PERSONAL DETAILS

Name: Liana Kelly

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PROFILE

I am a self-motivated person, I work well on my own initiative and I am also a good team player. I handle pressure well. I have good interpersonal and communicational skills.

I.T SKILLS

- Can write SQL queries to an intermediate level.
- Confident using packet tracer.
- Capable of designing websites using Dreamweaver, CSS, SEO and HTML.
- Competent configuring a router using Cisco IOS command set.
- Capable user of Windows and Linux Operating systems.
- Database Administration Skills.
- Intermediate skills in Scripting in Bash, Linux, and PowerShell.
- Confident in ICT Support Skills.

EDUCATION

2015 - Present: ITT Dublin. Bachelor of Science (Honours) in Computing with Information Technology Management.

Year 4. GPA: June 2019

Private Cloud Architecture (**Feb 19**), Information Management (**Feb 19**), Social Media Analysis (**Feb 19**), Security for the cloud and IoT (**Feb 19**), Interactive Media and Design and Visualisation (**Feb 19**), Fourth year Project part 1(**Feb 19**), Enterprise Performance Architecture(**Feb 19**). E-Learning (**June 19**), Advanced Cloud Provisioning & Networking (**June 19**), Operations Research (**June 19**), IT Governance and Quality (**June 19**), Fourth year Project part 2 (**June 19**).

Year 3. GPA: 2.89

Advanced Database (**B-**), Web Application Design & Deployment (**C**), Operating Systems (**B-**), Cloud Services & Distributed Computing(**B**), Innovation & Entrepreneurship (**B-**), Networking 3(**B-**). Project (Sept), Experiential learning (**B+**).

Year 2. GPA: 2.79.

Discrete Mathematics 2 (**B+**), Web & Mobile Design & Development (**C+**), IT Scripting & Automation (**C**), Database Design and Programming (**C+**), Software Quality Assurance and Testing (**B-**), Networking 1 (**B+**). Management Science (**C+**), IT Service Management (**C+**), Networking 2 (**B**), Information Security (**B**), Database Administration (**B-**), and Financial Management (**B**).

Year 1. GPA: 3.06.

Learning to Learn at Third Level (A), Computer Architecture (B), Discrete Mathematics 1 (B-), Software Development (B+), Web & User Experience (B+), and Business & Information Systems (B+), Database Fundamentals (B), Operating Systems Fundamentals (C), Statistics (B), Social Media Communications (B+), and Object-Oriented Systems Analysis (B).

2014:

Preparatory Studies for Third Level.

2014 - 2015:

Fetac level 5 Web Authoring, Digital Marketing, Spreadsheets, E-Business and The Internet

2013 - 2014:

Fetac level 4 Communications, Mathematics, and Childcare.

2012:

Bookkeeping for a small business and Joomla Web Design.

WORK EXPERIENCE

2018 - Present South Dublin County Council Internship Role: Programmer/End-User Support.

Main Responsibilities

- Setting up Hardware
- Installing software
- Supporting End-user
- Managing/modifying users
- Manage tickets
- PC configuration.

- Network connectivity
- Support wide range of applications
- Initiating encryption.
- Re-image new laptops with a prebuilt version of Windows.

2009 - 2015 Tim Kelly Consulting Engineers Role: Secretary / Office Administrator. Main Responsibilities

- Maintaining Financial Accounts
- Time management and strong organizational skills.
- Managing IT factors of the company
- · Motivated and dedicated.

1997 - 1998 Pound World, Swords Shop Assistant Main Responsibilities

- Dealing with cash.
- Maintaining stock.
- Confident in communicating with people in general.

- Dealing with the public.
- · Open to learning new skills.

1996 - 1997 Quinnsworth, Balbriggan Retail Assistant Main Responsibilities

- Planning and maintaining stock.
- · Customer Service.

Work well within a team

1995 - 1996 Eddie Rockets, Swords

Waitress

Main Responsibilities

- Communicating with the public.
- Maintaining hygiene.

- Work well unsupervised.
- Work effectively under pressure.

ADDITIONAL INFORMATION

Volunteer Work:

2014 – 2016: CoderDojo, Blessington. I mentored children from the age of 8 to 10 starting to use CoderDojo, helping them to get to grips with the basics of the program and progressing to designing their own working game.

2012 – 2014: Public Representative and Treasurer Hollywood Badminton Club. **Skills:**

• Full and clean driving license.

INTERESTS

- Hiking: As a family, we like to hike up various mountains around our local area such as Church Mountain, Table Mountain and hope to do Lugnaquilla Mountain soon.
- Graphical Design (Photoshop): I have used Photoshop Pro 9 for a number of years at home making images. I have used artists such as Keith Garvey and Barbara Jenson images to help in my creations.

REFEREES

Available on request.