



Dr O'Callaghan Inc. operating as Dr O'Callaghan Dental Care

DIGITAL MARKETING REVIEW REPLIES TEMPLATE

for Administrator and Marketer

Version 1.0.0 | Document Code: DIG-REV-2025

Effective: 01 September 2025

5-star reviews

1.

English: Thank you for your kind words and 5-star rating. We're delighted you had a great experience with us.

Afrikaans: Dankie vir u vriendelike woorde en 5-ster gradering. Ons is verheug dat u 'n goeie ervaring met ons gehad het.

2.

English: We truly value your feedback. Your 5-star review means a lot to our team at Dr O'Callaghan Dental Care.

Afrikaans: Ons waardeer u terugvoer opreg. U 5-ster resensie beteken baie vir ons span by Dr O'Callaghan Dental Care.

3.

English: Thank you for trusting us with your dental care. We're so pleased you felt looked after.

Afrikaans: Dankie dat u ons met u tandheelkundige sorg vertrou het. Ons is baie bly dat u versorg gevoel het.

4.

English: Your positive review brightens our day. We're happy to know you're satisfied with our service.

Afrikaans: U positiewe resensie maak ons dag beter. Ons is bly om te weet dat u tevrede is met ons diens.

5.

English: We're grateful for your 5-star review and look forward to continuing to care for your smile.



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Afrikaans: Ons is dankbaar vir u 5-ster resensie en sien uit daarna om voort te gaan om u glimlag te versorg.

6.

English: Thank you for sharing your experience. Our goal is always to make every visit comfortable and professional.

Afrikaans: Dankie dat u u ervaring gedeel het. Ons doel is altyd om elke besoek gemaklik en professioneel te maak.

7.

English: We're so glad you had a positive experience. Your support inspires us to keep doing our best.

Afrikaans: Ons is so bly u het 'n positiewe ervaring gehad. U ondersteuning inspireer ons om aan te hou ons beste te doen.

8.

English: Your feedback means the world to us. Thank you for choosing Dr O'Callaghan Dental Care.

Afrikaans: U terugvoer beteken baie vir ons. Dankie dat u Dr O'Callaghan Dental Care gekies het.

9.

English: We're proud to have earned your 5-star review. Thank you for being part of our patient community.

Afrikaans: Ons is trots dat ons u 5-ster resensie verdien het. Dankie dat u deel is van ons pasiëntgemeenskap.

10.

English: Thank you for your wonderful review. We're committed to giving every patient the same excellent experience.



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Afrikaans: Dankie vir u wonderlike resensie. Ons is daartoe verbind om elke pasiënt dieselfde uitstekende ervaring te gee.

4-star reviews

1.

English: Thank you for your positive review. We're glad you had a good experience and will keep working to make every visit excellent.

Afrikaans: Dankie vir u positiewe resensie. Ons is bly dat u 'n goeie ervaring gehad het en sal aanhou werk om elke besoek uitstekend te maak.

2.

English: We appreciate your feedback and are pleased you are satisfied. Your input helps us improve further.

Afrikaans: Ons waardeer u terugvoer en is bly u is tevrede. U insette help ons om verder te verbeter.

3.

English: Thank you for your 4-star rating. We hope to make your next visit a 5-star experience.

Afrikaans: Dankie vir u 4-ster gradering. Ons hoop om u volgende besoek 'n 5-ster ervaring te maak.

3-star reviews

1.

English: Thank you for your feedback. We'd love to learn how we can make your next visit better.

Afrikaans: Dankie vir u terugvoer. Ons sal graag wil weet hoe ons u volgende besoek beter kan maak.

2.

English: We appreciate you sharing your experience. Please let us know how we can improve.



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Afrikaans: Ons waardeer dat u u ervaring deel. Laat weet ons asseblief hoe ons kan verbeter.

3.

English: Thank you for your review. Our goal is always to provide the best possible care, and your feedback helps us get there.

Afrikaans: Dankie vir u resensie. Ons doel is altyd om die beste moontlike sorg te bied, en u terugvoer help ons om dit te bereik.

2-star reviews

1.

English: We're sorry to hear your experience wasn't fully positive. Please contact us so we can understand and resolve the issue.

Afrikaans: Ons is jammer om te hoor dat u ervaring nie heeltemal positief was nie. Kontak ons asseblief sodat ons dit kan verstaan en oplos.

2.

English: Thank you for bringing this to our attention. We'd like the chance to make things right.

Afrikaans: Dankie dat u dit onder ons aandag bring. Ons wil graag die kans hê om dit reg te stel.

3.

English: We regret that your visit didn't meet expectations. Your feedback is important and will help us improve.

Afrikaans: Ons is jammer dat u besoek nie aan u verwagtinge voldoen het nie. U terugvoer is belangrik en sal ons help om te verbeter.



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1-star reviews

1.

English: We're truly sorry to hear this. Please reach out to us directly so we can address your concerns personally.

Afrikaans: Ons is opreg jammer om dit te hoor. Kontak ons asseblief direk sodat ons u bekommernisse persoonlik kan aanspreek.

2.

English: Your experience is not what we strive for. We'd value the opportunity to discuss this further and make it right.

Afrikaans: U ervaring is nie waarvoor ons streef nie. Ons sal die geleentheid waardeer om dit verder te bespreek en reg te stel.

3.

English: Thank you for your feedback, even if it's difficult to hear. Please allow us the chance to improve and restore your confidence in us.

Afrikaans: Dankie vir u terugvoer, selfs al is dit moeilik om te hoor. Gee ons asseblief die kans om te verbeter en u vertroue in ons te herstel.