

PUBLIC LIBRARY STATISTICS 2016-17 ACTUALS AND 2017-18 ESTIMATES

Section 1 - Service Points Open to the Public at 31 March 2017

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Other than for lines 1 to 17, only include figures in this return from service points you have identified as being under your statutory control on the previous page.

[NB. Information relating to numbers of Service Points and Opening Hours will be calculated from the 'Service Points' tab.]

[To go to the 'Service Points' tab, click here](#)

Number of Static Service Points Open:		Statutory		Non-Statutory		Total	
1	60+ hours	0	1	0	16	0	31
2	55 - 59 hours	0	2	0	17	0	32
3	50 - 54 hours	0	3	0	18	0	33
4	45 - 49 hours	0	4	0	19	0	34
5	40 - 44 hours	0	5	0	20	0	35
6	35 - 39 hours	1	6	0	21	1	36
7	30 - 34 hours	3	7	0	22	3	37
8	25 - 29 hours	0	8	0	23	0	38
9	20 - 24 hours	1	9	0	24	1	39
10	15 - 19 hours	1	10	0	25	1	40
11	10 - 14 hours	0	11	0	26	0	41
12	Mobile Libraries Open Over 10 hours	0	12	0	27	0	42
13	Mobile Libraries Open Under 10 hours	0	13	0	28	0	43
14	Static Libraries Open Under 10 hours	0	14	0	29	0	44
15	Total	6	15	0	30	6	45
<i>Total number of libraries in 2015-16 (taken from last year's return)</i>						6	
<i>Total number of libraries in 2015-16, minus Line 16 plus Line 17</i>						0	

	Number	
16 Libraries permanently closed during 2016-17	0	46
17 Libraries opened during 2016-17	0	47

If you have any comments regarding libraries closing and opening, please specify below:

(Please note that comments provided here are to be published in a separate word document alongside the final publication)

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18 If your statutory library provision is being provided by a third party, please give details below:

The Library Service in Blaenau Gwent is provided by Aneurin Leisure Trust

Busiest Service Point in 2016-17 in terms of issues per annum:

19	(a) Name/Town	Ebbw Vale	48	(b) No. of issues per annum	29,034	49
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Busiest Service Point in 2016-17 in terms of visits per annum:

20	(a) Name/Town	Tredeggar	50	(b) No. of visits per annum	87,844	51
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Number of Electronic Workstations

Please refer to guidance notes for the following questions.

21	Number of devices with libraries catalogue, internet access and OPACs at 31 March 2017	64	52
22	Number of hours available for use of and access to the internet from 1 April 2016 to 31 March 2017	94,270	53
23	Number of hours recorded for use of and access to the internet from 1 April 2016 to 31 March 2017	34,127	54

Memorandum

24	Number of Service Points that have a public access Wi-Fi network available as at 31 March 2017	6	55
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**Total Number of
Terminals for
Public or Joint
Use with Staff**

25	Total Book Stock at 1 April 2016	*Taken from last year's return, please overwrite if incorrect	<input type="text" value="121,721"/>	56
	<u>Book Stock at 31 March 2017</u>		Number of Volumes	
26	Reference Books (including Children's)		<input type="text" value="8,947"/>	57
	Lending Stock (including on loan and available):			
27	- Adult Fiction		<input type="text" value="36,973"/>	58
28	- Adult Non-fiction		<input type="text" value="14,315"/>	59
29	- Children's Fiction		<input type="text" value="42,644"/>	60
30	- Children's Non-fiction		<input type="text" value="29,811"/>	61
31	Total Lending Stock	(Sum of Lines 27 to 30)	<input type="text" value="123,743"/>	62
32	Reserve Stock and Unallocated		<input type="text" value="0"/>	63
33	Total Book Stock at 31 March 2017	(Sum of Lines 26, 31 and 32)	<input type="text" value="132,690"/>	64
	<u>Book Acquisitions</u>		Number of Volumes	
34	Reference Books (including Children's)		<input type="text" value="3"/>	65
	Stock for Loan:			
35	- Adult Fiction		<input type="text" value="2,485"/>	66
36	- Adult Non-fiction		<input type="text" value="266"/>	67
37	- Children's Fiction		<input type="text" value="2,143"/>	68
38	- Children's Non-fiction		<input type="text" value="488"/>	69
39	Total Lending Stock	(Sum of Lines 35 to 38)	<input type="text" value="5,382"/>	70
40	Total Book Acquisitions During 2016-17	(Sum of Lines 34 and 39)	<input type="text" value="5,385"/>	71
	<i>Total Book Acquisitions in 2015-16 (taken from last year's return)</i>		<input type="text" value="5,845"/>	

