
Building and Running an edX Course

Release

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CHAPTER 1

General Information

1.1 Read Me

The edX *Building and Running an edX Course* guide is primarily intended for course teams who use Studio to create course content and who manage courses on edx.org.

For information about other resources, see [Other edX Resources](#).

This guide is created using [RST](#) files and [Sphinx](#). You, the user community, can help to update and revise this documentation project on GitHub.

https://github.com/edx/edx-documentation/tree/master/en_us/course_authors/source

The edX documentation team welcomes contributions from Open edX community members. You can find guidelines for how to contribute to [edX Documentation](#) in the GitHub `edx/edx-documentation` repository.

1.2 Other edX Resources

Learners, course teams, researchers, developers: the edX community includes groups with a range of reasons for using the platform and objectives to accomplish. To help members of each group learn about what edX offers, reach goals, and solve problems, edX provides a variety of information resources.

To help you find what you need, browse the edX offerings in the following categories.

- [Resources for edx.org Learners](#)
- [The edX Partner Portal](#)
- [The Open edX Portal](#)
- [System Status](#)
- [Resources for edx.org Course Teams](#)

- *Resources for Researchers*
- *Resources for Developers*
- *Resources for Open edX*

All members of the edX community are encouraged to make use of the resources described in this preface. We welcome your feedback on these edX information resources. Contact the edX documentation team at docs@edx.org.

1.2.1 Resources for edx.org Learners

Documentation

The [EdX Learner's Guide](#) is available on the [docs.edx.org](#) web page. This guide is also available when you select **Help** while you are in a course, and from your dashboard of enrolled courses.

In a Course

If you have a question about something you encounter in an edX course, try these options for getting an answer.

Note: If you find an error or mistake in a course, contact the course staff by adding a post in the [course discussions](#).

- Check the **Course** page in the course. Course teams use this page to post updates about the course, which can include explanations about course content, reminders about when graded assignments are due, or announcements for upcoming events or milestones.
- Look for an “Introduction”, “Overview”, or “Welcome” section in the course content. In the first section in the course, course teams often include general information about how the course works and what you can expect, and also what they expect from you, in the first section in the course.
- Participate in the [course discussions](#). Other learners might be able to answer your question, or might have the same question themselves. If you encounter an unfamiliar word, phrase, or abbreviation, such as “finger exercise” or “board work”, search for it on the **Discussion** page, or post a question about it yourself. Your comments and questions give the course team useful feedback for improving the course.
- Investigate other resources. Some courses have a [wiki](#), which can be a good source of information. Outside of the course, a course-specific Facebook page or Twitter feed might be available for learners to share information.

Resources on the edx.org Website

To help you get started with the edX learning experience, edX offers a course (of course!). You can find the edX [Demo](#) course on the [edx.org](#) website.

When you are working in an edX course, you can select **Support** to access a help center with [frequently asked questions](#) and answers.

If you still have questions or suggestions, you can get help from the edX support team: select **Support**, select **Contact** at the bottom of any edX web page, or send an email message to info@edx.org.

For opportunities to meet others who are interested in edX courses, check the edX Global Community [meetup](#) group.

1.2.2 The edX Partner Portal

The [edX Partner Portal](#) is the destination for partners to learn, connect, and collaborate with one another. Partners can explore rich resources and share success stories and best practices while staying up-to-date with important news and updates.

To use the edX Partner Portal, you must register and request verification as an edX partner. If you are an edX partner and have not used the edX Partner Portal, follow these steps.

1. Visit [partners.edx.org](#), and select **Create New Account**.
2. Select **Request Partner Access**, then fill in your personal details.
3. Select **Create New Account**. You will receive a confirmation email with your account access within 24 hours.

After you create an account, you can sign up to receive email updates about edX releases, news from the product team, and other announcements. For more information, see [*Release Announcements by Email*](#).

Course Team Support in the edX Partner Portal

EdX partner course teams can get technical support in the [edX Partner Portal](#). To access technical support, submit a support ticket, or review any support tickets you have created, go to [partners.edx.org](#) and select **Course Staff Support** at the top of the page. This option is available on every page in the Partner Portal.

1.2.3 The Open edX Portal

The [Open edX Portal](#) is the destination for learning about hosting an Open edX instance, extending the edX platform, and contributing to Open edX. In addition, the Open edX Portal provides product announcements and other community resources.

All users can view content on the Open edX Portal without creating an account and logging in.

To comment on blog posts or the edX roadmap, or subscribe to email updates, you must create an account and log in. If you do not have an account, follow these steps.

1. Visit [open.edx.org/user/register](#).
2. Fill in your personal details.
3. Select **Create New Account**. You are then logged in to the Open edX Portal.

Release Announcements by Email

To receive and share product and release announcements by email, you can subscribe to announcements on one of the edX portal sites.

1. Create an account on the [Open edX Portal](#) or the [edX Partner Portal](#) as described above.
2. Select **Community** and then **Announcements**.
3. Under **Subscriptions**, select the different types of announcements that you want to receive through email. You might need to scroll down to see these options.
4. Select **Save**.

You will now receive email messages when new announcements of the types you selected are posted.

1.2.4 System Status

For system-related notifications from the edX operations team, including outages and the status of error reports. On [Twitter](#), you can follow @edxstatus.

Current system status and the uptime percentages for edX servers, along with the Twitter feed, are published on the [edX Status](#) web page.

1.2.5 Resources for edx.org Course Teams

Course teams include faculty, instructional designers, course staff, discussion moderators, and others who contribute to the creation and delivery of courses on edx.org or edX Edge.

The edX Course Creator Series

The courses in the edX Course Creator Series provide foundational knowledge about using the edX platform to deliver educational experiences. These courses are available on edx.org.

- [*edX101: Overview of Creating a Course*](#)
- [*StudioX: Creating a Course with edX Studio*](#)
- [*BlendedX: Blended Learning with edX*](#)
- [*VideoX: Creating Video for the edX Platform*](#)

edX101: Overview of Creating a Course

The [*edX101*](#) course is designed to provide a high-level overview of the course creation and delivery process using Studio and the edX LMS. It also highlights the extensive capabilities of the edX platform.

StudioX: Creating a Course with edX Studio

After you complete [*edX101*](#), [*StudioX*](#) provides more detail about using Studio to create a course, add different types of content, and configure your course to provide an optimal online learning experience.

BlendedX: Blended Learning with edX

In [*BlendedX*](#) you explore ways to blend educational technology with traditional classroom learning to improve educational outcomes.

VideoX: Creating Video for the edX Platform

[*VideoX*](#) presents strategies for creating videos for course content and course marketing. The course provides step-by-step instructions for every stage of video creation, and includes links to exemplary sample videos created by edX partner institutions.

Documentation

Documentation for course teams is available on the [docs.edx.org](#) web page.

- [Building and Running an edX Course](#) is a comprehensive guide with concepts and procedures to help you build a course in Studio and then use the Learning Management System (LMS) to run a course.
You can access this guide by selecting **Help** in Studio or from the instructor dashboard in the LMS.
- [Using edX Insights](#) describes the metrics, visualizations, and downloadable .csv files that course teams can use to gain information about student background and activity.
- The [edX Release Notes](#) summarize the changes in each new version of deployed software.

These guides open in your web browser. The left side of each page includes a **Search docs** field and links to the contents of that guide. To open or save a PDF version, select **v: latest** at the lower right of the page, then select **PDF**.

Note: If you use the Safari browser, be aware that it does not support the search feature for the HTML versions of the edX guides. This is a known limitation.

Email

To receive and share information by email, course team members can:

- Subscribe to announcements and other new topics in the edX Partner Portal or the Open edX Portal. For information about how to subscribe, see [Release Announcements through the Open edX Portal](#).
- Join the [openedx-studio](#) Google group to ask questions and participate in discussions with peers at other edX partner organizations and edX staffers.

Wikis and Web Sites

The edX product team maintains public product roadmaps on [the Open edX Portal](#) and [the edX Partner Portal](#).

The [edX Partner Support](#) site for edX partners hosts discussions that are monitored by edX staff.

1.2.6 Resources for Researchers

At each partner institution, the data czar is the primary point of contact for information about edX data. To set up a data czar for your institution, contact your edX partner manager.

Data for the courses on [edx.org](#) and [edX Edge](#) is available to the data czars at our partner institutions, and then used by database experts, statisticians, educational investigators, and others for educational research.

Resources are also available for members of the Open edX community who are collecting data about courses running on their sites and conducting research projects.

Documentation

The [edX Research Guide](#) is available on the [docs.edx.org](#) web page. Although it is written primarily for data czars and researchers at partner institutions, this guide can also be a useful reference for members of the Open edX community.

The [edX Research Guide](#) opens in your web browser, with a **Search docs** field and links to sections and topics on the left side of each page. To open or save a PDF version, select **v: latest** at the lower right of the page, and then select **PDF**.

Note: If you use the Safari browser, be aware that it does not support the search feature for the HTML versions of the edX guides. This is a known limitation.

Discussion Forums and Email

Researchers, edX data czars, and members of the global edX data and analytics community can post and discuss questions in our public research forum: the [openedx-analytics](#) Google group.

The edX partner portal also offers community [forums](#), including a Research and Analytics topic, for discussions among edX partners.

Important: Please do not post sensitive data to public forums.

Data czars who have questions that involve sensitive data, or that are institution specific, can send them by email to data.support@edx.org with a copy to your edX partner manager.

Wikis

The edX Analytics team maintains the [Open edX Analytics](#) wiki, which includes links to periodic release notes and other resources for researchers.

The [edx-tools](#) wiki lists publicly shared tools for working with the edX platform, including scripts for data analysis and reporting.

1.2.7 Resources for Developers

Software engineers, system administrators, and translators work on extending and localizing the code for the edX platform.

Documentation

Documentation for developers is available on the [docs.edx.org](#) web page.

- The [edX Platform Developer's Guide](#) includes guidelines for contributing to the Open edX project, options for extending the Open edX platform, instrumenting analytics, and testing.
- [Installing, Configuring, and Running the Open edX Platform](#) provides procedures for getting an edX developer stack (devstack) and production stack (fullstack) operational.
- [Open edX XBlock Tutorial](#) guides developers through the process of creating an XBlock, and explains the concepts and anatomy of XBlocks.
- [Open edX XBlock API Guide](#) provides reference information about the XBlock API.
- [edX Open Learning XML Guide](#) provides guidelines for building edX courses with OLX (open learning XML). Note that this guide is currently an alpha version.
- [edX Data Analytics API](#) provides reference information for using the data analytics API to build applications to view and analyze learner activity in your course.

Note: If you use the Safari browser, be aware that it does not support the search feature for the HTML versions of the edX guides. This is a known limitation.

GitHub

These are the main edX repositories on GitHub.

- The [edx/edx-platform](#) repo contains the code for the edX platform.
- The [edx/edx-analytics-dashboard](#) repo contains the code for edX Insights.
- The [edx/configuration](#) repo contains scripts to set up and operate the edX platform.

Additional repositories are used for other projects. Our contributor agreement, contributor guidelines and coding conventions, and other resources are available in these repositories.

Getting Help

The [Getting Help](#) page in the Open edX Portal lists different ways that you can ask, and get answers to, questions.

Wikis and Web Sites

The [Open edX Portal](#) is the entry point for new contributors.

The edX Engineering team maintains an [open Confluence wiki](#), which provides insights into the plans, projects, and questions that the edX Open Source team is working on with the community.

The [edx-tools](#) wiki lists publicly shared tools for working with the edX platform, including scripts and helper utilities.

1.2.8 Resources for Open edX

Hosting providers, platform extenders, core contributors, and course staff all use Open edX. EdX provides release-specific documentation, as well as the latest version of all guides, for Open edX users. The following documentation is available.

- [Open edX Release Notes](#) provides information on the contents of Open edX releases.
- [Building and Running an Open edX Course](#) is a comprehensive guide with concepts and procedures to help you build a course in Studio, and then use the Learning Management System (LMS) to run a course.
- [Open edX Learner's Guide](#) helps students use the Open edX LMS to take courses. This guide is available on the [docs.edx.org](#) web page. Because learners are currently only guided to this resource through the course, we encourage course teams to provide learners with links to this guide as needed in course updates or discussions.
- [Installing, Configuring, and Running the Open edX Platform](#) provides information about installing and using devstack and fullstack.
- The [edX Platform Developer's Guide](#) includes guidelines for contributing to the Open edX project, options for extending the Open edX platform, instrumenting analytics, and testing.
- [Open edX XBlock Tutorial](#) guides developers through the process of creating an XBlock, and explains the concepts and anatomy of XBlocks.
- [Open edX XBlock API Guide](#) provides reference information on the XBlock API.

- [EdX Open Learning XML Guide](#) provides guidelines for building edX courses with Open Learning XML (OLX). Note that this guide is currently an alpha version.
- [EdX Data Analytics API](#) provides reference information for using the data analytics API to build applications to view and analyze learner activity in your course.

Note: If you use the Safari browser, be aware that it does not support the search feature for the HTML versions of the edX guides. This is a known limitation.

1.3 edX Browser Support

The edX platform runs on the following browsers.

- Chrome
- Safari
- Firefox
- [Microsoft Edge](#) and [Microsoft Internet Explorer 11](#)

The edX platform is routinely tested and verified on the current version and the previous version of each of these browsers. We generally encourage the use of, and fully support only, the latest version.

Note: If you use the Safari browser, be aware that it does not support the search feature for the guides on [docs.edx.org](#). This is a known limitation.

CHAPTER 2

Getting Started

2.1 Getting Started with edX

The following topics provide an introduction to edx.org and edX Edge, and describe steps for getting started on edX websites.

- *Introducing edx.org and edX Edge*
- *About edX.org and edX Edge Accounts*
- *Learning About the edX Experience*

This information is intended for course teams. The *EdX Learner's Guide* also includes information about creating and activating accounts and about the *edX Demo* course. You might want to share pointers to information in the *EdX Learner's Guide* with prospective learners, along with your own course- or institution-specific details about the registration process, such as password policies or the use of campus credentials.

For information about enrolling learners in a course, see *Options for Enrolling Learners in a Course*.

2.1.1 Introducing edx.org and edX Edge

To explore edX courses or create edX course content, you can register an account on the [edx.org](#) website, the [edX Edge](#) website, or both. These sites are visually and functionally similar, but their content and purposes are different.

- [edx.org](#) hosts massive open online courses (MOOCs) from edX institutional partners. To publish a course on [edx.org](#), you must have an agreement with edX and specific approval from your organization. Courses on [edx.org](#) are publicly listed in the edX course catalog and are open to learners from around the world.
- [Edge](#), at [edge.edx.org](#), is a more private site. Courses on [Edge](#) are not published on [edx.org](#). Any member of a partner course team can create and publish courses, including test courses, on [Edge](#) without receiving approval from edX or a partner institution. You can also host small private online courses (SPOCs) on [Edge](#).

However, Edge does not have a course catalog, and courses cannot be found through search engines such as Google. Only learners whom you explicitly invite or who have the URL for your course can participate in your course on Edge. Note that you can invite an unlimited number of learners to participate in an Edge course. Edge courses do not offer certificates.

2.1.2 About edX.org and edX Edge Accounts

Note: The user accounts on edx.org and edX Edge are separate. To access or create courses on both websites, you must complete the account registration process on each of the two sites.

When you create an edx.org or edX Edge account, you associate an email address with your edX account. EdX strongly recommends that you use your organizational email address or select an existing account (such as a campus account) that is set up to use your organizational email address.

For information about creating accounts and troubleshooting sign-in issues, see [Creating and Activating an Account](#) and [Solving a Sign In Problem](#) in the *edX Learner's Guide*.

2.1.3 Learning About the edX Experience

EdX provides the edX Demo course and Overview of Creating an edX Course to help familiarize you with the experience of taking, and creating, edX courses.

- The [edX Demo course](#) allows learners who are new to online education, or to edX, to explore different types of content and learn how to take a course. EdX recommends that you become familiar with the way learners experience an edX course before you begin building your first course.

Note: You can include information about the edX Demo course in your course materials, and recommend that new learners take the edX Demo course before proceeding with your course.

- [Overview of Creating an edX Course](#) is an example of an edX course that was built with Studio. It is a self-paced walk-through of planning, building, and running your own online course.

2.2 Getting Started with Studio

This topic describes the tools you use to build an edX course, and how to create your first course.

- [What is Studio?](#)
 - [Use Studio on Edge](#)
 - [View Your edx.org Course in Studio and the LMS](#)

If your organization has an agreement with edX and approval to do so, you can run courses on the edX Edge and edx.org websites.

If you are using an instance of Open edX to create a course, see [Getting Started with Studio](#) in the *Building and Running an Open edX Course* guide.

2.2.1 What is Studio?

Studio is the edX tool you use to build your courses. You use Studio to create a course structure, and then add problems, videos, and other resources for learners. You can also manage the course schedule, identify members of the course team, set the grading policy, publish your course, and more.

- For the edX Edge site, anyone who has approval to use Studio can create and develop courses.
- For the edx.org site, only edX staff members can create courses in Studio. Course teams at partner institutions can then use Studio to develop the courses. Contact your partner manager to discuss your schedule and other requirements.

You use Studio directly through your browser. You do not need any additional software.

2.2.2 Use Studio on Edge

For the edX Edge site, you use Studio to create and build courses.

Request Course Creation Privileges for edX Edge

If you are a first time Studio user for the edX Edge site, follow these steps.

1. Go to the Studio website for Edge, located at <https://studio.edge.edx.org>.
2. Sign in with the account you created on Edge.
You must then request access to create courses.
3. Select the plus sign (+) icon to expand the **Becoming a Course Creator in Studio** field.
4. Select **Request the Ability to Create Courses**.

EdX evaluates your request. When course creation permissions are granted, you are notified by email.

Create Your First Course on Edge

When you receive notice that you can create courses on Edge, log in to Studio at <https://studio.edge.edx.org>.

Studio opens to your dashboard. The dashboard lists the courses that you create.

Select **Create Your First Course**, and then follow the instructions in *Creating a New Course in Studio*.

After you create a course, you can view it in the Edge LMS.

View Your Course in the Edge LMS

You can view a course in the LMS as soon as you create it, even if it does not contain any content.

From the **Course Outline** page in Studio, select **View Live**. The course opens in the Edge LMS.

You can also go directly to the edX Edge LMS at <https://edge.edx.org/>. Sign in if prompted. The course you just created is visible on your **My Courses** dashboard.

You can select the course to confirm its content.

2.2.3 View Your edx.org Course in Studio and the LMS

If your organization has an agreement with edX and approval to do so, you can develop courses to run on the edx.org website.

Note: Contact your partner manager directly to discuss your schedule and other requirements for creating an edx.org course. The **Email staff to create course** option that appears in Studio is not regularly monitored, and should not be used.

After the course is created, you can add content in Studio and then view the course in the LMS.

1. Go to the Studio website for edx.org, located at <https://studio.edx.org>.
2. Sign in, and then verify that your course appears on your dashboard.

Note: The dashboard has a **Courses** tab and an **Archived Courses** tab. A course moves to the **Archived Courses** tab when its end date passes.

3. To build your course, follow the instructions in the *Creating a New Course in Studio* section.
4. To view the course in the LMS, on the **Course Outline** page select **View Live**.
Your course enrollment page opens in a new browser tab.
5. Select **Enroll** to enroll in your course. After you enroll in your course, it opens in the edx.org LMS.
6. To continue working on your course, select the browser tab that shows Studio. The **Course Outline** page opens.

CHAPTER 3

Exploring Your Dashboard and Profile

Note: Your dashboard is available only from the LMS. If you are currently working in Studio, view the live version of your course to access your dashboard.

- *Accessing Your Courses from the Dashboard*
- *Adding Profile Information*
- *Updating Course-Specific Settings*

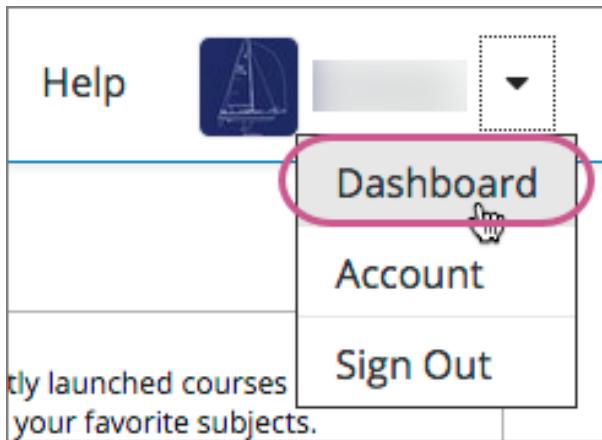
You can access course, account, or profile information from any page on the website, whether you are in a course or browsing the course catalog. Select the dropdown menu icon next to your username, and then choose one of the following menu options.

- *Dashboard* gives you access to the courses and programs that you have enrolled in, and to information such as course start and end dates, certificates, and email settings.
- *Profile* gives you the option to provide personal information about yourself that other course participants can see, such as an image and biographical information.
- *Account* gives you access to your account settings and preferences. For example, you can update your password or email address and set your *time zone*.

On the **Account Settings** page, you can also view your *edX order history* and link your edX account to a social media or organization account.

3.1 Accessing Your Courses from the Dashboard

Your dashboard lists all of the courses that you are enrolled in. When you create an account or enroll in a course, you automatically go to your dashboard. You can also access your dashboard by selecting the dropdown menu icon next to your username at the top of any page.



You can find information about your courses and change course-specific email subscription settings on your dashboard. For more information, see [Updating Course-Specific Settings](#).

Your dashboard has two pages.

- The **Courses** page lists all the courses you have enrolled in, whether the course is current or has ended. The **Courses** page provides information about your courses and allows you to change course settings. By default, the dashboard opens to the **Courses** page.
- The **Programs** page lists any programs, such as XSeries or MicroMasters programs, that edX offers for courses that you are enrolled in. Programs appear on this page if you are enrolled in any course that is part of that program. For more information, see [Explore edX Programs](#).

3.1.1 Sharing Your Courses on Social Media

On your dashboard, you can share the courses you are enrolled in on social media sites such as Facebook and Twitter.

1. Sign in to the social media site on which you want to share your course enrollment.
2. From your dashboard, find the course that you want to share.
3. Select the icon for the social media site where you want to share. A dialog box for the social media site you selected opens, with the course URL entered and a default social media message.
4. Optionally, modify the text of the social media message.
5. Select the appropriate button to publish your message on the social media site.

3.1.2 Explore edX Programs

The **Programs** page lists the [programs](#) that you have enrolled in. You see a program on this page if you are enrolled in any courses that are part of that program.

On the **Programs** page, you can perform the following actions.

- Access information about a program and enroll in more of the program's courses.
To access information about a program, select that program. A page opens that provides details about the program, as well as links to enroll in or upgrade to the verified track in all courses in that program.
- View your progress for each program.

Under the name of each program are indications of your progress through the program. You see the number of courses in the program that you have completed, the number of courses in the program that you are enrolled in, and the number of courses in the program that you are not yet enrolled in.

- Access any program certificates you have earned.

In the right pane, a **Program Certificates** list shows the names of programs for which you have earned certificates. For more information about the program, or to view the certificate, select the name of the program.

3.2 Adding Profile Information

Your personal profile allows you to optionally share information about yourself with other participants in the courses that you take. If you choose to add profile information, course teams and other learners in your courses can view the information that you share.

You can share either a limited profile or a full profile.

Note: If you are under 13 years of age, your limited profile only includes your username. You cannot add a profile picture.

- A limited profile shares only your username. You can also add a profile picture, if you are over 13 years of age.

My Profile

Build out your profile to personalize your identity on edX.



You are currently sharing a limited profile.

C [REDACTED]

- A full profile includes the following details.
 - Your full name
 - Your username
 - Your profile image (optional)
 - The date that you joined edX
 - Your language (optional)
 - Your location (optional)
 - Information about you (optional)
 - Links to any course certificates that you have earned
 - Links to your social media accounts (optional)

The screenshot shows the 'My Profile' page with 'Profile Visibility: Full Profile'. On the left, there's a placeholder circular image with a sunset over water. Below it, the user's name 'C' is partially visible, followed by a blurred email address and social media links for Facebook and LinkedIn. The user joined in June 2016, is located in Canada, and speaks French. In the center, under 'About me', it says: 'I love learning on edX! I am particularly interested in science and technology and am taking some edX courses relating to environmental sustainability, water management, and public health.' Below that, under 'Course Certificates', it says: 'You haven't earned any certificates yet.' with a blue 'Explore New Courses' button.

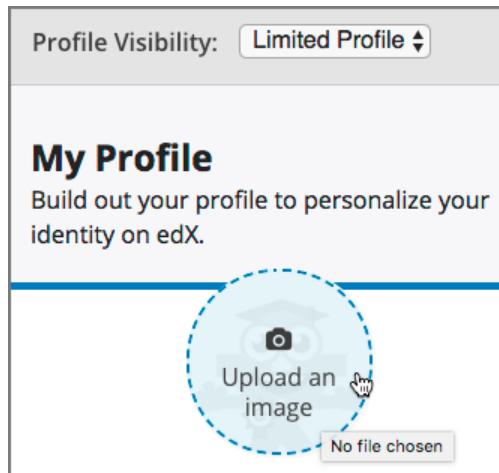
3.2.1 Add or Update a Limited Profile

A limited profile includes only your username and, optionally, an image.

Note: If you are under 13 years of age, your limited profile only includes your username. You cannot add a profile picture.

To add or update a limited profile, follow these steps.

1. At the top of any page, select **Dashboard** from the dropdown menu icon next to your username, then select the **Profile** tab.
2. In the header area of your profile page, for **Profile Visibility**, select **Limited Profile**.
3. (optional) Add an image that you want to associate with your username. Your image must be a .gif, .jpg, or .png file. The image must be between 100 bytes and 1 MB in size. If you do not add an image, the placeholder image appears as your profile image.
 - (a) Move your cursor over the placeholder image, and click **Upload an image**.



- (b) In the file navigation window, select the image file that you want to use as your profile image, and then click **Open**.

To change or remove your profile image, move your cursor over your image, and then select either **Change image** or **Remove**. When you remove your profile image, the placeholder image appears as your profile image. The site saves your changes automatically.

3.2.2 Add or Update a Full Profile

Note: You must specify your year of birth on the **Account Settings** page before you can share a full profile. If you are under 13 years of age, you can share only a *limited profile*.

If you create a full profile, you share the following information in addition to your username and profile image.

- Your full name.
- Your location.
- Your language.
- A paragraph about yourself. You might include your interests, goals, or other information that you want to share. This paragraph can contain up to 300 characters.
- Links to your personal social media accounts.

To add or update your profile, follow these steps.

1. At the top of any page, select **Dashboard** from the dropdown menu icon next to your username, then select the **Profile** tab.
2. In the header area of your profile page, for **Profile Visibility**, select **Full Profile**.
3. (optional) Add a profile image.

Your image must be a .gif, .jpg, or .png file that is less than 1 MB in size. If you do not add an image, the placeholder image appears as your profile image.

- (a) Move your cursor over the placeholder image, and click **Upload an image**.
- (b) In the file navigation window, select the image file that you want to use as your profile image, and then click **Open**.

To change or remove your profile image, move your cursor over your image, and then select either **Change image** or **Remove**. When you remove your profile image, the placeholder image appears as your profile image.

4. On your profile page, move your cursor over the information that you want to change.
5. Click inside the field to choose an option from the list, or enter text.

The site saves your changes automatically.

Note: If you change your profile type from **Full Profile** to **Limited Profile**, your full name, location, language, and descriptive paragraph are no longer visible on your profile page. However, this information is saved, and becomes visible again to other learners and course teams if you change your profile back to **Full Profile**.

3.2.3 Add Links to Your Personal Social Media Accounts

If you select the **Full Profile** option, you can add social media icons on your profile that link to your personal Twitter, Facebook, or LinkedIn account pages.

To add links to your social media accounts to your profile, follow these steps.

1. At the top of any page, select **Account** from the dropdown menu icon next to your username.
2. On the **Account Settings** page, under **Social Media Links**, enter either your username or the URL to the profile page for each social media account that you want to add to your profile.

For example, if your Facebook username is `edx`, you can enter either `edx` or `https://www.facebook.com/edx`.

For LinkedIn, note that your username might include numbers. For example, if the URL of your LinkedIn profile page is `https://www.linkedin.com/in/firstname.lastname-123456/`, your LinkedIn username is `firstname.lastname-123456`.

The site saves your changes when you click outside the text field.

When you view your profile, icons for the social media icons that you added links for appear below your username. Other learners or course team members can click those icons to visit your social media account page.

The screenshot shows the 'My Profile' section of the edX dashboard. At the top, there is a 'Profile Visibility' dropdown set to 'Full Profile'. Below it, the title 'My Profile' is displayed, followed by the sub-instruction 'Build out your profile to personalize your identity on edX.' A circular profile picture placeholder is shown. To its right, the 'About me' section contains a sample bio: 'I love learning on edX! I am particularly interested in science and technology and am taking some edX courses relating to environmental sustainability, water management, and public health.' Below this, there is a list of profile details: 'Joined June 2016', 'Location Canada', and 'Language English'. To the left of the joined date, there are two social media icons: Facebook and LinkedIn, which are circled in red. The entire screenshot is framed by a light gray border.

3.2.4 View Another Learner's Profile

You can view other learners' profiles through their posts, responses, or comments in course discussions.

1. On the **Discussion** page, select the username of any learner in a post, a response, or a comment.
A page that displays the discussion activity only for the selected learner opens.
2. On the learner's **Discussion** page, select their linked username.

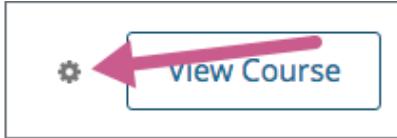
The learner's account profile page opens.

3.3 Updating Course-Specific Settings

From the dashboard, access the courses that you are enrolled in and change course-specific settings. You can also unenroll from a course from the dashboard.

3.3.1 Change a Course Email Preference

To subscribe or unsubscribe to emails from a course, follow these steps.

1. On your dashboard, locate the course.
 2. Select the course settings icon. The course settings icon resembles a gear and appears next to **View Course** or **View Archived Course**.
- 
3. Select **Email Settings**.
 4. Select or clear the **Receive course emails** check box, and then select **Save Settings**.

Note: If you clear this check box, you will not receive any of the email messages that course teams send to communicate with enrolled learners in the course.

CHAPTER 4

Reaching As Many Learners As Possible

The core mission of edX is to expand access to education for everyone. Keep in mind that the courses and course content that you create should be accessible to everyone, regardless of any physical limitation that they might have, and regardless whether they are accessing your course using a Web browser or using the edX iOS and Android apps.

For information about accessibility best practices, see [Accessibility Best Practices Guidance for Content Providers](#).

4.1 Designing Your Course For a Mobile Experience

The percentage of learners who access MOOCs using smartphones is increasing every day. Most courses on edx.org can be viewed on smartphones using the edX Android and iPhone apps, although we still recommend that learners complete graded assignments on a desktop computer, depending on the type of assessments that their courses include. For information on which exercises and tools are mobile-ready, see the table in the [Introduction to Exercises and Tools](#) section.

To make the course experience for mobile learners as rewarding as it is for learners using desktop computers, keep the following best practices in mind as you design, test, and run your course.

- Course updates that you make might take longer to appear in the edX mobile apps than on the edX site. In particular, newly published content can take up to an hour to update on the Android app.
- Display names are critical for navigating through courses on smartphones. As you create course content, make sure you replace the default display names for every component with useful course component names.
- Keep display names and labels concise. Long display names and labels might wrap on smaller screens, or might not be easily viewable. For example, if several components have names that all start with the first five words and differ only after that, learners using smartphones to access your course might have difficulty distinguishing between components.
- Do not use Flash, which is not supported on mobile platforms, to create course content.
- Only use iFrames in course content where necessary, because iFrame content might not be responsive and cannot be optimized for viewing on a range of devices.

- If you develop course components in HTML, including course announcements, make sure you set relative rather than explicit sizes for objects such as images, tables, text, and so on, so that they will scale appropriately when viewed on displays of different sizes.
- Learners might be viewing your course materials on screens as large as a high-resolution Mac Thunderbolt display, or as small as a 5 inch smartphone screen, so it is difficult to size an image so that it displays well at all resolutions. In general, edX recommends keeping most images under 0.5MB in size so that learners who have low Internet bandwidth will not have trouble downloading the images. If you have a large image that requires zooming to view the full detail, in addition to providing an image that can be easily downloaded, link to a full resolution copy that can be opened separately from the course.
- When you make choices about the problem types to use for graded and ungraded assignments in your course, or which problem types to present in a single unit, keep the mobile experience in mind. Whenever possible, use mobile-ready assessment types. If you use assessment types that are not supported on smartphones, notify learners in the body of your course that they will not be able to complete assignments that contain unsupported assessment types using the edX iPhone and Android mobile apps.
- Timed and proctored exams cannot be completed using the mobile app.
- When learners access your course using the edX Android and iPhone apps, they progress from component to component by swiping through them. It might seem useful to include an HTML component in a unit for the purpose of providing a demarcation point or guiding learners to the next unit, but having to swipe through too many “markers” with no real course content is not a good experience for mobile users.
- Make sure your JavaScript and CSS are compliant. You should verify that all components render correctly in the edX Android and iPhone apps as well as directly in the LMS.

4.1.1 Testing Your Course For Mobile Devices

If you have included some of the more complex problem types, or have highly customized the way course content displays, edX recommends that you test your course for multiple devices and displays.

To test the mobile experience of your course, sign in to your course using the edX Android or iPhone app, and view each course unit to make sure that it renders as you expect it to.

Note: Keep in mind that course updates that you make might not be immediately reflected in the edX mobile apps. In particular, newly published content can take up to an hour to update on the Android app.

CHAPTER 5

Accessibility Best Practices Guidance for Content Providers

The core mission of edX is to expand access to education for everyone. We expect courses and course content developed on our platform to be accessible to everyone, regardless of any physical limitation that they might have.

In furtherance of our mission, edX has entered into an agreement with the United States, under which we have agreed to incorporate accessibility into our website (<http://www.edx.org>), mobile applications, and platform to meet a wide variety of requirements of learners with disabilities and to enable content providers to develop accessible course content.

The topics in this section are intended to help course teams understand how to develop courses that can serve the widest possible audience.

Note: Course teams should familiarize themselves with this best practices guidance and distribute it to any members of their teams who are responsible for creating course content.

5.1 What Is The EdX Accessibility Best Practices Guidance Based On?

EdX measures and evaluates accessibility using the World Wide Web Consortium's [Web Content Accessibility Guidelines \(WCAG\) 2.0](#) (Dec. 11, 2008). All features that are merged into edX repositories are expected to conform to [Level AA](#) of this specification and satisfy the requirements outlined in the [edX Website Accessibility Policy](#).

In addition, our guidance is based on principles of universal design (usable by all, to the greatest extent possible, without the need for adaptation or specialized design). Course teams who build courses based on these principles create an inclusive experience that considers the diverse set of learning styles and needs of all learners, including learners with disabilities, learners whose native language is not English, learners with technical issues such as low bandwidth internet or no access to audio.

For the purposes of this guidance, we assume that end users are equipped with the appropriate adaptive technology and compatible software. To supplement the accessibility you can achieve within our platform, we recommend that you engage the resources available at your institution to support learners with disabilities. Most institutions offer

disability support services and information technology resources that provide accessibility advice and support. These professionals are trained in making disability accommodation decisions and can advise you on what accommodations may be appropriate in light of the goals of the course and the instructional methodologies employed.

For more information, see the following topics.

- *Supporting Learners with Diverse Needs*
- *Accessibility Best Practices for Developing Course Content*

5.2 Supporting Learners with Diverse Needs

Almost one fifth of the world’s population has some kind of disability. Online courses can reduce many barriers to education for these learners by providing access to courses from any location, at any time, and through the use of assistive technologies.

EdX is dedicated to creating a platform that is not only itself accessible, but also enables course content creators to create accessible content. If you encounter platform issues that you believe might affect your ability to provide accessible course content, please contact us at accessibility@edx.org. We welcome any comments and questions.

Note: Use of authoring tools other than those provided by edX might result in inaccessible course content. However, for clarity, use of edX authoring tools does not ensure that your course content will be accessible.

5.2.1 Who Are Our Learners?

In the following sections, we provide guidance on creating and delivering course content that allows students to use built-in accessibility functionality (such as text-to-speech and magnification features), assistive technologies, and alternative formats. These practices consider learners with diverse needs, such as those in the following list.

- Blind learners who use a screen reader, which reads page text aloud, or a Braille display device, which renders page text in refreshable Braille.
- Low-vision learners who use screen magnification software to enlarge or modify the contrast of text and other onscreen content.
- Learners with vision impairments, such as difficulty seeing in low-light conditions, who modify their browser or operating system to change background colors and text settings to make text easier to read.
- Learners with learning disabilities, such as dyslexia, who use text-to-speech technology that reads page content aloud.
- Physically disabled learners who control their computers using switching devices, voice recognition software, or eye gaze-activated technology instead of mouse devices or keyboards.
- Learners who modify their operating system settings to make the mouse or keyboard easier to use.
- Learners with hearing impairments who cannot access audio content and need the equivalent information in an alternative format, such as captions.

5.2.2 Removing Barriers to Learning

EdX highly recommends that you implement the best practices in this document and in other resources. If you cannot easily address any of these barriers to providing accessible course content, edX recommends that you consult with resources at your organization such as Disability Services, or assistive technology and accessibility specialists.

The following resources might also assist you in producing accessible course content.

- User Agent Accessibility Guidelines (UAAG) 1.0
- Authoring Tool Accessibility Guidelines (ATAG) 2.0
- WAI-ARIA (Accessible Rich Internet Applications)
- WCAG2ICT
- EPUB 3.0
- DAISY Consortium
- MathJax
- MathML

While your ability to support students in the MOOC context might be different from supporting on-campus students, we encourage you to develop a plan to respond to students who inform you of accessibility barriers to learning. However, given the large numbers of learners enrolling in many of the courses, you will quickly see how important it is to address accessibility concerns when creating a course.

5.3 Accessibility Best Practices for Developing Course Content

EdX is dedicated to creating a platform that is not only itself accessible, but also enables course content creators to create accessible content. If you encounter platform issues that you believe might affect your ability to provide accessible course content, please contact us using one of the following methods. We welcome any comments and questions.

- Send an email message to accessibility@edx.org.
- Submit a comment on the edX Website Accessibility Policy page.
- Submit a comment on the [Individualized Accessibility Process for Course Creators](#) page.

Note: Use of authoring tools other than those provided by edX might result in inaccessible course content. However, for clarity, use of edX authoring tools does not ensure that your course content will be accessible.

- *Make Sure Your Course Content is Perceivable*
 - *Make Sure Your Course Content is Understandable*
 - *Use Best Practices for Describing Images*
 - *Create Accessible Course Materials*
 - *Use Best Practices for Mathematical Content*
 - *Use Best Practices for Custom Content Types*
 - *Create Accessible Media*
 - *Use Best Practices for HTML Markup*
 - *Apply Universal Design for Learning*

5.3.1 Make Sure Your Course Content is Perceivable

The [WCAG 2.0](#) guidelines are organized around several principles, one of which is that web content must be perceivable. That is, information and user interface components must be presentable to users in ways they can perceive; it cannot be invisible to all of their senses. In almost all cases, this means that the information should be available as text, which can be rendered or transformed into a format that can be perceived.

To produce content that is perceivable by all learners, follow these guidelines.

Include Text Alternatives for Non-Text Content

For any non-text content, provide text alternatives so that the content can be changed into other forms that people need, such as large print, braille, speech, symbols, or simpler language.

For non-text tests or exercises that would be invalid if presented in text, provide text alternatives that at least provide descriptions of the non-text content. Make sure that all images have useful alternative text that screen readers and other assistive technologies can read. For more information, see [Use Best Practices for Describing Images](#).

Provide Alternatives for Time-Based Media

For time-based media, including pre-recorded audio or video content, provide alternative equivalent information, such as captions, audio description or pre-recorded sign language interpretation. For more information, see [Create Accessible Media](#).

Make Sure Your Content is Adaptable

Design your course content so that it can be presented in different ways without losing information or structure. If your content includes specific information, structure, and relationships (such as sequence) that is conveyed through presentation, make sure the same information, structure, and relationships can be programmatically determined or are available in text. HTML is an ideal format in which to publish course content, because it provides semantic elements with implied roles, states, and properties. Users of assistive technologies rely on such semantic elements to effectively and efficiently consume and navigate content. Publish your content in HTML whenever possible.

Make sure your course content does not rely solely on sensory characteristics such as shape, size, visual location, orientation, or sound to be understood by learners.

Make It Easier for Learners to See and Hear Content

Make the default presentation as easy to perceive as possible, especially by making it easier for learners to distinguish foreground information from the background, in both visual and audio elements.

For visual elements, techniques include making sure the fonts you use are readable, and that there is sufficient contrast between the foreground and background. Do not use color as the sole means of visually distinguishing an element or conveying critical information. If you must create images that contain text, make sure that the text has a font size of at least 14 points and has good contrast with the background. Images of text cannot be scaled or color corrected as effectively as HTML text. Whenever possible, use the default font and color defined in the edX platform, which was designed to be easy to read. If you choose to override default font colors, make sure that the foreground and background colors have [sufficient contrast](#).

For audio elements, make sure that foreground sounds are sufficiently louder than background sounds.

5.3.2 Make Sure Your Course Content is Understandable

Make sure your course content is readable and understandable. EdX courses have a global and diverse audience, including learners whose native language is not the language in which you created your course, as well as learners who have a disability that affects reading, such as dyslexia or a visual impairment.

Learners will be better positioned to access concepts in your content if you write in clear, straightforward language and the content is well structured.

Write Simply and Clearly

Avoid jargon. If unfamiliar words or phrases are relevant to the subject, explain them when they are first used, and include a glossary with your course materials. When you use an abbreviation or acronym, provide the full phrase the first time it appears. For example, “World Health Organization (WHO).”

The Center for Plain Language provides [detailed resources on writing clearly and concisely](#), in language appropriate for your content and target audience.

Make Your Course Easy to Navigate

One aspect of making your course understandable is making sure that learners can easily grasp its structure, find content, and determine where they are within the course.

Name your course sections, subsections, units, components, and discussion topics in a consistent way, and make sure the names are useful and easy to skim. Make an element’s name descriptive of its content, and put important keyword information first in the name. These names are used in navigation menus, page headings, and section headings; they are signposts that help learners to navigate your course and read course content.

When you create written learning resources, break text into sections using HTML elements such as headings, paragraphs, and lists. Long blocks of unbroken text are a barrier to most readers. Segmented content is more inviting and is easier to navigate and search. See [Use Best Practices for HTML Markup](#) for guidance on creating accessible HTML.

When you provide links to external materials, use link text that clearly explains the link destination (for example, “Review the Course Syllabus”). Avoid using constructs such as “Review the Course Syllabus here”, with only the word “here” serving as link text. For links that point to documents rather than web pages, include the document type in the link. For example, “Supplemental Reading for Week 1 (EPUB)”. Screen reader users frequently browse lists of links, or navigate web pages by moving from one link to the next. Ensuring that link text is understandable without surrounding context is important.

5.3.3 Use Best Practices for Describing Images

When you use images (including diagrams, maps, charts, or icons) in your course content, you must provide text alternatives that provide information equivalent to the visual content, or that identify the purpose of such non-text content.

The text alternative for an image depends on the image’s context and purpose, and might not be a simple description of the image’s visual characteristics. In general, for every image, edX recommends that you provide a text alternative that provides the equivalent information that a sighted learner would obtain from viewing the image. If the image contains words that are important for understanding the content, include the words in the text alternative. If the image itself is being used as a link, the text alternative should describe the destination or action that will be performed when the link is activated.

The primary mechanism for providing a text alternative for an image in HTML is the `alt` attribute. The text value of this attribute is what screen reader users hear when they encounter the image in your content.

Note: All images *must* include an `alt` attribute. There are some cases, noted below, when an empty `alt` attribute (`alt=""`) is desirable. However, the `alt` attribute must never be omitted.

Create useful and meaningful text alternatives for images in your course by following these guidelines for particular situations.

- *Images That Are Links or Controls*
- *Images That Contain Text*
- *Images That Contribute Meaning or Additional Context to the Page*
- *Graphs or Complex Visual Representations of Information*
- *Images With Unknown Descriptions at The Time of Publication*
- *Non-Informative Images*
- *Information Graphics (Charts, Diagrams, Illustrations)*
- *Accessible Images Resources*

Images That Are Links or Controls

If your image serves as a link to additional content or is an interactive form control such as a button, the value of the `alt` attribute should describe the destination of the link or the action that will be performed when the user clicks the image. For example, if a linked image of an envelope opens an email program to send an email, a useful text alternative is “Send message”, rather than “Envelope.”

Images That Contain Text

If your image contains text, the `alt` attribute would typically consist of exactly the same text as is contained in the image. However, there are a couple of conditions when having an empty `alt` attribute (`alt=""`) is the preferred solution.

If the text contained in the image is also available in nearby HTML, or otherwise accessible text, including it in the `alt` attribute would be redundant. In this case, setting an empty `alt` attribute (`alt=""`) is acceptable. Doing so effectively “hides” the image from screen reader users.

Note: All images *must* include an `alt` attribute so do not omit the `alt` attribute entirely. If the `alt` attribute is omitted entirely, screen readers will read the value of the `src` attribute (the path to the image on a web server) as a fallback. This is rarely helpful to the user and often results in a poor user experience.

If the text contained in the image is for decorative purposes only and adds no value to the content of the page, an empty `alt` attribute is also acceptable.

Images That Contribute Meaning or Additional Context to the Page

If the image is a simple graphic or photograph that provides additional context to the surrounding content, the `alt` attribute should briefly describe the image in a way that conveys that context.

Consider the following examples of meaningful alt attributes for a photo of the famous stone bridge, Ponte Vecchio in Florence, Italy.

- For a representative image of the bridge included on a page about Florence, a meaningful alt attribute would be “Photo of Ponte Vecchio, a famous bridge and shopping center in Florence, Italy.”
- If the context of the page is about the bridge itself a meaningful alt attribute would be more specific: “Photo of Ponte Vecchio showing its three stone arches which span the Arno River.”
- For a technical diagram, or illustration, on a page about the construction of the bridge the alt attribute would include the details conveyed visually, such as dimensions and materials used: “The Ponte Vecchio is a stone bridge with three arches and a span-to-rise ratio of 5 to 1.”
- For a map intended to provide directions to the bridge, the alt attribute would provide directions as text.

Graphs or Complex Visual Representations of Information

If the image is a graph or represents a complex piece of information, include the information contained in the image as accessible text adjacent to the image, or provide a link to the information. The alt attribute should convey a summary of what the complex image conveys visually. For example, a line graph that represents the price of a stock over time might be “The price of the stock rises from \$45 in January of 2015 to over \$76 in June of 2015 with a significant drop of 30% during the month of March.”

Consider using a caption to display long descriptions so that the information is available to all learners. In the following example, the image element includes the short description as the alt attribute and the paragraph element includes the long description.

```
 <p>Photo of Ponte  
Vecchio showing its three stone arches and the Arno river</p>
```

Alternatively, provide long descriptions by creating an additional unit or downloadable file that contains the descriptive text and providing a link to the unit or file below the image.

```
 <p><a  
href="description.html">Description of Ponte Vecchio Illustration</  
a></p>
```

Images With Unknown Descriptions at The Time of Publication

If a suitable text alternative is unknown at the time of publication (for example, a webcam image that updates every 10 minutes) provide an alt attribute that includes as much useful information as possible. For example, “Traffic on Interstate 90 at 5:45 PM June 26, 2015.”

Non-Informative Images

Images that do not provide information, including purely decorative images, do not need text descriptions. For example, an icon that is followed by link text that reads “Course Syllabus (EPUB)” does not need alternative text.

For non-informative images that should be skipped by screen reading software, include an alt attribute but leave it with an empty value (also known as a NULL alt attribute).

```

```

Note: While it is appropriate to have an empty alt attribute, it is never acceptable to omit the alt attribute entirely. If image elements do not include an alt attribute at all, a screen reader will read the path to the image, or, in the

case of a linked image, announce the linked URL. This is rarely helpful to the user and often results in a poor user experience.

Information Graphics (Charts, Diagrams, Illustrations)

Graphics are helpful for communicating concepts and information, but they can present challenges for people with visual impairments. For example, a chart that requires color perception or a diagram with tiny labels and annotations will likely be difficult to comprehend for learners with color blindness or low vision. All images present a barrier to learners who are blind.

EdX recommends that you follow these best practices for making information graphics accessible to visually impaired learners.

- Avoid using only color to distinguish important features of an image. For example, on a line graph, use a different symbol or line style as well as color to distinguish the data elements.
- Whenever possible, use an image format that supports scaling, such as .svg, so that learners can employ zooming or view the image larger. Consider providing a high-resolution version of complex graphics that have small but essential details.
- For every graphic, provide a text alternative that provides the equivalent information that a sighted learner would obtain from viewing the graphic. For charts and graphs, a text alternative could be a table displaying the same data. See [Use Best Practices for Describing Images](#) for details about providing useful text alternatives for images.

Accessible Images Resources

- [W3C Resources on Alternative Text for Images](#)
- [W3C WAI Images Tutorial](#)
- [HTML5 - Requirements for providing text to act as an alternative for images](#)
- [WebAim](#) provides general guidance on the appropriate use of alternative text for images.
- [The DIAGRAM Center](#), established by the US Department of Education (Office of Special Education Programs), provides guidance on ways to make it easier, faster, and more cost effective to create and use accessible images.

5.3.4 Create Accessible Course Materials

The source teaching materials for your course might exist in a variety of formats. For example, your syllabus might be in MS Word, your presentation slides in MS PowerPoint, and your textbooks in publisher-supplied PDF. It is important to consider how accessible these supplemental materials are before making them available through your course.

Carefully consider the document format you choose for publishing your course materials, because some formats support accessibility better than others. Whenever possible, create course materials in HTML format, using the tools available to you in edX Studio. When you make digital textbooks (ebooks) available within your course, ask digital book publishers for books in either [DAISY](#) or [EPUB 3](#) format, or both. Both of these digital book formats include unparalleled support for accessibility. However, simply supporting accessibility does not always mean a document will be accessible. When you source ebooks from third parties, it helps to ask the right questions about accessibility.

- Can screen readers read the document text?
- Do images in the document include alternative text descriptions?
- Are all tables, charts, and math provided in an accessible format?

- Does all media include text equivalents?
- Does the document have navigational aids, such as a table of contents, index, headings, and bookmarks?

Natively accessible formats like those mentioned above might not always be available options. Other popular document formats included in edX courses include PDF, Microsoft Word, Excel, or PowerPoint. Many of the same accessibility techniques and principles that apply to authoring web content apply to these document formats as well.

- Images must have descriptive text associated with them.
- Documents should be well structured.
- Information should be presented in a logical order.
- Hyperlinks should be meaningful and describe the destination.
- Tables should include properly defined column and row headers.
- Color combinations should be high contrast.

The information that follows provides some practical guidance to publishing accessible course materials in popular formats.

- *Accessible Course Materials Resources*
- *Creating Accessible PDF Documents*
- *Creating Accessible Word Documents*
- *Creating Accessible Excel Documents*
- *Creating Accessible PowerPoint Documents*

Accessible Course Materials Resources

- The DAISY Consortium is a global partnership of organizations that supports and helps to develop inclusive publishing standards.
- The EPUB 3 format is widely adopted as the format for digital books.

Creating Accessible PDF Documents

Not all ebooks are available in DAISY or EPUB 3 format. Portable Document Format (PDF) is another common format for course materials, including textbooks supplied by publishers. However, converting materials to PDF documents can create accessibility barriers, particularly for learners with visual impairments. Such learners rely on the semantic document structure inherently available in HTML, DAISY, or EPUB 3 to understand and effectively navigate PDF documents. For more information, see [HTML Markup Resources](#).

Accessibility issues are very common in PDF files that were scanned from printed sources or exported from a non-PDF document format. Scanned documents are simply images of text. To make scanned documents accessible, you must perform Optical Character Recognition (OCR) on these documents, and proofread the resulting text for accuracy before embedding it within the PDF file. You must also add semantic structure and other metadata (headings, links, alternative content for images, and so on) to the embedded text.

When you export documents to PDF from other formats, it is important to ensure that the source document contains all the required semantic structure and metadata before exporting. Unfortunately, some applications do not include this information when exporting and require the author to add or “tag” the document manually using PDF editing software. You should carefully consider whether exporting to PDF is necessary at all.

Note: OpenOffice and LibreOffice will produce the best results when you export documents to PDF.

Best Practices for Authoring Accessible PDF Documents

- Explicitly define the language of the document so that screen readers know what language they should use to parse the document.
- Explicitly set the document title. When you export a file to PDF format, the document title usually defaults to the file name, not a human readable title.
- Verify that all images have alternative content defined or are marked as decorative only.
- Verify that the PDF file is “tagged”. Make sure the semantic structure from the source document has been correctly imported to the PDF file.
- Verify that a logical reading order is defined. This is especially important for documents that have atypical page layouts or structure.
- If your document includes tables, verify that table headers for rows and columns are properly defined.

Note: When you export Microsoft Office documents as PDF, use the **Save as PDF** option. Make sure the **Document Structure Tags for Accessibility** option is selected (consult your software documentation for more details). PDFs generated from Windows versions of MS Office might be more accessible than those generated from Mac OS versions of MS Office. If you are using Mac OS, we highly recommend exporting from OpenOffice or LibreOffice.

Note: When you export from OpenOffice or LibreOffice, use the **Export as PDF** option. Make sure the **Tagged PDF** option is selected.

Evaluating PDF Files for Accessibility

EdX highly recommends using the tools available in Adobe Acrobat Pro (for example, “Accessibility Checker”) to evaluate your PDF files for accessibility. Adobe Acrobat Pro also includes tools (for example, “Make Accessible”) for fixing most common accessibility issues.

Accessible PDF Resources

- Microsoft provides detailed [guidance](#) on generating accessible PDFs from Microsoft Office applications, including Word, Excel, and PowerPoint.
- Adobe provides documentation on how to [create and verify PDF accessibility](#).
- [Adobe Accessibility](#) (Adobe) is a comprehensive collection of resources on PDF authoring and repair, using Adobe’s products.
- [PDF Accessibility](#) (WebAIM) provides a detailed and illustrated guide on creating accessible PDFs .
- The National Center of Disability and Access to Education has a collection of one-page “cheat sheets” on [accessible document authoring](#).
- The Accessible Digital Office Document (ADOD) Project provides guidance on [creating accessible Office documents](#).

Creating Accessible Word Documents

Many of the same accessibility techniques and principles that apply to authoring web content also apply to creating Word documents.

- Images must have [descriptive text](#) associated with them.
- Documents should be [well structured](#).
- [Hyperlinks](#) should be meaningful and describe the destination.
- Tables should include [properly defined column and row headers](#).
- Color combinations should be high contrast.
- Verify the accessibility of your document using [Microsoft's Accessibility Checker](#).

In addition, follow these guidelines when you format Word documents.

- Keep formatting simple. Use headings, paragraphs, lists, images, and captions. Use tables for tabular data. Do not add unnecessary indents, rules, columns, blank lines, or typographic variation.
- Use standardized styles for formatting your text, such as Normal, Heading 1, and Heading 2, rather than manually formatting text using text styles and indents. Formatting text for its semantic meaning and not for its visual appearance allows users of assistive technology to consume and navigate documents effectively and efficiently.

Accessible Microsoft Word Resources

- Microsoft guide to creating accessible Word documents.
- Microsoft tool that allows you to [check Word documents for accessibility issues](#).

Creating Accessible Excel Documents

Many of the same accessibility techniques and principles that apply to authoring data tables in HTML also apply to creating Excel spreadsheets.

- Images must have descriptive text associated with them. For more information, see [Add alternative text to images and objects in Excel documents](#).
- Column and row headings should be programmatically identified.
- Hyperlinks in spreadsheets should be meaningful and describe the destination.
- Use a unique and informative title for each worksheet tab.
- Do not use blank cells for formatting.
- Color combinations should be high contrast.
- Verify the accessibility of your workbook using [Microsoft's Accessibility Checker](#).

Accessible Microsoft Excel Resources

- Microsoft guide to creating accessible Excel workbooks.
- Microsoft tool that allows you to [check Excel workbooks for accessibility issues](#).

Creating Accessible PowerPoint Documents

Many of the same accessibility techniques and principles that apply to authoring web content also apply to creating PowerPoint presentations.

- Images must have descriptive text associated with them. For more information, see [Add alternative text to images and objects in PowerPoint documents](#).
- Column and row headings should be programmatically identified. For more information, see [Specify column header information in tables in PowerPoint documents](#).
- Hyperlinks in presentations should be meaningful and describe the destination.
- Use a unique and informative title for each slide.
- Ensure that information is [presented in a logical order](#)
- Color combinations should be high contrast.
- Verify the accessibility of your presentation using [Microsoft's Accessibility Checker](#).

To make your content accessible and comprehensible to learners who use screen reading software, start in Outline view and include all of your content as text. After completing the outline, add design elements and images, and use the picture formatting options in MS PowerPoint to include detailed text descriptions of images that convey useful information to learners who cannot view the images. Use the **Home > Drawing > Arrange > Selection Pane** option to view the reading order of objects on each slide. If the reading order is not logical, change the order of the objects.

Accessible PowerPoint Resources

- Microsoft guide to creating accessible PowerPoint presentations.
- WebAIM's [PowerPoint Accessibility](#).
- Microsoft tool that allows you to [check Powerpoint documents for accessibility issues](#).

5.3.5 Use Best Practices for Mathematical Content

Math in online courses can be challenging to deliver in a way that is accessible to people with vision impairments. Non-scalable images of mathematical content cannot be sufficiently enlarged or navigated by low-vision users and are not accessible to blind users at all.

EdX uses [MathJax](#) to render math content in a format that is clear, readable, and accessible to people who use screen readers. MathJax works together with math notation such as LaTeX and MathML to render mathematical equations as text instead of images. EdX recommends that you use MathJax to author your math content. MathJax renders math in a variety of formats on the client side, offering the end user the ability to consume math content in their preferred format. EdX Studio supports authoring math directly in LaTeX using the [LaTeX Source Compiler](#) to transform LaTeX into MathJax.

Note: EdX has carefully designed an assessment workflow that is flexible enough to meet the needs of course authors, and accessible enough to be used by all learners. However, because of limitations with HTML and screen reader technology, screen readers may not be able to read math problems in edX courses by default. To work around this limitation, edX recommends that learners who use screen readers use one of the following methods.

- If the browser and screen reader both support MathML, the learner can specify MathML as the preferred math renderer in MathJax.
- On the screen reader, switch from Interactive mode to Reading mode. In Reading mode, screen readers can present math to learners in an accessible format.

Course authors do not need to make any changes to the way they create math content to work around this problem.

Accessible Mathematical Content Resources

- The [MathJax website](#) provides guidance on creating accessible pages using their display engine.
- The [DO-IT project](#) from the University of Washington provides guidance on creating accessible math content.
- The [AccessSTEM website](#) provides guidance on creating accessible science, technology, engineering and math educational content.
- The [Design Science News blog](#) shares information about making math accessible.

5.3.6 Use Best Practices for Custom Content Types

Using different content types in your courses can significantly add to the learning experience for your learners. This section covers how to design several custom content types so that your course content is accessible to all learners.

- *Simulations and Interactive Modules*
- *Online Exercises and Assessments*
- *Third-Party Content*
- *Accessible Custom Content Resources*

Simulations and Interactive Modules

Simulations, including animated or gamified content, can enhance the learning experience. In particular, they benefit learners who might have difficulty acquiring knowledge from reading and processing textual content alone. However, simulations can also present some groups of learners with difficulties. To minimize barriers to learning, consider the intended learning outcome of the simulation. Is your goal to reinforce understanding that can also come from textual content or a video lecture, or is it to convey new knowledge that other course resources cannot cover? Providing alternative resources will help mitigate the impact of any barriers.

Although you can design simulations to avoid many accessibility barriers, some barriers, particularly in simulations supplied by third parties, might be difficult or impossible to address for technical or pedagogic reasons. Understanding the nature of these barriers can help you provide workarounds for learners who are affected. Keep in mind that attempted workarounds for simulations supplied by third parties might require the supplier's consent if copyrighted material is involved. If you consider third party solutions, we encourage you to evaluate them for accessibility. The easiest way to do this is to contact the vendor and ask them about the accessibility of their product.

Consider the following questions when creating simulations, keeping in mind that as the course creator, you enjoy considerable freedom in selecting course objectives and outcomes. Additionally, if the visual components of a simulation are so central to your course design, providing alternative text description and other accommodations might not be practical or feasible.

- Does the simulation require vision to understand? If so, provide text describing the concepts that the simulation conveys.
- Is a computer mouse necessary to operate the simulation? If so, provide text describing the concepts that the simulation conveys.

- Does the simulation include flashing or flickering content that could trigger seizures?
If so, and if this content is critical to the nature of the simulation, take these steps.
 - Do not make using the simulation a requirement for a graded assessment activity.
 - Provide a warning that the simulation contains flickering or flashing content.

Online Exercises and Assessments

For each activity or assessment that you design, consider any difficulties that learners with disabilities might have in completing it, and consider using multiple assessment options. Focus on activities that can be completed and submitted by all learners.

Some learners take longer to read information and input responses, such as learners with visual or mobility impairments and learners who need time to comprehend the information. If an exercise has a time limit, consider whether the allowed time is enough for all learners to respond. Advance planning might help to reduce the number of learners requesting time extensions.

Some online exercise question types, such as the following examples, might be difficult for learners who have vision or mobility impairments.

- Exercises requiring fine hand-eye coordination, such as image mapped input or drag and drop exercises, might present difficulties to learners who have limited mobility. Consider alternatives that do not require fine motor skills, unless, of course, such skills are necessary for effective participation in the course. For example, instead of a drag and drop exercise for mapping atoms to compounds, provide a checkbox or multiple choice exercise.
- Highly visual stimuli, such as word clouds, might not be accessible to learners who have visual impairments. Provide a text alternative that conveys the same information, such as an ordered list of words in the word cloud.

Third-Party Content

If you include links to third-party content in your course, be mindful of the accessibility of such resources. EdX recommends that you evaluate third-party content prior to sharing it with learners.

You can use the eReader tool or [Adding Files to a Course](#) to incorporate third-party textbooks and other publications in PDF format into your course. You can also incorporate such materials into your course in HTML format. See [Creating Accessible PDF Documents](#) for guidance on working with third-party supplied PDFs, and [Use Best Practices for HTML Markup](#) for guidance on creating accessible HTML.

Accessible Custom Content Resources

- Effective Practices for Description of Science Content within Digital Talking Books, from the National Center for Accessible Media, provides best practices for describing graphs, charts, diagrams, and illustrations.
- AccessSTEM provides guidance on creating accessible science, technology, engineering and math educational content.
- The National Center on Educational Outcomes (NCEO) provides [Principles and Characteristics of Inclusive Assessment and Accountability Systems](#).

5.3.7 Create Accessible Media

Media-based course materials help to convey concepts and can bring course information to life. We require all videos in edX courses to include timed text captions in [SubRip \(SRT\) format](#). The edX media player displays caption files in an interactive sidebar that benefits a variety of learners, including learners who are hard of hearing or whose native

language differs from the primary language of the media. This built-in universal design mechanism enhances your course's accessibility. When you create your course, you need to factor in time and resources for creating timed text captions.

Timed Text Captions

Timed text captions are essential to opening up a world of information for persons with hearing loss or literacy needs by making the readable equivalent of audio content available to them in a synchronized manner. Globally hearing loss affects about 10% of the population to some degree. It causes disability in 5% (360 to 538 million) and moderate to severe disability in 124 million people. Timed text captions also be helpful for learners whose native languages are languages other than the primary language of the media or who have cognitive conditions that benefit from visual. The edX media player displays timed text captions as links in an interactive area adjacent to the video, which allows all learners to navigate to a specific section of the video by selecting some location within the caption text.

Text caption files start with the text version of a video's spoken content and any non-spoken audio that is important to understanding the context of the video, such as [BUZZER], [LAUGHTER], or [THUNDER]. If you created your video using a script, you have a great start on creating the text caption file. Simply review the recorded video and update the script as needed. Proper editing should maintain both the original meaning, content, and essential vocabulary. Text captions can be uploaded to YouTube along with the video to create a timed text file in [SubRip \(SRT\)](#) format. Otherwise, you will need to create the timed text caption file yourself or engage someone to do it. There are many companies that will create timed text captions (captions that synchronize the text with the video using time codes) for a fee. SRT files should be associated with video components in Studio. See [Working with Video Components](#) for details on how to associate text captions with videos.

If you choose to create your own timed text caption files yourself, you must follow these guidelines.

- Each caption frame should not be on screen for less than three seconds.
- Each caption frame must not be on screen for less than two seconds.
- Each caption frame should not exceed more than 2 lines.
- Each caption frame must not exceed more than 3 lines.
- Each line should not exceed more than 32 characters
- All caption frames should be precisely time synched to the audio.
- When multiple speakers are present, it is sometimes helpful to identify who is speaking, especially when the video does not make this clear.
- Non-speech sounds like [MUSIC] or [LAUGHTER] should be added in square brackets.

Descriptions in Video

When you create video segments, consider how you will convey information to learners who cannot see what is happening in a video. Actions that are only visible on screen without any audible equivalent are not accessible to learners who have visual impairments.

For many topics, you can fully cover concepts in the spoken presentation. If it is practical to do so, you should audibly describe visual events as they happen in the video. For example, if you are illustrating dropping a coin and a feather together from a height, you should consider narrating your actions as you perform them. Ask yourself if your video would make sense if the learner were only listening to the audio content, for example while they were driving a car.

Downloadable Transcripts

For both audio and video transcripts, consider including a text file that learners can download and review using tools such as word processing, screen reader, or literacy software. All learners can use transcripts of media-based learning materials for study and review.

Accessible Media Resources

- [Accessible Digital Media Guidelines](#) provides detailed advice on creating online video and audio with accessibility in mind.
- [Captioning Key](#) by the National Association for the Deaf provides excellent guidance on creating described and captioned media.
- [Transcription, Captioning and Subtitling Standards](#) by 3PlayMedia discusses best practices in this recorded webinar and white paper.

5.3.8 Use Best Practices for HTML Markup

HTML is the best format for creating accessible content. It is well supported and adaptable across browsers and devices. Also, the information in HTML markup helps assistive technologies, such as screen reader software, to provide information and functionality to people with vision impairments.

Most of the problem type templates in edX Studio conform to our recommended best practices in terms of good HTML markup. You can manually add appropriate HTML tagging even if it does not exist in the component template. Depending on the type of component you are adding to your course in edX Studio, the raw HTML data is available either automatically or by selecting the “Advanced Editor” or “HTML” views.

Keep the following guidelines in mind when you create HTML content.

- Use HTML tags to describe the meaning of content, rather than changing its appearance. For example, you should tag a section title with the appropriate heading level (such as `<h3>`) rather than making the text appear like a heading by applying visual elements such as bold text and a larger font size. Format list items into a list rather than using images of bullets or indents. Using HTML to describe your content’s meaning is valuable for learners who use screen readers, which, for example, can read through all headings of a specific level or announce the number of items in a list.
- Use HTML heading levels in sequential order to represent the structure of a document. Well-structured headings help learners and screen reader users to navigate a page and efficiently find what they are looking for.

In your [HTML](#) and [problem](#) components, be sure to apply only heading levels 3 through 6 to your content. Because the components that you add are part of a complete page, and heading levels 1 and 2 are already in use by other elements on the page, any text with a heading 1 or 2 style within an HTML or problem component can interfere with the functionality of tools such as screen readers.

- Use HTML list elements to group related items and make content easier to skim and read. HTML offers three kinds of lists.
 - Unordered lists, where the order of items is not important. Each item is marked with a bullet.
 - Ordered lists, where the order of items is important. Each item is listed with a number.
 - Definition lists, where each item is represented using term and description pairs (like a dictionary).
- Use table elements to format information that works best in a grid format, and include descriptive row and column headings. Tag row and column headers with the `<th>` element so screen readers can effectively describe the content in the table.

HTML Markup Resources

- [Creating Semantic Structure](#) provides guidance on reflecting the semantic structure of a web page in the underlying markup (WebAIM).
- [Creating Accessible Tables](#) provides specific guidance on creating data tables with the appropriate semantic structure so that screen readers can correctly present the information (WebAIM).

5.3.9 Apply Universal Design for Learning

Universal Design for Learning focuses on delivering courses in a format so that as many of your learners as possible can successfully interact with the learning resources and activities you provide them, without compromising on pedagogic rigor and quality.

The principles of Universal Design for Learning can be summarized by the following points.

1. Present information and content in various ways.
2. Provide more than one way for learners to express what they know.
3. Stimulate interest and motivation for learning.

Course teams can apply these principles in course design by following several guidelines.

- Design resources and activities that can be accessed by learners in a variety of ways. For example, if there is a text component, provide the ability to enlarge the font size or change the text color. For images and diagrams, always provide an equivalent text description. For video, include text captions.
- Provide multiple ways for learners to engage with information and demonstrate their knowledge. This is particularly important to keep in mind as you design activities and assessments.
- Identify activities that require specific sensory or physical capability and for which it might be difficult or impossible to accommodate the accessibility needs of learners. For example, an activity that requires learners to identify objects by color might cause difficulties for learners with visual impairments. In these cases, consider whether there is a pedagogical justification for the activity being designed in that way. If there is a justification, communicate these requirements to prospective learners in the course description and establish a plan for responding to learners who encounter barriers. If there is no justification for the requirements, edX recommends that you redesign the learning activities to be more flexible and broadly accessible.

Universal Design for Learning Resources

- [Delivering Accessible Digital Learning \(JISC Techdis\)](#) provides a useful overview of an inclusive approach to course design.
- [The National Center on Universal Design for Learning](#) provides a helpful overview on Universal Design for Learning.

CHAPTER 6

Setting Up a Course

When you begin to set up a course, the first step is to plan and specify two types of basic information.

- **Course** information, such as the course title and number, remains true whether the course runs one time or multiple times.
- **Course run** information, such as the course staff and start date, can change every time the course runs.

After you plan your course and course run information, you enter it into either Publisher or Studio, depending on whether your course will be on edx.org or on Edge.

- **For courses on edx.org**, you plan your course and course run information, and then you enter that information in Publisher. Publisher is a companion to Studio and is used to create About pages. For more information, see *Creating and Announcing a Course Using Publisher (edx.org Courses)*.
- **For courses on Edge**, you plan your course and course run information, and then you enter that information in Studio. For more information, see *Add Course and Course Run Information in Studio (Edge Courses)*.

For more information, see the following topics.

6.1 Planning Course Information (edx.org and Edge Courses)

Course information remains true whether the course runs one time or multiple times. This section lists the optional and required information for courses, as well as guidelines to help you create an effective course and About page.

After you have determined the information for your course, you enter this information in Publisher, Studio, or both. For more information, see *Introduction to Publisher* or *Add Course and Course Run Information in Studio (Edge Courses)*.

6.1.1 Course Title, Number, and Enrollment Track

The course title (sometimes also called the course name) and number are important identifiers for your course. It is a good idea to use titles and numbers that are easy to understand and remember.

The course enrollment track specifies the type of certificate, if any, that the course offers. For more information about each enrollment track, see [enrollment track](#).

A course title, number, and enrollment track are required to create an About page.

- For courses on edx.org, you enter this information in Publisher. For more information, see [Creating a Course in Publisher](#).
- For courses on Edge, you enter this information in Studio. For more information, see [Creating a New Course in Studio](#).

For guidelines for determining a course title, number, and enrollment track, see the following topics.

- [Course Title Guidelines](#)
 - [Course Number Guidelines](#)
 - [Enrollment Track Guidelines](#)

Course Title Guidelines

When you determine the title of your course, consider the following guidelines.

- Use title capitalization and normal spacing and punctuation.
- Limit the course name to 70 characters. Many of the most effective course titles have 50 or fewer characters.
- If the course is part of a sequence, create a title that includes both sequence and course information, formatted as “Sequence: Course”.
- Select a course title that clearly indicates the course subject matter.
- Make sure the course title follows search engine optimization (SEO) guidelines.
- Make sure the course title targets a global audience.

For more information about how to add your course name, see [Creating a Course in Publisher](#).

Note: The title that you specify when you create your course becomes part of the course URL. The course URL cannot be changed. However, if you want to change the way that your course title appears in Studio and the LMS, see [Change the Course Title](#).

Example Course Titles

The following course titles are for stand-alone courses.

- English Grammar and Essay Writing
- Front-End Web Developing
- The Science of Happiness

The following course titles are for courses in a sequence or in a program such as an XSeries.

- Circuits and Electronics 1: Basic Circuit Analysis
- Circuits and Electronics 2: Amplification, Speed, and Delay
- Circuits and Electronics 3: Applications

Course Number Guidelines

Course numbers have the following guidelines.

- Course numbers can have a maximum of 10 characters.
- Characters can be letters, numbers, or periods.
- If a course consists of several modules, the course number can have an ending such as .1x or .2x.

Note: The number that you specify when you create your course becomes part of the course URL. The course URL cannot be changed. However, if you want to change the way that your course number appears in Studio and the LMS, see [Change the Course Number](#).

For more information about how to add your course number, see [Creating a Course in Publisher](#).

Example Course Numbers

- CS002x
- BIO1.1x and BIO1.2x
- 6.002.1x and 6.002.2x

Enrollment Track Guidelines

The enrollment track specifies the certificate type, if any, that is available for the course, as well as whether the course has a fee. All enrollment tracks other than the audit enrollment track have a fee.

The edX platform offers the following enrollment tracks.

- audit
- credit
- professional
- verified

For more information about each enrollment track, see [enrollment track](#) in the glossary.

Note: For courses that offer a verified enrollment track, by default, the deadline for learners to upgrade to the verified track is 10 days before the course end date. The deadline for learners in the verified track to submit ID verification is the course end date. To request different deadlines, contact your edX project coordinator (PC).

For information about how to specify an enrollment track, see [Create a Course in Publisher](#).

6.1.2 Images and Videos for a Course or Program

The About page for a course or program includes both a representative image and a short About video. The course or program image also appears in places such as learner dashboards and search engine results.

For edx.org courses, you enter this information in Publisher. For more information, see [Creating a Course in Publisher](#).

For courses on Edge, you enter this content in Studio. For more information, see [Creating a New Course in Studio](#).

- *Representative Image Guidelines*
 - *Image Size Guidelines*
- *Course About Video Guidelines*

Representative Image Guidelines

A representative image is an eye-catching, colorful image that captures the essence of a course or program. These images are visible in the following locations.

- The course card on edx.org.
- The program page, if the course is part of a program.
- The About page.
- The learner dashboard.
- Search engine results.

When you create a course or program image, keep the following guidelines in mind.

- The image should not include text or headlines.
- You must have permission to use the image. Possible image sources include Flickr creative commons, Stock Vault, Stock XCHNG, and iStock Photo.
- Each course in a sequence or program must have a unique image.

Image Size Guidelines

Images must follow specific size guidelines.

Course Image Size

New course images must be 1134 x 675 pixels in size. However, only part of this image may be visible. The viewable area varies according to the web page where the viewer sees the image.

The following example course image is 1134 x 675 pixels. The image shows the area of a course image that is always visible, as well as the areas that are also visible on different pages. You can click to enlarge the image.



Note: For courses that had a first run before December 2017, image sizes of 2120 x 1192 pixels and 378 x 225 pixels are supported. However, we strongly recommend that you update your course image size to 1134 x 675 pixels.

Program Image Size

The program image size must be 1440 x 260 pixels. However, only part of this image may be visible. The viewable area varies according to the web page where the viewer sees the image.

The following example program image is 1440 x 260 pixels. The image shows the area of a program image that is always visible, as well as the areas that are also visible on different pages. You can click to enlarge the image.



Course About Video Guidelines

The course About video should excite and entice potential learners to enroll, and reveal some of the personality that the course team brings to the course.

This video should answer these key questions.

- Who is teaching the course?
- What university or institution is the course affiliated with?
- What topics and concepts are covered in your course?
- Why should a learner enroll in your course?

This video should deliver your message as concisely as possible and have a run time of less than two minutes.

Before you upload a course About video, make sure that it follows the same *video guidelines* as your course content videos.

Note:

- If you upload both a course image and a course About video, the course image appears on learner dashboards with a play icon superimposed on it. If you upload only a course video, the first frame of the the video file appears with the play icon.
 - The process for adding a course about video is different than the process for including videos as part of the content of your course. For more information about including video content, see [Creating and Adding Video Content](#).
-

For courses on edx.org, when you add an About video for a course, you must first upload the video to the edX/Veda video upload page. You can then optionally enter the URL for your course About video in Publisher. For more information, see [Add a Course or Program About Video](#) and [Create a Course in Publisher](#).

For courses on Edge, see [Add a Course About Video](#) for information about how to add an About video to your course About page.

6.1.3 Course Description

Descriptive course information includes information such as the course short and long descriptions, as well as information about what learners will learn, the subject, and the difficulty level.

All of the decription information in this topic is required to create an About page.

For edx.org courses, you enter this information in Publisher. For more information, see [Creating a Course in Publisher](#).

For courses on Edge, you enter this content in Studio. For more information, see [Creating a New Course in Studio](#).

- [Course Short Description Guidelines](#)
 - [Course Long Description Guidelines](#)
 - [What You Will Learn Guidelines](#)
 - [Subject Guidelines](#)
 - [Level Guidelines](#)

Course Short Description Guidelines

An effective short description follows these guidelines.

- Contains 25–50 words.
- Functions as a tagline.
- Conveys compelling reasons to take the course.
- Follows search engine optimization (SEO) guidelines.
- Targets a global audience.

Example Short Description

The first MOOC to teach positive psychology. Learn science-based principles and practices for a happy, meaningful life.

Course Long Description Guidelines

Given the diversity of online learners, be sure to review your course description to ensure that it clearly communicates the target audience, level, and prerequisites for your course. Use concrete, unambiguous phrasing, such as a prerequisite of “understand eigenvalue decomposition” rather than “intermediate linear algebra”.

An effective long description follows these guidelines.

- Contains 150–300 words.
- Is easy to skim.
- Uses bullet points instead of dense text paragraphs.
- Follows SEO guidelines.
- Targets a global audience.

Note: The first four lines of the course long description are visible when the About page opens. Learners can select “See More” to view the full description.

Example Long Descriptions

The following long description is a content-based example.

Want to learn computer programming, but unsure where to begin? This is the course for you! Scratch is the computer programming language that makes it easy and fun to create interactive stories, games and animations and share them online.

This course is an introduction to computer science using the programming language Scratch, developed by MIT. Starting with the basics of using Scratch, the course will stretch your mind and challenge you. You will learn how to create amazing games, animated images and songs in just minutes with a simple “drag and drop” interface.

No previous programming knowledge needed. Join us as you start your computer science journey.

The following long description is a skills-based example.

Taught by instructors with decades of experience on Wall Street, this M&A course will equip analysts and associates with the skills they need to rise to employment in the M&A field. Additionally, directors and managers who have transitioned, or hope to transition, to M&A from other areas such as equities or fixed income can use this course to eliminate skill gaps.

What You Will Learn Guidelines

The “what you will learn” information describes the skills and knowledge learners will acquire in the course in an itemized list. EdX recommends that you format each item as a bullet with four to ten words.

Example What You Will Learn

- Basic R Programming
- An applied understanding of linear and logistic regression
- Application of text analytics
- Linear and integer optimization

Subject Guidelines

A primary subject is required. Optionally, you can select up to two subjects in addition to the primary subject. Only the primary subject appears on the About page.

Example Subjects

A particular course might specify the following subjects.

- Primary subject: History
- Additional subject: Architecture
- Additional subject: Anthropology

Level Guidelines

Use the following guidelines to select the level for your course.

- Introductory - No prerequisites; a learner who has completed some or all secondary school could complete the course.
- Intermediate - Basic prerequisites; learners need to complete secondary school or some university courses.
- Advanced - Significant prerequisites; the course is geared to third or fourth year university students or master's degree students.

6.1.4 Additional Course Information

Optionally, you can share additional information on your About page. This section describes this information.

- *Skill and Knowledge Prerequisites*
- *Syllabus Guidelines*
- *FAQ Guidelines*
- *Learner Testimonial Guidelines*

For courses on edx.org, you add these optional items to your course in Publisher. For more information, see *Create a Course in Publisher*.

For courses on Edge, you add these items in Studio. For more information, see *Creating a Course About Page in Studio*.

Skill and Knowledge Prerequisites

You might want to make sure that your learners have a specific set of skills and knowledge before they take your course. This information appears on the course About page.

Skill and knowledge prerequisites are optional.

For courses on edx.org, you use Publisher to specify these prerequisites. Skill and knowledge prerequisites can have up to 200 characters. For more information, see [Creating a Course in Publisher](#).

For courses on Edge, you add skill and knowledge prerequisites in Studio. For more information, see [Creating a Course About Page in Studio](#).

Example Skill and Knowledge Prerequisites

- Secondary school (high school) algebra; basic mathematics concepts
- Graduate-level understanding of Keynesian economics
- Basic algebra
- Familiarity with eigenvalue decomposition

Syllabus Guidelines

A syllabus is a review of content covered in your course, organized by week or module. To create an effective syllabus, keep the following guidelines in mind.

- Focus on topics and content.
- Do not include detailed information about course logistics, such as grading, communication policies, and reading lists.
- Format items as either paragraphs or a bulleted list.

For courses on edx.org, you add the syllabus in Publisher. The syllabus has a limit of 2500 characters, including spaces. For more information, see [Create a Course in Publisher](#).

For courses on Edge, you add the syllabus in Studio. For more information, see [Creating a Course About Page in Studio](#).

You can also add a syllabus to your course in Studio by creating a custom page or a handout. For more information, see [Adding Custom Pages](#) and [Add a Course Handout](#).

Example Syllabus

Week 1: From Calculator to Computer

Introduction to basic programming concepts, such as values and expressions, as well as making decisions when implementing algorithms and developing programs.

Week 2: State Transformation

Introduction to state transformation, including representation of data and programs as well as conditional repetition.

FAQ Guidelines

To help prospective learners, you can add any frequently asked questions (FAQ) and the answers to those questions to your About page.

For courses on edx.org, you add the FAQ in Publisher. The FAQ has a limit of 2500 characters, including spaces. For more information, see [Create a Course in Publisher](#).

For courses on Edge, you add the FAQ in Studio. For more information, see [Creating a Course About Page in Studio](#).

Example FAQ

Q: Is the textbook required?

A: No, the textbook is not required. However, you will find that it more completely explains some of the concepts that we cover quickly in the course, and will add depth to your understanding.

Q: How much is the final exam worth?

A: The final exam is worth 30% of the total grade. You can find more information about the value of each assignment on your **Progress** page.

Learner Testimonial Guidelines

A learner testimonial is a quote from a learner in the course, demonstrating the value of taking the course.

To be effective, a testimonial should contain no more than 25-50 words.

For courses on edx.org, you add the learner testimonial in Publisher. The learner testimonial has a limit of 500 characters, including spaces. For more information, see [Create a Course in Publisher](#).

For courses on Edge, you add the learner testimonial in Studio. For more information, see [Creating a Course About Page in Studio](#).

6.2 Planning Course Run Information (edx.org and Edge Courses)

Course run information, such as start and end dates, is specific to a course run. This section lists the optional and required information for course runs, as well as guidelines to help you create a successful course run.

After you have determined the information for your course run, you enter this information in Publisher, Studio, or both. For more information, see [Introduction to Publisher](#) or [Add Course and Course Run Information in Studio \(Edge Courses\)](#).

6.2.1 Planning Course Staff

You can designate a team of people to help you run your course.

For courses on edx.org, you designate the staff that appears on the About page for a specific course run in Publisher. For more information, see [Add Course Run Staff](#).

For courses on Edge, you add staff members in Studio. For more information, see [Add Course Team Members in Studio](#).

- *About Page Biography Guidelines*
- *Course Team Roles*
- *Administrative Team Roles*

About Page Biography Guidelines

Staff biographies for the course About page must include the following information.

- Name
- Title
- Email address
- Biography (1-2 paragraphs)
- Image

Note:

The instructor's image must meet the following requirements.

- Resolution of 110 x 110 pixels
- Under 256 KB in size
- .gif, .jpg, or .png file type

Additionally, biographies can optionally include the following information.

- Facebook, Twitter, and blog URLs
- List of major works

Course Team Roles

To give team members access to Studio, the instructor dashboard in the LMS, and Insights, you assign one of these course team roles to them.

- Staff
- Admin

You can assign these privileged roles when you work in either the LMS or Studio. The people who have these roles can work on your course in Studio, the LMS, and Insights. For more information about assigning roles to team members in Studio, see *Add Course Team Members*.

You can also designate teams of people to beta test your course or to moderate and manage its discussions by assigning other roles in the LMS. Beta testers and discussion team members must be enrolled in your course, but they do not need to have the Staff or Admin role. For more information, see *Beta Testing a Course* and *Assigning Discussion Moderation Roles*.

For more information about how to add course team members, see *Add Course Team Members in Studio*.

Administrative Team Roles

To provide access to features on the instructor dashboard in the LMS, you can assign the Staff role or the Admin role to course team members.

Team members who have either of these roles can work on your course in Studio immediately, and can also use the LMS and Insights. For more information about assigning roles while you run your course, see [Planning Course Staff](#).

You can also designate teams of people to beta test your course and to moderate and manage its discussions by assigning other LMS roles. The beta testers and discussion administrators must be enrolled in your course, but they do not need to have Staff or Admin access. For more information, see [Beta Testing a Course](#) and [Assigning Discussion Moderation Roles](#).

For more information about how to add course team members, see [Add Course Team Members in Studio](#).

The Staff Role

Course team members who have the Staff role can complete the following tasks.

- View the course before the course start date.
- Enroll and unenroll learners.
- Access and modify grades for individual learners. For example, users with the Staff role can reset an individual learner's attempt to answer a question.
- See course HTML errors.
- Send email messages to course participants.
- Activate course certificates.

The Admin Role

Course team members who have the Admin role can complete all the tasks that team members who have the Staff role can complete. In addition, they can complete the following tasks.

- Access and modify grades for all learners in a course. For example, users with the Admin role can reset all learners' attempts to answer a question.
- Add team members to, and remove them from, the Staff role.
- Add team members to, and remove them from, the Admin role.
- Add and remove team members as beta testers.
- Add team members to, and remove them from, the Discussion Admin or Discussion Moderator role.
- Add enrolled learners to, and remove them from, the Community TA or Group Community TA role.

Note: To moderate course discussions, team members must explicitly be added to a discussion moderation role in addition to having the course team Staff or Admin role. For more information, see [Assigning Discussion Moderation Roles](#).

6.2.2 Scheduling a Course Run

Scheduling, which includes start and end dates as well as whether the course is self-paced or instructor-paced, changes with every course run.

For courses on edx.org, you enter this information in Publisher. For more information, see [Create a Course Run](#).

For courses on Edge, you enter this information in Studio. For more information, see [Creating a Course About Page in Studio](#).

- [Guidelines for Start and End Dates](#)
- [Course Pacing](#)

Guidelines for Start and End Dates

The start and end dates you set for your course are important for prospective and current learners. Current learners see your course start or end date on their dashboards. You should consider your course dates carefully.

Course Start Date and Time

The course start date and time specify when learners can access published course content. By default, the course start date and time are set to **01/01/2030 at 00:00 UTC** to ensure that your course does not start before you intend it to.

The following guidelines can help you determine a course start date.

- Start on a Tuesday, Wednesday, or Thursday.
- Avoid major public holidays.
- Specify a month, day, and year. If you are unsure of the exact date, specify a day that is close to the estimated start date. For example, if your course will start near the end of March, specify March 31.
- Set the start time of your course early in the day, generally 00:00 Coordinated Universal Time (UTC) or earlier. Learners often expect the course to be available on the start date in their own time zones and try to access course content during the day. If you do not specify a start time for your course, the course starts at 00:00 UTC.

Although learners cannot access any part of your course before the course start date, course team members who are enrolled in the course and who have the staff, admin, or beta tester role can see published content in the course before the course start date. For information about testing your course content before the course start date, see [Beta Testing a Course](#).

Note: You can set a different advertised start date for your course. You might do this if the exact start date is uncertain. For example, you could advertise the start date as “Coming Soon”. For more information, see [Advertise a Different Start Date](#).

Course End Date and Time

The course end date and time specify when learners can no longer earn credit toward certificates. Learners can continue to complete available coursework, but cannot earn credit after the course ends. Learners who have earned certificates can view the certificates soon after the course end date.

In self-paced courses, course teams can make certain course components unavailable based on the course end date. For example, course teams can make a final exam unavailable after the end date for a self-paced course. For more details, see [Hide a Subsection Based on Date](#).

Important: If you do not set a course end date, learners cannot access earned certificates.

The Learner's View of Course Start and End Dates

When learners browse courses, the start date for each course is visible in the course catalog and in the course's About page.

The screenshot shows three course cards in a grid:

- PurdueX Personal Finance**: Starts: January 10, 2017
- BAX The Journey of Writing and Scripts in Egypt**: Starts: January 9, 2017 (This card is circled in pink)
- ASUx English Composition**: Starts: January 9, 2017

Home > All Subjects > Computer Science > Introduction to C++



Introduction to C++

Get a brief introduction to the C++ language from the experts at Microsoft.

Microsoft

January 11, 2017

Enroll Now

I would like to receive emails and learn about other offers related to Introduction to C++.

After learners enroll in courses, the courses appear on their course dashboards. To access the dashboard, learners select their usernames and then select **Dashboard**. For a course that is in progress or has not yet started, the start date is visible. For a course that has ended, the course end date is visible.



HTML5 Introduction

W3Cx - HTML5.0x
Started - Jul 19, 2016

Related Programs: [HTML5 from W3C XSeries](#)

Pursue a Certificate of Achievement to highlight the knowledge and skills you gain in this course.

It's official. It's easily shareable. It's a proven motivator to complete the course.
[Learn more about the verified Certificate of Achievement.](#)

[Upgrade to Verified](#)



War for the Greater Middle East

BUx - INTL301x
Ended - Nov 30, 2015

Final course details are being wrapped up at this time. Your final standing will be available shortly.

[View Archived Course](#)

Course Pacing

This topic describes the difference between instructor-paced and self-paced courses.

Overview of Course Pacing

When you create an edX course, you can set the schedule of the course, including due dates for assignments or exams, or you can allow learners to work at their own pace. Courses that follow a schedule that you set are known as instructor-paced courses. Courses that allow learners to submit assignments at any time before the course ends, without internal due dates, are known as self-paced courses.

An indicator for the pacing for your course appears on the **Course Outline** page. By default, courses are instructor-paced.

The screenshot shows the 'Course Outline' page in edX Studio. At the top right are buttons for '+ New Section', 'Collapse All Sections', and 'View Live'. Below the header, the 'Content' section is visible. A note states 'Course Start Date: Oct 10, 2015 at 00:00 UTC'. To the right of this, the 'Course Pacing' setting is highlighted with a red oval and labeled 'Instructor-Paced'. A sub-section titled 'Modes' is expanded, showing a checked checkbox for 'Released: Dec 31, 2013 at 00:00 UTC'. Below this is a list item 'Ionian, Dorian, and Phrygian' with its own edit controls. On the right side of the content area, there's a sidebar titled 'Creating your course organization' with instructions: 'You add sections, subsections, and units directly in the outline.' and 'Create a section, then add subsections and units. Open a unit to add course components.'.

Note: You cannot change the course pacing after the course start date has passed.

Instructor-Paced and Self-Paced Courses

Instructor-paced courses progress at the pace that the course author sets. You set release dates for content and due dates for assignments, and assignment due dates are visible in the LMS. Learners cannot access course content before its release date, and learners must complete assignments by their due dates.

In self-paced courses, learners can access all course materials when the course begins, and assignments do not have due dates. You do not have the option to set release dates for course content or due dates for assignments. The LMS shows indicators for graded assignments but no due dates. Learners can complete course material at any time before the course end date.

Instructor-Paced

This screenshot shows the 'Ionian, Dorian, and Phrygian Settings' dialog. It includes fields for 'Release Date and Time' (Release Date: 10/15/2015, Release Time in UTC: 00:00), 'Grading' (Grade as: Homework), 'Due Date' (Due Date: 11/1/2015, Due Time in UTC: 00:00), and 'Student Visibility' (checkbox for Hide from students). At the bottom are 'Save' and 'Cancel' buttons.

Self-Paced

This screenshot shows the same 'Ionian, Dorian, and Phrygian Settings' dialog, but for a self-paced course. It lacks the 'Release Date and Time' and 'Due Date' fields. Instead, it includes a 'Grading' section with a dropdown menu set to 'Homework' and a 'Student Visibility' section with a checkbox for 'Hide from students'. At the bottom are 'Save' and 'Cancel' buttons.

Note: If you set due dates for assignments or exams in an instructor-led course and later change the course to be self-paced, Studio stores the due dates that you previously set. If you change the course back to instructor-paced later,

Studio restores the due dates.

For more information about the way learners experience instructor-paced and self-paced courses, see [Differences Between Instructor- and Self-Paced Courses](#) in the *edX Learner's Guide*.

6.2.3 Additional Course Run Information

Optional additional information that may change with each course run includes information about the languages that course content is available in, as well as the time you expect learners to spend with your course.

For edx.org courses, you enter this information in Publisher. For more information, see [Creating a Course Run in Publisher](#).

For courses on Edge, you enter this content in Studio. For more information, see [Creating a Course About Page in Studio](#).

Language Guidelines

You are required to specify a language or languages for the following content.

- Course content, including text
- Video transcripts

Optionally, you can also specify additional languages for course videos.

Effort Guidelines

Effort indicates the number of hours each week you expect learners to work on your course, rounded to the nearest whole number.

6.3 Creating and Announcing a Course Using Publisher (edx.org Courses)

Note: This process applies to courses on the edx.org site. If your course will run on Edge, you create the course and the About page in Studio. For more information, see [Creating a New Course in Studio](#) or [Creating a Course About Page in Studio](#).

Publisher is a companion to Studio. The topics in this section provide an introduction to the Publisher tool and describe the Publisher process, from the time when the course team creates a course to the time when the About page is published on edx.org.

When you are ready to create a course and course run on edx.org, you add information in the Publisher tool. The information that you enter depends on your goal.

- **If your goal is to enter course content in Studio immediately**, you enter a small amount of specific course and course run information in Publisher. EdX will then create a Studio URL for a course run, and you can add content and modify settings in Studio. For more information, see [Access a Course Run in Studio](#).
- **If your goal is to create a course About page**, you enter all required information in Publisher. EdX then creates an About page for your course run and publishes the About page on edx.org.

For more information, see the following topics.

6.3.1 Introduction to Publisher

Note: This information applies to courses on the edx.org site. If your course will run on Edge, you create the course and the About page in Studio. For more information, see *Creating a New Course in Studio* or *Creating a Course About Page in Studio*.

EdX Publisher is a tool that allows course teams, edX marketing, edX project coordinators (PCs), and an edX publisher to work together to create an About page. The Publisher tool tracks each action and sends email notifications when actions are complete or required. You can view the status of your About page in Publisher at any time.

This topic introduces new terms that Publisher uses, provides an overview of the Publisher process, and explains how to complete common tasks.

- *Signing In to Publisher*
- *Publisher Terms*
- *The Publisher Process*

Signing In to Publisher

Publisher is a separate tool from Studio.

To sign in to Publisher, go to <https://prod-edx-discovery.edx.org/publisher>, and then enter your edX username and password.

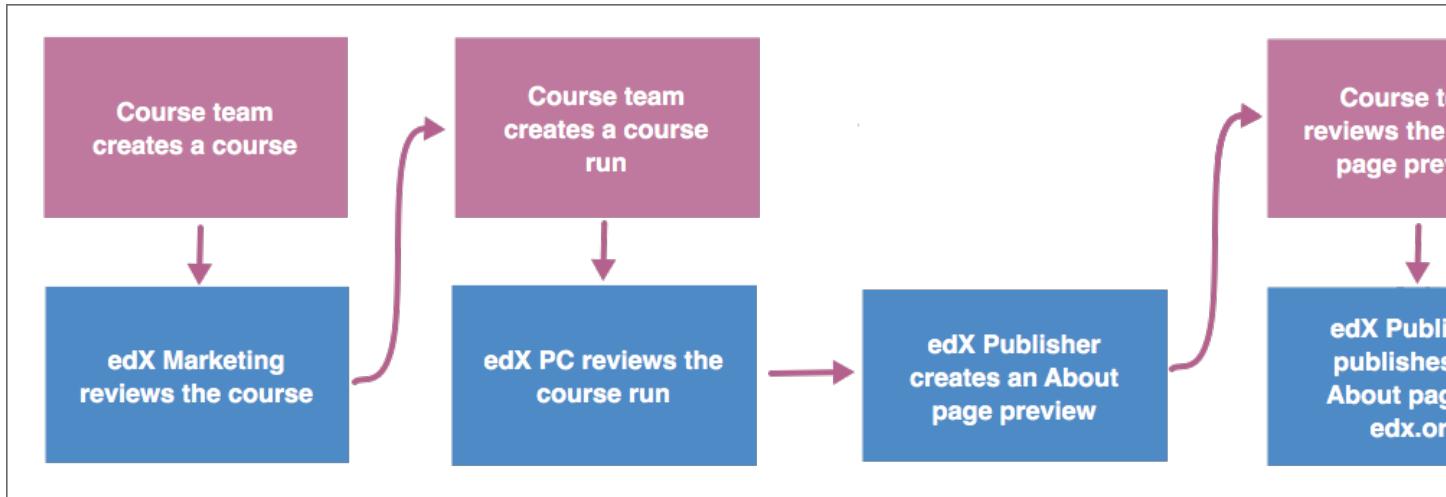
Publisher Terms

To use Publisher, you need to be familiar with the following terms.

- **course:** A collection of lessons presented by an instructor or instructors. Information about a course remains true every time the course is run on edX and includes the course name, number, description, and image.
- **course run:** A version of the course that runs at a particular time. Information about a course run includes start and end dates, as well as staff and the languages the course is available in.
- **publisher:** The member of the edX team who converts the information from the Publisher tool into an About page on edx.org.
- **Studio URL:** Sometimes also called a “Studio instance”, the Studio URL is the location that contains course content such as videos and exercises. Every course run has a unique Studio URL.

The Publisher Process

To create and announce an edX course, the course team and the edX team complete the following process. You can click the image to enlarge it.



1. *Create the course.*
 - (a) The course team creates a course.
 - (b) The edX marketing team reviews the course for search engine optimization (SEO).
 - (c) The course team finalizes the course.
2. *Create the course run.*
 - (a) The course team creates a course run for the course.
 - (b) The course team edits the course run, adding any additional required information.
 - (c) The edX PC reviews the course run.
 - (d) The course team finalizes the course run.
3. *Publish the About page.*
 - (a) The edX publisher creates a preview of the About page for the course run.
 - (b) The course team reviews the About page preview.
 - (c) The edX publisher publishes the About page.

Some of these steps can occur concurrently. For example, a course team can create and edit a course run before, while, or after edX marketing reviews a course. However, the course team must finalize the course before the course team can send the course run to the edX PC for review.

6.3.2 Creating a Course in Publisher

Note: This process applies to courses on the edx.org site. If your course will run on Edge, you create the course and the About page in Studio. For more information, see [Creating a New Course in Studio](#) or [Creating a Course About Page in Studio](#).

This section describes the process of creating a course in Publisher. This section also includes information about finding a course that has been created, adding a comment to a course, and other actions.

The Publisher Course Creation Process

In Publisher, a course contains the following information.

Note: Course information remains true for every run of the course. Course run information changes each time the course is run.

Required	Optional
Title	Additional subjects
Number	Learner testimonials
Enrollment track (also called certificate type)	FAQ
Price of a certificate (if the course offers a certificate)	Syllabus
Short and long description	
What learners will learn	
Primary subject	
Image	
Prerequisites	
Level	
Link to the course About video	

For more information about how to determine this information for your course, see [Planning Course Information \(edx.org and Edge Courses\)](#).

After you have determined and gathered this information for your course, you use the following process to create the course in Publisher.

1. [Create the course in Publisher](#). In this step, you provide basic information to create a page for the course in Publisher.
2. [Edit the course](#), adding all required information for the About page on the page for the course in Publisher.
3. [Send the course to the edX marketing team](#) for review.
4. After the edX marketing team reviews the course, [review the edX marketing feedback and finalize the course](#).

Create a Course in Publisher

To create a course in Publisher, follow these steps.

Note: To find a course that has been created, see [Find a Course in Publisher](#).

1. [Sign in to Publisher](#).
2. Use one of the following methods to create a new course.
 - On the dashboard, select **Add a New Course**.
 - On the **Courses** page, select **Courses**, and then select **Create New Course**.
3. On the **Create New Course** page, specify the following information.
 - The name of the course administrator for your organization.
 - The course title.
 - The course number.

- The enrollment track (also called certificate type) that the course offers. For more information, see [enrollment track](#).
 - The price for a certificate in the course. If the course does not offer certificates, leave the default value of 0 in the **Price** field.
4. Select the action that you want to take after you create a course.
- If you want to create a new course run immediately after you create the course, select **I want to add a run to this course at this time**.
 - If you want to add more course information immediately after you create the course, leave this option blank.
5. Select **Create New Course**.

If you did not select the **I want to add a run to this course at this time** option, the page for your course opens. This page lists the course information that you have entered and the additional course information that is required for edX to create an About page. You can edit course information at any time before you send the course to edX marketing for review. For more information, see [Edit a Course in Publisher](#).

If you selected **I want to add a run to this course at this time**, the page for a course run of this course opens when you select **Create New Course**. On this page, you enter basic information about a course run. When you create the course run, Publisher immediately creates a Studio URL for the course, and you can enter content in Studio. For more information, see [Creating a Course Run in Publisher](#) or [Access a Course Run in Studio](#).

Find a Course in Publisher

To find a course that has already been created, [sign in to Publisher](#) and use one of the following methods.

- In the table on the **Courses** page, click any column header to sort the table by that column, and then look for the course that you want. Available columns include “Course Name”, “Course Number”, “Course Team Status”, and more.
- In the **Search** box on the **Courses** page, enter the name or course ID of the course that you want, and then select **Search**.

For more information about creating a course, see [Create a Course in Publisher](#).

For more information about editing a course, see [Edit a Course in Publisher](#).

Edit a Course in Publisher

Note: You can edit your course at any time. However, keep the following guidelines in mind.

- Changes to a course page affect not only the current course run, but all future course runs.
 - If you change a course after you have finalized the course, you must send the course to edX for review again.
-

At the top of the course page, “breadcrumbs” are visible that list the name of the course. For example, the breadcrumbs may be Courses > Introduction to Music Theory.

To edit a course in Publisher, follow these steps.

1. [Sign in to Publisher](#).
2. In Publisher, go to the **Courses** page, and select the course that you want from the list.

Note: To find a course, see *Find a Course in Publisher*.

3. On the page for the course, select **Edit**.
4. On the **Edit Course** page, enter all the required information, and then select **Update Course**.

Send a Course to edX Marketing for Review

After you have entered all of the required information for your course, you can send the course to the edX marketing team for review.

To send a course for marketing review, follow these steps.

1. *Sign in to Publisher*.
2. In Publisher, go to the **Courses** page, and select the course that you want from the list.
3. On the page for the course, locate **Reviews** in the right pane, and then select **Send for Review**.

When you send a course to edX for marketing review, the edX marketing team reviews the course and makes suggested changes in Publisher. When the edX marketing team has reviewed the course, the course team receives an email message that includes a link to the course page. You can select the link in the message or open Publisher to go to the course page, review any changes, and finalize the course.

Review Changes and Finalize the Course

When the edX marketing team has finished reviewing the course, you can review the changes and feedback from the edX marketing team, make final changes, and mark the course as reviewed.

Changes that the edX marketing team has made are color coded. Additions are highlighted in green, and deletions are highlighted in red. You can accept or reject the changes. You can also make any additional changes that you want.

To review the changes, make final changes, and mark the course as reviewed, follow these steps.

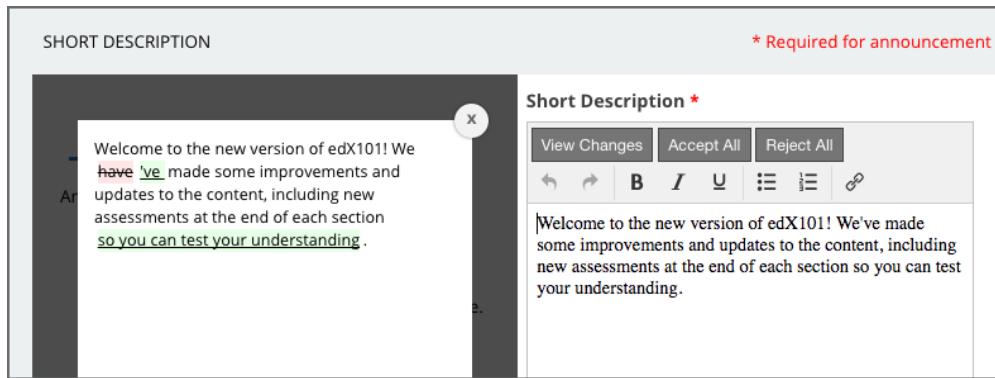
1. Use one of the following methods to open the course page.
 - Select the link in the email message.
 - *Sign in to Publisher*, go to the **Courses** page, and select the course that you want from the list.

When the page for the course opens, the changes that the edX marketing team has made are visible.

2. Review the changes from the edX marketing team, and accept the changes or make additional changes. Deletions are indicated in pink, and additions are indicated in green.
 - **If you are satisfied with all of the changes**, under **Revision History**, select **Accept All**.
 - **If you want to reject all changes** and return to an earlier version of the course, follow these steps.
 - (a) Under **Revision History**, select the version that you want. You see that version together with indicators of the changes that have been made.
 - i. Select **Restore to this version**.
 - **If you want to accept only some of changes or make additional changes**, follow these steps.
 - (a) Under **Revision History**, select **Edit**.

When you select **Edit**, the **Edit Course** page opens. The pink and green change indicators are no longer visible. Instead, if the text in a field has changed, that field now has three buttons: **View Changes**, **Accept All**, and **Reject All**.

- (b) To view the changes, select **View Changes**. A field opens to the left of the text editing field, showing the pink and green change indicators.



- (c) In the text editing field, select **Accept All**, **Select Reject All**, or overwrite the existing text until you are satisfied.

3. Select **Update Course**.

4. When you are satisfied with the information on the course page, finalize the course by selecting **Mark as Reviewed** under **Reviews**.

The status changes to **Reviewed**.

After you have finalized the course, you can create a course run or send a previously created course run for review. For more information, see [Create a Course Run](#) or [Send a Course Run to the edX PC for Review](#).

Share the Suggested Marketing Review Changes

You can share the edX marketing team's suggestions with people who do not have access to Publisher by printing the course page as a PDF. The procedure to print a web page as a PDF varies by browser. Check your browser's documentation for specific instructions.

Add a Comment to a Course in Publisher

You and other Publisher users can add a comment to a course at any time. When you add a comment, the comment is visible to the edX team and other Publisher users at your organization. Publisher automatically sends an email notification that includes the comment to the edX marketing team.

To add a comment to a course, follow these steps.

1. [Sign in to Publisher](#).
2. In Publisher, go to the **Courses** page, and select the course that you want from the list. For more information, see [Find a Course in Publisher](#).
3. On the page for the course, enter your text in the **Comment** field, and then select **Add comment**.

Check the Status of a Course in Publisher

You can check the status of a course at any time.

For an overview of a course, open Publisher and select **Courses** in the left pane. The table lists each course that you have permission to view, along with the following information for that course.

- The edX project coordinator.

- The number of course runs that have been created.
- Whether the course team has reviewed the course (“Reviewed”) or is currently working on the course (“In Draft”).
- The day that the course team created or reviewed the course.
- Whether edX has reviewed (“Reviewed”), is currently reviewing (“In Draft”), or has not received (“n/a”) the course.
- The date when edX reviewed the course or the course team sent the course for review.

To check the status of a course, follow these steps.

1. *Sign in to Publisher.*
2. In Publisher, go to the **Courses** page, and select the course that you want from the list.
3. On the page for the course, locate **Reviews** in the right pane.

Under **Reviews**, the following information is visible.

- The member of the course team who sent the course for review.
- The date and time the course was sent for review.
- The name of the member of the edX marketing team who is completing the review.
- The number of days the course has been in review.

6.3.3 Creating a Course Run in Publisher

Note: This process applies to courses on the edx.org site. If your course will run on Edge, you create the course and the About page in Studio. For more information, see [Creating a New Course in Studio](#) or [Creating a Course About Page in Studio](#).

This section describes the process of creating a course run in Publisher.

Note: As soon as you create a course run in Publisher, Studio creates the same course run in Studio. For more information, see [Create a Course Run](#) or [Access a Course Run in Studio](#).

The Publisher Course Run Creation Process

In Publisher, a course run contains the following information.

Required	Optional
Start and end date	Program association
<i>Staff</i>	Estimated effort
Pacing	Length
Content language	Video language
Transcript languages	

Note: Course certificates are associated with course runs. However, you configure course certificates in Studio. For more information, see [Setting Up Certificates in Studio](#).

For more information about how to determine this information for your course run, see *Planning Course Run Information (edx.org and Edge Courses)*.

After you have determined and gathered this information for your course run, you use the following process to create the course run in Publisher.

1. *Create the course run.* In this step, you provide only basic information about the course run, and Publisher creates a page for the course run.

Note: As soon as you create a course run in Publisher, Studio creates a URL for the course run in Studio. For more information, see *Create a Course Run* or *Access a Course Run in Studio*.

2. *Edit the course run*, adding all required information for the About page.
3. *Send the course run to the edX PC for review.*

Usually, after the PC reviews the course run, the edX publisher receives a notification. The edX publisher role then creates an About page preview.

In some cases, the PC makes changes and returns the course run to the course team. In these cases, the course team *reviews the edX PC feedback, and then finalizes the course run.*

4. *Accept or decline the About page preview.*

Create a Course Run

To create a course run in Publisher, follow these steps.

Note: If one or more course runs have been published, Publisher pre-fills some information on the **New Course Run** page based on the last course run that has an About page on edx.org.

1. *Sign in to Publisher.*
2. Use one of the following methods to open the **New Course Run** page.
 - On the dashboard, select **Add a Course Run**. Then, on the **New Course Run** page, select the course that you want in the **Find Course** list.
 - On the **Courses** page, select the course that you want. Then, on the page for the course, select **Add Run**.
 - When you create a new course, select **I want to add a run to this course at this time** at the bottom of the page, and then select **Create New Course**.
3. On the **New Course Run** page, enter the following information.
 - The course start and end dates. Times are in universal coordinated time (UTC).
 - Course pacing.
4. Select **Create New Course Run**.

The page for the course run opens. This page lists the course run information that you have entered and the additional course run information that is required for edX to create an About page.

At the top of the course run page, “breadcrumbs” are visible that list the name of the course and the course run. For example, the breadcrumbs may be Courses > Introduction to Music Theory > Self-paced: June 1, 2017.

Note: As soon as you select **Create New Course Run** in Publisher, Studio creates the same course run in Studio, and you can add course content in Studio. A link to the URL for the course run in Studio appears under **Studio URL** on the course run page.

Additionally, when Publisher creates a Studio URL for the course run, Studio adds the user who created the course run as a course team member. That course team member must then add other course team members in Studio.

Access a Course Run in Studio

When you create a course and a course run in Publisher, Publisher immediately creates a URL for that course run in Studio. You can then use that URL to access the course run in Studio and add content to the course run.

Note: When Publisher creates a Studio URL for the course run, Studio adds the user who created the course run as a course team member. That course team member must then add other course team members in Studio.

Additionally, Publisher sends an email notification to the course team. The email notification contains a link to the course run in Studio and to the course run page in Publisher.

Information Required for a Studio URL

To create a course run URL that you can access in Studio, you must enter the following information in Publisher.

Course Information

- The name of the course administrator for your organization.
- The course title.
- The course number.
- The course enrollment tracks.
- The price of a certificate for the course, if the course offers certificates.

Course Run Information

- The course start and end dates. Times are in universal coordinated time (UTC).
- Course pacing.

You enter this information when you create a course and course run. For information about how to create a course and a course run, see [Create a Course in Publisher](#) and [Create a Course Run](#).

Accessing a Course Run in Studio

When Publisher has created a URL for the course run in Studio, the URL is visible on the page for that course run in Publisher. Additionally, you receive a notification email message that contains the course run URL.

To open the course run in Studio and add content to the course run, complete one of the following actions.

- In the notification email message, select the link for the course run URL.
- [Sign in to Publisher](#), and then locate the **Course Runs** heading on the page for the course. Then, in the list of course runs and accompanying Studio URLs, select the URL for the course that you want.



- *Sign in to Publisher*, and then select the link under **Studio URL** on the page for the course run.

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Studio URL
course-v1:MITx+4.605x+3T2018

Start Date (time in UTC)
Sept. 1, 2018, midnight

End Date (time in UTC)
Sept. 1, 2019, midnight

Edit a Course Run

When you create a course run in Publisher, Studio automatically creates a URL for the course run. The course team then has two options.

- Enter content for the course run in Studio. For more information, see *Access a Course Run in Studio*.
- Continue editing the course run in Publisher. For more information, see *Edit a Course Run in Publisher*.

Edit a Course Run in Publisher

Note: You do not have to enter all of the required information for the course run at one time. You can return to the course run page and add information at any time before you send the course run for review.

To edit a course run, follow these steps.

1. *Sign in to Publisher*.
2. Use one of the following methods to open the page for the course run.
 - On the dashboard, select the **In Development** tab, and then select the course run that you want. You can identify the course run by the start date.
 - On the **Courses** page, select the course that you want. When the page for the course opens, under **Course Runs**, select the course run.

You can identify a course run by the course run's pacing and start date. For example, the name of a course run may be **Self-paced: June 01, 2017 or June 1, 2017 – Self-paced**.
3. On the page for the course run, select **Edit**.
4. Add the required information for the course run in the fields on the page.
5. When you have made your changes, select **Update Course Run**.

Add Course Run Staff

Course run staff include the primary instructor or instructors for the course run. Instructor information includes the following information.

Required	Optional
<i>Instructor image</i>	Facebook URL
First name	Twitter URL
Last name	Blog URL
Title	Major works
Email address	
Organization	
Biographical information	

Search for an Instructor

Note: Before you create a new instructor, we strongly recommend that you search for the instructor that you want to add, to make sure the instructor is not already in Publisher.

1. [Sign in to Publisher](#).
2. Use one of the following methods to open the page for the course run.
 - On the dashboard, select the **In Development** tab, and then select the course run that you want. You can identify the course run by the start date.
 - On the **Courses** page, select the course that you want. When the page for the course opens, under **Course Runs**, select the course run.
You can identify a course run by the course run's pacing and start date. For example, the name of a course run may be **Self-paced: June 01, 2017** or **June 1, 2017 – Self-paced**.
3. On the page for the course run, select **Edit**.
4. On the **Edit Course Run** page, locate the **Course Staff** section.
5. Determine whether the instructor exists in Publisher. To do this, in the **Search for Instructor** field, enter two or more letters of the instructor's first or last name.
 - If the name of the instructor appears under the **Search for Instructor** field, select that instructor. The instructor appears below the field. You do not have to complete any more steps unless you need to edit the information for that instructor. To edit the information for an instructor, see [Edit an Instructor](#).
 - If the name of the instructor does not appear, click outside the **Search for Instructor** field, and then select **Create New Instructor**.

Create an Instructor

Note: To prevent duplication, we strongly recommend that you search for an instructor before you create a new instructor.

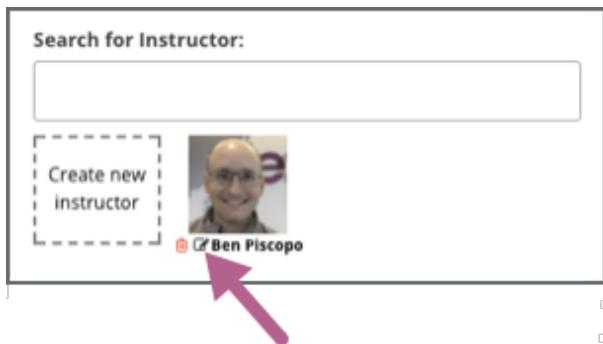
To create an instructor, follow these steps.

1. Follow the steps in [Search for an Instructor](#) to make sure the instructor that you want has not already been added.
2. In the **Course Staff** section, select **Create New Instructor**.
3. In the **New Instructor** form that opens, [add an instructor image](#).
4. Enter information in all of the required fields.
5. (optional) Enter information in the optional fields.
6. Select **Add staff member**.

Edit an Instructor

Note: You can only edit an instructor if you created the instructor, or if you are part of the same organization as the instructor.

1. [Sign in to Publisher](#).
2. Use one of the following methods to open the page for the course run.
 - On the dashboard, select the **In Development** tab, and then select the course run that you want. You can identify the course run by the start date.
 - On the **Courses** page, select the course that you want. When the page for the course opens, under **Course Runs**, select the course run.
You can identify a course run by the course run's pacing and start date. For example, the name of a course run may be **Self-paced: June 01, 2017** or **June 1, 2017 – Self-paced**.
3. On the page for the course run, select **Edit**.
4. On the **Edit Course Run** page, locate **Staff**, locate the instructor that you want, and then click the “edit” icon next to the instructor’s name.



Specify an Organization for the Instructor

Each instructor must have an associated organization.

To specify an organization for an instructor, follow these steps.

1. Use one of the following methods to open the **New Instructor** or **Update Instructor** form.
 - On the **Edit Course Run** page, locate **Staff**, and then select **Add New Instructor**.

- Follow the steps in [Edit an Instructor](#).
- 2. Next to **Organization**, click to open the drop-down list of organizations.
- 3. If the organization that you want is listed, select that organization.

If the organization that you want is not listed, or you want to specify more than one organization for the instructor, follow these steps.

- (a) Under the **Instructor** field, select **Enter a different organization**.
- (b) In the **Organization** field, type the name of the organization or organizations that are associated with the instructor. For example, you might enter the following information.

MIT and Harvard

Note: Only enter the name of the organization or organizations and words such as “and”. Do not enter additional text, such as “This instructor is affiliated with MIT and Harvard”.

Add an Instructor Image

Before you add an instructor image, make sure that the image conforms to the following guidelines.

- The image dimensions must be 110px x 110px to prevent distortion.
- The image size must be less than 256KB.

Note: To keep your images small, consider using .jpg files instead of .png files.

To add an instructor image, follow these steps.

1. Use one of the following methods to open the **New Instructor** or **Update Instructor** form.
 - On the **Edit Course Run** page, locate **Staff**, and then select **Add New Instructor**.
 - Follow the steps in [Edit an Instructor](#).
2. On the **New Instructor** or **Update Instructor** form, select **Click here to upload your image**.
3. On your computer, locate the image file that you want, and then select **Open**.

After you upload the image, the image appears in the **New Instructor** or **Update Instructor** form and on the page for the course run.

Send a Course Run to the edX PC for Review

After you have finished editing the course run, you can send the course run for review by the edX PC.

To send the course run for review, follow these steps.

1. [Sign in to Publisher](#).
2. Use one of the following methods to open the page for the course run.
 - On the dashboard, select the **In Development** tab, and then select the course run that you want. You can identify the course run by the start date.
 - On the **Courses** page, select the course that you want. When the page for the course opens, under **Course Runs**, select the course run.

-
3. On the page for the course run, select **Send for Review**.

When the PC reviews the course run, if the PC does not make any changes, the edX publisher then creates an About page preview for the course. The course team accepts or declines the preview. For more information, see [Publishing an About Page](#).

In some cases, the PC makes changes and returns the course run to the course team. In these cases, the course team then [*finalizes the course run*](#).

Add a Comment to the Course Run

You and other Publisher users can add a comment to a course run at any time. When you add a comment, the comment is visible to anyone who views the course run page. Additionally, Publisher sends an email notification that includes the comment to the PC for the course run, as well as the project manager for the organization.

To add a comment to a course run, follow these steps.

1. [Sign in to Publisher](#).
2. Use one of the following methods to open the page for the course run.
 - On the dashboard, select the **In Development** tab, and then select the course run that you want. You can identify the course run by the start date.
 - On the **Courses** page, select the course that you want. When the page for the course opens, under **Course Runs**, select the course run.
3. On the page for the course, enter your text in the **Comment** field, and then select **Add comment**.

Finalize a Course Run

Note: Usually, when you submit a course run for PC review, the PC reviews the course run, the edX publisher role receives a notification, and then the edX publisher role publishes the About page.

In some cases, the PC makes changes and returns the course run to the course team. In these cases, the course team reviews the edX PC feedback, and then finalizes the course run. This page describes how to finalize the course run.

To finalize a course run, you mark it as reviewed in Publisher.

1. [Sign in to Publisher](#).
2. Use one of the following methods to open the page for the course run.
 - On the dashboard, select the **In Development** tab, and then select the course run that you want. You can identify the course run by the start date.
 - On the **Courses** page, select the course that you want. When the page for the course opens, under **Course Runs**, select the course run.
3. On the course run page, finalize the course. To do this, under **Reviews**, select **Mark as Reviewed**.

The status changes to **Reviewed**.

When you mark a course run as reviewed, the Publisher tool automatically sends a notification to the edX publisher. The edX publisher then creates a preview of the About page for the course run, and the course team accepts or declines the About page preview. For more information, see [Publishing an About Page](#).

6.3.4 Publishing an About Page

This topic describes the process of publishing a course About page on edx.org.

Note: This process applies to courses on the edx.org site. If your course will run on Edge, you create the course and the About page in Studio. For more information, see [Creating a New Course in Studio](#) or [Creating a Course About Page in Studio](#).

- [Verify Studio Information](#)
- [Accept or Decline the About Page Preview](#)
- [View the Published About Page](#)

After the course team has [finalized the course run](#), the About page for the course run is almost ready to be published on edx.org. The process of publishing an About page in Publisher includes the following steps.

1. The course team [verifies that all necessary information has been entered in Studio](#).
2. The edX publisher creates a preview of the About page and sends the preview to the course team.
3. The course team [accepts or declines the preview](#). If the course team declines the preview, the course team works with edX until the course team accepts the preview.
4. The edX publisher publishes the About page on edx.org.
5. The course team [views the published About page](#).

Verify Studio Information

Before the About page for a course run can be published, the course team must verify that following information for the course run has been entered in Studio.

- The course run start and end date.
- The pacing for the course run.
- The course image.
- Names, titles, and signature images for all certificate signatories.

For more information, see the following topics.

- [Set Start and End Dates and Times in Studio](#)
- [Set Pacing for Your Course in Studio](#)
- [Add a Course Image in Studio](#)
- [Setting Up Certificates in Studio](#)

Accept or Decline the About Page Preview

After the course and course run have been finalized and all Studio information has been entered, the edX publisher creates a preview for the About page for the course run.

When the edX publisher creates a preview for an About page, a link to the About page preview becomes available on the course run page. Additionally, the Publisher tool sends an email notification to the course team with a link to the course run page. The course team can then review, and accept or decline, the preview.

To accept or decline an About page preview, follow these steps.

1. Use one of the following methods to open the About page preview.
 - Select the link in the email message.
 - Open the preview from the dashboard.
 - (a) On the **Dashboard** page, select the **In Preview** tab.
 - (b) In the list, locate the course run that you want.
 - (c) Under **Preview URL**, select the link for the course run.
 - Open the preview from the course run page.
 - (a) Open the course run page.
 - (b) Under **About Page Preview**, select **View About page preview**.

The preview for the About page opens.

2. Review the About page preview carefully.
3. Accept or decline the preview.
 - To accept the preview, return to the page for the course run, and then select **Accept**.
 - To decline the preview, follow these steps.
 - (a) Return to the page for the course run, and then select **Decline**.
 - (b) In the **Reason for declining preview** field, enter a comment, and then select **Submit**.

If the course team declines the preview, the course team works with the edX PC to make any necessary changes. The edX publisher then creates a new About page preview for the course team to review.

View the Published About Page

After the course team has accepted the About page preview for a course run, the edX publisher publishes the About page on edx.org.

When the edX publisher publishes the About page on edx.org, a link to the About page becomes available on the course run page. Additionally, the Publisher tool sends an email notification to the course team with a link to the About page. The course team can use either of these links to view the published About page.

For information about how to update course run information after the About page has been published, see [Change a Course Run After the About Page Is Published](#).

6.3.5 Add a Course or Program About Video

Note: This process applies to courses on the edx.org site. If your course will run on Edge, you add the About video in Studio. For more information, see [Add a Course About Video](#).

When you add an About video for a course or a program, you upload the video to the edX/Veda video upload page. The PC then adds the About video to the Publisher course page.

To add an About video for a course or program that is running on edx.org, follow these steps.

1. In your browser, go to the edX/Veda video upload page at <http://veda.edx.org/upload/>.
2. Enter a title for the video that includes the course number and name or the program name. For example, the title might be `edx101: Creating an edX Course` or `edx VideoX XSeries: Creating Video for the edX Platform`.

You can abbreviate the full name of the course or program. However, the information that you enter should clearly identify your course or program.

Note: If problems occur when you try to upload the About video by using Veda, try to upload the About video in a different browser, such as [Mozilla Firefox](#) or [Safari](#).

6.3.6 Change a Course Run After the About Page Is Published

If the following information changes after the course run About page is published, you must update this information in both Publisher and Studio.

- Course image
- Course run dates
- Course run pacing

For more information about how to update this information in Publisher, see [Edit a Course in Publisher](#) and [Edit a Course Run in Publisher](#).

For more information about how to update this information in Studio, see [Add Course and Course Run Information in Studio \(Edge Courses\)](#).

For any other changes, contact the edX PC for the course.

6.3.7 Change Publisher Settings

In the Publisher settings, you can change the course team admin or turn off email notifications.

Change the Course Team Admin

On the course team, only the user who is listed as the course team admin can edit the course or course run. Other members of the course team can view but cannot edit this information. You can change the course team admin at any time.

To change the course team admin, follow these steps.

[Sign in to Publisher](#). #. Open the page for the course or the course run.

- To open the page for the course, go to the **Courses** page, and select the course that you want from the list.
 - To open the page for the course run, use one of the following methods.
 - On the dashboard, select the **In Development** tab, and then select the course run that you want. You can identify the course run by the start date.
 - On the **Courses** page, select the course that you want. When the page for the course opens, under **Course Runs**, select the course run.
1. On the page for the course or the course run, locate **Course Team** under **Reviews**.

2. Next to the name of the current course team admin, select **Change**.
3. In the list, select the name of the new course team admin.
4. Select **Change**.

Turn Off Publisher Email Notifications

You can turn off email notifications from any page in Publisher.

To turn off email notifications, select your username in the upper right corner of the page, and then click the on/off switch next to **Email notifications**.

6.4 Add Course and Course Run Information in Studio (Edge Courses)

Note: This information applies only to courses that run on Edge. For courses that run on edx.org, you add course and course run information in Publisher. **You only enter information in Studio if information changes after the course run About page is published.** For more information, see *Change a Course Run After the About Page Is Published*.

For courses that run on Edge, you create courses and course runs entirely in Studio. You also add course staff and specify other optional information in Studio.

For more information, see the following topics.

6.4.1 Creating a New Course in Studio

This topic describes how to use Studio to create and set up a course.

Note: This process applies to courses on the edX Edge site. If your course will run on edx.org, see *The Publisher Course Creation Process*.

You must have the correct permissions to create courses on the edX Edge site. For more information, see *Use Studio on Edge*.

- [Create a Course](#)
 - [Edit a Course](#)
 - [Change the Course Title or Number](#)

To create and run a course, you can either create an entirely new course in Studio, or you can re-run an existing course. For more information about re-running a course, see *Re-running a Course*.

You can also *export* and *import* courses as XML files. You can do this when you need to back up a course or edit the course in XML.

Create a Course

Note: This process applies to courses on the edX Edge site. If your course will run on edx.org, see [Creating and Announcing a Course Using Publisher \(edx.org Courses\)](#).

To create a course, follow these steps.

1. Sign in to Studio.
2. Select **New Course**.
3. Enter the following information about your course.

Important: The values that you enter for the organization, course number, and course run cannot be edited after you create your course.

- For **Course Name**, enter the title of your course. For example, the name might be “Sets, Maps, and Symmetry Groups”. Use title capitalization for the course title, and normal spacing and punctuation.
- For **Organization**, you enter the identifier for your organization. Do not include spaces or special characters.
- For **Course Number**, you enter both a subject abbreviation and a number. For example, for public health course number 207, enter PH207. For math course 101x, enter Math101x. Do not include spaces or special characters in the course number.

Note: If your course will be public, be sure to include the “x”. If it is exclusively an on campus offering, do not include the “x”.

- For **Course Run**, you enter the term in which your course will run. For example, enter 2014SOND or T2_2014. Do not include spaces or special characters.

The value that you enter for the run does not affect the course start date that you define for the course. For more information, see [Scheduling a Course Run](#).

The organization, course number, and course run values that you enter are used to create the URL for your course. Because URLs do not have an unlimited length, the total number of characters that you enter for these values must be 65 or fewer.

4. Select **Create**.

The [Course Outline](#) page opens. You can start developing course content. For more information, see [Getting Started with Course Content Development](#).

Edit a Course

Note: This process applies to courses on the edX Edge site. If your course will run on edx.org, see [Creating and Announcing a Course Using Publisher \(edx.org Courses\)](#).

After you create a course, the course opens in Studio automatically and you can begin editing. Your next steps might include adding other [course team members](#), setting the course [start and end dates](#), or developing the [course outline](#).

When you return to Studio later, your **My Courses** dashboard page lists the courses that you created as well as any courses for which you have course team privileges.

The screenshot shows the Studio Home dashboard. At the top, there are two green buttons: '+ New Course' and '+ New Library'. Below them, there are two tabs: 'Courses' (which is underlined) and 'Libraries'. A course card for 'Introduction to Computer Science' is displayed, showing its title, organization ('OrganizationX / CS101'), and run ('2015_T1'). To the right of the card, there's a 'New to Studio?' section with a link to 'Getting Started with Studio'.

Note: After the end date for a course has passed, the course moves to the **Archived Courses** tab on the Studio dashboard. If the course that you want to edit is not visible on the **Courses** tab, look for the course on the **Archived Courses** tab.

To edit a course, select the course name. The Studio **Course Outline** page appears.

Change the Course Title or Number

The course title and number that you specify when you create your course become part of the course URL. The course URL cannot be changed. However, you can change the way that your course title and number appear in Studio and the LMS.

Change the Course Title

To change the way that your course title appears in Studio and the LMS, follow these steps.

Note: EdX does not recommended that you do this if your course is live.

1. Open the course in Studio.
2. On the **Settings** menu, select **Advanced Settings**.
3. In the **Course Display Name** field, enter the title that you want.
4. Select **Save**.

In Studio and the LMS, your course title changes to the value that you specify in the **Course Display Name** field. The URL for your course does not change.

Change the Course Number

To change the way that your course number appears in Studio and the LMS, follow these steps.

Note: EdX does not recommended that you do this if your course is live.

1. Open the course in Studio.
2. On the **Settings** menu, select **Advanced Settings**.
3. In the **Course Number Display String** field, enter the number that you want.

4. Select Save.

In Studio and the LMS, your course number changes to the value that you specify in the **Course Number Display String** field. The URL for your course does not change.

6.4.2 Set the Course Run Schedule and Pacing in Studio

Note: This information applies to Edge courses. If your course will run on edx.org, see [The Publisher Course Run Creation Process](#).

After you determine the start and end dates for a course run, and whether you want your course run to be self-paced or instructor-paced, you specify these settings on the **Schedule & Details** page in Studio.

For more information about determining how to schedule your course, see [Scheduling a Course Run](#).

Set Start and End Dates and Times in Studio

To set dates and times for the course in Studio, follow these steps.

Note: EdX recommends that you verify all important dates in Studio one week before you plan to start the course.

1. On the **Settings** menu, select **Schedule & Details**.
2. In the **Course Schedule** section, replace the placeholder dates and times with your own information.
When you make changes on this page, a panel with options to save or cancel your work appears.
3. Select **Save Changes**.

Note: The times that you set are in Coordinated Universal Time (UTC). You might want to verify that you have specified the times that you intend by using a time zone converter such as [Time and Date Time Zone Converter](#).

Advertise a Different Start Date

You can advertise a start date for your course that is different from the course start date you set in the **Schedule & Details** page. You might want to do this if the exact start date is uncertain.

You can enter a specific date or a description. For example, you could advertise the start date as either “15 Oct 2016” or “Anytime, self-paced”.

To set an advertised start date in Studio, follow these steps.

1. On the **Settings** menu, select **Advanced Settings**.
2. Locate the **Course Advertised Start Date** field. The default value is null.
3. Enter the start date that you want learners to see for your course in MM/DD/YYYY format.
A date value entered in MM/DD/YYYY format appears to learners in DD Mon YYYY format. For example, 10/15/2016 appears as 15 Oct 2016.
4. Add quotation marks (" ") before and after the start date value. An example follows.

"Anytime, self-paced"

5. Select Save Changes.

A message lets you know whether your changes were saved successfully.

Note: If you do not change the default course start date (01/01/2030), and the **Course Advertised Start Date** policy value is null, no start date appears for the course. Learners just see that the course has not yet started.

Set Pacing for Your Course in Studio

To set the pacing for your course, follow these steps.

Note: You cannot change the course pacing after the course start date has passed.

1. On the **Settings** menu, select **Schedule & Details**.
2. Scroll down to the **Course Pacing** section.
3. Under **Course Pacing**, select either **Instructor-Paced** or **Self-Paced**.
4. Select **Save Changes**.

6.4.3 Add a Course Image in Studio

For more information about effective course images, see *Images and Videos for a Course or Program*.

Note: This process applies to courses on the edX Edge site. If your course will run on edx.org, see *The Publisher Course Creation Process*.

To add a course image in Studio, follow these steps.

1. From the **Settings** menu, select **Schedule & Details**.
2. In the **Course Card Image** section, complete one of the following steps.
 - If you have not yet *added the image to the course*, select **Upload Course Card Image**, and then follow the prompts to find and upload your image.
 - If you have already *added the image to the course*, locate the text under the **Course Card Image** field, and then select **files & uploads**.
3. In the panel at the bottom of the screen, select **Save Changes**.
4. View your dashboard to test how the image will appear to learners.

6.4.4 Add Course Team Members in Studio

Note: This process applies to courses on the edX Edge site. If your course will run on edx.org, see *Add Course Run Staff*.

After you have selected the members of your course team, you are ready to add team members in Studio.

For more information about selecting course team members, see [Planning Course Staff](#).

- [Add Course Team Members](#)
- [Assign Course Team Roles](#)

Add Course Team Members

Course team members are users who help you build your course. To add someone to the course team, you must meet these prerequisites.

- You must have the Admin role in the course.
- The team member that you want to add must register a user account and activate the account.
- You need the same, registered email address for the team member you want to add.

Other course team members can edit the course and perform all tasks except adding and removing other team members and granting Admin access.

Note: Any course team member can delete content created by other team members.

To add a course team member, follow these steps.

1. Ensure you have Admin access.
2. Ensure that the new team member has registered and activated an account.
3. In Studio, from the **Settings** menu, select **Course Team**.
4. Select **Add a New Team Member**.
5. Enter the new team member's email address, then select **ADD USER**.

The new team member can now work on the course in Studio.

- To preview the course in the LMS, the team member must enroll in the course.
- To moderate course discussions, the team member must also have one of the discussion roles. For more information, see [Assigning Discussion Moderation Roles](#).

You can also assign privileged roles to users when you work in the LMS by selecting **Instructor** and then **Membership**.

Assign Course Team Roles

Assigning a course team role to a user both adds the user to the course team and assigns the role to that user.

To assign the Staff or Admin role to a team member, you must meet these prerequisites.

- You must have the Admin role in the course.
- You need the email address or username of each team member you want to add.
- Each of those team members must register a user account for that email address or username, activate the account, and enroll in your course.

To assign a privileged role to a course team member, follow these steps.

1. View the live version of your course.
2. Select **Instructor**, and then select **Membership**.
3. In the **Course Team Management** section, select **Staff or Admin**.
4. Under the list of users who currently have that role, enter an email address or username, and then select **Add** for the role type.

To remove an assigned role, view the list of users and then select **Revoke access**.

6.4.5 Setting Up Certificates in Studio

This section describes how to create and manage certificates for your course.

- *Overview*
- *Create a Certificate*
- *Edit a Certificate*
- *Specify a Different Course Title*
- *Specify a Different Course Number*
- *Specify a Different Certificates Available Date*
- *Delete a Certificate*
- *Preview Certificates*
- *Activate a Certificate*
- *Deactivate a Certificate*
- *Manage Certificate Images*

For more information about certificates, see these additional topics.

- *Obtaining Certificate Data*
- *Ending a Course*

Overview

Using Studio, you create and manage the certificates that learners can earn in your course.

By default, Studio automatically generates certificates as each learner passes the course for both self-paced and instructor-paced courses.

- For self-paced courses, certificates are available immediately after Studio generates them.
- For instructor-paced courses, certificates become available 48 hours after your course end date by default. You can also specify a different date to make certificates available. For more information, see *Specify a Different Certificates Available Date*.

When certificates become available to learners, a link to the certificate is visible on the learner dashboard and the **Progress** page.

For more information about issuing certificates, see *Issuing Certificates*.

The design of certificates for your course, including your institution's logo, are configured by edX. Contact your partner manager for more information.

Create a Certificate

To create a certificate for your course, follow these steps.

1. In Studio, from the **Settings** menu, select **Certificates**.
2. On the **Certificates** page, select **Add your first certificate** or **Add a new certificate**.
3. Add a signatory for each person associated with the course or organization whose name and title you want to appear on the certificate. You must specify at least one signatory. You can add as many signatories as needed.
5. For verified certificates, upload an image file showing the signature of each signatory.
The image file must be a transparent .png file, 450px by 150px.
6. When you have finished creating your certificate, select **Create**.

You can *preview the certificate* to see how it will appear to a learner taking the course in the selected mode.

Your course certificate is not available for issuing to learners until it is *activated*.

Edit a Certificate

You can edit certificates before and after they are activated.

Only course team members with the Staff or Admin role can edit activated certificates.

Caution: As a best practice, do not make changes to certificates in a running course if it is possible that certificates have already been issued to learners, because different learners might be awarded certificates with different details for the same course.

If you must edit an activated certificate, you should *deactivate* the certificate before making changes to it.

To edit a certificate, follow these steps.

1. In Studio, from the **Settings** menu, select **Certificates**.
2. On the **Certificates** page, at the top of the certificate form, select the **Edit** icon.
3. When you have finished editing the certificate, select **Save**.

After you save your changes, you can *preview the certificate* to make sure it appears as you want it to. You then need to *activate the certificate* before certificates can be issued.

Specify a Different Course Title

Optionally, you can specify an alternative course title to use on the certificate. You might want to use a different title on your course certificates if, for example, the official course name is too long to fit on the certificate.

1. In Studio, from the **Settings** menu, select **Certificates**.
2. On the **Certificates** page, at the top of the certificate form, select the **Edit** icon.
3. In the **Course Title Override** field, enter the alternative title for your course.
4. Select **Save**.

You can also specify an alternative course number. To do this, see *Set a Course Number Override*.

Specify a Different Course Number

Optionally, you can specify an alternative course number to use on the certificate.

You might want to use a different number on your course certificates if, for example, the official course number is meaningful only within your institution.

1. In Studio, select **Settings**, and then **Advanced Settings**.
2. Locate the **Course Number Display String** field. This field contains the course number you set to override the official course number on certificates.
3. Between quotation marks (" "), enter the course number you want displayed on certificates.
4. Select **Save Changes**.

A message lets you know whether your changes were saved successfully.

Specify a Different Certificates Available Date

By default, certificates become available to learners 48 hours after your course ends. You can also specify a different date to make certificates available.

1. In Studio, open your course.
2. On the **Settings** menu, select **Schedule & Details**.
3. In the **Course Schedule** section, enter the date and time when you want to issue certificates in the **Certificates Available Date** and **Certificates Available Time** fields.

Delete a Certificate

You can delete a certificate that is not activated.

Caution: Do not delete a certificate after the course has started. A learner who has already earned a certificate will no longer be able to access it.

To delete a certificate, follow these steps.

1. In Studio, from the **Settings** menu, select **Certificates**.
2. On the **Certificates** page, at the top of the certificate form, select the “Delete” icon.



3. In the confirmation dialog, confirm that you want to delete the certificate.

Preview Certificates

After you have finished editing your certificate, you can preview a certificate for verification purposes. You select from the available course modes (such as “verified”) to see how a certificate will appear to a learner taking the course in the selected mode.

1. In Studio, from the **Settings** menu, select **Certificates**.
2. On the **Certificates** page, select the course mode of the certificate you want to preview, then click **Preview Certificate**.

You see the web view for the certificate, as a learner in the selected course mode would see it.

After previewing the certificate, you can *edit the certificate* further or *activate your certificate*.

Activate a Certificate

When you have verified your certificate, a course team member with the Admin or Staff role can activate the certificate.

Note: Course team members without the Admin or Staff role cannot activate a certificate.

To activate a certificate, follow these steps.

1. Make sure that you have the Admin or Staff role for the course. For more information, see *Planning Course Staff*.
2. In Studio, on the **Settings** menu, select **Certificates**.
3. On the **Certificates** page, select **Activate**.

After certificates are activated, learners in your course who attain a passing grade or otherwise qualify receive certificates.

Deactivate a Certificate

In some situations, after you have activated a certificate, you might need to deactivate the certificate to make changes.

As a best practice, do not make changes to certificates in a running course if the course has already issued certificates to learners.

To deactivate a certificate, follow these steps.

Note: Only course team members that have the Admin or Staff role can deactivate a certificate.

1. Make sure that you have the Admin or Staff role for the course. For more information, see *Planning Course Staff*.
2. In Studio, on the **Settings** menu, select **Certificates**.
3. On the **Certificates** page, select **Deactivate**.

The certificate is no longer active and the course team can edit it. No new certificates can be issued to learners while it is deactivated. Learners who have already been issued certificates can continue to access them.

Manage Certificate Images

When you add signatory image files to a certificate, the uploaded files are listed in Studio on the **Files & Uploads** page.

When you delete a certificate, images that you uploaded for use with that certificate are also deleted. However, if you edit a certificate and replace images, the unused image files remain on the **Files & Uploads** page. You can manually remove unused images. For information, see *Delete a File*.

6.4.6 Creating a Course About Page in Studio

Note: This process applies to courses on the edX Edge site. If your course will run on edx.org, see *Creating and Announcing a Course Using Publisher (edx.org Courses)*.

The course About page, sometimes called the course summary page, provides information about your course to learners. Learners can see the About page before they enroll in the course.

The screenshot shows the 'Climate Change: The Science' course page. At the top left is a video thumbnail with a play button. To its right is the course title 'Climate Change: The Science'. Below the title is a brief description: 'Master the basics of climate science so you can better understand the news, evaluate scientific evidence, and explain global warming to anyone.' The UBC logo and name are at the bottom of this section. To the right of the description is a 'Self-Paced' section with a start date of 'May 9, 2017'. A large green 'Enroll Now' button is below it. A checkbox for newsletter sign-up is present. On the left side of the main content area, there's a 'About this course' section with a 'See more' link, a '48 Reviews 5/5' rating, and a detailed description of the course's purpose. On the right side, there's a sidebar with course details: Length (7 weeks), Effort (2-5 hours per week), Price (FREE, Add a Verified Certificate for \$49), Institution (UBCx), Subject (Science), Level (Introductory), Languages (English), and Video Transcripts. At the bottom right is a 'Share this course with a friend' section with social media sharing icons.

You add the contents of your course About page in Studio. For more information, see one of the following topics.

- [Describe Your Course](#)
- [Add a Course Image](#)
- [Add a Course About Video](#)
- [Set Course Effort Expectations](#)

Describe Your Course

Note: This process applies to courses on the edX Edge site. If your course will run on edx.org, see [Creating and Announcing a Course Using Publisher \(edx.org Courses\)](#).

Learners see a description of your course on the course About page, under the heading “About this course”. The course description contains the following information about your course.

- The long course description. This description contains 150-400 words.
- Names of course staff, together with short bios and images. For best results, course staff images should be 110 x 110 px.

Additionally, a course description can contain the following information.

- Skill and knowledge prerequisites.
- Frequently asked questions.
- Available languages for text, videos, and video transcripts.

For more information about creating an effective course description, see [Course Description](#).

To provide a description for your course, follow these steps.

1. From the **Settings** menu, select **Schedule & Details**.
2. In the **Introducing Your Course** section, locate the **Course Overview** field. This field contains a raw HTML template with placeholders for your course content.
3. Overwrite the placeholder content with information for your course, following the directions in the template. Do not edit HTML tags.
If you want to include information that does not have a specific section in the template, such as languages, you can add this information in the “About This Course” section.
4. To test how the description will appear to learners, locate the text that follows the **Course Overview** field, and then select **your course summary page**.
5. Select **Save Changes**.

Add a Course Image

For more information about effective course images, see [Images and Videos for a Course or Program](#).

Note: This process applies to courses on the edX Edge site. If your course will run on edx.org, see [The Publisher Course Creation Process](#).

To add a course image in Studio, follow these steps.

1. From the **Settings** menu, select **Schedule & Details**.
2. In the **Course Card Image** section, complete one of the following steps.
 - If you have not yet [added the image to the course](#), select **Upload Course Card Image**, and then follow the prompts to find and upload your image.
 - If you have already [added the image to the course](#), locate the text under the **Course Card Image** field, and then select **files & uploads**.
3. In the panel at the bottom of the screen, select **Save Changes**.
4. View your dashboard to test how the image will appear to learners.

Add a Course About Video

Note: This process applies to courses on the edX Edge site. If your course will run on edx.org, see [Creating and Announcing a Course Using Publisher \(edx.org Courses\)](#).

To upload a course About video, follow these steps.

1. Upload the video file to YouTube. When the file is uploaded, copy the code that appears between `watch?v=` and `&feature` in the URL. This code is the YouTube video ID.

For example, in the following URL, **B-EFayAA5_0** is the code.

```
https://www.youtube.com/watch?v=B-EFayAA5_0&feature=youtub
```

2. From the **Settings** menu, select **Schedule & Details**.
3. Scroll down to the **Course Introduction Video** section.
4. In the field below the video box, enter the YouTube video ID that you copied in step 1. When you add the code, the video automatically loads in the video box.
5. When you make changes, a **Save Changes** option appears at the bottom right of the page. Select **Save Changes** after you add the course video.
6. View your course About page to test how the video will appear to learners.

Set Course Effort Expectations

Note: This process applies to courses on the edX Edge site. If your course will run on edx.org, see [Creating and Announcing a Course Using Publisher \(edx.org Courses\)](#).

The estimated effort that the course requires appears in the course About page.

To set the hours per week estimate in Studio, follow these steps.

1. From the **Settings** menu, select **Schedule & Details**.
 2. In the **Requirements** section, locate the **Hours of Effort per Week** field.
 3. Enter the number of hours you expect learners to work on this course each week.
- When you make changes on this page, a panel with options to save or cancel your work appears.
4. Select **Save Changes**.
 5. View your course About page to test how the requirements will appear to learners.

CHAPTER 7

Developing Your Course

Use the topics in this section to understand how to develop your course content in the Studio Outline page.

For information on building specific course component types, see [Adding Course Components](#).

For information on creating exercises and tools, see [Adding Exercises and Tools](#).

For information on creating content libraries from which you can randomly draw content for randomized assignments, see [Working with Content Libraries](#).

7.1 Getting Started with Course Content Development

When you have finished [setting up your course](#), you are ready to build your course content.

This section provides an outline of the steps involved in developing your course content, with links to more details.

- [Understanding Course Building Blocks](#)
- [Creating New Course Content](#)
- [Making Course Content Visible to Students](#)
- [Revising Content](#)

7.1.1 Understanding Course Building Blocks

Before you begin, you should understand the building blocks of an edX course.

- [The course outline](#) is the container for all of your course content. The outline contains one or more sections.
- [Course sections](#) are at the top level of your course and typically represent a time period. A section contains one or more subsections.

- *Course subsections* are parts of a section, and usually represent a topic or other organizing principle. A subsection contains one or more units.
- *Course units* are lessons in a subsection that learners view as single pages. A unit contains one or more components.
- *Course components* are objects within units that contain your actual course content.

7.1.2 Creating New Course Content

Once you understand the way edX courses are structured, you can start organizing your content and entering it into Studio.

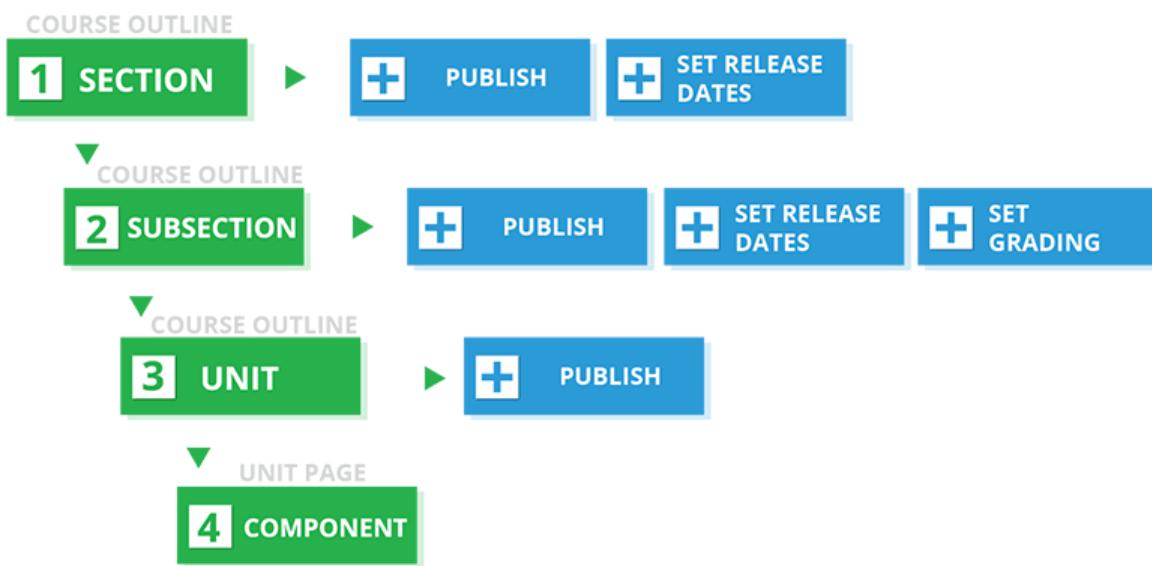
You create *sections*, *subsections*, and *units* in the *course outline*.

For graded subsections, you also *set the assignment type and due date*.

You *create components* in the unit page.

In addition, you *control content visibility* by setting release dates on the outline and publishing units.

The following diagram summarizes the content creation workflow:



It is recommended that you *test course content* throughout the creation process, including making sure that the content is available for learners who access courses using the edX mobile apps. For more information, see *Designing Your Course For a Mobile Experience*.

Note: Keep in mind that course updates that you make might take longer to appear in the edX mobile apps than on the edX site. In particular, newly published content can take up to an hour to update on the Android app.

7.1.3 Making Course Content Visible to Students

Course content visibility depends on the following factors.

- The *course start date*.

- The release dates of the *section* and *subsection*.
- The *prerequisite subsections* that you configure.
- The *publishing status* of the unit.
- The *Hide content from learners* setting.
- The *content groups* or enrollment track groups that you have allowed to access the content.
- The use of the *Results Visibility* setting.

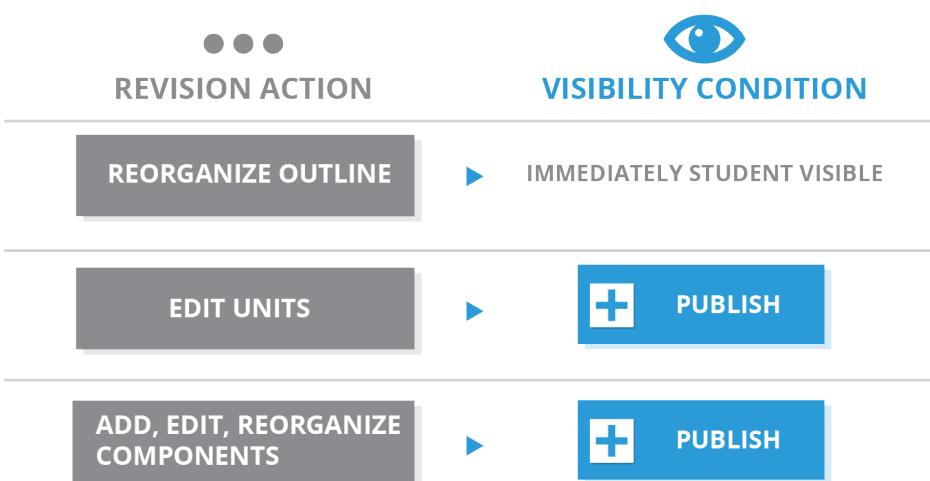
For more information, see *Controlling Content Visibility and Access*.

7.1.4 Revising Content

You can revise your course content at any time.

- When you *reorganize sections, subsections, and units* in the outline, the new order is immediately visible to learners if the section and subsection are released.
- When you *edit a unit*, or *components* within a unit, you must *publish* those changes to make them visible to learners.

The following diagram summarizes the content revision workflow and content visibility:



It is recommended that you *test course content* during the revision process, including making sure that the content is available for learners who access courses using the edX mobile apps. For more information, see *Designing Your Course For a Mobile Experience*.

Note: Keep in mind that course updates that you make might take longer to appear in the edX mobile apps than on the edX site. In particular, newly published content can take up to an hour to update on the Android app.

7.2 Developing Your Course Outline

As you develop your course, you work primarily in the edX Studio course outline. This section includes the following information about working with the course outline.

- [*Open the Course Outline*](#)
- [*Understanding a Course Outline*](#)
- [*Navigate the Course Outline*](#)
- [*Add Content in the Course Outline*](#)
- [*Modify Settings for Objects in the Course Outline*](#)
- [*Publish Content from the Course Outline*](#)
- [*Reorganize the Course Outline*](#)
- [*Delete Content in the Course Outline*](#)

See the following sections for information about working with the course building blocks in the course outline.

- [*Developing Course Sections*](#)
- [*Developing Course Subsections*](#)
- [*Developing Course Units*](#)
- [*Developing Course Components*](#)

7.2.1 Open the Course Outline

To view the course outline, follow these steps.

1. Sign in to edX Studio.
2. On the **My Courses** page, select the course you want to develop.

The course outline opens by default when you open a course.

To open the outline when you are working in a course, from the **Content** menu, select **Outline**.

The first time you view an outline for a course, it contains no content. The following message is visible.

You haven't added any content to this course yet.

To add content, you [*create a section*](#).

7.2.2 Understanding a Course Outline

Course authors build a course outline on the **Course Outline** page in Studio. Learners see this course outline in the LMS.

To view the course outline in the LMS, go to the **Course Outline** page in Studio, and then select either **Preview** or **View Live**.

In the following image, the Studio view of the course outline is on the left. On the right is the view of the course outline in the LMS.

The numbers represent the following levels.

1. *Sections*
2. *Subsections*
3. *Units*

Note: The **Course Outline** page does not show *components*. You add or access components by selecting the units that contain the components.

