

Curriculum Vitae

ĐINH QUANG TUONG



Personal Information:

- Full name: Đinh Quang Tường.
- Birthday: 03-02-1984. Sex: Male. Marital status: Married.
- Address: Thu Duc district – HCM city - Vietnam.
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Job Title. ERP Manager, IT Senior Business Analyst, ERP system Lead, ERP project manager, Solution Consulting Manager

Career Objective:

- Contributing to the success of the company and the project for long-term.
- Working and learning all time to get more knowledge in IT aspect.
- Research all business application for all Trades of many companies.
- Wanted became to ERP manager, Business Analyst & Design, ERP consultant position, IT Manager, Business solutions, PM.
- Hope be to in-house and deploy the ERP system for companies.

The Skill & Qualification:

- **General**
 - 14 years for in-house ERP, and have been working with Oracle ERP, Microsoft AX 2012 R3, Microsoft D365 FO, Epicor ERP, Oracle EBS.
 - 12+ years experiences in programming, 9+ years for Full-stack developer.
 - 10+ years with development and Oracle database Admin.
 - 14+ years working experience in developing large, multi-tiers management systems.
 - 8+ years for Business Analyst & Design.
 - 7+ years for ERP Project Manager for large-scale business.
 - 5+ years for ERP consultants for Garment manufacturing company.
 - 4+ Year for IT Senior Business Analyst and Manage for Microsoft Dynamic 365 FO, Microsoft Dynamic AX 2012 R3.
 - 3 year for IT Senior Business Analyst and Manage for Epicor ERP system.
 - Excellent in database development and administration with SQL & Oracle.
 - Holding a computer software engineers, License key management, Equipment, IT Budget.
 - 5+ years for ERP Manager & Project manager.
 - 1 year for Solution Consulting Manager
- **Programming Language**
 - Window form: Microsoft .NET, C#, Power builder of the Sysbase.
 - Web Application: Microsoft .NET, C#, ASP.Net MVC 5. HTML 5, WEB API, Bootstrap 3, Javascript/Jquery, AngularJs.
 - Database: Microsoft SQL Server 2000, 2005, 2008, 2014, 2017. Oracle 9i, 10g,

11g, 12c. Firebird SQL, MS Access.

- Technical: Entity Framework, EF 6, Linq to SQL.
- Tool: DevExpress Winform, ASP.NET Controls & DevExpress MVC extension 17.1.
- Database tool: Oracle Odtwithodac, Toad of Oracle 9.7. PL/SQL.
- Amazon: AWS E2, S3.
- Design tool: Use Enterprise Architect Tool to Analyze Design, MS Visio.
- ERP System expert: MS Dynamics AX 20012 R3, MS Dynamics 365 FO, Epicor ERP, ERPNext, In-house individual ERP.
- **Programming**
 - Experience in coding and debugging large, sophisticated applications.
 - Excellent in object orient design, patterns, system architectures.
Desktop application.
- **Database.**
 - Excellent in PL/SQL developing (query writing, store procedures, analysis & Design a database application).
 - Experience in relational database designing (logical, physical) and implementing.
 - Database system administration with Oracle 10g, 11g.
 - Very strong in SQL, T-SQL.
 - Able to work with MS SQL Server, Oracle, Firebird SQL, MS Access.
- **Analysis & Design system**
 - Analysis for large, sophisticated applications as ERP system, Cost of Accounting system.
 - Design application structure and database application
 - Making prototypes, business processing, business scope, system structures.
 - Design all workflow, flow chard, user case, activity diagram ...etc.
 - Completed the Business process re-engineering (BPR) and Business Process Management (BPM).
- **Testing & Quality Assurance.**
 - White box, black box, unit, integration, and validation testing
 - Unit test and metrics
 - Creating and executing test plans, Analyst and create UAT.
- **Reports and Operation System**
 - Experience in Crystal Reports.Net, familiar with Windows, power builder report
- **Problem Solving and Critical Thinking**
 - Strong problem solving and analytical skills
 - Able to solve large and complicated problems
- **Communication and Interpersonal, Relationship Building**

- Strong verbal and written communications, Training and Presentation ERP system, business processes... etc. have strongly to discussing and negotiation with other leaders to get the concepts to analyst functional of ERP, MIS systems.
- Team oriented, able to build and lead a team, also capable of working independently.
- Leadership in meeting of business discussing & Analyst with other departments.
- Listenable all discuss and feedback from user.
- Communicate effectively and build strong working relationships with clients and internal employees at all levels.
- Articulate and document technical requirements to the development team, ensuring the solution meets the client requirements and is delivered in the most effective manner.
- Good stakeholder management client-side and internally.
- Give compelling presentations up to and including board level

Working History & Experience:

- **Solution Consulting Manager at the Coats Digital | Coats of UK| 9-2021 – Now**

