## BUDT 730 Data, Models and Decisions

Lecture 6
Confidence Interval (II)
Prof. Sujin Kim

#### Agenda

- Produce a confidence interval for the mean with a certain level of precision
- Learn the properties of a point estimate of the population proportion
- Calculate and interpret a confidence interval for the proportion
- Produce a confidence interval for the population proportion with a certain level of precision
- Data Files:
  - FastFoodData.xlsx
  - Satisfaction Ratings.xlsx

## CH8 Confidence Interval Estimation

Confidence Interval for Mean with unknown  $\sigma$ 

#### Large sample size situation

- In the previous example, we use Z-statistics:
  - o the sample size is large ( $\geq 30$ )
  - The standard deviation is known.
- What if the standard deviation is unknown?
  - Replace the standard deviation by the sample standard deviation
  - When this replacement is made, a new source of variability is introduced, and the sampling distribution is no longer normal.
- What if the sample size is small?
  - We must make an assumption on the underlying distribution to obtain a valid statistic – Normality assumption

#### T Statistic

- $\bullet$  o is rarely known, so we estimate it with s, the sample standard deviation
- Assume that the population has a normal distribution with unknown standard deviation. Then, the T- statistic

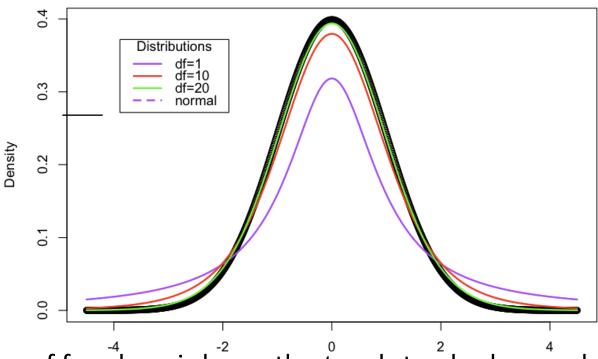
$$T = \frac{\bar{X} - \mu}{s / \sqrt{n}}$$

has a t distribution with (n-1) degrees of freedom.

- $\circ$  The appearance of the t distribution is similar to the standard normal distribution
- $\circ$  However, the t distribution has heavier tails than the normal; that is, it has more probability in the tails than the normal distribution
- $\circ$  As n gets larger, the t distribution gets closer to the standard normal distribution

#### Standard Normal vs. t Distribution

t Distributions - Comparison of Different Degrees of Freedom



- When the degrees of freedom is large, the  $t_x^2$  and standard normal curves are practically the same.
- Thus, both the Z-test and T-test can be used to make inferences about a population mean with **unknown** standard deviation when the **sample size is large** ( $\geq$ 30).

#### CI and Hypothesis Tests for a Population Mean (9/29)

		Large Sample Size $n$	Small Sample Size
Known $\sigma$	Normal Population	<b>Z-statistic</b>	Z-statistic
	Non-Normal Population	<b>Z</b> -statistic	Cannot do
Unknown $\sigma$	Normal Population	T-statistic (or Z-statistic)	T-statistic
	Non-Normal Population	T-statistic (or Z-statistic)	Cannot do

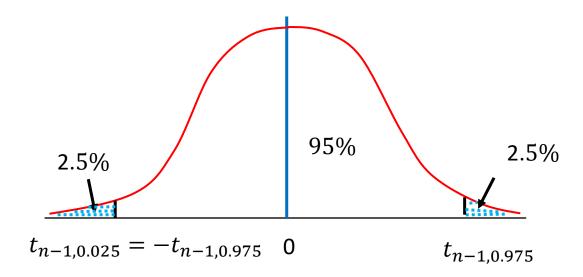
#### Confidence Interval for **Mean** with **unknown** $\sigma$

 This is the equation for determining of the confidence interval for a sample mean when the standard deviation is unknown

$$\bar{X} \pm (t - multiple) \times \frac{s}{\sqrt{n}}$$

- $\circ$  s: The sample standard deviation of the population
- $\circ$  t-multiple: The t-value is determined by the confidence selected for the interval and the number of samples.