Course Progress Information

The course outline in the LMS also indicates a learner's progress through the course. A green check mark next to the name of a section, subsection, or unit indicates that a learner has completed all the following actions in the section, subsection, or unit.

- Viewed all of each video.
- Submitted answers for all of the problems.
- Viewed all HTML content for at least five seconds.

If a learner selects the **Resume Course** option, the course opens to the unit that the learner most recently completed.

For information about more specific learner data, including the learner's grades or answers for individual problems, see *Managing Learner Progress and Grades*.

7.2.3 Navigate the Course Outline

In Studio, you navigate the course outline by expanding and collapsing sections and subsections. Use the “drop-down” icon next to a section or subsection name to expand or collapse its contents.

The screenshot shows the edX Studio interface with two sections visible. The top section is expanded, labeled "An expanded section", containing a unit titled "Introduction" with a release date of Jan 01, 1970 at 05:00 UTC. The bottom section is collapsed, labeled "A collapsed subsection", containing a unit titled "Demo Course Overview" with a release date of Jan 01, 1970 at 05:00 UTC. A blue button at the bottom right of the collapsed section says "+ New Subsection".

When you expand a subsection, all units in the subsection are visible.

The screenshot shows the edX Studio interface with a single expanded subsection titled "Lesson 2 - Let's Get Interactive!". This subsection contains three units: "Lesson 2 - Let's Get Interactive!", "An Interactive Reference Table", and "Zooming Diagrams". Each unit has a release date of Jan 01, 1970 at 05:00 UTC. A blue button at the bottom right of the subsection says "+ New Unit".

Select the name of a unit to open the *unit page*.

7.2.4 Add Content in the Course Outline

You can add content in the course outline by creating a new section, subsection, or unit, or by duplicating an existing unit, subsection, or section.

For information about adding content to a unit, see *Developing Course Components*.

Adding New Sections, Subsections, or Units

- To add a section to the outline, select **New Section**. This option appears at both the top of the page and below the current sections in the outline. For more information, see *Create a Section*.
- To add a subsection to the end of the section, expand the section and select **New Subsection**.
- To add a unit to the end of a subsection, expand the subsection and select **New Unit**. The *unit* page opens.

Duplicating Existing Sections, Subsections, or Units

To add a section, subsection, or unit by duplicating content that already exists in the course outline, select the **Duplicate** icon for the item that you want to duplicate. You see a **Duplicating** indicator at the bottom of the Studio page.

Duplicated items are added to the course outline immediately below the original item, with the name “Duplicate of <original item name>”.

Note: Duplicated items inherit the release date of the item that they are duplicated from, but you must explicitly publish duplicated subsections and units before they are visible to learners. For more information about release statuses

and visibility of sections to learners, see [Sections and Visibility to Learners](#).

7.2.5 Modify Settings for Objects in the Course Outline

You modify settings for sections, subsections, and units in the course outline. Specifically, you can complete the following tasks.

- [Set a Section Release Date](#)
- [Hide a Section from Learners](#)
- [Set a Subsection Release Date](#)
- [Set the Assignment Type and Due Date for a Subsection](#)
- [Hiding a Subsection from Learners](#)
- [Hide a Unit from Learners](#)

To modify settings for a section, subsection, or unit, select the **Configure** icon for that object. In the following example, the **Configure** icon is circled for a section, a subsection, and two units.

The screenshot shows the course outline for 'How to Navigate the Course'. At the top level, there is a section titled 'Overview' with a configuration icon (circled in red) and a release date of 'Mar 12, 2013 at 13:00 UTC'. Below it, there are two subsections: 'Overview' and 'Using the Video Player', each with its own configuration icon (circled in red). A large blue '+' button labeled '+ New Unit' is located at the bottom of the outline.

For more information, see the links above.

7.2.6 Publish Content from the Course Outline

You can publish new and changed units for an entire section or subsection. You can also publish individual units.

To publish new and changed units, select the **Publish** icon for a section, subsection, or unit. In the following example, the **Publish** icon is circled for a section, subsection, and unit.

The screenshot shows the course outline for 'Introduction'. At the top level, there is a section titled 'Demo Course Overview' with a publish icon (circled in red) and a release date of 'Jan 01, 1970 at 05:00 UTC'. Below it, there are two subsections: 'Introduction: Video and Sequences' and 'Unpublished changes to live content', each with its own publish icon (circled in red). A large blue '+' button labeled '+ New Unit' is located at the bottom of the outline.

Note: The **Publish** icon only appears when there is new or changed content within the object.

For more information, see the following topics.

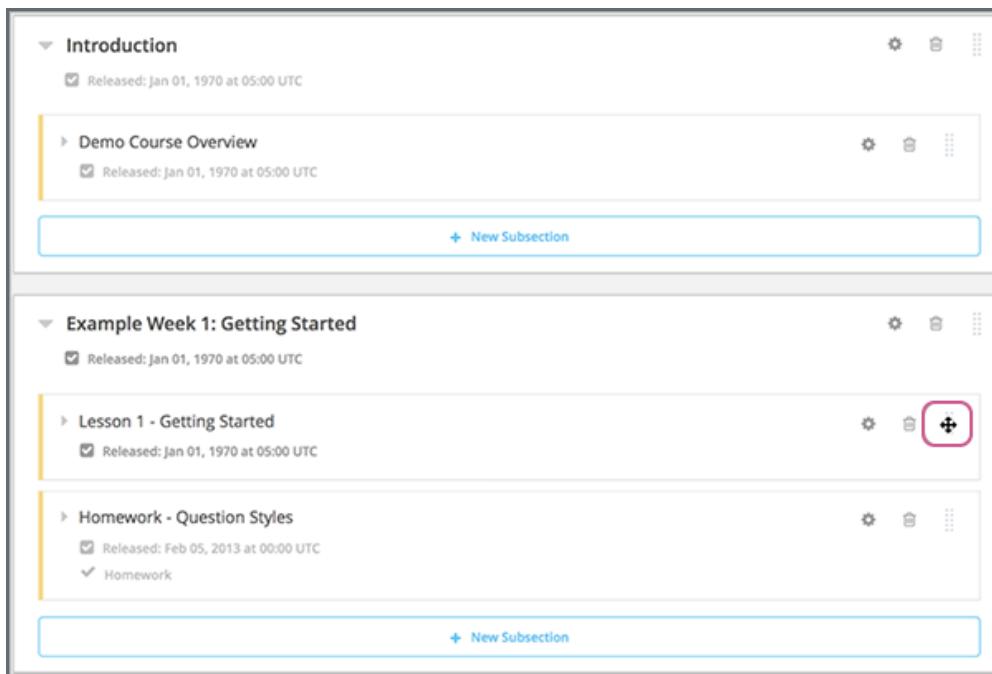
- [Unit Publishing Statuses](#)
- [Publish All Units in a Section](#)
- [Publish All Units in a Subsection](#)
- [Publish a Unit](#)

7.2.7 Reorganize the Course Outline

You can reorganize your course content by dragging and dropping sections, subsections, and units to new locations in the outline.

You can reorganize components by dragging and dropping them within the same unit, or by moving them from one unit to another unit. For more information, see [Reorganizing Components](#).

To drag a section, subsection, or unit to another position in the course outline, move your cursor over the handle on the right of the object's box until the cursor changes to a four-headed arrow. For example, in the image below, the handle for the subsection Lesson 1 - Getting Started is selected.



Then, select and drag the object to the location that you want.

If you expanded the section or subsection you are moving the object to, when you move the object, a blue line indicates where the object will land when you release the mouse button. For example, in the image below, the subsection Lesson 1 - Getting Started is being moved to the end of the section Introduction.

The screenshot shows the course outline in a web-based editor. At the top, there's a section titled "Introduction" with a collapsed arrow icon. Below it, another section titled "Example Week 1: Getting Started" is also collapsed. A subsection titled "Lesson 1 - Getting Started" is currently selected, indicated by a blue border around its box. This subsection contains two items: "Demo Course Overview" and "Homework - Question Styles". Both items have release dates listed as "Jan 01, 1970 at 05:00 UTC". There are also "New Subsection" buttons at the bottom of each section.

If you did not expand the section or subsection you are moving the object to, the outline of that section or subsection turns blue when you have moved the object to a valid location. You can then release the mouse button. For example, in the image below, the subsection *Lesson 1 - Getting Started* is being moved to the collapsed section *Introduction*.

This screenshot shows the same course outline after the move. The "Introduction" section is now expanded, revealing the "Lesson 1 - Getting Started" subsection. The subsection is fully contained within the "Introduction" section's boundaries, and the blue selection border is gone. The other sections and subsections remain in their original positions.

Note: When you move a subsection to a different section, the release date and time for that subsection does not change.

7.2.8 Delete Content in the Course Outline

You delete sections, subsections, and units from the course outline.

Warning: You cannot restore course content after you delete it. To ensure you do not delete content you may need later, you can move any unused content to a section in your course that you set to never release.

Select the **Delete** icon in the box for the object you want to delete.

The screenshot shows a course outline in a web-based interface. At the top level is 'Example Week 2: Get Interactive'. Below it is 'Lesson 2 - Let's Get Interactive!'. Under 'Lesson 2' are three items: 'Lesson 2 - Let's Get Interactive!', 'An Interactive Reference Table', and 'Zooming Diagrams'. Each of these three items has a small red circular icon with a white trash bin symbol to its right, indicating it can be deleted. There are also other icons like a gear and a plus sign. At the bottom of the list, there are buttons for '+ New Unit' and '+ New Subsection'.

You are prompted to confirm the deletion.

Note: When you delete an object, all objects that it contains are deleted. For example, when you delete a subsection, all units in that subsection are deleted.

7.3 Developing Course Sections

To develop sections in your course, you must first understand the following topics.

- *What Is a Section?*
- *Viewing Sections in the Outline*
 - *Course Progress Information*
- *Sections and Visibility to Learners*
- *Release Statuses of Sections*
 - *Unscheduled*
 - *Scheduled*
 - *Released*
 - *Released with Unpublished Changes*
 - *Staff Only Content*
- *Create a Section*
- *Change a Section Name*

- Set a Section Release Date
- Set Section Highlights for Weekly Highlight Emails
 - Send Weekly Highlight Emails
- Publish All Units in a Section
- Hide a Section from Learners
- Delete a Section

7.3.1 What Is a Section?

A section is the topmost category in your course. A section can represent a time period in your course, a chapter, or another organizing principle. A section contains one or more subsections.

7.3.2 Viewing Sections in the Outline

In the following image, the Studio view of the course outline is on the left. On the right is the view of the course outline in the LMS.

Studio View (Left)	LMS View (Right)
1 Introduction	DemoX
1 Module 1: Experiencing Course Content	Introduction
2 Lesson 1: edX Content Basics	Module 1: Experiencing Course Content
3 Getting Around	Lesson 1: edX Content Basics
3 Working with Videos	Getting Around
3 Pop Quiz!	Working with Videos
3 Filmed Lecture	Pop Quiz!
3 Knowledge Check	Filmed Lecture
	Knowledge Check

The numbers represent the following levels.

1. *Sections*
2. *Subsections*
3. *Units*

Note: The **Course Outline** page does not show *components*. You add or access components by selecting the units that contain the components.

Course Progress Information

The course outline in the LMS also indicates a learner's progress through the course. A green check mark next to the name of a section, subsection, or unit indicates that a learner has completed all the following actions in the section, subsection, or unit.

- Viewed all of each video.
- Submitted answers for all of the problems.
- Viewed all HTML content for at least five seconds.

If a learner selects the **Resume Course** option, the course opens to the unit that the learner most recently completed.

For information about more specific learner data, including the learner's grades or answers for individual problems, see [Managing Learner Progress and Grades](#).

7.3.3 Sections and Visibility to Learners

Learners cannot see any content in a section if the section's release date is unscheduled or has not passed.

If a section's release date has passed, learners can see content in the section if:

- The release date for the subsection that contains that content has passed.
- The unit has been published.
- The unit is not hidden from learners.

7.3.4 Release Statuses of Sections

As an course author, you control the release status of sections. For the content of a section to be visible to learners, the section must be released. See the following topics for more information about the possible release statuses of sections.

- *Unscheduled*
- *Scheduled*
- *Released*
- *Released with Unpublished Changes*
- *Staff Only Content*

Unscheduled

If you do not change the *course start date* default value, 1/1/2030 00:00:00 UTC, when you create a new section, its release date will appear as *Unscheduled*. When the section release date is unscheduled, learners cannot see any content in that section, regardless of the publishing status of that content.

If you have modified the course start date, when you create a new section, the default release date is the course start date.

On the Studio **Course Outline** page, each unscheduled section appears with a gray bar next to the section display name.

To make the content available to learners, you must schedule the release date.

Scheduled

A section that is scheduled for release on a future date will not be visible to learners until after the release date. Regardless of the publishing status of content within the section, the entire section will not visible to learners.

The following example shows how a section that is scheduled for release displays in the outline, summarized with a green bar.

On the Studio **Course Outline** page, each scheduled section appears with a green bar next to the section display name. The scheduled date must pass for the section to be visible to learners.

Released

A section that is released is visible to learners; however, learners see only subsections within the section that are also released, and units that are published.

On the Studio **Course Outline** page, each released section appears with a blue bar next to the section display name.

Released with Unpublished Changes

If you change a unit in a released section but do not publish the changes, learners see the last published version of the modified unit.

On the Studio **Course Outline** page, each released section that has unpublished changes appears with a yellow bar next to the section display name. When you expand the section, the unit that has unpublished changes is visible.

You must publish the unit for learners to see the updates.

Staff Only Content

A section can contain a unit that is hidden from learners and available to members of the course team only. That unit is not visible to learners, regardless of the release date of the section or subsection.

On the Studio **Course Outline** page, each section that includes a unit with staff only content appears with a black bar next to the section display name.

7.3.5 Create a Section

If you do not change the *course start date* default value, 1/1/2030, when you create a new section, its release date will be Unscheduled.

If you have modified the course start date, when you create a new section, the default release date is the course start date.

Caution: If the course start date is in the past, newly created sections are immediately visible to learners.

To create a new section, follow these steps.

1. On the **Course Outline** page, select **New Section**. This option appears at both the top of the page and below the current sections in the outline.
A new section appears at the end of the course content, with the section name selected.
2. Enter the name for the new section. A descriptive name can help learners locate content in the course. It can also help you select content when you analyze performance in edX Insights.
3. *Add subsections* to the new section as needed.

It is recommended that you *test course content* as you create new sections.

7.3.6 Change a Section Name

To edit a section name, move your cursor over the section name to show the **Edit** icon.



Select the **Edit** icon next to the section name. The name field becomes editable. Enter the new name, and then tab or click outside of the field to save the name.

7.3.7 Set a Section Release Date

To set the section release date, follow these steps.

1. Select the **Configure** icon in the section box.



The **Settings** dialog box opens.

2. Enter the release date and time for the section.

Note: The time that you set is in Coordinated Universal Time (UTC). You might want to verify that you have specified the time that you intend by using a time zone converter such as [Time and Date Time Zone Converter](#).

1. Select **Save**.

For more information, see [Release Dates](#).

7.3.8 Set Section Highlights for Weekly Highlight Emails

To improve learner engagement, edX can send an automatic weekly email message to learners who enroll in self-paced courses. These weekly messages correspond to course sections in Studio, and contain three to five “highlights” for each upcoming course section. A highlight is a brief description of an important concept, idea, or activity. EdX provides most of the text for this weekly course highlight email in a template, and you enter the highlights for the email in Studio. For an example email, see [Weekly Highlight Email Text](#).

For more information about email messages that edX sends to learners automatically, see [Automatic Email Messages from edX](#).

When you add highlights for a section, keep the following information in mind.

- EdX sends the first highlight email seven days after the learner enrolls in a course, and sends additional highlight emails every seven days.
- Each highlight has a limit of 250 characters.
- If you include a hyperlink in your highlights, we recommend that you use a URL shortener to shorten any long URLs, and then enter the shortened URL in the highlight. Most HTML email renderers automatically convert URLs into hyperlinks.

- If you do not add highlights for a section, edX does not send learners a message for that section. We strongly encourage you to add highlights for all course sections.

Additionally, edX uses consecutive numbers for each message, even if some sections do not have highlights. For example, if you add highlights for section 1 and section 3, but you do not add highlights for section 2, learners receive a message on day 14 that contains the highlights for section 3.

- Learners who enroll in the course before you *enable highlights* do not receive any course highlight messages for the duration of the course. To make sure that all of your learners receive weekly course highlight messages, *enable highlights* for each section before any learners enroll in your course.
- If you update a highlight for a section, the change takes effect immediately for all subsequent messages that contain that highlight.

Note: The highlights that you specify persist when you re-run your course.

Weekly Highlight Email Text

The following example shows the edX email template with three example highlights.

```
Sender: Creating a Course with edX Studio

Subject: Welcome to week 1

We hope you're enjoying Creating a Course with edX Studio! We want to let
you know what you can look forward to this week:

* Learn how to take StudioX and pass the course.
* Get access to edX Studio on Edge or Open edX.
* Meet the rest of the course author community.

With self-paced courses, you learn on your own schedule. We encourage you
to spend time with the course each week. Your focused attention will pay
off in the end!
```

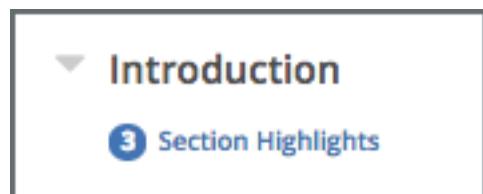
In addition, edX appends the following message to the end of the weekly course highlight message for weeks 2 and 3 if the learner hasn't upgraded to the verified enrollment track.

```
Don't miss the opportunity to highlight your new knowledge and skills by
earning a verified certificate. Upgrade to the verified track by September
10, 2017.
```

Send Weekly Highlight Emails

To send weekly highlight emails to your learners, you must first set highlights for each section. When you have set section highlights, you then enable the **Weekly Highlight Emails** setting.

The number of highlights that you have set for a section is visible in the course outline, below the name of the section.



Set Course Section Highlights

If you do not enter highlights for a section, the edX platform does not send an email message for that section. Instead, edX sends an email message for the next section that has highlights.

To set highlights for a course section, follow these steps.

1. On the **Course Outline** page, locate the section you want, and then select **Section Highlights** under the section name.
2. In the **Highlights for <section name>** dialog box, enter three to five highlights for the section. Enter one highlight in each field. Each highlight can include up to 250 characters.
3. Select **Save**.

Note: You can also enter course highlights in OLX.

Enable Weekly Highlight Emails

After you have set and reviewed the highlights for each course section, you enable weekly highlight emails.

To enable weekly highlight emails, follow these steps.

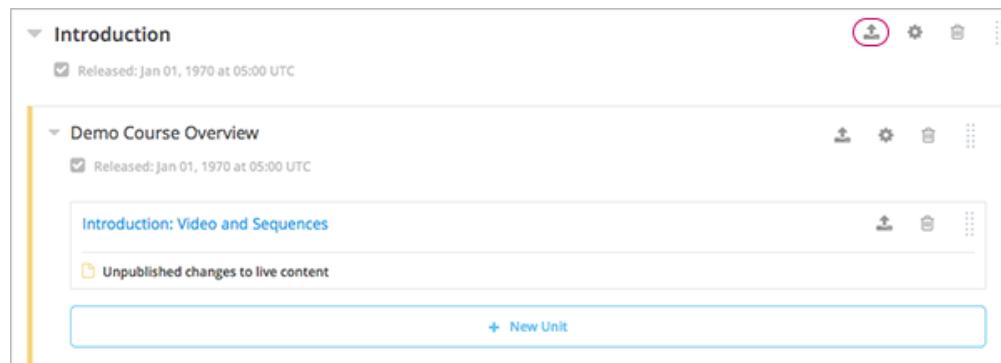
1. On the **Course Outline** page, locate the **Weekly Highlight Emails** setting, and then select **Enable Now**.
2. In the dialog box that opens, select **Enable**.

Note: If you do not enable highlights, the edX platform does not send weekly course highlight emails, even if you enter highlights for one or more sections.

You cannot disable weekly highlight emails after you enable them. If you do not want to send weekly highlight emails after you enable them, you can delete highlights in all sections.

7.3.9 Publish All Units in a Section

To publish all new and changed units in a section, select the **Publish** icon in the box for the section.



The screenshot shows the 'Course Outline' page. A section titled 'Introduction' is expanded, showing its status as 'Released: Jan 01, 1970 at 05:00 UTC'. Below it, the 'Demo Course Overview' section is also expanded, showing its status as 'Released: Jan 01, 1970 at 05:00 UTC'. Under 'Demo Course Overview', there is a sub-section titled 'Introduction: Video and Sequences' which is also released. At the bottom of the 'Introduction' section, there is a button labeled '+ New Unit'.

Note: The **Publish** icon only appears when there is new or changed content within the section.

For more information about statuses and visibility to learners, see [Unit Publishing Statuses](#).

7.3.10 Hide a Section from Learners

You can hide all content in a section from learners, regardless of the status of subsections and units within the section.

For more information, see [Visibility Settings](#).

To hide a section from learners, follow these steps.

1. Select the **Configure** icon in the section box.



The **Settings** dialog box opens.

2. In the **Section Visibility** section, select **Hide from learners**.
3. Select **Save**.

Now, none of the content in the section is visible to learners.

To make the section visible to learners, repeat these steps and deselect **Hide from learners**.

Warning: When you deselect **Hide from learners** for a section, not all content in the section is necessarily made visible to learners. If you explicitly set a subsection or unit to be hidden from learners, it remains hidden from learners. Unpublished units remain unpublished, and changes to published units remain unpublished.

7.3.11 Delete a Section

When you delete a section, you delete all subsections and units within the section.

Warning: You cannot restore course content after you delete it. To ensure you do not delete content you may need later, you can move any unused content to a section in your course that you set to never release.

To delete a section, follow these steps.

1. Select the **Delete** icon in the section that you want to delete.



2. When you receive the confirmation prompt, select **Yes, delete this section**.

7.4 Developing Course Subsections

To develop subsections in your course, you must first understand the following topics.

- [What Is a Subsection?](#)
- [Viewing Subsections in the Outline](#)

- *Course Progress Information*
- *Subsections and Visibility to Learners*
- *Release Statuses of Subsections*
 - *Scheduled with the Section*
 - *Unscheduled*
 - *Scheduled Later than the Section*
 - *Scheduled with Unpublished Changes*
 - *Released with Unpublished Changes*
 - *Released*
 - *Staff Only Content*
- *Create a Subsection*
- *Change a Subsection Name*
- *Set a Subsection Release Date*
- *Set the Assignment Type and Due Date for a Subsection*
- *Set Problem Results Visibility*
- *Publish All Units in a Subsection*
- *Hiding a Subsection from Learners*
 - *Entirely Hide a Subsection from Learners*
 - *Hide a Subsection Based on Date*
- *Delete a Subsection*

7.4.1 What Is a Subsection?

Sections are divided into subsections, which in turn contain one or more units. A subsection may represent a topic in your course, or another organizing principle. Subsections are sometimes called “lessons” or they might represent a week’s worth of material.

7.4.2 Viewing Subsections in the Outline

In the following image, the Studio view of the course outline is on the left. On the right is the view of the course outline in the LMS.

The numbers represent the following levels.

1. *Sections*
2. *Subsections*
3. *Units*

Note: The **Course Outline** page does not show *components*. You add or access components by selecting the units that contain the components.

Course Progress Information

The course outline in the LMS also indicates a learner's progress through the course. A green check mark next to the name of a section, subsection, or unit indicates that a learner has completed all the following actions in the section, subsection, or unit.

- Viewed all of each video.
- Submitted answers for all of the problems.
- Viewed all HTML content for at least five seconds.

If a learner selects the **Resume Course** option, the course opens to the unit that the learner most recently completed.

For information about more specific learner data, including the learner's grades or answers for individual problems, see *Managing Learner Progress and Grades*.

7.4.3 Subsections and Visibility to Learners

Learners cannot see any content in a subsection until you schedule a release date, and that release date has passed.

If a subsection's release date has passed, learners can see content in the subsection if the following conditions are met.

- The release date of the parent section has passed.
- The units have been published.
- The subsection or the units are not hidden from learners.

To control whether learners have access to the subsection and its units after a subsection’s release date, you can apply various visibility settings.

By default, the subsection and its units are available to learners, except for any units that you have explicitly hidden from learners.

You can also choose to entirely hide a subsection so that the subsection and its units are not visible to learners at all in the course navigation, or you can hide the contents of a subsection after the subsection due date has passed. For more information about subsection visibility settings, see [Hiding a Subsection from Learners](#).

Note: Release dates and times that you set are in Coordinated Universal Time (UTC). You might want to verify that you have specified the time that you intend by using a time zone converter such as [Time and Date Time Zone Converter](#).

Learners who have specified a time zone in their account settings see course dates and times converted to their specified time zone. Learners who have not specified a time zone in their account settings see course dates and times on their dashboards, in the body of the course, and on their **Progress** pages in the time zone that their browsers specify. Learners see other course dates and times in UTC.

7.4.4 Release Statuses of Subsections

As a course author, you control the release status of subsections. For the content of a subsection to be visible to learners, the subsection must be released. See the following topics for more information about the possible release statuses of subsections.

- *Scheduled with the Section*
- *Unscheduled*
- *Scheduled Later than the Section*
- *Scheduled with Unpublished Changes*
- *Released with Unpublished Changes*
- *Released*
- *Staff Only Content*

Scheduled with the Section

When you create a subsection, it is set by default to release on the same date and time as the section it is in. Therefore, published content in the subsection is visible to learners at the date and time the section is released.

When a subsection is in the “Scheduled with Section” state, and the section is scheduled, the subsection is visible in the outline with a vertical green bar next to the subsection’s display name.

You can change the release date for a subsection to be different from the section it is in. For more information, see [Set a Subsection Release Date](#).

Unscheduled

If the parent section is unscheduled, when you create a new subsection it will also be unscheduled.

Regardless of the publishing status of units within the subsection, no content in an unscheduled subsection is visible to learners.

When a subsection is unscheduled, the subsection is visible in the outline with a vertical gray bar next to the subsection's display name.

Content in the subsection is not visible to learners until you set a release date and the date passes.

Scheduled Later than the Section

You can set a subsection to release on a date after the section releases.

Content in a subsection that is scheduled for release on a future date is not visible to learners, even if some or all of the units in the subsection are published.

When a subsection is scheduled, even if the subsection is scheduled to release later than the section, the subsection is visible in the outline with a vertical green bar next to the subsection's display name.

The scheduled date must pass for the subsection to be visible to learners.

Scheduled with Unpublished Changes

You can make changes to a published unit before its parent subsection is released.

In this situation, when the release date for the subsection passes, the last published version of units within the subsection are made visible to learners. The changes in units are not visible to learners until you publish them.

When a subsection is scheduled but has unpublished changes, the subsection is visible in the outline with a vertical yellow bar next to the subsection's display name. When you expand the subsection, the unit that has unpublished changes is visible.

Released with Unpublished Changes

If you modify a unit within a released subsection, those modifications are not visible to students until you publish them.

When a subsection is scheduled but has unpublished changes, the subsection is visible in the outline with a vertical yellow bar next to the subsection's display name. When you expand the subsection, the unit that has unpublished changes is visible.

Released

A subsection that is released is visible to learners; however, learners see only units within the subsection that are published.

When a subsection is released, the subsection is visible in the outline with a vertical blue bar next to the subsection's display name.

Staff Only Content

A subsection can contain a unit that is hidden from learners and available to members of the course team only. That unit is not visible to learners, even if the subsection has been released.

When a subsection contains a unit that has staff-only content, the subsection is visible in the outline with a vertical black bar next to the subsection's display name.

7.4.5 Create a Subsection

To create a new subsection, follow these steps.

1. In the outline, expand the section in which you want to create a new subsection.
2. Select **New Subsection** at the bottom of the expanded section. A new subsection appears at the end of the section, with the subsection name selected.
3. Enter the name for the new subsection. A descriptive name can help learners locate content in the course. It can also help you select content when you analyze performance in edX Insights.
4. *Add units* to the new subsection as needed.

It is recommended that you *test course content* as you create new subsections.

7.4.6 Change a Subsection Name

To change a subsection name, select the **Edit** icon next to the subsection name. The name field becomes editable. Enter the new name, and then tab or click outside of the field to save the name.

7.4.7 Set a Subsection Release Date

To set the subsection release date, follow these steps.

1. Select the **Configure** icon in the subsection box.



The subsection settings dialog box opens.

2. On the **Basic** tab, under **Release Date and Time**, enter the release date and time for the subsection.

Note: The time that you set is in Coordinated Universal Time (UTC). You might want to verify that you have specified the time that you intend by using a time zone converter such as [Time and Date Time Zone Converter](#).

Learners who have specified a time zone in their account settings see course dates and times converted to their specified time zone. Learners who have not specified a time zone in their account settings see course dates and times on their dashboards, in the body of the course, and on their **Progress** pages in the time zone that their browsers specify. Learners see other course dates and times in UTC.

3. Select **Save**.

For more information, see *Release Dates*.

7.4.8 Set the Assignment Type and Due Date for a Subsection

You set the assignment type for problems at the subsection level.

When you set the assignment type for a subsection, all problems in the subsection are graded and weighted as a single type. For example, if you designate the assignment type for a subsection as **Homework**, then all problem types in that subsection are graded as homework.

Note: Unlike other problem types, ORA assignments are not governed by the subsection due date. Due dates for each ORA assignment are set in the assignment's settings. For details, see [Specify a Name and Dates](#).

To set the assignment type and due date for a subsection, follow these steps.

1. Select the **Configure** icon in the subsection box.
The subsection settings dialog box opens.
2. On the **Basic** tab, locate the **Grading** section.
3. In the **Grade as** list, select the assignment type for this subsection.
4. For **Due Date** and **Due Time in UTC**, enter or select a due date and time for problems in this subsection.

Note: The time that you set is in Coordinated Universal Time (UTC). You might want to verify that you have specified the time that you intend by using a time zone converter such as [Time and Date Time Zone Converter](#).

Learners who have specified a time zone in their account settings see course dates and times converted to their specified time zone. Learners who have not specified a time zone in their account settings see course dates and times on their dashboards, in the body of the course, and on their **Progress** pages in the time zone that their browsers specify. Learners see other course dates and times in UTC.

5. Optionally, for a course that has the timed exam feature enabled, select the **Advanced** tab to set the subsection to be *timed*.
6. Select **Save**.

For more information, see [Establishing a Grading Policy For Your Course](#).

7.4.9 Set Problem Results Visibility

By default, when learners submit answers to problems, they immediately receive the results of the problem: whether they answered the problem correctly, as well as their scores. However, you might want to temporarily hide problem results from learners when you run an exam, or permanently hide results when you administer a survey. You can do this by using the **Assessment Results Visibility** setting.

Note: The **Assessment Results Visibility** setting is a subsection setting. You cannot change the visibility of individual problems. The **Assessment Results Visibility** subsection setting overrides the **Show Answer** setting for individual problems. Answers to problems are not visible when results are hidden.

The **Assessment Results Visibility** setting can be used with the following common problem types.

- *Checkbox Problem*
- *Dropdown Problem*
- *Multiple Choice Problem*

- *Numerical Input Problem*
- *Text Input Problem*

The **Assessment Results Visibility** setting can be used with the following advanced problem types.

- *Annotation Problem*
- *Circuit Schematic Builder Problem*
- *Custom JavaScript Display and Grading*
- *Custom Python-Evaluated Input*
- *Image Mapped Input Problem*
- *Math Expression Input Problems*
- *Problem Written in LaTeX*
- *Problem with Adaptive Hint*
- *Molecular Structure*

To change the results visibility for your subsection, follow these steps.

1. Select the **Configure** icon in the subsection box.

The **Settings** dialog box opens.

2. Select the **Visibility** tab, and locate **Assessment Results Visibility**.
3. Select one of the available options.

- **Always show results:** This is the default setting. Problem results and subsection scores are visible immediately when learners and staff submit answers.
- **Never show results:** Subsection scores are visible, but problem results are never visible to learners or to course staff.
- **Show results when subsection is past due:** For learners, results are not visible until the subsection due date (for instructor-paced courses) or the course end date (for self-paced courses) has passed. For course staff, results are always visible unless the staff member is *previewing or viewing the course as a learner*.

Note: If the subsection does not have a due date, or the course does not have an end date, results are always visible.

4. Select **Save**.

7.4.10 Publish All Units in a Subsection

To publish all new and changed units in a subsection, select the **Publish** icon in the box for the subsection.

The screenshot shows a course navigation structure. At the top level, there's a section titled "Introduction" with a "Released" status. Below it is a section titled "Demo Course Overview" also with a "Released" status. Under "Demo Course Overview", there's a subsection titled "Introduction: Video and Sequences". This subsection has a "Unpublished changes to live content" message. A red circle highlights the "Publish" icon (a blue square with a white arrow) located in the top right corner of the "Introduction: Video and Sequences" box. At the bottom of the screen, there's a button labeled "+ New Unit".

Note: The **Publish** icon only appears when there is new or changed content within the subsection.

See [Unit Publishing Statuses](#) for information about statuses and visibility to learners.

7.4.11 Hiding a Subsection from Learners

You can hide a subsection from learners in the following ways.

- *Entirely hide the subsection* so that it does not appear in course navigation. Subsections that are hidden in this way are not included when grades are calculated.
- *Prevent learners from accessing* a subsection's contents after its due date (for instructor-led courses) or the course end date (for self-paced courses) has passed, but keep the subsection visible in course navigation. Subsections that are hidden based on date remain included when grades are calculated.

You can also hide just the answers to problems in the subsection, leaving the problems visible. For more information, see [Set Problem Results Visibility](#).

For more information, see [Visibility Settings](#).

Entirely Hide a Subsection from Learners

You can completely hide a subsection and its content from learners, regardless of the status of units within the section. Subsections hidden in this way are not shown in the course navigation, and are not included when grades are calculated.

To entirely hide a subsection from learners, follow these steps.

1. Select the **Configure** icon in the subsection box.

The screenshot shows a subsection settings dialog box. At the top, it says "Demo Course Section 2" and "Released: Jan 27, 2016 at 18:00 UTC". Below that is a subsection titled "Midterm Exam" with the same release date. A large red arrow points to the "Configure" icon (a gear symbol) located in the top right corner of the subsection box. The dialog box has a standard Windows-style window frame.

The subsection settings dialog box opens.

2. On the **Visibility** tab, locate **Subsection Visibility**, and then select **Hide entire subsection**.

3. Select **Save**.

None of the content in the subsection is visible to learners. In the course outline, the subsection is shown with a lock icon, indicating that it is available only to course staff.

To make the subsection visible to learners, repeat these steps and select **Show entire subsection**.

Warning: When you make a previously hidden subsection visible, not all content in the subsection is necessarily made visible to learners. Units that were explicitly hidden from learners remain hidden.

Hide a Subsection Based on Date

You can make a subsection's content unavailable based on date. For example, you might want to make exam questions unavailable after a certain date. For instructor-led courses, this option uses the subsection's due date. For self-paced courses, this option uses the course's end date.

Subsections that are hidden in this way remain visible in the course navigation, and are included when grades are calculated. However, learners can no longer access the subsection's content after the due date or the course end date.

Note: If you want to continue to show a subsection's content, but hide learners' results for problems in the subsection, see *Set Problem Results Visibility*.

To hide a subsection based on date, follow these steps.

1. Select the **Configure** icon in the subsection box.

The subsection settings dialog box opens.

2. On the **Visibility** tab, locate **Subsection Visibility**, and then select the appropriate option.

- In instructor-led courses, select **Hide content after due date**.
- In self-paced courses, select **Hide content after course end date**.

3. Select **Save**.

Learners who access the subsection after the due date or course end date has passed are shown a message indicating that the subsection is no longer available because the due date (or course end date) has passed.

In the course outline in Studio, the subsection is shown with an icon and a “Subsection is hidden after due date” or “Subsection is hidden after course end date” message under the subsection’s display name.

7.4.12 Delete a Subsection

When you delete a subsection, you delete all units within the subsection.

Warning: You cannot restore course content after you delete it. To ensure you do not delete content that you might need later, you can move any unused content to a section in your course that you set to never release.

To delete a subsection, follow these steps.

1. In the subsection that you want to delete, select the **Delete** icon.

The screenshot shows a course outline in the edX platform. The main section is 'Introduction', which has a release date of 'Jan 01, 1970 at 05:00 UTC'. Below it is a subsection titled 'Demo Course Overview', also with a release date of 'Jan 01, 1970 at 05:00 UTC'. The 'Demo Course Overview' section has a delete icon highlighted with a red box.

1. When the confirmation prompt appears, select **Yes, delete this subsection**.

7.5 Developing Course Units

To work with units in the course outline and develop your course, you need to understand the following concepts and complete the following tasks.

- [What Is a Unit?](#)
- [Viewing Units in the Outline](#)
- [Viewing the Unit Page](#)
- [Viewing Units as a Learner](#)
- [The Unit Workflow](#)
- [Unit Publishing Status and Visibility to Learners](#)
- [Unit Publishing Statuses](#)
- [Create a Unit](#)
- [Edit a Unit](#)
- [Set Access Restrictions For a Unit](#)
- [Preview a Unit](#)
- [Publish a Unit](#)
- [Discard Changes to a Unit](#)
- [View a Published Unit](#)
- [Hide a Unit from Learners](#)
- [Delete a Unit](#)

You add content to units with [course components](#).

7.5.1 What Is a Unit?

A unit is a part of a [subsection](#) that learners view as a single page.

A unit contains one or more [components](#), such as text with [HTML](#) markup, [problems](#), a [discussion](#), or a [video](#).

7.5.2 Viewing Units in the Outline

In the following image, the Studio view of the course outline is on the left. On the right is the view of the course outline in the LMS.

The image displays two side-by-side views of a course outline. The left view is the 'Studio' version, showing a hierarchical structure with numbered circles (1, 2, 3) indicating levels: 1 for sections, 2 for subsections, and 3 for units. The right view is the 'LMS' version, showing the same structure but with green checkmarks next to section names, indicating completion status. Both views include standard course management tools like 'Resume Course' and 'Course Tools'.

The numbers represent the following levels.

1. *Sections*
2. *Subsections*
3. *Units*

Note: The **Course Outline** page does not show *components*. You add or access components by selecting the units that contain the components.

Course Progress Information

The course outline in the LMS also indicates a learner's progress through the course. A green check mark next to the name of a section, subsection, or unit indicates that a learner has completed all the following actions in the section, subsection, or unit.

- Viewed all of each video.
- Submitted answers for all of the problems.
- Viewed all HTML content for at least five seconds.

If a learner selects the **Resume Course** option, the course opens to the unit that the learner most recently completed.

For information about more specific learner data, including the learner's grades or answers for individual problems, see *Managing Learner Progress and Grades*.

7.5.3 Viewing the Unit Page

In Studio, when you select a unit name in the outline, the **Unit** page opens.

The following example shows a unit page in Studio with two components, with circles and text to show different areas and controls in the page.

The screenshot shows the edX course development interface. On the left, a main content area displays a unit titled "Be Social". The title bar includes a "Caution" message about publishing changes. Below the title, there's a text block about social learning, a small illustration of two people talking, and a note about research. A "Previously published" section follows. On the right, a sidebar contains sections for "Published and Live" (status: "Previously published", released Feb 05, 1978), "IS VISIBLE TO:" (Staff and Students, Hide from students), "Publish" (button), "Discard Changes" (button), "Previously published" (link), "Unit Location" (Location ID: 3c4b575924bf4b75a2f3542df5c354fc, description: "Use this ID when you create links to this unit from other course content. You enter the ID in the URL field"), and "LOCATION IN COURSE OUTLINE" (a tree view showing "Example Week 3: Be Social" > "Lesson 3 - Be Social" > "Be Social"). Numbered circles (1, 2, 3, 4) point to specific elements: 1 points to the "Be Social" title in the main content; 2 points to the "View Live Version" and "Preview" buttons in the top right; 3 points to the "Published and Live" status in the sidebar; 4 points to the "LOCATION IN COURSE OUTLINE" section.

1. A component in the unit.
2. Options for testing the unit.
3. Status panel for the unit.
4. Location of the unit in the course outline.

7.5.4 Viewing Units as a Learner

To a learner using the edX learning management system (LMS), each unit in the subsection is represented by an icon in the unit navigation bar at the top of the **Course** page. The current unit is indicated with bold underlining in the unit navigation bar. The components in the current unit appear below the unit navigation bar.

The following image shows a subsection in the LMS that contains several units.

Outline > Week 2: Being Social > Lesson 2: A Social Student > Be Social

Previous Next >

Be Social

[Bookmark this page](#)

Socializing

So far you've mastered experiencing content on the edX platform and interacting with edX problems. Now it's time to become a social student!

In an edX course, your peers make up a truly global student body that can number in the hundreds of thousands.

edX has tools to encourage collaboration and communication between students. You can use **discussion forums**, the **course wiki**, **peer assessments** and **social media sites** to connect with other students and get support from the course staff. Watch the video below to learn more.

A green check mark next to a unit icon indicates that a learner has completed the unit. A learner has completed the unit if the learner has completed all the following actions.

- Viewed all of each video.
- Submitted answers for all of the problems.
- Viewed all HTML content for at least five seconds.

7.5.5 The Unit Workflow

When you have set up the *section* and *subsection* in the course outline, you then work with units.

The typical workflow includes these steps.

1. *Create a unit.*
2. *Add components to the unit.*
3. *Modify components in the unit.*



You *publish the unit* after you add all of its components. If you make additional modifications, you must publish the unit again for the changes to be visible to learners.

As you work through these steps, the publishing status of the unit changes. The publishing status controls the content available to learners, along with *release dates* (in an instructor-paced course). See the next section for more information.

Note: Release dates apply only to instructor-paced courses. For more information about instructor-paced and self-paced courses, see [Course Pacing](#).

7.5.6 Unit Publishing Status and Visibility to Learners

The following information summarizes whether or not learners can see a unit.

- Learners never see a unit with the publishing status *Draft (Never Published)*.
- Learners never see a unit with the publishing status *Visible to Staff Only*. For more information, see [Hide a Unit from Learners](#).
- Learners do not see a unit with the publishing status *Published Not Yet Released* until the *release date* (in an instructor-paced course). On the release date, the status changes to *Published and Live*.
- If the publishing status is *Published and Live*, learners see the current version of the unit.
- If the publishing status is *Draft (Unpublished Changes)*, learners see the last published version of the unit if the *release dates* for the containing section and subsection have passed.
- If you used *access settings* to specify that a unit is available only to specific groups of learners (such as content groups associated with particular cohorts, or enrollment track groups), only those learners who are in groups to which you have given access can see the unit after it is published and live.

For more information, see [Controlling Content Visibility and Access](#). For information about testing content, see [Testing Your Course Content](#).

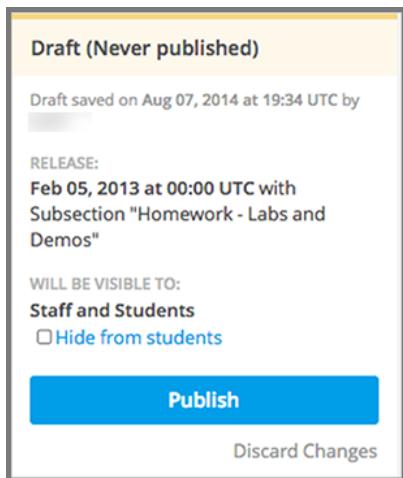
7.5.7 Unit Publishing Statuses

As a course author, you work with units that have the following statuses.

- *Draft (Never Published)*
- *Published and Live*
- *Published (not yet released)*
- *Draft (Unpublished changes)*
- *Visible to Staff Only*

Draft (Never Published)

When you create a new unit and add components to it, the unit's publishing status is **Draft (Never Published)**, as shown in the status panel.



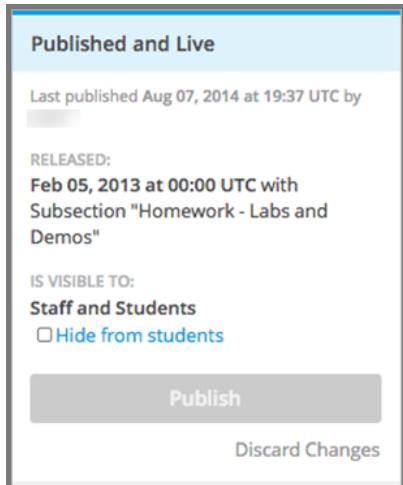
Note: The **Release** section applies only to instructor-paced courses. It does not appear for units in self-paced courses. For more information about instructor-paced and self-paced courses, see [Course Pacing](#).

In Studio, you see the draft content as you develop the unit. Though you do not see the unit in the LMS, you can [preview the unit](#).

Learners never see a unit with this status, even after the release date (in an instructor-paced course). You must [publish the unit](#) for it to be included in the LMS.

Published and Live

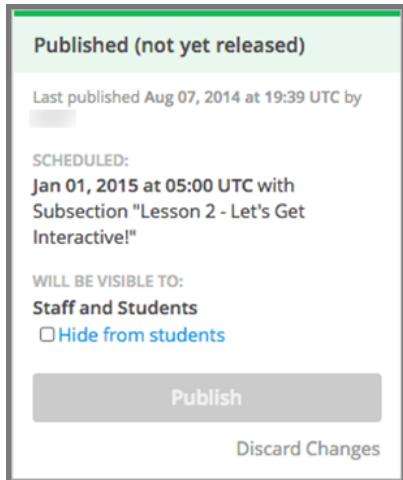
You published the unit and have not modified it. The release dates for the section and subsection have passed (in an instructor-paced course). You, and enrolled learners, see the current version of the unit.



The **Release** section applies only to instructor-paced courses. It does not appear for units in self-paced courses. For more information, see [Course Pacing](#).

Published (not yet released)

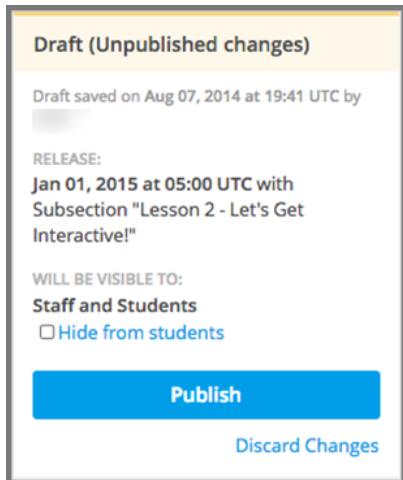
You published the unit, but the release date is still in the future. Learners cannot see this unit until the release date passes.



This status applies only to instructor-paced courses. It does not apply to self-paced courses.

Draft (Unpublished changes)

When you edit a published unit, whether or not it is released, the unit's publishing status changes to **Draft (Unpublished Changes)**, as shown in the status panel.



The **Release** section applies only to instructor-paced courses. It does not appear for units in self-paced courses.

In Studio, you see the draft content as you develop the unit. You can *preview the changes to a unit* to test how your changes will appear to learners after you publish the unit.

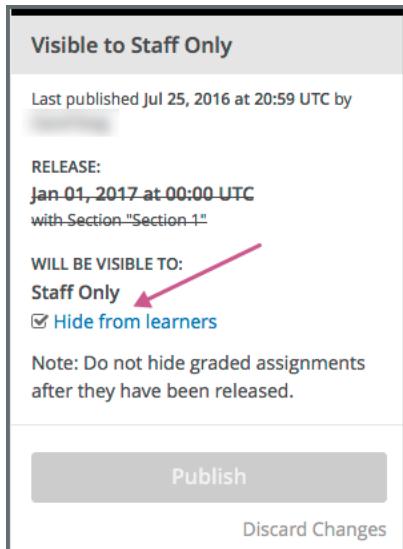
If the release date has passed in an instructor-paced course, learners see the last published version of the unit. If the release date is in the future, learners cannot see your content. You must *publish the unit* for learners to see your changes.

Visible to Staff Only

When you [hide a unit from learners](#), the unit's publishing status changes to **Visible to Staff Only**.

The publishing status of a unit also changes to **Visible to Staff Only** if you hide the parent [section](#) or [subsection](#) from learners.

Learners never see a unit with this status, even if it has been published and the release date has passed (in an instructor-paced course).



The **Release** section applies only to instructor-paced courses. It does not appear for units in self-paced courses.

7.5.8 Create a Unit

You can create a unit from the outline or create a unit in the same subsection from the unit page.

To create a unit from the outline, follow these steps.

1. In the outline, expand the subsection in which you want to create a new unit.
2. Select **New Unit** at the bottom of the expanded subsection. A new page opens for you to add components to the unit.
3. On the unit page, the unit name is selected. Supply an identifying name. A descriptive name can help learners locate content in the course. It can also help you select content when you analyze performance in edX Insights.
4. [Add components](#) to the new unit as needed.

To create a unit from a unit page, follow these steps.

1. In the **Unit Location** panel, select **New Unit**.

Unit Location

LOCATION ID
d0d804e8863c4a95a659c04d8a2b2bc0
Use this ID when you create links to this unit from other course content. You enter the ID in the URL field.

LOCATION IN COURSE OUTLINE

Example Week 2: Get Interactive

- Lesson 2 - Let's Get Interactive!
- Lesson 2 - Let's Get Interactive!
- Zooming Diagrams
- + New Unit

The unit page for the new unit opens automatically.

2. On the unit page, the unit name is selected. Supply an identifying name. A descriptive name can help learners locate content in the course. It can also help you select content when you analyze performance in edX Insights.
3. *Add components* to the new unit as needed.

You must then *publish the unit* to make it visible to learners.

7.5.9 Edit a Unit

You can edit a unit in the following ways.

- *Edit the unit name*
- *Add components to units*
- *Reorganize Components in Units*

When you make any of these changes, if you previously published the unit, the state changes to *Draft (Unpublished Changes)*. You must then *publish the unit* to make your edits visible to learners.

If you are designing your course to *offer different content* to different groups of learners, you can also *Set access restrictions for the unit* to specify which learner groups a unit is available to.

Edit the Unit Name

To edit a unit name, on the unit page in Studio, select **Edit** next to the name.

Example Week 2: Get Interactive / Lesson 2 - Let's Get Interactive!

Lesson 2 - Let's Get Interactive! 

Edit the name

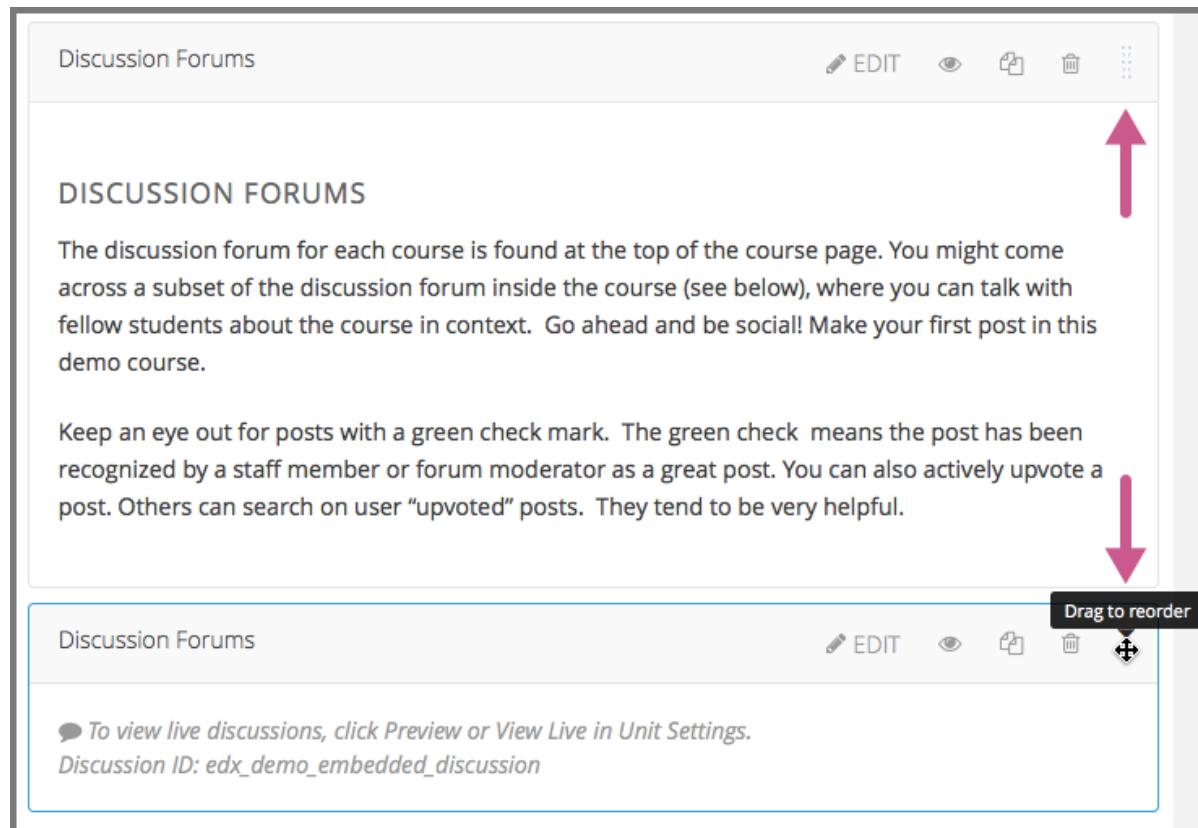
The name field becomes editable. Enter the new name, and then tab or click outside of the field to save the name.

Reorganize Components in Units

You can reorganize components within a unit by dragging and dropping them to new locations.

To change the location of a component, move your mouse pointer over the **Drag to reorder** handle on the component toolbar. The pointer changes to a four-headed arrow. You can then drag the component to the location that you want.

In the image that follows, the handle for the discussion component is selected.



A blue outline indicates where the component will land when you release the mouse button. For example, in the image below, the discussion component is being moved to the top of the unit.

The screenshot shows the edX Studio interface with a component titled "Discussion Forums". A tooltip "Drag to reorder" points to a small icon in the toolbar next to the component title. The component content area contains text about discussion forums and a note about upvoted posts.

Discussion Forums

DISCUSSION FORUMS

The discussion forum for each course is found at the top of the course page. You might come across a subset of the discussion forum inside the course (see below), where you can talk with fellow students about the course in context. Go ahead and be social! Make your first post in this demo course.

Keep an eye out for posts with a green check mark. The green check means the post has been recognized by a staff member or forum moderator as a great post. You can also actively upvote a post. Others can search on user “upvoted” posts. They tend to be very helpful.

7.5.10 Set Access Restrictions For a Unit

If you have more than one enrollment track in your course, or if you have enabled cohorts, you can limit a unit’s availability to specific groups of learners. For information about offering different content to different learner groups, see *Offering Different Content to Different Learner Groups*.

Note: A unit’s group access settings are inherited by components in the unit. If you set additional group access restrictions for a component, make sure the component access settings do not contradict the unit access settings. For example, you cannot give Group A of learners access to a component if Group A does not have access to the unit that contains the component.

To specify a unit’s access settings, follow these steps.

1. In Studio, select **Content**, and then select **Outline**.
2. For the unit that you want to restrict access to, select the **Configure** icon in the unit’s toolbar.

The screenshot shows the edX Studio interface. At the top level, there is a course named "Example Week 1: Getting Star...". Below it, under "Lesson 1 - Getting Started", there are three units: "Getting Started", "Working with Videos", and "Videos on edX". Each unit has a set of icons for managing its content. A pink arrow points from the text below to the "Configure" button for the "Working with Videos" unit.

You can also access the **Restrict access to** option from the gear icon next to a unit's name on a unit page in Studio.

This screenshot shows a unit page titled "Working with Videos". At the top right, there is a "Access Settings" button with a gear icon. A pink arrow points to this button.

3. In the unit's **Settings** dialog box, for the **Restrict access to** option, select the group type by which you want to restrict access.

The **Enrollment Track Groups** option is available only if your course has more than one *enrollment track*. The **Content Groups** option is available only if you have created *content groups* for use with cohorts.

This screenshot shows the "Working with Videos Settings" dialog box. Under "Unit Access", there is a "Restrict access to:" dropdown menu. A pink arrow points to this dropdown. The menu options are "Select a group type", "Content Groups", and "Enrollment Track Groups". The "Content Groups" option is highlighted with a blue selection bar. At the bottom of the dialog are "Save" and "Cancel" buttons.

After you select a group type, you see a list of the groups that exist for that group type.

4. Select the checkbox for each group for which you want the current unit to be available.

Working with Videos Settings

Unit Visibility

Hide from learners

Unit Access

Restrict access to:

Enrollment Track Groups

Select one or more groups:

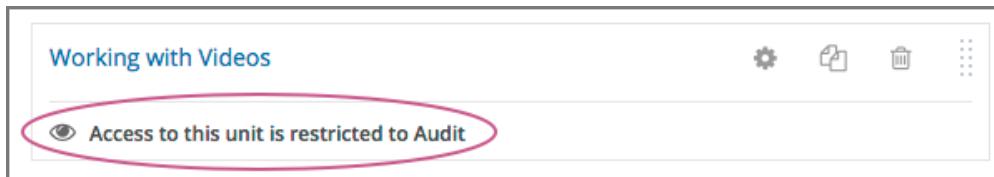
Audit

Verified

Save Cancel

5. Select Save.

The groups which have access to the unit are listed under the unit title in the Studio course outline, as well as under the unit title on the unit page in Studio.



7.5.11 Preview a Unit

You preview a unit to review and test the content before it is visible to learners.

You can preview a unit before it is published and before the course is live. In a live course, after the unit is published and if there are no pending changes, previewing a unit is exactly the same as viewing the live version of the unit.

To preview the unit, select **Preview** above the status panel in the Studio unit page.

The unit opens in preview mode in the LMS.

Note: When you are revising a previously published unit, it can be helpful to preview your changes in one browser window and *view the published unit* in a second window.

For information about previewing and testing content, see *Testing Your Course Content*.

7.5.12 Publish a Unit

Publishing a unit makes the current version of the unit in Studio available to learners. In an instructor-paced course, the release dates for the section and subsection must also have passed for learners to access a published unit.

You publish a unit that has a status of *Draft (Never Published)* or *Draft (Unpublished Changes)*. When you publish a unit, the status changes to *Published and Live* or *Published Not Yet Released*.

You can publish a unit from the unit page or the course outline.

For more information about instructor-paced and self-paced courses, see *Course Pacing*.

Use the Unit Page to Publish a Unit

To publish the unit, select **Publish** in the status panel.

Use the Outline to Publish a Unit

To publish a unit from the outline, select the **Publish** icon in the box for the unit.



Note: The **Publish** icon only appears when there is new or changed content in the unit.

7.5.13 Discard Changes to a Unit

When you modify a published unit, your changes are saved in Studio, though the changes are not visible to learners until you publish the unit again.

If you decide that you never want to publish your changes, you can discard the changes so that Studio reverts to the last published version of the unit.

To discard changes and revert the Studio version of the unit to the last published version, select **Discard Changes** in the status panel.

Caution: When you discard changes to a unit, the changes are permanently deleted. You cannot retrieve discarded changes or undo the action.

7.5.14 View a Published Unit

To view the last published version of a unit in the LMS, select **View Live Version** at the top of the page.

The unit page opens in the LMS in Staff view. You might be prompted to log in to the LMS.

If the unit status is *Draft (Unpublished Changes)*, you do not see your changes in the LMS until you publish the unit again.

If the unit status is *Draft (Never Published)*, **View Live Version** is not enabled.

For information about viewing and testing content, see [Testing Your Course Content](#).

7.5.15 Hide a Unit from Learners

You can prevent learners from seeing a unit regardless of the unit status or the release schedules of the section and subsection.

For more information, see [Visibility Settings](#).

You can hide a unit from learners using the course outline or the unit page.

Use the Unit Page to Hide a Unit

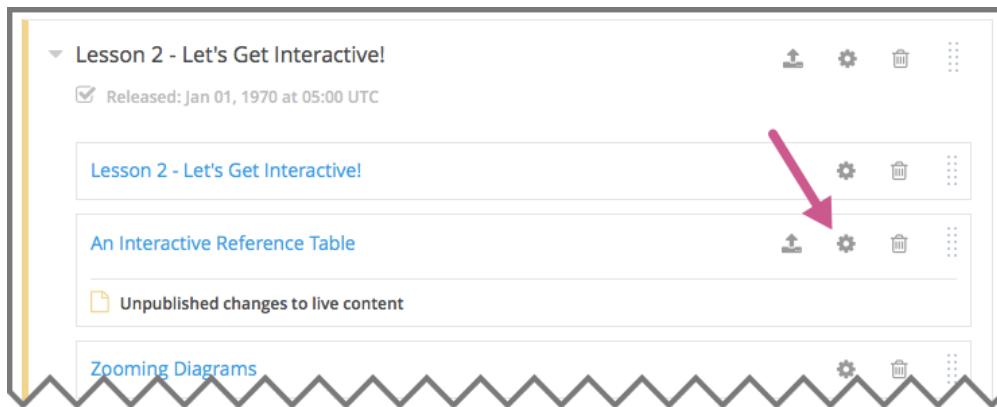
In the status panel, select **Hide from learners**.

The **Release** section applies only to instructor-paced courses. It does not appear for units in self-paced courses.

For more information, see [Controlling Content Visibility and Access](#).

Use the Outline to Hide a Unit

1. Select the **Configure** icon in the unit box.



The **Settings** dialog box opens.

2. In the **Unit Visibility** section, select **Hide from learners**.
3. Select **Save**.

Make a Hidden Unit Visible to Learners

Before you make a hidden unit visible to learners, be aware that course content will immediately be visible to learners, as follows.

- For a hidden unit that previously was published, deselecting **Hide from learners** publishes the current content for the unit. If you made changes to the unit while it was hidden, those draft changes are published.

- When you make a section or subsection that was previously hidden visible to learners, draft content in units is *not* published. Changes you made since last publishing units are not made visible to learners.

You can make a hidden unit visible to learners from the unit page or the course outline. Follow the instructions above and clear the **Hide from learners** check box.

You are prompted to confirm that you want to make the unit visible to learners.

7.5.16 Delete a Unit

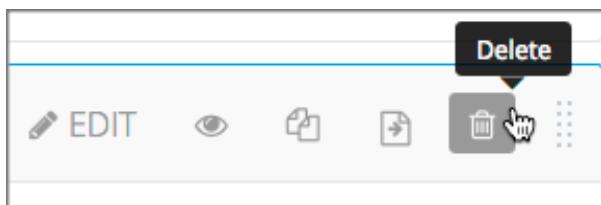
You delete a unit from the course outline in Studio.

When you delete a unit, you delete all components within the unit.

Warning: You cannot restore course content after you delete it. To ensure that you do not delete any content that you need later, move the unit to a hidden section or subsection instead of deleting it.

To delete a unit, follow these steps.

- On the course outline page in Studio, select the **Delete** icon in the box for the unit you want to delete.



- When you receive the confirmation prompt, select **Yes, delete this unit**.

7.6 Developing Course Components

This section describes how you develop course components.

- What is a Component?*
- Add a Component*
- Edit a Component*
- Set Access Restrictions for a Component*
- Duplicate a Component*
- Delete a Component*
- Reorganizing Components*
- Components that Contain Other Components*

For more information about specific component types, see the following topics.

- Adding Course Components*
- Adding Exercises and Tools*

7.6.1 What is a Component?

A component is the part of a unit that contains your actual course content. A unit can contain one or more components.

By default, Studio includes four basic types of components for you to add to your course.

- **Discussion** components provide discussion spaces in the body of your course. Learners can explore ideas about a lesson with their peers in a discussion space.
- **HTML** components allow you to add text, images, and some types of learning tools to your course. Content in HTML components is formatted as HTML.
- **Problem** components enable you to add many different types of exercises and problems to your course, from simple multiple choice problems to complex circuit schematic exercises.
- **Video** components contain the videos that you want to include in your course.

7.6.2 Add a Component

To add a component to the unit, follow these steps.

1. In Studio, open the page for the unit.
2. Under **Add New Component**, select a component type. The default component types are discussion, HTML, problem, and video.

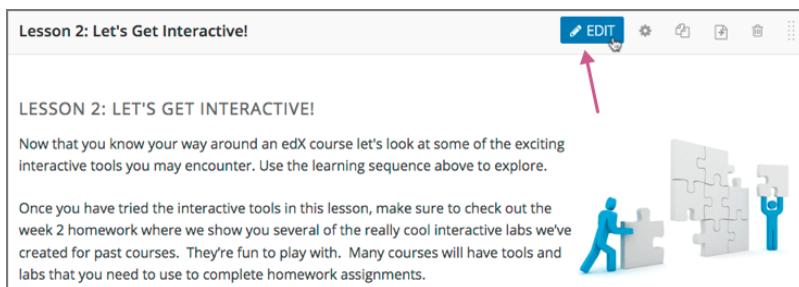
For more information, see the documentation for the specific component type that you want to work with.

- *Working with Discussion Components*
- *Working with HTML Components*
- *Working with Problem Components*
- *Working with Video Components*

After you add a component, it is not visible to learners until you *publish the unit*.

7.6.3 Edit a Component

To edit a component, you select **Edit** in the component's title bar in Studio.



Then, follow instructions for the type of component you are editing.

After you edit a component, the changes are not visible to learners until you *publish the unit*.

Set the Display Name for a Component

The display name identifies the component. This name appears as a heading above the component in the LMS, and it identifies the component for you in Insights.

The following illustration shows the display name of a problem in Studio, in the LMS, and in Insights.

The illustration displays three views of an assignment component:

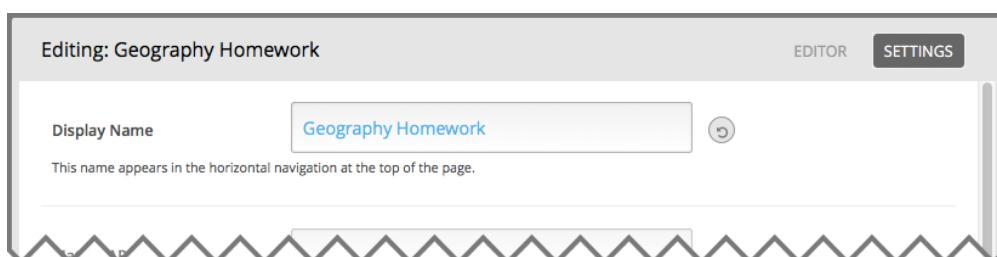
- Studio View:** Shows the component in the Studio interface with the title "Geography Homework" and a note indicating it is 10 points possible (graded). A pink oval highlights the title.
- LMS View:** Shows the component in the LMS under "Week 1: Experiencing Course Content > Homework 1: Your First Grade > Homework 1: Assignment". The title "Homework 1: Assignment" is displayed above the component area. A pink oval highlights the title.
- Insights View:** Shows the component in the Insights interface under "Homework 1: Your First Grade". The title "Geography Homework" is listed in the navigation bar. A pink oval highlights the title.

A red arrow points from the Studio view to the LMS view, and another red arrow points from the LMS view to the Insights view, illustrating the consistency of the display name across all three platforms.

Unique, descriptive display names help you and your learners identify components quickly and accurately.

To set the display name for a component, follow these steps.

1. Edit the component. A dialog box opens.
 - For a discussion or video component, the dialog box opens to the list of settings, including the **Display Name** field.
 - For an HTML or problem component, the dialog box opens to an editing view. Select **Settings** to show the list of settings, including the **Display Name** field.
2. Edit the **Display Name** field.



3. Select **Save**.

Different types of components have different fields in the **Settings** dialog box, but all of them have a **Display Name** field.

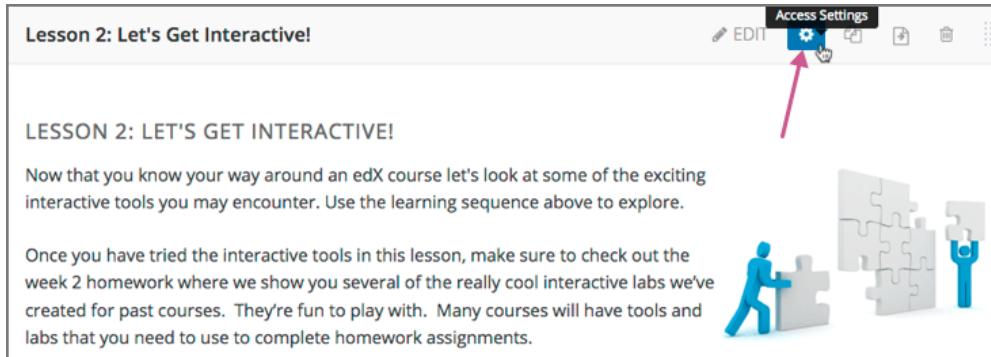
7.6.4 Set Access Restrictions for a Component

If you have more than one enrollment track in your course, or if you have enabled cohorts, you can limit a component's availability to specific groups of learners. For information about offering different content to different learner groups, see *Offering Different Content to Different Learner Groups*.

Note: Components inherit any group access restrictions that are set for their parent unit. If you set additional group access restrictions for a component, make sure the component access settings do not contradict the unit access settings. For example, you cannot give Group A of learners access to a component if Group A does not have access to the unit that contains the component.

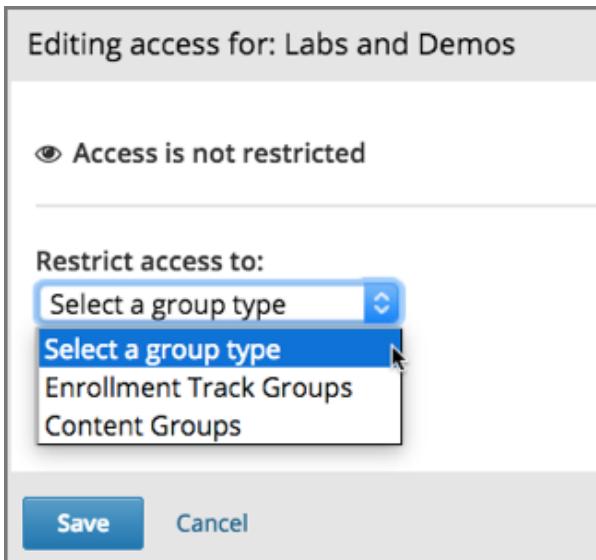
To specify a component's access settings, follow these steps.

1. In Studio, select **Content**, and then select **Outline**.
2. On a unit page, for each component for which you want to restrict access to, select the **Access Settings** icon.



3. In the **Editing access** dialog box, for the **Restrict access to** option, select the group type by which you want to restrict access.

Note: The **Enrollment Track Groups** option is available only if your course has more than one *enrollment track*. The **Content Groups** option is available only if you have created *content groups* for use with cohorts.



After you have selected a group type, you see a list of the groups that exist for that group type.

4. Select the checkbox for each group for which you want the current component to be available.
5. Select **Save**.

The groups which have access to the component are listed under the component title in the Studio course outline.

The screenshot shows a unit card for "Labs and Demos" in the Studio course outline. At the top of the card, the text "Access restricted to: Verified" is circled in red. To the right of the card are several icons: EDIT, gear, user, file, trash, and more.

In addition, on the unit page in Studio, a message in the publishing status bar indicates that some content in the unit is restricted to specific groups of learners.

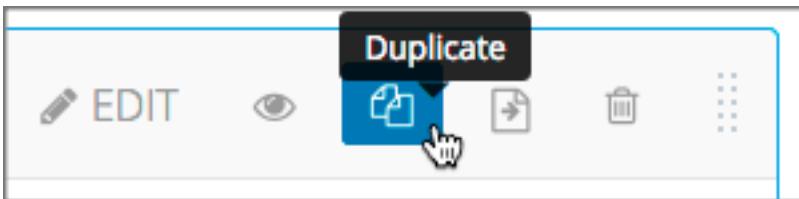
The screenshot shows the "Draft (Unpublished changes)" section of a unit page in Studio. It includes the following information:

- Draft saved on Jun 27, 2017 at 15:27 UTC by staff
- RELEASE: Feb 05, 2013 at 00:00 UTC with Subsection "Homework - Labs and Demos"
- WILL BE VISIBLE TO:
 - Staff and Learners (circled in red)
 - Access to some content in this unit is restricted to specific groups of learners.
 - Hide from learners

7.6.5 Duplicate a Component

When you duplicate a component, a new copy of that component is added directly beneath the first component. You can then modify the duplicate. In many cases, duplicating a component and editing the copy is a faster way to create new content.

To duplicate a component, select the **Duplicate** icon in the component header.



Then, follow instructions for the type of component you are editing.

After you duplicate a component, the new component is not visible to learners until you *publish the unit*.

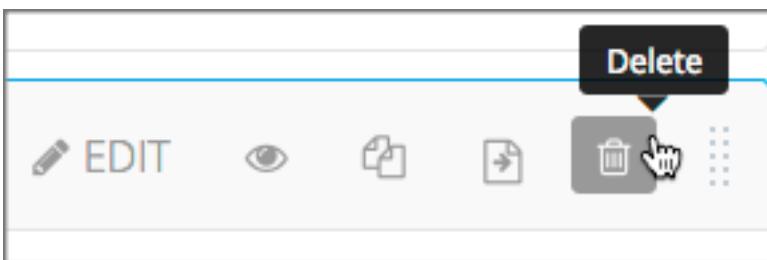
Note: Duplicating content experiments after you have configured them is not supported.

7.6.6 Delete a Component

Caution: Be sure you want to delete the component. You cannot undo the deletion.

To delete a component, follow these steps.

1. Select the **Delete** icon in the component header.



2. When you receive the confirmation prompt, select **Yes, delete this component**.

After you delete a component in Studio, the component remains visible to learners until you *publish the unit*.

7.6.7 Reorganizing Components

You can drag and drop components to a new position within their current unit, or you can move components from one unit to another unit.

- *Reorganize Components Within a Unit*
 - *Move Components to Other Units*

Reorganize Components Within a Unit

To reorganize components within their current unit, you drag and drop components in the same way that you can drag and drop units, subsections, and sections on the **Course Outline** page. For more information, see [Reorganize the Course Outline](#).

For components that consist of nested components (for example, a content experiment), you can also use drag and drop to move a child component into a different parent component, if both parents are expanded. For example, you can select the video component that is in Child Component A and drag it into Child Component B. Select the video component, and as you drag it into Child Component B, release the mouse button when a dashed outline of the component you are moving appears in the new location.

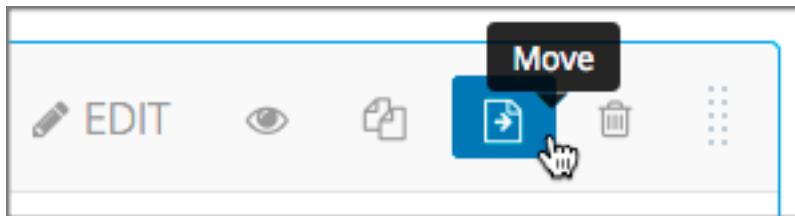
The screenshot shows the course outline interface with two main components: 'Child Component A' and 'Child Component B'. Under 'Child Component A', there is a group named 'Group A' containing an 'EDIT' button and a text area with the placeholder 'This is an HTML component within component A.'. Under 'Child Component B', there is a group named 'Video in Child Component A' (which is highlighted with a red border) containing an 'EDIT' button and a text area with the placeholder 'Text'. Below it is another group named 'Text' containing the placeholder 'This is group B.'.

You can also drag a child component outside of a parent, so that the child moves to the same level as the parent.

Move Components to Other Units

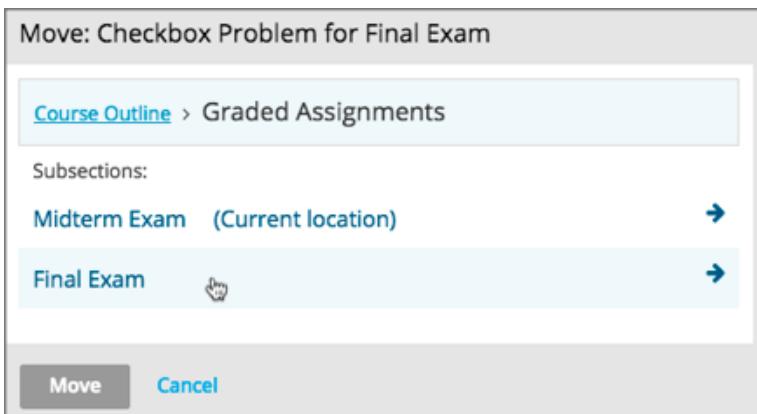
To move components to another unit in the course outline, follow these steps.

1. Select the **Move** icon for the component that you want to move.



A dialog box appears that displays your course outline tree, starting at the section level.

2. In the **Move** dialog box, navigate to the location where you want to move the component by selecting the section, the subsection, and then the unit.



The **Move** button is enabled only when your selected location is a valid level and location for moving your component. For example, when you move a component, the **Move** button is enabled only when you have navigated to a unit to which the component can be moved.

3. Select Move.

The component moves to the new location. A success message appears that provides options to go to the new location or to undo the move.

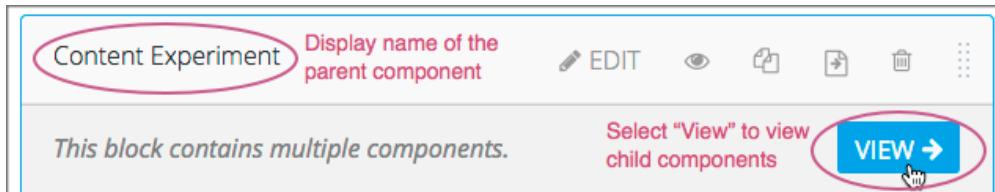
Note: If the old and new locations of the component that you moved were previously published, your changes are not reflected in the learner's view of the course until you republish the affected units.

7.6.8 Components that Contain Other Components

For specific use cases, you configure course content so that components contain other components. For example, if you want to include conditional components or content experiments, you have to create components inside components. See *Creating Content Experiments* for more information.

The component that contains other components is referred to as the *parent*; the contained components are referred to as child components, or children.

On a unit page, a parent component appears with its display name and a **View** link.



Edit a Parent Component

A parent component does not directly contain content. Content such as HTML, videos, or problems are in the child components.

A parent component has a display name. When the unit is private or in draft, select **Edit** in the parent component to change the display name.

Note: Parent components of a specific type, such as content experiments, have additional attributes that you edit.

View Child Components

When you select **View** in the parent component, the parent component page opens, showing all child components. In this example, Child Component A contains an HTML component and a video.

The screenshot shows the course builder's component view. A parent component named "Child Component A" is expanded, revealing its contents: an "HTML" component with the text "This is an HTML component within component A." and a "Video" component. The "Video" component is also expanded, displaying a video player with a woman speaking, a playback bar showing 0:44 / 2:33, and a speed control set to 1.0x. Below the video player, there is an "Add New Component" section with four buttons: "Discussion", "HTML", "Problem", and "Video". A red arrow points to the expand/collapse arrow next to "Child Component A".

Select the arrow next to a child component name to collapse it and hide the component's contents. Select the arrow again to expand the component.

For more information, see the following topics.

- [Edit a Component](#)
- [Set the Display Name for a Component](#)
- [Duplicate a Component](#)
- [Delete a Component](#)

Add a Child Component

If the containing unit is private or in draft, you can add a child component in its parent component.

To add a child component, open and expand the parent component. Then, select the component type that you want under **Add New Component** within the parent component.

For more information, see the section for the specific component type that you want.

- [Working with Discussion Components](#)
- [Working with HTML Components](#)
- [Working with Problem Components](#)
- [Working with Video Components](#)

XML for Parent and Child Components

You develop parent and child components in XML, then import the XML course into Studio to verify that the structure is as you intended.

For more information about working with your course's XML files, including information about terminology, see the [EdX Open Learning XML Guide](#).

The following examples show the XML used to create the unit and components shown in Studio above.

The XML for the unit is as follows.

```
<vertical display_name="Unit 1">
    <html url_name="6a5cf0ea41a54b209e0815147896d1b2"/>
    <vertical url_name="131a499ddaa3474194c1aa2eced34455"/>
</vertical>
```

The `<vertical url_name="131a499ddaa3474194c1aa2eced34455"/>` element above references the parent component file that contains the child components.

```
<vertical display_name="Parent Component">
    <vertical url_name="2758bbc495dd40d59050da15b40bd9a5"/>
    <vertical url_name="c5c8b27c2c5546e784432f3b2b6cf2ea"/>
</vertical>
```

The two verticals referenced by the parent component refer to the child components, which contain the actual content of your course.

```
<vertical display_name="Child Component A">
    <html url_name="4471618afafb45bfb86cbe511973e225"/>
    <video url_name="fbe800d0bdbd4cb69ac70c47c9f699e1"/>
</vertical>
```

```
<vertical display_name="Child Component B">
    <html url_name="dd6ef295fda74a639842e1a49c66b2c7"/>
    <problem url_name="b40ecbe4ed1b4280ae93e2a158edae6f"/>
</vertical>
```

Theoretically, there is no limit to the levels of component nesting you can use in your course.

The Learner View of Nested Components

For learners, all parent and child components appear on the unit page.

Note: The visibility of nested components depends on the visibility of the parent unit. The parent unit must be public for learners to see nested components. For more information, see [Unit Publishing Status and Visibility to Learners](#).

The following example shows the learner view of the unit described above.

1. SEPTEMBER 21
Words of encouragement! This is a short note that most students will read.
Anant Agarwal (6.002x Principal Instructor)
Primary versus Secondary Updates:
Unfortunately, the internet throws a lot of text at students, and they do not read everything that they are given. However, many students *do* read all that they are given, and so detailed explanations in this section will benefit the most conscientious. Any essential information should be extremely quickly summarized in the primary section for skimmers.
Star Forum Poster
Students appreciate knowing that the course staff is reading what they post, and one of several ways that you can do this is by acknowledging the star posters in your announcements.

This is group A.

VIDEO

1.50x
1.25x
1.0x
0.75x
0:44 / 2:33
SPEED 1.0x
cc
0:00 / 1:56
HD

This is group B.

CHECKBOXES (1 point possible)
A checkboxes problem presents checkbox buttons for student input. Students can select more than one option presented.

correct
 incorrect
 correct

7.7 Controlling Content Visibility and Access

As a member of the course team, you must carefully control which content is available to which learners, and when. Visibility settings, together with publishing states, are used to hide content from learners while still allowing course staff to view it. Access settings are used to specify which learner groups can access particular components or units.

You can control content visibility and access using the following Studio features.

- [Release Dates](#)
- [Unit Publishing Status](#)
- [Visibility Settings](#)
- [Access Settings](#)
- [Prerequisite Course Subsections](#)

7.7.1 Release Dates

In instructor-paced courses, you can specify release dates and times for sections and subsections. By defining release dates, you ensure that course content is available to learners on a planned schedule, without requiring manual intervention while the course is running.

Note: Self-paced courses do not have release dates for sections and subsections. For more information about instructor-paced and self-paced courses, see [Course Pacing](#).

By default, a subsection inherits the release date and time of the section it is in. You can change the release date of the subsection to another date.

Published units are not visible to learners until the scheduled release date and time. When the section and subsection have different release schedules, published units are not visible until both dates have passed.

Course team members can access content that has not been released by [previewing the course](#).

Note: When you set release times in Studio, times are in Coordinated Universal Time (UTC). You might want to verify that you have specified the times that you intend by using a time zone converter such as [Time and Date Time Zone Converter](#).

Learners who have specified a time zone in their account settings see course dates and times converted to their specified time zone. Learners who have not specified a time zone in their account settings see course dates and times on their dashboards, in the body of the course, and on their **Progress** pages in the time zone that their browsers specify. Learners see other course dates and times in UTC.

For more information about setting release dates in an instructor-paced course, see the following topics.

- [Set a Section Release Date](#)
- [Set a Subsection Release Date](#)

7.7.2 Unit Publishing Status

You publish units to make them visible to learners. In both instructor-paced and self-paced courses, units must be published to be visible to learners. Learners see the last published version of a unit if the section and subsection it is in are released.

Learners do not see units that have never been published, and they do not see unpublished changes to units or components within units. Therefore, you can make changes to units in released subsections without disrupting the learner experience.

For more information, see [Unit Publishing Statuses](#).

You can publish all changes in a section or subsection at once, or publish changes to individual units. For more information about publishing units, see the following topics.

- [Publish All Units in a Section](#)
- [Publish All Units in a Subsection](#)
- [Publish a Unit](#)

7.7.3 Visibility Settings

You can use the visibility controls in Studio to hide content from learners in both instructor-paced and self-paced courses.

You might choose to hide a unit from learners, for example, when that unit contains an answer to a problem in another unit in the same subsection. After the problem's due date, you can make the unit that contains the answer visible. You might also permanently hide a unit from learners if that unit provides instructions or guidance that is intended only for the course team. Only course team members would see that unit in the course.

Content that is hidden by being excluded from the course outline is never available to learners, regardless of the release and publishing status.

Important: Content that you make “invisible” to learners by excluding it from the course outline is also excluded from grading. As a best practice, do not hide sections, subsections, or units that contain graded content by excluding them from the course outline.

Instead, if you want to prevent learners from accessing graded content at certain times, you can use options to hide content based on due date or course end date. For more information, see [Hiding Graded Content](#) and [Hide a Subsection Based on Date](#).

You can hide content at different levels, as described in the following topics.

- [Hide a Section from Learners](#)
- [Hiding a Subsection from Learners](#)
- [Hide a Unit from Learners](#)
- [Set Problem Results Visibility](#)

Note: Units and subsections inherit visibility settings from their parent subsections or sections. Be aware that when you make a previously hidden section or subsection visible to learners, all child subsections or units also become visible, unless you have explicitly hidden the subsection or unit. Subsections or units that are explicitly hidden remain hidden even when you change the visibility of their parent section or subsection.

Hiding Graded Content

Grading is affected if you hide sections, subsections, or units that contain graded problems in such a way that they are not included in the course navigation. When the platform performs grading for a learner, the grading process does not include problems that are not included in that learner's course outline.

If you want the problems in the subsection to remain visible, but you want to hide learners' results for these problems, see [Set Problem Results Visibility](#).

Note: As a best practice, do not hide graded sections, subsections, or units by excluding them from the course outline. Content that is hidden in this way is not included when the platform performs grading for learners.

Instead, if you want to prevent learners from accessing the content of a subsection while the subsection itself remains visible in the course navigation, you can use the option to hide a subsection or timed exam's content based on date. In instructor-led courses, you can hide a subsection based on its due date. In self-paced courses, you can hide a subsection based on the course's end date. For more details, see [Hide a Subsection Based on Date](#).

7.7.4 Access Settings

In the course outline in Studio, you can use access settings to specify which learner groups can access particular components or units. You can restrict access based on one group type, such as [content group](#) or [enrollment track](#).

For example, if you have cohorts enabled in your course, you can use content groups to give access to particular components or units in your course only to learners in specific cohorts. If your course has more than one enrollment track, you might provide the same practice assignments to all learners yet provide learners in the certificate track with different exams from non- certificate learners.

- [Modify access settings for a unit](#)
- [Modify access settings for a component](#)

For information about creating differentiated content based on cohorts, see [Creating Cohort-Specific Course Content](#).

For information about creating differentiated content based on enrollment track, see Enrollment Track Specific Courseware Overview.

7.7.5 Prerequisite Course Subsections

You can lock subsections of your course until learners complete other, prerequisite subsections. If a subsection has a prerequisite, it is displayed in the course outline with a lock icon, and learners cannot view the subsection content until they have earned a minimum score in the prerequisite subsection.

Enable Subsection Prerequisites

To enable prerequisite subsections in a course, follow these steps.

1. From the **Settings** menu, select **Advanced Settings**.
2. In the **Enable Subsection Prerequisites** field, enter `true`.
3. Select **Save Changes**.

Create a Prerequisite Subsection

To prevent learners from seeing a subsection of your course until they have earned a minimum score or completed a minimum portion in a prerequisite subsection, follow these steps.

Note: Make sure that you configure subsection prerequisites in the order that you intend for learners to encounter them in the course content. The prerequisite configuration controls do not prevent you from creating a circular chain of prerequisites that will permanently hide them from learners.

1. Enable subsection prerequisites for your course. For more information, see [Enable Subsection Prerequisites](#).
2. Select the **Configure** icon for the subsection that must be completed first. This is the prerequisite subsection.

The screenshot shows a course structure in the edX course editor. At the top level is 'Demo Course Section 2'. Below it is a subsection titled 'Midterm Exam'. Both the course section and the subsection have release dates: 'Released: Jan 27, 2016 at 18:00 UTC'. Each has a gear icon for configuration. A large pink arrow points from the text above to the gear icon of the 'Midterm Exam' subsection.

3. Select the **Advanced** tab.
4. Under **Use as a Prerequisite**, select **Make this subsection available as a prerequisite to other content**.
5. Select **Save**.
6. Select the **Configure** icon for the subsection that will be hidden until the prerequisite is met.
7. Select the **Advanced** tab, and then locate the **Limit Access** section.
8. In the **Prerequisite** list, select the name of the subsection you want to specify as the prerequisite.

Custom Javascript Problem Settings

BASIC VISIBILITY **ADVANCED**

Limit Access

Select a prerequisite subsection and enter a minimum score percentage and minimum completion percentage to limit access to this subsection. Allowed values are 0-100

Prerequisite:

Minimum Score:

Minimum Completion Percentage:

Use as a Prerequisite

Make this subsection available as a prerequisite to other content

Save **Cancel**

- To require that learners achieve a minimum score in the prerequisite subsection before the current subsection opens, enter the percent of the total score that learners must earn in the **Minimum Score** field. If the prerequisite section is not a problem set, set **Minimum Score** to 0 and set **Minimum Completion Percentage** to a value greater than zero.

For example, if the prerequisite subsection includes four problems and each problem is worth the same number of points, set the **Minimum Score** to 75 to require at least three correct answers.

To require that learners complete a minimum portion of the prerequisite subsection before the current subsection opens, enter the percent of the prerequisite subsection that learners must complete in the **Minimum Completion Percentage** field.

If you set both the **Minimum Score** field and the **Minimum Completion Percentage** field to a value greater than zero, then learners must satisfy both conditions in the prerequisite section before they can view the current subsection. The default value for both the **Minimum Score** field and the **Minimum Completion Percentage**

field is 100.

10. Select **Save**.

11. In the course outline, if a subsection has a prerequisite, the prerequisite name appears under the subsection name.

The screenshot shows a course outline in the edX Studio interface. A 'Prerequisite' section is expanded, showing a 'Week 1 Graded Assignment' subsection. This subsection has a release date of Dec 13, 2017 at 15:00 UTC and a due date of Jan 17, 2018 at 15:00 UTC. A lock icon indicates it is a prerequisite. At the bottom right of the outline area, there is a blue 'New Subsection' button with a plus sign.

Note: Prerequisite course subsection settings are not retained when you *export or import a course*, or when you *re-run a course*.

7.8 Course Licensing

You can specify licensing options for your course content as well as for each video in your course. By specifying the license, you communicate to learners whether and how they can reuse your course content.

You specify licensing options in Studio. For more information, see *Set Course Content Licensing in Studio*.

- *License Options*
- *Set Course Content Licensing in Studio*
- *Set Video Licensing*
- *Learners' View of Licenses*

7.8.1 License Options

For your course content and for each video in your course, you can select one of the following license options.

- All Rights Reserved

- Creative Commons

All Rights Reserved

All Rights Reserved indicates to learners that you own the copyright but reserve all rights for sharing copies of course content or videos. Learners cannot reuse or republish course content or videos that have All Rights Reserved licenses.

Creative Commons License

The Creative Commons license indicates to learners that you own the copyright but are granting certain permissions for reuse, depending on the license options that you select.

When you create a new course, the default terms are set to All Rights Reserved. You can change the terms for your course in the **Schedule & Details** page in Studio.

License Option	Description
Attribution	This option allows others to copy, distribute, display, and perform your copyrighted work but only if they give credit to you in the way that you request. This option is enabled for all Creative Commons licenses on edX course content. You cannot clear this option.
Noncommercial	This option allows others to distribute, display, and perform your work – and derivative works based upon it – but for non-commercial purposes only.
No Derivatives	This option allows others to distribute, display, and perform only verbatim copies of your work, not derivative works based upon it. You cannot use this option with the Share Alike option.
Share Alike	This option allows others to distribute derivative works only under a license identical to the license that governs your work. You cannot use this option with the No Derivatives option.

For more information, see the [Creative Commons](#) website.

7.8.2 Set Course Content Licensing in Studio

When you have determined what licenses you want your course content to have, you set course content licensing in Studio.

For more information about licensing options, see [Course Licensing](#).

When you create a new course, the license is set to **All Rights Reserved**. You can change the license for your course in the **Schedule & Details** page in Studio.

The license options that you select apply to all course content, including videos, unless you explicitly specify different licensing options for your videos. Learners see the license at the bottom of all pages in the course.

1. From the **Settings** menu, select **Schedule & Details**.
2. Scroll to the bottom of the page to view the **Course Content License** section.

Course Content License

Select the default license for course content

License Type

All Rights Reserved

Creative Commons

[Learn more about Creative Commons](#)

License Display

The following message will be displayed at the bottom of the courseware pages within your course.

© All Rights Reserved

3. Select the license option for your course.

- To grant learners the right to share and use course content, select **Creative Commons**. The Creative Commons options are displayed.

Course Content License

Select the default license for course content

License Type

All Rights Reserved

Creative Commons

[Learn more about Creative Commons](#)

Options for Creative Commons

The following options are available for the Creative Commons license.

- Attribution** Allow others to copy, distribute, display and perform your copyrighted work but only if they give credit the way you request. Currently, this option is required.
- Noncommercial** Allow others to copy, distribute, display and perform your work - and derivative works based upon it - but for noncommercial purposes only.
- No Derivatives** Allow others to copy, distribute, display and perform only verbatim copies of your work, not derivative works based upon it. This option is incompatible with "Share Alike".
- Share Alike** Allow others to distribute derivative works only under a license identical to the license that governs your work. This option is incompatible with "No Derivatives".

License Display

The following message will be displayed at the bottom of the courseware pages within your course.

© ⓘ Some Rights Reserved

Select the *Creative Commons license options* to apply.

- To reserve all course content rights, select **All Rights Reserved**.

4. Select **Save** at the bottom of the page to save your changes.

7.8.3 Set Video Licensing

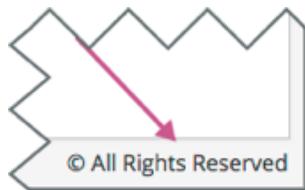
If you intend for a specific video to have a different license than the course as a whole, you must set the license in the *video advanced options*.

For example, you might license for your course under Creative Commons, but use a video from another party that is copyrighted. In this case, you can set the license for that particular video to **All Rights Reserved**.

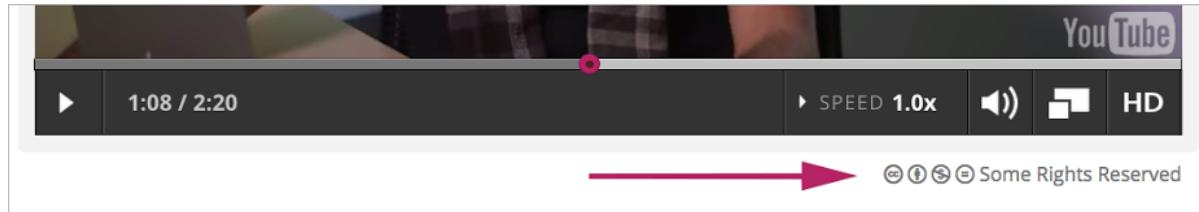
If a video is to have the same license as the course as a whole, you do not need to set the license for the video.

7.8.4 Learners' View of Licenses

When they view content in the **Course** tab, learners see the license that you set for the course at the bottom of the page.



If the video has a different license than the course as a whole, learners see the license at the bottom right of the video player.



For the course and for videos, if you choose **All Rights Reserved**, learners see **All Rights Reserved**; if you choose **Creative Commons** and select any allowed combination of options, learners see **Some Rights Reserved** and can select the link to see details.

7.9 Testing Your Course Content

The way your course looks in Studio is different from the way that learners will see and experience it when it is live in the LMS. As a best practice, you should test content continually as you build your course, by interacting with the course content from a learner's point of view.

The method that you choose for experiencing the course content as a learner depends on the publishing status of the content.

- For published and released content, use *View Live*.
- For draft and unreleased content, use *Preview*.

For more information, see the following topics.

- *Viewing Published and Released Content*
- *Previewing Draft Content*
- *Viewing Course Content Based on Roles*

Beta testing your course is another way to evaluate course content. For information about setting up a beta test for your course, see *Beta Testing a Course*.

To test content before a course has started, you can add yourself as a beta tester on the instructor dashboard. Make sure to set the course start date and the appropriate **Days Early for Beta** value. For more information, see *Beta Testing a Course*.

7.9.1 Viewing Published and Released Content

If your course has started, you can view published and released course content from the point of view of a learner. When you select **View Live** or **View Live Version** from the course outline in Studio, you can choose specific views in the LMS to experience the course content exactly as a particular learner would.

Note: For courses that have not started, **View Live** mode provides only **Staff** view, and you can only view content that has a publishing status of **Published**.

In courses that have started, when you use **Staff** view in **View Live** mode, keep the following points in mind.

- In addition to units that have a publishing status of *published and live* you also see units that are published but not yet released.
- You see published units that are in *Visible to Staff Only* or *Draft (Unpublished changes)* status, regardless of the release dates of the containing section or subsection, but you see only the latest published version of such units.
- You do not see units that are in *Draft (Never Published)* status. To see these units, you must use Preview mode, as described in *Previewing Draft Content*.
- If you view the course in a role other than **Staff**, you do not have access to the **Instructor** tab or to staff functions such as **View Unit in Studio**, **Staff Debug Info**, or **Submission History**.

For information about unit publishing statuses, see *Unit Publishing Statuses*.

View Published and Released Content

To view published and released content as it would appear to members of different groups, follow these steps.

1. From the Studio **Course Outline** page, select **View Live**. Alternatively, from a unit page, select **View Live Version**.
A separate browser tab opens for the course in the LMS.
2. In the LMS, select one of the **View this course as** options, as described in *Viewing Course Content Based on Roles*.

The course view refreshes to present published course content as a learner in the selected group would see it.

For more information about each view, see *Staff View*, *Learner View*, or *Specific Learner View*. For more information about viewing cohort-specific course content, see *Viewing Cohort-Specific Course Content*.

7.9.2 Previewing Draft Content

Before your course has started, or before you release content to learners, you can test how the content will appear when it is released.

Similar to *viewing published content*, you can choose specific views in the LMS to experience draft or unreleased course content as learners belonging to different groups would, but you select **Preview** from the course outline in Studio instead of **View Live**.

In **Preview** mode, if you use one of the student-based **View course as** options, you can see draft course content unrestricted by release date. You see any content that has a publishing status of *Published and Live* as well as content with publishing statuses of *Draft (Never Published)* or *Draft (Unpublished changes)*.

When you use **Staff** view in preview mode, you also see any content that is *Visible to Staff Only*.

Preview Draft Content

To preview draft content and see how it would appear to members of different groups when it is released, follow these steps.

1. From a unit page in the **Course Outline** in Studio, select **Preview**.

A separate browser tab opens for the course in the LMS.

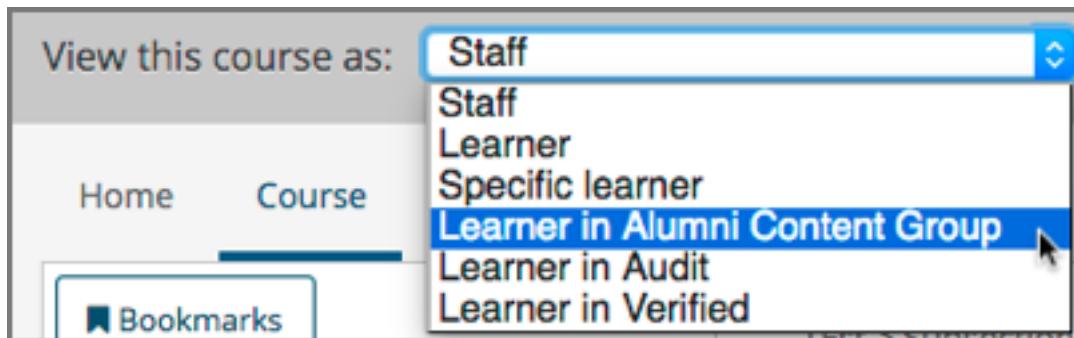
2. In the LMS, select one of the **View this course as** options, as described in [Viewing Course Content Based on Roles](#).

The course view refreshes to present course content as it is currently configured in Studio, and as a learner in the selected group would see it.

Note: If you use randomized content blocks in your course, you cannot preview unpublished units that contain content from randomized content blocks, because the randomized content is not assigned until after the unit is published. For information about viewing the actual content that has been assigned to a particular learner from a randomized content block in a live course, see [Specific Learner View](#).

7.9.3 Viewing Course Content Based on Roles

When you select **View Live** or **Preview** from the course outline in Studio, you can see how it would appear to members of different groups by selecting one of the **View this course as** options in the LMS.



The following table summarizes the content that is available in either **View Live** mode or **Preview** mode when you choose a role for viewing the content.

“View this course as” Role	In “View Live” Mode	In “Preview” Mode
<i>Staff</i>	You see content that has any of the publishing statuses <i>Published and Live</i> , <i>Published (not yet released)</i> , or <i>Draft (Unpublished changes)</i> . In Staff view, you also see content that is <i>Visible to Staff Only</i> .	In addition to the content you would see in “View Live” mode, you also see content that is in <i>Draft (Never Published)</i> status. In Staff view, you also see content that is <i>Visible to Staff Only</i> .
<i>Learner</i>	You see content that has a status of <i>Published and Live</i> , and that is intended for all learners. For example, you see content that is not intended for a specific cohort group. In Student view, you do not see content that is <i>Visible to Staff Only</i> .	In addition to the content that you would see in “View Live” mode, you also see content that has a status of <i>Draft (Never Published)</i> or <i>Draft (Unpublished changes)</i> . In Student view, you do not see content that is <i>Visible to Staff Only</i> .
<i>Specific Learner</i>	You see content that has a status of <i>Published and Live</i> , and is intended for the specific learner whose email or username you enter.	Specific student view is not available for unpublished content or if the course has not started.
<i>Learner in a Specific Content Group</i>	You see content that has a status of <i>Published and Live</i> that would be available to learners who belong to the specified content group.	In addition to the content you would see in “View Live” mode, you also see content that has a status of <i>Draft (Never Published)</i> or <i>Draft (Unpublished changes)</i> that would be available to learners who belong to the specified content group.
<i>Learner in an Enrollment Track</i>	You see content that has a status of <i>Published and Live</i> that would be available to learners who are in the specified enrollment track.	In addition to the content you would see in “View Live” mode, you also see content that has a status of <i>Draft (Never Published)</i> or <i>Draft (Unpublished changes)</i> that would be available to learners who are in the specified enrollment track.

Note: When a unit’s state is *Published and Live*, the preview and the live versions of the course are exactly the same. In this case, selecting either **View Live** or **Preview** gives you the same view of that unit.

Staff View

Staff view displays content in your course as any member of the course team would experience it.

When you view your course content using **Staff** view, you can execute tests to make sure that your course works the way you intend. For example, before the release date of a subsection, members of the course team can work through the problems to verify that the correct answer receives a green check for correct, and that any answer other than the correct one receives a red X for incorrect.

When you use **Staff** view in the LMS, you can go back to Studio to edit course content in the following ways.

- On a unit page, select **View Unit in Studio** to open the unit within the course outline in Studio.
- From the instructor dashboard, select **View Course in Studio** to open the course outline in Studio.
- On the **Progress** page, select **View Grading in Studio** to open the **Grading** page in Studio.

Learner View

Learner view displays content in your course as an enrolled learner in your course would experience it.

Note: If your course uses randomized content blocks, or if your course is designed so that learners in different enrollment track groups or content groups are shown different content, you can select an option from the **View Course As** dropdown list to see the content that a specific learner sees, or that a learner in a specific group sees. For more information, see [Specific Learner View](#) or [Viewing Cohort-Specific Course Content](#).

Specific Learner View

Note: This view is available only if your course has started, and only for content that has a status of *Published and Live*.

Specific learner view displays published content in your live course as the learner that you specify experiences it. When you view the **Progress** page, the page displays grades and progress for the learner that you have specified.

When you view your course content as **Specific student**, be aware of the following limitations.

- You cannot view open response assessment problems as a specific learner.
- In courses with randomized content blocks, you see the actual problem that was assigned to a specific learner. This view allows you to evaluate a request to adjust a grade or reset the number of attempts for a problem. For details about adjusting grades or resetting attempts, see [Adjust Grades for One or All Learners](#).

Learner in a Content Group View

This view displays content as a learner who belongs to the specified content group would experience it. You can use this view to verify that content designed for learners in a specific content group is displaying as intended.

For details about content groups, and about creating and previewing cohort-specific content, see [Content Groups](#), [Creating Cohort-Specific Course Content](#), and [Viewing Cohort-Specific Course Content](#).

Learner in an Enrollment Track Group View

This view displays content as a learner who is in a specific enrollment track would experience it. You can use this view to verify that content designed for learners in a specific enrollment track is displaying as intended.

For more information about enrollment track groups, and about creating and previewing enrollment track based content, see [About Enrollment Track Groups](#) and [Access and Enrollment Track Specific Courseware Overview](#).

CHAPTER 8

Adding Course Components

Use the topics in this section to understand how to create course content.

For information on creating exercises and tools, see [Adding Exercises and Tools](#).

For information on creating content libraries from which you can randomly draw content for randomized assignments, see [Working with Content Libraries](#).

For information on how to develop your course organization in the Studio Outline page, see [Developing Your Course](#).

8.1 Working with HTML Components

This section describes how to work with HTML components in Studio.

- [HTML Component Overview](#)
- [Options for Editing HTML Components](#)
- [Create an HTML Component](#)
- [Add a Link in an HTML Component](#)
- [Add an Image to an HTML Component](#)
- [Import LaTeX Code into an HTML Component](#)

8.1.1 HTML Component Overview

HTML, or HyperText Markup Language, is the standard markup language used to create web pages. Web browsers present HTML code in a more readable format.

When students see text and images in your course, they are seeing HTML code that is formatted and presented by their browsers. For more information about HTML, see [Wikipedia](#).

HTML Components

HTML components are the basic building blocks of your course content. You use HTML components to add and format text, links, images, and more. You can work with your HTML components in a “visual” or WYSIWYG editor that hides the HTML code details, or in a “raw” editor that requires you to mark up your content.

Note: Review [Developing Your Course](#) and [Use Best Practices for HTML Markup](#) before you start working with HTML components.

8.1.2 Options for Editing HTML Components

You can use two different editing interfaces to work with an HTML component.

- [*The Visual Editor*](#)

With the visual editor you create, edit, and format content in a word processing-like interface, without using HTML markup directly. With the visual editor, you can more easily format your content, and add links and images. The visual editor includes an **HTML** option for you to review the HTML markup and make small formatting changes to your content. However, this HTML option does not provide the detailed control you can get with the raw HTML editor, and does not support custom formatting or scripts.

If you add an HTML component and select **Text**, when you select **Edit** the visual editor opens by default.

- [*The Raw HTML Editor*](#)

If you prefer to mark up your content directly with HTML markup, you can use the raw HTML editor. If you need to include custom formatting or scripts in your content, you must use the raw HTML editor.

If you add an HTML component and select **Raw HTML**, when you select **Edit** the raw HTML editor opens by default.

You can switch back and forth between these two editing interfaces at any time. For more information, see [*Set the Editor for an HTML Component*](#).

Note: If you copy text from another source and paste it into either the visual or raw HTML editor, be sure to proofread the result carefully. Some applications automatically change quotation marks and apostrophes from the “straight” version to the “smart” or “curly” version. Both editors require “straight” quotation marks and apostrophes.

Set the Editor for an HTML Component

1. Add or locate the HTML component in your course.
2. Select **Edit**, and then select **Settings**.
3. Select **Visual** or **Raw**.
4. Select **Save**, and then reopen the component to use the new editor.

Warning: If you work with content in the raw HTML editor, then switch to the visual editor, custom HTML can be lost. If you need to create custom HTML, we recommend that you start by using the visual editor, and then switch to the raw HTML editor when you are ready to add the custom HTML.

The Visual Editor

The visual editor provides a “what you see is what you get” (WYSIWYG) interface that allows you to format text by selecting options at the top of the editor.

The following image shows callouts for the editing options and is followed by descriptions.



1. Select a formatting style for the selected text, such as paragraph, preformatted (monospace), or a heading level.

Note: The available heading levels in the HTML component editor begin with heading 3 (<h3>). HTML components are part of a complete page, and elements outside the HTML component use heading levels 1 and 2 by default. Because tools such as screen readers use heading levels to navigate through pages, using heading levels 1 or 2 inside an HTML component can interfere with the functionality of these tools.

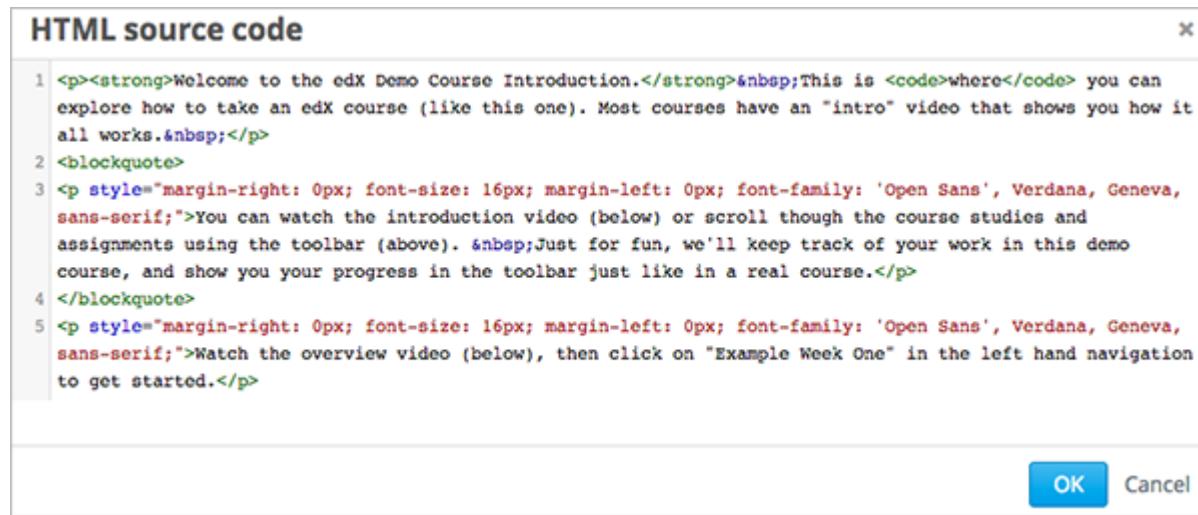
2. Select a font family for selected text, such as Arial, Courier New, or Times New Roman.
3. Format the selected text in bold, or remove this formatting. The editor inserts tags around the selected text.
4. Format the selected text in italics, or remove this formatting. The editor inserts tags around the selected text.
5. Underline the selected text, or remove this formatting. The editor encloses the selected text in the tag .
6. Change the color of the selected text. The editor encloses the selected text in the tag .
7. Format the selected text as a code block, or remove this formatting. The editor inserts <code> tags around the selected text, which is then displayed in a monospace font.
8. Align text and images to the left. The editor adds style="text-align: left;" to the <p> tags that surround the text.
9. Center text and images. The editor adds style="text-align: center;" to the <p> tags that surround the text.
10. Align text and images to the right. The editor adds style="text-align: right;" to the <p> tags that surround the text.
11. Justify text and images. The editor adds style="text-align: justify;" to the <p> tags that surround the text.
12. Create a bulleted list, or remove this formatting. The editor inserts tags around the selected text, and encloses each paragraph in tags.
13. Create a numbered list, or remove this formatting. The editor inserts tags around the selected text, and encloses each paragraph in tags.
14. Decrease and increase the indentation of the selected paragraph.
15. Format the selected paragraph as a blockquote. The editor inserts <blockquote> tags around the selected text, which is then displayed as a separate paragraph in a monospace font.

16. Create a hypertext link from the selected text. For more information, see [Add a Link in an HTML Component](#).
17. Remove a hypertext link from the selected text.
18. Insert an image at the cursor. For more information, see [Add an Image to an HTML Component](#).
19. Review the HTML markup.

Note: The visual editor is not available for *course handouts*.

Review HTML Markup in the Visual Editor

To review the HTML markup added to content in the visual editor, select **HTML** from the visual editor's toolbar. The HTML source code editor opens.



You can edit text and the HTML markup in this editor. However, you cannot add custom styles or scripts in this editor. Use the [raw HTML editor](#) instead.

Select **OK** to return to the visual editor. The visual editor attempts to correct any problems with the markup that you entered. For example, if you do not provide a close paragraph tag, the editor adds the tag for you.

You can then continue working in the visual editor.

Warning: Selecting **OK** in the source code editor does not save your changes to the HTML component. To save your changes and close the component, select **Save** in the visual editor. If you select **Cancel**, the changes you made in the HTML source code editor are discarded.

The Raw HTML Editor

The raw HTML editor is a text editor. It does not offer a toolbar with formatting options.

```

1 <p>This template is similar to the Text template. The only difference is
2 that this template opens in the Raw HTML editor rather than in the Visual
3 editor.</p>
4
5 <p>The Raw HTML editor saves your HTML exactly as you enter it.
6 You can switch to the Visual editor by clicking the Settings tab and
7 changing the Editor setting to Visual. Note, however, that some of your
8 HTML may be modified when you save the component if you switch to the
9 Visual editor.</p>
10

```

Save **Cancel**

When you use this editor, you must supply valid HTML. The raw HTML editor does not validate your HTML code. If you use this editor, you should thoroughly test the HTML content in your course.

Important: When you add a heading to an HTML component, make sure that you use only heading level 3 `<h3>` through heading level 6 `<h6>`. HTML components are part of a complete page, and elements outside the HTML component use heading levels 1 and 2 by default. Because tools such as screen readers use heading levels to navigate through pages, using heading levels 1 or 2 inside an HTML component can interfere with the functionality of these tools.

8.1.3 Create an HTML Component

1. Under **Add New Component**, select **HTML**.
2. Select the template.

The rest of these instructions assume that you selected **Text**, which creates an empty HTML component with the *visual editor* selected.

An empty HTML component appears at the bottom of the unit.

3. In the component, select **Edit**.
- The HTML component opens in the visual editor.
4. Enter and format your content. You can *review the HTML markup*.
 5. To enter a display name for the component, select **Settings**, and then enter text in the **Display Name** field.

Each HTML template supplies a default display name. Changing the default to a unique, descriptive display name can help you and your learners identify course content quickly and accurately. If you delete the default display name and do not enter your own identifying name, the platform shows “Text” as the name of the component.

To return to the visual editor, select **Editor**.

6. Select **Save**.

When you use the visual editor, you can also perform the following tasks.

- *Add a Link in an HTML Component*
- *Add an Image to an HTML Component*

- *Import LaTeX Code into an HTML Component*

HTML Component Templates

When you create an HTML component, you select one of the following templates.

- Text
- Announcement
- IFrame Tool
- Raw HTML

The raw HTML template uses the raw HTML editor by default. All of the other templates use the visual editor by default. You can switch between the editors in any HTML component. For more information, see [Set the Editor for an HTML Component](#).

8.1.4 Add a Link in an HTML Component

When you use the visual editor, to add a link to a website, course unit, or file in an HTML component, you work with the **Insert link** dialog box.

For more information, see the following tasks.

- [Add a Link to a Website](#)
- [Add a Link to a Course Unit](#)
- [Add a Link to a File](#)

Add a Link to a Website

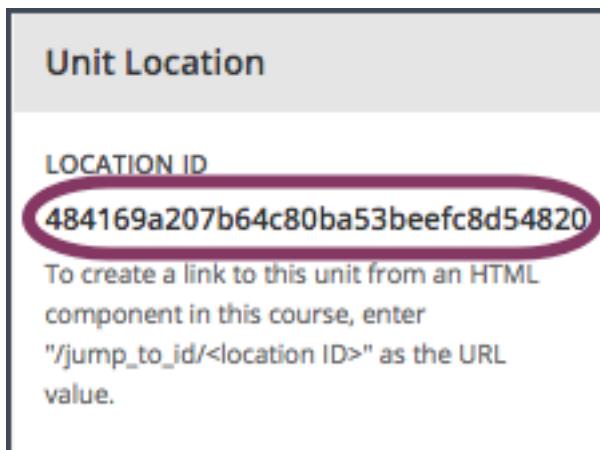
1. Select the text that you want to use as the link text.
2. Select the link icon in the toolbar.
3. In the **Insert link** dialog box, enter the URL of the website that is the destination for your link in the **URL** field.
4. If you want the link to open in a new window, select the dropdown arrow next to the **Target** field, and then select **New Window**. If not, you can leave the default value.
5. Select **OK**.
6. Save the HTML component.
7. To test the link, select **View Live Version** or **Preview**. When the unit opens in the LMS, select the linked text and verify that the correct website opens.

Add a Link to a Course Unit

Note: When you create a link to another component, the unit of that destination component must be published for the link to work.

1. Obtain the location ID of the unit you want to link to.
 - (a) In Studio, open the page for the unit that you want to link to in Studio, and then locate **Unit Location** in the right pane.

- (b) Under **Unit Location**, select and copy the alphanumeric text in the **Location ID** field.



2. Open the HTML component where you want to add the link.
3. Select the text that you want to make into the link.
4. Select the link icon in the toolbar.
5. In the **Insert link** dialog box, enter a value that resembles the following value in the **URL** field.

/jump_to_id/<location ID>

Make sure to replace <location ID> (including the brackets) with the location ID that you copied in step 1, and make sure that you include both forward slashes (/).

Caution: Ensure you use /jump_to_id/<location ID> as the URL value. Do not use the URL of the unit that you see in the browser address bar. If you do not use /jump_to_id/<location ID>, the link will be broken if you export and then import the course.

1. If you want the link to open in a new window, select the dropdown arrow next to the **Target** field, and then select **New Window**. If not, you can leave the default value.
2. Select **Insert**.
3. Save the HTML component and test the link.

Add a Link to a File

Tip: When you add links to files, open the HTML component and the **Files & Uploads** page in separate browser windows. You can then more quickly copy file URLs.

You can add a link in an HTML component to any file that is uploaded for the course. For more information about uploading files, see [Adding Files to a Course](#).

Note: Do not use this method to add images to HTML components. Instead, use the method in [Add an Image to an HTML Component](#).

1. On the **Files & Uploads** page, locate the file that you want, and then select **Studio** in the **Copy URLs** column.

Note: You must use the **Studio** URL to link to the file, not the **Web** URL. For more information, see [Adding Files to a Course](#).

1. In the HTML component where you want to add the link, select the text that you want to make into the link.
2. In the toolbar, select the link icon.
3. In the **Insert link** dialog box, paste the Studio URL for the file in the **URL** field. For example, the URL might resemble the following URL.
`/static/FileName.pdf`
Make sure that you include both forward slashes (/).
4. (optional) If you want the link to open in a new window, select the dropdown arrow next to the **Target** field, and then select **New Window**. If not, you can leave the default value.
5. Select **OK**.
6. Save the HTML component and test the link.

8.1.5 Add an Image to an HTML Component

When you use the visual editor, you can add any image from your computer to an HTML component. You can see a preview of the image before you add it to the component.

Note:

- Before you add an image, make sure that you obtain copyright permissions for images you use in your course, and that you cite sources appropriately.
 - To add effective alternative text for images, review [Use Best Practices for Describing Images](#).
 - You can only add one image at one time.
 - Each individual image file must be smaller than 10 MB.
-

To add an image to an HTML component, you can use one of the following procedures.

- *Drag an image* from your computer into the **Add Image** dialog box in the HTML component.
- *Locate an image* by using the **Browse Your Computer** option in the **Add Image** dialog box.
- *Select an image* that you have uploaded to the **Files & Uploads** page.

Drag an Image into the Add Image Dialog Box

1. In the HTML component, position the cursor where you want to add an image, and then select the image icon on the toolbar.
2. In the **Add an Image** dialog box, drag an image from your computer into the **Drag and Drop** area.
As soon as your file uploads, the **Edit Image Settings** dialog box opens.
3. In the **Edit Image Settings** dialog box, add an image description.
 - In the **Image Description (Alt Text)** field, enter alternative text for the image. This text becomes the value of the alt attribute in HTML and is required for your course to be fully accessible. For more information, see [Use Best Practices for Describing Images](#).

- If your image is a decorative image that does not convey important information, select the **This image is decorative only** checkbox.
4. (optional) Specify the width and height of your image. For more information, see *Change the Image Size*.
 5. Select **Insert Image**.
 6. Save the HTML component and test the image.

Locate an Image on Your Computer

1. In the HTML component, position the cursor where you want to add an image, and then select the image icon on the toolbar.
2. In the **Add an Image** dialog box, **Browse Your Computer**.
3. In the dialog box that opens, locate the file that you want to add, and then select **Open**.
As soon as your file uploads, the **Edit Image Settings** dialog box opens.
4. In the **Edit Image Settings** dialog box, add an image description.
 - In the **Image Description (Alt Text)** field, enter alternative text for the image. This text becomes the value of the `alt` attribute in HTML and is required for your course to be fully accessible. For more information, see *Use Best Practices for Describing Images*.
 - If your image is a decorative image that does not convey important information, select the **This image is decorative only** checkbox.
5. (optional) Specify the width and height of your image. For more information, see *Change the Image Size*.
6. Select **Insert Image**.
7. Save the HTML component and test the image.

Select a Previously Uploaded Image

1. If you have not already added the image that you want to add, open the **Files & Uploads** page, and then upload the image. For more information about uploading images, see *Adding Files to a Course*.
When you upload an image, the image automatically becomes available in a list that opens when you add an image to an HTML component.
2. In the HTML component, position the cursor where you want to add an image, and then select the image icon on the toolbar.
3. In the **Add an Image** dialog box, locate the image in the **Select a previously uploaded image** list, and then select **Next**.
4. In the **Edit Image Settings** dialog box, complete one of the following options.
 - In the **Image Description (Alt Text)** field, enter alternative text for the image. This text becomes the value of the `alt` attribute in HTML and is required for your course to be fully accessible. For more information, see *Use Best Practices for Describing Images*.
 - If your image is a decorative image that does not convey important information, select the **This image is decorative only** checkbox.
5. (optional) Specify the width and height of your image. For more information, see *Change the Image Size*.
6. Select **Insert Image**.
7. Save the HTML component and test the image.

Format an Image in an HTML Component

You have several options for formatting an image in an HTML component.

- *Align an Image*
- *Change the Image Size*

Align an Image

To align your image to the right, the left, or the center, follow these steps.

1. In the HTML component, select the image.
2. On the toolbar, select the left align, right align, or center icon.

Change the Image Size

To change the size of your image, follow these steps.

1. In the HTML component, select the image that you want to edit, and then select the image icon on the toolbar.
2. In the **Edit Image Settings** dialog box, locate **Image Dimensions**, and then enter the values that you want for the **Width** and **Height** options.

Note: To make sure that the image keeps the same proportions when you change the image size, make sure that **Lock proportions** is selected, and enter a number in only the **Width** field or the **Height** field. After you tab or click outside that field, the number in the other field changes to a value that maintains the image proportions.

3. Select **Insert Image**.

If you want to change the image back to the original size, clear the values in the **Width** and **Height** fields.

8.1.6 Import LaTeX Code into an HTML Component

You can import LaTeX code into an HTML component. You might do this, for example, if you want to create “beautiful math” such as the math in the following image.

Example of E-text in LaTeX

You can write complex equations such as the following in LaTeX.

$$x = \frac{-b \pm \sqrt{b^2 - 4 * a * c}}{2a}$$

$$L' = L\sqrt{1 - \frac{v^2}{c^2}}$$

$$\lim_{x \rightarrow 0} \frac{e^x - 1}{2x} \stackrel{\left[\frac{0}{0}\right]}{=} \lim_{x \rightarrow 0} \frac{e^x}{2} = \frac{1}{2}$$

Warning: The LaTeX processor that Studio uses to convert LaTeX code to XML is a third party tool. We recommend that you use this feature with caution. If you use the tool, make sure that you work with your partner manager.

Enable the LaTeX Processor

The LaTeX processor is not enabled by default. To enable it, you have to change the advanced settings in your course.

1. In Studio, select **Settings**, and then select **Advanced Settings**.
2. In the field for the **Enable LaTeX Compiler** policy key, change **false** to **true**.
3. At the bottom of the page, select **Save Changes**.

Add an HTML Component that Contains LaTeX Code

When the LaTeX processor is enabled, you can create an HTML component that contains LaTeX code.

1. In the unit where you want to create the component, select **html** under **Add New Component**, and then select **E-text Written in LaTeX**. The new component is added to the unit.
2. Select **Edit** to open the new component.
3. At the bottom of the component editor, select **Launch Latex Source Compiler**.

The LaTeX editor opens.

The screenshot shows a software interface for editing LaTeX code. The title bar says "HIGH LEVEL SOURCE EDITING". The main area contains the following LaTeX code:

```
1 \subsection{Example of E-text in LaTeX}
2
3 You can write complex equations such as the following in LaTeX.
4
5 \begin{equation}
6   x = \frac{-b \pm \sqrt{b^2 - 4ac}}{2a}
7 \end{equation}
8
9 \begin{equation}
10   L = \left( \frac{v}{\sqrt{1 - \frac{v^2}{c^2}}} \right)
11 \end{equation}
12
13 \lim_{x \rightarrow 0} \frac{e^x - 1}{2x}
14 \overset{\left( \frac{0}{0} \right)}{=} \underset{(=)}{\lim_{x \rightarrow 0} \frac{e^x - 1}{2x}}
15 = \frac{1}{2}
```

At the bottom, there are buttons for "Save & Compile to edX XML", "Save", "Refresh", and "Upload".

4. Add your LaTeX code. To do this, complete either of the following procedures.

- In the **High Level Source Editing** field, add your LaTeX code.
- To upload a LaTeX file from your computer, select **Upload**.

5. Select **Save & Compile to edX XML**.

6. On the unit page, select **Preview** to verify that your content looks correct in the LMS.

If you see errors, go back to the unit page. Select **Edit** to open the component again, and then select **Launch Latex Source Compiler** to edit the LaTeX code.

8.2 Working with Video Components

You use video components to add videos to your course in Studio. In video components, you add the name and location of your video, as well as the video transcript. Learners view your videos in the LMS.

For information about the way learners interact with videos, see [Watching Videos on the edX Video Player](#).

For more information about adding videos to your course, see [Creating and Adding Video Content](#).

For more information about options in the video component, see [Specifying Additional Video Options](#).

8.3 Working with Discussion Components

This section describes how to work with discussion components in Studio.

- [Overview](#)

- [Create a Discussion Component](#)
- [A Learner's View of the Discussion](#)

8.3.1 Overview

You can add discussion components to a unit to pose questions about other components, such as videos or text, in the unit. A discussion component gives learners a chance to respond to and interact with each other about a specific subject.

Discussion topics that you create by adding discussion components in your course are known as content-specific discussion topics.

For more information about discussions, see these topics.

- [Creating Course Discussions](#)
- [Guidance for Discussion Moderators](#)
- [Setting up Discussions in Courses with Cohorts](#)

8.3.2 Create a Discussion Component

Note: EdX recommends that you add an HTML component before each discussion component to introduce the topic that you want learners to discuss. The discussion component itself does not contain any text and can be easy for learners to overlook.

1. Under **Add New Component**, select **Discussion**.

Warning: You should always use these steps to create a discussion component. Do not create discussion components by using the **Duplicate** button in Studio. Duplicated discussion components result in discussion topics containing the same conversations, even if users post in different discussions.

2. In the discussion component that appears, select **Edit**.
3. Follow the guidelines in the editor to fill in the **Category**, the **Display Name**, and the **Subcategory** fields.

Note: Each **Category/Subcategory** pair for the discussion topics in your course must be unique.

The value in the **Display Name** field identifies the discussion in the course content. The default display name for new discussion components is “Discussion”. Changing the default to a unique, descriptive display name can help you and your learners identify different topics quickly and accurately. If you delete the default display name and do not enter your own identifying name, the platform supplies “discussion” for you.

The values in the **Category** (1) and **Subcategory** (2) fields are visible to learners in the list of discussion topics on the **Discussion** page.

The screenshot shows the 'Discussion' tab selected in the top navigation bar. Below it, a sidebar titled 'All Topics' contains a search bar labeled 'filter topics'. The sidebar lists several discussion categories: 'All Discussions', '★ Posts I'm Following', 'General', 'Week 1' (with a red circle containing the number '1'), and 'Welcome to Online Learning' (with a red circle containing the number '2').

4. Select **Save**.

Note: On the **Discussion** page, you cannot see category and subcategory names of discussion components that you created until after the course has started and the unit is released. For more details about when discussion topics are visible, see [Understanding When Learners Can See Discussion Topics](#).

8.3.3 A Learner's View of the Discussion

When you add a discussion component to a unit, in the LMS, learners see only the discussion, together with the display name of the discussion component, the category, and the subcategory. EdX recommends that you add an HTML component before each discussion component where you add some text to introduce the discussion topic.

In the following example, the discussion component follows an HTML component. Learners select **Add a Post** to post their own contributions.

Welcome to 101x!

Meet the rest of your classmates in the following discussion.

Tell us:

- Who you are
- Where you come from
- What you hope to get out of this course

When you are finished, continue to the next unit.

Introduce Yourself

[Hide Discussion](#)

Topic: Introduction / Self-Introduction Discussion

[Add a Post](#)

The screenshot shows a discussion board titled 'Introduce Yourself'. At the top right are buttons for 'Hide Discussion' and 'Add a Post'. Below that are filters for 'Show all posts' and 'by recent activity'. There are two visible posts:

- Hi Everyone** (by Krister): I'm Krister and I work in a technology company in Sweden. My goals for taking this course include learning how to create a cours...
2 replies
Pinned Following Staff
- Hi I'm from the USA** (by Bill): My name is Bill and I'm from a university in the USA. I'm taking this course to learn more about how to create courses.
1 reply
Following Staff

Content-specific topics that you add using discussion components are included on the course **Discussion** page in the same way as course-wide discussion topics as included. In the following example, the category (1) and the subcategory (2) of the discussion component is shown in the list of discussion topics.

The screenshot shows the 'Discussion' tab selected in the top navigation bar. Below it, a sidebar titled 'All Topics' contains a 'filter topics' input field and a dropdown arrow. The main content area lists several discussion topics:

- All Discussions
- ★ Posts I'm Following
- General
- Week 1 1
- Welcome to Online Learning 2

8.4 Working with Problem Components

This section introduces the core set of problem types that course teams can add to any course by using the problem component. It also describes editing options and settings for problem components.

- *Adding a Problem*
- *The Learner View of a Problem*
- *Editing a Problem in Studio*
- *Defining Settings for Problem Components*
- *Including Multiple Questions in One Component*
- *Adding Feedback and Hints to a Problem*
- *Awarding Partial Credit for a Problem*
- *Problem Randomization*
- *Modifying a Released Problem*

For information about specific problem types, and the other exercises and tools that you can add to your course, see *Problems, Exercises, and Tools*.

8.4.1 Adding a Problem

To add interactive problems to a course in Studio, in the course outline, at the *unit* level, you select **Problem**. You then choose the type of problem that you want to add from the **Common Problem Types** list or the **Advanced** list.

The common problem types include relatively straightforward CAPA problems such as multiple choice and text or numeric input. The advanced problem types can be more complex to set up, such as math expression input, open response assessment, or custom JavaScript problems.

The common and advanced problem types that the problem component lists are the core set of problems that every course team can include in a course. You can also enable more exercises and tools for use in your course. For more information, see *Enabling Additional Exercises and Tools*.

Adding Graded or Ungraded Problems

When you *establish the grading policy* for your course, you define the assignment types that count toward learners' grades: for example, homework, labs, midterm, final, and ungraded. You specify one of these assignment types for each of the subsections in your course.

As you develop your course, you can add problem components to a unit in any subsection. The problem components that you add automatically inherit the assignment type that is defined at the subsection level. For example, all of the problem components that you add to a unit in an ungraded subsection are ungraded, all of the problem components that you add to a unit in the midterm subsection are graded, and so on.

For more information, see *Set the Assignment Type and Due Date for a Subsection*.

8.4.2 The Learner View of a Problem

All problems on the edX platform have these component parts, some of which can be configured. For configurable options, you can specify whether and when an option is available in problems.

Mathematical Expressions
1 point possible (graded)

Some edX courses ask you to enter an algebraic expression as an answer. Try entering the following algebraic expression in the box below. It's easier than it looks.

$A \cdot x^2 + \sqrt{y}$

The entry is case sensitive. The product must be indicated with an asterisk, and the exponentiation with a caret, so you would write "A*x^2 + sqrt(y)".

1. Problem text. The problem text can contain any standard HTML formatting.

2. Input field: A text input box containing "A*x^2 +".

3. Placeholder: A placeholder text "A · x² +".

4. Submit button: A blue "Submit" button.

5. Attempt counter: Text indicating "You have used 0 of 5 attempts".

6. Save button: A "Save" button with a disk icon.

7. Reset button: A "Reset" button with a circular arrow icon.

8. Show Answer button: A "Show Answer" button with an info icon.

1. **Problem text.** The problem text can contain any standard HTML formatting.

Within the problem text for each problem component, you must identify a question or prompt, which is, specifically, the question that learners need to answer. This question or prompt also serves as the required accessible

label, and is used by screen readers, reports, and Insights. For more information about identifying the question text in your problem, see [The Simple Editor](#).

2. **Response field.** Learners enter answers in response fields. The appearance of the response field depends on the type of the problem.
3. **Rendered answer.** For some problem types, the LMS uses MathJax to render plain text as “beautiful math.”
4. **Submit.** When a learner selects **Submit** to submit a response for a problem, the LMS saves the grade and current state of the problem. The LMS immediately provides feedback about whether the response is correct or incorrect, as well as the problem score. The **Submit** option remains available if the learner has unused attempts remaining, so that she can try to answer the problem again.

Note: If you want to temporarily or permanently hide learners’ results for the problem, see [Set Problem Results Visibility](#).

5. **Attempts.** You can set a specific number of attempts or allow unlimited attempts for a problem. By default, the course-wide **Maximum Attempts** advanced setting is null, meaning that the maximum number of attempts for problems is unlimited.

In courses where a specific number has been specified for **Maximum Attempts** in Advanced Settings, if you do not specify a value for **Maximum Attempts** for an individual problem, the number of attempts for that problem defaults to the number of attempts defined in Advanced Settings.

6. **Save.** The learner can select **Save** to save his current response without submitting it for grading. This allows the learner to stop working on a problem and come back to it later.
7. **Reset.** You can specify whether the **Reset** option is available for a problem. This setting at the problem level overrides the default setting for the course in **Advanced Settings**.

If the **Reset** option is available, learners can select **Reset** to clear any input that has not yet been submitted, and try again to answer the question.

- If the learner has already submitted an answer, selecting **Reset** clears the submission and, if the problem includes a Python script to randomize variables and the randomization setting is **On Reset**, changes the values the learner sees in the problem.
- If the problem has already been answered correctly, **Reset** is not available.
- If the number of **Maximum Attempts** that was set for this problem has been reached, **Reset** is not available.

8. **Show Answer.** You can specify whether this option is available for a problem. If a learner selects **Show Answer**, the learner sees both the correct answer and the explanation, if any.
9. **Feedback.** After a learner selects **Submit**, an icon appears beside each response field or selection within a problem. A green check mark indicates that the response was correct, a green asterisk (*) indicates that the response was partially correct, and a red X indicates that the response was incorrect. Underneath the problem, feedback text indicates whether the problem was answered correctly, incorrectly, or partially correctly, and shows the problem score.

Mathematical Expressions

1 point possible (graded)

Some edX courses ask you to enter an algebraic expression as an answer. Try entering the following algebraic expression in the box below. It's easier than it looks.

$A \cdot x^2 + \sqrt{y}$

The entry is case sensitive. The product must be indicated with an asterisk, and the exponentiation with a caret, so you would write "A*x^2 + sqrt(y)".

A screenshot of an edX problem component. At the top, the title "Mathematical Expressions" and a note about 1 point possible (graded) are visible. Below this, a text block explains that users should enter an algebraic expression like $A \cdot x^2 + \sqrt{y}$. A red-bordered input field contains the user's attempt "A*x^2 + y". Below the input field is a gray button containing the same expression. To the right of the input field, a blue "Submit" button is labeled "You have used 1 of 5 attempts". Further to the right are three icons: "Save" (document), "Reset" (refresh), and "Show Answer" (info). A large red horizontal bar spans across the bottom of the component. On the left side of this bar, there is a red "X" icon followed by the text "Incorrect (0/1 point)". On the right side of the bar, a purple circle contains the number "9". A pink arrow points from the "9" circle up towards the "X" icon. Another pink arrow points from the "9" circle down towards the "Incorrect" message.

Note: If you want to temporarily or permanently hide learners' results for the problem, see [Set Problem Results Visibility](#).

In addition to the items above, which are shown in the example, problems also have the following elements.

- **Correct answer.** Most problems require that you specify a single correct answer.

Note: If you want to temporarily or permanently hide learners' results for the problem, see [Set Problem Results Visibility](#).

- **Explanation.** You can include an explanation that appears when a learner selects **Show Answer**.
- **Grading.** You can specify whether a group of problems is graded. If a group of problems is graded, an icon of a pen and a piece of paper is shown for that assignment in the course navigation pane.
- **Due date.** The date that the problem is due. Learners cannot submit answers for problems whose due dates have passed, although they can select **Show Answer** to show the correct answer and the explanation, if any.

Note: Problems can be **open** or **closed**. Closed problems, such as problems whose due dates are in the past, do not accept further responses and cannot be reset. Learners can still see questions, solutions, and revealed explanations, but they cannot submit responses or reset problems.

There are also some attributes of problems that are not immediately visible. You can set these attributes in Studio.

- **Accessible Label.** Within the problem text, you can identify the text that is, specifically, the question that learners need to answer. The text that is labeled as the question is used by screen readers, reports, and Insights. For more information, see [The Simple Editor](#).
- **Randomization.** In certain types of problems, you can include a Python script to randomize the values that are presented to learners. You use this setting to define when values are randomized. For more information, see [Randomization](#).

- **Weight.** Different problems in a particular problem set can be given different weights. For more information, see [Problem Weight](#).

8.4.3 Editing a Problem in Studio

When you select **Problem** and choose one of the problem types, Studio adds an example problem of that type to the unit. To replace the example with your own problem, you select **Edit** to open the example problem in an editor.

The editing interface that opens depends on the type of problem you choose.

- For common problem types, the [simple editor](#) opens. In this editor, you use Markdown-style formatting indicators to identify the elements of the problem, such as the prompt and the correct and incorrect answer options.
- For advanced problem types (with the exception of [open response assessment](#)), the [advanced editor](#) opens. In this editor you use open learning XML (OLX) elements and attributes to identify the elements of the problem. For open response assessment problem types, you define the problem elements and options by using a graphical user interface. For more information, see [Create an Open Response Assessment Assignment](#).

You can switch from the simple editor to the advanced editor at any time by selecting **Advanced Editor** from the simple editor's toolbar.

Note: After you save a problem in the advanced editor, you cannot open it again in the simple editor.

The Simple Editor

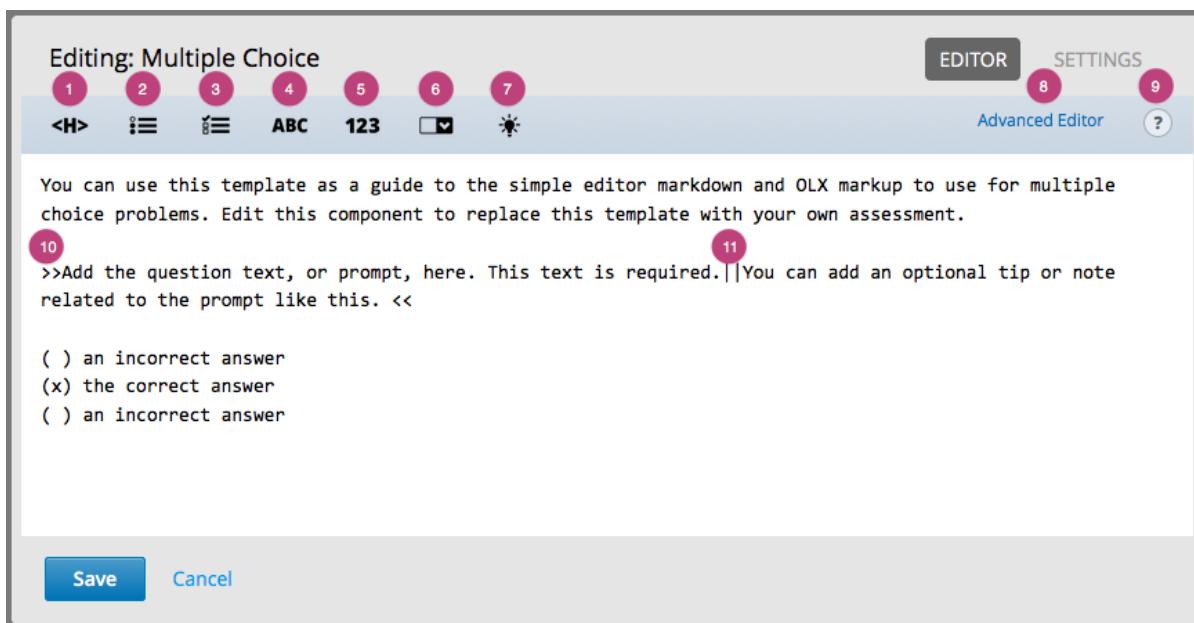
When you edit one of the [common problem types](#), the simple editor opens with a template that you can use as a guideline for adding Markdown formatting. The following templates are available.

- [Checkbox Problem](#) and Checkboxes with Hints and Feedback
- [Dropdown Problem](#) and Dropdown with Hints and Feedback
- [Multiple Choice Problem](#) and Multiple Choice with Hints and Feedback
- [Numerical Input Problem](#) and Numerical Input with Hints and Feedback
- [Text Input Problem](#) and Text Input with Hints and Feedback

Blank common problems also open in the simple editor but they do not provide a template.

Adding Markdown Formatting

The following image shows the multiple choice template in the simple editor.



The simple editor includes a toolbar with options that provide the required Markdown formatting for different types of problems. When you select an option from the toolbar, formatted sample text appears in the simple editor. Alternatively, you can apply formatting to your own text by selecting the text and then one of the toolbar options.

Descriptions of the Markdown formatting that you use in the simple editor follow.

1. **Heading:** Identifies a title or heading by adding a series of equals signs (=) below it on the next line.
2. **Multiple Choice:** Identifies an answer option for a multiple choice problem by adding a pair of parentheses (()) before it. To identify the correct answer option, you insert an x within the parentheses: ((x)).
3. **Checkboxes:** Identifies an answer option for a checkboxes problem by adding a pair of brackets ([]) before it. To identify the correct answer option or options, you insert an x within the brackets: ([x]).
4. **Text Input:** Identifies the correct answer for a text input problem by adding an equals sign (=) before the answer value on the same line.
5. **Numerical Input:** Identifies the correct answer for a numerical input problem by adding an equals sign (=) before the answer value on the same line.
6. **Dropdown:** Identifies a comma-separated list of values as the set of answer options for a dropdown problem by adding two pairs of brackets ([[]]) around the list. To identify the correct answer option, you add parentheses (()) around that option.
7. **Explanation:** Identifies the explanation for the correct answer by adding an [explanation] tag to the lines before and after the text. The explanation appears only after learners select **Show Answer**. You define when the **Show Answer** option is available to learners by using the *Show Answer* setting.
8. **Advanced Editor link:** Opens the problem in the *advanced editor*, which shows the OLX markup for the problem.
9. **Toggle Cheatsheet:** Opens a list of formatting hints.
10. **Question or Prompt:** Identifies the question that learners need to answer. The toolbar does not have an option that provides this formatting, so you add two pairs of inward-pointing angle brackets (>> <<) around the question text. For example, >>Is this the question?<<.
 - You must identify a question or prompt in every problem component. In problems that include *multiple questions*, you must identify each one.

- The *Student Answer Distribution* report uses the text with this formatting to identify each problem.
- Insights also uses the text with this formatting to identify each problem. For more information, see [Using edX Insights](#).

11. **Description:** Identifies optional guidance that helps learners answer the question. For example, when you add a checkbox problem that is only correct when learners select three of the answer options, you might include the description, “Be sure to select all that apply.” The toolbar does not have an option that provides this formatting, so you add it after the question within the angle brackets, and then you separate the question and the description by inserting a pair of pipe symbols (||) between them. For example, >>Which of the following choices is correct? ||Be sure to select all that apply.<<.

Adding Text, Symbols, and Mathematics

You can also add text, without formatting, to a problem. Note that screen readers read all of the text that you supply for the problem, and then repeat the text that is identified as the question or prompt immediately before reading the answer choices for the problem. For problems that require descriptions or other text, you might consider adding an HTML component for the text immediately before the problem component.

When you enter unformatted text, note that the simple editor cannot interpret certain symbol characters correctly. These symbols are reserved HTML characters: greater than (>), less than (<), and ampersand (&). If you enter text that includes these characters, the simple editor cannot save your edits. To resolve this problem, replace these characters in your problem text with the HTML entities that represent them.

- To enter >, type >;
- To enter <, type <;
- To enter &, type &;

To add mathematics, you can use LaTeX, MathML, or AsciiMath notation. Studio uses MathJax to render equations. For more information, see [Using MathJax for Mathematics](#).

The Advanced Editor

When you edit one of the *advanced problem types*, the advanced editor opens with an example problem. The advanced editor is an XML editor that shows the OLX markup for a problem. You edit the following advanced problem types in the advanced editor.

- [Circuit Schematic Builder Problem](#)
- [Custom JavaScript Display and Grading](#)
- [Custom Python-Evaluated Input](#)
- [Drag and Drop \(Deprecated\)](#)
- [Image Mapped Input Problem](#)
- [Math Expression Input Problems](#)
- [Problem Written in LaTeX](#)
- [Problem with Adaptive Hint and Problem with Adaptive Hint in LaTex](#)
- [Molecular Structure](#)

For the *Open Response Assessment* advanced problem type, a dialog box opens for problem setup.

Blank advanced problems do not provide an example problem, but they also open in the advanced editor by default.

The following image shows the OLX markup in the advanced editor for the same example multiple choice problem that is shown in the simple editor above.

The screenshot shows the 'Editing: Multiple Choice' interface. At the top right are 'EDITOR' and 'SETTINGS' buttons. The main area contains the following OLX code:

```

1 <problem>
2 <multiplechoiceresponse>
3   <p>Multiple choice problems allow learners to select only one option. Learners can see all the options along with the problem text.</p>
4   <p>When you add the problem, be sure to select Settings to specify a Display Name and other values that apply.</p>
5   <p>You can use the following example problem as a model.</p>
6   <label>Which of the following countries has the largest population?</label>
7   <description>You can select only one option.</description>
8   <choicegroup type="MultipleChoice">
9     <choice correct="false">Brazil <choicehint>timely feedback -- explain why an almost correct answer is wrong</choicehint>
10    </choice>
11    <choice correct="false">Germany</choice>
12    <choice correct="true">Indonesia</choice>
13    <choice correct="false">Russia</choice>
14  </choicegroup>
15  <solution>
16  <div class="detailed-solution">
17    <p>Explanation</p>
18

```

At the bottom left are 'Save' and 'Cancel' buttons.

For more information about the OLX markup to use for a problem, see the topic that describes that problem type.

8.4.4 Defining Settings for Problem Components

In addition to the text of the problem and its Markdown formatting or OLX markup, you define the following settings for problem components. To access these settings, you edit the problem and then select **Settings**.

- *Display Name*
- *Maximum Attempts*
- *Problem Weight*
- *Randomization*
- *Show Answer*
- *Show Reset Button*
- *Timer Between Attempts*

If you do not edit these settings, default values are supplied for your problems.

Note: If you want to temporarily or permanently hide problem results from learners, you use the subsection-level **Results Visibility** setting. You cannot change the visibility of individual problems. For more information, see [Set](#)

Problem Results Visibility.

Display Name

This required setting provides an identifying name for the problem. The display name appears as a heading above the problem in the LMS, and it identifies the problem for you in Insights. Be sure to add unique, descriptive display names so that you, and your learners, can identify specific problems quickly and accurately.

The following illustration shows the display name of a problem in Studio, in the LMS, and in Insights.

The illustration displays three screenshots illustrating the consistency of problem names across different platforms:

- Studio:** Shows a problem titled "Geography Homework" with a note: "10 points possible (graded)".
- LMS:** Shows the same problem titled "Homework 1: Assignment". A pink arrow points from the Studio display name to the LMS title.
- Insights:** Shows the problem titled "Homework 1: Assignment" again. A pink arrow points from the LMS title to the Insights title. The Insights interface also includes a navigation bar with "Week 1: Experiencing Course Content > Homework 1: Your First Grade > Homework 1: Assignment".

For more information about metrics for your course's problem components, see [Using edX Insights](#).

Maximum Attempts

This setting specifies the number of times that a learner is allowed to try to answer this problem correctly. You can define a different **Maximum Attempts** value for each problem.

A course-wide **Maximum Attempts** setting defines the default value for this problem-specific setting. Initially, the value for the course-wide setting is null, meaning that learners can try to answer problems an unlimited number of times. You can change the course-wide default by selecting **Settings** and then **Advanced Settings**. Note that if you change the course-wide default from null to a specific number, you can no longer change the problem-specific **Maximum Attempts** value to unlimited.

Only problems that have a **Maximum Attempts** setting of 1 or higher are included in the answer distribution computations used in edX Insights and the Student Answer Distribution report.

Note: EdX recommends setting **Maximum Attempts** to unlimited or a large number when possible. Problems

that allow unlimited attempts encourage risk taking and experimentation, both of which lead to improved learning outcomes. However, allowing for unlimited attempts might not be feasible in some courses, such as those that use primarily multiple choice or dropdown problems in graded subsections.

Problem Weight

Note: The LMS scores all problems. However, only scores for problem components that are in graded subsections count toward a learner's final grade.

This setting specifies the total number of points possible for the problem. In the LMS, the problem weight appears near the problem's display name.

The screenshot shows a configuration panel for a problem component. At the top left, the word "Dropdown" is highlighted with a pink arrow pointing to it. Below it, the text "3 points possible (graded)" is displayed. The main area contains three separate questions, each with a "Select an option" dropdown menu. The first question asks "What type of data is age?", the second asks "What type of data is age, when rounded to the nearest year?", and the third asks "What type of data is life stage, such as infant, child, or adult?". Each question has its own "Select an option" button.

By default, each response field, or answer space, in a problem component is worth one point. You increase or decrease the number of points for a problem component by setting its **Problem Weight**.

In the example shown above, a single problem component includes three separate questions. To respond to these questions, learners select answer options from three separate dropdown lists, the response fields for this problem. By default, learners receive one point for each question that they answer correctly.

For information about how to define a problem that includes more than one question, see *Including Multiple Questions in One Component*.

Computing Scores

The score that a learner earns for a problem is the result of the following formula.

$$\text{Score} = \text{Weight} \times (\text{Correct answers} / \text{Response fields})$$

- **Score** is the point score that the learner receives.
- **Weight** is the problem's maximum possible point score.
- **Correct answers** is the number of response fields that contain correct answers.
- **Response fields** is the total number of response fields in the problem.

Examples

The following are some examples of computing scores.

Example 1

A problem's **Problem Weight** setting is left blank. The problem has two response fields. Because the problem has two response fields, the maximum score is 2.0 points.

If one response field contains a correct answer and the other response field contains an incorrect answer, the learner's score is 1.0 out of 2 points.

Example 2

A problem's weight is set to 12. The problem has three response fields.

If a learner's response includes two correct answers and one incorrect answer, the learner's score is 8.0 out of 12 points.

Example 3

A problem's weight is set to 2. The problem has four response fields.

If a learner's response contains one correct answer and three incorrect answers, the learner's score is 0.5 out of 2 points.

Randomization

Note: This **Randomization** setting serves a different purpose from “problem randomization”. This **Randomization** setting affects how numeric values are randomized within a single problem and requires the inclusion of a Python script. Problem randomization presents different problems or problem versions to different learners. For more information, see [Problem Randomization](#).

For problems that include a Python script to generate numbers randomly, this setting specifies how frequently the values in the problem change: each time a different learner accesses the problem, each time a single learner tries to answer the problem, both, or never.

Note: This setting should only be set to an option other than **Never** for problems that are configured to do random number generation.

For example, in this problem, the highlighted values change each time a learner submits an answer to the problem.

Q1 (6 points possible)

The step response of a circuit is its response to a step input, $u(t)$. Knowing the step response of a linear circuit is extremely valuable as we can figure out the circuit's stability. In this problem we will analyze the circuit in Figure 1 for the output voltage, $v_O(t)$ given an initial condition. Then you will find the output response of two input steps--a current input, $i_I(t)$, and a voltage step, $v_I(t)$.

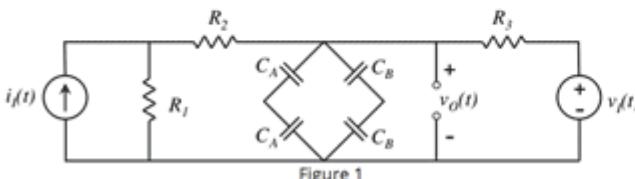


Figure 1

The element values are as follows: $R_1 = 2k\Omega$, $R_2 = 2k\Omega$, $R_3 = 6k\Omega$, $C_A = 1\mu F$, and $C_B = 0.5\mu F$.

To begin we note that the capacitor bridge composed of four capacitors can be replaced with one capacitor, C_{TOT} . What is the value of C_{TOT} (in μF)?



First we consider the circuit in Figure 1 when $i_I(t) = 0A$, $v_I(t) = 0V$, and $v_O(0) = 2V$. What is the time constant, τ (in ms) of the output voltage?



What is the output voltage $v_O(t)$ at time $t = 0.25ms$?



If you want to randomize numeric values in a problem, you complete both of these steps.

- Make sure that you edit your problem to include a Python script that randomly generates numbers.
- Select an option other than **Never** for the **Randomization** setting.

The edX Platform has a 20-seed maximum for randomization. This means that learners see up to 20 different problem variants for every problem that has **Randomization** set to an option other than **Never**. It also means that every answer for the 20 different variants is reported by the Answer Distribution report and edX Insights. Limiting the number of variants to a maximum of 20 allows for better analysis of learner submissions by allowing you to detect common incorrect answers and usage patterns for such answers.

For more information, see *Student Answer Distribution* in this guide, or *Review Answers to Graded Problems* or *Review Answers to Ungraded Problems* in *Using edX Insights*.

Important: Whenever you choose an option other than **Never** for a problem, the computations for the Answer Distribution report and edX Insights include up to 20 variants for the problem, **even if the problem was not actually configured to include randomly generated values**. This can make data collected for problems that cannot include randomly generated values, (including, but not limited to, all multiple choice, checkboxes, dropdown, and text input problems), extremely difficult to interpret.

You can choose the following options for the **Randomization** setting.

Q1 (6 points possible)

The step response of a circuit is its response to a step input, $u(t)$. Knowing the step response of a linear circuit is extremely valuable as we can figure out the circuit's stability. In this problem we will analyze the circuit in Figure 1 for the output voltage, $v_O(t)$ given an initial condition. Then you will find the output response of two input steps--a current input, $i_I(t)$, and a voltage step, $v_I(t)$.