Audio, Visual, Electronic & Other Stock at 31 March 2017

		Number of Items	
41	For Reference (CD-ROMs, Multi-media, Software, etc.)	0	72
Lending Stock (including on loan and available):			
42	Sound Recordings - Music	926	73
43	Sound Recordings - Adult Talking Books	4,813	74
44	Sound Recordings - Children's Talking Books	1,356	75
45	Video and DVDs	2,522	76
46	Multi-media and Open Learning Packs (including language packs), CD-ROMs, Software etc.	134	77
47	Electronic Products - eBooks (lending and reference) △	25,000	78
48	Electronic Products - eNewspapers, eMagazines, and eComics △	200	79
49	Electronic Products - eAudio and eAudiovisuals △	0	80
50	Total Lending Stock (Sum of Lines 42 to 49)	34,951	81
51	Reserve Stock and Unallocated	0	82
52	Total Audio-Visual Stock at 31 March 2017 (Sum of Lines 41, 50 and 51)	34,951	83
Total Audio Visual Stock in 2015-16 (taken from last year's return)		15,771	

The Total Audio Visual Stock figure entered differs from last year by more than 25%. Could you please double check your figure, or provide a valid reason for the difference in 'Other Comments' under Section 13.

Audio, Visual, Electronic & Other Acquisitions During 2016-17

		Number of Items	
53	For Reference (CD-ROMs, Multi-media, Software, etc.)	0	84
Stock for Loan:			
54	Sound Recordings - Music	0	85
55	Sound Recordings - Adult Talking Books	331	86
56	Sound Recordings - Children's Talking Books	0	87
57	Video and DVDs	0	88
58	Multi-media and Open Learning Packs (including language packs), CD-ROMs, Software etc.	0	89
59	Electronic Products - eBooks (lending and reference) △	25,000	90
60	Electronic Products - eNewspapers, eMagazines, and eComics △	200	91
61	Electronic Products - eAudio and eAudiovisuals △	0	92
62	Total Lending Stock (Sum of Lines 54 to 61)	25,531	93
63	Total Audio, Visual, Electronic & Other Acquisitions (Sum of Lines 53 and 62)	25,531	94
Total Audio, Visual, Electronic & Other Acquisitions in 2015-16 (taken from last year's return)		143	

The Total Audio, Visual, Electronic & Other Acquisitions figure entered differs from last year by more than 25%. Could you please double check your figure, or provide a valid reason for the difference in 'Other Comments' under Section 13.

Section 4 - Numbers of Staff

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Number of Staff in post at 31 March 2017**In Post**
(FTE to 1 decimal place)

64	Professional Staff	2.0	95
65	All Other Paid Staff	12.9	96
66	Total Staff	(Sum of Lines 64 and 65) 14.9	97
		<i>Total Staff in 2015-16 (taken from last year's return)</i>	16

Section 5 - Volunteers

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Volunteers**Number**

67	Number of volunteers in 2016-17	24	98
68	Annual total number of volunteer hours in 2016-17	1,954.0	99

Section 6 - Annual Issues

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Book Issues**Units**

69	Books - Adult Fiction	74,810	100
70	Books - Adult Non-fiction	7,843	101
71	Books - Children's Fiction	24,913	102
72	Books - Children's Non-fiction	13,538	103
73	Total Book Issues	(Sum of Lines 69 to 72) 121,104	104
		<i>Total Book Issues in 2015-16 (taken from last year's return)</i>	121,054