#### *t*-multiple



$$P\left(\bar{X} - t_{n-1,0.975} \frac{s}{\sqrt{n}} \le \mu \le \bar{X} + t_{n-1,0.975} \frac{s}{\sqrt{n}}\right) = 95\%$$

95% Confidence Interval =  $\bar{X} \pm t_{n-1,0.975} \frac{s}{\sqrt{n}}$ 

#### Generating t Values in Excel

- T.DIST function: Calculate probabilities
  - T.DIST(t, df, 1):  $P(T \le t)$ , area to the left
  - T.DIST.RT(t, df):  $P(T \ge t)$ , area to the right
  - T.DIST.2T(t, df):  $P(T \le -t \text{ or } T \ge t)$ , area of two tails
- T.INV function: Calculate percentiles
  - T.INV( $\alpha$ , df): Find t such that P(T ≤ t) =  $\alpha$ 
    - $t_{n-1,\alpha}$ = T.INV $(\alpha, n-1)$
  - T.INV.2T( $\alpha$ , df): Find t such that P(T  $\leq$  -t, T  $\geq$  t) =  $\alpha$ 
    - $t_{n-1,1-\frac{\alpha}{2}} = \text{T.INV.2T}(\alpha, n-1)$

#### R functions for Z and t-multiples

pnorm, qnorm, pt, and qt come standard with R.

```
>pnorm(1.96) (or pnorm(1.96, mean=0, sd=1))
[1] 0.9750021
> qnorm(0.975) (or pnorm(0.975, mean=0, sd=1))
[1] 1.959964
> qnorm(c(0.025, 0.975), mean=0, sd=1)
[1] -1.959964 1.959964
> pt(2.0,29) (n=30 and df=n-1=29)
[1] 0.9725282
> qt(0.975,29)
[1] 2.04523
```

#### **In-Class Exercise**

FastFoodData.xlsx

#### **Example: Fast Food Data**

- The manager of a local fast-food restaurant is interested in improving the service provided to customers who use the restaurant's drive-up window.
- As a first step in this process, the manager asks his assistant to record **the time it takes to serve** a large number of customers at the final window in the facility's drive-up system.
- The time is measured in seconds.
- The results are in the file FastFoodData.xlsx.
- The file consists of 2 worksheets:
- The first the worksheet "FullData" contains 1184 service times. For this problem you
  can assume that the population is the data in this worksheet.
- The second worksheet is called "Sample". You can generate a random sample of 30 observations from the full data using the simple random sampling.

#### Example: Fast Food Data – Simple Random Sampling

- 1) Generate a new variable called "Random Number"
- 2) Populate the variable using function RAND() (uniformly distributed random number on (0,1))
- 3) Sort the data by this new variable
- 4) Select the first 30 observations
- 5) Copy the samples to a new sheet

А	В	С	D
Customer	Time	Random N	umber
1	42	=RAND()	
2	35		
3	34		

#### Example: Fast Food Data

Using the information in `Sample' worksheet, calculate

- Sample mean =
- Population mean =
- Sampling error =
- Standard error =
- 95% Confidence interval =
- 90% Confidence interval =

#### Example: Fast Food Data - CI Calculation by Hand

```
n = 30,

sample mean = 49.77,

population mean = 55.45,

sample error = 49.77-55.45 = -5.89,

sample stdev = 21.93
```

#### Example: Fast Food Data - CI Calculation by Hand

Since  $n \geq 30$ , the normal sampling distribution can be justified.

100  $(1 - \alpha)$ % CI for the population mean  $\mu$ 

$$\bar{X} \pm t_{n-1,1-\frac{\alpha}{2}} \frac{S}{\sqrt{n}}$$

Standard error =  $\frac{s}{\sqrt{n}} = \frac{21.93}{\sqrt{30}} = 4.00$ 

In Excel:  $t_{29.0.975} = T.INV(0.975, 29)$  or T.INV.2T(0.05,29) = 2.05

In R:  $qt(0.975,29)=2.04523\approx2.05$ 

95% CI.: MOE =  $2.05*4.00 = 8.2 \rightarrow 49.77 \pm 8.2 \rightarrow (41.57, 57.97)$ 

