

Liam McKenna

BIOGRAPHY: My career started in the graphic design and marketing sector which began as a teenage hobby, quickly snowballed into the production & business management of nightlife venues and a respectable freelance design business. While I have always been very proficient with technology and worked on a number of enthusiast projects, In 2017 I made the decision to fully dedicate my time into pursuing a strong career in Information Technology and the Software Engineering profession. I currently work as a Software Developer by day and study System Information & Information Technology at DIT Dublin in the late evenings. My left-over time is dedicated to education portals such as Treehouse and Udemy as-well-as enthusiast technology projects with friends. My current goals are aimed at further building my strong practical knowledge of Software Design, Computer Science & Engineering so I can be an effective member of the technology industry.

EXPERIENCE

● SOFTWARE DEVELOPER.

CLOUDTECH LTD | DEC 2019 - PRESENT.

Main Duties:

- Custom Software Solutions. • CRM Setup & Management.
- Native & Web development. • Project Management & Documentation.

Role Overview:

My role involved the configuration of CRM platforms such as Zoho & Salesforce for clients in a range of industries from SME's to Enterprise. Where needed I would develop custom software solutions to business problems ranging from cross-web API integration (JavaScript, deluge, XML, JSON, JAVA) to large data mapping and transfer applications in Python or C#. I worked with team projects where we developed applications available on CRM marketplaces such as integration connectors with external financial software. This role encompasses all stages of the development process including translating the client's requirements to concept design, UML/ERD diagrams and documentation, version control setup, unit-test writing, the full development of the project, Graphic Designs/GUI are required, sandbox testing and live release.

● 2ND LEVEL IT ANALYST.

HEWLETT PACKARD ENTERPRISE / CPL | JUNE 2018 - DEC 19.

Main Duties:

- Specialist IT support to first level agents. • resolving major issues with clients software and hardware.
- Active Directory provisioning. • Coaching & mentorship of peers. • Control of Knowledge Base.

Role Overview:

Supporting all B2B IT issues and queries for St James Place Wealth Management, FTSE 100 listed company. This role has given me greater control over supporting software for the client including Active Directory provisioning (Distribution List provisioning, software, password resets) & Mobileiron access. I provide specialist support to the clients major IT issues aswell as mentorship of team members and control of the teams knowledge base. My responsibilities are dealt with in tight deadlines to ensure no financial penalties for both the client and the employers SLA.

● AUDIO VISUAL TECHNICIAN.

SONICS AVI | AUGUST 2017 - JUNE 2018

Main Duties:

- Provide IT support to engineers. • First line of IT support to client. • Building comms racks.
- Hardware install & setup. • face to face client support. • Cable crimping & running.

Role Overview:

Mostly consisted of setup of hardware to comms racks in corporate environments such as video network systems, digital signage software and assisting the engineers with installing network cables (RJ45 over Cat6) Support was also provided to clients with SLA's either remotely or on-site across Ireland & UK.

● MEDIA & PRODUCTION MANAGER.

SIN NIGHTCLUB | MAY 2012 - AUGUST 2017

Main Duties:

- Full creative control of the company. • Full Adobe Suite competence. • Start-to-finish design projects.
- Budget setting and cash flow. • Club and event creation. • Promotion and marketing.

Role Overview:

- Entered business as marketeer, promoted to Media & Production Manager.
- Successful marketing brought media following from 5000 to 225,000 followers
- Most viewed nightclub in Ireland on social media during my involvement.
- Revenue increase over 2x during my involvement. • Massively developed graphic design skills.
- Successful creation of multiple brands for the venue. • Peak view ship of 95 million views weekly.

EDUCATION

● SYSTEM INFORMATION & INFORMATION TECHNOLOGY.

DUBLIN INSTITUTE OF TECHNOLOGY | 2018 - 2022

Level 8 Bachelor of Science (Honours).

● SOFTWARE DEVELOPMENT.

CRUMLIN COLLEGE | 2017 - 2018

Level 5 Certificate.

● ONLINE COURSES.

Treehouse.com - Intermediate Python.

FreeCodeCamp.org - Learn Python.

FreeCodeCamp.org - Learn C.

Pluralsight.com - Complete Javascript.

● RELEVANT SKILLS.

Java, Python, OOP, Javascript, CSS, HTML, SQL, Kotlin, Android Dev, Unit Testing & reporting, UML/ERD documentation, CRM config, Zoho, Salesforce, API integration, Visual Studio, Git, Microsoft Azure, Native & Web software, Team Foundation Server.

● OTHER SKILLS.

IT Analyst, Client Support, Office 365, Mac OS Windows OS (10 & legacy) Android OS, iOS, C, Haskell, Network Setup, PC Hardware for Desktops & Servers, X86 & Epyc servers, (LAN/WAN), Build Comms Racks, Active Directory, MS Exchange, Call Center, Report Logging, Team Management, Time Management, Photoshop, Illustrator, InDesign, Premiere Pro, After Effects, Dreamweaver, PyCharm, Eclipse, CLion, Marketing, Social Media, Videography & Photography, Finances, Stock Control.

● CONTACT.

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