

Levi Kuhaulua

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SKILLS

Languages & Frameworks: Java, JavaScript (Node), Python (Django), Powershell
General: Teamwork, Critical Thinking, Problem Solving, Communication, Help Desk

EXPERIENCE

Kalakaua Middle School — Multimedia Center Technician (eSports)

Aug 2024 - PRESENT

- Lead a team of 5 student workers to manage and maintain the eSports area
- Streamlined and standardized workflows to simplify software updates and installations
- Manage and troubleshoot all eSports related accounts of Kalakaua Middle School

Hawai'i Pacific University — Technical Analyst Assistant

Oct 2022 - May 2024

- Improved student and teacher satisfaction by resolving over 1200 hardware and software related issues via phone, ServiceNow, and in-person/remote appointments
- Created over 30 pages of support documentation for technicians, students, and faculty to solve common and complex issues which led to faster resolution times and increased efficiency in handling support requests

EDUCATION

University of Hawai'i at Manoa — B.A. Computer Science

AUG 2024 - MAY 2026

Hawai'i Pacific University — B.S. Computer Science

AUG 2022 - MAY 2024

OTHER RELEVANT EXPERIENCE

compscihi — Helping UH Mānoa Students Find Tech-Related Opportunities

- Club: 8bit (Web Development Club at UH Mānoa)
- Contributed to the front-end code base implementing responsive design components and user-friendly pages

eSports — Re-designing the eSports arena

- Tested, improved, and documented workflows to provide a comprehensive knowledge base for future members as a training resource and guide to running eSports
- Configuring laptops and desktops to prevent unauthorized software installations