In Excel:  $t_{29.0.95} = T.INV(0.95, 29)$  or T.INV.2T(0.1,29) = 1.70

In R:  $qt(0.95,29)=1.699\approx 1.70$ 

90% CI.: MOE =  $1.70*4.00 = 6.80 \rightarrow 49.77 \pm 6.80 \rightarrow (42.97, 56.57)$ 

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# Sample Size Selection for Estimation of the Mean

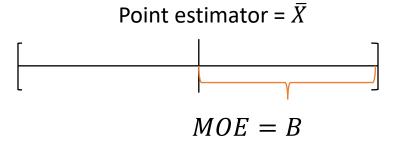
#### Controlling Confidence Interval Length

- The length of confidence interval is influenced by three things:
  - Variability in the population
  - Confidence level
  - Sample size
- What do we do if we want to produce a confidence interval with a certain level of precision (i.e., margin of error)?
  - We do not have any control over the variability in population.
  - The confidence level is typically set at 95%.
  - Therefore, the best way to control confidence interval is through the choice of the sample size.

#### Sample Size for Estimation of the Mean with Known $\sigma$

• Recall the formula for a confidence interval for the mean with known  $\sigma$ :

$$\bar{X} \pm (Z - multiple) \times \frac{\sigma}{\sqrt{n}}$$



- The most obvious way to control confidence interval length is to choose the sample size
   (n) appropriately, which we can calculate from the formula for the confidence interval.
- The goal is to make the half-length of this interval (i.e. margin of error) equal to some prescribed value B.

#### Sample Size for Estimation of the Mean with Known $\sigma$

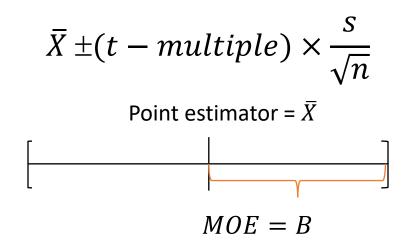
- Given some desired margin of error B,
  - The appropriate sample size for estimation of the mean is

$$B = z - multiple \times \frac{\sigma}{\sqrt{n}}$$

$$\Rightarrow n = \left(\frac{z - multiple \times \sigma}{B}\right)^{2}$$

### Sample Size for Estimation of the Mean with Unknown $\sigma$

• Recall the formula for a confidence interval for the mean with unknown  $\sigma$ :



### Sample Size for Estimation of the Mean with Unknown $\sigma$

- Given some desired margin of error B,
  - The appropriate sample size for estimation of the mean is

$$B = t - multiple \times \frac{s}{\sqrt{n}}$$

$$\Rightarrow n = \left(\frac{t - multiple \times s}{B}\right)^2$$

Here, s is the sample standard deviation.

### Sample Size for Estimation of the Mean with Unknown $\sigma$

- Unfortunately, sample size selection must be done before a sample is observed, so "s" is not yet available
  - Replace s by some reasonable estimate  $\sigma_{est}$  of the population standard deviation
      $\sigma$ .
  - o *n* also affects *t-multiple*, so we can use z-multiple instead
    - When the sample size is large, z-values and t-values are practically equal
- The resulting sample size formula is:

$$n = \left(\frac{Z - multiple * \sigma_{est}}{B}\right)^2$$

Typically, we round n up to the next larger integer.

#### Example: Meal Service Sample Size

- We wish to construct a 95% confidence interval for the mean number of meals served with a margin of error of 500 meals. How many samples should be collected to accomplish this?
  - The standard deviation is 1643.17
  - For 95% confidence level, the Z-multiple is 1.96

#### Example: Meal Service Sample Size

We wish to construct a 95% confidence interval for the mean number of meals served with a margin of error of 500 meals. How many samples should be collected to accomplish this?

$$\circ \ \sigma = 1643.17$$

- Z-multiple =1.96
- $\circ$  B= 500

o Plugging into the formula, we have 
$$n = \left(\frac{Z - multiple * \sigma}{B}\right)^2 = \left(\frac{1.96 * 1643.17}{500}\right)^2 = 41.49 \approx 42$$

#### **Example: Fast-Food Data**

Recall the summary statistics and a 95% confidence interval for the sample mean:

```
Sample mean 49.77
```

- Sample Standard Deviation 21.93
- Sample Size
- o MOE: 8.19
- o 95% CI 41.58 57.96

If we want to reduce the size of the confidence interval by half, without changing the confidence (95%), how many samples would we need?

