Project Identification

Project:	Online Document Generator
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Distribution
This document is distributed to all the following people.

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Anjana Shah	*Project overseer / Professor*
Vimal	*Stakeholder*

Referenced Documents
This document refers to the following materials

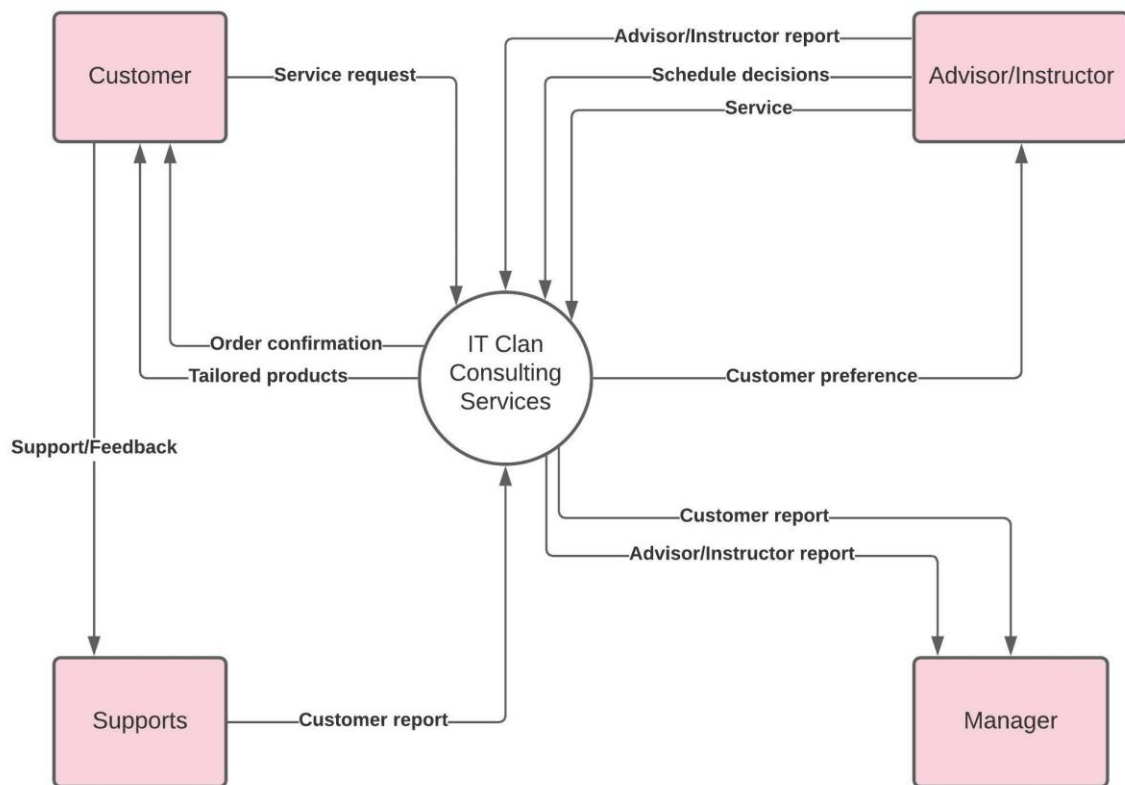| Version number	Title	Author	Date	Source / Location
1	COMP3059 Delivering_Business Requrements_Summary	Anjana Shah	10-03-2021	Blackboard/Course Content/Lecture Review/Delivering Business Requirements Summary

Revision History

Version Number	Revision Date	Summary of Changes	Modified by
1.2	10-01-2021	Business Context Diagram changes	Minh Duc Cung
1.1	10-03-2021	Grammar Checking and Formatting	Dominic Gopalakrishnan, Dilan Piyasenage Don
1.1	10-03-2021	Formatting	Kunga Lhosel
2.0	10-04-2021	Final Revision	Minh Duc Cung, Dominic Gopalakrishnan, Dilan Piyasenage Don, Kunga Lhosel

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1. Business Context Diagram

Requirement Scope Area	Description
IT Clan Consulting Services	Area responsible for providing services deals in IT consulting, services, and training

External Entity	Description
Customer	Customer who requests for our services
Advisor/Instructor	Employee taking care of the customer
Supports	Department in which takes customer's feedback in the end
Manager	Department in which analyses all the results and feedback

Information Flows	Description
Service request	Customer requesting for our service and consultant
Order confirmation	Sending to confirmation to talk with the Advisor/Instructor
Tailored products	End-product or improvement made by the help of Advisor/Instructor
Schedule decisions	Advisor/Instructor setting up schedule to meet up with the Customer
Service	Our service to the Customer
Customer preference	To know what the Customer is looking help for
Support/Feedback	Taking feedback from Customer
Customer Report	Send feedback from the Customer to Manager to be analyzed
Advisor/Instructor Report	Send feedback from the Advisor to Manager to be analyzed

2. Requirements Scope Statements

HLR#	Description	Priority (H, M, L)
HLR01	IT Clan Consulting Services must integrate the program correctly for end users so they can achieve the application's functionality.	H
HLR02	The application must allow templates to be uploaded and then customized to the users liking.	L
HLR03	The application must send documents for validation to end users to receive the finished product	M

3. High Level Business Requirements Sign-Off

The undersigned acknowledge their agreement with the contents of Version 2.0 of the High-Level Requirements document for Online Document Generator.

Following approval of this document, requirements changes will be governed by the project's change management process, including impact analysis and appropriate reviews and approvals, under the general control of the Project Plan and according to company policy. Approved Change Request Documents, if present, will be attached to this Requirements Document as updates.

Name	Project Role and Functional Area	Date Signed
Dominic Gopalakrishnan	Team Member, Production	10-04-2021
Dilan Piyasenage Don	Team Member, Production	10-04-2021
Kunga Lhosel	Team Member, Production	10-04-2021
Minh Duc Cung	Team Member, Production	10-04-2021
Vimal	Stakeholder	

* Note: physical signatures are not required. Email approvals are acceptable and should be appended to project documents.