

Liam Johns

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Education

SWINBURNE UNIVERSITY OF TECHNOLOGY

Bachelor of Computer Science, Software Design

Aug 2020 – July 2024

- ‘Team Leader’ for the final year development project, overseeing the collaborative creation of a cross-platform mobile application for an Australian business. Key achievements include:
 - Facilitated team coordination.
 - Provided guidance and mentoring for team members.
 - Full-stack development and user-centred design.
 - Built software in React Native using Typescript, GraphQL, Hygraph CMS, & Svelte.
 - Organised project timelines and tasks.
 - Worked directly with the client and supervisor to maintain meeting schedules and meet their individual requirements.
- Engaged with a diverse array of software development tools and languages.
- Developed a solid foundation in software design principles, encompassing modularisation, design patterns, and user experience (UX) design.
- Experience with both SQL and NoSQL Database Design

Software Development Skillset

- Coding experience using JavaScript, TypeScript, ReactJS, Java, Python, .NET (C#), and C++.
- Experience working in Agile environments.
- Proficient in version control systems like Git, with experience sharing and coding in teams on GitHub.
- Knowledge and some experience in CI/CD practices.

Professional Experience

MIND BODY PAIN SPECIALISTS

Medical Reception & Administrator

Heidelberg, VIC

March 2024 – Current

- Front Desk Duties:
 - Professional communication with patients, doctors, and third parties.
 - Self-management, ensuring smooth proceeding of daily business operations, and careful attention to detail.
 - General duties encompassed scheduling appointments, managing patient records, coordinating referrals, processing billing, and maintaining the weekly schedules.

CITY ORTHOPAEDICS

Medical Secretary and IT Specialist

Richmond, VIC

March 2018 – Current

- Medical Secretary Duties & Responsibility:
 - Liaised with Hospitals on a regular basis, handling regular surgery bookings, and managing complex situations that needed careful collaboration and communication.
 - Provided leadership in training new personnel, curating comprehensive protocol guides for them to follow and learn from, for which the office can continue to reference in the future.
- IT Specialist Duties & Responsibility:
 - Crafted custom software solutions and optimised workflows, significantly accelerating project completion.
 - Transitioned office to a digital environment, leveraging existing software tools to nearly eliminate paper workflows and boost efficiency.
 - Implemented robust data security with regular online backups and developed technology recovery manuals for streamlined response to disruptions.