linguistic quality across system interfaces.

### Customer Experience Specialist (Expert in Interaction)

Service & Sales Sector | Previous Role

- Delivered exceptional customer support using **empathy and active listening**, ensuring positive user experiences.
- Crafted clear written responses and communication materials in Portuguese to resolve client issues and build trust.
- Improved customer satisfaction through effective **language use and problem-solving communication**.

## Education

Bachelor's Degree in Computer Science (completed) — Brazil

## Technical & Language Skills

**Programming:** JavaScript (TypeScript, Next.js), HTML, CSS

**Data Tools:** Excel, Word.

**Languages:** Portuguese — Native | English — Advanced (B2 level)