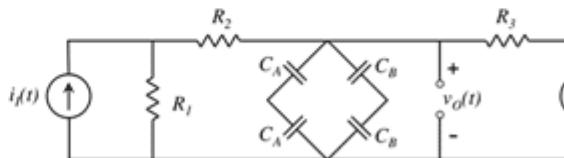


Figure 1

The element values are as follows: $R_1 = 1k\Omega$, $R_2 = 1k\Omega$, $R_3 = 2k\Omega$, $C_A = 1.5\mu F$.

To begin we note that the capacitor bridge composed of four capacitors can be replaced with one capacitor, C_{TOT} . What is the value of C_{TOT} (in μF)?



First we consider the circuit in Figure 1 when $i_I(t) = 0A$, $v_I(t) = 0V$, and $v_O(0) = 2V$. What is the time constant, τ (in ms) of the output voltage?



What is the output voltage $v_O(t)$ at time $t = 0.3ms$?



Option	Description
Always	Learners see a different version of the problem each time they select Submit .
On Reset	Learners see a different version of the problem each time they select Reset .
Never	All learners see the same version of the problem. For most courses, this option is supplied by default. Select this option for every problem in your course that does not include a Python script to generate random numbers.
Per Student	Individual learners see the same version of the problem each time they look at it, but that version is different from the version that other learners see.

Show Answer

This setting adds a **Show Answer** option to the problem. The following options define when the answer is shown to learners.

Always	Always present the Show Answer option. Note: If you specify Always , learners can submit a response even after they select Show Answer to see the correct answer.
Answered	Show the answer only after the learner answers the problem correctly. If the problem can be, and is, reset, the answer is not shown until the learner tries the problem again after resetting. (When a learner answers a problem, the problem is considered to be both attempted and answered. When the problem is reset, the problem is still considered to have been attempted, but is not considered to be answered.)
Attempted	Show the answer only after the learner tries to answer the problem. If the problem can be, and is, reset, the answer continues to show. (When a learner answers a problem, the problem is considered to be both attempted and answered. When the problem is reset, the problem is still considered to have been attempted, but is not considered to be answered.)
Closed	Show the answer only after the learner has used up all his attempts to answer the problem or if the due date has passed.
Finished	Show the answer after the learner has answered the problem correctly, if the learner has no attempts remaining, or if the problem due date has passed.
Correct or Past Due	Show the answer only after the learner has answered the problem correctly or if the problem due date has passed.
Past Due	Show the answer only after the due date for the problem has passed.
Never	Never show the answer. In this case, the Show Answer option does not appear next to the problem in Studio or in the LMS. If your problem does not include a correct answer to show to learners, make sure you select Never .

Show Reset Button

This setting defines whether a **Reset** option is available for the problem.

Learners can select **Reset** to clear any input that has not yet been submitted, and try again to answer the problem.

If the learner has already submitted an answer, selecting **Reset** clears the submission and, if the problem contains randomized variables and randomization is set to **On Reset**, changes the values in the problem.

If the number of Maximum Attempts that was set for this problem has been reached, the **Reset** option is not visible.

This problem-level setting overrides the course-level **Show Reset Button for Problems** advanced setting.

Timer Between Attempts

This setting specifies the number of seconds that a learner must wait between submissions for a problem that allows multiple attempts. If the value is 0, the learner can attempt the problem again immediately after an incorrect attempt.

Adding required wait time between attempts can help to prevent learners from simply guessing when multiple attempts are allowed.

If a learner attempts a problem again before the required time has elapsed, she sees a message below the problem indicating the remaining wait time. The format of the message is, “You must wait at least {n} seconds between submissions. {n} seconds remaining.”

8.4.5 Including Multiple Questions in One Component

In some cases, you might want to design an assessment that combines multiple questions in a single problem component. For example, you might want learners to demonstrate mastery of a concept by providing the correct responses to several questions, and only giving them credit for problem if all of the answers are correct.

Another example involves learners who have slow or intermittent internet connections. When every problem appears on a separately loaded web page, these learners can find the amount of time it takes to complete an assignment or exam discouraging. For these learners, grouping several questions together can promote increased engagement with course assignments.

When you add multiple questions to a single problem component, the settings that you define, including the display name and whether to show the **Reset** button, apply to all of the questions in that component. The answers to all of the questions are submitted when learners select **Submit**, and the correct answers for all of the questions appear when learners select **Show Answer**. By default, learners receive one point for each question they answer correctly. For more information about changing the default problem weight and other settings, see *Defining Settings for Problem Components*.

Important: To assure that the data collected for learner interactions with your problem components is complete and accurate, include a maximum of 10 questions in a single problem component.

Adding Multiple Questions to a Problem Component

To design an assignment that includes several questions, you add one problem component and then edit it to add every question and its answer options, one after the other, in that component. Be sure to identify the text of every question or prompt with the appropriate Markdown formatting (>> <<) or OLX <label> element, and include all of the other required elements for each question.

- In the simple editor, you use three hyphen characters (---) on a new line to separate one question and its answer options from the next.
- In the advanced editor, each question and its answer options are enclosed by the element that identifies the type of problem, such as <multiplechoiceresponse> for a multiple choice question or <formularesponse> for a math expression input question.
- You can provide a different explanation for each question with the appropriate Markdown formatting ([explanation]) or OLX <solution> element.

As a best practice, edX recommends that you avoid including unformatted paragraph text between the questions. Screen readers can skip over text that is inserted among multiple questions.

The questions that you include can all be of the same problem type, such as a series of text input questions, or you can include questions that use different problem types, such as both numerical input and math expression input.

Note: You cannot use a *Custom JavaScript Display and Grading Problem* in a problem component that contains more than one question. Each custom JavaScript problem must be in its own component.

An example of a problem component that includes a text input question and a numerical input question follows. In the simple editor, the problem has the following Markdown formatting.

```
>>Who invented the Caesar salad?||Be sure to check your spelling.<<
= Caesar Cardini
[explanation]
Caesar Cardini is credited with inventing this salad and received a U.S. trademark_
_for his salad dressing recipe.
[explanation]
---
>>In what year?<<
= 1924
[explanation]
Cardini invented the dish at his restaurant on 4 July 1924 after the rush of holiday_
_business left the kitchen with fewer supplies than usual.
[explanation]
```

That is, you include three hyphen characters (---) on a new line to separate the problems.

In the advanced editor, the problem has the following OLX markup.

```
<problem>
  <stringresponse answer="Caesar Cardini" type="ci">
    <label>Who invented the Caesar salad?</label>
    <description>Be sure to check your spelling.</description>
    <textline size="20"/>
    <solution>
      <div class="detailed-solution">
        <p>Explanation</p>
        <p>Caesar Cardini is credited with inventing this salad and received
          a U.S. trademark for his salad dressing recipe.</p>
      </div>
    </solution>
  </stringresponse>

  <numericalresponse answer="1924">
    <label>In what year?</label>
    <formulaequationinput/>
    <solution>
      <div class="detailed-solution">
        <p>Explanation</p>
        <p>Cardini invented the dish at his restaurant on 4 July 1924 after
          the rush of holiday business left the kitchen with fewer supplies
          than usual.</p>
      </div>
    </solution>
  </numericalresponse>
</problem>
```

8.4.6 Adding Feedback and Hints to a Problem

You can add feedback, hints, or both to the following core problem types.

- [Checkbox Problem](#)
- [Dropdown Problem](#)
- [Multiple Choice Problem](#)
- [Numerical Input Problem](#)
- [Text Input Problem](#)

By using hints and feedback, you can provide learners with guidance and help as they work on problems.

Feedback in Response to Attempted Answers

You can add feedback that displays to learners after they submit an answer.

For example, the following multiple choice problem provides feedback in response to the selected option when the learner selects **Submit**. In this case, feedback is given for an incorrect answer.

Multiple Choice with Hints and Feedback

1 point possible (graded)

Which of the following is a vegetable?

apple

pumpkin ×

potato

tomato

Answer

Incorrect: A pumpkin is the fertilized ovary of a squash plant and contains seeds, so it is a fruit.

Submit

You have used 1 of 3 attempts

?
Hint

Save

Reset

Show Answer

✗ Incorrect (0/1 point)

Best Practices for Providing Feedback

The immediacy of the feedback available to learners is a key advantage of online instruction and difficult to do in a traditional classroom environment.

You can target feedback for common incorrect answers to the misconceptions that are common for the level of the learner (for example, elementary, middle, high school, college).

In addition, you can create feedback that provides some guidance to the learner about how to arrive at the correct answer. This is especially important in text input and numeric input problems, because without such guidance, learners might not be able to proceed.

You should also include feedback for the correct answer to reinforce why the answer is correct. Especially in questions where learners are able to guess, such as multiple choice and dropdown problems, the feedback should provide a reason why the selection is correct.

Providing Hints for Problems

You can add one or more hints that are displayed to learners. When you add hints, the **Hint** button is automatically displayed to learners. Learners can access the hints by selecting **Hint** beneath the problem. A learner can view multiple hints by selecting **Hint** multiple times.

For example, in the following multiple choice problem, the learner selects **Hint** after having made one incorrect attempt.

Multiple Choice with Hints and Feedback
1 point possible (graded)

Which of the following is a vegetable?

apple

pumpkin ×

potato

tomato

Answer
Incorrect: A pumpkin is the fertilized ovary of a squash plant and contains seeds, so it is a fruit.

? Hint (1 of 2): Remember that a fruit is the part of the plant that has developed from the ovary of a plant, and contains seeds. [Next Hint](#)

Submit You have used 1 of 3 attempts [?](#) Hint [Save](#) [Reset](#) [Show Answer](#)

The hint text indicates that it is the first of two hints. After the learner selects **Next Hint**, both of the available hints appear. When all hints have been used, the **Hint** or **Next Hint** option is no longer available.

Multiple Choice with Hints and Feedback
1 point possible (graded)

Which of the following is a vegetable?

apple

pumpkin ×

potato

tomato

Answer
Incorrect: A pumpkin is the fertilized ovary of a squash plant and contains seeds, so it is a fruit.

Hint (1 of 2): Remember that a fruit is the part of the plant that has developed from the ovary of a plant, and contains seeds. [Next Hint](#)

Hint (2 of 2): Does your selected item contain seeds?

Submit You have used 1 of 3 attempts    

Best Practices for Providing Hints

To ensure that your hints can assist learners with varying backgrounds and levels of understanding, you should provide multiple hints with different levels of detail.

For example, the first hint can orient the learner to the problem and help those struggling to better understand what is being asked.

The second hint can then take the learner further towards the answer.

In problems that are not graded, the third and final hint can explain the solution for learners who are still confused.

Create Problems with Feedback and Hints

You create problems with feedback and hints in Studio. Templates with feedback and hints configured are available to make creating your own problems easier.

While editing a unit, in the **Add New Component** panel, select **Problem**. In the list that opens, select **Common Problem Types**. Templates for problems with feedback and hints are listed.

Add the problem type you need to the unit, then edit the component. The exact syntax you use to configure hints and feedback depends on the problem type. See the topic for the problem type for more information.

- *Checkbox Problem*
- *Dropdown Problem*
- *Multiple Choice Problem*

- *Numerical Input Problem*
- *Text Input Problem*

8.4.7 Awarding Partial Credit for a Problem

You can configure the following problem types so that learners can receive partial credit for a problem if they submit an answer that is partly correct.

- *Checkbox*
- *Multiple Choice*
- *Numerical Input*
- *Write-Your-Own Grader*

By awarding partial credit for problems, you can motivate learners who have mastered some of the course content and provide a score that accurately demonstrates their progress.

For more information about configuring partial credit, see the topic for each problem type.

Note: Support for the partial credit feature is provisional for courses on edx.org and edX Edge. Ensure that you test such problems thoroughly before you publish them to learners. For more information, contact your edX partner manager.

How Learners Receive Partial Credit

Learners receive partial credit when they submit an answer in the LMS.

In the following example, the course team configured a multiple choice problem to award 25% of the possible points (instead of 0 points) for one of the incorrect answer options. The learner selected this incorrect option, and received 25% of the possible points.

Multiple Choice
0.25/1 point (graded)

Which of the following countries has the largest population?

Brazil *

Germany

Indonesia

Russia

Submit

* Partially correct (0.25/1 point)

Partial Credit and Reporting on Learner Performance

When a learner receives partial credit for a problem, the LMS only adds the points that the learner earned to the grade. However, the LMS reports any problem for which a learner receives credit, in full or in part, as correct in the following ways.

- Events that the system generates when learners receive partial credit for a problem indicate that the answer was correct. Specifically, the `correctness` field has a value of `correct`.

For more information about events, see [Problem Interaction Events](#) in the *EdX Research Guide*.

- The **AnswerValue** in the [Student Answer Distribution](#) report is **1**, for correct.
- The edX Insights [insights:student performance reports](#) count the answer as correct.

Course teams can see that a learner received partial credit for a problem in the learner's submission history. The submission history shows the score that the learner received out of the total available score, and the value in the `correctness` field is `partially-correct`. For more information, see [Learner Answer Submissions](#).

Adding Tooltips to a Problem

To help learners understand terminology or other aspects of a problem, you can add inline tooltips. Tooltips show text to learners when they move their cursors over a tooltip icon.

The following example problem includes two tooltips. The tooltip that provides a definition for “ROI” is being shown.

TOOLTIP EXAMPLE (1 point possible)

Given the data in Table 7 , compute the ROI  over 20 years.

SHOW ANSWER

Note: For learners using a screen reader, the tooltip expands to make its associated text accessible when the screen reader focuses on the tooltip icon.

To add the tooltip, you wrap the text that you want to appear as the tooltip in the `clarification` element. For example, the following problem contains two tooltips.

```
<problem>
  <text>
    <p>Given the data in Table 7 <clarification>Table 7: "Example PV
      Installation Costs", Page 171 of Roberts textbook</clarification>,
      compute the ROI <clarification><strong>ROI</strong>: Return on
      Investment</clarification> over 20 years.
    </p>
  . . .

```

8.4.8 Problem Randomization

Presenting different learners with different problems or with different versions of the same problem is referred to as “problem randomization”.

You can provide different learners with different problems by using randomized content blocks, which randomly draw problems from pools of problems stored in content libraries. For more information, see *Randomized Content Blocks*.

Note: Problem randomization is different from the **Randomization** setting that you define in Studio. Problem randomization presents different problems or problem versions to different learners, while the **Randomization** setting controls when a Python script randomizes the variables within a single problem. For more information about the **Randomization** setting, see *Randomization*.

Creating randomized problems by exporting your course and editing some of your course’s XML files is no longer supported.

8.4.9 Modifying a Released Problem

Warning: Be careful when you modify problems after they have been released. Changes that you make to published problems can affect the learner experience in the course and analysis of course data.

After a learner submits a response to a problem, the LMS stores that response, the score that the learner received, and the maximum score for the problem. For problems with a **Maximum Attempts** setting greater than 1, the LMS updates these values each time the learner submits a new response to a problem. However, if you change a problem or its attributes, existing learner information for that problem is not automatically updated.

For example, you release a problem and specify that its answer is 3. After some learners have submitted responses, you notice that the answer should be 2 instead of 3. When you update the problem with the correct answer, the LMS does not update scores for learners who originally answered 2 for the problem and received the wrong score.

For another example, you change the number of response fields to three. Learners who submitted answers before the change have a score of 0, 1, or 2 out of 2.0 for that problem. Learners who submitted answers after the change have scores of 0, 1, 2, or 3 out of 3.0 for the same problem.

If you change the weight setting for the problem in Studio, however, existing scores update when the learner's **Progress** page is refreshed. In a live section, learners will see the effect of these changes.

Workarounds

If you have to modify a released problem in a way that affects grading, you have two options to ensure that every learner has the opportunity to submit a new response and be regraded. Note that both options require you to ask your learners to go back and resubmit answers to a problem.

- In the problem component that you changed, increase the number of attempts for the problem, and then ask all of your learners to redo the problem.
- Delete the entire problem component in Studio and replace it with a new problem component that has the content and settings that you want. Then ask all of your learners to complete the new problem. (If the revisions you must make are minor, you might want to duplicate the problem component before you delete it, and then revise the copy.)

For information about how to review and adjust learner grades in the LMS, see [Adjust Grades for One or All Learners](#).

8.5 Working with Content Libraries

This section describes how to work with content libraries in Studio.

- [Content Libraries Overview](#)
- [Create a New Library](#)
- [Edit a Library](#)
- [Add Components to a Library](#)
- [View the Contents of a Library](#)
- [Edit Components in a Library](#)
- [Delete a Library](#)
- [Give Other Users Access to Your Library](#)
- [Exporting and Importing a Library](#)

8.5.1 Content Libraries Overview

In Studio, you can create a library to build a pool of components for use in randomized assignments in your courses. You can add HTML components, problems, and video components to a library. Open response assessment and discussion components are not supported in libraries.

Note: Content libraries are available only for courses that have course identifiers in this format: {key type}:{org}+{course}+{run}. For example, course-v1:edX+DemoX+Demo_2015. Your course identifier appears in the browser address bar as the final part of the URL when you open your course in Studio. For more details, see [Create a Course](#).

After creating a library and adding components to it, if you have *enabled content libraries* in your course, you can use these library components in randomized assignments in your course. You do this by adding a randomized content block to a course unit and specifying the name of the library from which the randomized content is to drawn. You also specify the number and type of problems that each learner is assigned. For information about randomized content blocks, see [Randomized Content Blocks](#).

Libraries have separate users and levels of access from courses. Initially, only the person who created the library has access. She can add other users to the library. For details, see [Give Other Users Access to Your Library](#). The libraries that you create or have access to are listed on the **Libraries** tab on the Studio Home page.

8.5.2 Create a New Library

Use *content libraries* to build a pool of components that can be used in randomized assignments in your courses.

To create a new library, follow these steps.

1. Log in to Studio.
2. Select **New Library**.
3. Enter the required information for your new library, then select **Create**.

Note: Enter new library information carefully. The values in these fields become part of the URL for your library, therefore the total number of characters in the **Library Name**, **Organization**, and **Library Code** fields must be 65 or fewer.

Create a New Library

Library Name *

e.g. Computer Science Problems

The public display name for your library.

Organization *

e.g. UniversityX or OrganizationX

The public organization name for your library. This cannot be changed.

Library Code *

e.g. CSPROB

The unique code that identifies this library. Note: This is part of your library URL, so no spaces or special characters are allowed. This cannot be changed.

- For **Library Name**, enter the public display name for your library. Choose a meaningful name that will help you and other course team members to identify the library. For example, “Level 200 Math Problems”. When you add a randomized content block to a course unit, you use the library name to specify this library as a source for the randomized assignment.
- For **Organization**, enter the identifier for your university. For example, enter HarvardX or MITx. Do not include spaces or special characters.
- For **Library Code**, enter an identifier for your library that is unique within your organization. This code becomes part of the URL for your library, so do not include spaces or special characters in the code.

4. Select **Create**.

You see the new library, to which you can now add components. For information about adding components to a library, see *Add Components to a Library*.

After you create a library, you are automatically assigned an **Admin** role for the library. For information about adding other users to a library after you create it, see *Give Other Users Access to Your Library*.

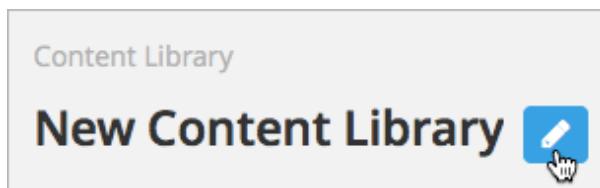
8.5.3 Edit a Library

After you create a library, the only change you can make to the initial library information is to the name. However, at any time, you can make changes to the components in your library, including adding or deleting components or editing the settings of components. For details about editing the contents of a library, see *Edit Components in a Library* and *Add Components to a Library*.

To change the name of a library, follow these steps.

1. Log in to Studio.
2. Select **Libraries**, then select the library whose name you want to edit.
3. Select the **Edit** icon next to the library name.

The library name field becomes editable.



4. In the library name field, make edits or enter a new library name.
5. Select anywhere outside the library name field to save your changes.

For details about giving other users access to the library, see *Give Other Users Access to Your Library*.

8.5.4 Add Components to a Library

To add new *components* to your library, follow these steps.

1. Log in to Studio.
2. Select **Libraries**, then select the library that you want to add components to.
3. Select **Add Component**, then select the component type that you want to add under **Add New Component**.

For more information about the types of components you can add to a library, see these topics.

- *Working with HTML Components*

- [Working with Problem Components](#)
- [Working with Video Components](#)

After you add a component to a library, you can edit its settings. These settings are retained when the component is selected from the library and used in a course.

When a component from the library is used in a randomized content block, you can further edit the component as it exists in the unit, without affecting the original version in the library. For details, refer to [Edit Components in a Library](#) and [Getting the Latest Version of Library Content](#).

8.5.5 View the Contents of a Library

To view the entire contents of a library in Studio, follow these steps.

1. Log in to Studio.
2. Select **Libraries**, then select the library whose components you want to view.
3. Optionally, select **Hide Previews** at the top right of the library page to collapse the component previews and see only the list of component display names. To return to the full preview of components in the library, select **Show Previews**.

The components in the library are shown in the order in which they were added, with the most recently added at the bottom. If your library has more than 10 components, additional components are shown on other pages.

The range of the components shown on the current page, and the total number of components, are shown at the top of the page.

You can navigate through the pages in the following ways.

- Use the < and > buttons at the top and bottom of the list to navigate to the previous and next pages.
- At the bottom of the page, you can edit the first number in the page range. Select the number to place your cursor in the field, then enter the page number you want to jump to.



To view the list of matching components in the library, see [View the Matching Components in a Randomized Content Block](#).

To view the randomized content that was assigned to a specific learner, see [Specific Learner View](#).

8.5.6 Edit Components in a Library

After you have added components to a library, you can edit, duplicate, or delete them.

For step-by-step instructions for editing, duplicating, or deleting components, refer to the following topics.

- [Edit a Component](#)
- [Duplicate a Component](#)
- [Delete a Component](#)

Note: If you modify components in your library that are in use in a course, these updates in the “source” library are not reflected in the course unless you manually update the randomized content block in the course unit. For details

about updating library components used in your course to match the latest version in the library, see [Getting the Latest Version of Library Content](#).

8.5.7 Delete a Library

You cannot delete a library. Instead, you can discontinue use of an unwanted library. To do so, first make sure that none of its components are in use in any courses, then delete all components in the library. You can also [edit the name of the library](#) to make it clear to other course team members that the library should not be used as a source of randomized assignment content in courses.

For details about deleting components in a library, see [Edit Components in a Library](#).

8.5.8 Give Other Users Access to Your Library

When you create a library, you are automatically assigned an Admin role in that library.

You can give other Studio users access to your library. Depending on the level of access that you give them in the library, additional library users can view and use library content in courses, edit library content, or add and manage other library users. All users to whom you give library access must be registered with Studio and have an active account.

These are the levels of access for libraries.

- **User** – Users can view library content and can use library components in their courses, but they cannot edit the contents of a library.
- **Staff** – Staff can use library components in their courses. In addition, as content co-authors, they have full editing privileges in a library.
- **Admin** – Admins have full editing privileges for a library. In addition, they can add and remove other team members from library access. There must be at least one user with Admin privileges in a library.

Note: The levels of access for libraries are hierarchical. You can add new library members only with the **User** level of access, after which you can give them the **Staff** level of access. You can give the **Admin** level of access only to people who already have the **Staff** level of access.

Add a User to the Library

To grant a user initial **User** access to a library, follow these steps.

Note: Only library users with the **Admin** level of access can add users to the library.

1. Ensure that the new library member has an active Studio account.
2. On the Studio home page, select the **Libraries** tab and locate the library to which you are adding this user.
3. From the **Settings** menu select **User Access**.
4. On the **User Access** page, select **Add a New User**.
5. Enter the new user's email address, then select **ADD USER**.

The new user is added to the list of library members with the **User** level of access.

Remove a User from the Library

You can remove users from the library at any time, regardless of the level of access that they have.

To remove a user from the library, follow these steps.

1. In Studio, select the **Libraries** tab and locate your library.
2. From the **Settings** menu select **User Access**.
3. On the **User Access** page, locate the user that you want to remove.
4. Hover over the user's box and select the trash can icon.

You are prompted to confirm the deletion.

5. Select **Delete**.

The user is removed from the library.

Add Staff or Admin Access

The levels of access for libraries are hierarchical. You can add new library members only with the **User** level of access, after which you can give them the **Staff** level of access. You can give the **Admin** level of access only to people who already have the **Staff** level of access.

To give a library member a higher level of access to the library, follow these steps.

1. In Studio, select the **Libraries** tab and locate your library.
2. From the **Settings** menu select **User Access**.
3. On the **User Access** page, locate the user to whom you are giving additional privileges.
 - If he currently has **User** access, select **Add Staff Access**.
 - If he currently has **Staff** access, select **Add Admin Access**.

The user's display listing is updated to indicate the new level of access. In addition, their listing now includes a button to remove their current level of access and move them back to their previous level of access. For details about reducing a user's level of access to a library, see [Remove Staff or Admin Access](#).

Remove Staff or Admin Access

After you have granted users **Staff** or **Admin** access, you (or other **Admin** library users) can reduce their levels of access.

To remove **Staff** or **Admin** access from a library user, follow these steps.

1. In Studio, select the **Libraries** tab and locate your library.
2. From the **Settings** menu select **User Access**.
3. On the **User Access** page, locate the user whose access level you are changing.
 - If she currently has **Staff** access, select **Remove Staff Access**.
 - If she currently has **Admin** access, select **Remove Admin Access**.

The user's display listing is updated to indicate the new role.

Note: There must always be at least one Admin for a library. If there is only one user with the Admin role, you cannot remove him or her from the Admin role.

8.5.9 Exporting and Importing a Library

You can *export* and *import* a content library in Studio.

Warning: When you import a library, the imported library completely replaces the existing library and its contents. You cannot undo a library import. Before you proceed, we recommend that you export the current library, so that you have a backup copy of it.

Export a Library

There are several reasons why you might want to export your library.

- To save your work in progress
- To edit the XML in your library directly
- To create a backup copy of your library
- To share with another course team member

When you export your library, Studio creates a **.tar.gz** file (that is, a .tar file compressed using GNU Zip). This export file contains the problems in the library, including any customizations you made in the library to problem settings. The export does not include library settings such as user access permissions.

To export a library, follow these steps.

1. In Studio, select the **Libraries** tab.
2. Locate the library that you want to export.
3. From the **Tools** menu, select **Export**.
4. Select **Export Library Content** and specify where you want the file to be saved.

When the export process finishes, you can access the .tar.gz file on your computer.

Import a Library

You might want to import a library if you developed or updated library content outside of Studio, or if you want to overwrite a problematic or outdated version of the library.

Warning: When you import a library, the imported library completely replaces the existing library and its contents. You cannot undo a library import. Before you proceed, we recommend that you export the current library, so that you have a backup copy of it.

The library file that you import must be a .tar.gz file (that is, a .tar file compressed using GNU Zip). This .tar.gz file must contain a library.xml file.

To import a library, follow these steps.

1. In Studio, select the **Libraries** tab.
2. Locate the library to which you want to import the new library content.
3. From the **Tools** menu, select **Import**.
4. Select **Choose a File to Import** and select the .tar.gz file that you want to import.
5. Select **Replace my library with the selected file**.

Warning: The import process has five stages. During the first two stages (Uploading and Unpacking), do not navigate away from the **Library Import** page. Doing so causes the import process to end. You can leave the page only after the Unpacking stage completes. We recommend that you do not make important changes to the library until all stages of the import process have finished.

6. When the import process finishes, select **View Updated Library** to view the imported library.

Note: If your imported library includes changes to components that are in use in a course, the course does not reflect these library updates until you manually update the randomized content block in the course unit. For details about updating library components used in your course to match the latest version in the content library, see [Getting the Latest Version of Library Content](#).

CHAPTER 9

Creating and Adding Video Content

Videos in a course supplement active learning components, such as discussions and problems. Videos can be effective for presenting motivating material, showing experiments, reducing cognitive load for complex content, and other purposes.

When you create video content, you need to keep various guidelines in mind. This section describes these guidelines, as well as video technical specifications, how to add video content to your course, and how to specify options for your videos.

For more information about how learners can interact with course videos, see [Watching Videos on the edX Video Player](#).

Important: It is very important that all of your videos are accessible to learners with disabilities. Be sure to review [Create Accessible Media](#) before you create videos for your course.

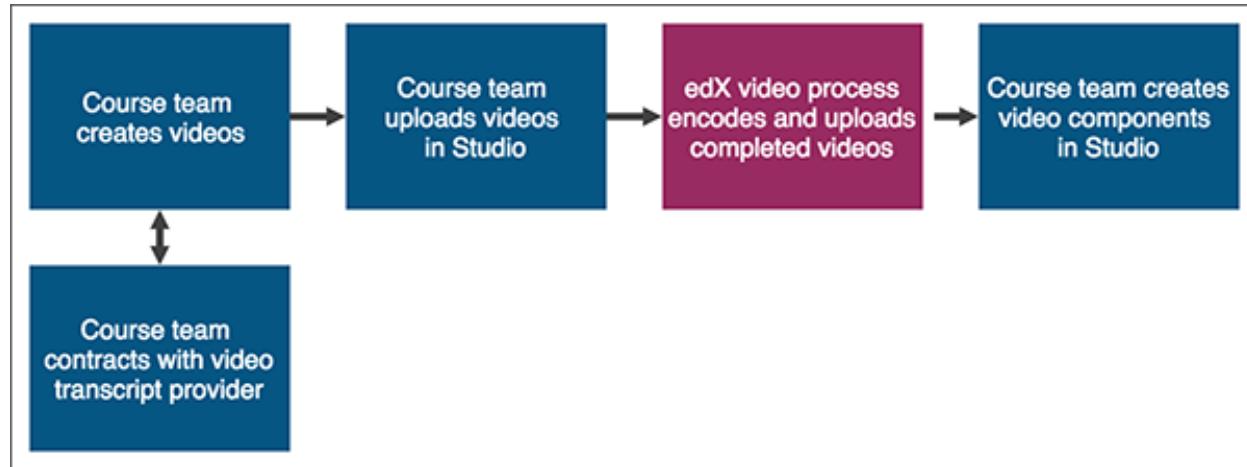
9.1 Video Process Overview

The video process is different for courses on edx.org and courses on Edge.

- [Video Process for Courses on edx.org](#)
- [Video Process for Courses on Edge](#)

9.1.1 Video Process for Courses on edx.org

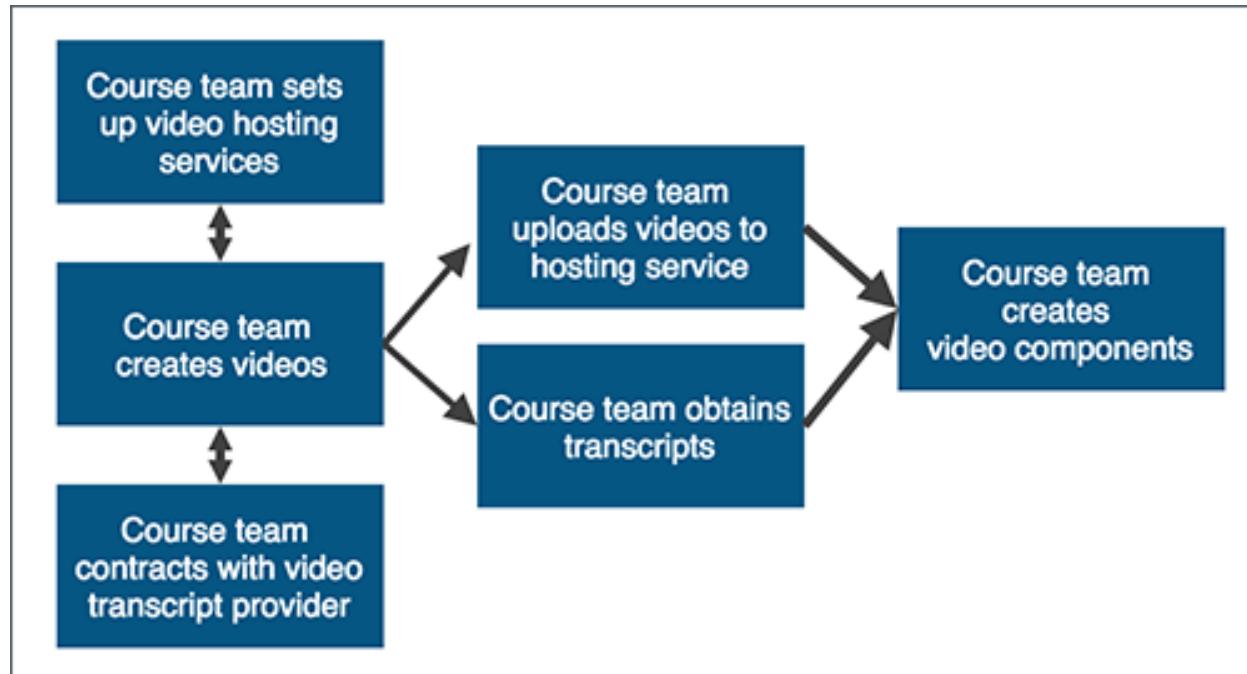
The following diagram outlines the general process for adding videos to an edx.org course.



1. The course team *prepares to add videos to the course*. These steps can happen simultaneously.
 - The course team *creates videos*.
 - The course team or organization *contracts with a transcript provider*, such as 3Play Media or cielo24.
2. The course team *uploads a video* to the **Video Uploads** page.
3. The *edX video process* encodes and uploads completed videos to the edX hosting service.
4. The course team *creates video components* and adds the video information to the components.

9.1.2 Video Process for Courses on Edge

The following diagram outlines the general process for adding videos to an Edge course.



1. The course team *prepares to add videos to the course*. These steps can happen simultaneously.
 - The course team sets up a third party *hosting service* to provide a location for course videos.

- The course team *creates videos*.
 - The course team *contracts with a third party transcript provider*, such as 3Play Media or cielo24.
2. The course team *uploads the videos* to the third party hosting service.
 3. The course team *creates video components* and adds the video location to the components.
 4. The course team *uploads transcripts* in the video component.

9.2 Preparing a Video

Before you add a video to a course, you need the following items.

- A place to *host*, or store, your videos.
- A video that meets the recommended *specifications*.
- A *transcript* for the video.

For more information, see the following topics.

9.2.1 Set Up a Hosting Service

Note: For courses on edx.org, you do not have to set up a hosting service to store your videos. You can skip to [Create a Video](#).

For Edge courses, you must work with a third party hosting site to make your videos available for streaming or download.

To host your videos, you can use any video hosting site that you want. Many courses use [Amazon S3](#). When you select a video hosting site, we strongly recommend that you keep the following information in mind.

- The hosting site might have to handle high traffic volume.
- Not all hosting sites are available in all countries or regions. We recommend that you upload videos to more than one hosting site.
- Learners' internet connections vary widely. We recommend that you make your videos available for both download and streaming.
- The URL for your videos must end in .mp4, .mpeg, .webm, or .ogg. The video player cannot support videos that you upload on sites such as Vimeo, Dailymotion, or other sites that use their own player.

Note: To help make sure all standard browsers can play your video, we strongly recommend that you use .mp4 format.

9.2.2 Create a Video

Your videos can contain whatever content you want to include in the course. The following resources can help you to create good video content that is based on extensive experimental research in student learning.

- The [Creating Video for the edX Platform](#) course
- Richard E. Mayer's 12 Principles of Multimedia Learning

When you create video files, keep the following guidelines in mind.

- *General Guidelines*
- *File Naming Conventions*
- *Video Compression Specifications*

General Guidelines

- Videos should be as short as possible. Learners are more likely to finish watching videos that are no more than 5-10 minutes long.
- Each video file that you upload must be less than 5GB in size.
- Each video should follow established *file naming conventions* and *video compression specifications*.
- The video player supports videos in .mp4, .mov, .mpeg, .webm, and .ogg format. However, to help make sure all standard browsers can play your video, we **strongly** recommend that you use the .mp4 format.

Note: For courses on edx.org, your videos must use the .mp4 or .mov format.

For courses on Edge, we also strongly recommend that you create additional copies of your videos in the following resolutions. When multiple videos are available, the video player automatically plays the best video for each learner's device and internet connection.

- 1080p
 - 720p
 - Mobile 360p
-

File Naming Conventions

To facilitate identifying and tracking video files, we strongly recommend that organizations define and use a naming convention for all video files in all courses. At a minimum, your naming convention should include these elements.

- A course identifier.
- The year of the initial course run.
- A revision or version number.

For example, you might use the following naming convention.

```
{course_number}_{year}_{section}_{subsection}_{unit}_{version}.{type}
```

This convention might yield the following file name.

```
SPU27_2015_S1_SS3_U4_v2.mp4
```

Additionally, when you name your video files, we recommend that you follow these guidelines.

- Make sure that each video file in your organization has a unique name.
- Include only alphanumeric characters and underscores in video file names.
- Make sure that the video file name contains no special characters, such as ç, å, or ó.

- Do not use periods except for the period before the file name extension (for example, .mp4).

Video Compression Specifications

For courses on edx.org, all videos must comply with the following specifications.

For courses on Edge, the following video compression specifications are strongly recommended, but not required.

<i>Codec</i>	H.264 .mp4
Resolution & Frame Rate	1920x1080, progressive, 29.97 fps Note: Typically, you export at the same frame rate that was used when you created the media file. For example, if you create the file in a country that uses the <i>PAL</i> system, you export at 25 fps instead of the <i>NTSC</i> standard of 29.97 fps.
Aspect	1.0
Bit Rate	VBR, 2 pass
Target <i>VBR</i>	5 mbps
Max <i>VBR</i>	6 mbps
Audio	<i>AAC</i> 44.1 / 192 kbps

9.2.3 Obtain a Video Transcript

Transcripts are required for all videos. Transcripts help learners with hearing impairments understand audio content, and they are helpful for learners who speak other languages.

Transcripts are available to learners in the following ways.

- Learners can select the **Show transcript** (") icon in the video player's control bar to show the transcript next to the video. The transcript automatically scrolls as the video plays. Learners can select a line in the transcript to jump to the point in the video where that line is spoken.
- Learners can show the transcript file as overlaid closed captions for the video by selecting the **CC** icon in the video player's control bar.
- You can allow learners to download transcripts so that learners can read the transcripts offline. For more information, see [Enable Video and Transcript Downloads](#).

Obtaining a Video Transcript

To obtain a transcript in .srt format, you can work with a transcript provider such as 3Play Media or cielo24. 3Play Media and cielo24 offer a discounted rate for edX partners.

- If your course is on edx.org and you work with 3Play Media or cielo24, you can use integrated video transcripts in Studio to obtain transcripts and associate them with your videos automatically. For more information, see [Integrated Transcripts](#).
- If you do not work with 3Play Media or cielo24, or your course is on Edge, or you must obtain transcripts from a third party transcript provider and associate them with your videos manually. For more information, see [Non-Integrated Transcripts](#).

Note: For courses on edx.org, transcripts must be in the SubRip Text (.srt) format. We strongly recommend that you format your .srt files as plain text with no encoding. Encodings such as UTF-8 and ANSI – Western Roman can cause errors.

For courses on Edge, we strongly recommend that your timed transcripts use the .srt format.

If you use a third party transcript provider other than 3Play Media or cielo24, make sure that your finished transcripts are in .srt format.

Integrated Transcripts

When you use integrated transcripts, you upload your videos in Studio. The edX processing service then creates transcripts, uploads the transcripts, and links the transcripts with your videos automatically.

To use integrated transcripts, you must make sure that settings are correct for both your organization and for your individual course.

- [Add or Change Organization Settings](#)
- [Add or Change Course Settings](#)

Add or Change Organization Settings

Important: Usually, an administrator at your organization establishes organization settings with a transcript provider. Do not change any of these settings without contacting your organization's administrator.

Organization settings for integrated transcripts include the following settings.

- The transcript provider.
- The organization's account credentials for the provider.

To add or change your organization settings, follow these steps.

1. Contact either [3Play Media](#) or [cielo24](#), and specify that you are an edX partner.
3Play Media or cielo24 give you credentials that you then enter in Studio.
2. When you receive account credentials from 3Play Media or cielo24, open your course in Studio, and then select **Video Uploads** on the **Content** menu.
3. On the **Video Uploads** page, locate and select **Course Video Settings**.
4. In the **Course Video Settings** panel, specify the settings for your organization.

Important: If the settings for your course are different from the settings for your organization, make sure that you contact your organization's administrator before you change these settings.

- If your organization uses 3Play Media, follow these steps.
 - (a) Under **Automated Transcripts**, select **3Play Media**.

- (b) In the **API Key** and **API Secret** fields, enter the credentials that you received from 3Play Media.
- (c) Select **Update Settings**.
 - If your organization uses cielo24, follow these steps.
 - (a) Under **Automated Transcripts**, select **cielo24**.
 - (b) In the **Username** and **API Key** fields, enter the credentials that you received from cielo24.
 - (c) Select **Update Settings**.

Add or Change Course Settings

The following settings are specific to each individual course. You can change these settings without contacting your organization's administrator.

Note: If you change these settings, the changes take effect for all videos that you upload after you make the changes. You cannot change a setting for a specific video.

To add or change course settings, follow these steps.

1. Open your course in Studio, and then select **Video Uploads** on the **Content** menu.
2. On the **Video Uploads** page, locate and select **Course Video Settings**.
3. In the **Course Video Settings** panel, specify the settings for your organization.
 - If your organization uses 3Play Media, select the options that you want in the **Transcript Turnaround** and **Video Source Language** fields.
 - If your organization uses cielo24s, select the options that you want in the **Transcript Turnaround** and **Transcript Fidelity** fields.
4. Select **Update Settings**.

Non-Integrated Transcripts

If you work with a transcript provider other than 3Play Media or cielo24, or your course is on Edge, you cannot use the integrated video transcript functionality in Studio. Instead, you send your videos to the transcript provider, and the provider sends you the completed transcripts. You later upload the transcripts when you *create a video component*.

If your course is on Edge, integrated transcript functionality is not available even if you work with 3Play Media or cielo24.

Transcript File Naming Conventions

To prevent errors when you upload your video transcripts, we recommend the following conventions for naming your transcript files.

Note: If your course uses integrated video transcripts, the edX video processing service names your transcripts automatically. For more information, see *Integrated Transcripts*.

- Give each transcript file an identifying name that is unique across all of your course uploads, including non-transcript files.

- Make sure that the transcript contains no special characters, such as ç, å, or ö.
- Make sure that the file type (.srt) is in lowercase.
- Do not include periods in file names other than the period before the .srt file type.

9.3 Uploading a Video

Uploading a video and transcript is different depending on whether your course is on edx.org or Edge.

For more information, see the following topics.

- *Uploading a Video for an edx.org Course*
 - *Automated Video Process*
 - *Upload a Video for an edx.org Course*
 - *Monitor Video Processing*
 - *Remove Videos from the Video Uploads Page*
- *Uploading a Video for an Edge Course*

9.3.1 Uploading a Video for an edx.org Course

Note: This information applies only to courses that run on the edx.org site. For information about adding video files to courses that run on Edge, see *Uploading a Video for an Edge Course*.

For *edx.org courses*, you upload your videos to the **Video Uploads** page. The edX video process then creates multiple formats and sources for your videos.

For more information, see the following topics.

- *Automated Video Process*
 - *Automated Video Process for Integrated Transcripts*
 - *Automated Video Process for Non-Integrated Transcripts*
- *Upload a Video for an edx.org Course*
- *Monitor Video Processing*
 - *Video Processing Statuses*
 - *Downloading the Available Encodings Report*
- *Remove Videos from the Video Uploads Page*

Automated Video Process

So that the edX video player can automatically play videos in the best format for a learner's device and internet connection, after you upload a video for an edx.org course, an automated video process creates multiple formats and sources for every video. The process also assigns a single video ID to the video that represents all of the formats and hosting locations for the video.

- For courses that have *integrated transcripts* through 3Play Media or cielo24, the edX automated video process also creates transcripts for each video.
- For courses that have *non-integrated transcripts*, you must obtain your transcripts from your third party provider. You later *add the video transcripts manually* when you create a video component.

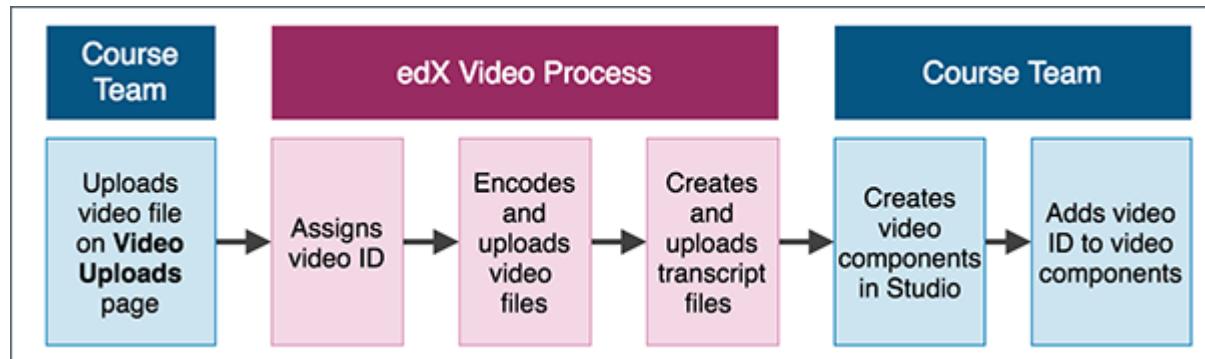
Note: If a step in the process does not complete successfully, the process automatically tries again multiple times. If the process does not complete successfully after multiple tries, an *error status* appears in the list of videos on the **Video Uploads** page.

For more information, see the following topics.

- *Automated Video Process for Integrated Transcripts*
- *Automated Video Process for Non-Integrated Transcripts*

Automated Video Process for Integrated Transcripts

If the course has integrated video transcripts through 3Play Media or cielo24, the process has the following steps.



1. The course team uploads the video file on the **Video Uploads** page.
2. The process assigns a unique video ID to the video. This video ID represents all of the files, hosting locations, and transcripts that the automated process creates.

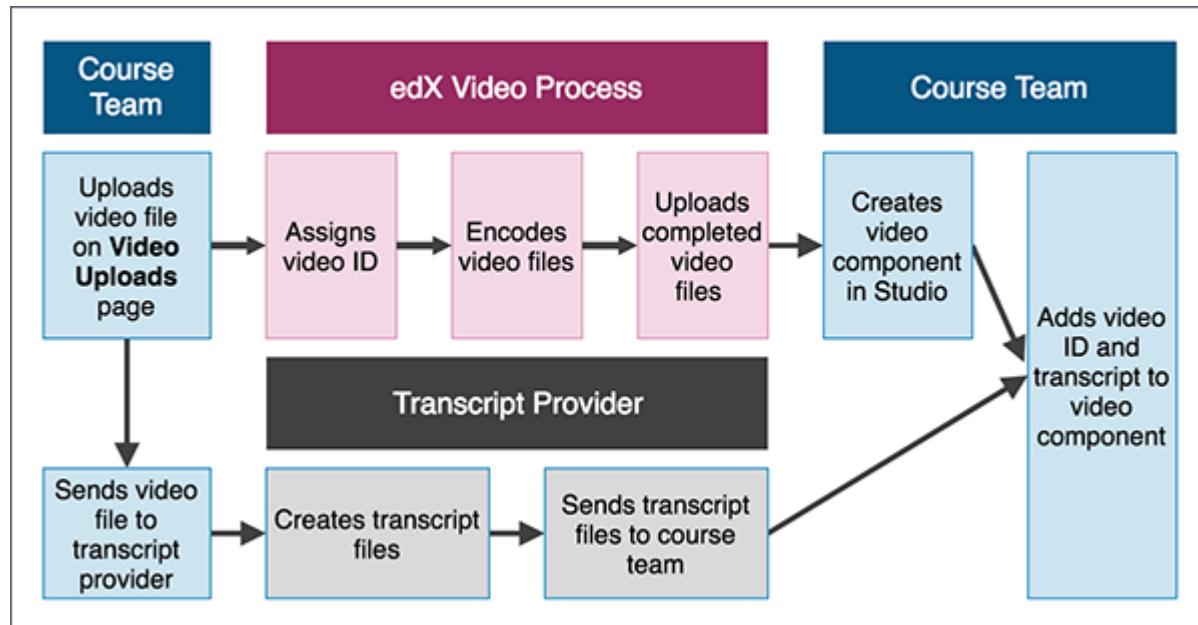
Important: As soon as the automated video process has assigned a video ID to the video, you can add the video to the course. However, the video is not visible in the course until the automated process is complete. The process can take up to 24 hours.

3. The process encodes video files in different formats, and then uploads the video files to the hosting service.
4. The process creates transcripts for the video, and then uploads the transcripts to the hosting service.

After the automated video process is complete, the course team creates a video component and adds the video ID to the video component. For more information, see [Adding a Video to a Course](#).

Automated Video Process for Non-Integrated Transcripts

If the course uses a transcript provider that does not offer integrated transcripts, the video processing service completes the following steps.



1. The course team uploads the video file on the **Video Uploads** page.
2. The process assigns a unique video ID to the video. This video ID represents all of the files and hosting locations that the automated process creates.

Important: As soon as the automated video process has assigned a video ID to the video, you can add the video to the course. However, the video is not visible in the course until the automated process is complete. The process can take up to 24 hours.

3. The process encodes video files in different formats.
4. The process uploads the video files to the hosting service.

Either before or after the course team uploads a video on the **Video Uploads** page, the course team *obtains transcripts* from a transcript provider. When the edX video process is complete, and the course team has obtained transcripts from the transcript provider, the course team creates a video component and adds the video ID and transcript to the component. For more information, see [Adding a Video to a Course](#).

Upload a Video for an edx.org Course

To upload video files, both for videos with integrated transcripts and non-integrated transcripts, follow these steps.

Important: You must leave the **Video Uploads** page open in your browser until the upload process is complete for all files.

1. Open the course in Studio.
2. On the **Content** menu, select **Video Uploads**.
3. Add video files to the **Video Uploads** page. You can drag files to the page and drop them, or select **Browse your computer** to locate the files to upload.

A rectangular tile appears on the page for each file and shows the following information.

- The video file name.
- A progress bar.
- The status of the file upload process.

When the file has been successfully uploaded, the tile disappears, and an entry for the video appears under **Previous Uploads** with a status of “Uploaded”.

4. (optional) Specify a thumbnail image for the video. The thumbnail image is the image that learners see before the video begins to play. To do this, hover the cursor over **Add Thumbnail**, select an image from your computer, and then select **Open**.

If a thumbnail image exists for the video and you want to change the image, hover the cursor over the image, and then select **Edit Thumbnail**. Select an image from your computer, and then select **Open**.

After you have uploaded video files, the edX video process begins. You can check the progress of a video file through the service at any time. For more information, see [Monitor Video Processing](#) or [Downloading the Available Encodings Report](#).

Monitor Video Processing

After your video files are successfully uploaded, the video processing service begins.

Note: This service takes up to 24 hours to complete.

A list of every file that you attempt to upload to the edX servers appears in the **Previous Uploads** section of the **Video Uploads** page. The list includes each file’s status in the encoding and hosting workflow. In addition, you can download a report of the video files that you uploaded. For more information, see [Downloading the Available Encodings Report](#).

Video Processing Statuses

The encoding and hosting process assigns the following statuses to video files.

Status	Description
Failed	<p>Files did not complete processing successfully. If this status appears, follow these steps.</p> <ol style="list-style-type: none"> 1. Verify that you can play your original .mp4 or .mov file and that the file meets all <i>specifications</i> for successful video processing. 2. Remove the video file from the Video Uploads page by selecting the “Remove this video” icon for the video. 3. Upload the original file again, or upload a replacement file. <p>If processing fails more than one time for a file, contact edX partner support at partner-support@edx.org.</p>
Failed Duplicate	Files failed to upload because the system identified the files as duplicates.
In Progress	Files are undergoing processing to create additional file formats, or are waiting for successful transfer to the host sites.
Invalid Token	A configuration problem has occurred. If this status appears, contact edX partner support at partner-support@edx.org .
Ready	<p>The encoding process is complete for your files. When you click the names of these files, a file on one of the external host sites plays. The encoding process might take 24 hours after you upload a file.</p> <p>Note: For all courses, the “Ready” status means that the encoding process is complete. It does not refer to the transcript creation process.</p> <p>For courses that have integrated transcripts through 3Play Media or cielo24, the video is not ready for you to add to the course, or for learners to view, until the “Ready” status changes to “Transcript Ready”, signifying that the transcript creation process is complete.</p> <p>For courses that do not have integrated transcripts, you must make sure that each video has a transcript. For more information, see Non-Integrated Transcripts.</p>
Transcription Progress	<p>in The encoding process has completed, and video transcripts are being created. If a video has this status longer than the time that you specified for the Transcript Turnaround time, follow these steps.</p> <ol style="list-style-type: none"> 1. Verify that the file that you uploaded is in .mp4 or .mov format and that the file meets all <i>specifications</i> for successful video processing. 2. Remove the video file from the Video Uploads page by selecting the “Remove this video” icon for the video. 3. Upload the original file again, or upload a replacement file. <p>If this problem occurs more than one time for a file, contact edX partner support at partner-support@edx.org.</p>
Transcript Ready	Both the video encoding and transcript creation processes are complete. The video and transcripts are ready to add to your course and for learners to view.
Unknown	A configuration problem has occurred. If this status appears, contact edX partner support at partner-support@edx.org .
Uploaded	The file has successfully completed uploading to the edX servers.
Uploading	<p>The file has not yet reached the edX servers. If a video has this status for more than 48 hours, follow these steps.</p> <ol style="list-style-type: none"> 1. Verify that the file that you uploaded is in .mp4 or .mov format and that the file meets all <i>specifications</i> for successful video processing. 2. Remove the video file from the Video Uploads page by selecting the “Remove this video” icon for the video. 3. Upload the original file again, or upload a replacement file. <p>If this problem occurs more than one time for a file, contact edX partner support at partner-support@edx.org.</p>

Downloading the Available Encodings Report

The Available Encodings report is a comma separated values (.csv) file that provides detailed information about the video files that you have uploaded. This report includes the status of the encoding and hosting process for each video file that you have uploaded, the identifier for the video, and the URLs for each encoding format. The edX encoding and hosting process produces these alternative formats to ensure optimal playback quality for your learners.

You can view the Available Encodings report in a spreadsheet application or text editor.

To download the Available Encodings report, follow these steps.

1. Open the course in Studio.
2. On the **Content** menu, select **Video Uploads**.
3. On the **Video Uploads** page, click **Download available encodings (.csv)**.
4. Use a spreadsheet application or text editor to open the .csv file.

The .csv file includes the following columns.

- The file **Name**.
- The file **Duration**. If the upload process has not yet determined how long the file is, **Pending** appears in the **Duration** column for a video.
- The **Date Added**, which shows the date and time that you uploaded the video file.
- The unique, identifying **Video ID**. When you add a video component to your course, you supply the video ID for the file you want to add. For more information, see [Adding a Video to a Course](#).
- The **Status** of the encoding and hosting process for the file. For more information, see [Video Processing Statuses](#).

The .csv file also includes a column for each of the formats that are the result of the edX encoding and hosting process. These columns include the URL of a host site only after the format is successfully generated and delivered to its destination.

- **desktop_mp4 URL**: The location of a 720p resolution video file in .mp4 format. Learners who view course videos with mp4 players view this file.
- **desktop_webm URL**: The location of a 720p resolution video file in .webm format. Learners who view course videos with webm players view this file.

Note: The encoding and hosting process no longer creates .webm versions of the video files that you upload. Modern web browsers do not require the webm format. The .csv file includes the **desktop_webm URL** column to show the webm URLs for videos uploaded before this change. When you upload a new video, the column will remain empty, even after the encoding and hosting process is complete.

- **mobile_low URL**: The location of a 360p resolution video file. Learners who download and view course videos on mobile devices view this file.
- **youtube URL**: EdX no longer supports YouTube videos.

Remove Videos from the Video Uploads Page

A list of every file that has been uploaded to the edX servers appears in the **Previous Uploads** section of the **Video Uploads** page. You can remove videos from the **Previous Uploads** list without affecting course content that uses the video ID of successfully uploaded videos.

To remove a video from the **Previous Uploads** list, follow these steps.

1. Open the course in Studio.
2. On the **Content** menu, select **Video Uploads**.
3. In the **Previous Uploads** list, locate the row for the video that you want to remove, then select the “X” icon in the **Action** column.
4. In the confirmation dialog box that appears, select **Remove** to remove the video.

The selected video is removed from the **Previous Uploads** list. Course content that uses the video ID of the removed video is not affected.

9.3.2 Uploading a Video for an Edge Course

Note: This information applies only to courses that run on Edge. For information about uploading videos to courses that run on edx.org, see *Uploading a Video for an edx.org Course*.

For *Edge courses*, you upload your videos to the third party hosting site that you selected. You also obtain the transcripts for the videos from your third party provider. You *add the video location and transcripts manually* when you create a video component.

To upload a video to a third party hosting site, follow the instructions for that site. Keep the following guidelines in mind.

- The URL for the video that you upload on a third party hosting site must end in .mp4, .mpeg, .webm, or .ogg. The video player cannot support videos that you upload on sites such as Vimeo, Dailymotion, or other sites that use their own player.

To help make sure all standard browsers can play your video, edX strongly recommends that you use .mp4 format.

The video URL might resemble the following example.

`https://s3.amazonaws.com/edx-course-videos/edx-edx101/
EDXSPCPJSP13-G030300.mp4`

- If you have copies of a video in multiple resolutions, you must upload each copy to the hosting site. For more information, see *General Guidelines*.
- After you upload a video on a hosting site, you must make sure you have the URL for that copy of the video. If you upload copies of your video on more than one hosting site, make sure you have the URL for each video location.

For more information about hosting your videos, see *Set Up a Hosting Service*.

9.4 Adding a Video to a Course

To make a video visible in your course, you create a video component in a unit in Studio, and then you add information for the video to the video component. The information is different for courses on edx.org and courses on Edge.

- *Add a Video to an edx.org Course*
 - *Add a Video to an Edge Course*
 - *Add a Video and Transcript*

9.4.1 Add a Video to an edx.org Course

Note: This information applies only to courses that run on the edx.org site. For information about adding videos to courses that run on Edge, see [Add a Video to an Edge Course](#).

For courses on edx.org, you add the following information to the video component.

- A display name for the component.
- The video ID that the upload process automatically creates for your video. To find the video ID, see [Copy the Video ID](#).
- The transcript for your video, for videos with non-integrated transcripts.

Copy the Video ID

To copy the video ID, follow these steps.

1. Open the course in Studio.
2. On the **Content** menu, select **Video Uploads**.
3. In the **Previous Uploads** list, locate the video that you want to include in the course.
4. Select the value in the **Video ID** column for the video. The video ID is assigned when you upload a video.
5. Right-click the value, and then select **Copy**. Be sure to copy the entire video ID value.

Note that the course team can add a video to their course as soon as the unique video ID is visible in the **Previous Uploads** list on the **Video Uploads** page. However, for a video to play successfully, the status for the file must be “Ready”. Processing takes 24 hours to complete for all encodings and all video hosting sites.

You can also [download a report](#) of all uploaded videos. The report includes the video ID for every uploaded file.

Add a Video Component

Note: This information applies only to courses that run on the edx.org site. For information about adding videos to courses that run on Edge, see [Add a Video to an Edge Course](#).

To add a video and its transcript to an edx.org course, follow these steps.

1. In Studio, locate the unit that you want, and then select **Video** under **Add New Component**.
2. When the new video component appears, select **Edit**.

The video editor opens to the **Basic** page.

3. In the **Component Display Name** field, enter the name that you want learners to see for this video.

This name appears as a heading above the video in the LMS, and it identifies the video for you in Insights. If you do not enter a display name, the platform specifies “video” for you.

4. In the **Video ID** field, enter the video ID.

Note: When you add the video ID, you do not need to add values to the **Default Video URL**, **Video File URLs**, or **YouTube ID** fields. The URLs that are associated with the video ID override any existing values in other fields.

5. For videos that do not have integrated transcripts, add the transcript to the video. (Videos that have integrated transcripts can skip this step.)

To do this, locate **Default Timed Transcript**, select **Upload New Transcript**, and then select the .srt file from your computer.

Note: Only use this option for transcripts in .srt format. If you want to provide a transcript in any other format, such as .pdf, see [Add a Supplemental Downloadable Transcript](#).

6. Optionally, select **Advanced** to set more options for the video. For a description of each option, see [Set Advanced Options](#).
7. Select **Save** to save the video component.

To test the transcript with the video, after you have saved the video, select the **Show transcript** (") icon in the video player's control bar. The transcript file scrolls while the video file plays. You can also test the transcript by selecting the **CC** icon.

9.4.2 Add a Video to an Edge Course

Note: This information applies only to courses that run on the Edge site. For information about adding videos to courses that run on edx.org, see [Add a Video to an edx.org Course](#).

For courses on Edge, you add the following information to the video component.

- A display name for the component.
- The video location.

The video location is the video URL that is created when you upload the video to the hosting site. The video URL might resemble the following example.

`https://s3.amazonaws.com/edx-course-videos/edx-edx101/
EDXSPCPJSP13-G030300.mp4`

- The video transcript.

9.4.3 Add a Video and Transcript

To add a video and its transcript, follow these steps.

1. In Studio, locate the unit that you want, and then select **Video** under **Add New Component**.
2. When the new video component appears, select **Edit**.

The video editor opens to the **Basic** page.

3. In the **Component Display Name** field, enter the name that you want learners to see for this video.

This name appears as a heading above the video in the LMS, and it identifies the video for you in Insights. If you do not enter a display name, the platform specifies “video” for you.

4. Locate the **Default Video URL** field, and then enter the location of your video. This is the URL that was created when you uploaded the video to the hosting site.

Note: If you have created multiple versions that use different encodings or hosting services, add the URL for each video by selecting **Add URLs for additional versions** below the **Default Video URL** field. The first listed video that is compatible with the learner's computer plays.

For the best experience for mobile users, make sure that the URL for the 360p version of the video is the first URL in the list.

5. Add the .srt transcript to the video. To do this, locate **Default Timed Transcript**, and then select one of the following options.

- If Studio already has a transcript for this video, Studio automatically adds the transcript in the **Default Timed Transcript** field. This situation can occur when you reuse a video from an existing course. You do not have to make any changes.
- If Studio does not have a transcript for the video, and the transcript uses the .srt format, select **Upload New Transcript** to upload the .srt transcript file from your computer.

Note: Only use this option for transcripts in .srt format. If you want to provide a transcript in any other format, such as .pdf, see *Add a Supplemental Downloadable Transcript*.

6. Optionally, select **Advanced** to set more options for the video. For a description of each option, see *Set Advanced Options*.

7. Select **Save** to save the video component.

To test the transcript with the video, after you have saved the video, select the **Show transcript** (") icon in the video player's control bar. The transcript file scrolls while the video file plays. You can also test the transcript by selecting the **CC** icon.

9.5 Specifying Additional Video Options

When you create a video component, you can specify additional options such as download options for the video and transcript, video license options, and a start and stop time for the video.

- *Enable Video and Transcript Downloads*
- *Set Advanced Options*

9.5.1 Enable Video and Transcript Downloads

You can allow learners to download videos and transcript files that you have provided so that they can view them offline.

To enable video and transcript downloads, follow these steps.

1. In the video component, select the **Advanced** page.
2. For **Video Download Allowed**, select **True** to allow learners to download the video.

3. For **Download Transcript Allowed**, select **True** to allow learners to download an .srt or .txt video transcript.

4. Select **Save**.

To test transcript downloads for the video, select **Download transcript** in the video player's control bar. You can download either the SubRip (.srt) format or text (.txt) format.

9.5.2 Set Advanced Options

The following options appear on the **Advanced** page of the video component.

Component Display Name	The name that you want your learners to see. This is the same as the Display Name field on the Basic page.
Default Timed Transcript	This is the same as the Default Timed Transcript setting on the Basic page. You can specify the default timed transcript on either page.
Download Transcript Allowed	<p>Specifies whether you want to allow learners to download the .srt or .txt transcript. (By default, Studio creates a .txt transcript when you upload an .srt transcript.) If you select True, a link to download the file appears below the video.</p> <p>If you want to provide a downloadable transcript in a different format as well, such as .pdf, see Add a Supplemental Downloadable Transcript.</p>
Downloadable Transcript URL	<p>The URL for a non-.srt version of the transcript file posted on the internet. Learners see a link to download the non-.srt transcript below the video.</p> <p>Important: When you add a transcript to the Downloadable Transcript URL field, only the transcript that you add is available for download. The .srt and .txt transcripts become unavailable. If you want to provide a downloadable transcript in addition to the .srt and .txt transcripts, edX recommends that you upload a handout for learners by using the Upload Handout field. For more information, see Add a Supplemental Downloadable Transcript.</p>
License	<p>Optionally, you can set the license for the video, if you want to release the video with a license different from the overall course license.</p> <ul style="list-style-type: none"> Select All Rights Reserved to indicate to learners that you own the copyright for the video. Select Creative Commons to grant others the right to share and use the video. You must then select the Creative Commons license options that you want. <p>The license options that you select control the copyright notice that learners see for the video. For more information, see Course Licensing.</p>
Show Transcript	Specifies whether the transcript appears next to the video by default. If this is set to False , learners can still view transcripts by selecting the Show Transcript (") icon.
Transcript Languages	The transcript files for any additional languages. For more information, see Add a Transcript in Another Language .
Upload Handout	Allows you to upload a handout to accompany the video, such as a PDF transcript or other handout. Learners can download the handout by selecting Download Handout under the video. The procedure for adding handouts is the same as the procedure for adding a supplemental transcript. For more information, see Add a Supplemental Downloadable Transcript .
Video Available on Web Only	If you select True , learners can only play this video in a web browser. If you select False , learners can use any compatible application to play the video, including web browsers and mobile apps.
Video Download Allowed	Specifies whether learners can download the video. If you select True , you must add at least one URL in the Video File URLs field.
Video File URLs	<p>The URL or URLs where you posted different versions of the video. On the Basic tab, if you added URLs by selecting Add URLs for additional versions below the Default Video URL field , the URLs are listed in the fields next to Video File URLs.</p> <p>Every URL must end in .mp4, .mpeg, .webm, or .ogg. Learners will view the first listed video that is compatible with their computer or mobile device.</p> <p>For the best experience for mobile users, make sure that the URL for the 360p version of the video is the first URL in the list.</p>
9.5. Specifying Additional Video Options	To help make sure all standard browsers can play your video, we strongly recommend that you use the .mp4 format. 217
Video ID	The identifier that the video process assigns to the video. This field is the same as the Video ID setting on the Basic page. Only courses on edx.org use this field.

9.6 Specifying Additional Transcript Options

- [*Edit a Video Transcript*](#)
- [*Add a Supplemental Downloadable Transcript*](#)
- [*Add a Transcript in Another Language*](#)
- [*Upload an .sjson File \(Deprecated\)*](#)

9.6.1 Edit a Video Transcript

If you want to edit an existing .srt video transcript, follow these steps.

1. In Studio, open the video component for the video.
2. For an .srt transcript, locate **Default Timed Transcript**, and then select **Download Transcript for Editing**.
3. After the file downloads, open a text editor and make any changes that you want.
4. Select **Upload New Transcript** to upload the edited file.

9.6.2 Add a Supplemental Downloadable Transcript

Note: You can also use this procedure to upload a different kind of handout for learners to download, such as an image or a chart.

By default, a .txt file is created when you upload an .srt file, and learners can download either the .srt or .txt transcript when you allow transcript downloads. For more information about allowing transcript downloads, see [*Enable Video and Transcript Downloads*](#).

In addition, you can provide a downloadable transcript in a format such as .pdf. To do this, you upload the additional transcript in the video player as a handout. Learners see an option to download the handout below the video.

Historically, some courses used .sjson files for video transcripts. Use of .sjson files is no longer recommended. However, if transcripts in your course use this format, see [*Upload an .sjson File \(Deprecated\)*](#).

To add another downloadable transcript, follow these steps.

1. Create or obtain your transcript as a .pdf or in another format.
2. In the video component, select **Advanced**.
3. Locate **Upload Handout**, and then select **Upload**.
4. In the **Upload File** dialog box, select **Choose File**.
5. In the dialog box, select the file on your computer, and then select **Open**.
6. In the **Upload File** dialog box, select **Upload**.

9.6.3 Add a Transcript in Another Language

You can provide transcripts for your video in more than one language. To do this, you work with a third-party service to obtain an .srt transcript file for each language, and then associate the .srt file with the video in Studio.

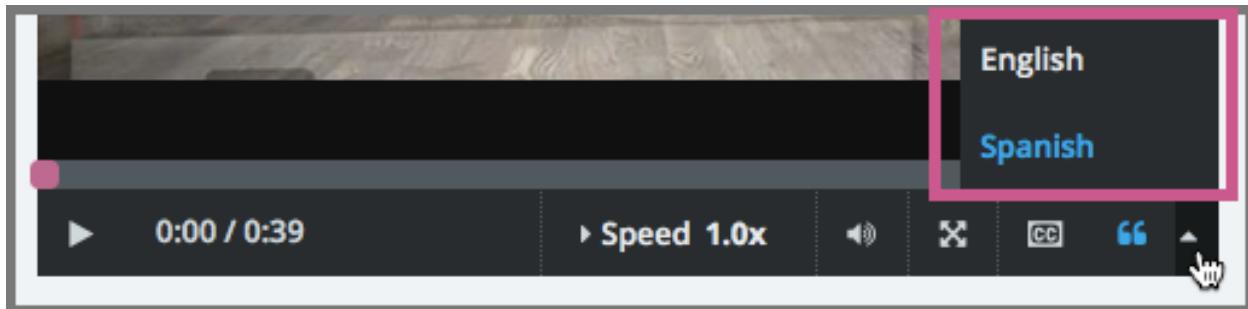
Before you add a transcript file, make sure that each file has a unique name. If you use the same transcript name more than once, only the most recently added transcript will appear for every video component that is set up to use a transcript with that name. To avoid this problem, a best practice is to name additional transcript files by appending the transcript's language to the video file name.

For example, you have two videos, named video1.mp4 and video2.mp4, and their original transcripts are named video1.srt and video2.srt. When you add Hindi transcripts for these videos, you name them video1_hi.srt and video2_hi.srt. When you add Spanish transcripts for the videos, you name them video1_es.srt and video2_es.srt.

To add a transcript to a video component, follow these steps.

1. After you obtain the .srt files for additional languages, open the video component for the video.
2. On the **Advanced** tab, scroll down to **Transcript Languages**, and then select **Add**.
3. Select the language for the transcript that you want to add.
4. Select **Upload**, browse to the .srt file for the transcript in that language, and then select **Open**.
5. In the **Upload translation** dialog box, select **Upload**.
6. Repeat steps 2 - 5 for any additional languages.

When your learners view the video, they can select the **Language menu** to select a language.



9.6.4 Upload an .sjson File (Deprecated)

Note: Only older courses that have used .sjson files in the past use .sjson files. All new courses use .srt files.

If your course uses .sjson files, you upload the .sjson file for the video to the **Files & Uploads** page, and then specify the name of the .sjson file in the video component.

1. Obtain the .sjson file from a media company such as 3Play.
2. Change the name of the .sjson file to use the following format.

```
subs_{video filename}.srt.sjson
```

For example, if the name of your video is **Lecture1a**, the name of your .sjson file must be **subs_Lecture1a.srt.sjson**.

3. Upload the .sjson file for your video to the **Files & Uploads** page.
4. Edit or create the video component.
5. Select **Advanced**.
6. In the **Default Timed Transcript** field, enter the file name of your video. Do not include *subs_* or *.sjson*. For the example in step 2, you would only enter **Lecture1a**.

7. Set the other options that you want.
8. Select **Save**.

9.7 Adding a Pre-Roll Video to Your edX Course

Note: Only courses that run on the edx.org website can include a pre-roll video. In addition, your organization must work with edX partner support to encode and host your video files. For more information, see [Automated Video Process](#).

You can create a short video message and configure it to play before the other videos in your course. For example, a pre-roll video might provide learners with information about your organization, or about the next course in an XSeries. One pre-roll video can be included in each course.

- [*How Learners Experience a Pre-Roll Video*](#)
- [*Preparing the Pre-Roll Video*](#)
- [*Configuring a Pre-Roll Video for Your Course*](#)

9.7.1 How Learners Experience a Pre-Roll Video

When a learner selects any video in the course, the defined course pre-roll video might automatically begin to play before the selected video plays. The pre-roll video does not play every time a learner plays any of the course videos. Pre-roll videos play only once every seven days.

While the pre-roll video plays, the video player includes these additional options for learners to select.

- **Skip:** The pre-roll video immediately stops playing and the course video that the learner selected begins playing.
- **Do not show again:** The learner opts out of viewing the pre-roll video. The pre-roll video does not play for that learner again.

The following constraints control delivery of the pre-roll video to learners.

- For each enrolled learner, the pre-roll video plays a maximum of once every seven days.
- The pre-roll video plays only in web browsers. It does not play in the edX mobile applications.

9.7.2 Preparing the Pre-Roll Video

To include a pre-roll video in your course, you prepare the video file and its transcript file or files and upload them to Studio. Because the pre-roll video is not part of the course that is defined in the course outline, you do not use a video component to add the pre-roll video to your course.

Guidelines for Creating Pre-Roll Videos

EdX encourages partners to consider these suggestions when they determine the content for their pre-roll videos.

- Use the pre-roll video as a way to promote general awareness of your organization.
- For a course that has sponsors, use the pre-roll video to acknowledge the sponsors.

- Use pre-roll videos to engage learners by making timely announcements related to the course.
- Avoid messaging that encourages learners to leave the course website or participate in activities that are not related to the course content.

The following guidelines can help ensure that the video that you create reaches as many learners as possible.

- The optimum length for a pre-roll video is 5 to 10 seconds. The video player stops playing longer files after 35 seconds.
- Pre-roll videos should follow the guidelines in [Create Accessible Media](#).
- The video must have at least one accompanying transcript.
- The video must be in .mp4 or .mov format. For more information, see [Video Compression Specifications](#).

Upload the Pre-Roll Video File

After you create the file, you upload it on the Studio **Video Uploads** page. The file goes through the automated encoding and hosting process, and is given an identifying video ID. For more information, see [Uploading a Video](#).

Prepare Pre-Roll Video Transcript Files

You must provide at least one transcript file for your pre-roll video. You can provide additional transcript files in multiple languages.

- If you have transcript files in more than one language, edX recommends that you include identifying ISO 639-1 code in your transcript file names. For more information, see [List of ISO 639-1 codes](#).
- If you supply transcripts in Chinese, you can use supplemental codes to identify the character set used. For a Simplified Chinese transcript, use zh_HANS, and for a Traditional Chinese transcript, use zh_HANT.

To prepare transcript files for a pre-roll video, follow these steps.

1. On your local computer or network, locate the .srt transcript file or files for the pre-roll video.
If your transcription service delivers your .srt files to YouTube, you must download the files from YouTube and save them locally.
2. Verify that each transcript file has a unique name. If you have transcript files in more than one language, be sure to include the ISO 639-1 language code as part of the file name. Example file names follow.

```
edx_preroll_en.srt  
edx_preroll_fr.srt  
edx_preroll_ru.srt  
edx_preroll_zh_HANS.srt
```

Upload Pre-Roll Video Transcript Files

To upload transcript files for a pre-roll video into Studio, follow these steps.

1. Open your course in Studio.
2. On the **Content** menu, select **Files & Uploads**.
3. Upload the files. For more information, see [Adding Files to a Course](#).

9.7.3 Configuring a Pre-Roll Video for Your Course

To configure a pre-roll video and its transcript files for your course, you use an advanced setting in Studio. Because the pre-roll video is not part of the course that is defined in the course outline, you do not use a video component to add the pre-roll video.

You can identify only one file as the pre-roll video at a time, but you can replace the file with a new one, or delete the file, at any time.

Identify the Pre-Roll Video and Its Transcripts

You identify the pre-roll video for your course in Studio. To make finding and entering the information that you need on different pages in Studio easier, edX recommends that you use several browser windows.

To identify the pre-roll video for your course, follow these steps.

1. Open three browser windows, and open your course in Studio in each one.
2. In one of the browser windows, on the **Content** menu, select **Video Uploads**. On this page, locate the video ID of the pre-roll video file.
3. In another window, on the **Content** menu, select **Files & Uploads**. On this page, verify that each transcript file has a Studio URL.
4. In the last browser window, on the **Settings** menu, select **Advanced Settings**. On this page you configure the course pre-roll video.
5. On the **Advanced Settings** page, scroll down to the **Video Pre-roll** policy key.
6. Between the braces in this field, enter "video_id": and then a space, followed by the ID value in quotation marks from the **Video Uploads** page.

```
{"video_id": "83cef264-d6f5-4cf2-ad9d-0178ab8c92cd"}
```

7. After the closing quotation mark, add a comma and a space.

```
{"video_id": "83cef264-d6f5-4cf2-ad9d-0178ab8c92cd", }
```

8. After the comma and the space, enter "transcripts": {}.
9. Inside the pair of braces for the transcripts, specify the language code and file name of the transcript file that you uploaded to the **Files & Uploads** page as "language_code": "file_name".

```
{"video_id": "83cef264-d6f5-4cf2-ad9d-0178ab8c92cd", "transcripts": {"en": "edx_preroll_en.srt"}}
```

For more information about language codes, see [List of ISO 639-1 codes](#).

10. If you have additional transcript files, add the language code and file name of each file in comma separated pairs after your first "language_code": "file_name" pair.

```
{"video_id": "83cef264-d6f5-4cf2-ad9d-0178ab8c92cd", "transcripts": {"en": "edx_preroll_en.srt", "zh_HANS": "edx_preroll_zh_HANS.srt", "zh_HANT": "edx_preroll_zh_HANT.srt"}}
```

11. Select **Save Changes**. Studio resequences and reformats your entry. Scroll back to **Video Pre-roll** to verify that your entry was saved as you expect. Entries that do not contain all of the required punctuation characters revert to the previous value when you save, and no warning appears.

```
{  
    "transcripts": {  
        "en": "edx_preroll_en.srt",  
        "zh_HANS": "edx_preroll_zh_HANS.srt",  
        "zh_HANT": "edx_preroll_zh_HANT.srt"  
    },  
    "video_id": "83cef264-d6f5-4cf2-ad9d-0178ab8c92cd"  
}
```

Replace the Pre-Roll Video and Its Transcripts

You can change the pre-roll video for your course at any time.

Note: The replacement pre-roll video does not appear to learners who have already selected the **Do not show again** option.

To replace the pre-roll video for your course, follow these steps.

1. On the **Video Uploads** page, add the new pre-roll video file to your course.
2. On the **Files & Uploads** page, add the transcript files for the pre-roll video.
3. On the **Advanced Settings** page, edit the **Video Pre-roll** policy key.
4. Replace the previous video ID with the ID for the new pre-roll video file.
5. Replace the previous transcript file names with the new names. If necessary, be sure to update the language codes for the transcripts.
6. Select **Save Changes**.

Remove the Pre-Roll Video

To remove the pre-roll file from your course, follow these steps.

1. On the **Advanced Settings** page, delete the contents of the **Video Pre-roll** field.
2. Enter a pair of braces in the field.

```
{ }
```

3. Select **Save Changes**.

9.8 Troubleshooting Video Problems

When you use video, you might experience one of the following problems.

- If you (or your beta testers or learners) encounter an error when you view a course video, try one of the following troubleshooting methods.
 - Verify that the viewer's browser is up to date. For example, some older versions of the Mozilla Firefox browser did not play .mp4 video files. These problems do not occur in more recent browser versions.

For more information, see [Media formats supported by the HTML audio and video elements](#).

- Verify that file metadata, particularly the MIME type, is correctly set on the host site. For example, when edX offered support for Internet Explorer 10 browsers, videos did not play if the MIME type was not set. The HTTP header Content-Type had to be set to video/mp4 for an .mp4 file.

As an example of how you might set metadata on a video host site, the *Console User Guide* for Amazon Simple Storage Service (S3) provides information about [editing object metadata](#).

- If two sets of captions appear when you select **CC** on the video player, YouTube and your course might both be providing captions for the video. This problem can occur when YouTube is the host service for the video and your YouTube account settings for playback are set to always show captions. To correct this problem, select **CC** again or change your YouTube account settings.

CHAPTER 10

Adding Exercises and Tools

Use the topics in this section to understand how to add exercises and tools to your course, including the various problem types that you can add using the *problem component*.

For information about how to develop your course content in the Studio Outline page, see *Developing Your Course*.

For information about building specific course component types, see *Adding Course Components*.

10.1 Problems, Exercises, and Tools

You can add a wide variety of different types of problems, exercises, and tools to your course outline. By default, a core set of *problem types* is available in Studio for you to include in your course. You have the option to expand the initial set of core problem types by enabling additional exercises and tools.

- *Levels of Support*
- *Enhancing Your Course with Additional Exercises and Tools*
- *Core Problem Types*
 - *Common Problem Types*
 - *Advanced*
- *Additional Exercises and Tools*
 - *Unsupported Additional Exercises and Tools*
- *Mobile-Ready Problem Types*
- *Adding Unsupported Problem Types and Exercises*

10.1.1 Levels of Support

The level of support that edX provides for each problem, exercise, or tool varies. The levels of support are categorized as full, provisional, or no support. This table provides the definition for each level of support.

In Studio, the support level for each exercise, problem type, or tool is represented with an icon when you select **Advanced**, **HTML**, or **Problem** to add a new component to your course. By default, only fully supported or provisionally supported exercises, problem types, or tools are available for adding to your course. To add unsupported problem types and tools, see *Adding Unsupported Problem Types and Exercises*.

Level of Support	Description
Full support	Fully supported tools and features are available on edx.org, are fully tested, have user interfaces where applicable, and are documented in the official edX guides that are available on docs.edx.org.
Provisional support	Provisionally supported tools and features are available on edx.org, but might lack the robustness of functionality that your courses require. Third party tools are classified as provisionally supported because edX does not have control over the quality of the software, or of the content that can be provided using such tools. You should test provisionally supported tools thoroughly before using them in your course, especially in graded sections. Complete documentation might not be available for provisionally supported tools, or documentation might be available from sources other than the official edX guides.
Not supported	Exercises and tools with no support are not maintained by edX, and might be deprecated in the future. They are not recommended for use in courses due to non-compliance with one or more of the base requirements, such as testing, accessibility, internationalization, and documentation.

10.1.2 Enhancing Your Course with Additional Exercises and Tools

“Exercises and tools” is a general way to refer to the robust variety of content that you can integrate into an online course. Software developers use the XBlock component architecture to contribute new exercises and tools to the Open edX platform and provide new and varied options for reaching learners. Exercises enhance the core set of problem types by challenging learners to complete graded and ungraded assessments. Tools deliver a variety of other types of course content.

- To use an exercise or tool in your course beyond the core set of problem types, you must explicitly enable that exercise or tool. For more information, see *Enabling Additional Exercises and Tools*.
- After you enable an exercise or tool for use in your course, you might need to select **Advanced**, **HTML**, or **Problem** on the unit page to add content of that type to your course.

The topics in this section introduce the core set of problem types and a selection of other exercises and tools that you can add to your course.

10.1.3 Core Problem Types

The problem types that you can include in any course, without taking any other steps to identify or enable additional exercises or tools, are the core problem types. When you add a problem component in Studio, the core problem types are classified as either **Common Problem Types** or **Advanced**.

- *Common Problem Types*
- *Advanced*

Common Problem Types

When you select any of the common problem types in Studio the *simple editor* opens.

- If you choose the **Blank Common Problem** option, the editor opens without providing a template or example for you to follow. You can begin to add text and markdown for required and optional problem elements immediately.
- If you choose one of the following problem types, a template appears in the editor with guidance for adding all of that problem type's required elements, as well as several optional elements.

Problem Type	Description	Support
<i>Checkbox Problem</i>	In checkbox problems, learners select one or more options from a list of possible answers. To answer the problem correctly, a learner must select all of the options that are correct answers, and none of the options that are incorrect.	Full support; mobile-ready
<i>Dropdown Problem</i>	In dropdown problems, learners choose one answer from a set of possible answers, which are presented in a dropdown list after the learner selects the dropdown arrow.	Full support; mobile-ready
<i>Multiple Choice Problem</i>	In multiple choice problems, learners select one answer from a set of possible answers, which are visible directly below the question.	Full support; mobile-ready
<i>Numerical Input Problem</i>	In numerical input problems, learners enter numbers or specific and relatively simple mathematical expressions to answer a question. These problems allow only integers and a few select constants. You can specify a margin of error, and you can specify a correct answer either explicitly or by using a Python script.	Full support; mobile-ready
<i>Text Input Problem</i>	In text input problems, learners enter text into a response field. The response can include numbers, letters, and special characters such as punctuation marks.	Full support; mobile-ready

By adding hints, feedback, or both, you can give learners guidance and help when they work on a problem. When you choose one of the following common problem types, a template provides additional guidance for these options. All of these problem types also have full support and are mobile-ready.

- *Checkboxes with Hints and Feedback*
- *Dropdown with Hints and Feedback*
- *Multiple Choice with Hints and Feedback*
- *Numerical Input with Hints and Feedback*
- *Text Input with Hints and Feedback*

Advanced

When you select any of the advanced problem types in Studio the *advanced editor* opens.

- If you choose the **Blank Advanced Problem** option, the editor opens without providing a template or example for you to follow. You can begin to add OLX markup and the text for required and optional problem elements immediately.
- If you choose one of the following problem types, a template appears in the editor with guidance for adding all of that problem type's required elements, as well as several optional elements.

Note: Some advanced problem types are *unsupported* and are not available in the list of problem types unless you enable a setting in Studio. For more information, see [Unsupported Advanced Problem Types](#) and [Adding Unsupported Problem Types and Exercises](#).

Type	Description	Support
<i>Custom JavaScript Display and Grading</i>	Custom JavaScript display and grading problems (also called custom JavaScript problems or JS input problems) allow you to create a custom problem or tool that uses JavaScript and then add the problem or tool directly into Studio.	Full support
<i>Write-Your-Own-Grader Problem</i>	In custom Python-evaluated input (also called “write-your-own-grader”) problems, the grader uses a Python script that you create and embed in the problem to evaluate a learner’s response or provide hints. These problems can be any type.	Provisional support
<i>Math Expression Input Problems</i>	Learners enter mathematical expressions to answer a question. These problems can include unknown variables and more complex symbolic expressions. You can specify a correct answer either explicitly or by using a Python script.	Full support; mobile-ready
<i>Open Response Assessment</i>	Learners receive feedback on responses that they submit and give feedback to other course participants. Open response assessments include self assessment, peer assessment, and optionally, staff assessment.	Full support

Unsupported Advanced Problem Types

The following advanced problem types are *not supported* by edX. You can enable an option to make unsupported problem types available in Studio. For more information, see [Adding Unsupported Problem Types and Exercises](#).

Type	Description	Support
<i>Circuit Schematic Builder Problem</i>	Learners arrange circuit elements such as voltage sources, capacitors, resistors, and MOSFETs on an interactive grid. They then submit a DC, AC, or transient analysis of their circuits to the system for grading.	Not supported
<i>Drag and Drop Problem (Deprecated)</i>	Learners respond to a question by dragging text or objects to a specific location on an image. This version of the drag and drop problem type is deprecated and should not be added to a course. For more information about the fully supported drag and drop problem type, see Drag and Drop Problem .	Not supported
<i>Image Mapped Input Problem</i>	Learners answer prompts by selecting a defined area in an image. You define the area by including coordinates in the body of the problem.	Not supported
<i>Molecular Structure</i>	Learners draw molecules that follow the rules for covalent bond formation and formal charge, even if the molecules are chemically impossible, are unstable, or do not exist in living systems.	Not supported
<i>Problem with Adaptive Hint</i>	A problem with an adaptive hint evaluates a learner's response, then gives the learner feedback or a hint based on that response so that the learner is more likely to answer correctly on the next attempt. These problems can be text input or multiple choice problems.	Not supported

10.1.4 Additional Exercises and Tools

This table lists the fully or provisionally supported additional exercises and tools that you can add to your course.

Note: Some additional exercises and tools are *not supported* by edX. You can enable an option to make unsupported exercises and tools available in Studio. For more information, see [Unsupported Additional Exercises and Tools](#) and [Adding Unsupported Problem Types and Exercises](#).

Type	Description	Support
<i>Calculator Tool</i>	Learners can enter input that includes Greek letters, trigonometric functions, and scientific or e notation in addition to common operators. The calculator tool is available for every course through the course advanced settings. When the calculator tool is enabled, it appears on every unit page.	Provisional support
<i>Conditional Module</i>	You can create a conditional module to control versions of content that groups of learners see. For example, learners who answer “Yes” to a poll question then see a different block of text from the learners who answer “No” to that question.	Provisional support
<i>Drag and Drop Problem</i>	Learners respond to a question by dragging text or objects to a specific location on an image.	Full support; mobile-ready
<i>External Grader</i>	An external grader is a service that receives learner responses to a problem, processes those responses, and returns feedback and a problem grade to the edX platform. You build and deploy an external grader separately from the edX platform. An external grader is particularly useful for software programming courses where learners are asked to submit complex code.	Provisional support
<i>Google Calendar Tool</i>	Learners see a Google calendar embedded in your course. You can use a Google calendar to share quiz dates, office hours, or other schedules of interest to learners.	Provisional support
<i>Google Drive Files Tool</i>	Learners see a Google Drive file, such as a document, spreadsheet, or image, embedded in your course.	Provisional support
<i>Iframe Tool</i>	With the iframe tool, you can integrate ungraded exercises and tools from any Internet site into an HTML component in your course.	Provisional support
<i>LTI Component</i>	LTI components allow you to add an external learning application or non-PDF textbook to Studio.	Full support
<i>Oppia Exploration Tool</i>	You can embed Oppia explorations in your course so that learners can interact with them directly in the course body.	Provisional support
<i>Peer Instruction Tool</i>	This type of exercise offers the experience of the Peer Instruction learning system within your online course.	Full support
<i>Poll Tool</i>	You can include polls in your course to gather learners’ opinions on various questions. You can use the Poll Tool in Studio.	Full support
<i>Qualtrics Survey Tool</i>	You can import surveys that you have created in Qualtrics. The survey appears inside an iframe in your course.	Provisional support
<i>Survey Tool</i>	You can include surveys in your course to collect learner responses to multiple questions.	Full support
<i>Word Cloud Tool</i>	Word clouds arrange text that learners enter in response to a question into a colorful graphic.	Provisional support

Unsupported Additional Exercises and Tools

The following additional exercises and tools are *not supported* by edX. You can enable an option to make unsupported exercises and tools available in Studio. For more information, see [Adding Unsupported Problem Types and Exercises](#).

Type	Description	Support
<i>Annotation Problem</i>	Learners respond to questions about a specific block of text. The question appears above the text so that learners can think about the question as they read.	Not supported
<i>Chemical Equation Problem</i>	Learners enter a value that represents a chemical equation into a text box. The grader uses Python script that you create and embed in the problem to evaluate learner responses.	Not supported
<i>Completion Tool</i>	Learners mark sections of course content as completed. This tool helps learners track their progress through sections of the course (including ungraded activities such as reading text, watching videos, or participating in course discussions), and gives them a way to indicate to both themselves and course staff that they completed an activity.	Not supported
<i>Full Screen Image Tool</i>	Learners can enlarge an image in the entire browser window. This tool is useful for detailed images that are easier to view when enlarged.	Not supported
<i>Gene Explorer Tool</i>	The gene explorer (GeneX) simulates the transcription, splicing, processing, and translation of a small hypothetical eukaryotic gene. Learners make specific mutations in a gene sequence, and this tool calculates and displays the effects of the mutations on the mRNA and protein.	Not supported
<i>Multiple Choice and Numerical Input Problem</i>	Learners not only choose one answer from a set of possible options, they are also prompted to provide more specific information, if necessary.	Not supported
<i>Molecule Viewer Tool</i>	Learners view three-dimensional representations of molecules that you create.	Not supported
<i>Periodic Table Tool</i>	An interactive periodic table of the elements that shows detailed information about each element when learners move the pointer over each element.	Not supported
<i>Poll Tool for OLX</i>	You can run polls in your course so that your learners can share opinions on different questions. You can only add this type of poll to a course by using OLX (open learning XML). Support for this tool in Studio is not available. For more information, see the EdX Open Learning XML Guide .	Not supported
<i>Problem Written in LaTeX</i>	If you have a problem that is already written in LaTeX, you can use this problem type to convert your code into XML.	Not supported
<i>Protx Protein Builder Tool</i>	Learners create specified protein shapes by stringing together amino acids.	Not supported
<i>Recommender Tool</i>	RecommenderXBlock can hold a list of resources for misconception remediation, additional reading, and so on. This tool allows the course team and learners to work together to maintain the list of resources. For example, team members and learners can suggest new resources, vote for useful ones, or flag abuse and spam.	Not supported
<i>Zooming Image Tool</i>	Learners can view sections of an image in detail. You specify the sections in an image that can be enlarged.	Not supported

10.1.5 Mobile-Ready Problem Types

Learners can read and submit answers for the following types of problems while they use the edX mobile app.

- *Checkbox Problem*

- [Drag and Drop Problem](#)
- [Dropdown Problem](#)
- [Math Expression Input Problems](#)
- [Multiple Choice Problem](#)
- [Numerical Input Problem](#)
- [Text Input Problem](#)

Questions that have other problem types do not appear in the edX mobile app. Instead, a message appears with a link to open the applicable problem component in a web browser.

10.1.6 Adding Unsupported Problem Types and Exercises

In general, you should use only problem types and exercises that are either fully or provisionally supported by edX. By default, only supported problem types and exercises are available in Studio for adding to courses.

However, in some situations, you might choose to use exercises and problem types that edX does not support.

To add unsupported problem types, exercises, and tools to your course, follow these steps.

1. In Studio, select **Settings**, then **Advanced Settings**.
2. Locate the **Add Unsupported Problems and Tools** field, and enter a value of `true`.
3. Select **Save Changes**.

After you enable this setting, unsupported problem types, exercises, and tools are available in the lists of new components that you can add to your course in Studio.

10.2 Enabling Additional Exercises and Tools

Studio includes a default set of core problem types that can be added to any course, including CAPA problems like text input, multiple choice, and math expression input. To add these problem types to a course, you select **Problem** on the unit page.

You can expand the types of content you include in your course by enabling additional exercises and tools. After you enable an exercise or tool for use with your course, when you add a component to a unit, that type of content might be listed as one of the **Advanced**, **HTML**, or **Problem** options.

10.2.1 Enable an Exercise or Tool for Your Course

To enable an advanced exercise or tool, follow these steps.

1. In Studio, select **Settings**, and then **Advanced Settings**.
2. Locate the **Advanced Module List** field. This field lists any exercises and tools that have been added to your course.
3. If the **Advanced Module List** field is empty, place your cursor between the brackets (`[]`).
If the list already contains one or more keys, place your cursor after the first bracket (`[]`).
4. Enter the key for the exercise or tool that you want to add.
5. Add quotation marks (`" "`) before and after the key.
If you are adding the key to a list of keys, follow the closing quotation mark with a comma character (,).

6. Review your entry to verify that the key is accurate and that it is surrounded by quotation marks. If there is a list of keys, they must be comma separated.

- In this example, the key for the annotation problem tool is the only value in the list.

```
[ "annotatable" ]
```

- In this example, the key for the annotation problem tool is added at the beginning of a list of other keys.

```
[ "annotatable",
  "word_cloud",
  "split_test"
]
```

7. Select **Save Changes**.

Studio checks the syntax of your entry and reformats your entry to add line feeds and indentation. A message lets you know whether your changes were saved successfully.

10.3 Annotation Problem

Note: EdX does not support this problem type.

In an annotation problem, you highlight specific text inside a larger text block and then ask questions about that text. The questions appear when learners move their cursors over the highlighted text. The questions also appear in a section below the text block, along with space for learners' responses.

Instructions

[Collapse Instructions ↑](#)

Annotation Exercise, Hour 12 (to be done after the Hour 12 Question Set has been completed). Carefully read the following text and answer the accompanying question. To see the question while you read the text, hover your mouse over the highlighted selection in the text below.

Guided Discussion

[Hide Annotations](#)

This exercise first appeared in HarvardX's CB22x: The Ancient Greek Hero course, spring 2013.

| 122 And they [= the Golden Generation of humankind] are superhumans [daimones]. They exist because of the Will of Zeus. | 123 They are the good, the earthbound [epi-khthonioi], the guardians of mortal humans. | 124 They guard acts of justice [dikē] and they guard against wretched acts of evil. | 125 Enveloped in mist, they roam everywhere throughout the earth. | 126 They are givers of prosperity. And they had this as a privilege [geras], a kingly one [basileion].

QUESTION 1 (2/2 points)

Annotation Exercise

[Return to Annotation ↑](#)

| 124 They guard acts of justice [dikē] and they guard against wretched acts of evil.

Hesiodic poetry declares that heroes are protectors of justice. Is this declaration consistent with what we have read in Homeric poetry?

Type your response below:

In your response to this question, which tag below do you choose?

This declaration in Hesiodic poetry is inconsistent with Homeric poetry, since we see that heroes in the Iliad and Odyssey do in fact engage in unjust as well as just actions.

This declaration in Hesiodic poetry is consistent with Homeric poetry, since there is no real contradiction here between the two kinds of poetry.

We cannot be sure whether this declaration in Hesiodic poetry is consistent or inconsistent with Homeric poetry, where the actions of heroes are not evaluated in terms of injustice or justice.

Answer: This declaration in Hesiodic poetry is consistent with Homeric poetry, since there is no real contradiction here between the two kinds of poetry.

If you answered "This declaration in Hesiodic poetry is inconsistent with Homeric poetry, since we see that heroes in the Iliad and Odyssey do in fact engage in unjust as well as just actions," you would be missing

- *Enable Annotation Problems*
- *Create an Annotation Problem*

10.3.1 Enable Annotation Problems

Before you can add annotation problems to your course, you must enable annotation problems in Studio.

To enable annotation problems in Studio, you add the "annotatable" key to the **Advanced Module List** on the **Advanced Settings** page. (Be sure to include the quotation marks around the key value.) For more information, see *Enabling Additional Exercises and Tools*.

10.3.2 Create an Annotation Problem

To create an annotation problem, you add the **Instructions** and **Guided Discussion** segments of the problem, and then the **Annotation problem** segment of the problem.

Add Instructions and Guided Discussion

To add the **Instructions** and **Guided Discussion** segments of the problem, follow these steps.

1. In the unit where you want to create the problem, under **Add New Component** select **Advanced**.
2. In the list of problem types, select **Annotation**.
3. In the component that appears, select **Edit**.
4. In the component editor, replace the example code with your own code.
5. Select **Save**.

Add Annotation Problem

To add the **Annotation problem** segment of the problem, follow these steps.

1. Under the annotation component, create a new blank advanced problem component.
2. Paste the following code in the advanced problem component, replacing placeholders with your own information.

```
<problem>
    <annotationresponse>
        <annotationinput>
            <text>PLACEHOLDER: Text of annotation</text>
            <comment>PLACEHOLDER: Text of question</comment>
            <comment_prompt>PLACEHOLDER: Type your response below:</comment_
<prompt>
    <tag_prompt>PLACEHOLDER: In your response to this question, which tag_
    <below do you choose?</tag_prompt>
    <options>
        <option choice="incorrect">PLACEHOLDER: Incorrect answer (to make_
        <this option a correct or partially correct answer, change choice="incorrect" to_
        <choice="correct" or choice="partially-correct")</option>
        <option choice="correct">PLACEHOLDER: Correct answer (to make this_
        <option an incorrect or partially correct answer, change choice="correct" to_
        <choice="incorrect" or choice="partially-correct")</option>
```

```
<option choice="partially-correct">PLACEHOLDER: Partially correct answer (to make this option a correct or partially correct answer, change choice="partially-correct" to choice="correct" or choice="incorrect")</option></options></annotationinput></annotationresponse><solution><p>PLACEHOLDER: Detailed explanation of solution</p></solution></problem>
```

3. Select Save.

10.4 Calculator Tool

Note: EdX offers provisional support for this tool.

- [Overview](#)
- [Enable the Calculator Tool](#)

10.4.1 Overview

Learners can use the edX calculator tool to perform simple and complex calculations. Learners can enter input including numbers, operators, Greek letters, affixes, trigonometric functions, and more.

The calculator is available for every edX course, but it is not visible by default. To make the calculator visible, you must enable it in the course advanced settings.

When the calculator is visible in a course, the calculator icon appears at the bottom of every unit page.

A screenshot of an edX course page titled "Introduction". The page includes a navigation bar with "Previous" and "Next" buttons, and several icons for different course sections. Below the title, there is a "Bookmark this page" link. The main content area is titled "Introduction to STEM Problems". It contains a paragraph about STEM and its applications, followed by a large pink arrow pointing towards a small "i" icon located next to the text. This "i" icon is used to access the calculator's information page.

When learners select the calculator icon, the calculator opens along the lower edge of the browser window.

The calculator includes an information page that learners can use if they have questions about entering input in the calculator. Learners access the calculator's information page by selecting the *i* icon next to the input field.



Learners close the calculator by selecting the X.

10.4.2 Enable the Calculator Tool

To enable the calculator tool, follow these steps.

1. In Studio, on the **Settings** menu, select **Advanced Settings**.
2. In the **Show Calculator** field, change `false` to `true`.
3. Select **Save Changes**.

10.5 Checkbox Problem

Note: EdX offers full support for this problem type.

The checkbox problem type is a core problem type that can be added to any course. At a minimum, checkbox problems include a question or prompt and several answer options. By adding hints, feedback, or both, you can give learners guidance and help when they work on a problem.

- *Overview*
 - [Example Checkbox Problem](#)
 - [Analyzing Performance on Checkbox Problems](#)
- *Adding a Checkbox Problem*
 - [Use the Simple Editor to Add a Checkbox Problem](#)
 - [Use the Advanced Editor to Add a Checkbox Problem](#)
- *Adding Feedback to a Checkbox Problem*
 - [Adding Feedback for Individual Options](#)
 - [Adding Compound Feedback](#)
 - [Configuring Feedback in the Simple Editor](#)
 - [Configuring Feedback in the Advanced Editor](#)
- *Adding Hints to a Checkbox Problem*
 - [Configure Hints in the Simple Editor](#)
 - [Configure Hints in the Advanced Editor](#)
- *Awarding Partial Credit in a Checkbox Problem*

- *Using the Every Decision Counts Method*
- *Using the By Halves Method*
- *Checkbox Problem OLX Reference*
 - *Template*
 - *Elements*
- *Advanced Options for Checkbox Problems*
 - *Using the Script Element*

For more information about the core problem types, see *Working with Problem Components*.

10.5.1 Overview

In checkbox problems, learners select one or more options from a list of possible answers. To answer the problem correctly, a learner must select all of the options that are correct answers, and none of the options that are incorrect. The course team must set up each checkbox problem to have at least one correct answer.

As a best practice, be sure that all of the answer choices are unambiguous, and avoid trick questions. Checkbox problems with ambiguity can be frustrating to learners, especially if the problems have a limited number of attempts.

Example Checkbox Problem

In the LMS, learners complete a checkbox problem by selecting the answer options that they believe are correct as well as leaving unselected the answer options that they believe are incorrect. An example of a completed checkbox problem follows.

Checkboxes

1 point possible (graded)

Learning about the benefits of preventative health care can be particularly difficult.

Check all of the options below that might be reasons why.

- A large amount of time passes between undertaking a preventative measure and seeing the result. ✓
- Non-immunized people will always fall sick.
- If other people are immunized, fewer people will fall sick regardless of a particular individual's choice to get immunized or not. ✓
- Trust in health care professionals and government officials is fragile. ✓

✗

Explanation

People who are not immunized against a disease might still not fall sick from the disease. If someone is trying to learn whether or not preventative measures against the disease have any impact, he or she might see these people and conclude (since they have remained healthy despite not being immunized) that immunizations have no effect.

Submit
 Show Answer

You have used 5 of 5 attempts

✗ Incorrect (0/1 point)

This problem was incorrectly answered because the learner selected only two of the three required answer options. This example also shows that the learner selected **Show Answer** to reveal the correct answer and an explanation.

To add the example problem illustrated above, in Studio you use the simple editor to enter the following text and Markdown formatting.

```
>>Learning about the benefits of preventative health care can be particularly
→difficult.||Check all of the options below that might be reasons why.<<

[x] A large amount of time passes between undertaking a preventative measure
and seeing the result.
[ ] Non-immunized people will always fall sick.
[x] If others are immunized, fewer people will fall sick regardless of a
particular individual's choice to get immunized or not.
[x] Trust in health care professionals and government officials is fragile.

[explanation]
People who are not immunized against a disease might still not fall sick
from the disease. If someone is trying to learn whether or not preventative
measures against the disease have any impact, he or she might see these
people and conclude, since they have remained healthy despite not being
immunized, that immunizations have no effect. Consequently, he or she would
tend to believe that immunization (or other preventative measures) have
```

fewer benefits than they actually do.
[explanation]

The OLX (open learning XML) markup for this example checkbox problem follows.

```
<problem>
  <choiceresponse>
    <label>Learning about the benefits of preventative health care can be particularly difficult.</label>
    <description>Check all of the options below that might be reasons why.</description>
    <checkboxgroup>
      <choice correct="true">A large amount of time passes between undertaking a preventative measure and seeing the result.</choice>
      <choice correct="false">Non-immunized people will always fall sick.</choice>
      <choice correct="true">If others are immunized, fewer people will fall sick regardless of a particular individual's choice to get immunized or not.</choice>
      <choice correct="true">Trust in health care professionals and government officials is fragile.</choice>
    </checkboxgroup>
    <solution>
      <div class="detailed-solution">
        <p>Explanation</p>
        <p>People who are not immunized against a disease might still not fall sick from the disease. If someone is trying to learn whether or not preventative measures against the disease have any impact, he or she might see these people and conclude, since they have remained healthy despite not being immunized, that immunizations have no effect. Consequently, he or she would tend to believe that immunization (or other preventative measures) have fewer benefits than they actually do.</p>
      </div>
    </solution>
  </choiceresponse>
</problem>
```

Analyzing Performance on Checkbox Problems

For the checkbox problems in your course, you can use edX Insights to review aggregated learner performance data and examine submitted answers. For more information, see [Using edX Insights](#).

10.5.2 Adding a Checkbox Problem

You add checkbox problems in Studio by selecting the **Problem** component type and then using either the simple editor or the advanced editor to specify the prompt and the answer options.

- [Use the Simple Editor to Add a Checkbox Problem](#)
 - [Use the Advanced Editor to Add a Checkbox Problem](#)

Note: You can begin work on the problem in the simple editor, and then switch to the advanced editor. However,

after you save any changes you make in the advanced editor, you cannot switch back to the simple editor.

Use the Simple Editor to Add a Checkbox Problem

When you add a checkbox problem, you can choose one of these templates.

- **Checkboxes**
- **Checkboxes with Hints and Feedback**

These templates include the Markdown formatting that you use in the simple editor to add a problem without, or with, hints and feedback. To use the *simple editor* to add a problem, follow these steps.

1. In the unit where you want to create the problem, under **Add New Component** select **Problem**.
2. From the list of **Common Problem Types**, select the type of problem you want to add. Studio adds a template for the problem to the unit.
3. Select **Edit**. The simple editor opens to a template that shows the Markdown formatting that you use for this problem type.
4. Replace the guidance provided by the template to add your own text for the question or prompt, answer options, explanation, and so on.
To format equations, you can use MathJax. For more information, see [Using MathJax for Mathematics](#).
5. Select **Settings** to provide an identifying **Display Name** and define settings for the problem. For more information, see [Defining Settings for Problem Components](#).
6. Select **Save**.

Use the Advanced Editor to Add a Checkbox Problem

You can use the advanced editor to identify the elements of a checkbox problem with OLX. For more information, see [Checkbox Problem OLX Reference](#). To use the *advanced editor* to add a problem, follow these steps.

1. Follow steps 1-3 for creating the problem in the simple editor.
2. Select **Advanced Editor**. The advanced editor opens the template and shows the OLX markup that you can use for this problem type.
3. Replace the guidance provided by the template to add your own text. For example, replace the question or prompt, answer options, and explanation.
To format equations, you can use MathJax. For more information, see [Using MathJax for Mathematics](#).
4. Update the OLX to add optional elements and attributes required for your problem.
5. Select **Settings** to provide an identifying **Display Name** and define settings for the problem. For more information, see [Defining Settings for Problem Components](#).
6. Select **Save**.

10.5.3 Adding Feedback to a Checkbox Problem

For an overview of feedback in problems, see [Adding Feedback and Hints to a Problem](#). For checkbox problems, you can add feedback for each of the answer options you provide in the problem. You can also identify different combinations of answer options that learners are likely to select, and add compound feedback for those combinations.

You can add feedback to a checkbox problem using the simple editor or the advanced editor.

Adding Feedback for Individual Options

In checkbox problems, you can provide feedback for each option that a learner can select, with distinct feedback depending on whether or not the learner selects that option. This means that there are several possible types of feedback.

- The learner selects a correct option. This type of feedback should indicate why the option is correct.
- The learner does not select a correct option. This type of feedback should indicate that the learner missed checking this option and why it is correct.
- The learner selects an incorrect option. This type of feedback should indicate that the learner incorrectly checked this option and why it is incorrect.
- The learner does not select an incorrect option. This type of feedback should reinforce why the learner correctly left this option unselected.

Adding Compound Feedback

You can configure the checkbox problem to provide compound feedback. Compound feedback is feedback given for a specific combination of options. For example, if you have three possible option in the problem, you can define specific feedback for when a learner selects each combination of possible options.

- A
- B
- C
- A, B
- B, C
- A, C
- A, B, C

For problems with more than three options, providing specific feedback for each combination can become difficult. For such problems, you might choose to define compound feedback for more likely combinations of option or for combinations of option that reflect common learner misunderstandings. If you do not define feedback for a combination that a learner selects, the learner receives feedback for the individual selections.

Configuring Feedback in the Simple Editor

You can configure individual option or compound feedback in the *simple editor*. When you create a new checkbox problem, select the template **Checkboxes with Hints and Feedback**. This template has example formatted feedback that you can replace with your own text.

Configure Feedback for Individual Options

In the simple editor, you configure individual option feedback with the following Markdown formatting.

```
[x] answer {{ selected: Feedback when learner selects this option. },
{unselected: Feedback when the learner does not select this option.}}
```

Note: You can use S for selected and U for unselected.

For example, the following problem has feedback for every answer option, whether learners select a given option or leave it unselected.

```
>>Which of the following is an example of a fruit?||Select all that apply.<<

[x] apple {{ selected: You are correct that an apple is a fruit because it
is the fertilized ovary that comes from an apple tree and contains seeds. },
{ unselected: Remember that an apple is also a fruit.}}

[x] pumpkin {{ selected: You are correct that a pumpkin is a fruit because it
is the fertilized ovary of a squash plant and contains seeds.}, { unselected:
Remember that a pumpkin is also a fruit.}}

[ ] potato {{ U: You are correct that a potato is a vegetable because it is
an edible part of a plant in tuber form.}, { S: A potato is a vegetable, not
a fruit, because it does not come from the flower on a plant or tree and does
not contain seeds.}}

[x] tomato {{ S: You are correct that a tomato is a fruit because it is the
fertilized ovary of a tomato plant and contains seeds. }, { U: Many people
mistakenly think a tomato is a vegetable. However, because a tomato is the
fertilized ovary of a tomato plant and contains seeds it is classified as a
fruit.}}
```

Configure Compound Feedback

In the simple editor, you configure compound feedback after the possible options, with the following syntax.

```
{{ ((Answer Combination)) Feedback when learner selects this combination of
options.}}
```

For example, the following compound feedback is used when learners select options **A, B, and D** or **A, B, C, and D**.

```
((A B D)) An apple, pumpkin, and tomato are all fruits as they are all the
fertilized ovaries of a plant and contain seeds. }

((A B C D)) You are correct that an apple, pumpkin, and tomato are all
fruits as they are all the fertilized ovaries of a plant and contain seeds.
However, a potato is not a fruit as it is an edible part of a plant in tuber
form and is classified as a vegetable. }
```

Note: If you configure individual option feedback for every answer, and you also provide compound feedback, when learners select the exact combination of answer choices defined, they only see the compound feedback. In this example, learners who select apple (A), pumpkin (B), and tomato (D) see the message “An apple, pumpkin, and tomato are all fruits as they are all the fertilized ovaries of a plant and contain seeds.” They do not also see the individual feedback for selecting A, B, and D, and for leaving C unselected.

Configuring Feedback in the Advanced Editor

You can configure individual option and compound feedback in the advanced editor.

Configure Individual Option Feedback

In the advanced editor, you configure individual option feedback with the following syntax.

```
<choice correct="true">Choice label
  <choicehint selected="true">Feedback for when learner selects this
  answer.</choicehint>
  <choicehint selected="false">Feedback for when learner does not select
  this answer.</choicehint>
</choice>
```

For example, the following problem has feedback for each option, selected or unselected.

```
<problem>
  <choiceresponse>
    <label>Which of the following is an example of a fruit?</label>
    <description>Select all that apply.</description>
    <checkboxgroup>
      <choice correct="true">apple
        <choicehint selected="true">You are correct that an apple is a fruit
        because it is the fertilized ovary that comes from an apple tree and
        contains seeds.</choicehint>
        <choicehint selected="false">Remember that an apple is also a
        fruit.</choicehint>
      </choice>
      <choice correct="true">pumpkin
        <choicehint selected="true">You are correct that a pumpkin is a fruit
        because it is the fertilized ovary of a squash plant and contains
        seeds.</choicehint>
        <choicehint selected="false">Remember that a pumpkin is also a
        fruit. </choicehint>
      </choice>
      <choice correct="false">potato
        <choicehint selected="true">A potato is a vegetable, not a fruit,
        because it does not come from the flower on a plant or tree and does
        not contain seeds.</choicehint>
        <choicehint selected="false">You are correct that a potato is
        classified as a vegetable because it is an edible part of a plant in
        tuber form.</choicehint>
      </choice>
      <choice correct="true">tomato
        <choicehint selected="true">You are correct that a tomato is
        classified as a fruit because it is the fertilized ovary of a tomato
        plant and contains seeds.</choicehint>
        <choicehint selected="false">Many people mistakenly think a tomato is
        a vegetable. However, because a tomato is the fertilized ovary of a
        tomato plant and contains seeds it is classified as a fruit.</choicehint>
      </choice>
    </checkboxgroup>
  </choiceresponse>
</problem>
```

Configure Compound Feedback

In the advanced editor, you define compound feedback by adding a `<compoundhint>` element within the `<checkboxgroup>` element.

```

.
.

</choice>
<compoundhint value="Answer Combination">Feedback when learner selects
this combination of answers.</compoundhint>
</checkboxgroup>
```

For example, the following compound feedback is used when learners select options **A, B, and D** or **A, B, C, and D**.

```

.
.

</choice>
<compoundhint value="A B D">An apple, pumpkin, and tomato are all
fruits as they all are fertilized ovaries of a plant and contain
seeds.</compoundhint>
<compoundhint value="A B C D">You are correct that an apple, pumpkin,
and tomato are all fruits as they all are fertilized ovaries of a
plant and contain seeds. However, a potato is not a fruit as it is an
edible part of a plant in tuber form and is classified as a vegetable.
</compoundhint>
</checkboxgroup>
```

10.5.4 Adding Hints to a Checkbox Problem

You can add hints to a checkbox problem using the simple editor or the advanced editor. For an overview of hints in problems, see *Adding Feedback and Hints to a Problem*.

Configure Hints in the Simple Editor

In the simple editor, you configure hints with the following syntax.

```
||Hint 1||
||Hint 2||
||Hint n||
```

Note: You can configure any number of hints. The learner views one hint at a time and views the next one by selecting **Hint** again.

For example, the following problem has two hints.

```
||A fruit is the fertilized ovary from a flower. ||
||A fruit contains seeds of the plant.||
```

Configure Hints in the Advanced Editor

In the advanced editor, you add the `<demandhint>` element immediately before the closing `</problem>` tag, and then configure each hint using the `<hint>` element.

```
.  
. .  
<demandhint>  
  <hint>Hint 1</hint>  
  <hint>Hint 2</hint>  
  <hint>Hint 3</hint>  
</demandhint>  
</problem>
```

For example, the following OLX for a multiple choice problem shows two hints.

```
.  
. .  
</multiplechoiceresponse>  
<demandhint>  
  <hint>A fruit is the fertilized ovary from a flower.</hint>  
  <hint>A fruit contains seeds of the plant.</hint>  
</demandhint>  
</problem>
```

10.5.5 Awarding Partial Credit in a Checkbox Problem

You can configure a checkbox problem to award partial credit to learners who submit an answer that is partly correct. You must use the [advanced editor](#) to configure partial credit.

For an overview of partial credit in problems, see [Awarding Partial Credit for a Problem](#).

Note: Support for partial credit problems in courses on edx.org and edX Edge is provisional. Ensure that you test such problems thoroughly before releasing them to learners. For more information, contact your edX partner manager.

In the following example, the learner selected two of the three correct choices, and did not select any incorrect choices. The learner therefore had four out of five correct answers. Because the course team set this problem up to award partial credit for every correct answer selected and every incorrect answer left unselected (known as *every decision counts*), the learner earned 80% of the points for this problem.

Checkboxes with Hints and Feedback

0.8/1 point (graded)

The following languages belong to the Indo-European family of languages:

Make sure you select all of the correct options - there might be more than one!

 Urdu

 Finnish

 Marathi

 French

 Hungarian

*

You have used 1 of 3 attempts


* Partially correct (0.8/1 point)

You can use the following methods to award partial credit in a checkbox problem.

- Using the Every Decision Counts Method
- Using the By Halves Method

Using the Every Decision Counts Method

You can configure a checkbox problem so that every selection a learner makes for the checkbox problem is evaluated and scored. This method is known as every decision counts (EDC).

With EDC, if “n” is the number of possible options, learners earn $1/n$ of the total possible score for each correct option they select. Learners receive partial credit for every correct answer selected and every incorrect answer left unselected.

For example, if there are four options, every option that a learner matches is worth 25% of the total score. A learner also gains 25% for each incorrect answer that a learner does NOT select.

The following table shows how the different combinations of learner selections would score for one EDC problem whose answers are as follows.

- Correct options: A, B, D
- Incorrect options: C

Learner's Selections	Score	Explanation
A, B, D	100%	The learner matched each of the 3 correct answers for 75%, and also gained 25% for not selecting the incorrect answer.
A, B	75%	The learner matched 2 of the correct answers for 50%, and also gained 25% for not selecting the incorrect answer.
A, B, C	50%	The learner matched 2 of the correct answers for 50%, but selected the incorrect answer.
A, C	25%	The learner matched 1 of the correct answers for 25%, but selected the incorrect answer.

Configure an EDC Checkbox Problem

To configure an EDC checkbox problem, you add the `partial_credit="EDC"` attribute to the `<choiceresponse>` element in the problem OLX.

For example, the following OLX shows the checkbox problem template after it is updated to provide partial credit.

```

<problem>
  <choiceresponse partial_credit="EDC">
    <label>Which of the following is a fruit?</label>
    <description>Select all that apply.</description>
    <checkboxgroup>
      <choice correct="true">apple</choice>
      <choice correct="true">pumpkin</choice>
      <choice correct="false">potato</choice>
      <choice correct="true">tomato</choice>
    </checkboxgroup>
  </choiceresponse>
</problem>

```

Using the By Halves Method

You can configure a checkbox problem so that for every option that a learner gets wrong, either by not selecting a correct option or by selecting an incorrect option, half of the remaining points are deducted from the learner's score. This method is known as scoring by halves.

Note: By design, partial credit by halves requires the number of answer options to be more than twice the number of incorrect answers. In addition, partial credit is not given for more than two wrong answers, regardless of the total number of answer options. In other words, two wrong answers is scored at 25% only if there are at least 5 answer options. Three or more wrong answers is always scored at 0%, regardless of the number of total answer options.

Partial credit using the by halves method is calculated as follows.

- If a learner makes no errors, she receives full credit for the problem.

- If a learner makes one error, she receives 50% of the possible points, as long as there are three or more choices in the problem. If a learner makes one error and there are only two choices in the problem, no credit is given.
- If a learner makes two errors, she receives 25% of the possible points, as long as there are five or more choices in the problem. If a learner makes two errors and there are only three choices or four choices in the problem, no credit is given.
- If a learner makes three errors, she receives no credit for the problem, regardless of how many answer options there are.

The following tables illustrate partial credit score using the halves method, for problems with an increasing number of total answer options.

Number of Incorrect Answers	Number of Answer Options	Credit Given (%)
0	2	100
1	2	0
2	2	0

Number of Incorrect Answers	Number of Answer Options	Credit Given (%)
0	3	100
1	3	0
2	3	0
3	3	0

Number of Incorrect Answers	Number of Answer Options	Credit Given (%)
0	4	100
1	4	50
2	4	0
3	4	0
4	4	0

Number of Incorrect Answers	Number of Answer Options	Credit Given (%)
0	5	100
1	5	50
2	5	25
3	5	0
4	5	0
5	5	0

Number of Incorrect Answers	Number of Answer Options	Credit Given (%)
0	7	100
1	7	50
2	7	25
3	7	0
4	7	0
5	7	0

Configure a By Halves Checkbox Problem

To configure a by halves checkbox problem, you add the `partial_credit="halves"` attribute to the `<choiceresponse>` element in the problem OLX.

The following example shows a checkbox problem that provides partial credit by halves.

```
<problem>
  <choiceresponse partial_credit="halves">
    <label>Which of the following is a fruit?</label>
    <description>Select all that apply.</description>
    <checkboxgroup>
      <choice correct="true">apple</choice>
      <choice correct="true">pumpkin</choice>
      <choice correct="false">potato</choice>
      <choice correct="true">tomato</choice>
    </checkboxgroup>
  </choiceresponse>
</problem>
```

10.5.6 Checkbox Problem OLX Reference

Note: You can also set attributes and options by adding a `<script>` element. For more information, see [Using the Script Element](#).

Template

```
<problem>
  <choiceresponse>
    <label>Question or prompt text</label>
    <description>Information about how to answer the question</description>
    <checkboxgroup>
      <choice correct="false">Answer option A (incorrect)</choice>
      <choice correct="true">Answer option B (correct)</choice>
      <choice correct="true">Answer option C (correct)</choice>
    </checkboxgroup>
    <solution>
      <div class="detailed-solution">
        <p>Optional header for the explanation or solution</p>
        <p>Optional explanation or solution text</p>
      </div>
    </solution>
  </choiceresponse>
  <demandhint>
    <hint>Hint 1</hint>
    <hint>Hint 2</hint>
  </demandhint>
</problem>
```

Elements

For checkbox problems, the `<problem>` element can include this hierarchy of child elements.

```
<choiceresponse>
  <label>
  <description>
  <checkboxgroup>
    <choice>
      <choicehint>
      <compoundhint>
    <solution>
<demandhint>
  <hint>
```

In addition, standard HTML tags can be used to format text.

<choiceresponse>

Required. Indicates that the problem is a checkbox problem.

Attributes

Attribute	Description
partial_credit	Optional. Specifies the type of partial credit given. EDC or halves.

Children

- <label>
- <description>
- <checkboxgroup>
- <solution>

<label>

Required. Identifies the question or prompt. You can include HTML tags within this element.

Attributes

None.

Children

None.

<description>

Optional. Provides clarifying information about how to answer the question. You can include HTML tags within this element.

Attributes

None.

Children

None.

<checkboxgroup>

Required. Indicates the beginning of the list of options.

Attributes

None.

Children

- <choice>
- <compoundhint>

<choice>

Required. Designates an answer option.

Attributes

Attribute	Description
correct	Indicates a correct or incorrect answer. <ul style="list-style-type: none">• When set to "true", the choice is a correct answer. At least one required.• When set to "false", the choice is an incorrect answer.

Children

<choicehint>

<choicehint>

Optional. Specifies feedback for the answer.

Attributes

Attribute	Description
selected	Required. true or false. Indicates if the feedback is given when the answer option is selected, or when it is not selected.

Children

None.

<compoundhint>

Optional. Specifies feedback for a specific combination of answers.

Attributes

Attribute	Description
value (at least one required)	Indicates the combination of selected answers that triggers this feedback. Answers are identified by uppercase letters, in ascending alphabetical order.

Children

None.

<solution>

Optional. Identifies the explanation or solution for the problem, or for one of the questions in a problem that contains more than one question.

This element contains an HTML division <div>. The division contains one or more paragraphs <p> of explanatory text.

<demandhint>

Optional. Specifies hints for the learner. For problems that include multiple questions, the hints apply to the entire problem.

Attributes

None.

Children

<hint>

<hint>

Required. Specifies additional information that learners can access if needed.

Attributes

None.

Children

None.

10.5.7 Advanced Options for Checkbox Problems

Using the Script Element

You can use the <script> element to programmatically set attributes and options for your checkbox problems. You could use this feature to display different questions/answers depending on variable factors, like time of day, or randomly generated numbers.

Use the Advanced Editor to Configure the Script Element

You must use the *advanced editor* to configure a <script> element.

The contents of the <script> element must be enclosed in <! [CDATA[...]]> markers, to indicate that the enclosed code should not be interpreted as XML.

The code in the <script> element is run on the server before the problem is shown to learners. Note that only Python script types are supported.

The following OLX example uses random numbers to generate different answer choices for each learner, and mathematical operators to determine each choice's correctness.

```
<problem>
    <script type="text/python">
        <![CDATA[
            random.seed(anonymous_student_id) # Use different random numbers for each_
            ↪student.
            a = random.randint(1,10)
            b = random.randint(1,10)
            c = a + b

            ok0 = c % 2 == 0 # check remainder modulo 2
            text0 = "$a + $b is divisible by 2"

            ok1 = c % 3 == 0 # check remainder modulo 3
            text1 = "$a + $b is divisible by 3"

            ok2 = c % 5 == 0 # check remainder modulo 5
            text2 = "$a + $b is divisible by 5"

            ok3 = not any([ok0, ok1, ok2])
            text3 = "None of the above statements is true."
        ]]>
    </script>
</problem>
```

```
]]>
</script>
<choiceresponse>
    <label>Which statements about the number $a+$b are true? Select all that apply.
    </label>
    <checkboxgroup direction="vertical">
        <choice correct="$ok0">$text0 ... (should be $ok0)</choice>
        <choice correct="$ok1">$text1 ... (should be $ok1)</choice>
        <choice correct="$ok2">$text2 ... (should be $ok2)</choice>
        <choice correct="$ok3">$text3 ... (should be $ok3)</choice>
    </checkboxgroup>
</choiceresponse>
</problem>
```

10.6 Chemical Equation Problem

Note: EdX does not support this problem type.

The chemical equation problem type allows the learner to enter text that represents a chemical equation into a text box. The system converts that text into a chemical equation below the text box. The grader evaluates the learner's response by using a Python script that you create and embed in the problem.

CHEMICAL EQUATION PROBLEM (1 point possible)

Some problems may ask for a particular chemical equation. Practice by writing out the following reaction in the box below.



H₂SO₄ → H⁺ + HSO₄⁻

H₂SO₄ → H⁺ + HSO₄⁻

Some tips:

- Use real element symbols.
- Create subscripts by using plain text.
- Create superscripts by using a caret (^).
- Create the reaction arrow (→) by using "->".

SOLUTION

To create this equation, enter the following:

H₂SO₄ → H⁺ + HSO₄⁻

- [Create a Chemical Equation Problem](#)
- [Chemical Equation Problem XML](#)

Note: You can make a calculator available to your learners on every unit page. For more information, see [Calculator Tool](#).

10.6.1 Create a Chemical Equation Problem

Chemical equation problems use MathJax to create formulas. For more information about using MathJax in Studio, see [Using MathJax for Mathematics](#).

To create the above chemical equation problem, follow these steps.

1. In the unit where you want to create the problem, select **Problem** under **Add New Component**, and then select the **Advanced** tab.
2. Select **Blank Advanced Problem**.

3. In the component that appears, select **Edit**.
4. In the component editor, paste the code from below.
5. Select **Save**.

Sample Chemical Equation Problem Code

```

<problem>
  <startouttext/>
  <p>Some problems may ask for a particular chemical equation. Practice by writing out the following reaction in the box below.</p>

  \(\text{H}_2\text{SO}_4 \rightarrow \text{H}^+ + \text{HSO}_4^-\)

  <customresponse>
    <chemicalequationinput size="50" label="Enter the chemical equation"/>
    <answer type="loncapa/python">

if chemcalc.chemical_equations_equal(submission[0], 'H2SO4 -> H^+ + HSO4^-'):
    correct = ['correct']
else:
    correct = ['incorrect']

  </answer>
</customresponse>
<p>Some tips:</p>
<ul>
<li>Use real element symbols.</li>
<li>Create subscripts by using plain text.</li>
<li>Create superscripts by using a caret (^).</li>
<li>Create the reaction arrow (\(\rightarrow\)) by using ">".</li>
</ul>

<endouttext/>

<solution>
<div class="detailed-solution">
<p>Solution</p>
<p>To create this equation, enter the following:</p>
<p>H2SO4 -> H^+ + HSO4^-</p>
</div>
</solution>
</problem>

```

10.6.2 Chemical Equation Problem XML

Template

```

<problem>
  <startouttext/>
  <p>Problem text</p>

  <customresponse>
    <chemicalequationinput size="NUMBER" label="LABEL TEXT"/>
  
```

```
<answer type="loncapa/python">

if chemcalc.chemical_equations_equal(submission[0], 'TEXT REPRESENTING CHEMICAL_
↪EQUATION'):
    correct = ['correct']
else:
    correct = ['incorrect']

</answer>
</customresponse>

<endouttext/>

<solution>
<div class="detailed-solution">
<p>Solution or Explanation Header</p>
<p>Solution or explanation text</p>
</div>
</solution>
</problem>
```

Tags

- <customresponse>: Indicates that this problem has a custom response.
- <chemicalequationinput>: Specifies that the answer to this problem is a chemical equation.
- <answer type=loncapa/python>: Contains the Python script that grades the problem.

Tag: <customresponse>

Indicates that this problem has a custom response. The <customresponse> tags must surround the <chemicalequation> tags.

Attributes

(none)

Children

- <chemicalequationinput>
- <answer>

Tag: <chemicalequationinput>

Indicates that the answer to this problem is a chemical equation and creates a response field where the learner enters an answer.

Attributes

Attribute	Description
size	Specifies the size of the response field, in characters.
label (required)	Contains the text of the principal question in the problem.

Children

(none)

Tag: <answer>

Contains the Python script that grades the problem.

Attributes

Attribute	Description
type (required)	Must be “loncapa/python”.

Children

(none)

10.7 Circuit Schematic Builder Problem

Note: EdX does not support this problem type.

In circuit schematic builder problems, students can arrange circuit elements such as voltage sources, capacitors, resistors, and MOSFETs on an interactive grid. They then submit a DC, AC, or transient analysis of their circuit to the system for grading.

Lab 2

(1 point possible)

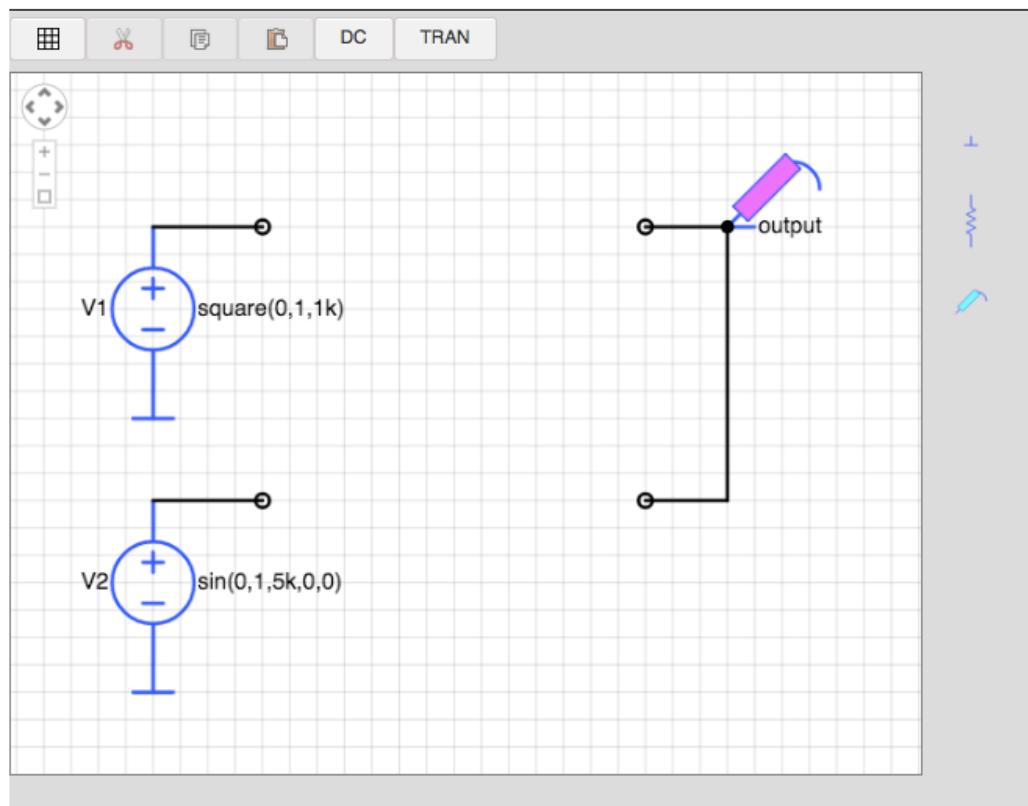
A circuit that combines two or more signals is called a *mixer*. In this lab, your goal is to build a mixer that combines the signals generated by two voltage sources, V1 and V2, where:

- V1 is a 1 kHz square wave that varies between 0V and +1V, and
- V2 is a 5 kHz sine wave that varies between -1V and +1V.

Please design a circuit that mixes V1 and V2 to produce Vout such that

$$V_{\text{out}} \approx \frac{1}{2}V_1 + \frac{1}{6}V_2.$$

Enter your circuit below, using the appropriate configuration of resistors. Please do not modify the wiring or parameters of the voltage sources -- your goal is to take the signals they generate and combine them, not to change what is generated. Run a 5ms transient analysis to verify the correct operation of your circuit. We will be checking for the transient waveform at the "output" node.



10.7.1 Create a Circuit Schematic Builder Problem

1. In the unit where you want to create the problem, under **Add New Component** select **Problem**, and then select **Advanced**.
2. Select **Circuit Schematic Builder**.
3. In the component that appears, select **Edit**.
4. In the component editor, replace the example code with your own code.
5. Select **Save**.

Problem Code

The illustration above shows a condensed version of an actual problem from MITx's 6.002.1x. To create the entire problem, paste the following code into the advanced editor.

```
<problem>
<p>A circuit that combines two or more signals is called a <i>mixer</i>. In this lab, your goal is to build a mixer that combines the signals generated by two voltage sources, V1 and V2, where:</p>
<ul style="margin-left:2em;">
<li>
<p>V1 is a 1 kHz square wave that varies between 0V and +1V, and</p>
</li>
<li>
<p>V2 is a 5 kHz sine wave that varies between -1V and +1V.</p>
</li>
</ul>
<p>Please design a circuit that mixes V1 and V2 to produce Vout such that</p>
<center>\[V_{\mathrm{out}} \approx \frac{1}{2}V_1 + \frac{1}{6}V_2.\]</center>
<p>The resulting output should be similar to that shown in Figure 1. The maximum value of the output is approximately \((667\text{mV})\) and the minimum value is approximately \((-167\text{mV})\).</p>
<center><br/>Figure 1. Desired<br/>output waveform</center>
<p>Hint: Figure 2 shows a simple resistive mixer for combining two signals.</p>
<center><br/>Figure 2. Simple<br/>resistive mixer</center>
<p>Enter your circuit below, using the appropriate configuration of resistors. Please do not modify the wiring or parameters of the voltage sources -- your goal is to take the signals they generate and combine them, not to change what is generated. Run a 5ms transient analysis to verify the correct operation of your circuit. We will be checking for the transient waveform at the "output" node.</p>
<schematicresponse>
<center>
<schematic height="500" width="650" parts="g,r,s" analyses="dc,tran" submit_
analyses="&quot;tran&quot;:[["output",0.00025,0.00035,0.00065,0.00075]]}&
initial_value="[[v,[56,48,0],name:&quot;V1&quot;,&quot;
value:&quot;square(0,1,1k)&quot;,_json_:0],[2&quot;,&quot;0&quot;]],&quot;g&quot;,[56,96,0],{_json_:1},[0&quot;],[&quot;v&quot;,[56,128,0],{_json_:&quot;V2&quot;},value:&quot;sin(0,1,
5k,0,0)&quot;,_json_:2],[1&quot;,&quot;0&quot;],[&quot;g&quot;,[56,176,0],{_json_:3},[0&quot;],[w,[56,48,88,48]],&quot;w&quot;,[56,128,88,128],[L,[224,48,3],label:&quot;
output&quot;,_json_:6],[output],[w,[224,48,200,48]],[w,[224,128,200,128]],[s&quot;,[224,48,0],{_json_:10},[_json_:10MEG&quot;,null,&quot;100&quot;,&quot;5ms&quot;]]}&quot;/>
```

```

</center>
<answer type="loncapa/python">
# for a schematic response, submission[i] is the json representation
# of the diagram and analysis results for the i-th schematic tag

def get_tran(json,signal):
    for element in json:
        if element[0] == 'transient':
            return element[1].get(signal,[])
    return []

output = get_tran(submission[0],'output')

answer = [[0.00025, 0.666],
          [0.00035, 0.333],
          [0.00065, 0.166],
          [0.00075, -0.166]]

okay = True
if not output or output[0][1] == 'undefined': # No transient or output node floating
    okay = False
else:
    for (at,av) in answer:
        for (t,v) in output:
            if at==t and abs(av - v) < 0.05*abs(av):
                # found a good match for this answer, on to the next one
                break
        else:
            print 'check',at,av
            # no submission matched answer, complain
            okay = False;
            break;

correct = ['correct' if okay else 'incorrect']

</answer>
</schematicresponse>
<p>When you're done or if you wish to save your work, please click CHECK. The checker will be verifying the voltage of the output node at several different times, so you'll earn a point only <i>after</i> you've performed the transient simulation so that the checker will have a waveform to check!</p>
<solution>
    <div class="detailed-solution"><p>Explanation:</p>
    <p>The goal is to design a mixer circuit with characteristics of  $(V_{out}) = \frac{1}{2} V_1 + \frac{1}{6} V_2$ . You might have started to design your mixer with two resistors only as the example suggests. But working through the math, soon you'll realize that the equations return no non-zero value for the resistor components. Thus you have to change the design. The next simplest design will be to add a resistor  $(R_3)$  that connects the node  $V_{out}$  to ground. See the schematic below:</p>
    
    <p>Since we are going to use only linear elements in this circuit (resistors are linear), superposition will hold and thus one can look at the effect of each source  $(V_1)$  and  $(V_2)$  one at the time:</p>
    [mathjax]  $V_{out} = V_1 \cdot \frac{1}{R_2 \parallel R_3} + V_2 \cdot \frac{1}{R_1 \parallel R_3}$ </mathjax>

```

```

{ \left( R_2 \parallel R_3+R_1 \right) } \ V_{out} = V_2 \cdot
\frac{ \left( R_1 \parallel R_3 \right) }{ \left( R_1 \parallel R_3+R_2 \right) } \\
V_{out} = V_{out1} + V_{out2} \quad V_{out} = V_1 \cdot
\frac{ \left( R_2 \parallel R_3 \right) }{ \left( R_2 \parallel R_3+R_1 \right) } +
V_2 \cdot \frac{ \left( R_1 \parallel R_3 \right) }{ \left( R_1 \parallel R_3+R_2 \right) } = \frac{1}{2} \cdot V_1 + \frac{1}{6} \cdot V_2 \quad [mathjax]


Therefore:


[mathjax] \frac{ \left( R_2 \parallel R_3 \right) }{ \left( R_2 \parallel R_3+R_1 \right) } =
\frac{1}{2} \cdot \frac{ \left( R_1 \parallel R_3 \right) }{ \left( R_1 \parallel R_3+R_2 \right) } = \frac{1}{6} \quad [mathjax]


So we have to solve for the resistors given these two equations. You might notice that we have 2 equations and 3 unknowns, and that there is therefore not a unique solution. That is okay, though. We only have to worry if there is no solution, not if there are too many solutions. We will simply find one of the many possible correct answers by arbitrarily choosing a value for one of the variables later.



The first equation simplifies to  $(R_1 = R_2 \parallel R_3)$  and the second simplifies to  $(R_2 = 5 \cdot R_1 \parallel R_3)$ . Expanding the notation gives:


[mathjax] \frac{1}{R_1} = \frac{1}{R_2} + \frac{1}{R_3}
\tag{*} \frac{1}{R_1} + \frac{1}{R_3} = \frac{5}{R_2} \quad [mathjax]


Subtracting these two equations will yield  $(R_2 = 2 \cdot R_3)$ . And putting this back to the starred equation, will result in  $(R_1 = 2 \cdot R_3)$ . So now we have  $(R_2)$  and  $(R_1)$  in terms of  $(R_3)$  with the following ratios:


[mathjax] R_2 = 2 \cdot R_3 \quad R_1 = \frac{2}{3} \cdot R_3 \quad [mathjax]


Since the design hadn't mentioned anything about the resistances, one can use a simple value of  $(R_3 = 3\Omega)$  and find the rest accordingly:


[mathjax] R_1 = 2\Omega \quad
R_2 = 6\Omega \quad
R_3 = 3\Omega \quad

```

<p>With these resistor values, doing a transient analysis shows a result which meets the required specs of (V_{out}) . **</p>**

10.8 Conditional Module

Note: EdX offers provisional support for this problem type.

A conditional module controls the content that learners see after a response that they make meets a certain condition. For example, learners who answer “Yes” to a poll question see a different block of text from the learners who answered “No” to the same question.

10.8.1 Format description

The main tag of conditional module input is `conditional`.

```
<conditional> ... </conditional>
```

conditional can include any number of any Xmodule tags (html, video, poll, etc.) or show tags.

conditional Tag

The main container for a single instance of a conditional module. The following attributes can be specified for this tag.

```
sources - location id of required modules, separated by ';' 
[message | ""] - message for case, where one or more are not passed. Here you can use ↵variable {link}, which generate link to required module.

[submitted] - map to `is_submitted` module method.
(pressing RESET button makes this function to return False.)

[correct] - map to `is_correct` module method
[attempted] - map to `is_attempted` module method
[poll_answer] - map to `poll_answer` module attribute
[voted] - map to `voted` module attribute
```

show Tag

Symlink to some set of Xmodules. The following attribute can be specified for this tag.

```
sources - location id of modules, separated by ';'
```

10.8.2 Examples

Example: conditional depends on poll

```
<conditional sources="i4x://MITx/0.000x/poll_question/first_real_poll_seq_with_reset" ↵
    ↵poll_answer="man"
    message="{link} must be answered for this to become visible.">
        <html>
            <h3>You see this because your vote value for "First question" was "man"</h3>
        </html>
</conditional>
```

Example: conditional depends on poll (use <show> tag)

```
<conditional sources="i4x://MITx/0.000x/poll_question/first_real_poll_seq_with_reset" ↵
    ↵poll_answer="man"
    message="{link} must be answered for this to become visible.">
        <html>
            <show sources="i4x://MITx/0.000x/problem/test_1; i4x://MITx/0.000x/Video/Avi_ ↵
                ↵resources; i4x://MITx/0.000x/problem/test_1"/>
        </html>
</conditional>
```

Examples of conditional depends on problem

```
<conditional sources="i4x://MITx/0.000x/problem/Conditional:lec27_Q1" attempted="True">
    <html display_name="HTML for attempted problem">You see this because "lec27_Q1" was attempted.</html>
</conditional>
<conditional sources="i4x://MITx/0.000x/problem/Conditional:lec27_Q1" attempted="False">
    <html display_name="HTML for not attempted problem">You see this because "lec27_Q1" was not attempted.</html>
</conditional>
```

10.9 Completion Tool

Note: EdX does not support this tool.

The completion tool provides learners with a way to mark sections of the course as completed. It helps learners to track their progress through sections of the course, including for ungraded activities such as reading text, watching video, or participating in course discussions.

- *Overview*
- *Enable the Completion Tool*
- *Add a Completion Component*

10.9.1 Overview

The completion tool provides learners with a way to indicate both to themselves and to the course team that they have completed an activity.

The completion tool is itself a graded component and is therefore always included on the learner **Progress** page. However, depending on whether it is used in a graded or ungraded section of the course, it appears either as a part of the learner's final grade or as a practice score, respectively.

If you use the completion tool in an ungraded section of the course, the score for completing the activity that it is associated with is listed as a practice score on the **Progress** page. Practice scores are not included in the learner's final grade for the course.

You can also use the completion tool in graded sections of the course. If you do so, a score for completing the activity is included in learners' final grades. For example, if you include a completion component in a particular unit of the course content, learners who use the component to mark the unit as complete receive 1/1 points, while learners who do not mark the unit as complete receive 0/1 points. These scores are included in learners' final grades on the **Progress** page.

Note: EdX recommends using the completion tool primarily to track progress for ungraded activities such as reading assigned texts, watching videos, or participating in course discussions.

The Completion Control

When you add a completion component to a unit, learners see a control that is labeled **Mark as complete**. In this example, the completion component follows an HTML component.

A screenshot of an edX course page titled "Pets 101, Week 1 > Cats in Every Day Life > Feline Friends". The page contains a navigation bar with "Previous" and "Next" buttons. Below the navigation is a text block: "Read these Shakespearean Insults!" followed by the question "Did you visit the link?". At the bottom of the page is a blue button labeled "Mark as complete" with a circular icon containing a checkmark. Below this button is another navigation bar with "Previous" and "Next" buttons.

After a learner selects this control, the label changes to **Unmark**. Learners who revisit their work in a unit and want to change the completion status can select this control as many times as needed.



10.9.2 Enable the Completion Tool

Before you can add a completion component to your course, you must enable the completion tool in Studio.

To enable the completion tool in Studio, add the "done" key to the **Advanced Module List** on the **Advanced Settings** page, then select **Save Changes**. (Be sure to include the quotation marks around the key value.) For more information, see *Enabling Additional Exercises and Tools*.

10.9.3 Add a Completion Component

After you have enabled the completion tool in Studio, to add a completion component to a unit in a course, follow these steps.

1. In the course outline in Studio, locate the unit to which you want to add the completion component.
2. Under **Add New Component**, select **Advanced**.
3. Select **Completion**. The completion component is added to the unit.

Note: Select **Edit** in the completion component for information about the tool.

10.10 Custom JavaScript Display and Grading Problem

Note: EdX offers full support for this problem type.

Custom JavaScript display and grading problems (also called custom JavaScript problems or JS input problems) allow you to create a custom problem or tool that uses JavaScript and then add the problem or tool directly into Studio. When you create a JS input problem, Studio embeds the problem in an inline frame (an HTML iframe element) so that your learners can interact with it in the LMS. You can grade your learners' work using JavaScript and some basic Python, and the grading is integrated into the edX grading system.

The JS input problem that you create must use HTML, JavaScript, and cascading style sheets (CSS). You can use any application creation tool, such as the Google Web Toolkit (GWT), to create your JS input problem.

Custom JavaScript Display and Grading

1/1 point (ungraded)

In these problems (also called custom JavaScript problems or JS Input problems), you add a problem or tool that uses JavaScript in Studio. Studio embeds the problem in an IFrame so that your learners can interact with it in the LMS. You can grade your learners' work using JavaScript and some basic Python, and the grading is integrated into the edX grading system.

The JS Input problem that you create must use HTML, JavaScript, and cascading style sheets (CSS). You can use any application creation tool, such as the Google Web Toolkit (GWT), to create your JS Input problem.

For more information, see [Custom JavaScript Problem](#) in *Building and Running an edX Course*.

JavaScript developers can also see [Custom JavaScript Applications](#) in the *EdX Developer's Guide*.

When you add the problem, be sure to select **Settings** to specify a **Display Name** and other values that apply. Also, be sure to specify a **title** attribute on the **jsinput** tag; this title is used for the title attribute on the generated IFrame. Generally, the title attribute on the IFrame should match the title tag of the HTML hosted within the IFrame, which is specified by the **html_file** attribute.

You can use the following example problem as a model.

This is paragraph text displayed before the IFrame.

Select an option from the list:

The currently selected answer is 'correct'.



Submit

✓ Correct (1/1 point)

Caution:

- You cannot use a custom JavaScript problem in a component that contains more than one problem. Each custom JavaScript problem must be in its own component. See [Including Multiple Questions in One Component](#) for more information.
- The **Show Answer** button does not work for JS input problems. By default, the **Show Answer** option is

set to **Never**. If you change this option in the problem component, a **Show Answer** button appears in the learner's view of the problem in the LMS, but the button does not work.

10.10.1 Create a Custom JavaScript Display and Grading Problem

1. Create your JavaScript application, and then upload all files associated with that application to the **Files & Uploads** page.
2. In the unit where you want to create the problem, under **Add New Component** select **Problem**, and then select **Advanced**.
3. Select **Custom JavaScript Display and Grading**.
4. In the component that appears, select **Edit**.
5. In the component editor, modify the example code according to your problem. Be sure to specify a `title` attribute on the `jsinput` tag. This title is used for the title attribute on the generated inline frame.
6. (Optional) To add a **Save** button to your problem, select **Settings**, and then set **Maximum Attempts** to a number larger than zero.
7. Select **Save**.

Note: All problems include more than one resource. If all the resources in a problem have the same protocol, host, and port, then the problem conforms to the same-origin policy (SOP). For example, the resources `http://store.company.com:81/subdirectory_1/JSInputElement.html` and `http://store.company.com:81/subdirectory_2/JSInputElement.js` have the same protocol (`http`), host (`store.company.com`), and port (81).

If any resources in your problem use a different protocol, host, or port, you need to bypass the SOP. For example, `https://info.company.com/JSInputElement2.html` uses a different protocol, host, and port from `http://store.company.com:81/subdirectory_1/JSInputElement.html`.

To bypass the SOP, change `sop="true"` to `sop="false"`. In the example problem code, this attribute is just before the closing `customresponse` tag.

If you bypass the same-origin policy, you require an additional file. The example problem uses the file `jschannel.js` to bypass the SOP.

For more information, see the same-origin policy page on the Mozilla Developer Network site or on Wikipedia.

JavaScript Input Example Problem Code

The following code recreates the JavaScript Input problem example shown in the overview. The example problem uses these files.

- https://files.edx.org/custom-js-example/jsinput_example.html
- https://files.edx.org/custom-js-example/jsinput_example.js
- https://files.edx.org/custom-js-example/jsinput_example.css
- <https://files.edx.org/custom-js-example/jschannel.js> (This file is used only because this example bypasses the SOP, as indicated by the line `sop="false"`)

```

<problem>
    <customresponse cfn="check_function">
        <script type="loncapa/python">
            <![CDATA[
                import json
                def check_function(e, ans):
                    """
                    "response" is a dictionary that contains two keys, "answer" and
                    "state".
                    The value of "answer" is the JSON string that "getGrade" returns.
                    The value of "state" is the JSON string that "getState" returns.
                    Clicking either "Submit" or "Save" registers the current state.
                    """
                    response = json.loads(ans)

                    # You can use the value of the answer key to grade:
                    answer = json.loads(response["answer"])
                    return answer == "correct"

                    # Or you can use the value of the state key to grade:
                    """
                    state = json.loads(response["state"])
                    return state["selectedChoice"] == "correct"
                    """
            ]]>
        </script>
        <p>This is paragraph text displayed before the iframe.</p>
        <jinput
            gradefn="JSInputDemo.getGrade"
            get_statefn="JSInputDemo.getState"
            set_statefn="JSInputDemo.setState"
            initial_state='{"selectedChoice": "incorrect1", "availableChoices":'
            ['incorrect1', "correct", "incorrect2"]}
            width="600"
            height="100"
            html_file="https://files.edx.org/custom-js-example/jsinput_example.html"
            title="Dropdown with Dynamic Text"
            sop="false"/>
    </customresponse>
</problem>

```

Note: Keep the following points in mind about this example problem.

- The jsinput_example.js file defines three JavaScript functions (**JSInputDemo.getGrade**, **JSInputDemo.getState**, and **JSInputDemo.setState**).
- The JavaScript input problem code uses **JSInputDemo.getGrade**, **JSInputDemo.getState**, and **JSInputDemo.setState** to grade, save, or restore a problem. These functions must be global in scope.
- **JSInputDemo.getState** and **JSInputDemo.setState** are optional. You need to define these functions only if you want to conserve the state of the problem.
- **Width** and **height** represent the dimensions of the inline frame that holds the application.
- The response is graded as correct if the **correct** option is selected in the dropdown control when the user selects **Submit**.
- Selecting **Submit** registers the problem's current state.

10.10.2 JavaScript Input Problem XML

JSInput allows problem authors to turn stand-alone HTML files into problems that can be integrated into the edX platform. Since its aim is flexibility, it can be seen as the input and client-side equivalent of **CustomResponse**.

A JSInput exercise creates an inline frame (iframe) in a static HTML page, and passes the return value of author-specified functions to the enclosing response type (generally **CustomResponse**). JSInput can also store and retrieve state.

Template

The following is the basic format of a JSInput problem.

```
<problem>
    <script type="loncapa/python">
        def all_true(exp, ans): return ans == "hi"
    </script>
    <customresponse cfn="all_true">
        <jsinput gradefn="gradefn"
            height="500"
            get_statefn="getstate"
            set_statefn="setstate"
            html_file="/static/jsinput.html"
            title="iframe Title"/>
    </customresponse>
</problem>
```

The accepted attributes are:

Attribute Name	Value Type	Required	Default
html_file	URL string	Yes	None
title	string	Yes	Problem Remote Content
gradefn	Function name	Yes	gradefn
set_statefn	Function name	No	None
get_statefn	Function name	No	None
height	Integer	No	300
width	Integer	No	400
title	String	No	None

Required Attributes

- **html_file**

The **html_file** attribute specifies the HTML file that the iframe will point to. The HTML file must be located in the content directory.

The iframe is created using the sandbox attribute. Although pop-ups, scripts, and pointer locks are allowed, the iframe cannot access its parent's attributes.

The HTML file must contain a **gradefn** function that the JSInput file can access. To determine whether the **gradefn** function is accessible, in the console, make sure that **gradefn** returns the right thing. When JSInput

uses the **gradefn** function, *gradefn* is called with *gradefn.call(obj)*, where **obj** is the object-part of **gradefn**. For example, if **gradefn** is **myprog.myfn**, JSInput calls **myprog.myfun.call(myprog)**.

The HTML file has no specific requirements other than the **gradefn** function. Note that inheriting CSS or JavaScript from the parent (except for the Chrome-only **seamless** attribute, which is set to **True** by default) is not currently supported.

- **title**

The **title** attribute specifies the title for the generated iframe. Generally, the title attribute on the iframe should match the title tag of the HTML file that is hosted within the iframe.

- **gradefn**

The **gradefn** attribute specifies the name of the function that will be called when a user selects **Submit**, and that returns the learner's answer. Unless both the **get_statefn** and **set_statefn** attributes are also used, this answer is passed as a string to the enclosing response type. In the **customresponse** example above, this means **cfn** will be passed this answer as **ans**.

