



# Business Etiquette: Phone, Email, and Text (2015)

Course completed by Luisa Elena Gutierrez Prieto

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Top skills covered

Email Etiquette

Professional Communication

Phone Etiquette

A stylized, handwritten signature in black ink that reads "Dan Brodnitz".

Head of Content Strategy, Learning



Certificate ID: 5370f27b02f625a7d1ad135e9b2eeae628719a9cdaf6424c1fdf76f874d04c3a