

CONTACT LIST FOR COMPETENT AUTHORITIES

Competent Authority		Operating Hours & Venue (excluding public holiday)	Contact Person & Tel No (Please note that operations are strictly during office hours only, unless otherwise stated)	
1.	Building & Construction Authority (BCA)	Mon-Fri: 8.30am to 5pm Lunch: 12.30pm to 1.30pm 52 Jurong Gateway Road #11-01 Singapore 608550	Mr Alvin Foong Mr Thomas Tan Email:	DID: 6804 4557 DID: 6804 4556 bca_ils_enquiry@bca.gov.sg alvin_foong@bca.gov.sg thomas_tan@bca.gov.sg
2.	Central Narcotics Bureau (CNB)	Mon-Thu: 8.30am to 6pm Fri: 8.30am to 5.30pm 393 New Bridge Road Singapore 088763	CNB Officer Mr. Billy Lee Mr. Alan Yap Mr. Benny Loh Email: Fax:	Tel: 6557 3229 DID: 6325 1184 DID: 6325 1120 DID: 6325 1185 cnb_chemical_enquiry@cnb.gov.sg 6438 9755
3.	Enterprise Singapore (ESG) Rice (RCU)	Mon-Fri: 8.30am to 5.30pm 230 Victoria Street #14-00, Bugis Junction Office Tower Singapore 188024	Rice Control Unit Email: Fax:	Tel: 6898 1800 rice@enterprisesg.gov.sg 6337 8158
4.	Enterprise Singapore (ESG) Rubber (RUB)	Mon/Tue/Thu/Fri: 8am to 5.30pm Wed: 8.00am to 5pm 230 Victoria Street #14-00, Bugis Junction Office Tower Singapore 188024	Ms Indriyanti Bte Ismail Email: Fax:	DID: 6433 4793 indriyanti_ismail@enterprisesg.gov.sg 6337 6898

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5.	Health Sciences Authority (HSA) Health Products Regulation Group (HPRG)	Mon-Thu: 8am to 5pm Fri: 8am to 4.30pm 11 Biopolis Way #11-03 Helios Singapore 138667	HSA Officer Email:	Tel: 6866 1111 hsa_info@hsa.gov.sg
6.	Info-Communications Media Development Authority (IMDA) Controller of Undesirable Publications (CUP)	Mon-Fri: 8.30am to 5.30pm 10 Pasir Panjang Road Mapletree Business City, #03-01 Singapore 117438	Ms Hariati Suhari Email:	DID: 6577 3586 publications@imda.gov.sg
7.	Infocomm Media Development Authority (IMDA) Radiocomm & Dealer Licensing (IMD)	Mon-Thu: 8.30am to 5.30pm Fri: 8.30am to 5pm 10 Pasir Panjang Road Mapletree Business City, #03-01 Singapore 117438	Mr Yeo Yong Siah Mr Badrul Hisham Ms Khafisah Abdul Rahman Email:	DID: 6211 0647 DID: 6211 1948 DID: 6577 3875 yeo_yong_siah@imda.gov.sg badrul_hisham@imda.gov.sg khafisah_abdul_rahman@imda.gov.sg
8.	Ministry of Home Affairs (MHA) Gambling Regulatory Unit (GRU)	Mon-Fri: 8.30am to 5.30pm New Phoenix Park 28 Irrawaddy Road, Singapore 329560	Mr Max Toh Ms Pauline Wan Ms Ho Ser Hian Email:	DID: 6501 7288 DID: 6507 7074 DID: 6501 7090 mha_gru_pl@mha.gov.sg

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9.	Ministry of Health (MOH) Biosafety Branch (BSB)	Mon-Thu: 8.30am to 6pm Fri: 8.30am to 5.30pm College of Medicine Building 16 College Road Singapore 169854	Biosafety Branch Officers Email: Fax:	Tel: 6325 9205 or 6325 1609 or 6325 8459 moh_biosafety@moh.gov.sg 6325 4679
10.	Ministry of Health (MOH) Tobacco Regulation and Control (TRC)	Mon-Fri: 9am to 6.30pm 3 Biopolis Drive #03-16 Synapse, Singapore 138623	Mr Ng Wei Hiong Mr Benjamin Lee Ms Lim Jia Min Email: Fax:	DID: 6684 2042 DID: 6325 9036 DID: 6325 1758 ng_wei_hiong@hsa.gov.sg 6684 1502
11.	National Environment Agency (NEA) Chemical Control and Management Department (CCMD) (HS PIC)	Mon-Thu: 8.30am to 6pm Fri: 8.30am to 5.30pm 2 Bukit Merah Central #19-01 Singapore 159835	Ms Chia Lee Leng Mr Darren Tay Tai Seng Mr Muhd Hilmi Bin Norazmi Email:	Tel: 6370 1917 Tel: 6370 1923 Tel: 6370 1916 chia_lee_leng@nea.gov.sg darren_tay@nea.gov.sg muhammad_hilmi_nor_azmi@nea.gov.sg
	National Environment Agency (NEA) Chemical Control and Management Department (CCMD) (RoHS)	Mon-Thu: 8.30am to 6pm Fri: 8.30am to 5.30pm 2 Bukit Merah Central #19-01 Singapore 159835	Mr Darren Tay Tai Seng Email:	Tel: 6370 1923 darren_tay@nea.gov.sg

