

## Thông tin cá nhân

Họ & tên	<b>Ho Ngọc Tho</b>
Giới tính	Nam
Ngày sinh	27/02/1976
Quốc tịch	Người Việt Nam
Tình trạng hôn nhân	Độc thân



## Mục tiêu nghề nghiệp

### Công việc mong muốn

Tiêu đề hồ sơ	<b>Technical Leader / Senior Software Developer / Project Manager</b>
Cấp bậc	Quản lý
Mức lương	Thỏa thuận
Hình thức làm việc	Nhân viên chính thức
Ngành nghề	CNTT - Phần mềm
Nơi làm việc	Hồ Chí Minh

## Kinh nghiệm làm việc

Số năm kinh nghiệm	10
Cấp bậc hiện tại	Quản lý

### **AGILA Ltd. Co., An Giang**

*A wholesale business and distributor of nutrition products in An Giang province.*

#### **Operations Manager**

**2012 to 2013**

Responsible for setting up the company's computer system, starting and managing the business, overseeing the company's daily operations, and ensuring the business runs smoothly. Developed software for sale and distribution with an automatic function to export order and delivery details to accounting department for billing purposes. Following up overseeing the company's daily operations, and ensuring the business runs smoothly.

### **GNT Vietnam (Japanese market)**

*A leader in business solutions, both on computer and mobile platforms, for ecommerce industries in Japan.*

#### **Project Manager and Technical Leader for .NET Department**

**2011 to 2012**

Developing, operating, maintaining, and optimizing clients' ecommerce websites using the latest available technologies such as MVC 3.0, .NET 4.0, NoSQL, and SQL Server 2008. Developed software for e-marketing communication in Japanese language on mobile devices. Troubleshooting and providing solutions for complex technical issues related to large data processing.

#### Accomplishments:

- Provided excellent leadership to a team of 20 IT professionals to design and deploy websites for ecommerce companies with more than 500,000 Japanese online shoppers.
- Migrated large-scale websites and database from Japan data centers to Amazon Cloud without an error.
- Optimized the synchronized time of millions of item data between Japan and U.S. data centers, resulted in a reduction of processing time, from 3 - 6 hours to 5 -10 minutes.
- Highly skilled in using OLAP technology to analyze order history and produce sale reports for business decisions that have been proven to be essential to attract even more customers to the sites.
- Consolidated email functions that allowed 100,000 emails to be sent within 10 minutes. Set up automatic email schedules, analyzed and resolved email error codes, and reduced email composing time. My expertise and dedication in this project enabled the company to send over one million email ads to customers a day.
- Successfully created and implemented a system that helped the company save thousands of dollars on e-marketing hosting service.

#### **Fairfax Imaging Vietnam (USA)**

*A world leader in turnkey based products and solutions for data capture, forms processing, document imaging and remittance processing industries.*

##### **Team Leader**

**2007 to 2011**

Analyzing, designing, coding and testing Quick Modules Studio, a technology used in document and payment processing systems, to capture characters and images, transfer data to other formats and process these data for different corporate client requirements. Managing networking and source codes. Designing and maintaining a tracking system that can be used to grant different access to corporate users.

#### Accomplishments:

- Led a team of six IT engineers to work and make the existing system a 100 times more efficient.
- Successfully designed and implemented Quick Modules Studio, a system that helps corporate clients reduce more than 90% of manpower used for data entry
- Fixed existing complex technical issues that resulted in 99% accuracy in data processing

#### **NEO (Nokia Care Management System Project)**

*Provides solutions for system integration and value-added service provision for telcos as well as SMEs in the region, such as Nokia Vietnam.*

##### **Team Leader**

**2006**

Using ASP.Net and SQL Server 2005 to develop and deploy Nokia Care Management System (NCMS), an intranet website used to manage every aspect of Nokia customer service in Vietnam.

#### Accomplishments:

- Led a team of four engineers to analyze, design, code, test, and deploy NCMS website that helped Nokia reduce 90% of setup time at each of their 20 customer service centers in Vietnam.
- Performed troubleshooting and provided resolutions to maintain the website that Nokia used to provide service for its two million Vietnamese customers.

#### **D32 Group, Can Tho**

*A group of independent software developers who developed anti-virus systems and security modules for commercial and research purposes.*

##### **Software Developer**

**2005**

Worked in a team of four engineers to develop Massive Anti Virus (MAV), an anti-virus system for networks using Client-Server Model.

Successfully designed and built a system that was able to recognize a variety of viruses, to scan for system infections and alert users, and to update new types of virus on workstations and servers.

#### **Freelancer, Can Tho**

Set up and administered local networks for small businesses. Developed database applications using FoxPro, Access, and Excel.

### Trình độ học vấn và quá trình học tập

Bằng cấp cao nhất	Đại học
Ngôn ngữ	Anh - Trung cấp

Bachelor of Engineering in Information Technology, Can Tho University, 2005  
(Rank: Very Good)

### Kỹ năng chuyên môn

Technically sophisticated Information Technology professional with extensive experience as software developer and technical leader. Proven ability to create and deliver solutions that meet corporate objectives tied to business performance. Skilled in developing large scale, high performance enterprise systems or user-friendly applications. Proficiency in identification and resolution of critical system/network issues. Strong leadership and demonstrated success in increasing reliability, maximizing productivity, and optimizing system efficiency.

#### TECHNICAL PROFICIENCIES

<b>Operating Systems</b>	Windows, Linux, Macintosh
<b>Networking</b>	Active Directory, Exchange server, VPN
<b>Software</b>	MS Office Word, Excel and PowerPoint, Visio, MS Project, VBA
<b>Programming</b>	C#, C++, OOP, ASP.NET, MVC, Crystal Reports, Threading, Networking, UML, VB.NET, ADO.NET, HTML/CSS, IIS, Assembly, .Net Framework, WCF, WPF, Silverlight, XML, NHibernate, Linq, Windows Form, Windows Service, Web Application, Web Interface, Web-services, Subversion Management, Continuous Builds Management, Mobile Device, Source Control, Design Patterns, Coding Standards
<b>Database</b>	Data Warehouse, MS SQL, Oracle, My SQL, NoSQL, Caching Service