







MATEUSZ BECLAWSKI

SOFTWARE ENGINEER

CONTACT

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-  Newcastle Upon Tyne

SKILLS

Java	Advanced
Python	Advanced
C/C++	Intermediate
Linux	Intermediate
Agile	Intermediate
SQL	Intermediate
JavaScript	Competent
Docker	Competent
Django	Competent
Angular	Competent
HTML/CSS	Competent

LANGUAGES

English	Fluent
Polish	Native
German	Elementary

PROFILE

I'm a computer science graduate specializing in AI, Machine Learning and IoT with 1 year of experience as a software engineer. Throughout my studies, I have developed a solid foundation in programming languages such as Java, Python and C as well as gained knowledge about software engineering, embedded systems, IoT, machine learning and database management. I have completed several individual and group projects where I have demonstrated my ability to work collaboratively and effectively communicate ideas as well as I developed an understanding of good coding practices and learnt about methodologies such as Agile and Waterfall. I gained expertise in Java and UNIX systems during 1 year of software engineering internship in IBM. My primary interest is developing Machine Learning and AI solutions within area of IoT and embedded systems. When I'm not coding, you can often find me playing the piano, exploring new music, hiking in nature, or diving into the pages of books. I am excited to use my skills and knowledge to create innovative solutions in the world of technology.

WORK EXPERIENCE



Software Engineering Intern

IBM Labs  06/2021 – 06/2022  Hursley, UK

- Provided technical support to clients via phone, email, and chat, resolving a large number of issues related to Java-based applications, systems, and tools.
- Collaborated with cross-functional teams, including developers and QA engineers, to identify and troubleshoot complex issues, ensuring timely resolution of customer complaints.
- Utilized diagnostic tools such as JVM Diagnostic Tools to debug Java applications, effectively resolving technical problems.
- Developed shell scripts and Java applications to automate parts of the debugging process, contributing to the improvement of the overall debugging efficiency.
- Worked with specialists on root cause analysis and provided recommendations for process improvements, enhancing the effectiveness of the support workflow.
- Contributed to the development and maintenance of technical documentation, including troubleshooting guides and knowledge base articles, optimizing the efficiency of support teams.
- Ensured client satisfaction by delivering excellent customer service and promptly resolving support cases in a professional manner.
- Participated in an IBM voluntary project, contributing to the development of a web application using Python technologies such as Python with Django framework, Docker and HTML/CSS.

EDUCATION

Computer Science BSc

Northumbria University  09/2019 – 06/2023  Newcastle Upon Tyne, UK

Awarded with BSc with First Class Honours.