If the **gradefn** function throws an exception when a learner attempts to submit a problem, the submission is aborted, and the learner receives a generic alert. The alert can be customized by making the exception name **Waitfor Exception**; in that case, the alert message will be the exception message.

Important: To make sure the learner's latest answer is passed correctly, make sure that the **gradefn** function is not asynchronous. Additionally, make sure that the function returns promptly. Currently the learner has no indication that her answer is being calculated or produced.

Optional Attributes

- **set_statefn**

Sometimes a problem author will want information about a learner's previous answers ("state") to be saved and reloaded. If the attribute **set_statefn** is used, the function given as its value will be passed the state as a string argument whenever there is a state, and the learner returns to a problem. The function has the responsibility to then use this state appropriately.

The state that is passed is:

- The previous output of **gradefn** (i.e., the previous answer) if **get_statefn** is not defined.
- The previous output of **get_statefn** (see below) otherwise.

It is the responsibility of the iframe to do proper verification of the argument that it receives via **set_statefn**.

- **get_statefn**

Sometimes the state and the answer are quite different. For instance, a problem that involves using a JavaScript program that allows the learner to alter a molecule may grade based on the molecule's hydrophobicity, but from the hydrophobicity it might be incapable of restoring the state. In that case, a *separate* state may be stored and loaded by **set_statefn**. Note that if **get_statefn** is defined, the answer (i.e., what is passed to the enclosing response type) will be a json string with the following format:

```
{  
    answer: `[answer string]`  
    state: `[state string]`  
}
```

The enclosing response type must then parse this as json.

- **height** and **width**

The **height** and **width** attributes are straightforward: they specify the height and width of the iframe. Both are limited by the enclosing DOM elements, so for instance there is an implicit max-width of around 900.

In the future, JSInput may attempt to make these dimensions match the HTML file's dimensions (up to the aforementioned limits), but currently it defaults to 300 and 400 for **height** and **width**, respectively.

10.11 Drag and Drop Problem

Note: EdX offers full support for this problem type.

In drag and drop problems, learners respond to a question by dragging text or images to a specific location on a background image. This section explains how to use drag and drop problems in your course.

- *Overview of Drag and Drop Problems*
- *Creating a Drag and Drop Problem*
- *Understanding the Drag and Drop Editing Controls*
- *Changing the Visual Style of a Drag and Drop Problem*

Note: This drag and drop problem type is intended as a replacement for an older drag and drop problem type. This drag and drop problem type includes significant improvements and you should use it for any new course development. For more information about the previous, deprecated drag and drop problem type, see [Drag and Drop Problem \(Deprecated\)](#).

10.11.1 Overview of Drag and Drop Problems

A drag and drop problem includes a background image and one or more items that learners can drag into target zones on the background image. You can include as many draggable items and as many target zones as you need. You can include decoy items that do not have a target, and you can include decoy targets that do not correspond to draggable items.

When learners view a drag and drop problem in the LMS, the problem includes a top section and a bottom section. Learners drag items from the top section on to the background image in the section below it.

The way that a learner selects, or grabs, an item depends on the type of browser that the learner uses. For example, a learner might click and hold on a draggable item with a mouse pointer to select it, drag the item to a target, and release the mouse pointer to drop the item on the target. A learner who accesses the problem on a mobile device with a touch screen might swipe an item from the top section into a target zone. A learner who uses a keyboard interface might use the navigation keys to select an item and then match it to a target zone.

You can configure a drag and drop problem to give learners unlimited attempts to match items to target zones or you can configure it to behave restrictively, like a test.

- In standard mode, the problem gives learners unlimited attempts to match items and it provides immediate feedback to indicate whether an item is matched correctly.
- In assessment mode, learners must match all of the draggable items to target zones and then submit the problem. The problem does not reveal whether items are matched correctly until the learner submits the problem.

For more information about assessment mode and standard mode, see *Choosing a Drag and Drop Problem Mode*.

The following image shows an example drag and drop problem.

The screenshot shows a drag-and-drop matching problem. On the left, a vertical list of components is labeled with arrows:

- Problem title → points to the title "MATCH THE FRUITS WITH THEIR NAMES".
- Problem heading → points to the heading "Problem".
- Problem text → points to the text: "This problem shows pictures of two different types of fruit. Drag the labels onto the pictures to identify each fruit. You will not need all of the labels."
- Draggable items → points to a row of three buttons: "Peach", "Orange", and "Apple".
- Background image → points to a white rectangular area containing two fruit images: a red apple on the left and an orange on the right.
- Introductory feedback → points to the text "Drag the fruit names onto the matching pictures of fruit." located below the feedback section.

Problem

MATCH THE FRUITS WITH THEIR NAMES

Problem

This problem shows pictures of two different types of fruit. Drag the labels onto the pictures to identify each fruit. You will not need all of the labels.

Peach Orange Apple

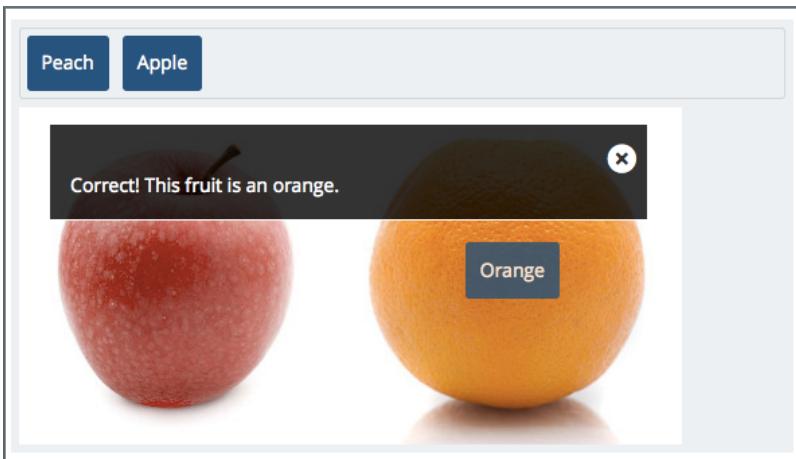
Background image

Keyboard Help

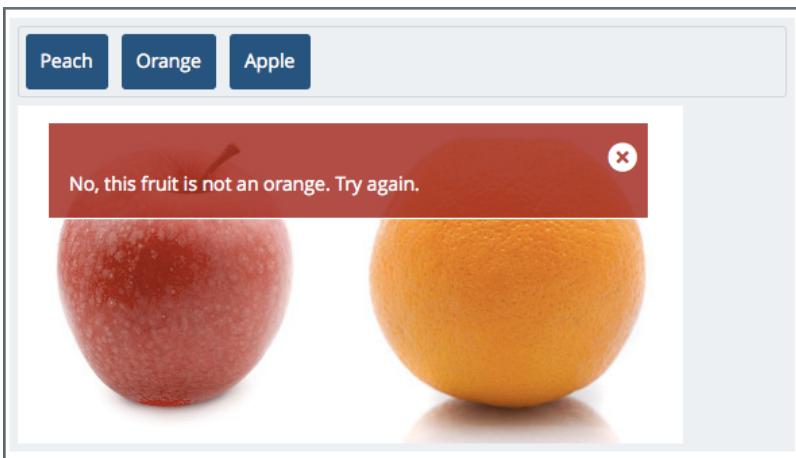
Feedback

Drag the fruit names onto the matching pictures of fruit.

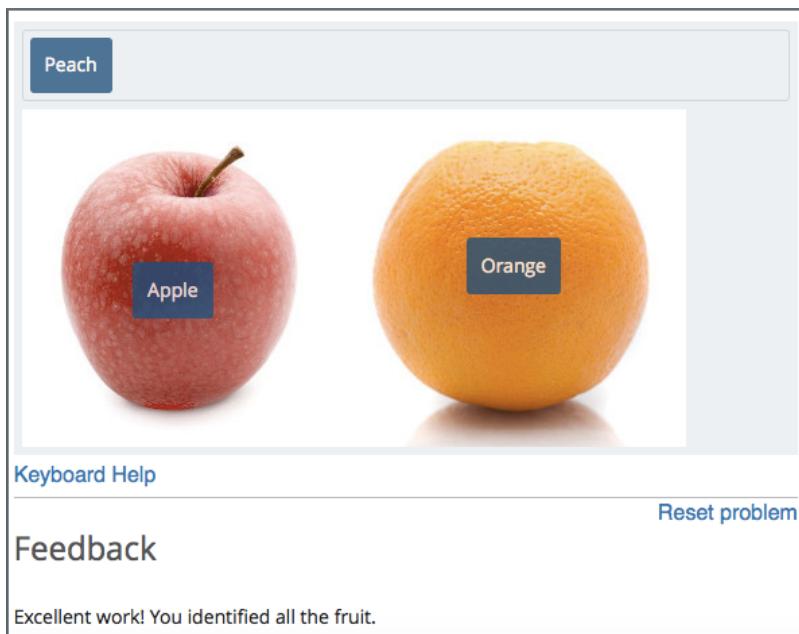
The following image shows the success feedback message that learners see when they match a draggable item with its target zone. Each draggable item has its own success feedback message.



The following image shows the error feedback message that learners see when they match a draggable item with an incorrect target zone. Each draggable item has its own error feedback message.



The following image shows a completed drag and drop problem. The final feedback message informs the learner that the problem is complete.



Understanding Background Images

The background image for a drag and drop problem is the surface that learners drag items onto.

A target zone is a rectangular area on the background image. You can show or hide the borders of a zone for learners. You can add titles for zones or leave the **Title** field empty. However, you must fill in the **Description** field for each zone. The description is only exposed to screen readers. The description must describe the content of the zone for visually impaired learners. For example, a zone that includes an apple might have a description that says “A round, red fruit with a stem.”

A background image must fit within the course screen. The LMS automatically scales images that are too wide. If you choose a background image that is extremely large, you should consider how it appears to learners after scaling. The width of the course screen depends on the device and browsing software that a learner uses.

You define a target zone by specifying its width, height, horizontal offset (x), and vertical offset (y). Each specification is in pixels. The horizontal offset is the distance between the left side of the background image and the left side of the target zone. The vertical offset is the distance between the top of the background image and the top of the target zone.

The following image shows a background image and target zones in the drag and drop problem editing dialog box. For more information about editing drag and drop problems, see [Creating a Drag and Drop Problem](#).

Zone definitions

Title ×

Description

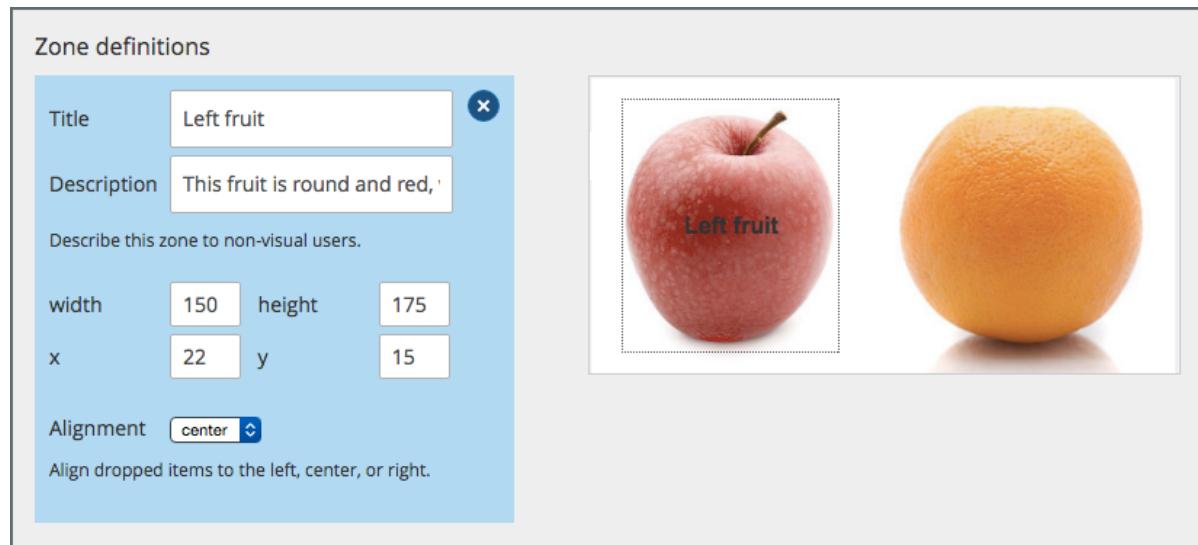
Describe this zone to non-visual users.

width height

x y

Alignment

Align dropped items to the left, center, or right.



Note: The pixel coordinates that you use to specify the size and location of target zones are also used by common image editing software. You can open a background image in an image editing program to find the pixel coordinates of a target zone.

Understanding Draggable Items

A draggable item is a rectangle that contains either a label or an image. Learners grab draggable items from the top of a drag and drop problem and drag them to targets on the background image.

You can set the size of the rectangle for a draggable item as a percentage of the width of the problem. If you do not specify the size, the LMS sets it based on the length of the text in the label or the size of the image in it. You can set the background color and the label text color for the items in a problem.

Each draggable item can match one target zone on the background image, multiple target zones, or no target zones.

Each item must have a text label to identify it in the drag and drop problem. If you include only a text label, that label appears in the draggable item. If you include both a text label and an image for an item, the image appears as its label.

Using Draggable Items with Images

The following image shows draggable items with images. For examples of items with text, see [Overview of Drag and Drop Problems](#).



Images for draggable items have alternative image descriptions. The alternative description explains the image content in text. If a learner cannot access the visual image content, the text description helps that learner to complete the

problem.

Images for draggable items must fit within the top section of the problem. The LMS automatically scales large images to fit. If you use a large image in a draggable item, you should consider how that image appears after scaling.

Note: If an image file is unavailable, or cannot be displayed, the LMS displays the text description as the button label.

Choosing a Drag and Drop Problem Mode

You can configure drag and drop problems to allow learners to experiment with matching draggable items to target zones until all items are matched correctly, or to require that learners match all items to target zones without any input and then submit their attempts for grading. You can choose either **Standard Mode** or **Assessment Mode** to control the behavior of the problem.

- In standard mode, learners have unlimited attempts to match items and the problem provides immediate feedback to indicate whether an item is matched correctly.
- In assessment mode, learners must match all of the draggable items to target zones and then choose to submit the problem. The problem does not reveal whether items are matched correctly until the learner submits the problem. You can limit the number of attempts a learner is allowed, or allow unlimited attempts.

Using Standard Mode

Standard mode configures a drag and drop problem to give learners unlimited attempts to match draggable items with target zones until all of the items are matched to the correct targets. Each time a learner drops an item on a target zone, the problem reports whether the match is correct. If the match is not correct, the draggable item is returned to the item bank for a new attempt.

A learner completes a drag and drop problem in standard mode when all of the items are matched to target zones correctly. Learners receive the maximum score for the problem when the problem is complete.

Using Assessment Mode

Assessment mode configures a drag and drop problem to behave like a test. In assessment mode, learners must match all of the draggable items to target zones before the problem reveals whether the items are matched correctly.

Learners select **Submit** when they believe that they have completed the problem. If all items are matched correctly, the problem is complete. If any items are not matched correctly, and the maximum number of attempts has not been reached, the learner can correct items and select **Submit** again. When the learner reaches the maximum number of attempts, the problem is complete.

The score for the problem is calculated by dividing the maximum score based on the percent of draggable items that are matched correctly. If a learner attempts the problem multiple times, the score for the best attempt is the final score for the problem.

In assessment mode, you can specify the number of times that learners can submit a drag and drop problem. If you allow more than one attempt, the problem reveals which items are correctly matched and gives learners an opportunity to move items that are not correct. If you do not specify a limit, learners have unlimited attempts.

10.11.2 Creating a Drag and Drop Problem

To create a drag and drop problem, follow these steps.

1. In the unit where you want to create the problem, under **Add New Component** select **Advanced**.
2. From the list of advanced components, select **Drag and Drop**.
Studio adds the drag and drop problem to the unit.
3. Select **Edit**. The **Editing** dialog box opens.

Configure your drag and drop problem. For detailed information about individual controls in the **Editing** dialog box, see [Understanding the Drag and Drop Editing Controls](#).

The **Editing** dialog box includes multiple screens. Configure each screen and select **Continue**. On the final screen, select **Save** to exit the configuration dialog box and save your changes.

In particular, configure the aspects of the drag and drop problem described below.

- Edit the problem title, problem text, introductory feedback, and final feedback for the problem. For more information about how the text in these fields appears in a drag and drop problem, see [Overview of Drag and Drop Problems](#).
- Specify a background image in the **Background URL** field. Enter the URL of a file you have added to your course or the URL of an image on the web. For more information about working with course files, see [Adding Files to a Course](#). For more information about background images, see [Understanding Background Images](#).

Select **Change background** after you enter the URL for your background image.

If you specify the URL of an image on the web, make sure that you are legally authorized to use the image and that the image is available to learners around the world.

- Remove the target zones for the example drag and drop problem. Select **Add a zone** to add each target zone for your problem. For more information about target zones, see [Understanding Background Images](#).
- Remove the draggable items for the example drag and drop problem. Select **Add an item** to add draggable items for your problem. Select a matching target zone for each item in the **Zone** field. Add a label, success feedback text, and error feedback text. For more information about how the text in these fields appears, see [Overview of Drag and Drop Problems](#). For more information about draggable items, see [Understanding Draggable Items](#).

10.11.3 Understanding the Drag and Drop Editing Controls

The following table explains the controls in the **Editing** dialog box.

Control	Explanation
Problem title	The heading that appears above the drag and drop problem. For an example, see Overview of Drag and Drop Problems .
Show title	Controls whether the problem title appears above the problem in the LMS.
Problem mode	Controls whether the problem allows learners to experiment with matching draggable items to target zones (standard mode) or requires learners to match all items before providing feedback and optionally restricts the number of attempts (assessment mode). For more information, see Choosing a Drag and Drop Problem Mode .
Maximum attempts (assessment mode only)	Controls the number of times that learners can match items to target zones and submit the problem for grading. If you do not enter a maximum number, learners have unlimited attempts. For more information, see Choosing a Drag and Drop Problem Mode .

Continued on next page

Table 10.1 – continued from previous page

Control	Explanation
Maximum score	The total number of points that learners receive for completing the problem. For more information about scores and grading, see Establishing a Grading Policy For Your Course .
Problem text	Text that appears above the problem in the LMS. You can use this text to provide instructions or explain the problem. For an example, see Overview of Drag and Drop Problems .
Show “Problem” heading	Controls whether the word Problem appears above the problem text.
Introductory Feedback	The text that appears in the feedback section of the problem before a learner begins.
Final Feedback	The text that appears in the feedback section of the problem after a learner matches all items to their target zones.
Background URL	The URL of the image that contains target zones for the problem. The URL can be relative to a file you add to your course or to a file on the web. For more information, see Understanding Background Images . You must select Change background when you enter a new URL in this field. If you do not select Change background , the new value will not be saved when you save other changes in the Editing dialog box.
Background description	A description of the background image. This description is used by learners who cannot access the visual image.
Display label names on the image	Controls whether the text for target zones appears on the background image in the LMS.
Display zone borders on the image	Controls whether the outlines of target zones appear on the background image in the LMS.
Zone Text	A name for a target zone. You select the name of a target zone in the configuration for draggable items.
Zone Description	Text that describes a target zone. This description is available to learners who cannot access the target zone visually.
Zone width	The horizontal size of a target zone in pixels.
Zone height	The vertical size of a target zone in pixels.
Zone X	The horizontal distance (in pixels) between the left edge of the background image and the left edge of a target zone.
Zone Y	The vertical distance (in pixels) between the top edge of the background image and the top edge of a target zone.
Zone Alignment	Controls the way that the problem aligns draggable items after learners drop them on a target zone. Available options are “left”, “center”, and “right”.
Add a zone	Adds a set of controls for a new zone to the Editing dialog box.
Background color	The color that appears behind the text or image label of a draggable item. You can specify the color using a hexadecimal color code (including the # character) or any other valid CSS color specification. For more information, see the W3C CSS color specification . This is an optional configuration. If you do not set the background color, the LMS will apply the default color to your draggable items.
Text color	The color of the text label for a draggable item. You can specify the color using a hexadecimal color code (including the # character) or any other valid CSS color specification. For more information, see the W3C CSS color specification . This is an optional configuration. If you do not set the background color, the LMS will apply the default color to your text.
Item Text	Controls the text that appears on the draggable item in the problem.
Item Zones	Controls the target zones that match the draggable item. Learners must drag the item to any one of the target zones that you select.

Continued on next page

Table 10.1 – continued from previous page

Control	Explanation
Item Image URL	(Optional) the URL of an image that appears on a draggable item. The image appears on the draggable item in the problem. The URL can be relative to a file you add to your course or to a file on the web.
Item Image description	Text that describes the image label for a draggable item. The description is used by learners who cannot access the visual image label.
Item Success Feedback	The text message that appears above the background image when a learner places a draggable item on its matching target zone. For an example, see Overview of Drag and Drop Problems . This is an optional configuration. If you do not enter a success feedback message, the LMS will not display one.
Item Error Feedback	The text message that appears above the background image when a learner places a draggable item on an incorrect matching target zone. For an example, see Overview of Drag and Drop Problems . This is an optional configuration. If you do not enter an error feedback message, the LMS will not display one.
Item Show advanced settings	Opens additional controls for configuring a draggable item.
Item Preferred width	The horizontal size of a draggable item as a percent of the problem width. The percent value must be a whole number between 0 and 100.
Add an item	Adds a set of controls for a new draggable item to the Editing dialog box.

10.11.4 Changing the Visual Style of a Drag and Drop Problem

You can change the visual appearance of drag and drop problems in your courses.

The **Background color** and **Text color** controls for the draggable items in a drag and drop problem set the appearance of items for an individual problem. You can choose colors for the background and text of items when you create or edit a drag and drop problem.

10.12 Drag and Drop Problem (Deprecated)

Note: EdX does not support this problem type.

This drag and drop problem type has been replaced by a newer drag and drop problem type. The newer drag and drop problem type includes significant improvements and you should use it for any new course development. For more information about the replacement drag and drop problem type, see [Drag and Drop Problem](#).

Warning:

- **This deprecated drag and drop problem type is not accessible for learners with some disabilities, and it does not work correctly on mobile phones and other devices that use touch screen interfaces.** If you use this kind of problem, make sure that you include an alternative for learners who cannot access drag and drop problems, or leave these problems ungraded.

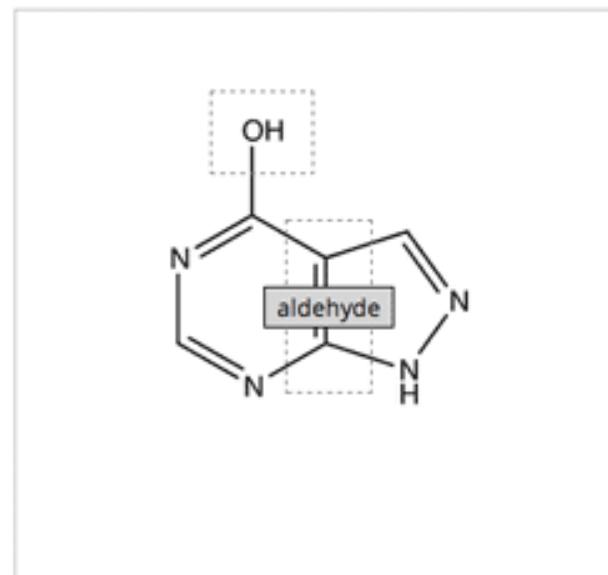
For more information about creating accessible content, see [Accessibility Best Practices for Developing Course Content](#).

- The **Show Answer** button does not work for drag and drop problems. By default, the **Show Answer** option is set to **Never**. If you change this option in the problem component, a **Show Answer** button appears in the LMS, but the button does not work.

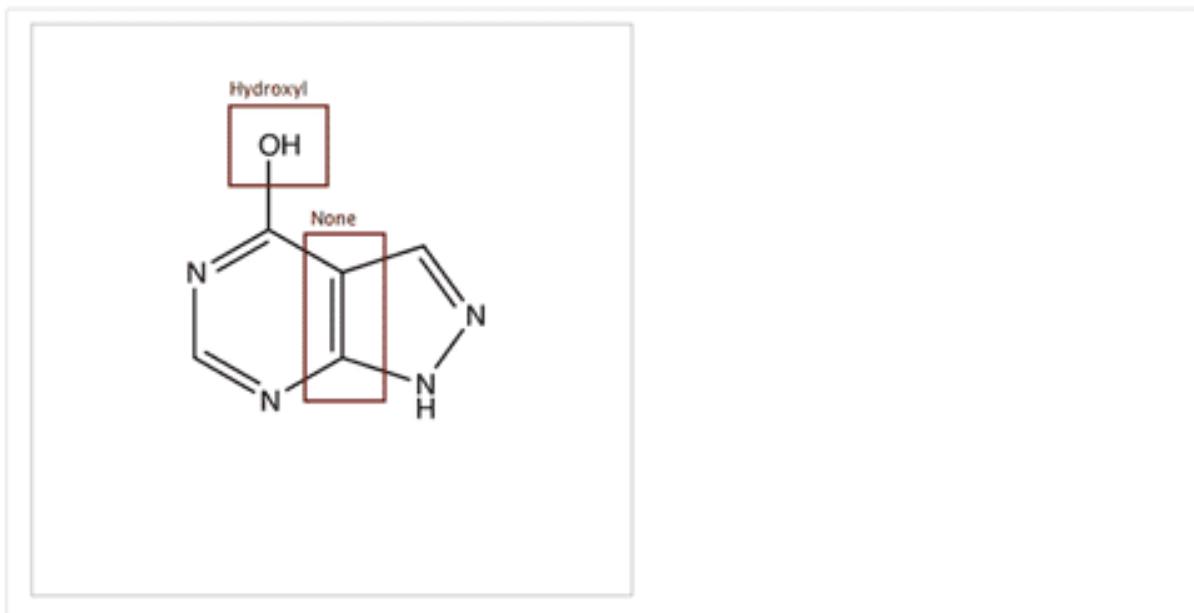
In drag and drop problems, learners respond to a question by dragging text or objects to a specific location on an image.

The following drag and drop exercise first appeared in MIT's 7.00x: Introduction to Biology - The Secret of Life course in March 2013.

You are shown one of many possible molecules. On the structure of allopurinol below, identify the functional groups that are present by dragging the functional group name listed onto the appropriate target boxes on the structure. If you want to change an answer, you have to drag off the name as well. You may need to scroll through the names of functional groups to see all options.



◀ methyl hydroxyl amino carboxyl aldehyde phospho ▶



10.12.1 Adding a Drag and Drop Problem

Before you can include problems that use this deprecated problem type in your course, you must configure your course to *add unsupported problems*.

To create a drag and drop problem, you upload the image that you want learners to drag labels onto, and then create a problem component.

1. On the **Files & Uploads** page, upload your image file. For more information about uploading files, see [Adding Files to a Course](#).
2. In the unit where you want to create the problem, click **Problem** under **Add New Component**, and then click the **Advanced** tab.
3. Click **Drag and Drop**.
4. In the component that appears, click **Edit**.
5. In the component editor, replace the example text with the text of your problem.
6. In the `<drag_and_drop_input>` tag, replace https://studio.edx.org/c4x/edX/DemoX/asset/L9_buckets.png with the URL of your image file on the **Files & Uploads** page (for example, `/static/Image.png`).
7. For at least one `<draggable>` tag, replace the text of the **label** attribute with the text of the label you want learners to drag. For example, if you want learners to drag the word “Iceland” onto your image, the new tag would resemble the following:


```
<draggable id="1" label="Iceland"/>
```
8. Repeat the previous step for all the labels that you want to use. Make sure that the **id** attribute is different for each `<draggable>` tag.
9. Determine the coordinates and radius of the correct area on the image.
10. Under `correct_answer = {}`, add an entry for each label, using the following format. These values are in pixels:


```
'id': [[x coordinate, y coordinate], radius]
```

For example, if your image is 600 pixels wide and 400 pixels high, and you want your learners to drag the Iceland label to an area in the upper-left part of the image and drag a Sweden label near the lower-right part of your image, the code would resemble the following (where 2 is the ID for the Sweden label).

```
correct-answer = {
    '1': [[50, 50], 75]
    '2': [[550, 350], 75]}
```

Note: Make sure the code contains the closing curly brace `()`.

11. Click **Save**.

Sample Drag and Drop Problem Code

To create the drag and drop problem that appears in the image above, you download two files from edX, upload these files to the **Files & Uploads** page, and then add the code for the problem to a problem component.

1. Download the following files from edX:
 - Allopurinol.gif

- AllopurinolAnswer.gif

To download both these files in a .zip archive, click <http://files.edx.org/DragAndDropProblemFiles.zip>.

1. Upload the Allopurinol.gif and AllopurinolAnswer.gif files to the **Files & Uploads** page.
2. In the unit where you want to create the problem, click **Problem** under **Add New Component**, and then click the **Advanced** tab.
3. Click **Drag and Drop**.
4. In the component that appears, click **Edit**.
5. In the component editor, replace the example code with the following code.
6. Click **Save**.

Problem Code:

```
<problem>
    <p> Allopurinol is a drug used to treat and prevent gout, a very painful form of arthritis. Once only a "rich man's disease", gout has become more and more common in recent decades - affecting about 3 million people in the United States alone. Deposits of needle-like crystals of uric acid in connective tissue or joint spaces cause the symptoms of swelling, stiffness and intense pain. Individuals with gout overproduce uric acid because they cannot eliminate it efficiently. Allopurinol treats and prevents gout by stopping the overproduction of uric acid through inhibition of an enzyme required for the synthesis of uric acid. </p>
    <p> You are shown one of many possible molecules. On the structure of allopurinol below, identify the functional groups that are present by dragging the functional group name listed onto the appropriate target boxes on the structure. If you want to change an answer, you have to drag off the name as well. You may need to scroll through the names of functional groups to see all options. </p>
    <customresponse>
        <drag_and_drop_input no_labels="true" one_per_target="true" target_outline="true">
            <img="/static/Allopurinol.gif">
                <draggable can_reuse="true" label="methyl" id="1"/>
                <draggable can_reuse="true" label="hydroxyl" id="2"/>
                <draggable can_reuse="true" label="amino" id="3"/>
                <draggable can_reuse="true" label="carboxyl" id="4"/>
                <draggable can_reuse="true" label="aldehyde" id="5"/>
                <draggable can_reuse="true" label="phosphate" id="6"/>
                <draggable can_reuse="true" label="sulphydryl" id="7"/>
                <draggable can_reuse="true" label="phenyl" id="8"/>
                <draggable can_reuse="true" label="none" id="none"/>
                <target id="0" h="53" w="66" y="55.100006103515625" x="131.5"/>
                <target id="1" h="113" w="55" y="140.10000610351562" x="181.5"/>
            </drag_and_drop_input>
            <answer type="loncapa/python">
correct_answer =
    {'draggables': ['2'], 'targets': ['0'], 'rule':'unordered_equal' },
    {'draggables': ['none'], 'targets': ['1'], 'rule':'unordered_equal' }
if draganddrop.grade(submission[0], correct_answer):
    correct = ['correct']
else:
    correct = ['incorrect']
</answer>
    </customresponse>
    <solution>
        
    </solution>
```

```
</problem>
```

10.12.2 Drag and Drop Problem XML

```
<problem>
    <customresponse>
        <p>Drag each word in the scrollbar to the bucket that matches the number of letters in the word.</p>
        <drag_and_drop_input img="https://studio.edx.org/c4x/edX/DemoX/asset/L9_buckets.png">
            <draggable id="1" label="a"/>
            <draggable id="2" label="bog"/>
            <draggable id="3" label="droll"/>
            <draggable id="4" label="oboe"/>
            <draggable id="5" label="swain"/>
            <draggable id="6" label="in"/>
            <draggable id="7" label="onyx"/>
            <draggable id="8" label="of"/>
            <draggable id="9" label="tap"/>
            <draggable id="10" label="strop"/>
            <draggable id="11" label="few"/>
        </drag_and_drop_input>
        <answer type="loncapa/python">
            correct_answer = {
                '1': [[70, 150], 121],
                '6': [[190, 150], 121],
                '8': [[190, 150], 121],
                '2': [[310, 150], 121],
                '9': [[310, 150], 121],
                '11': [[310, 150], 121],
                '4': [[420, 150], 121],
                '7': [[420, 150], 121],
                '3': [[550, 150], 121],
                '5': [[550, 150], 121],
                '10': [[550, 150], 121]}
            if draganddrop.grade(submission[0], correct_answer):
                correct = ['correct']
            else:
                correct = ['incorrect']
        </answer>
    </customresponse>
</problem>
```

```
<problem>
    <customresponse>
        <p>Label the hydrogen atoms connected with the left carbon atom.</p>
        <drag_and_drop_input img="https://studio.edx.org/c4x/edX/DemoX/asset/ethglycol.jpg"
            target_outline="true" one_per_target="true" no_labels="true"
            label_bg_color="rgb(222, 139, 238)">
            <draggable id="1" label="Hydrogen" />
            <draggable id="2" label="Hydrogen" />
            <target id="t1_o" x="10" y="67" w="100" h="100"/>
            <target id="t2" x="133" y="3" w="70" h="70"/>
            <target id="t3" x="2" y="384" w="70" h="70"/>
            <target id="t4" x="95" y="386" w="70" h="70"/>
        </drag_and_drop_input>
    </customresponse>
</problem>
```

```

<target id="t5_c" x="94" y="293" w="91" h="91"/>
<target id="t6_c" x="328" y="294" w="91" h="91"/>
<target id="t7" x="393" y="463" w="70" h="70"/>
<target id="t8" x="344" y="214" w="70" h="70"/>
<target id="t9_o" x="445" y="162" w="100" h="100"/>
<target id="t10" x="591" y="132" w="70" h="70"/>
</drag_and_drop_input>
<answer type="loncapa/python">
    correct_answer = [
        'draggables': ['1', '2'],
        'targets': ['t2', 't3', 't4'],
        'rule':'anyof'
    ]
    if draganddrop.grade(submission[0], correct_answer):
        correct = ['correct']
    else:
        correct = ['incorrect']
    </answer>
</customresponse>
</problem>

```

Tags

- <customresponse>: Indicates that the problem is a custom response problem.
- <drag_and_drop_input>: Indicates the custom response problem is a drag and drop problem.
- <draggable>: Specifies a single object that a learner will drag onto the base image.
- <target>: Specifies the location on the base image where a draggable must be dropped.

Tag: <drag_and_drop_input>

Attributes

Attribute	Description
img (required)	Relative path to an image that will be the base image. All draggables can be dragged onto it.
target_outline	Specifies whether an outline (gray dashed line) should be drawn around targets (if they are specified). It can be either ‘true’ or ‘false’. If not specified, the targets do not have outlines.
one_per_target	Specify whether to allow more than one draggable to be placed onto a single target. It can be either ‘true’ or ‘false’. If not specified, the default value is ‘true’.
no_labels (required)	The default is false. In default behavior, if label is not set, label is obtained from id. If no_labels is true, labels are not automatically populated from id, and one cannot set labels and obtain only icons.

Children

- <draggable>
- <target>

Tag: <draggable>

Specifies a single draggable object in a drag and drop problem.

A draggable is what the user must drag out of the slider and drop onto the base image. After a drag operation, if the center of the draggable is located outside the rectangular dimensions of the image, it will be returned to the slider.

For the grader to work, each draggable must have a unique ID.

Attributes

Attribute	Description
id (required)	Unique identifier of the draggable object.
label (optional)	Text label that the user sees.
icon (optional)	For draggables that are images, the relative path to the image file.
can_reuse	The default is false. If true, the same draggable can be used multiple times.

Children

(none)

Tag: <target>

Specifies the location on the base image where a learner must drop a draggable item. By design, if the center of a draggable lies within the target (i.e. in the rectangle defined by [[x, y], [x + w, y + h]]), it is within the target. Otherwise, it is outside.

If you specify at least one target, and a learner drops a draggable item on a location that is outside a target, the draggable item returns to the slider.

If you don't specify a target, a learner can drop a draggable item anywhere on the base image.

Attributes

Attribute	Description
id (required)	Unique identifier of the target object.
x	X-coordinate on the base image where the top left corner of the target will be positioned.
y	Y-coordinate on the base image where the top left corner of the target will be positioned.
w	Width of the target, in pixels.
h	Height of the target, in pixels.

Children

(none)

10.12.3 Targets on Draggables

Sometimes it is not enough to have targets only on the base image, and all of the draggables on these targets. If a complex problem exists where a draggable must become itself a target (or many targets), then the following extended syntax can be used.

```
...
<draggable {attribute list}>
    <target {attribute list} />
    <target {attribute list} />
    <target {attribute list} />
    ...
</draggable>
...
```

The attribute list in the tags above (`draggable` and `target`) is the same as for normal `draggable` and `target` tags. The only difference is when you will be specifying inner target position coordinates. Use the `x` and `y` attributes to set the offset of the inner target from the upper-left corner of the parent `draggable` (that contains the inner target).

Limitations of targets on draggables

- Currently there is a limitation to the level of nesting of targets.

Even though you can pile up a large number of draggables on targets that themselves are on draggables, the drag and drop problem will be graded only if there is a maximum of two levels of targets. The first level are the *base* targets. They are attached to the base image. The second level are the targets defined on draggables.

- Another limitation is that the target bounds are not checked against other targets.

You must make sure that there is no overlapping of targets. You should also ensure that targets on draggables are smaller than the actual parent drappable. Technically this is not necessary, but from the usability perspective it is desirable.

- You can have targets on draggables only in the case when there are base targets defined (base targets are attached to the base image).

If you do not have base targets, then you can only have a single level of nesting (draggables on the base image). In this case the client side will be reporting (x,y) positions of each drappable on the base image.

10.12.4 Correct answer format

For specifying answers for targets on draggables, see [Answer format for targets on draggables](#).

There are two correct answer formats: short and long.

In short form, the correct answer is mapping of `draggable_id` to `target_id`:

```
correct_answer = {'grass': [[300, 200], 200], 'ant': [[500, 0], 200]}
correct_answer = {'name4': 't1', '7': 't2'}
```

In long form, the correct answer is list of dicts. Every dict has 3 keys: `draggables`, `targets` and `rule`. For example:

```
correct_answer = [
{
  'draggables': ['7', '8'],
  'targets': ['t5_c', 't6_c'],
  'rule': 'anyof'
},
{
  'draggables': ['1', '2'],
  'targets': ['t2_h', 't3_h', 't4_h', 't7_h', 't8_h', 't10_h'],
  'rule': 'anyof'
}]
```

“Draggables” is the list of drappable IDs. “Target” is the list of target IDs that draggables must be dragged to.

Caution: Draggables in dicts inside the `correct_answer` list must not intersect.

Wrong (for drippable id 7):

```
correct_answer = [
{
  'draggables': ['7', '8'],
  'targets': ['t5_c', 't6_c'],
  'rule': 'anyof'
},
{
  'draggables': ['7', '2'],
  'targets': ['t2_h', 't3_h', 't4_h', 't7_h', 't8_h', 't10_h'],
  'rule': 'anyof'
}]
```

The values for rule follow.

- exact: Targets for draggable IDs in user_answer are the same as targets from the correct answer. For example, for draggables 7 and 8, the user must drag 7 to target1 and 8 to target2 if the correct_answer is:

```
correct_answer = [
{
  'draggables': ['7', '8'],
  'targets': ['target1', 'target2'],
  'rule': 'exact'
}]
```

- unordered_equal: Allows draggables be dragged to targets unordered. For learners to drag 7 to target1 or target2 and 8 to target2 or target1 or 7 and 8 must be in different targets, then correct answer must be:

```
correct_answer = [
{
  'draggables': ['7', '8'],
  'targets': ['target1', 'target2'],
  'rule': 'unordered_equal'
}]
```

- anyof: Allows draggables to be dragged to any target. For learners to drag 7 and 8 to target1 or target2, any of these are correct with the *anyof* rule:

```
correct_answer = [
{
  'draggables': ['7', '8'],
  'targets': ['target1', 'target2'],
  'rule': 'anyof'
}]
```

If can_reuse is true, then you have draggables a,b,c and 10 targets. These will allow you to drag 4 a draggables to [target1,target4,target7,target10]; you do not need to write a four times. Also this will allow you to drag the b draggable to target2 or target5 for target5 and target2.:

```
correct_answer = [
{
  'draggables': ['a'],
  'targets': ['target1', 'target4', 'target7', 'target10'],
  'rule': 'unordered_equal'
},
{
  'draggables': ['b'],
  'targets': ['target2', 'target5', 'target8'],
  'rule': 'anyof'
}]
```

```
},
{
  'draggables': ['c'],
  'targets': ['target3', 'target6', 'target9'],
  'rule': 'unordered_equal'
}]
```

Sometimes you want to allow learners to drag only two or more draggables. In this case you should use the `anyof+number` or `unordered_equal+number` rule:

```
correct_answer = [
  {
    'draggables': ['a', 'a', 'a'],
    'targets': ['target1', 'target4', 'target7'],
    'rule': 'unordered_equal+number'
  },
  {
    'draggables': ['b', 'b'],
    'targets': ['target2', 'target5', 'target8'],
    'rule': 'anyof+number'
  },
  {
    'draggables': ['c'],
    'targets': ['target3', 'target6', 'target9'],
    'rule': 'unordered_equal'
  }
]
```

When there are no multiple draggables per targets (`one_per_target="true"`), for the same number of draggables, `anyof` is equal to `unordered_equal`.

If `can_reuse=true`, then you must use only the long form of the correct answer.

Answer format for targets on draggables

As with the cases described above, an answer must provide precise positioning for each draggable (on which targets it must reside). In the case when a draggable must be placed on a target that itself is on a draggable, then the answer must contain the chain of target-draggable-target.

For example, suppose we have three draggables - up, s, and p. Draggables s and p have targets on themselves. More specifically, p has three targets - 1, 2, and 3. The first requirement is that s and p are positioned on specific targets on the base image. The second requirement is that draggable up is positioned on specific targets of draggable p. Below is an excerpt from a problem:

```
<draggable id="up" icon="/static/images/images_list/lcao-mo/up.png" can_reuse="true" /
  <br>

<draggable id="s" icon="/static/images/images_list/lcao-mo/orbital_single.png" label=
  "s orbital" can_reuse="true" >
  <target id="1" x="0" y="0" w="32" h="32"/>
</draggable>

<draggable id="p" icon="/static/images/images_list/lcao-mo/orbital_triple.png" can_
  reuse="true" label="p orbital" >
  <target id="1" x="0" y="0" w="32" h="32"/>
  <target id="2" x="34" y="0" w="32" h="32"/>
  <target id="3" x="68" y="0" w="32" h="32"/>
</draggable>
```

```

...
correct_answer = [
    {
        'draggables': ['p'],
        'targets': ['p-left-target', 'p-right-target'],
        'rule': 'unordered_equal'
    },
    {
        'draggables': ['s'],
        'targets': ['s-left-target', 's-right-target'],
        'rule': 'unordered_equal'
    },
    {
        'draggables': ['up'],
        'targets': ['p-left-target[p][1]', 'p-left-target[p][2]', 'p-right-
            target[p][2]', 'p-right-target[p][3]', ],
        'rule': 'unordered_equal'
    }
]

```

Note that you must specify rules for all draggables, even if a draggable gets included in more than one chain.

10.12.5 Grading logic

1. The learner's answer and the correct answer are parsed to the same format.

```
group_id: group_draggables, group_targets, group_rule
```

group_id is ordinal number, for every dict in correct answer incremental group_id is assigned: 0, 1, 2, ...

Draggables from the user answer are added to the same group_id where identical draggables from the correct answer are, for example:

```
If correct_draggables[group_0] = [t1, t2] then
user_draggables[group_0] are all draggables t1 and t2 from the user answer:
[t1] or [t1, t2] or [t1, t2, t2] etc..
```

1. For every group from the user answer, for that group's draggables, if number is in the group rule, set() is applied. If number is not in rule, set is not applied:

```
set() : [t1, t2, t3, t3] -> [t1, t2, ,t3]
```

For every group, at this step, draggables lists are equal.

1. For every group, lists of targets are compared using the rule for that group.

Set and +number cases

set() and +number are needed only for the case of reusable draggables. For other cases there are no equal draggables in list, so set() does nothing.

- The set() operation allows you to create a rule for the case of “any number of the same draggable can be dragged to targets”:

```
{  
    'draggables': ['draggable_1'],  
    'targets': ['target3', 'target6', 'target9'],  
    'rule': 'anyof'  
}
```

- The `number` rule is used for the case of reusable draggables, when you want to fix number of draggable to drag. In this example only two instances of `draggable_1` are allowed to be dragged:

```
{  
    'draggables': ['draggable_1', 'draggable_1'],  
    'targets': ['target3', 'target6', 'target9'],  
    'rule': 'anyof+number'  
}
```

- Note, that in using rule `exact`, one does not need `number`, because you cannot recognize from the user interface which reusable draggable is on which target. For example:

```
{  
    'draggables': ['draggable_1', 'draggable_1', 'draggable_2'],  
    'targets': ['target3', 'target6', 'target9'],  
    'rule': 'exact'  
}
```

Correct handling of this example **is** to create different rules **for** `draggable_1` **and** `draggable_2`.

- For `unordered_equal` (or `exact`) you don't need `number` if you have only the same draggable in the group, as the target length will provide the constraint for the number of draggables:

```
{  
    'draggables': ['draggable_1'],  
    'targets': ['target3', 'target6', 'target9'],  
    'rule': 'unordered_equal'  
}
```

This means that only `draggable_1` can be dragged.

- But if you have more than one different reusable draggable in the list, you may use the `number` rule:

```
{  
    'draggables': ['draggable_1', 'draggable_1', 'draggable_2'],  
    'targets': ['target3', 'target6', 'target9'],  
    'rule': 'unordered_equal+number'  
}
```

If you do not use `number`, the `draggables` list will be set to [`draggable_1`, `draggable_2`].

10.13 Dropdown Problem

Note: EdX offers full support for this problem type.

The dropdown problem type is a core problem type that can be added to any course. At a minimum, dropdown problems include a question or prompt and several answer options. By adding hints, feedback, or both, you can give learners guidance and help when they work on a problem.

- *Overview*
 - *Example Dropdown Problem*
 - *Analyzing Performance on Dropdown Problems*
- *Adding a Dropdown Problem*
 - *Use the Simple Editor to Add a Dropdown Problem*
 - *Use the Advanced Editor to Add a Dropdown Problem*
- *Adding Feedback to a Dropdown Problem*
 - *Configuring Feedback in the Simple Editor*
 - *Configuring Feedback in the Advanced Editor*
 - *Customizing Feedback Labels*
- *Adding Hints to a Dropdown Problem*
 - *Configure Hints in the Simple Editor*
 - *Configure Hints in the Advanced Editor*
- *Dropdown Problem OLX Reference*
 - *Template*
 - *Elements*

For more information about the core problem types, see *Working with Problem Components*.

10.13.1 Overview

In dropdown problems, learners select one option from a list of answer options. Unlike *multiple choice* problems, where the answer choices are always visible directly below the question, the answer options for dropdown problems do not appear until the learner selects the dropdown arrow.

Example Dropdown Problem

In the LMS, learners select a single answer option to complete a dropdown problem. An example of a completed dropdown problem follows.

Dropdown
1/3 points (graded)

What type of data is age?

▼ ✗

What type of data is age, when rounded to the nearest year?

▼ ✓

What type of data is life stage, such as infant, child, or adult?

▼ ✗

Submit

You have used 1 of 5 attempts

*** Partially correct (1/3 points)**

In this example, a single problem component contains multiple questions, all of them using the dropdown problem type. To add the example illustrated above, you enter the following text and Markdown formatting in the simple editor in Studio. Then, select **Settings** for the problem to define settings. To specify that each question is worth one point, leave the **Problem Weight** field empty.

```
>>What type of data is age?<<
[[Nominal, Discrete, (Continuous)]]
---
>>What type of data is age, when rounded to the nearest year?<<
[[
Nominal
(Discrete)
Continuous
]]
---
>>What type of data is life stage, such as infant, child, or adult?<<
[[Nominal], Discrete, Continuous]]
```

Note: You separate *multiple questions* in a problem component with three hyphen (---) characters. You can separate the answer options with either comma (,) characters or new lines.

The OLX markup for this example problem follows.

```
<problem>
  <optionresponse>
    <label>What type of data is age?</label>
    <optioninput options="('Nominal','Discrete','Continuous')"
      correct="Continuous"></optioninput>
  </optionresponse>
  <optionresponse>
    <label>What type of data is age, when rounded to the nearest year?</label>
```

```
<optioninput options="('Nominal','Discrete','Continuous')"  
    correct="Discrete"></optioninput>  
</optionresponse>  
<optionresponse>  
    <label>What type of data is life stage, such as infant, child, or adult?</label>  
    <optioninput options="('Nominal','Discrete','Continuous')"  
        correct="Nominal"></optioninput>  
</optionresponse>  
</problem>
```

Analyzing Performance on Dropdown Problems

For the dropdown problems in your course, you can use edX Insights to review aggregated learner performance data and examine submitted answers. For more information, see [Using edX Insights](#).

10.13.2 Adding a Dropdown Problem

You add dropdown problems in Studio by selecting the **Problem** component type and then using either the simple editor or the advanced editor to specify the prompt and the answer options.

- *Use the Simple Editor to Add a Dropdown Problem*
- *Use the Advanced Editor to Add a Dropdown Problem*

Note: You can begin work on the problem in the simple editor, and then switch to the advanced editor. However, after you save any changes you make in the advanced editor, you cannot switch back to the simple editor.

Use the Simple Editor to Add a Dropdown Problem

When you add a dropdown problem, you can choose one of these templates.

- **Dropdown**
- **Dropdown with Hints and Feedback**

These templates include the Markdown formatting that you use in the simple editor to add a problem without, or with, hints and feedback. To use the *simple editor* to add a problem, follow these steps.

1. In the unit where you want to create the problem, under **Add New Component** select **Problem**.
2. From the list of **Common Problem Types**, select the type of problem you want to add. Studio adds a template for the problem to the unit.
3. Select **Edit**. The simple editor opens to a template that shows the Markdown formatting that you use for this problem type.
4. Replace the guidance provided by the template to add your own text for the question or prompt, answer options, explanation, and so on.

To format equations, you can use MathJax. For more information, see [Using MathJax for Mathematics](#).

5. Select **Settings** to provide an identifying **Display Name** and define settings for the problem. For more information, see [Defining Settings for Problem Components](#).

6. Select **Save**.

Use the Advanced Editor to Add a Dropdown Problem

You can use the advanced editor to identify the elements of a dropdown problem with OLX. For more information, see [Dropdown Problem OLX Reference](#). To use the [advanced editor](#) to add a problem, follow these steps.

1. Follow steps 1-3 for creating the problem in the simple editor.
2. Select **Advanced Editor**. The advanced editor opens the template and shows the OLX markup that you can use for this problem type.
3. Replace the guidance provided by the template to add your own text. For example, replace the question or prompt, answer options, and explanation.
To format equations, you can use MathJax. For more information, see [Using MathJax for Mathematics](#).
4. Update the OLX to add optional elements and attributes required for your problem.
5. Select **Settings** to provide an identifying **Display Name** and define settings for the problem. For more information, see [Defining Settings for Problem Components](#).
6. Select **Save**.

10.13.3 Adding Feedback to a Dropdown Problem

For an overview of feedback in problems, see [Adding Feedback and Hints to a Problem](#). You can add feedback for each of the answer options you provide in the problem. Use the following guidelines when providing feedback.

- Use feedback for the incorrect answers to target common misconceptions and mistakes.
- Ensure feedback provides some guidance to the learner about how to arrive at the correct answer.
- Use feedback for the correct answer to reinforce why the answer is correct. Because learners are able to guess, ensure that feedback provides a reason why the answer is correct for learners who might have selected that answer by chance.

You can add feedback in a dropdown problem using the simple editor or the advanced editor.

Configuring Feedback in the Simple Editor

You can configure feedback in the [simple editor](#). When you add a dropdown problem, select the template **Dropdown with Hints and Feedback**. This template has example feedback syntax that you can replace.

```
[ [  
Wrong Answer {{Feedback for learners who select this answer.}}  
Wrong Answer {{Feedback for learners who select this answer.}}  
(Correct Answer) {{Feedback for learners who select this answer.}}  
] ]
```

Note: When you include feedback, you might find it more convenient to use new lines to separate the answer options.

For example, the following problem has feedback for each possible answer.

```
>>A/an _____ is an example of a vegetable.<<
[ [
    apple {{An apple is the fertilized ovary that comes from an apple tree and
        contains seeds classifying it as a fruit.}}
    pumpkin {{A pumpkin is the fertilized ovary of a squash plant and contains
        seeds classifying it as a fruit.}}
    (potato) {{A potato is an edible part of a plant in tuber form and is
        classified as a vegetable}}
    tomato {{Many people mistakenly think a tomato is a vegetable. However,
        because a tomato is the fertilized ovary of a tomato plant and contains
        seeds it is classified as a fruit.}}
]]
```

Configuring Feedback in the Advanced Editor

In the advanced editor, you configure answer feedback with the following syntax.

```
<option correct="False">Option Label
    <optionhint>Feedback for when a learner selects this incorrect answer.</optionhint>
</option>
```

For example, the following problem has feedback for each answer.

```
<problem>
    <optionresponse>
        <label>A/an _____ is an example of a vegetable.</label>
        <optioninput>
            <option correct="False">apple
                <optionhint>An apple is the fertilized ovary that comes from an
                    apple tree and contains seeds classifying it as a fruit.</optionhint>
            </option>
            <option correct="False">pumpkin
                <optionhint>A pumpkin is the fertilized ovary of a squash plant and
                    contains seeds classifying it as a fruit.</optionhint>
            </option>
            <option correct="True">potato
                <optionhint>A potato is an edible part of a plant in tuber form and
                    is classified as a vegetable.</optionhint>
            </option>
            <option correct="False">tomato
                <optionhint>Many people mistakenly think a tomato is a vegetable.
                    However, because a tomato is the fertilized ovary of a tomato plant
                    and contains seeds it is classified as a fruit.</optionhint>
            </option>
        </optioninput>
    </optionresponse>
</problem>
```

Customizing Feedback Labels

By default, the feedback labels shown to learners are **Correct** and **Incorrect**. If you do not define feedback labels, learners see these terms when they submit an answer, as in the following example.

Incorrect:

An apple **is** the fertilized ovary that comes **from an** apple tree **and** contains seeds classifying it **as** a fruit.

You can configure the problem to override the default labels. For example, you can configure a custom label for a specific wrong answer.

Not Quite:

Many people mistakenly think a tomato **is** a vegetable. However, because a tomato **is** the fertilized ovary of a tomato plant **and** contains seeds it **is** classified **as** a fruit.

Note: The default labels **Correct** and **Incorrect** display in the learner's requested language. If you provide custom labels, they display as you define them to all learners. They are not translated into different languages.

Customize Feedback Labels in the Simple Editor

In the *simple editor*, you configure custom feedback labels with the following syntax.

```
[ [  
  Incorrect Answer {{Label::: Feedback for learners who select this answer.}}  
  .  
  .  
  .  
 ] ]
```

That is, you provide the label text, followed by two colon (:) characters, before the feedback text.

For example, the following feedback is configured to use a custom label.

```
[ [  
  tomato {{Not Quite::: Many people mistakenly think a tomato is a  
  vegetable. However, because a tomato is the fertilized ovary of a tomato  
  plant and contains seeds, it is a fruit.}}  
  .  
  .  
  .  
 ] ]
```

Customize Feedback Labels in the Advanced Editor

In the *advanced editor*, you configure custom feedback labels with the following syntax.

```
<option correct="False">Answer  
  <optionhint label="Custom Label">Feedback for learners who select this answer.</  
  ↵optionhint>  
</option>
```

For example, the following feedback is configured to use a custom label.

```
<option correct="False">tomato  
  <optionhint label="Not Quite">Many people mistakenly think a tomato is a
```

```
vegetable. However, because a tomato is the fertilized ovary of a tomato
plant and contains seeds it is classified as a fruit.</optionhint>
</option>
```

10.13.4 Adding Hints to a Dropdown Problem

You can add hints to a dropdown problem using the simple editor or the advanced editor. For an overview of hints in problems, see *Adding Feedback and Hints to a Problem*.

Configure Hints in the Simple Editor

In the simple editor, you configure hints with the following syntax.

```
|| Hint 1 ||
|| Hint 2 ||
|| Hint n ||
```

Note: You can configure any number of hints. The learner views one hint at a time and views the next one by selecting **Hint** again.

For example, the following problem has two hints.

```
||A fruit is the fertilized ovary from a flower. ||
||A fruit contains seeds of the plant.||
```

Configure Hints in the Advanced Editor

In the advanced editor, you add the `<demandhint>` element immediately before the closing `</problem>` tag, and then configure each hint using the `<hint>` element.

```
.
.
.

<demandhint>
  <hint>Hint 1</hint>
  <hint>Hint 2</hint>
  <hint>Hint 3</hint>
</demandhint>
</problem>
```

For example, the following OLX for a multiple choice problem shows two hints.

```
.
.
.

</multiplechoiceresponse>
<demandhint>
  <hint>A fruit is the fertilized ovary from a flower.</hint>
  <hint>A fruit contains seeds of the plant.</hint>
</demandhint>
</problem>
```

10.13.5 Dropdown Problem OLX Reference

Template

```
<problem>
  <optionresponse>
    <label>Question or prompt text</label>
    <description>Optional information about how to answer the question</description>
    <option correct="False">Option Label
      <optionhint>Feedback for when learner selects this answer.</optionhint>
    </option>
    <option correct="True">Option Label
      <optionhint>Feedback for when learner selects this answer.</optionhint>
    </option>
    <solution>
      <div class="detailed-solution">
        <p>Explanation or Solution Header</p>
        <p>Explanation or solution text</p>
      </div>
    </solution>
  </optionresponse>
  <demandhint>
    <hint>Hint 1</hint>
    <hint>Hint 2</hint>
    <hint>Hint 3</hint>
  </demandhint>
</problem>
```

Elements

For dropdown problems, the `<problem>` element can include this hierarchy of child elements.

```
<optionresponse>
  <label>
  <description>
  <optioninput>
    <option>
      <optionhint>
    <solution>
  <demandhint>
    <hint>
```

In addition, standard HTML tags can be used to format text.

`<optionresponse>`

Required. Indicates that the problem is a dropdown problem.

Attributes

None.

Children

- <label>
- <description>
- <optioninput>
- <solution>

<label>

Required. Identifies the question or prompt. You can include HTML tags within this element.

Attributes

None.

Children

None.

<description>

Optional. Provides clarifying information about how to answer the question. You can include HTML tags within this element.

Attributes

None.

Children

None.

<optioninput>

Required. Designates an answer option.

Attributes

Attribute	Description
options	Either this attribute or a set of <option> child elements for <optioninput> is required. Accepts a comma separated list of values in the following format. options="('Answer1', 'Answer2', 'Answer3')"
correct	Used if the options attribute is set. Required. Indicates which of the answer options is correct.

Children

- <option>
- <optionhint>

<option>

Designates an answer option. Either a set of <option> child elements or the options attribute for <optioninput> is required.

Attributes

Attribute	Description
correct	Required. Indicates whether the answer option is correct or incorrect. When set to "true", the choice is a correct answer. At least one required. When set to "false", the choice is an incorrect answer.

If the <option> element is used, <optionhint> is a child of <option>.

<optionhint>

Optional. Specifies feedback for the answer.

Attributes

None.

Children

None.

<solution>

Optional. Identifies the explanation or solution for the problem, or for one of the questions in a problem that contains more than one question.

This element contains an HTML division <div>. The division contains one or more paragraphs <p> of explanatory text.

<demandhint>

Optional. Specifies hints for the learner. For problems that include multiple questions, the hints apply to the entire problem.

Attributes

None.

Children

<hint>

<hint>

Required. Specifies additional information that learners can access if needed.

Attributes

None.

Children

None.

10.14 External Grader

Note: EdX offers provisional support for this tool.

An external grader is a service that receives learner responses to a problem, processes those responses, and returns feedback and a problem grade to the edX platform. Course teams build and deploy a grader on an external platform, such as Amazon Web Services (AWS) or Azure, and then link their external grader to edX using an interface called [XQueue](#). XQueue is a Representational State Transfer (RESTful) interface that uses JavaScript Object Notation (JSON) objects.

For more information, see the following sections.

- [External Grader Workflow](#)
- [External Grader Example](#)
- [External Grader Problem Requirements](#)
- [Create an External Grader Problem in Studio](#)

10.14.1 External Grader Workflow

XQueue uses the following workflow for external grader problems.

1. In the learning management system (LMS), the learner either enters code or attaches a file for a problem, then selects **Submit**.

2. The LMS sends the learner's code to XQueue.
3. The external grader actively retrieves, or pulls, the code from XQueue.
4. The external grader runs the tests that you created on the code.
5. The external grader returns the grade for the submission, as well as any messaging in a JSON, to XQueue.
6. The XQueue delivers the results to the LMS.
7. In the LMS, the learner sees the problem results and the grade.

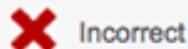
For the code for the XQueue interface, see the `urls.py` file in the [edX XQueue repository](#).

10.14.2 External Grader Example

An external grader is particularly useful for software programming courses where learners are asked to submit complex code. The grader can run tests that you define on that code and return results to a learner.

For example, you define a problem that requires learners to submit Python code, and create a set of tests that an external grader can run to verify the submissions. When a learner enters Python code for the problem and selects **Submit**, the LMS sends the code to the grader for testing. If the code passes all tests, the grader returns the score and a message indicating that the solution is correct. The learner can see the message by selecting **See full output**. A message can be useful when the learner's solution is not correct and you want to return information about the failed tests, as in the following example.

```
12     for month in range(12):
13         month += 1
14         tempBalance -= lowestPayment
15         tempBalance += (annualInterestRate/12) * tempBalance
16         if tempBalance < 0.1 and tempBalance > -0.1:
17             break;
18     if tempBalance > 0:
```



Incorrect

Test results

[Hide output](#)**INCORRECT**

Test Case 1

```
balance = 320000; annualInterestRate = 0.2
```

Your output:

```
Lowest Payment: 29157.51
```

```
*** ERROR: Your numerical answer was not within the error
margin of our answer.
First error found: expected 29157.09 +/- 0.2, got 29157.51. ***
```

Correct output:

```
Lowest Payment: 29157.09
```

10.14.3 External Grader Problem Requirements

An external grader problem in Studio must have the following requirements.

- A *GNU PG key*.
- An *XQueue name*.
- *XQueue JSON objects*.
- An *external grader* that meets platform requirements.
- An *OLX definition* for the external grader.

GPG Key

Before you can add an external grader problem, you must obtain a public GNU Privacy Guard (GPG) key. For information about how to obtain a GPG key, see the [GnuPG website](#).

XQueue Name

The external grader problems in your course must use a specific XQueue name. You create the name for the XQueue that your course uses when you request account credentials.

To request edX account credentials and create an XQueue name, [contact edX partner support](#) and provide the following information.

- A link to the course in Studio.
- The date when the course will start.
- The proposed XQueue name.
- Contact information for the course author or another person who is responsible for the grader if a problem occurs.
- The public GPG key.

After you provide this information to edX partner support, edX creates and grants you access to your XQueue. EdX partner support will contact you when this process is complete. Note that the process can take up to three weeks.

Testing Your XQueue Credentials

We strongly recommend that you test your XQueue credentials when you receive them. To test your XQueue credentials, run the following commands at a command prompt. Replace the placeholder values with the values for your credentials.

```
curl -v -d "username=&password=" "https://xqueue.edx.org/xqueue/login/"  
curl -v -b "sessionid=returnedbylogin"    "https://xqueue.edx.org/xqueue/get_queuelen/?  
↳queue_name=your_q"  
  
curl -v -d "username=&password=" "https://xqueue.edx.org/xqueue/login/"  
curl -v -b "sessionid=returnedbylogin"    "https://xqueue.edx.org/xqueue/get_queuelen/?  
↳queue_name=your_queue_name"
```

XQueue JSON Objects

Both the learner submission that XQueue sends to the grader, and the response that the grader sends to XQueue, are JSON objects.

Note: XQueue does not send the learner ID to the external grader. Your grader cannot access IDs or associate learner IDs with submissions.

Learner Submissions

The grader must receive a JSON object as a learner submission. The JSON object has the following keys.

- `xqueue_header`: A dictionary that the grader uses to identify the submission when the grader returns the submission to XQueue. Do not edit this dictionary. Return this dictionary to XQueue in the same `xqueue_header` part of the JSON object.
- `xqueue_files`: A dictionary of key/value pairs that contains a list of files that the learner submitted. In this dictionary, each key is a file name, and each value is the location of the file.
- `xqueue_body`: A dictionary that contains the actual submission as JSON.
 - `student_info`: A dictionary that contains the following information about the student in relation to this submission.
 - * `anonymous_student_id`: A string that contains an anonymized identifier of the student.
 - * `submission_time`: A string that contains a timestamp with the time of submission in YYYYMMDDHHMMSS format.
 - * `random_seed`: If a randomization script is attached to the problem, `random_seed` is an integer that contains the seed that initializes the randomization script.
 - `student_response`: A string that contains the learner's code submission. A learner can submit code by entering a string in the LMS or by attaching a file. XQueue stores files that learners upload in `xqueue_files`.
 - `grader_payload`: An optional string that you can specify when you create the problem. For more information, see [Create an External Grader Problem in Studio](#).

An example JSON object for a learner submission follows.

```
{
  "xqueue_header": {
    "submission_id": 72,
    "submission_key": "ffcd933556c926a307c45e0af5131995"
  },
  "xqueue_files": {
    "helloworld.c": "http://download.location.com/helloworld.c"
  },
  "xqueue_body": {
    {
      "student_info": {
        "anonymous_student_id": "106ecd878f4148a5cabb6bbb0979b730",
        "submission_time": "20160324104521",
        "random_seed": 334
      },
      "student_response": "def double(x):\n    return 2*x\n",
      "grader_payload": "problem_2"
    }
  }
}
```

External Grader Responses

After the grader runs tests and records the results for a submission, the grader must return information by posting a JSON response. The JSON string contains a value that indicates the following information.

- Whether the submission was correct.
- The score for the problem.
- Any message that the tests create.

In the following example external grader response, the learner's submission was correct, the score was 1, and the tests created a brief message.

```
{  
    "xqueue_header": {  
        Identical to what was received from the xqueue  
    },  
    "xqueue_body": {  
        "correct": true,  
        "score": 1,  
        "msg": "<p>The code passed all tests.</p>"  
    }  
}
```

External Grader Requirements

The course team builds and deploys the external grader.

When you build your external grader, keep the following requirements in mind.

- To communicate with XQueue, the grader must accept and return JSON objects. For more information, see [XQueue JSON Objects](#).
- The external grader must actively retrieve, or pull, submissions from the XQueue through a RESTful interface at regular intervals.

Note: The `xqueue.edx.org` XQueue does not support push mode.

The following repositories contain examples of external graders that use pull mode.

- [xqueue_watcher](#)
- [Stanford Online xqueue_pull_ref](#)

- The grader must be scalable. Many learners might submit responses at one time, such as shortly before an exam is due. The grader must be able to process many submissions in a limited time, without failure or unexpected delays.
- The grader must not constantly send queries unless the grader detects that the `queuelen` value is growing. If XQueue receives too many requests from a grader, the XQueue system administrator may apply throttling to the grader.
- The grader must implement security features.

You are responsible for the server that runs the code that learners submit. Your system must protect against learners who might submit malicious code and ensure that the external grader runs only code that is relevant to the course problems. Your specific security implementation depends on the programming language that you are using and your deployment architecture. You must ensure that malicious code will not damage your server.

- You must have a plan to immediately notify the team that operates your grader, as well as the edX operations team, if the grader fails. You must also have a process to quickly identify the cause of the failure, whether the problem is with your grader or with XQueue.
- You must test the grader thoroughly before your course starts. Be sure to test incorrect code as well as correct code to ensure that the grader responds with appropriate scores and messages.

OLX Definition

To create an external grader problem in Studio, you create an Open Learning XML (OLX) definition of the problem, and then add the code to a problem component.

The OLX definition of a problem contains the following information.

- A `queuename` attribute that specifies the name of the XQueue that you created. For more information, see [XQueue Name](#).

Note: For edX partners, the base URL that graders must access is `https://xqueue.edx.org`.

- A `<label>` element that contains the instructions for the problem.
- The type of input that the problem accepts, specified as one of two elements.
 - `<textbox>`: The learner enters code in a browser field while the learner views the course unit.
 - `<filesubmission>`: The learner attaches and submits a code file in the unit.
- (optional) An element that contains a JSON object that you send to the external grader. For example, you can use the `<grader_payload>` element to tell the grader which tests to run for a problem.

The following example shows the OLX definition of a problem that uses an external grader.

```

<problem>
  <coderesponse queuename="my_course_queue">
    <label>Write a program that prints "hello world".</label>
    <textbox rows="10" cols="80" mode="python" tabsize="4"/>
    <codeparam>
      <initial_display>
        # students write your program here
        print ""
      </initial_display>
      <answer_display>
        print "hello world"
      </answer_display>
      <grader_payload>
        {"output": "hello world", "max_length": 2}
      </grader_payload>
    </codeparam>
  </coderesponse>
</problem>

```

10.14.4 Create an External Grader Problem in Studio

To create a code response problem in Studio, follow these steps.

1. In the unit where you want to add the code response problem, select **Problem** under **Add New Component**.
2. In the list that opens, select the **Advanced** tab, and then select **Blank Advanced Problem**. The *advanced editor* opens.
3. In the new component, select **Edit**.
4. In the problem editor, enter the online learning XML (OLX) definition for the problem that you created.
5. Select **Save**.
6. Test the problem in the LMS.

Note: To validate your external grader and test a problem, you must view the component in a published unit in the LMS. If you test a problem in Studio, you receive an “Error: No grader has been set up for this problem” message.

For more information about creating problems in Studio, see [Working with Problem Components](#).

10.15 Full Screen Image Tool

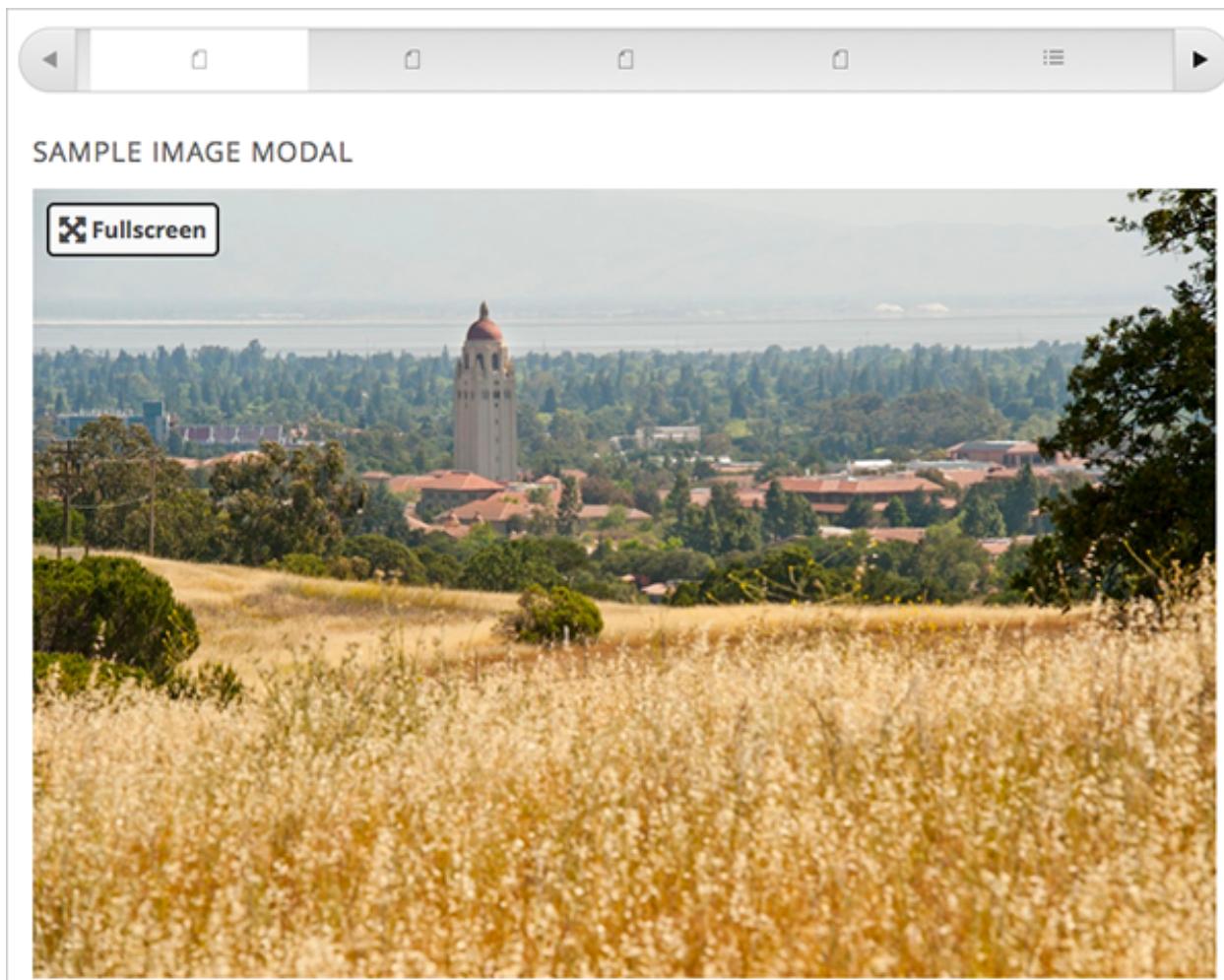
Note: EdX does not support this problem type.

Some large images are difficult for learners to view in the courseware. The full screen image tool allows learners to enlarge the image, so they can see all the detail in context.

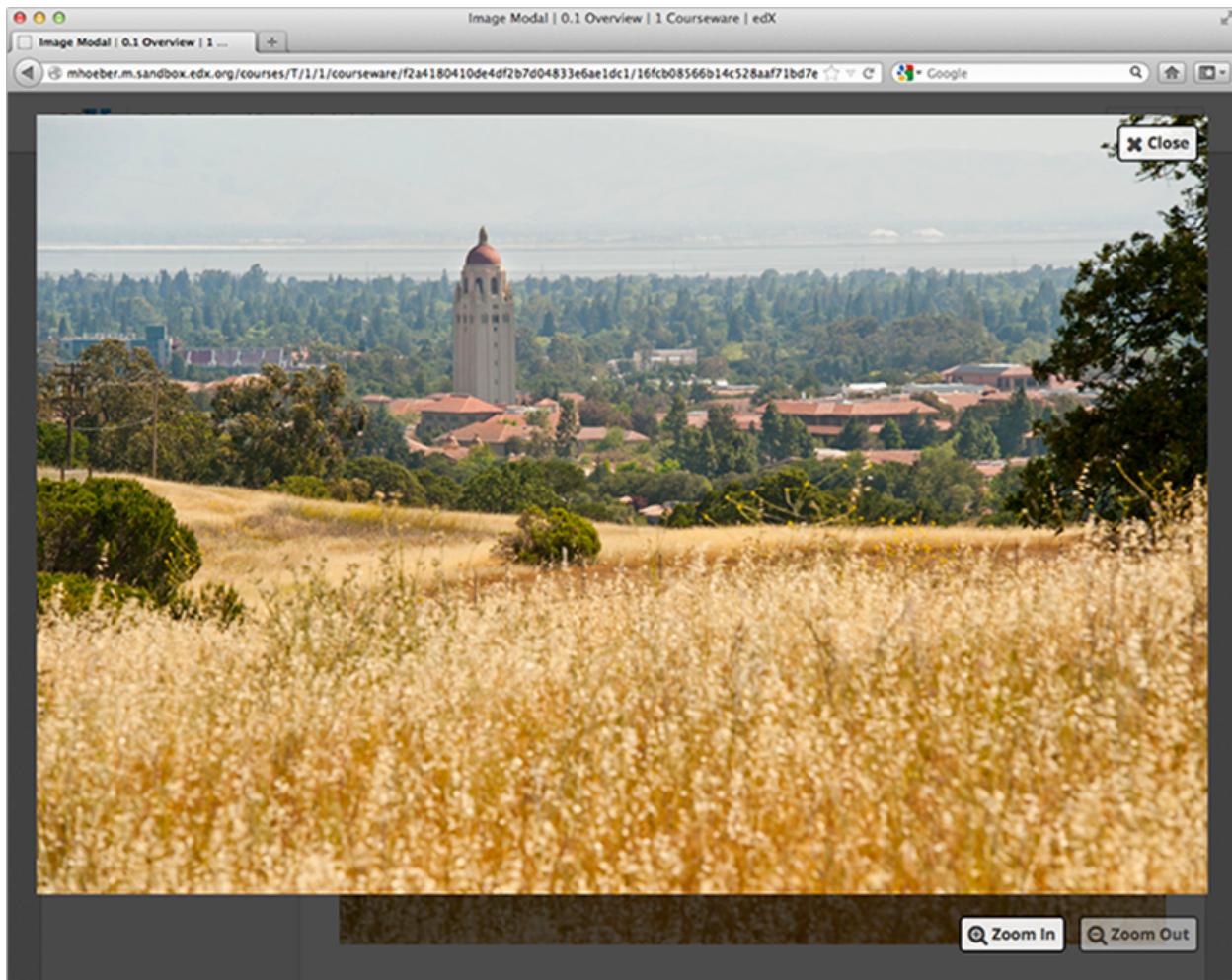
- [*The Learner View of a Full Screen Image*](#)
- [*Create a Full Screen Image*](#)

10.15.1 The Learner View of a Full Screen Image

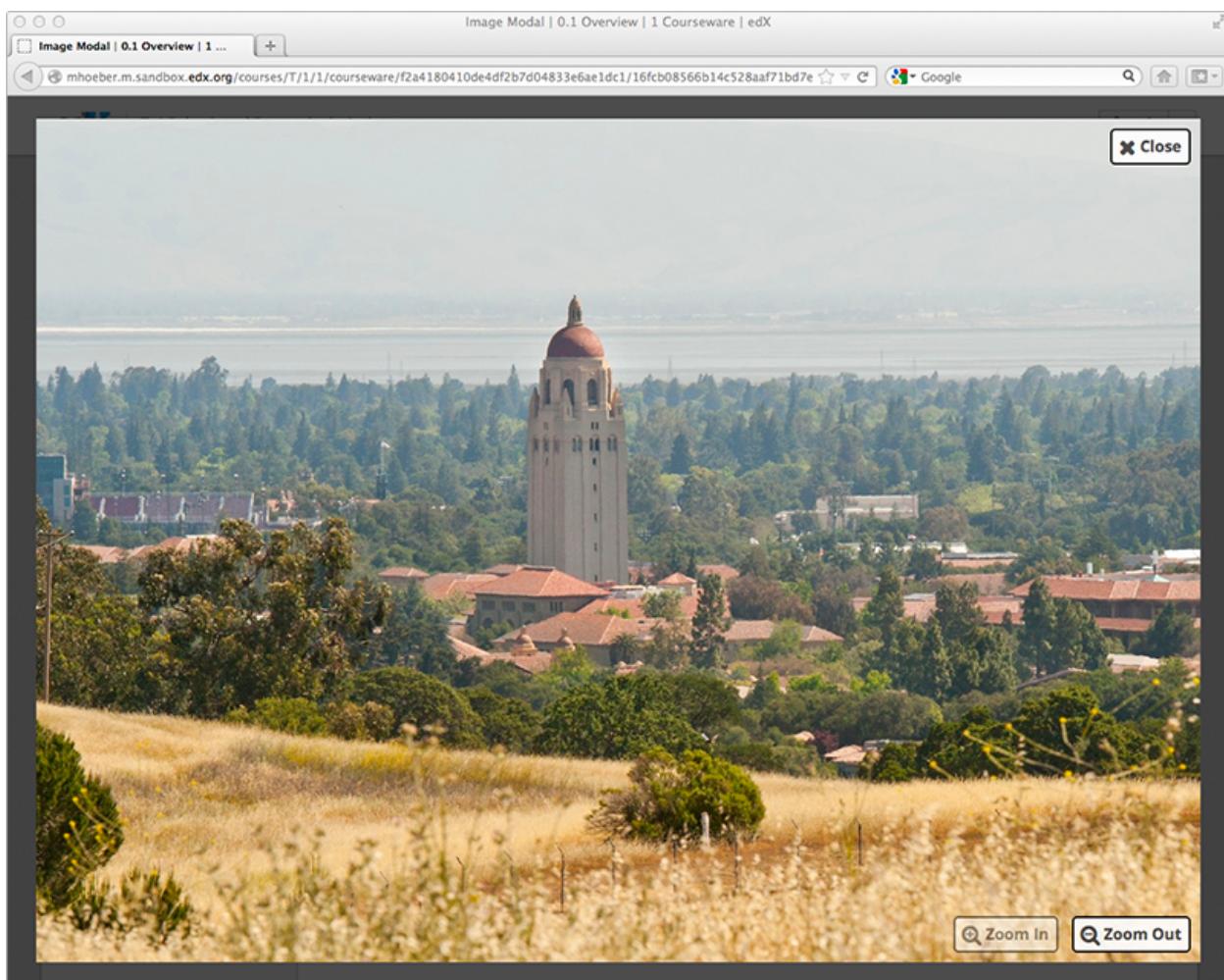
The learner sees the full screen image in a unit page. When the learner moves the cursor over the image, the **Fullscreen** option appears.



When the learner selects **Fullscreen**, the image opens and expands in the full browser window. **Close**, **Zoom In**, and **Zoom Out** options appear.



The learner can then zoom in on the image, and drag the image to view a specific part of it.



10.15.2 Create a Full Screen Image

1. Upload your image file to the **Files & Uploads** page. For more information, see [Adding Files to a Course](#).
2. Under **Add New Component**, select **HTML**, and then select **Full Screen Image Tool**.
3. In the new component that appears, select **Edit**.
4. In the component editor, replace the default title, remove the instructional paragraph, and add text as needed.
5. Select **HTML** from the toolbar to edit the HTML source code.
6. Scroll down in the file, and then replace the following placeholders with your own content.
 - Replace the value of the `<a>` element's `href` attribute with the path to your image. Do not change the value of the `class` attribute. For example:

```
<a href="/static/Image1.jpg" class="modal-content">
```
 - Replace the value of the `` element's `src` attribute with the path to your image. For example:

```

```
 - Ensure that the value of the `href` and `src` attributes are the same, and that you do not change the `class` attribute. Your sample code should look like the following example.

```
<h3>Sample Image Modal</h3>
<a href="/static/Image1.jpg" class="modal-content">

</a>
```

Note: You can use this same HTML code in any HTML component, not just those components you created as full screen images.

7. Select **Save**.

10.16 Gene Explorer Tool

Note: EdX does not support this tool.

The gene explorer (GeneX), from the biology department at [UMB](#), simulates the transcription, splicing, processing, and translation of a small hypothetical eukaryotic gene. GeneX allows learners to make specific mutations in a gene sequence, and it then calculates and displays the effects of the mutations on the mRNA and protein.

Specifically, the gene explorer does the following:

1. Finds the promoter and terminator.
2. Reads the DNA sequence to produce the pre-mRNA.
3. Finds the splice sites.
4. Splices and tails the mRNA.
5. Finds the start codon.
6. Translates the mRNA.

GENE EDITOR (1 point possible)

DNA: **PromoterTerminator**

5' - TAAGCTATAAACGGATG
3' - ATTCCGATATGGCTCTA

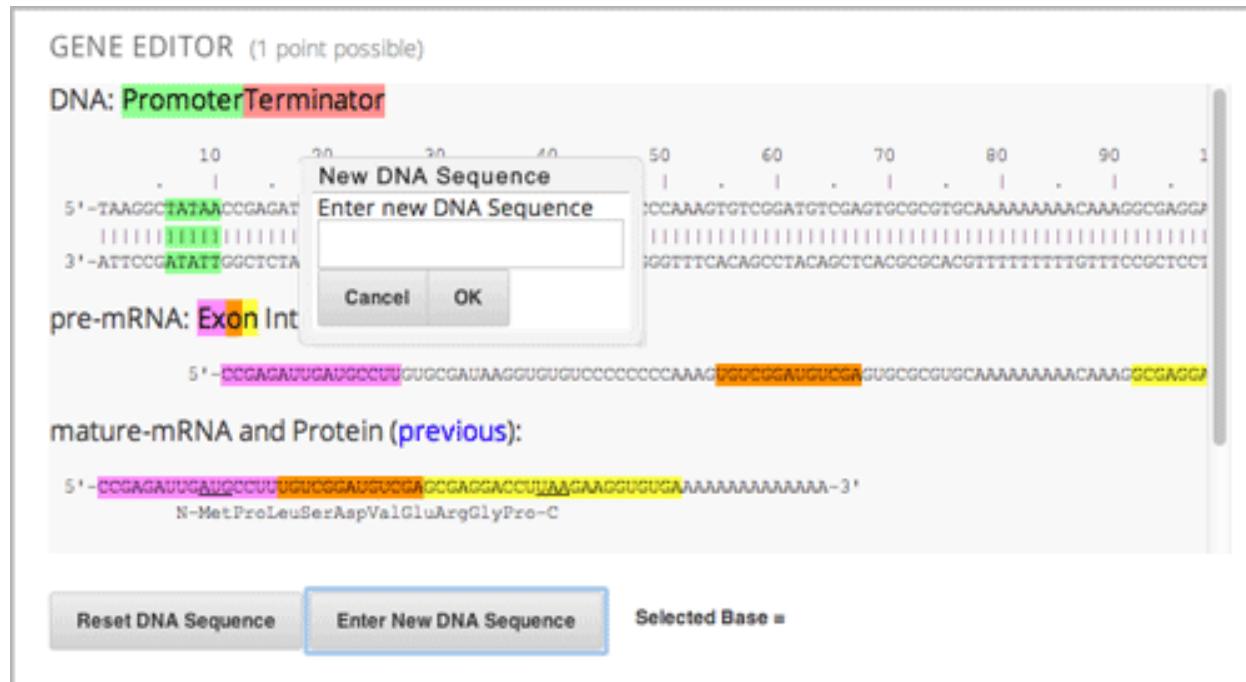
pre-mRNA: Exon Int

5' - CCCAGAUUGAUCCCCUUGUGCGAUAAAGGUGUGUCCCCCCCCCAAGGUUCGGAUUCUAAGUGGCCGUGCAAAAAAAAACAAACCGAGGA
mature-mRNA and Protein ([previous](#)):
5' - CCCAGAUUGAUCCCCUUGUGCGAUAAAGGUGUGUCCCCCCCCCAAGGUUCGGAUUCUAAGUGGCCGUGCAAAAAAAAACAAACCGAGGA
N-MetProLeuSerAspValGluArgGlyPro-C

New DNA Sequence
Enter new DNA Sequence

Cancel OK

Reset DNA Sequence Enter New DNA Sequence Selected Base =



For more information about the gene explorer, see [The Gene Explorer](#).

10.16.1 Gene Explorer Code

```
<problem>
<p>Make a single base pair substitution mutation in the gene below that results in a protein that is longer than the protein produced by the original gene. When you are satisfied with your change and its effect, click the <b>SUBMIT</b> button.</p>
<p>Note that a "single base pair substitution mutation" is when a single base is changed to another base; for example, changing the A at position 80 to a T. Deletions and insertions are not allowed.</p>
<script type="loncapa/python">
def genex_grader(expect,ans):
    if ans=="CORRECT": return True
    import json
    ans=json.loads(ans)
    return ans["genex_answer"]=="CORRECT"
</script>
<customresponse cfn="genex_grader">
<editageneinput width="818" height="1000" dna_sequence=
<!--"TAAGGCTATAACCGAGATTGATGCCCTGTGCGATAAGGTGTCCCCCCCCAAAGTGTGGATGTCGAGTGCGCGTGCAAAAAAAAACAAAGGCGAGC-->
<!--" genex_dna_sequence=
<!--"TAAGGCTATAACCGAGATTGATGCCCTGTGCGATAAGGTGTCCCCCCCCAAAGTGTGGATGTCGAGTGCGCGTGCAAAAAAAAACAAAGGCGAGC-->
<!--" genex_problem_number="2"/>
</customresponse>
</problem>
```

In this code:

- **width** and **height** specify the dimensions of the application, in pixels.
- **genex_dna_sequence** is the default DNA sequence that appears when the problem opens.
- **dna_sequence** contains the application's state and the learner's answer. This value must be the same as **genex_dna_sequence**.
- **genex_problem_number** specifies the number of the problem. This number is based on the five gene editor problems in the MITx 7.00x course—for example, if you want this problem to look like the second gene editor problem in the 7.00x course, you would set the **genex_problem_number** value to 2. The number must be 1, 2, 3, 4, or 5.

10.17 Google Calendar Tool

Note: EdX offers provisional support for this tool.

This topic describes how to embed Google Calendars in your course.

- *Overview*
- *Embedding a Google Calendar in Your Course*
 - *Enable the Google Calendars Tool*

- *Make the Google Calendar Public and Obtain Its ID*
- *Add a Google Calendar in the Course Body*
- *Editing Google Calendars*

Before you make content from an external site available through your course, be sure to review the content to ensure that it is accessible to people with disabilities. For more information, see [Accessibility Best Practices for Developing Course Content](#).

You can also add Google Drive files, such as documents, spreadsheets, and images, to your course. For more information, see [Google Drive Files Tool](#).

Note: Google services are not available in some regions and countries. If Google services are not available in a learner's area, the learner might see an "image unavailable" message in the place of the Google Drive file or Google Calendar. EdX strongly suggests that you provide alternative resources for learners in these areas.

10.17.1 Overview

You can embed a Google Calendar in your course so that learners see the calendar in the course body. You can use a Google Calendar to share quiz dates, office hours, or other schedules of interest to learners.

10.17.2 Embedding a Google Calendar in Your Course

To embed a Google Calendar in your course, follow these steps.

- *Enable the Google Calendars Tool*
- *Make the Google Calendar Public and Obtain Its ID*
- *Add a Google Calendar in the Course Body*

Enable the Google Calendars Tool

Before you can add Google Calendars to your course, you must enable the Google Calendars tool in Studio or OLX (open learning XML).

To enable the Google Calendars tool in Studio, you add the "google-calendar" key to the **Advanced Module List** on the **Advanced Settings** page. (Be sure to include the quotation marks around the key value.) For more information, see [Enabling Additional Exercises and Tools](#).

Alternatively, you can use OLX to enable the Google Calendars tool.

Enable Google Calendars in OLX

To enable Google Calendars in your course, you edit the XML file that defines the course structure. You locate the `course` element's `advanced-modules` attribute, and add the string `google-calendar` to it.

For example, the following XML code enables Google Calendars in a course. It also enables Google Drive files.

```
<course advanced_modules="["google-document","google-calendar"]" display_name="Sample Course"
start="2014-01-01T00:00:00Z">
...
</course>
```

For more information, see [OLX Course Building Blocks](#) in the *EdX Open Learning XML Guide*.

Make the Google Calendar Public and Obtain Its ID

Before you can add a Google Calendar to your course, you must make the Calendar public and obtain its ID.

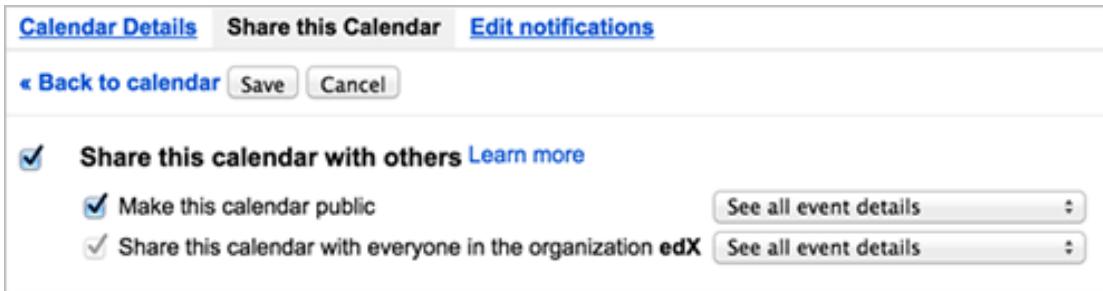
Important: The tasks described in this section rely on the use of third-party software. Because the software is subject to change by its owner, the steps provided here are intended as guidelines and not as an exact procedure.

Make the Google Calendar Public

1. Open the Google Calendar.
2. From the **Settings** menu, select **Settings**.
3. Select the **Calendars** tab.

You might have multiple calendars on the **Calendars** tab. Find the calendar that you want to share in your course.

4. In the row for the calendar to share, in the **Sharing** column, select **Edit Settings**.
5. Select the **Share this Calendar** tab, and then select **Make this calendar public**.



1. Select **Save**.

The **Calendar Settings** page closes, and you return to the **Calendars** tab. You continue by [obtaining the Google Calendar's ID](#).

Obtain the Google Calendar ID

1. On the **Calendars** tab, select the name of the calendar.
2. Select the **Calendar Details** tab.
3. Next to the **Calendar Address** label, look to the right of the three colored **XML**, **ICAL**, and **HTML** buttons. In parentheses, you can see the calendar ID.

Calendar Address: [XML](#) [ICAL](#) [HTML](#) (Calendar ID: [@group.calendar.google.com](#))
[Learn more](#) [Change sharing settings](#)

This is the address for your calendar. No one can use this link unless you have made your calendar public.

The calendar ID resembles the following text.

abcdefghijklmnop1234567890@group.calendar.google.com

Select and copy the calendar ID. You use this value to configure the Google Calendar component in your course.

Add a Google Calendar in the Course Body

To add a Google calendar in the course body, you create an advanced component in Studio or create a Google Calendar XBlock in OLX.

Add a Google Calendar Component in edX Studio

Make sure that you *enable Google Calendars* for your course before you add a Google Calendar component.

To add a Google Calendar component, follow these steps.

1. On the **Course Outline** page, open the unit where you want to add the Google Calendar component.
2. Under **Add New Component**, select **Advanced**, and then select **Google Calendar**.
The new component is added to the unit, with the default edX Google Calendar embedded.
3. In the new component, select **Edit**.
4. In the **Display Name** field, type the name for the component.
5. In the **Public Calendar ID** field, paste the calendar ID you copied in the *Obtain the Google Calendar ID* task.
6. For the **Default View** field, select **Month**, **Week**, or **Agenda**.

This is the initial view that your learners have of the calendar. Each learner can change his or her view.

7. Select **Save**.

You can then *Previewing Draft Content* to see how the unit with the Google Calendar will appear to learners.

Add a Google Calendar XBlock in OLX

To add a Google Calendar XBlock in OLX, create the `google-calendar` element. You can embed this element in the vertical element, or you can embed this element in its own file that is referenced within the vertical. For more information, see [OLX Course Building Blocks](#) in the *EdX Open Learning XML Guide*.

An example follows.

```
<google-calendar url_name="4115e717366045eaae7764b2e1f25e4c"  
    calendar_id="abcdefghijklmnop1234567890@group.calendar.google.com"  
    default_view="1" display_name="Class Schedule"/>
```

The value of the `calendar_id` attribute is the calendar ID that you copied in the *Obtain the Google Calendar ID* task.

Note: The edX Learning Management System sets the height and width values for Google Calendars. If you add these attributes, the LMS overrides your changes.

10.17.3 Editing Google Calendars

When you make changes to a Google Calendar that is embedded in your course, learners see the updates immediately. You make changes to calendars with the Google user interface. You do not need to edit the Google Calendar component.

10.18 Google Drive Files Tool

Note: EdX offers provisional support for this tool.

This topic describes how to embed Google Drive files, such as documents, spreadsheets, and images, in your course.

- *Overview*
- *Embedding a Google Drive File in Your Course*
 - *Enable the Google Drive Files Tool*
 - *Publish the Google Drive File and Obtain the Embed Code*
 - *Add a Google Drive File to Your Course*
- *Editing Google Drive Files*

Before you make content from an external site available through your course, be sure to review the content to ensure that it is accessible to people with disabilities. For more information, see *Accessibility Best Practices for Developing Course Content*.

You can also use *Google calendars* in the course body. For more information, see *Google Calendar Tool*.

Note: Google services are not available in some regions and countries. If Google services are not available in a learner's area, the learner might see an "image unavailable" message in the place of the Google Drive file or calendar. EdX strongly suggests that you provide alternative resources for learners in these areas.

10.18.1 Overview

You can embed a Google Drive file in your course so that learners see the file in the course body. For example, you can share a Google spreadsheet with learners.

You can embed the following types of Google Drive files.

- Google Docs (text documents)
- Google Drawings (images)
- Google Forms (forms or surveys)
- Google Slides (presentations)
- Google Sheets (spreadsheets)

10.18.2 Embedding a Google Drive File in Your Course

To embed a Google Drive file in your course, follow these steps.

- *Enable the Google Drive Files Tool*
- *Publish the Google Drive File and Obtain the Embed Code*
- *Add a Google Drive File to Your Course*

Enable the Google Drive Files Tool

Before you can add Google Drive files to your course, you must enable the Google Drive tool in Studio or OLX (open learning XML).

To enable the Google Drive tool in Studio, you add the "google-document" key to the **Advanced Module List** on the **Advanced Settings** page. For more information, see *Enabling Additional Exercises and Tools*.

Alternatively, you can use OLX to enable the Google Drive tool.

Enable Google Drive Files in OLX

To enable Google Drive files in your course, you edit the XML file that defines the course structure. You locate the `course` element's `advanced-modules` attribute, and add the string `google-document` to it.

For example, the following XML code enables Google Drive files in a course. It also enables Google calendars.

```
<course advanced_modules="["google-document","google-calendar"]" display_name="Sample Course" start="2014-01-01T00:00:00Z">
  ...
</course>
```

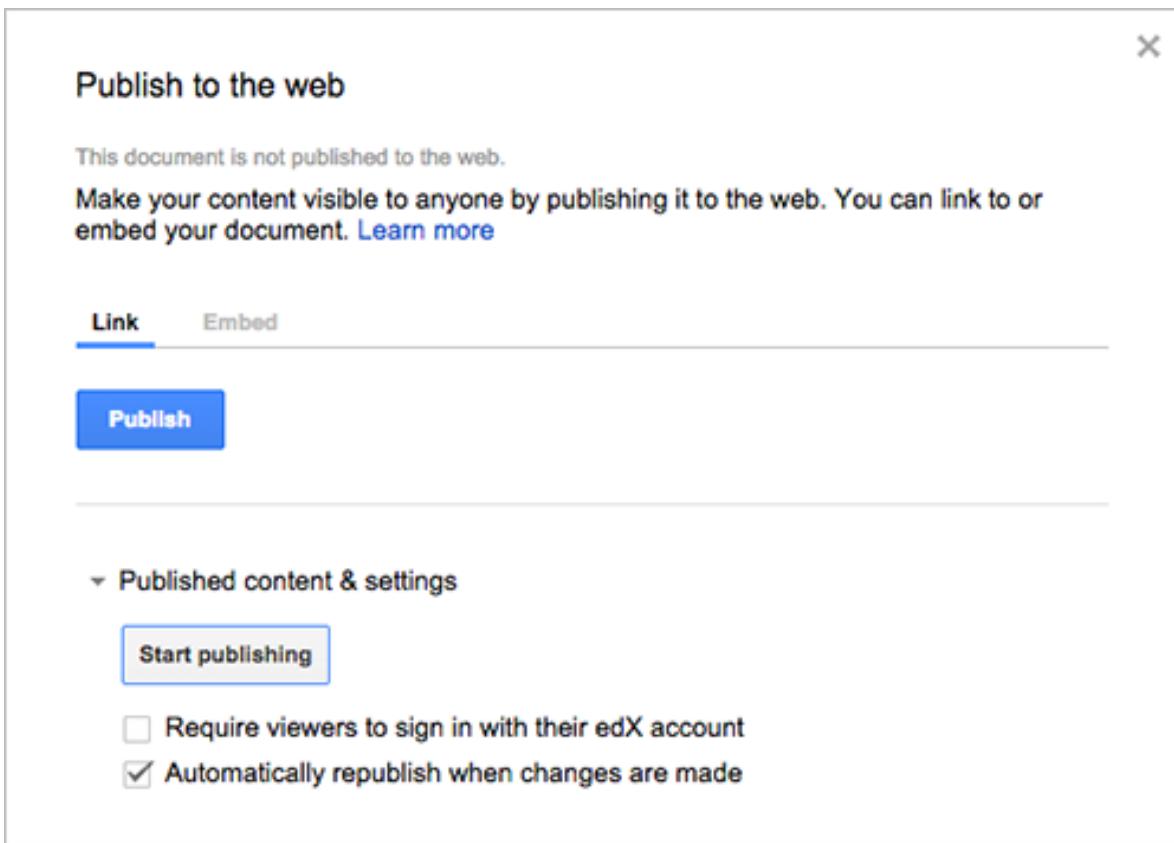
For more information, see *OLX Course Building Blocks* in the *EdX Open Learning XML Guide*.

Publish the Google Drive File and Obtain the Embed Code

Before you can add a Google Drive file to your course, you must publish the file to the web and obtain the embed code for the file.

Important: The task described in this section relies on the use of third-party software. Because the software is subject to change by its owner, the steps provided here are intended as guidelines and not as an exact procedure.

1. Open the Google Drive file.
2. From the **File** menu, select **Publish to the web**.



3. Select **Publish**, and then select **OK** to confirm the action.
4. Select the **Embed** tab.

This document is published to the web.

Make your content visible to anyone by publishing it to the web. You can link to or embed your document. [Learn more](#)

Link **Embed**

```
<iframe src="https://docs.google.com/document/d/1JLwP9D9hJOMHfZ30F7uwtOBuOj7s... /pub?embedded=true"></iframe>
```

Published

▼ Published content & settings

Stop publishing

Require viewers to sign in with their edX account

Automatically republish when changes are made

5. Copy the complete string in the **Embed** field, including the `<iframe>` tags.

Note: Google images do not have an `<iframe>` tag. To embed an image, you copy the complete `img` tag.

You use that string to configure the Google Drive file component.

Add a Google Drive File to Your Course

To add a Google Drive file in the course body, you create an advanced component in Studio or create a Google Document XBlock in OLX.

Add a Google Drive File Component in edX Studio

Ensure you [enable Google Drive files](#) before you add the component.

To add a Google Drive file component, follow these steps.

1. On the Course Outline page, open the unit where you want to add the Google Drive component.
2. Under **Add New Component**, select **Advanced**, and then select **Google Document**.

The new component is added to the unit, with the default Google presentation embedded.

3. In the new component, select **Edit**.
4. In the **Display Name** field, enter the name for the component.
5. In the **Embed Code** field, paste the embed code that you copied in the *Obtain the Google Drive File Embed Code* task.
6. Select **Save**.

You can then *Previewing Draft Content* to see how the unit with the Google drive file will appear to learners.

Add a Google Drive File XBlock in OLX

To add a Google Drive file XBlock in OLX, you create the `google-document` element. You can embed the `google-document` element in the `vertical` element, or you can create the `google-document` element as a stand-alone file that you reference in the `vertical`.

For more information, see [OLX Course Building Blocks](#) in the *EdX Open Learning XML Guide*.

For example:

```
<google-document url_name="c5804436419148f68e2ee44abd396b12"
    embed_code="&lt;iframe
        frameborder="0" src="https://docs.google.com/spreadsheets/pub
        ?key=0Auz_502JZph5dGVUVDNGUE05aTFNcE12Z0ZuTUNmWUE&output=html&widge
        t=true">&lt;/iframe>" display_name="Google Document"/>
```

The value of the `embed_code` attribute is the embed code you copied in the *Obtain the Google Drive File Embed Code* task.

Note: The edX Learning Management System sets the height and width values for Google Drive files. If you add these attributes, the LMS overrides your changes.

10.18.3 Editing Google Drive Files

When you edit and save a Google Drive file that is embedded in your course, learners see the updates immediately. You make changes to files with the Google user interface. You do not need to edit the Google Document component.

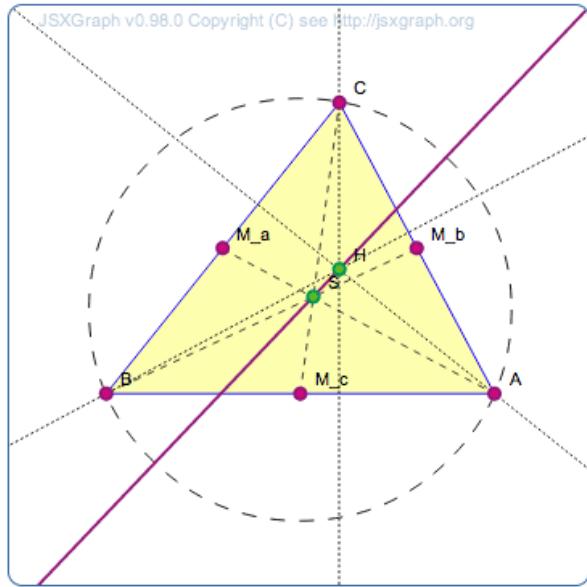
10.19 Iframe Tool

Note: EdX offers provisional support for this tool.

The iframe tool allows you to integrate ungraded exercises and tools from any Internet site into the body of your course. It places an iframe inside an HTML component, and then the exercise or tool appears inside the iframe. The iframe can include your own tools or third-party tools.

EULER LINES

In the image below, drag any of the red points to a new location. As you drag the point, notice the way the point's position affects the triangle's Euler line.



Before you make content or a tool from an external site available through your course, be sure to review the content or tool to ensure that it is accessible to people with disabilities. For example, in addition to testing the iframe components that you add to your course, you can ask third party providers to confirm that a tool is accessible, and, if available, contact your on campus accessibility support services for additional guidance. For more information, see [Accessibility Best Practices for Developing Course Content](#).

Iframes are well-suited for tools that demonstrate a concept, but that are not graded or used to store student data. If you want to add a graded tool or exercise, add the tool as a [custom JavaScript problem](#) or an [LTI component](#).

For more information about iframes, see the [HTML/Elements/iframe specification](#).

10.19.1 Create an IFrame Tool

To add an exercise or tool in an iframe, you create an iframe HTML component and add the URL of the page that contains the exercise or tool to the component. You can also add text and images both before and after the iframe.

Note: The URL of the page that contains the exercise or tool must start with https instead of http. If the URL starts with http, work with the owner of that page to find out if an https version is available. Some websites do not allow their content to be embedded in iframes.

1. Under **Add New Component**, select **HTML**, and then select **IFrame Tool**.
2. In the new component, select **Edit**.
3. In the visual editor toolbar, select **HTML**.
4. In the HTML source code editor, locate the following HTML (line 7). This HTML includes the <iframe> element.

```
<p><iframe src="https://studio.edx.org/c4x/edX/DemoX/asset/eulerLineDemo.html"
→width="402" height="402" marginwidth="0" marginheight="0" frameborder="0"
→scrolling="no">You need an iFrame capable browser to view this.</iframe></p>
```

5. Replace the default URL in the `src` attribute (`https://studio.edx.org/c4x/edX/DemoX/asset/eulerLineDemo.html`) with the URL of the page that contains the exercise or tool. **This URL must start with https.** Make sure that you do not delete the quotation marks that surround the URL.
6. Change the attributes in the `iframe` element to specify any other settings that you want. For more information about these settings, see *Iframe Settings*. You can also change the text between the opening and closing `<iframe>` tags. Learners see this text only when they use a browser that does not support iframes.
7. Select **OK** to close the HTML source code editor and return to the *visual editor*.
8. In the visual editor, replace the default text with your own text.
9. Select **Save**.

Iframe Settings

To specify settings for your `iframe`, you add, remove, or change the attributes inside the opening `<iframe>` tag. The `<iframe>` tag **must** contain a `src` attribute and a `title` attribute. Other attributes are optional.

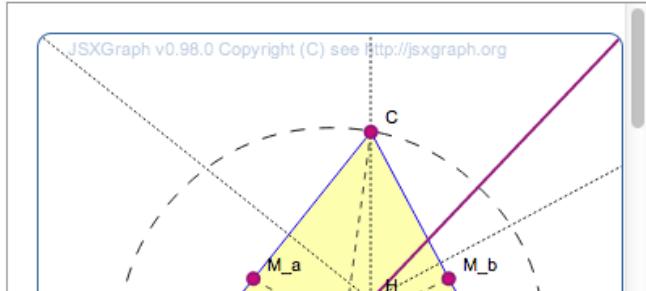
You can add these attributes in any order you want.

Attribute	Description
<code>src</code> (required)	Specifies the URL of the page that contains the exercise or tool, beginning with https.
<code>title</code> (required)	Describes the content or its purpose in the context of the course.
<code>width</code> and <code>height</code> (optional)	Specify the width and height of the <code>iframe</code> , in pixels or as a percentage. To specify the value in pixels, enter numerals. To specify a percentage, enter numerals followed by a percent sign. If you do not specify the width and height, the <code>iframe</code> uses the dimensions that the linked page has set. These dimensions vary by website. If you change the width and height of the <code>iframe</code> , the content from the linked page might be resized, or only part of the content may appear.
<code>marginwidth</code> and <code>marginheight</code> (optional)	Specify the size of the space between the edges of the <code>iframe</code> and your exercise or tool, in pixels.
<code>frameborder</code> (optional)	Specifies whether a border appears around your <code>iframe</code> . If the value is 0, no border appears. If the value is any positive number, a border appears.
<code>scrolling</code> (optional)	For an <code>iframe</code> that is smaller than the exercise or tool it contains, specifies whether a scroll-bar appears to help users access all of the <code>iframe</code> 's content. For example, if the content in your <code>iframe</code> is very tall, you can set the <code>iframe</code> 's height to a smaller number and add a vertical scroll bar for users, as in the first image below.

For example, compare how the different settings in each of the `<iframe>` elements below affect the `iframe`.

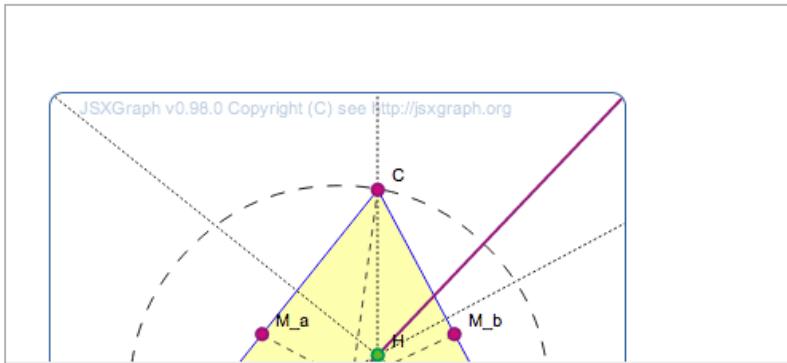
```
<p><iframe src="https://studio.edx.org/c4x/edX/DemoX/asset/eulerLineDemo.html" width=
→"442" height="200" marginwidth="20" marginheight="20" frameborder="1" scrolling="yes
→">You need an iFrame capable browser to view this.</iframe></p>
```

In the image below, drag any of the red points to a new location. As you drag the point, notice the way the point's position affects the triangle's Euler line.



```
<p><iframe src="https://studio.edx.org/c4x/edX/DemoX/asset/eulerLineDemo.html" width="550" height="250" marginwidth="30" marginheight="60" frameborder="1" scrolling="no">You need an iFrame capable browser to view this.</iframe></p>
```

In the image below, drag any of the red points to a new location. As you drag the point, notice the way the point's position affects the triangle's Euler line.



For more information about iframe attributes, see the [HTML/Elements/iframe specification](#).

10.20 Image Mapped Input Problem

Note: EdX does not support this problem type.

In an image mapped input problem, also known as a “pointing on a picture” problem, students click inside a defined region in an image. You define this region by including coordinates in the body of the problem.

What country is home to the Pyramids as well as the cities of Cairo and Memphis? Click the country on the map below.



EXPLANATION

Egypt is home to not only the Pyramids, Cairo, and Memphis, but also the Sphinx and the ancient Royal Library of Alexandria.

You can specify the following types of regions.

- One rectangular region. For more information, see [Specify a Rectangular Region](#).
- Multiple rectangular regions. For more information, see [Specify Multiple Rectangular Regions](#).
- One non-rectangular region. For more information, see [Specify an Irregular Region](#).

Note: When you create a problem that contains an image, you must include alt text for your image to make the image accessible. For more information about alt text, see [Use Best Practices for Describing Images](#).

10.20.1 Create an Image Mapped Input Problem

To create an image mapped input problem, follow these steps.

1. *Collect the information that you need for the image.*

2. *Create the problem in Studio.*

Collect Image Information

To create an image mapped input problem, you need the following elements.

- The height and width of the image in pixels.
- Coordinate pairs that define the region or regions where you want learners to click.

To collect the information you need about your image, use an image editing tool such as Microsoft Paint.

Note: The coordinate pairs for all images start with (0,0) in the upper-left corner of the image and increase in value toward the lower-right corner, similar to the progression of reading English.

- To specify a rectangular region, you need two coordinate pairs: the upper-left corner and the lower-right corner.
- To specify more than one rectangle, you need the coordinate pairs for the upper-left and lower-right corners of each rectangle.
- To specify an irregular region, you need three or more coordinate pairs. Studio creates the simplest possible shape based on these coordinate pairs. You can enter the coordinate pairs in any order.

For example, for a triangle, you need three coordinate pairs. For an octagon, you need eight coordinate pairs.

Create an Image Mapped Input Problem in Studio

1. In Studio, upload your image to the **Files & Uploads** page, and make a note of the file path for the image. For more information, see [Adding Files to a Course](#).
2. In the unit where you want to create the problem, click **Problem** under **Add New Component**, and then click the **Advanced** tab.
3. Click **Image Mapped Input**.
4. In the component that appears, click **Edit**.
5. In the component editor, replace the example problem text with your own text.
6. In the `<imageinput>` element, follow these steps.
 - (a) Replace the example file path in the `src` attribute with the file path for your image.
 - (b) Include alt text for your image to make the image accessible. For more information about alt text, see [Use Best Practices for Describing Images](#).
 - (c) Replace the example values for the `width` and `height` attributes with the dimensions for your image.
 - (d) Modify the example `rectangle` attribute to reflect the shape and size of the region that you want to specify. For more information, see [Specify a Rectangular Region](#), [Specify Multiple Rectangular Regions](#), or [Specify an Irregular Region](#).
7. Click **Save**.

Specify a Rectangular Region

To specify a rectangular region, edit the `rectangle` attribute in the `<imageinput>` element.

- Specify the coordinate pair for the upper-left and lower-right corners of the rectangle, separating the x and y values with a comma.
- Surround each coordinate pair with parentheses.
- Use a hyphen to separate the coordinate pairs.
- Surround the set of coordinate pairs with quotation marks ("").

For example, the following `rectangle` attribute creates one rectangle from two coordinate pairs:

```
rectangle=" (338, 98) - (412, 168) "
```

Problem Code:

```
<problem>

<p>What country is home to the Pyramids as well as the cities of Cairo and Memphis? Click the country on the map below.</p>

<imageresponse>
  <imageinput src="/static/Africa.png" width="600" height="638"
  rectangle="(338, 98)-(412, 168)" alt="Map of Africa" />
</imageresponse>

<solution>
  <div class="detailed-solution">

    <p>Explanation</p>

    <p>Egypt is home to not only the Pyramids, Cairo, and Memphis, but also the Sphinx and the ancient Royal Library of Alexandria.</p>

  </div>
</solution>

</problem>
```

Specify Multiple Rectangular Regions

You can specify more than one rectangular region in an image.

IDENTIFYING RECTANGLES (1 point possible)

In the following image, click inside any of the rectangles.



To specify multiple rectangular regions, edit the `rectangle` attribute in the `<imageinput>` element.

- Specify the coordinate pair for the upper-left and lower-right corners of each rectangle, separating the x and y values with a comma.
- Surround each coordinate pair with parentheses.
- Use a hyphen (-) to separate the coordinate pairs.
- Separate each rectangle with a semicolon (;).
- Surround the entire set of coordinates with quotation marks ("").

For example, the following `rectangle` attribute creates three rectangles:

```
rectangle=" (62,94)-(262,137); (306,41)-(389,173); (89,211)-(187,410)"
```

Problem Code:

```
<problem>

<p>In the following image, click inside any of the rectangles.</p>

<imageresponse>

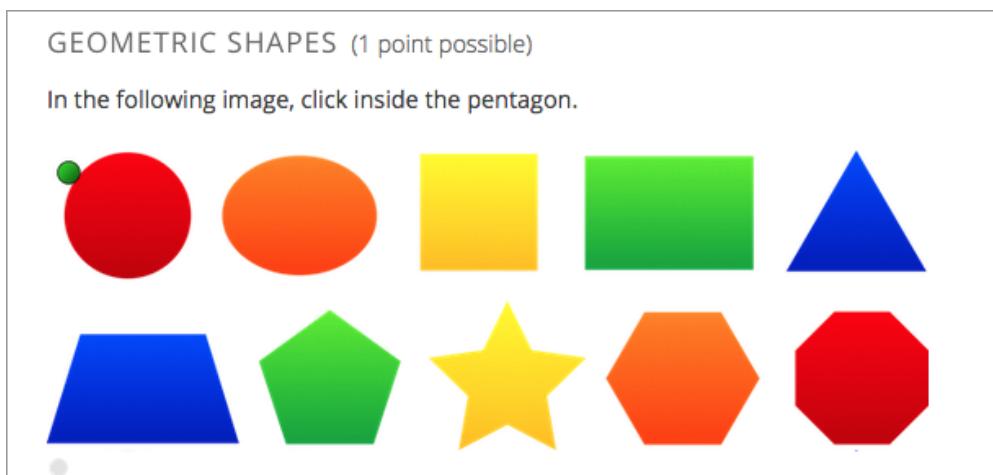
<imageinput src="/static/imageresponse_multpleregions.png" width="450"
height="450" rectangle="(62,94)-(262,137); (306,41)-(389,173); (89,211)-
(187,410)" alt="Three rectangles on a white background" />

</imageresponse>

</problem>
```

Specify an Irregular Region

You can specify one non-rectangular region.



To specify an irregular region, edit the `rectangle` attribute in the `<imageinput>` element.

- Change `rectangle` to `region`.
- Specify three or more coordinate points in any order.
- Enter each coordinate pair in brackets ([]). **Do not use parentheses**.
- Separate each set of points with a comma (,) and a space.
- Enclose the whole list of coordinate points in brackets ([]).
- Surround the outer brackets with quotation marks ("").

For example, the following `regions` attribute creates a pentagon.

```
regions="[[219,86], [305,192], [305,381], [139,381], [139,192]]"
```

Problem Code:

```
<problem>

<p>In the following image, click inside the pentagon.</p>

<imageresponse>

<imageinput src="/static/imageresponse_irregularregions.jpg" width="600"
height="204" regions="[[219,86], [305,192], [305,381], [139,381],
[139,192]]" alt ="A series of 10 shapes including a circle, triangle,
trapezoid, pentagon, star, and octagon" />

</imageresponse>

</problem>
```

10.20.2 Image Mapped Input Problem XML

Template

```
<problem>

<p>Problem text</p>
```

```
<imageresponse>

  <imageinput src="IMAGE FILE PATH" width="NUMBER" height="NUMBER"
  rectangle="(X-AXIS, Y-AXIS)-(X-AXIS, Y-AXIS)" alt="DESCRIPTION OF
  IMAGE" />

</imageresponse>

</problem>
```

Tags

- `<imageresponse>`: Indicates that the problem is an image mapped input problem.
- `<imageinput>`: Specifies the image file and the region in the file that the learner must click.

Tag: `<imageresponse>`

Indicates that the problem is an image mapped input problem.

Attributes

(none)

Children

- `<imageinput>`

Tag: `<imageinput>`

Specifies the image file and the region in the file where learners must click.

Attributes

Attribute	Description
<code>src</code> (required)	The URL of the image
<code>height</code> (required)	The height of the image, in pixels
<code>width</code> (required)	The width of the image, in pixels
<code>rectangle</code> (required) (or, for irregular regions, <code>region</code>)	An attribute with two or more coordinate pairs that define the region where learners should click
<code>alt</code> (required)	A description of the image, used for accessibility

Children

(none)

10.21 LTI Component

Note: EdX offers full support for this tool.

You can integrate remote learning tools, such as applications and textbooks, into your course with the learning tools interoperability (LTI) component. The LTI component is based on the [IMS Global Learning Tools Interoperability](#) version 1.1.1 specifications.

- [*Overview*](#)
- [*LTI Authentication Information*](#)
 - [*Creating an LTI Passport String*](#)
 - [*Adding an LTI Passport to the Course Configuration*](#)
- [*Enabling LTI Components for a Course*](#)
- [*Adding an LTI Component to a Course Unit*](#)
- [*LTI Component Settings*](#)

Before you make tools from an external site available through your course, be sure to review the tools to ensure that they are accessible to people with disabilities. For example, in addition to testing the LTI components that you add to your course, you can ask third party providers to confirm that a tool is accessible, and, if available, contact your on campus accessibility support services for additional guidance. For more information, see [*Accessibility Best Practices for Developing Course Content*](#).

10.21.1 Overview

You can use an LTI component in several ways.

- You can add remote LTI tools that display content only, and that do not require a learner response. An example is a digital copy of a textbook in a format other than PDF.
- You can add remote LTI tools that do require a learner response. A remote LTI tool provider grades the responses.
- You can use the LTI component as a placeholder for synchronizing with a remote grading system.

For example, the following LTI component integrates a Cerego tool that learners interact with into the LMS for a course.

These activities will help you remember some of the facts you are learning about important jazz eras and artists. Your goal is to reach "memory permanence" for all items, so that the information sinks in and you're able to remember it long after you finish the course.

Your progress on this set, Jazz Facts 2, counts as 20% of your final grade. Although the recommended deadline has passed, you can still revisit Jazz Facts 1 and continue to work for credit. Links to all the sets are available on the [Practice Your Knowledge](#) page.

The screenshot shows the Cerego LTI tool interface. At the top, there is a header bar with the Cerego logo, a progress bar indicating 47%, and Help/Settings buttons. Below the header, a yellow banner displays the question: "Can you name a musician who played this instrument?". A large green button with a question mark is centered below the banner. At the bottom, there is a dark control bar with a "Pause" button (containing two vertical bars) and two response buttons: "Don't know it" (grey) and "Know it" (green).

When you add an LTI component to your course, the edX Learning Management System (LMS) is the LTI tool consumer, and the external tool or content is the LTI tool provider.

Be sure to review all supplemental materials to ensure that they are accessible before making them available through your course. For more information, see [Accessibility Best Practices for Developing Course Content](#).

You can also integrate content from a course into a remote learning management system such as Canvas or Blackboard.

For more information about how to use Studio as an LTI tool provider, see [Using edX as an LTI Tool Provider](#).

10.21.2 LTI Authentication Information

Some LTI tools require users to provide authentication credentials. If the LTI tool you are including in your course requires authentication, you must add an LTI passport for that tool to your course configuration.

An LTI passport is a string of text that contains the authentication key and shared secret for one LTI tool. A passport also contains the LTI ID for the tool. When you add an LTI component to your course, assign it a matching LTI ID so that it can use the LTI passport that it requires.

For more information about creating and registering LTI passports, see the following sections.

- *Creating an LTI Passport String*
- *Adding an LTI Passport to the Course Configuration*

Creating an LTI Passport String

Each LTI passport includes three component text strings that are separated by colon characters. The component strings are: the LTI ID, the client key, and the client secret.

- The **LTI ID** is a value that you create to refer to the remote LTI tool provider. You should create an LTI ID that you can remember easily.

The LTI ID can contain uppercase and lowercase alphanumeric characters, as well as underscore characters (_). It can be any length. For example, you can create an LTI ID that is as simple as test_lti_id, or your LTI ID can be a string of numbers and letters such as id_21441 or book_lti_provider_from_new_york.

- The **client key** is a sequence of characters that you obtain from the LTI tool provider. The client key is used for authentication and can contain any number of characters. For example, your client key might be b289378-f88d-2929-ctools.school.edu.
- The **client secret** is a sequence of characters that you obtain from the LTI tool provider. The client secret is used for authentication and can contain any number of characters. For example, your client secret can be something as simple as secret, or it might be a string of numbers and letters such as 23746387264 or yt4984yr8.

To create an LTI passport, combine the LTI ID, client key, and client secret in the following format (be sure to include the colons).

```
{your_lti_id}:{client_key}:{client_secret}
```

The following example LTI passports show the format of the passport string.

```
test_lti_id:b289378-f88d-2929-ctools.school.edu:secret
```

```
id_21441:b289378-f88d-2929-ctools.school.edu:23746387264
```

```
book_lti_provider_from_new_york:b289378-f88d-2929-ctools.company.com:yt4984yr8
```

Adding an LTI Passport to the Course Configuration

To add an LTI passport for an LTI tool to the configuration for your course, follow these steps.

1. From the Studio **Settings** menu, select **Advanced Settings**.
2. In the **LTI Passports** field, place your cursor between the brackets.

3. Enter the LTI passport string surrounded by quotation marks.

The following example shows an LTI passport string.

```
"test_lti_id:b289378-f88d-2929-ctools.umich.edu:secret"
```

For more information about creating your key, see [LTI Authentication Information](#).

4. If you use more than one LTI provider in your course, separate each LTI passport string with commas. Make sure to surround each entry with quotation marks. The following example shows multiple LTI passports in the **LTI Passports** field.

```
[  
  "test_lti_id:b289378-f88d-2929-ctools.umich.edu:secret",  
  "id_21441:b289378-f88d-2929-ctools.school.edu:23746387264",  
  "book_lti_provider_from_new_york:b289378-f88d-2929-ctools.company.com:yt4984yr8"  
]
```

5. Select **Save Changes**.

The page refreshes automatically, reformats your entry in the **LTI Passports** field, and displays a notification that your changes have been saved.

10.21.3 Enabling LTI Components for a Course

Before you can add LTI components to your course, you must enable the LTI tool in Studio.

To enable the LTI tool in Studio, add the `"lti_consumer"` module to the **Advanced Module List** on the **Advanced Settings** page. For more information, see [Enabling Additional Exercises and Tools](#).

Note: The `lti_consumer` module replaces a previous version of the LTI component. The name of the module for the previous LTI component is `lti` and it may appear in the **Advanced Module List** for older courses.

The `lti_consumer` module includes all of the functionality of the previous LTI component and it should be used for all new courses. Courses that include the previous LTI component will continue to work correctly, even if the `lti` module is no longer present in the **Advanced Module List**.

10.21.4 Adding an LTI Component to a Course Unit

To add an LTI component to a course unit, follow these steps.

1. If the LTI tool requires authentication, register the key and shared secret for the LTI tool in the configuration for your course. For more information about registering authentication credentials, see [LTI Authentication Information](#).
2. Edit the unit in which you want to add the remote LTI tool and select **Advanced** from the **Add New Component** section. Select **LTI Consumer**.
If the **Advanced** component type is not available, make sure you have enabled LTI components. To do this, see [Enabling LTI Components for a Course](#).
3. Select **Edit** in the component that appears.
4. Configure the LTI component in the component editor. For more information about each setting, see [LTI Component Settings](#).
5. Select **Save**.

To test an LTI component, use the **Preview** feature or view the live version in the LMS. For more information, see *Testing Your Course Content*.

10.21.5 LTI Component Settings

Setting	Description
Display Name	Specifies the name of the component. This name appears as a heading above the problem. Unique, descriptive display names help you identify problems quickly and accurately for analysis.
LTI Application Information	The description of the remote LTI application. If the application requires a username or email address, use this field to inform learners that their information will be forwarded to the external application.
LTI ID	Specifies the LTI ID for the remote LTI tool provider. This value must match the LTI ID that you entered as part of the LTI passport string for the LTI tool. For more information about LTI passports, see LTI Authentication Information .
LTI URL	Specifies the URL of the remote LTI tool that this component launches.
Custom Parameters	Sends additional parameters that are required by the remote LTI tool. The parameters that you send depend on the specific LTI tool you are using. Supply a key and value for each custom parameter. The key is an identifier for the parameter. Use the following format. <code>{key}={value}</code> For example, an LTI tool that displays an e-book might accept a <code>page</code> parameter to control which page the e-book opens to by default. The following example sends a <code>page</code> parameter to an LTI tool. <code>["page=144"]</code>
LTI Launch Target	Controls the way that the course page will open and display the remote LTI tool. Options are: <ul style="list-style-type: none"> Inline - the LTI tool will appear directly in the course page. Modal - the LTI tool will appear in a separate display window in front of the course page. The modal display window prevents learners from interacting with the course page until they dismiss the LTI tool. New Window - the LTI tool will appear in a new web browser window. Depending on the configuration of the web browser, it may appear in a new tab or in a separate browser window. Learners can interact with both the course page and the LTI tool.
Button Text	Enter a custom label for the button that opens the external LTI tool.
Inline Height	Specifies the on-screen height of the LTI tool in pixels. This setting is only applied if the LTI Launch Target is set to Inline .
Modal Height	Specifies the on-screen height of the LTI content window as a percentage of the visible web browser window height. Enter the percentage in whole numbers. This setting is only applied if the LTI Launch Target control is set to Modal .
Modal Width	Specifies the on-screen width of the LTI content window as a percentage of the web browser window width. Enter the percentage in whole numbers. This setting is only applied if the LTI Launch Target control is set to Modal .
Scored	Indicates whether the LTI component receives a numerical score from the remote LTI tool provider. By default, this value is set to False .
Weight	Specifies the number of points possible for a problem. By default, if a remote LTI tool provider grades the problem, the problem is worth one point, and a learner's score can be any value between zero and one. This setting is only applied if Scored is set to True . For more information about problem weights and computing point scores, see Problem Weight .
Hide External Tool	Controls whether the LTI component will display the remote LTI tool on the course page. Set the value to True to prevent the course page from displaying the remote LTI tool. For example, you might use an LTI component to synchronize with a remote grading system. In that situation, the LTI component should not appear on the course page.
Accept grades past deadline	Set the value to False to display the remote LTI tool and allow learners to interact with it. 339 Specifies whether third party systems are allowed to post grades after the deadline. By default, this value is set to True .
Request user's email	Sends the learner's email address to the remote LTI tool. An LTI component will only send learners' email addresses if the LTI Launch Target

10.22 Math Expression Input Problems

Note: EdX offers full support for this problem type.

The math expression input problem type is a core problem type that can be added to any course. At a minimum, math expression problems include a question or prompt and a response field for a numeric answer.

- *Overview*
 - *Example Math Expression Input Problem*
 - *Analyzing Performance on Math Expression Input Problems*
- *Adding a Math Expression Input Problem*
- *Math Expression Input Problem OLX Reference*
 - *Template*
 - *Elements*

For more information about the core problem types, see *Working with Problem Components*.

10.22.1 Overview

In math expression input problems, learners enter text that represents a mathematical expression. The text is converted to a symbolic expression that appears below the response field. Unlike numerical input problems, which only allow integers and a few select constants, math expression input problems can include unknown variables and more complicated symbolic expressions.

For more information about how learners enter expressions, see *Completing Mathematical and Scientific Assignments* in the *EdX Learner’s Guide* or *Completing Mathematical and Scientific Assignments* in the *Open edX Learner’s Guide*.

Note: You can make a calculator tool available to your learners on every unit page. For more information, see *Calculator Tool*.

For math expression input problems, the grader uses numerical sampling to determine whether a learner’s response matches the math expression that you provide, to a specified numerical tolerance. You specify the allowed variables in the expression as well as the range of values for each variable.

When you create a math expression input problem in Studio, you use *MathJax* to format text strings into “beautiful math.” For more information about how to use MathJax in Studio, see *Using MathJax for Mathematics*.

Note: Math expression input problems currently cannot include negative numbers raised to fractional powers, such as $(-1)^{(1/2)}$. Math expression input problems can include complex numbers raised to fractional powers, or positive non-complex numbers raised to fractional powers.

Example Math Expression Input Problem

In the LMS, learners enter a value into a response field to complete a math expression input problem. The following example shows a completed math expression input problem that contains two questions.

Math Expression Input

2/2 points (graded)

Find a symbolic expression for the displacement of the blade mid-section, $u_x(L/2)$, in terms of R , L , ρ , ω , and E .

$$u_x(L/2) =$$

✓

$$\frac{\rho \cdot \omega^2 \cdot L^2}{E} \cdot \left(\frac{11 \cdot L}{48} + \frac{3 \cdot R}{8} \right)$$

Find a symbolic expression for the blade elongation δ in terms of R , L , ρ , ω , and E .

$$\delta =$$

✓

$$\frac{\rho \cdot \omega^2}{E} \cdot \left(\frac{L^3}{3} + \frac{R \cdot L^2}{2} \right)$$

[Show Answer](#)

✓ Correct (2/2 points)

The open learning XML (OLX) markup for this example math expression input problem follows.

```
<problem>
    <formulareponse inline="1" type="cs" samples="R,omega,E,rho,L@0.1,0.1,0.1,0.
    ↪1:10,10,10,10,10#10" answer="(rho*omega^2*L^2)/E*((11*L)/48 + (3*R)/8)">
        <label>Find a symbolic expression for the displacement of the blade mid-section,  $u_x(L/2)$ , in terms of  $R$ ,  $L$ ,  $\rho$ ,  $\omega$ , and  $E$ .</label>
        <description> $u_x(L/2) =$ </description>
        <responseparam type="tolerance" default="1%" />
        <textline inline="1" math="1"/>
        <solution>
            <div class="worked-solution">
                <p><b>Obtaining the displacement at the mid-section  $u_x(x = L/2)$ :</b></p>
                <p><b>According to the definition of strain,</b></p>
                <math display="block">\frac{du_x(x)}{dx} = \epsilon_a(x)
                <p>Therefore, we can obtain the displacement field as</p>
                <math display="block">u_x(x) = u_x(0) + \int_0^x \epsilon_a(x') dx' = u_x(0) + \left[ \frac{\rho \omega^2}{E} \left( \frac{x^3}{3} + \frac{R x^2}{2} \right) \right]_0^x
                <p>Since the bar is fixed at  $x=0$ , therefore  $u_x(0)=0$ . Hence we obtain</p>
                <math display="block">u_x(x) = \frac{\rho \omega^2}{E} \left( \frac{x^3}{3} + \frac{R x^2}{2} \right)
                <p>The displacement of the bar at  $x=L/2$  is</p>
                <math display="block">u_x(L/2) = \frac{\rho \omega^2}{E} \left( \frac{(L/2)^3}{3} + \frac{R (L/2)^2}{2} \right)
            </div>
        </solution>
    </formulareponse>

    <formulareponse inline="1" type="cs" samples="R,omega,E,rho,L@0.1,0.1,0.1,0.
    ↪1:10,10,10,10,10#10" answer="(rho*omega^2)/E*((L^3)/3 + (R*L^2)/2)">
```

```

<label>Find a symbolic expression for the blade elongation  $(\delta)$  in terms of  $(R)$ ,  $(L)$ ,  $(\rho)$ ,  $(\omega)$ , and  $(E)$ .</label>
<description> $(\delta = )$ </description>
<responseparam type="tolerance" default="1%"/>
<textline inline="1" math="1"/>
<solution>
    <div class="worked-solution">
        \[ \delta = \frac{\rho \omega^2}{E} \left( \frac{L^3}{3} + \frac{RL^2}{2} \right) \]
        <p><b>Obtaining the total elongation of the blade  $(\delta)$ :</b></p>
        <p>The strain field in the bar is</p>
        \[ \epsilon_a(x) = \frac{\mathcal{N}(x)}{EA} = \frac{\rho \omega^2}{E} \left( \frac{L^2 - x^2}{2} + R(L-x) \right) \]
        <p>We can now calculate the elongation of the bar as the following.</p>
        \[ \delta = \int_0^L \epsilon_a(x) dx = \int_0^L \frac{\rho \omega^2}{E} \left( \frac{L^2 - x^2}{2} + R(L-x) \right) dx. \]
        \[ \Rightarrow \delta = \frac{\rho \omega^2}{E} \left( \frac{L^3}{3} + RL^2 - \frac{RL^2}{2} \right) \]
        \[ \Rightarrow \delta = \frac{\rho \omega^2}{E} \left( \frac{L^3}{3} + \frac{RL^2}{2} \right) \]
    </div>
</solution>
</formulareponse>
</problem>

```

Analyzing Performance on Math Expression Input Problems

For the math expression input problems in your course, you can use edX Insights to review aggregated learner performance data and examine submitted answers. For more information, see [Using edX Insights](#).

10.22.2 Adding a Math Expression Input Problem

You add math expression input problems in Studio by selecting the **Problem** component type and then using the advanced editor to specify the prompt and the acceptable answer or answers.

To create a math expression input problem, follow these steps.

1. In the unit where you want to create the problem, under **Add New Component** select **Problem**.
2. Select **Advanced**.
3. From the list of **Advanced** problem types, select **Math Expression Input**. Studio adds a template for the problem to the unit.
4. Select **Edit**. The advanced editor opens the template and shows the OLX markup that you can use for this problem type.
5. Replace the guidance provided by the template to add your own text. For example, replace the question or prompt, answer options, and solution.
6. Update the OLX to use any additional elements and attributes in your problem.
7. Select **Settings** to provide an identifying **Display Name** and define settings for the problem. For more information, see [Defining Settings for Problem Components](#).
8. Select **Save**.

10.22.3 Math Expression Input Problem OLX Reference

Template

Note: The following template includes a Python script. When you add a script to a problem component, do not add to or change its internal indentation. A “jailed code” error message appears when you save the problem in Studio if the `<script>` element is indented.

```

<problem>
    <formulareponse type="ci" samples="R_1,R_2,R_3@1,2,3:3,4,5#10" answer="$computed_
    ↪response">
        <label>Problem text</label>
        <responseparam type="tolerance" default="0.00001"/>
        <formulaequationinput size="20" />

    <script type="loncapa/python">
computed_response = PYTHON SCRIPT
</script>

    <solution>
        <div class="detailed-solution">
            <p>Explanation or solution header</p>
            <p>Explanation or solution text</p>
        </div>
    </solution>
</formulareponse>
</problem>

```

This template includes a placeholder value for the `samples` attribute of `samples="R_1, R_2, R_3@1,2,3:3,4,5#10"`. You enter values for this attribute in the following format: `samples="VARIABLES@LOWER_BOUNDS:UPPER_BOUNDS#NUMBER_OF_SAMPLES"`. Additional detail follows in the description of the `<formulareponse>` element.

Elements

For math expression input problems, the `<problem>` element can include this hierarchy of child elements.

```

<problem>
    <formulareponse>
        <label>
        <description>
        <formulaequationinput>
        <responseparam>
        <script>
        <solution>

```

In addition, standard HTML tags can be used to format text.

`<formulareponse>`

Required. Indicates that the problem is a math expression input problem.

The `<formularesponse>` tag is similar to the `<numericalresponse>` tag used by *numerical input* problem types, but `<formularesponse>` allows unknown variables.

Attributes

Attribute	Description
<code>type</code>	Can be "cs" for case sensitive, which is the default, or "ci" for case insensitive, so that capitalization does not matter in variable names.
<code>answer</code>	The correct answer to the problem, given as a mathematical expression. If you precede a variable name in the problem with a dollar sign (\$), you can include a script in the problem that computes the expression in terms of that variable.
<code>samples</code>	Specifies important information about the problem in the following lists. <ul style="list-style-type: none">• <code>variables</code>: A set of variables that learners can enter.• <code>lower_bounds</code>: For every defined variable, a lower bound on the numerical tests to use for that variable.• <code>upper_bounds</code>: For every defined variable, an upper bound on the numerical tests to use for that variable.• <code>num_samples</code>: The number of times to test the expression. Commas separate items inside each of the four individual lists. The at sign (@), colon (:), and hash tag (#) characters separate the lists. An example of the format follows. <code>"variables@lower_bounds:upper_bounds#num_samples"</code> For example, a <code><formularesponse></code> element that includes the <code>samples</code> attribute might look like either of the following. <code><formularesponse samples="x,n@1,2:3,4#10"></code> <code><formularesponse samples="R_1,R_2,R_3@1,2,3:3,4,5#10"></code>

Variable names must be at least one character long. They must start with a letter, which can be followed by letters, numbers and underscores. We strongly recommend only using one underscore, which renders to students as a subscript.

Tensor notation is also supported, as `Name_{ijk}^{123}`, where the name must start with a letter, but can otherwise contain letters or numbers, subscripts are contained in the lower braces, and superscripts are contained in the raised braces. Superscripts and subscripts must only be letters or numbers. No other underscores can appear in the name. Note that the subscript must come first, and the braces ensure that the superscripts are not confused with exponentiation.

All variable names (standard and tensor formats) may contain one or more apostrophes (primes) at the end of the variable name, for example, to indicate a derivative or new coordinate system. Note that some students may have trouble entering primes, which some browsers/operating systems automatically convert to a “smart apostrophe” (tablets are most likely to have this issue). We recommend providing a variable name that students may copy and paste to get around this problem.

The following are examples of valid variable names: `V_out`, `m_1`, `G_{ij}`, `H^{xy}`, `f'`, `x_1''`, and `H_{ij}^{12}''`.

Children

- `<label>`
- `<description>`
- `<formulaequationinput>`
- `<responseparam>`

- <script>
- <solution>

<label>

Required. Identifies the question or prompt. You can include HTML tags within this element.

Attributes

None.

Children

None.

<description>

Optional. Provides clarifying information about how to answer the question. You can include HTML tags within this element.

Attributes

None.

Children

None.

<formulaequationinput>

Required. Creates a response field in the LMS where learners enter a response.

Learners also see a second field below the response field that displays a typeset version of the entered response. The parser that renders a learner's plain text into typeset math is the same parser that evaluates the response for grading.

Attributes

Attribute	Description
size	Optional. Defines the width, in characters, of the response field in the LMS.

Children

None.

<responseparam>

Used to define an upper bound on the variance of the numerical methods used to approximate a test for equality.

Attributes

Attribute	Description
type	"tolerance" defines a tolerance for a number.
default	Required. A number or a percentage specifying how close the learner and grader expressions must be. If you do not include a tolerance, the expression is vulnerable to rounding errors during sampling. The result of such unavoidable errors is that the grader can mark some learner input as incorrect, even if it is algebraically equivalent.

Children

None.

<script>

Optional. Specifies a script that the grader uses to evaluate a learner's response. A problem behaves as if all of the code in all of the script elements were in a single script element. Specifically, any variables that are used in multiple <script> elements share a namespace and can be overridden.

As with all Python code, indentation matters, even though the code is embedded in XML.

Attributes

Attribute	Description
type	Required. Must be set to loncapa/python.

Children

None.

<solution>

Optional. Identifies the explanation or solution for the problem, or for one of the questions in a problem that contains more than one question.

This element contains an HTML division <div>. The division contains one or more paragraphs <p> of explanatory text.

10.23 Molecule Editor Tool

Note: EdX does not support this tool.

Learners can use the molecule editor to learn how to create molecules. The molecule editor allows learners to draw molecules that follow the rules for covalent bond formation and formal charge, even if the molecules are chemically impossible, are unstable, or do not exist in living systems. The molecule editor warns learners if they try to submit a structure that is chemically impossible.

The molecule editor incorporates two tools: the JSME molecule editor created by Peter Ertl and Bruno Bienfait, and JSmol, a JavaScript-based molecular viewer from Jmol. (You don't need to download either of these tools—Studio uses them automatically.) For more information about the JSME molecule editor, see [JSME Molecule Editor](#). For more information about JSmol, see [JSmol](#).

MOLECULAR STRUCTURE (1 point possible)

A molecular structure problem lets the user use the JSME editor component to draw a new molecule or update an existing drawing and then submit their work. Answers are specified as SMILES strings.

I was trying to draw my favorite molecule, caffeine. Unfortunately, I'm not a very good biochemist. Can you correct my molecule?

The screenshot shows the JSME Molecular Editor interface. At the top is a toolbar with various chemical drawing tools. To the left is a vertical column of element symbols: C, N, O, S, F, Cl, Br, I, P, and X. In the center is a drawing area containing the SMILES string CN1C=NC2=C1CCN(C)C(=O)N2, which represents caffeine. At the bottom is a footer bar with the text "JSME Molecular Editor by Peter Ertl and Bruno Bienfait".

Answer: C8H10N4O2

EXPLANATION

Some scholars have hypothesized that the renaissance was made possible by the introduction of coffee to Italy. Likewise scholars have linked the Enlightenment with the rise of coffee houses in England.

10.23.1 Create the Molecule Editor

To create a molecule editor, you need the following files.

- MoleculeAnswer.png
- MoleculeEditor_HTML.png
- dopamine.mol

To download all of these files in a .zip archive, go to <http://files.edx.org/MoleculeEditorFiles.zip>.

Note: The molecule that appears when the tool starts is a dopamine molecule. To use a different molecule, download the .mol file for that molecule from the [list of molecules](#) on the [BioTopics](#) website. Then, upload the .mol file to the **Files & Uploads** page for your course in Studio, and change “dopamine.mol” in the example code to the name of your .mol file.

To create the molecule editor that appears in the image above, you need an HTML component followed by a problem component.

1. Upload all of the files listed above to the **Files & Uploads** page in your course.
2. Create the HTML component.
 1. In the unit where you want to create the problem, click **HTML** under **Add New Component**, and then click **HTML**.
 2. In the component that appears, click **Edit**.
 3. In the component editor, paste the HTML component code from below.
 4. Make any changes that you want, and then click **Save**.
1. Create the problem component.
 1. Under the HTML component, click **Problem** under **Add New Component**, and then click **Blank Advanced Problem**.
 2. In the component that appears, click **Edit**.
 3. In the component editor, paste the problem component code from below.
 4. Click **Save**.

Molecule Editor Code

To create the molecule editor, you need an HTML component and a problem component.

HTML Component Code

```
<h3>Molecule Editor</h3>
<p>The molecule editor makes creating and visualizing molecules easy. A chemistry professor may have you build and submit a molecule as part of an exercise.</p>
<div>
<script type="text/javascript">// <![CDATA[
function toggle2(showHideDiv, switchTextDiv) {
    var ele = document.getElementById(showHideDiv);
    var text = document.getElementById(switchTextDiv);
    if(ele.style.display == "block") {
        ele.style.display = "none";
        text.innerHTML = "+ open";
    }
    else {
        ele.style.display = "block";
        text.innerHTML = "- close";
    }
}
// ]]&gt;&lt;/script&gt;
&lt;/div&gt;</pre>
```

```

<div>
<style type="text/css"></style>
</div>
<div id="headerDiv">
<div id="titleText">Using the Molecule Editor<a id="myHeader" href=
↪"javascript:toggle2('myContent', 'myHeader');">+ open </a></div>
</div>
<div id="contentDiv">
<div id="myContent" style="display: none;">
<p>In this problem you will edit a molecule using the molecular drawing program shown
↪below:</p>
</div>
</div>
<p>&nbsp;</p>
<div id="headerDiv">
<div id="titleText">Are the molecules I've drawn chemically possible?<a id=
↪"IntroductionHeader" href="javascript:toggle2('IntroductionContent',
↪'IntroductionHeader');">+ open </a></div>
</div>
<div id="contentDiv">
<div id="IntroductionContent" style="display: none;">
<p>The chemical editor you are using ensures that the structures you draw are correct
↪in one very narrow sense, that they follow the rules for covalent bond formation
↪and formal charge. However, there are many structures that follow these rules that
↪are chemically impossible, unstable, do not exist in living systems, or are beyond
↪the scope of this course. The editor will let you draw them because, in contrast to
↪the rules of formal charge, these properties cannot be easily and reliably
↪predicted from structures.</p>
<p>If you submit a structure that includes atoms that are not possible or are beyond
↪the scope of this course, the software will warn you specifically about these parts
↪of your structure and you will be allowed to edit your structure and re-submit.
↪Submitting an improper structure will not count as one of your tries. In general,
↪you should try to use only the atoms most commonly cited in this course: C, H, N, O,
↪P, and S. If you want to learn about formal charge, you can play around with other
↪atoms and unusual configurations and look at the structures that result.</p>
</div>
</div>
<div id="ap_listener_added">&nbsp;</div>

```

Problem Component Code

```

<problem>
<p>The dopamine molecule, as shown, cannot make ionic bonds. Edit the dopamine
↪molecule so it can make ionic bonds.</p>
<p>When you are ready, select Submit. If you need to start over, select Reset.</p>
<script type="loncapa/python">
def check1(expect, ans):
    import json
    mol_info = json.loads(ans) ["info"]
    return any(res == "Can Make Ionic Bonds" for res in mol_info)
</script>
<customresponse cfn="check1">
    <editamoleculeinput file="/static/dopamine.mol">
        </editamoleculeinput>
</customresponse>
<solution>

```

```

</solution>
</problem>
```

Problem 2

```
<problem>
<p>The dopamine molecule, as shown, cannot make strong hydrogen bonds. Edit the ✓dopamine molecule so that it can make strong hydrogen bonds.</p>
<script type="loncapa/python">
def grader_1(expect, ans):
    import json
    mol_info = json.loads(ans) ["info"]
    return any(res == "Cannot Make Strong Hydrogen Bonds" for res in mol_info)
</script>
<customresponse cfn="grader_1">
    <editamoleculeinput file="/static/dopamine.mol">
    </editamoleculeinput>
</customresponse>
</problem>
```

Problem 3

```
<problem>
<p>The dopamine molecule has an intermediate hydrophobicity. Edit the dopamine ✓molecule so that it is more hydrophobic.</p>
<script type="loncapa/python">
def grader_2(expect, ans):
    import json
    mol_info = json.loads(ans) ["info"]

    hydrophobicity_index_str=mol_info[0]
    hydrophobicity_index=float(hydrophobicity_index_str[23:])
    return hydrophobicity_index > .490
</script>
<customresponse cfn="grader_2">
    <editamoleculeinput file="/static/dopamine.mol">
    </editamoleculeinput>
</customresponse>
</problem>
```

10.24 Molecule Viewer Tool

Note: EdX does not support this tool.

Studio offers two tools that you can use in discussions of molecules.

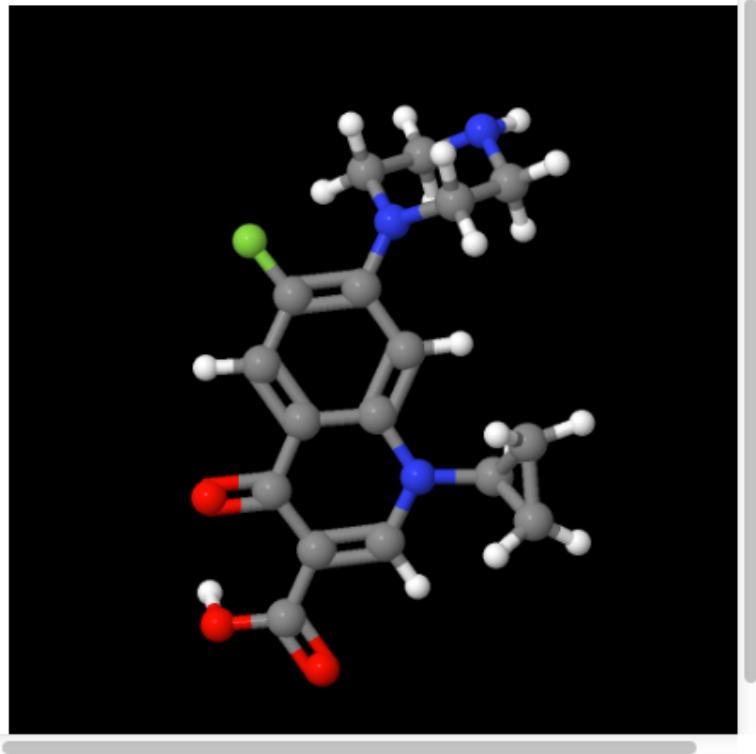
- With the **molecule viewer** tool, you can create three-dimensional representations of molecules for students to view.
- With the **molecule editor** problem type, you can allow students to draw their own molecules. For more information about this tool, see [Molecule Editor Tool](#).

Both tools use **JSmol**, a JavaScript-based molecular viewer from Jmol. (You don't need to download this tool; Studio uses it automatically.) For more information about JSmol, see [JSmol](#).

The following image shows the molecule viewer tool in a course.

CIPROFLOXACIN

In this course, we've studied the chemical structure of several different "broad-spectrum" antibiotics. The following image shows a molecule of Ciprofloxacin, a fluoroquinolone used to treat UTIs:



Note: To create a molecule viewer tool, you must have permission to upload files to a third-party file hosting site such as Amazon Web Services Simple Storage Service (AWS S3). When you create the molecule viewer, you'll upload a folder that contains a large number of files to the file hosting site.

10.24.1 Create the Molecule Viewer Tool

Creating a molecule viewer tool has several steps.

1. Download files from the [BioTopics website](#) and from edX.
2. Move or edit some of the files that you downloaded.
3. Upload a folder that contains all of the files that you downloaded and edited to your own file hosting site.
4. Create an HTML component that contains an `iframe` element in Studio. The `iframe` references the files that you upload to the file hosting site.

Download Files from BioTopics and edX

1. Create or download a .mol file for the molecule that you want to show. You can download a variety of .mol files from the [BioTopics website](#). Save the file in a place where you can easily find it.
2. Download the [MoleculeViewerFiles.zip](#) file from edX.
3. Unzip the [MoleculeViewerFiles.zip](#) file that you downloaded.

When you unzip the file, it contains a **MoleculeViewerFiles** folder with the following folders and files.

- data (folder)
- j2s (folder)
- js (folder)
- MoleculeViewer.html (file)

Move the .mol File and Edit the MoleculeViewer.html File

1. Move the .mol file that you downloaded from BioTopics into the **data** folder that you downloaded from edX.
2. Edit the MoleculeViewer.html file:
 - (a) In a text editor, open the MoleculeViewer.html file.
 - (b) In line 19 of the MoleculeViewer.html file, change **Example.mol** to the name of your .mol file. For example, if you downloaded the Glucose.mol file, line 19 in your file will look like the following:

```
script: "set antialiasDisplay; background black; load data/  
Glucose.mol;"
```
3. Save the MoleculeViewer.html file.

Upload Files to a Hosting Site

1. Make sure that your **MoleculeViewerFiles** folder contains the following folders and files.
 - data (folder): Earlier, you added a .mol file to this folder.
 - j2s (folder)
 - js (folder)
 - MoleculeViewer.html (file): Earlier, you changed line 19 in this file.
2. Upload the entire **MoleculeViewerFiles** folder to your file hosting site.

Note: Because this folder contains many files, uploading the folder may take several minutes, even over a fast connection.

Create a Component in Studio

1. In Studio, open the unit where you want to add the molecule viewer.
2. Under **Add New Component**, select **HTML**, and then select **IFrame Tool**.
3. In the component editor that opens, replace the existing content with your own text.

4. In the toolbar, select **HTML**.
5. In the **HTML Source Code** box, enter the following line in the place where you want the molecule viewer to appear.

```
<p><iframe name="moleculeiframe" src="https://path_to_folder/MoleculeViewerFiles/MoleculeViewer.html" width="500" height="500"></iframe></p>
```
6. Replace `path_to_folder` with the URL of your file hosting site. The revised line might look like this example.

```
<p><iframe name="moleculeiframe" src="https://myfiles.example.com/MoleculeViewerFiles/MoleculeViewer.html" width="500" height="500"></iframe></p>
```
7. Select **OK** to close the **HTML Source Code** box, and then select **Save**.
8. Select **Preview** to see your component as a student would see it.

10.25 Multiple Choice Problem

Note: EdX offers full support for this problem type.