#### Example: Fast-Food Data

• 
$$\sigma_{est} = s_{30} = 21.93$$

- Z-multiple = 1.96
- B=  $8.19/2 \approx 4.1$
- $n \ge \left(\frac{1.96 * 21.93}{4.1}\right)^2 = 110$

# CH8 Confidence Interval Estimation

**For a Population Proportion** 

#### **Example: Satisfaction Ratings**

- File: Satisfaction Ratings.xlsx
- A fast-food manager restaurant added a new sandwich to its menu.
- A random sample of 40 customers who ordered a new sandwich were surveyed.
- Each of these customers was asked to rate the sandwich on a scale of 1 to 10, 10 being the best
- The manager would like to estimate the proportion (p) of customers who rate the new sandwich at least 6
  - This estimates the proportion of people who like the new sandwich

Customer	Satisfaction	
1	7	
2	5	
3	5	
4	6	

#### Point Estimate for a **Proportion**

- Very similar to the procedure for a population mean
- Let p be the proportion of the population with property A
- From a random sample of size n, the sample proportion is

$$\hat{p}$$
 = # of observations of interest /sample size (n) 
$$= \frac{\sum_{i=1}^{n} p_i}{n}$$

$$p_i = \begin{cases} 1 & if the ith member has property A \\ 0 & otherwise \end{cases}$$

• Then,  $\hat{p}$  is the point estimate of the population proportion p.

#### Sampling distribution of the sample proportion

- Note that  $\sum_{i=1}^{n} p_i \sim Binomial(n, p)$
- Normal approximation to Binomial:
  - $\circ$  For large n, Binomial (n, p) is approximately normally distributed.
- For sufficiently large n ( $np \& n(1-p) \ge 5$ ), the sampling distribution of  $\hat{p}$  is approximately normal with mean p and standard error  $\sqrt{\frac{p(1-p)}{n}}$ :

$$\hat{p} \sim Normal\left(p, \sqrt{\frac{p(1-p)}{n}}\right)$$

#### Confidence Interval for a Proportion

- p is unknown. Thus,  $\hat{p}$  is substituted for p in this standard error.
- The estimated standard error of sample proportion is

$$SE(\hat{p}) \approx \sqrt{\frac{\hat{p}(1-\hat{p})}{n}}$$

- The multiple used to obtain a confidence interval is a Z-multiple
- Cl for a proportion:

$$\hat{p} \pm (Z - multiple) \times \sqrt{\frac{\hat{p}(1 - \hat{p})}{n}}$$

#### Example: Satisfaction Ratings - Solution by Hand

- Sample size: n = 40
- Data processing: Add a column of dummy variable indicating whether each

person rated the sandwich at least 6

- Customer Satisfaction At least 6?

  1 7 1
  2 5 0
  : : :
- 25 customers rate the sandwich at least 6
- Sample proportion:
- Estimated standard error:
- Desired confidence = 95% → Z-multiple =
- 95% CI =

#### Example: Satisfaction Ratings - Solution by Hand

- Sample size: n = 40
- Data processing: Add a column of dummy variable indicating whether each person rated the sandwich at least 6
  - o IF('cell'>=6, 1, 0))
- 25 customers rate the sandwich at least 6
- Sample proportion:  $\hat{p} = 25/40 = 0.625$
- Estimated standard error:  $\sqrt{\frac{\hat{p}(1-\hat{p})}{n}} = 0.07655$
- Desired confidence = 95% → Z-multiple =  $z_{0.975}$  = 1.96  $\hat{p} \pm (Z - multiple) \times \sqrt{\frac{\hat{p}(1-\hat{p})}{n}}$

 $\Rightarrow 0.625\pm1.96*(0.07655) = 0.625\pm(0.150)=(0.475, 0.775)$ 

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#### **Example: Satisfaction Ratings**

- 95% CI is (47.5%, 77.5%)
- Interpretation:

"Based on this sample of size 40, the manager can be 95% confident that the percentage of all customers who would rate the sandwich 6 or higher is between 47.5% and 77.5%"

- This CI is very wide, so there is still a lot of uncertainty about the true population proportion.
- To reduce the length of this interval, the manager would need to sample more customers.

