Change your VA direct deposit information

Change your VA direct deposit information for disability compensation, pension benefits, or education benefits online.

How can I change my VA direct deposit information online?

If you receive disability compensation, pension, or education benefits from VA, you can update your direct deposit information in your VA.gov profile. You'll need your bank's routing number and account number to make the updates.

Note: You'll need to sign in to VA.gov to update your direct deposit information. Once signed in, you'll have to verify your identity and set up 2-factor authentication only if you haven't done this already.



Sign in to change your direct deposit information online

Sign in with your existing Login.gov or ID.me account. Or create one of these accounts now.

Note: If you sign in with a DS Logon or My HealtheVet account, you won't be able to change your direct deposit information.

Sign in or create an account

If you have questions, please call us at 800-827-1000. We're here Monday through Friday, 8:00 a.m. to 9:00 p.m. ET. Or go to your nearest VA regional office (https://www.va.gov/find-locations).



How else can I update my VA payment information?

To update your direct deposit information or the address on your paper checks, you can:

- Call us at 800-827-1000 (TTY: 711), or
- Call us at <u>918-781-7550</u> (for international direct deposit updates), or
- Go to your nearest VA regional office and change this information in person (https://www.va.gov/find-locations/)

Note: If you don't have access to the internet or a phone, you can update your direct deposit information with the Direct Deposit Sign-Up Form (VA Form SF-1199a).

<u>Get VA Form SF-1199a to download (https://www.va.gov/find-forms/about-form-sf-1199a)</u>

What if I don't have a bank account, but I want to use direct deposit?

The Veterans Benefits Banking Program (VBBP) provides a list of Veteran-friendly banks and credit unions that will work with you to set up an account, or help you qualify for an account, so you can use direct deposit.

To get started, call one of the participating banks or credit unions listed on the VBBP website. Be sure to mention the Veterans Benefits Banking Program.

Go to the VBBP website for more information (https://veteransbenefitsbanking.org/)

More information

How to change direct deposit information for VA benefits (https://www.va.gov/resources/how-to-change-direct-deposit-information-for-va-benefits)

Follow our step-by-step instructions for making changes to your VA direct deposit information for VA disability or pension benefit payments.

<u>Manage your VA debt (https://www.va.gov/manage-va-debt)</u>

Check the status of debt related to VA disability compensation, non-service-connected pension, or education benefits. You can also make payments or request help.

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