Audio, Visual, Electronic & Other Issues

74	Sound Recordings - Music	0	105
75	Sound Recordings - Adult Talking Books	9,907	106
76	Sound Recordings - Children's Talking Books	555	107
77	Video (including film) and DVDs	609	108
78	Multi-media and Open Learning Packs (including language packs), CD-ROMs, Software etc.	90	109
79	Electronic Products - eBooks (lending and reference) △	126	110
80	Electronic Products - eNewspapers, eMagazines, and eComics △	5,554	111
81	Electronic Products - eAudio and eAudiovisuals △	0	112
82	Total Audio, Visual, Electronic & Other Issues	(Sum of Lines 74 to 81) 16,841	113
		<i>Total Audio, Visual, Electronic & Other Issues in 2015-16 (taken from last year's return)</i>	16,436

Section 7 - Request Service

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Units

83	Number of requests for specific items (annual total)	4,077	114
84	Memorandum: Number of requests of which are online/other electronic	0	115

Book Request Service**%**

85	Percentage of requested books supplied within 7 days (to nearest whole percent)	70	116
86	Percentage of requested books supplied within 15 days (cumulative i.e. inclusive of percentage at Cell 116)	85	117
87	Percentage of requested books supplied within 30 days (cumulative i.e. inclusive of percentage at Cell 117)	94	118

Section 8 - Memorandum: Enquiries

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	Units	
88 Number of enquiries (annual total)	41,378	119
89 Memorandum: Number of enquiries of which are online/other electronic	89	120
90 Authorities may if they wish, base their figure for enquiries on a larger statistical sample than the one suggested by CIPFA. Please select a category from those listed below which describes the method you have used (please select from drop down menu).		
	A Sample Week	121

Section 9 - Library Users

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	Number	
91 Number of Active Borrowers in 2016-17	6,163	122
<i>Number of Active Borrowers in 2015-16 (taken from last year's return)</i>		
	3,141	
<i>The Number of Active Borrowers figure entered differs from last year by more than 25%. Could you please double check your figure, or provide a valid reason for the difference in 'Other Comments' under Section 13.</i>		
Housebound Readers		
92 Number of Housebound Readers in 2016-17	281	123
Visits		
93 Number of physical visits to library premises for library purposes (annual total)	298,294	124
<i>Number of physical visits to library premises for library purposes in 2015-16 (taken from last year's return)</i>		
	250,698	
Number of Visits		
94 Number of physical visits to library premises for non-library purposes (annual total)	0	125
It will be necessary to estimate visits to library premises for non-library purposes for authorities who have multi-service outlets. It would be appreciated if authorities could enter '0' if they have no multi-service outlets and either make an estimate of non-library visits or enter '.' if there are such service points.		
Visits included in line 92 should not be included in line 93 above.		
95 Authorities may if they wish, base their figure for visits on a larger statistical sample than the one suggested by CIPFA. Please select a category from those listed below which describes the method you have used (please select from drop down menu).		
	Full Count	126
Number		
96 Number of service points with electronic counters	6	127
Virtual Visits		
97 Estimated number of visits to the network resource (website) in 2016-17	25,198	128

Section 10 - Inter Library Loans for the Year (excluding those for Agency Services)

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	Number	
98 Inter Library Loans supplied to other libraries	728	129
99 Inter Library Loans received from other libraries	1,418	130

