

Hard Skills

XML | HTML | CSS | JavaScript | Boot Strap | Microsoft Office Suite | Adobe Products | Windows OS

Soft Skills

Hardware Troubleshooting | Installing Hardware & Software | Technically minded | Problem solver | Fast Learner
Motivated | Good Attitude | Interpersonal Skills | Working with shifting priorities | Critical Observation Skills

Work Experience

FIS Global - Maitland/Orlando, FL | Implementation Conversion Specialist | June 2017 – April 2019

As part of a team of Technical Analysts, provided service to existing customers by identifying issues and implementing new parameters for the proprietary software used to generate loan decisioning. These new parameters ranged from changing client specific code to shared XML stylesheets and UNIX scripts/processes.

Worked alongside of a Business Analyst to ensure the client request was feasible and the scope was followed to ensure profitability. Also worked with Quality Assurance teams to test the enhancements and drive the enhancement through all phases before implementation.

Cultural Vacations & Safaris - Longwood, FL | Private Tour Operations | November 2012 – May 2017

Work directly with customers and with international tour operators all over the world. Gaining a database of knowledge of the world, as well as becoming much more adept at Microsoft applications such as Excel, Office, and Word. Work closely together with other employees to plan and provide top service to a demanding clientele base and solving problems as they arise through their trips.

United States Army, 82nd Airborne Division - Fort Bragg, NC | Infantry Sergeant | May 2006 - May 2011

During my time in the U.S. Army Infantry I was assigned many different roles: Grenadier, Rifleman, S.A.W. Gunner, Team Leader, and Squad Leader. All these roles entailed working in complete unison with 4 - 7 other individuals to accomplish goals. Won Brigade Soldier of the Month shortly before my promotion to Sergeant. I was then tasked to the 18th Airborne Corps to test and review modernization technology in association with Aberdeen Proving Ground.

Military Awards: 4 Army Commendations, 2 Army Achievement Medals, Good Conduct Medal, Afghanistan Campaign, Airborne Qualified.

Education

TeamTreeHouse | Front End Web Development | 2019

In this track, gathered knowledge on how to build beautiful, interactive websites by learning the fundamentals of HTML, CSS, and JavaScript — three common coding languages on which all modern websites are built.

Seminole State College - Sanford, FL | Bachelor of Science | 2011 - 2017

The Bachelor of Science in Information Systems Technology program provided the critical skills and knowledge needed to direct and control computerized information resources within diverse organizational settings. The curriculum provided knowledge of the concepts upon which information systems are based and applied this understanding by analyzing applications to real-world problems and designing suitable solutions.

Education Awards and Diplomas: Associate of Arts degree, Bachelor of Science degree, IT Support Specialist Certificate