DOB : 1984, Male, HCM

NGUYEN MANH CUONG
(Mr.Henry)

Management Information System Manager

CAREER MISSION: support CEOs in technology management and development
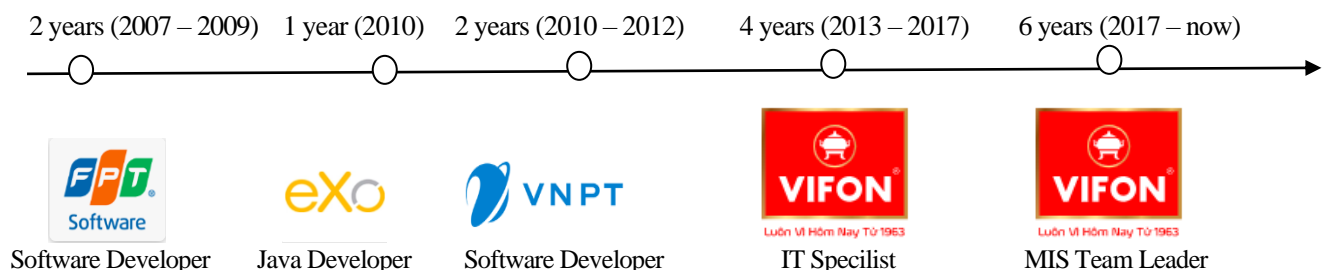PROFESSIONAL SUMMARY:

I have 15 years in Information Technology, specialize Software and System Network Management.
Worked Industries: Software Development (5 years), FMCG (9 Years) and F&B (1 year)

LEADERSHIP STATEMENT:

"I will create an environment of trust and collaboration by treating everyone with respect."

EDUCATION
- PTIT Post and Telecomunication Institude of Technology Information Technology Engineer 2007
- English: TOEFL iBT
- Programming: JAVA, ASP.NET, SQL and DB Design, Python
- Management: ERP Dynamic Navision, ERP FAST
- Network and System: MCSA

SKILL
- Provide solutions and handle situations quickly
- Excellent interpersonal and communication skills
- Strong leadership, motivational and influencing skills

ATTITUDE
Integrity, initiative, responsibility, dedication, optimization

CAREER PATH

2 years (2007 – 2009)	1 year (2010)	2 years (2010 – 2012)	4 years (2013 – 2017)	6 years (2017 – now)
Software Developer	Java Developer	Software Developer	IT Specilist	MIS Team Leader

KEY EXPERIENCE

1. Project Leader ang Manager
   Got Successfully to Build up PhoBar F&B Retail System, Office 365 System, SAN Solution, PBX Solution, E-Commere Project (SAPO), NAS Solition.
2. Maintainance and Administration of ERP FAST, DMS, CMMS, Smart Parking and all softwares.
   Test, analyze requirements and fix bugs ERP, Software.
3. Database Mangement
   Monitor and Manage and backup Database
4. Bussines Analysis
   Communicate with departments to determine business and coordinate with vendors to provide solutions
5. Training users to use the software
6. Developing the software and tools
7. Studying the new technology solutions to apply to the company: ERP Navision, Orcale, SAP Solutions

Management Information System Team Leader (4 years) (2020 – now)

- Building up Pho Bar F&B Retail System (R-Kepper, IPOS, FAST F&B)
- Building up the entire office 365 system at VIFON and VIFON USA
- Building up e-commerce website project (SAPO vendor)
- Building up the SAN solutions
- Building up the solution to manage meals and time attendance
- Building up the IP PBX solutions
- Maintainance and Administration FAST ERP system (finance, accounting, purchasing, sales, logistics, costing, etc.)
  - Coordinating with departments and vendor to analysis business
  - Testing the software and put it on the real system
  - Fixing FAST errors (Using SQL Profiler and Editting Store Procedure)
  - Training distributors, employees, monitoring software use
- Maintainance and Administration of DMS, CMMS, other software:
  - Analysis the business
  - Testing and deploying the application
  - Training distributors, sales and central employees
  - Monitor support for market related bugs
- Deploying and optimizing the security camera system
- Management and configuration of the NAS, file backup
- Planning and controlling the IT budget
- Strategic orientation to develop information technology infrastructure solutions for the company
- Studying the ERP Navision, Oracle, SAP system
- Assistant to the president of the corporation

Application Team Leader (2 years) (2018 – 2020)

- Maintainance and Administration of DMS, CMMS, other softwares:
  - Analysis the business
  - Testing and deploying the application
  - Training distributors, sales and central employees
  - Monitor support for market related bugs
- Building up the Google mail system (G-suite)
- Building up the smart parking solutions
- Deploying the centralized wifi system (Aruba)
- Maintainance and Administration of other softwares (CMMS, Shareholders,..)

IT Specialist (4 years) (2013 – 2017)

- System management:
  - Installation and configuration of Server IBM x3650, Dell R740, Dell R930 Windows Server 2012
  - DC Administration
  - File server system administration, access permissions
  - Administration of the mail system (Diamond System PA Vietnam)
- Helpdesk:

- Configure and fix errors related to the hardware and the applications (Mail, network, wifi, photo, printer, pc)
- Manage anti-virus software Kapersky, Ecus
- Manage the system of timekeepers, photocopiers, corporate printers
- Purchase IT equipment, company software (AutoCAD, KAS, Windows, Office, Domain)
- Administration of security camera systems

VNPT

Software Developer (2 years)

- Developing the vntracking software (using J2EE, Struts, Hibernate, Java technology)
- Developing the warehouse and fleet management software (Java)
- Developing the website of the VNPT Hai Phong

eXo

Java Developer (1 year)

- Developing the projects in DMS Teams
- Tracing and fixing errors
- Testing

FPT Software

Software Developer (2 years)

- Developing and testing for the Finance and Bank System project, developed by COBOL language in TSO environment
- Performing detailed analysis, documenting technical designs, writing unit test plans, making appropriate code changes, executing unit tests, documenting test results