Liam Black

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EDUCATION

Allegheny College   **Meadville, PA**
Bachelor of Science: [Major: Computer Science, Minor: Psychology]   Anticipated by May 2023

WORK EXPERIENCE

Deborah Ann's Sweet Shoppe   **Ridgefield, CT**
Employer(s): Deborah Ann Backes & Mike Grissmer
Cashier/Shift Supervisor   April 2018 – December 2021
- Communicated with over 40+ customers personally on a shift to provide food service
- Recognized for outstanding contributions and customer service as the shift supervisor overseeing all closing operations
- Lead a team of 3-5 cashiers to mentor, coach, develop and ensure all proper protocols and procedures are
- followed

Stew Leonards   **Danbury, CT**
Ice Cream Host   June 2017 – April 2018
- Assisted over 100 customers by procuring orders of frozen and non-frozen desserts
- Cataloged and re-stocked inventory to ensure optimized efficiency for order processing

LEADERSHIP/VOLUNTEER

Allegheny College Ultimate Frisbee Club   **Fairfield, CT**
Treasurer   August 2021 – Present
- Managed a team budget of $14,000
- Tasked with managing the club budget to send out bid-fees,purchase hotels and plan out budgeting using microsoft excel.
- Improved on written communication skills by sending emails inquiring about invoices and team memberships, and equipment orders from ceo's of companies.
- Planned 4 tournaments/events per semester for team
- Communicated with 35+ members regarding upcoming events and club news

Founders Hall Volunteer Employer: Lisa Corso   April 2017 - June 2017
General Volunteer
- Responsible for organizing all residents files and records into easily accessible spreadsheet
- Volunteered an non-profit cookouts, by cooking, catering, and setting up events for 100+ residents

TECHNICAL SKILLS AND INTERESTS

Courses: CS100-intro to computer science(Python)   CS101-Data Abstraction(Python)
CS102-Discrete Structures(Python)   CS301-Data Analytics(R)
- **Used basic understanding of python to complete final projects with peers**
- **Experience with looking at data sets and obtaining user analytical information to improve websites**

Interests:
- **Interested in learning first hand how companies use data obtained to increase customer retention**
- **Intent on gaining experience with collecting large sets of data, and how to best organize and analyze it.**