

IBM Capstone Project

Travel Agency Tour Recommendation

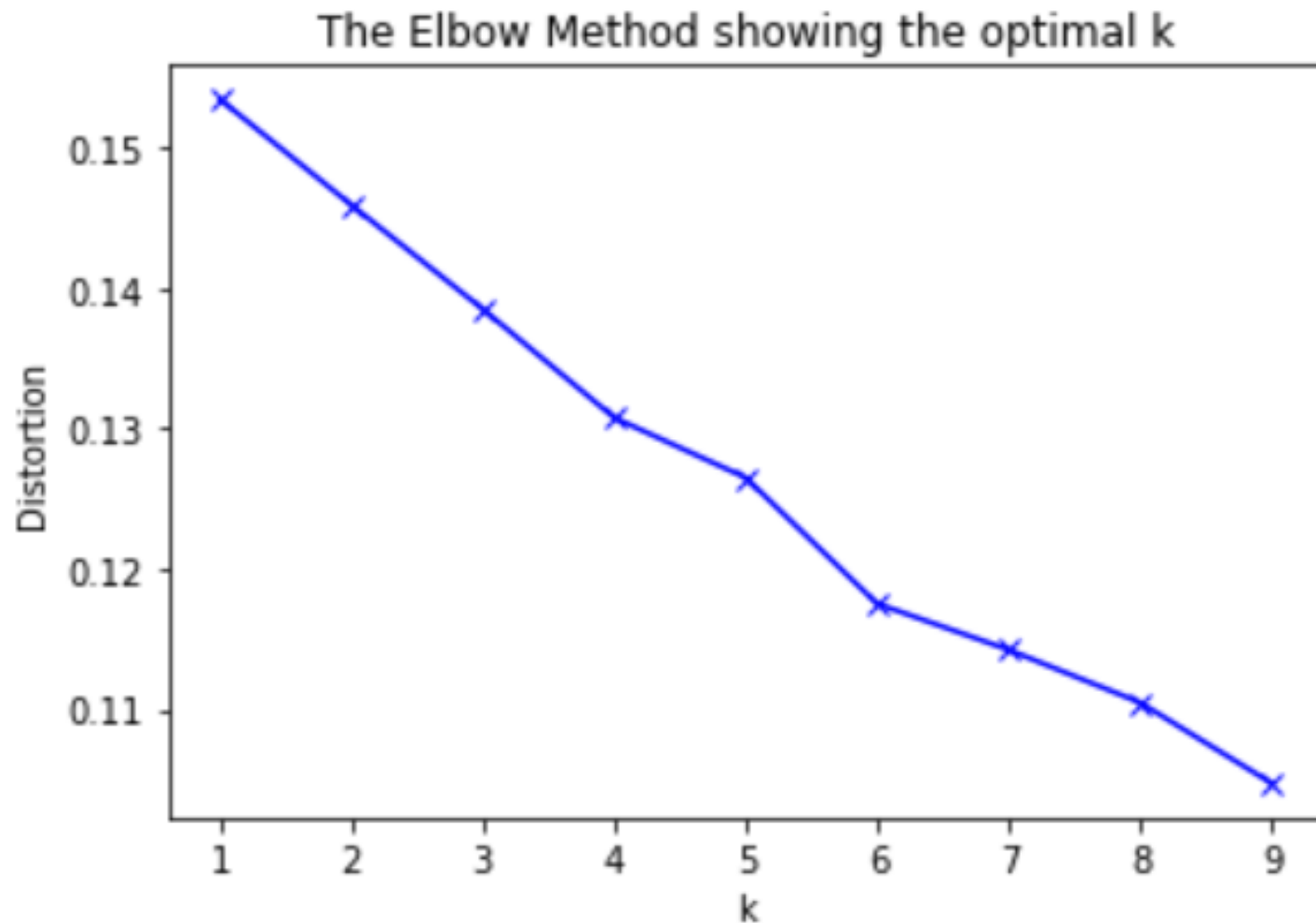
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Introduction