- Coats Digital's specialist software solutions and industry best practice expertise improve and accelerate the entire new product development, costing, sourcing, capacity planning and order execution lifecycle. Coats Digital have been under COATS corporation of UK.
- Reporting to the Director, Professional Services, the primary responsibilities include:
- Lead a team of Product Experts providing consultancy services to the teams in Professional Services, Customer Success, Pre-Sales and Support.
- Liaise with external and internal clients to analysis existing systems and workflow.
- Occasional workshop sessions on site with selected prospects or clients where known product functionality is unlikely to cover all required aspects of the project and through this to both guide the proposed solution and to scope out the required product development.
- Via project team and with some direct liaison with clients to understand and interpret requirements into a Coats Digital software blueprint and workflow.
- Identify options / configurations within the existing Coats Digital software for an optimized solution focusing on end user efficiency.
- To present solution proposals to clients in conjunction with and in addition to the Project Teams including an element of pre-sales assistance.
- Provide a solution validation checkpoint alongside the Product Team for Project Teams prior to presentation to clients.
- Assess where current product limitations may be encountered and identify where and when changes to business practices or new software modifications are required as appropriate to deliver a "Best Practice" solution.
- Work closely with the Development and Product teams to help specify modifications and provide input to product direction.
- Create functional specifications and assist in creating technical specifications for software enhancements including assistance with development team in the estimation of development time/cost required.
- To train and educate other Customer Service team members in analysing and writing functional specifications.

- Provide internal and external training to users of a new solutions and workflows.
 - Work with Knowledge Services to improve processes and product knowledge across Coats Digital.
 - Ensure that personal knowledge of Coats Digital products keeps pace with development and through documentation and training ensure this is disseminated to both PS and commercial teams.
- **IT Senior Business Analyst & Project Management specialists at the Rochdale Spears Group. | Ho Chi Minh City, Vietnam | 03-2020 – 8-2021.**
 - The Rochdale Spear Group is a 100% foreign-owned firm which engages in manufacturing luxury wooden furniture and decorative accessories through high-end distributors and retailers.
 - In charge of *The Business Process Re-engineering project (BPR)* for the end-to-end processes of the Rochdale Spear Group, the special is whole business processes for Furniture manufacturing.
 - - Analyst businesses and mapping the Business Process Re-engineering project (BPR) with the EPICOR ERP system.
 - Define the Work Breakdown Structure (WBS) for the Business Process Re-engineering project (BPR) project.
 - Create the Meeting plan, Meeting Agenda to directly meeting with Business process Owner (BPO) to interview about whole business process flow detail. and finally, release the business concept to approved.
 - After done the Business Process Re-engineering project (BPR), we have to workshop to present the Business Process Management (BPM) for BPO and get high approval to go the next step to implement Epicor ERP system.
 - Figure out the FIT GAP between the real business process and feature cores of the Epicor ERP system.
 - Define the roadmap to customize and implement Epicor ERP.
 - Standardization all master codes including the raw material, WIP, Component, complex item, finished goods.
 - Prepare master data to migration to the new Epicor ERP system.
 - Create All User Acceptance test script to Testing the Epicor ERP system before go-live.
 - Define project roadmap, WBS and planning. And follow up the Microsoft dynamics sure step methodology to implementation new ERP project.
 - Coordinate and complete projects, setting deadlines, and summarizing responsibilities.
 - Identify risks, mitigation plans, technical review, and budget strategies.
 - Assign responsibilities and identify key people for information transfer.
 - Monitor, adjust the schedule, and summarize project progress.
 - **ERP Manager at Food Empire (Vietnam) Co., Ltd. | Ho Chi Minh City, Vietnam | 11-2019 – 3-2020.**
 - FES (VIETNAM) CO., LTD - was established in 2004 as a 100% foreign-invested company. Initially, the subject is a subsidiary of FES INDUSTRIES PTE. LTD. Now, its parent company changed to FUTURE ENTERPRISES PTE. LTD. it's one member of Food Empire Holdings Limited.
 - In charge of Microsoft Dynamics AX 2012 R3 and also in charge of ERP project manager to development and implementation ERP for company.
 - To in charge of the Microsoft Dynamics AX 2012 R3 ERP system.

