T34M M4D D0WGZ | Team 5

Product Owners

23 Cairns Street Woolloongabba, 4169

14/05/2017

Sevens for Heavens | Team 11

Development Team

Media Vault

RE: Product Owner Feedback for Development Team

Dear Sevens for Heavens,

Thank you for taking your time to demonstrate the first release of the media vault product.

Overall your team delivered a well-prepared presentation that demonstrated a product that was mostly functioning with a range of features and cleanly developed interface. It was evident from the product that was displayed that you had a solution that could deliver some value in its initial state.

From your sprint plan, it was expected that the product will have functionality for users to create accounts, view files, upload files, delete files and download files. From your demonstration to us, it is evident that all functionality was delivered except for deleting and downloading files.

With regards to the account registration for Media Vault, it appears your team was not confident with its functionality. When demonstrating this user story, it bared the feeling of a simulation rather than a demonstration.

We found the presentation to be casual and easy going which made it easier for conversation to take place. Overall, the presentation could have benefited from more participation by the Sevens for Heavens team. We often found that the website was being presented while simultaneously was not being explained which made some exchange difficult when we were not sure what questions to ask.

While on the exterior the system choices looked to make sense, there was not enough information given regarding specific consequences of choices made when the product was presented. For example, when a pdf was opened from the media server it was opened in a new tab. It would have been informative to hear different options that could have been considered e.g. an embedded pdf reader or give the user an option to open it in a new tab.

A point of concern that came up during the demonstration was the website was not able to load after a few attempts. Although the demonstration could continue it gave rise to concern regarding overall stability of the website.

While we do appreciate that it is still early in the development process of this product, there were imperatives that were not addressed early enough in the current build. One of these was downloading, which currently isn't functioning. Early in development we would have liked this feature to be fully functioning given that without downloading there is little point to the website. We would like to see downloading added in as soon as possible. One other

imperative that we expected to see was deleting. While not as important as downloading, we believe that this is something that needs to be included at Sevens for Heavens earliest convenience.

Other things that we would like to see improved are mainly cosmetic. During the presentation when sub folders were being created they were being lumped into the same context area as files. We believe this to be a messy solution and wish for the subfolders to be meaningfully separated from the files. One other criticism is that the current user interface feels cluttered e.g. file tiles are too large, the footer takes up one fourth of the screen and there is no form of colour coding or visual cues to separate file types. We believe these changes, though minor, will lead the product to be a more cohesive experience for the user.

When considering professionalism, your team demonstrated the progress of the project with a formal and easily understood presentation. All members your team were present and paying attention to the presentation as it was given, as well as individually responding to questions when their skill sets were applicable. Questions were answered with a high degree of confidence and answers were demonstrated utilising the database when appropriate. The presentation appeared to have prior planning or consideration and showcased the logical progression from creating a new storage location to retrieving files stored within the database.

The problems encountered during the presentation were recovered from with little time delay and the reasoning for the problems was explained as well as how the problems will be addressed in the further stages of development. All members of your team appeared to have played some role in the development of the database and appeared to show an interest in the continued expansion of the project.

We believe your team has shown great strengths in the interface of the product, a core selling point for user satisfaction is a user-friendly interface, we are happy with the initial design and layout you have selected for the Media Vault.

Once again, thank you for demonstrating the current product to us, we look forward to viewing release two and seeing the final product for deployment.

Sincerely,

Dominic Berger | Product Owner