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Hiring Manager

Fidelity Bank Ghana

Ridge Towers, PMB 43, Cantonments, Accra

Dear Hiring Manager,

I'm writing to express my interest in the Security Operations Center Analyst (Tier 1) role. I recently completed Cisco's CyberOps Associate course, which gave me solid grounding in incident response, alert handling, IOC detection, and frameworks like MITRE ATT&CK. What made the course more meaningful is that much of what I learned connected directly to the systems work I've already been doing.

At the Ghana-India Kofi Annan Centre of Excellence in ICT (GI-KACE) and in my previous role, I worked hands-on with log monitoring (using ELK Stack, Cisco ISE and Security Onion), deployed LDAP for secure access control, and responded to real alerts with tools like Wireshark and Cisco Talos. I've also managed backup systems, hardened infrastructure, and trained users on best practices, all while documenting and learning as I go.

This blend of practical experience and focused study has prepared me to support a Tier 1 SOC team with confidence, clarity, and a strong work ethic. I'm excited to keep learning and contribute to a mission that values both security and teamwork.

Thank you for your time and consideration.

Warm regards,

Augustine A. Lartey