# Sample Size Selection for Estimation of the Proportion

# **Example: Satisfaction Ratings**

- 25 customers rate the sandwich at least  $6 : \hat{p} = 0.625 = 62.5\%$
- The 95% CI is (47.5%, 77.5%)
- This CI is very wide, so there is still a lot of uncertainty about the true population proportion.
- The manager would like to obtain an estimate of the proportion that is accurate to within 3% or 0.03 with 95% confidence.
- Then, how large a sample size should the company use to achieve this?

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# Sample Size for Estimation of the Proportion

Recall the CI formula for a proportion and the margin of error (MOE) is

$$MOE = (Z - multiple) \times \sqrt{\frac{p(1-p)}{n}}$$

Given some desired margin of error B,

$$B = (Z - multiple) \times \sqrt{\frac{p(1-p)}{n}}$$

■ The population proportion p is unknown, and we replace p by some reasonable estimate  $p_{est}$  .

$$n = \left(\frac{Z - multiple}{B}\right)^{2} p_{est} (1 - p_{est})$$

# **Example: Satisfaction Ratings**

Q: How large should the sample be if they would like to *ensure* that MOE (=B) is no larger than 0.03 or 3% at 95% confidence?

• Prior to survey, the manager has no knowledge about p.

$$n = \left(\frac{Z - multiple}{B}\right)^2 p_{est} (1 - p_{est})$$

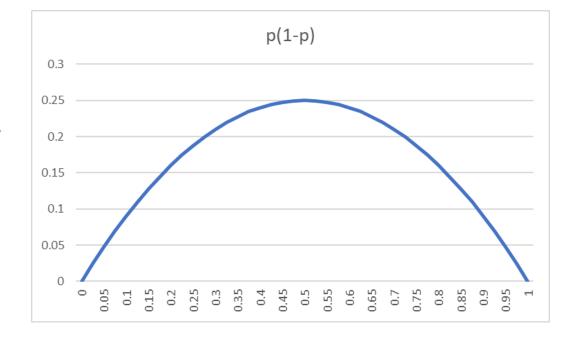
How to select  $p_{est}$ ?

Note that p(1-p) is maximized when p is 0.5.

#### Option 1: No prior information on p.

One approach is to use the worst-case

scenario and use  $p_{est} = 0.5$ 



# **Example: Satisfaction Ratings**

Q: How large should the sample be if they would like to *ensure* that MOE (=B) is no larger than 0.03 or 3% at 95% confidence?

We have

$$p_{est}$$
 = 0.5  
Z-multiple = 1.96  
B= 0.03

$$n = \left(\frac{Z - multiple}{B}\right)^2 p_{est} (1 - p_{est}) = \left(\frac{1.96}{0.03}\right)^2 (0.5)(0.5) \approx 1067$$

Conclusion: To obtain a 95% CI of this length (3%) for a population proportion, only about 1000 people need to be sampled, regardless of the population size.

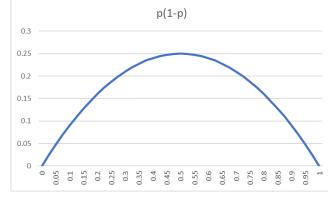
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# How to Select $p_{est}$ ?

#### Option 2: Prior information on $p - range \ of \ p$

- If the manager has a prior knowledge about p, say p is between  $p_L$  and  $p_U$ . We can select a value that gives the most conservative n.
  - $\circ$  For example, if p will likely be somewhere between 0.1 and 0.2 (that is between

10% and 20%), we can use  $p_{est} = 0.2$ .



#### Option 3: Prior information on $p-p_{est}$ is given

- We can also collect a small number of samples to estimate it:
  - $\circ$  Ex: Based on 40 customers,  $p_{est} = 0.625$

$$n = \left(\frac{Z - multiple}{B}\right)^2 p_{est} (1 - p_{est}) = \left(\frac{1.96}{0.03}\right)^2 (0.625)(0.375) = 1000.4 \approx 1001$$

# Example: Fast-Food Data (10/4(M))

- Using the information in the sample worksheet,
  - Estimate the probability that the service time is greater than one minute (By hand and Excel, By R)
  - Compute the 90% confidence interval of the probability.
  - Suppose that the probability will likely be somewhere between 0.1 and 0.4. How large should the sample be if they would like to *ensure* that MOE (=B) is no larger than 0.05 or 5% at 90% confidence?