The multiple choice problem type is a core problem type that can be added to any course. At a minimum, multiple choice problems include a question or prompt and several answer options. By adding hints, feedback, or both, you can give learners guidance and help when they work on a problem.

- *Overview*
 - [Example Multiple Choice Problem](#)
 - [Analyzing Performance on Multiple Choice Problems](#)
 - [Pedagogical Considerations for Multiple Choice Questions](#)
- *Adding a Multiple Choice Problem*
 - [Use the Simple Editor to Add a Multiple Choice Problem](#)
 - [Use the Advanced Editor to Add a Multiple Choice Problem](#)
- *Adding Feedback to a Multiple Choice Problem*
 - [Configuring Feedback in the Simple Editor](#)
 - [Configuring Feedback in the Advanced Editor](#)
 - [Customizing Feedback Labels](#)
- *Adding Hints to a Multiple Choice Problem*
 - [Configure Hints in the Simple Editor](#)
 - [Configure Hints in the Advanced Editor](#)
- *Awarding Partial Credit in a Multiple Choice Problem*
 - [Configure a Multiple Choice Problem to Award Partial Credit](#)

- *Multiple Choice Problem OLX Reference*
 - *Template*
 - *Elements*
- *Advanced Options for Multiple Choice Problems*
 - *Shuffle Answers in a Multiple Choice Problem*
 - *Targeted Feedback in a Multiple Choice Problem*
 - *Answer Pools in a Multiple Choice Problem*
 - *Using the Script Element*

For more information about the core problem types, see [Working with Problem Components](#).

10.25.1 Overview

In multiple choice problems, learners select one option from a list of answer options. Unlike [dropdown](#) problems, where the answer choices do not appear until the learner selects the dropdown arrow, answer choices for multiple choice problems are immediately visible directly below the question.

Multiple choice problems can also have several advanced options, such as reordering, or shuffling, the set of answer choices for each learner. For more information about these options, see [Advanced Options for Multiple Choice Problems](#).

Example Multiple Choice Problem

In the LMS, learners select a single answer option to complete a multiple choice problem. An example of a completed multiple choice problem follows.

Multiple Choice

1 point possible (graded)

This exercise first appeared in Harvard's PH278x: Human Health and Global Environmental Change course, Spring 2013

Lateral inhibition, as was first discovered in the horseshoe crab:

- is a property of touch sensation, referring to the ability of crabs to detect nearby predators.
- is a property of hearing, referring to the ability of crabs to detect low frequency noises.
- is a property of vision, referring to the ability of crabs' eyes to enhance contrasts. ✓
- has to do with the ability of crabs to use sonar to detect fellow horseshoe crabs nearby. ✗
- has to do with a weighting system in the crab's skeleton that allows it to balance in turbulent water.

Explanation

Horseshoe crabs were essential to the discovery of lateral inhibition, a property of vision present in horseshoe crabs as well as in humans that enables enhancement of contrast at edges of objects as was demonstrated in class. In 1967, Haldan Hartline received the Nobel prize for his research on vision and in particular his research investigating lateral inhibition using horseshoe crabs.

Submit

You have used 2 of 3 attempts



Save



Show Answer

✗ Incorrect (0/1 point)

To add the example problem illustrated above, you enter the following text and Markdown formatting in the simple editor in Studio.

```
>>Lateral inhibition, as was first discovered in the horseshoe crab:<<
()
  is a property of touch sensation, referring to the ability of crabs
  to detect nearby predators.
()
  is a property of hearing, referring to the ability of crabs to detect
  low frequency noises.
(x) is a property of vision, referring to the ability of crabs' eyes to
  enhance contrasts.
()
  has to do with the ability of crabs to use sonar to detect fellow
  horseshoe crabs nearby.
()
  has to do with a weighting system in the crab's skeleton that allows
  it to balance in turbulent water.

[Explanation]
Horseshoe crabs were essential to the discovery of lateral
inhibition, a property of vision present in horseshoe crabs as well as in
humans that enables enhancement of contrast at edges of objects as was
demonstrated in class. In 1967, Haldan Hartline received the Nobel prize
for his research on vision and in particular his research investigating
lateral inhibition using horseshoe crabs.
[Explanation]
```

The open learning XML (OLX) markup for this example problem follows.

```
<problem>
  <multiplechoiceresponse>
    <label>Lateral inhibition, as was first discovered in the horseshoe crab:</label>
    <choicegroup type="MultipleChoice">
      <choice correct="false">is a property of touch sensation, referring to
        the ability of crabs to detect nearby predators.</choice>
      <choice correct="false">is a property of hearing, referring to the
        ability of crabs to detect low frequency noises.</choice>
      <choice correct="false">is a property of vision, referring to the
        ability of crabs' eyes to enhance contrasts.</choice>
      <choice correct="true">has to do with the ability of crabs to use
        sonar to detect fellow horseshoe crabs nearby.</choice>
      <choice correct="false">has to do with a weighting system in the
        crab's skeleton that allows it to balance in turbulent water.</choice>
    </choicegroup>
    <solution>
      <div class="detailed-solution">
        <p>Explanation</p>
        <p>Horseshoe crabs were essential to the discovery of lateral
          inhibition, a property of vision present in horseshoe crabs as well
          as humans that enables enhancement of contrast at edges of objects
          as was demonstrated in class. In 1967, Haldan Hartline received the
          Nobel prize for his research on vision and in particular his
          research investigating lateral inhibition using horseshoe crabs.</p>
      </div>
    </solution>
  </multiplechoiceresponse>
</problem>
```

Analyzing Performance on Multiple Choice Problems

For the multiple choice problems in your course, you can use edX Insights to review aggregated learner performance data and examine the submitted answers. For more information, see [Using edX Insights](#).

Pedagogical Considerations for Multiple Choice Questions

EdX recommends the use, whenever possible, of authentic assessment rather than multiple choice questions for graded problems. The use of authentic assessment in online courses tends to lead to better learning outcomes. In addition, authentic assessment allows for infinite attempts, mastery learning, and more intellectual risk taking, which lead to substantially better learning outcomes.

Multiple choice questions do have these uses.

- Ungraded multiple choice questions can help students think about a concept in the context of knowledge transfer.
- For many subject areas, authentic assessments are either unavailable or prohibitively complex to use. In such courses, multiple choice questions can act as the only available fall back.

Fortunately, multiple choice questions are among the best studied in assessment literature. A few guidelines for the creation of such questions follow.

- Organize the set of answers logically. Use consistent phrasing for the answers, and when possible, parallel structure.

- Place as many of the words in the stem as possible, and keep the answers as concise as possible.
- The distractors should not be substantially shorter, longer, or use different structure than the correct answer. The answer options should be as consistent in structure, length, and phrasing as possible.
- Avoid using negatives (and especially double negatives) in the question and the answers.
- Test higher order thinking (comprehension and critical thinking). Avoid simple recall.
- If you specify a finite number of attempts, avoid trick questions and try to keep wording clear and unambiguous.
- Make all distractors plausible.
- Use “All of the above” and “None of the above” answer options with caution. If a learner can identify at least two correct answers, it can give away the answer with only partial comprehension.

10.25.2 Adding a Multiple Choice Problem

You add multiple choice problems in Studio by selecting the **Problem** component type and then using either the simple editor or the advanced editor to specify the prompt and the answer options.

- *Use the Simple Editor to Add a Multiple Choice Problem*
- *Use the Advanced Editor to Add a Multiple Choice Problem*

Note: You can begin work on the problem in the simple editor, and then switch to the advanced editor. However, after you save any changes you make in the advanced editor, you cannot switch back to the simple editor.

Use the Simple Editor to Add a Multiple Choice Problem

When you add a multiple choice problem, you can choose one of these templates.

- **Multiple Choice**
- **Multiple Choice with Hints and Feedback**

These templates include the Markdown formatting that you use in the *simple editor* to add a problem without, or with, hints and feedback. To use the *simple editor* to add a problem, follow these steps.

1. In the unit where you want to create the problem, under **Add New Component** select **Problem**.
 2. From the list of **Common Problem Types**, select the type of problem you want to add. Studio adds a template for the problem to the unit.
 3. Select **Edit**. The simple editor opens to a template that shows the Markdown formatting that you use for this problem type.
 4. Replace the guidance provided by the template to add your own text for the question or prompt, answer options, explanation, and so on.
- To format equations, you can use MathJax. For more information, see *Using MathJax for Mathematics*.
5. Select **Settings** to provide an identifying **Display Name** and define settings for the problem. For more information, see *Defining Settings for Problem Components*.
 6. Select **Save**.

Use the Advanced Editor to Add a Multiple Choice Problem

You can use the *advanced editor* to identify the elements of a multiple choice problem with OLX. For more information, see *Multiple Choice Problem OLX Reference*. To use the *advanced editor* to add a problem, follow these steps.

1. Follow steps 1-3 for creating the problem in the simple editor.
2. Select **Advanced Editor**. The advanced editor opens the template and shows the OLX markup that you can use for this problem type.
3. Replace the guidance provided by the template to add your own text. For example, replace the question or prompt, answer options, and explanation.
To format equations, you can use MathJax. For more information, see *Using MathJax for Mathematics*.
4. Update the OLX to add optional elements and attributes required for your problem.
5. Select **Settings** to provide an identifying **Display Name** and define settings for the problem. For more information, see *Defining Settings for Problem Components*.
6. Select **Save**.

10.25.3 Adding Feedback to a Multiple Choice Problem

For an overview of feedback in problems, see *Adding Feedback and Hints to a Problem*. You can add feedback for each of the answer options you provide in the problem. Use the following guidelines when providing feedback.

- Add feedback to incorrect answers to target common misconceptions and mistakes.
- Ensure feedback provides some guidance to the learner about how to arrive at the correct answer.
- Add feedback for the correct answer to reinforce why the answer is correct. Because learners are able to guess, ensure that feedback provides a reason why the answer is correct for learners who might have selected that answer by chance.

You can add feedback in a multiple choice problem using the simple editor or the advanced editor.

Configuring Feedback in the Simple Editor

You can configure feedback in the *simple editor*. When you add a multiple choice problem, select the template **Multiple Choice with Hints and Feedback**. This template has example feedback syntax that you can replace.

```
( ) answer {{Feedback for learners who select this answer.}}
```

For example, the following problem has feedback for every answer option.

```
>>Which of the following is an example of a vegetable?||You can select only one.  
→option.<<  
  
( ) apple {{An apple is the fertilized ovary that comes from an apple tree  
and contains seeds classifying it as a fruit.}}  
( ) pumpkin {{A pumpkin is the fertilized ovary of a squash plant and  
contains seeds classifying it as a fruit.}}  
(x) potato {{A potato is an edible part of a plant in tuber form and is  
classified as a vegetable}}  
( ) tomato {{Many people mistakenly think a tomato is a vegetable. However,  
because a tomato is the fertilized ovary of a tomato plant and contains  
seeds it is classified as a fruit.}}
```

Configuring Feedback in the Advanced Editor

In the advanced editor, you configure feedback with the following syntax.

```
<choice correct="false">Choice Label
  <choicehint>Feedback for when learner selects this answer.</choicehint>
</choice>
```

For example, the following problem has feedback for each answer.

```
<problem>
  <multiplechoiceresponse>
    <label>Which of the following is an example of a vegetable?</label>
    <description>You can select only one option.</description>
    <choicegroup type="MultipleChoice">
      <choice correct="false">apple
        <choicehint>An apple is the fertilized ovary that comes from an apple
          tree and contains seeds classifying it as a fruit.</choicehint>
      </choice>
      <choice correct="false">pumpkin
        <choicehint>A pumpkin is the fertilized ovary of a squash plant
          and contains seeds classifying it as a fruit.</choicehint>
      </choice>
      <choice correct="true">potato
        <choicehint>A potato is an edible part of a plant in tuber form and
          is classified as a vegetable.</choicehint>
      </choice>
      <choice correct="false">tomato
        <choicehint>Many people mistakenly think a tomato is a vegetable.
          However, because a tomato is the fertilized ovary of a tomato plant
          and contains seeds it is classified as a fruit.</choicehint>
      </choice>
    </choicegroup>
  </multiplechoiceresponse>
</problem>
```

Customizing Feedback Labels

By default, the feedback labels shown to learners are **Correct** and **Incorrect**. If you do not define feedback labels, learners see these terms when they submit an answer, as in the following example.

Incorrect: A pumpkin **is** the fertilized ovary of a squash plant **and** contains seeds classifying it **as** a fruit.

You can configure the problem to override the default labels. For example, you can configure a custom label for a specific wrong answer.

Not Quite: Many people mistakenly think a tomato **is** a vegetable. However,
 because a tomato **is** the fertilized ovary of a tomato plant **and** contains seeds
 it **is** classified **as** a fruit.

Note: The default labels **Correct** and **Incorrect** display in the learner's requested language. If you provide custom labels, they display as you define them to all learners. They are not translated into different languages.

Customize Feedback Labels in the Simple Editor

In the *simple editor*, you configure custom feedback labels with the following syntax.

```
( ) Answer {{Label::: Feedback for learners who select this answer.}}
```

That is, you provide the label text, followed by two colon (:) characters, before the feedback text.

For example, the following feedback is configured to use a custom label.

```
( ) tomato {{Not Quite::: Many people mistakenly think a tomato is a vegetable. However, because a tomato is the fertilized ovary of a tomato plant and contains seeds, it is a fruit.}}
```

Customize Feedback Labels in the Advanced Editor

In the *advanced editor*, you configure custom feedback labels with the following syntax.

```
<choice correct="true or false">Answer
  <choicehint label="Custom Label">Feedback for learners who select this
    answer.</choicehint>
</choice>
```

For example, the feedback for the following answer option is configured to use a custom label.

```
<choice correct="false">tomato
  <choicehint label="Not Quite">Many people mistakenly think a tomato is a
    vegetable. However, because a tomato is the fertilized ovary of a tomato
    plant and contains seeds, it is a fruit.</choicehint>
</choice>
```

10.25.4 Adding Hints to a Multiple Choice Problem

You can add hints to a multiple choice problem using the simple editor or the advanced editor. For an overview of hints in problems, see [Adding Feedback and Hints to a Problem](#).

Configure Hints in the Simple Editor

In the simple editor, you configure hints with the following syntax.

```
||Hint 1||
||Hint 2||
||Hint n||
```

Note: You can configure any number of hints. The learner views one hint at a time and views the next one by selecting **Hint** again.

For example, the following problem has two hints.

```
||A fruit is the fertilized ovary from a flower. ||
||A fruit contains seeds of the plant.||
```

Configure Hints in the Advanced Editor

In the advanced editor, you add the `<demandhint>` element immediately before the closing `</problem>` tag, and then configure each hint using the `<hint>` element.

```
.  
. .  
<demandhint>  
  <hint>Hint 1</hint>  
  <hint>Hint 2</hint>  
  <hint>Hint 3</hint>  
</demandhint>  
</problem>
```

For example, the following OLX for a multiple choice problem shows two hints.

```
.  
. .  
</multiplechoiceresponse>  
<demandhint>  
  <hint>A fruit is the fertilized ovary from a flower.</hint>  
  <hint>A fruit contains seeds of the plant.</hint>  
</demandhint>  
</problem>
```

10.25.5 Awarding Partial Credit in a Multiple Choice Problem

You can configure a multiple choice problem so that specific incorrect answers award learners partial credit for the problem. You must use the [advanced editor](#) to configure partial credit.

Note: Support for partial credit problems in courses on edx.org and edX Edge is provisional. Ensure that you test such problems thoroughly before releasing them to learners. For more information, contact your edX partner manager.

In the following example, the learner selected a wrong answer and received partial credit.

Multiple Choice
0.25/1 point (graded)

Which of the following countries has the largest population?

Brazil *

Germany

Indonesia

Russia

Submit

* Partially correct (0.25/1 point)

You can specify what percentage of the points for the problem a learner receives for an incorrect answer. If you do not specify the percentage, the system uses the default of 50%.

For an overview of partial credit in problems, see [Awarding Partial Credit for a Problem](#).

Configure a Multiple Choice Problem to Award Partial Credit

To configure a multiple choice problem to award partial credit for a specific answer, you add the following attributes to the problem OLX.

- Add the `partial_credit="points"` attribute to the `<multiplechoiceresponse>` element.
- For each answer that you intend to award partial credit, in the `<choice>` element set the value of the `correct` attribute to "partial".
- Optionally, define the percentage of the problem score to award for each answer. Add the `point_value` attribute to the `<choice>` element, and enter its value as a decimal. For example, add `point_value="0.25"` to award 25% of the points to learners who select that answer. The percentage awarded should reflect how close the learner has gotten to a full understanding of the concept. If you do not add the `point_value` attribute, the system uses the default of 50%.

For example, the following OLX shows a multiple choice problem that provides partial credit of 25% for an answer option.

```
<problem>
  <multiplechoiceresponse partial_credit="points">
    <label>Which of the following is a vegetable?</label>
    <choicegroup type="MultipleChoice">
      .
      .
      .
      <choice correct="partial" point_value="0.25">tomato </choice>
    </choicegroup>
```

```
</multiplechoiceresponse>
</problem>
```

10.25.6 Multiple Choice Problem OLX Reference

Note: You can also set attributes and options by adding a `<script>` element. For more information, see [Using the Script Element](#).

Template

```
<problem>
  <multiplechoiceresponse>
    <label>Question or prompt text</label>
    <description>Optional information about how to answer the question</description>
    <choicegroup type="MultipleChoice">
      <choice correct="false" name="a">Incorrect choice
        <choicehint>Hint for incorrect choice.</choicehint>
      </choice>
      <choice correct="true" name="b">Correct choice
        <choicehint>Hint for correct choice.</choicehint>
      </choice>
    </choicegroup>
    <solution>
      <div class="detailed-solution">
        <p>Optional header for the explanation or solution</p>
        <p>Optional explanation or solution text</p>
      </div>
    </solution>
  </multiplechoiceresponse>
  <demandhint>
    <hint>Hint 1</hint>
    <hint>Hint 2</hint>
  </demandhint>
</problem>
```

Elements

For multiple choice problems, the `<problem>` element can include this hierarchy of child elements.

```
<multiplechoiceresponse>
  <label>
  <description>
  <choicegroup>
    <choice>
      <choicehint>
    <solution>
  <demandhint>
    <hint>
```

In addition, standard HTML tags can be used to format text.

<multiplechoiceresponse>

Required. Indicates that the problem is a multiple choice problem.

Attributes

Attribute	Description
partial_credit	Optional. Specifies that the problem can award partial credit. If used, must be set to "points".

Children

- <label>
- <description>
- <choicegroup>
- <solution>

<label>

Required. Identifies the question or prompt. You can include HTML tags within this element.

Attributes

None.

Children

None.

<description>

Optional. Provides clarifying information about how to answer the question. You can include HTML tags within this element.

Attributes

None.

Children

None.

<choicegroup>

Required. Indicates the beginning of the list of answer options.

Attributes

Attribute	Description
type	Required. Must be set to "MultipleChoice".

Additional attributes are available to support *advanced options*.

Children

<choice>

<choice>

Required. Lists an answer option.

Attributes

Attribute	Description
correct	Indicates a correct, incorrect, or partially correct answer. <ul style="list-style-type: none"> When set to "true", the choice is a correct answer. At least one required. When set to "false", the choice is an incorrect answer. When set to "partial", the learner receives partial credit for selecting the answer. You can specify more than one correct or partially correct answer, but learners can select only one choice to submit as their answer.
point_value	When correct="partial", indicates the percentage, as a decimal, of the points the learner receives for selecting this option. If point_value is not specified for a partial credit answer, 50% is used by default.
name	A unique name that is used internally to refer to the choice.

Additional attributes are available to support *advanced options*.

Children

<choicehint>

<choicehint>

Optional. Specifies feedback for the answer.

Attributes

None.

Children

None.

<solution>

Optional. Identifies the explanation or solution for the problem, or for one of the questions in a problem that includes multiple questions.

This element contains an HTML division <div>. The division contains one or more paragraphs <p> of explanatory text.

<demandhint>

Optional. Specifies hints for the learner. For problems that include multiple questions, the hints apply to the entire problem.

Attributes

None.

Children

<hint>

<hint>

Required. Specifies additional information that learners can access if needed.

Children

None.

10.25.7 Advanced Options for Multiple Choice Problems

Multiple choice problems have several advanced options. You can change the order of answers in the problem, include explanations that appear when a learner selects a specific incorrect answer, or present a random set of choices to each learner. For more information, see the following sections.

- *Shuffle Answers in a Multiple Choice Problem*

- *Targeted Feedback in a Multiple Choice Problem*
- *Answer Pools in a Multiple Choice Problem*
- *Using the Script Element*

Shuffle Answers in a Multiple Choice Problem

Optionally, you can configure a multiple choice problem so that it shuffles the order of possible answers.

For example, one view of a problem could be as follows.

```
What Apple device competed with the portable CD player?

( ) The iPad
( ) Napster
( ) The iPod
( ) The vegetable peeler
```

Another view of the same problem, for a different learner or for the same learner on a subsequent view of the unit, could be as follows.

```
What Apple device competed with the portable CD player?

( ) The iPad
( ) The iPod
( ) The vegetable peeler
( ) Napster
```

You can also shuffle some answers, but not others. For example, you might want to include the answer “All of the above” and have it always appear at the end of the list, but shuffle the other answers.

You can configure the problem to shuffle answers using the simple editor or advanced editor. To shuffle the answers, you also edit the problem to set **Randomization** to a value other than **Never**. For more information, see [Randomization](#).

Use the Simple Editor to Shuffle Answers

You can configure the problem to shuffle answers in the [simple editor](#). To add shuffling to this problem, you add an exclamation point character ! between the parentheses formatting for the first answer option.

```
>>What Apple device competed with the portable CD player?<<
(!) The iPad
( ) Napster
(x) The iPod
( ) The vegetable peeler
```

To make the location of an answer fixed in a shuffled list, add @ between the parentheses formatting for that answer.

```
>>What Apple device competed with the portable CD player?<<
(!) The iPad
( ) Napster
(x) The iPod
( ) The vegetable peeler
(@) All of the above
```

You can combine symbols within the parentheses as necessary. For example, to show the correct answer in a fixed location, you can use both x and @.

```
(x@) The iPod
```

After you complete problem setup in the simple editor, select **Edit** and then **Settings** to specify an option other than **Never** for the **Randomization** setting.

Use the Advanced Editor to Shuffle Answers

You can configure the problem to shuffle answers by editing the OLX in the *advanced editor*.

To add shuffling to a problem, you add `shuffle="true"` to the `<choicegroup>` element.

```
<problem>
  <multiplechoiceresponse>
    <label>What Apple device competed with the portable CD player?</label>
    <choicegroup type="MultipleChoice" shuffle="true">
      <choice correct="false">The iPad</choice>
      <choice correct="false">Napster</choice>
      <choice correct="true">The iPod</choice>
      <choice correct="false">The vegetable peeler</choice>
    </choicegroup>
  </multiplechoiceresponse>
</problem>
```

To make the location of an answer fixed in a shuffled list, add `fixed="true"` to the `choice` element for the answer.

```
<problem>
  <multiplechoiceresponse>
    <label>What Apple device competed with the portable CD player?</label>
    <choicegroup type="MultipleChoice" shuffle="true">
      .
      .
      <choice correct="false" fixed="true">All of the above</choice>
    </choicegroup>
  </multiplechoiceresponse>
</problem>
```

Then, you select **Settings** to specify an option other than **Never** for the **Randomization** setting.

Targeted Feedback in a Multiple Choice Problem

You can configure a multiple choice problem so that explanations for specific answers are automatically shown to learners. You can use these explanations to guide learners towards the right answer. Therefore, targeted feedback is most useful for multiple choice problems for which learners are allowed multiple attempts.

Use the Advanced Editor to Configure Targeted Feedback

You configure the problem to provide targeted feedback by editing the OLX in the *advanced editor*.

- Add a `targeted-feedback` attribute to the `<multiplechoiceresponse>` element, with no value:
`<multiplechoiceresponse targeted-feedback="">`.

- Add an explanation-id attribute with a unique value to each of the `<choice>` elements: `<choice correct="false" explanation-id="feedback1">`.
- You can use the `<solution>` element for the correct answer.
- Add a `<targetedfeedbackset>` element after the `<multiplechoiceresponse>` element.
- Within `<targetedfeedbackset>`, add one or more `<targetedfeedback>` elements.
- Within each `<targetedfeedback>` element, add one of the unique identifying explanation-id attributes to map that feedback to a specific answer choice.
- Within each `<targetedfeedback>` element use HTML formatting, such as `<p></p>` tags, to enter your explanation for the specified answer option.

For example, the OLX for a multiple choice problem follows, showing a unique ID for each answer choice. This is immediately followed by OLX that defines the targeted feedback.

```

<problem>
  <multiplechoiceresponse targeted-feedback="">
    <label>What Apple device competed with the portable CD player?</label>
    <choicegroup type="MultipleChoice">
      <choice correct="false" explanation-id="feedback1">The iPad</choice>
      <choice correct="false" explanation-id="feedback2">Napster</choice>
      <choice correct="true" explanation-id="correct">The iPod</choice>
      <choice correct="false" explanation-id="feedback3">The vegetable peeler</choice>
    </choicegroup>
    <solution explanation-id="correct">
      <div class="detailed-solution">
        <p>The iPod directly competed with portable CD players.</p>
      </div>
    </solution>
  </multiplechoiceresponse>
  <targetedfeedbackset>
    <targetedfeedback explanation-id="feedback1">
      <div class="detailed-targeted-feedback">
        <p>Targeted Feedback</p>
        <p>The iPad came out later and did not directly compete with
          portable CD players.</p>
      </div>
    </targetedfeedback>
    <targetedfeedback explanation-id="feedback2">
      <div class="detailed-targeted-feedback">
        <p>Targeted Feedback</p>
        <p>Napster was not an Apple product.</p>
      </div>
    </targetedfeedback>
    <targetedfeedback explanation-id="feedback3">
      <div class="detailed-targeted-feedback">
        <p>Targeted Feedback</p>
        <p>Vegetable peelers do not play music.</p>
      </div>
    </targetedfeedback>
  </targetedfeedbackset>
</problem>

```

Answer Pools in a Multiple Choice Problem

You can configure a multiple choice problem so that a random subset of choices are shown to each learner. For example, you can add 10 possible choices to the problem, and each learner views a set of five choices.

The answer pool must have at least one correct answer. It can have more than one correct answer. In each set of choices shown to a learner, one correct answer is included. For example, you can configure two correct answers in the set of choices. One of the two correct answers is included in each set that a learner views.

Use the Advanced Editor to Configure Answer Pools

You configure the problem to provide answer pools by editing the OLX for the problem in the *advanced editor*.

- In the `<choicegroup>` element, add the `answer-pool` attribute, with the numerical value indicating the number of answer options to show to learners. For example, `<choicegroup answer-pool="4">`.
- If you include more than one correct answer among the options, for each correct answer add an `explanation-id` attribute with a unique value to the `<choice>` element: `<choice correct="false" explanation-id="correct1">`.
- If you include more than one correct answer among the options, for each `<solution>` element, add an `explanation-id` attribute and a value that maps back to a specific correct answer. For example, `<solution explanation-id="correct1">`.
- Place the `<solution>` elements within a `<solutionset>` element.

Note: If the choices include only one correct answer, you do not have to use the `explanation-id` in either the `<choice>` or `<solution>` element. You do still use the `<solutionset>` element to wrap the `<solution>` element.

For example, for the following multiple choice problem, a learner will see four choices. In each set, one of the choices will be one of the two correct choices. The explanation shown for the correct answer is the one with the same explanation ID.

```
<problem>
  <multiplechoiceresponse>
    <label>What Apple devices let you carry your digital music library in your pocket?</label>
    <description>You can select only one option.</description>
    <choicegroup type="MultipleChoice" answer-pool="4">
      <choice correct="false">The iPad</choice>
      <choice correct="false">Napster</choice>
      <choice correct="true" explanation-id="iPod">The iPod</choice>
      <choice correct="false">The vegetable peeler</choice>
      <choice correct="false">The iMac</choice>
      <choice correct="true" explanation-id="iPhone">The iPhone</choice>
    </choicegroup>
    <solutionset>
      <solution explanation-id="iPod">
        <div class="detailed-solution">
          <p>Explanation</p>
          <p>The iPod is Apple's portable digital music player.</p>
        </div>
      </solution>
      <solution explanation-id="iPhone">
        <div class="detailed-solution">
```

```

<p>Explanation</p>
<p>In addition to being a cell phone, the iPhone can store and play
your digital music.</p>
</div>
</solution>
</solutionset>
</multiplechoiceresponse>
</problem>

```

Using the Script Element

You can use the `<script>` element to programmatically set attributes and options for your multiple choice problems. You could use this feature to display different questions/answers depending on variable factors, like time of day, or randomly generated numbers.

Use the Advanced Editor to Configure the Script Element

You must use the *advanced editor* to configure a `<script>` element.

The contents of the `<script>` element must be enclosed in `<![CDATA[...]]>` markers, to indicate that the enclosed code should not be interpreted as XML.

The code in the `<script>` element is run on the server before the problem is shown to learners. Note that only Python script types are supported.

The following OLX example uses random numbers to generate different answer choices for each learner, and mathematical operators to determine each choice's correctness.

```

<problem>
  <script type="text/python">
    <![CDATA[
      random.seed(anonymous_student_id) # Use different random numbers for each_
      ↪student.
      a = random.randint(1,10)
      b = random.randint(1,10)
      c = a + b

      ok0 = c % 2 == 0 # check remainder modulo 2
      text0 = "$a + $b is even"

      ok1 = c % 2 == 1 #check remainder modulo 2
      text1 = "$a + $b is odd"
    ]]>
  </script>
  <multiplechoiceresponse>
    <label>Is $a+$b even or odd? Select the true statement.</label>
    <choicegroup type="MultipleChoice">
      <choice correct="$ok0">$text0 ... (should be $ok0)</choice>
      <choice correct="$ok1">$text1 ... (should be $ok1)</choice>
    </choicegroup>
  </multiplechoiceresponse>
</problem>

```

10.26 Multiple Choice and Numerical Input Problem

Note: EdX does not support this problem type.

You can create a problem that combines a multiple choice and numerical input problems. Students not only select a response from options that you provide, but also provide more specific information, if necessary.

The screenshot shows a problem titled "THE VALUE OF PI (1/1 points)". The problem statement is: "The numerical value of pi, rounded to two decimal points, is 3.24." Below the statement are two radio button options: "True." and "False. The correct value is ". A green checkmark icon is positioned to the right of the input field, indicating the answer is correct.

Note: Currently, students can only enter numerals in the text field. Students cannot enter words or mathematical expressions, which might be confusing to students who are accustomed to other edX numerical input fields.

You can make a calculator available to your learners on every unit page. For more information, see [Calculator Tool](#).

10.26.1 Create a Multiple Choice and Numerical Input Problem

To create a multiple choice and numerical input problem, follow these steps.

1. In the unit where you want to create the problem, click **Problem** under **Add New Component**, and then click the **Advanced** tab.
2. Click **Blank Advanced Problem**.
3. In the component that appears, click **Edit**.
4. In the component editor, paste the code from below.
5. Replace the example problem and response options with your own text.
6. Click **Save**.

10.26.2 Multiple Choice and Numerical Input Problem Code

```
<problem>
The numerical value of pi, rounded to two decimal places, is 3.24.
<choicetextresponse>
  <radiotextgroup>
    <choice correct="false">True.</choice>
    <choice correct="true">False. The correct value is <numtolerance_input answer=
"3.14"/>.</choice>
  </radiotextgroup>
</choicetextresponse>
</problem>
```

10.27 Notes Tool

Note: EdX offers full support for this tool.

The notes tool allows learners to highlight and make notes about what they read in the body of the course.

The screenshot shows a portion of the edX course interface. At the top, there is a navigation bar with icons for 'Previous', 'Next', and other course-related functions. Below this is a blue header bar with the word 'Discussions' and a speech bubble icon containing a large red 'X'. The main content area contains text about course discussions and a note-taking tool. A red box highlights a note in the text: 'To do before Friday: write personal intro and browse through / comment on other intros'. Below this, there are buttons for 'social', 'personal-intro', and 'discussions'. At the bottom of the page, there is a note asking learners to introduce themselves to the edX community, followed by a text input field and a pencil icon.

Note: The notes tool is available for text, including text in HTML components. However, the tool is currently not available for discussions, exercises, video transcripts, or PDF documents.

Learners can access their notes either in the body of the course or on a **Notes** page. On the **Notes** page, a learner can see all the notes that she has made during the course. The page also contains links to the location of the notes in the course body.

The screenshot shows the 'Notes' section of the edX platform. At the top, there's a navigation bar with tabs like 'Dashboard', 'Courses', 'Discussions', 'Help', 'Programs', and 'Notes'. The 'Notes' tab is selected. Below the navigation is a search bar with the placeholder 'Search notes for...' and a magnifying glass icon.

The main area is titled 'Notes' and describes it as 'Highlights and notes you've made in course content'. It includes a 'VIEW NOTES BY:' dropdown set to 'Recent Activity' and a note count 'Showing 1-10 out of 10 total'.

Two notes are listed:

- Note 1:** 'Make your first post in this demo course by introducing yourself to the edX community.'
 - Commented by 'You commented...' with the note: 'To do before Friday: write personal intro and browse through / comment on other intros'
 - Noted in 'Course Discussions'
 - Last edited on Jan 26, 2016 at 23:23 UTC
 - Tags: social, personal-intro, discussions
- Note 2:** 'study session at a local coffee shop, cafe, library, or school.'
 - Commented by 'You commented...' with the note: 'Check on available rooms at library for Thursday evening'
 - Noted in 'Social Media'
 - Last edited on Jan 26, 2016 at 23:18 UTC
 - Tags: social, study_group

At the bottom left, there's a link 'join the edX Meetup Community'.

You must enable the Notes tool before learners can use it. To enable the Notes tool, follow these steps.

1. In Studio, select **Settings**, and then **Advanced Settings**.
2. In the **Enable Notes** field, enter `true`.
3. Select **Save Changes**.

For more information about the ways learners can use notes, see [Taking Notes in an edX Course](#).

10.28 Numerical Input Problem

Note: EdX offers full support for this problem type.

The numerical input problem type is a core problem type that can be added to any course. At a minimum, numerical input problems include a question or prompt and a response field for a numeric answer. By adding hints, feedback, or both, you can give learners guidance and help when they work on a problem.

- *Overview*
 - [Example Numerical Input Problem](#)
 - [Analyzing Performance on Numerical Input Problems](#)
- *Adding a Numerical Input Problem*
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- Adding Multiple Correct Responses
- Specifying an Answer Range
- Adding Feedback to a Numerical Input Problem
 - Configure Feedback in the Simple Editor
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- Add Text after the Numeric Response Field
- Numerical Input Problem OLX Reference
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For more information about the core problem types, see *Working with Problem Components*.

10.28.1 Overview

In numerical input problems, learners enter numbers or specific and relatively simple mathematical expressions to answer a question. The LMS automatically converts the answer that learners enter into a symbolic expression that appears below the response field.

Responses for numerical input problems can include integers, fractions, and constants such as pi and g. Responses can also include text representing common functions, such as square root (sqrt) and log base 2 (log2), as well as trigonometric functions and their inverses, such as sine (sin) and arcsine (arcsin). For these functions, learners enter text that is converted into mathematical symbols. The following example shows a response entered by a learner and the numerical expression that results.

The image shows a screenshot of a numerical input problem. At the top, there is a text input field containing the expression "n*x^(n-1)". Below the input field, the converted numerical expression "n · xⁿ⁻¹" is displayed in a larger, bold font.

For more information about how learners enter expressions, see *Completing Mathematical and Scientific Assignments* in the *EdX Learner’s Guide* or *Completing Mathematical and Scientific Assignments* in the *Open edX Learner’s Guide*.

Some of the options for numerical input problems include the following.

- You can specify a correct answer explicitly or use a Python script.

- You can specify a margin of error, or tolerance, for the answers to numerical input problems so that learners' responses do not have to be exact.

Note: You can make a calculator tool available to your learners on every unit page. For more information, see [Calculator Tool](#).

Example Numerical Input Problem

In the LMS, learners enter a value into a response field to complete a numerical input problem. An example of a completed numerical input problem follows.

Numerical Input with Hints and Feedback

1/1 point (graded)

In what base is the decimal numeral system?

✓

10

Answer
Correct: The decimal numeral system is in base ten.

Submit

You have used 1 of 5 attempts

✓ Correct (1/1 point)

To add the example problem illustrated above, in Studio you use the simple editor to enter the following text and Markdown formatting.

```
>>In what base is the decimal numeral system?<<  
=10 {{The decimal numeral system is in base ten.}}
```

The open learning XML (OLX) markup for this example numerical input problem follows.

```
<problem>  
  <numericalresponse answer="10">  
    <label>In what base is the decimal numeral system?</label>
```

```
<formulaequationinput/>
<solution>
  <div class="detailed-solution">
    <p>Explanation</p>
    <p>The decimal numeral system is base ten.</p>
  </div>
</solution>
</numericalresponse>
</problem>
```

Analyzing Performance on Numerical Input Problems

For the numerical input problems in your course, you can use edX Insights to review aggregated learner performance data and examine submitted answers. For more information, see [Using edX Insights](#).

10.28.2 Adding a Numerical Input Problem

You add numerical input problems in Studio by selecting the **Problem** component type and then using either the simple editor or the advanced editor to specify the prompt and the acceptable answer or answers.

- *Use the Simple Editor to Add a Numerical Input Problem*
- *Use the Advanced Editor to Add a Numerical Input Problem*

Note: You can begin work on the problem in the simple editor, and then switch to the advanced editor. However, after you save any changes you make in the advanced editor, you cannot switch back to the simple editor.

Before you add a numerical input problem, consider the following features and limitations of the simple and advanced editors.

- If your problem text contains italics, bold, or special characters, the simple editor does not support these values. Use the advanced editor to add an HTML paragraph (`<p>`) element and HTML formatting tags as needed.
- If your problem contains a Python script, use the advanced editor.

For example, you must use the advanced editor to define the following numerical input problem. It contains two questions, one of which relies on character formatting, and the other that uses a Python script.

Numerical Input

2/2 points (graded)

Enter the value of the standard gravity constant g , measured in m/s².

What is the answer to the question above?

Give your answer to at least two decimal places.

9.81



9.81

What is the distance in the plane between the points $(\pi, 0)$ and $(0, e)$?

You can type math.

$\text{sqrt}((\pi-0)^2+(0-e)^2)$



$\sqrt{(\pi - 0)^2 + (0 - e)^2}$

The OLX for this example follows.

Note: The second question in the following example includes a Python script. When you add a script to a problem component, do not add to or change its internal indentation. A “jailed code” error message appears when you save the problem in Studio if the `<script>` element is indented.

```
<problem>
    <numericalresponse answer="9.80665">
        <p>Enter the value of the standard gravity constant <i>g</i>,
        measured in m/s2.</p>
        <label>What is the answer to the question above?</label>
        <description>Give your answer to at least two decimal places.</description>
        <responseparam type="tolerance" default="0.01" />
        <formulaequestioninput />
    <script type="loncapa/python">
        computed_response = math.sqrt(math.fsum([math.pow(math.pi, 2), math.pow(math.e, 2)]))
    </script>
    <solution>
        <div class="detailed-solution">
            <p>Explanation</p>
            <p>The standard gravity constant is defined to be precisely
            9.80665 m/s2. This is 9.80 to two decimal places.
            Entering 9.8 also works.</p>
        </div>
    </solution>
</problem>
```

```

        </div>
    </solution>
</numericalresponse>

<numericalresponse answer="$computed_response">
    <label>What is the distance in the plane between the points (pi, 0)
        and (0, e)?</label>
    <description>You can type math.</description>
    <responseparam type="tolerance" default="0.0001" />
    <formulaequationinput />
    <solution>
        <div class="detailed-solution">
            <p>Explanation</p>
            <p>By the distance formula, the distance between two points in
                the plane is the square root of the sum of the squares of the
                differences of each coordinate. Even though an exact numerical
                value is checked in this case, the easiest way to enter this
                answer is to type <code>sqrt(pi^2+e^2)</code> into the editor.
                Other answers like <code>sqrt((pi-0)^2+(0-e)^2)</code> also
                work.</p>
        </div>
    </solution>
</numericalresponse>
</problem>

```

For more information about including a Python script in a problem, see [Write-Your-Own-Grader Problem](#).

Use the Simple Editor to Add a Numerical Input Problem

When you add a numerical input problem, you can choose one of these templates.

- **Numerical Input**
- **Numerical Input with Hints and Feedback**

These templates include the Markdown formatting that you use in the simple editor to add a problem without, or with, hints and feedback. To use the *simple editor* to add a problem, follow these steps.

1. In the unit where you want to create the problem, under **Add New Component** select **Problem**.
2. From the list of **Common Problem Types**, select the type of problem you want to add. Studio adds a template for the problem to the unit.
3. Select **Edit**. The simple editor opens to a template that shows the Markdown formatting that you use for this problem type.
4. Replace the guidance provided by the template to add your own text for the question or prompt, answer options, explanation, and so on.

To format equations, you can use MathJax. For more information, see [Using MathJax for Mathematics](#).

5. Select **Settings** to provide an identifying **Display Name** and define settings for the problem. For more information, see [Defining Settings for Problem Components](#).
6. Select **Save**.

Use the Advanced Editor to Add a Numerical Input Problem

You can use the advanced editor to identify the elements of a numerical input problem with OLX. For more information, see [Numerical Input Problem OLX Reference](#). To use the [advanced editor](#) to add a problem, follow these steps.

1. Follow steps 1-3 for creating the problem in the simple editor.
2. Select **Advanced Editor**. The advanced editor opens the template and shows the OLX markup that you can use for this problem type.
3. Replace the guidance provided by the template to add your own text. For example, replace the question or prompt, answer options, and explanation.
To format equations, you can use MathJax. For more information, see [Using MathJax for Mathematics](#).
4. Update the OLX to add optional elements and attributes required for your problem.
5. Select **Settings** to provide an identifying **Display Name** and define settings for the problem. For more information, see [Defining Settings for Problem Components](#).
6. Select **Save**.

10.28.3 Adding a Tolerance, Multiple Correct Responses, or a Range

To give learners the option to receive full credit for a close approximation of the correct answer, and to support a wide range of possible correct numerical answers, you can specify a tolerance for the correct answer, multiple individual correct answers, or a range of values to mark as correct for the numerical input problem type.

- [Adding a Tolerance](#)
- [Adding Multiple Correct Responses](#)
- [Specifying an Answer Range](#)

Adding a Tolerance

You can specify a margin of error or tolerance for learner responses. You can specify a percentage, number, or range.

Add a Tolerance in the Simple Editor

To add a tolerance in the simple editor you use the following Markdown formatting.

- To specify a number on either side of the correct answer, after the answer value add `+{number}`. For example, to include a tolerance of 5, add `+5`.
- To specify a percentage on either side of the correct answer, after the answer value add `+{number}%`. For example, to include a 2% tolerance, add `+2%`.

Add a Tolerance in the Advanced Editor

To add a tolerance in the advanced editor you include a `<responseparam>` element with a `type="tolerance"` attribute and a `default` attribute set to either a number or a percentage value.

The following example shows a problem with a decimal tolerance.

```
<problem>
  <numericalresponse answer="ANSWER (NUMBER)">
    <label>Question text</label>
    <responseparam type="tolerance" default=".02" />
    <formulaequationinput />
  </numericalresponse>
</problem>
```

The following example shows a problem with a percentage tolerance.

```
<problem>
  <numericalresponse answer="ANSWER (NUMBER)">
    <label>Question text</label>
    <responseparam type="tolerance" default="3%" />
    <formulaequationinput />
  </numericalresponse>
</problem>
```

Adding Multiple Correct Responses

You can specify more than one specific, correct response for numerical input problems. To do this, you can use the simple editor or the advanced editor.

If you specify multiple correct responses, you cannot also specify a tolerance, a range, or a text string as correct answers. For example, when you define multiple correct responses, you can specify a numeric value for each correct answer but not a tolerance, range, or text string.

Add Multiple Correct Responses in the Simple Editor

To specify additional correct responses in the simple editor, include `or=` before each additional correct response.

```
>>How many miles away from Earth is the sun?||Use scientific notation to answer.<<
= 9.3*10^7
or= 9.296*10^7
```

Add Multiple Correct Responses in the Advanced Editor

To specify an additional correct response in the advanced editor, within the `<numericalresponse>` element add the `<additional_answer />` element with an `answer=""` attribute value.

```
<problem>
  <numericalresponse answer="9.3*10^7">
    <label>How many miles away from Earth is the sun?</label>
    <description>Use scientific notation to answer.</description>
    <additional_answer answer="9.296*10^7"/>
    <formulaequationinput/>
  </numericalresponse>
</problem>
```

Specifying an Answer Range

You can specify an answer range so that any learner response within that range is marked correct. To format an answer range, you provide the starting and ending values and then separate them with a comma character (,). You then surround the range with bracket ([]) or parentheses characters (()), or a combination of one bracket and one parenthesis.

- Use a bracket to include the number next to it in the range, as in a less than or equal to, or greater than or equal to, inequality.
- Use a parenthesis to exclude the number from the range, as in a less than or greater than inequality.

For example, to identify the correct answers as 5, 6, or 7, but not 8, specify [5 , 8) . To identify the correct answers as 6, 7, and 8, but not 5, specify (5 , 8] .

To specify a range in the simple editor, you enter the complete, formatted range after the equals sign: = [5 , 8) or = (5 , 8] .

To specify a range in the advanced editor, you enter the complete, formatted range in the <numericalresponse> element as the value for the answer attribute: <numericalresponse answer=" [5 , 8) " > or <numericalresponse answer=" (5 , 8] " >

10.28.4 Adding Feedback to a Numerical Input Problem

For an overview of feedback in problems, see *Adding Feedback and Hints to a Problem*. In numerical input problems, you can provide feedback for correct responses. If you define multiple correct responses, you can define feedback for each response.

Note: You cannot provide feedback for incorrect answers in numerical input problems.

In numerical input problems, use feedback to reinforce the process used to arrive at the correct answer.

Configure Feedback in the Simple Editor

You can configure feedback in the simple editor. When you add a numerical input problem, select the template **Numerical Input with Hints and Feedback**. This template has example formatted feedback that you can replace with your own text.

In the simple editor, you configure feedback for a numerical input problem with the following Markdown formatting.

```
=Correct Answer {{Feedback for the correct answer.}}
```

For example, the following problem has feedback for the correct answer.

```
>>What is the arithmetic mean for the following set of numbers? (1, 5, 6, 3, 5)<<  
=4 {{The mean for this set of numbers is 20 / 5 which equals 4.}}
```

If you define multiple correct responses, you can define feedback for each response.

Configure Feedback in the Advanced Editor

In the advanced editor, you configure answer feedback with the following syntax.

```
<problem>
  <numericalresponse answer="Correct Answer">
    <label>Question text</label>
    <formulaeinput />
    <correcthint>Feedback for the correct answer</correcthint>
  </numericalresponse>
</problem>
```

For example, the following problem has feedback for the correct answer.

```
<problem>
  <numericalresponse answer="4">
    <label>What is the arithmetic mean for the following set of numbers?
      (1, 5, 6, 3, 5)</label>
    <formulaeinput />
    <correcthint>The mean for this set of numbers is 20 / 5 which equals 4.</
    ↵correcthint>
  </numericalresponse>
</problem>
```

If you define multiple correct responses, you can define feedback for each response.

Customizing Feedback Labels

By default, the feedback label shown to learners is **Correct**. If you do not define a feedback label, learners see this term when they submit a correct answer, as in the following example.

```
Correct: The mean for this set of numbers is 20 / 5 which equals 4.
```

You can configure the problem to override the default label. For example, you can configure a custom label for the answer.

```
Good job: The mean for this set of numbers is 20 / 5 which equals 4.
```

Note: The default label, **Correct**, displays in the learner's requested language. If you provide a custom label, it displays as you define it to all learners. It is not translated into different languages.

Customize a Feedback Label in the Simple Editor

In the simple editor, you configure a custom feedback label with the following syntax.

```
=4 {{Label:: Feedback}}
```

That is, you provide the label text, followed by two colon (:) characters, before the feedback text.

For example, the following feedback is configured to use a custom label.

```
=4 {{Good Job:: The mean for this set of numbers is 20 / 5 which equals 4.}}
```

Customize a Feedback Label in the Advanced Editor

In the advanced editor, you configure custom feedback labels with the following syntax.

```
<correcthint label="Custom Label">Feedback</correcthint>
```

For example, the following feedback is configured to use a custom label.

```
<correcthint label="Good Job">The mean for this set of numbers is 20 / 5 which equals  
→ 4.</correcthint>
```

10.28.5 Adding Hints to a Numerical Input Problem

You can add hints to a numerical input problem using the simple editor or the advanced editor. For an overview of hints in problems, see [Adding Feedback and Hints to a Problem](#).

Configure Hints in the Simple Editor

In the simple editor, you configure hints with the following syntax.

```
||Hint 1||  
||Hint 2||  
||Hint n||
```

Note: You can configure any number of hints. The learner views one hint at a time and views the next one by selecting **Hint** again.

For example, the following problem has two hints.

```
||A fruit is the fertilized ovary from a flower.||  
||A fruit contains seeds of the plant.||
```

Configure Hints in the Advanced Editor

In the advanced editor, you add the `<demandhint>` element immediately before the closing `</problem>` tag, and then configure each hint using the `<hint>` element.

```
.  
. .  
<demandhint>  
  <hint>Hint 1</hint>  
  <hint>Hint 2</hint>  
  <hint>Hint 3</hint>  
</demandhint>  
</problem>
```

For example, the following OLX for a multiple choice problem shows two hints.

```
.  
. .  
</multiplechoiceresponse>  
<demandhint>  
  <hint>A fruit is the fertilized ovary from a flower.</hint>
```

```
<hint>A fruit contains seeds of the plant.</hint>
</demandhint>
</problem>
```

10.28.6 Awarding Partial Credit in a Numerical Input Problem

You can configure a numerical input problem to award partial credit to learners who submit an answer that is close or related to the correct answer. You must use the *advanced editor* to configure partial credit.

Note: Support for partial credit problems in courses on edx.org and edX Edge is provisional. Ensure that you test such problems thoroughly before releasing them to learners. For more information, contact your edX partner manager.

In the following example, the learner entered an answer that was close to the correct answer and received partial credit.

Numerical Input
0.5/1 point (graded)

How many miles away from Earth is the sun? Use scientific notation to answer.

9.2*10⁷  Answer: 9.3*10⁷

9.2 · 10⁷

Explanation
The sun is 93,000,000, or 9.3*10⁷, miles away from Earth.

Submit

 Partially correct (0.5/1 point)

For an overview of partial credit in problems, see *Awarding Partial Credit for a Problem*.

You can use the following methods to award partial credit in a numerical input problem.

- *Identifying Close Answers*
- *Awarding Partial Credit for Answers in a List*

Note: You can use these methods of awarding partial credit individually or in combination.

Identifying Close Answers

You can configure a numerical input problem so that answers that are close to the correct answer receive partial credit. To do so, you configure the tolerance for incorrect answers. Learners receive partial credit for close answers based on the tolerance. By default, the tolerance is multiplied by 2 and the following rules are applied.

- An answer within the tolerance receives 100% of the points for the problem.
- An answer within or equal to 2x of the tolerance receives 50%.
- An answer more than 2x the outside of the tolerance receives 0%.

You can optionally specify a different multiplier for the tolerance. For example, you could set the multiplier to 3. In this case, the following rules apply.

- An answer within the tolerance receives 100% of the points for the problem.
- An answer within or equal to 3x of the tolerance receives 50%.
- An answer more than 3x outside of the tolerance receives 0%.

Configure Close Answers for a Numerical Input Problem

To configure a numerical input problem to award partial credit for close answers, you add the following attributes to the problem XML.

- Add the `partial_credit="close"` attribute to the `<numericalresponse>` element.
You can use close answers in combination with a list. Set the attribute to `partial_credit="close, list"`.
- Optionally, add the `partial_range` attribute to the `<responseparam>` element and set its value to the tolerance multiplier. If you do not set the `partial_range` attribute, 2 is used as the tolerance multiplier.

For example, the following OLX shows a numerical problem that provides partial credit for close answers.

```
<problem>
  <numericalresponse answer="9.3*10^7" partial_credit="close">
    <label>How many miles away from Earth is the sun?</label>
    <description>Use scientific notation to answer.</description>
    <formulaequationinput/>
    <responseparam type="tolerance" default="1%" partial_range="3"/>
  </numericalresponse>
</problem>
```

Awarding Partial Credit for Answers in a List

For some numerical input problems, mistakes do not help a learner arrive at the correct answer. For example, a small mistake can lead to negative instead of positive results, or to an answer that is off by a square root or numerical factor.

For these types of problems, you can configure a list of wrong answers that receive partial credit. Learners who submit answers that are on the list receive 50% of the problem's points.

Configure a List for a Numerical Input Problem

To configure a numerical input problem to award partial credit for answers in a list, you add the following attributes to the problem XML.

- Add the `partial_credit="list"` attribute to the `<numericalresponse>` element. You can use a list in combination with close answers. Set the attribute to `partial_credit="close, list"`.
- Add the `partial_answers` attribute to the `<responseparam>` element. Set its value to one or more answers that should earn 50% of the problem's points. Separate multiple values by a comma (,).

For example, the following XML shows the numerical problem template updated to provide partial credit for a different answer.

```
<problem>
  <numericalresponse answer="9.3*10^7" partial_credit="close">
    <label>How many miles away from Earth is the sun?</label>
    <description>Use scientific notation to answer.</description>
    <formulaequationinput />
    <responseparam partial_answers="150*10^6"/>
  </numericalresponse>
</problem>
```

10.28.7 Add Text after the Numeric Response Field

You might want to include a word, phrase, or sentence after the response field in a numerical input problem to help guide your students or resolve ambiguity.

How far is 8 miles in kilometers, to two decimal places?

km ?

According to the Pew Research Center's Internet and American Life Project, what percentage of the world's population had a cellular phone as of May 2013?

% ?

What is the strength of Earth's gravity, to two decimal places?

m/s^2 ?

To do this, you use the advanced editor.

In the problem, locate the `formulaequationinput` element. This element creates the response field for the problem and is a child of the `numericalresponse` element.

To add text after the response field, add the `trailing_text` attribute together with the symbol or text that you want to use inside the `formulaequationinput` element. An example problem follows with three questions that use this attribute.

Note: You can use MathJax inside the `trailing_text` attribute, as the third question in this example shows. You cannot use HTML inside this attribute.

```
<problem>
    <numericalresponse answer="12.87">
        <label>How far is 8 miles in kilometers?</label>
        <formulaequationinput trailing_text="km" />
    </numericalresponse>

    <numericalresponse answer="91">
        <label>According to the Pew Research Center's Internet and American Life Project, what percentage of the world's population had a cellular phone as of May 2013?</label>
        <formulaequationinput trailing_text="%" />
    </numericalresponse>

    <numericalresponse answer="9.81">
        <label>What is the strength of Earth's gravity, to two decimal places?</label>
        <formulaequationinput trailing_text="\u2212(m/s\u00b2)" />
    </numericalresponse>
</problem>
```

10.28.8 Numerical Input Problem OLX Reference

Templates

The following templates represent problems without, and with, a Python script.

Problem with No Tolerance

```
<problem>
    <numericalresponse answer="ANSWER (NUMBER)">
        <label>Question text</label>
        <description>Optional tip</description>
        <formulaequationinput />
        <correcthint>Feedback for the correct answer.</correcthint>
        <solution>
            <div class="detailed-solution">
                <p>Explanation</p>
                <p>TEXT OF SOLUTION</p>
            </div>
        </solution>
    </numericalresponse>
</problem>
```

Answer Created Using a Script

Note: The following example includes a Python script. When you add a script to a problem component, make sure that it is not indented. A “jailed code” error message appears when you save the problem in Studio if the script element

is indented.

```
<problem>
    <numericalresponse answer="$computed_response">
        <label>Question text</label>
        <description>Optional tip</description>
        <responseparam type="tolerance" default="0.0001" />
    <script type="loncapa/python">
        computed_response = math.sqrt(math.fsum([math.pow(math.pi, 2), math.pow(math.e, 2)]))
    </script>
    <formulaequationinput />
    <correcthint>Feedback for the correct answer.</correcthint>
    <solution>
        <div class="detailed-solution">
            <p>Explanation</p>
            <p>TEXT OF SOLUTION</p>
        </div>
    </solution>
    </numericalresponse>
</problem>
```

Elements

For numerical input problems, the `<problem>` element can include this hierarchy of child elements.

```
<numericalresponse>
    <label>
    <description>
    <formulaequationinput>
    <additional_answer>
    <correcthint>
    <responseparam>
    <script>
    <solution>
    <demandhint>
        <hint>
```

In addition, standard HTML tags can be used to format text.

```
<numericalresponse>
```

Required. Indicates that the problem is a numerical input problem.

The `<numericalresponse>` element is similar to the `<formularesponse>` element used by the *math expression input* problem type, but the `<numericalresponse>` element does not allow unspecified variables.

Attributes

Attribute	Description
<code>answer</code>	Required. The correct answer to the problem, given as a mathematical expression.
<code>partial_credit</code>	Optional. Specifies the type of partial credit given. <code>close</code> , <code>list</code> , or a combination of both in any order separated by a comma (,).

Note: If you include a variable name preceded with a dollar sign (\$) in the problem `answer`, you can include a script in the problem that computes the expression in terms of that variable.

The grader evaluates the answer that you provide and the learner's response in the same way. The grader also automatically simplifies any numeric expressions that you or a learner provides. Answers can include simple expressions such as "0.3" and "42", or more complex expressions such as "1/3" and "sin(pi/5)".

Children

- `<label>`
- `<description>`
- `<formulaequationinput>`
- `<additional_answer>`
- `<responseparam>`
- `<correcthint>`
- `<script>`
- `<solution>`

`<label>`

Required. Identifies the question or prompt. You can include HTML tags within this element.

Attributes

None.

Children

None.

`<description>`

Optional. Provides clarifying information about how to answer the question. You can include HTML tags within this element.

Attributes

None.

Children

None.

<formulaequationinput>

Required. Creates a response field in the LMS where learners enter a response.

Note: Some older problems use a `<textline math="1" />` element instead of `<formulaequationinput>`. However, the `<textline math="1" />` element has been deprecated. All new problems should use the `<formulaequationinput>` element.

Attributes

Attribute	Description
<code>size</code>	Optional. Defines the width, in characters, of the response field in the LMS.
<code>trailing_text</code>	Optional. Specified text to appear immediately after the response field.

Children

None.

<additional_answer>

Optional. Specifies an additional correct answer for the problem. A problem can contain an unlimited number of additional answers.

Attributes

Attribute	Description
<code>answer</code>	Required. The alternative correct answer.

Children

`correcthint`

<responseparam>

Specifies a tolerance, or margin of error, for an answer.

Attributes

Attribute	Description
type	Optional. "tolerance" defines a tolerance for a number.
default	Optional. A number or a percentage specifying a numerical or percent tolerance.
partial_range	Optional. For partial credit problems of type="close", a multiplier for the tolerance. Default is 2.
partial_answers	Optional. For partial credit problems of type="list", a comma-separated list of values that are to receive 50% credit.

Children

None.

<correcthint>

Optional. Specifies feedback to appear after the learner submits the correct answer.

Attributes

Attribute	Description
label	Optional. The text of the custom feedback label.

Children

None.

<script>

Optional. Specifies a script that the grader uses to evaluate a learner's response. A problem behaves as if all of the code in all of the <script> elements were in a single <script> element. Specifically, any variables that are used in multiple <script> elements share a namespace and can be overridden.

As with all Python, indentation matters, even though the code is embedded in XML.

Attributes

Attribute	Description
type	Required. Must be set to loncapa/python.

Children

None.

<solution>

Optional. Identifies the explanation or solution for the problem, or for one of the questions in a problem that contains more than one question.

This element contains an HTML division `<div>`. The division contains one or more paragraphs `<p>` of explanatory text.

<demandhint>

Optional. Specifies hints for the learner. For problems that include multiple questions, the hints apply to the entire problem.

Attributes

None.

Children

<hint>

<hint>

Required. Specifies additional information that learners can access if needed.

Attributes

None.

Children

None.

10.29 Open Response Assessments

Note: EdX offers full support for this problem type.

Open response assessments (ORA), sometimes also called peer assessments, are a flexible assignment type in which learners answer questions that might not have definite answers. Learners submit text responses or short essays. You can also require learners to submit an image or other type of file to accompany their written responses.

After submitting their original responses, learners are guided through a series of assessment steps that can include a training step, peer assessment, self assessment, and staff assessment.

10.29.1 Introduction to Open Response Assessments

In open response assessments (ORA), learners submit essay responses and then go through a series of assessment steps (such as peer assessment and self assessment) to complete the assignment.

Note: Open response assessments that are visible to all learners do not respect cohorts. In other words, it is possible for learners in one cohort to be asked to grade responses for learners in another cohort. If you want to make an open response assessment divided by cohort, you must create that assessment in a course component that is defined as cohort-specific. For more information about cohorts and creating cohort-specific course content, see [Using Cohorts in Your Courses](#) and [Creating Cohort-Specific Course Content](#).

The following topics provide conceptual information about open response assessments.

- [Elements of an Open Response Assessment](#)
- [How Scores for Open Response Assessments Are Calculated](#)
- [Best Practices for Open Response Assessments](#)

For information about creating and managing open response assessments, including step by step instructions, see the following sections.

- [Create an Open Response Assessment Assignment](#)
- [Managing Open Response Assessment Assignments](#)
- [Accessing Metrics for ORA Assignments](#)

For information about the learner experience with open response assessments, see [Completing Essay Assignments](#) in the *edX Guide for Learners*.

Elements of an Open Response Assessment

When you create an open response assessment assignment, you include several elements.

- One or more *prompts*, or questions, that learners answer.
- A *rubric*. One rubric is used to grade all the prompts in the assessment.
- One or more *assessment steps*. Assignments can include a learner training step, a peer assessment step, a self assessment step, and a staff assessment step.

Note: If you include a learner training step, you must also include a peer assessment step. The learner training step must come first, before the peer and self assessment steps. If you include a staff assessment step, it should be the final step in the assignment.

For step-by-step instructions for creating an open response assessment, see [Create an Open Response Assessment Assignment](#).

Prompts

A **prompt** is the question that you want your learners to answer. You can add more than one prompt in an ORA assignment. In addition to requiring a written response, you can require or allow learners to upload an image or other type of file to accompany their written response.

Within each prompt, you can include helpful information for your learners, such as the approximate number of words or sentences that their responses should have, the types of files that they can upload, or what they can expect after they submit their responses. For more information, see [Step 2. Add Prompts](#).

In the learner view of the assignment, each prompt appears above the field where learners enter their responses. For more information, see [The Steps in an Open Response Assessment](#).

Rubric

Your assignment must include a **rubric**. Grading for every type of assessment in an ORA assignment (self, peer, or staff) is done by comparing each response against the same rubric. You add one rubric for each problem, regardless of the number of prompts in the problem. The person performing the assessment sees the rubric when she begins grading, and compares the submitted response to the rubric.

A rubric consists of several criteria and a set of options for each criterion.

- **Criteria.** Each criterion describes characteristics that a response should have. Examples are concepts that a response should cover, or the amount of supporting information that a response must include.

Each criterion has a name and a prompt.

- The **criterion name** is a one or two word summary of the criterion, such as “Content” or “Organization”. This name must be unique within the assignment and cannot be changed after you release the assignment.
- The **criterion prompt** describes how to evaluate a response based on this criterion.

- **Options.** Each criterion has a set of options, usually a range of ratings, which describe how well each response satisfies the criterion. For example a set of options might be “Fair”, “Good”, or “Excellent”.

Each option has a name, an explanation, and a point value.

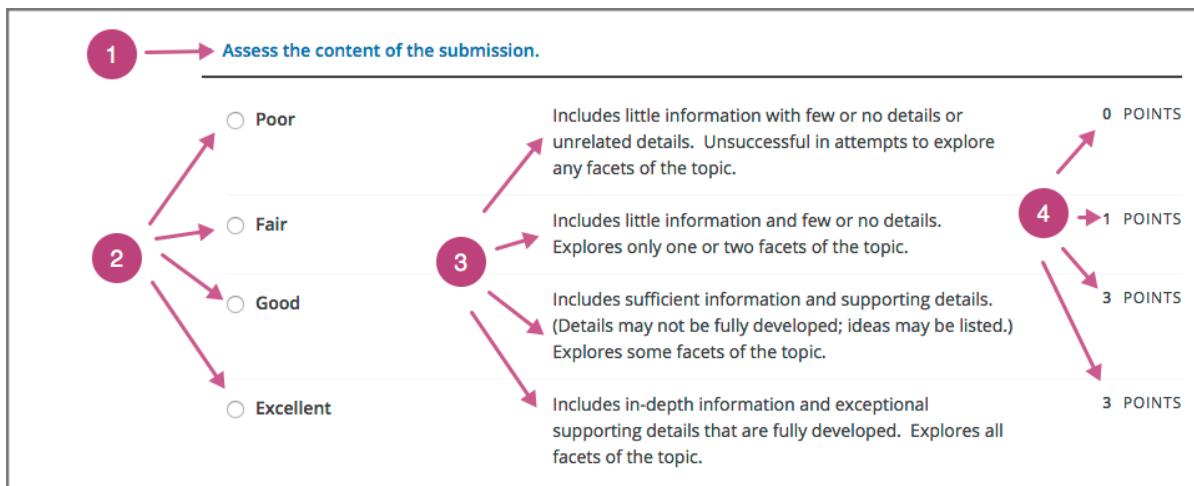
- The **option name** is a one or two word summary of the rating.
- The **option explanation** consists of details that help the person performing the assessment to decide whether the response matches the rating. Make sure the explanation for each option is as specific as possible.
- The **option point value** is the number of grade points given for this option.

Note: Different criteria in the same assignment can have different numbers of options.

You can also include criteria that do not have options, but that do include a field where learners or staff can enter feedback. For more information, see [Provide Only Comment Fields for Individual Criteria](#).

In a rubric as it appears to a learner, the following elements are visible.

1. A criterion prompt
2. The names of the criterion’s options
3. Descriptions for each option
4. The point value for each option



Criterion names do not display in the rubric that learners use to perform their assessments, but do appear on the page that shows the learner's final ORA assignment grade.

For information about creating a rubric, see [Step 3. Add the Rubric](#).

An Example Criterion

In a rubric, one criterion and its set of options might resemble the following.

Criterion

Name: Origins

Prompt: Does this response explain the origins of the Hundred Years' War? (5 points possible)

Options

Points	Name	Explanation
0	Not at all	This response does not address the origins of the Hundred Years' War.
1	Dynastic disagreement	This response alludes to a dynastic disagreement between England and France, but doesn't reference Edward III of England and Philip VI of France.
3	Edward and Philip	This response mentions the dynastic disagreement between Edward III and Philip VI, but doesn't address the role of Salic law.
5	Salic law	This response explains the way that Salic law contributed to the dynastic disagreement between Edward III and Philip VI, leading to the Hundred Years' War.

Assessment Steps

In your assignment, you also specify the **assessment steps**. You can set the assignment to include some combination of the following steps.

- *Learner Training Step*
- *Peer Assessment Step*

- *Self Assessment Step*
- *Staff Assessment Step*

Note: If you include a learner training step, you must also include a peer assessment step. The learner training step must come before peer or self assessment steps. If you include both peer and self assessment steps, edX recommends that you place the peer assessment before the self assessment. If you include a staff assessment step, it should be the final step in the assignment.

You can see the type and order of the assessments when you look at the assignment. In the following example, after learners submit their responses, they complete a learner training step (“Learn to Assess Responses”), complete peer assessments on other learners’ responses (“Assess Peers”), and then complete a self assessment (“Assess Your Response”).

The screenshot shows a user interface for an assignment titled "Example Open Response Assessment". At the top, a status bar indicates "You have completed this assignment. Review your grade and your assessment details." Below this, the assignment is divided into four sections, each with a green "COMPLETE" button:

- 1 | Your Response**: The question asks to describe a favorite meal and provide a persuasive argument. The response "Mmmm sushi" is entered.
- 2 | Learn to Assess Responses**: A completed section.
- 3 | Assess Peers**: Shows "3 COMPLETED".
- 4 | Assess Your Response**: A completed section.

Learner Training Step

Learner training steps teach learners to perform their own assessments. A learner training assessment contains one or more sample responses that you write, together with the scores that you would give the sample responses. Learners review these responses and try to score them the way that you scored them.

Note: If you include a learner training step, you must also include a peer assessment step. The learner training step must come before any peer and self assessment steps.

In a learner training assessment, the **Learn to Assess Responses** step opens immediately after a learner submits a response. The learner sees one of the sample responses that you created, along with the rubric. The scores that you gave the response do not appear. The learner also sees the number of sample responses that he or she will assess.

The screenshot shows a learner interface for a peer assessment exercise. At the top, a navigation bar indicates the user is at step 2 of 2, titled "Learn to Assess Responses". A progress indicator "IN PROGRESS (1 OF 2)" is highlighted with a red oval. Below the title, a section titled "Learning to Assess Responses" contains text about the purpose of the exercise: learning how to complete peer assessments by reviewing responses that instructors have already assessed. It includes a quote from Katherine Paterson: "'All of us can think of a book that we hope none of our children or any other children have taken off the shelf. But if I have the right to remove that book from the shelf -- that work I abhor -- then you also have exactly the same right and so does everyone else. And then we have no books left on the shelf for any of us.' --Katherine Paterson, Author'. The main question asks learners to write a persuasive essay reflecting their views on censorship in libraries, supporting their position with convincing arguments from their own experience, observations, and/or reading. It emphasizes the need for conciseness, clarity of thought, and form. Below the question is a large text input area for the learner's response. A rubric section follows, titled "Determine if there is a unifying theme or main idea." It lists three options: "Poor" (0 points), "Fair" (3 points), and "Good" (5 points). The "Good" option is selected. A link "Assess the content of the submission" leads to a comparison feature where learners can compare their selections with the instructor's. A blue button at the bottom right says "Compare your selections with the instructor's selections".

2 | Learn to Assess Responses

IN PROGRESS (1 OF 2)

Learning to Assess Responses

Before you begin to assess your peers' responses, you'll learn how to complete peer assessments by reviewing responses that instructors have already assessed. If you select the same options for the response that the instructor selected, you'll move to the next step. If you don't select the same options, you'll review the response and try again.

The question for this section

Censorship in the Libraries

'All of us can think of a book that we hope none of our children or any other children have taken off the shelf. But if I have the right to remove that book from the shelf -- that work I abhor -- then you also have exactly the same right and so does everyone else. And then we have no books left on the shelf for any of us.'

--Katherine Paterson, Author

Write a persuasive essay to a newspaper reflecting your views on censorship in libraries. Do you believe that certain materials, such as books, music, movies, magazines, etc., should be removed from the shelves if they are found offensive? Support your position with convincing arguments from your own experience, observations, and/or reading.

Read for conciseness, clarity of thought, and form.

The response to the question above:

▼ Determine if there is a unifying theme or main idea.

<input type="radio"/> Poor	Difficult for the reader to discern the main idea. Too brief or too repetitive to establish or maintain a focus.	0 POINTS
<input type="radio"/> Fair	Presents a unifying theme or main idea, but may include minor tangents. Stays somewhat focused on topic and task.	3 POINTS
<input checked="" type="radio"/> Good	Presents a unifying theme or main idea without going off on tangents. Stays completely focused on topic and task.	5 POINTS

▶ Assess the content of the submission

Compare your selections with the instructor's selections

The learner selects an option for each of the assignment's criteria, and then selects **Compare your selections with the instructor's selections**. If all of the learner's selections match the selections defined by the course team, the next sample response opens automatically.

If any of the learner's selections differ from those specified by the course team, the learner sees the response again, with a message indicating that his assessment differs from the instructor's assessment.

The learner continues to try scoring the sample response until his scoring for all criteria matches the scoring defined by the course team.

For more information, see [Learner Training](#).

Peer Assessment Step

In the peer assessment step, learners review the responses of other learners in the course. For each response, they select an option for each criterion in your rubric based on the response. Learners can also provide text feedback, or comments, on each response.

If you include both peer and self assessment steps, edX recommends that you place the peer assessment before the self assessment.

For information about how peer assessments affect a learner's assignment grade, see [How Scores for Open Response Assessments Are Calculated](#).

Number of Responses and Assessments

When you include a peer assessment step, you specify the number of responses that each learner must assess (**Must Grade**) and the number of peer assessments that each response must receive (**Graded By**) before the step is considered complete.

Note: Because some learners might submit a response without performing any peer assessments, some responses might not receive the required number of assessments. To increase the chance that all responses receive a sufficient number of assessments, you must set the number of responses that learners must assess to be higher than the number of assessments that each response must undergo. For example, if you require each response to receive three assessments, you could require each learner to assess five responses.

If all responses have received assessments, but some learners have not completed the required number of peer assessments, those learners can perform peer assessments on responses that have already been assessed by other learners. The learner who submitted the response sees the additional peer assessments when he sees his score. However, the additional peer assessments do not count toward the score that the response receives.

Feedback Options

By default, in peer assessment steps, learners can provide text feedback for the entire response, using a single comment field below the entire rubric. You can also add a comment field to an individual criterion or to several individual criteria. This comment field can contain up to 300 characters.

Comment fields for individual criterion appear below the options for the criterion.

For more information, see [Step 3. Add the Rubric](#) and [Provide Only Comment Fields for Individual Criteria](#).

Assessing Additional Responses

Learners can assess more than the required number of responses. After a learner completes the peer assessment step, the step "collapses" so that only the **Assess Peers** heading is visible.

If the learner selects the **Assess Peers** heading, the step expands again. The learner can then select **Continue Assessing Peers** to perform additional peer assessments.

Self Assessment Step

In self assessment steps, the learner sees her own response followed by the rubric. As with peer assessments, the learner evaluates the response using the rubric, selecting an option for each criterion.

If you include both peer and self assessments, edX recommends that you include the peer assessment before the self assessment.

Staff Assessment Step

In staff assessment steps, a member of the course team performs an evaluation of the learner's response. Course team members grade the response using the problem's rubric, in the same way that self and peer assessments are done, and can include comments in their assessment.

Note: If a staff assessment step is included in an assignment, learners do not receive final grades until the staff assessment step has been completed. The scores that you give learners in staff assessment steps override scores from any other assessment type in the assignment, including peer assessments that are completed after the staff assessment.

Including a staff assessment step in an ORA assignment is best for courses with smaller groups of learners. For example, in a course with cohorts, you might create an ORA assignment that has both peer assessment and staff assessment steps, and make it available only to the members of one or more specific cohorts. For the members of the remaining cohorts, you create an ORA assignment that has only the peer assessment step. For details about creating different course experiences for learners in different cohorts, see [Creating Cohort-Specific Course Content](#).

For details about performing grading in staff assessment steps, see [Perform Staff Assessments in an ORA Assignment](#).

How Scores for Open Response Assessments Are Calculated

In open response assessments that contain staff assessments, staff assessments can be performed more than once, and the most recent staff assessment score is equivalent to the assignment's final score. Peer and self assessment scores are not taken into account, although learners can see scores and comments from all assessments that were performed on their response.

In open response assessments that do not contain staff assessments but do contain both peer assessment and self assessments, only the peer assessment score counts toward the assignment's final score. The self assessment score is not taken into account. There is no option for weighting the peer and self assessment portions independently.

In open response assessments that include only self assessments, the assignment's final score is equivalent to the self assessment score.

Note: Given the high level of subjectivity in peer assessments, edX recommends that you make ORA assignments count towards only a small percentage of a course's final grade.

The following topics detail how the scores for peer assessments and self assessments are calculated.

Peer Assessment Scoring

Note: If an open response assessment includes peer and self assessments but not staff assessments, only the peer assessment score counts towards the assignment's final score. The self assessment score is not taken into account.

Peer assessments are scored by criteria. A number of peer assessors rate a learner's response by each of the required criteria. The learner's score for a particular criterion is the median of all scores that each peer assessor gave that criterion. For example, if the Ideas criterion in a peer assessment receives a 10 from one learner, a 7 from a second learner, and an 8 from a third learner, the Ideas criterion's score is 8.

The learner's final score on a response is the sum of the median scores from all peer assessors for all of the required criteria.

For example, a response might have received the following scores from peer assessors.

Criterion Name	Peer 1	Peer 2	Peer 3	Median
Ideas (out of 10)	10	7	8	8
Content (out of 10)	7	9	8	8
Grammar (out of 5)	4	4	5	4

To calculate the final score for the response, add the median scores that were given for each criterion, as follows.

$$\text{Ideas median (8/10)} + \text{Content median (8/10)} + \text{Grammar median (4/5)} = \text{final score (20/25)}$$

Note: Remember that final scores are calculated by criteria, not by individual assessor. Therefore, the score for the response is not the median of the scores that each individual peer assessor gave the response.

For information on scores for learner submissions that you have canceled and removed from peer assessment, refer to [Remove a Learner's Response](#).

Self Assessment Scoring

Note: If an open response assessment includes both peer and self assessments, the self assessment score does not count toward the final grade.

If an open response assessment includes only self assessments, the assignment's final score is equivalent to the self assessment score.

Self assessments are scored by criteria. Each learner rates herself on each criterion, using the rubric. The learner's final score on a response is the total number of earned points, out of the total possible points.

Staff Assessment Scoring

If an open response assessment includes a staff assessment step, the score that is given in the staff assessment step overrides all other scores in the assignment.

Top Responses

You can include a **Top Responses** section that shows the top scoring responses that learners have submitted for the assignment, along with the scores for those responses. The **Top Responses** section appears below the learner's score information after the learner finishes every step in the assignment.

The screenshot displays a "Top Responses" section with a green header bar. Below it, the title "Top-Scoring Responses for This Assignment" is centered. Three responses are listed, each in its own box:

- 1 8 POINTS**: Sed id nec nec tuncem sollicitudin consetetur id sed diam. Aenean facilis, nulla et adipiscin
consequat, nulli ante feugiat velit, in sodales metus id sed odio. Integer sit amet sagittis felis, in
commodo mauris. Pellentesque eget sem ut eros accumsan gravida. Curabitur vestibulum id id,
egit premium risque adipiscin etiam. Praesent sed tellus ut est feugiat venenatis. Aenean at dolor non
nisi facilis mollis. Cum sociis natoque penatibus et magnis dis parturient montes, nascetur
ridiculus mus.
- 2 8 POINTS**: Sed id nec nec tuncem sollicitudin consetetur id sed diam. Aenean facilis, nulla et adipiscin
consequat, nulli ante feugiat velit, in sodales metus id sed odio. Integer sit amet sagittis felis, in
commodo mauris. Pellentesque eget sem ut eros accumsan gravida. Curabitur vestibulum id id,
egit premium risque adipiscin etiam. Praesent sed tellus ut est feugiat venenatis. Aenean at dolor non
nisi facilis mollis. Cum sociis natoque penatibus et magnis dis parturient montes, nascetur
ridiculus mus.
- 3 3 POINTS**: Sed id nec nec tuncem sollicitudin consetetur id sed diam. Aenean facilis, nulla et adipiscin
consequat, nulli ante feugiat velit, in sodales metus id sed odio. Integer sit amet sagittis felis, in
commodo mauris. Pellentesque eget sem ut eros accumsan gravida. Curabitur vestibulum id id,
egit premium risque adipiscin etiam. Praesent sed tellus ut est feugiat venenatis. Aenean at dolor non
nisi facilis mollis. Cum sociis natoque penatibus et magnis dis parturient montes, nascetur
ridiculus mus.

You can allow the **Top Responses** section to show between 1 and 100 responses. Keep in mind, however, that each response might be up to 300 pixels in height in the list. (For longer responses, learners can scroll to see the entire response.) EdX recommends that you specify 20 or fewer responses to prevent the page from becoming too long.

Note: It can take up to an hour for a high-scoring response to appear in the **Top Responses** list.

If a high-scoring response is *removed from peer assessment* it is also removed from the **Top Responses** list.

For more information, see *[Include Top Responses](#)*.

Best Practices for Open Response Assessments

Open response assessments can be a powerful teaching tool, but they are more effective in some situations than in others. In general, open response assessments are best suited to open-ended or project-based assignments with subjective essay answers and discussion. For example, open response assessments work well in humanities assignments where

learners are encouraged to make subjective assessments of text, images, or other contributions, but they might not be the ideal tool in chemistry assignments where there are definitively correct or incorrect answers to questions.

Note: Do not add more than one ORA component in a course unit. Multiple ORA assignments in a unit cause errors when learners submit their assessments.

EdX suggests that you follow the guidelines and best practices in the following sections when you use open response assessments in your courses.

Designing the Assignment

- Do not add more than one ORA component in a course unit. Multiple ORA assignments in a unit cause errors when learners submit their assessments.
- Do not include too many ORA assessments in your course. *Peer assessments* are hard work for learners, and having to perform too many peer assessments can have a negative impact on learners' course completion rates.
- For a manageable experience for course staff, use staff assessment steps only in assignments that are available to a limited number of learners. For example, in courses that have cohorts enabled, make the assignment containing the staff assessment step available only to members of one or more cohorts.

Grading and Rubrics

- Make sure you have a well designed and clear *rubric* for the assignment. A good rubric is very important in helping to eliminate ambiguity in the peer grading process.
- Make ORA assignments count toward only a small percentage of the final course grade, or make them ungraded.
- In graded ORA assignments, consider setting the lowest possible score to a number higher than zero, so that learners can earn some credit for the work they have done, even if their peer assessors give them low grades.
- Provide an ungraded practice ORA assignment prior to the first graded ORA assignment in the course, so that learners can understand the peer grading process and get the most out of the eventual graded ORA assignment.
- Consider using ungraded ORA assignments to generate learner interaction and feedback without affecting grades.

Peer Assessments

- Set the **Must Grade** number higher than the **Graded By** number to minimize the chance that some responses will not be peer assessed. EdX recommends a setting such as **Must Grade = 4** and **Graded By = 3**.
- To allow enough time for peer assessments to be performed after learners have submitted their own responses, set the response due date and time at least one week before the peer assessment due date and time.

If the response due time and peer assessment due time are too close together, and a learner submits a response just before responses are due, other learners may not have time to perform peer assessments before peer assessments are due.

- Use course discussion posts to provide guidance for peer grading of ORA assignments.
- Consider extending due dates to allow the discussion moderation team to monitor course discussions for questions about, or reactions to, peer grading, and to address issues when necessary.

If learners raise concerns about ORA assignments in course discussions, course team members can perform actions such as *deleting a learner's history, or "state"* for a problem so that he can submit his assignment again, *overriding a learner's grade*, or *removing a learner response* from peer grading. If there are more widespread issues with peer grading, the course team can reduce the weight of the peer assessment within the final course grade or allow learners to drop the lowest graded assignment from their grades.

Asking Learners to Upload Files in Responses

In ORA assignments, you can ask your learners to upload images, .pdf files, or other types of files as a part of their responses. Other learners evaluate the responses and their accompanying files during the peer assessment. Offering the option to upload files in addition to a text response can give learners the opportunity to use tools and develop skills that are relevant to your course.

Before you decide to ask learners to upload files along with their text responses, however, be aware of the following limitations and best practices.

- During the peer assessment step, learners download the files that other learners uploaded. To reduce the potential for problems from files with malicious content, learners cannot upload files with certain file extensions. For a complete list, see *Prohibited File Extensions*.
- Course teams can only access uploaded files for one learner at a time. Uploaded file content is not included in the reports of answer submissions that are available from the instructor dashboard, and course data packages do not include any of the uploaded files.
- The cumulative size of all uploaded files must be less than 10 MB.
- Image files must be in .jpg, .gif, or .png format.

For more information, see *Specify the Response Type*.

Prohibited File Extensions

Learners cannot upload file types that have the following file name extensions as part of an open response assessment on edx.org or edX Edge. When you define a set of custom file types for learners to upload with their responses, you cannot specify these file types. The extensions on this list are selected and maintained by the development operations team at edX, and are subject to change.

A through I	.action, .apk, .app, .application, .bat, .bin, .cmd, .com, .command, .cpl, .csh, .dmg, .exe, .gadget, .hta, .inf, .ins, .inx, .ipa, .isu
J through P	.jar, .job, .lse, .lnk, .msc, .msh, .msh1, .msh2, .mshxml, .msh1xml, .msh2xml, .msi, .msp, .mst, .osx, .out, .paf, .pif, .prg, .psc1, .psc2, .ps1, .ps1xml, .ps2, .ps2xml
Q through Z	.reg, .rgs, .run, .scf, .scr, .sct, .shb, .shs, .u3p, .vb, .vbe, .vbs, .vbscript, .workflow .ws, .wsc, .wsf, .wsh

10.29.2 Create an Open Response Assessment Assignment

Creating an *open response assessment (ORA) assignment* is a multi-step process. This section covers each step in detail.

- *Step 1. Add the Component*
- *Step 2. Add Prompts*

- [Step 3. Add the Rubric](#)
- [Step 4. Specify Additional Settings](#)
- [Step 5. Select Assignment Steps](#)
- [Step 6. Specify Step Settings](#)
- [Step 7. Test the Assignment](#)

In addition, see these other topics about different aspects of open response assessments.

- Components of an open response assessment: [Introduction to Open Response Assessments](#)
- Viewing metrics and learner responses for released open response assessments: [Accessing Metrics for ORA Assignments](#)
- Actions you can take for an active ORA assignment: [Managing Open Response Assessment Assignments](#)

Step 1. Add the Component

To add the open response assessment component to your course, complete these steps.

Note: Do not add more than one ORA component in a course unit. Multiple ORA assignments in a unit cause errors when learners submit their assessments.

1. In Studio, open the unit where you want to create the open response assessment.
2. Under **Add New Component**, select **Problem**.
3. Select **Advanced**, and then select **Open Response Assessment**.
4. In the problem component that appears, select **Edit**.

You use this component editor to add prompts and the rubric, and to specify other settings for the open response assessment component.

5. Select **Save** each time you complete an editing session. You can continue to edit the problem until you publish the unit.

Note: After you publish an ORA assignment, you can no longer change the structure of the rubric or the point values associated with each criterion in the rubric. If you correct typographical errors in the text of the rubric, only learners who have not yet started the assignment will see the corrections. However, you can modify due dates and the weight of the ORA assignment after you publish an ORA assignment.

Step 2. Add Prompts

You can format text and add images inside an open response assessment prompt the same way you would for an HTML component. For more information, see [The Visual Editor](#).

To add *prompts*, or questions, to your ORA assignment, complete these steps.

1. In the open response assessment component editor, select **Prompt**.
2. Replace the example prompt with your prompt.
3. To add another prompt in the assignment, select **Add a Prompt**, and then repeat step 2.

Step 3. Add the Rubric

In this step, you add your *rubric* to provide guidance for assessing responses within the assignment. You add one rubric for each problem, regardless of the number of prompts in the problem.

Note: The most effective rubrics for peer grading are written in clear, simple language, have concrete details, and are as specific as possible. Many novice learners will find it difficult to make the types of value judgments required by more holistic rubrics.

For each step below, replace any default text with your own text.

Note: All open response assessments include a feedback field below the rubric so that learners can provide written feedback on a peer's overall response. You can also allow or require learners to provide feedback for individual criteria. See step 4 in the following procedure for instructions. For more information, see *Feedback Options*.

To add the rubric, follow these steps.

1. In the ORA component editor, select the **Rubric** tab.
2. In the first **Criterion** section, enter the name and prompt text of your first criterion.
3. In the **Option** sections for this criterion, for each option that you provide for the criterion enter a name, explanation, and point value.

To remove options, select **Remove** at the top right of the option section.

To add more options, select **Add Option**.
4. Next to **Feedback for This Criterion**, select a value in the dropdown list.
 - If you do not want to allow feedback for this individual criterion, select **None**.
 - To require feedback for this criterion, select **Required**.
 - To allow feedback, but not require it, select **Optional**.
5. Repeat steps 2-4 to create additional criteria. To add more criteria than provided for in the template, select **Add Criterion** at the end of the list of criteria.
6. Under **Feedback for This Response**, add instructions for learners to provide overall written feedback on responses that they assess. You can leave the default text in the **Feedback Instructions** and **Default Feedback Text** fields, or replace it with your own text.

Note: After you publish an ORA assignment, you can no longer change the structure of the rubric or the point values associated with each criterion in the rubric. If you correct typographical errors in the text of the rubric, only learners who have not yet started the assignment will see the corrections. However, you can modify due dates and the weight of the ORA assignment after you publish an ORA assignment.

Provide Only Comment Fields for Individual Criteria

For an individual criterion, you can omit options, but if you do not include options, you must include the ability to add feedback comments.

To provide a comment field without options, complete these steps.

1. In the ORA component editor, select the **Rubric** tab.

2. In the **Criterion** section for the criterion that you want to only provide a comment field for, select **Remove** to remove each option.
3. Next to **Feedback for This Criterion**, select **Required** from the list.

Step 4. Specify Additional Settings

After you have added a prompt and rubric, you must specify additional settings for the assignment. These settings include the type of response that learners must submit, assignment dates, and whether learners will see a list of top scoring responses.

Specify a Name and Dates

Before you specify the start and due dates and times for a response, be sure that you consider these aspects of, and best practices for, the open response assessment feature. For more information, see [Best Practices for Open Response Assessments](#).

- Unlike other problem types, ORA assignments are not governed by the subsection due date. You set due dates for each ORA assignment in the assignment's settings.
- The *grace period* that you can set for the course does not apply to ORA assignments. For more information about the grade period setting, see [Set the Grace Period](#).
- You should allow sufficient time for peer assessments to be performed after learners have submitted their own responses. EdX recommends that you allow at least one week between the due date for responses and the due date for peer assessments. If the response due time and peer assessment due time are close together, and a learner submits a response just before responses are due, other learners may not have time to perform peer assessments before peer assessments are due.
- The times that you set are in Coordinated Universal Time (UTC). To verify that you have specified the times that you intend, use a time zone converter such as [Time and Date Time Zone Converter](#).

To specify a name for the assignment as well as start and due dates for all learner responses, follow these steps.

1. In the ORA component editor, select **Settings**.
2. Next to **Display Name**, enter the name you want to give the assignment.
3. Next to **Response Start Date** and **Response Start Time**, enter the date and time when you want learners to be able to begin submitting responses.
4. Next to **Response Due Date** and **Response Due Time**, enter the date and time by which all learner responses must be submitted.

Specify the Response Type

Learners can submit written responses, files, or both in their responses to the assignment. If you want learners to upload files, make sure the text of your prompt includes adequate instructions for learners to upload the required files, including the file types that learners can upload.

Note: Before you ask learners to submit files for your open response assessment, be sure to read about limitations and best practices. For more information, see [Asking Learners to Upload Files in Responses](#).

If you allow or require learners to upload image files, learners must also provide a brief written description of each image for accessibility.

To specify the response type that learners must submit, follow these steps.

1. In the ORA component editor, select **Settings**.
2. For **Text Response**, select one of the following options.
 - **None**
 - **Required**
 - **Optional**
3. For **File Uploads Response**, select one of the following options.
 - **None**
 - **Required**
 - **Optional**

If you select **Required** or **Optional**, the **File Upload Types** list appears. Select one of the following options.

- **PDF or Image Files**
- **Image Files**
- **Custom File Types**

If you select **Custom File Types**, the **File Types** field appears. Enter the file name extensions, separated by commas, of the types of files that you want learners to submit.

Note: To reduce the potential for problems from files with malicious content, learners cannot upload certain file types. For more information, see [Prohibited File Extensions](#).

4. For **Allow LaTeX Responses**, select **True** or **False**.

Include Top Responses

You can specify whether learners see a section that shows the *highest scoring responses* that were submitted for each question in the assignment. If offered, this section displays only after each learner has completed all steps in the assignment. You specify the number of highest scoring responses to show.

Note: Because each response can be up to 300 pixels in height, we recommend that you set the number of top responses lower than 20, to prevent the page from becoming too long.

1. In the ORA component editor, select **Settings**.
2. In the **Top Responses** field, specify the number of responses that you want to appear in the **Top Responses** section below the learner's final score.

If you do not want this section to appear, set the number to 0. The maximum number is 100.

Step 5. Select Assignment Steps

Open response assessment assignments can include learner training, peer assessment, self assessment, and staff assessment steps.

The component editor provides the *steps* in a sequence that works well for most courses. While you can change the order of the peer, self, and staff assessment steps, edX recommends that you include them in this order.

Note: If you include a learner training step, you must also include a peer assessment step. The learner training step must come before peer or self assessment steps.

If you include both peer and self assessment steps, edX recommends that you place the peer assessment before the self assessment.

If you include a staff assessment step, it should be the final step in the assignment.

To add steps to the open response assignment, complete these actions.

1. In the ORA component editor, select the **Settings** tab.
2. Scroll below the **Top Responses** field.
3. Locate the following headings.
 - **Step: Learner Training**
 - **Step: Peer Assessment**
 - **Step: Self Assessment**
 - **Step: Staff Assessment**

Select the check boxes for the steps that you want the assignment to include.

4. (optional) To change the order of the steps, drag the steps into the order that you want.

Step 6. Specify Step Settings

After you select the steps that you want, you can specify settings for those steps.

Note: If you make changes to a step, and then clear the check box for that step, the step will no longer be part of the assignment and your changes will not be saved.

Learner Training

For the *learner training step*, you enter one or more example responses that you have created, then specify the expected option for each criterion in your rubric.

Note: You must enter your complete rubric on the **Rubric** tab before you can select options for the learner training responses. If you later change one of your criteria or any of its options, you must also update the learner training step.

To add and score learner training responses, follow these steps.

1. Under **Step: Learner Training**, locate the first **Scored Response** section.
2. In the **Response** field, enter the text of your example response.
3. Under **Response Score**, for each criterion, select the option that you want.

Peer Assessment

For the *peer assessment step*, you specify the number of responses that each learner must grade, the number of learners who must grade each response, and start and due dates. All fields are required.

To specify peer assessment settings, follow these steps.

1. Locate the **Step: Peer Assessment** heading.
2. Next to **Must Grade**, enter the number of responses that each learner must grade.
3. Next to **Graded By**, enter the number of learners that must grade each response.
4. Next to **Start Date** and **Start Time**, enter the date and time when learners can begin assessing their peers' responses.
5. Next to **Due Date** and **Due Time**, enter the date and time by which all peer assessments must be completed.

Note: The times that you set are in Coordinated Universal Time (UTC). To verify that you have specified the times that you intend, use a time zone converter such as [Time and Date Time Zone Converter](#).

Additionally, the course grace period setting does not apply to open response assessments. For more information about the grace period setting, see [Set the Grace Period](#).

For more information about peer assessment steps, see [Peer Assessment Step](#).

Self Assessment

For the *self assessment step*, you specify when the step starts and ends.

1. Locate the **Step: Self Assessment** heading.
2. Next to **Start Date** and **Start Time**, enter the date and time when learners can begin assessing their peers' responses.
3. Next to **Due Date** and **Due Time**, enter the date and time by which all peer assessments must be complete.

Note: The times that you set are in Coordinated Universal Time (UTC). To verify that you have specified the times that you intend, use a time zone converter such as [Time and Date Time Zone Converter](#).

Additionally, the course grace period setting does not apply to open response assessments. For more information about the grace period setting, see [Set the Grace Period](#).

Staff Assessment

For the *staff assessment step*, there are no additional settings to specify after you have selected the step for inclusion in the assignment.

Step 7. Test the Assignment

To test your ORA assignment, you can set up the assignment in your course, set the section or subsection date in the future, publish the unit, and ask one or more beta testers to submit responses and grade each other. The beta testers can then let you know if they found the question and the rubric easy to understand or if they had any problems with the assignment.

For more information about beta testing, see [Beta Testing a Course](#).

10.29.3 Managing Open Response Assessment Assignments

After you publish an open response assessment (ORA) assignment and learners start to submit responses and perform assessments, members of the course team can take the following actions.

- [View a Specific Learner's Response and Assessments](#)
- [Perform Staff Assessments in an ORA Assignment](#)
- [Override a Learner's Assessment Grade](#)
- [Remove a Learner's Response](#)
- [Locate a Specific Submission in an ORA Assignment](#)

The following topics provide additional information about open response assessments.

- [Best practices for ORA assignments](#)
- [Components of an ORA assignment](#)
- [Instructions for creating an ORA assignment](#)
- [Viewing metrics and learner responses for released ORA assignments](#)

View a Specific Learner's Response and Assessments

You can view the following information about an individual learner's open response assessment assignment.

- The text of the learner's response, including any files that the learner uploaded.
- The peer assessments that other learners performed on the learner's response, including feedback on individual criteria and on the overall response.
- The peer assessments that the learner performed on other learners' responses, including feedback on individual criteria and on the overall responses.
- The learner's self assessment.
- The learner's grade for the assignment.
- An override grade provided by course staff.

For more details about accessing information for a specific learner, and for an example that shows a learner's response with peer assessments, see [Access a Specific Learner's Information](#).

To determine whether a learner has received the required number of assessments from other learners and has completed the required number of assessments for other learners, refer to the **Graded By** and **Must Grade** values that were set for the open response assessment assignment in Studio. For more information about these settings, see [Specify Step Settings](#).

Access a Specific Learner's Information

In order to access information about a specific learner's assignment, you need that learner's username or email address. For more information, see [Download or View Learner Data](#).

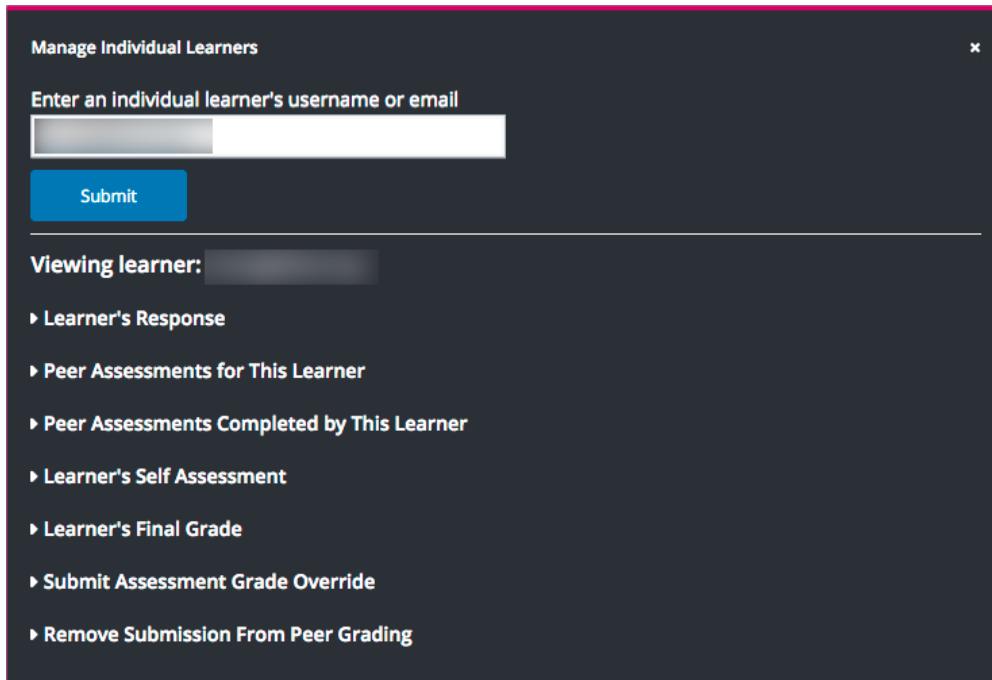
To access information about a specific learner, follow these steps.

1. View the live version of your course in the LMS, and then go to the ORA assignment.
2. Scroll to the end of the problem, and then select **Manage Individual Learners**.
3. Enter the learner's username or email address, and then select **Submit**.

The **Manage Individual Learners** dialog box updates with expandable sections for each of the assessment steps in the assignment and other actions you can take on the learner's response. Only the types of assessment steps (self, peer, or staff) that are included in the assignment are shown.

If the learner uploaded files along with her response, select **View the files associated with this submission** to review or download the files.

4. Select any of the section headings to expand that section.



Perform Staff Assessments in an ORA Assignment

When a staff assessment is included in an open response assessment assignment, course team members see a **Grade Available Responses** option at the end of the assignment in the course, and learners see a **Staff Assessment** step in their assignment. For information about the possible assessment steps in an ORA assignment, see [Assessment Steps](#).

Submitting a staff assessment has the following results.

- The score that you give a learner in a staff assessment overrides scores from any other assessment type in the assignment.
- Peer assessments that are completed before or after your staff assessment have no effect on the learner's final assignment grade.

To perform a staff assessment in an assignment, follow these steps.

1. View the live version of your course in the LMS, and then go to the ORA assignment.
2. Scroll to the end of the problem, and then select **Grade Available Responses**.

In the dialog that opens, the number of available and checked out responses is shown. Checked out responses are responses that are currently being graded by you or another course team member.

3. Select the **Staff Assessment** heading to open a response that is available for grading.
4. Perform an evaluation of the response using the problem's rubric.
5. Select **Submit assessment** to submit the assessment and close the grading dialog. Alternatively, select **Submit assessment and continue grading** to submit the assessment and immediately grade another submission.

Override a Learner's Assessment Grade

For any open response assessment, whether or not a staff assessment is already included, you can override a learner's final grade for the assignment. The ability to override the final grade can be useful if, for example, a learner's submission was inappropriately or inadequately graded by peers, or if there are not enough peer reviewers to complete the required number of peer assessments.

Submitting an override assessment has the following results.

- The score that you give a learner in an override assessment overrides scores from any other assessment type in the assignment.
- Any steps that the learner did not complete for the assignment are marked as complete.
- Peer assessments that are completed before or after your staff assessment have no effect on the learner's final assignment grade.

Note: You can perform override assessments more than once on the same response, regardless of the due date of the assignment. The learner's final grade on the assessment is updated to reflect the most recent staff override assessment grade.

Learners who receive override grades for their submissions see a **Staff Assessment** step in their assignments, where they can view the rubric and any comments provided in the staff assessments.

Perform an Override Assessment

In order to perform an override assessment for a learner, you need that learner's username or email address. For more information, see [Download or View Learner Data](#).

To perform an override assessment, follow these steps.

1. View the live version of your course in the LMS, and then go to the ORA assignment.
2. Scroll to the end of the problem, then select **Manage Individual Learners**.
3. Enter the learner's username or email, then select **Submit**.

The **Manage Individual Learners** dialog updates with expandable sections for each of the assessment steps in the assignment and other actions you can take on the learner's response.

4. Select **Submit Assessment Grade Override**.
5. Perform an assessment of the learner's response using the problem's rubric.
6. When you have finished the assessment, select **Submit assessment**.

The grade that you have given this learner's response becomes the learner's final grade on the assignment. Peer assessments are not taken into account in calculating the learner's final assignment grade when a staff override grade exists.

Learners who have an override grade for their submission see a **Staff Assessment** step in their assignment, where they can view the rubric and any comments provided in the staff assessment.

Note: Override assessments can be performed more than once on the same response, regardless of the due date of the assignment. The learner's final grade on the assessment is updated to reflect the most recent staff override assessment grade.

Remove a Learner's Response

In a course that contains assignments with peer assessment steps, learners might alert you to inappropriate responses that they have seen while performing peer assessments. In such a situation you can *locate* and remove the response. Doing so removes the response so that it is no longer shown to other learners for peer assessment.

Note: Removing a learner's response is an irreversible action.

When you remove a response, the response is immediately taken out of the pool of submissions available for peer assessment. If the inappropriate response has already been sent to other learners for peer assessment, it is also removed from their queues. However, if any learner has already graded the inappropriate response, it is counted as one of the submissions they have graded.

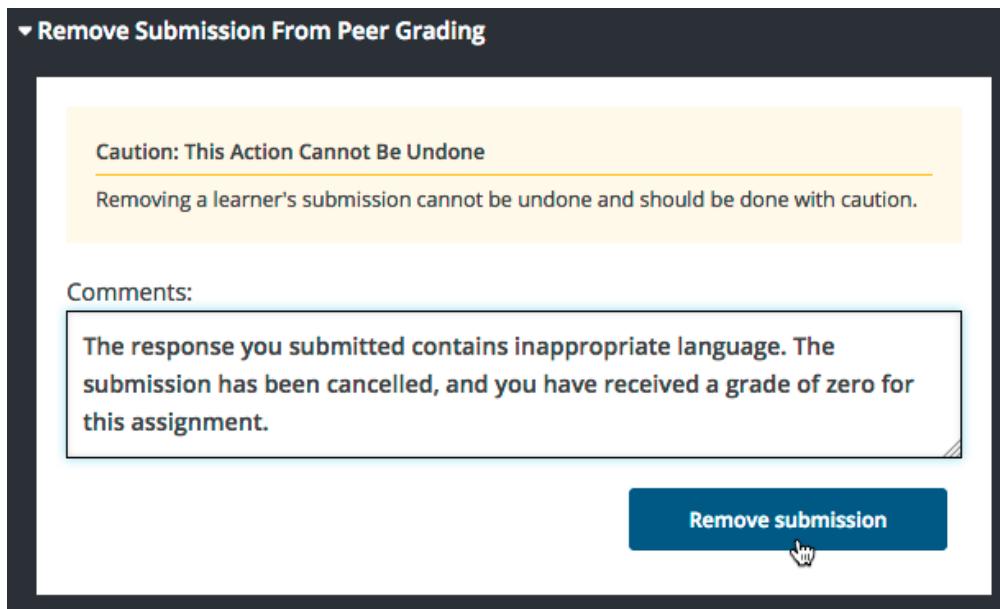
Note: After you remove an inappropriate response, you can decide whether the learner who submitted that response is allowed to submit a replacement response.

If you do not want to allow the learner to submit a replacement response, you do not need to take any additional action. The learner receives a grade of zero for the entire submission.

To allow the learner to resubmit a response for a cancelled submission, you must *delete the learner's state* for the problem.

To remove a submitted response, follow these steps.

1. Identify the learner who submitted the inappropriate response by following the steps in the *Locate a Specific Submission in an ORA Assignment* topic.
 2. View the live version of your course in the LMS, and then go to the ORA assignment that contains the submission you want to remove.
 3. Scroll to the end of the problem, and then select **Manage Individual Learners**.
 4. Enter the learner's username or email, and then select **Submit**.
- The **Manage Individual Learners** dialog updates with expandable sections for each of the assessment steps in the assignment and other actions you can take on the learner's response.
5. Select **Remove Submission from Peer Grading**.
 6. Enter a comment to explain the removal. The learner sees this comment when she views her response in the open response assessment problem.



7. Select **Remove submission**.

The inappropriate submission is permanently removed from peer assessment. Removed submissions are also removed from the list of Top Responses if they were previously listed.

8. Optionally, delete the learner's state for the problem. This step allows the learner to submit another response. For more information, see [Delete a Learner's State for a Problem](#).

When you access *this learner's information* again by selecting **Manage Individual Learners**, instead of the response, you see a note showing the date and time that the submission was removed, and the comments that you entered.

Manage Individual Learners x

Enter an individual learner's username or email

Submit

Viewing learner: [REDACTED]

▼ Learner's Response

Learner submission removed by [REDACTED] on 2017-02-27 21:45 UTC

Comments: The response you submitted contains inappropriate language. The submission has been cancelled, and you have received a grade of zero for this assignment.

► Peer Assessments for This Learner

► Peer Assessments Completed by This Learner

► Learner's Self Assessment

► Learner's Final Grade

The learner's submission has been removed from peer assessment. The learner receives a grade of zero unless you delete the learner's state for the problem to allow them to resubmit a response.

When the learner views the assignment in the course, she sees that all steps in the assignment have a status of “Cancelled”. Under **Your Response**, instead of the text of their response, she sees the date and time that their response was cancelled, and the comments relating to the removal of their submission.

The screenshot shows a sequence of four steps in an ORA assignment:

- 1 Your Response**: Status: CANCELLED. Your submission was cancelled. Your submission has been cancelled by [redacted] on 2017-02-27 21:45 UTC. Comments: The response you submitted contains inappropriate language. The submission has been cancelled, and you have received a grade of zero for this assignment.
- 2 Learn to Assess Responses**: Status: CANCELLED
- 3 Assess Peers**: Status: CANCELLED
- 4 Assess Your Response**: Status: CANCELLED

Your Grade: 0

Your submission has been cancelled.

Locate a Specific Submission in an ORA Assignment

If you are alerted to an inappropriate ORA submission that you want to cancel and [remove from peer assessment](#), locate the specific submission by following these steps.

1. Ask the person who reported the incident to send you a sample of text from the inappropriate response.
2. [Generate an ORA data report](#).
3. Search the report for text that matches the sample text from the inappropriate response.
4. From any matching entries in the spreadsheet, locate the username of the learner who posted the submission.
5. Make a note of the username, and follow the steps to [remove a learner response from peer grading](#).

10.29.4 Accessing Metrics for ORA Assignments

After you release an open response assessment assignment, you can access various metrics for the assignment or for all open response assessment assignments in the course. For example, you can view the number of learners in each step of the assignment or in possible states such as “Waiting” or “Completed” within the assignment. In addition to viewing metrics for the assignment or for assignments in a course, you can also access assignment details for an individual learner, or [generate a report](#) containing learner and response details for ORA assignments in the course.

For information about tasks that you can perform on learner responses in an ORA assignment, including *performing a grade override assessment* or *cancelling a learner's submission*, see [Managing Open Response Assessment Assignments](#).

View Statistics for All ORA Assignments in a Course

To view metrics about all of the ORA assignments in a course, follow these steps.

1. View the live version of the course.
2. Select **Instructor** to open the instructor dashboard.
3. On the instructor dashboard, select **Open Responses**.

The **Open Responses** tab of the instructor dashboard displays the following information.

- The number of course units that include an ORA assignment.
- The number of ORA assignments in the course.
- The total number of submitted responses.
- The number of learners who are in each of the training, peer, self, and staff workflow states.
- The number of learners who have received a final grade.

The **Open Responses** tab also displays the same information for each separate ORA assignment in the course, grouped by the course units that include ORA assignments.

View Statistics for a Single ORA Assignment

To view metrics about learners in a single ORA assignment, including the number who are active in each step, follow these steps.

1. Open the ORA assignment in the course.
2. Scroll to the bottom of the assignment and select **View Assignment Statistics**.

You see statistics for the assignment, including the total number of responses and the location ID for the assignment.

In the **Learner Progress** section, for each assessment step in the assignment, you can see the number of learners who are currently working through (but who have not completed) that step. Only assessment types that exist in the assignment are included.

Note: If a Staff Assessment step exists in the assignment, this step will always show 0 active learners, because no learner actions are required for that step.

In addition to learners who are active in the assessment steps of the assignment, you can see the number of learners who are in the following states in the assignment.

- **Waiting:** Learners who have finished the requirements for a step and are waiting for their responses to be assessed by peers or staff.
- **Done:** Learners who have completed all of their required steps, and have received the required number of reviews.
- **Cancelled:** Learners who have had their responses cancelled.

In the **Dates** section below **Learner Progress**, the release and due dates for each step in the assignment are shown.

The screenshot shows a modal window titled "VIEW ASSIGNMENT STATISTICS". It contains two tables: "Learner Progress" and "Dates".

Learner Progress

PROBLEM STEP	ACTIVE LEARNERS IN STEP
training	1
self	1
peer	1
staff	1
waiting	1
done	1
cancelled	1

Dates

PROBLEM STEP	RELEASE DATE	DUUE DATE
submission	Jan. 1, 2001 00:00 UTC	Feb. 26, 2016 00:00 UTC
student-training	Jan. 1, 2001 00:00 UTC	March 4, 2016 00:00 UTC
self-assessment	Jan. 1, 2001 00:00 UTC	March 4, 2016 00:00 UTC
peer-assessment	Jan. 1, 2001 00:00 UTC	March 18, 2016 00:00 UTC
staff-assessment	Jan. 1, 2001 00:00 UTC	N/A

Generate a Report for ORA Assignments

To generate a report containing details of the ORA assignments in the course, follow these steps.

1. View the live version of your course.
2. Select **Instructor**, and then select **Data Download**.
3. In the **Reports** section, select **Generate ORA Data Report**.

A status message indicates that the ORA data report is being generated. This process might take some time to complete, but you can navigate away from this page and do other work while it runs.

To check the progress of the report generation, reload the page in your browser and scroll down to the **Pending Tasks** section. The table shows the status of active tasks.

When the report is complete, a linked .csv file name becomes available above the **Pending Tasks** section. File names are in the format {course_id}_ORA_data_{datetime}.csv. The most recently generated reports appear at the top of the list.

4. To open or save the generated ORA data report, locate and select the link for the grade report you requested.

You can open .csv files in a spreadsheet application to sort, graph, and compare data.

Interpret the ORA Data Report

The ORA data report for your course is a time-stamped .csv file that contains data for all the ORA assignments in your course. For each ORA assignment in the course, the report provides information that includes each learner's anonymized ID, response, assessments details and scores, and the final score for the assignment. For more details about each column in the report, see the following descriptions.

A	B	C	D	E	F	G	H	I	J	K	L
Submission ID	Item ID	Anonymized Student ID	Date/Time Response Submitted	Response	Assessment Details	Assessment Scores	Date/Time Final Score Given	Final Score Points Earned	Final Score Points Possible	Feedback Statements Selected	Feedback on Peer Assessments
8707e90-e231-11e5-af0b-0ab35812f93f	3	5bd5df3b2ed3a97acd5a	2016-03-04 17:50:06.66 2467+00:00	(u'parts': [(u'text': u'Censorship is never a good idea. Anyone can be offended by something different, and if libraries started to respond to complaints by making certain books unavailable, then as the quote in the question says, we would soon "have no books left on the shelf for any of us."')])	Assessment #7 -- scored_at: 2016-03-04 18:07:46.046305+00:00 -- type: PE -- scorer_id: 7d554d463c75cc153c77ca2022a1e0d1 Assessment #5 -- content: Fair (1) -- ideas: Fair (3) Assessment #5 -- content: Good (3) -- ideas: Good (5) -- feedback: Expresses the main idea clearly. Assessment #4 -- content: Good (3) -- ideas: Fair (3)	Assessment #7 -- Content: Fair (1) -- Ideas: Fair (3) Assessment #5 -- Content: Good (3) -- Ideas: Good (5) -- feedback: Expresses the main idea clearly. Assessment #4 -- Content: Good (3) -- Ideas: Fair (3)	2016-03-04 17:53:30.776 582+00:00	8	8	These assessments were useful.	I feel that the assessments performed on my response were fair.

The .csv file contains one row of data for each response from a learner.

- The IDs in the **Submission ID** and **Item ID** columns uniquely identify the problem within the course content and the learner's submission for that problem.
- The **Anonymized Student ID** column lists an ID for each learner without revealing confidential, personally identifiable data such as email addresses and usernames.
- The **Date/Time Response Submitted** column displays the date and time that the learner submitted her response, in YYYY-MM-DD HH-MM-SS format.
- The **Response** column displays the content of the learner's response.
- The **Assessment Details** column displays the following details for the assessments that were performed on the response.
 - The time and date that the assessment was submitted.
 - The type of assessment: self (SE), peer (PE), staff (ST).
 - The ID of the person who performed the assessment.
 - Any text comments about the response that were included in the assessment.
- The **Assessment Scores** column lists the scores that the response received in self, peer, or staff assessments.
- The **Date/Time Final Score Given**, **Final Score Points Earned**, and the **Final Score Points Possible** columns provide details of the final score that the response received. If a response has not received enough assessments for the assignment to be considered complete, these columns show a value of “None”.
- The **Feedback Statements Selected** and **Feedback on Peer Assessments** columns together show the information that learners provided in the **Provide Feedback on Peer Assessments** section of their ORA assignments. This section is available to learners only when all assessments for an assignment have been completed, and provides an optional way for learners to comment on their experience of the peer assessment process.

The **Feedback Statements Selected** column displays the text of the feedback statements (if any) that the learner selected to describe their experience of the peer assessment process. Learners can select either “These assessments were useful” or “These assessments were not useful”. They can also select either or both of “I disagree with one or more of the peer assessments of my response” and “Some comments I received were inappropriate”.

If a learner also provided a free-form comment in the text field below the selectable feedback statements, the text appears in the **Feedback on Peer Assessments** column.

10.30 Oppia Exploration Tool

Note: EdX offers provisional support for this tool.

Oppia is a third-party tool that you can use to create short interactive tutorials, called explorations. This topic describes how to embed Oppia explorations in your course.

- *Overview*
- *Enable the Oppia Exploration Tool*
- *Add an Oppia Exploration in Studio*

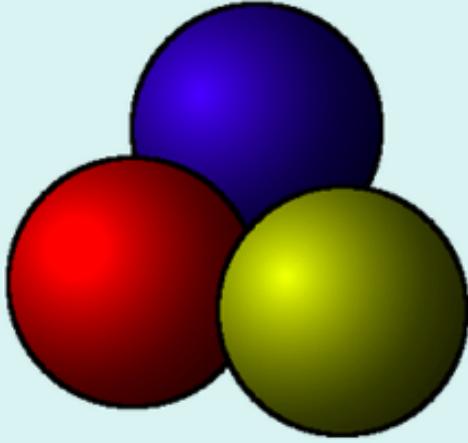
Before you make content from an external site available through your course, be sure to review the content to ensure that it is accessible to people with disabilities. For more information, see *Accessibility Best Practices for Developing Course Content*.

10.30.1 Overview

You use the Oppia exploration tool in Studio to add interactive tutoring activities, created as Oppia explorations, to your course. Oppia explorations simulate conversations with human tutors to encourage exploration and experiential learning.

Note: Oppia explorations are not assessments that can be graded. At this time, you should not add Oppia exploration components to the graded subsections of your course.

The following example shows an Oppia exploration as learners see it in the edX LMS.



Suppose you were given three balls: one red, one blue, and one yellow -- and one day, you are idly playing around with them. Soon, you discover that you can make patterns by arranging the balls in a straight line; let's pretend you're doing this with the line stretching from left to right in front of you.

How many different ways can you find to arrange the three balls in a straight line? Try to determine all of them.

[Not sure where to start?](#) +

Type a number ↑ ↓

[Submit](#)

Oppia

For information about how to create Oppia explorations, see the [Oppia User Documentation](#).

10.30.2 Enable the Oppia Exploration Tool

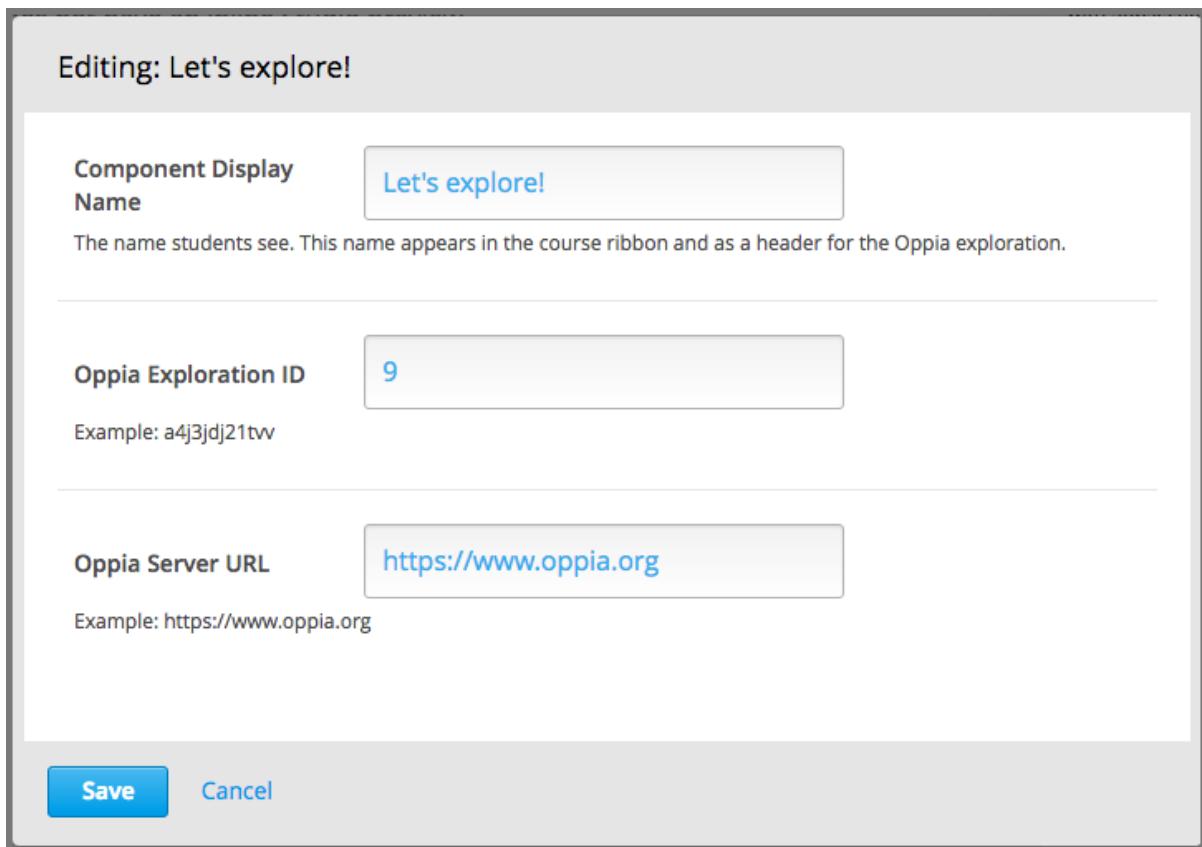
Before you can add an Oppia exploration to your course, you must enable this tool in Studio.

To enable the Oppia exploration tool in Studio, you add the "oppia" key to the **Advanced Module List** on the **Advanced Settings** page. (Be sure to include the quotation marks around the key value.) For more information, see [Enabling Additional Exercises and Tools](#).

10.30.3 Add an Oppia Exploration in Studio

You must [enable the Oppia exploration tool](#) before you add a component with an exploration to your course. You must also select the Oppia exploration that you want to add, and obtain both the URL of the website that hosts that exploration and its ID.

1. On the **Course Outline** page, open the unit in an ungraded subsection where you want to add the exploration.
2. Under **Add New Component**, select **Advanced**, and then select **Oppia Exploration**. The new component is added to the unit.
3. In the new component, select **Edit**.



4. In the **Component Display Name** field, enter an identifying name for the component. In the LMS, this name appears as a heading above the exploration.
5. In the **Oppia Exploration ID** field, enter the identifier assigned to the exploration you want to add. For example, qG6kclSx1WZn or gC4_ggkWar-L.
6. In the **Oppia Server URL** field, enter the host site of the exploration you want to add. For example, www.oppia.org.
7. Select **Save**.

Studio does not show the exploration on the unit page. To verify your work, select **Preview**, or publish the unit and then select **View Live**.

10.31 Peer Instruction Tool

Note: EdX offers full support for this tool.

The Peer Instruction learning system provides students with in class opportunities to discuss questions and arrive at a deeper understanding of concepts. The peer instruction tool emulates this classroom experience for the learners in an online course.

- *Assignment Overview*
 - *Designing an Online Peer Instruction Assignment*
 - *Enable the Peer Instruction Tool*
- *Adding a Peer Instruction Assignment in Studio*
 - *Upload Images (Optional)*
 - *Add a Peer Instruction Component*
 - *Add the Assignment Details*
- *Reviewing a Histogram of Learner Responses*

For more information about the Peer Instruction learning system, consult the resources of the [Mazur Group](#) or the [Turn to Your Neighbor](#) blog.

10.31.1 Assignment Overview

Assignments created with the peer instruction tool present learners with a multiple choice question, and then guide the learners through these stages of the exercise.

1. An initial response, which includes both an answer choice and a written explanation for that choice.
2. Review of responses submitted by several other course participants.
3. A final response, which also includes an answer choice and revised explanation.

Learners also receive an explanation for the correct answer choice. After 10 learners complete the assignment, class breakdown histograms show the percentage of responding learners who selected each of the answer choices, both initially and after reviewing peer responses.

Designing an Online Peer Instruction Assignment

Before you use the peer instruction tool in Studio, you design the assignment. You prepare the assignment question and its answer choices in the same way that you would for classroom students. The question and the answer choices can include text, images, or both.

For your online learners, you also prepare the following additional elements for the exercise.

- A text explanation of the correct answer choice.
- An example text explanation for each answer choice.

These example explanations ensure that all learners, including the first few to attempt the assignment, have other responses to review in the second stage of the exercise. As the number of responses received from learners increases, the likelihood that your examples will be shown to any given learner decreases.

- The number of responses for learners to review in the second stage of the exercise.

- The logic for selecting the responses to show.
 - The random algorithm presents the specified number of responses without regard to the associated answer choices. The responses shown to a learner might include explanations for each of the answer choices, or it might include several explanations for one choice and none for another choice.
 - The simple algorithm includes an additional step to minimize repeated and missed responses for the different answer choices. Explanations are presented for as many different answer choices as possible for the number of responses specified.

After your design is complete, you use Studio to add the assignment to your course.

Note: You might consider including an HTML component before the peer instruction component to describe the workflow that learners will experience in this assessment type. You might also consider including a content-specific discussion component after the peer instruction component to give learners an opportunity to continue the conversation.

For more information about how learners experience peer instruction assignments, see [Explaining Multiple Choice Answers](#) in the *EdX Learner's Guide* or [Explaining Multiple Choice Answers](#) in the *Open edX Learner's Guide*.

Enable the Peer Instruction Tool

Before you can add a component to your course structure for a peer instruction assignment, you must enable the peer instruction tool for your course.

To enable the peer instruction tool in Studio, you add the "ubcp1" key to the **Advanced Module List** on the **Advanced Settings** page. Be sure to include quotation marks around the key value. For more information, see [Enabling Additional Exercises and Tools](#).

Note: This tool was developed and contributed to the edX platform by the University of British Columbia.

10.31.2 Adding a Peer Instruction Assignment in Studio

- [Upload Images \(Optional\)](#)
 - [Add a Peer Instruction Component](#)
 - [Add the Assignment Details](#)

Upload Images (Optional)

If the question or an answer choice in an assignment includes an image, you [upload the image file](#) on the **Files & Uploads** page. The **Studio URL** for the image can then be added to the question or answer choice in the peer instruction component.

Add a Peer Instruction Component

After you [enable the peer instruction tool](#) for your course, you can add the component for a peer instruction assignment.

1. On the **Course Outline** page, locate the subsection where you want to add the assignment and add or open a unit.
2. Under **Add New Component**, select **Advanced**, and then select **Peer Instruction**. Studio adds the new component to the unit and uses a template to supply a sample question, answers, and so on.

The screenshot shows the 'Peer Instruction Question' editor in Studio. At the top, there's a toolbar with icons for Edit, Preview, Copy, Paste, Delete, and More. The main area is titled 'Peer Instruction Question (1 point possible)' and contains a 'Question' field with the text 'Where does most of the mass in a fully grown tree originate?'. Below the question are three tabs: 'Answer', 'Reflection', and 'Results'. The 'Answer' tab is selected, showing a list of options: 'Air' (radio button checked), 'Soil' (radio button unselected), and 'Water' (radio button unselected). A note below says 'You can change this answer later, if you change your mind.' There's a large text area for explaining the choice. A tip at the bottom left says 'In the next step, you will be shown a selection of other responses that may help you refine your answer.' A warning message in a yellow box says 'Note: In order to move to the next step, please choose an answer and briefly explain your choice.' At the bottom right are buttons for 'VIEW QUESTION STATISTICS' and 'Next Step →'.

3. Select **Edit**.

4. In the component editor, replace the default component display name with an identifying name. In the LMS, this name appears as a heading above the assignment.

Unique, descriptive display names can help you identify individual assignments quickly and accurately for analysis.

5. Select **Save**, or continue on to replace the template information with the details for this assignment.

Add the Assignment Details

Before you add the details of the assignment to a peer instruction component, you *design the assignment* by preparing a question, answer choices, and other required elements. If the question or any of the answer choices includes an image, you also *upload* the image file and obtain its Studio URL so that you can add it to the assignment.

To enter all of the assignment details into the component editor, follow these steps.

1. In the new component, select **Edit**.
2. For the assignment question, enter text, add an image, or both.
 - To add text, enter the question that you want learners to consider in the **Question Text** field.
 - To add an image, follow these steps.
 - (a) Select **Add Image to Question**. Additional fields appear.
 - (b) In the **Image URL** field, paste or enter the Studio URL from the **Files & Uploads** page.
 - (c) Specify the **Image Position**. If your question does not include text, **Appears above** and **Appears below** have the same result.
 - (d) Provide a description of the image. This description should provide enough detail so that learners who cannot see the image, and who rely on screen readers to complete your course, can understand the question.
 - 3. Select a minimum and maximum length for the written explanations your learners supply for their answer choices.

You can change the supplied default values as needed to require explanations that are longer than 1 character, or limit explanations to less than 32,000 characters (approximately 12 pages).
 - 4. Enter each answer choice. You can enter text, add an image, or both. For information on how to add an image, see step 2.

The template for this component has three sample answer choices.

 - If your question has more than three answer choices, select **Add New Answer** and then enter the answer. You can include up to 10 answer choices.
 - To delete an answer choice, select the **X** next to the text field for that answer.
 - 5. Specify which of the answer choices is the correct answer. Alternatively, you can choose to not specify a correct answer by selecting “n/a”. You identify the correct answer choice by its assigned number: to indicate Answer 1 you select **Option 1**, for Answer 2 you select **Option 2**, and so on.
 - 6. Enter a text explanation that describes why the specified answer choice is correct. This is optional if you have chosen to not specify a correct answer.
 - 7. Configure how, and how many, peer responses to show to learners after they submit an initial response.
 - To guide selection of the responses to show, select either **Random** or **Simple**. For more information, see *Designing an Online Peer Instruction Assignment*.

- Specify how many responses learners should be given to review. The default, #, shows learners the same number of responses as there are answer options.
8. Enter your example explanations. For each of the answer choices you enter in step 4, you must supply an example explanation. You identify each answer choice by its assigned number: to indicate Answer 1 you select **Option 1**, for Answer 2 you select **Option 2**, and so on.

The template for this component includes three example explanations.

- If your question has more than three answer choices, you select **Add New Example**, and then identify the answer choice and enter the example explanation for each of the other answer choices.
- To delete an example explanation, select the X next to the list of numbered choices.

9. Select **Save**.

If **Save** is not available, an edit check has detected incomplete or invalid information in the component editor. Review your entries to make sure that each field has an entry (as appropriate), and that you have provided an example explanation for each answer choice. For information about the error found, move your cursor over the question mark that appears next to **Save**.

10.31.3 Reviewing a Histogram of Learner Responses

When learners submit their final answer choices and revised explanations, the peer instruction tool displays the correct answer, if you have specified one, and its explanation (if applicable). The learner's initial answer and response, and final answer and response, follow.

As soon as 10 learners complete the assignment, the peer instruction tool displays a pair of class breakdown histograms. These histograms show how frequently learners selected each of the options, before and after they reviewed the responses submitted by other class participants.

Class Breakdown

This is a look at how your classmates answered the question during the initial and final rounds.

Answer Options

Option 1 (correct)

Air

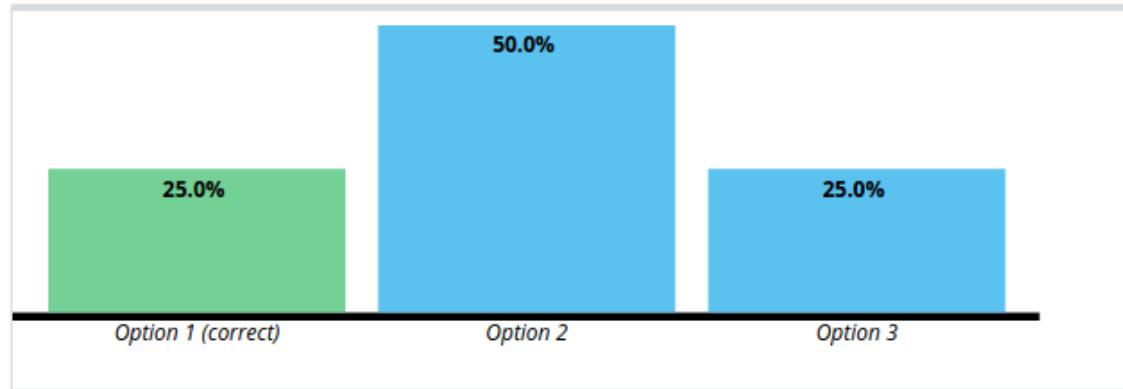
Option 2

Soil

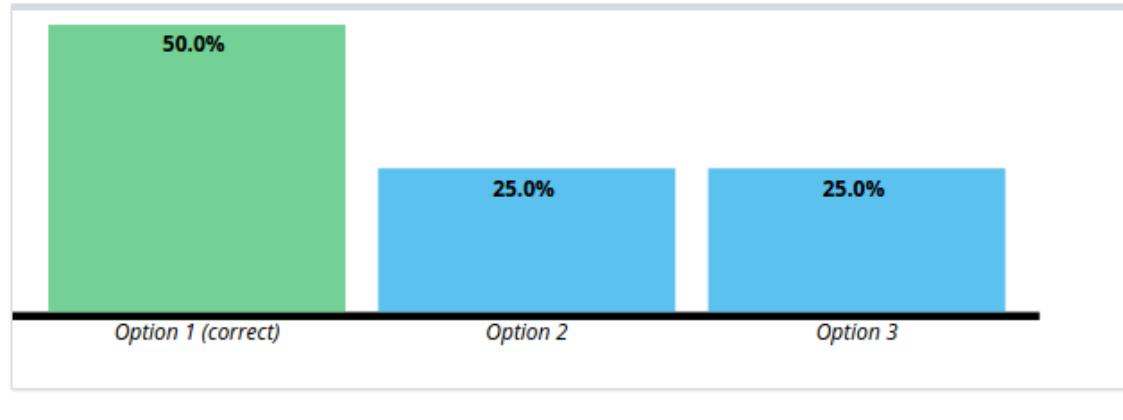
Option 3

Water

Initial Answer Selection



Final Answer Selection



10.32 Periodic Table Tool

Note: EdX does not support this tool.

You can create an interactive periodic table of the elements to help your students learn about various elements' properties. In the table below, detailed information about each element appears as the student moves the mouse over the element.

AN INTERACTIVE REFERENCE TABLE																																																																																																																																												
This interactive periodic table of the elements was first used in 3.091x: Introduction to Solid State Chemistry . The table reveals detailed information about each element as you mouse over it.																																																																																																																																												
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Cs 55 132.91	Ba 56 137.33	La 57 138.91	Hf 72 178.49	Ta 73 180.95	W 74 183.84	Re 75 186.21	Os 76 190.23	Ir 77 192.22	Pt 78 195.08	Au 79 196.97	Hg 80 200.59	Tl 81 204.38	Pb 82 207.20	Bi 83 208.98	Po 84 208.98	At 85 209.99	Rn 86 222.02																																																																																																																											
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10.32.1 Create the Periodic Table Tool

To create a periodic table, you need the following files:

- Periodic-Table.js
- Periodic-Table.css

- Periodic-Table-Colors.css
- PeriodicTableHTML.txt

To download all of these files in a .zip archive, go to <http://files.edx.org/PeriodicTableFiles.zip>.

To create the periodic table, you need an HTML component.

1. Upload all of the files listed above *except PeriodicTable.txt* to the **Files & Uploads** page in your course.
2. In the unit where you want to create the problem, click **HTML** under **Add New Component**, and then click **HTML**.
3. In the component that appears, click **Edit**.
4. In the component editor, switch to the **HTML** tab.
5. Open the PeriodicTable.txt file in any text editor.
6. Copy all of the text in the PeriodicTable.txt file, and paste it into the HTML component editor. (Note that the PeriodicTableHTML.txt file contains over 6000 lines of code. Paste all of this code into the component editor.)
7. Click **Save**.

10.33 Poll Tool

Note: EdX offers full support for this tool.

This section describes how to include polls in your course.

- *Overview*
- *Enable the Poll Tool*
 - *Enable the Poll Tool in OLX*
- *Add a Poll in edX Studio*
- *Add a Poll in OLX*
 - *poll Element Attributes*
- *Editing Published Polls*
- *View Poll Results*

10.33.1 Overview

You can include polls in your course to gather learners' opinions on various questions.

For a poll, you configure one question and multiple possible answers. If you need to ask multiple questions, use the *Survey Tool*.

The following example poll has four possible answers to the question.

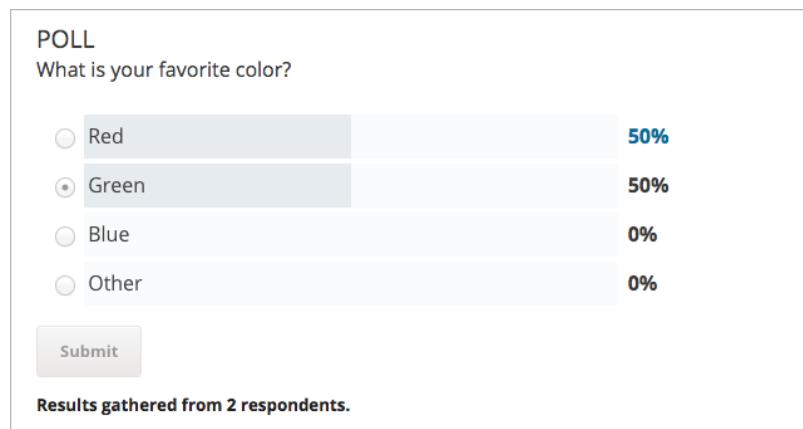
POLL

What is your favorite color?

Red
 Blue
 Green
 Other

Submit

After learners submit their answers to the poll question, they see the poll results that have been gathered at this time, unless the poll has been configured to hide results.



10.33.2 Enable the Poll Tool

Before you can add a poll to your course, you must enable the poll tool in Studio or OLX (open learning XML).

To enable the poll tool in Studio, you add the "poll" key to the **Advanced Module List** on the **Advanced Settings** page. (Be sure to include the quotation marks around the key value.) For more information, see [Enabling Additional Exercises and Tools](#).

Alternatively, you can use OLX to enable the poll tool.

Enable the Poll Tool in OLX

To enable polls in your course, you edit the XML file that defines the course structure.

Open the XML file for the course in the `course` directory. In the `course` element's `advanced-modules` attribute, add the string `poll`.

For example, the following XML code enables polls in a course.

```
<course advanced_modules="["survey","poll"]" display_name="Sample Course" start="2015-01-01T00:00:00Z">
```

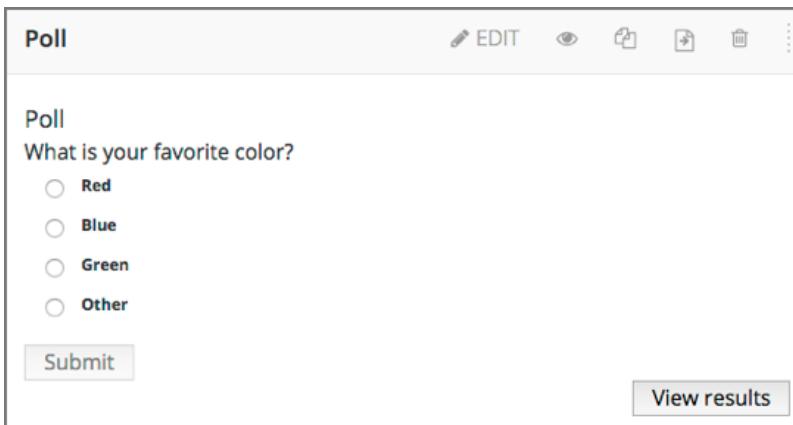
```
...
</course>
```

10.33.3 Add a Poll in edX Studio

You must *enable the poll* tool before you add the component.

1. On the Course Outline page, open the unit where you want to add the poll.
2. Under **Add New Component** click **Advanced**, and then select **Poll**.

The new component is added to the unit, with a default example poll that contains several answer fields.



3. In the new component, select **Edit**.
4. In the **Display Name** field, enter the name for the component.
5. In the **Question/Prompt** field, enter text that learners see above the poll. You can use Markdown in this field.
6. In the **Feedback** field, enter text that learners see after they submit a responses. You can use Markdown in this field.
7. In the **Private Results** field, to hide poll results from learners, select **True**. If you leave the default value, **False**, learners see poll results after they submit responses.
8. In the **Maximum Submissions** field, change the value to the number of times that you want to allow learners to submit responses. Enter **0** to allow unlimited responses.

Note: If you allow learners to submit responses more than once, you should set **Private Results** to **True**. Otherwise, learners will be able to change their responses after seeing others' responses.

9. Configure answers for the poll.
 - (a) In each **Answer** field, enter the answer text that learners see.
 - (b) You must enter either text or an image path, or both, for each answer. To enter an image, use the *Studio URL* for the image.
 - (c) If you use an image, you must enter useful alternative text in the **Image alternate text** field for non-sighted users.
 - (d) To add answers, select **Add answer** at the bottom of the editor. New answers are added at the bottom of the list.

- (e) To change the order of answers, select the up and down buttons next to each answer.
- (f) To remove an answer, select **Delete** next to the answer.

10. Select **Save**.

10.33.4 Add a Poll in OLX

To add a poll XBlock in OLX, you create the `poll` element. You can embed the `poll` element in the `vertical` element, or you can create the `poll` element as a standalone file that you reference in the `vertical`.

The following example shows the OLX definition for a poll with four answers.

```
<poll url_name="f4ae7de0006f426aa4eed4b0b8112da5" xblock-family="xblock.v1"
    feedback="Feedback"
    display_name="Poll"
    private_results="false"
    question="What is your favorite color?"
    max_submissions="1"
    answers="[
        [&quot;R&quot;,
        {
            &quot;img&quot;: &quot;/static/image.png&quot;,
            &quot;img_alt&quot;: &quot;Alt 1&quot;,
            &quot;label&quot;: &quot;Red&quot;
        }
        ],
        [&quot;B&quot;,
        {
            &quot;img&quot;: &quot;/static/image.png&quot;,
            &quot;img_alt&quot;: &quot;Alt 2&quot;,
            &quot;label&quot;: &quot;Blue&quot;
        }
        ],
        [&quot;G&quot;,
        {
            &quot;img&quot;: &quot;/static/image.png&quot;,
            &quot;img_alt&quot;: &quot;Alt3&quot;,
            &quot;label&quot;: &quot;Green&quot;
        }
        ],
        [&quot;O&quot;,
        {
            &quot;img&quot;: &quot;/static/image.png&quot;,
            &quot;img_alt&quot;: &quot;Alt 4&quot;,
            &quot;label&quot;: &quot;Other&quot;
        }
    ]
]
"/>
```

poll Element Attributes

The following table describes the attributes of the `poll` element.

Attribute	Description
url_name	The unique identifier of the poll.
xblock-family	The XBlock version used. Must be <code>xblock.v1</code> .
private_results	Whether the poll results are shown to learners (<code>true</code>) or not (<code>false</code>).
display_name	The display name for the poll.
question	The prompt for the poll.
feedback	The text shown to learners after they submit a response.
max_submissions	The number of times a learner can submit poll answers. Use <code>0</code> to allow unlimited submissions. If you use a value other than <code>1</code> , set <code>private_results</code> to <code>true</code> . Otherwise, learners will be able to change their responses after seeing others' responses.
answers	An array of answers in the poll. Each answer has a unique identifier, and a dictionary that defines values for the following names. <ul style="list-style-type: none"> <code>img</code>, the static URL of the answer image. <code>img_alt</code>, the alternative text for the image. <code>label</code>, the answer text. Each answer must have a value for <code>img</code> or <code>label</code> , or both.

10.33.5 Editing Published Polls

Do not publish a poll until you have completed and tested it. You should avoid changing a poll after learners have begun to use it.

If you must edit a poll after learners have submitted answers take into account the following implications.

- If you edit the value of an answer, previous submissions are associated with the new answer value. This change can result in an inaccurate picture of the responses.
- If you change the poll so that previous submissions are invalid, by removing an answer, those submissions are deleted when learners next view the unit. Learners with invalid submissions can submit new responses.

10.33.6 View Poll Results

When you view the poll as a course staff member, you can view results of the poll inside the course.

Select **View results** in the poll.

POLL
What is your favorite color?

Red
 Blue
 Green
 Other

Submit **View results**

The results of the poll are then displayed.

POLL

What is your favorite color?

<input type="radio"/>	Red	50%
<input checked="" type="radio"/>	Green	50%
<input type="radio"/>	Blue	0%
<input type="radio"/>	Other	0%

Results gathered from 2 respondents.

10.34 Poll Tool for OLX

Note: EdX does not support this tool.

You can run polls in your course so that your students can share opinions on different questions.

POLL QUESTION

All things being equal, should the government use public funds to invest in museums rather than sports arenas?

<input checked="" type="checkbox"/>	Yes	 5780 (63.6%)
<input type="checkbox"/>	No	 3308 (36.4%)

You responded "Yes" to the poll question. But what would you say to the following: What if public officials expect that more people will make use of and enjoy a sports arena? Should the government still use public funds to invest in museums instead?

Post your answer in the discussion section below, or view the discussion of those who responded "No" to the poll question [here](#).

Note: Creating a poll requires you to export your course, edit some of your course's XML files in a text editor, and then re-import your course. We recommend that you create a backup copy of your course before you create the poll. We also recommend that you only edit the files that will contain polls in the text editor if you are very familiar with editing XML.

10.34.1 Terminology

Sections, subsections, units, and components have different names in the **Course Outline** view and in the list of files that you see after you export your course and open the .xml files for editing. The following table lists the names of these elements in the **Course Outline** view and in a list of files.

Course Outline View	File List
Section	Chapter
Subsection	Sequential
Unit	Vertical
Component	Discussion, HTML, problem, or video

For example, when you want to find a specific section in your course, you look in the **Chapter** folder when you open the list of files that your course contains. To find a unit, you look in the **Vertical** folder.

10.34.2 Create a Poll

1. In the unit where you want to create the poll, create components that contain all the content that you want *except* for the poll. Make a note of the 32-digit unit ID that appears in the **Unit Identifier** field under **Unit Location**.
2. Export your course. For information about how to do this, see [Exporting and Importing a Course](#). Save the .tar.gz file that contains your course in a memorable location so that you can find it easily.
3. Locate the .tar.gz file that contains your course, and then unpack the .tar.gz file so that you can see its contents in a list of folders and files.
 - To do this on a Windows computer, you need to download a third-party program. For more information, see [How to Unpack a tar File in Windows](#), [How to Extract a Gz File](#), [The gzip Home Page](#), or the [Windows](#) section of the [How to Open .tar.gz Files](#) page.
 - For information about how to do this on a Mac, see the [Mac OS X](#) section of the [How to Open .tar.gz Files](#) page.
4. In the list of folders and files, open the **Vertical** folder.

Note: If your unit is not published, open the **Drafts** folder, and then open the **Vertical** folder in the **Drafts** folder.

5. In the **Vertical** folder, locate the .xml file that has the same name as the unit ID that you noted in step 1, and then open the file in a text editor such as Sublime 2. For example, if the unit ID is e461de7fe2b84ebeabe1a97683360d31, you open the e461de7fe2b84ebeabe1a97683360d31.xml file.

The file contains a list of all the components in the unit, together with the URL names of the components. For example, the following file contains an HTML component followed by a discussion component.

```
<vertical display_name="Test Unit">
<html url_name="b59c54e2f6fc4cf69ba3a43c49097d0b"/>
<discussion url_name="8320c3d511484f3b96bdedfd4a44ac8b"/>
</vertical>
```

6. Add the following poll code in the location where you want the poll. Change the text of the prompt to the text that you want.

```
<poll_question display_name="Poll Question">
    <p>Text of the prompt</p>
    <answer id="yes">Yes</answer>
    <answer id="no">No</answer>
</poll_question>
```

In the example above, if you wanted your poll to appear between the HTML component and the discussion component in the unit, your code would resemble the following.

```
<vertical display_name="Test Unit">
    <html url_name="b59c54e2f6fc4cf69ba3a43c49097d0b"/>
    <poll_question display_name="Poll Question">
        <p>Text of the prompt</p>
        <answer id="yes">Yes</answer>
        <answer id="no">No</answer>
    </poll_question>
    <discussion url_name="8320c3d511484f3b96bdedfd4a44ac8b"/>
</vertical>
```

7. After you add the poll code, save and close the .xml file.
8. Re-package your course as a .tar.gz file.
 - For information about how to do this on a Mac, see [How to Create a Tar GZip File from the Command Line](#).
 - For information about how to do this on a Windows computer, see [How to Make a .tar.gz on Windows](#).
9. In Studio, re-import your course. You can now review the poll question and answers that you added in Studio.

Note:

- Although polls render correctly in Studio, you cannot edit them in Studio. You will need to follow the export/import process outlined above to make any edits to your polls.
 - A .csv file that contains student responses to the problem is not currently available for polls. However, you can obtain the aggregate data directly in the problem.
-

10.34.3 Format description

The main tag of poll module input is:

```
<poll_question> ... </poll_question>
```

poll_question can include any number of the following tags: any xml and answer tag. All inner xml, except for answer tags, we call “question”.

poll_question tag

Xmodule for creating poll functionality - voting system. The following attributes can be specified for this tag:

```
name - Name of xmodule.
[display_name| AUTOGENERATE] - Display name of xmodule. When this attribute is not defined - display name autogenerated with some hash.
[reset | False] - Can reset/revote many time (value = True/False)
```

answer tag

Define one of the possible answer for poll module. The following attributes can be specified for this tag:

<code>id</code> - unique identifier (using to identify the different answers)

Inner text - Display text for answer choice.

10.34.4 Example

Example of poll

```
<poll_question name="second_question" display_name="Second question">
    <h3>Age</h3>
    <p>How old are you?</p>
    <answer id="less18">&lt; 18</answer>
    <answer id="10_25">from 10 to 25</answer>
    <answer id="more25">&gt; 25</answer>
</poll_question>
```

Example of poll with unable reset functionality

```
<poll_question name="first_question_with_reset" display_name="First question with_
    ↵reset"
    reset="True">
    <h3>Your gender</h3>
    <p>You are man or woman?</p>
    <answer id="man">Man</answer>
    <answer id="woman">Woman</answer>
</poll_question>
```

10.35 Problem with Adaptive Hint

Note: EdX does not support this problem type.

A problem with an adaptive hint evaluates a student's response, then gives the student feedback or a hint based on that response so that the student is more likely to answer correctly on the next attempt. These problems can be text input problems or multiple choice problems.

Problem with Adaptive Hint

1 point possible (graded)

If a bat and a ball cost \$1.10 together, and the bat costs \$1.00 more than the ball, how much does the ball cost? Enter your answer in cents, and include only the number (that is, do not include a \$ or a ¢ sign).

×

Hint: Make sure you enter your answer in cents

Submit Reset Show Answer

✗ Incorrect (0/1 point)

10.35.1 Create a Problem with an Adaptive Hint

To create the problem illustrated above, follow these steps.

1. In the unit where you want to create the problem, click **Problem** under **Add New Component**, and then click the **Advanced** tab.
2. Click **Problem with Adaptive Hint**.
3. In the component that appears, click **Edit**.
4. In the component editor, replace the example code with the code below.
5. Click **Save**.

```
<problem>
    <text>
        <script type="text/python" system_path="python_lib">
def test_str(expect, ans):
    print expect, ans
    ans = ans.strip('\'')
    ans = ans.strip('\'')
    return expect == ans.lower()

def hint_fn(answer_ids, student_answers, new_cmap, old_cmap):
    aid = answer_ids[0]
    ans = str(student_answers[aid]).lower()
    print 'hint_fn called, ans=', ans
    hint = ''
    if '0.05' in ans:
        hint = 'Make sure you enter your answer in cents'

    if hint:
        hint = "&lt;font color='blue'&gt;Hint: {0}&lt;/font&gt;".format(hint)
        new_cmap.set_hint_and_mode(aid,hint,'always')
    </script>
    <p>If a bat and a ball cost $1.10 together, and the bat costs $1.00 more
        than the
    </p>
```

```

        ball, how much does the ball cost? Enter your answer in cents, and
include only
the number (that is, do not include a $ or a ¢ sign).</p>
<p>
    <customresponse cfn="test_str" expect="5">
        <textline correct_answer="5" label="How much does the ball cost?"/>
    </customresponse>
</p>
</text>
</problem>

```

10.35.2 Problem with Adaptive Hint XML

Template

```

<problem>
    <text>
        <script type="text/python" system_path="python_lib">
def test_str(expect, ans):
    print expect, ans
    ans = ans.strip('\'')
    ans = ans.strip('\'')
    return expect == ans.lower()

def hint_fn(answer_ids, student_answers, new_cmap, old_cmap):
    aid = answer_ids[0]
    ans = str(student_answers[aid]).lower()
    print 'hint_fn called, ans=', ans
    hint = ''
    if 'incorrect answer 1' in ans:
        hint = 'hint for incorrect answer 1'
    elif 'incorrect answer 2' in ans:
        hint = 'hint for incorrect answer 2'

    if hint:
        hint = "&lt;font color='blue'&gt;Hint: {0}&lt;/font&gt;".format(hint)
        new_cmap.set_hint_and_mode(aid,hint,'always')
</script>
    <p>TEXT OF PROBLEM</p>
    <p>
        <customresponse cfn="test_str" expect="ANSWER">
            <textline correct_answer="answer" label="LABEL TEXT"/>
            <hintgroup hintfn="hint_fn"/>
        </customresponse>
    </p>
</text>
</problem>

```

Note: If the hints that you supply include characters, the letters must be lowercase.

Tags

- <text>: Surrounds the script and text in the problem.
- <customresponse>: Indicates that this problem has a custom response.
- <textline>: Creates a response field in the LMS where the student enters a response.
- <hintgroup>: Specifies that the problem contains at least one hint.

Tag: <customresponse>

Attributes

(none)

Children

- <textline>
- <hintgroup>

Tag: <textline>

Attributes

Attribute	Description
label (required)	Contains the text of the problem.
size (optional)	Specifies the size, in characters, of the response field in the LMS.
hidden (optional)	If set to “true”, students cannot see the response field.
correct_answer (optional)	The answer to the problem. To supply a correct_answer value that includes letters, all letters must be lowercase . (Students’ responses to the problem are not case sensitive. They can contain both uppercase and lowercase letters.)

Children

(none)

Tag: <hintgroup>

Attributes

Attribute	Description
hintfn	Must be set to hint_fn (that is, the tag must appear as <hintgroup hintfn="hint_fn"/>).

10.36 Problem Written in LaTeX

Note: EdX does not support this problem type.

Warning: This problem type is a prototype, and is not supported. By default, the ability to create these problems is not enabled in Studio. You must change the advanced settings in your course before you can create problems with LaTeX. Use this problem type with caution.

If you have a problem that is already written in LaTeX, you can use this problem type to easily convert your code into XML. After you paste your code into the LaTeX editor, you make a few adjustments.

Note: If you want to use LaTeX to typeset mathematical expressions in problems that you haven't yet written, use any of the other problem templates together with MathJax. For more information about how to create mathematical expressions in Studio using MathJax, see [Using MathJax for Mathematics](#).

Estimate the energy savings (in J/y) if all the people (3×10^8) in the U. S. switched from U. S. code to low flow shower heads.

Energy saved = ✓

Answer: 0.52

10.36.1 Create a Problem Written in LaTeX

To create a problem written in LaTeX, follow these steps.

