## Christopher Lee

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### **EDUCATION**

### The Master's University

B.S. in Computer Science, GPA: 3.7

Sep 2019 - May 2023

### EXPERIENCE

### BookReport | Full Stack Software Intern

Remote

Go, TypeScript, React, MySQL, Docker, Google Cloud

May 2022 - Present

- Contributed to infrastructure of the bookreport software, a web-based ERP Accounting software for K12
- Optimized Financial Analyst workflow by approximately 20% through collaboration with finance team
- Utilized a PDF generation library to automate creation of tax forms from internal customer data.

### The Master's University | Service Desk Analyst

Santa Clarita, CA

Ticketing Software, Microsoft Active Directory

Oct 2020 - May 2021

- Achieved a consistent 100% Customer Satisfaction Rating within our ticketing system, TeamWork Desk
- Deployed new computers, configuring operating system, software requirements, and network settings
- Contributed to accurate and up-to-date documentation of IT systems, processes, and procedures.

### The Master's University | Data Entry Assistant

Remote

Python

June 2021 - July 2021

- Efficiently transcribed and organized large volumes of data into different formats within a strict deadline
- Developed a blazingly<sup>TM</sup> fast Python Script which accelerated data entry by approximately 60%
- Catalogued data from over 260 other universities into the school's Transfer Evaluation System

# **Trophy Coffee** | **Barista** *Service, Communication*

Santa Clarita, CA

May 2022 - Nov 2022

- Trained new employees on equipment maintainence, proper brewing techniques, and customer service
- Collaborated with team members to ensure smooth and efficient operations during peak hours

### The Master's University | Resident Assistant

Student Leadership, Event Coordination

Santa Clarita, CA May 2021 - Present

- Developed an inclusive community within a hall of 88 students in coordination with Student Life staff
- Led and organized 2-4 wing, dormitory, or campus events every month with other Resident Assistants

### RELEVANT CLASSES:

### Cloud Administration AWS EC2, AWS S3, AWS Lightsail, Microsoft Azure

CS311C

Introduction to cloud topics, including configuration and deployment, security, maintenance, management, and troubleshooting. My final project utilized Microsoft Azure to perform sentiment analysis on university reviews to show whether feedback was positive or negative.

### Linux Bash, Shell, Unix Scripting, Vim

CS322X

This course focuses upon the Linux command line, and covers learning the bash shell, configuration and the environment, common tasks and essential tools, and writing shell scripts.

### Database Management Systems MySQL, MySQL WorkBench

CS342D

Design, implementation, and management of business database systems. Includes data analysis, design, and normalization

### SKILLS

Languages:: Go, JavaScript, Python, MySQL, NeoVim Technologies:: Git, React, Linux, Active Directory, Office 365