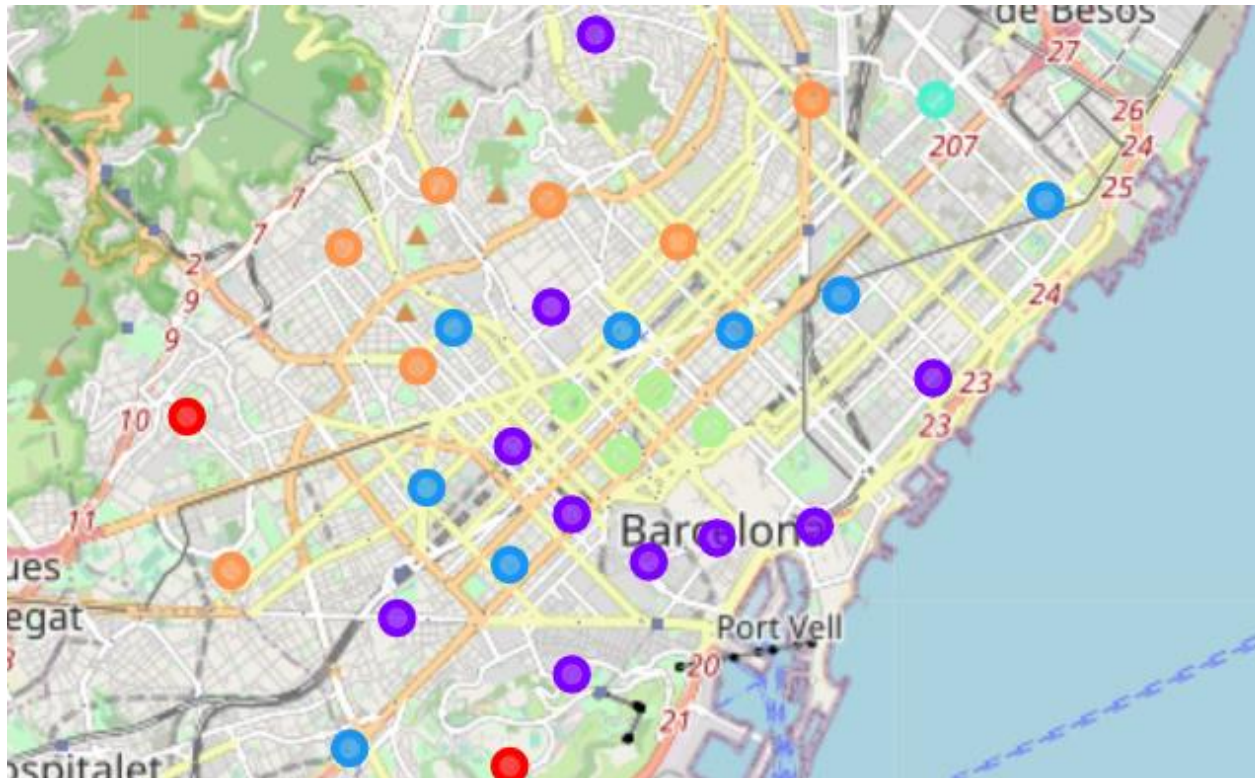
- Introduction of Visa Free Travel enables frequent and cheap travels for masses
- Travel Company where I work as analyst for – wants
 - To Maintain advantage over competition – customer tailored tour recommendations
 - To Gain on changes introduced earlier – frequent and cheap flights for masses
- Solution to the problem – Use Machine Learning to avoid losing main advantage as well as losing new customers

Methodology

- Neighborhoods grouped by top 10 venue categories
- K-means clustering unsupervised machine learning algorithm is used to find appropriate clusters
- Optimal of K-means cluster count is determined by elbow method



Results



- Results are checked
 - On map
 - By individual neighborhoods
 - By aggregated clusters

Discussion & Conclusion

Cluster assumptions

Cluster 1 – Tapas
and local cuisine

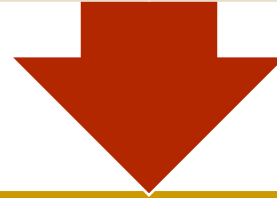
Cluster 2 –
Mediterranean and
international food

Cluster 4 – Lots of
hotels around

Cluster 5 –
Residential cluster

Cluster 0 – Sports
and outdoor
activities

Cluster 3 – No
particular interest



Cluster specialties ensures that recommendation based on
machine learning can be a success



Thanks