1. Enable the policy key in your course.
 - (a) In Studio, click **Settings**, and then click **Advanced Settings**.
 - (b) In the field for the **Enable LaTeX Compiler** policy key, change **false** to **true**.
 - (c) At the bottom of the page, click **Save Changes**.
2. In the unit where you want to create the problem, click **Problem** under **Add New Component**, and then click the **Advanced** tab.
3. Click **Problem Written in LaTeX**.
4. In the component editor that appears, click **Edit**.
5. In the lower left corner of the component editor, click **Launch LaTeX Source Compiler**.
6. Replace the example code with your own code. You can also upload a Latex file into the editor from your computer by clicking **Upload** in the bottom right corner.
7. In the lower left corner of the LaTeX source compiler, click **Save & Compile to edX XML**.

10.37 Protex Protein Builder Tool

Note: EdX does not support this tool.

The Protex protein builder asks students to create specified protein shapes by stringing together amino acids. In the example below, the goal protein shape is a simple line.

DESIGNING PROTEINS IN TWO DIMENSIONS (1 point possible)

The protein builder allows you string together the building blocks of proteins, amino acids, and see how that string will form into a structure. You are presented with a goal protein shape, and your task is to try to re-create it. In the example below, the shape that you are asked to form is a simple line.

The screenshot shows the Protein Builder tool interface. On the left, there is a grid of amino acids labeled A through V. Below this is a 'Target Shape' section containing five black dots arranged horizontally. To the right is an 'Amino Acid Sequence' input field and a 'Folded Protein' visualization area. At the bottom, there are two buttons: 'Fold' and 'Disulfide Bonds OFF'.

10.37.1 Create the Protein Builder Tool

To create the protein builder, follow these steps.

1. Under **Add New Component**, click **Problem**, and then click **Blank Advanced Problem**.
2. In the component that appears, click **Edit**.
3. In the component editor, paste the problem component code from the section that follows.
4. Make any changes that you want, and then click **Save**.

10.37.2 Protein Builder Tool Code

```
<problem>
    <p>The protein builder allows you string together the building blocks of proteins,
    ↵ amino acids, and see how that string will form into a structure. You are presented
    ↵ with a goal protein shape, and your task is to try to re-create it. In the example
    ↵ below, the shape that you are asked to form is a simple line.</p>
    <p>Be sure to click "Fold" to fold your protein before you click "Check".</p>

<script type="loncapa/python">

def protex_grader(expect,ans):
    import json
    ans=json.loads(ans)
```

```

if "ERROR" in ans["protex_answer"]:
    raise ValueError("Protex did not understand your answer. Try folding the protein.
")
return ans["protex_answer"]=="CORRECT"

</script>

<text>
<customresponse cfn="protex_grader">
    <designprotein2dinput width="855" height="500" target_shape="W;W;W;W;W;W;W;W"/>
</customresponse>
</text>
<solution>
<p>
    Many protein sequences, such as the following example, fold to a straight line.
    You can play around with the protein builder if you're curious.
</p>
<ul>
    <li>
        Stick: RRRRRRRR
    </li>
</ul>
</solution>
</problem>

```

In this code:

- **width** and **height** specify the dimensions of the application, in pixels.
- **target_shape** lists the amino acids that, combined in the order specified, create the shape you've asked students to create. The list can only include the following letters, which correspond to the one-letter code for each amino acid. (This list appears in the upper-left corner of the protein builder.)

A	R	N	D
C	Q	E	G
H	I	L	K
M	F	P	S
T	W	Y	V

10.38 Qualtrics Survey Tool

Note: EdX offers provisional support for this tool.

You can administer Qualtrics surveys to your learners in your edX course. The Qualtrics survey appears in an iframe inside the course.

The image shows a Qualtrics survey interface. At the top, there are navigation icons: back, forward, search, and refresh. Below this is the Qualtrics logo. The survey title is "How do you feel about today's course topic?". There are three statements with a 5-point Likert scale from "Strongly Disagree" to "Strongly Agree". The scale includes "Neither agree nor disagree". The responses are as follows:

	Strongly Disagree	Disagree	Neither agree nor disagree	Agree	Strongly Agree
Today's topic was relevant to the overall course.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
The instructor explained the topic clearly.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
I feel confident that I can complete the homework assignment related to today's topic.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>

At the bottom left is the Qualtrics logo, and at the bottom center is the text "POWERED BY QUALTRICS".

Course staff can view the overall results of the survey as well as responses from individual learners.

Note: To use a Qualtrics survey, you must have a Qualtrics license. Qualtrics licenses are available for a fee at the Qualtrics website. If you want to include a survey but you do not have a Qualtrics license, you can use the [edX survey tool](#) or a [Google form](#).

For more information, see the following sections.

- [Add a Qualtrics Survey to Your Course](#)
- [View Survey Responses](#)

Be sure to review all supplemental materials to make sure that they are accessible before making them available through your course. For more information, see [Accessibility Best Practices for Developing Course Content](#).

10.38.1 Add a Qualtrics Survey to Your Course

To add a Qualtrics survey to your course, you must [create the survey in Qualtrics](#), and then [create an HTML component in Studio](#).

Create the Qualtrics Survey

Note: Because Qualtrics is a third-party tool, the following steps might change without notice. See the [Qualtrics website](#) for the most up-to-date Qualtrics documentation.

1. Using your Qualtrics account, create your survey.
2. Add the statements and options that you want the survey to include.
3. Add the **user ID** element. This element imports data from your course into Qualtrics.
 - (a) At the top of the page, make sure the **Edit Survey** tab is selected, and then select **Survey Flow**.
 - (b) In the upper left corner, select **Add a New Element Here**.
 - (c) Select **Embedded Data**.
 - (d) Under **Set Embedded Data**, replace **Enter Embedded Data Field Name Here** with **uid**.
 - (e) Select **Save Flow**.
4. At the top of the page, make sure **Edit Survey** is selected, and then select **Launch Survey**.
5. On the page that opens, select **Activate Survey** in the upper right corner.
6. On the page that opens, locate the URL that is listed under **Your Anonymous Survey Link**. You will add this URL to the HTML component for your survey in Studio.

Note: If you need to find this URL in the future, open your survey in Qualtrics, and then select the **Distribute Survey** tab at the top of the page.

Create the HTML Component in Studio

1. Open the unit where you want the survey to appear.
2. Under **Add New Component**, select **HTML**, and then select **IFrame Tool**.
3. Select **Edit** to open the component editor, and then select **HTML** in the menu bar.
4. At the end of the instructions, locate the example iframe element, and replace the placeholder values with the values for your survey. The iframe element starts with the following text.

```
<iframe title="Euler Line Demo"
```

 - In the **title** attribute, replace **Euler Line Demo** with the title of your survey.
 - In the **src** attribute, replace the placeholder URL with the URL from step 6 in *Create the Qualtrics Survey*.
 - In the **src** attribute, add the following value to the end of the URL.
 `?uid=%USER_ID%`

The resulting **src** attribute resembles the following example.

```
src="https://qtrial2015az1.az1.qualtrics.com/SE/?SID=SV_9N27VuruRdNcpHT?  
uid=%USER_ID%"
```

- Replace the values in the **width** and **height** attributes with values that allow your survey to appear the way you want it to. For example, you might change **width** to 800 and **height** to 1000.
- (Optional) If your survey might be taller than the value that you set for **height**, in the **scrolling** attribute, change the value to **yes**. If you do not change the value to **yes** and your survey is taller than the **height** value, learners cannot scroll down to respond to all the survey statements.

- Leave the other default values, and then select **OK** at the bottom of the HTML source code editor to return to the component editor.
1. In the component editor, delete all of the default instructional text, or replace it with introductory text for your Qualtrics survey.
 2. Select **Save**.

10.38.2 View Survey Responses

You can view both overall survey responses and responses for individual learners.

View Overall Responses

To view your overall survey results and analyze data, open your survey on the Qualtrics website.

View Survey Responses for an Individual Learner

To view a specific learner's survey responses, you must download data both from the Instructor Dashboard and from Qualtrics, and then review the data.

Download Data from the Instructor Dashboard

1. In the LMS, select **Instructor**.
2. Select **Data Download**.
3. Under **Data Download**, select **Get Student Anonymized IDs CSV**. If you receive a prompt, specify the location where you want to save the file.

The .csv file is saved to your computer. The file has the following name.

<course name>_<course number>_<year>_<term>_anon-ids.csv

For more information about anonymized student IDs, see [Accessing Anonymized Learner IDs](#).

4. Under **Reports**, select **Download profile information as a CSV**.
5. When the profile information report appears in the list under **Reports Available for Download**, select the report to download the .csv file to your computer. The file has the following name.

<course name>_<course number>_<year>_<term>_student_profile_info_<date and time>.csv

For more information about accessing learner data, see [Learner Data](#).

Download Data from Qualtrics

Note: Because Qualtrics is a third-party tool, the following steps might change without notice. See the [Qualtrics website](#) for the most up-to-date Qualtrics documentation.

1. In Qualtrics, select the **View Results** tab.
2. On the page that opens, select **Download Data** in the upper left corner of the page.

3. On the page that opens, clear the **Compress the desired format into a .zip file before downloading** check box. Accept all the other default values.
4. Under **Format**, select the **This is a Comma Separated Values format...** link to download the .csv file.

Review the Data

To associate learners' responses with their learner profiles, open the three .csv files that you have downloaded in a program such as Microsoft Excel.

- The Qualtrics file has a **uid** column that contains each learner's anonymized ID, as well as columns that contain each learner's answers to the survey.
- The anonymized user ID file (<course name>_<course number>_<year>_<term >_anon-ids.csv) contains each learner's anonymized ID and the learner's edX user ID.
- The student profile data file (<course name>_<course number>_<year>_<term>_student_profile_info_<date and time>.csv) contains each learner's edX user ID and profile information, such as user name and real name.

To merge the data in the three spreadsheets so that you can see a learner's edX user ID, profile information, and survey responses in one place, you can use functions such as VLOOKUP in Microsoft Excel.

10.39 Randomized Content Blocks

If your course has *content libraries* enabled and you have access to a library whose content you want to use, you can reference that library to create randomized assignments for students.

To create a randomized assignment, you add one or more randomized content blocks to a course unit. For each randomized content block, specify a library from which to draw the content, and indicate the number and optionally the type of problem to randomly give each student.

The libraries that you create or have access to are listed on the **Libraries** tab on the Studio Home page. For details about content libraries, see [Working with Content Libraries](#).

For details about using content library components in a course, see these topics.

- [Use Components from Libraries in a Course](#)
- [Enable Content Libraries](#)
 - [Add a Randomized Content Block to Your Course](#)
- [View the Matching Components in a Randomized Content Block](#)
- [Editing Components in Randomized Content Blocks](#)
- [Getting the Latest Version of Library Content](#)
- [Preview the Randomized Content in Student View](#)
- [View a Specific Student's Assigned Problems from a Randomized Content Block](#)
- [Adjust Grades for a Problem from a Randomized Content Block](#)

10.39.1 Use Components from Libraries in a Course

To create randomized assignments that make use of components from content libraries, you must have at least **User** level access to the libraries that you want to use. If you do not have access to a library, members of your course team who have **Admin** access to that library can grant you access.

The libraries that you create or have access to are listed on the **Libraries** tab on the Studio Home page. For details about content libraries, see [Working with Content Libraries](#).

Using components from content libraries in your course involves two steps.

1. [Enable Content Libraries](#)
2. [Add a Randomized Content Block to Your Course](#)

Note: After adding a randomized content block to your course, be aware that if components in the source library change, you must manually update the components in the course outline if you want to keep the components synchronized with the version in the library.

For details about working with randomized content blocks in your course, see these topics.

- [View the Matching Components in a Randomized Content Block](#)
- [Editing Components in Randomized Content Blocks](#)
- [Getting the Latest Version of Library Content](#)
- [Preview the Randomized Content in Student View](#)
- [View a Specific Student's Assigned Problems from a Randomized Content Block](#)
- [Adjust Grades for a Problem from a Randomized Content Block](#)

10.39.2 Enable Content Libraries

Before you can add a randomized content blocks to your course, you must enable the content library tool in Studio.

To enable the content library tool in Studio, you add the "library_content" key to the **Advanced Module List** on the **Advanced Settings** page. For more information, see [Enabling Additional Exercises and Tools](#).

Add a Randomized Content Block to Your Course

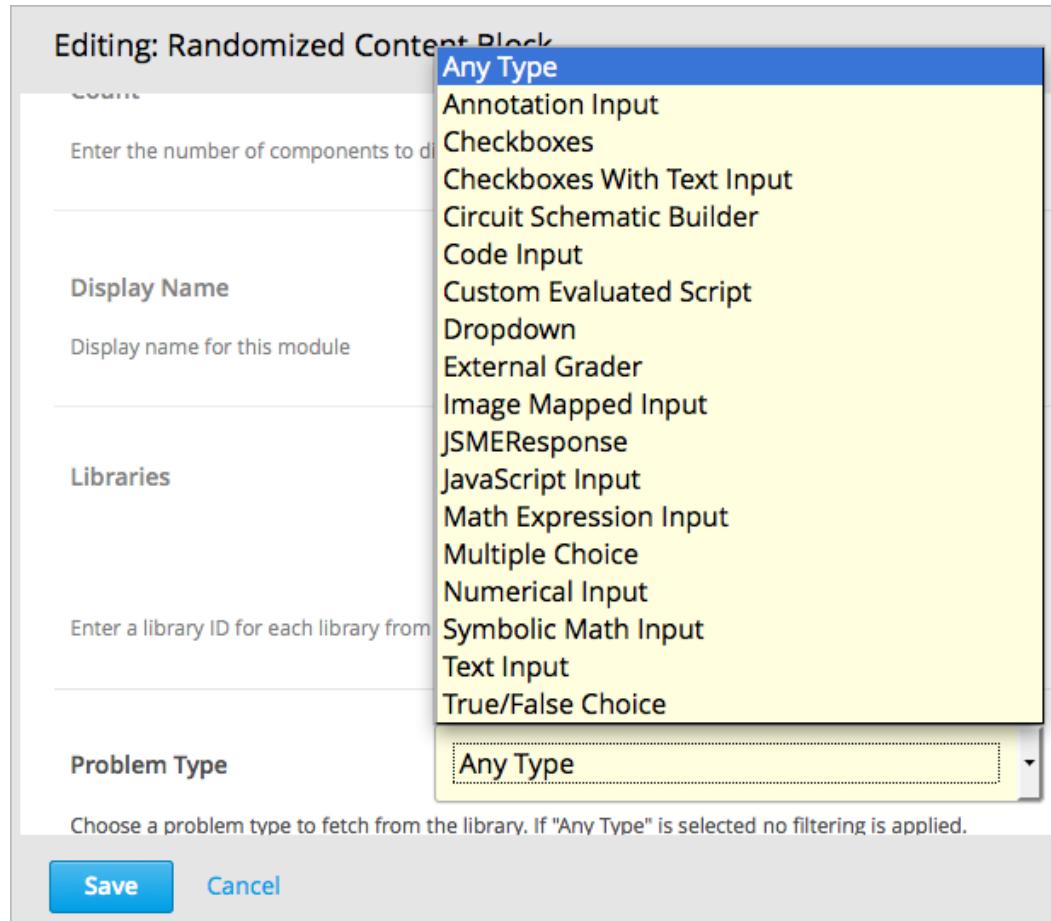
After you [enable content libraries](#) you can add library content to your courses using the Randomized Content Block advanced component.

1. In Studio, open the course in which you want to add randomized problems from a content library.
2. Select **Content**, and then select **Outline**.
3. In the unit where you want to add a set of randomized problems, select **Add New Component**
4. Select **Advanced**, and then select **Randomized Content Block**.

The randomized content block is added to your unit.

5. Select **Edit**.
6. In the randomized content block settings, specify the details of the content you want to add in this block.
 - For **Count**, enter the number of problems to display to each student.

- For **Display Name**, enter the name that you want students to see for this block.
- For **Library**, select the library from which you want to draw problems.
- For **Problem Type**, from the drop down list select a specific type of problem to be drawn from the library. Select **Any Type** if you do not want to specify a particular type of problem.



- For **Scored**, from the drop down list select **True** or **False** to indicate whether the assignment should be graded.

Note: Grading is subject to the setting of this unit's subsection. If the subsection is not graded, selecting **True** here has no impact. If the subsection is graded, this assignment is graded, even if you have selected **False**.

7. Select **Save** when you have finished specifying the details of your randomized content block.

To view the list of components in the source library that match your filter settings, see [View the Matching Components in a Randomized Content Block](#).

To view the entire contents of the library in Studio, see [View the Contents of a Library](#).

10.39.3 View the Matching Components in a Randomized Content Block

In a unit that uses a randomized content block, you can view the list of all components that match the filters specified in that block.

For example, if you have specified in the randomized content block that you want to provide each student with 3 multiple choice problems, you see all the multiple choice problems that exist in the referenced library. In other words, you see every problem in the library that could potentially be provided to a student.

1. In Studio, navigate to the unit containing the randomized content block that references your library.
2. In the randomized content block, select **View**.

The screenshot shows a "Unit" interface in edX Studio. At the top, there's a "Randomized Content Block" section with an "EDIT" button and other icons. Below it, a message says "This block contains multiple components." On the right, there's a blue "VIEW" button with a white arrow. The overall background is light gray.

You see all components that match the specifications in the randomized content block. The text at the top of the list of components indicates how many of these components are randomly selected and provided to each student.

To view the contents of a library in Studio, see [View the Contents of a Library](#).

To view the randomized content that was assigned to a specific learner, see [Specific Learner View](#).

10.39.4 Editing Components in Randomized Content Blocks

In Studio, in the course unit that uses a randomized content block, you can edit each component within the randomized content block in the same way as you do for any other component in your course.

Note: Be aware that if you make changes on a component's **Editor** tab, and then you update the randomized content block with the latest version of components from a library, these changes are overwritten. Only changes to a component's **Settings** tab are retained when you update the component. For details about getting the latest versions of library content in a randomized content block, see [Getting the Latest Version of Library Content](#).

The settings of a component that is supplied in a randomized content block are initially inherited from the component in the content library that it is drawn from. In the randomized content block, you can modify component settings so that they are different from the “source” component in the library.

You can also reset a component's settings to the library default. If a component's settings have been changed from the default settings in the library, a **Clear** icon is shown next to the setting field.

The screenshot shows a "Maximum Attempts" setting in a randomized content block. It has a value of "3" with a "Clear" icon (a small circle with a blue arrow) next to it. A red oval highlights the "Clear" icon. Below the input field, a tooltip says: "Defines the number of times a student can try to answer this problem. If the value is not set, infinite attempts are allowed."

Select **Clear** to restore the library default setting for that field.

10.39.5 Getting the Latest Version of Library Content

If you modify the contents of a library that is referenced by randomized content blocks in one or more courses, those courses do not automatically use the updated content. You can bring the randomized content blocks up to date with the version in the library.

Warning: Be careful when you modify problems after they have been released. Changes that you make to published problems can affect the student experience in the course, as well as analysis of course data.

Note: Be aware that although you can retain changes to the settings of components in a randomized content block, changes to the **Editor** tab in components are overwritten if you update the component to the latest library version. If you do not want to bring components in the randomized content block up to date with the latest version in the library, you do not need to take any action.

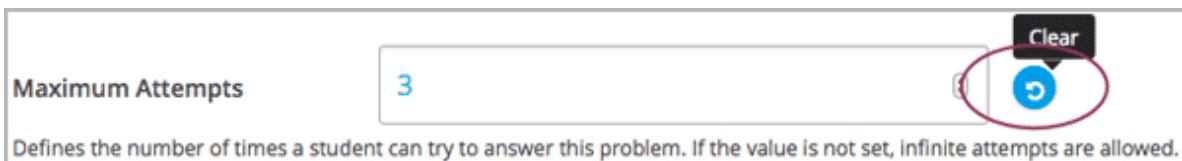
- If the components in the randomized content block have not been edited in the course outline, when you next open the randomized content block in the course outline, you see a message indicating that the component is out of date in comparison with the library.



To update your randomized content block components to the latest versions in the content library, select **Update now**.

The randomized content block is brought up to date with the latest contents of the library that it references.

- If you edited only the settings of components in the randomized content block in your course so that they are different from the original version in the library, you do not lose your changes if you select **Update now**. In this case, the changes that you made in the randomized content block in the course outline are kept, but a **Clear** option becomes available next to the changed field in the component. However, any changes you made on the **Editor** page of components in a randomized content block are lost if you select **Update now** to get the latest library version.



To clear any edits made in the course outline and bring your edited components up to date with the version in the library, select **Clear**.

The value in that component field is reset to the current value in the library.

10.39.6 Preview the Randomized Content in Student View

You can preview course content before a course is live or before you publish specific units, to test how content will appear to students when it is released. To view the number and type of components from a randomized content block as students would see them, follow the steps described in the *Preview a Unit* topic.

10.39.7 View a Specific Student's Assigned Problems from a Randomized Content Block

In a live course, to view the components that are assigned to a specific student from a randomized content block, follow the steps described in the *Specific Learner View* topic.

10.39.8 Adjust Grades for a Problem from a Randomized Content Block

To adjust a grade or reset the attempts for a problem that was assigned from a randomized content block, you can view the course as a specific student to see the actual problems that they were assigned.

Obtain the username or email address for the learner whose grades you want to adjust, and follow the steps described in the [Specific Learner View](#) topic to view the actual problems in the course that this student was assigned.

In the **Specific student** course view in the LMS for the student whose username or email you entered, locate the components from the randomized content block. Follow the steps described in [Adjust Grades for One or All Learners](#) to rescore the learner's submission, reset attempts, or delete the learner's state for a problem.

10.40 Recommender Tool

Note: EdX does not support this tool.

The recommender provides learners with a list of online resources related to the course content. These resources are jointly managed by course team members and the learners.

- [Overview](#)
- [Enable the Recommender Tool](#)
- [Add a Recommender](#)

10.40.1 Overview

The most common use of the recommender is for remediation of errors and misconceptions, followed by providing additional, more advanced resources.

For example, if a learner is working through a physics problem, the recommender could be used to show links to concepts used in the problem on Wikipedia, PhET, and OpenStax, as well as in the course itself. The recommender can help fill complex knowledge gaps and help move learners in the right direction.

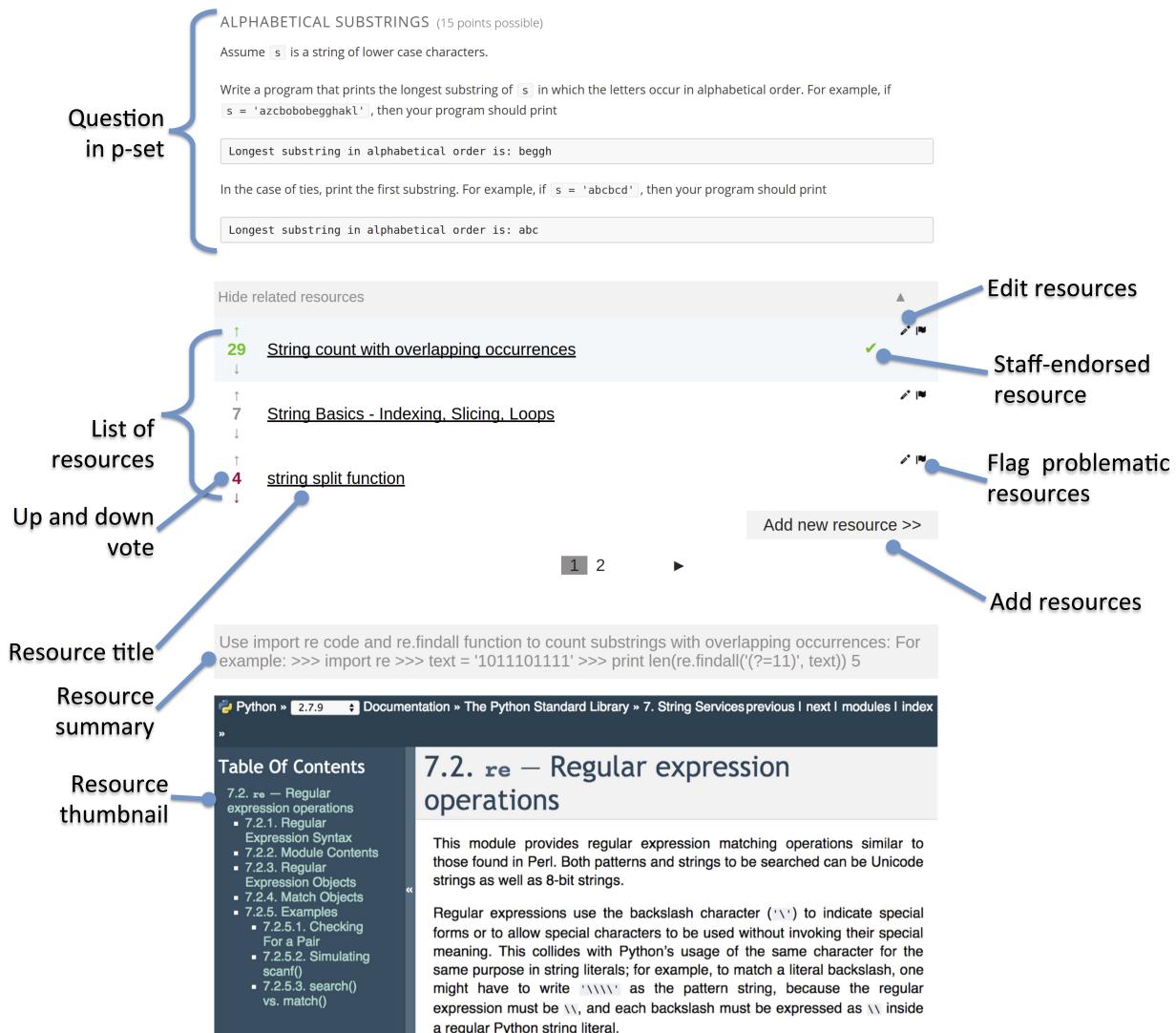
Learners and course team members can complete the following tasks with the recommender.

- Add new resources.
- Edit existing resources and work jointly to improve the quality of resources (for example, give an informative resource summary).
- Manage quality by voting for high quality resources or flagging resources as spam or abuse.

Course team members can endorse useful resources or remove irrelevant entries.

If you use the recommender, you should inform learners through course content or [course updates](#) about the tool.

An example of a recommender in a course follows. The upper part of the figure illustrates a question in a problem set where the recommender is attached. The middle of the figure shows a list of resources and several gadgets for users to work on the resources. The bottom portion shows additional information about a given resource on mouse-over event.



Course team members should be sure to review all supplemental materials to assure that they are accessible before making them available through your course. For more information, see *Accessibility Best Practices for Developing Course Content*.

10.40.2 Enable the Recommender Tool

Before you can add a recommender component to your course, you must enable the recommender tool in Studio.

To enable the recommender tool in Studio, you add the "recommender" key to the **Advanced Module List** on the **Advanced Settings** page. (Be sure to include the quotation marks around the key value.) For more information, see *Enabling Additional Exercises and Tools*.

10.40.3 Add a Recommender

To add a recommender to a course, follow these steps.

1. Go to the unit in the course outline where you want to add the recommender.
2. Under **Add New Component**, select **Advanced**.

3. Select **recommender**.
4. In the component that appears, select **Edit**, and then specify settings as needed.
 - Whether to take users on an introduction tour when they see the tool the first time. If selected, the first time (and only the first time) a user sees the recommender, there will be a short guided tutorial.
 - Whether to disable the user interface functions which are under development. Because these are untested and under development, please leave these disabled unless otherwise advised by edX staff.
 - How many resources you want to show in each page of the resource list.
 - How many page icons you want to show in the pagination control (that is, the page range). The icons for pages from (current page - page range) to (current page + page range) will be shown.
5. Select **Save**.
6. Optionally, open the unit in the LMS and suggest some resources.

10.41 Survey Tool

Note: EdX offers full support for this tool.

This section describes how to include surveys in your course.

- *Overview*
- *Enable the Survey Tool*
 - *Enable the Survey Tool in OLX*
- *Add a Survey in edX Studio*
- *Add a Survey in OLX*
 - *survey Element Attributes*
- *Editing Published Surveys*
- *View Survey Results*

10.41.1 Overview

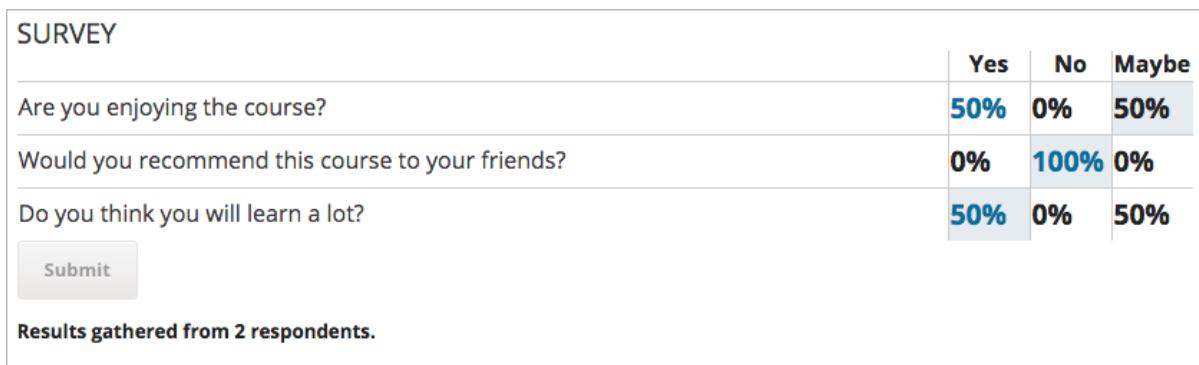
You can include surveys in your course to collect learner responses to multiple questions.

For a survey, you configure multiple question and multiple possible answers. The set of answers is used for each question in the survey. If you need to ask only one question, use the *Poll Tool*.

The following example survey has three questions, each with the same three possible answers.

SURVEY			
	Yes	No	Maybe
Are you enjoying the course?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Would you recommend this course to your friends?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Do you think you will learn a lot?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="button" value="Submit"/>			

After learners submit their answers to the survey, they see the survey results that have been gathered at this time, unless the survey has been configured to hide results.



10.41.2 Enable the Survey Tool

Before you can add a survey to your course, you must enable the survey tool in Studio or OLX (open learning XML).

To enable the survey tool in Studio, you add the "survey" key to the **Advanced Module List** on the **Advanced Settings** page. (Be sure to include the quotation marks around the key value.) For more information, see [Enabling Additional Exercises and Tools](#).

Alternatively, you can use OLX to enable the survey tool.

Enable the Survey Tool in OLX

To enable the survey tool, you edit the XML file that defines the course structure.

Open the XML file for the course in the `course` directory. In the `course` element's `advanced-modules` attribute, add the string `survey`.

For example, the following XML code enables the survey tool.

```
<course advanced_modules="["survey","poll"]" display_name="Sample Course"
start="2015-01-01T00:00:00Z">
...
</course>
```

10.41.3 Add a Survey in edX Studio

You must *enable the survey tool* before you add the component.

1. On the Course Outline page, open the unit where you want to add the survey.
2. Under **Add New Component** click **Advanced**, and then select **Survey**.

The new component is added to the unit, with the default survey that contains three answer fields and three questions.

The screenshot shows the 'Survey' component editor. At the top, there are buttons for 'EDIT', 'View', 'Copy', 'Delete', and 'More'. Below the title 'SURVEY', there are three questions:

- Are you enjoying the course?** Three radio buttons labeled 'Yes', 'No', and 'Maybe' are shown, with 'Yes' selected.
- Would you recommend this course to your friends?** Three radio buttons labeled 'Yes', 'No', and 'Maybe' are shown, with 'No' selected.
- Do you think you will learn a lot?** Three radio buttons labeled 'Yes', 'No', and 'Maybe' are shown, with 'Yes' selected.

A 'Submit' button is at the bottom left.

3. In the new component, select **Edit**.
4. In the **Display Name** field, enter the name for the component.
5. In the **Feedback** field, enter text that learners see after they submit responses.
6. In the **Private Results** field, to hide survey results from learners, select **True**. If you leave the default value, **False**, learners see survey results after they submit responses.
7. In the **Maximum Submissions** field, to allow learners to submit responses more than once, change the value. Enter **0** to allow unlimited responses.

Note: If you allow learners to submit responses more than once, you should set **Private Results** to **True**. Otherwise, learners will be able to change their responses after seeing others' responses.

8. Configure answers for the survey. Each answer is displayed to learners as a column, with a radio button they can select. Each answer is used for each survey question.
 - (a) In each **Answer** field, enter the text for the column heading that learners will see.
 - (b) To add answers, select **Add answer** at the bottom of the editor. New answers are added at the bottom of the list.
 - (c) The top answer in the list is displayed to learners as the left-most answer column in the survey, and the bottom answer is displayed in the right-most column. To change the order of answers, select the up and down buttons next to each answer.
 - (d) To remove an answer, select **Delete** next to the answer.
9. Configure questions for the survey. Each question is displayed to learners in the left-most column.
 - (a) You must enter either text or an image path, or both, for each question. To enter an image, use the *Studio URL* for the image.
 - (b) The survey template contains three questions. To add questions, select **Add question** at the bottom of the editor. New questions are added at the bottom of the list.
 - (c) If you use an image, you must enter useful alternative text in the **Image alternate text** field for non-sighted users.
 - (d) Questions are displayed to learners as rows in the order you configure them. To change the order of questions, select the up and down buttons next to each question.

(e) To remove a question, select **Delete** next to the question.

10. Select **Save**.

10.41.4 Add a Survey in OLX

To add a survey XBlock in OLX, you create the `survey` element. You can embed the `survey` element in the `vertical` element, or you can create the `survey` element as a stand-alone file that you reference in the `vertical`.

The following example shows the OLX definition for a survey with two questions.

```
<survey
    url_name="unique identifier for the survey"
    xblock-family="xblock.v1"
    questions="[
        [&quot;unique code for question 1&quot;,
        {
            &quot;img&quot;: &quot;Static URL to image&quot;,
            &quot;img_alt&quot;: &quot;Alternative text for image&quot;,
            &quot;label&quot;: &quot;Text of question 1&quot;
        }
    ],
    [&quot;unique code for question 2&quot;,
    {
        &quot;img&quot;: &quot;Static URL to image&quot;,
        &quot;img_alt&quot;: &quot;Alternative text for image&quot;,
        &quot;label&quot;: &quot;Text of question 2&quot;
    }
]
]"
feedback="Feedback displayed to learner after submission"
private_results="false"
block_name="Display name for survey"
max_submissions="1"
answers="[
    [
        &quot;Unique identifier for answer 1&quot;,
        &quot;Answer text&quot;
    ],
    [
        &quot;Unique identifier for answer 2&quot;,
        &quot;Answer text&quot;
    ]
]
"/>
```

survey Element Attributes

The following table describes the attribute of the `survey` element.

Attribute	Description
url_name	The unique identifier of the survey.
xblock-family	The XBlock version used. Must be <code>xblock.v1</code> .
questions	An array of questions in the survey. Each question has a unique identifier, and a dictionary that defines values for the following names. <ul style="list-style-type: none">• <code>img</code>, the static URL of the question image.• <code>img_alt</code>, the alternative text for the image.• <code>label</code>, the question text. Each question must have a value for <code>img</code> or <code>label</code> , or both.
answers	An array of answers in the survey. Each answer has a unique identifier, and a dictionary that defines values for the following names. <ul style="list-style-type: none">• <code>img</code>, the static URL of the answer image.• <code>img_alt</code>, the alternative text for the image.• <code>label</code>, the answer text. Each answer must have a value for <code>img</code> or <code>label</code> , or both.
feedback	The text shown to learners after they submit a response.
private_results	Whether the survey results are shown to learners (<code>true</code>) or not (<code>false</code>).
block_name	The display name for the survey.
max_submissions	The number of times a learner can submit survey answers. Use <code>0</code> to allow unlimited submissions. If you use a value other than <code>1</code> , set <code>private_results</code> to <code>true</code> . Otherwise, learners will be able to change their responses after seeing others' responses.

10.41.5 Editing Published Surveys

Do not publish a survey until you have completed and tested it. You should avoid changing a survey after learners have begun using it.

If you must edit a survey after learners have submitted answers, take into account the following implications.

- If you edit the value of a question or answer, previous submissions are associated with the new question or answer value. This change can result in an inaccurate picture of the responses.
- If you change the survey so that previous submissions are invalid, by removing a question or answer, those submissions are deleted when learners next view the unit. Learners with invalid submissions are permitted to submit new responses.

10.41.6 View Survey Results

When you view the survey as a course staff member, you can view results of the survey inside the course.

Select **View results** in the survey.

SURVEY	Yes	No	Maybe
Are you enjoying the course?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Would you recommend this course to your friends?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Do you think you will learn a lot?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<input type="button" value="Submit"/>	<input type="button" value="View results"/>		

The results of the survey are then displayed.

SURVEY	Yes	No	Maybe
Are you enjoying the course?	50%	0%	50%
Would you recommend this course to your friends?	0%	100%	0%
Do you think you will learn a lot?	50%	0%	50%
<input type="button" value="Submit"/>			
Results gathered from 2 respondents.			

10.42 Text Input Problem

Note: EdX offers full support for this problem type.

The text input problem type is a core problem type that can be added to any course. At a minimum, text input problems include a question or prompt and a response field for free form answer text. By adding hints, feedback, or both, you can give learners guidance and help when they work on a problem.

- *Overview*
 - *Example Text Input Problem*
 - *Analyzing Performance on Text Input Problems*
- *Adding a Text Input Problem*
 - *Use the Simple Editor to Add a Text Input Problem*
 - *Use the Advanced Editor to Add a Text Input Problem*
- *Adding Multiple Correct Responses*
 - *Add Multiple Correct Responses in the Simple Editor*
 - *Add Multiple Correct Responses in the Advanced Editor*
- *Adding Feedback to a Text Input Problem*

- [Configure Feedback in the Simple Editor](#)
- [Configure Feedback in the Advanced Editor](#)
- [Customizing Feedback Labels](#)
- [Adding Hints to a Text Input Problem](#)
 - [Configure Hints in the Simple Editor](#)
 - [Configure Hints in the Advanced Editor](#)
- [Adding Text after the Response Field](#)
- [Case Sensitivity and Text Input Problems](#)
- [Response Field Length in Text Input Problems](#)
- [Allowing Regular Expressions as Answers for Text Input Problems](#)
- [Text Input Problem XML Reference](#)
 - [Template](#)
 - [Elements](#)
- [Deprecated Hinting Method](#)

For more information about the core problem types, see [Working with Problem Components](#).

10.42.1 Overview

In text input problems, learners enter text into a response field. The response can include numbers, letters, and special characters such as punctuation marks. Because the text that the learner enters must match the instructor's specified answer exactly, including spelling and punctuation, edX recommends that you specify more than one correct answer for text input problems to allow for differences in capitalization and typographical errors.

Example Text Input Problem

In the LMS, learners enter a value into a response field to complete a text input problem. An example of a completed text input problem follows.

Text Input

1/1 point (graded)

What was the first post-secondary school in China to allow both male and female students?

Answer with a name from the modern period.

Nanking University

**Answer:** Nanjing University or National Central University or Nanjing Higher Normal Institute or Nanking University**Explanation**

Nanjing University first admitted female students in 1920.

Submit

Save

Show Answer

You have used 1 of 3 attempts

Correct (1/1 point)

To add the example problem illustrated above, in Studio you use the simple editor to enter the following text and Markdown formatting.

```
>>What was the first post-secondary school in China to allow both male and female
   ↵students?||Answer with a name from the modern period.<<
= Nanjing University
or= National Central University
or= Nanjing Higher Normal Institute
or= Nanking University

[explanation]
Nanjing University first admitted female students in 1920.
[explanation]
```

The OLX (open learning XML) markup for this example text input problem follows.

```
<problem>
  <stringresponse answer="Nanjing University" type="ci">
    <label>What was the first post-secondary school in China to allow both
      male and female students?</label>
    <description>Answer with a name from the modern period.</description>
    <additional_answer answer="National Central University"/>
    <additional_answer answer="Nanjing Higher Normal Institute"/>
    <additional_answer answer="Nanking University"/>
    <textline size="20"/>
    <solution>
      <div class="detailed-solution">
        <p>Explanation</p>
        <p>Nanjing University first admitted female students in 1920.</p>
      </div>
    </solution>
```

```
</stringresponse>
</problem>
```

Analyzing Performance on Text Input Problems

For the text input problems in your course, you can use edX Insights to review aggregated learner performance data and examine submitted answers. For more information, see [Using edX Insights](#).

10.42.2 Adding a Text Input Problem

You add text input problems in Studio by selecting the **Problem** component type and then using either the simple editor or the advanced editor to specify the prompt and the acceptable answer or answers.

- [Use the Simple Editor to Add a Text Input Problem](#)
- [Use the Advanced Editor to Add a Text Input Problem](#)

Note: You can begin work on the problem in the simple editor, and then switch to the advanced editor. However, after you save any changes you make in the advanced editor, you cannot switch back to the simple editor.

Use the Simple Editor to Add a Text Input Problem

When you add a text input problem, you can choose one of these templates.

- **Text Input**
- **Text Input with Hints and Feedback**

These templates include the Markdown formatting that you use in the simple editor to add a problem without, or with, hints and feedback. To use the *simple editor* to add a problem, follow these steps.

1. In the unit where you want to create the problem, under **Add New Component** select **Problem**.
2. From the list of **Common Problem Types**, select the type of problem you want to add. Studio adds a template for the problem to the unit.
3. Select **Edit**. The simple editor opens to a template that shows the Markdown formatting that you use for this problem type.
4. Replace the guidance provided by the template to add your own text for the question or prompt, answer options, explanation, and so on.

To format equations, you can use MathJax. For more information, see [Using MathJax for Mathematics](#).

5. Select **Settings** to provide an identifying **Display Name** and define settings for the problem. For more information, see [Defining Settings for Problem Components](#).
6. Select **Save**.

Use the Advanced Editor to Add a Text Input Problem

You can use the advanced editor to identify the elements of a text input problem with OLX. For more information, see [Text Input Problem XML Reference](#). To use the [advanced editor](#) to add a problem, follow these steps.

1. Follow steps 1-3 for creating the problem in the simple editor.
2. Select **Advanced Editor**. The advanced editor opens the template and shows the OLX markup that you can use for this problem type.
3. Replace the guidance provided by the template to add your own text. For example, replace the question or prompt, answer options, and explanation.
To format equations, you can use MathJax. For more information, see [Using MathJax for Mathematics](#).
4. Update the OLX to add optional elements and attributes required for your problem.
5. Select **Settings** to provide an identifying **Display Name** and define settings for the problem. For more information, see [Defining Settings for Problem Components](#).
6. Select **Save**.

10.42.3 Adding Multiple Correct Responses

You can specify more than one correct response for text input problems. For example, instead of requiring learners to enter an answer of “Dr. Martin Luther King, Junior” exactly, you can also allow answers of “Martin Luther King, Jr.” “Doctor Martin Luther King,” and other variations. To do this, you can use the simple editor or the advanced editor.

Add Multiple Correct Responses in the Simple Editor

To specify additional correct responses in the simple editor, include `or=` before each additional correct response.

```
>>What African-American led the United States civil rights movement during the 1960s?<
↳
=Dr. Martin Luther King, Jr.
or=Dr. Martin Luther King, Junior
or=Martin Luther King, Jr.
or=Martin Luther King
```

Add Multiple Correct Responses in the Advanced Editor

To specify an additional correct response in the advanced editor, within the `<stringresponse>` element add the `<additional_answer />` element with an `answer=""` attribute value.

```
<problem>
  <stringresponse answer="Dr. Martin Luther King, Jr." type="ci" >
    <label>What African-American led the United States civil rights movement during
    ↳ the 1960s?</label>
    <additional_answer answer="Dr. Martin Luther King, Junior"/>
    <additional_answer answer="Martin Luther King, Jr."/>
    <additional_answer answer="Martin Luther King"/>
    <textline size="30"/>
  </stringresponse>
</problem>
```

10.42.4 Adding Feedback to a Text Input Problem

For an overview of feedback in problems, see [Adding Feedback and Hints to a Problem](#). In text input problems, you can provide feedback for the correct answer or for a specified incorrect answer. Use feedback on incorrect answers as an opportunity to address common learner misconceptions. Feedback for text input questions should also provide guidance to the learner on how to arrive at the correct answer.

If you define multiple correct responses for the question, you can define feedback for each response.

Configure Feedback in the Simple Editor

You can configure feedback in the simple editor. When you add a text input problem, select the template **Text Input with Hints and Feedback**. This template has example formatted feedback that you can replace with your own text.

In the simple editor, you configure feedback for a text input problem with the following Markdown formatting.

```
=Correct Answer {{Feedback for learners who enter this answer.}}
not=Incorrect Answer {{Feedback for learners who enter this answer.}}
```

For example, the following problem has feedback for the correct answer and two common incorrect answers.

```
>>What is the largest state in the U.S. in terms of land area?<<

=Alaska {{Alaska is the largest state in the U.S. in terms of not only land
area, but also total area and water area. Alaska is 576,400 square miles,
more than double the land area of the second largest state, Texas.}}

not=Texas {{While many people think Texas is the largest state in terms of
land area, it is actually the second largest and contains 261,797 square
miles.}}

not=California {{California is the third largest state and contains 155,959
square miles.}}
```

Configure Feedback in the Advanced Editor

In the advanced editor, you configure answer feedback with the following syntax.

```
<problem>
  <stringresponse answer="Correct Answer" type="ci">
    <label>Question text</label>
    <correcthint>Feedback for the correct answer</correcthint>
    <stringequalhint answer="Incorrect Answer">Hint for the incorrect answer</
    <stringequalhint>
      <textline size="20"/>
    </stringresponse>
  </problem>
```

For example, the following problem has feedback for the correct answer and two common incorrect answers.

```
<problem>
  <stringresponse answer="Alaska" type="ci">
    <label>What is the largest state in the U.S. in terms of land area?</label>
    <correcthint>Alaska is the largest state in the U.S. in terms of not
only land area, but also total area and water area. Alaska is 576,400
square miles, more than double the land area of the second largest
```

```

state, Texas.</correcthint>
<stringequalhint answer="Texas">While many people think Texas is the
largest state in terms of land area, it is actually the second
largest and contains 261,797 square miles.</stringequalhint>
<stringequalhint answer="California">California is the third largest
state and contains 155,959 square miles.</stringequalhint>
<textline size="20"/>
</stringresponse>
</problem>

```

Customizing Feedback Labels

By default, the feedback labels shown to learners are **Correct** and **Incorrect**. If you do not define feedback labels, learners see these terms when they submit an answer, as in the following example.

```
Incorrect: California is the third largest state and contains 155,959 square
miles.
```

You can configure the problem to override the default labels. For example, you can configure a custom label for a specific wrong answer.

```
Close but wrong: California is the third largest state and contains 155,959
square miles.
```

Note: The default labels **Correct** and **Incorrect** display in the learner's requested language. If you provide custom labels, they display as you define them to all learners. They are not translated into different languages.

Customize a Feedback Label in the Simple Editor

In the simple editor, you configure custom feedback labels with the following syntax.

```
not=Answer {{Label:: Feedback}}
```

That is, you provide the label text, followed by two colon (:) characters, before the feedback text.

For example, the following feedback is configured to use a custom label.

```
not=Texas {{Close but wrong:: While many people think Texas is the largest
state in terms of land area, it is actually the second largest of the 50 U.S.
states, containing 261,797 square miles.}}
```

Customize a Feedback Label in the Advanced Editor

In the advanced editor, you configure custom feedback labels with the following syntax.

```
<correcthint label="Custom Label">Feedback</correcthint>
<stringequalhint answer="Incorrect Answer" label="Custom Label">Feedback</
</stringequalhint>
```

For example, the following feedback is configured to use custom labels.

```
<correcthint label="Right you are">Alaska is the largest state in the U.S.  
in terms of not only land area, but also total area and water area. Alaska  
is 576,400 square miles, more than double the land area of the second  
largest state, Texas.</correcthint>  
<stringequalhint answer="Texas" label="Close but wrong">While many people  
think Texas is the largest state in terms of land area, it is actually the  
second largest of the 50 U.S. states containing 261,797 square miles.</  
→stringequalhint>
```

10.42.5 Adding Hints to a Text Input Problem

You can add hints to a text input problem using the simple editor or the advanced editor. For an overview of hints in problems, see *Adding Feedback and Hints to a Problem*.

Configure Hints in the Simple Editor

In the simple editor, you configure hints with the following syntax.

```
||Hint 1||  
||Hint 2||  
||Hint n||
```

Note: You can configure any number of hints. The learner views one hint at a time and views the next one by selecting **Hint** again.

For example, the following problem has two hints.

```
||A fruit is the fertilized ovary from a flower.||  
||A fruit contains seeds of the plant.||
```

Configure Hints in the Advanced Editor

In the advanced editor, you add the `<demandhint>` element immediately before the closing `</problem>` tag, and then configure each hint using the `<hint>` element.

```
.  
. .  
<demandhint>  
    <hint>Hint 1</hint>  
    <hint>Hint 2</hint>  
    <hint>Hint 3</hint>  
</demandhint>  
</problem>
```

For example, the following OLX for a multiple choice problem shows two hints.

```
.  
. .  
</multiplechoiceresponse>
```

```
<demandhint>
  <hint>A fruit is the fertilized ovary from a flower.</hint>
  <hint>A fruit contains seeds of the plant.</hint>
</demandhint>
</problem>
```

10.42.6 Adding Text after the Response Field

You might want to include a word, phrase, or sentence after the response field in a text input problem to help guide your learners or resolve ambiguity.

Pre-Civil War Education

1 point possible (graded)

What Pennsylvania school was founded in 1854 to provide educational opportunities for African-Americans?

Institute

To do this, you use the advanced editor.

In the problem, locate the `textline` element. This element creates the response field for the problem and is a child of the `stringresponse` element. An example follows.

```
<problem>
  <stringresponse answer="Ashmun" type="ci">
    <label>What Pennsylvania school was founded in 1854 to provide
      educational opportunities for African-Americans?</label>
    <textline size="20"/>
  </stringresponse>
</problem>
```

To add text after the response field, add the `trailing_text` attribute together with the text that you want to use inside the `textline` element.

```
<problem>
  <stringresponse answer="Ashmun" type="ci">
    <label>What Pennsylvania school was founded in 1854 to provide
      educational opportunities for African-Americans?</label>
    <textline size="20" trailing_text="Institute"/>
  </stringresponse>
</problem>
```

10.42.7 Case Sensitivity and Text Input Problems

By default, text input problems do not require a case sensitive response. You can change this default to require a case sensitive answer.

To make a text input response case sensitive, you use the advanced editor.

In the advanced editor, the `stringresponse` element has a `type` attribute. By default, the value for this attribute is set to `ci`, for “case insensitive”. An example follows.

```
<problem>
  <stringresponse answer="Paris" type="ci">
    .
    .
  </stringresponse>
</problem>
```

Learners who submit an answer of either “Paris” or “paris” are scored as correct.

To make the response case sensitive, change the value of the `type` attribute to `cs`.

```
<problem>
  <stringresponse answer="Paris" type="cs">
    .
    .
  </stringresponse>
</problem>
```

Learners who submit an answer of “Paris” are scored as correct, but learners who submit an answer of “PARIS” are scored as incorrect.

10.42.8 Response Field Length in Text Input Problems

By default, the response field for text input problems is 20 characters long.

You should preview the unit to ensure that the length of the response input field accommodates the correct answer, and provides extra space for possible incorrect answers.

If the default response field is not long enough, you can change it using the advanced editor.

In the advanced editor, the `textline` element has a `size` attribute. By default, the value for this attribute is set to 20. An example follows.

```
<problem>
  <stringresponse answer="Democratic Republic of the Congo" type="ci">
    .
    .
    .
    <textline size="20" />
  </stringresponse>
</problem>
```

To change the response field length, change the value of the `size` attribute.

```
<problem>
  <stringresponse answer="Democratic Republic of the Congo" type="ci">
    .
    .
    .
    <textline size="40" />
  </stringresponse>
</problem>
```

10.42.9 Allowing Regular Expressions as Answers for Text Input Problems

You can configure a text input problem to allow a regular expression as an answer. Allowing learners to answer with a regular expression can minimize the number of distinct correct responses that you need to define for the problem: if a learner responds with the correct answer formed as a plural instead of a singular noun, or a verb in the past tense instead of the present tense, the answer is marked as correct.

To do this, you use the advanced editor.

In the advanced editor, the `stringresponse` element has a `type` attribute. You can set the value for this attribute to `regexp`, with or without also including `ci` or `cs` for a case insensitive or case sensitive answer. An example follows.

```
<problem>
  <stringresponse answer="string pattern" type="regexp ci">
    .
    .
  </stringresponse>
</problem>
```

The regular expression that the learner enters must contain, in whole or in part, the answer that you specify.

In this example, learners who submit an answer of “string pattern”, “String Patterns”, “string patterned”, or “STRING PATTERNING” are all scored as correct, but learners who submit an answer of “Strings Pattern” or “string patern” are scored as incorrect.

10.42.10 Text Input Problem XML Reference

Template

```
<problem>
  <stringresponse answer="Correct answer 1" type="ci regexp">
    <label>Question text</label>
    <description>Optional tip</description>
    <correcthint>Provides feedback when learners submit the correct response.</correcthint>
    <additional_answer answer="Correct answer 2"/>
    <additional_answer answer="Correct answer 3"/>
    <stringequalhint answer="Incorrect answer 1">Provides feedback when learners submit the specified incorrect response.</stringequalhint>
    <stringequalhint answer="Incorrect answer 2">Provides feedback when learners submit the specified incorrect response.</stringequalhint>
    <textline size="20" />
  </stringresponse>
  <demandhint>
    <hint>The first text string to display when learners request a hint.</hint>
    <hint>The second text string to display when learners request a hint.</hint>
  </demandhint>
</problem>
```

Elements

For text input problems, the `<problem>` element can include this hierarchy of child elements.

```
<stringresponse>
  <label>
  <description>
  <additional_answer>
  <correcthint>
  <stringequalhint>
  <textline>
  <solution>
<demandhint>
  <hint>
```

In addition, standard HTML tags can be used to format text.

```
<stringresponse>
```

Required. Indicates that the problem is a text input problem.

Attributes

Attribute	Description
answer (required)	Specifies the correct answer. Note that if you do not also add the <code>type</code> attribute and set it to <code>regexp</code> , the learner's answer must match the value for this attribute exactly.
type (optional)	Specifies whether the problem requires a case sensitive response and if it allows regular expressions. <ul style="list-style-type: none">If <code>type="ci"</code>, the problem is not case sensitive.If <code>type="cs"</code>, the problem is case sensitive.If <code>type="regexp"</code>, the problem allows regular expressions. You can also combine these values in a space separated list. For example, <code><stringresponse type="regexp cs"></code> specifies that the problem allows regular expressions and is case sensitive.

Children

- `<label>`
- `<description>`
- `<textline>`
- `<additional_answer>`
- `<correcthint>`
- `<stringequalhint>`
- `<solution>`

```
<label>
```

Required. Identifies the question or prompt. You can include HTML tags within this element.

Attributes

None.

Children

None.

<description>

Optional. Provides clarifying information about how to answer the question. You can include HTML tags within this element.

Attributes

None.

Children

None.

<textline>

Required. Creates a response field in the LMS where the learner enters a text string.

Attributes

Attribute	Description
size	Optional. Specifies the size, in characters, of the response field in the LMS. Defaults to 20.
hidden	Optional. If set to “true”, learners cannot see the response field.
correct_answer	Optional. Lists the correct answer to the problem.
trailing_text	Optional. Specifies text to appear immediately after the response field.

Children

None.

<additional_answer>

Optional. Specifies an additional correct answer for the problem. A problem can contain an unlimited number of additional answers.

Attributes

Attribute	Description
answer	Required. The text of the alternative correct answer.

Children

<correcthint>

<correcthint>

Optional. Specifies feedback to appear after the learner submits a correct answer.

Attributes

Attribute	Description
label	Optional. The text of the custom feedback label.

Children

None.

<stringequalhint>

Optional. Specifies feedback to appear after the learner submits an incorrect answer.

Attributes

Attribute	Description
answer	Required. The text of the incorrect answer.
label	Optional. The text of the custom feedback label.

Children

None.

<solution>

Optional. Identifies the explanation or solution for the problem, or for one of the questions in a problem that contains more than one question.

This element contains an HTML division <div>. The division contains one or more paragraphs <p> of explanatory text.

<demandhint>

Optional. Specifies hints for the learner. For problems that include multiple questions, the hints apply to the entire problem.

Attributes

None.

Children

<hint>

<hint>

Required. Specifies additional information that learners can access if needed.

Attributes

None.

Children

None.

10.42.11 Deprecated Hinting Method

The following example shows the XML format with the <hintgroup> element that you could use in the past to configure hints for text input problems. Problems using this XML format will continue to work in the edX Platform. However, edX recommends that you use the new way of configuring hints documented above.

```
<problem>
    <stringresponse answer="Correct answer 1" type="ci regexp">
        <label>Question text</label>
        <additional_answer>Correct answer 2</additional_answer>
        <additional_answer>Correct answer 3</additional_answer>
        <textline size="20" />
    <hintgroup>
        <stringhint answer="Incorrect answer A" type="ci" name="hintA" />
        <hintpart on="hintA">
            <startouttext />Text of hint for incorrect answer A<endouttext />
        </hintpart >
        <stringhint answer="Incorrect answer B" type="ci" name="hintB" />
        <hintpart on="hintB">
            <startouttext />Text of hint for incorrect answer B<endouttext />
        </hintpart >
        <stringhint answer="Incorrect answer C" type="ci" name="hintC" />
        <hintpart on="hintC">
            <startouttext />Text of hint for incorrect answer C<endouttext />
    
```

```
</hintpart>
</hintgroup>
</stringresponse>
<solution>
<div class="detailed-solution">
<p>Explanation or Solution Header</p>
<p>Explanation or solution text</p>
</div>
</solution>
</problem>
```

10.43 Word Cloud Tool

Note: EdX offers provisional support for this tool.

In a word cloud, learners enter words into a field in response to a question or prompt. The words that all of the learners enter then appear instantly as a colorful graphic, with the most popular responses appearing largest. The graphic becomes larger as more learners answer. Learners can see how their peers answered as well as contribute their thoughts to the group.

For example, the following word cloud was created from learners' responses to a question about why they think addressing climate change is difficult.



- *Enable the Word Cloud Tool*
- *Create a Word Cloud*

10.43.1 Enable the Word Cloud Tool

Before you can add a word cloud to your course, you must enable the word cloud tool.

To enable the word cloud tool in Studio, you add the "word_cloud" key to the **Advanced Module List** on the **Advanced Settings** page. (Be sure to include the quotation marks around the key value.) For more information, see *Enabling Additional Exercises and Tools*.

10.43.2 Create a Word Cloud

To create a word cloud, follow these steps.

1. In the unit where you want to create the problem, select **Advanced** under **Add New Component**.
2. In the list of problem types, select **Word Cloud**.
3. In the component that appears, select **Edit**.
4. In the component editor, specify these settings.
 - **Display Name:** This name appears as a heading above the problem. Replace the default display name with a specific title or name for your word cloud. For example, “Why is climate change so difficult to address?” Unique, descriptive display names help you and your learners to identify assignments quickly and accurately as you navigate through the course.
 - **Inputs:** The number of text boxes provided for learners to enter words, phrases, or sentences.
 - **Instructions:** Instructions that give learners specific information about how to contribute to this word cloud. For example, “In each the provided text boxes, enter a word or phrase to describe why you think it has been so difficult to make progress in addressing climate change.” These instructions appear below the display name for the word cloud. It is important to provide clear instructions, especially for learners who have accessibility requirements.
 - **Maximum Words:** The maximum number of words that the generated word cloud displays. If learners enter 300 different words but the maximum is set to 250, only the 250 most commonly entered words appear in the word cloud.
 - **Show Percents:** Select True or False. If this option is set to True, after learners have contributed to a word cloud, the frequency that each of their own contributed words has been entered is shown as a percentage of all words entered.
5. Select **Save**.

10.44 Write-Your-Own-Grader Problem

Note: EdX offers provisional support for this problem type.

This section provides information about writing your own grader directly in a problem component.

- *Overview*
 - *Create a Custom Python-Evaluated Input Problem in Studio*
 - *Script Tag Format*

10.44.1 Overview

In custom Python-evaluated input (also called “write-your-own-grader” problems), the grader uses a Python script that you create and embed in the problem to evaluate a learner’s response or provide hints. These problems can be any type. *Numerical input* and *text input* problems are the most common write-your-own-grader problems.

Custom Python-evaluated input problems can include the following advanced problem types.

- *Chemical Equation Problem*
- *Custom JavaScript Display and Grading Problem*
- *Gene Explorer Tool*
- *Molecule Editor Tool*
- *Protex Protein Builder Tool*

10.44.2 Create a Custom Python-Evaluated Input Problem in Studio

1. In the unit where you want to create the problem, select **Problem** under **Add New Component**, and then select the **Advanced** tab.
2. Select **Custom Python-Evaluated Input**.
3. In the component that appears, select **Edit**.
4. In the component editor, edit the problem in *Script Tag Format*.
5. Select **Save**.

10.44.3 Script Tag Format

The script tag format encloses a Python script that contains a “check function” in a `<script>` tag, and adds the `cfn` attribute of the `<customresponse>` tag to reference that function.

This section contains the following information about using the `<script>` tag.

- *The check Function*
- *Example with the Script Tag*
- *Example of the check Function Returning a Dictionary*
- *Script Tag Attributes*
- *Create a Custom Python-Evaluated Input Problem in Script Tag Format*
- *Award Partial Credit*
- *Create a Randomized Custom Python-Evaluated Input Problem*

The `check` Function

The `check` function in a `<script>` tag accepts two arguments.

- `expect` is the value of the `expect` attribute of `<customresponse>`. If `expect` is not provided as an argument, the function must have another way to determine if the answer is correct.

- `answer` is one of the following two options.
 - The value of the answer the learner provided, if the problem only has one response field.
 - An ordered list of answers the learner provided, if the problem has multiple response fields.

The `check` function can return any of the following values to indicate whether the learner's answer is correct.

- `True`: Indicates that the learner answered correctly for all response fields.
- `False`: Indicates that the learner answered incorrectly. All response fields are marked as incorrect.
- "`Partial`": Indicates that the learner's answer was partially correct. By default, the learner receives 50% of the points for the problem. For more information, see [Award Half Credit](#).
- A dictionary of the form `{ 'ok': True, 'msg': 'Message' }`. If the dictionary's value for `ok` is set to `True`, all response fields are marked correct. If it is set to `False`, all response fields are marked incorrect. If it is set to "`Partial`", the learner receives 50% of the problem points. The `msg` is displayed below all response fields, and it can contain XHTML markup.
- A dictionary of the form

```
{
  'overall_message': 'Overall message',
  'input_list': [
    { 'ok': True, 'msg': 'Feedback for input 1'},
    { 'ok': False, 'msg': 'Feedback for input 2'},
    { 'ok': 'Partial', 'msg': 'Feedback for input 3'}
    ... ] }
```

The last form is useful for responses that contain multiple response fields. It allows you to provide feedback for each response field individually, as well as a message that applies to the entire response.

Example with the Script Tag

In the following example, `<customresponse>` tags reference the `test_add_to_ten` and `test_add` functions that are in the `<script>` tag.

Important: Python honors indentation. Within the `<script>` tag, the `def check_func(expect, ans):` line must have no indentation.

```

<problem>

<script type="loncapa/python">

def test_add(expect, ans):
    try:
        a1=int(ans[0])
        a2=int(ans[1])
        return (a1+a2) == int(expect)
    except ValueError:
        return False

def test_add_to_ten(expect, ans):
    return test_add(10, ans)

</script>

<p>Enter two integers that sum to 10. </p>

```

```
<customresponse cfn="test_add_to_ten">
    <textline size="10"/><br/>
    <textline size="10"/>
</customresponse>

<p>Enter two integers that sum to 20: </p>
<customresponse cfn="test_add" expect="20">
    <textline size="40" correct_answer="11" label="Integer #1"/><br/>
    <textline size="40" correct_answer="9" label="Integer #2"/>
</customresponse>

<solution>
    <div class="detailed-solution">
        <p>Explanation</p>
        <p>Any set of integers on the line  $y = 10 - x$  and  $y = 20 - x$  satisfies these constraints.</p>
        <p>You can also add images within the solution clause, like so:</p>
        
    </div>
</solution>

</problem>
```

Example of the check Function Returning a Dictionary

The following example shows a check function that returns a dictionary.

```
def check(expect, answer_given):
    check1 = (int(answer_given[0]) == 1)
    check2 = (int(answer_given[1]) == 2)
    check3 = (int(answer_given[2]) == 3)
    return {'overall_message': 'Overall message',
            'input_list': [
                { 'ok': check1, 'msg': 'Feedback 1' },
                { 'ok': check2, 'msg': 'Feedback 2' },
                { 'ok': check3, 'msg': 'Feedback 3' } ] }
```

The function checks that the user entered 1 for the first input, 2 for the second input, and 3 for the third input. It provides feedback messages for each individual input, as well as a message displayed below the entire problem.

Script Tag Attributes

The following table explains the important attributes and values in the preceding example.

<code><script type="loncapa/python"></code>	Indicates that the problem contains a Python script.
<code><customresponse cfn="test_add_to_ten"></code>	Indicates that the function <code>test_add_to_ten</code> is called when the learner checks the answers for this problem.
<code><customresponse cfn="test_add" expect="20"></code>	Indicates that the function <code>test_add</code> is called when the learner checks the answers for this problem and that the expected answer is 20.
<code><textline size="10" correct_answer="3"/></code>	This tag includes the <code>size</code> , <code>correct_answer</code> , and <code>label</code> attributes. The <code>correct_answer</code> attribute is optional.

Create a Custom Python-Evaluated Input Problem in Script Tag Format

To create a custom Python-evaluated input problem using a `<script>` tag, follow these steps.

1. In the component editor, modify the example as needed.
2. Select **Save**.

Problem Code:

```

<problem>
<p>This question has two parts.</p>

<script type="loncapa/python">

def test_add(expect, ans):
    try:
        a1=int(ans[0])
        a2=int(ans[1])
        return (a1+a2) == int(expect)
    except ValueError:
        return False

def test_add_to_ten(expect, ans):
    return test_add(10, ans)

</script>

<p>Part 1: Enter two integers that sum to 10. </p>
<customresponse cfn="test_add_to_ten">
    <textline size="10" correct_answer="3" label="Integer #1"/><br/>
    <textline size="10" correct_answer="7" label="Integer #2"/>
</customresponse>

<p>Part 2: Enter two integers that sum to 20. </p>
<customresponse cfn="test_add" expect="20">
    <textline size="10" label="Integer #1"/><br/>
    <textline size="10" label="Integer #2"/>
</customresponse>

<solution>
    <div class="detailed-solution">
        <p>Explanation</p>
        <p>For part 1, any two numbers of the form <i>n</i> and <i>10-n</i>,</p>
</solution>

```

```
        where <i>n</i> is any integer, will work. One possible answer would  
        be the pair 0 and 10.</p>  
        <p>For part 2, any two numbers of the form <i>n</i> and <i>20-n</i>, where <i>  
        n</i> is any integer, will work. One possible answer would be the pair 1 and 19</p>  
    </div>  
</solution>  
</problem>
```

Templates

The following template includes answers that appear when the learner selects **Show Answer**.

```
<problem>  
  
<script type="loncapa/python">  
def test_add(expect,ans):  
    a1=float(ans[0])  
    a2=float(ans[1])  
    return (a1+a2)== float(expect)  
</script>  
  
<p>Problem text</p>  
<customresponse cfn="test_add" expect="20">  
    <textline size="10" correct_answer="11" label="Integer #1"/><br/>  
    <textline size="10" correct_answer="9" label="Integer #2"/>  
</customresponse>  
  
<solution>  
    <div class="detailed-solution">  
        <p>Solution or Explanation Heading</p>  
        <p>Solution or explanation text</p>  
    </div>  
</solution>  
</problem>
```

The following template does not return answers when the learner selects **Show Answer**. If your problem does not include answers for the learner to see, make sure to set **Show Answer** to **Never** in the problem component.

```
<problem>  
  
<script type="loncapa/python">  
def test_add(expect,ans):  
    a1=float(ans[0])  
    a2=float(ans[1])  
    return (a1+a2)== float(expect)  
</script>  
  
<p>Enter two real numbers that sum to 20: </p>  
<customresponse cfn="test_add" expect="20">  
    <textline size="10" label="Integer #1"/><br/>  
    <textline size="10" label="Integer #2"/>  
</customresponse>  
  
<solution>  
    <div class="detailed-solution">  
        <p>Solution or Explanation Heading</p>  
        <p>Solution or explanation text</p>  
    </div>
```

```
</solution>
</problem>
```

Award Partial Credit

You can configure a custom Python-evaluated input problem so that learners who give a partially correct answer receive partial credit for the problem. You can award 50% of the points for the problem, or you can award a different percentage of points. For more information, see the following sections.

- [Award Half Credit](#)
- [Award a Percentage of Credit](#)

Note: Support for partial credit problems in courses on edx.org and edX Edge is provisional. Ensure that you test such problems thoroughly before releasing them to learners. For more information, contact your edX partner manager.

Award Half Credit

You can configure a problem to award 50% of the possible points. To provide a learner with a more granular score, see [Award a Percentage of Credit](#).

The check function must return the value "Partial" in one of the following ways.

- Return the value "Partial" directly.
- Return the value "Partial" in the dictionary that is returned, in the following form.

```
{ 'ok': 'Partial', 'msg': 'Message' }
```
- Return the value "Partial" as part of the input list for multi-part problems.

```
{ 'overall_message': 'Overall message',
  'input_list': [
    { 'ok': True, 'msg': 'Feedback for input 1'},
    { 'ok': False, 'msg': 'Feedback for input 2'},
    { 'ok': 'Partial', 'msg': 'Feedback for input 3'}
    ... ] }
```

With all of these options, `True` awards learners with 100% of the available points for the problem, `'Partial'` with 50%, and `False` with 0%.

For more information about `check` function return values, see [The check Function](#).

Award a Percentage of Credit

You can configure a problem to return a percent value as a grade. This method provides greater flexibility in assigning the learner a score than [awarding half credit](#).

In the following example, the learner's score equals the answer divided by 100.

DUPLICATE OF 'CUSTOM PYTHON-EVALUATED INPUT' (68/100 points)

In the following problem, the learner receives a score that equals the answer / 100.

Enter a number between 0 and 100.



Your grade is 68.0%

The following code shows the configuration of this problem.

```
<problem>
<p>In the following problem, the learner receives a score that equals the
answer / 100. If the learner's answer is greater than 100 or less than 0,
the score equals 0.</p>

<script type="loncapa/python">

def give_partial_credit(expect, ans):
    ans = float(ans)
    if ans &gt; 100 or ans &lt; 0:
        # Assign a score of zero if the answer is less than zero or over 100.
        ans = 0
    grade = ans/100
    return {
        'input_list': [
            { 'ok': True, 'msg': 'Your grade is ' + str(ans) + '%', 'grade_decimal':
             ':grade},
            ]
    }
</script>

<p>Enter a number between 0 and 100.</p>
<customresponse cfn="give_partial_credit">
    <textline points="100" size="40" label="Ans1"/><br/>
</customresponse>
</problem>
```

This example illustrates the following points.

- The `points` attribute of the `<customresponse>` element specifies that the question is worth 100 points.
- The `give_partial_credit` function checks that the answer is between 0 and 100, and if so divides the learner's answer by 100 to determine the grade.
- The `input_list` that is returned specifies that:
 - The answer is acceptable and can receive partial or full credit, with the item `'ok': True`.
 - The learner receives the message `Your grade is` followed by the percent grade, with the item `'msg': 'Your grade is ' + str(ans) + '%'`.
 - The grade assigned is the learner's answer divided by 100, with the item `'grade_decimal':grade`.

You can enhance and apply this example for your own partial credit problems.

Create a Randomized Custom Python-Evaluated Input Problem

You can create a custom Python-evaluated input problem that randomizes variables in the Python code.

Note: In the problem settings, you must set the **Randomization** value to something other than **Never** to have Python variables randomized. See [Randomization](#) for more information.

The following example demonstrates using randomization with a Python-evaluated input problem.

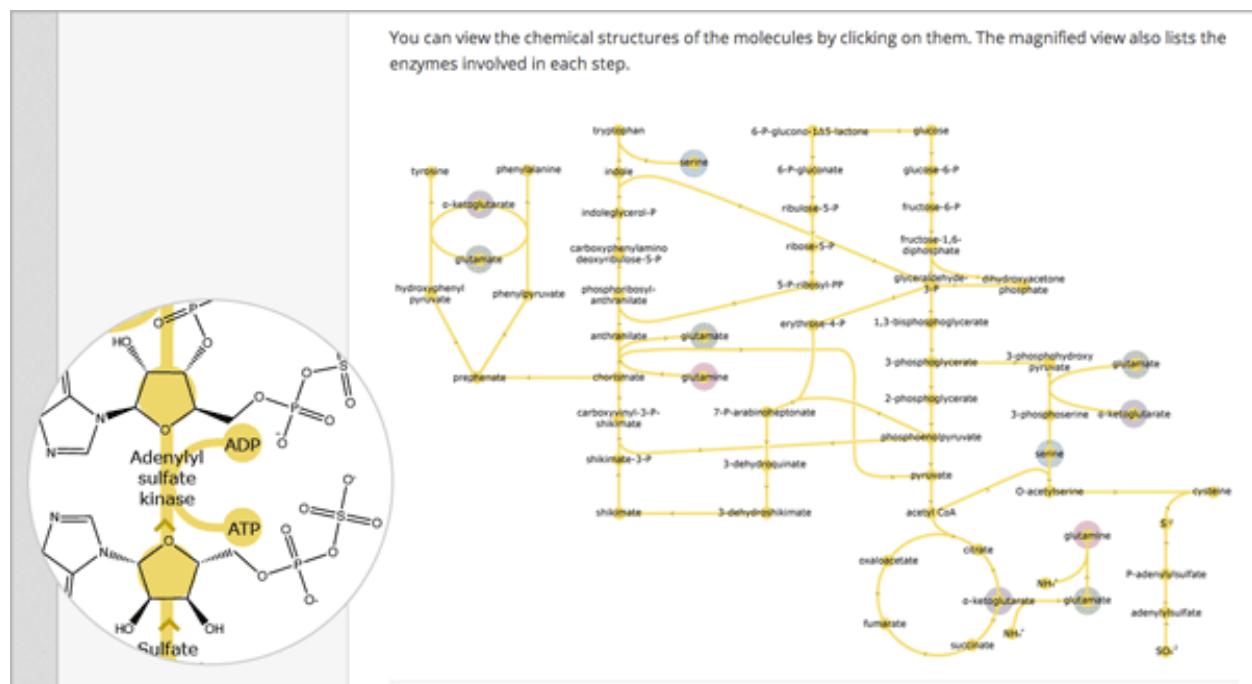
Note: This example uses the method `random.randint` to generate random numbers. You can use any standard Python library for this purpose.

```
<problem>
  <p>Some problems in the course will utilize randomized parameters.
  For such problems, after you check your answer you will have the option
  of resetting the question, which reconstructs the problem with a new
  set of parameters.</p>
  <script type="loncapa/python">
x1 = random.randint(0, 100)
x2 = random.randint(0, 100)
y = x1+x2
</script>
<p>Let  $(x_1 = \$x1)$  and  $(x_2 = \$x2)$ . What is the value of  $(x_1+x_2)$ ?</p>
<numericalresponse answer="$y">
  <responseparam type="tolerance" default="0.01%" name="tol">
    description="Numerical Tolerance"/>
  <textline size="10"/>
</numericalresponse>
<solution>
  <p><b>Explanation:</b></p>
</solution>
</problem>
```

10.45 Zooming Image Tool

Note: EdX does not support this tool.

If you present information to your learners using very large or very detailed images, learners might not be able to clearly see all the information in the image. Use the zooming image tool to provide learners with the ability to zoom in to and enlarge selected areas of your image.



10.45.1 Components of a Zooming Image Tool

To create a zooming image tool, you need the following files.

- The image that you want learners to see when they access the unit.
- The image that appears in the magnified area when a learner selects the regular image. This image can be larger than the regular image.
- The `jquery.loupeAndLightbox.js` JavaScript file from <http://files.edx.org/jqueryloupeAndLightbox.js>.

10.45.2 Create a Zooming Image Tool

1. Download the `jquery.loupeAndLightbox.js` file by right-clicking the following link, and then selecting the option to save or download the linked file.
<http://files.edx.org/jqueryloupeAndLightbox.js>
2. In Studio, select **Content** and then select **Files & Uploads** to upload your regular-sized image file, your small image file, and the `jquery.loupeAndLightbox.js` file. For more information about uploading files for your course, see *[Adding Files to a Course](#)*.
3. Add a zooming image tool to your course. In the course outline in Studio, select **Add New Component**, select **HTML**, and then select **Zooming Image Tool**.
4. In the new component that appears, select **Edit**.
5. In the component editor, replace the default problem text with your own text.
6. Select **HTML** from the toolbar to edit the HTML source code.
7. Scroll down in the file, and then replace the following placeholders with your own content.

- Replace the following file name and path with the name and path of the image that you want to appear magnified when the user hovers over the regular image.

`https://studio.edx.org/c4x/edX/DemoX/asset/pathways_detail_01.png`

For example, your file name and path might be `/static/Image1.jpg`.

- Replace the following file name and path with the name and path of the image that you want to appear when the page opens.

`https://studio.edx.org/c4x/edX/DemoX/asset/pathways_overview_01.png`

For example, your file name and path might be `/static/Image2.jpg`.

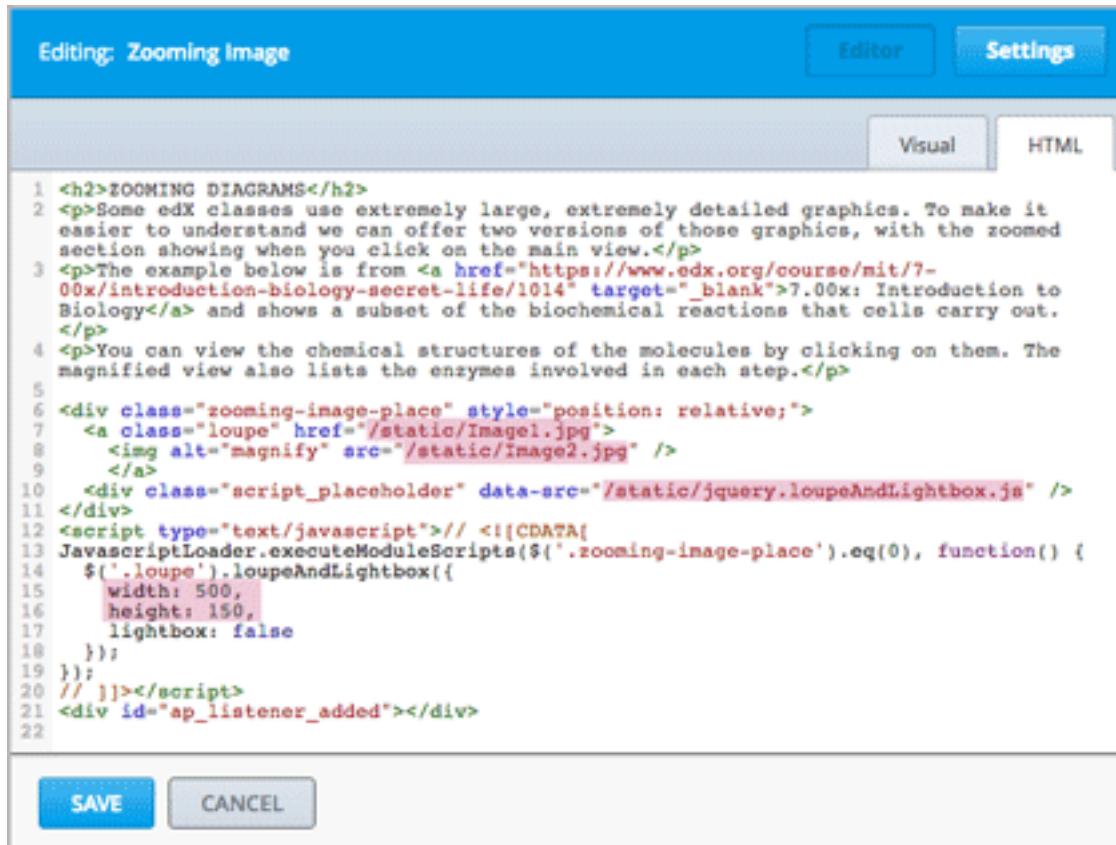
- Replace the following name and file path with the name and path of the JavaScript file that you downloaded from `files.edx.org`.

`https://studio.edx.org/c4x/edX/DemoX/asset/jquery.loupeAndLightbox.js`

Because you uploaded the `jquery.loupeAndLightbox.js` file to the **Files & Uploads** page, your file name and path is `/static/jquery.loupeAndLightbox.js`.

- (Optional) If you want the magnified area to be larger or smaller, change the `width` and `height` values from 350 to larger or smaller numbers. For example, you can change both numbers to 450. Or, if you want a horizontal oval instead of a circle, you can change the `width` value to a number such as 500 and the `height` value to a number such as 150.

The HTML in your zooming image tool might resemble the following.



```

1 <h2>ZOOMING DIAGRAMS</h2>
2 <p>Some edX classes use extremely large, extremely detailed graphics. To make it
easier to understand we can offer two versions of those graphics, with the zoomed
section showing when you click on the main view.</p>
3 <p>The example below is from <a href="https://www.edx.org/course/mit/7-
00x/introduction-biology-secret-life/1014" target="_blank">7.00x: Introduction to
Biology</a> and shows a subset of the biochemical reactions that cells carry out.
</p>
4 <p>You can view the chemical structures of the molecules by clicking on them. The
magnified view also lists the enzymes involved in each step.</p>
5
6 <div class="zooming-image-place" style="position: relative;">
7   <a class="loupe" href="/static/Image1.jpg">
8     
9   </a>
10  <div class="script_placeholder" data-src="/static/jquery.loupeAndLightbox.js" />
11 </div>
12 <script type="text/javascript">// <![CDATA[
13 JavascriptLoader.executeModuleScripts($('.zooming-image-place').eq(0), function() {
14   $('.loupe').loupeAndLightbox({
15     width: 500,
16     height: 150,
17     lightbox: false
18   });
19 });
20 // ]]></script>
21 <div id="ap_listener_added"></div>
22

```

At the bottom of the interface, there are 'SAVE' and 'CANCEL' buttons.

- Select Save.

10.46 Using MathJax for Mathematics

To produce clear and professional-looking symbols and equations in web browser, edX uses [MathJax](#). MathJax automatically formats the mathematical symbols and equations that you enter in HTML and problem components using LaTeX notation into beautiful math.

This topic provides some pointers to get you started. Many resources for learning and using MathJax are available online, including the official [MathJax Documentation](#). A tutorial is available on the [Mathematics meta](#) stack exchange. Additional documentation, with a testing tool, is available on the [Tree of Math](#) site.

A MathJax equation can appear with other text in the paragraph (inline format) or on its own dedicated line (display format).

For inline equations, you can do either of the following.

- Surround your MathJax expression with backslash and parentheses characters.

```
\( equation \)
```

- Surround your MathJax expression with [mathjaxinline] tags. Note that these tags use brackets ([]).

```
[mathjaxinline] equation [/mathjaxinline]
```

For display equations, you can do either of the following.

- Surround your MathJax expression with backslash and bracket characters.

```
\[ equation \]
```

- Surround your MathJax expression with [mathjax] tags. Note that these tags use brackets([])

```
[mathjax] equation [/mathjax]
```

10.46.1 Adding MathJax to HTML Components

In the HTML component editor, you can use MathJax in both visual view and HTML view.

Editing: Text Editor Settings

Heading 3 B I π Σ Σ Σ Σ Σ Σ Σ Visual HTML

Inline Example

You can add equations such as $\mathcal{B} = \nabla \times \mathcal{A}$ inline with the rest of your text.

Display Example

Even though the expression $\int \frac{d \vec{l}}{4 \pi r^2} \times \hat{r}$ appears inline in the editor, the brackets mean that it will appear on its own line on the unit page in Studio and in the LMS.

SAVE **CANCEL**

HTML component editor: Visual view

Editing: Text Editor Settings

Visual HTML

```

1 <h3>Inline Example</h3>
2 <p>You can add equations such as \(\mathcal{B} = \nabla \times \mathcal{A}\) inline with the rest of your text.</p>
3 <h3>Display Example</h3>
4 <p>>Even though the expression \(\int \frac{d \vec{l}}{4 \pi r^2} \times \hat{r}\) appears inline in the editor, the brackets mean that it will appear on its own line on the unit page in Studio and in the LMS.</p>

```

SAVE **CANCEL**

HTML component editor: HTML view

Edit **Delete**

Inline Example

You can add equations such as $\mathcal{B} = \nabla \times \mathcal{A}$ inline with the rest of your text.

Display Example

Even though the expression

$$\mathcal{B} = \frac{\mu_0 I}{4\pi} \int \frac{d\vec{l} \times \hat{r}}{r^2}$$

appears inline in the editor, the brackets mean that it will appear on its own line on the unit page in Studio and in the LMS.

Studio: Unit page

Inline Example

You can add equations such as $\mathcal{B} = \nabla \times \mathcal{A}$ inline with the rest of your text.

Display Example

Even though the expression

$$\mathcal{B} = \frac{\mu_0 I}{4\pi} \int \frac{d\vec{l} \times \hat{r}}{r^2}$$

appears inline in the editor, the brackets mean that it will appear on its own line on the unit page in Studio and in the LMS.

LMS

10.46.2 Adding MathJax to Problem Components

In the problem component editor, you can use MathJax in either the simple editor or advanced editor.

In the example that follows, note that the Einstein equation in the explanation is enclosed in backslashes and parentheses, so it appears inline with the text. The Navier-Stokes equation is enclosed in backslashes and brackets, so it appears on its own line (display).

Editing: Multiple Choice

Editor Settings

This nonsensical question is for demonstration purposes only.

Which of the following equations is the most complex?

() $E = mc^2$
 () $A = \pi r^2$
 (x) $\rho \left(\frac{\partial \mathbf{v}}{\partial t} + \mathbf{v} \cdot \nabla \mathbf{v} \right) = -\nabla p + \mu \nabla^2 \mathbf{v} + \mathbf{f}$
 () $V = IR$

[explanation]
 Although a true understanding of Einstein's equation $E = mc^2$ relating mass and energy requires years of study, the Navier-Stokes equation $\rho \left(\frac{\partial \mathbf{v}}{\partial t} + \mathbf{v} \cdot \nabla \mathbf{v} \right) = -\nabla p + \mu \nabla^2 \mathbf{v} + \mathbf{f}$ is computationally more complex (and frequently gives students nightmares).

[explanation]

SAVE **CANCEL**

Problem component editor: Simple Editor

Editing: Multiple Choice

Editor Settings

```

1 <p>problem</p>
2 <p>This nonsensical question is for demonstration purposes only.</p>
3
4 <p>Which of the following equations is the most complex?</p>
5 <multiplechoiceresponse>
6   <choicegroup type="MultipleChoice">
7     <choice correct="false">\( E = mc^2 \)</choice>
8     <choice correct="false">\( A = \pi r^2 \)</choice>
9     <choice correct="true">\( \rho \left( \frac{\partial \mathbf{v}}{\partial t} + \mathbf{v} \cdot \nabla \mathbf{v} \right) = -\nabla p + \mu \nabla^2 \mathbf{v} + \mathbf{f} \)</choice>
10    <choice correct="false">\( V = IR \)</choice>
11  </choicegroup>
12 </multiplechoiceresponse>
13
14 <p></p>
15 <h2>Explanation</h2>
16 <p>Although a true understanding of Einstein's equation  $E = mc^2$  relating mass and energy requires years of study, the Navier-Stokes equation  $\rho \left( \frac{\partial \mathbf{v}}{\partial t} + \mathbf{v} \cdot \nabla \mathbf{v} \right) = -\nabla p + \mu \nabla^2 \mathbf{v} + \mathbf{f}$  is computationally more complex (and frequently gives students nightmares).</p>
17
18 </problem>
```

SAVE **CANCEL**

Problem component editor: Advanced Editor

Edit **Delete**

MULTIPLE CHOICE (1 point possible)

This nonsensical question is for demonstration purposes only.

Which of the following equations is the most complex?

- $E = mc^2$
- $A = \pi r^2$
- $\rho \left(\frac{\partial \mathbf{v}}{\partial t} + \mathbf{v} \cdot \nabla \mathbf{v} \right) = -\nabla p + \mu \nabla^2 \mathbf{v} + \mathbf{f}$
- $V = IR$

EXPLANATION

Although a true understanding of Einstein's equation $E = mc^2$ relating mass and energy requires years of study, the Navier-Stokes equation

$$\rho \left(\frac{\partial \mathbf{v}}{\partial t} + \mathbf{v} \cdot \nabla \mathbf{v} \right) = -\nabla p + \mu \nabla^2 \mathbf{v} + \mathbf{f}$$

is computationally more complex (and frequently gives students nightmares).

MULTIPLE CHOICE (1 point possible)

This nonsensical question is for demonstration purposes only.

Which of the following equations is the most complex?

- $E = mc^2$
- $A = \pi r^2$
- $\rho \left(\frac{\partial \mathbf{v}}{\partial t} + \mathbf{v} \cdot \nabla \mathbf{v} \right) = -\nabla p + \mu \nabla^2 \mathbf{v} + \mathbf{f}$
- $V = IR$

EXPLANATION

Although a true understanding of Einstein's equation $E = mc^2$ relating mass and energy requires years of study, the Navier-Stokes equation

$$\rho \left(\frac{\partial \mathbf{v}}{\partial t} + \mathbf{v} \cdot \nabla \mathbf{v} \right) = -\nabla p + \mu \nabla^2 \mathbf{v} + \mathbf{f}$$

is computationally more complex (and frequently gives students nightmares).

LMS

CHAPTER 11

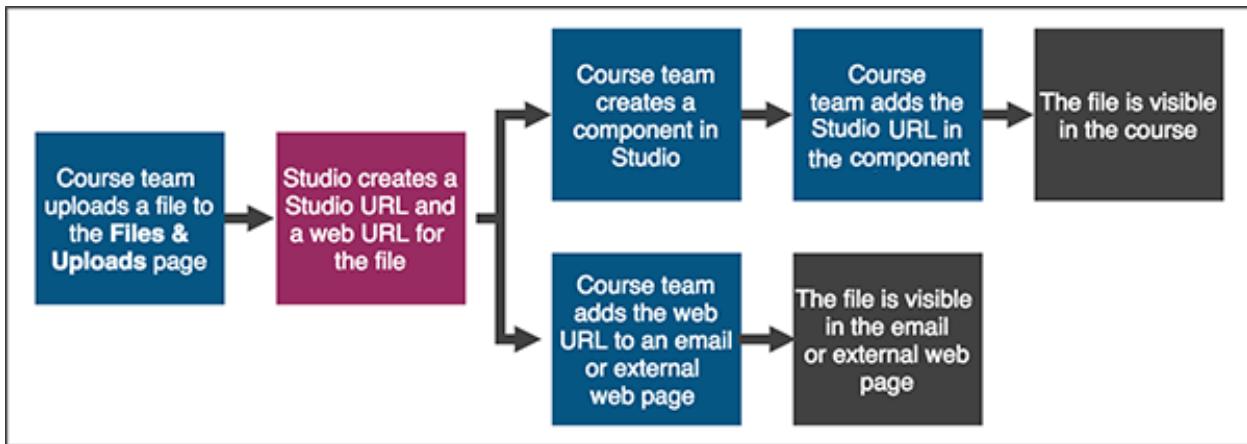
Adding Course Assets

Use the topics in this section to learn about managing assets in your course.

For information on how to develop your course content in the Studio Outline, see *Developing Your Course*.

11.1 Adding Files to a Course

Adding files, such as images, that you can use in your course has the following steps.



1. The course team uploads a file on the **Files & Uploads** page in Studio.
2. Studio generates two URLs for the file.
 - The Studio URL is used to add the file inside the course, such as in a component or on a page.
 - The web URL is used to add the file outside the course, such as in an email message or external web page.
3. The course team adds a link to the file inside or outside the course.

- To add the file inside the course, the course team adds the Studio URL in the course content, such as in a component or on a page.
 - To add the file outside the course, the course team adds the web URL in an email message or external web page.
4. The file is visible in the course, email, or external web page.

For more information, see the following topics.

- [The Files & Uploads Page](#)
- [File Size](#)
- [Upload Files](#)
- [Find an Uploaded File](#)
- [Sort Files](#)
- [Filter Files](#)
- [Use an Uploaded File Inside or Outside the Course](#)
- [Lock a File](#)
- [Delete a File](#)

11.1.1 The Files & Uploads Page

You manage most files for your course, including image files, on the **Files & Uploads** page. This page lists the files that you upload, along with the following information about the files.

- The file name.
- A preview of the file (if the file is an image) or an icon that represents the file.

Note: If you do not want to see a preview of your files, select the **Hide File Preview** checkbox in the left pane. To show a preview again, clear this checkbox.

- The file type.
- The date the file was added.
- The URLs that you use to make your files visible in your course or on the internet.
- An indication of whether the file is *locked*.

This page also includes a **Search** option to help you find specific files. For more information, see *Find an Uploaded File*.

Note: For textbooks or for course handouts that you want to make available in the sidebar of the **Course** page, see *Textbooks* or *Add a Course Handout*.

11.1.2 File Size

The maximum size for each file is 10 MB. We recommend that you use standard compression tools to reduce PDF and image file sizes before you add the files to your course.

You can upload multiple files at a time.

If you have very large audio files or large data sets to share with your students, do not use the **Files & Uploads** page to add these files to your course. Instead, use another hosting service to host these files.

11.1.3 Upload Files

Note: Ensure that you obtain copyright permissions for files and images you upload to your course, and that you cite sources appropriately.

To upload one or more files, follow these steps.

1. Create or locate the files on your computer.

Note: When Studio generates URLs for an uploaded file, the file name becomes part of the URL and is visible to students when they access the file. Avoid using file names that contain information that you do not want to share about the file contents, such as “Answerkey.pdf”.

2. On the **Content** menu, select **Files & Uploads**.
3. On the **Files & Uploads** page, drag your file or files into the **Drag and Drop** area.

Note: If you upload a file that has the same name as an existing course file, the original file is overwritten without warning.

The **Files & Uploads** page refreshes to show the uploaded file or files.

To upload additional files, drag more files into the **Drag and Drop** area of the page.

11.1.4 Find an Uploaded File

The **Files & Uploads** page lists up to 50 files at one time. If your course has more than 50 files, additional files are listed on other pages.

To find a file on the **Files & Uploads** page, you can use the **Search** option, or you can view the page that lists the file.

- To use the **Search** option, enter one of the following search terms in the **Search** field, and then select the magnifying glass icon.
 - The full file name.
 - The file name extension, or file type.
 - Part of the file name. You can also enter multiple parts of a file name.

For example, if the file is named FirstCourseImage.jpg, you can enter any of the following search terms in the **Search** field.

- FirstCourseImage.jpg

- .jpg
- First Image
- First .jpg

- To view the page that lists the file, select **Previous** or **Next** to view the previous or next page, or select the number of the page that you want to view.

You can also sort files by name, type, or date added, or filter files by type. For more information, see [Sort Files](#) or [Filter Files](#).

11.1.5 Sort Files

On the **Files & Uploads** page, you can sort your files by name, type, or date added. To sort by one of these columns, select the name of the column. For example, to sort your files by type, select the **Type** column name.

The arrow or arrows to the right of the column name indicate the column sort order. Files are sorted by the column that has one arrow. The direction of the arrow indicates whether the order is ascending or descending.

To change between ascending and descending order, select the column name again.

11.1.6 Filter Files

You can filter the list of files by type so that only a selected type of file is visible. The list remains in the current sort order.

You can filter by the following file types.

Type	Possible File Name Extensions
Audio	.aac, .mpeg, .mp3, .ogg, .wav
Code	.css, .html, .json, .php, .sql
Documents	.pdf, .txt, Microsoft Office and Open Office documents, presentations, spreadsheets
Images	.gif, .ico, .jpg, .jpeg, .png, .tif, .tiff
Other	Files not included in the other types, such .json

To filter the list of files by type, follow these steps.

1. On the **Files & Uploads** page, locate **Filter by File Type**.
2. In the list, select the checkboxes for the types of file that you want.

The list refreshes to show only the type or types of file you selected. You can sort the resulting list by name, type, and date added.

To reset the list and view files of all types, clear all checkboxes.

11.1.7 Use an Uploaded File Inside or Outside the Course

When you upload a file, Studio assigns a Studio URL and a web URL to the file. The **Copy URLs** column on the **Files & Uploads** page lists these URLs. To use an uploaded file, you add a link to the Studio URL or the web URL in your content.

Note: If you do not want to allow access to a file from outside your course, you can lock the file so that only learners who are signed in and enrolled in your course can access the file. For more information, see [Lock a File](#).

Add a File or Image Inside the Course

To add a file or image inside the course, such as to a component, a course update, or a course handout, follow these steps.

1. On the **Files & Uploads** page, select the **Studio** option in the **Copy URLs** column.

The **Studio** option text briefly changes to **Copied**.

2. In the component or other content, paste the Studio URL.

For more information, see [Add an Image to an HTML Component](#).

Add a File or Image Outside the Course

To add a file or image outside the course, such as to a bulk email message that you send from the LMS, follow these steps.

1. On the **Files & Uploads** page, select the **Web** option in the **Copy URLs** column.

The **Web** option text briefly changes to **Copied**.

2. In the external content, paste the web URL.

Note: Be sure that you do not use the Studio URL in an email message. For more information about sending email messages, see [Send an Email Message to Course Participants](#).

11.1.8 Lock a File

By default, anyone can access a file you upload if they know the web URL, even if they are not enrolled in your course. You can prevent outside access to a file by locking the file. When you lock a file, the web URL only allows learners who are enrolled in your course and signed in to access the file.

To lock a file, select the lock icon in the row for the file.

11.1.9 Delete a File

To delete a file, select the delete icon in the row for file, and then select **Permanently delete** in the confirmation dialog box.

Warning: After you delete a file, any links to the file from inside or outside the course are broken. You must update links to files that you delete.

11.2 Adding Course Updates and Handouts

You can create course updates and handouts in Studio.

Course updates are communications, especially a welcome message, that learners see at the top of the **Course** page when they enter the course. A welcome message is an important way of making each learner feel personally welcomed to the course, and of providing orienting information that helps learners succeed with the course.

After learners have read the welcome message, they can dismiss the message. The message is automatically dismissed seven days after the learner first views it if the learner doesn't actively dismiss it first. Learners can access the dismissed message and any other updates from the **Updates** link in the sidebar on the **Course** page.

Handouts are links to files that you upload in Studio, for example, a PDF version of the course syllabus, or an article that you want learners to read. Learners see the list of course handouts under **Handouts** in the sidebar.

The screenshot shows the 'Course' tab selected in the navigation bar. The main content area displays a welcome message from the course creators, Paul and Brian, followed by a list of course tools: Bookmarks, Reviews, and Updates. A pink arrow points to the 'Updates' link. Below this, there's a section for 'Important Course Dates' with a note about the upgrade deadline. Another pink arrow points to the 'Course Handouts' section, which lists three items: Course Guide, Syllabus, and Combined PDF Reference Notes.

AstroPhysics: Exploring Exoplanets

Welcome to our course on exoplanets! [Dismiss](#)

For a video introduction to this course, [click here](#)

You can also find a written course guide on the right, in the list of course handouts. When you are ready, click on the course tab (top left) to start the course!

It's great to have you in our course - we hope you have a fantastic time!

Paul and Brian

Course Tools

- Bookmarks
- Reviews
- Updates

Important Course Dates

Today is Aug 3, 2017 14:08 EDT

Course End
in 2 years - Dec 31, 2019
After this date, course content will be archived.

Verification Upgrade Deadline
in 3 years - Mar 1, 2020
You are still eligible to upgrade to a Verified Certificate! Pursue it to highlight the knowledge and skills you gain in this course.

[Upgrade to Verified Certificate](#)

Course Handouts

- Course Guide
- Syllabus
- Combined PDF Reference Notes

Section Contents

- [Add a Course Update](#)
- [Add a Course Handout](#)

11.2.1 Add a Course Update

You create course updates in Studio. On entering the course, learners see the update that has the latest date chronologically (including dates in the future) on their **Course** page.

Note: Learners can dismiss the update that displays on their **Course** page after they have read it. When learners have dismissed a message, they can access the dismissed message and any other updates from the **Updates** link in the sidebar on the **Course** page.

On the **Updates** page in Studio, you see the list of updates sorted in the order that they were created (most recent at the top of the list). If you create a new update, learners do not see the update on the **Course** page unless it has the latest chronological date of all existing updates.

To add a course update, follow these steps.

1. In Studio, select **Updates** from the **Content** menu.
2. Select **New Update**.
3. Create your update in the text editor that opens.
 - Enter text for the update, using HTML tags for formatting. This editor is like the *raw HTML editor* in HTML components. The course update editor does not have a *visual editor*.

Note: To make sure that your announcements are accessible, if you use headings inside an announcement, make sure that you use only level 6 headings (<h6>). The structure of the course **Course** page uses heading levels 1-5.

If you copy text from another source and paste it into the text editor, proofread the result carefully. Some applications automatically change quotation marks and apostrophes from the “straight” version to the “smart” or “curly” version. The editor requires “straight” quotation marks and apostrophes.

-
- Specify a date for this update. By default, today’s date is already entered. You can change the date using the calendar tool, or by entering some other valid date.

Note: Learners do not see the update on the **Course** page unless it has the latest chronological date of all existing updates.

4. Select **Post**.

Your new update becomes available to learners immediately. If the update has the latest chronological date, it is shown to learners on the **Course** page, otherwise the update appears on the **Updates** page.

11.2.2 Add a Course Handout

To add a course handout, you *upload a file in Studio*, then add an entry to an HTML-formatted list of handouts, specifying the URL to your uploaded file and providing a handout title.

You can open the Studio **Files & Uploads** page in another browser window to make this process easier.

To add a course handout, follow these steps.

1. In Studio, select **Updates** from the **Content** menu.

On the **Updates** page, you see a **Course Updates** panel and a **Course Handouts** panel.

The screenshot shows a 'Content' section with a 'Course Updates' heading. A green button labeled '+ New Update' is at the top right. Below it is a text area containing a message from 'August 3, 2017'. To the right of this message are 'Edit' and 'Delete' buttons. A red oval highlights a second message titled 'Course Handouts' with an 'Edit' button to its right. Below this message is a link 'Article About MOOCs'.

2. In the **Course Handouts** panel, select **Edit**.
3. In the editor that opens, use HTML formatting to add a link to your uploaded file and a title for the handout. If there are no existing handouts, by default an empty ordered list tag is provided.

An example using paragraph tags rather than a list, follows.

```
<p><a href="/static/Syllabus_Fall2017.pdf" target="_blank">Syllabus</a></p>
<p><a href="/static/Glossary_v3.pdf" target="_blank">Glossary</a></p>
```

4. Select **Save**.

11.3 Managing the Pages in Your Course

This topic describes the pages, or tabs, that the LMS includes for your course by default, how you can modify them, and how you can add more pages to your course.

- *Working with the Default Pages*
- *Adding Custom Pages*
 - *Add a Custom Page*
- *Hiding or Showing the Wiki or Progress Pages*
 - *Hide or Show the Wiki or Progress Pages*
- *Reorder the Pages*
- *Delete a Custom Page*

11.3.1 Working with the Default Pages

By default, every new course has the following pages.

- Course
- Discussion
- Wiki
- Progress

In the LMS, learners see these options in the navigation bar at the top of every page.



In addition, if you enable the [notes tool](#) for your course, the system adds a **Notes** page. The system also adds a page for each [textbook](#) that you add to the course. Note that in Studio, all of your textbooks appear in one group, but in the LMS each one appears as a separate page.

As a course team member with the **Staff** or **Admin** role, you also see the **Instructor** option in the navigation bar. Learners do not see the **Instructor** option.

To customize your course, you can make the following changes to the pages that the system adds by default.

- You can [change the order](#) in which the pages are presented, with the exception that the **Course** pages is always presented in the first position.
- If you do not want to use the **Wiki** or **Progress** page in your course, you can [hide](#) one or both of them.
- If you want to change the name of a page that appears for a textbook, you can change the name that you entered for the textbook.

You can also [add custom pages](#).

11.3.2 Adding Custom Pages

You can customize your course by adding pages. Each page that you add appears in the navigation bar for your course. When you add a page, you also add its content using an HTML editor.

The following example shows the navigation bar for a course that has added custom pages named **Syllabus** and **Extra Reading**.



When you add a page, you can specify whether it and its content are visible only to course team members who have the Admin or Staff role, or to all enrolled learners as well as the course team. For more information about assigning course team roles, see [Planning Course Staff](#).

Add a Custom Page

If you add a custom page to a course after its start date, and have specified that the page should be visible to learners, the page is visible in the LMS as soon as you save your work. As a best practice, be sure the following aspects of your page design are ready before you add a page in Studio.

- The content for the page, which can include HTML markup.
- The name of the page.
- The audience for the page (everyone, or course team members with the Admin or Staff roles only).

To add a custom page and its content to your course, follow these steps.

1. In Studio, from the **Content** menu select **Pages**. A list of the pages that appear in the navigation bar for your course appears.
2. Select **Add a New Page**. The system adds a page named **Empty** to the end of the list.

3. In the row for the new page, select **Edit**. The *visual editor* opens.
4. Enter the content for your page.

To add HTML tags to your content, select **HTML** to open the *raw HTML editor*. For more information about entering content, see [Options for Editing HTML Components](#).

Note: If you copy text from another source and paste it into the visual editor, be sure to proofread the result carefully. Some applications automatically change quotation marks and apostrophes from the “straight” version to the “smart” or “curly” version. The raw HTML editor requires “straight” quotation marks and apostrophes.

5. To rename the page, select **Settings**, and then enter a **Display Name**. The display name is the label that course participants use in the course navigation bar.
6. To hide the page from learners, select **Settings**, and then select `true` for **Hide Page from Learners**. By default, pages are visible to learners.
7. Select **Save**.

The new page is immediately available to the specified audience if the course has started.

11.3.3 Hiding or Showing the Wiki or Progress Pages

By default, your course includes a **Wiki** page and a **Progress** page. For more information about how you can use these pages in a course, see [Using the Course Wiki](#) or [Check the Progress of a Specific Learner](#).

As part of your course design, you can decide whether you want learners to have access to one or both of these pages. While you cannot delete these pages completely, you can hide them so that they do not appear in the navigation bar in the LMS. If you change your mind, you can show the pages again.

Note: The information on the **Progress** page can be motivating for learners, particularly in courses that include graded subsections, but also for courses that include only ungraded exercises. Before choosing to hide the **Progress** page for your course, consider the possible effect on learner engagement.

As a best practice, you should avoid changing the visibility of these pages after your course starts. For example, your course includes the **Wiki** page when it starts. A learner adds a page to the course wiki, and adds a browser bookmark to that page. If you later hide the **Wiki** page, the learner’s browser bookmark will continue to provide access to the entire course wiki.

Hide or Show the Wiki or Progress Pages

If you hide or show a page after the course start date, note that the visibility of the page in the LMS changes immediately.

To hide or show the **Wiki** or **Progress** pages, follow these steps.

1. In Studio, from the **Content** menu select **Pages**.

On the list of pages, each page that you can hide includes a **Show/hide page** icon.



2. Select the **Show/hide page** icon to hide a page. The icon changes to indicate that the page is hidden, as shown in this example.



3. Select the **Show/hide page** icon again to make the page visible.

11.3.4 Reorder the Pages

You can reorder the pages in your course in the same way that you *reorganize the course outline*: you drag a page to different location in the list of pages and drop it there.

Note: You cannot change the order of the **Home** or **Course** pages, which are always presented in the first and second positions.

If you change the order of the pages after the course start date, note that the change immediately affects the sequence of the options on the navigation bar in the LMS.

To reorder the pages, follow these steps.

1. In Studio, from the **Content** menu select **Pages**.

On the list of pages, each page that you can move includes a **Drag to reorder** icon.

2. Move your pointer over the **Drag to reorder** icon for the page. Your pointer changes to a four-headed arrow.
3. Click and drag the page to the new location, and then release.

11.3.5 Delete a Custom Page

You can delete any of the custom pages that were previously added to the course.

- You cannot delete any of the *default pages*. However, you can *hide* the **Wiki** and the **Progress** pages.
- To delete a page that appears for a textbook, you delete the textbook.

If you delete a page after the course start date, note that the visibility of the page in the LMS changes immediately.

To delete a custom page, follow these steps.

1. In Studio, from the **Content** menu select **Pages**.

On the list of pages, each page that you can delete includes a **Delete** icon.

2. Select the **Delete** icon, and then confirm the deletion.

11.4 Textbooks

You can add textbooks in PDF format to your course.

Note: Do not use image files (for example, .png files) as textbooks for your course, because they are not accessible to learners who use screen readers. For more information, review [Creating Accessible PDF Documents](#).

Each textbook that you add is displayed to learners as a page, or tab, in the course navigation bar. EdX recommends that you upload a separate PDF for each chapter of your textbook.

When learners open the textbook page in the course, they can navigate the textbook by chapter.

11.4.1 Add a Textbook

Note: When you add a textbook to your course, Studio automatically adds each PDF file that you upload to the **Files & Uploads** page.

1. Prepare PDFs of your textbook on your computer.
2. On the **Content** menu, select **Textbooks**.
3. Select either **Add your first textbook** or **New Textbook**.
4. On the page that opens, enter the **Textbook Name**.
5. Enter the **Chapter Name**.
6. Next to **Chapter Asset**, select **Upload PDF** to upload a PDF from your computer, and then follow the prompts to upload your file.
7. To add more chapters, select **Add a Chapter** and repeat steps 5 and 6.
8. Select **Save**.

11.4.2 Delete a Textbook

Note: This method deletes the entire textbook. To delete an individual chapter, see *Delete a Chapter*.

1. On the **Content** menu, select **Textbooks**.
2. On the **Textbooks** page, hover the cursor over the textbook that you want to delete, and then select the trash can icon.
3. In the confirmation dialog box, select **Delete**.

Note: When you add a textbook to your course, Studio adds each PDF file that you upload to the **Files & Uploads** page. After you delete your textbook on the **Textbooks** page, edX strongly recommends that you *lock* or *delete* the PDF files for the textbook on the **Files & Uploads** page to avoid copyright issues.

11.4.3 Delete a Chapter

1. On the **Content** menu, select **Textbooks**.
2. On the **Textbooks** page, hover the cursor over the textbook that contains the chapter that you want to delete, and then select **Edit**.
3. On the textbook editing page, locate the chapter that you want to delete, and then select the X icon next to that chapter.

The screenshot shows the 'Textbook Name *' field containing 'Introduction to Music Theory'. Below it is a note: 'provide the title/name of the text book as you would like your students to see it'. The 'Chapter Name *' field contains 'Modes'. The 'Chapter Asset *' field contains '/static/Modes.pdf'. Below it is a note: 'upload a PDF file or provide the path to a Studio asset file'. A red arrow points from the text above to the red X icon in the 'Chapter Asset' field.

Note: When you add a textbook to your course, Studio adds each PDF file that you upload to the **Files & Uploads** page. After you delete a chapter on the **Textbooks** page, edX strongly recommends that you *lock* or *delete* the PDF file for the chapter on the **Files & Uploads** page to avoid copyright issues.

11.5 Using the Course Wiki

Wikis provide a way for the course team and learners to access, share, and collaboratively edit information both about, and for, your course.

- *About the Course Wiki*
- *Managing the Course Wiki*

- *Showing or Hiding the Wiki*
- *Controlling Access to the Wiki*
- *Setting Permissions for Wiki Articles*
- *Seeding the Wiki*
- *Adding a Wiki Article*
- *Editing a Wiki Article*
- *Searching for Wiki Articles*
- *Managing Versions of Wiki Articles*
- *Locking a Wiki Article*
- *Deleting a Wiki Article*

11.5.1 About the Course Wiki

Every course has a wiki that you can set up in a way appropriate for your course. If you have specific expectations for how the wiki should be used, communicate these expectations to your learners and staff. You can *seed the wiki* with specific content and provide a skeleton structure and some exemplars. At the beginning of the course, explain how you want the course wiki to be used, and provide clear instructions and guidelines for its use.

Common uses for the course wiki might include the following activities.

- Sharing answers to course FAQs and collecting new FAQs.
- Sharing editable course information, such as download and installation instructions for software required for the course
- Providing shared access to learner-created resources, perhaps as part of a collaborative exercise.
- Sharing errata for the course.
- Collecting suggestions for future runs of the course.

As learners and course team members create and edit wiki articles, they contribute to a repository of information about your course that can be immediately useful to other learners, or useful for you and your course team as you develop other courses or future runs of the same course.

The wiki for each course is a “child” wiki of the edX-wide wiki. From within any course wiki, select the top level **Wiki** link in the breadcrumb trail at the top of the page to visit the edX-wide wiki.

11.5.2 Managing the Course Wiki

Keep these points in mind as you design the wiki for your course.

- Be clear about the purpose for the wiki or for different parts of the wiki. For example, are some parts of the wiki only for disseminating information? If that is the case, then make sure that only your course team has write access for those articles.
- Decide whether some parts of the wiki are intended for learner collaboration or learner input. Make sure that learners are able to create and edit wiki articles in those sections, and use text to clearly indicate to learners that these pages can be edited.

- Think about the different tasks that will be performed by people in different roles. Typically you want your course team to have some privileges that learners do not have. For example, course team members can delete wiki articles, but learners cannot.

Members of the course team can perform these tasks to manage the wiki.

- *Show or Hide the Wiki*
- *Control Wiki Access*
- *Seed the Wiki*
- *Lock a Wiki Article*
- *Delete a Wiki Article*
- *Purge a Wiki Article*
- *Restore a Deleted Wiki Article*

All users, including learners, can perform the following tasks, depending on the permissions that you set for an article.

- *Add a Wiki Article*
- *Edit a Wiki Article*
- *Manage Versions of a Wiki Article*
- *Search for Wiki Articles*

11.5.3 Showing or Hiding the Wiki

When you create a course, a wiki is included by default, and a **Wiki** page is visible at the top of the course page. If you do not want to use the course wiki, you can hide the **Wiki** page at the top of the course.

To show or hide the wiki in the course tabs, follow these steps.

1. Open your course in Studio.
2. Select **Content**, then **Pages**.
3. Select the eye icon in the **Wiki** row. The **Wiki** page is hidden when the eye icon has a slash through it. You can show the **Wiki** page again by selecting the eye icon.

When you hide the wiki in your course, any existing articles remain in the edX-wide wiki, but the **Wiki** page is removed from your course pages.

11.5.4 Controlling Access to the Wiki

You can control access to the wiki in various ways: by changing access to the wiki as a whole, by changing the read/write permissions settings of articles within the wiki, or by locking articles.

To change access to the course wiki, follow these steps.

1. Open your course in Studio.
2. Select **Settings**, then **Advanced Settings**.
3. Scroll down to the **Allow Public Access to Wiki** field. This Boolean setting is set to False by default, meaning that only course team members and enrolled learners can see the course wiki. If you change the value of this field to True, then any registered edX user can access the course wiki, even if they are not enrolled in your course. However, public users would have to explicitly navigate to your wiki via the edX-wide wiki structure, or a link that has been provided to them.

To modify viewing or editing permissions for specific groups of users by article, see *Setting Permissions for Wiki Articles*.

To lock an article and prevent further editing, see *Locking a Wiki Article*.

11.5.5 Setting Permissions for Wiki Articles

To prevent certain groups of users from being able to add or edit articles, you need to modify the read/write permissions for articles. For example, as a member of the course team, you likely want to prevent learners from creating wiki articles at the top level, so you should remove write access to course- level wiki articles for most users. (Top-level wiki articles are children of the edX-wide wiki, and cannot be found within the course wiki).

To modify the permissions for wiki articles, follow these steps.

1. View the live version of your course.
2. Select **Wiki**.
3. Navigate to the article whose permissions you are modifying, and then select **Settings**.
4. In the **Permissions** section of the **Settings** page, select or clear the checkboxes for read or write access for **Group** or **Other**.
5. At the bottom of the page, select the **Save changes** button for the **Permissions** section.

Note that there are two different **Save changes** buttons, one near the top of the page for the **Notifications** section, and one at the bottom of the page for the **Permissions** section. If you are modifying permissions, make sure you select the **Save changes** button at the bottom of the page for your changes to be saved.

Groups Used in Wiki Permissions

Each course has the following groups.

- Beta Testers (by default there are no beta testers until you add them)
- Admins (by default, the course author is always in this group)
- Staff (these are course team members)

You add users to these groups in the LMS by selecting **Instructor** and then **Membership**.

The permissions for the **Others** group apply to users who are not in the three course groups, including learners.

11.5.6 Seeding the Wiki

To ensure that learners get the most out of your course wiki, design the wiki space before the course starts by seeding the course wiki with articles that give it the desired structure.

For example, you could create wiki articles to mirror the course outline. At the top level, you could provide a course outline, FAQs, and links to the main articles for each section. In the child articles for each section, you could provide information specific to the units and components in that section, and a page for learners to share their feedback and experiences. This section describes how you can contribute to the course wiki.

11.5.7 Adding a Wiki Article

When you add an article to the wiki, be aware of what level you are currently viewing, to make sure that you add your new article to the correct level in the course wiki.

To move down a level in the wiki, select **See all children**; to move up, select the appropriate level in the wiki breadcrumb trail links at the top of the page.

Add Articles at the Same Level

To add a wiki article at your current level, follow these steps. If you do not have permissions to add an article, when you select **Add Article**, a message indicates “Permission Denied”.

1. In your course, select **Wiki**.
2. Navigate to the level where you want to add a new article.
3. Select the **Add Article** button near the top right of the page.
4. On the new article page, add a title for the page, and optionally a few keywords to create a “slug” that provides a more specific location identifier for your article.
5. Add contents to the article. You can enter plain text and use Markdown syntax to add formatting. For help with Markdown syntax, select the link to the cheat sheet at the upper right corner of the **Contents** field.
6. When you have finished entering content for your wiki article, select **Create Article**.

Add Articles Below the Current Level

To add a child article to your current article, follow these steps. If you do not have permissions to add an article, when you select **Add Article**, a message indicates “Permission Denied”.

1. In your course, select **Wiki**.
2. Navigate to the level above where you want to add the new child article.
3. Select **See all children**.
4. Select the **Add Article** button under the wiki title.
5. On the new article page, add a title for the page, and optionally a few keywords to create a “slug” that provides a more specific location identifier for your article.
6. Add contents to the article. You can enter plain text and use Markdown syntax to add formatting. For help with Markdown syntax, select the link to the cheat sheet at the upper right corner of the **Contents** field.
7. When you have finished entering content for your wiki article, select **Create Article**.

11.5.8 Editing a Wiki Article

If you have permissions to edit an article, you see an **Edit** button and icon to the right of the article content.

To make changes to a wiki article, follow these steps.

1. In your course, select **Wiki**.
2. Navigate to the article you want to edit.
3. Select **Edit**.
4. Make your changes. For help with Markdown syntax, select the link to the cheat sheet at the upper right corner of the **Contents** field.
5. In the **Summary** field at the bottom left, below the **Contents** field, enter a short description of the changes you made. This description appears in the **Changes** list, and helps other users of the wiki understand what changes you made to the article.

6. When you have finished making edits, select **Save changes**.

11.5.9 Searching for Wiki Articles

A **Filter** field is available only if any level of the wiki contains multiple articles.

Enter a text string in the **Filter** field to find a list of all articles with that text string in their titles.

11.5.10 Managing Versions of Wiki Articles

The wiki includes a change history for each article. You can view each past version of the article, roll back to a selected earlier version of the article, or merge the current version of the article with a selected earlier version.

View a List of Previous Versions of a Wiki Article

1. In your course, select **Wiki**.
2. Navigate to the wiki article for which you want to see the change history.
3. Select **Changes**. Previously saved versions of the current article are listed, with the most recent at the top.

View a Previous Version of a Wiki Article

1. On the **Changes** page for your wiki, select the revision of the article that you want to view.
2. Select **Preview this revision** to see the article as it appeared after the revision was made.

See Line by Line Changes in a Previous Version

1. On the **Changes** page for your wiki, select the revision of the article that you want to view.
2. Select the linked date, time, and author information to see the line-by-line changes made in that revision. Text that is highlighted in red has been replaced by the text that is highlighted in green below it.

Replace a Current Version with a Previous Version

1. On the **Changes** page for your wiki, select the revision of the article that you want to roll back to.
2. Select **Switch to selected version** to replace the current version with the selected one.

Combine a Current Version with a Previous Version

1. On the **Changes** page for your wiki, select the revision of the article that you want to merge with the current version.
2. Select **Merge selected with current** to combine the current and the selected versions.

11.5.11 Locking a Wiki Article

Locking a wiki article prevents further changes from being made to it. To lock a wiki article either after you create it, or after you make specific edits, follow these steps.

1. View the live version of your course.
2. Select **Wiki**.
3. Navigate to the article you want to lock, and then select **Settings**.
4. In the **Permissions** section of the **Settings** page, select the **Lock article** checkbox.
5. At the bottom of the page, select the **Save changes** button for the **Permissions** section.

11.5.12 Deleting a Wiki Article

Only course team members can delete articles. In addition, you can only delete an article if you have permissions to edit that article. If you have the required permissions, you see a **Delete article** button at the bottom of the **Edit** page.

To delete an article, follow these steps.

1. View the live version of your course.
2. Select **Wiki**.
3. Navigate to the article you want to delete, and then select **Edit**.
4. Select **Delete article**.
5. On the deletion confirmation page, select **Yes, I am sure**.
6. Optionally, also select the **Purge** checkbox. For details, see *Purging a Wiki Article*.
7. Select **Delete article** to confirm the deletion.

Purging a Wiki Article

When you delete and purge an article, it is completely removed from the wiki, with no option to undo the deletion. Select this option only if you are sure you will not want to restore the content.

To purge an article as you delete it, select the **Purge** checkbox on the deletion confirmation page.

Restoring a Deleted Wiki Article

Articles that have been deleted but not purged can be restored. A link to the article remains visible at the level at which it was created.

To restore a deleted article, select the link to the article and select **Restore**.

CHAPTER 12

Using Enhanced Capabilities In Your Course

Use the topics in this section to learn about options for enhancing your course experience for learners.

For information on how to develop your course content in the Studio Outline, see [Developing Your Course](#).

12.1 Including Learner Cohorts

12.1.1 Using Cohorts in Your Courses

This section provides an introduction to using cohorts to divide the learners in your course into smaller groups.

- [Overview](#)
- [Options for Assigning Learners to Cohorts](#)

For more information about setting up and managing cohorts, see the following topics.

- [Enabling and Configuring the Cohorts Feature](#)
- [Setting Up Discussions in Courses with Cohorts](#)
- [Managing Divided Discussion Topics](#)

For information about discussions in general, see [Creating Course Discussions](#).

For information about offering different content to different cohorts of learners, see [Offering Different Content to Learners Based on Cohort](#).

Overview

To create smaller communities in your course, or to design different course experiences for different groups of learners, you can [set up cohorts](#) in your course.

To use cohorts in your course, you define a set of cohorts that are either random or that reflect some characteristic of the communities of learners in your course. Then, you decide on a strategy for [assigning learners to these cohorts](#).

With learners divided into smaller groups based on cohort, you can give learners a course experience that is specific to the cohort that they belong to. You can divide discussion topics by cohort so that learners only interact with other members of the same cohort. You can create course content in such a way that learners in different cohorts are offered different variations of assignments or exams.

Note:

- Every learner must be assigned to a cohort. This ensures that every learner has the ability to read and contribute to course discussion topics.
- Each learner can be in one and only one cohort.

To provide learners with a consistent experience throughout the course run, do not change cohort configuration or a learner's cohort assignment after your course begins.

Options for Assigning Learners to Cohorts

Learners are assigned to cohorts either [automatically](#) or [manually](#), depending on the types of cohorts that you create.

Manual cohorts do not have learners assigned to them unless you manually add learners. Automatic cohorts have learners randomly assigned to them if learners do not belong to any cohort by the time they access the course content (including the course **Discussion** page or content-specific discussion topics, if discussion topics are divided). If you have not created any automated cohorts by the time learners access course content, a default automated cohort is created and used for automatic assignment, so that no learner in the course is without a cohort.

Determine the basic strategy that you will use to create cohorts. Typically, your purpose in including the cohort feature determines which assignment option you use for your course.

An [automated assignment strategy](#) means that you create cohorts to which learners are assigned automatically and randomly. Automated assignment works well if, for example, you are creating cohorts simply to create small groups of learners. Automated assignment means that learners are assigned randomly to cohorts as they access course content and divided discussion topics. The cohorts that result from automated random assignment are likely to be more equal in size.

A [manual assignment strategy](#) means that learners are assigned only to the cohorts you have created when you or your course team manually adds them. A manual assignment strategy makes sense if you want to create cohorts based on some characteristic of your learners. For example, if you want alumni from your institution to have a particular course experience, you can create an alumni cohort and manually assign learners who you know are alumni to that cohort.

You can use a [hybrid assignment method](#) by creating a combination of automated and manual cohorts.

Note: You can add learners manually to any cohort, whether it was created as an automated cohort or a manual cohort.

Note: Although you can change the assignment method of a cohort at any time after you create it, you should have a cohort assignment strategy in mind as you design your course, and only make changes to cohorts while the course is running if absolutely necessary. Be aware of the implications of changing cohort configuration while your course is running. For more information, see [Altering Cohort Configuration in a Running Course](#). In general, to provide learners with a consistent experience throughout the course run, do not change cohort configuration or a learner's cohort assignment after your course begins.

For use cases and examples of the strategies for assigning learners to cohorts, see the following topics.

- *Automated Assignment: Making MOOC Discussions Manageable*
- *Manual Assignment: Grouping by Common Characteristics*
- *Hybrid Assignment: Accommodating Small Groups Within a Course*
- *Ensuring That All Learners Are Assigned: The Default Cohort*

Automated Assignment: Making MOOC Discussions Manageable

In very large courses, the number of posts that are made to course discussion topics can make for a daunting amount of daily reading. In such courses, dividing the enrollees into separate cohorts makes the volume of posts, responses, and comments by the members of each cohort more manageable, and is more likely to foster community feeling.

If you use the automated assignment strategy, you create several “auto” (automated) cohorts. Learners are automatically and randomly assigned to one of the auto cohorts when they first view any course content on the **Course** or **Discussion** page. In this way, each learner who engages with the course content or its discussion community is assigned to a cohort. No learner who participates in these ways remains unassigned.

The following guidelines are based on the experiences of MOOC teams that have used cohorts in this way. They are suggested to help you determine how many automated cohorts to define for your course.

- Each cohort should be large enough to inspire lively participation and diverse points of view, but small enough to allow a sense of community to develop. Cohorts formed by random assignment tend to be successful if they include between 200 and 500 members.
- For every 10,000 learners who enroll, approximately 200 to 400 learners remain active in the discussions throughout the course run.
- Divide the estimated total enrollment of the course run by 10,000.
- Use the result as the number of automated cohorts to create.

For example, two days before it starts, a course has an enrollment of 80,000 learners. To create small communities within the discussions, the course team enables cohorts and then creates eight automated cohorts. As learners visit the **Discussion** page or view the course content, they are randomly assigned to one of the eight cohorts. In divided discussion topics, learners read and respond only to contributions made by other members of the same cohort.

For more information, see *Implementing an Automated Assignment Strategy*.

Manual Assignment: Grouping by Common Characteristics

In SPOCs and other courses with small- to medium-sized enrollments, known existing commonalities can be used to identify cohorts. An example is a course that enrolls learners from different companies or with different educational backgrounds, or members of alumni or parent groups. When learners are assigned to cohorts on the basis of a characteristic that they share, they can privately discuss applications for what they are learning and explore resources and ideas that are of particular interest.

To implement this assignment strategy, you identify the “real-world” cohorts that your learners already belong to. You enable cohorts and then create manual cohorts to represent each of the real-world cohorts. You then manually assign each enrolled learner to a cohort. Every learner in your course, including those who enroll after the course starts, must be assigned to a cohort.

Note: To ensure that every learner is assigned to a cohort, you can set up a single automated cohort, as described for the *hybrid assignment strategy*. If you do not create an automated cohort, the system automatically creates a *default cohort* and assigns learners to it if necessary.

For more information, see [Implementing a Manual Assignment Strategy](#).

Hybrid Assignment: Accommodating Small Groups Within a Course

For some courses, the manual assignment strategy is not feasible to execute, and the automated assignment strategy does not accommodate existing cohorts in the student body. The enrollment might be too large to complete manual assignments effectively, or only some of the learners might have strong defining characteristics among an otherwise diverse student body. For these courses, you can use a hybrid of the two strategies to implement cohorts.

An example is a course that enrolls members of an alumni association. The alumni want an opportunity to have private interactions, so manual assignment of those learners to a cohort makes sense. For other learners in the class, manual assignment is not needed: you can create one or more automated cohorts for the remaining learners in the course.

Before you implement the hybrid strategy, you identify the characteristics that define existing cohorts in the student body. You also decide whether you want the remaining learners in the course to be divided into their own, similarly-sized cohorts, or if you want them all to be in just one other cohort.

After you enable cohorts, you create a manual cohort for each learner group that you identified. You manually assign learners who belong to each group to the corresponding cohort. You also set up automated cohorts for the other learners in the course, or rely on the default automated cohort. Any learners who are not assigned to a manual cohort are automatically assigned to one of the automated cohorts or to the default cohort when they first view any course content, including the course **Discussion** page or content-specific discussion topics. For best results when you use this strategy, you should complete all manual cohort assignments before the course starts and before learners begin viewing course content and discussion topics.

For more information, see [Implementing an Automated Assignment Strategy](#) and [Implementing a Manual Assignment Strategy](#).

Ensuring That All Learners Are Assigned: The Default Cohort

If you enable cohorts in your course, all learners must be assigned to a cohort. To ensure that there are no learners in the course without a cohort, the system automatically creates a default cohort and assigns learners to it if necessary.

The default cohort is created only if you have not created at least one automated assignment cohort in your course by the time that the first learner accesses your course content. Learners who have not been manually assigned to a cohort when they access the course content are automatically assigned to the default cohort.

Learners who are in the default cohort see a cohort name of “Default Group” in discussion posts. If you want learners to see a different name for the default cohort, you can change its name. For details about renaming cohorts, see [Rename a Cohort](#).

This post is visible only to Default Group.

Professional advancement

discussion posted 10 minutes ago by [redacted]

0 Votes

You can check the [learner profile information report](#) for your course to see if any learners are assigned to the default cohort, and change their cohort assignments. Note, however, that in divided discussion topics learners can only see posts by members of their currently assigned cohort: when a learner is reassigned, posts that he previously saw will seem to have “disappeared”. To avoid negatively affecting the learner experience, any cohort assignment changes should be done as early in the course run as possible, so that learners’ views of discussion posts and contributions remain consistent over time.

12.1.2 Enabling and Configuring the Cohorts Feature

This section provides information about setting up cohorts in your course.

- *Overview*
- *Implementing an Automated Assignment Strategy*
- *Implementing a Manual Assignment Strategy*
- *Enabling Cohorts in your Course*
- *Adding Cohorts*
- *Assign Learners to Cohorts Manually*
- *Assign Learners to Cohorts by Uploading a .csv File*
- *Altering Cohort Configuration in a Running Course*
- *Change Learner Cohort Assignments*
- *Rename a Cohort*
- *Changing the Assignment Method of a Cohort*
- *Disable Cohorts in Your Course*

Overview

To use cohorts in your course, you must select a strategy for assigning your learners to cohorts: automated assignment, manual assignment, or a hybrid approach. For more information, see [Options for Assigning Learners to Cohorts](#).

Note: Although you can change the assignment method for cohorts at any time, you should have a strategy in mind as you design your course, and only make changes to cohorts while the course is running if absolutely necessary.

You must also decide whether course-wide and content-specific discussion topics should be divided by cohort or unified for all learners.

After you decide on a cohort strategy for your course, complete these configuration steps (as applicable).

1. *Enable cohorts.*
2. Determine the method you want to use to assign learners to cohorts.
 - *Implement an automated assignment strategy*
 - *Implement a manual assignment strategy and manually assign enrolled learners* to the cohorts that you create
 - *Use a combination of automated and manual assignment*
3. Optionally, identify the discussion topics that you want to be divided by cohort.

For information about divided discussions, see [About Divided Discussion Topics](#).

You complete these procedures on the **Cohorts** and **Discussions** tabs on the Instructor Dashboard.

Note: On the **Cohorts** tab, the number of learners shown next to each cohort name in the **Select a cohort** list includes only learners who are enrolled in the course. The number does not include preassigned learners who either do not yet

have an edX account or are not enrolled in your course.

For an optimal learner experience, you should make sure that configuration of the cohort feature is as complete as possible before the start date of your course. If you need to make changes to the way you have configured cohorts while your course is running, be aware of the implications of your changes. For more information, see [Altering Cohort Configuration in a Running Course](#).

Implementing an Automated Assignment Strategy

To implement an automated assignment strategy of learners to cohorts, you [enable the cohort feature](#) for your course, and [create cohorts](#) that have the **Automatic** [assignment method](#). To add learners to these cohorts, you do not need to take any action: the system automatically and randomly assigns learners to the available automatic cohorts when they first access any course content or divided discussions. Learners who access the **Course** page or other course pages such as a **Textbook** page do not receive a cohort assignment until they view course content or divided discussions.

Note: You can [add learners manually](#) to any cohort, whether it was created as an automated cohort or a manual cohort.

For a scenario using an automated assignment strategy, see [Automated Assignment: Making MOOC Discussions Manageable](#). For a scenario using a combination of automated and manual assignment to cohorts, see [Hybrid Assignment: Accommodating Small Groups Within a Course](#).

Automated Cohorts

The first time a learner views course content on the **Course** or **Discussion** page, if she is not already assigned to a cohort, she is randomly assigned to one of the automated cohorts. If no automated cohorts exist, the system creates a [default cohort](#) and assigns the learner to this cohort.

Note: The default cohort is created to ensure that every learner is assigned to a cohort. To avoid having to re-assign learners from the default cohort to other cohorts, make sure you create the automated cohorts that you want before the course starts.

Implementing a Manual Assignment Strategy

To implement a manual assignment strategy of learners to cohorts, you [enable the cohort feature](#) for your course, and [create cohorts](#) that have the **Manual** [assignment method](#). Then, you manually assign enrolled learners to the appropriate cohorts.

Note: It is not a requirement that learners have enrolled in your course or registered on edx.org for you to add them to a cohort. For learners who have not yet created an edx.org account, you must provide a valid email address. For learners who have an edx.org account but have not yet enrolled in your course, you can provide either a valid email address or a recognized edx.org username.

Manual assignments should be as complete as possible before your course starts. If learners enroll after your course starts, you should assign new learners to cohorts as soon as possible. If you need to make changes to the way you have configured cohorts while your course is running, see [Altering Cohort Configuration in a Running Course](#).

For a scenario using a manual assignment strategy, see *Manual Assignment: Grouping by Common Characteristics*. For a scenario using a combination of automated and manual assignment to cohorts, see *Hybrid Assignment: Accommodating Small Groups Within a Course*.

Enabling Cohorts in your Course

To enable cohorts in your course, follow these steps.

1. In the LMS, select **Instructor**, then select **Cohorts**.
2. Select **Enable Cohorts**.

You can now *add cohorts* to your course.

Warning: Be very careful in deciding to enable the cohort feature in a live course, because doing so affects the course experience for learners. Learners might no longer have access to course and discussion topics that were previously visible to them.

If you must make changes to cohort configuration while your course is running, be sure you understand the consequences of doing so. For details, see *Altering Cohort Configuration in a Running Course*.

Adding Cohorts

After you enable the cohorts feature for your course, you can add cohorts. To add a cohort to your course, follow these steps.

1. In the LMS, select **Instructor**, then select **Cohorts**.
2. Click **Add Cohort**.
3. Enter a name for the cohort.

Note: Learners can see the name of the cohort they are assigned to. The message “This post is visible only to {cohort name}” appears with each post in discussion topics that are divided by cohort. See *Read the Group Indicator in Posts*.

4. Specify whether learners are automatically or manually assigned to this cohort.
5. Optionally, select **Select a Content Group** to associate the cohort with a *content group*. For information about creating cohort-specific course content by associating cohorts with content groups, see *Creating Cohort-Specific Course Content*.
6. Select **Save**.

Continue implementing your cohort strategy by creating additional cohorts as applicable, and specifying the assignment method for each cohort.

Note: By the time your course starts, you must have at least one cohort in your course that is automatically assigned. If you have not created at least one automated assignment cohort in the course by the time that the first learner accesses your course content or a divided discussion topic, edX creates a default cohort to which learners are automatically assigned.

For details about adding learners to a cohort by uploading a .csv file, see *Assign Learners to Cohorts by Uploading a .csv File*.

For a report that includes the cohort assignment for every enrolled learner, review the learner profile information for your course. See [Download or View Learner Data](#).

Note: You cannot delete cohorts, but you can change their names or the way in which learners are assigned to them. If you need to make changes to the way you have configured cohorts while your course is running, see [Altering Cohort Configuration in a Running Course](#).

Assign Learners to Cohorts Manually

If you have implemented a manual assignment strategy for cohorts in your course, make sure your manual assignments are as complete as possible before your course starts. If learners enroll after your course starts, you should assign new learners to cohorts as soon as possible.

Note: Making changes to cohort assignments after the course starts can affect the course experience for learners. Learners might no longer have access to course and discussion topics that were previously visible to them. For more information, see [Altering Cohort Configuration in a Running Course](#).

To manually assign learners to cohorts in your course, follow these steps.

1. View the live version of your course. For example, in Studio click **View Live**.
2. Select **Instructor**, then select **Cohorts**.
3. Scroll to the **Cohort Management** section at the bottom.
4. From the **Select a cohort** list, select the cohort to which you want to manually assign learners.
5. On the **Manage Learners** tab, under **Add learners to this cohort** enter the username or email address of a single learner, or enter multiple usernames or addresses separated by commas or new lines. You can copy data from a .csv file of email addresses or usernames, and paste it into this field.

Note: It is not a requirement that learners have enrolled in your course or registered on edx.org for you to manually add them to a cohort. For learners who have not yet created an edx.org account, you must provide a valid email address. For learners who have an edx.org account but have not yet enrolled in your course, you can provide either a valid email address or a recognized edx.org username.

6. Select **Add Learners**.

Learners you added who have edX accounts are assigned to the selected cohorts. A confirmation message indicates the number of learners who were successfully added to the cohort.

Learners you added who do not yet have edX accounts are listed as “Preassigned” to the cohort. When preassigned learners enroll in the course, they are automatically added to the cohort.

If some learners that you listed could not be added to cohorts, an error message lists the email addresses or usernames of learners who could not be added to the cohort.

Note: Because learners can belong to only one cohort, adding a learner to a cohort moves them from any cohort they were previously assigned to. The confirmation message indicates the number of learners who were moved from their previous cohort assignment as a result of your adding them to the current cohort.

For a report that includes cohort assignments for your course, review the learner profile information for your course. See [Download or View Learner Data](#).

Assign Learners to Cohorts by Uploading a .csv File

Uploading a .csv file containing a list of learners and the cohorts that you want to assign them to is another way of assigning learners to cohorts manually. For details about the other manual assignment method, see [Assign Learners to Cohorts Manually](#).

Any assignments to cohorts that you specify in the .csv files you upload will overwrite or change existing cohort assignments. The configuration of your cohorts should be complete and stable before your course begins. You should complete manual cohort assignments as soon as possible after any learner enrolls, especially for enrollments that occur after your course has started. To understand the effects of changing cohort assignments after your course has started, see [Altering Cohort Configuration in a Running Course](#).

Note: Be aware that the contents of the .csv file are processed row by row, from top to bottom, and each row is treated independently. If the same learner is assigned to different cohorts in different rows in the spreadsheet, the last assignment to be performed is that learner's final assignment.

For example, if in your .csv file Learner A is first assigned to Cohort 1, then later in the spreadsheet is assigned to Cohort 2, the end result of your .csv upload is that Learner A is assigned to Cohort 2. However, the upload results file will include Learner A twice in the “Learners Added” count: once when they are added to Cohort 1, and again when they are added to Cohort 2. Before submitting a file for upload, check it carefully for duplicated learners and other errors.

If the same learner is assigned to a cohort that they already belong to, they are not included in the count of “Learners Added”.

The requirements for the .csv file are summarized in this table.

Requirement	Notes
Valid .csv file	The file must be a properly formatted comma-separated values file: <ul style="list-style-type: none"> • The file extension is .csv. • Every row must have the same number of commas, whether or not there are values in each cell.
File size	The file size of .csv files for upload is limited to a maximum of 2MB.
UTF-8 encoded	You must save the file with UTF-8 encoding so that Unicode characters display correctly. See Creating a Unicode-encoded .csv File .
Header row	You must include a header row, with column names that exactly match those specified in “Columns” below.
One or two columns identifying learners	You must include at least one column identifying learners: either “email” or “username”, or both. To preassign learners who do not yet have edX accounts, you must provide their email addresses in an “email” column. If both the username and an email address are provided for a learner, the email address has precedence. In other words, if an email address is present, an incorrect or unrecognized username is ignored.
One column identifying the cohort	You must include one column named “cohort” to identify the cohort to which you are assigning each learner. The specified cohorts must already exist in Studio.
	Columns with headings other than “email”, “username” and “cohort” are ignored.

To manually add learners to cohorts by uploading a .csv file, follow these steps.

Note: To add learners who do not yet have edX accounts to cohorts using a .csv file upload, you must provide their email addresses in a column with the heading “email”. Learners without edX accounts are “preassigned” to cohorts; they are not included in the count of learners “added” to cohorts.

1. View the live version of your course. For example, in Studio, select **View Live**.
2. Select **Instructor**, then select **Cohorts**.
3. From the **Select a cohort** list, select the cohort to which you are adding students.
4. Select **Assign students to cohorts by uploading a CSV file**, then select **Browse** to navigate to the .csv file you want to upload.
5. Select **Upload File and Assign Students**. A status message is displayed above the **Browse** button.
6. Verify your upload results on the **Data Download** page.

Under **Reports Available for Download**, locate the link to a .csv file with “cohort_results” and the date and time of your upload in the filename. The list of available reports is sorted chronologically, with the most recently generated files at the top.

The results file provides the following information:

Column	Description
Cohort	The name of the cohort to which you are assigning learners.
Exists	Whether the cohort was found in the system. TRUE/FALSE. If the cohort was not found (value is FALSE), no action is taken for learners who you assigned to that cohort in the .csv file.
Learners Added	The number of learners added to the cohort during the row by row processing of the .csv file. This number does not include learners who are not enrolled in the course.
Learners Not Found	A list of the usernames of learners that could not be matched and who were therefore not added to the cohort.
Invalid Email Addresses	A list of email addresses that were not valid. These learners could not be added to the cohort.
Preassigned Learners	The email addresses of learners who do not yet have an edX account but who you have preassigned to a cohort using their email addresses. These learners are not included in the count of “Learners Added”. When these preassigned learners create an edX account and enroll in your course, they are automatically added to the cohorts that you preassigned them to.

For a report that includes the cohort assignment for every enrolled learner, review the learner profile information for your course. See [Download or View Learner Data](#).

Creating a Unicode-encoded .csv File

Make sure the .csv files that you upload are encoded as UTF-8, so that any Unicode characters are correctly saved and displayed.

Note: Some spreadsheet applications (for example, MS Excel) do not allow you to specify encoding when you save a spreadsheet as a .csv file. To ensure that you are able to create a .csv file that is UTF-8 encoded, use a spreadsheet application such as Google Sheets, LibreOffice, or Apache OpenOffice.

Altering Cohort Configuration in a Running Course

The configuration of cohorts should be complete and stable before your course begins. Manual cohort assignments should be completed as soon as possible after any learner enrolls, including any enrollments that occur while your course is running.

If you decide that you must alter cohort configuration after your course starts and activity in the course discussion begins, be sure that you understand the consequences of these actions.

- [Change Learner Cohort Assignments](#)
- [Rename a Cohort](#)
- [Delete a Cohort](#)
- [Changing the Assignment Method of a Cohort](#)
- [Disable Cohorts in Your Course](#)

Change Learner Cohort Assignments

After your course starts and learners begin to contribute to the course discussion, each post that they add is visible either to everyone or to the members of a single cohort. When you change the cohort that a learner is assigned to, there are three results.

- The learner continues to see the posts that are visible to everyone.
- The learner sees the posts that are visible to his new cohort.
- The learner no longer sees the posts that are visible only to his original cohort.

The visibility of a post and its responses and comments does not change, even if the cohort assignment of its author changes. To a learner, it can seem that posts have “disappeared”.

To verify the cohort assignments for your learners, download the [student profile report](#) for your course. If changes are needed, you can [assign learners](#) to different cohorts manually in the LMS by selecting **Instructor** and then **Cohorts**, or [upload cohort assignment changes](#) in a .csv file.

Rename a Cohort

You can change the name of any cohort, including the system-created default cohort.

To rename a cohort, follow these steps.

1. View the live version of your course. For example, in Studio select **View Live**.
2. Select **Instructor**, then select **Cohorts**.
3. From the **Select a cohort** list, select the cohort whose name you want to change.
4. On the **Settings** tab, in the **Cohort Name** field, enter a new name for the cohort.
5. Select **Save**. The name for the cohort is updated throughout the LMS and the course, including learner-visible views.

Delete a Cohort

You cannot delete cohorts. However, you can [rename a cohort](#), [change its assignment method](#), or move learners to other cohorts.

If you decide that you must alter cohort configuration after your course starts and learners begin viewing the course and the discussion topics, be sure that you understand the consequences of these actions. For more details, see *Altering Cohort Configuration in a Running Course*.

Changing the Assignment Method of a Cohort

Although you can change the assignment method of a cohort at any time after you create it, you should have a strategy in mind as you design your course, and only make changes to cohorts while the course is running if absolutely necessary. Be aware of the implications of changing cohort configuration while your course is running. For more information, see *Options for Assigning Learners to Cohorts* and *Altering Cohort Configuration in a Running Course*.

Note: When your course starts, you must have at least one cohort in your course that has automatic assignment. If you have not created at least one automated assignment cohort in the course by the time that the first learner accesses your course content, edX creates a default cohort to which learners are automatically assigned. If the *default group* is the only automated assignment cohort in your course, you cannot change its assignment method to **Manual**.

To change the assignment method of a cohort, follow these steps.

1. View the live version of your course. For example, in Studio select **View Live**.
2. Select **Instructor**, then select **Cohorts**.
3. From the **Select a cohort** list, select the cohort whose assignment method you want to change.
4. On the **Settings** tab, the current assignment method is selected. Change the assignment method by selecting the other option, either **Automatic** or **Manual**.
5. Select **Save**.

The cohort assignment method is updated.

Note: Changing the cohort assignment method has no effect on learners who are already assigned to this and other cohorts. Learners who access the course after you make this change are assigned to cohorts based on the new assignment method of this cohort combined with the assignment methods of all other cohorts.

Disable Cohorts in Your Course

Warning: Be very careful in deciding to disable the cohort feature if you previously had it enabled in a live course, because doing so affects the course experience for learners. Course materials and discussion posts that were shared only with members of particular cohorts are now visible to all learners in the course.

If you must make changes to the way you have configured cohorts while your course is running, be sure you understand the consequences of doing so. For details, see *Altering Cohort Configuration in a Running Course*.

To disable cohorts in your course, follow these steps.

1. In the LMS, select **Instructor**, then select **Cohorts**.
2. Clear the **Enable Cohorts** option.

All course content and discussion posts that were previously divided by cohort immediately become visible to all students.

12.1.3 Creating Cohort-Specific Course Content

This section provides information about setting up content for specific cohorts.

- *Overview*
- *Example: Cohort-Specific Course Content*
- *Content Groups*
- *Create Content Groups*
- *Specify Content as Available Only to Particular Content Groups*
- *Associate Cohorts with Content Groups*
- *Viewing Cohort-Specific Course Content*
- *View Usage of a Content Group*
- *Delete Content Groups*

Overview

If you have *enabled cohorts* in your course, you can create different course experiences for learners in different cohorts.

You can design your course so that some learners are given different content than others. You do this by creating *content groups* in Studio, and restricting access to specific components in your course to one or more content groups. Then, if you associate one or more cohorts with a content group, only the learners in cohorts associated with that content group can see course content that you have designated for it.

For more details about content groups, see *Content Groups*. For an example of cohort-specific course content, see *Example: Cohort-Specific Course Content*.

Complete these steps to create cohort-specific content in your course.

In Studio

1. *Enable cohorts in your course.*
2. *Create content groups.*
3. *Specify components or units as available only to particular content groups.*

In the LMS

1. *Assign learners to cohorts.*
2. *Associate one or more cohorts with a content group.*
3. *Preview cohort-specific course content.*

Example: Cohort-Specific Course Content

Suppose that you create two *cohorts* in your course: University Alumni and Current University Students. Learners who are not in either of these cohorts are automatically placed into a third cohort, the default cohort, when they access the **Course** or **Discussion** tabs in the course. For more information about enabling cohorts in your course and assigning students to cohorts, see *Enabling and Configuring the Cohorts Feature*.

You intend all learners to have substantially the same course experience, with the exception that only learners in the two university-related cohorts will receive content that is specific to your university and therefore only of interest to them.

At the end of every section, you intend to include a video message from various university officials, including the university president and the dean of your college. These videos will be shown only to learners in the university and alumni cohorts. Also at the end of each section, you intend to include a quiz to test knowledge of the concepts taught in that section. The quiz will be shown to all learners enrolled in the course.

To achieve this, on the **Group Configurations** page in Studio you create one content group called “University-Specific Content”. In the Instructor Dashboard, on the **Cohorts** tab, you associate both the “University Alumni” and the “Current University Students” cohorts with the “University-Specific Content” content group.

Then, in your course outline, you change the access settings for the video component at the end of each section so that it is access is available only to the “University-Specific Content” content group. You do not need to edit the access settings of the quiz component, because if no content group is specified in a component’s access settings, that component is available to all learners.

As a final step, you preview the course in the LMS to ensure that learners see the content that is intended for them. You confirm that when you view the course in the role of **Student** (in other words, any learner not in a content group), you see a quiz at the end of each section, but do not see the university-related videos. When you view the course as a learner in the “University-Specific Content” group, you see a university-related video as well as the quiz at the end of each section.

Content Groups

Content groups are virtual groupings of learners who will see a particular set of course content. You can use content groups to designate specific course content as available to particular *cohorts* of learners.

You create content groups in Studio, and in your course outline you use the **Access Settings** to designate whether a component is selectively available only to one or more content groups. Any course components that do not have an explicit restricted access setting are available to all learners, regardless of their cohort.

Content groups do not have an actual impact on the availability of a course component until you associate them with one or more cohorts. If you have designated certain course content as restricted to a content group, and in addition have associated that content group with one or more cohorts, then only learners in those cohorts will see the designated content.

For an example of using content groups to create cohort-specific course content, see *Example: Cohort-Specific Course Content*.

Create Content Groups

To create a content group, follow these steps.

1. In Studio, select **Settings**, then select **Group Configurations**.
2. On the **Group Configurations** page, select **New content group**.

The screenshot shows the 'Group Configurations' section of the Studio interface. At the top left is a 'Settings' link. Below it is a large heading 'Group Configurations' with a dark background. Underneath is a sub-section titled 'Content Groups'. A message box contains the text 'You have not created any content groups yet.' followed by a green button with a white plus sign and the text '+ Add your first content group'. A small hand cursor icon is positioned over the green button.

3. Enter a meaningful name for the content group, then select **Create**. The page refreshes to show the name of your new content group.
4. Repeat this step to create as many content groups as you want.

After you create a content group, you can work with your course outline to specify which components are available to specific content groups. For details, see *Specify Content as Available Only to Particular Content Groups*.

You associate each content group with one or more cohorts in the LMS, on the instructor dashboard. For details, see *Associate Cohorts with Content Groups*.

Specify Content as Available Only to Particular Content Groups

In Studio, you can modify the settings of units or components to give access only to learners who are in cohorts associated with particular content groups. You cannot specify entire subsections or sections for restricted access by particular content groups.

You do not need to edit the access settings of units or components that are intended for all learners. Units or components that you do not restrict access to are available to all learners enrolled in your course, regardless of the cohort that they belong to.

Note: If a unit has group access restrictions set, all of its child components inherit these group access restrictions unless you explicitly set different group access restrictions for individual child components.

For details about how to modify unit access settings, see *Set Access Restrictions For a Unit*.

For details about how to modify component access settings, see *Set Access Restrictions for a Component*.

For details about previewing your course to ensure that learners in a cohort correctly see the content intended for them, see *View Usage of a Content Group* and *Viewing Cohort-Specific Course Content*.

Note: In addition to access settings for content groups, a learner's ability to see a course component also depends on whether it is marked as visible to staff only, whether the unit is published, and the course's release date. For details about testing course content in general, see *Testing Your Course Content*.

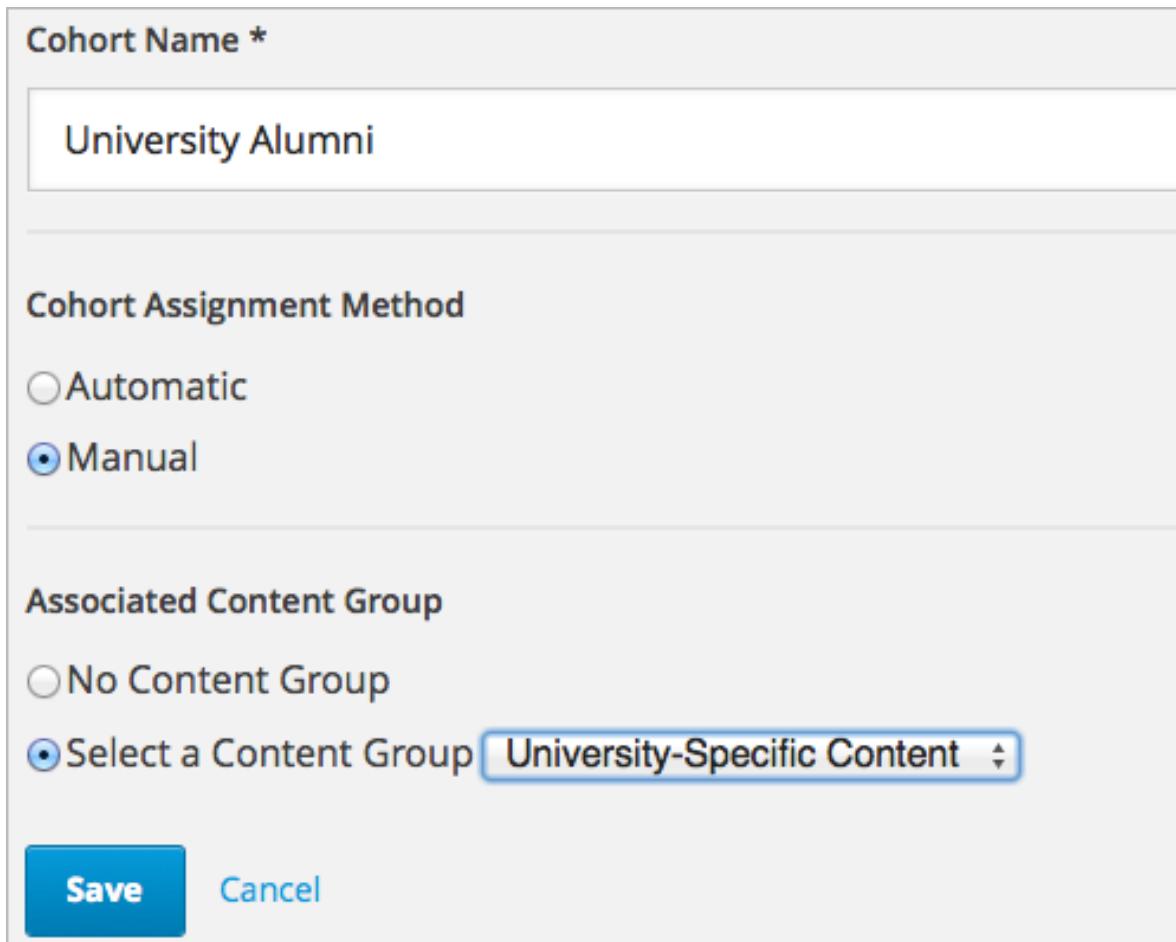
Associate Cohorts with Content Groups

After you create a content group, you can associate it with one or more cohorts with which you want to share the same special content.