# **Example: Fast-Food Data**

$$n = 30, \hat{p} = \frac{6}{30} = 0.2$$

$$\hat{p} \pm (Z - multiple) \times \sqrt{\frac{\hat{p}(1-\hat{p})}{n}} = 0.2 \pm (1.645) * \sqrt{\left(\frac{0.2*0.8}{30}\right)} = 0.2 \pm 0.120134$$

■ 
$$n = \left(\frac{Z - multiple}{B}\right)^2 p_{est} (1 - p_{est}) = \left(\frac{1.645}{0.05}\right)^2 (0.4)(0.6) \approx 260$$

# Section 8.7: Confidence Interval for the Difference Between Means (You may skip this topic)

The comparison of two population means

We would like to compare the difference between

$$\mu_A = E(X_A)$$
 and  $\mu_B = E(X_B)$ 

- For statistical reasons, we need to distinguish when comparing independent samples to paired samples
- $\circ$  The procedure for paired samples is very straightforward: Analyze  $d=X_A-X_B$
- For independent samples, we need to handle two independent samples.
- We will discuss the details of two sample analysis in Ch 9.

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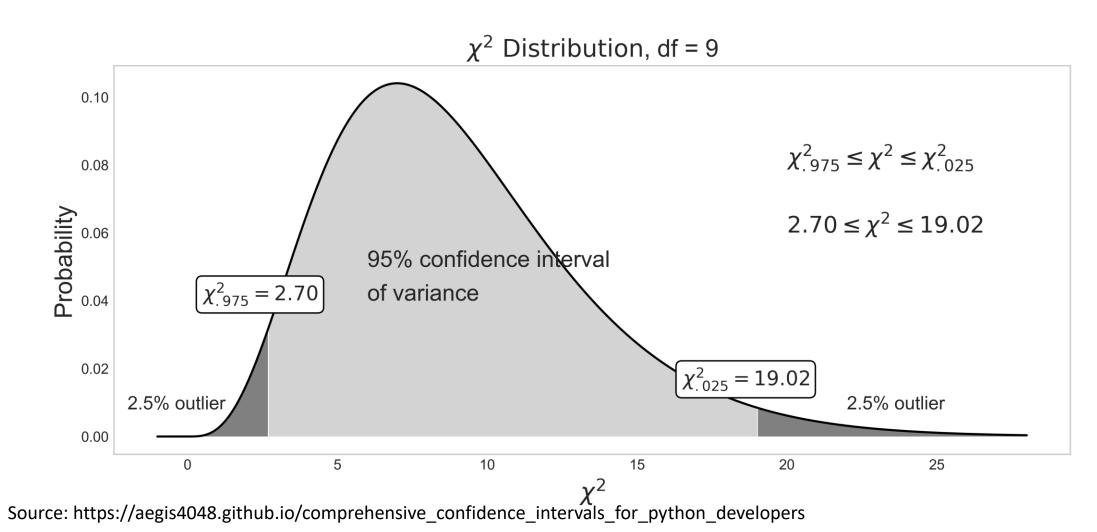
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# Section 8.6: Confidence Interval for a Standard Deviation (You may skip this topic)

- There are cases where the variability in the population, measured by  $\sigma$ , is of interest in its own right.
  - $\circ$  The sample standard deviation s is used as a point estimate of  $\sigma$ .
  - However, the sampling distribution of s is not symmetric—it is not the normal distribution or the t distribution.
  - The appropriate sampling distribution is a right-skewed distribution called the chisquare distribution.
    - Like the t distribution, the chi-square distribution has a degrees of freedom parameter.
- 95% confidence interval on  $\sigma^2$  is

$$\frac{(n-1)s^2}{\chi^2_{0.025,n-1}} \le \sigma^2 \le \frac{(n-1)s^2}{\chi^2_{0.975,n-1}}$$

# $\chi^2$ Distribution



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### Next ...

Ch9 Hypothesis testing