

**ANNUAL GOVERNANCE STATEMENT****STATEMENT 2****4. Management structure**

4.1 The council's services are managed through its Executive Management Team (EMT) (Chief Executive, three Deputy Chief Executives and the Head of Finance & Property Services). Those officers and seven Heads of Service and the Governance Manager form the Corporate Management Team (CMT). The interim appointments made in 2021/22 of Head of Housing, Customer & Building Services and Head of Corporate Services remained in place at the year end. An interim appointment was also made in May 2023 to the post of Head of Finance & Property Services (the council's Chief Financial Officer) which became vacant. Arrangements to make permanent appointments to these positions were started in March 2024 with the Senior Officer Appointments Committee being convened to meet from April 2024. A permanent appointment has now been made to the post of Head of Housing, Customer & Building Services. The Head of Operational Services retired at the start of August 2024. An interim appointment has been made to that post, pending a later permanent appointment. Each service has a Senior Management Team and other service managers, team leaders and teams within its structure. The service structure, staffing, priorities, outcomes and actions are set out in Service Improvement Plans (which this year replaced the former Management Plans) published and presented to members each year for scrutiny. They are aligned with the new Corporate Plan.

4.2 The service management structure is as follows: -

