

Linnet Moxon Miriam Segiet Spoken Dialog Systems:
Automated Smart
Knowledge for Wilhelma

Domain

information about several animals in the Wilhelma (zoo in Stuttgart);

suggestion on how to visit them in the best order, according to their feeding time

# Example

Welcome! How may I help you?

am looking for a brown animal

What should the animal's continent of origin be?

It should be south america

The animal called two toed sloth is mainly brown and it comes from south america.

What is its main food?

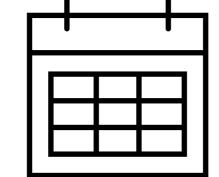
The animal called two toed sloth mainly eats leaves, insects and fruits.

Tell me about its specialties

The animal called two toed sloth it is the slowest mammal.

### **Opening Hours**





hard coded template opening(), containing information

## **Visiting Path**

I want to visit the elefant

Which other animal do you want to visit?

The penguin and the anaconda

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According to the feeding times, it would be best to first visit the green anaconda which is fed at 11:30 o'clock, then visit the asian elefant fed at 13:00 o'clock, and finally visit the african penguin to not miss its public feeding at 13:30 o'clock.

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function for recognizing three animals and checking their feeding times (beliefstate) function to sort the feeding times and add the corresponding animal for the output (policy) the values "none" or overlapping feeding times are considered

### Challenges

...in the system

- "Africa" appears both in continent\_of\_origin and in location\_in\_wihelma
- > value for feeding\_times can be the same for different animals

... in the process

- > tedious to keep track of all parts (files) while implementing new functions
- ➤ linguistic abilities of the system

#### Conclusion

- possible to get information
- > not completely based on real information
- > you have to know what you ask for

#### **Future Work**

- > machine learning approach
- > include park map for visiting path