PLEASE COMPLETE ON A NON IAS 19 (PREVIOUSLY FRS 17) ACCOUNTING BASIS

NOTE: To include New Opportunities Fund

		2016-17 Outturn	2017-18 Estimates	
		£	£	
Revenue Expenditure (excluding Capital Charges - See Line 138)				
100	Employees	423,928	131	402,718 169
101	Premises	67,524	132	68,453 170
Supplies and Services:				
Books & Pamphlets (enter here the amount spent in 2016-17 to purchase books & pamphlets for your libraries):				
102	- Reference (including Children's)	0	133	
103	- Adult Fiction	11,333	134	
104	- Adult Non-fiction	510	135	
105	- Children's Fiction	82	136	
106	- Children's Non-fiction	24	137	
107	Newspapers, Periodicals and Magazines	0	138	
108	Sound Recordings - Music	0	139	
109	Sound Recordings - Adult Talking Books	7,479	140	
110	Sound Recordings - Children's Talking Books	0	141	
111	DVDs	0	142	
112	Multi-media, Open Learning Packs, CD-ROMs, Software etc.	0	143	
113	Electronic Products - eBooks (lending and reference) △	1,000	144	
114	Electronic Products - eNewspapers, eMagazines, and eComics △	1,917	145	
115	Electronic Products - eAudio and eAudiovisuals △	0	146	
116	Online/Electronic (Internet etc.)	5,162	147	
117	Other Library Acquisitions (please specify)	0	148	
	..			
118	Bookbinding	0	149	
119	Total Expenditure on Materials (Sum of Lines 102 to 118)	27,506	150	25,818 171
120	Computing Costs (Non-Financial)	16,543	151	
121	Other Supplies and Services	51,613	152	
122	Transport	5,249	153	
123	Third Party Payments	0	154	
124	Support Services Costs (Not applicable in Northern Ireland)	21,403	155	
125	Other Expenditure (Estimates only - this should include Computing Costs, Other Supplies and Services, Transport, Third Party Payments and Support Services Costs)			76,297 172
126	Total Revenue Expenditure (Sum of Lines 100, 101 and 119 to 125)	613,766	156	573,286 173
Revenue Income				
127	Overdue Charges	1,843	157	
128	Reservation Fees	0	158	
129	Lettings	0	159	
130	Hire of Audio and Visual Materials	0	160	
131	Electronic Revenue	324	161	
132	Specific Grants	28,132	162	
133	Provision of Library Services to other Local Authorities	0	163	
134	Miscellaneous - Receipts from the Public (including photocopying)	22,803	164	
135	Miscellaneous - Corporate Income	8,709	165	
136	Total Revenue Income (Sum of Lines 127 to 135)	61,811	166	23,426 174
137	Net Expenditure (Line 126 minus 136)	551,955	167	549,860 175
Net Expenditure in 2015-16 (taken from last year's return)		581,016		
138	Capital Charges (not to be included in Net Expenditure)	0	168	0 176

Capital Expenditure (excluding Agency Services)**2016-17 Outturn
£**

139	New Buildings		0	177
140	Refurbishment of Premises		0	178
141	IT Investment, Networks etc.		0	179
142	Books and Pamphlets		0	180
143	Other Library Materials		0	181
144	Other Capital Expenditure (please specify)	funding received from Welsh Govt for refurbish	250,000	182
145	Total Capital Expenditure	(Sum of Lines 139 to 144)	250,000	183

Section 13 - Comments

Please note that comments provided in this section are to be published in a separate word document alongside the final publication.

Provision of Library Services to Other Local Authorities

In exactly the same way that Agency Services are excluded from the main body of the return, the answers to all questions in the survey form should wherever possible exclude details of services provided to other authorities. Please use the space below to identify any special circumstances which apply.

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Other Libraries not included under Section 1

This memorandum section is to show any other library that does not fit under the CIPFA definition of a service point. It is meant to show what additional benefits a library authority has to offer other than the traditional service point/services.

Please note that any related statistics (i.e. visitor numbers, book issues etc.) are not to be included anywhere else in the CIPFA statistics.

Please list number of local service points, partnerships or/and other libraries in the box provided below:

..

Other Comments

If you have any further comments or clarifications please use the below space:

..It is correct to report 0 issues for music, despite having music items in stock. There is no demand for this area of stock and there has been no new items purchased for many years. Music is retained to supplement our provision for visually impaired clients, but has resulted in 0 issues for 16/17. The total audio, visual and electronic figure shows an increase of more than 25% due to the service joining the All Wales ebooks scheme, which provides access to 25,000 ebooks. Under section 9, active borrowers have increased by more than 25%, this is the result of the main library in the borough, re-opening after extensive refurbishment, attracting a large number of new, active