Note: A content group can be associated with more than one cohort; a cohort cannot be associated with more than one content group.

To associate a cohort with a content group, follow these steps:

1. In the LMS, select **Instructor**, then select **Cohorts**.
2. From the cohorts drop down list, select the cohort to which you want to associate your content group.
3. Select the **Settings** tab for the selected cohort.
4. Under **Associated Content Group**, choose the **Select a Content Group** option.
5. From the content group drop down list, select the content group that you want your cohort to be associated with.



The screenshot shows a form for managing a cohort. At the top, there is a field labeled "Cohort Name *" with the value "University Alumni". Below this, under "Cohort Assignment Method", the "Manual" option is selected. In the "Associated Content Group" section, the "Select a Content Group" option is selected, and a dropdown menu is open, showing "University-Specific Content" as the current choice. At the bottom of the form are two buttons: a blue "Save" button and a blue "Cancel" button.

6. Select **Save**.

You have now associated your content group with a cohort. Any course content that you *designate as available to that content group* is available to learners in the associated cohort or cohorts.

You can associate additional cohorts with the same or a different content group by repeating steps 3 to 7.

For an example of using content groups to create cohort-specific course content, see *Example: Cohort-Specific Course Content*.

Viewing Cohort-Specific Course Content

After you restrict access to units or components to particular content groups, you can view your course content as a member of a content group to ensure that members of each group correctly see the content intended for them.

Note: In addition to access settings for content groups, a learner's ability to see a unit or component also depends on whether it is marked as visible to staff only, whether the unit is published, and the component's release date. For details about viewing course content in various publishing states, see [Viewing Published and Released Content](#) and [Previewing Draft Content](#).

Depending on whether you want to view published content or unpublished content, you choose either **View Live** or **Preview** from the course outline in Studio. You can then experience the course content as a learner in a particular group would, by selecting the **View this course as** option for a learner in the desired content group, as described in [Viewing Course Content Based on Roles](#).

For details about testing course content, see [Testing Your Course Content](#).

View Usage of a Content Group

To view the components or units that have been made available to learners in each of the content groups in your course, follow these steps.

1. In Studio, select **Settings**, then select **Group Configurations**.
2. On the **Group Configurations** page, locate the content group for which you want to view the usage.
The content group's box displays the number of locations (units or components) that are designated for learners in cohorts associated with that content group.
3. Click the content group name to view the names of units and components that are specified as available to learners in the group.
4. Click a linked location name to go to that unit in the course outline, where you can change the group access settings for the unit or component.

For details about previewing your course to ensure that learners in a cohort correctly see the content intended for them, see [Viewing Cohort-Specific Course Content](#).

Delete Content Groups

Note: You can delete a content group only if it is not in use in any course unit. To delete a content group that is currently in use, you must first remove it from any course unit visibility settings that use the content group. For information about seeing which units use a content group, see [View Usage of a Content Group](#).

1. In Studio, select **Settings**, then select **Group Configurations**.
2. On the **Group Configurations** page, locate the content group that you want to delete.
3. Move your cursor over the content group's box, then select the **Delete** icon.
4. In the confirmation message, select **Delete** again to confirm the deletion.

12.1.4 Setting up Discussions in Courses with Cohorts

In courses that use cohorts, in addition to *discussion topics* that are by default shared by all learners, you can create divided discussion topics, within which learners interact only with other members of their cohort.

For information about divided discussions, see *About Divided Discussion Topics*.

For information about managing and moderating discussions, see *Managing Divided Discussion Topics* and *Moderating Discussions*.

12.2 Offering Different Content to Different Learner Groups

You can design your course so that some learners are given different content than others, based on the group that they belong to. Learners can be grouped either by *cohort*, or by the *enrollment track* that learners join for your course.

This section provides information about offering differentiated content in your course.

- *Offering Different Content to Learners Based on Their Enrollment Track*
- *Offering Different Content to Learners Based on Cohort*

For information about dividing discussion topics in your course so that only learners in the same groups interact with each other, see *About Divided Discussion Topics*.

Note: You can also use experiment groups to compare the performance of groups of learners who are offered different content. For details, see *Overview of Content Experiments*.

12.2.1 Offering Different Content to Learners Based on Their Enrollment Track

If your course has more than one enrollment track, you can provide different content to learners in each of the enrollment tracks.

For example, you might provide the same course content to all learners except that for the midterm and final exams, learners who are in a non-certificate track and learners who are in a certificate track are given different exams.

For information about creating differentiated content based on enrollment track, see Enrollment Track Specific Courseware Overview.

12.2.2 Offering Different Content to Learners Based on Cohort

If you have enabled cohorts in your course, you can associate one or more cohorts with a *content group*. You can then design your course so that particular content is available only to learners in a specific content group.

For example, you might intend all learners in your course to have substantially the same course experience, except that you want to show learners who are either current students or alumni of your university a special video in several sections. You already have your university's current students in one cohort and alumni in another cohort. By associating both of these cohorts with the same content group, and restricting access to the special university-related video to only this content group, you can provide a customized course experience.

For information about creating differentiated content using cohorts, see *Using Cohorts in Your Courses* and *Creating Cohort-Specific Course Content*.

12.3 Creating Content Experiments

12.3.1 Overview of Content Experiments

This section provides an introduction to using content experiments.

- [Overview](#)
- [Courses with Multiple Content Experiments](#)

For more information, see [Configure Your Course for Content Experiments](#) and [Add Content Experiments to Your Course](#).

Overview

You use content experiments to show different course content to different groups of learners. Also known as “A/B tests” or “split tests”, content experiments enable you to research and compare the performance of learners in different groups to gain insight into the relative effectiveness of your course content.

If your course uses content experiments, the grade report that you generate from the instructor dashboard includes a column identifying the experiment group that each learner has been assigned to. For more information, see [Interpreting the Grade Report](#).

For information about analyzing events from content experiments, see [Testing Events for Content Experiments](#) in the *EdX Research Guide*.

Courses with Multiple Content Experiments

You can run multiple content experiments in your course. You can set up each experiment to use the same groups of learners, or you can set up each experiment to be independent and use a different grouping.

Important: If your course has multiple experiments, it is critical that you decide in advance if the experiments share the same groups of learners or if each experiment has its own unique grouping. If two experiments share the same grouping, then any learner that is in Group A for the first experiment will also be in Group A for the second one. If you want the experiments to be independent, then the experiments must use different groupings so that learners are randomly assigned for each experiment.

To determine the available groupings of learners, you set up group configurations [using Studio](#) or [using XML](#).

You then select which group configuration to use when you add a content experiment [using Studio](#) or [using XML](#).

12.3.2 Configure Your Course for Content Experiments

This section provides instructions for configuring your course to use [content experiments](#).

- [Enable Content Experiments](#)
- [Overview of Group Configurations](#)

- [Set up Group Configurations in edX Studio](#)
- [Guidelines for Modifying Group Configurations](#)
- [Set Up Group Configuration for OLX Courses](#)

Enable Content Experiments

To enable content experiments in your course, you add `split_test` to the **Advanced Module List** in Advanced Settings.

Note: `split_test` is the internal edX Platform name for a content experiment.

1. From the **Settings** menu, select **Advanced Settings**.
2. On the **Advanced Settings** page, locate **Advanced Module List**.
3. In the **Advanced Module List** field, add "`split_test`". Be sure that you include the double quotation marks.

If you have multiple values, ensure that they are separated by commas (,).

For example, the text in the **Advanced Module List** field may resemble the following:

```
[  
    "lti_consumer",  
    "word_cloud",  
    "split_test"  
]
```

4. Select **Save Changes**.

Overview of Group Configurations

Before you can create *content experiments*, you must specify at least one group configuration for your course.

A group configuration defines how many groups of learners are in an experiment. You can have any number of group configurations in your course. When you create a content experiment, you select the group configuration to use.

For example, you might want to run two different content experiments at different times during your course. In one content experiment, learners either see a video or complete a reading assignment. You can then include problems so that you can see which group learned the material more completely. For this content experiment, you need a group configuration that assigns your learners to two experiment groups.

In the other content experiment, you can present the same question using four different types of problems. For this content experiment, you need a group configuration that assigns your learners to four experiment groups.

Assigning Learners to Experiment Groups

The edX Platform assigns learners to each experiment group in a group configuration.

Experiment group assignments have the following characteristics.

- Dynamic

The edX Platform assigns a learner to an experiment group the first time he or she views a content experiment that uses the group configuration.

- Random

You cannot control which learners are assigned to which experiment group.

- Evenly distributed

The edX Platform keeps track of the size of experiment groups, and assigns new learners to groups evenly. For example, if you have two experiment groups in a configuration, each group includes 50% of the learners in the course; if you have four experiment groups, each group includes 25% of the learners.

- Permanent

Learners remain in their assigned experiment groups regardless of how many content experiments you set up that use the same group configuration.

Set up Group Configurations in edX Studio

Note: You must *enable content experiments* before you can set up group configurations.

To set up group configurations, on the **Settings** menu, select **Group Configurations**. The **Group Configurations** page opens.

From this page you can *create*, *edit*, and *delete* group configurations. You can also *view content experiments that use a group configuration*.

Create a Group Configuration

You can create a group configuration at any time.

1. On the **Group Configurations** page, under **Experiment Groups**, select **New Experiment Group**. The following page opens:

The screenshot shows a form for creating a group configuration. At the top, there is a field labeled "Group Configuration Name *". Below it is a text area containing "This is the Name of the Group Configuration". Underneath is a placeholder text "Name or short description of the configuration". A "Description" section follows, with a text area containing "This is the Description of the Group Configuration" and a placeholder text "Optional long description". The next section is "Groups *", which contains two entries: "Group A" and "Group B", each with a percentage value of "50%". Below these entries is a blue button labeled "+ Add another group". At the bottom of the form are two buttons: a blue "CREATE" button and a grey "CANCEL" button.

Group Configuration Name *

This is the Name of the Group Configuration

Name or short description of the configuration

Description

This is the Description of the Group Configuration

Optional long description

Groups *

Name of the groups that students will be assigned to, for example, Control, Video, Problems. You must have two or more group configurations.

Group A	50%
Group B	50%

+ Add another group

CREATE **CANCEL**

2. Enter a name in the **Group Configuration Name** field. Use a meaningful name, because you will select from group configuration names when you create content experiments. Learners do not see the group configuration name.
3. Optionally, enter a description for the new group configuration.
4. By default, a new configuration already contains two groups. Modify the groups or add and delete groups as needed. A group configuration must have at least one group.
 - Modify group names as needed. You see group names in the unit page in Studio, but group names are not visible to learners.
 - Select **Add another group** to include another group as part of the configuration.
 - Select the **X** to the right of an existing group to remove it from the configuration. A group configuration must have at least one group.
5. Select **Create** to save the new group configuration.

The group configuration is then listed in the page. You can see the number of groups that the configuration contains, as well as whether the configuration is in use in the course:

Experiment Group Configurations

▶ Two Group Experiments

ID: 1126944826

Contains 2 groups

Not in Use

Edit a Group Configuration

Important: You can change the name of a group configuration at any time. However, before you modify any other characteristics of a group configuration that is currently used in a running course, review *Guidelines for Modifying Group Configurations*.

1. On the Group Configurations page, hover over the group configuration and select **Edit**.

Experiment Group Configurations

▶ Two Group Experiments

ID: 1126944826

Contains 2 groups

Not in Use

The following page opens:

Group Configuration Name *

Two Group Experiments

Name or short description of the configuration

Description

This is the Description of the Group Configuration

Optional long description

Groups *

Name of the groups that students will be assigned to, e.g. Control, Video, Problems

Group A	50%
Group B	50%

+ Add another group

SAVE **CANCEL**

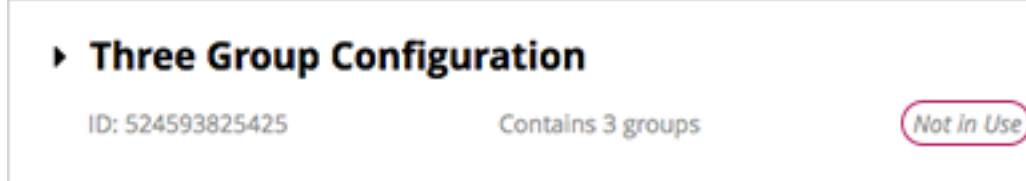
The screenshot shows a form for editing a group configuration. It includes fields for 'Group Configuration Name' (containing 'Two Group Experiments'), 'Description' (containing 'This is the Description of the Group Configuration'), and 'Groups' (containing two entries: 'Group A' and 'Group B', each with a 50% weight). There is also a button to add another group and save/cancel buttons at the bottom.

2. On the **Edit a Group Configuration** page modify the name and description as needed.
3. Modify groups in the configuration as needed. See *Create a Group Configuration* for details.
4. Select **Save** to save your changes.

Delete a Group Configuration

Note: You can only delete a group configuration that is not currently used in a content experiment. You cannot delete a group configuration that is used in a content experiment.

1. On the **Group Configurations** page, hover over the group configuration and select the Delete icon.



2. When prompted to confirm the deletion, select **Delete**.

View Experiments that Use a Group Configuration

You can view the content experiments that use each of your group configurations.

On the **Group Configurations** page, select the name of a group to see its details. You see links to the content experiments that use this group configuration.

▼ 2 Group Configuration

ID: 951046592104

2 Group Configuration

Group A

Group B

This Group Configuration is used in:

[Introduction: Video and Sequences / Content Experiment](#)

Select a link to go to the unit that contains the content experiment.

View a Group Configuration from an Experiment

When working with a content experiment, you can view details about the group configuration used by that experiment in two ways.

- In a unit that contains a content experiment, in the content experiment block, select the name of the group configuration.

Content Experiment

This block contains multiple components.

This content experiment uses group configuration '[2 Group Configuration](#)'.

- At the top of the content experiment page, select the name of the group configuration.

This content experiment uses group configuration '[2 Group Configuration](#)'.

▶ Group A

▶ Group B

In both cases, the group configuration opens.

▼ 2 Group Configuration

ID: 951046592104

2 Group Configuration

Group A

Group B

This Group Configuration is used in:

[Introduction: Video and Sequences / Content Experiment](#)

You can use the link in the group configuration to return to the unit that contains the content experiment.

Guidelines for Modifying Group Configurations

Review these guidelines if you must modify a group configuration after a course starts. These guidelines apply for courses built in Studio or using OLX (open learning XML).

Modifying a Group Configuration

After the course starts, **do not**:

- Delete group configurations.
- Change the `id` value of a group configuration.

Modifying Experiment Groups

After the course starts, **do not** change the `id` value of an experiment group.

You can change experiment group names at any time.

Removing Experiment Groups from Group Configurations

After a course in which you are running a content experiment has started, learners in a specific experiment group might have difficulties with the content or with the course experience. In this situation, you can remove the experiment group from the group configuration. Content that was specified for that experiment group is then no longer visible to learners.

Learners in the removed experiment group are reassigned evenly to one of the other experiment groups in the group configuration. Any problems that these learners completed in the removed experiment group content do not count toward their grades. The learners must begin the problem set again and complete all the problems in the experiment group content to which they are reassigned.

Removing an experiment group affects event data for the course. Ensure that researchers who are evaluating your course results are aware of the experiment group that you removed and the date on which you removed it.

Set Up Group Configuration for OLX Courses

You define group configurations in the `policy.json` file in the `policies` directory of an OLX (open learning XML) course.

To specify group configurations, you modify the value for the `user_partitions` policy key.

Note: `user_partitions` is the internal edX Platform name for group configurations.

The value for `user_partitions` is a JSON collection of group configurations, each of which defines the experiment groups of learners.

Note: Use names for group configurations that are meaningful. You select from the list of group configuration names when you add a content experiment.

See the following examples for more information.

Example: One Group Configuration

The following code shows an example JSON object that defines a group configuration with two learner segments.

```
"user_partitions": [{"id": 0,
                    "name": "Name of the group configuration",
                    "description": "Description of the group configuration.",
                    "version": 1,
                    "groups": [{"id": 0,
                                "name": "Group 1",
                                "version": 1},
                               {"id": 1,
                                "name": "Group 2",
                                "version": 1}]
                  }
                ]
```

In this example:

- The `"id": 0` identifies the group configuration. For XML courses, the value is referenced in the `user_partition` attribute of the `<split_test>` element in the content experiment file.
- The `groups` array identifies the experiment groups to which learners are randomly assigned. For XML courses, each group `id` value is referenced in the `group_id_to_child` attribute of the `<split_test>` element.

Example: Multiple Group Configurations

The following code shows an example JSON object that defines two group configurations. The first group configuration divides learners into two experiment groups, and the second divides learners into three experiment groups.

```
"user_partitions": [{"id": 0,
    "name": "Name of Group Configuration 1",
    "description": "Description of Group Configuration 1.",
    "version": 1,
    "groups": [{"id": 0,
        "name": "Group 1",
        "version": 1},
       {"id": 1,
        "name": "Group 2",
        "version": 1}]}
  {"id": 1,
    "name": "Name of Group Configuration 2",
    "description": "Description of Group Configuration 2.",
    "version": 1,
    "groups": [{"id": 0,
        "name": "Group 1",
        "version": 1},
       {"id": 1,
        "name": "Group 2",
        "version": 1},
       {"id": 2,
        "name": "Group 3",
        "version": 1}]}
]
```

Note: As this example shows, each group configuration is independent. Group IDs and names must be unique within a group configuration, but not across all group configurations in your course.

12.3.3 Add Content Experiments to Your Course

This section provides instructions for adding content experiments to your course.

- *Before Adding Content Experiments*
- *Add a Content Experiment in Studio*
- *Add a Content Experiment in OLX*

Before Adding Content Experiments

Before you add content experiments to your course, ensure that you have completed the following tasks.

- *Enable Content Experiments*
- *Set up Group Configurations in edX Studio*

Add a Content Experiment in Studio

You can add a content experiment in a unit or container page. In Studio, you create and view content for all groups in the content experiment in a container page for the experiment, as shown in *Create Content for Groups in the Content*

Experiment.

When a learner views a unit with the content experiment, she has no indication there is a content experiment in the unit, and the content experiment display name is not shown. She sees only the content that you configure for the group she is assigned to. To the learner, the unit with the content experiment is no different than any other unit.

To configure a content experiment in Studio, you perform the following tasks.

- *Create a Content Experiment*
- *Create Content for Groups in the Content Experiment*
- *Change the Group Configuration for a Content Experiment*

After you configure a content experiment, you can change its group configuration. For more information, see *Change the Group Configuration for a Content Experiment*.

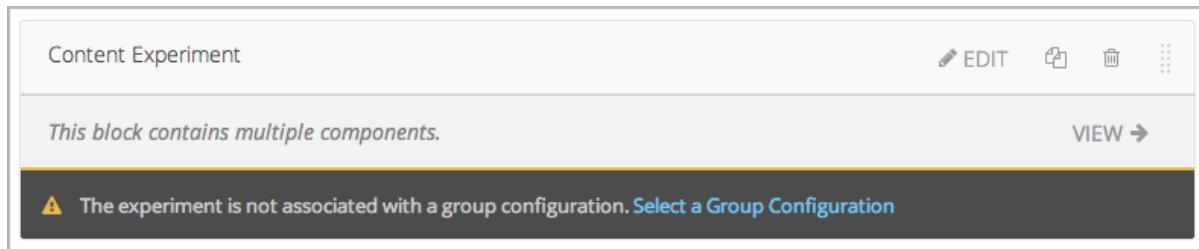
You can move a content experiment from its current location to a different location in the course outline. For information, see *Reorganizing Components*.

Create a Content Experiment

Note: Do not create new content experiments by duplicating configured content experiments. Duplicating content experiments after you have configured them is not supported.

1. On the unit page, under **Add New Component**, select **Advanced**.
2. Select **Content Experiment**.

A new content experiment is added to the unit.



The screenshot shows a 'Content Experiment' component in a course outline. The component title is 'Content Experiment'. Below it, a message says 'This block contains multiple components.' A dark warning bar at the bottom states '⚠ The experiment is not associated with a group configuration. Select a Group Configuration'.

The content experiment includes a container for each group that is defined in the group configuration you selected. You create content for each experiment group as you do any other component. For more information, see *Developing Course Components*.

3. Select either **Select a Group Configuration** or **Edit** to open the content experiment component.

Editing: Content Experiment

Display Name Content Experiment
This name is used for organizing your course content, but is not shown to students.

Group Configuration Not Selected
The configuration defines how users are grouped for this content experiment. Caution: Changing the group configuration of a student-visible experiment will impact the experiment data.

Save Cancel

4. For **Group Configuration**, select a group configuration.
5. In the **Display Name** field, enter the name of the component. The display name is only used in Studio; learners do not see this value.
6. Select **Save**.

The content experiment is displayed as a component that contains other components. For more information, see *Components that Contain Other Components*.

You can now create content for the groups in the experiment.

Create Content for Groups in the Content Experiment

After you select a group configuration, in the content experiment component, select **View**.

The content experiment page that opens automatically includes a container for each group that is defined in the group configuration you selected. For example, if you select a group configuration that defines two groups, Group A and Group B, you see the following page.

The screenshot shows a course structure with two main sections: Group A and Group B. Each section contains a 'Add New Component' button followed by five component icons: Advanced, Discussion, HTML, Problem, and Video.

Group	Component Type
Group A	Advanced
	Discussion
	HTML
	Problem
	Video
Group B	Advanced
	Discussion
	HTML
	Problem
	Video

You add content for both groups as needed, just as you would add content to any container page. For more information, see [Components that Contain Other Components](#).

For example, you can add an HTML component and a video to Group A.

Group A

Text

Welcome to group A.

Video

VIDEO

LYLA FISCHER: Hi, welcome to Edx.
I'm Lyla Fischer, an Edx fellow
helping to put
together these courses.
As you know, our courses are
entirely online.
So before we start learning about
the subjects that
brought you here, let's learn about
the tools that you will
use to navigate through the course
material.
Let's start with what is on your
screen right now.
You are watching a video of me
talking.
You have several tools associated

Group B

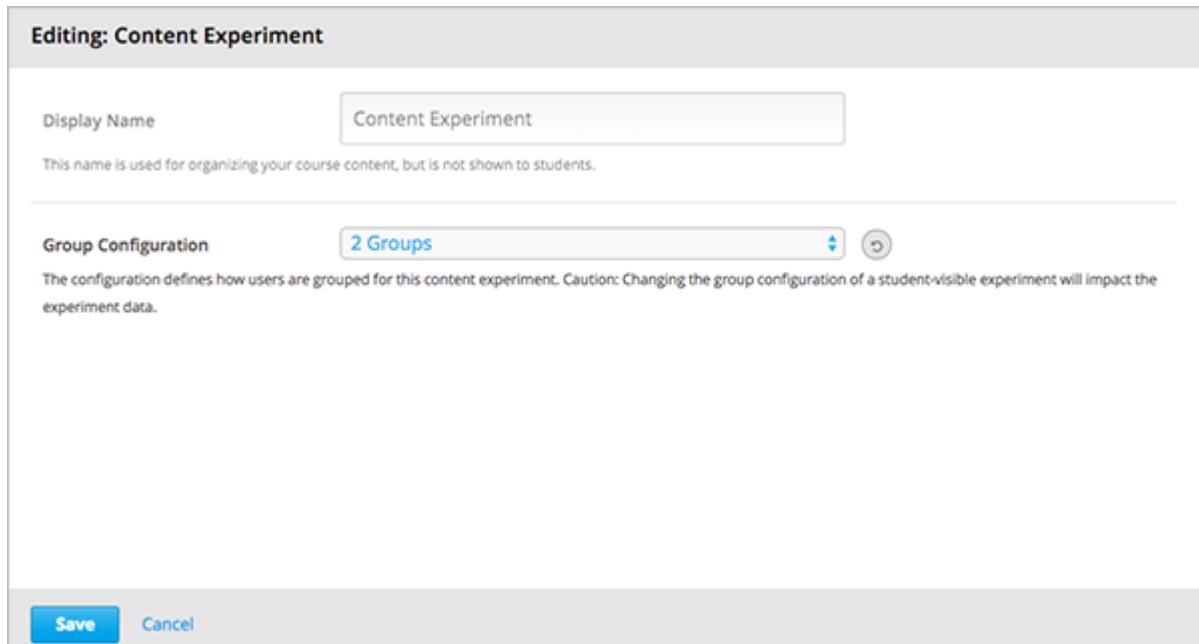
Note: It is valid, and can be useful, to have no content for a group in a content experiment. For example, if one group has a video and another group has no content, you can analyze the effect of the video on learner performance.

Change the Group Configuration for a Content Experiment

You can change the group configuration for a content experiment. When you change the group configuration, you edit the content for any additional groups in the group configuration. You can use the components from the previous groups, as well as create new components.

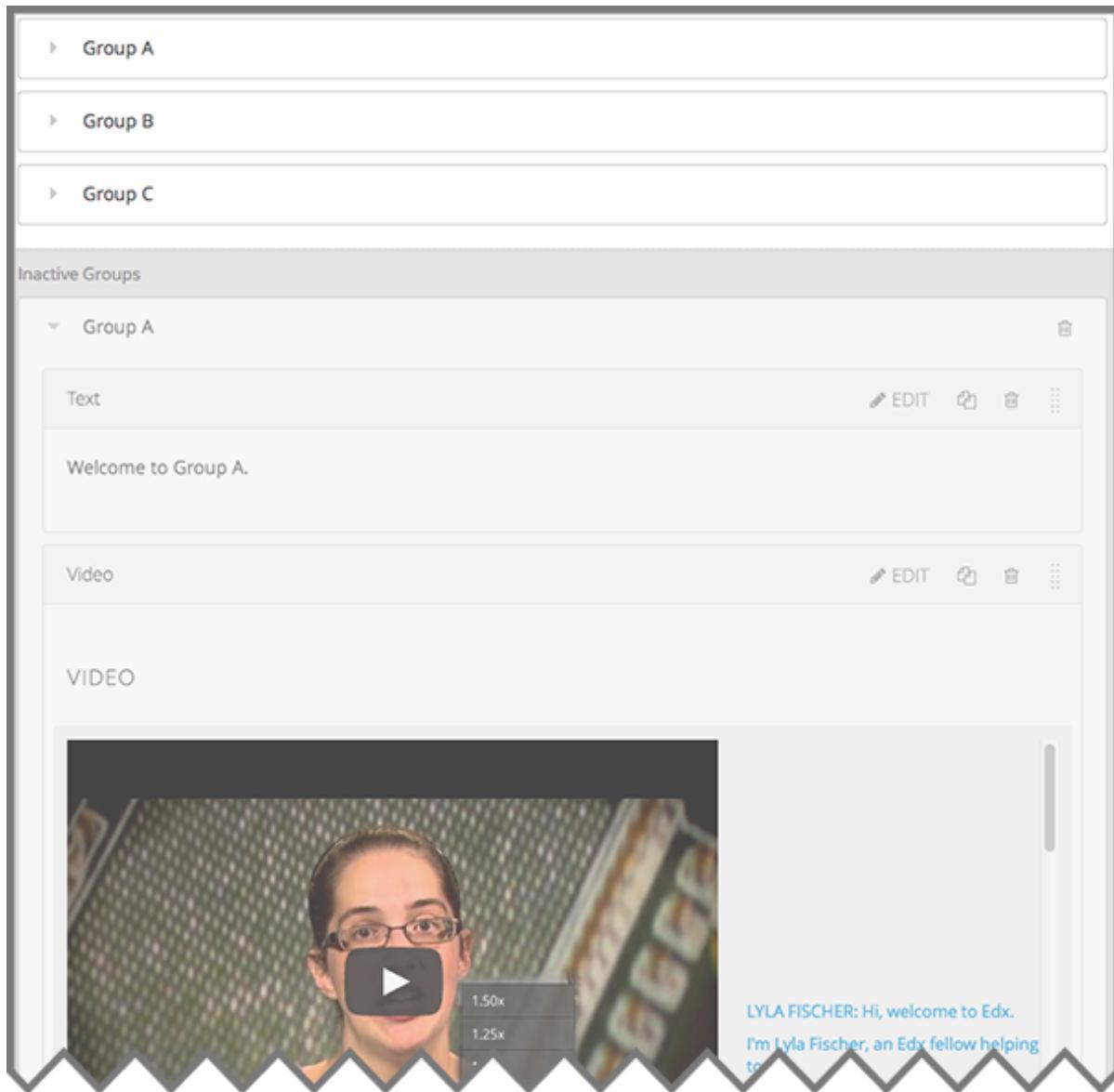
Warning: Changing the group configuration of a learner-visible content experiment will affect the experiment data.

1. Open the unit that contains the content experiment.
2. In the content experiment component, select **Edit**.



3. Select a different group configuration.
4. Select **Save**.
5. You must now add components to the new groups in the experiment. Select **View** to open the content experiment.

You see that groups for the new configuration are empty, and any components that you had added to groups in the previous configuration are now moved to a section called **Inactive Groups**.



6. Drag and drop components from the **Inactive Groups** section into the new groups. You can also create new components in the new groups.

Add a Content Experiment in OLX

You work with multiple XML files to configure a content experiment. This section steps through the files involved in a content experiment that shows different content to two different groups of learners.

Define the Content Experiment in the Sequential File

You reference a content experiment in the file for the subsection, or sequential, in the `sequential` directory. For example:

```
...  
<vertical url_name="name for the unit that contains the A/B test" display_name="A/B  
Test Unit">
```

```

<split_test url_name="name of A/B test file in the split_test folder"/>
</vertical>
.....

```

The `<split_test>` element's `url_name` value references the name of the content experiment file in the `split_test` directory.

Caution: You can only define a content experiment in a unit, or vertical, in which different collections of components are associated with different experiment groups. You cannot define a content experiment at a subsection (sequential) or section (chapter) level and have different units or subsections associated with different groups.

Define the Experiment Content in the Split Test File

After you define the content experiment in the sequential file, you define the course content you want to test in the file in the `split_test` directory. This is the file referenced in the `<split_test>` element in the sequential file, as shown above.

In the content experiment file, you add elements for the experiment content. For this example, you add two `<vertical>` elements to compare the two different sets of content.

```

<split_test url_name="AB_Test.xml" display_name="A/B Test" user_partition_id="0"
            group_id_to_child='{"0": "i4x://path-to-course/vertical/group_a",
                               "1": "i4x://path-to-course/vertical/group_b"}'>
    <vertical url_name="group_a" display_name="Group A">
        <html>Welcome to group A.</html>
        <video url_name="group_a_video"/>
    </vertical>
    <vertical url_name="group_b" display_name="Group B">
        <html>Welcome to group B.</html>
        <problem display_name="Checkboxes">
            <p>A checkboxes problem presents checkbox buttons for learner input.  

                Learners can select more than one option presented.</p>
            <choiceresponse>
                <checkboxgroup label="Select the answer that matches">
                    <choice correct="true">correct</choice>
                    <choice correct="false">incorrect</choice>
                    <choice correct="true">correct</choice>
                </checkboxgroup>
            </choiceresponse>
        </problem>
    </vertical>
</split_test>

```

In this example:

- The `user_partition_id` value references the ID of the experiment defined in the `policy.json` file.
- The `group_id_to_child` value references the IDs of the groups defined in the `policy.json` file and maps the group IDs to specific content.

For example, the value for group 0, `i4x://path-to-course/vertical/group_a`, maps to the `<vertical>` element with the `url_name` equal to `group_a`. Therefore, learners in group 0 see the content in that vertical.

For information about the `policy.json` file, see [Set Up Group Configuration for OLX Courses](#).

12.3.4 Test Content Experiments

You should test content experiments in your course before the course starts, to ensure that content is delivered to experiment groups as you intended.

When you view a unit that contains a content experiment in the LMS Staff view, you can select one of the experiment groups from a drop-down list. The unit page then shows the content as the selected group of learners sees it.

For example, in the following image, Group 0 is selected, and the HTML component and video that is part of Group 0 is displayed.

The screenshot shows a portion of an edX course interface. At the top left, there is a dropdown menu labeled "Group 0". Below it, the text "Welcome to Group A." is displayed. To the right, there is a "STAFF DEB" button. Below these elements, the word "VIDEO" is visible, followed by a thumbnail image of a person's head and shoulders. The entire interface is framed by a pink border.

You can change the experiment group selection to view the content that a different experiment group of learners sees.

The screenshot shows a portion of an edX course interface. At the top left, there is a dropdown menu labeled "Group 1". Below it, the text "MULTIPLE CHOICE (1 point possible)" is displayed. To the right, there is a large block of text about multiple choice problems. Below this, another block of text discusses good distractors for multiple choice questions. At the bottom, a specific question is listed: "What Apple device competed with the portable CD player?". The entire interface is framed by a pink border.

Note: The example course content in this section uses content experiment terminology (“Welcome to Group A”, for example) to make the functionality clear. Typically, you would not use terminology in course content that would make learners aware of the experiment.

12.4 Including Teams

12.4.1 Using Teams in Your Courses

This section provides information about setting up teams in your courses.

- [*Teams Overview*](#)
- [*Enable and Configure Teams*](#)
- [*Create a Team*](#)
- [*Search for a Team*](#)
- [*Edit a Team*](#)
- [*Remove a Learner from a Team*](#)
- [*Delete a Team*](#)

For information about managing teams in your courses, see the following topics.

- [*Managing Team Discussions*](#)
- [*The Learner's Experience of Teams*](#)

Teams Overview

Using teams in your course is an effective way for learners to interact and collaborate on small group projects or activities. You define topics that learners choose from; learners choose a topic they are interested in, and either join a team or create their own team within that topic. Each learner can belong to only one team.

When learners create a new team, they add names and descriptions to identify their team. They can also optionally specify a primary communication language and a primary country that members identify with. Team characteristics might serve as the basis for attracting new members, resulting in small groups of learners with similar interests and goals who will work together on projects or activities within the same topic area.

Teams are most effective when learners have a clear reason for joining a team, and a clear outcome to achieve with fellow team members. For example, you might create an assignment that consists of a group project or activity, with a choice of topics, and ask learners to join teams within the topic of their choice to complete the assignment. Team members can use discussions within the team to communicate and collaborate on the assignment.

Teams are not as effective when members have no specific team tasks or goals. EdX does not recommend using teams in your course if you want only to provide a way for learners to connect socially. You can encourage learners to connect socially by using discussions within the course. For more information about using discussions, see [*Running Course Discussions*](#).

Enable and Configure Teams

To enable and configure teams in your course, modify the **Teams Configuration** policy key on the **Advanced Settings** page so that the key includes team topic names and the maximum team size.

Note: The **Teams** page in the LMS becomes available only after you have specified at least one team topic.

Note: EdX recommends that you do not delete topics once your course is running, and if learners might have already joined teams within topics. If you delete a topic from the **Teams Configuration** policy key, that topic is no longer visible in the LMS, and learners will not be able to leave teams associated with the deleted topic.

1. In Studio, from the **Settings** menu, select **Advanced Settings**, then locate the **Teams Configuration** policy key.

By default, you see a set of curly braces ({}). You define topics and the maximum team size inside this set of braces.

2. To specify the maximum team size for teams in your course, enter the `max_team_size` parameter in double quotation marks, followed by a colon, then a positive integer value representing the maximum number of team members allowed. For example, to set the maximum number of learners per team in your course to 5, your entry would look like this example.

```
"max_team_size": 5
```

3. To specify topics within which teams can be created, add entries under `"topics"`. For each topic, provide a description, name, and ID as shown in the example.

Make sure that you enclose all of the sets of topic values within a set of square brackets, with a comma after the closing square bracket.

Note: If you create more than one topic, make sure that you add a comma after the closing curly brace of each topic that has another topic following it. The syntax that you use must match the example syntax exactly. Missing or incorrect indentation, curly braces, brackets, or punctuation marks cause errors.

Note: For topic IDs, you can use only alphanumeric characters and the underscore, hyphen, and period characters.

```
{
  "topics": [
    {
      "name": "Sustainability in Corporations",
      "description": "Description for Sustainability in Corporations",
      "id": "Sustain_Corporations"
    },
    {
      "name": "Water Conservation Projects",
      "description": "Description for Water Conservation",
      "id": "Water_Conversation"
    },
    {
      "name": "Sustainability Standards and Reporting",
      "description": "Description for Sustainability Standards",
      "id": "Standards_Report"
    }
  ],
  "max_team_size": 5
}
```

The topics you have created appear on the **Teams** page in the LMS when learners browse teams by topic. The **Teams** page is not visible until you have created at least one topic.

Teams

See all teams in your course, organized by topic. Join a team to collaborate with other learners who are interested in the same topic as you are.

My Team Browse

Showing 1-3 out of 3 total

Sustainability in Corporations
Why should corporations care about sustainability?

0 Teams [→](#)

Sustainability Standards and Re...
Non-financial reporting is as important to today's global corporations a...

0 Teams [→](#)

Water Conservation Projects
Only 1% of water is available for human consumption. What can we do to c...

0 Teams [→](#)

Create a Team

Although learners in your course can create their own teams, you can seed each topic with a few teams to give learners some ideas for their own teams.

Course team members who have the **Staff**, **Admin**, **Discussion Admin**, or **Discussion Moderator** role can create new teams within topics. **Community TAs** and learners in the course can also create teams, although learners can create a new team only if they do not already belong to one.

To create a team, follow these steps.

1. From the **Teams** page in the LMS, select **Browse**, then select the topic in which you want to create a team.
2. At the bottom of the list of teams within the topic, select the **create a new team in this topic** link.

All Topics >

Water Conservation Projects
Only 1% of Water is Available for Human Consumption

Showing 0 out of 0 total | Sorted by last activity ↗

Are you having trouble finding a team to join?
Browse teams in other topics or search teams in this topic. If you still can't find a team to join, [create a new team in this topic](#).

3. On the **Create a New Team** page, add a name and description for the team.

In the description, include details about the proposed project or activity to help learners to decide whether they want to join this team.

Sustainability Standards and Reporting >

Create a New Team

Create a new team if you can't find existing teams to join, or if you would like to learn with friends you know.

Enter information to describe your team. You cannot change these details after you create the team.

Team Name (Required) *

A name that identifies your team (maximum 255 characters).

Team Description (Required) *

A short description of the team to help other learners understand the goals or direction of the team (maximum 300 characters).

Optional Characteristics
Help other learners decide whether to join your team by specifying some characteristics for your team. Choose carefully, because fewer people might be interested in joining your team if it seems too restrictive.

Language

The language that team members primarily use to communicate with each other.

Country

The country that team members primarily identify with.

Create **Cancel**

4. Optionally, add some characteristics for your team. You can specify a language that members would primarily use to communicate with each other, and a country that members would primarily identify with. Keep in mind that if your team details make the team membership seem too selective, learners might be discouraged from joining.
5. When you have finished entering details for the team, select **Create**.

Your new team is added to the list of teams under your selected topic.

Search for a Team

Use the search field to find a team within a topic.

Note: Partial words are not supported for searching teams.

To get a list of teams whose names, descriptions, or characteristics match your search keywords, follow these steps.

1. From the **Teams** page in the LMS, select **Browse**, then select the topic in which you want to find a team.
2. In the search field, enter one or more keywords to search for, then press **Enter** or select the search icon.

Teams within the topic that match your search are displayed.

To clear the existing search term, select the X next to the search field, or select all the text within the field and enter text to replace it.

Edit a Team

Course team members who have the **Staff**, **Admin**, **Discussion Admin**, or **Discussion Moderator** role can edit any of a team's details, including removing members from a team. **Community TAs** can also edit teams. For more details about removing team members, see *Remove a Learner from a Team*.

To edit a team's details, follow these steps.

Note: Before making significant changes to a team, communicate with team members so that they are aware of the changes and their impacts.

1. In the LMS, select the **Teams** tab.
2. On the **Teams** page, select **Browse** to show all topics.
3. Select the arrow button for the topic to show all teams in that topic.
4. Locate the team that you want to edit. To find the team, you can search using keywords or sort teams by last activity or open slots.
5. Select **View** for the team that you want to edit.
6. Select **Edit Team**.
7. Make your changes, then select **Update**. The team's details are updated.

Remove a Learner from a Team

Course team members who have the **Staff**, **Admin**, **Discussion Admin**, or **Discussion Moderator** role can remove members from a team. **Community TAs** can also remove learners from a team. You might want to remove a learner from a team and make the spot on the team available to other learners if, for example, a learner joined a team but is not participating, or if a learner has unenrolled from the course without leaving the team.

Note: Before making significant changes to a team, communicate with team members so that they are aware of the changes you will make, and their impacts.

To remove a learner from a team, follow these steps.

1. In the LMS, select the **Teams** tab.
2. On the **Teams** page, select **Browse** to show all topics.
3. Select the arrow button for the topic to show all teams in that topic.
4. Locate the team that you want to edit. To find the team, you can search using keywords or sort teams by last activity or open slots.
5. Select **View** for the team from which you want to remove a learner.
6. Select **Edit Team**.
7. On the **Instructor Tools** bar, select **Edit Membership**.



8. On the team's **Membership** page, select **Remove** next to the name of the learner who you want to remove from the team.
9. In the confirmation message, select **Remove**.
The team member you removed no longer appears on the **Membership** page.
10. Repeat steps 8 and 9 to remove additional members.

The team members you removed no longer appear on the **Membership** page, and the count of team members is updated wherever it appears on team pages.

Delete a Team

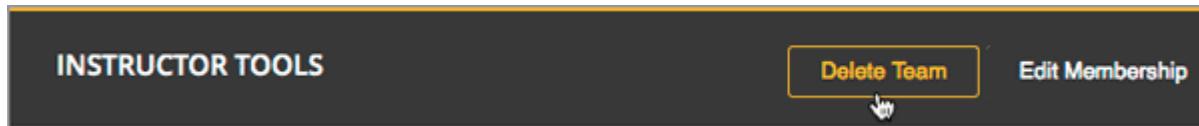
Course team members who have the **Staff**, **Admin**, **Discussion Admin**, or **Discussion Moderator** role can delete teams. **Community TAs** can also delete teams. You might need to manage the teams in your course, including deleting teams that remain empty or where members are experiencing abusive situations.

When you delete a team, all learners are removed from the team membership. Neither learners nor course team members can access discussions from deleted teams.

Note: Deleting a team removes it permanently from the course, and cannot be undone.

To delete a team, follow these steps.

1. In the LMS, select the **Teams** tab.
2. On the **Teams** page, select **Browse** to show all topics.
3. Select the arrow button for the topic to show all teams in that topic.
4. Locate the team that you want to delete. To find the team, you can search using keywords or sort teams by last activity or open slots.
5. Select **View** for the team that you want to delete, then select **Edit Team**.
6. On the **Instructor Tools** bar, select **Delete Team**.



7. In the confirmation message, select **Delete**.

You return to the topic page, where you receive a confirmation that the team has been successfully deleted. The team no longer appears in the teams list within its topic. Learners who were previously members of this team no longer belong to a team.

12.4.2 The Learner's Experience of Teams

After you have *enabled teams* and created topics in your course, learners can begin browsing topics and joining teams. Teams are formed within topics. Each learner can belong to only one team.

- *Browsing Teams by Topic*
 - *Joining, Creating, or Leaving a Team*
 - *Participating in Team Discussions*

Browsing Teams by Topic

On the **Teams** page in the LMS, learners in your course can browse topics to find a subject that they are interested in collaborating on. Learners can sort topics alphabetically by name, or by the number of teams in a topic.

Teams

See all teams in your course, organized by topic. Join a team to collaborate with other learners who are interested in the same topic as you are.

My Team Browse

Showing 1-3 out of 3 total

Sustainability in Corporations

Why should corporations care about sustainability?

0 Teams

View

Sustainability Standards and Re...

Non-financial reporting is as important to today's global corporations a...

0 Teams

View

Within each topic, learners can view existing teams. The overview for each team shows the team's name and description, the number of members and available spots, and the elapsed time since the last activity in the team.

To find teams, learners can sort teams by the most recent activity or by the most open spots. They can also use keywords to search for teams that might match their interests, language, or country.

When learners locate a team that they might be interested in joining, they can select **View** on the team overview to view team details.

All Topics >

Sustainability Standards and Reporting

Non-financial reporting is as important for corporations as financial reporting. Sustainability reports keep organizations aware of their environmental and societal impacts

Showing 1 out of 1 total

Global Reporting

We are passionate about making it easy and rewarding for global corporat...

View

1 / 5 Members

Are you having trouble finding a team to join?
Try browsing all teams or searching team descriptions. If you still can't find a team to join, create a new team in this topic.

On each team's details page, learners can view the team's name and description, as well as any optional characteristics that were specified, such as a primary language of communication and a country that members primarily identify with. While they are browsing teams, learners can read any team's discussion posts, but they cannot add posts to a team's discussion forum unless they join that team.

Joining, Creating, or Leaving a Team

When learners find a team that they want to join, they select **Join Team** and are immediately added to the team membership.

Note: Learners can belong to only one team. If a learner already belongs to a team, the **Join Team** button is not available when they view other teams. To join a new team, learners must first leave their existing team.

Learners can create their own teams if they cannot find a team they want to join. Under the list of existing teams in a topic, learners select **create a new team in this topic**. This link is available only to learners who do not already belong to a team.

The screenshot shows a web page titled 'Water Conservation Projects'. At the top left is a breadcrumb navigation 'All Topics > Water Conservation Projects'. Below the title, it says 'Only 1% of Water is Available for Human Consumption'. On the right is a search bar with a magnifying glass icon. Below the search bar is a message: 'Showing 0 out of 0 total | Sorted by last activity'. At the bottom of the page, there is a callout box with the text: 'Are you having trouble finding a team to join? Browse teams in other topics or search teams in this topic. If you still can't find a team to join, [create a new team in this topic](#)'. The link 'create a new team in this topic' is highlighted with a red oval.

Learners specify a name and description for their team, and optionally specify a country and language that team members identify with. A learner who creates a team automatically becomes a member of the new team.

Note: EdX recommends that you encourage learners to join existing teams before they create new teams.

Note: Because course staff who have the role of Admin, Discussion Moderator, or Discussion Admin can create multiple teams, these course staff are not automatically added to teams that they create. This is also true for learners who have the community TA role.

At any time, learners can leave teams that they have joined, although you should emphasize to learners that they should try not to change teams after any team projects or activities have started. Learners who leave a team will also be unable to continue contributing to discussion threads in the team that they have left.

Participating in Team Discussions

Only members of a team (or anyone with a discussion administrator, discussion moderator, or community TA role) can post to a team's discussion forum. Any learner in your course can view team discussions without being a member, but they cannot add posts to a team's discussion unless they also belong to that team.

Note: Team discussions are not divided by cohort. Learners who are in the same team but who belong to different cohorts can view and participate in their team discussions without regard to the cohort they belong to.

For information about course discussions and managing discussions, see *Creating Course Discussions* and *Guidance for Discussion Moderators*.

12.4.3 Managing Team Discussions

EdX recommends that you designate course staff and optionally student teaching assistants (TAs) to moderate team discussions. The same discussion administration roles for managing course discussions on the **Discussions** page apply to discussion administration for team discussions. Course team members and student TAs who already have discussion moderation roles for course discussions on the **Discussions** page can perform the same roles for discussions in teams.

For information about discussion administration roles, see *Assigning Discussion Moderation Roles*. For information about managing discussions, see *Running Course Discussions*.

- Ability to Post in Team Discussions
- Ability to Edit or Delete Posts

Ability to Post in Team Discussions

Members of the team, discussion community TAs, and course staff with the roles of Discussion Admin or Discussion Moderator can post to a team's discussion. Team members can edit their own posts, reply to posts and comments, follow and flag posts, and so on.

Posts made by discussion community TAs are marked with a **Community TA** label in the discussion navigation pane, and those made by discussion moderators or discussion admins are marked with a **Staff** label.

Ability to Edit or Delete Posts

Discussion moderators, discussion admins, and community TAs can perform the following actions in team discussions, without being a member of the team.

- Review, edit, or delete messages
- Pin, close, or reopen posts
- Endorse responses

Responses and comments made by community TAs have a **Community TA** label.

Responses and comments made by discussion moderators or discussion administrators have a **Staff** label.

12.5 Offering Academic Course Credit

12.5.1 Academic Course Credit

If your institution has an agreement with edX, you might be able to offer academic credit for your course. Learners will be able to purchase this academic credit after they meet requirements that you set. These requirements typically include at least one proctored exam during the course as well as ID verification at the beginning of the course. Learners can see a list of the requirements on their **Progress** pages.

If your course offers academic credit, your edX partner manager completes the initial setup of your course, including setting the price of credit and enabling your course to offer credit. You can then complete the following steps.

1. *Specify the minimum grade that a learner must earn to receive academic credit in the course.*
2. *Add proctored exams to the course.* Proctored exams are timed exams that learners take while being monitored by online proctoring software. Only learners who have enrolled in the verified track see the proctored exam option in the course. Learners who are not in the verified track see the same exam in the course, but without the proctored exam option.

Specify the Minimum Credit-Eligible Grade

Note: To make sure that learners' grades are correct, you must assign final grades for credit courses before you create certificates for the course. You assign final grades after the course end date. For more information, see [Ending a Course](#).

In addition to setting the usual grade scale for your course, you indicate a specific grade that learners must receive to earn credit for your course.

1. In Studio, select **Settings**, and then select **Grading**.
2. In the **Credit Eligibility** section, specify a grade in the **Minimum Credit-Eligible Grade** box. This grade must be greater than or equal to the passing grade for the course.

For more information about grading, see [Establishing a Grading Policy For Your Course](#).

12.6 Proctored Exams

This section describes how to create and manage proctored exams in Studio. Proctored exams are timed exams that learners take while being monitored by online proctoring software.

12.6.1 Proctored Exam Overview

Proctored exams are timed exams that learners take while online proctoring software monitors their computer, environment, and behavior. When learners complete a proctored exam, a reviewer examines the recording of the exam to determine whether the learner complied with the [online proctoring rules](#).

All courses can include proctored exams, but proctored exams are most common in courses that offer academic credit. Course teams can require that learners pass proctored exams to earn credit in the course. For information about offering academic credit, see [Academic Course Credit](#).

Learners must be in the verified enrollment track to take a proctored exam and earn academic course credit.

Learners must satisfy the following criteria to pass a proctored exam.

- Take the exam as a proctored exam.

By default, learners have the option to take the exam as a proctored exam or as a regular exam. To remove this option, see [Prevent Learners from Opting Out of Proctored Exams](#).

Only learners in the verified enrollment track have the option to take the exam as a proctored exam. Learners in the audit track take the exam as a regular exam.

Verified track learners who do not take the exam as a proctored exam are not eligible for course credit.

- Download and install proctoring software.
- Complete identity and exam environment checks.
- Earn a passing grade on the exam.
- Receive a Satisfactory result for their proctoring session review.

For more information about the way that learners experience proctored exams, see [Taking Timed and Proctored Exams](#) in the edX Help Center.

12.6.2 Preparing Learners for Proctored Exams

To prepare learners for a proctored exam, follow these guidelines.

- Emphasize that learners must be aware of the requirements before taking the exam, and that some of the requirements might take some preparation.
- Well before the exam, provide learners with information about the grading policy in your course and the requirements for earning academic credit.
- Explain what proctored exams are, and provide learners with links to [Taking Timed and Proctored Exams](#) in the edX Help Center.
- Communicate the rules for proctored exams, including the [Proctored exam rules and requirements](#) article in the edX Help Center, as well as any specific rules for a particular exam. For information about creating specific rules, see [Specify Exam Rules and Exceptions](#).

The Learner Experience of Proctored Exams

For detailed information about the way learners experience proctored exams, including the steps that they must take to install the proctoring software, scan the exam environment, complete the exam, and receive a score, see [Taking Timed and Proctored Exams](#) in the edX Help Center.

Practice Proctored Exams

You can create an ungraded practice proctored exam for your course so that learners can become familiar with the process of installing proctoring software and performing the required checks ahead of time. Learners complete the following steps for a practice proctored exam.

- Install the proctoring software.
- Complete identity checks.
- Complete a room scan.
- Complete any example problems in the exam.

When you create a practice proctored exam, keep the following information in mind.

- Practice proctored exams are visible to all learners, regardless of enrollment track.
- Practice exams do not affect credit eligibility and do not include monitoring by the proctoring software.
- Learners who complete practice exams must complete the same software installation and environment scan steps again when they take an actual proctored exam.

For information about how to create a practice proctored exam, see [Create a Proctored Exam or Practice Proctored Exam](#).

12.6.3 Creating Proctored Exams

To create a proctored exam, you modify the course advanced settings in Studio to enable proctored exams, and then you modify the settings of a subsection to specify that the subsection is a proctored exam.

Enable Proctored Exams

To enable proctored exams in your course, follow these steps.

1. In Studio, select **Settings**, then select **Advanced Settings**.
2. Locate the **Enable Proctored Exams** policy key. The default value is `false`.
3. Change the value of the setting to `true`.
4. Select **Save Changes**. You can now create proctored exams in your course.

After you enable this setting for your course, you can create a proctored exam or a practice proctored exam.

Create a Proctored Exam or Practice Proctored Exam

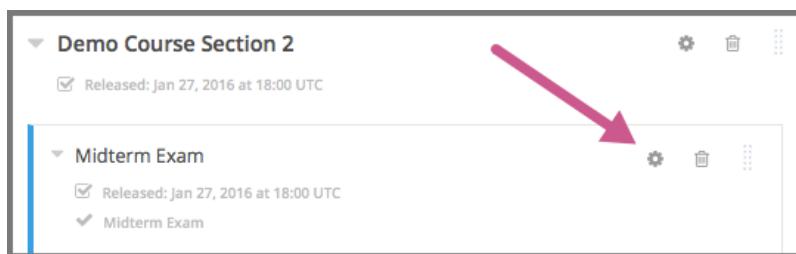
To create a proctored exam or a practice proctored exam, follow these steps.

Note: Practice proctored exams are visible to all learners, regardless of enrollment track.

1. Add and *develop a subsection* as you would any other subsection.

For a practice proctored exam, edX recommends that you include only a few problems in this subsection. Or, you could add a unit with a text component that provides information about the exam.

2. Select the **Configure** icon for the subsection.



The **Settings** dialog box opens to the **Basic** tab.

3. In the **Grading** section, set the *assignment type and due date* for the subsection.

Note: For a practice proctored exam, leave the assignment type as **Not Graded**.

4. Select the **Advanced** tab, and then locate the **Set as a Special Exam** section.
5. Select the proctored exam type.
 - For a proctored exam, select **Proctored**.
 - For a practice proctored exam, select **Practice Proctored**.
6. In the **Time Allotted** field, enter the length of time that you want to allow for the exam as HH:MM, where HH is hours and MM is minutes.
7. (optional) For a proctored exam, in the **Review Rules** field, enter any additions or exceptions to the *default rules for proctored exams*. For more information, see *Specify Exam Rules and Exceptions*.
8. Select **Save**.

Specify Exam Rules and Exceptions

By default, reviewers evaluate exam attempts according to a standard set of *online proctoring rules* that the proctoring service has provided.

Note: The course grace period setting does not apply to proctored exams. For more information about the grace period setting, see [Set the Grace Period](#).

You can also provide custom rules for a particular exam. For example, you might allow learners to use a calculator, or to have one sheet of blank paper. These rules are visible to reviewers and learners at the start of each proctoring exam.

To specify custom proctored exam rules, follow these steps.

Note: Your additional rules must be clear, specific, and easy to understand so that reviewers do not incorrectly review a learner's exam. Use simple sentences and words for a global English speaking audience.

1. In Studio, open your course outline and select the subsection for the exam.
2. Select the **Configure** icon to open the **Settings** dialog box.
3. Select the **Advanced** tab, and then locate the **Set as a Special Exam** section.
4. In the **Review Rules** field, enter any additional rules. For example, you might enter the following rule.
Allow one blank sheet of paper and a pencil or pen. Allow a hand-held calculator on the desk.
5. Select **Save**.

Prevent Learners from Opting Out of Proctored Exams

When a proctored exam opens, by default, verified learners have an option to take the exam without proctoring, and acknowledge that this option makes them ineligible for course credit.

If you do not want to allow verified learners to take proctored exams without proctoring, you can change a setting on the **Advanced Settings** page in Studio.

To remove the option for learners to opt out of proctored exams in your course, follow these steps.

1. In Studio, select **Settings**, then select **Advanced Settings**.
2. Locate the **Allow Opting Out of Proctored Exams** policy key. The default value is `true`, which gives verified learners the option of taking proctored exams without proctoring.
3. Change the value of the setting to `false`.
4. Select **Save Changes**.

12.6.4 Managing Proctored Exams

When you administer a proctored exam in your course, learners might have questions or concerns about the exam. Usually, you can direct learners to the FAQ section on [edx.org](#) or to [Taking Timed and Proctored Exams](#) in the edX Help Center to answer their questions.

If learners need accommodations for disabilities, or have a technical problem with the exam, you work with edX support to determine a solution on a case by case basis.

Accommodate Learners with Disabilities

A learner may request and qualify for a disability accommodation to a proctored exam, such as an additional time allowance or an exam policy exception allowing a personal care assistant in the room.

Note: Make sure the learner who has requested special accommodations, including additional time, does not start taking the proctored exam before you set up the accommodation.

If you need to allow more time for the learner, see [Grant Learners More Time for a Timed or Proctored Exam](#).

To make a special policy accommodation for a learner, follow these steps.

1. View the live version of your course.
2. Select **Instructor**, and then select **Special Exams**.
3. Expand **Allowance Section**.
4. Select **Add Allowance**.

The **Add a New Allowance** dialog box opens.

5. For **Special Exam**, select the subsection that contains the proctored exam.
6. For **Allowance Type**, select **Review Policy Exception**.
7. Add a description of the allowance, such as the following example.
Learner has a disability. Allow one additional person in the room.
8. For **Username** or **Email**, enter the learner's information.
9. Select **Save**.

When you have set up the allowance, let the learner know that their special allowance has been granted.

When the proctoring service reviews the learner's proctored exam results, the reviewer takes the special allowance into account.

Allow Learners to Retake a Proctored Exam

If a learner needs to retake a proctored exam, you can clear their existing exam attempt and allow them to retake the exam.

The procedures for allowing learners to retake a proctored exam and a timed exam are the same. To allow learners to retake an exam, see [Allow Learners to Retake a Timed or Proctored Exam](#).

Manage Technical Problems During a Proctored Exam

For information about what learners should do if they experience technical problems during an exam, see [Technical problems during a proctored exam](#) in the edX Help Center.

12.6.5 Viewing Proctored Session Results

To view proctored exam results, you use the *Proctored Exam Results report*. This report is a .csv file that you can download from the instructor dashboard. You can use this report to view proctoring results for all learners, or [determine whether a specific learner has passed the proctoring review](#).

For information about the learner view of proctoring results, see [Check Proctoring Results](#).

Note: The Proctored Exam Results report contains information about the proctoring review. The report does not include information about the learner's score on the exam. A learner might pass the proctoring review but not earn a high enough score to pass the exam itself.

For more information about the Proctored Exam Results report, see the following sections.

- *Download the Proctored Exam Results Report*
- *Interpret the Proctored Exam Results Report*
- *Determine if a Learner Passed the Proctored Exam Review*

Download the Proctored Exam Results Report

At any time after learners have taken the proctored exam in your course, you can download a .csv file that displays the current status of the proctoring session for participating learners.

To generate and download the Proctored Exam Results report, follow these steps.

Important: This report contains confidential, personally identifiable data. Be sure to follow your institution's data stewardship policies when you open or save this report.

1. View the live version of your course.
2. In the LMS, select **Instructor**, then select **Data Download**.
3. In the **Reports** section, select **Generate Proctored Exam Results Report**.

A status message indicates that the report generation process is in progress. This process can take some time to complete. You can navigate away from this page while the process runs.

4. To check the progress of the report generation, reload the page in your browser and scroll to the **Pending Tasks** section. The table shows the status of active tasks.

When the report is complete, a linked .csv file name becomes available in the **Reports Available for Download** section. The most recently generated reports appear at the top of the list.

File names are in the following format.

{course_id}_proctored_exam_results_report_{datetime}.csv

5. To download a report file, select the link for the report you requested. The .csv file begins downloading automatically.

Note: To prevent the accidental distribution of learner data, you can download exam result report files only by clicking the links on this page. These links expire after 5 minutes. If necessary, refresh the page to generate new links.

1. When the download is complete, open the .csv files in a spreadsheet application to sort, graph, and compare data.

Interpret the Proctored Exam Results Report

The Proctored Exam Results report contains the following fields.

Column	Description
course_id	The ID of the course.
exam_name	The name of the proctored exam in the body of the course.
username	The username that identifies the learner taking the proctored exam.
email	The email address that identifies the learner taking the proctored exam.
attempt_code	An identifier for the exam attempt. The attempt code is an internal identifier and is included in the report for use in troubleshooting.
allowed_time_limit_mins	The amount of time in minutes that this learner was allotted for completing the exam.
is_sample_attempt	Indicates whether this exam attempt was for a practice exam.
started_at	The date and time that the learner started to take the proctored exam.
completed_at	The date and time that the learner submitted the proctored exam.
status	The current status of the proctoring session as a whole. The proctoring session encompasses the time from when the learner chooses to take the proctored exam until the proctored exam review is complete. If the proctored exam review is complete, the value in the <code>review_status</code> column affects the value in this column. For possible values in the status column and an explanation of each value, see Values in the status Column .
review_status	The current status of the proctoring exam review by Software Secure. If the proctored exam review is complete, the value in this column affects the value in the <code>status</code> column. For possible values and an explanation of each value, see Values in the review_status Column .
Suspicious Count	Number of incidents during the exam that Software Secure marked as “Suspicious”.
Suspicious Comments	The comments that Software Secure entered for each “Suspicious” incident, separated by semicolons (;).
Rules Violation Count	Number of incidents during the exam that Software Secure marked as “Rules Violation”.
Rules Violation Comments	The comments that Software Secure entered for each “Rules Violation” incident, separated by semicolons (;).

Values in the `status` Column

The following table describes the possible values in the `status` column.

Value	Description
completed	The learner has completed the proctored exam.
created	The exam attempt record has been created, but the exam has not yet been started.
declined	The learner declined to take the exam as a proctored exam.
error	An error has occurred with the exam.
expired	The course end date passed before the learner completed the proctored exam.
ready_to_start	The exam attempt record has been created. The learner still needs to start the exam.
ready_to_submit	The learner has completed but not yet submitted the proctored exam.
rejected	The proctoring session review has been completed, and the learner has not passed the review. The learner receives a value of “Unsatisfactory” on the learner exam page and in a notification email message. Additionally, the learner automatically receives a score of 0 for the exam. For most courses, the learner is no longer eligible for academic credit. This value results from a value of “Suspicious” in the <i>review_status</i> column.
second_review_required	The exam attempt has been reviewed and the review team has determined that the exam requires additional evaluation. The review team will perform the second review. Course teams do not need to take any action. This status results from a value of “Suspicious” in the <i>review_status</i> column.
started	The learner has started the proctored exam.
submitted	The learner has completed the proctored exam and results have been submitted for review.
timed_out	The proctored exam has timed out.
verified	The proctoring session review has been completed, and the learner has passed the review. The learner receives a value of “Satisfactory” on the learner exam page and in a notification email message. This value results from a value of “Clean” or “Rules Violation” in the <i>review_status</i> column.

Values in the *review_status* Column

After learners complete a proctored exam, a reviewer from the proctoring service provider reviews the exam according to specific criteria, including the [Online Proctoring Rules](#). The value in the *review_status* column shows the outcome of the proctored exam review.

Additionally, the value in the *review_status* column affects the following information for the course team and for the learner.

- The values in the *status* column.
- The proctoring result that is visible on the learner exam page and in the email notification that the learner receives.

For example, if the *review_status* column has a value of “Clean”, the value in the *status* column is “verified”. On the learner exam page and in the email notification, the status of the exam is “Satisfactory”.

If the *review_status* column has a value of “Suspicious”, the value in the *status* column is “rejected”. On the learner exam page and in the email notification, the status of the exam is “Unsatisfactory”.

The following table describes the possible values in the *review_status* column.

Value	Exam Result	Description
Clean	Pass	No rules violations or suspicious incidents occurred. The learner has passed the proctoring review. This value causes a value of “verified” in the status column. The learner receives a result of “Satisfactory” for the proctored exam.
Not Reviewed	n/a	The proctoring review is not yet complete.
Rules Violation	Pass	An incident occurred that violates proctored exam rules, but the incident does not compromise exam integrity. For example, music may be playing. The learner has passed the proctoring review. This value causes a value of “verified” in the status column. The learner receives a result of “Satisfactory” for the proctored exam.
Suspicious	Fail	An incident has occurred that directly compromises exam integrity. For example, cheating might have occurred. The learner has failed the proctoring review. This value causes a value of “rejected” in the status column. The learner receives a result of “Unsatisfactory” for the proctored exam. The learner also receives a score of 0 on the exam. In most courses, the learner is no longer eligible for academic credit.

Determine if a Learner Passed the Proctored Exam Review

To determine whether a specific learner passed the proctored exam review, you can either view the Proctored Session Results report or view the course as the learner.

View the Proctored Session Results Report

1. Download and open the *Proctored Session Results report*.
2. In the row for the learner, check the `status` column.
 - If the value in the column is “verified”, the learner passed the review.
 - If the value is “rejected”, the learner did not pass the review. The learner automatically receives a score of 0 on the exam. Additionally, for most courses, the learner is no longer eligible for academic credit.

View the Course as the Learner

1. *View the course as the learner that you want*.
2. Open the page for the proctored exam.

On the page, the learner’s status is visible as “Pending”, “Satisfactory”, or “Unsatisfactory”.

For information about the learner view of proctoring results, see [Check Proctoring Results](#).

12.6.6 Online Proctoring Rules for Learners

EdX.org uses an online *proctoring* service to evaluate proctored exams. By default, all learners must adhere to the following rules for proctored exams. A link to these rules, along with any additional rules that you have specified, is visible to learners on the instructions page at the beginning of every proctored exam.

Learners who do not adhere to the exam rules receive an **Unsatisfactory** result for their proctoring review. Learners also automatically receive a grade of 0 for the exam. For most courses, learners are no longer eligible for academic course credit.

For more information about specifying rules, see *Specify Exam Rules and Exceptions*.

Note: Learners who require additional time or any specific accommodations are asked to contact their course teams or edX Support. For information about handling special requests for proctored exams, see *Accommodate Learners with Disabilities* and *Specify Exam Rules and Exceptions*.

Learner Rules for Online Proctored Exams

The following proctored exam rules are the basic rules for “closed book” exams.

Note: Some proctored exams have different or additional rules. For example, some proctored exams allow you to use reference material or a calculator. Any additional rules are visible along with the exam instructions before you start the exam.

Test Environment Rules

1. You must take the exam in the same room that you scanned during the proctoring setup for the current exam.

Note: You must complete a webcam scan of the room where you will take the exam every time you take a proctored exam. However, you do not have to take all of your proctored exams in the same room.

2. No other person is allowed to enter the room while you are taking the proctored exam.
3. The lighting in the room must be bright enough to be considered “daylight” quality. Overhead lighting is preferred. If overhead lighting is not available, the source of light must not be behind you.
4. You must sit at a clean desk or table.
5. The following items must not be on your desk or used during your proctored exam, unless posted rules for the exam specifically permit these materials.
 - Books.
 - Paper.
 - Pens.
 - Calculators.
 - Textbooks.
 - Notebooks.
 - Phones.

6. The desk or walls around you must not have any writing.
7. The room must be as quiet as possible. Sounds such as music or television are not permitted.

The Computer You Use to Take the Test

1. The computer you are using to take the exam must not have more than one display or monitor. For example, if you usually use a laptop with a monitor connected, disconnect your monitor and use only the laptop screen.
2. You must close all other programs or windows on your testing computer before you begin the exam.
3. You must not use the following tools.
 - Programs such as Excel, Word, or PowerPoint.
 - Communication programs such as Skype.
 - Any website page other than the exam window in your course, including other content on edX.org.

Your Behavior

1. You must establish your identity by using a government-issued photo ID with a name that matches the full name you use in your edx.org account.
2. You must dress as though you were in a public setting.
3. You must not use headphones, ear buds, or any other type of listening equipment.
4. You must not communicate with any other person by any means.
5. You must not use a phone for any reason.
6. You must not leave the room during the exam for any reason, unless posted rules for the exam specifically permit you to do so.

Additional Time or Special Allowances

If you have a disability and need additional time or specific accommodations to take the exam, consult your organization's disability resources or the course team before you make any choices on the exam page. The course team must approve your request and make any adjustments before you start your exam.

Consequences of Rule Violations

If you violate the online proctoring rules and receive an **Unsatisfactory** status, you automatically receive a score of 0 for the exam. For most courses, you are no longer eligible for academic credit.

If you have questions about your proctoring exam status, go to <http://edx.org> to contact edX Support, or consult your course team.

12.7 Offering Timed Exams

This topic describes how to add and manage timed exams in your course.

- [Overview](#)
- [Enable Timed Exams](#)
- [Set a Subsection to be Timed](#)
- [Grant Learners More Time for a Timed or Proctored Exam](#)
- [Allow Learners to Retake a Timed or Proctored Exam](#)
- [Hide a Timed Exam After Its Due Date](#)

12.7.1 Overview

You can configure a [subsection](#) in your course so that learners have a set amount of time to complete and submit all problems in that subsection.

Although you can configure an ungraded subsection to be timed, typically you set a time limit on graded subsections, such as for mid-term or final exams.

When learners take a timed exam, a timer on the exam page counts down and provides alerts as the time limit approaches. When no time remains, learners can no longer access additional exam content, or submit additional responses to the subsection. All problems that were completed are graded. No points are awarded for unsubmitted problems.

Course teams can grant individual learners more time to complete problems in the subsection, but only if learners request additional time **before** starting a timed exam.

Note: Learners cannot complete timed exams using the edX mobile app.

To better understand the learner's experience of timed exams, see [Taking a Timed Exam](#) in the *edX Learner's Guide* or [Taking a Timed Exam](#) in the *Open edX Learner's Guide*.

Timed exams are different from [proctored exams](#). While both types of exams have a time limit, learners are monitored only during proctored exams.

12.7.2 Enable Timed Exams

To enable timed exams in your course, follow these steps.

1. In Studio, select **Settings**, then select **Advanced Settings**.
2. Locate the **Enable Timed Exams** field. The default value is `false`.
3. Change the value of the setting to `true`.
4. Select **Save Changes**. You can now create timed exams in your course.

12.7.3 Set a Subsection to be Timed

Ensure that you have enabled timed exams in the course. Then follow these steps.

1. Add and [develop a subsection](#) as you would any other subsection.

2. Select the **Configure** icon for the subsection.

The screenshot shows a course navigation tree. At the top level is 'Demo Course Section 2', which contains a subsection titled 'Midterm Exam'. This subsection has two items: 'Released: Jan 27, 2016 at 18:00 UTC' and another item labeled 'Midterm Exam'. In the top right corner of the 'Midterm Exam' subsection card, there is a set of three icons: a gear (Configuration), a trash can (Delete), and a grid (More options). A large red arrow points from the left towards this gear icon.

The **Settings** dialog box opens to the **Basic** tab.

3. In the **Grading** section, set the *assignment type and due date* for the subsection.
4. Select the **Advanced** tab.
5. In the **Set as a Special Exam** section, select **Timed**.

If your course has the proctored exam feature enabled, the **Advanced** tab also shows options for *proctored and practice proctored exams*.

6. In the **Time Allotted** field, enter the length of time that you want learners to have to complete the problems in the subsection. Enter the time as HH:MM, where HH is hours and MM is minutes.
7. Select **Save**.

12.7.4 Grant Learners More Time for a Timed or Proctored Exam

Note: The course grace period setting does not apply to timed or proctored exams. For more information about the grace period setting, see *Set the Grace Period*.

From the instructor dashboard, a course team member can grant a learner extra time to complete a timed or proctored exam.

1. View the live version of your course.
2. Select **Instructor**, and then select **Special Exams**.
3. Expand **Allowance Section**.
4. Select **Add Allowance**.

The **Add a New Allowance** dialog box opens.

5. For **Special Exam**, select the subsection that contains the timed or proctored exam.
6. For **Allowance Type**, select **Additional Time (minutes)**.
7. In the **Additional Time** field, enter the number of extra minutes that you want to grant to the learner.

Note: You must enter a whole number greater than 0.

8. For **Username** or **Email**, enter the learner's information.

9. Select **Save**.

For proctored exams, the reviewer takes the special allowance for extra time into account when the proctoring service reviews the learner's proctored exam results.

12.7.5 Allow Learners to Retake a Timed or Proctored Exam

If a learner needs to retake a timed exam, you can clear their exam attempt and allow them to retake the exam.

Warning: Clearing an exam attempt removes all learner answers in an exam. This action cannot be undone.

To clear a timed or proctored exam attempt, follow these steps.

1. View the live version of your course.
2. Select **Instructor**, and then select **Special Exam**.
3. Expand **Student Special Exam Attempts**. A list of timed and proctored exam attempts appears.
4. Search for the learner's username to locate their exam attempts.
5. In the **Exam Name** column, locate the name of the specific exam for which you are clearing the learner's exam attempt.
6. In the **Actions** column, select **X**. A message displays asking you to confirm that you want to remove the learner's exam attempt.
7. Select **OK**. The learner's exam attempt is removed from the list.

12.7.6 Hide a Timed Exam After Its Due Date

Timed exams are hidden from learners after they complete and submit their exams, but are available again for viewing after the exam due date has passed. You can configure a timed exam to remain hidden even after the exam due date has passed.

When you keep a timed exam hidden after its due date, learners cannot see the content of the exam, but the grades that they received on the exam are not affected, and their scores for the exam remain visible on the **Progress** page.

Note: This setting applies only to timed exams. It has no effect on other types of special exams, including proctored or practice exams.

1. In Studio, select the **Configure** icon for the timed exam (subsection) that you want to configure.
The **Settings** dialog box opens to the **Basic** tab.
2. Select the **Visibility** tab.
3. In the **Subsection Visibility** section, select **Hide content after due date**.
4. Select **Save**.

12.8 Using edX as an LTI Tool Provider

The edX Edge site can be configured to be a learning tool interoperability (LTI) provider to other systems and applications that partner institutions use. After initial configuration and testing between Edge and your system or application

is complete, course teams can use this feature to reuse Edge course content, including advanced problem types and videos, in an on campus or in house learning management system. Examples currently include courses running on Canvas and Blackboard.

Note: Support for this feature is provisional. EdX is currently working with a set of early adopter partners in a closed pilot to test this feature.

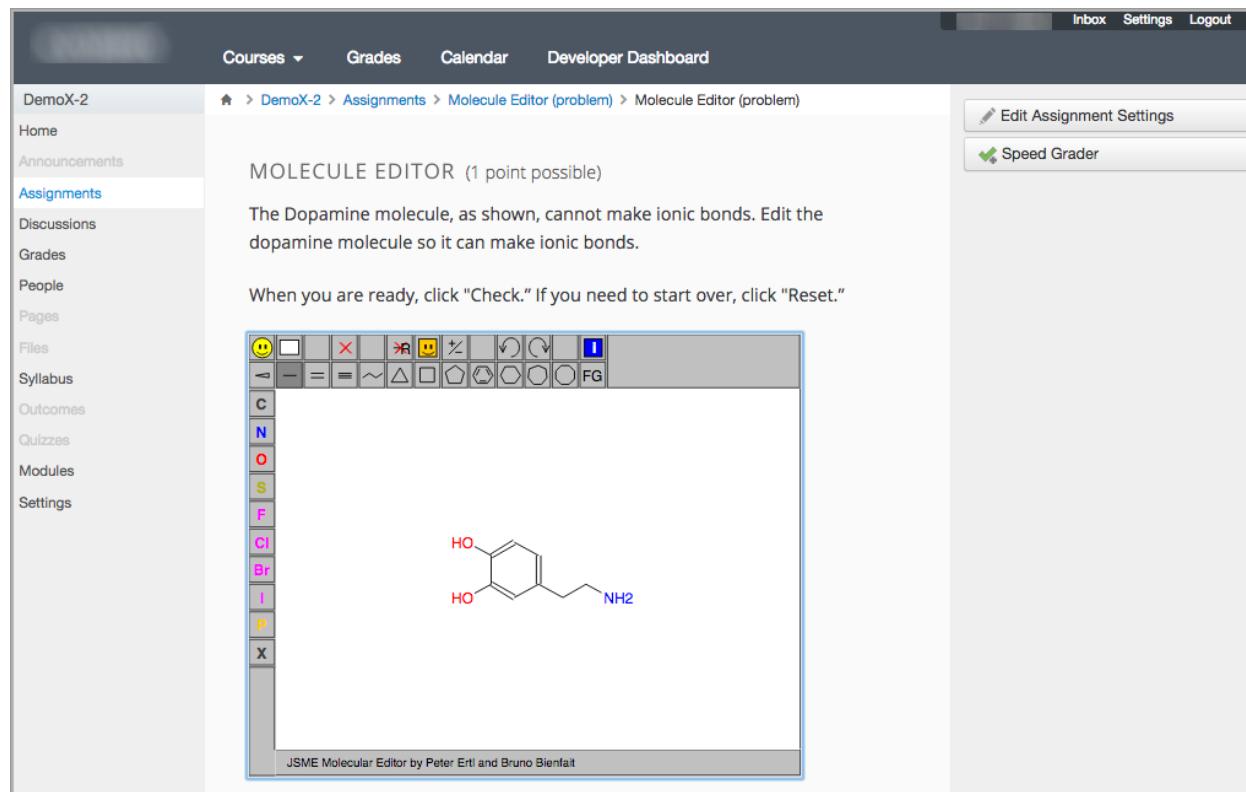
You use the topics in this section to prepare a course for reuse in another context.

12.8.1 Reusing Course Content with LTI

Note: Support for this feature is provisional. EdX is currently working with a limited number of partners to test this feature on edX Edge.

When you use LTI to reuse edX course content, learners who are already familiar with an external learning management system or other consumer application (external LMS) see content from edX that is seamlessly integrated into a familiar context. Only the content that you specify from edX appears in the external LMS, typically within an iframe on a page.

For example, you can set up a course on an external LMS, such as Canvas, to include a link to a problem component that is part of an edX course. The problem is included as one of the course's assignments, and appears in Canvas like other content.



The screenshot shows a Moodle course page for 'DemoX-2'. The left sidebar includes links for Home, Announcements, Assignments (selected), Discussions, Grades, People, Pages, Files, Syllabus, Outcomes, Quizzes, Modules, and Settings. The main content area displays an assignment titled 'MOLECULE EDITOR (1 point possible)'. The assignment instructions state: 'The Dopamine molecule, as shown, cannot make ionic bonds. Edit the dopamine molecule so it can make ionic bonds.' Below the instructions is a note: 'When you are ready, click "Check." If you need to start over, click "Reset."' A large central window contains the JSME Molecular Editor interface, featuring a toolbar at the top with various chemical tools, a column of element symbols (C, N, O, S, F, Cl, Br, I, P, X) on the left, and a workspace in the center containing the chemical structure of dopamine (Oc1ccc(CCN)cc1). At the bottom of the editor window, the text 'JSME Molecular Editor by Peter Ertl and Bruno Bienfait' is visible.

This section provides background information on different aspects of the experience that learners and course team members have when interacting with edX content in the context of an external LMS.

- *Course Roster Management*
- *Learner Identification and Single Sign On*
- *Learner Progress and Grades*

For information about the content that you can include in an external LMS, see [Preparing to Reuse Course Content](#).

Course Roster Management

Course teams manage the course roster entirely on the external LMS, as you would for other courses that run on that platform. Learners do not use the edX LMS to enroll, and the course team does not complete any enrollment activities in Studio or the edX LMS.

To obtain enrollment data for the course, you use the features available in the external LMS.

Learner Identification and Single Sign On

Note: Different configuration options are available for how an external LMS and edX Edge authenticate users. Your DevOps team is likely to have additional information about the specific authentication process used by your institution.

Learners do not need to navigate to a different website, or sign in to any other system (including edX), to access content that originates in an edX course. However, the first time a learner views edX course content in the external LMS, she might have to re-enter her credentials for the external LMS, even though she is already signed in to the external LMS.

Internally, the edX instance associates a unique internal identifier to each learner's credentials to allow for a streamlined, single sign in experience in the future. However, this separate edX identifier can make some edX content confusing for learners when viewed in the context of an external LMS. For example, edX course discussions can identify participants by their edX IDs instead of the usernames they would normally see in the external LMS. As a result, some edX content is not currently suitable for use in an external LMS.

For more information, see [Preparing to Reuse Course Content](#).

Learner Progress and Grades

Each learner's progress through the edX content is saved. Learners start, stop, and resume work in the external LMS in the same way that they would in the edX LMS.

Learner responses to edX problem components are graded by the edX system, and then transferred automatically to the grade book in the external LMS. For more information, see [Grading Remote Content](#).

To obtain learner engagement and performance data, you use the features available in the external LMS.

12.8.2 Preparing to Reuse Course Content

Note: Support for this feature is provisional. EdX is currently working with a limited number of partners to test this feature on edX Edge.

To make the content of an existing edX course reusable in an external LMS, you create a duplicate version of the course. You use the duplicate course specifically as a source of content for your external LMS. Based on configuration

choices your organization makes for using edX as an LTI tool provider, you might be asked to create the duplicate course on edX Edge or on another host site.

- [Planning for Content Reuse](#)
- [Create the Duplicate Course](#)
- [Select Content in the Duplicate Course](#)
- [Verify Content Status](#)

Planning for Content Reuse

When you create links to edX course content in your external LMS, you can link to components individually, to all of the content in a unit, or to all of the content in a subsection.

As you plan which parts of the course you want to reuse, note the following considerations.

- Some edX content can be confusing to learners when it appears in the context of an external LMS. For example, in some configurations, edX course discussions identify learners by their internally assigned edX IDs instead of by their usernames. Rather than linking to a subsection or unit that contains discussion components, you could plan to either link only to specific components or remove the discussion components from the unit or subsection, and then use the features available in your external LMS to add discussion forums to the course.
- Optional edX course features that create groups of learners based on their IDs, such as content experiments and cohorts, are not designed to provide results for external use. To use features like these for your course, you should plan to set them up in the external LMS.
- To ensure that edX content remains available without interruption, edX course content appears in the external LMS regardless of the start, end, or enrollment dates that are defined for the edX course.
- To ensure that learners see only edX content that is ready for use, only course content that is published appears in an external LMS.

For more information about edX features that might not be suitable for use with LTI, see [Select Content in the Duplicate Course](#).

The topics that follow assume use of the edX Studio user interface. However, you can also complete these tasks by exporting the course and then reviewing or editing its XML before you import.

Create the Duplicate Course

Before you create a duplicate course, be sure to check with your DevOps team or your edX partner manager to determine the website that hosts your organization's courses for LTI use.

To create the duplicate course, follow these steps.

1. In Studio, export the original course. For more information, see [Export a Course](#).
2. In Studio on your organization's host site for LTI courses, create a course. This is the duplicate course.

Note: If your organization uses the same site as the host for both the original course and for LTI courses, be sure to give the duplicate course a different name or run.

3. In the duplicate course, import the tar.gz file that you exported in step 1. For more information, see [Import a Course](#).

Select Content in the Duplicate Course

To select content in your duplicate edX course for reuse in an external LMS, you use Studio to review the course outline and make note of the components, units, and subsections you want to include.

Using an organizational tool, such as a spreadsheet, can be helpful. For example, you can use a spreadsheet column to identify the type of content (for example, component, unit, subsection), and add their display names to the next column. Additional columns can contain the values that you use to construct the addresses for your LTI links. For more information about addressing content, see [Determining Content Addresses](#).

Optionally, you can streamline the contents of units and subsections by removing components, or disable course features that you do not plan to use.

EdX Content or Feature	Works Well with LTI?
Annotation Problem Components	No
Cohorts	No
Content Experiment Components	No
Course-wide Discussions	No
Discussion Components	No
HTML Components	Yes
Internal Links	No
Problem Components	Yes
Randomized Content Block Problem Components	No
Video Components	Yes

For information about removing components, see [Delete a Component](#). For information about disabling cohorts, see [Disable Cohorts in Your Course](#). To remove course-wide discussions, you select **Settings**, and then **Advanced Settings**, and then delete the contents of the **Discussion Topic Mapping** policy key. For more information, see [Create Course-Wide Discussion Topics](#).

Verify Content Status

Only edX course content that is published appears in an external LMS.

Note: The **Hide from students** setting for sections, subsections, and units does not affect the visibility of content in an external LMS. Only the publication status of a unit can prevent content from being included.

To verify that all of the content in your edX course is published, follow these steps.

1. In Studio, from the **Content** menu select **Outline**. The **Course Outline** page opens.
2. Expand each section and subsection.
3. Locate units with “Unpublished units will not be released” or “Unpublished changes to live content” below the unit name.
4. For each unpublished unit, make any changes that are necessary to prepare the content for publication. Alternatively, delete the unit.
5. Publish the unit. For more information, see [Publish a Unit](#).

12.8.3 Determining Content Addresses

Note: Support for this feature is provisional. EdX is currently working with a limited number of partners to test this feature on edX Edge.

To include the content of an existing course in another system, you use the edX LMS to find the location identifiers for the content you want to include. You then format the identifiers into an LTI URL.

- *Find the Course ID*
- *Finding the Usage ID for Course Content*
 - *View Staff Debug Info for the Usage ID*
 - *View the Page Source for the Usage ID*
- *Constructing the LTI URL*

You might find using a tool like a spreadsheet helpful as a way to organize the course ID and each of the usage IDs that correspond to the course content you want to include in an external LMS.

Find the Course ID

The identifier for your course can be in one of these formats.

- `{key type}:{org}+{course}+{run}`, for example, `course-v1:edX+DemoX+2014`
- `{org}/{course}/{run}`, for example, `edX/DemoX/2014`

Courses created since Fall 2014 typically have an ID that uses the first format, while older courses have IDs that use the second format.

To find the course ID for your course, follow these steps.

1. In the edX LMS, open your course.
2. In the URL shown by your browser, find the course ID.

For example, you open the “Blended Learning with edX” course to the **Course** page for the course. The URL for the **Course** page is <https://courses.edx.org/courses/course-v1:edX+BlendedX+1T2015/course>. From the URL, you determine that the course ID is `course-v1:edX+BlendedX+1T2015`.

Another example is the edX DemoX course. The URL is <https://courses.edx.org/courses/course-v1:edX+DemoX.1+2T2017/course>, and its course ID is `course-v1:edX+DemoX.1+2T2017`.

The same course ID applies to every item of content in the course.

Finding the Usage ID for Course Content

The identifier for a specific component, unit, or subsection in your course can be in one of these formats.

- `{key type}:{org}+{course}+{run}+type@{type}+block@{display name}`, for example, `block-v1:edX+DemoX+2014+type@sequential+block@basic_questions`
- `i4x:;_{org};_{course};_{type};_{display name}`, for example, `i4x:;_edX;_DemoX;_sequential;_basic_questions`

Courses created since Fall 2014 typically have usage IDs in the first format, while older courses have usage IDs in the second format.

The following terms are used in the usage identifiers to indicate subsections, units, and components.

EdX Studio	Page Source
subsection	sequential
unit	vertical
component	problem, html, or video

The example usage IDs shown above include the word “sequential”, so they indicate subsections in a course.

Several methods are available to help you find the usage IDs for items in your course.

To find the usage ID for a unit or a component in the LMS, you can use either of these methods.

- [View staff debug info](#) for the unit or component.
- [View the page source](#) for the unit or component.

To find the usage ID for a subsection, you [view the page source](#).

Note: You must have the Staff or Admin role in a course to follow these procedures for finding usage IDs.

View Staff Debug Info for the Usage ID

To find the usage ID for a unit or component in the LMS, follow these steps.

1. In the edX LMS, open your course.
2. Select **Course**, and then go to the page that contains the unit or component.
3. Select **Staff Debug Info**.
4. To find the usage ID for a component, find the **location**.

For example, `location = block-v1:edX+BlendedX+1T2015+type@html+block@2114b1b8fd7947d28fba5`

5. To find the usage ID for a unit, scroll down to find the **parent**.

For example, `parent block-v1:edX+BlendedX+1T2015+type@vertical+block@ae7d9c34c2f34f7aa793e`

The usage ID value begins with `block-v1` for newer courses or `i4x://` for older courses. If you are using a spreadsheet to organize your location identifiers, you can select the usage ID value, and then copy and paste it into the spreadsheet.

To close the Staff Debug viewer, click on the browser page outside of the viewer.

For more information, see [Staff Debug Info](#).

View the Page Source for the Usage ID

To find the usage ID for a subsection, unit, or component, you view the HTML page source for that page of the edX course.

To find the usage ID for a subsection, unit, or component, follow these steps.

1. In the edX LMS, open your course.
2. Select **Course**, and then go to the page with the content that you want to include in an external LMS.

3. Open the HTML source for the page. For example, in a Chrome browser you right click on the page, and then select **View Page Source**.
4. Use your browser's Find feature to locate the term `data-usage-id`. This attribute contains the usage ID.
5. Review the value for the usage id to determine the part of the course it identifies: the sequential (subsection), a unit (vertical) or a specific component (problem, html, or video).

Important: You might need to search beyond the first match to retrieve the usage ID for the content you want to identify. Be sure to check the `data-usage-id` for sequential, vertical, or problem, html, or video to be sure that you specify the content that you want.

For example, you want to link to a subsection in the edX Demo course. You open the course, go to the problem, and then right click to view the page source. When you search for `data-usage-id`, the first match is `block-v1:edX+DemoX+Demo_Course+type@sequential+block@basic_questions`. You verify that this usage ID value is for the subsection by checking for the presence of `sequential`.

A more complex example gets the usage ID for the Drag and Drop problem in the edX DemoX course. The Drag and Drop problem is the second problem in the first homework assignment in Week 1 of the course. After you view the page source and search for `data-usage-id`, the first match is for the subsection (sequential). You search again, and see a usage ID that uses a slightly different format than the first usage ID, but contains the word “vertical”, so you know that it is for the unit. The third time that you search, you get the usage ID for the first of the problems (problem) in the assignment. You search again, and find the usage ID for the second problem in the assignment, `block-v1:edX+DemoX+Demo_Course+type@problem+block@d2e35c1d294b4ba0b3b1048615605d2a`.

If you are using a spreadsheet to organize your location identifiers, you can select the usage ID value within the quotation marks or “; ISO codes, and then copy and paste it into the spreadsheet.

Constructing the LTI URL

To identify the edX content that you want to include in an external LMS, you provide its URL. This URL has the following format.

`https://host/lti_provider/courses/{course_id}/{usage_id}`

To construct the LTI URL, you add your course ID and the specific content ID.

Examples of the possible formats for an LTI URL follow.

LTI URLs for a subsection include “sequential”, as follows.

`https://edx-lti.org/lti_provider/courses/course-v1:edX+DemoX+2014/block-v1:edX+DemoX+2014+type@sequential+block@basic_questions`
`https://edx-lti.org/lti_provider/courses/edX/DemoX/2014/i4x:_;_edX;_DemoX;_sequential;_graded_simulations`

LTI URLs for a unit include “vertical”, as follows.

`https://edx-lti.org/lti_provider/courses/course-v1:edX+DemoX+Demo_Course/block-v1:edX+DemoX+Demo_Course+type@vertical+block@vertical_3888db0bc286`
`https://edx-lti.org/lti_provider/courses/edX/DemoX/2014/i4x:_;_edX;_DemoX;_vertical;_d6cee45205a449369d7ef8f159b22bdf`

LTI URLs for HTML components include “html+block” or “html”, as follows.

`https://edx-lti.org/lti_provider/courses/course-v1:edX+DemoX+Demo_Course/block-v1:edX+DemoX+Demo_Course+type@html+block@f9f3a25e7bab46e583fd1fbcd7a2f6a0`

https://edx-lti.org/lti_provider/courses/edX/DemoX/2014/i4x:_;_edX:_DemoX;_html;_2b94658d2eee4d85ae13f83bc24cfca9

12.8.4 Grading Remote Content

Note: Support for this feature is provisional. EdX is currently working with a limited number of partners to test this feature on edX Edge.

When you include the problem components in a graded edX subsection in an external LMS, the edX system grades the learner responses to those problems. The edX system then transfers the learner scores back to the external LMS. This exchange between an external LMS, the edX system, and the external LMS again is near real time. It can take a few moments to complete this exchange for a single problem component, and up to several minutes to return aggregated scores of all of the problems in a unit or subsection.

When you include edX problem components in an external LMS, note the following requirements.

- The edX problem component must be in one of the graded subsections in your course.
- Your external LMS might also require that you use a specific part of the course for graded content. For example, in Canvas, you must add the LTI URL of a problem component to the “Assignments” section of a course, or to a module item that points to an assignment. In addition, the user who launches the LTI material must be eligible to get a grade for the assignment; that is, a learner and not a TA or course designer.

For more information about constructing an LTI URL for a course component, see [Determining Content Addresses](#).

12.8.5 Example: edX as an LTI Provider to Canvas

Note: Support for this feature is provisional. EdX is currently working with a limited number of partners to test this feature on edX Edge.

To use edX course content in the Canvas LMS, you add a new app to the course and then add external tool module items.

Note: This example relies on the use of a third-party tool. Because this tool is subject to change by its owner, the steps and illustrations provided here are intended as guidelines and not as exact procedures.

1. In Canvas, select your course. In **Settings**, select **Add New App**.

Edit External Tool

Name	Open edX at UniversityX
Consumer Key	key
Shared Secret	
Enter a new value to change	
URL	
Domain	openedx.universityx.edu
Privacy	Anonymous
Custom Fields	
One per line. Format: name=value	
Description	

Submit

2. In **Modules**, add a new **External Tool** item. The **URL** is the LTI URL that you determined for the edX course content, such as https://edx-lti.org/lti_provider/courses/course-v1:edX+DemoX+2014/block-v1:edX+DemoX+Demo_Course+type@problem+block@d2e35c1d294b4ba0b3b1048615605d2a.

Add Item to Example Week 4: edX as an LTI Tool Provider

Add External Tool to Example Week 4: edX as an LTI Tool Provider

Select a tool from the list below, or enter a URL for an external tool you already know is configured with Basic LTI to add a link to it to this module.

Open edX

URL:

Page Name:

Load in a new tab

Indentation:

Add Item

For more information, see [Determining Content Addresses](#).

- Review the content to verify that it appears as you expect.

The screenshot shows the edX developer dashboard with the following details:

- Header:** Courses, Grades, Calendar, Developer Dashboard, Inbox, Settings, Logout.
- Sidebar:** DemoX-2, Home, Announcements, **Assignments** (selected), Discussions, Grades, People, Pages, Files, Syllabus, Outcomes, Quizzes, Modules, Settings.
- Breadcrumbs:** > DemoX-2 > Assignments > Drag and Drop (problem) > Drag and Drop (problem).
- Title:** DRAG AND DROP (1 point possible)
- Description:** Here's an example of a "Drag and Drop" question set. Click and drag EVERY word in the scrollbar below, up to the numbered bucket which matches the number of letters in the word.
- Content Area:** A grid where words are mapped to numbered buckets:
 - Bucket 1: a
 - Bucket 2: cat
 - Bucket 3: dog
 - Bucket 4: them
 - Bucket 5: slate
- Scrollbar:** A horizontal scrollbar at the bottom of the content area, showing words like there, pear, kitty, in, za, slate.
- Buttons:** Edit Assignment Settings, Speed Grader.

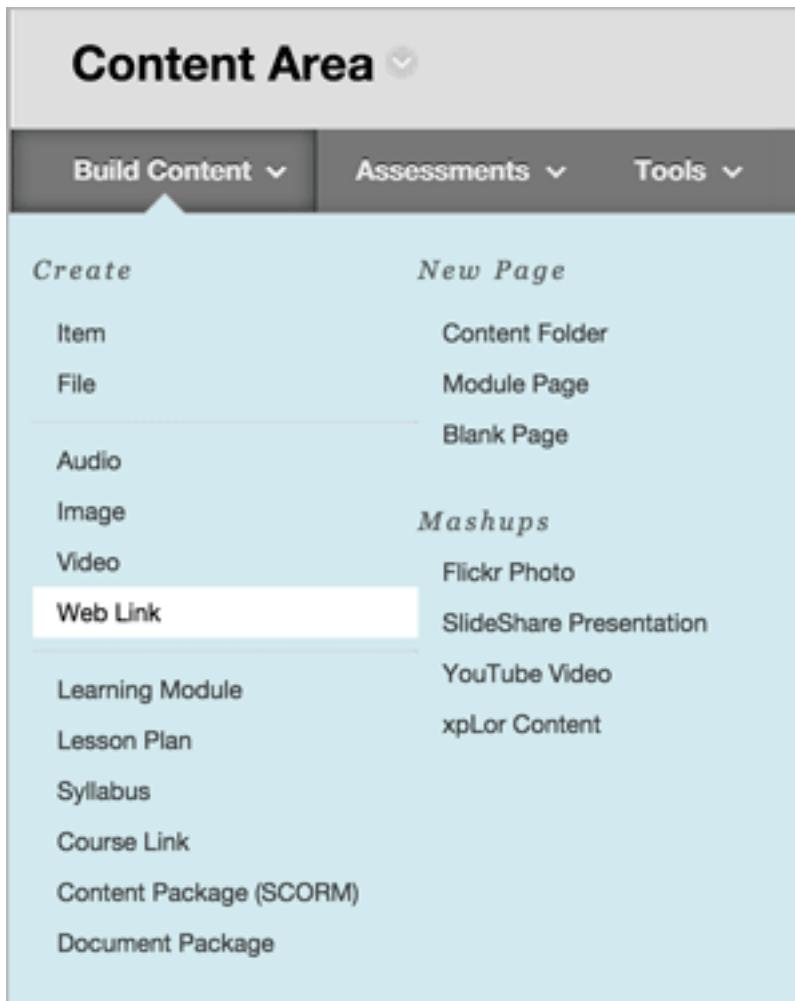
12.8.6 Example: edX as an LTI Provider to Blackboard

Note: Support for this feature is provisional. EdX is currently working with a limited number of partners to test this feature on edX Edge.

To use edX course content in the Blackboard LMS, you add a new app to the course and then add external tool module items.

Note: This example relies on the use of a third-party tool. Because this tool is subject to change by its owner, the steps and illustrations provided here are intended as guidelines and not as exact procedures.

1. In Blackboard, select your course.
2. From the course control panel, select **Customizations**. In the **Tool Availability** section, verify that the LTI tool has been enabled.
3. Open a **Content Area** page, and from the **Build Content** menu select **Web Link**.



4. On the **Create Web Link** page, enter an identifying name and the URL for the edX content you want to include.

The **URL** is the LTI URL that you determined for the edX course content, such as https://edx-lti.org/lti_provider/courses/course-v1:edX+DemoX+2014/block-1:edX+DemoX+Demo_Course+type@problem+block@d2e35c1d294b4ba0b3b1048615605d2a.

Create Web Link

*** Indicates a required field.**

WEB LINK INFORMATION

* Name <input type="text" value="My edX content"/> * URL <input type="text" value="https://edx-lti.org/lti_provider/courses/course-v1"/> <input checked="" type="checkbox"/> This link is to a Tool Provider. What's a Tool Provider? Enable Evaluation <input checked="" type="radio"/> Yes <input type="radio"/> No
* Points Possible <input type="text" value="10"/> Visible to Students <input checked="" type="radio"/> Yes <input type="radio"/> No
Due Date <input type="text"/> <input type="button" value="Set Date"/> <input type="button" value="Reset"/>

For more information, see [Determining Content Addresses](#).

- Review the content to verify that it appears as you expect.

You can also include content from an LTI provider in your edX courses. For more information, see [LTI Component](#).

CHAPTER 13

Establishing a Grading Policy For Your Course

Use the topics in this section to learn about setting up grading for your course. Establishing a grading policy requires several steps, including deciding whether to include ungraded sections in your course.

Important: Any changes to the course grading policy, to graded subsections, or to graded components after a course begins will affect the student experience in the course and analysis of its data.

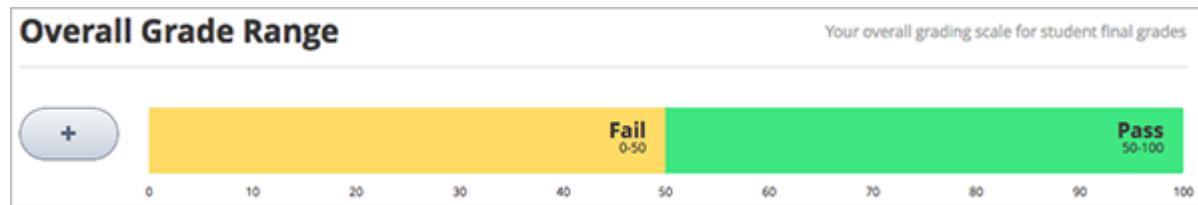
For information on how to develop your course content in the Studio Outline, see *Developing Your Course*.

13.1 Set the Grade Range

You must set the grade range for the course. For example, your course can be pass/fail, or can have letter grades A through F.

To set the grade range, from the **Settings** menu, select **Grading**.

The control for the grade range is at the top of the Grading page.



The above example shows that you have a pass/fail grade range, with a score of 50 as the cutoff. This is the default setting for a new course.

You can adjust the grade range as needed.

- To add a grade in the range, select the + icon.

A new grade is added to the range between the existing grades. For example, if you add a grade in the default setting, the grade range changes to **F** (0 to 50), **B** (50 to 75), and **A** (75 to 100):



- To change the score range, move the cursor over the line dividing two grades and then select and drag the line left or right.

You can see the range numbers of the two grades adjacent to the line change. Unselect the line when it is where you want it.

- To change the name of the grade, select the current name of the grade and start typing the name of the new grade. For example, if the original name of the grade is “Pass”, you can select “Pass” and then type “Excellent” to replace the name.

You cannot change **F** or **Fail**.

- To remove a grade, move the cursor so that it is over the grade.

A **remove** link appears above the grade. Select the link.

You cannot remove F or A.

After you make any changes to the grade range, you must select **Save Changes** at the bottom of the page.

13.1.1 Grade Ranges and Certificates

If you plan for your course to offer certificates, note that a learner will qualify for a certificate by earning any grade over the F, or Fail, threshold. This is true regardless of how many grade levels you add in the grade range.

For more information, see *Setting Up Certificates in Studio*.

13.2 Set the Grace Period

You can set a grace period that extends homework due dates for your learners. The grace period applies to the whole course; you cannot set different grace periods for individual assignments.

Note: The grace period setting does not apply to the following assignments and exams.

- Timed exams. For more information, see *Grant Learners More Time for a Timed or Proctored Exam*.
 - Proctored exams.
 - Open response assessments. For information about setting the response date for an ORA assignment, see *Specify Assignment Names and Dates*.
-

On the **Grading** page, under **Grading Rules & Policies**, enter a value in the **Grace Period on Deadline** field. Enter the value in **HH : MM** format.

13.3 Configure the Assignment Types

You must create assignment types for your course and determine the weight of the total grade for each assignment type.

For example, you might have the following assignment types.

- 10 homework assignments, worth a total of 50% of the grade;
- A midterm exam, worth a total of 20% of the grade;
- A final exam, worth 30% of the grade.

By default, a new course has the following four assignment types.

- Homework
- Lab
- Midterm Exam
- Final Exam

You can use these assignment types, modify or remove them, and create new assignment types.

To create a new assignment type, in the bottom of the Grading page, select **New Assignment Type**, then configure the fields described below.

Note: In a MOOC, some number of learners will experience personal emergencies, technical problems (such as power blackouts or loss of internet access), or other issues. You will not be able to grant individual extensions to such learners, but can provide some amount of flexibility for managing such issues by designing longer deadlines and allowing droppable assignments.

13.3.1 Assignment Type Fields

You configure the following fields for each assignment type.

- **Assignment Type Name:**

The general category of the assignment. This name will be visible to learners.

Note: All assignments of a particular type count the same toward the weight of that category. As a result, a homework assignment that contains 10 problems is worth the same percentage of a student's grade as a homework assignment that contains 20 problems.

- **Abbreviation:**

This is the short name that appears next to an assignment on a learner's **Progress** tab.

- **Weight of Total Grade:**

The assignments of this type together account for the percent value set in **Weight of Total Grade**.

The total weight of all assignment types must equal 100.

Note: Do not include the percent sign (%) in this field.

- **Total Number:**

The total number of subsections in your course that contain problems of this assignment type.

- **Number of Droppable**

The number of assignments of this type that the grader will drop. The grader will drop the lowest-scored assignments first.

13.4 Graded Subsections

After you configure assignment types, as you are organizing your course, you set the assignment type for subsections that contain problems that are to be graded.

You can set assignment types and due dates at the subsection level only. You cannot set assignment types or due dates for entire sections or for individual units within subsections. Additionally, you can designate a subsection as one, and only one, of the assignment types you configured.

The subsection level is also where you specify whether you want learners to receive immediate results when they complete problems in the subsection, or if you want to hide the results temporarily or permanently. For more information, see *Set Problem Results Visibility*.

Note: You can create problems in Studio without specifying an assignment type for the subsection. Scores for such problems are listed as “practice scores” on the learner’s **Progress** page and do not count toward the learner’s grade.

Hidden sections, subsections, or units that contain graded content are not included in grading and also do not count toward a learner’s grade. For more information, see *Hiding Graded Content*.

Within a graded subsection, you create problems of the type designated for that subsection. You cannot mix problems of different assignment types in the same subsection.

For example, if you want to create a homework assignment and a lab for a specific topic, create two subsections. Set one subsection as the Homework assignment type and the other as the Lab assignment type. Both subsections can contain other content as well as the actual homework or lab problems.

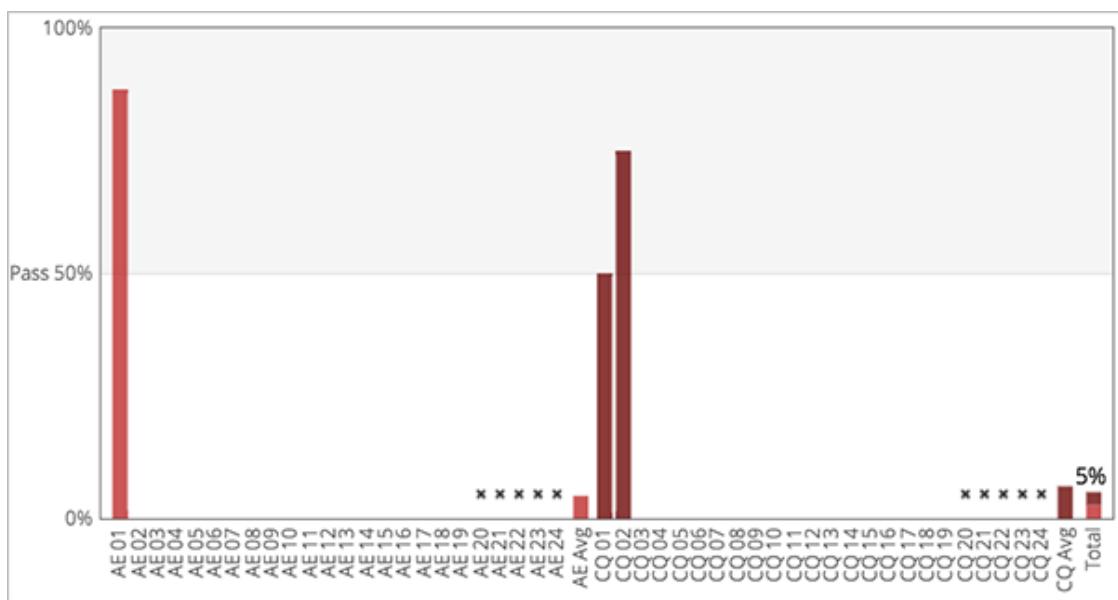
For more information about creating problems and developing subsections, see *Working with Problem Components* and *Developing Course Subsections*.

For more information about designating a subsection as a graded assignment, see *Set the Assignment Type and Due Date for a Subsection*.

For more information about how to designate a subsection as a timed exam, see *Offering Timed Exams*.

13.5 The Learner View of Grades

After a grading policy is in place, learners can view both their problem scores and the percent completed and current grade on the **Progress** page for the course.



Note: If you have hidden the problem results for some assignments, these scores are not visible on the **Progress** page. The page shows only that the learner has completed the assignment. For more information about hiding problem results, see [Set Problem Results Visibility](#).

Each item in the X axis of the chart is for a graded subsection. Graded problems in units are not broken out in the chart; the score from each problem in the subsection is added to that vertical bar.

Graded subsections are grouped in the chart by assignment type rather than listed in chronological order. For example, all homework exercises are grouped together, followed by labs, then exams.

Note: The x for an assignment in the Progress tab indicates that the grade for that assignment is currently dropped. You configure how many assignments are dropped when you [configure assignment types](#).

CHAPTER 14

Releasing Your Course

14.1 Beta Testing a Course

This topic describes how to beta test your course.

- *Overview*
- *The Beta Testing Process*
- *The Beta Testing Role*
- *What to Test*
- *How Beta Testers See Course Content*
- *Adding Beta Testers*
- *Reporting Issues During a Course*

14.1.1 Overview

When you are designing a course in Studio, you can use the **Preview** or **View Live** options to test the course content, find gaps and errors, and mimic the learner experience. For more information, see *Testing Your Course Content*.

To gather information about the overall experience of taking a course, you can also conduct a beta test of the course.

14.1.2 The Beta Testing Process

During a beta test, you gather information about the experience of taking your course in an effort to improve its quality. The phases of the beta testing process, and some questions that you may find useful to consider as you prepare for each phase, follow.

1. **Planning:** What are your objectives for the test? What is the schedule for testing?

2. **Recruitment:** How many testers do you need? How much time do you expect testers to spend? When do you need them to complete their feedback?
3. **Provide access to your course:** Can testers access your entire course immediately, or are its sections and subsections available at different times? How will that affect the schedule?
4. **Collect feedback:** How do you want testers to provide feedback? Who checks for feedback, and how often?
5. **Evaluate feedback:** How is feedback evaluated? Who decides what changes to make as a result, and on what schedule?
6. **Conclusion:** How do you acknowledge the efforts of your testers? What do you share with them about the results of their efforts?

There is no one answer to any of these questions. They are included here as background on the role that beta testing can play in the preparation of your course.

14.1.3 The Beta Testing Role

Beta testers have early access to the course. Beta testers are not members of the course team: they do not have information about “how it is supposed to work”. They use their own computers and Internet connections to view videos, follow links, and complete problems. They interact with the course as learners will to find, and make, mistakes.

However, beta testers are not the same as other learners in the course, either. They have privileged access to the course and have more time to review and complete the course materials than the enrolled learners do. Course discussions are not open before the course start date, so beta testers cannot participate in community conversations. As a result of these differences, beta testers do not receive certificates when they complete a course.

Note: If one of your beta testers wishes to earn a certificate for the course, she must create a separate user account with a different username and email address. She can then use that separate, non-privileged user account to enroll in the course and repeat the work, completing assignments and exams when they are available to all learners.

Qualities of Good Beta Testers

A beta test is valuable in part because it is unscripted. Your beta testers are not following a predetermined series of steps, or using a particular computer environment, when they access your course. When you recruit beta testers, however, you may find these skills and characteristics to be helpful.

- Curiosity.
- Attention to detail for identifying problems and inconsistencies.
- Solid communication skills for reporting problems to the course team.

Your beta testers should also have varying levels of knowledge about the course content:

- To recognize when material is wrong or missing, at least one tester should know the content well.
- To identify material that is unclear, at least one tester should be less familiar with the content.

Depending on the objectives you set for your beta test, you might want to consider recruiting testers who use assistive technologies, who have different native languages, or who have varying levels of familiarity with computer software.

Using Course Team Members as Beta Testers

The course team can provide valuable feedback about your course. However, they are typically stakeholders in the success of your course and have a significant amount of knowledge about it. As a result, they can be too close to the

course to interact with it in the same way as learners will. They can also be either reluctant to provide feedback, or overly zealous.

If you do want a team member to be a beta tester, note that the privileges of the Staff or Admin role override those of a beta tester. The team member must use a different, second email address to create an additional edX account and enroll in the course, and the course team must assign only the beta tester role to that edX account. The course team member experiences the course as a learner only when she signs in to edX using the beta tester account.

14.1.4 What to Test

Beta testers should interact with everything in the course.

- Select all links.
- Watch all videos.
- Download video transcripts and other files.
- Complete all problems.

Beta testers can use a desktop computer to access an edX website, the edX mobile app on a smartphone, or both to complete their tests. As they work, beta testers log issues and questions for the course team.

14.1.5 How Beta Testers See Course Content

To beta test a course, you:

- Define a number of days before content releases for testing to begin.
 - For instructor-paced courses, this number applies to the release date for each section and subsection. Beta testers can only access course content the number of days you specify before each section or subsection is released.
 - For self-paced courses, this number applies to the course start date. Because sections and subsections for self-paced courses do not have individual release dates, beta testers can access all course content when the beta test begins.
- Identify beta testers.

Designated beta testers see course content before learners can. The matrix that follows shows the course content that beta testers can access earlier than other learners in an example instructor-paced course.

	Yes	No
Before the course enrollment date	X	
Before the course start date	X	
Before the section release day	X	
Before the subsection release day	X	
Before the unit is published		X
Before a draft replaces a live unit		X

The course team can continue to add content in Studio after the beta test begins. When new content is ready for testing, be sure to [publish the unit](#).

Important: When you set up the beta test and define when it starts, verify that the first section, subsection, and unit in your course are available to be tested. If that first unit is not available, an error occurs when testers attempt to access any other content in the course.

Define When the Beta Test Starts

To define the start of the beta test, you use Studio to specify a number of days before the course start date for self-paced courses or before the section and subsection release dates for instructor-paced courses. For more information, see [How Beta Testers See Course Content](#).

1. In Studio, from the **Settings** menu, select **Advanced Settings**.
2. In the field for the **Days Early for Beta Users** policy key, enter the number of days before content releases for beta testers to have access.
3. Select **Save Changes**.

Example

Beta tester access to course content for an instructor-paced course with **Days Early for Beta Users** = 20 and 2 sections:

Course enrollment date = 31 August	31 August; earlier if enrolled by course team
Course start date = 15 September	26 August
Section 1 release day = 15 September	26 August
section 2 release day = 22 September	2 September
Subsection 1 release day = 22 September	2 September
Subsection 2 release day = 24 September	4 September
Subsection 2, unit 1 visibility = public	4 September
Subsection 2, unit 2 visibility = public; draft in progress	4 September for public version; no access to draft
Subsection 2, unit 3 visibility = private	No access

In this example, the beta testers cannot access all of the content on the **Course** page when the beta test starts on 26 August: they can access section 1 but not section 2. You may want to provide a schedule of section availability to your testers so that they can plan their time appropriately. Future release dates do not display to the beta testers in the course.

14.1.6 Adding Beta Testers

Before you can add beta testers:

- You need the email address or username of each beta tester.
- Each beta tester must register and activate a user account for that email address/username.

When you add beta testers, note the following.

- If the beta test starts before the course **Enrollment Start Date**, testers cannot enroll themselves in your course. However, you can enroll the beta testers prior to the **Enrollment Start Date**.
- If you add the beta testers after the defined start of the beta test, and they are enrolled in the course, they see your course on their **Current Courses** dashboards when they log in.
- If you add beta testers before the test starts, or if they are not enrolled, they do not see your course on their dashboards. You can enroll the beta testers in the course yourself, and you may want to send an email message to remind them when the test begins.

Add Multiple Beta Testers

If you have a number of beta testers that you want to add, you can use the “batch add” option to add them all at once, rather than individually. With this feature, you have options to enroll the beta testers in the course (before or after the **Enrollment Start Date**) and send an email message to notify the beta testers that they have been added.

To add multiple beta testers:

1. View the live version of your course.
2. Select **Instructor**, and then select **Membership**.
3. In the **Batch Beta Tester Addition** section of the page, enter one or more addresses or usernames separated by commas or line feeds (the Enter key). You can also copy data from a CSV file of email addresses and paste it here.
4. To enroll the beta testers in your course, leave **Auto Enroll** selected. If the beta test starts before the course **Enrollment Start Date**, testers cannot enroll themselves in your course.
5. To send an email message to the beta testers, leave **Notify users by email** selected. An example of the message that is sent to a beta tester who is not enrolled in the course follows.:

Dear betatester,

You have been invited to be a beta tester **for** *course* at edge.edx.org by a member of the course team.

Visit <https://edge.edx.org/courses/course-name/about> to join the course **and** begin the beta test.

6. Select **Add beta testers**.

To remove the Beta Tester role from one or more users, enter their email addresses in the **Batch Add Beta Testers** field and then select **Remove beta testers**.

Note: When you select **Remove beta testers**, the **Auto Enroll** option is not affected. The user’s role as a beta tester is removed, but they remain enrolled in the course.

Add Beta Testers Individually

1. View the live version of the course.
2. Select **Instructor**, and then select **Membership**.
3. In the **Course Team Management** section, select **Beta Testers**.
4. Under the list of users who currently have that role, enter the email address or username of the person you want to add.
5. Select **Add Beta Tester**.

The person who you added appears in the list of beta testers.

Note: If the beta test starts before the **Enrollment Start Date** of your course, you can also enroll the beta tester. See [Enrollment](#).

To remove the Beta Tester role from users individually, find the user in the list of beta testers, and then select **Revoke access** to the right of that user’s email address.

14.1.7 Reporting Issues During a Course

Despite the efforts of the course team and the beta testers, additional problems, questions, and issues can occur while a course is running.

- Often, learners report issues by asking questions in a discussion. Your discussion moderation team can watch for posts that indicate problems.
- To let learners know the best way to report problems, you can post information in the course welcome message, or post it in a discussion.

14.2 Course Launching Activities

To launch a course, you prepare the course itself, the course team, and the learners. This topic describes on how to accomplish this.

- *Course Launch Checklist in Studio*
 - *Course Launch Checklist Timeline*

14.2.1 Course Launch Checklist in Studio

You can access a course launch checklist from the **Course Outline** page and from the **Tools** menu. The checklist includes the following important items that you need to complete prior to launching your course.

- **Add a Welcome Message:** Personally welcome learners into your course and prepare learners for a positive course experience. See [Scheduling a Course Run](#).
- **Create Your Course Grading Policy:** Establish your grading policy, including assignment types and passing score. All assignments add up to 100%. See [Establishing a Grading Policy For Your Course](#).
- **Enable Your Certificate:** Make sure that all text is correct, signatures have been uploaded, and the certificate has been activated. See [Setting Up Certificates in Studio](#).
- **Set Important Course Dates:** Establish your course schedule, including when the course starts and ends. See [Scheduling a Course Run](#).
- **Validate Assignment Deadlines:** Ensure all assignment deadlines are between course start and end dates.

Note: The last two checklist items only appear for instructor-paced courses.

To help you communicate to the course team or to all course participants before the course launches and while it is running, you can send email messages from the LMS by selecting **Instructor** to access the instructor dashboard. For more information, see [Bulk Email Messages from the Course Team](#). The topic on bulk email also includes a set of *example messages to learners* that you can use as guidelines when you write your own email messages.

14.2.2 Course Launch Checklist Timeline

As the start date for your course approaches, the following checklist or timeline of activities can help you make sure that your course, and your learners, are ready to begin. Suggestions for activities to complete before your course starts follow.

Verify Course Settings

- Check the course start date and time in Studio. See [Scheduling a Course Run](#).
- Review the grading policy, and set a grace period for homework assignment due dates. See [Establishing a Grading Policy For Your Course](#).
- Confirm that any optional features that you want your course to include, such as learner cohorts, are enabled and configured. See [Using Cohorts in Your Courses](#).

Verify Certificates

- Make sure that certificates are correctly configured and ready to be issued. See [Setting Up Certificates in Studio](#).

Review First Week Content

- Verify that all units are present and published. See [Developing Course Units](#).
- Verify that videos, transcripts, and download links are in place and working. See [Working with Video Components](#).
- Check all assignments for completeness and verify their due dates. See [Working with Problem Components](#).
- Use edX Insights to review the answers that beta testers submitted for problems, and to proofread your display names, accessible labels, and answer text.
- Review feedback from the course team and beta testers to be sure that the content has been thoroughly reviewed and tested.

Welcome Learners

- Two months before the course start date, prepare and send a welcome email message to currently enrolled learners. See [Pre-launch Reminder](#) and [Send an Email Message to Course Participants](#).
- Compose a welcome message and add it to the **Course** page. See [Add a Course Update](#).
- Verify that a syllabus and other references are available on the **Course Handouts** page. See [Add a Course Handout](#).
- One month before the course start date, prepare and send a welcome email message to currently enrolled learners.
- One week before the course start date, prepare and send a welcome email message to currently enrolled learners.
- Add an “Introduce Yourself” post to a discussion topic. For a MOOC, you may want to manage the size of the thread by distributing learner responses across multiple threads. For example, you can start different threads for introductions based on geographical location, such as “Introduce Yourself: Europe”, “Introduce Yourself: North America”, etc. See [Running Course Discussions](#).
- On the course start date, prepare and send a launch email message to currently enrolled learners. See [Launch Day Welcome](#).

Prepare the Course Team

- Define communication methods for all course contributors, including team members with the Staff, Admin, and discussion moderation team roles. For example, set up a course-specific email address.
- Verify that all course contributors know how to record their work, report issues, and collaborate on tasks.
- Verify that the people who will be Admins or Staff for your course have the correct role assignments in the LMS. See [Planning Course Staff](#).
- Verify that the people you have given the Discussion Admin, Discussion Moderator, and Discussion Community TA roles have registered and activated their user accounts and enrolled in the course. See [Assigning Discussion Moderation Roles](#). Note that team members with the Admin and Staff roles must also be given one of these roles to have discussion moderation privileges.

- Define methods for managing discussions and guidance for discussion moderators, and distribute to the discussion team. See [Moderating Discussions](#) and [Guidance for Discussion Moderators](#).

14.3 Exporting and Importing a Course

When you have released your course, you can use the course export and import tools in Studio to save a backup copy of the course, and optionally re-import your course for editing. For more information, see [Export a Course](#) and [Import a Course](#) through Studio.

When you import and export a course, you work with [.tar.gz files](#).

To duplicate an existing course for a new run, course creators can use the course re-run option. See [Re-running a Course](#).

Caution: Before exporting and importing a course, ensure that links in the course to other course content use the /jump_to_id/<unit identifier> syntax. If a link does not use the /jump_to_id/<unit identifier> syntax, the link will be broken if you export then import the course. For more information, see [Add a Link to a Course Unit](#).

14.3.1 Export a Course

There are several reasons you might want to export your course. Examples follow.

- To save your work.
- To edit the XML in your course directly.
- To create a backup copy of your course, which you can import if you want to revert the course back to a previous state.
- To share with the team members of another course.
- To create a copy of your course that you can later import into another course instance and customize.

When you export your course, Studio creates a [.tar.gz](#) file that includes the following course data.

- Course content (all Sections, Subsections, and Units)
- Course structure
- Individual problems
- Pages
- Course assets
- Course settings

The following data is not exported with your course.

- User data
- Course team data
- Discussion data
- Certificates
- Prerequisite course subsection settings

To export your course, follow these steps.

1. From the **Tools** menu, select **Export**.
2. Select **Export Course Content**.

When the export completes you can then access the .tar.gz file on your computer.

14.3.2 Course Outline Terminology in Exported Files

Sections, subsections, units, and components have different names in the Studio **Course Outline** view and in the list of files that you see after you export your course and open the .xml files for editing. The following table lists the names of these elements in the **Course Outline** view and in a list of files.

Course Outline View	File List
Section	Chapter
Subsection	Sequential
Unit	Vertical
Component	Discussion, HTML, problem, or video

For example, if you want to find a specific section in your course when you open the list of files that your course contains, look in the **Chapter** directory. To find a unit, look in the **Vertical** directory.

For more information, see [Course Content Data in the EdX Research Guide](#).

14.3.3 Import a Course

Warning: Content of the imported course replaces all the content of this course. **You cannot undo a course import.** We recommend that you first export the current course, so you have a backup copy of it.

There are several reasons you may want to import a course. Some examples follow.

- To load a course you developed outside of Studio.
- To run a new version of a course that was not created in Studio.
- To prepare course content for reuse in another learning system.

The course that you import must be in a .tar.gz file (that is, a .tar file compressed with GNU Zip). This .tar.gz file must contain a course.xml file in a course data directory. The tar.gz file must have the same name as the course data directory. It may also contain other files.

If your course uses legacy layout structures, you may not be able to edit the course in Studio. To make sure that your course is completely editable, ensure that all components are embedded in a unit.

The import process has five stages. During the first two stages, you must stay on the Course Import page. You can leave this page after the Unpacking stage has completed. EdX recommends, however, that you don't make important changes to your course until the import operation has completed.

To import a course, follow these steps.

1. From the **Tools** menu, select **Import**.
2. Select **Choose a File to Import**.
3. Locate the file that you want, and then Select **Open**.
4. Select **Replace my course with the one above**.

Note: When you import a course, important dates, such as the course start date and time, are overwritten. After the import is complete, you should check dates to ensure they are set as intended. For more information, see [Scheduling a Course Run](#).

14.3.4 Work with the .tar.gz File

Courses are exported and imported in .tar.gz files containing OLX (open learning XML), the edX markup format for open course exchange. For more information about OLX, see the [EdX Open Learning XML Guide](#).

To extract and compress .tar.gz files, you use a third-party program.

If you are using Microsoft Windows, see the following resources.

- [How to Unpack a tar File in Windows](#)
- [How to Extract a Gz File](#)
- [The gzip Home Page](#)
- The [Windows](#) section of the [How to Open .tar.gz Files](#) page

If you are using a Macintosh computer, see the following resource.

- The [Mac OS X](#) section of the [How to Open .tar.gz Files](#) page.

CHAPTER 15

Managing a Running Course

Use the topics in this section to learn about managing a course that is currently running, including enrolling or unenrolling learners, and sending email to learners in the course.

15.1 Course Information

After you create a course in Studio, you can access information about it on the instructor dashboard. The instructor dashboard is part of the LMS.

- *View Basic Course Information*

15.1.1 View Basic Course Information

On the Course Info page, you can find the following information.

- Identifying information about the course.
- Whether the course has started or ended.
- The number of sections in the course.
- The defined grade cutoff for passing or failing.

To view this course data, follow these steps.

1. View the live version of your course.
2. Select **Instructor** to open the instructor dashboard.
3. On the instructor dashboard, select **Course Info**.

The **Basic Course Information** section of the page that opens lists the following information about the course.

- **Course Name:** Specified when you create the course. Becomes part of the course URL. For more information, see [Course Title Guidelines](#).
- **Course Run:** Specified when you create the course. Becomes part of the course URL, and cannot be changed.
- **Course Number:** Specified when you create the course. Becomes part of the course URL. For more information, see [Course Number Guidelines](#).
- **Organization:** Specified when you create the course. Becomes part of the course URL, and cannot be changed.
- **Course Start Date:** The date and time that the course is scheduled to start. For more information, see [Guidelines for Start and End Dates](#).
- **Course End Date:** The date and time that the course is scheduled to end. For more information, see [Guidelines for Start and End Dates](#).
- **Has the course started?:** Derived from the **Course Start Date** value and the current date.
- **Has the course ended?:** Derived from the **Course End Date** value and the current date.
- **Number of sections:** The total number of sections created for the course. Includes all course sections, regardless of publication status, release date, or other settings that affect whether learners have access to the sections.
- **Grade Cutoffs:** Specified when you define the cutoff for a failing grade. Learners who earn exactly the cutoff value pass the course. For more information, see [Set the Grade Range](#).

Additional data about the course and its learners is available from other pages in the instructor dashboard, and from Insights.

To access the data visualizations, metrics, and reports that are available in Insights from the instructor dashboard, select the link in the banner at the top of each page. For more information, see [Using edX Insights](#).

15.2 Automatic Email Messages from edX

To help learners become and remain engaged in a course, edX sends several types of automatic email messages.

Email Type	Course Pacing	Day Sent	Description
<i>Day 3 Nudge Message</i>	Self-paced	3 days after enrollment	Single message that welcomes and encourages the learner to return to the course. Includes an upsell message if the learner has not enrolled in the verified track.
<i>Day 10 Nudge Message</i>	Self-paced	10 days after enrollment	Single message that encourages the learner to return to the course. Includes an upsell message if the learner has not enrolled in the verified track. Is not sent if the learner receives a <i>weekly course highlight message</i> on day 7.
<i>Day 19 Upgrade Reminder</i>	Self-paced	19 days after enrollment or 2 days before upgrade deadline	Reminder to upgrade if the learner hasn't enrolled in the verified track. Is not sent if the learner receives <i>weekly course highlight messages</i> .
<i>Weekly Course Highlight Message</i>	Self-paced	Every 7 days after enrollment	Weekly message that lists 3-5 highlights for the next course "week", or section. Is not sent if the course team has not added highlights for the section in Studio. For more information, see <i>Set Section Highlights for Weekly Highlight Emails</i> .
<i>Discussion Notification</i>	Instructor-paced and self-paced	Unspecified	Notifications that a user has responded to a post on a <i>course discussion</i> .

15.2.1 Automatic Email Message Text

The following example messages show the text of the email messages that edX sends to learners automatically.

- *Day 3 Nudge Message*
- *Day 10 Nudge Message*
- *Day 19 Upgrade Reminder*
- *Weekly Highlight Email*
- *Discussion Notification*

Day 3 Nudge Message

EdX sends the following message three days after a learner enrolls in a course.

Subject: Keep learning in Creating a Course with edX Studio!

Remember when you enrolled in Creating a Course with edX Studio on edX.org? We do, and we're glad to have you! Come see what everyone is learning.

EdX sends the following message three days after a learner enrolls in more than one course.

Subject: Keep learning on edX!

Remember when you enrolled in Creating a Course with edX Studio and other

courses on edX.org? We do, and we're glad to have you! Come see what everyone is learning.

Day 10 Nudge Message

Note: If learners receive a weekly course highlight message on day 7, they do not receive this day 10 nudge message.

EdX sends the following message 10 days after a learner enrolls in a course.

Subject: Keep up the momentum!

Many edX learners in Creating a Course with edX Studio are completing more problems every week, and participating in the discussion forums. What do you want to do to keep learning?

EdX sends the following message 10 days after a learner enrolls in more than one course.

Subject: Keep up the momentum!

Many edX learners are completing more problems every week, and participating in the discussion forums. What do you want to do to keep learning?

Day 19 Upgrade Reminder

Note: If learners receive *weekly course highlight messages*, they do not receive this upgrade reminder.

EdX sends the following message 19 days after a learner enrolls in a course or two days before the upgrade deadline for the course.

Subject: Upgrade to earn a verified certificate in Creating a Course with edX Studio

We hope you're enjoying learning with us so far in Creating a Course with edX Studio! A verified certificate will allow to you highlight your new knowledge and skills. An edX certificate is official and easily shareable.

Upgrade by November 25, 2017.

EdX sends the following message 19 days after a learner enrolls in more than one course or two days before the upgrade deadline for one of the learner's courses.

Subject: Upgrade to earn a verified certificate on edX

We hope you're enjoying learning with us so far on edX! A verified certificate allows to you highlight your new knowledge and skills. An edX certificate is official and easily shareable.

Upgrade by November 25, 2017.

Weekly Highlight Email

EdX sends the following message every seven days after a learner enrolls in a course. For more information, see [Set Section Highlights for Weekly Highlight Emails](#).

Sender: Creating a Course with edX Studio

Subject: Welcome to week 1

We hope you're enjoying Creating a Course with edX Studio! We want to let you know what you can look forward to this week:

- * Learn how to take StudioX and pass the course.
- * Get access to edX Studio on Edge or Open edX.
- * Meet the rest of the course author community.

With self-paced courses, you learn on your own schedule. We encourage you to spend time with the course each week. Your focused attention will pay off in the end!

In addition, edX appends the following message to the end of the weekly course highlight message for weeks 2 and 3 if the learner hasn't upgraded to the verified enrollment track.

Don't miss the opportunity to highlight your new knowledge and skills by earning a verified certificate. Upgrade to the verified track by September 10, 2017.

Discussion Notification

After a learner or course team member creates a post in the course discussions, edX sends the following email message the first time a learner or course team member replies to the original post.

Subject: Response to <title of post>

<edX username> replied to <title of post>:

<text of comment>

The message also contains a **View discussion** option that takes the learner to the discussion post.

EdX does not send individual messages for any additional replies on the post. However, the learner automatically receives a daily digest email message that summarizes additional activity on the post. For more information, see [Receiving Notifications](#) and [Receiving Daily Digests](#).

15.3 Bulk Email Messages from the Course Team

For courses on edx.org, you can send bulk email messages to course participants directly from the instructor dashboard: in the LMS, select **Instructor**, and then select **Email**.

Your messages can use HTML styling, and can include links to videos, social media pages for the course, and other material. All course team members who have the Staff or Admin role can use bulk email messages to communicate with course participants before, during, and after the course run.

Learners are less likely to read and respond to email messages from courses when they receive too many of them. As a best practice, do not send more than one email message per week to course participants, unless there is good reason to do so.

Note: Some courses use third party services such as MailChimp to send bulk email. Do not use both a third party service and the edX bulk email service. If you use more than one service to send email message, your messages are more likely to be marked as spam, and learners might not read them.

This section contains the following topics.

- [*Message Addressing*](#)
- [*Composing Email Messages*](#)
- [*Send an Email Message to Course Participants*](#)
- [*Use Keywords in Messages*](#)
- [*Message Workflow States*](#)
- [*Review Sent Messages*](#)
- [*Email Task History Report*](#)
- [*Example Messages to Learners*](#)

15.3.1 Message Addressing

When you send a bulk email message from the instructor dashboard, you choose its recipients by selecting a **Send to** option. You can select one or more recipient groups for each message. For details about who is included in each of the preset recipient groups, see [*Who Is Included in Each Recipient Group?*](#)

When you send a message to more than one recipient group, duplicate recipients are filtered out, so that someone who belongs to more than one of the recipient groups only receives one copy of the message. For example, if you address an email message to learners in a particular cohort as well as to learners in the Verified enrollment track, a learner who is in the cohort AND is in the Verified enrollment track will only receive one email message.

The following preset recipient groups are available.

- **Myself.** Send an email message only to yourself, to test and review the message before sending it to a larger group.
- **Staff and Administrators.** Send an email message to members of the course team who have Staff or Admin privileges. For information about course team member privileges, see [*Planning Course Staff*](#).
- **All Learners.** Send an email message to all currently enrolled learners. This group does not include learners who have not activated their accounts, or who have opted out of receiving email communications. This group does not include course team members, even if they are enrolled in the course.

If you have more than one enrollment track in your course, each enrollment track is available as a separate recipient group. For more information, see [*Sending Email Messages to Learners in Different Enrollment Tracks*](#).

If you have cohorts enabled in your course, each cohort is available as a separate recipient group. For more information, see [*Sending Email Messages to Learners in Cohorts*](#).

Who Is Included in Each Recipient Group?

When you send a bulk email message to one of the preset recipient groups, you should be aware of who is included in each group.

Recipient Group	Includes	Does Not Include
Staff and Administrators	<ul style="list-style-type: none"> Any course team member who has the Staff role. Any course team member who has the Admin role. 	<ul style="list-style-type: none"> Beta testers who do not also have the Staff or Admin role. Discussion moderators who do not also have the Staff or Admin role. Discussion administrators who do not also have the Staff or Admin role. Learners who have the Community TA or Group Community TA discussion moderator roles.
All Learners	<ul style="list-style-type: none"> All currently enrolled learners in your course, including those who have enrolled but have not yet accessed the course. 	<ul style="list-style-type: none"> Learners who have not replied to the account activation email message that they received when they registered on edx.org. Learners who have opted out of receiving email messages through the Email Settings link for the course on the learner's dashboard. Course team members, regardless of whether they are enrolled in the course.

Sending Email Messages to Learners in Different Enrollment Tracks

If you have more than one enrollment track in your course, each enrollment track is available as a separate recipient group. If your course includes only a single enrollment track, you will not have a track-based recipient group.

For example, if your course includes an audit track and a verified certificate track, you have two additional recipient groups: **Learners in the Audit Track** and **Learners in the Verified Certificate Track**.

Sending Email Messages to Learners in Cohorts

If you enable cohorts in your course, each cohort is available as a separate recipient group. The recipient groups for individual cohorts only include enrolled learners who have been assigned to a cohort, whether they were automatically assigned when they accessed the course or manually assigned to a cohort by a member of the course team.

The recipient groups for cohorts do not include enrolled learners who have not been added to a cohort. This might be the case if they have not accessed the course or have not been manually added to a cohort by a member of the course team. To make sure such learners are included in email messages that are intended for all enrolled learners, select the **All Learners** recipient group instead of selecting all of the cohort recipient groups.

If a default cohort exists in your course, a recipient group named **Cohort: Default Group** is also available.

Note: The default cohort is created only if you have not created at least one automated assignment cohort in your course by the time the first learner accesses course content. If learners access the course before you have created any automated cohorts, they are automatically placed in the default cohort, to ensure that all learners in the course belong to a cohort. You can manually reassign learners from the default cohort to another cohort. For more information, see [Ensuring That All Learners Are Assigned: The Default Cohort](#).

15.3.2 Composing Email Messages

When you compose an email message, you can use the following options.

- *Styling*
- *Images*
- *Keywords*

Styling

Messages can include HTML styling, including text formatting and links. The email message editor offers the same formatting options as the HTML component editor in Studio.

For more information, see [Working with HTML Components](#).

Images

Messages can include images. To include an image, you must first add the file to your course on the **Files & Uploads** page. For an email message, you copy the **Web URL** that the system assigns to the image. Then, in the email message editor, you select the **Insert/edit image** icon to add the web URL.

To ensure that your course assets are transmitted securely, add the `https://` preface to the web URL. An example follows.

```
https://courses.edx.org/asset-v1:{course}.x+{run}+{type@asset+block@{image}}.jpg
```

For more information, see [Adding Files to a Course](#).

Keywords

Messages can include variables that represent values that are specific to each message recipient, such as learner name or user ID. The LMS substitutes these variables, called keywords, with actual values when it sends a message.

For more information, see [Use Keywords in Messages](#).

15.3.3 Send an Email Message to Course Participants

Important: You cannot cancel bulk email messages after you send them.

Before you send a message to a wide audience, send the message only to yourself to test and review it. Make sure it displays as you intend it to, and that any links or media function correctly.

To send an email message to course participants, follow these steps.

1. View the live version of your course.
2. Select **Instructor**, and then select **Email**.
3. From the **Send to** option, select one or more groups of email recipients.

Note: Make sure you understand who is included or excluded when you send a message to one, or a combination, of the recipient groups. For details, see [Who Is Included in Each Recipient Group?](#)

4. In the **Subject** field, enter a subject for the message.

5. In the **Message** box, enter the text for the message.

For details about options for composing your message, see [Composing Email Messages](#).

6. Select **Send Email**. A bulk email task is queued for processing.

Multiple courses use the same queue to complete these tasks, so it can take some time for your message to be sent to all of its recipients. You can perform other tasks on the instructor dashboard or navigate to other pages while you wait for your message to be sent.

15.3.4 Use Keywords in Messages

You can include keywords in your messages. A keyword is a variable: when you send the message, a value that is specific to the each recipient is substituted for the keyword. For example, when you use the %%USER_FULLNAME%% keyword, each message contains the name of the recipient.

Note: Do not use keywords in the Subject line of a message. The keyword in the subject will not be assigned a value, and the recipient will see the keyword text.

Supported Keywords

You can use the following keywords in your messages.

- %%USER_ID%% - the anonymous user ID of the message recipient
- %%USER_FULLNAME%% - the full name of the message recipient
- %%COURSE_DISPLAY_NAME%% - the display name of the course
- %%COURSE_END_DATE%% - the end date of the course

Keyword Formatting

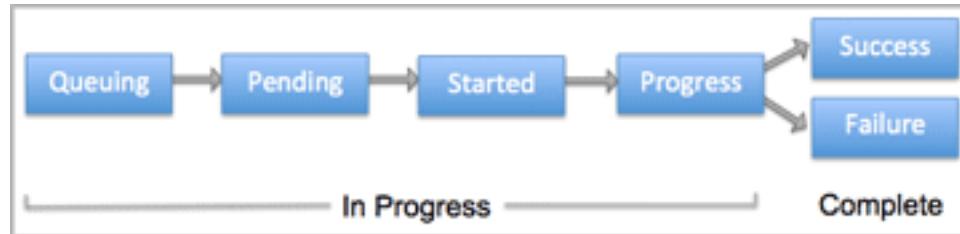
You format keywords as: %%Keyword%%. You can include keywords in any HTML tags in an email message. An example follows.

```
<h2>%%COURSE_DISPLAY_NAME%% Updates</h2>

<p>Dear %%USER_FULLNAME%%, this is a reminder that the last day of the course
is <b>%%COURSE_END_DATE%%</b></p>
. . .
```

15.3.5 Message Workflow States

When you select **Send Email** for a message, the server begins to process a bulk email task. The server assigns a series of different workflow states to the task.



Bulk email tasks can have the following workflow states.

- Queuing: The bulk email task is created and being queued for background processing.
- Pending: The task is queued and is waiting to run.
- Started: Background processing is in progress to create emailing subtasks.
- Progress: The emailing subtasks are in progress.
- Success: All emailing subtasks are complete. Note that the bulk email task can be in this state even if some or all of its emailing subtasks failed.
- Failure: An error occurred and task processing did not complete successfully.

While the bulk email task is in progress, you can find out what stage it has reached in the workflow by checking the **Pending Tasks** section on the **Email** page.

Pending Tasks									
Email actions run in the background. The status for any active tasks - including email tasks - appears in a table below.									
Task Type	Task inputs	Task ID	Requester	Submitted	Duration...	State	Task Sta...	Task Prog...	
bulk_course_email	{"email_id": 48485, "to_option": ["myself", "staff"]}	5c44026d-23c1-4135-889d-fdaaa1501f20	[REDACTED]	2017-05-03T19:19:24+00:00	unknown	PROGRESS	Incomplete	No status information available	

When the bulk email task is complete, you can find its final state by checking the **Email Task History** report. For more information, see [Email Task History Report](#).

15.3.6 Review Sent Messages

You can review a list of all of the messages that have been sent for the course. For any listed message, you can review the subject, the username of the person who sent it, the date and time sent, its selected recipients, and the message text.

1. View the live version of your course.
2. Select **Instructor**, and then select **Email**.

3. In the **Email Task History** section of the page, select **Show Sent Email History**. The list of sent messages displays.

Email Task History

To see the content of previously sent emails, click this button:

Show Sent Email History

To read a sent email message, click its subject.

Subject	Sent By	Sent To	Time Sent	Number Sent
invitations from [REDACTED]	[REDACTED]	Myself, All stu...	Mar 18, 2017 at 12:42 UTC	343159 sent
invitations from [REDACTED]	[REDACTED]	Myself	Mar 18, 2017 at 12:39 UTC	1 sent
invitations from [REDACTED]	[REDACTED]	Myself	Mar 18, 2017 at 12:36 UTC	1 sent
[REDACTED]	[REDACTED]	Myself, All stu...	Jan 10, 2017 at 21:08 UTC	294978 sent
[REDACTED]	[REDACTED]	Myself	Jan 10, 2017 at 21:05 UTC	1 sent

1. To review additional information for a sent message, select its subject. The message opens in a dialog box.

SUBJECT: DOC215X STARTS SOON! (TEST)

SENT BY: [REDACTED]

TIME SENT: AUG 26, 2014 AT 10:35 UTC

SENT TO: ALL

MESSAGE:

Hello Doc215x student,

We are excited that you are joining us for Doc215x, offered by edX. Class begins on Monday, July 25 at 12:00 UTC (which is 8:00am EDT). Note that edX courses use Coordinated Universal Time (UTC) for due dates and release times.

1. Optionally, use the message as the basis for a new message: select **Copy Email to Editor**. The dialog box closes and you can edit the text, links, and formatting that were duplicated into the **Subject** and **Message** fields.

When you create a message by copying a previously-sent message, be sure to review and test it thoroughly before you send it to all course participants.

15.3.7 Email Task History Report

The Email Task History report can help you keep track of who sent messages, when, to which groups, and how many messages were successfully sent. For each message sent, the report includes the username of the requester, the date and time it was submitted, the duration and state of the entire task, the task status, and the task progress.

You can use this history to investigate questions relating to bulk email messages that have been sent, such as these examples.

- How frequently learners are sent course-related email messages.
- Whether a message was sent successfully.
- The change in the number of people who were sent course-related messages over time.

To produce the Email Task History report, follow these steps.

1. View the live version of your course.
2. Select **Instructor**, and then select **Email**.
3. In the **Email Task History** section of the page, select **Show Email Task History**. A report like the following example displays on the instructor dashboard.

The screenshot shows a table titled "Show Email Task History". The table has ten columns: Task Type, Task inputs, Task ID, Request..., Submitted, Duration..., State, Task St..., and Task Progress. The "Task Type" column shows "bulk_course_email". The "Task inputs" column shows a JSON object: {"email_id": 48485, "to_option": ["myself", "staff"]}. The "Task ID" column shows "5c44026d-23c1-4135-889d-fdaaa1501f20". The "Submitted" column shows "2017-05-03T19:19:24+00:00". The "Duration..." column shows "29". The "State" column shows "SUCCESS". The "Task St..." column shows "Complete". The "Task Progress" column shows "Message successfully emailed for 1 recipients".

Show Email Task History									
Task Type	Task inputs	Task ID	Request...	Submitted	Duration...	State	Task St...	Task Progress	
bulk_course_email	{"email_id": 48485, "to_option": ["myself", "staff"]}	5c44026d-23c1-4135-889d-fdaaa1501f20	[REDACTED]	2017-05-03T19:19:24+00:00	29	SUCCESS	Complete	Message successfully emailed for 1 recipients	

Review Email Task History

For tasks with a **State** of Success, the **Task Progress** column shows an informational message. These messages can have a format such as “Message successfully emailed for 13457 recipients (skipping 29) (out of 13486)”. To interpret this message, note that:

- The first number (“recipients”) indicates the number of messages sent to the selected recipients.
- The second number (“skipping”) indicates the number of enrolled and activated users who were not sent the message. This count is of learners who have opted not to receive course email messages.
- The final number (“out of”) indicates the number of users in the set of recipients you selected who were enrolled in the course (and had activated their user accounts) when you sent the email message.

Note that the **Total number of enrollees** shown in enrollment data in Insights includes all currently enrolled learners, regardless of account activation status, and as a result can be different than this “out of” number.

If the “recipients” and “out of” numbers are the same, the message reads “Message successfully emailed for 13457 recipients” instead.

Other **Task Progress** messages for tasks with a **State** of Success indicate that some or all of the emailing subtasks did not successfully send email:

- “Message emailed for {number succeeded} of {number attempted} recipients”
- “Message failed to be emailed for any of {number attempted} recipients”
- “Unable to find any recipients to be emailed”

No **Task Progress** messages display for tasks that have a **State** of Failure.

15.3.8 Example Messages to Learners

You can use these example messages, prepared for delivery before typical course milestones, as models for your own course communications.

- *Pre-launch Reminder*
- *Launch Day Welcome*
- *Reminder to Register for Verified Certificate*
- *Weekly Highlights*
- *Mid-Course Encouragement*
- *Mid-Course Event*
- *Technical Issue*
- *Course Farewell and Certificates*
- *New Course Run Announcement*

These messages are styled as email messages, but you could also post this information in a course discussion topic or in a course update. To use *keywords*, you must send email messages; keywords are not supported in discussion topics.

Important: Revise these message templates carefully to include facts for your own course, meet the needs of your learners, and reflect your own objectives and personality. Search for the “{” and “}” characters to locate prompts and replace them with course-specific values.

Some of these messages also contain *keywords*. Values specific to your course and the recipients will be substituted for the keywords when you send the messages. Ensure you are using keywords appropriately for your course and objectives.

Pre-launch Reminder

Pre-launch reminders raise awareness of the course start date, publicize the course, and generate excitement. In addition to the course start date and time, the example that follows also lets learners know that:

- UTC is used in edX courses. Alternatively, you could include information about your course or the edX platform that will contribute to your learners’ success.
- The course has a companion social media site. Alternatively, you might include information about planned meetups or other community-building opportunities.

You may want to send out more than one message before the course launches: use this template as a starting point for crafting the different messages you want to deliver. Replace values enclosed by {braces} with information that applies to your course. In addition, check that you are using *keywords* appropriately.

```
Subject: {course number} Starts Soon!
```

```
Hello %%USER_FULLNAME%%,
```

```
We are excited that you are joining us for {course number}
%%COURSE_DISPLAY_NAME%%, offered by {organization name} through edX. Class
begins on {day}, {date} at {time} UTC (which is {time} {local time zone}).
Note that many dates and times in edX courses appear in your local time zone,
but some might appear in Coordinated Universal Time (UTC). Dates and times
that use your local time zone are followed by an indication of the time
zone: for example, 17:00 Sept. 5, 2016 IOT. UTC dates and times do not
have a time zone indicator. For UTC times, you might want to use a time zone
converter such as {link}.
```

In case you haven't already found it, {course number} has its own official Facebook page {add link}. You can find videos and photos posted there before the course even begins.

If this is your first edX course, consider enrolling in the edX Demo course {add link}. This course gives you an opportunity to explore the edX platform and learn how to answer problems and track your progress, before {course number} begins.

Your {course number} course staff

Launch Day Welcome

On your course start date, you can send an email message that both welcomes learners and gives them specific actions to accomplish. This example directs learners to two of the course pages to encourage exploration and discovery, and personally introduces the course team leader. Search for the values enclosed by {braces} in this template and replace them with information for your course.

Subject: {course number} Starts Today!

Hello everyone!

At this time, edX course {course number} is available from your Dashboard {add link}, and the staff would like to officially welcome you to the course! You'll find materials for the first week on the Course page, including both video lectures and problem sets.

Please take some time to go to the Home page to read the handouts and get familiar with course policies and philosophy.

I will be your course lead and I hope you will all have a great time learning {subject}! It may be challenging, it may be frustrating, but it will be rewarding and you will learn a ton.

On behalf of the staff, welcome, good luck, and have fun!

{name} and the {course number} staff

Reminder to Register for Verified Certificate

After your course has launched, you can send an email to remind learners that the last day to register for a verified certificate is approaching. You can use this template as a starting point for your own message; search for the values enclosed by {braces} and replace them with information for your course. In addition, check that you are using *keywords* appropriately.

Subject: Earn an edX verified certificate for {course name}!

Dear %%USER_FULLNAME%%,

Interested in using an edX certificate to bolster a college application or to advance your career? With an edX verified certificate, you can demonstrate to colleges, employers, and colleagues that you successfully completed a challenging edX course, while helping to support the edX mission.

We would like to remind you that {date} is the last day to register for a verified certificate in %%COURSE_DISPLAY_NAME%%. Registering for a certificate is easy! Just go to this course on your edX dashboard and click "Challenge Yourself".

Good luck!

{name} and the {course number} staff

Weekly Highlights

Sending a weekly email to learners can be a great way to keep them engaged and provide encouragement. At the end of each week you might send learners an email that summarizes the content covered, and reminds learners about upcoming assessments or milestones in the course. Optionally, to encourage participation in the discussion forums, you might also highlight particularly interesting or important discussions, and provide links to the discussion topics.

You can use this template as a starting point for designing your own message, omitting the discussion highlights if they are not appropriate for your course (the example discussion highlights are from a course about urban solutions to the global water crisis). Search for the values enclosed by {braces} and replace them with information for your course. In addition, check that you are using *keywords* appropriately.

Subject: {Course Name} Week 1 Highlights

We hope you all had a great week! Below, we have provided links to some exciting discussions that have been going on, and a Q&A video with {Professor} that recaps some of the questions that have come up this week.

We'd also like to remind you to take this week's quiz by {date} at {time} UTC. The next module will be available on {Time and Date}.

{Link to Video}

Here are a few highlights from the discussion forum this week. Please join us online and keep the conversation going!

- * There has been quite a debate over whether urban stream restoration is possible and what types of restoration are desirable. How can we improve restoration practice and its outcomes? {Link to the Discussion}
- * Please continue to share your stories of urban stream restoration - there are many great examples here of what is possible! {Link to the Discussion}

See you next week,
{name} and the {course number} staff

Mid-Course Encouragement

While your course is running, you can send messages to promote community, remind learners of upcoming due dates, and address any recurring issues.

This example gives learners guidance on how to keep up with the course schedule and encourages contributions to the discussions. You may want to send out more than one message while the course is running. You can use this template as a starting point for your own messages; search for the values enclosed by {braces} and replace them with information for your course. In addition, check that you are using *keywords* appropriately.

Subject: {course name} Announcements

Dear students,

We hope that you are learning a lot in {course number}! Remember that problem set {number} is due on {date} at {time} UTC. You can always check the schedule {add link} on the Home page to plan ahead.

The contributions to the course discussions have been amazing. You'll also see on the Home page that we have made several of you community TAs to thank you for your thoughtful contributions. Keep those conversations going!

We have a few additional announcements.

- * Week {number} on {subject} is now available on the Course page.
- * Problem set {number} is also available. It is due on {date} at {time} UTC.
- * Remember that the due dates for problem sets and exams are in UTC (the GMT time zone). See the current UTC time here {add link}. Please convert the times given to your own time zone!

Wishing you continued success in the course,

{name} and the {course number} staff

Mid-Course Event

Before an exam or other significant course event, messages can provide practical information about the exam, communicate expectations regarding conduct, and also encourage learners to continue working toward course completion. This example lets learners know:

- How long they have to complete the exam, and when they can see answers to questions.
- How to communicate any errors or other issues found during the exam to the course staff.
- Whether the course discussions will be open or closed during the exam. (In the example that follows, the discussions will remain **open**.)
- What constitutes an honor code violation.
- What technical limitations, if any, are imposed by external tools such as graders.

Be sure to search for the values enclosed by {braces} and replace them with information for your course. In addition, check that you are using *keywords* appropriately.

Subject: {course number} Exam Info

Hello %%USER_FULLNAME%%,

Great job working through week {number}! As you know, the {course number} exam is next week. If you missed a problem set, you can still earn a certificate. Each problem set is worth only {number}% of the overall grade, but this exam is worth {number}%.

