

SEBASTIAN SENEVIRATNE

Service-minded IT Infrastructure Specialist, with 10+ years of strong collaboration skills from working in fast-paced and target-driven international environments:

- Curious personality with strong infrastructure management skills, ensuring solid foundation for pragmatic IT solutions that match the business needs and demands.
- Higher National Diploma in Computing and System Development (Level 5) UK certification. Currently part-time student of MSc Cyber Security.
- Relocated to Denmark in July 2019 on spouse visa and possess unlimited hours work permit.

WORK EX PERIENCE

Stretchline Holdings Ltd - The world's largest narrow fabric manufacturer.

11/2017 - 07/2018

Three-way joint venture between Stretchline (UK), MAS Holdings (Sri Lanka) and Brandot International Ltd (USA)

Sri Lanka

03/2017 - 07/2018 System Administrator - Azure Servers and Network Infrastructures

Reporting to the Deputy General Manager - MIS, responsible for the companies' complete IT infrastructure, development and expansion. Participated in infrastructure expansion projects as a liaison bridging ERP Consultants and Azure Architecture Consultants (EPICOR and Cloud implementation in Indonesia and Sri Lanka), while still upholding to organization's own infrastructure standards.

- Management: Along with the team (2 members) worked towards minimum disruptive network infrastructure through, condition monitoring, quick diagnosis of faults and restoring actions, continuous process optimization. Delivered front-line digital business transformation by empowering users with solutions and new system adaptations.
- Project Management: Being the focal contact, drive all infrastructure related projects and ensured all project deliverables were completed on time and took proactive actions based on anticipated issues or conditions that might impact the original estimate or budget.
- Azure Cloud Engineering: Set-up and continuously improved a global Azure solution including automation, monitoring and related processes. Maintained Cloud Services (Azure): laaS.
- Budgeting: Managed and supported the operation through coordinating U\$500,000 annual IT budget.
- 3rd Party IT Service Management: Change management to address impact and/or risk associated establishing and altering suppliers. Drove efficiency through supplier management to ensure service performance were meeting the expected contribution standards.
- Internal Control and Compliance: Ensured all applicable compliances in procurement and operational activities, while enabling strong end-to-end process and efficient usage of resources in a controlled environment.

Responsibilities:

- Provide resilience and stability for 24\7 business and operations (2+ automated production systems)
- Configuration of virtual machines, storage accounts, resource groups
- Troubleshooting, monitoring and deployment of applications
- Change Management for various technological adaptations
- Azure Backup Solution for VMs and SQL databases
- Update Management and Performance Monitoring for Azure VMs
- ERP (EPICOR) Servers deployment over Azure laaS with load balancing and High Availability
- ERP (EPICOR) DevTest Environment Setup over Azure laaS

04/2012 - 02/2017 Team Lead/ Network Administrator - Active Directory and Infrastructure Services

Team lead to the supporting team, providing technical support for 8+ Servers, 400+ computers and 2+ automated production systems across 4 sites. Well-managed 2 site relocation projects.

- Maintenance of Networks and Servers (in-house & Cloud): Designed and implemented new solutions and improved resilience of the current environment. Conducted configuration of servers, routing, and switching and security measures. Supported and administered third-party applications.
- Maximizing Network Performance: Monitored performance (availability, utilization, throughput, and latency and test for weaknesses), troubleshoot network problems and outages and scheduled upgrades.
- Network Security: Secured network systems by establishing and enforcing policies and defining and monitoring access. Upgraded data network equipment to the latest stable firmware releases.
- **User Management:** Managed user accounts, permissions and passwords. Resolved problems reported by end-users through simplified helpdesk management.
- Internal Control and Compliance: Defined, documented and enforced system standards in accordance with corporate policies. Liaised with external and internal auditors ensuring an optimal control environment. Updated technical documentation.

Responsibilities:

- Microsoft server installation and administration (2008/2012R2/2016 environments)
- Active directory administration
- IT infrastructure and network troubleshooting
- Optimizing data links
- Wireless implementations and access management

01/2010 - 03/2012 Junior Executive - IT Infrastructure

01/2009 - 12/2009 Management Trainee

11/2007 - 12/2008 IT Technician

- Provided on-site support for desktop and server users and configuration of desktop PC's and notebooks.
- Installation and configuration of various hardware and peripheral devices on-site and off-site.
- Provided hardware and network support to off-site customers.

EDUCATION

09/2020 - 06/2022 MSc Cyber Security (Online - part time)

University of Essex - United Kingdom

02/2015 – 11/2016 Higher National Diploma in Computing and System Development (Level 5)

(Equivalent to the first two years of an Honours Degree program at a British University)

BTEC Higher Nationals - United Kingdom

LANGUAGES

Danish English Sinhalese

Elementary Professional Proficiency Native or Bilingual Proficiency

INTERESTS

I have started educating myself in Danish language from August 2019. I enjoy spending time in canoeing, hiking and travelling with my family and friends.

REFERENCE

Nishantha Karunanayake - Deputy General Manager MIS

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