LIA ANN VARUGHESE

Lia Ann Varughese | LinkedIn | **(+91) 9446929706** | **annvarghese94@gmail.com**

PROFESSIONAL SUMMARY

- Detail-oriented Test Analyst with 7 years of experience in Software Testing and Quality Assurance
- Expertise in different types of Software Testing such as Functional, Manual, Automated, Integration & Regression Testing.
- Expertise to multi-task in a dynamic fast paced Agile environment in close contact with Product Owners, Insight Analysts and Development Teams.
- Working Knowledge in Automation Testing Tools like Selenium (TestNG Framework) and Protractor (Jasmine Framework)
- Proficient in Database testing (SQL / Oracle), Web services Testing using Postman
- Expertise in validating Web Applications developed on .Net, Java, Angular and Pega – Decisioning & Case Management across all browsers.
- Worked as an Offshore POC / Lead for the Track to provide suggestions and clear doubts to Business and External Teams
- Expertise in understanding business requirements and to communicate problem impacts, cross-functionally and across management levels.

EXPERIENCE

Test Analyst | Commonwealth Bank of Australia | Bangalore, India
June 2022 – Present

- Performs System Testing & End to End Testing for Next Best Conversations related to Home Loans, Personal Loans, Credit Cards through Pega Decisioning Platform
- Creates & Validates Test Scenarios for multiple NBCs under different Portfolios to validate the Offers for NetBank, CommBank App, Email, Proactive Outbound Channels etc..
- Proactively Identified and Tracked Defects through JIRA and Re-tested the same in a timely manner
- Performs Weekly Regression Suite in TeamCity and Identifies and Report the Failures to the Concerned Team
- Co-ordinates & Participates in Onsite-Offshore interactions with Developers, Insight Analysts for Requirement Understanding and Test Coverage Walkthrough
- Participates in Daily Scrum, Weekly Sprint Planning and Monthly Retrospective Meetings
- Coached & Mentored Junior Team Members on testing techniques and helped them to realize their full potential

⚒ Skills / Technology Used: IntelIJ, Postman, Bruno, Microsoft SQL Server Management Studio, JIRA, Confluence, GitHub, TeamCity

Test Analyst | Infosys Limited | Hyderabad, India
Charles Schwab | January 2020 – June 2022

- Performed QA Analysis, Design and Execution per the Sprint Scope Stories.
- Performed End to End Release Regression on the merged User Stories prior to Release and Provided test execution summary report for the release.
- Performed go live activities such as Production Smoke Runs for Installs or Deployments to ensure that the application runs in Production environment without any issues.
- Performed Weekly Regression Automation Run using Tosca Test Suite.
- Supported the Team by Creating Test Scripts in Tosca to Selenium Migration
- Prepares & Shares the Daily / Weekly / Monthly Status QA Reports to Onshore Lead / Manager
- Proactively raised, monitored project and system related defects, and ensured they are re-tested in a timely manner.
- Co-ordinated & Participated in Late night Onsite-Offshore interactions for different Migration and provided inputs / suggestion as an Offshore POC to the External Teams
- Participated in Daily Scrum, Weekly Product Backlog Grooming & Bi-weekly Sprint Review / Planning / Retrospective Meetings
- Coached & Mentored junior Team Members on testing techniques and helped them to realize their full potential

⚒ Skills / Technology Used: Selenium, Tosca, Microsoft SQL Server Management Studio, Toad for Oracle, Postman, Eclipse, Jira, Confluence

Test Engineer | Infosys Limited | Bangalore, India
Fidelity Investments | April 2018 - December 2019

- Coordinated with the internal teams (e.g., Developers and Product Managers) to identify system requirements.
- Developed UI Automation Framework with Protractor using Visual Studio.
- Planning & Execution of Test Scripts for various Test Scenarios using Jasmine Framework.
- Report Generation of Test Results & Shared them across the Onsite Team.
- Managing and Setting up Continuous Integration with Jenkins.
- Reported Bugs and Errors to the Concerned Development Team
- Participated in Daily Stand-Up Meetings to report the Daily Progress and any blockers for QA
- Prepared & Shared Weekly Status Report to Onsite / Business Team

Skills / Technology Used: Protractor (Jasmine Framework), Typescript, Visual Studio, GitHub, Jenkins

EDUCATION

Master of Technology, VLSI Design | VIT University, Chennai
2015 – 2017 | CGPA – 7.63

Bachelor of Technology, Electronics & Communication Engineering | Amal Jyothi College of Engineering, Kottayam
2011 – 2015 | CGPA – 7.01

Seventh Day Adventist Higher Secondary School, Pathanamthitta

2011| ISC - 85.16 %

2009 | ICSE – 78 %