Please read this important information about the exam before you begin taking it.

- * The exam starts on {date} at {time} UTC and must be finished by {date} at {time} UTC. Plan your schedule accordingly.
- * Be sure that you know what time the UTC deadline is in your time zone. See the current UTC time {add link}. No extensions will be given.
- * The exam is not timed. You can start, stop, and come back to it until the deadline.
- * Each exam question allows only one answer submission. If you accidentally click "Check", that problem cannot be reset for you.
- * The exam covers everything (video lectures, reading, and problem sets) from weeks {number}-{number}. If you missed any of these materials, you will want to review them before you take the exam.
- * You can use the textbook and the Internet to clarify your knowledge of exam topics, as long as you are not deliberately looking up answers to exam questions.
- * Course discussions will remain open during the exam, but anyone who posts an answer to an exam question will be violating the honor code and risk being removed from the class, forfeiting the certificate.
- * If you need to alert the staff to an issue with the exam while the exam is open, add a post to the General discussion topic and include [EXAM] in the subject line.
- * Check the Home page periodically. It is the fastest way the staff has to communicate any delays, corrections, or changes.

Good luck!

{name} and the {course number} staff

Technical Issue

In the event of an unanticipated system failure, a message can both alert learners to the problem and reassure them that the issue is either resolved or being addressed. The message can also provide information about any changes made to the course as a result.

Technical issues can arise during a course for many different reasons, so this example is likely to need revision to apply to an issue that you encounter. Keep in mind that to reassure the learners who are affected by the problem, the message should have a positive tone, and calmly and briefly identify the problem, the status of its solution, and any after effects.

Dear students,

We've encountered a technical problem with {video, assignment, etc. name}.
{We are working to resolve it now. / This issue has been fixed.}

As a result of this issue, we have {extended the deadline **for** / rescored} this assignment so that it will **not** affect your grade.

Thanks **for** your patience, **and** we look forward to continuing the course **with**

you.

{name} **and** the {course number} staff

Course Farewell and Certificates

In the last few days before your course ends, a message can direct learners to a course survey, answer questions about certificates, and provide information about future access to course materials. Be sure to replace values enclosed by {braces} with information for your course.

Subject: {course number} Final Remarks

Dear %%USER_FULLNAME%%,

Thank you for making %%COURSE_DISPLAY_NAME%% so much fun these last few months! We had a great time getting to know you through the course discussions. We appreciate the effort that you put into this course, and we hope that you enjoyed learning {subject} through edX. With or without a certificate, you should be proud of your accomplishments.

- * Please take a few minutes to answer the exit survey, now available on the Course page. We will use your responses to improve the course in the future.
- * If you qualify for a certificate (overall score {number}% or higher), the edX dashboard will include a link to your certificate in the near future. While you may see the link in a few days, it can take up to two weeks for edX to generate all of the course certificates.
- * As an enrolled student, you will have access to the lecture videos even after the course ends. Assessments will remain, but you will no longer be able to submit answers to any problem sets or exams with due dates.
- * The {course number} discussions close on {date} at {time} UTC. You will not be able to add to the discussions after that time, but you will be able to continue viewing all of the conversations that took place during the course.

We hope that you share what you learned in {course number} with your colleagues, friends, and family.

Good luck on the final exam and beyond!

{name} and the {course number} staff

New Course Run Announcement

When you prepare a course for a new run, you can use the bulk email feature in its previous run (or runs) to inform an engaged and knowledgeable audience: your former learners. Announcing a new run to learners of an earlier run gives you the opportunity to highlight key aspects of the course, such as the quality and variety of its discussions, or the global interest and relevance of the subject, as demonstrated by past enrollment. You can also reveal new features or content that have been added to the new course run. By emphasizing the value of the course, you get people thinking and talking about their experiences, build excitement, and encourage re-enrollment.

This message template offers learners who did not complete the course, or who did not previously choose the verified certificate track, the opportunity to do so. It also invites learners to share the course with colleagues and friends.

When preparing a message from this template, search for values enclosed by {braces} and replace them with information that applies to your course.

```
Subject: Announcing a new run of {course name}

Hello {course number} learners,

The next run of {course number} {course name} begins on {date}! We are glad
to share this news with you, the students who made the earlier run{s} of
{course number} so successful.

{Success story from the previous run.}

{New content or features for the upcoming run.}

Perhaps you want to share the {course name} experience with a friend or
colleague, earn an ID-verified certificate of achievement, or work through
course content that you weren't able to complete before. When {course number}
is offered in {time frame}, we welcome you to join the community of learners
again.

To learn more and to enroll, visit the {course name} page {add link}.

We hope to see you in the course,

The {course number} Staff
```

15.4 Enrollment

Learners can enroll themselves in a course during its defined enrollment period.

For a course running on [edx.org](#), enrollment is publicly available to anyone who registers an edX account. For other courses, such as those on [edx Edge](#), enrollment is limited to learners who know the course URL and learners you explicitly enroll.

The course creator and course team members with the Staff and Admin roles can enroll learners in a course. These course team members can also unenroll learners.

- [*Registration and Enrollment*](#)
- [*Options for Enrolling Learners in a Course*](#)
- [*Enroll Learners in a Course*](#)
- [*Report Learners Not Yet Enrolled*](#)
- [*Unenroll Learners from a Course*](#)

Data about course enrollment is available from edX Insights. You can access Insights for your course from the LMS: after you select **Instructor** to access the instructor dashboard, follow the link in the banner at the top of each page. For more information, see [Using edX Insights](#).

15.4.1 Registration and Enrollment

Before a learner can enroll in a course, he or she must complete these steps.

1. Register a user account, which includes supplying a valid email address, on www.edx.org, edge.edx.org, or your implementation of the edX platform. Each platform requires a separate user account.
2. Activate the registered account by following the emailed instructions.

As long as the course enrollment end date has not passed, learners who have registered and activated user accounts can enroll themselves in www.edx.org courses, or can enroll in other courses if they know the URL.

Course creators, Admins, and Staff, however, can enroll learners in a course either before or after the learners register their user accounts.

Important: Course team members are not automatically enrolled in courses, although they can access content in Studio, the LMS, and Insights. To work on a course, every course team member must register, activate a user account, and enroll in the course.

15.4.2 Options for Enrolling Learners in a Course

You enroll learners, and other course team members, in your course by supplying their email addresses. After the enrollment end date for a course learners can no longer enroll themselves. However, you can still explicitly enroll learners.

Note: When you enroll learners in a course, all learners are automatically enrolled in the audit enrollment track. For more information about course enrollment tracks, see [enrollment track](#).

When you enroll people in a course, you have the following options.

- **Auto Enroll.** When you choose this option, the people who you enroll do not need to complete an explicit course enrollment step. Of the list of email addresses that you supply, those that correspond to a registered user account are immediately enrolled in the course, and your course displays on the **Current Courses** dashboard for those users on log in. Email addresses on the list that do not match a registered user account are enrolled as soon as that account is registered and activated.

You can track the enrollment status of the learners who you auto enroll. For more information, see [Report Learners Not Yet Enrolled](#).

If you do not select **Auto Enroll**, the people who you enroll must also actively locate your course and enroll themselves in it. These learners see the course on their dashboards after they have done so.

- **Notify learners by email.** When you choose this option, an email message is automatically sent to each of the email addresses that you supply. The message includes the name of the course and, for learners who are not already enrolled, a reminder to use that same email address to enroll.

15.4.3 Enroll Learners in a Course

To enroll learners or course team members, follow these steps.

1. View the live version of your course.
2. Select **Instructor**, and then select **Membership**.

3. In the **Batch Enrollment** section of the page, enter the username or email address of the learner, or enter multiple names or addresses separated by commas or new lines.

You can copy and paste data from a CSV file of email addresses. However, note that this feature is better suited to courses with smaller enrollments, rather than courses with massive enrollments.

4. For **Role of the users being enrolled**, select the role of the learner.

- If the learner is a member of the course staff, select **Partner**.
- If the learner is not a member of the course staff, select **Learner**.

Note: All of the users that you enroll at one time must have the same role. If you have some users who are partners and others who are learners, you must complete two batch enrollments.

5. In the **Enter the reason why the students are to be manually enrolled or unenrolled** field, enter a specific, detailed reason why you want to enroll these learners.
6. To streamline the course enrollment process, leave **Auto Enroll** selected.
7. To send learners an email message, leave **Notify students by email** selected.
8. Select **Enroll**.

You can view or download a list of the people who are enrolled in the course. For more information, see [Learner Data](#).

Note: When you enroll learners in a course, all learners are automatically enrolled in the audit enrollment track. For more information about course enrollment tracks, see [enrollment track](#).

15.4.4 Report Learners Not Yet Enrolled

After you enroll learners in a course using the **Auto Enroll** option, any learner who does not yet have a user account must register and activate an account to complete the enrollment process. In addition, the learner must register the account using the same email address that was used for auto enrollment. You can download a report of auto enrolled email addresses that do not yet correspond to an enrolled learner.

To download this report, follow these steps.

1. View the live version of your course.
2. Select **Instructor**, and then select **Data Download**.
3. In the **Reports** section of the page, select **Download a CSV of learners who can enroll**.

A status message indicates that report generation is in progress. This process can take some time to complete, but you can navigate away from this page and do other work while it runs.

To track the progress of the report process, reload the page in your browser and scroll down to the **Pending Tasks** section.

4. To open or save the report, select the `{org}_{course_id}_may_enroll_info_{date}.csv` file name at the bottom of the page.

15.4.5 Unenroll Learners from a Course

You can remove learners from a course by unenrolling them. To prevent learners from re-enrolling, course enrollment must also be closed. You use Studio to set the **Enrollment End Date** for the course to a date in the past. For more

information, see [Scheduling a Course Run](#).

Note: Unenrollment does not delete data for a learner. An unenrolled learner's state remains in the database and is reinstated if the learner does re-enroll.

To unenroll learners, you supply the email addresses of enrolled learners.

1. View the live version of your course.
2. Select **Membership**.
3. In the **Batch Enrollment** section of the page, enter a username or an email address, or multiple names or addresses separated by commas or new lines.
4. In the **Enter the reason why the students are to be manually enrolled or unenrolled** field, enter a specific, detailed reason why you want to unenroll these learners.
5. To send learners an email message, leave **Notify students by email** selected.

Note: The **Auto Enroll** option has no effect when you select **Unenroll**.

6. Select **Unenroll**. The course is no longer listed on the learners' **Current Courses** dashboards, and the learners can no longer access the course content or contribute to discussions or the wiki.

15.5 Staff Debug Info

The edX system keeps track of learners' progress through a course – recording when the learner watches videos, responds to problems, and so on. If you are a member of a course team, some of that data is visible to you for debugging purposes. Under every problem is a **Staff Debug Info** button: selecting this button opens a window with information about the problem.

None of this information should be necessary for day-to-day usage of edX, but for the sake of clarity, some of these fields are documented here.

is_released Indicates whether the problem is visible to learners.

location An internal unique identifier that corresponds to this problem.

If you are having trouble with a problem, and need assistance from the edX support team, including this value will make it easier for them to track down the issue you are having with the problem.

markdown The text of the problem, in Markdown format. This is often written using Studio.

display_name The name of the problem, as shown to the learner.

max_attempts The maximum number of times that a learner can attempt to answer the problem correctly.

attempts The number of times that the currently logged in learner has attempted to answer the problem correctly, so far. Every time this learner attempts to answer this question, this number will go up, until it reaches **max_attempts**.

parent An internal unique identifier that corresponds to the unit that contains this problem.

CHAPTER 16

Managing Discussions

Course discussions foster interaction among learners and between learners and the course team. You can set up different topics to guide these interactions when you create your course, and then run and moderate discussions throughout the course to encourage participation and develop course community. Discussions are also excellent sources of feedback and ideas for future courses or course runs.

Use the topics in this section to learn about managing course discussions, including creating discussion topics, running discussions in a live course, choosing to divide topics based on learner groups, building a team of discussion moderators, and moderating discussions.

Note: Some features of discussions, especially moderation features, are not available when discussions are accessed in the edX mobile app. For information about the differences between discussions on the edx.org site and in the mobile app, see *Discussions in the edX Mobile App*.

16.1 Creating Course Discussions

Discussions in an edX course include both course-wide topics of interest to all learners (such as “Feedback”, “Troubleshooting”, or “Technical Help”) as well as content-specific topics that you add to course units as discussion components. You create both types of discussion topics in Studio.

For information about creating discussion topics, see the following sections.

- *Create Course-Wide Discussion Topics*
- *Create Content-Specific Discussion Topics*
- *Understanding When Learners Can See Discussion Topics*
- *Allowing Learners to Make Anonymous Discussion Posts*
- *Discussions in the edX Mobile App*

For information about creating discussions in which learners in a group such as a cohort or in a particular enrollment track only interact with posts from other learners in the same group, see [About Divided Discussion Topics](#).

For information about running and moderating course discussions, see [Running Course Discussions](#) and [Moderating Discussions](#).

16.1.1 Create Course-Wide Discussion Topics

All courses include a page named **Discussion**. When you create a course, a course-wide discussion topic named “General” is already included by default.

You can add additional course-wide discussion topics to guide how learners share and find information during your course. Such course-wide topics might include Introduction and Announcements, Feedback, or Troubleshooting. Discussions in these topics can begin as soon as your course is available.

Note: Make sure each discussion topic in your course has a unique name, whether it is a course-wide topic or a content-specific discussion topic that you add as a discussion component. If different discussion topics share the same name, learners might be confused as to which discussion topic they are participating in. For example, do not add a content-specific discussion topic named “General”, because a course-wide discussion topic named “General” already exists in every course.

To create a course-wide discussion topic, follow these steps.

1. Open your course in Studio.
2. Select **Settings**, then **Advanced Settings**.
3. Scroll down to the **Discussion Topic Mapping** policy key. By default, its value looks like this.

```
{  
    "General": {  
        "id": "course"  
    }  
}
```

4. Copy the three lines provided for the “General” topic and paste them above the closing brace character ()).

```
{  
    "General": {  
        "id": "course"  
    }  
    "General": {  
        "id": "course"  
    }  
}
```

5. Replace the second “General” with the quoted name of your new topic. For example, name the new topic “Questions about the Course”.

```
{  
    "General": {  
        "id": "course"  
    }  
    "Questions about the Course": {  
        "id": "course"  
    }  
}
```

6. Change the value for the second “id” to a unique identifier. For example, append a reference to the name of the topic.

```
{  
    "General": {  
        "id": "course"  
    }  
    "Questions about the Course": {  
        "id": "course_q"  
    }  
}
```

Note: In discussion topic IDs, you can use only alphanumeric characters and these special characters: underscore, hyphen, and period.

7. Add a comma after the first closing brace (},).

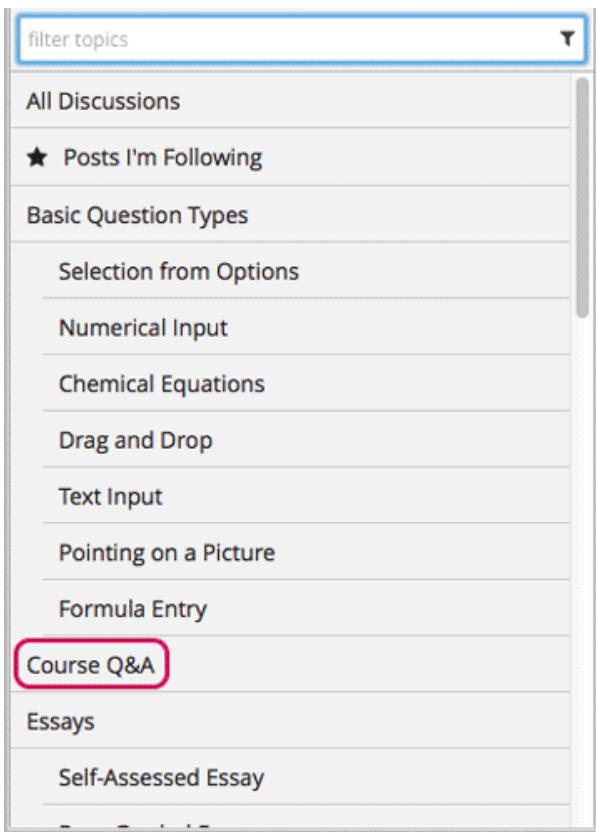
```
{  
    "General": {  
        "id": "course"  
    },  
    "Questions about the Course": {  
        "id": "course_q"  
    }  
}
```

8. Select **Save Changes**.

Studio checks the syntax of your entry and reformats your entry to add line feeds and indentation.

9. Scroll back to the **Discussion Topic Mapping** field to verify that your entry was saved as you expect. Entries that do not contain all of the required punctuation characters revert to the previous value when you save, and no warning is presented.

When learners select the **Discussion** page for your course, the drop-down Discussion list now includes the topic you added.



Note: To make a particular course-wide discussion topic the default topic when learners add new posts on the **Discussion** page, add a “default” attribute with a value of `true` to the topic’s definition.

```
{  
    "General": {  
        "id": "course"  
    },  
    "Questions about the Course": {  
        "id": "course_q",  
        "default": true  
    }  
}
```

Note: In courses that use cohorts, the course-wide discussion topics that you add are unified. All posts can be read and responded to by every learner, regardless of the cohort that they belong to. You can optionally configure these topics to be divided by cohort. For more information, see [Specify Which Course-Wide Discussion Topics are Divided](#).

16.1.2 Create Content-Specific Discussion Topics

To create a content-specific discussion topic, you add a discussion component to a unit. Typically, you do this while you are designing and creating your course in Studio. Follow the instructions in [Working with Discussion Components](#). The result is a discussion topic associated with a unit and its content. Learners can access content-specific topics both in the course unit and on the **Discussion** page.

Warning: Follow the recommended steps to add discussion components. Do not create discussion topics by using the **Duplicate** button in Studio, and do not reference the same discussion ID in more than one place in your course. Duplicated discussion components result in discussion topics that contain the same conversations, even if learners post in different discussion topics.

For information about the visibility of content-specific discussion topics, see [Understanding When Learners Can See Discussion Topics](#).

Note: In courses with cohorts enabled, when you add discussion components to units in Studio, these discussion topics are by default unified. All learners in the course can see and respond to posts from all other learners. You can change content-specific discussion topics to be divided, so that only members of the same group can see and respond to each other's posts. For information, see [Content-Specific Discussion Topics and Groups](#).

16.1.3 Understanding When Learners Can See Discussion Topics

The names that you specify as the category and subcategory names for discussion components are not visible on the **Discussion** page in the LMS until after the course has started and the unit is released.

However, “seed” posts that you create in content-specific discussion topics before a course starts, or before the unit is released, are immediately visible on the **Discussion** page, even though the containing category or subcategory names are not visible. EdX recommends that you do not create posts in content-specific discussion topics before a unit is released. For more information about release dates and the visibility of components, see [Controlling Content Visibility and Access](#).

In contrast, *course-wide discussion topics* that you create on the **Advanced Settings** page in Studio, including the default “General” discussion topic, are immediately visible, regardless of whether the course has started. They are not associated with any particular section or subsection of the course, and are not subject to release dates.

16.1.4 Allowing Learners to Make Anonymous Discussion Posts

By default, when learners participate in a discussion, their usernames are visible in the discussion. You can allow learners to make discussion posts that are anonymous to their peers: their usernames are not visible to other learners. Their usernames will still be visible to course staff.

To allow anonymous discussion posts in your course, follow these steps.

1. In Studio, select **Settings**, then select **Advanced Settings**.
2. Locate the **Allow Anonymous Discussion Posts to Peers** field. The default value is `false`.
3. Change the value of the setting to `true`.
4. Select **Save Changes**.

Learners can now create discussion posts in your course that are anonymous to other learners.

Note: The **Advanced Settings** page in Studio includes another field named **Allow Anonymous Discussion Posts**. Setting the value of that field to `true` enables learners to create discussion posts that are anonymous to course staff, as well as to other learners. As a best practice, edX recommends that you do not set this field to `true`.

16.1.5 Discussions in the edX Mobile App

Learners can participate in course discussions using the edX mobile app as they do on the edX site, but there are some differences in the actions that moderators can take in discussions using the mobile app. To perform moderation or administrative tasks for your course discussions, you need to work in a web browser.

The following actions are not supported on the edX mobile apps.

- Pinning posts
- Marking responses to question posts as answers
- Endorsing responses to discussion posts
- Closing posts

16.2 Running Course Discussions

On an ongoing basis, the members of your *discussion team* run the course discussion by adding posts and responses, marking answers as correct, and guiding learner messages into pertinent threads. The information and suggested techniques in this section can help you to make discussions in your course successful.

For information about moderating discussions, see *Moderating Discussions* and *Guidance for Discussion Moderators*.

- *Understanding the Elements of a Discussion*
- *Using Naming Conventions for Discussion Topics*
- *Seeding Discussion Topics*
- *Minimizing Thread Proliferation*
- *Closing Discussions*

16.2.1 Understanding the Elements of a Discussion

Learners and the course team use course discussions to share ideas, exchange views, consider different viewpoints, and ask questions. In course discussions there are three hierarchical levels of interaction.

- A post is the first level of interaction. A post opens a new subject. Posts can be made as questions, to solicit a concrete answer, or as discussions, to start a conversation. When participants add a post, they must choose an existing topic to associate it with, and decide whether to add it as a **Question** or as a **Discussion**.
- A response is the second level of interaction. A response is a reply made directly to a post to provide a solution or continue the conversation.
- A comment is the third level of interaction. A comment is often a clarification or side note made to a specific response, rather than to the post as a whole.

The dialog created by a post, its responses, and the comments on those responses is sometimes called a thread. Discussion threads are saved as part of the course history.

For information about participating in discussions, see the *Participating in Course Discussions* section in the *EdX Learner's Guide*. Consider referring learners in your courses to that section, which describes the structure and features of edX course discussions, and provides useful information to help learners make the most of their participation in course discussions.

16.2.2 Using Naming Conventions for Discussion Topics

To identify certain types of messages and make them easier to find, you can define a set of standard tags to include in the subject of a post or in the body of a response or comment. Examples follow.

- Use “[OFFICIAL]” at the start of announcements about course details or changes.
- Provide information about corrections in course assignments with a subject that begins “[CORRECTION]” or “[ERRORS]”.
- Ask learners to use “[STAFF]” in the subject of each post that needs the attention of a course team member.

Both the discussion team and your learners can use tags like these to search the discussions more effectively.

When a post is created its type must be selected: either “question” or “discussion”. Members of the discussion team should be thoughtful when selecting the type for their posts, and encourage learners to do the same. For more information, see *Find Questions and Discussions*.

16.2.3 Seeding Discussion Topics

To help learners learn how to get the most out of course discussions, and find the best discussion topic to use for their questions and conversations, you can seed discussion topics in course-wide discussion topics before the course starts.

Some examples follow.

- In the “General” topic (which is included in every course by default), add an [INTRO] post to initiate a thread for learner and course team introductions.
- For each course-wide discussion topic that you create, add an initial post to describe the way you intend that discussion to be used. In addition to providing guidance, these initial messages can act as models for learners to follow when they create their own posts.

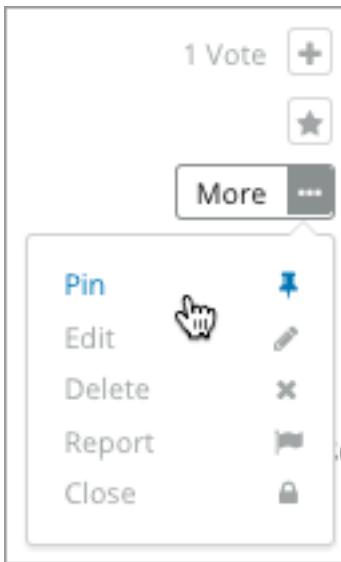
EdX strongly recommends that you do not create seed posts in content-specific discussion topics before the course starts or before the containing unit is released. The category and subcategory names for content-specific discussion topics are subject to the release visibility of their containing unit, and are not visible until the unit is released. For more details, see *Understanding When Learners Can See Discussion Topics*.

16.2.4 Minimizing Thread Proliferation

To encourage longer, threaded discussions rather than many similar, separate posts, the discussion team can use the following techniques. However, be aware that very long threads (with more than 200 responses and comments) can be difficult to read, and might result in an unsatisfactory experience in the discussion.

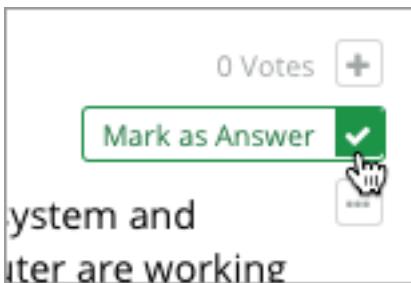
Note: You can only pin or close posts and mark questions as answered when you work in a web browser. You cannot complete these activities when you work in the edX mobile app.

- Pin posts. Pinning a post makes it appear at the top of the list of posts in the discussion navigation pane on the **Discussion** page. As a result, it is more likely that learners will see and respond to pinned posts. You can write your own post and then pin it, or pin a post by any author. Select the “More” icon and then **Pin**.

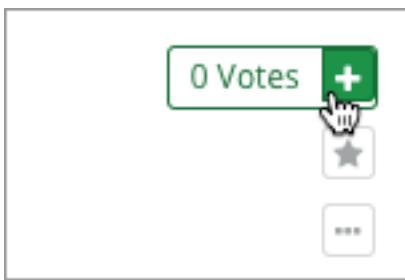


- Mark responses as answered or endorsed. Depending on whether a post is a question or a discussion, you use the same option to mark a response either as the answer to the posted question, or to endorse a response. Marking a question as answered makes it easier for learners to find answers to already asked questions, rather than ask the same question again. Endorsing a response confirms that it adds value to a discussion.

To mark a response as answered or endorsed, select the “check mark” icon. You cannot mark your own responses as answers or as endorsed.



- Vote for posts or responses. Learners can sort discussions by posts with the most votes, so posts and responses with many votes are more likely to be read and responded to. Select the “plus” icon for the response. You cannot vote for your own posts.



- Close posts. You can respond to a redundant post by (optionally) pasting in a link to the post that you prefer learners to contribute to, and prevent further interaction by closing the post. Select the “More” icon and then **Close**.
- Provide post/response/comment guidelines. In a pinned course-wide topic, you can provide learners with guidelines for participating in discussions, including when to start a new thread by adding a post instead of responding to an existing post, or commenting on a response.

16.2.5 Closing Discussions

You can close the discussions for your course so that learners cannot add messages to topics. Course discussions can be closed temporarily, such as during an exam period, or permanently, such as when a course ends.

Note: When you close discussions, make sure you communicate with learners in your course to let them know why they cannot contribute to discussions, and the dates that discussions are affected. You can post a course update to the **Course** page as well as add a pinned information post to a course-wide discussion topic.

When you close the discussions for a course, all discussion topics in course units and all course-wide topics are affected.

- Existing discussion contributions remain viewable.
- Learners cannot add posts, respond to posts, or comment on responses. However, learners can continue to vote on existing threads, follow threads, or report messages for misuse.
- Course team members who have any of the Staff, Admin, Discussion Admin, Discussion Moderator, Community TA, or Group Community TA roles are not affected when you close the discussions for a course. Users with these roles can continue to add to discussions.

Specify When Discussions Are Closed

Note: You can only close discussions when you work in a web browser. You cannot close discussions when you work in an edX mobile app.

To define when discussions are closed to new contributions and when they reopen, follow these steps.

1. Open your course in Studio.
2. Select **Settings**, and then select **Advanced Settings**.
3. Locate the **Discussion Blackout Dates** field.
4. If the **Discussion Blackout Dates** field is empty, place your cursor between the brackets ([]).
If the field already contains one or more blackout dates, place your cursor before the final bracket (]).
5. Enter a pair of start and end dates for the time period during which you want discussions to be closed, in the following format.

["YYYY-MM-DDTHH:MM", "YYYY-MM-DDTHH:MM"]

Note: To close the course discussions permanently, specify an end date and time far in the future.

- Within each date-time value, separate the date from the time with an uppercase letter “T”.
- Enclose each date-time value in double quotation marks.
- Separate the start date-time from end date-time with a comma and a space.
- Enclose each pair of start and end dates in square brackets.

For example, to close course discussions temporarily for a final exam period from July 22, 2017 to July 25, 2017, you enter this pair of start and end dates.

["2017-07-22T08:00", "2017-07-25T18:00"]

To close course discussions permanently on August 9, 2017 after the temporary exam period closure, you add an additional pair of start and end dates.

```
[ "2017-07-22T08:00", "2017-07-25T18:00"], [ "2017-08-09T00:00",  
"2099-08-09T00:00"]
```

You enter these values between an additional pair of square brackets which are supplied for you in Studio.

6. Select **Save Changes**.

Studio checks the syntax of your entry and reformats your entry to add line feeds and indentation. A message lets you know whether your changes were saved successfully.

For examples of email messages that you can send to let learners know when the course discussions are closed (or open), see [Example Messages to Learners](#).

```
[ "YYYY-MM-DDTHH:MM", "YYYY-MM-DDTHH:MM"]
```

Note: The dates and times that you enter are in Coordinated Universal Time (UTC), not in your local time zone. You might want to verify that you have specified the times that you intend by using a time zone converter.

16.3 About Divided Discussion Topics

This section provides information about setting up discussions that are divided by learner groups (such as cohorts or enrollment tracks) within your course.

- [*What Are Divided Discussions?*](#)
- [*Example: Dividing Discussion Topics Based on Enrollment Track*](#)
- [*Setting Up Divided Discussions*](#)
- [*Specify The Group Type for Dividing Discussions*](#)
- [*Specify Which Course-Wide Discussion Topics are Divided*](#)
- [*Content-Specific Discussion Topics and Groups*](#)
- [*Specify that All Content-Specific Discussion Topics Are Divided*](#)
- [*Specify That Some Content-Specific Discussion Topics are Divided*](#)

For overview information about discussions in a course, see [Creating Course Discussions](#).

For more information about creating differentiated course content for learners in different groups, see [Offering Different Content to Different Learner Groups](#).

16.3.1 What Are Divided Discussions?

With divided discussions, discussion topics are visible to all learners, but the posts, responses, and comments within these topics are divided so that learners participate in the discussion only with other members of the same group (either the same cohort or the same enrollment track).

Note: You can only divide discussions by one type of group (either cohorts or enrollment tracks), even if your course uses cohorts and also has multiple enrollment tracks.

For example, you have two enrollment tracks in your course (“Free” and “Certificate”). If you divide discussions based on enrollment track groups, and specify that a course-wide discussion topic called “Assignments” is divided, then although all learners see the topic, learners in the “Free” track interact only with posts, responses, and comments from other learners in the “Free” track, and learners in the “Certificate” track interact only with posts, responses, and comments from learners in the “Certificate” track.

Discussion topics that are not divided are unified, meaning that all learners in the course can see and respond to posts, responses, and comments from any other learner in the course.

Best Practices for Divided Discussions

If you divide discussions, a good practice is to use a naming convention for discussion topics, so that learners clearly understand the audience for a discussion topic before they add posts to that topic. For information about naming conventions, see [Apply Naming Conventions to Discussion Topics](#).

You can also appoint learners as Community TAs or Group Community TAs to help you to moderate course discussions. You might use Group Community TAs if the content of discussion topics by one group should not be shared with another group. Group Community TAs are themselves members of groups that you use in your course (such as cohorts or enrollment tracks). As discussion moderators, they can only see and respond to posts by other members of their own group. For information, see [Assigning Discussion Moderation Roles](#).

For more information about managing discussions, see [Managing Divided Discussion Topics](#) and [Running Course Discussions](#).

Note: Another method of providing different discussion experiences for learners in different groups in your course is to use the access settings of discussion components. For example, you can add multiple discussion components and use each component’s access settings to restrict access to each discussion component to a specific group of learners. With this method, you are not limited to choosing the same single group type by which to divide all discussions. For more information, see [Setting Up Divided Discussions](#).

16.3.2 Example: Dividing Discussion Topics Based on Enrollment Track

In this example, you are developing a course that has two enrollment tracks: “Free” and “Certificate”. You plan to create differentiated content based on enrollment track, so that learners in each track have a complete course experience, but have different assignments and projects.

You will need to decide whether any of the [course-wide discussion topics](#) and [content-specific discussion topics](#) should be divided based on enrollment track.

Course-Wide Discussion Topics

As you develop your course, you add three new course-wide discussion topics, so that in addition to the default “General” topic, you have a total of four course-wide discussion topics.

- General
- Course Announcements
- Assignment FAQs

- Final Project Ideas

In the “General” and “Course Announcement” topics, you and other course team members intend to add posts that are relevant for all learners in your course, regardless of what enrollment track they are in. You will not divide these topics, because discussions in these topics are appropriate for a unified learner audience.

However, you will divide the “Assignment FAQs” and “Final Project Ideas” topics based on enrollment track, because the assignments and final projects that learners experience will differ based on whether they are enrolled in the “Free” track or the “Certificate” track.

Although all learners see course-wide discussion topics called “Assignment FAQs” and “Final Project Ideas”, discussions within these topics are divided. Learners in the “Free” track only interact in discussions with other “Free” track learners, and learners in the “Certificate” track only interact in discussions with other “Certificate” learners.

Content-Specific Discussion Topics

You decide that content-specific discussion topics within the course should not be divided. Instead, because learners in each enrollment track are receiving different content, you will use the access settings at the component level to restrict access to each discussion component to the group of learners who can access the accompanying content.

Example Implementation

You implement your decisions by completing the following tasks.

- In the **Discussions** tab on the instructor dashboard in the LMS, you specify that you want to use enrollment tracks as the group type for dividing discussions.
- After you make your group type selection, lists of the course-wide and content-specific discussion topics appear on the **Discussions** page.
- Under **Course-Wide Discussion Topics** you select the checkboxes next to the “Assignment FAQs” and “Final Project Ideas” topics, and leave the others unselected, then click **Save** for that section.
- In Studio, in each unit where you have created differentiated content for learners in each enrollment track, you add two discussion components. You use the component access settings to make one component available only to learners in the “Free” enrollment track, and the other component available only to learners in the “Certificate” enrollment track.
- You test the course to make sure that learners in each track see the intended content, using the “View As” options in the LMS to view the content first as a learner in the “Free” enrollment track and then as a learner in the “Certificate” enrollment track.

16.3.3 Setting Up Divided Discussions

Note: You must set up divided discussions before your course starts. You cannot divide discussions after the course start date.

The group type that you choose for dividing discussions is used to divide all discussion topics in the course, both course-wide and content-specific.

By default, all *course-wide discussion topics* and *content-specific discussion topics* are unified: all learners can interact with all posts, responses, and comments. You can change discussion topics of either type to be divided or unified on the instructor dashboard in the LMS.

Note: If your course has both cohorts and multiple enrollment tracks, you can divide discussions by either cohort or enrollment track. You cannot divide discussions by more than one group type.

Content-specific discussion topics are divided by default in courses that meet all of the following conditions.

- The course started prior to April 10, 2017.
 - The course has cohorts enabled.
 - The course has “cohorts” selected as the type of group by which discussions are divided.
-

Warning: If you change settings of discussion topics in a live course after learners have begun reading and contributing to discussion posts, you are changing their course experience. Learners might see posts that were previously not visible to them, or they might no longer see posts that were previously available to all learners.

For information about settings for discussion topics, see the following topics.

16.3.4 Specify The Group Type for Dividing Discussions

Note: You can divide discussions by only one group type, even if your course uses cohorts and also has multiple enrollment tracks.

The group type that you choose for dividing discussions is used to divide all discussion topics in the course, both course-wide and content-specific.

To specify the group type for dividing discussions, follow these steps.

1. In the LMS, select **Instructor**, then select **Discussions**.

Note: The **Discussions** tab is available only if you have enabled cohorts or have multiple enrollment tracks in your course.

2. Under **Specify whether discussion topics are divided**, select the option to use for dividing discussion topics. You only see options that are applicable for your course. For example, if cohorts are not enabled in your course, you do not have an option to divide discussions based on cohorts. If you do not have more than one enrollment track in your course, you do not have an option to divide discussions based on enrollment track.

Discussions

Specify whether discussion topics are divided

<input type="radio"/> Not divided Discussions are unified; all learners interact with posts from other learners, regardless of the group they are in.	<input checked="" type="radio"/> Enrollment Tracks Use enrollment tracks as the basis for dividing discussions. All learners, regardless of their enrollment track, see the same discussion topics, but within divided topics, only learners who are in the same enrollment track see and respond to each others' posts.	<input type="radio"/> Cohorts Use cohorts as the basis for dividing discussions. All learners, regardless of cohort, see the same discussion topics, but within divided topics, only members of the same cohort see and respond to each others' posts.
--	---	---

After you specify the group type for dividing discussions, you see the lists of existing course-wide discussion topics and content-specific discussion topics.

For information about specifying which course-wide topics and which content-specific topics are divided, see *Specify Which Course-Wide Discussion Topics are Divided*, *Specify that All Content-Specific Discussion Topics Are Divided*, and *Specify That Some Content-Specific Discussion Topics are Divided*.

16.3.5 Specify Which Course-Wide Discussion Topics are Divided

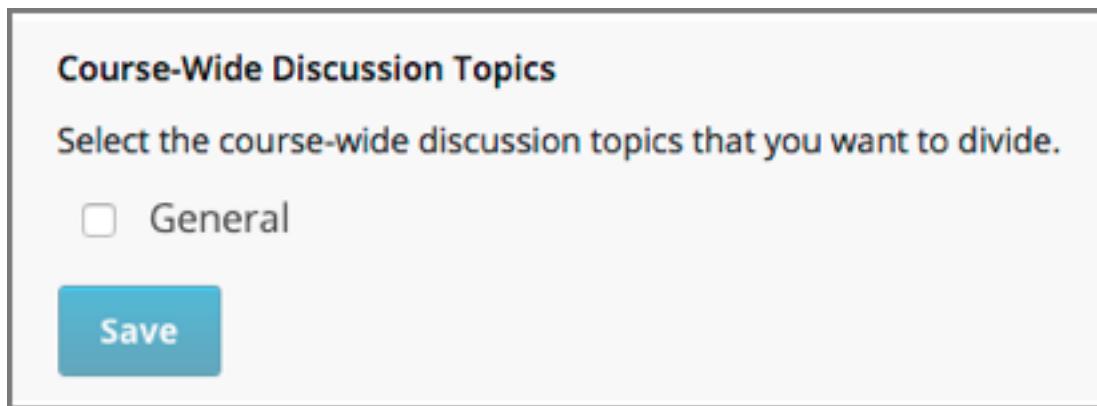
When you create *course-wide discussion topics* or *content-specific discussion topics*, they are by default unified. All learners in the course can see and respond to posts from all other learners.

After you have specified the group type for dividing discussions, you can specify which of your discussion topics are divided.

Warning: If you make changes to discussion division settings in a running course, be aware that learners will be affected by your changes.

To specify that one or more discussion topics are divided, follow these steps.

1. In the LMS, select **Instructor**, then select **Discussions**.
2. Under the section for **Course-Wide Discussion Topics** select the checkbox next to each course-wide discussion topic that you want to divide. Clear the checkbox next to each course-wide discussion topic that you want to make unified.



3. Select **Save** for that section.

The list of course-wide discussion topics is updated to show which topics are divided, and which are unified.

For information about dividing content-specific discussions, see *Specify that All Content-Specific Discussion Topics Are Divided* and *Specify That Some Content-Specific Discussion Topics are Divided*.

For information about managing discussions that are divided, see *Managing Divided Discussion Topics*.

16.3.6 Content-Specific Discussion Topics and Groups

When you *create content-specific discussion topics* by adding discussion components to units in Studio, these discussion topics are by default unified. All learners in the course can see and respond to posts from all other learners. You can change content-specific discussion topics to be divided, so that only members of the same group can see and respond to each other's posts.

If you want all content-specific discussion topics that you add in your course to be always divided, follow the steps in *Specify that All Content-Specific Discussion Topics Are Divided*.

If you want only some content-specific discussion topics to be divided, following the steps in the topic [Specify That Some Content-Specific Discussion Topics are Divided](#).

16.3.7 Specify that All Content-Specific Discussion Topics Are Divided

When you first [add content-specific topics](#) in your course, by default they are unified.

If you want all content-specific discussion topics in your course to be divided, follow these steps.

Warning: If you make changes to discussion division settings in a running course, be aware that learners will be affected by your changes.

1. In the LMS, select **Instructor**, then select **Discussions**.

In the **Content-Specific Discussion Topics** section the **Divide the selected content-specific discussion topics** option is selected by default. Content-specific topics that exist are listed, but none of them should be selected, indicating that these topics are not divided.

2. If it is not already selected, select **Always divide content-specific discussion topics**.
3. Click **Save** at the bottom of the **Content-Specific Discussion Topics** section.

All content-specific discussion topics in the course are now divided, based on the group type that you [specified for dividing discussions](#), and you cannot change the division settings of individual content-specific discussion topics.

For information about dividing only some content-specific discussions, see [Specify That Some Content-Specific Discussion Topics are Divided](#).

For information about managing discussions that are divided, see [Managing Divided Discussion Topics](#).

16.3.8 Specify That Some Content-Specific Discussion Topics are Divided

The default division setting for content-specific discussion topics is that they are unified. The **Divide the selected content-specific discussion topics** option is selected by default. Content-specific topics that exist are listed, but none of them should be selected, indicating that these topics are not divided. On this setting, content-specific discussion topics are unified when you first [add them](#) in your course.

To specify that only some of your content-specific discussion topics are divided, you change the division setting for content-specific discussion topics and then explicitly select only the topics that you want to divide.

Warning: If you change the setting from **Always divide content-specific discussion topics** to **Divide the selected content-specific discussion topics**, all content-specific discussion topics are unified, unless you explicitly specify which discussion topics are divided before saving your changes. This means that any posts that were previously divided are now shared by all learners in your course.

To specify that only some content-specific discussion topics in your course are divided, follow these steps.

Warning: If you make changes to discussion division settings in a running course, be aware that learners will be affected by your changes.

1. In the LMS, select **Instructor**, then select **Discussions**.

2. In the **Content-Specific Discussion Topics** section, if it is not already selected, select **Divide the selected content-specific discussion topics**.

Content-Specific Discussion Topics

Specify whether content-specific discussion topics are divided.

- Always divide content-specific discussion topics
- Divide the selected content-specific discussion topics
- Basic Question Types
 - Selection from Options
 - Numerical Input
 - Chemical Equations
 - Drag and Drop - **Divided**
 - Text Input - **Divided**
 - Pointing on a Picture
 - Formula Entry
- Essays
- Peer Grading - **Divided**

The list of content-specific discussion topics becomes editable.

3. Select the checkbox next to each content-specific discussion topic that you want to divide.
4. Click **Save** at the bottom of the **Content-Specific Discussion Topics** section.

The changes to your content-specific discussions are saved. The content-specific discussion topics that you selected are now divided, and learners in the group type that you specified only interact with other learners in their group. All other content-specific discussion topics are unified.

For information about always dividing content-specific discussions, see *Specify that All Content-Specific Discussion Topics Are Divided*.

For information about managing discussions that are divided, see [Managing Divided Discussion Topics](#).

16.4 Managing Divided Discussion Topics

This section provides information about managing *discussions* that are divided based on one type of group in your course, either *cohorts* or *enrollment tracks*.

For more information about divided discussions, see [About Divided Discussion Topics](#).

Note: You must set up divided discussions before your course starts. You cannot divide discussions after the course start date. For more information, see [Setting Up Divided Discussions](#).

- [Overview](#)
- [Identifying Who Can Read a Post](#)
- [Choosing the Visibility of a Post](#)
- [Viewing the Posts of a Group](#)

16.4.1 Overview

In *discussion topics* in your course, every post has an indicator of who can read it: either all learners, or only the members of a particular group. For learners, this is the only noticeable difference between discussions in courses that use divided discussions, and courses that do not have groups and do not use divided discussions.

You can share the examples in the [Read the Group Indicator in Posts](#) section with your learners. The [Participating in Course Discussions](#) section in the *EdX Learner's Guide* also provides useful information to help learners make the most of their participation in course discussions.

Course team members who have the Discussion Admin, Discussion Moderator, Community TA or Group Community TA role see the indicator of who can read each post. Team members with these roles, except for Group Community TAs, can read and contribute to every post, regardless of the group membership of the learner who posted it. Group Community TAs can moderate discussions only if the course uses divided discussions, and they can see and manage only posts that other members of their group add. Community TAs, in comparison, can read and contribute to all posts.

Note: Course team members must have the Discussion Moderator or Discussion Admin role in addition to the Staff or Admin role to be able to view posts that are divided by group. For information about assigning discussion moderation roles, see [Assigning Discussion Moderation Roles](#).

In courses where either cohorts or multiple enrollment tracks are enabled, course team members who have discussion moderation roles that are not restricted by group can also perform the following actions.

- Choose who will be able to see the posts that they add to divided topics. See [Choosing the Visibility of a Post](#).
- Filter the posts that are listed on the **Discussion** page by group. See [Viewing the Posts of a Group](#).

All of the other options and features described in the *Creating Course Discussions*, *Moderating Discussions*, and *Running Course Discussions* sections continue to be available to the discussion moderation team.

16.4.2 Identifying Who Can Read a Post

In discussion topics in your course, all posts include a group indicator above the title. This indicator appears after any learner or team member adds a post. No configuration is necessary to include this identifier, although if you use divided discussions in your course, you should use care in naming your groups, because learners see the group names in the group indicators for each post. Enrollment track groups are automatically named based on the enrollment track.

Optionally, you can name your discussion topics to make it clear to learners who their posts will be viewed by. See [Apply Naming Conventions to Discussion Topics](#).

Read the Group Indicator in Posts

Every post includes a sentence that identifies whether everyone can see and contribute to it, or only the members of a group in the course. Examples follow.

Welcome! Please introduce yourself!

discussion posted less than a minute ago by **staff** (Staff)

Say hello to other learners in this course. Tell us a bit about yourself and what your goals are for this course.

This post is visible to everyone.

Welcome, alumni!

discussion posted less than a minute ago by **staff** (Staff)

Welcome to this course! Tell us what class year you were in, and anything about yourself that you'd like to share with the other alumni in this course.

This post is visible only to Alumni.

You see this identifier after you add your post. All of the responses and comments that other contributors add to a post are visible to the same group of people as the original post.

Apply Naming Conventions to Discussion Topics

Optionally, course team members can give learners the audience context of their posts before they add them. Indicating who will be able to read posts in the names of the topics themselves can be useful when a group is particularly sensitive about the privacy of their conversations.

For example, you could add “(everyone)” to the names of the unified course-wide discussion topics in your course. Similarly, you could apply a naming convention to content-specific discussion topics that you add as discussion components in Studio. For example, you could include an identifier such as “(private)” or “(small group)” in the **Subcategory** name of every Discussion component that you add.

When learners visit the **Discussion** page and use dropdown lists to select a discussion topic, the topic names indicate who can see the posts, responses, and comments.

For more information about adding and configuring course-wide discussion topics, see [Create Course-Wide Discussion Topics](#) and [Specify Which Course-Wide Discussion Topics are Divided](#).

16.4.3 Choosing the Visibility of a Post

Course team members who have the Discussion Admin, Discussion Moderator or Community TA role can make posts to divided discussion topics visible to everyone who is enrolled in the course or only to the members of a specified group.

If you are a course team member with one of these roles, when you add a post, the **Visible to** dropdown list appears above the **Title** field.

Note: Group Community TAs cannot choose the group visibility of a post. Unlike Community TAs, Group Community TAs can only add post to, and interact with, discussion topics that are available to the same group that they themselves belong to.

This example shows a new post being added to a content-specific discussion topic.

Add a Post

Post type
Questions raise issues that need answers. Discussions share ideas and start conversations. (Required)

? Question 💬 Discussion

Topic area
Add your post to a relevant topic to help others find it. (Required)

General

Visible to
Discussion admins, moderators, and TAs can make their posts visible to all students or specify a single group.

All Groups

- All Groups
- Default Group
- Alumni**
- On-campus learners

When you add a new post in discussion topics that are divided, you can choose whether all learners or a specific group of learners can see your post. This means that you can add a single post with information that you want everyone to

see, rather than having to write a separate post for each group. It also means that it is possible for you to unintentionally share information with a different audience than you intended.

Note: Learners cannot choose the visibility of their posts. The visibility of learner posts is determined by the configuration of the topic they post in. See [Identifying Who Can Read a Post](#).

Posts that discussion team members add to unified discussion topics are always visible to all learners, regardless of what group they belong to.

Considerations When Editing Posts

Keep these additional considerations in mind when you edit posts in a course that includes cohorts or multiple enrollment tracks.

- You cannot change the visibility of a post after it has been added. If you notice that a post contains information that is not appropriate for the group who can read it, edit the content of the post or delete the post.
- If you change the topic that a post appears in, the visibility of the post and its responses and comments **does not change**. This ensures that learners who are following the post, or who have contributed responses or comments to it, will still be able to read it.
- All of the responses and comments that are contributed to a post will be visible to the same group of people as the post itself. You cannot change the visibility of individual responses or comments.

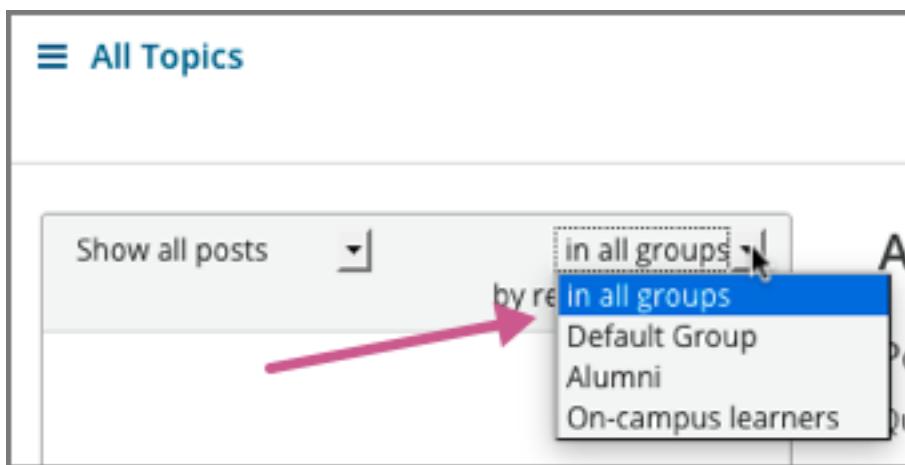
16.4.4 Viewing the Posts of a Group

When a course includes cohorts or multiple enrollment tracks, you can view posts and monitor discussion activity for each of the groups within the group type that you chose to divide discussions for. You can also view all posts.

Note: Course team members must have the Discussion Admin or Discussion Moderator role in addition to the course team Staff or Admin role to be able to view and filter all posts that are divided.

In divided discussions, Group Community TAs can only view posts that are visible to the group that they themselves belong to.

Above the discussion navigation pane on the **Discussion** page, the **in all groups** filter is selected by default. You see every post when you make this selection. To limit the list so that you can view the same set of posts as the members of a particular group, select the name of that group.



Note that both of these lists include posts that are visible to everyone. When you filter the list by a specific group, you see the same, complete set of posts that the members of that group see.

For other options that you can use to view posts, see [Moderating Discussions](#).

16.5 Moderating Discussions

Developing and sustaining a positive discussion culture requires that a team of discussion moderators dedicates sufficient time to reviewing discussions and responding to questions from learners. Keeping up-to-date with a large MOOC forum requires a commitment of five or more hours per week, and involves reading threads, replying to and editing posts, and communicating with the rest of the discussion moderation team and other members of the course team.

Members of the course community, learners as well as course team members, can be given permission to moderate or administer course discussions through a set of discussion moderation or administration roles. The members of a course discussion team monitor discussions and keep them productive. They can also collect information, such as areas of particular confusion or interest, and relay it back to the course team.

Note: The course team members that you set up in Studio or in the LMS are not automatically granted discussion moderation roles. For information about discussion roles, see [About Discussion Moderation Roles](#).

Note: Not all options for moderating discussions are available when discussions are accessed using the edX mobile apps. For information about the differences between discussions on the edx.org site and in the mobile apps, see [Discussions in the edX Mobile App](#).

- [About Discussion Moderation Roles](#)
- [Assigning Discussion Moderation Roles](#)
- [Provide Guidelines for Learners](#)
- [Develop a Positive Discussion Culture](#)
- [Find Questions and Discussions](#)
- [Edit Messages](#)

- *Delete Messages*
- *Respond to Reports of Misuse*
- *View Profile Information for Discussion Participants*
- *Block Users*

For information about best practices for moderating discussions, see *Guidance for Discussion Moderators*. If you are using *divided discussions*, see *Managing Divided Discussion Topics*.

16.5.1 About Discussion Moderation Roles

You can designate a team of people to help you run course discussions. All course team members can view discussion topics and posts, but only team members who have one of the discussion moderation roles have additional abilities to moderate discussions and work with posts, responses, and comments.

Important: The course team members that you set up in Studio or in the LMS are not automatically granted discussion administration roles.

Discussion moderation and administration roles must be explicitly granted to members of the course team for them to be able to moderate or administer course discussions. The course author and any team members who have the Admin role can grant discussion roles.

The Discussion Roles

Different options for working with discussions are available through the following roles.

Note: The options for moderating discussions described below are only available when members of the discussion administration team work in a web browser. The edX mobile apps do not currently offer moderation options.

For more information about differences between discussions on the edx.org site and on the mobile apps, see *Discussions in the edX Mobile App*.

- Course team members with the Discussion Moderator role can edit and delete messages at any level, review messages flagged for misuse, close and reopen posts, pin posts, and mark responses as correct answers.

Posts, responses, and comments made by Discussion Moderators are marked with a **Staff** identifier. The Discussion Moderator role is usually given to course team members who already have the Staff role.

- Course team members with the Discussion Admin role have the same options for working with discussions as Discussion Moderators, and their posts, responses, and comments have the same **Staff** identifiers.

The Discussion Admin role is typically reserved for course team members who have the Admin role within the course: Discussion Admins can both moderate discussions and give other users discussion moderation roles.

- Some learners who are enrolled in the course can be asked to help with moderating course discussions. These learners are assigned the Community Teaching Assistant (TA) role, and have the same options for working with discussions as Discussion Moderators do.

Posts, responses, and comments made by Community TAs are marked with a **Community TA** identifier.

- In courses with divided discussions, enrolled learners can be assigned the Group Community TA role. Group Community TAs have the same abilities as Community TAs. However, the moderation and posting abilities

of Group Community TAs are limited to discussion topics that are visible to members of the group that they themselves belong to.

Posts, responses, and comments made by Group Community TAs are also marked with a **Community TA** identifier.

16.5.2 Assigning Discussion Moderation Roles

You must either be the course author, or have the Admin role, to add people to discussion moderation roles.

You must obtain the email address or username for each person that you want to add.

- To obtain the email address or username for a course team member, in the LMS select **Instructor**, then select **Membership**. In the **Course Team Management** section, select the current course team role (Staff or Admin) of the person whose information you are looking for. From the list of course team members with the selected role locate the required email address or username.
- To obtain the email address or username for an enrolled learner, in the LMS select **Instructor**, then select **Data Download**. In the **Reports** section, select **Download profile information as a CSV**. In the downloaded file, locate the required email address or username.

Add Someone To a Discussion Role

You can add any user who is already enrolled in your course to a discussion moderation role.

Note: To add someone to the Discussion Admin role, you must be the course author or a course team member who has the Admin role.

1. View the live version of the course.
2. Select **Instructor**, and then select **Membership**.
3. In the **Course Team Management** section, select the discussion role that you want to assign: **Discussion Admins**, **Discussion Moderators**, **Group Community TA**, or **Community TA**.
4. Under the list of users who currently have that role, enter the email address or username of the person you want to add.
5. Select **Add** for the role type.

The person who you added appears in the list.

Remove Someone from a Discussion Role

To remove someone from a discussion moderation role, you must be the course author or have the Admin role.

1. View the live version of the course.
2. Select **Instructor**, and then select **Membership**.
3. In the **Course Team Management** section, select the discussion role from which you want to remove the user: **Discussion Admins**, **Discussion Moderators**, **Group Community TA**, or **Community TA**.
4. In the list of users who currently have that role, locate the user you want to remove, and then select **Revoke access**.

The person who you removed no longer appears in the list.

16.5.3 Provide Guidelines for Learners

You can develop a set of best practices for discussion participation and make them available to learners as a course handout file or on a defined page in your course. These guidelines can define your expectations and optionally introduce features of edX discussions.

You can also refer learners to the [Participating in Course Discussions](#) section in the *EdX Learner's Guide*. Consider referring learners in your courses to that section, which describes the structure and features of edX course discussions, and provides useful information to help learners make the most of their participation in course discussions.

16.5.4 Develop a Positive Discussion Culture

Team members who are moderating discussions can cultivate qualities in their own discussion interactions to make their influence positive and their time productive.

- Encourage quality contributions: thank learners whose posts have a positive impact and who answer questions.
- Check links, images, and videos in addition to the text of each message. Edit offensive or inappropriate posts quickly, and explain why.
- Review posts with a large number of votes and recognize “star posters” publicly and regularly.
- Stay on topic yourself: before responding to a post, be sure to read it completely.
- Maintain a positive attitude. Acknowledge problems and errors without assigning blame.
- Provide timely responses. More time needs to be scheduled for answering discussion questions when deadlines for homework, quizzes, and other milestones approach.
- Discourage redundancy: before responding to a post, search for similar posts. Make your response to the most pertinent or active post and then copy its URL and use it to respond to the redundant threads.
- Publicize issues raised in the discussions: add questions and their answers to an FAQ topic, or announce them in a course update.

For a template that you can use to develop guidelines for your course moderators, see [Guidance for Discussion Moderators](#).

16.5.5 Find Questions and Discussions

When learners create posts, they specify the type of post to indicate whether they are asking for concrete information (a question) or starting an open-ended conversation (a discussion).

On the **Discussion** page, a question mark image identifies posts that ask questions, and a conversation bubble image identifies posts that start discussions. When an answer is provided and marked as correct for a question, a check or tick mark image replaces the question mark image. For more information, see [Answer Questions and Mark Questions as Answered](#).

The titles and icons of posts that you have not yet read appear in blue, with a blue vertical bar on the post’s left side. Posts that you have read have dark gray titles and icons. When new responses and comments are made on posts that you have read, a “new” indicator displays with the number of new responses or comments that you have not yet read.

The screenshot shows a list of discussions in the navigation pane. At the top, there are two dropdown menus: 'Show all' and 'by recent activity'. Below these are four discussion entries:

- Set your account time zone**: Pinned, Following, Community TA. Description: You can specify your local time zone in your ... 1 new.
- Make sure you have the correct audio settings**: Pinned, Staff. Description: Make sure you have the correct audio setting... 1.
- Why can't I hear the music samples?**: 3. Description: I tried to listen to the music samples. It seem...
- What does a Community TA do?**: Following, Community TA. Description: A community TA helps moderate course disc... 1.

In addition to these visual cues, filters can help you find questions and discussions that need review. In the discussion navigation pane on the **Discussion** page, you can also select the following options from the **Show all** drop-down menu.

- **Unread**, to list only the discussions and questions that you have not yet viewed.
- **Unanswered**, to list only questions that do not yet have any responses marked as answers.
- **Flagged**, to list only posts that learners have reported as inappropriate.

16.5.6 Edit Messages

Team members with the Discussion Moderator, Discussion Admin, Community TA or Group Community TA role can edit the content of posts, responses, and comments. Messages that include spoilers or solutions, or that contain inappropriate or off-topic material, should be edited quickly to remove text, images, or links.

1. View the live version of the course.
2. On the **Discussions** page, open the post with the content that requires editing. You can select a single topic from the drop-down list of discussion topics, apply a filter, or search to locate the post.
3. For the post or for the response or comment that you want to edit, select the “More” icon and then **Edit**.
4. Remove the problematic portion of the message, or replace it with standard text such as “[REMOVED BY MODERATOR]”.
5. Communicate the reason for your change. For example, “Posting a solution violates the honor code.”

16.5.7 Delete Messages

Team members with the Discussion Moderator, Discussion Admin, Community TA or Group Community TA role can delete posts, responses, or comments. It might be more appropriate to delete rather than edit posts that consist of spam or include abusive language.

1. View the live version of the course.
2. On the **Discussion** page, open the post with the content that requires deletion. You can select a single topic from the drop-down list of discussion topics, apply a filter, or search to locate the post.

3. For the post or for the response or comment that you want to delete, select the “More” icon and then **Delete**.
4. Select **OK** to confirm the deletion.

Important: If a message is threatening or indicates serious harmful intent, contact campus security at your institution. Report the incident before taking any other action.

16.5.8 Respond to Reports of Misuse

Learners have the option to report contributions that they find inappropriate. Team members with the Discussion Moderator, Discussion Admin, Community TA or Group Community TA role can check for messages that have been flagged in this way and edit or delete them as needed.

1. View the live version of your course and select **Discussion** at the top of the page.
2. In the discussion navigation pane at the side of the page, use the filter drop-down list (set to **Show all** by default) to select **Flagged**.
3. Review listed posts. A post is listed if it or any of its responses or comments has been reported. The reported contribution includes a **Reported** identifier.
4. Edit or delete the post, response, or comment. Alternatively, remove the flag: select the “More” icon and then **Unreport**.

16.5.9 View Profile Information for Discussion Participants

To find out more about a specific discussion participant, you can view that learner’s edX profile from their linked username on discussion posts.

To access a learner’s profile from a discussion post that they contributed, follow these steps.

1. On the **Discussion** page, select a username in a post, response, or comment.
2. On the discussion page for that learner, select the linked username.

The learner’s account profile page opens. Learners can have either a limited profile or a full profile.

For more information about profiles, see [Exploring Your Dashboard and Profile](#).

16.5.10 Block Users

If a learner repeatedly misuses course discussions despite being warned, you can unenroll that learner from the course. For more information, see [Unenroll Learners from a Course](#). The learner cannot re-enroll in the course if the enrollment period for the course is over.

16.6 Guidance for Discussion Moderators

Discussion forums are hugely important tools in running a successful MOOC; they allow for substantive community development, in addition to being excellent sources of feedback and ideas for future iterations of the course.

Moderators are the key to effectively managing these online communities. Moderators keep the discussions productive and relay important information (errors, learner confusion with or interest in particular topics, and so on) to the rest of the course team. Discussions can be moderated by any of a number of members of the course team, but dedicating enough time to moderation is the best way to cultivate a successful discussion culture.

Feel free to use some or all of the information in this section to guide the contributions of your discussion moderators.

- *Responsibilities*
- *Qualities of Good Discussion Moderators*
- *Best Practices for Discussion Moderation*
- *Guidelines for Specific Types of Posts*

16.6.1 Responsibilities

- Answer basic questions posed by learners, and direct learners with questions to the right resources: syllabi, course documents, course updates, useful lecture segments, example problems, etc.
- Relay reports of errata, common misconceptions and questions, highly disruptive participants, bugs, and amusing or interesting posts to the most appropriate course team members.
- Enforce the Honor Code by editing or deleting problem answers, or requests for answers, promptly.
- Edit out offensive content from the discussion, and remind the originators of discussion etiquette and expectations.
- Communicate problems and successes to your fellow moderators.
- Identify learners whose presence in the discussions has a strongly positive impact. These learners can be promoted to community TA role and publicly acknowledged.
- Add helpful items to the FAQ or to a welcome message or course handout.

16.6.2 Qualities of Good Discussion Moderators

- Good or great content knowledge: stellar learners from previous years often make good moderators.
- Solid communication skills: the ability to organize positive, consistent, and effective communication with learners, other moderators, and members of the course team.
- Time: keeping up-to-date with the discussions for a large MOOC requires at least 5 hours per week for reading posts, replying to or editing posts, and communicating with the other moderators and the course team.
- Enthusiasm: this is the best predictor of moderator excellence!

16.6.3 Best Practices for Discussion Moderation

- Always maintain a positive attitude. Keeping a positive attitude is crucial to encouraging participation in the discussion community.
- Encourage discussion between learners. Actively thank learners who answer the questions of others.
- Use the course's FAQ and updates or handouts on **Course** pages as resources. Provide links to these pages in your responses when appropriate. Suggest that information be added to these resources when necessary to respond to a common question or fix confusion.
- Always make it obvious that you have read the learner's question. When you post a response, make sure that you are on topic. Respond in the context of the thread.
- Develop a discussion persona. Try to answer your questions in your own slightly unique way.

16.6.4 Guidelines for Specific Types of Posts

Certain types of posts require more attention from the moderators than others, or might need to be handled in a particular way.

Time Sensitive Problems

- Try to be present on discussion threads when assignment due dates are approaching or new content is being released. The discussions tend to be extra busy at these times.
- Alert the course team about problems that need to be dealt with quickly, such as problems with graded assignments. Setting up a course email address that is checked frequently is a good way to manage such alerts.

Content Questions

- Assist with content questions sensitively, but be careful not to post spoilers. Do not ask learners to post their solutions!
- A good guiding question can be better than an answer.

Redundant Posts

- When possible, help discourage redundancy by responding to such posts with links to an earlier or higher quality thread that asks the same question.
- When responding to a post, search for similar posts and respond to the most pertinent thread. Redirect the other posts to the thread with your response and then close the redundant threads.

Off Topic, Inappropriate, or Offensive Posts

- Do not simply delete inappropriate or offensive posts. Instead, edit and explain why the posts were edited. Inappropriate posts include spoilers, solutions, and information on how to pirate educational materials.
- Check links that learners post. If you find links to offensive sites and materials, they need to be edited quickly.

Bugs or Errors

- Check to confirm that there is in fact an error.
 - If not, suggest to the learners that they check their work.
 - If so, contact members of the course team, and notify the thread that the error has been reported.
- Use language that does not assign blame or discourage users from the platform.

You might say: “Thanks for letting us know about that issue. We are working with edX to get it fixed as quickly as possible.”

Feature Requests

- Keep an organized collection of feature requests cultivated by the course team. That list can subsequently be shared with an edX product manager, who will log those requests internally.

- Reply to the post to let the person know that their request was heard, without promising that the feature will be implemented.

You might say: “Thanks for your suggestion. I’ve logged it for review by edX staff, who will prioritize feature requests on the development roadmap.”

- Search the discussions for other similar requests, and respond to and close those as well.

CHAPTER 17

Managing Learner Progress and Grades

Use the topics in this section to learn about accessing learner data and managing learners' answers and grades in your course.

17.1 Learner Data

You can access data about the individuals who are enrolled in your course at any time after you create the course.

- *Guidance for Working with Personal Information*
- *Accessing Learner Data*
 - *About Learner-Reported Data*
 - *Columns in the Student Profile Report*
 - *Download or View Learner Data*
- *Accessing Anonymized Learner IDs*

To supplement the learner data that is available from the instructor dashboard in the LMS, you can use the charts and reports that are available from edX Insights. With Insights, you can review demographic and geographic distributions for enrolled learners. You can also monitor learner activity and review the number of learners who, each week, interacted with your course. For more information, see [Using edX Insights](#).

17.1.1 Guidance for Working with Personal Information

The information that edX collects from site registrants includes personal information that can be used to identify, contact, and locate individuals. This information is available to course team members with the Admin or Staff role for the learners who are enrolled in their courses.

Members of the course team should follow the policies established by their organizations and comply with the legal requirements of their locales to prevent public distribution or misuse of this information.

17.1.2 Accessing Learner Data

In the LMS, you can download data about the individuals who are currently enrolled in your course in a .csv (comma-separated values) file. For courses that have fewer than 200 learners enrolled, you can also view data for enrolled learners on the instructor dashboard. For more information, see [Download or View Learner Data](#).

For information about course enrollment, see [Enrollment](#).

About Learner-Reported Data

When learners create, or register, their user accounts, they select a public username and supply their full names and email addresses. Learners also have the option to provide personal demographic information, including highest level of education completed, gender, year of birth, and preferred language. Because this information is optional, not all of the learners who are enrolled in your course provide it.

After learners create an account, they can enroll in as many individual courses as they choose.

- The learner data that is available from the instructor dashboard reflects the set of live, current enrollments. Data for the course team, who are also enrolled in the course, is included.
- Learners can enroll in your course throughout the defined enrollment period, and they can unenroll from a course at any time.
- Learners can update their personal information at any time on the [Account Settings](#) page.

As a result, you might want to download learner data periodically to gain an understanding of how the learner population changes over time.

Columns in the Student Profile Report

The student profile report includes a row for each enrolled learner or course team member and the following columns.

Column	Description
id	The user account ID number that the system assigns to each registrant.
username	The public username entered by the learner. Usernames are required and cannot be changed.
name	The full name entered by the learner. A name is required. Learners can update this value on the Account Settings page.
email	The email address entered by the learner. An email address is required. Learners can update this value on the Account Settings page.
language	This column is included for backward compatibility only. This data is no longer collected during account creation. The selection that a learner makes for language on the Account Settings page is not included in this report.
location	This column is included for backward compatibility only. The selection that a learner makes for Country during registration or for Country or Region on the Account Settings page is displayed in the “country” column of this report.
year_of_birth	This value is optional and can be updated on the Account Settings page.
gender	This value is optional and can be updated on the Account Settings page.
level_of_education	This value is optional and can be updated on the Account Settings page. For a list of the possible values, see the description of the Columns in the auth_userprofile Table table’s level_of_education column in the <i>EdX Research Guide</i> .
mailing_address	No longer collected during registration. Previously, this value was optional and was supplied only at registration.
goals	This value is optional and is supplied only at registration.
enrollment_mode	Indicates the enrollment track that the learner is enrolled in, such as “audit” or “verified”.
verification_status	Indicates whether learners who are enrolled in course tracks that require ID verification have successfully verified their identities to edX by submitting an official photo ID via webcam. The value in this column is “N/A” for learners enrolled in course tracks that do not require ID verification. A value of “Not ID Verified” in this column indicates that the learner is enrolled in a course track that requires ID verification (such as “verified”) but she has not attempted ID verification, or the ID verification has failed or expired. A value of “ID Verified” indicates that the learner is enrolled in a course track that requires ID verification, and her ID verification is current and valid.
cohort	This column is included only if the course has cohorts enabled. For courses that include learner cohorts, shows the name of the cohort group that is assigned to the learner. If a learner is not assigned to a cohort, the value is [unassigned].
team	This column is included only if the course has teams enabled. For courses that include teams, shows the name of the team that the learner belongs to. If a learner has not joined a team, the value is [unavailable].
city	Data for this column is not currently collected on edx.org.
country	Learners are required to specify Country during registration, and can update this value on the Account Settings page.

Download or View Learner Data

You can download a report of learner data to gain more information about the individuals who are enrolled in your course. For courses with fewer than 200 learners enrolled, you also have the option to view learner data on the instructor dashboard.

Download Learner Data

To download learner data, follow these steps.

1. View the live version of your course.
2. Select **Instructor**, and then select **Data Download**.
3. To download data about enrolled learners in a .csv file, select **Download profile information as a CSV**.

A status message indicates that report generation is in progress. The number of learners enrolled in your course, and whether your course has the cohort feature enabled, affect how long this process takes. This process can take some time to complete, but you can navigate away from this page and do other work while it runs.

To track the progress of the report process, reload the page in your browser and scroll down to the **Pending Tasks** section.

4. To open or save a student profile report, select the `{course_id}_student_profile_info_{date}.csv` file name at the bottom of the page.

All learner-supplied data is included in this file without truncation. For more information, see *Columns in the Student Profile Report*.

View Learner Data

To view learner data, follow these steps.

Note: This option is available only for courses with an enrollment of less than 200.

1. View the live version of your course.
2. Select **Instructor**, and then select **Data Download**.
3. To display data about enrolled learners, select **List enrolled students' profile information**.

A table of profile data displays, with one row for each enrolled learner. Longer values, such as goals, are truncated. For more information, see *Columns in the Student Profile Report*.

17.1.3 Accessing Anonymized Learner IDs

Some of the tools that are available for use with the edX platform, including external graders and surveys, work with anonymized learner data. If it becomes necessary for you to deanonymize previously anonymized data, you can download a CSV file to use for that purpose.

To download a file of assigned user IDs and anonymized user IDs, follow these steps.

1. View the live version of your course.
2. Select **Instructor**, and then select **Data Download**.
3. Select **Get Student Anonymized IDs CSV**.

You are prompted to open or save the `{course-id}-anon-id.csv` file for your course. This file contains the user ID that is assigned to each learner at registration and its corresponding edX-wide anonymized user ID and course specific anonymized user ID. Values are included for every learner who ever enrolled for your course.

To research and deanonymize learner data, you can use this file together with the `{course_id}_student_profile_info_{date}.csv` file of learner data or the `{course_id}_grade_report_{date}.csv` file of grades.

17.2 Answer Data

To review learner answers to the problems in your course, you can review the answer submitted by a selected learner for a specific problem or download a course-wide report of any learner answers to a specific problem. You can also download an answer distribution report for course problems.

- *Learner Answer Submissions*
- *Student Answer Distribution*

Learner answer distribution data, including both charts and reports, is also available from edX Insights. For more information, see [Using edX Insights](#).

17.2.1 Learner Answer Submissions

You can review a single learner's complete submission history for a specific problem, or the answers submitted by all learners for that problem. For either a single learner or all learners, you can review the exact response submitted, the number of attempts made, and the date and time of the submission.

- *View One Learner's Submission History*
- *Interpret a Learner's Submission History*
- *Report All Learners' Answer Submissions*
- *Interpret the Student State Report*

View One Learner's Submission History

Before you can check the answer or answers submitted by a learner, you need the learner's username. For more information about how to obtain usernames, see [Download or View Learner Data](#).

To review a response submitted by a learner, follow these steps.

1. View the live version of your course.
2. Select **Course** and navigate to the unit that contains the problem you want to review.
3. Display the problem, and then select **Submission History** below the problem.
4. Enter the username for the learner whose work you want to review, and then select **View History** at the end of the page.

Information about the response or responses provided by the learner displays. For more information, see [Interpret a Learner's Submission History](#).

To close the Submission History Viewer, click on the browser page outside of the viewer.

Interpret a Learner's Submission History

The Submission History Viewer shows every timestamped database record of the interactions between a learner and a problem, which can include processes completed both in the browser and on the server. These records appear with the most recent interaction at the top of the Submission History Viewer, followed by each previous interaction.

This topic provides an example submission history for a CAPA problem with guidelines that can help you interpret a submission history. The number and complexity of the records that appear in this report vary based on the type of problem and the settings and features defined.

Record 1: Problem Viewed (Server)

The first interaction, shown at the bottom of the Submission History, records when the server delivered the problem component to the browser for the learner to view.

```
#1: 2015-09-04 08:34:53+00:00 (America/New_York time)

Score: None / None

{
  "input_state": {
    "e58b639b86db44ca89652b30ea566830_2_1": {}
  },
  "seed": 1
}
```

Record 2: Problem Checked (Browser)

The next interaction shown as you scroll up from the bottom records when the learner selected **Submit** in the browser to submit an answer. Note that this record does not contain the actual answer submitted. The answer choice is indicated using a choice identifier: `choice_1` in this example.

Note: The numbering of choice identifiers starts at `choice_0`, so that `choice_0` represents your first answer choice, `choice_1` represents your second answer choice, and so on.

```
#2: 2015-09-04 08:35:03+00:00 (America/New_York time)

Score: 0.0 / 1.0

{
  "input_state": {
    "e58b639b86db44ca89652b30ea566830_2_1": {}
  },
  "seed": 1,
  "student_answers": {
    "e58b639b86db44ca89652b30ea566830_2_1": "choice_1"
}
```

Record 3: Problem Checked (Server)

The next interaction records the results of the server processing that occurred after the learner submitted the answer. This record includes `student_answers` with the submitted answer value, along with `attempts`, `correctness`, and other values.

```
#3: 2015-09-03 18:15:10+00:00 (America/New_York time)

Score: 0.0 / 1.0

{
  "attempts": 1,
  "correct_map": {
    "e58b639b86db44ca89652b30ea566830_2_1": {
      "answervariable": null,
```

```

        "correctness": "incorrect",
        "hint": "",
        "hintmode": null,
        "msg": "",
        "npoints": null,
        "queuestate": null
    }
},
"done": true,
"input_state": {
    "e58b639b86db44ca89652b30ea566830_2_1": {}
},
"last_submission_time": "2015-09-03T18:15:10Z",
"seed": 1,
"student_answers": {
    "e58b639b86db44ca89652b30ea566830_2_1": "choice_1"
}
}
}

```

Record 4: Problem Retried (Browser)

When a problem gives learners multiple attempts at the correct answer, and the learner tries again, an additional record is added when a learner selects **Submit** again. The server has not yet processed the new submission, so the data in the record is almost identical to the data in record 3.

Record 5: Problem Retried (Server)

The most recent interaction in this example records the results after the learner attempts the problem again and submits a different answer. Note the differences between values in this record and in record 3, including the reported Score and the values for student_answers, attempts, and correctness.

```

#5: 2015-09-03 18:15:17+00:00 (America/New_York time)

Score: 1.0 / 1.0

{
    "attempts": 2,
    "correct_map": {
        "e58b639b86db44ca89652b30ea566830_2_1": {
            "answervariable": null,
            "correctness": "correct",
            "hint": "",
            "hintmode": null,
            "msg": "",
            "npoints": null,
            "queuestate": null
        }
    },
    "done": true,
    "input_state": {
        "e58b639b86db44ca89652b30ea566830_2_1": {}
    },
    "last_submission_time": "2015-09-03T18:15:17Z",
    "seed": 1,
    "student_answers": {
        "e58b639b86db44ca89652b30ea566830_2_1": "choice_2"
    }
}

```

Report All Learners' Answer Submissions

The Student State report lists the answers that every learner has submitted for one or more problems. You can download this report for just one problem, or for all of the problems in a course, section, subsection, or unit at one time.

Note: The report is limited to 5000 responses. If you expect more than 5000 responses, try generating the report on a section, subsection, or unit basis. Contact your site administrator if you want to increase your response limit.

To download the Student State report for one or more problems, follow these steps.

1. View the live version of your course.
2. On the **Instructor** tab, select **Data Download**.
3. In the **Reports** section, locate and select **Select a section or problem**.
4. Use the arrow icons in the dropdown list to select the section, subsection, unit, or problem that you want. You can also select the entire course.

If you select a course, section, subsection, or unit, the Student State report includes all of the problems in that part of the course.

5. Select **Download a CSV of problem responses**.
6. At the bottom of the page, select the `{course_id}_student_state_from_{problem_location}_{date}.csv` file.
7. Use a text editor or spreadsheet application to open the file. For more information, see [Interpret the Student State Report](#).

Interpret the Student State Report

The Student State report contains a row for each learner who has viewed a problem or submitted an answer for a problem, identified by username.

The .csv file contains the following columns.

Column	Description
Username	The student's username.
Title	The display name or title of the problem or course component.
Question	The question(s) that were asked to the student.
Answer	The student's answer(s), in human-readable text.
Location	The location of the problem or component in the course. For example, Introduction > Overview > Testing Your Knowledge (section, subsection, and unit).
State	The detailed JSON data with details in the student's submission (not human-readable).

The **State** column reports the results of the server processing for each learner's most recently submitted answer. When you open the report, the value in the **State** column appears on a single line. This value is a record in JSON format. An example record for a text input CAPA problem follows.

```
{"correct_map": {"e58b639b86db44ca89652b30ea566830_2_1": {"hint": "", "hintmode": null, "correctness": "correct", "msg": "", "answervariable": null, "npoints": null, "queuestate": null}}, "input_state": {"e58b639b86db44ca89652b30ea566830_2_1": {}}, "last_submission_time": "2015-10-26T17:32:20Z", "attempts": 3, "seed": 1, "done": true, "student_answers": {"e58b639b86db44ca89652b30ea566830_2_1": "choice_2"}}
```

You can use a JSON “pretty print” tool or script to make the value in the **State** column more readable, as in the following example.

```
{
  "correct_map": {
    "e58b639b86db44ca89652b30ea566830_2_1": {
      "hint": "",
      "hintmode": null,
      "correctness": "correct",
      "msg": "",
      "answervariable": null,
      "npoints": null,
      "queuestate": null
    }
  },
  "input_state": {
    "e58b639b86db44ca89652b30ea566830_2_1": {
      ...
    }
  },
  "last_submission_time": "2015-10-26T17:32:20Z",
  "attempts": 3,
  "seed": 1,
  "done": true,
  "student_answers": {
    "e58b639b86db44ca89652b30ea566830_2_1": "choice_2"
  }
}
```

When you add line breaks and spacing to the value in the **State** column for this CAPA problem, it becomes possible to recognize its similarity to the server problem check records in the Submission History. For more information, see [Interpret a Learner’s Submission History](#).

A **State** value that appears as follows indicates a learner who has viewed a CAPA problem, but not yet submitted an answer.

```
{"seed": 1, "input_state": {"e58b639b86db44ca89652b30ea566830_2_1": {}}}
```

For open response assessment problems, the **State** value appears as follows for learners who have submitted an answer.

```
{"submission_uuid": "c359b484-5644-11e5-a166-0a4a2062d211",
"no_peers": false}
```

For open response assessment problems, `"no_peers": false` indicates that the learner has completed at least one peer assessment, while `"no_peers": true` indicates that no peer assessments have been submitted.

17.2.2 Student Answer Distribution

For certain types of problems in your course, you can download a .csv file with data about the distribution of learner answers. Student answer distribution data is included in the file for problems of these types.

- Checkboxes (<choiceresponse>)
- Dropdown (<optionresponse>)
- Multiple choice (<multiplechoiceresponse>)
- Numerical input (<numericalresponse>)

- Text input (<stringresponse>)
- Math expression input (<formularesponse>)

The file includes a row for each problem-answer combination selected by your learners. For example, for a problem that has a total of five possible answers the file includes up to five rows, one for each answer selected by at least one learner. For problems with **Randomization** enabled in Studio (sometimes called rerandomization), there is one row for each problem-variant-answer combination selected by your learners. For more information, see [Defining Settings for Problem Components](#).

Note: Certain types of problems can be set up to *award partial credit*. When a learner receives either the full or a partial score for a problem, this report includes that answer as correct.

The .csv file contains the following columns.

Column	Description
ModuleID	The internal identifier for the problem component.
PartID	For a problem component that contains multiple problems, the internal identifier for each individual problem. For a problem component that contains a single problem, the internal identifier of that problem.
Correct Answer	0 if this AnswerValue is incorrect, or 1 if this AnswerValue is correct. For a problem that is set up to award partial credit, 1 if the AnswerValue awards either the full or a partial score.
Count	The number of times that learners entered or selected this answer as their most recent submission for the problem or problem variant. For problems with the number of Attempts set to a value greater than 1, this means that each learner contributes a maximum of 1 to this count, even if the same answer is provided in multiple attempts.
ValueID	The internal identifier of the answer choice for checkboxes and multiple choice problems. Blank for dropdown, numerical input, text input, and math expression input problems. Note that the numbering of choice identifiers starts at <code>choice_0</code> , so that <code>choice_0</code> represents your first answer choice, <code>choice_1</code> represents your second answer choice, and so on.
AnswerValue	The text label of the answer choice for checkboxes, dropdown, and multiple choice problems. The value entered by the learner for numerical input, text input, and math expression input problems.
Variant	For problems that use the Randomization setting in Studio, contains the unique identifier for a variant of the problem. Blank for problems that do not use the Randomization setting, or that use the Never option for this setting.
Problem Display Name	The Display Name defined for the problem.
Question	The text in the problem that is identified with accessible label formatting. In Studio's The Simple Editor , this text appears with two angle brackets on either side pointing inward. For example, >>Is this the question text?<<. This column does not include a value for problems that do not have an accessible label defined.

Entries are sorted by the value in each column, starting with the ModuleID on the left and continuing through the columns to the right.

Download the Student Answer Distribution Report

An automated process runs periodically on the edX servers to update the .csv file of learner answer data. A link to the most recently updated version of the .csv file is available on the Instructor Dashboard.

To download the most recent file of learner answer data, follow these steps.

1. View the live version of your course.
2. Select **Instructor**, and then select **Data Download**.
3. At the bottom of the page, select the `{course_id}_answer_distribution.csv` file. You may have to scroll down to find this file.

Frequently Asked Questions about the Student Answer Distribution Report

Answers to questions about the student answer distribution report follow.

My course doesn't have a student answer distribution report. How can I generate it?

Student answer distribution reports are generated automatically, and refreshed several times each day. The `{course_id}_answer_distribution.csv` file displays after all of the `{course_id}_grade_report_{date}.csv` files. Be sure to scroll to the end of the list of available reports.

Why are some problems missing from this report? The ones that are missing do have the problem types listed under [Answer Data](#).

This report includes only problems that at least one learner has answered since early March 2014. For those problems, this report only includes activity that occurred after October 2013.

Why don't I see an AnswerValue for some of my problems?

For checkboxes and multiple choice problems, the answer choices actually selected by a learner after early March 2014 display as described in the previous answer. Answer choices selected by at least one learner after October 2013, but not selected since early March 2014, are included on the report but do not include an **AnswerValue**. The **ValueID** does display the internal identifiers, such as `choice_1` and `choice_2`, for those answers.

Why don't I see a Question for some of my problems?

The value in the **Question** column is the question text that you identified for the problem with the accessible label formatting. If you did not identify question text for the problem, you will not see a question. For more information about how to set up accessible labels for problems, see [The Simple Editor](#).

Also, for problems that use the **Randomization** setting in Studio, if a particular answer has not been selected since early March 2014, the **Question** is blank for that answer.

My learners are saying that they answered a question, but it isn't showing up in the report. How can that be?

Only questions that have a **Maximum Attempts** setting of 1 or higher are included on the report.

I made a correction to a problem after it was released. How can I tell which learners tried to answer it before I made the change?

Problem **Count** values reflect the entire problem history. If you change a problem after it is released, it may not be possible for you to determine which answers were given before and after you made the change.

Why is the same answer showing up in two different rows when I view the report in a spreadsheet?

Some spreadsheet applications can alter the data in the .csv report for display purposes. For example, for different learner answers of “0.5” and “.5” Excel correctly includes the two different lines from the .csv, but displays the **AnswerValue** on both of them as “0.5”. If you notice answers that appear to be the same on separate lines with separate counts, you can review the actual, unaltered data by opening the .csv file in a text editor.

Why are there strange characters in the report when I view it in a spreadsheet?

The .csv file is UTF-8 encoded, but not all spreadsheet applications interpret and render UTF-8 encoded characters correctly. For example, a student answer distribution report with answer values in French displays differently in Microsoft Excel for Mac than in OpenOffice Calc.

Answer Values in Microsoft Excel for Mac:

ValueID	AnswerValue
choice_0	J'ai particip__ la discussion.
choice_0	J'ai regard_ la vid_o: "Une focale sur la non-democratie"
choice_2	le politique
choice_0	le pouvoir
choice_1	l'_conomie

Answer Values in OpenOffice Calc:

ValueID	AnswerValue
choice_0	J'ai participé à la discussion.
choice_0	J'ai regardé la vidéo: "Une focale sur la non-democratie"
choice_2	le politique
choice_0	le pouvoir
choice_1	l'économie

If you notice characters that do not display as expected in a spreadsheet, try a different spreadsheet application such as LibreOffice or Apache OpenOffice to open the .csv file.

Interpret the Student Answer Distribution Report

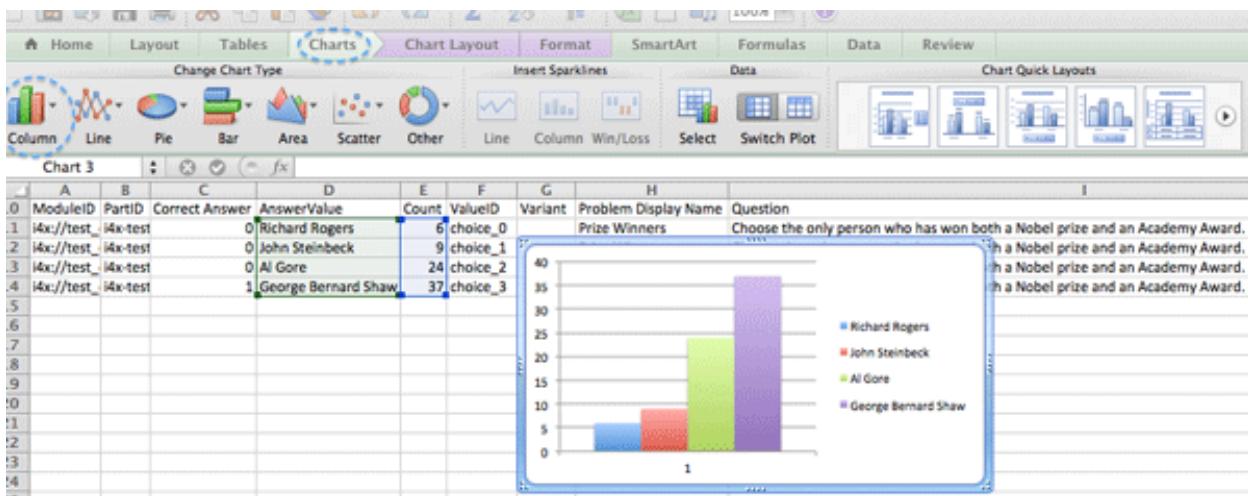
You can use the Student Answer Distribution report to review learner responses to assignments, which can then help you evaluate the structure and completeness of your course content and problem components.

As an example, you define a text input question in Studio to have a single correct answer, “Warfarin”. When you produce the Student Answer Distribution report, you verify that this answer was in fact marked correct: there is a 1 in the **Correct Answer** column for this **AnswerValue**.

A	B	C	D	E	F	G	H	I
Mod	Part	Correct Answer	Count	Valu	AnswerValue	Vari	Problem Disp	Question
14x:/14x-t		0	107		Coumadin			Other Danger Name an anticoagulant that is now used to prevent thrombosis, but that originally was used to poison rodents.
14x:/14x-t		0	55		Warfarin or Coumadin			Other Danger Name an anticoagulant that is now used to prevent thrombosis, but that originally was used to poison rodents.
14x:/14x-t		1	6454		Warfarin			Other Danger Name an anticoagulant that is now used to prevent thrombosis, but that originally was used to poison rodents.
14x:/14x-t		0	1		Cubiclin			Other Danger Name an anticoagulant that is now used to prevent thrombosis, but that originally was used to poison rodents.
14x:/14x-t		0	3		Coufarin			Other Danger Name an anticoagulant that is now used to prevent thrombosis, but that originally was used to poison rodents.

However, as you view the report you notice other learner answers that you did not set up to be marked as correct in Studio, but that you might (or might not) also consider to be correct, such as “Warfarin or Coumadin”. The **Correct Answer** column shows that the other answers were marked incorrect (0), but for future iterations of your course you may want to revise the question or update the problem to evaluate additional variations of the answer as correct.

Many spreadsheet applications offer data visualization options, such as charts or graphs. Charts can help make your learners’ common misconceptions easier to identify.



In this example, the Student Answer Distribution report is open in Microsoft Excel. To create a chart that shows how many of your learners chose various answers to a multiple choice question, you move the **AnswerValue** and **Count** columns next to each other. After you click and drag to select the report cells that contain the data you want to chart, you select the Charts toolbar and then select the type of chart you want.

Note: Refer to the help for the spreadsheet application that you use for information on using these options. You may have to make changes to your spreadsheet, such as reordering columns. Save a copy of the file you originally downloaded as a backup before you begin.

You can adjust your course content based on common mistakes. While most learners in this example selected the correct answer, the number of incorrect answer(s) can guide future changes to the course content.

17.3 Learner Grades and Grading

You can review information about how grading is configured for your course, and access learner grades, at any time after you create the course. You can also make adjustments to learner grading for a problem, for a single learner or all learners. For information about the grading data that you can access and the changes you can make, see the following topics.

- *Review How Grading Is Configured for Your Course*
- *Generate a Grade Report for All Learners in a Course*
- *Generate a Problem Grade Report for All Learners in a Course*
- *Review Learner Grades (Small Courses)*
- *Check the Progress of a Specific Learner*
- *Adjust Grades for One or All Learners*

To review learner answers to course problems, you can check the answer submissions for a specific problem, either for a selected learner or for all learners. You can also review answer distribution data for all of the problems. See [Answer Data](#).

For open response assessments, you can generate an ORA data report that provides details of each learner's response and of assessments that were performed on each response. For details, see [Generate a Report for ORA Assignments](#).

For information about how you establish a grading policy and work with the Problem components in your course, see [Establishing a Grading Policy For Your Course](#) or [Working with Problem Components](#).

17.3.1 Review How Grading Is Configured for Your Course

You can review the assignment types that are graded and their respective weights in the LMS by selecting **Instructor** to access the instructor dashboard.

You establish a grading policy for your course when you create it in Studio. While the course is running, you can view an XML representation of the assignment types in your course and how they are weighted to determine learners' grades.

1. View the live version of your course.
2. Select **Instructor**, and then select **Data Download > Grading Configuration**.

A list of the assignment types in your course displays. In this example, Homework is weighted as 0.3 (30%) of the grade.

```
Course grader:  
<class 'xmodule.graders.WeightedSubsectionsGrader'>  
  
Graded sections:  
    subgrader=<class 'xmodule.graders.AssignmentFormatGrader'>, type=Homework, category=Homework, weight=0.3  
    subgrader=<class 'xmodule.graders.AssignmentFormatGrader'>, type=Midterm Exam, category=Midterm Exam, weight=0.3  
    subgrader=<class 'xmodule.graders.AssignmentFormatGrader'>, type=Final Exam, category=Final Exam, weight=0.4  
  
-----  
Listing grading context for course test_doc/SB101/2014_Jan  
graded sections:  
[u'Midterm Exam', u'Homework']  
--> Section Midterm Exam:  
    Second Verse (format=Midterm Exam, Assignment=Midterm 01)  
--> Section Homework:  
    Line 1 (format=Homework, Assignment=HW 01)  
    Dusk (format=Homework, Assignment=HW 02)  
    Parsing the distinctions (format=Homework, Assignment=HW 03)  
    Verse 2 (format=Homework, Assignment=HW 04)  
    Line 2 (format=Homework, Assignment=HW 05)  
all descriptors:  
length=37
```

In Studio, you define this information by selecting **Settings** and then **Grading**. For more information, see [Configure the Assignment Types](#).

Assignment Type Name	Abbreviation:	
Homework	HW	
e.g. Homework, Midterm Exams	e.g. HW, Midterm	
Weight of Total Grade	Total Number	Number of Droppable
30	7	1
as a percent, e.g. 40	total exercises assigned	total exercises that won't be graded

Important: Any changes that you make to the course grading policy, to graded subsections, or to graded components after the course begins will affect learners' grades and their experience in the course as well as analysis of course data.

EdX recommends that you announce any unavoidable grading related changes to learners by using, for example, updates on the **Course** page. You should also carefully track such changes for researchers.

17.3.2 Generate a Grade Report for All Learners in a Course

For any course, you can generate grades and then download a file with the results for all learners in the course, including unenrolled learners. EdX recommends that you generate a grade report as soon as certificates have been

issued for your course.

When you initiate calculations to grade learner work, a process starts on the edX servers. The complexity of your grading configuration and the number of learners in your course affect how long this process takes. You can download a report of the calculated grades in a comma-separated values (.csv) file when the grading process is complete.

For courses with fewer than 200 learners enrolled, you also have the option to review learner grades on the instructor dashboard. For more information, see [Review Learner Grades \(Small Courses\)](#).

To generate and download the grade report for the learners in your course, follow these steps.

Important: Because the grade report file contains confidential, personally identifiable data, be sure to follow your institution's data stewardship policies when you open or save this file.

1. View the live version of your course.
2. Select **Instructor**, and then select **Data Download**.
3. To start the grading process, select **Generate Grade Report**.

A status message indicates that the grading process is in progress. This process can take some time to complete, but you can navigate away from this page and do other work while it runs.

4. To check the progress of the grading process, reload the page in your browser and scroll down to the **Pending Tasks** section. The status of active tasks is shown in the table.

When the report is complete, a linked .csv file name becomes available above the **Pending Tasks** section. File names are in the format `{course_id}_grade_report_{datetime}.csv`. The most recently generated reports appear at the top of the list.

5. To open or save a grade report file, locate and select the link for the grade report you requested.

You can open .csv files in a spreadsheet application to sort, graph, and compare data.

Note: To prevent the accidental distribution of learner data, you can download grade report files only by selecting the links on this page. Do not copy these links for reuse elsewhere, as they expire within 5 minutes. The links on this page also expire if the page is open for more than 5 minutes. If necessary, refresh the page to generate new links.

Interpreting the Grade Report

A grade report for your course is a time-stamped .csv file that identifies each learner by ID, email address, and username, and provides a snapshot of their cumulative course scores.

Scores in the grade report are presented by assignment. There is a column for every assignment that is included in your grading configuration: each homework, lab, midterm, final, and any other assignment type you added to your course.

Note: The grade report does not include information about individual problems within assignments, or include learner answer distributions. For a report that shows problem-level information, see [Generate a Problem Grade Report for All Learners in a Course](#).

The report indicates the enrollment track for each learner. For professional and verified track learners it also shows whether they have verified their identity. The report shows whether each learner is eligible to receive a certificate (determined by whether he has earned a passing grade at the time the report was requested), whether a certificate has been generated, and the type of certificate earned.

If your course includes *cohorts*, *content experiments*, or *teams*, the grade report includes additional columns indicating the name of the cohort, experiment group, or team that each learner belongs to.

Student ID	Email	Username	Grade	Quiz 1	Quiz 2	Quiz (Avg)	HW 1	HW 2	HW (Avg)	Enrollment T	Verification S	Certificate El	Certificate Di	Certificate Ty	Enrollment S
			0.93	1	1	0.4	1	0.66667	0.53	audit	N/A	Y	N	N/A	enrolled
			0	Not Atte	Not Atte	0	Not Atten	Not Atten	0	audit	N/A	N	N	N/A	unenrolled
			1	1	1	0.4	1	1	0.6	verified	ID Verified	Y	N	N/A	enrolled

The grade report .csv file contains one row of data for each learner, and columns that provide the following information.

- Learner identifiers, including an internal **Student ID**, **Email** address, and **Username**.
- The overall **Grade**, with the total score a learner has currently attained in the course. This value is expressed as a decimal: a learner with a grade of 0.65 has earned 65% of the credit in the course, and a learner with a grade of 1 has earned 100%.
- Each **{assignment type} {number}** defined in your grading configuration, with the score that the learner attained for that specific assignment. For example, column Homework 3 shows the scores for the third homework assignment. If the learner did not attempt the assignment, the value is “Not Attempted”. If the assignment was not available for the learner, the value is “Not Available”.
- An **{assignment type} (Avg)** with each learner’s current average score for that assignment type: for example, “Homework (Avg)”. This column is not included if a particular assignment type has only one assignment.

This assignment type average takes both dropped assignments and the assignment weight into account. For example, if the course includes five homework assignments and the course grading policy allows one homework assignment with the lowest score to be dropped, the homework assignment average in this grade report is calculated over four homework assignments rather than five. This average is then multiplied by the assignment weight to calculate the assignment type average.

- If *cohorts* are used in the course, a **Cohort Name** column indicates the name of the cohort that each learner belongs to, including the default cohort. The column is empty for learners who are not yet assigned to a cohort.
- If *content experiments* are used in the course, an **Experiment Group** column indicates the name of the experiment group that each learner belongs to within a group configuration. The column heading includes the name of the group configuration. The column is empty for learners who are not assigned to an experiment group. If you have more than one experiment group configuration in your course, you see one column for each group configuration.
- If *teams* are enabled in the course, a **Team Name** column indicates the name of the team that each learner belongs to. The column is empty for learners who have not joined a team.
- The **Enrollment Track** column indicates whether each learner is enrolled in the course in the honor code, verified, or professional education track.
- The **Verification Status** column indicates whether learners who are enrolled in course tracks that require ID verification have successfully verified their identities to edX by submitting an official photo ID via webcam. The value in this column is “N/A” for learners enrolled in course tracks that do not require ID verification, such as “Audit”.

A value of “Not ID Verified” in this column indicates that the learner is enrolled in a course mode that requires ID verification, such as “Verified”, but she has not attempted ID verification, or her ID verification has failed or expired. A value of “ID Verified” indicates that the learner is enrolled in a course mode that requires ID verification, and her ID verification is current and valid.

- The **Certificate Eligible** column indicates whether a learner is eligible for a certificate for your course.

The value in this column is “Y” for the following learners.

- Verified learners who attained a passing grade before this report was requested. For example, the learner could have earned a passing grade in an earlier session, or run, of the course.
- All whitelisted learners, regardless of grade or enrollment track.

The value is “N” for the following learners.

- Learners who did not attain a passing grade.
 - Learners who are in the audit track.
 - Learners who live in embargoed countries.
- For learners who are eligible to receive a certificate, the **Certificate Delivered** column has a value of “Y” when the certificates for a course have been generated. The value is “N” for learners who are not eligible to receive a certificate.
 - The **Certificate Type** column indicates the type of certificate that the learner is eligible for, such as “honor” or “verified”. If a learner is not eligible for a certificate, or if the certificates for a course have not yet been generated, the value in this column is “N/A”.
 - The **Enrollment Status** column indicates whether the learner is currently enrolled or unenrolled in the course.

17.3.3 Generate a Problem Grade Report for All Learners in a Course

For any course, you can calculate grades for problems and generate a report that can be downloaded. The problem grade report for a course shows the number of points that each learner has earned for each problem, and the number of possible points for every problem in the course. In addition, the report shows the final grade score for each learner.

To generate and download the problem grade report for all learners who have ever enrolled in your course, follow these steps.

Important: Because the problem grade report file contains confidential, personally identifiable data, be sure to follow your institution’s data stewardship policies when you open or save this file.

1. View the live version of your course.
2. Select **Instructor**, and then select **Data Download**.
3. To start the problem grading process, select **Generate Problem Grade Report**.

A status message indicates that the problem grading process is in progress. This process can take some time to complete, but you can navigate away from this page and do other work while it runs.

4. To check the progress of the problem grading process, reload the page in your browser and scroll down to the **Pending Tasks** section. The status of active tasks is shown in the table.

When the report is complete, a linked .csv file name becomes available above the **Pending Tasks** section. File names are in the format {course_id}_problem_grade_report_{datetime}.csv. The most recently generated reports appear at the top of the list.

5. To open or save a problem grade report file, locate and select the link for the problem grade report you requested.

You can open .csv files in a spreadsheet application to sort, graph, and compare data.

Note: To prevent the accidental distribution of learner data, you can download problem grade report files only by selecting the links on this page. Do not copy these links for reuse elsewhere, as they expire within 5 minutes. The links on this page also expire if the page is open for more than 5 minutes. If necessary, refresh the page to generate new links.

Interpreting the Problem Grade Report

A problem grade report for your course is a time-stamped .csv file that identifies each learner by ID, email address, and username, and provides a snapshot of earned scores compared with the possible scores for each problem.

The problem grade report includes two columns for every problem that is included in your grading configuration. For each homework, lab, midterm, or final exam problem, there is one column for earned points, and one column for possible points. In addition, the report shows the final grade score for each learner, expressed as a decimal.

Student ID	Email	Username	Grade	Homework 1 Problem 1 (Earned)	Homework 1 Problem 1 (Possible)	Homework 1 Problem 2 (Earned)	Homework 1 Problem 2 (Possible)
			0.6	2	3	3	5
			0.57	2	3	2	5
			0.33	1	3	Not Attempted	5
			0.8	3	3	Not Attempted	5

The .csv file contains one row of data for each learner, and columns that provide the following information.

- Learner identifiers, including an internal **Student ID**, **Email** address, and **Username**.
- The **Grade** column shows the total score that a learner has currently attained in the course. This value is expressed as a decimal: a learner with a grade of 0.65 has earned 65% of the credit in the course, and a learner with a grade of 1 has earned 100%.
- For each problem (identified by assignment, subsection, and problem name), a column showing the number of points actually earned by each learner. If the learner did not attempt the assignment, the value is “Not Attempted”. If the assignment is not available to the learner, the value in this column is “Not Available”.
- For each problem (identified by assignment, subsection, and problem name), a column showing the number of points that it is possible to earn for the problem. If the assignment is not available to the learner, the value in this column is “Not Available”.

17.3.4 Review Learner Grades (Small Courses)

For courses with enrollments of up to 200 learners, you can review a gradebook on the instructor dashboard. To review grades for a small course, follow these steps.

1. View the live version of your course.
2. Select **Instructor**, and then select **Student Admin**. For courses with fewer than 200 learners, this page includes a **View gradebook for enrolled learners** section.
3. Select **View Gradebook**. Grades are calculated and the gradebook displays.

Gradebook									
	HW 01	HW 02	HW 03	HW 04	HW 05	HW 06	HW 07	HW Avg	Midterm
	17	100	0	0	0	0	0	19	67
	0	0	0	0	0	0	0	0	0
	0	100	0	0	0	0	0	17	0
	100	100	100	100	0	0	0	67	100
	17	100	100	100	0	0	0	53	100
	0	0	0	50	0	0	0	8	33

The gradebook includes the following features.

- You can select the username in each row to review that learner's **Course Progress** page. For more information, see [Check the Progress of a Specific Learner](#).
- There is a column for each {assignment type} {number} defined in your grading configuration, with the scores that the learner attained for that specific assignment.

The gradebook does not have a scroll bar, but it can be dragged: to see columns that are hidden at one side of the grade book, select the gradebook and then drag left or right to reveal those columns.

- For assignment types that include more than one assignment, an {assignment type} **Avg** column displays each learner's current average score for that assignment type, modified by the assignment weight.
- The **Total** column presents the total score that each learner has currently attained in the course. This value is expressed as a whole number: a learner with a grade of 65 has earned 65% of the credit in the course, and a learner with a grade of 100 has earned 100%.
- To filter the data that displays you can use the **Search students** option. This option is case-sensitive and limits the rows shown in the gradebook to usernames that match your entry.

17.3.5 Check the Progress of a Specific Learner

To check a single learner's progress in your course, you can review the data in the [grade report](#) or [problem grade report](#), or review the learner's **Progress** page.

A learner's **Progress** page includes a chart that plots the score that the learner has earned for each graded assignment and the total grade, as of the current date. Below the chart, scores for every assignment by subsection, including ungraded assignments, are listed.

Both in the chart on the **Progress** page and in the [problem grade report](#), learners' assignment scores are grouped by assignment type rather than in the order that they occur in the course. In the bar chart on the **Progress** page, the total score that a learner has earned for the course appears after the individual assignment scores, while in the problem grade report, the total score appears before the individual assignment scores.

- [View a Specific Learner's Progress Page](#)
- [Understanding the Progress Page](#)

View a Specific Learner's Progress Page

To view a specific learner's **Progress** page, you need their email address or username. You can check the progress for learners who are either enrolled in, or who have unenrolled from, the course.

Learners can view their own progress chart and assignment scores when they are logged in to the course.

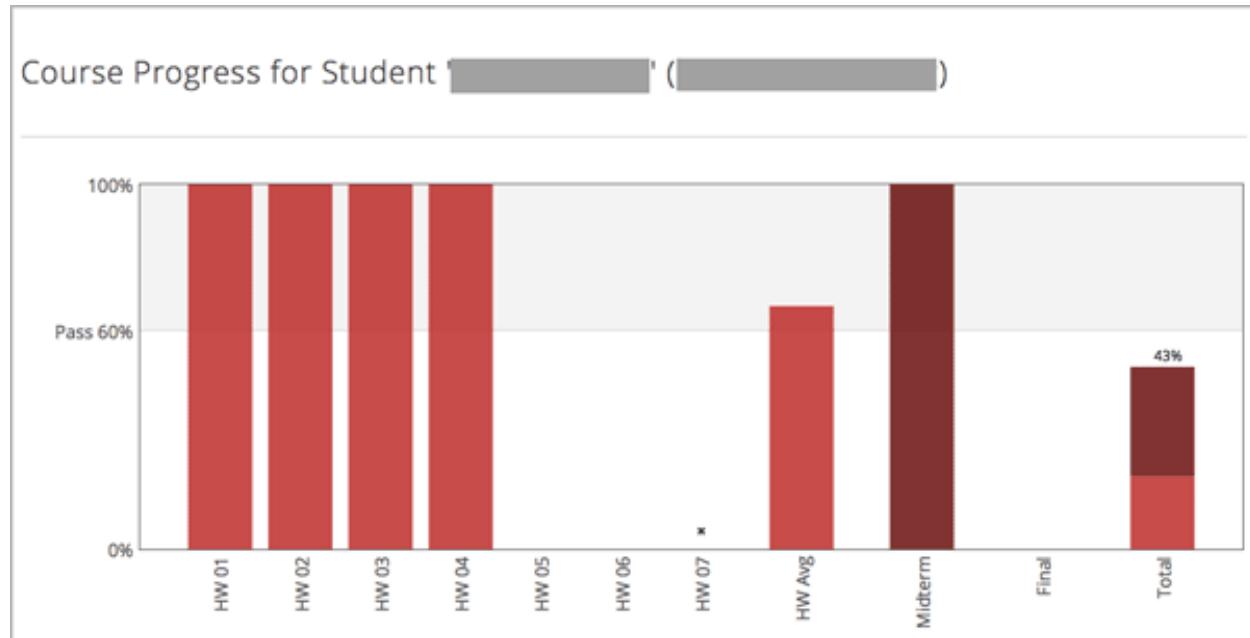
To view the **Progress** page for a specific learner, follow these steps.

1. View the live version of your course.
2. Next to **View this course as**, select **Specific student**.
3. In the **Username or email** field that appears, enter the learner's username or email address, and then press the Enter key on your keyboard.
4. Select the **Progress** page.

The **Progress** page for the learner displays a chart with the grade for each homework, lab, midterm, final, and any other assignment types in your course, and the total grade earned for the course to date.

Understanding the Progress Page

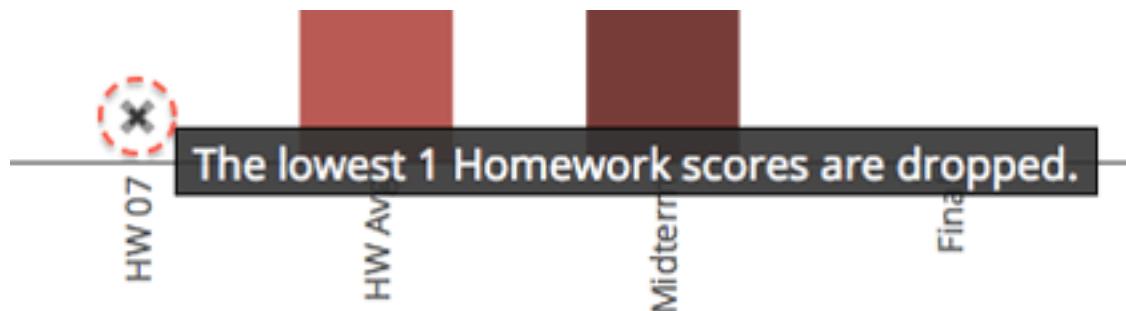
The **Progress** page for each learner displays a chart that summarizes her progress through the course, with entries for each graded assignment, the average score by assignment type, the total percentage earned in the course so far, and the percentage grade needed for each grade cutoff. This chart is essentially a graphical representation of the data in the problem grade report. However, the chart does not reflect any cohort or experiment group assignments.



The chart's y-axis shows the range of grade percentages from 0 to 100%, and includes labels for the grade ranges defined for the course. For example, if a course is a pass/fail course with a grade of 60% required to pass, the y-axis displays a label "Pass" at the 60% level. If a course has grade levels "A", "B", and "C" defined at 90%, 70%, and 50% respectively, the y-axis displays labels at each of those levels.

The learner's scores for each graded assignment in the course are listed along the x-axis, with the height of each bar indicating the percentage score for that assignment. Assignments are grouped by assignment type, rather than being listed in order of occurrence in the course. A bar for the average of each assignment type is included, as well a bar for the total cumulative grade that the learner has earned to date in the course.

To learn more about a particular assignment, move the cursor onto the value in the chart. A brief description displays. A dropped assignment is indicated in the chart by an x above the horizontal axis.



Below the chart on the **Progress** page is a list of all the subsections in the course, with the learner's scores for the problems in each subsection. Point scores from graded sections are labelled as "Problem Scores", while point scores from ungraded sections are called "Practice Scores".

Section 1	Multi choice problems (2/4) 50%
	Homework
	Problem Scores: 1/1 0/1 0/1 1/1
	Checkbox problems (2/3) 67%
	Homework
	Problem Scores: 1/1 1/1 0/1
	Drag and Drop problems (0/2)
	Practice Scores: 0/2
	Dropdown (0/2)
	Homework
	Problem Scores: 0/1 0/1

Note: Learner scores on the **Progress** page are a snapshot of the scores that were calculated when learners submitted answers to the problems. It is possible that the scores displayed on the **Progress** page are different from scores that would be obtained if you recalculated them today, if changes were made to the problems.

For example, if the course team changes a released problem's total possible points, learners who submitted answers to the problem before the change will have grades on the **Progress** page that do not reflect the problem's new number of total possible points. This asynchronicity will remain until either the course team rescores the changed problem, or until affected learners resubmit responses to the changed problem.

17.3.6 Adjust Grades for One or All Learners

If you *modify a problem or its settings* after learners have attempted to answer it, we recommend that you rescore the changed problem so that learners' grades are updated.

You can adjust an individual learner's score for a problem using either the **Staff Debug Info** option in the course or on the **Student Admin** tab of the instructor dashboard in the LMS. To adjust the scores for all enrolled learners at once, you use the options on the **Student Admin** tab of the instructor dashboard in the LMS. If you use the options in the

instructor dashboard, you need to *obtain the unique location identifier* of the problem.

The following sections describe the various ways in which you can adjust learners' scores when you cannot avoid making a correction or other change to a problem.

- *Override a Learner's Score for a Problem*
- *Rescore Learner Submissions for a Problem*
- *Reset Learner Attempts for a Problem*
- *Delete a Learner's State for a Problem*
- *Find the Unique Location Identifier for a Problem*

Override a Learner's Score for a Problem

In some cases, you might want to change, or override, the score that Studio has given a learner for a specific problem. For example, you might receive an email message that explains extenuating circumstances for a learner. You can change an individual learner's score for a problem using either the instructor dashboard or the Staff Debug viewer for the problem.

Override a Learner's Score Using the Instructor Dashboard

To override a learner's score for a specific problem by using the instructor dashboard, follow these steps.

1. Obtain the location identifier for the problem that you want to rescore. For more information, see *Find the Unique Location Identifier for a Problem*.
2. View the live version of your course.
3. Select **Instructor**, and then select **Student Admin**.
4. Under **Adjust a learner's grade for a specific problem**, enter the learner's email address or username, and then enter the location of the problem in the course. For more information, see *Find the Unique Location Identifier for a Problem*.
5. Under **Score Override**, enter the new score for the problem, and then select **Override Learner's Score**.

Note: Make sure that the new score is out of the weighted total points for the problem.

6. In the confirmation dialog box, select **OK** for each of the confirmation and status messages.
7. To view the results of the rescore process, select **Show Task Status**.

A table displays the status of the override process.

Override a Learner's Score Using the Staff Debug Viewer

To override a learner's score for a specific problem by using the Staff Debug viewer, follow these steps.

1. Obtain the username or email address of the learner whose score you want to change.
2. View the live version of your course.
3. Select **Course** and navigate to the component that contains the problem you want.

4. Display the problem, and then select **Staff Debug Info**. The Staff Debug viewer opens.
5. In the **Username** field, enter the learner's email address or username.
6. In the **Score (for override only)** field, enter the correct score for the learner, and then select **Override Score**. A message indicates a successful adjustment.
7. To close the Staff Debug viewer, click on the browser page outside of the viewer.

Rescore Learner Submissions for a Problem

Each problem that you create for your course includes the definition of a correct answer, and might also include a tolerance or acceptable alternatives. If you make a change to the accepted answers for a problem, you can rescore any learner responses that were already submitted.

Note: You can only rescore problems that have a correct answer defined in edX Studio, including CAPA problems and drag and drop problems. This procedure cannot be used to rescore open response assessment (ORA) problems or problems that are scored by an external grader. For ORA problems, you can *override a learner assessment grade* in Studio.

Additionally, errors might occur if you rescore a problem that has multiple response fields and you have completed any of the following actions.

- You removed a response field.
- You added a response field.
- You reordered any of the response fields.

- *Rescore an Individual Learner's Submission Only if the Score Improves*
- *Rescore an Individual Learner's Submission*
- *Rescore Submissions for All Learners Only if Scores Improve*
- *Rescore Submissions for All Learners*

Rescore an Individual Learner's Submission Only if the Score Improves

This method of rescoreing updates a learner's score only if it improves with the rescoreing. If the score is unchanged or might be lower after the rescoreing, the learner's score is not updated.

To rescore a problem for a single learner and update the score only if it improves, follow these steps.

1. Obtain the username or email address of the learner whose submission you are rescoreing.
2. View the live version of your course.
3. Select **Course** and navigate to the component that contains the problem you want to rescore.
4. Display the problem, and then select **Staff Debug Info**. The Staff Debug viewer opens.
5. In the **Username** field, enter the learner's email address or username, and then select **Rescore Only If Score Improves**. A message indicates a successful adjustment.
6. To close the Staff Debug viewer, click on the browser page outside of the viewer.

Note: You can also rescore an individual's submission in the **Adjust a learner's grade for a specific problem** section on the **Student Admin** tab of the instructor dashboard. To do this, you need to obtain *the location ID* of the problem as well as the learner's username or email address.

Rescore an Individual Learner's Submission

Note: Depending on the type of change you made to the problem, this method of rescore might decrease the learner's score. To avoid negatively affecting learner scores, you can instead *rescore a learner's submission only if the score improves*.

To rescore an individual learner's submission, follow these steps.

1. Obtain the username or email address of the learner whose submission you are rescoreing.
2. View the live version of your course.
3. Select **Course** and navigate to the component that contains the problem you want to rescore.
4. Display the problem, and then select **Staff Debug Info**. The Staff Debug viewer opens.
5. In the **Username** field, enter the learner's email address or username, and then select **Rescore Learner's Submission**. A message indicates a successful adjustment.
6. To close the Staff Debug viewer, click on the browser page outside of the viewer.

Note: You can also rescore an individual's submission in the **Adjust a learner's grade for a specific problem** section on the **Student Admin** tab of the instructor dashboard. To do this, you need to obtain *the location ID* of the problem as well as the learner's username or email address.

Rescore Submissions for All Learners Only if Scores Improve

This method of rescore updates learners' scores only if they improve with the rescore. Learners' scores that are unchanged or lower after the rescore are not updated.

To rescore a problem for all enrolled learners in your course, and update scores only if they improve, follow these steps.

1. Obtain the location identifier for the problem that you want to rescore. For information, see *Find the Unique Location Identifier for a Problem*.
2. View the live version of your course.
3. Select **Instructor**, and then select **Student Admin**.
4. In the **Adjust all enrolled learners' grades for a specific problem** section of the page, enter the location of the problem, and then select **Rescore Only If Scores Improve**.
5. In the confirmation dialog box, select **OK** for each of the confirmation and status messages.

The rescore process can take some time to complete for all enrolled learners. You can navigate away from this page and do other work while the process runs in the background.

-
6. To view the results of the rescore process, select **Show Task Status**.

A table displays the status of the rescore process.

Rescore Submissions for All Learners

Note: Depending on the type of change you made to the problem, this method of rescore might decrease learners' scores. To avoid negatively affecting learners' scores, you can instead *rescore learners' submissions only if scores improve*.

To rescore a problem for all enrolled learners in your course, follow these steps.

1. Obtain the location identifier for the problem that you want to rescore. For information, see [Find the Unique Location Identifier for a Problem](#).
2. View the live version of your course.
3. Select **Instructor**, and then select **Student Admin**.
4. In the **Adjust all enrolled learners' grades for a specific problem** section of the page, enter the location of the problem, and then select **Rescore All Learners' Submissions**.
5. In the confirmation dialog box, select **OK** for each of the confirmation and status messages.

The rescore process can take some time to complete for all enrolled learners. You can navigate away from this page and do other work while the process runs in the background.

6. To view the results of the rescore process, select **Show Task Status**.

A table displays the status of the rescore process.

Reset Learner Attempts for a Problem

When you create a problem, you can limit the number of times that a learner can try to answer that problem correctly. If unexpected issues occur for a problem, you can reset the value for one particular learner's attempts back to zero so that the learner can begin work over again. If the unexpected behavior affects all of the learners in your course, you can reset the number of attempts for all learners to zero.

Note: You cannot use this method with open response assessment (ORA) problems. To allow a learner to start an ORA problem again and resubmit responses, you must *delete the learner's state*.

Reset Attempts for an Individual Learner

To reset the number of attempts for a single learner, follow these steps.

1. Obtain the learner's username or email address.
2. View the live version of your course.
3. Select **Course** and navigate to the component that contains the problem you want to reset.
4. Display the problem, and then select **Staff Debug Info**. The Staff Debug viewer opens.
5. In the **Username** field, enter the learner's email address or username, and then select **Reset Learner's Attempts to Zero**. A message indicates a successful adjustment.

6. To close the Staff Debug viewer, click on the browser page outside of the viewer.

Reset Attempts for All Learners

To reset the number of attempts that all enrolled learners have for a problem, follow these steps.

1. Obtain the location identifier for the problem whose attempts you are resetting. For more information, see [Find the Unique Location Identifier for a Problem](#).
2. View the live version of your course.
3. Select **Instructor**, and then select **Student Admin**.
4. To reset the number of attempts for all enrolled learners, you work in the **Adjust all enrolled learners' grades for a specific problem** section of the page. Enter the unique problem location, and then select **Reset Attempts to Zero**.
5. A dialog opens to indicate that the reset process is in progress. Select **OK**.

This process can take some time to complete. The process runs in the background, so you can navigate away from this page and do other work while it runs.

6. To view the results of the reset process, select **Show Task Status**.

A table displays the status of the reset process for each learner or problem.

Note: You can use a similar procedure to reset problem attempts for a single learner. You work in the **Student-Specific Grade Adjustment** section of the page to enter both the learner's email address or username and the unique problem identifier, and then select **Reset Student Attempts**.

Delete a Learner's State for a Problem

You can completely delete a learner's database history, or "state", for a problem. You can only delete learner state for one learner at a time.

For example, you realize that a problem needs to be rewritten after only a few of your learners have answered it. To resolve this situation, you rewrite the problem and then delete learner state only for the affected learners so that they can try again.

To delete a learner's entire history for a problem from the database, you need that learner's username or email address.

Important: Learner state is deleted permanently by this process. This action cannot be undone.

When you delete a learner's state for an open response assessment (ORA) problem, the learner will have to start the assignment from the beginning, including submitting responses and going through the required assessment steps.

You can use either the **Staff Debug Info** option or the instructor dashboard to delete learner state.

To use the **Staff Debug Info** option, follow these steps.

1. View the live version of your course.
2. Select **Course** and navigate to the component that contains the problem.
3. Display the problem, and then select **Staff Debug Info**. The Staff Debug viewer opens.
4. In the **Username** field, enter the learner's email address or username, and then select **Delete Learner's State**. A message indicates a successful adjustment.

5. To close the Staff Debug viewer, click on the browser page outside of the viewer.

To use the instructor dashboard, you must first obtain the unique identifier of the problem. See [Find the Unique Location Identifier for a Problem](#).

1. Select **Instructor**, and then select **Student Admin**.
2. In the **Adjust a learner's grade for a specific problem** section of the page, enter both the learner's email address or username and the unique problem identifier, and then select **Delete Learner's State**.

Find the Unique Location Identifier for a Problem

When you create each of the problems for a course, edX assigns a unique location to it. To make grading adjustments for a problem, or to view data about it, you need to specify the problem location.

Location identifiers for problems can be in one of these formats.

- `location = block-v1:{org}+{course}+{run}+type@problem+block@{id}`, for example,
`location = block-v1:edX+BlendedX+1T2015+type@problem+block@72e0f73cdf5c4d648ebec002285`
- `location = i4x://{{org}}/{{course}}/problem/{{id}}`, for example, `location = i4x://edX/edX101/problem/680cc746e8ee473490841334f0235635`

Courses created since Fall 2014 typically have usage IDs in the first format, while older courses have usage IDs in the second format.

To find the unique location identifier for a problem, follow these steps.

1. View the live version of your course.
2. Select **Course**, and then navigate to the unit that contains the problem.
3. Display the problem, and find the **Submission History** and **Staff Debug Info** options that appear below it.
4. Select **Staff Debug Info**. Information about the problem appears, including its **location**.
5. To copy the location of the problem, select the entire value after `location =`, right click, and then select **Copy**.

To close the Staff Debug viewer, click on the browser page outside of the viewer.

17.4 Obtaining Certificate Data

This topic describes how to access data about certificates that have been issued for a course.

- [Access Certificate Data](#)
- [Columns in the Certificate Report](#)

For more information, see the following other topics about certificates.

- [Setting Up Certificates in Studio](#)
- [Ending a Course](#)

17.4.1 Access Certificate Data

You can view data about the certificates that have been issued for your course in the LMS by selecting **Instructor** to access the instructor dashboard. You can also download a .csv (comma-separated values) file with the certificate data.

View Certificate Data

To view certificate data, follow these steps.

1. View the live version of your course.
2. Select **Instructor**, and then select **Data Download**.
3. Select **View Certificates Issued**.

A table of certificate data is displayed, with one row for each type of certificate issued. For more information on the contents of this report, see *Columns in the Certificate Report*.

Download Certificate Data

To download certificate data, follow these steps.

1. View the live version of your course.
2. Select **Instructor**, and then select **Data Download**.
3. Select **Download CSV of Certificates Issued**.

The CSV file is downloaded to your computer.

For more information on the contents of this file, see *Columns in the Certificate Report*.

17.4.2 Columns in the Certificate Report

The certificate report includes a row for each type of certificate issued for the course.

Column	Description
CourseID	The unique ID of the course for which you are viewing certificate data.
Certificate Type	The type of certificate issued. For example, Verified or Honor.
Total Certificates Issued	The number of certificates of the specific type that have been issued to learners as of the report date.
Date Report Run	The date the report was created.

17.5 Ending a Course

This topic describes how to complete several end-of-course tasks.

- *Sending a Farewell Message*
 - *Assigning Final Grades*
 - *Issuing Certificates*

For more information, see the following other topics about certificates.

- [Setting Up Certificates in Studio](#)
- [Obtaining Certificate Data](#)

17.5.1 Sending a Farewell Message

As you prepare for the end of your course, you can send learners a *course farewell* email message.

17.5.2 Assigning Final Grades

To assign a final grade to each learner enrolled in a course, you generate grades after the course end date and time have passed. For more information, see [Generate a Grade Report for All Learners in a Course](#).

The learner's final grade and the grading configuration you set in Studio determine whether the learner has earned a certificate for the course.

17.5.3 Issuing Certificates

Studio automatically generates certificates for both self-paced courses and instructor-paced courses. When certificates become available, options for learners to view their certificates are available on the learner dashboard, the learner **Profile** page, and the course **Progress** page.

You can specify when you want to make certificates available.

- For self-paced courses, by default, Studio generates certificates for learners when they have completed enough of the course, and with a high enough grade, to qualify for a certificate.

If you want Studio to generate certificates only after learners have completed the course, you can disable this feature. For more information, see [Allow Learners to Receive Early Certificates](#).

- For instructor-paced courses, three options are available.
 - By default, certificates become available to learners 48 hours after your course end date. If you change your course end date, Studio automatically adjusts the date for certificates as well.
 - You can specify a different date to make certificates available. For more information, see [Specify a Different Certificates Available Date](#).
 - You can allow learners to receive their certificates when they have completed enough of the course, and with a high enough grade, to qualify for a certificate. For more information, see [Allow Learners to Receive Early Certificates](#).

Issue Certificates on a Specified Date

If you do not want Studio to generate certificates 48 hours after the course end date, you can specify the date when you want Studio to generate certificates. You can change this date at any time.

For more information about how to specify a day to issue certificates, see [Specify a Different Certificates Available Date](#).

Allow Learners to Receive Early Certificates

To allow learners to receive certificates before the course end date or before they have completed the course, you use the **Enable Student-Generated Certificates** setting on the instructor dashboard.

Note: By default, self-paced courses issue certificates to learners as soon as learners have completed enough of the course, with a high enough grade, to earn a certificate. You do not have to change any settings.

1. View the live version of your course.
2. In the LMS, select **Instructor**, and then select **Certificates**.
3. Select **Enable Student-Generated Certificates**.

To prevent learners from receiving early certificates, select **Disable Student-Generated Certificates**.

Allow Learners to Download Early Certificates

To allow learners to download early certificates, you modify the **Certificates Display Behavior** advanced setting in Studio.

1. In Studio, on the **Settings** menu, select **Advanced Settings**.
2. On the **Advanced Settings** page, locate **Certificates Display Behavior**.
3. In the **Certificates Display Behavior** field, enter "`early_no_info`". Be sure that you include the double quotation marks.
4. Select **Save Changes**.

CHAPTER 18

Re-running Your Course

Use the topics in this section to learn about re-running your course.

For information on how to develop your course content in the Studio Outline, see [Developing Your Course](#).

18.1 Re-running a Course

Another way to create a course in Studio is to re-run an existing course. When you re-run a course, most, but not all, of the original course content is duplicated to the new course. The original course is not changed in any way.

- [Data Duplicated When You Re-Run a Course](#)
- [Re-Run a Course](#)
- [Update the New Course](#)

18.1.1 Data Duplicated When You Re-Run a Course

Type of Content	Duplicated to New Course?
Course start date	No. Set to midnight on January 1, 2030 (UTC).
All other course dates	Yes. You must update all release dates and due dates.
Course structure (sections, subsections, units) and state (published, hidden)	Yes.
Individual problems and other components	Yes.
Files uploaded to the course, including videos and textbooks	Yes.
Pages added to the course	Yes, including all page content and the defined page order.
Course updates	Yes.
Prerequisite course subsection settings	No.
Advanced settings	Yes.
Grading policy	Yes.
Student enrollment data	No.
Course team privileges, including admins, discussion moderators, beta testers	No. Only the user who created the new course has access to it.
Manually created cohorts	No.
Student answers, progress, and grading data	No.
Certificates	Yes.
Discussion posts, responses, comments, and other data	No.
Wiki contributions	No.

After you create a re-run course, modifications to the original course and the re-run course are independent. Changes to either course have no effect on the other course. Therefore, you should ensure that the original course content is as complete as possible before you re-run the course.

For more information, see [Re-Run a Course](#) and [Update the New Course](#).

18.1.2 Re-Run a Course

Note: After the end date for a course has passed, the course moves to the **Archived Courses** tab on the Studio dashboard. If the course that you want to re-run is not visible on the **Courses** tab, look for the course on the **Archived Courses** tab.

Options for creating a course re-run differ for courses on edx.org and Edge.

- For courses on edx.org, the course team uses *Publisher* to re-run courses. For more information about how to create a course run, see [Creating a Course Run in Publisher](#).
- For courses on Edge, the course team can *use the course Import and Export options* to re-run a course, or your edX project coordinator can *use the Re-Run Course option*.

Note: A course team member who has course creation privileges must create a new course when you use the **Import** and **Export** options.

We strongly encourage course teams to use the **Import** and **Export** options to create a course re-run. This method takes less time than the **Course Re-Run** option because this method does not require action from edX.

Export and Import the Previous Course

Note: Courses on edx.org must [use Publisher to re-run courses](#).

To use the import and export options to re-run a course, follow these steps.

1. In Studio, open the course that you want to re-run.
2. [Export your course](#).
3. In Studio, [create a new course](#).

Note: You must have course creation privileges to create a new course. If you do not have course creation privileges, contact a member of the course team who has these privileges, or your organization's administrator.

4. In the new course, [import the content from the previous course](#).
5. After the import operation is complete, [review and update the settings and content](#) for the new course.

Use the Course Re-Run Option

Note: Before you re-run a course, make sure that its settings and content are complete. Additions and changes that you make to the original course after you create the new course have no effect on the new course.

Note: Courses on edx.org must [use Publisher to re-run courses](#).

For courses on Edge, we strongly recommend that you use the **Import** and **Export** options.

To use the **Re-Run Course** option, you must contact your project coordinator.

18.1.3 Update the New Course

When you create a course by re-running another course, you must carefully review the settings and content of the new course. To assure a quality experience for learners, be sure to test the course thoroughly before the course start date. See [Testing Your Course Content](#) and [Beta Testing a Course](#).

At a minimum, you must make the following changes to prepare the new course for release.

- Add course team members, including discussion admins, moderators, and community TAs. See [Add Course Team Members](#) or [Planning Course Staff](#).
- Update course-wide dates, including course and enrollment start and end dates. See [Scheduling a Course Run](#).
- Change the release dates of course sections, subsections, and units. See [Release Dates](#).
- Change the due dates of subsections that are part of your grading policy. See [Set the Assignment Type and Due Date for a Subsection](#).
- Delete or edit posts on the **Course Updates** page in Studio. See [Add a Course Update](#).
- For a course that includes [learner cohorts](#), set up the cohorts and select a strategy for assigning learners to the cohorts.

- For a course that includes drag and drop problems, replace any problems created prior to April 2016 with the newer drag and drop problem component, which is accessible and mobile ready. For more information about enabling the new drag and drop problem type and adding these problems to your course, see [Drag and Drop Problem](#).

The following additional changes can also improve the experience of learners who enroll in the new course run.

- Review the files on the **Files & Uploads** page. To update a file that contains references to course-related dates, you must complete the following steps.
 1. Locate the source file.
 2. Change course-related dates in the file.
 3. Upload the revised version of the file.

Note: If you use the same file name when you upload a revised file, links to that file in course components and course handouts will continue to work correctly. If you rename a file and then upload it, you must also update all links to the original file name. See [Add a Course Handout](#) or [Add a Link to a File](#).

- Review the staff biographies and other information on the course About page and make needed updates. See [Planning Course Information \(edx.org and Edge Courses\)](#) and [Planning Course Run Information \(edx.org and Edge Courses\)](#).
- Create initial posts for discussion topics and an “introduce yourself” post. See [Creating Course Discussions](#).
- Add initial wiki articles.
- For a course that includes core problem types, including checkbox, text input, or math expression input problems, review the [Markdown-style formatting](#) or [OLX markup](#) of any problems created before September 2016. For more information about the updates that you can make to improve the accessibility of these problem types, see the [Release Notes](#).
- If your course uses prerequisite course subsections to hide course subsections until learners complete other, prerequisite subsections, configure the prerequisite course subsections. See [Prerequisite Course Subsections](#).
- If your course includes instructions for learners, verify that the instructions reflect the current user interface of the LMS.

For example, you could revise a description of the problem **Check** button, which was accurate before October 2016, to reflect its new label, **Submit**.

Another example of a user interface change is for courses on the edx.org website. A new **Help** option was added to the LMS in September 2016 to provide access to the *EdX Learner’s Guide*. When this option was added, the previous **Help** option was renamed **Support**.

For more information about tools and ideas that can help you prepare a course for launch, see [Course Launching Activities](#).

Note: Changes you make in the new course have no effect on the original course.

CHAPTER 19

Glossary

[A](#) - [C](#) - [D](#) - [E](#) - [F](#) - [G](#) - [H](#) - [I](#) - [K](#) - [L](#) - [M](#) - [N](#) - [O](#) - [P](#) - [R](#) - [S](#) - [T](#) - [V](#) - [W](#) - [XYZ](#)

Note: Most of the links to documentation provided in this glossary are to the [Building and Running an edX Course](#) guide, for edX partners. Many of the same topics are available in the Open edX version of this guide, [Building and Running an Open edX Course: Hawthorn Release](#).

19.1 A

AAC

Advanced audio coding (AAC) is an audio coding standard for digital audio compression. AAC is the standard format for YouTube.

A/B test

See [Content Experiment](#).

About page

The course page that provides potential learners with a course summary, prerequisites, a course video and image, and important dates.

For more information, see [Creating and Announcing a Course Using Publisher \(edx.org Courses\)](#).

accessible label

In a problem component, you use special formatting to identify the specific question that learners will answer by selecting options or entering text or numeric responses.

This text is referred to as the accessible label because screen readers read all of the text that you supply for the problem and then repeat the text that is identified with this formatting immediately before reading the answer choices for the problem. This text is also used by reports and Insights to identify each problem.

All problems require accessible labels.

For more information, see [The Simple Editor](#).

advanced editor

An OLX (open learning XML) editor in a problem component that allows you to create and edit any type of problem. For more information, see [The Advanced Editor](#).

Amazon Web Services (AWS)

A third-party file hosting site where course teams can store course assets, such as problem files and videos. If videos are posted on both YouTube and AWS, the AWS version of the video serves as a backup in case the YouTube video does not play.

assignment type

The category of graded student work, such as homework, exams, and exercises. For more information, see [Establishing a Grading Policy For Your Course](#).

19.2 C

CAPA problem

A CAPA (computer assisted personalized approach) problem refers to any of the problem types that are implemented in the edX platform by the `capa_module` XBlock. Examples range from text input, drag and drop, and math expression input problem types to circuit schematic builder, custom JavaScript, and chemical equation problem types.

Other assessment methods are also available, and implemented using other XBlocks. An open response assessment is an example of a non-CAPA problem type.

certificate

A document issued to an enrolled learner who successfully completes a course with the required passing grade. Not all edX courses offer certificates, and not all learners enroll as certificate candidates.

For information about setting up certificates for your course, see [Setting Up Certificates in Studio](#).

chapter

See [Section](#).

checkbox problem

A problem that prompts learners to select one or more options from a list of possible answers. For more information, see [Checkbox Problem](#).

chemical equation response problem

A problem that allows learners to enter chemical equations as answers. For more information, see [Chemical Equation Problem](#).

circuit schematic builder problem

A problem that allows learners to construct a schematic answer (such as an electronics circuit) on an interactive grid. For more information, see [Circuit Schematic Builder Problem](#).

closed captions

The spoken part of the transcript for a video file, which is overlaid on the video as it plays. To show or hide closed captions, you select the CC icon. You can move closed captions to different areas on the video screen by dragging and dropping them.

For more information, see [Watching Videos on the edX Video Player](#).

codec

A portmanteau of “code” and “decode”. A computer program that can encode or decode a data stream.

cohort

A group of learners who participate in a class together. Learners who are in the same cohort can communicate and share experiences in private discussions.

Cohorts are an optional feature of courses on the edX platform. For information about how you enable the cohort feature, set up cohorts, and assign learners to them, see [Using Cohorts in Your Courses](#).

component

The part of a unit that contains your actual course content. A unit can contain one or more components. For more information, see [Developing Course Components](#).

content experiment

You can define alternative course content to be delivered to different, randomly assigned groups of learners. Also known as A/B or split testing, you use content experiments to compare the performance of learners who have been exposed to different versions of the content. For more information, see [Overview of Content Experiments](#).

content library

See [Library](#).

content-specific discussion topic

A category within the course discussion that appears at a defined point in the course to encourage questions and conversations. To add a content-specific discussion topic to your course, you add a discussion component to a unit. Learners cannot contribute to a content-specific discussion topic until the release date of the section that contains it. Content-specific discussion topics can be divided by cohort, so that learners only see and respond to posts and responses by other members of the cohort that they are in.

For more information, see [Working with Discussion Components](#). For information about making content-specific discussion topics divided by cohort, see [Setting up Discussions in Courses with Cohorts](#).

course catalog

The page that lists all courses offered in the edX learning management system.

course handouts

Course handouts are files you make available to learners on the **Home** page. For more information, see [Adding Course Updates and Handouts](#).

course mode

See [enrollment track](#).

course navigation pane

The navigation frame that appears at one side of the **Course** page in the LMS. The course navigation pane shows the sections in the course. When you select a section, the section expands to show subsections. When you select a subsection, the first unit in that subsection appears on the course page.

See also [Unit Navigation Bar](#).

Course page

The page that opens first when learners access your course. On the **Course** page, learners can view the course outline and directly access the course, either by clicking a specific section or subsection on the outline, or by clicking the **Start Course** button (**Resume Course** if the learner has previously accessed the course).

The latest course update, such as a course welcome message, appears above the course outline. Links to various **Course Tools** including **Bookmarks**, **Reviews** and **Updates** appear at the side of this page. This page is a combination of the former **Home** and **Courseware** pages.

course run

A version of the course that runs at a particular time. Information about a course run includes start and end dates, as well as staff and the languages the course is available in. You can create a course run when you create a course.

For more information, see [Planning Course Run Information \(edx.org and Edge Courses\)](#).

course track

See [enrollment track](#).

courseware

In OLX (open learning XML) and in data packages, “courseware” refers to the main content of your course, consisting mainly of lessons and assessments. Courseware is organized into sections, subsections, units, and components. Courseware does not include handouts, the syllabus, or other course materials.

Note that the **Course** page was formerly called the **Courseware** page.

course-wide discussion topic

Optional discussion categories that you create to guide how learners find and share information in the course discussion. Course-wide discussion topics are accessed from the **Discussion** page in your course. Examples of course-wide discussion topics include Announcements and Frequently Asked Questions. Learners can contribute to these topics as soon as your course starts. For more information, see [Creating Course Discussions](#) and [Create Course-Wide Discussion Topics](#).

If you use cohorts in your course, you can divide course-wide discussion topics by cohort, so that although all learners see the same topics, they only see and respond to posts and responses by other members of the cohort that they are in. For information about configuring discussion topics in courses that use cohorts, see [Setting up Discussions in Courses with Cohorts](#).

custom response problem

A custom response problem evaluates text responses from learners using an embedded Python script. These problems are also called “write-your-own-grader” problems. For more information, see [Write-Your-Own-Grader Problem](#).

19.3 D

data czar

A data czar is the single representative at a partner institution who is responsible for receiving course data from edX, and transferring it securely to researchers and other interested parties after it is received.

For more information, see the [Using the edX Data Package](#).

discussion

The set of topics defined to promote course-wide or unit-specific dialog. Learners use the discussion topics to communicate with each other and the course team in threaded exchanges. For more information, see [Creating Course Discussions](#).

discussion component

Discussion topics that course teams add directly to units. For example, a video component can be followed by a discussion component so that learners can discuss the video content without having to leave the page. When you add a discussion component to a unit, you create a content-specific discussion topic. See also [Content Specific Discussion Topic](#).

For more information, see [Working with Discussion Components](#).

discussion thread list

The navigation frame that appears at one side of the **Discussion** page in the LMS. The discussion thread list shows the discussion categories and subcategories in the course. When you select a category, the list shows all of the posts in that category. When you select a subcategory, the list shows all of the posts in that subcategory. Select a post to read it and its responses and comments, if any.

dropdown problem

A problem that asks learners to choose from a collection of answer options, presented as a drop-down list. For more information, see [Dropdown Problem](#).

19.4 E

edX101

An online course about how to create online courses. The intended audience for edX101 is faculty and university administrators.

edX Edge

[edX Edge](#) is a less restricted site than edX.org. While only edX employees and consortium members can create and post content on edX.org, any users with course creator permissions for Edge can create courses with Studio on studio.edge.edx.org, then view the courses on the learning management system at edge.edx.org.

edX Studio

The edX tool that you use to build your courses. For more information, see [Getting Started with Studio](#).

embargo

An embargo is an official ban on trade or commercial activity with a particular country. For example, due to U.S. federal regulations, edX cannot offer certain courses (for example, particular advanced STEM courses) on the edx.org website to learners in embargoed countries. Learners cannot access restricted courses from an embargoed country. In some cases, depending on the terms of the embargo, learners cannot access any edX courses at all.

enrollment mode

See [enrollment track](#).

enrollment track

Also called **certificate type**, **course mode**, **course seat**, **course track**, **course type**, **enrollment mode**, or **seat type**.

The enrollment track specifies the following items about a course.

- The type of certificate, if any, that learners receive if they pass the course.
- Whether learners must verify their identity to earn a certificate, using a webcam and a photo ID.
- Whether the course requires a fee.

- **audit:** This is the default enrollment track when learners enroll in a course. This track does not offer certificates, does not require identity verification, and does not require a course fee.
- **professional:** This enrollment track is only used for specific professional education courses. The professional enrollment track offers certificates, requires identity verification, and requires a fee. Fees for the professional enrollment track are generally higher than fees for the verified enrollment track. Courses that offer the professional track do not offer a free enrollment track.

Note: If your course is part of a MicroMasters or professional certificate program, your course uses the verified track. These courses do not use the professional enrollment track.

- **verified:** This enrollment track offers verified certificates to learners who pass the course, verify their identities, and pay a required course fee. A course that offers the verified enrollment track also automatically offers a free non-certificate enrollment track.
- **honor:** This enrollment track was offered in the past and offered an honor code certificate to learners who pass the course. This track does not require identity verification and does not require a fee. Note, however, that as of December 2015, edx.org no longer offers honor code certificates. For more information, see [News About edX Certificates](#).
- **credit:** In this enrollment track, learners who pass the course and comply with additional requirements, including identity verification, can receive academic credit for the course. For more information, see [Academic Course Credit](#).

exercises

Practice or practical problems that are interspersed in edX course content to keep learners engaged. Exercises are also an important measure of teaching effectiveness and learner comprehension. For more information, see [Adding Exercises and Tools](#).

export

A tool in edX Studio that you use to export your course or library for backup purposes, or so that you can edit the course or library directly in OLX format. See also [Import](#).

For more information, see [Export a Course](#) or [Export a Library](#).

19.5 F

forum

See [Discussion](#).

fps

Frames per second. In video, the number of consecutive images that appear every second.

19.6 G

grade range

Thresholds that specify how numerical scores are associated with grades, and the score that learners must obtain to pass a course.

For more information, see [Set the Grade Range](#).

grading rubric

See [Rubric](#).

19.7 H

H.264

A standard for high definition digital video.

Home page

See [Course Page](#).

HTML component

A type of component that you can use to add and format text for your course. An HTML component can contain text, lists, links, and images. For more information, see [Working with HTML Components](#).

19.8 I

Image mapped input problem

A problem that presents an image and accepts clicks on the image as an answer. For more information, see [Image Mapped Input Problem](#).

Import

A tool in Studio that you use to load a course or library in OLX format into your existing course or library. When you use the Import tool, Studio replaces all of your existing course or library content with the content from the imported course or library. See also [Export](#).

For more information, see [Import a Course](#) or [Import a Library](#).

instructor dashboard

A user who has the Admin or Staff role for a course can access the instructor dashboard in the LMS by selecting **Instructor**. Course team members use the tools, reports, and other features that are available on the pages of the instructor dashboard to manage a running course.

For more information, see [Managing a Running Course](#).

19.9 K

keyword

A variable in a bulk email message. When you send the message, a value that is specific to the each recipient is substituted for the keyword.

19.10 L

label

See [Accessible Label](#).

LaTeX

A document markup language and document preparation system for the TeX typesetting program. In edX Studio, you can [Import LaTeX Code into an HTML Component](#).

learning management system (LMS)

The platform that learners use to view courses, and that course team members use to manage learner enrollment, assign team member privileges, moderate discussions, and access data while the course is running.

learning sequence

See [Unit Navigation Bar](#).

left pane

See [Course Navigation Pane](#).

library

A pool of components for use in randomized assignments that can be shared across multiple courses from your organization. Course teams configure randomized content blocks in course outlines to reference a specific library of components, and randomly provide a specified number of problems from that content library to each learner.

For more information, see [Working with Content Libraries](#) and [Randomized Content Blocks](#).

live mode

A view that allows the course team to review all published units as learners see them, regardless of the release dates of the section and subsection that contain the units. For more information, see [Viewing Published and Released Content](#).

LON-CAPA

The Learning Online Network with Computer-Assisted Personalized Approach e-learning platform. The structure of CAPA problem types in the edX platform is based on the [LON-CAPA](#) assessment system, although they are not compatible.

See also [CAPA Problems](#).

19.11 M

math expression input problem

A problem that requires learners to enter a mathematical expression as text, such as $e=m*c^2$.

For more information, see [Completing Mathematical and Scientific Assignments](#) in the *EdX Learner's Guide*.

MathJax

A LaTeX-like language that you use to write equations. Studio uses MathJax to render text input such as x^2 and $\sqrt{x^2-4}$ as “beautiful math.”

For more information, see [Using MathJax for Mathematics](#).

module

An item of course content, created in an XBlock, that appears on the **Course** page in the edX learning management system. Examples of modules include videos, HTML-formatted text, and problems.

Module is also used to refer to the structural components that organize course content. Sections, subsections, and units are modules; in fact, the course itself is a top-level module that contains all of the other course content as children.

multiple choice problem

A problem that asks learners to select one answer from a list of options. For more information, see [Multiple Choice Problem](#).

19.12 N

NTSC

National Television System Committee. The NTSC standard is a color encoding system for analog videos that is used mostly in North America.

numerical input problem

A problem that asks learners to enter numbers or specific and relatively simple mathematical expressions. For more information, see [Numerical Input Problem](#).

19.13 O

OLX

OLX (open learning XML) is the XML-based markup language that is used to build courses on the Open edX platform.

For more information, see [What is Open Learning XML?](#).

open response assessment

A type of assignment that allows learners to answer with text, such as a short essay and, optionally, an image or other file. Learners then evaluate each others' work by comparing each response to a *rubric* created by the course team.

These assignments can also include a self assessment, in which learners compare their own responses to the rubric, or a staff assessment, in which members of course staff evaluate learner responses using the same rubric.

For more information, see [Introduction to Open Response Assessments](#).

19.14 P

pages

Pages organize course materials into categories that learners select in the learning management system. Pages provide access to the course content and to tools and uploaded files that supplement the course. Links to each page appear in the course material navigation bar.

For more information, see [Managing the Pages in Your Course](#).

PAL

Phrase alternating line. The PAL standard is a color encoding system for analog videos. It is used in locations such as Brazil, Australia, south Asia, most of Africa, and western Europe.

partner manager

Each EdX partner institution has an edX partner manager. The partner manager is the primary contact for the institution's course teams.

pre-roll video

A short video file that plays before the video component selected by the learner. Pre-roll videos play automatically, on an infrequent schedule.

For more information, see [Adding a Pre-Roll Video to Your edX Course](#).

preview mode

A view that allows you to see all the units of your course as learners see them, regardless of the unit status and regardless of whether the release dates have passed.

For more information, see [Previewing Draft Content](#).

problem component

A component that allows you to add interactive, automatically graded exercises to your course content. You can create many different types of problems.

For more information, see [Working with Problem Components](#) and [Adding Exercises and Tools](#).

proctored exam

At edX, proctored exams are timed, impartially and electronically monitored exams designed to ensure the identity of the test taker and determine the security and integrity of the test taking environment. Proctored exams are often required in courses that offer verified certificates or academic credit. For more information, see [Managing Proctored Exams](#).

program

A program is a collection of related courses. Learners enroll in a program by enrolling in any course that is part of a program, and earn a program certificate by passing each of the courses in the program with a grade that qualifies them for a verified certificate.

Several types of program are available on edx.org, including MicroMasters, Professional Certificate, and XSeries programs.

program offer

A program offer is a discount offered for a specific program. The discount can be either a percentage amount or an absolute (dollar) amount.

Progress page

The page in the learning management system that shows learners their scores on graded assignments in the course. For more information, see [Checking Your Progress in a Course](#) in the *EdX Learner's Guide*.

19.15 Q

question

A question is a type of post that you or a learner can add to a course discussion topic to bring attention to an issue that the discussion moderation team or learners can resolve.

For more information, see [Creating Course Discussions](#).

19.16 R

Research Data Exchange (RDX)

An edX program that allows participating partner institutions to request data for completed edx.org courses to further approved educational research projects. Only partner institutions that choose to participate in RDX contribute data to the program, and only researchers at those institutions can request data from the program.

For more information, see [Using the Research Data Exchange Data Package](#).

rubric

A list of the items that a learner's response should cover in an open response assessment. For more information, see the [Rubric](#) topic in [Introduction to Open Response Assessments](#).

See also [Open Response Assessment](#).

19.17 S

seat type

See [enrollment track](#).

section

The topmost category in your course outline. A section can represent a time period or another organizing principle for course content. A section contains one or more subsections.

For more information, see [Developing Course Sections](#).

sequential

See [Subsection](#).

short description

The description of your course that appears on the edX [Course List](#) page.

For more information, see [Course Short Description Guidelines](#).

simple editor

The graphical user interface in a problem component that contains a toolbar for adding Markdown formatting to the text you supply. The simple editor is available for some problem types. For more information, see [Editing a Problem in Studio](#).

single sign-on (SSO)

SSO is an authentication service that allows a user to access multiple related applications, such as Studio and the LMS, with the same username and password. The term SSO is sometimes used to refer to third party authentication, which is a different type of authentication system. For information about third party authentication, see [Third Party Authentication](#).

special exam

A general term that applies to proctored and timed exams in edX courses. See [Timed Exam](#) and [Proctored Exam](#).

split test

See [Content Experiment](#).

subsection

A division in the course outline that represents a topic in your course, such as a lesson or another organizing principle. Subsections are defined inside sections and contain units.

For more information, see [Developing Course Subsections](#).

19.18 T

text input problem

A problem that asks learners to enter a line of text, which is then checked against a specified expected answer.

For more information, see [Text Input Problem](#).

timed exam

Timed exams are sets of problems that a learner must complete in the amount of time you specify. When a learner begins a timed exam, a countdown timer displays, showing the amount of time allowed to complete the exam. If needed, you can grant learners additional time to complete the exam. For more information, see [Offering Timed Exams](#).

third party authentication

A system-wide configuration option that allows users who have a username and password for one system, such as a campus or institutional system, to log in to that system and automatically be given access to the LMS. These users do not enter their system credentials in the LMS.

For more information about how system administrators can integrate an instance of Open edX with a campus or institutional authentication system, see [Enabling Third Party Authentication](#).

transcript

A text version of the content of a video. You can make video transcripts available to learners.

For more information, see [Obtain a Video Transcript](#).

19.19 U

unit

A unit is a division in the course outline that represents a lesson. Learners view all of the content in a unit on a single page.

For more information, see [Developing Course Units](#).

unit navigation bar

The horizontal control that appears at the top of the **Course** page in the LMS. The unit navigation bar contains an icon for each unit in the selected subsection. When you move your pointer over one of these icons, the name of the unit appears. If you have bookmarked a unit, the unit navigation bar includes an identifying flag above that unit's icon.

See also [Course Navigation Pane](#).

19.20 V

VBR

Variable bit rate. The bit rate is the number of bits per second that are processed or transferred. A variable bit rate allows the bit rate to change according to the complexity of the media segment.

vertical

See [Unit](#).

video component

A component that you can use to add recorded videos to your course.

For more information, see [Working with Video Components](#).

19.21 W

whitelist

In edX courses, a whitelist is a list of learners who are being provided with a particular privilege. For example, whitelisted learners can be specified as being eligible to receive a certificate in a course, regardless of whether they would otherwise have qualified based on their grade.

In the grade report for a course, whitelisted learners have a value of “Yes” in the **Certificate Eligible** column, regardless of the grades they attained. For information about the grade report, see [Interpreting the Grade Report](#).

wiki

The page in each edX course that allows both learners and members of the course team to add, modify, or delete content. Learners can use the wiki to share links, notes, and other helpful information with each other. For more information, see [Using the Course Wiki](#).

19.22 XYZ

XBlock

EdX’s component architecture for writing course components: XBlocks are the components that deliver course content to learners.

Third parties can create components as web applications that can run within the edX learning management system. For more information, see [Open edX XBlock Tutorial](#).

XSeries

A set of related courses in a specific subject. Learners qualify for an XSeries certificate when they pass all of the courses in the XSeries. For more information, see [XSeries Programs](#).