

Participant Information

# Invitation

You are invited to take part in a feedback opportunity taking place at the University of the West of England, Bristol. Before you decide whether to take part, it is important for you to understand why this feedback opportunity is being done and what it will involve. Please read the following information carefully and if you have any queries or would like more information please contact Lloyd Savickas ([lloyd.savickas@uwe.ac.uk](mailto:lloyd.savickas@uwe.ac.uk)), Faculty of Environment and Technology at University of the West of England, Bristol.

# What is the project?

As part of our module Mobile Applications (UFCF7H-15-3) we are required to design and develop a mobile application. An element of this process involves testing our app with potential users and iterating upon our design based on any feedback received.

# What is the aim of user testing?

We are looking to gather any constructive feedback from users who test our in development mobile application with the aim to reflect on our own work and make amendments based on recommendations. To help us gather feedback from our testers we will use a mixture of recording testers using our application and or interviews/focus groups. All data collected from any user following the testing period will be made anonymous in our work.

# Why have I been invited to take part?

As a potential user, we are interested in gaining information about your experiences and views on what we have produced for our mobile application. We may wish to ask specific questions relating to the design and user experience of the design and application. It is important that we consider how our mobile application will be received by a diverse audience, so the purpose will be to gain information about your experience and your views.

# Do I have to take part?

You do not have to take part in this mobile application testing opportunity. It is up to you to decide whether or not you want to be involved. If you do decide to take part, you will be given a copy of this information sheet to keep and will be asked to sign the consent form (at the bottom of this document). If you do decide to take part, you are able to withdraw from the research without giving a reason although after the point at which your data is anonymised and can therefore no longer be traced back to you, you can no longer withdrawal.

# What will happen to me if I take part and what do I have to do?

If you agree to take part, you will be asked to take part in a user experience session of a mobile application in development. This will be conducted by Lewis Gray. The user testing will take approximately 10 minutes. You may be provided a device to test the mobile application on or the project files to build and test yourself. This will be discussed individually with you based on your experience and abilities when testing mobile applications.

As you are testing our mobile application, you will be recorded via screen capture or another video recording device. This will not contain your name and effort will be made not to record anything beyond the interaction with the mobile application. Your data will be anonymised at this point and will be analysed by Lewis Gray only to support a written post-mortem of the mobile application.

# What are the possible risks of taking part?

We do not foresee or anticipate any significant risk to you in taking part in this user testing. If, however, you feel uncomfortable at any time you can ask for the user testing to stop. If you need any support during or after user testing, then the module leader (Lloyd Savickas) will be able to put you in touch with suitable support agencies. The user testing will be designed with these considerations in mind.

# What will happen to your information?

All the information we receive from you will be treated in the strictest confidence.

All the information that you give will be kept confidential and anonymised following the user testing session and not shared outside of the module team.

# Where will the results of the research study be published?

A post-mortem will be written containing our user testing findings. This document will only be shared between the module team and the individual conducting the user testing.

A copy of the post-mortem can be made available to all user testers if you would like to see it at the discretion of Lewis Gray.

# Who has ethically approved this research?

The project has been reviewed and approved by University of the West of England University Research Ethics Committee. Any comments, questions or complaints about the ethical conduct of this study can be addressed to the Research Ethics Committee at the University of the West of England at:

[Researchethics@uwe.ac.uk](mailto:Researchethics@uwe.ac.uk)

# What if I have more questions or do not understand something?

If you would like any further information about the research, please contact in the first instance:

Lloyd Savickas ([lloyd.savickas@uwe.ac.uk](mailto:lloyd.savickas@uwe.ac.uk))

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| Thank you for agreeing to take part in this study.  You will be given a copy of this Participant Information Sheet and your signed Consent Form to keep. |

V.2, Lloyd Savickas: Module Leader (25th March 2021)



Mobile Applications User Testing Consent Form

**Mobile Applications (UFCF7H-15-3):**

**User Testing and Feedback of a Mobile Application in Development**

This consent form contains the Participant Information Sheet (above). Please ensure that you have read and understood the information contained in the Participant Information Sheet and asked any questions before you sign this form. If you have any questions please contact a member of the module team, whose details are set out on the Participant Information Sheet.

If you are happy to take part in testing and providing feedback on the “in development mobile application”, please sign and date the form. You will be given a copy to keep for your records.

* I have read and understood the information in the Participant Information Sheet (attached below) before asked to sign this form.
* I have been given the opportunity to ask questions about the study.
* I have had my questions answered satisfactorily by the research team.
* I agree that anonymised quotes may be used in the final Report of this study.
* I understand that my participation is voluntary and that I am free to withdraw at any time until the data has been anonymised, without giving a reason.
* I agree to take part in the research

User Number…………………………………………………………………………….

Name (Printed)………………………………………………………………………….

Signature……………………………………………………. Date…………………….

V.1 Lloyd Savickas: Module leader (09th December 2020)