- Analyst and define new features of AX ERP to deploy to the departments as need, also lead to those case projects to ensure it was matching business processes and deployed successfully.
 - Management AX ERP service and make sure it has been running provides services to end-user.
 - Get requirements from each department to develop the SSRS report for end-user.
- Analyst integration project between AX 2012 R3 & E-Invoiced for all (AP, AR, ...etc and return).
- Create all IT procedures for the IT Department and completed all points of Internal Audit (AI) per yearly.
- Help to manage the whole business process and help end-user to solve their issues of AX/ERP system at real-time to make ensure the business has been running and ERP system has the ability to support to manage data values.
- Review all end year contracts of the IT Department for all suppliers and vendors who have to provide the IT services to FES including the Software, network, Server Colocation service.
- Work with Suppliers and Vendors for discussing and negotiating the good service and pricing for the FES company on the COVID time.
- + Current position is the ERP manager and reporting line to General Director.
- **IT Senior Business Analyst at Resource Decor & Sonder Living, Ho Chi Minh City, Vietnam | 07-2018 – 11-2019.**
 - The Resource Décor Limited is 100% foreign owned firm which engages in manufacturing luxury wooden furniture and decorative accessories through high-end distributors and retailers.
 - Joined to Sonder Living for retails channel and work for IT senior Business Analyst role, to review, analyze and evaluate business processes and user needs. Define requirements, define scope and objectives and formulate systems to parallel overall business strategies.
 - In charge of Microsoft Dynamics 365FO and also in charge of ERP project manager to development and implementation ERP for company.
 - Create Meeting Agenda and create meeting schedule, controlling meeting with the stakeholder, ERP manager to get new business or requirement to improvement current processes.
 - Created the Workflow and UAT to test and make sure the new process was matched with the requirement, and then create test script, user guide to training to the end-use. Do planning to train for end-user to get new updates & upgrades.
 - Discussing with end-user to get the problems, incident detail and try to solve problem by how to work around to help end-user at real time and also do analyst the error case, shown on to technical team to debug and fix error.
 - Fully understood functional of D365FO without financial modules, knowledge D365FO and create new legal entity, new warehouse, do full configuration to new warehouse, routing the process and how, what are optional, values need enable to matching business processing of each cases as needs.
 - Have been understood Products, AP, AR, WMS, sales & marketing, Inventory, Logistics, Financial, FA, GL... etc.
 - Do full configuration for new Legal entity, warehouse, location, location profiles, location directive...etc.
 - Do full configuration for new vendor & purchase order, customer & Sales order, also have multiple company with many intercompany in process.
 - Management and consultant for sales team, purchase team, warehouse & logistic. Support to each module to post invoices... etc.

- Have a short time to Joined to improvement old local MRP system, Analysts and design new ERP structure to matching new business and can be able to interaction with other system are D365, E-commerce of companies. Has analyst and design workflow, Schema, Business processing ... etc, and prototype of new ERP to provide more informations for the transformation information director.
 - Analyst all modules, functional of Epicor ERP and define FIT GAP between business processes, ERP concepts vs Epicor ERP system to advise to company to choose the Epicor ERP platform. Was Go Live Demo Eprcor ERP to end user and top the manager.
- + Latest position is IT senior Business Analyst and reporting line to Transformation information Director from Hong Kong.
- **ERP system Lead at Pungkook corporation, Ho Chi Minh City, Vietnam | 06-2008 – 06-2018.**
 1. About corporation info: Established since 1966, Pungkook Corporation with 100% Korean investment, specializes in manufacturing, processing backpack, suitcase, fashion handbags and other leather products. They have got six the company in Vietnam, Two in Indonesia and one in Myanmar with 25.000 worker.
 2. My majors was in-house ERP system, have been Researched, analysis, design information, development program for all department of company, working with Korea manager of each department to get all requirement information. The base on that will be develop to the module for the ERP system for each department. To do for manual documentation, Training and support ERP to end-user and The ERP administrator.
 3. Programming language:
 - Develop tool: MS visual 2010, 2015, Powerbuilder 10.5, Toad of Oracle (write SQL of Oracle), HTML 5, Javascript/Jquery, Bootstrap 3.
 - Framework: dot.net framework 4.0, LINQ to SQL, C#, LINQ to Entity.
 - Database: Oracle 9i, 10g, 11g.
 - Component: DevExpress 15.2.
 - Language: Powerbuilder, C#, ASP.NET MVC5.
 4. My Project list:
 - 4.1 Project: ERP (enterprise resource planning)
 - Scope: for all department of company.
 - Business process: Provide full process for company from Management all information about raw material, complex material, R&D, Sales Order, production schedule, Purchase material, warehouse, cutting, finish goods, HRM, MES, Payment, Accounting.. etc for company.
 - Development time: 6-2008 to 12-2012.
 - Programming language: Powerbuilder 10.5, Toad of Oracle (write SQL of Oracle).
 - Database: Oracle 10g.
 - Position: Analyst and Design, development, Team Leader
 - 4.2 Project: HRM (Human resource management)
 - Scope: for HR department of company.
 - Business process: Management all information about Employee, timesheet, payroll, insurance ... etc for company.
 - Development time: 10-2010 to 12-2013.
 - Programming language: Powerbuilder 10.5, Toad of Oracle (write SQL of Oracle).
 - Database: Oracle 10g.
 - Position: Analyst and Design, development, Team leader.
 - 4.3 Project: MES (Manufacturing execution system)
 - Scope: for Factory department of company.

