LEVI HANNON

Dallas, Texas · 214-592-3361

Levihannon13@gmail.com · https://www.linkedin.com/in/levi-hannon-0113

Passionate about Construction Industry Management with over 4 years of hands-on experience in both front-end and back-end operations within the construction sector.

EXPERIENCE

COMMERCIAL DATA SERVICES | ADT COMMERCIAL   IRVING, TX
SEPT 2023 – PRESENT
- As Data Service Representatives at ADT Commercial, we specialize in creating and managing commercial security accounts, streamlining the setup process for alarm systems.
- Our focus is on confidentiality, efficient organization, and ensuring prompt transmission of alarm signals for swift communication with emergency services.
- Dedicated to enhancing client businesses' safety and security, contributing to ADT Commercial's reputation as an industry leader.

TECH SUPPORT | ADT COMMERCIAL   IRVING, TX
MAY 2022 – SEPT 2023
- Specialized in precise resolution of alarm security system issues for technicians and customers.
- Managed phone calls and programmed alarm systems with meticulous care.
- Utilized extensive resources at ADT, conducting in-depth research and occasionally reaching out to manufacturers for comprehensive insights.
- Provided practical solutions and ensured accurate security system programming.

AUTOMATIONS PROGRAMMER | ENVIROMATIC SYSTEMS   GRAND PRAIRIE, TX
MAY 2020 – OCT 2021
- Directed the operation and programming of building automation devices, encompassing HVAC and Lighting Systems.
- Orchestrated the integration of systems using 3rd party software, ensuring seamless functionality.
- Applied adept troubleshooting and maintenance techniques to meet rigorous service standards.
- Pioneered the development of streamlined processes for graphics, enhancing operational efficiency for our customers.
- Facilitated effective communication across departments, vital for the successful completion of projects.
- Provided leadership to a team of electricians, mechanics, and installers, overseeing the meticulous execution of projects.

PROGRAMMING INTERN | ENSTOA   COPPELL, TX
JUNE 2019 – AUGUST 2019
- Developed a comprehensive full-stack web application using Angular, HTML, CSS, and JavaScript (TypeScript).
- Proficiently utilized Angular to create a mapping application for tracking and locating company buildings, showcasing adaptability and effective problem-solving in web development.

EDUCATION

INTEGRATIVE STUDIES, UNIVERSITY OF NORTH TEXAS
AUGUST 2015 - DECEMBER 2019

B.S. in Integrative Studies with a Major Concentration in Computer Science and Minor Concentrations in Business and Technical Writing.