- Business process: Management all information manufacturing plant, Resources, Routing, Operations, workstation, target result, labor cost, using working hours, productivity... etc for company.
- Development time: 1-2011 to 12-2013.
- Programming language: Powerbuilder 10.5, Toad of Oracle (write SQL of Oracle).
- Database: Oracle 10g.
- Position: Analyst and Design, development.

4.4 Project: PDM (Products Data Management)

- Scope: for R&D department of company.
- Business process: Management all information about raw material, products, products development, labor costing information, unit Operation plan, Stand costing for FOB... etc for company.
- Development time: 1-2012 to 12-2013.
- Programming language: VS 2010, window form application, C#, LINQ to SQL, Toad of Oracle (write SQL of Oracle).
- Database: Oracle 10g.
- Position: Analyst and Design, development, Leadership Team.

4.5 Project: WMS (Warehouse Management system)

- Scope: for Warehouse, Factory department of company.
- Business process: Management material in-out of warehouse, using material in factory for production... etc for company.
- Development time: 6-2013 to 12-2014.
- Programming language: VS 2010, window form application, C#, LINQ to SQL, Toad of Oracle (write SQL of Oracle).
- Database: Oracle 10g.
- Position: Analyst and Design, development, Leadership Team.

4.6 Project: MRP (Material Requirements Planning)

- Scope: for Warehouse, Factory department of company.
- Business process: Management request, purchasing order material from supplier base on production master schedule, total consumption, integration to SCM to management shipments plan, ... etc for company.
- Development time: 6-2014 to 12-2015.
- Programming language: JPS, web application.
- Database: Oracle 11g.
- Position: Analyst and Design, support.

4.7 Project: Video (Video Management)

- Scope: for all department of company.
- Business process: Management document, video, share video training to all company of pungkook Corporation (Vietnam, Indonesia, Myanmar Nation). the site.
<http://video.pungkookvn.com:8888/>
- Development time: 2-2016 to 8-2016.
- Programming language: VS 2015, web application, C#, HTML 5, Javascript/Jquery, Bootstrap 3, DevExpress 15.2 mvc extensions components, LINQ to Entity, Toad of Oracle (write SQL of Oracle), ODT with ODAC Oracle.
- Database: Oracle 11g. AWS S3
- Position: Analyst and Design, development, support, testing, Leadership

4.8 Project: Data service

- Scope: for EUSU-logistics company.
- Business process: Create some API function and show PO# data to EUSU-logistics. The EUSU-logistics will be get our PO# information and import to their system, they will update shipping information and return data to our ERP system.
- Development time: 7-2017 to 9-2017.
- Programming language: VS 2015, Web MVC 5, C#, API, Toad of Oracle (write SQL of Oracle). Devexpress 15.2
- Database: Oracle 11g.
- Position: Analyst and Design, development, Leadership Team.

4.9 Project: Web ERP.

- Scope: Development Web ERP new edition. With including KMS and MIS modules.
- Business process: Business process: Provide full process for company from Management all information about material, complex material, R&D, Sales Order, production schedule, Purchase material, warehouse, cutting, finish goods, payment, Accounting. etc for company.
- Development time: 1-2018 to 6-2020.
- Programming language: VS 2017, Web MVC 5, C#, API, Toad of Oracle (write SQL of Oracle). Devexpress 17.1
- Database: Oracle 11g.
- Position: Analyst and Design, development, Leadership Team.

+ Latest position is ERP system lead and got salary for ERP manager, reporting line to IT Director from Korean.

- **Software developer at Nguonviet Software, Co., Ltd. Ho Chi Minh City, Vietnam | 01-2007 to 05-2008.**

- About company info: The NguonViet is software company, they develop desktop application, web side for customer.
- Developer: designed and developed business management systems including sales, inventory, payroll and accountings. Worked in support other developers with technical and business logic. With other members, developed a sale and inventory management system for a firm with 72 franchises.
- Developing DBA: designed logical, physical and implemented database; wrote query and store procedures in Microsoft SQL 2005 Server
- Report plans, progress and issues to managers.

Education information:

Bachelor of Science in Information Technology, 2007

- Ton Duc Thang University, Ho Chi Minh City, Vietnam
- Specialization: Software Engineering and Information System.

Foreign Language:

- English at level B
- Listening, Speaking, Reading, Writing at level B.

Interesting & Expectant:

- Read Book, listen music, researching new technology, the business and solution.
- Hope that can be get good environment job is interesting, active, friendly.
- The currently NET salary 3.500\$ per monthly.

Ho Chi Minh city Date:

2021-Nov-15