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12.	National Environment Agency (NEA) Ozone Depleting Substance (ODS)	Mon-Thu: 8.30am to 6pm Fri: 8.30am to 5.30pm 2 Bukit Merah Central #19-01 Singapore 159835	Mr Darren Tay Tai Seng Email: Fax:	DID: 6370 1923 darren_tay@nea.gov.sg 6370 1841
13.	National Environment Agency (NEA) Chemical Control and Management Department (CCMD) Basel Convention (MTV)	Mon-Thu: 8.30am to 6pm Fri: 8.30am to 5.30pm 2 Bukit Merah Central #19-01 Singapore 159835	Ms Siti Maisarah Bte Mohd Noor Email: Fax:	DID: 6370 1922 siti_maisarah_mohd_noor@nea.gov.sg 6370 1841
14.	National Environment Agency (NEA) Radiation Protection and Nuclear Science Division (RPNSD)	Mon-Thu: 8.30am to 6pm Fri: 8.30am to 5.30pm Environment Building, 3rd Storey, Annex Block, 40 Scotts Road, Singapore 228231	NEA Call Centre TradeNet Officer Email: Fax:	Tel: 1800 225 5632 DID: 6731 9185 / 6731 9814 nea_rpnsd_tradenet@nea.gov.sg 6731 9585

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15.	National Parks Board (NParks) / Animal & Veterinary Service (AVS) Animal (ANI)	Mon-Fri: 8.30am to 5.30pm Lunch: 1pm to 2pm 52 Jurong Gateway Road #13-01, JEM Office Tower Singapore 608550	TradeNet Officer Email:	DID: 6334 8687 animal_feedback@nparks.gov.sg
16.	National Parks Board (NParks) CITES (CIT)	Mon-Thu: 8.30am to 5.30pm Lunch: 1pm to 2pm 50 Dairy Farm Road Singapore 679059	TradeNet Officer Email:	DID: 6908 3014 / 6908 3011 pang_joo_kang@nparks.gov.sg
17.	National Parks Board (NParks) Plant Health (PHU)	Mon-Thurs: 8.30 am to 5.30 pm Fri: 8.30am to 5pm Lunch: 12.30 - 1.30pm Animal & Plant Health Centre 6 Perahu Road Singapore 7188274	TradeNet Officer Email:	DID: 6316 5153 nparks_public_affairs@nparks.gov.sg
18.	National Parks Board (NParks) / Animal & Veterinary Service (AVS) Ornamental Fish (ORF)	Mon-Thurs: 8.30 am to 5.30 pm Fri: 8.30am to 5.00pm Lunch: 12.30pm to 1.30pm Animal & Plant Health Centre 6 Perahu Road Singapore 7188274	TradeNet Officer Email:	DID: 6316 5156 / 6334 8612 kong_yip_seng@nparks.gov.sg cedric_koh@nparks.gov.sg

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19.	Singapore Civil Defence Force (SCDF)	Mon-Thu: 8.30am to 6pm Fri: 8.30am to 5.30pm Lunch: 1pm to 2pm HQ SCDF 91 Ubi avenue 4 Singapore 408827	Mr K Mahaintharan Mr Muhammad Nasir Hashim Mr Muhathir Bin Mohamad Email:	Tel: 6848 1429 Tel: 6848 1468 Tel: 6848 1442 k_mahaintharan@scdf.gov.sg muhammad_nasir_hashim@scdf.gov.sg muhathir_mohamad@scdf.gov.sg
20.	Singapore Food Agency (SFA) Fresh Fruits & Vegetables (F&V)	Mon-Thurs: 8.30am to 6pm Fri: 8.30am to 5.30pm Lunch: 1pm to 2pm 52 Jurong Gateway Road #14-01, JEM Office Tower Singapore 608550	TradeNet Officer Email:	Tel: 6805 2856 Tel: 6805 2857 Tel: 6805 2862 Tel: 6805 2863 Tel: 6805 2864 sfa_import&export_foodstuff@sfa.gov.sg
21.	Singapore Food Agency (SFA) Livestock and Animal Products (L&A)	Mon-Thurs: 8.30am to 6pm Fri: 8.30am to 5.30pm Lunch: 1pm to 2pm 52 Jurong Gateway Road #14-01, JEM Office Tower Singapore 608550	TradeNet Officer Email:	Tel: 6805 2856 Tel: 6805 2857 Tel: 6805 2862 Tel: 6805 2863 Tel: 6805 2864 sfa_import&export_foodstuff@sfa.gov.sg
22.	Singapore Food Agency (SFA) Processed Food (PFO)	Mon-Thu: 8.30am to 6pm Fri: 8.30am to 5.30pm Lunch: 1pm to 2pm 52 Jurong Gateway Road #14-01, JEM Office Tower Singapore 608550	TradeNet Officer Email:	Tel: 6805 2856 Tel: 6805 2857 Tel: 6805 2862 Tel: 6805 2863 Tel: 6805 2864 sfa_import&export_foodstuff@sfa.gov.sg

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23.	Singapore Food Agency (SFA) Meat (MEA)	Mon-Thu: 8.30am to 6pm Fri: 8.30am to 5.30pm Lunch: 1pm to 2pm 52 Jurong Gateway Road #14-01, JEM Office Tower Singapore 608550	TradeNet Officer Email:	Tel: 6805 2856 Tel: 6805 2857 Tel: 6805 2862 Tel: 6805 2863 Tel: 6805 2864 sfa_import&export_foodstuff@sfa.gov.sg
24.	Singapore Food Agency (SFA) Seafood (SEF)	Mon-Thu: 8.30am to 6pm Fri: 8.30am to 5.30pm Lunch: 1pm to 2pm 52 Jurong Gateway Road #14-01, JEM Office Tower Singapore 608550	TradeNet Officer Email:	Tel: 6805 2856 Tel: 6805 2857 Tel: 6805 2862 Tel: 6805 2863 Tel: 6805 2864 sfa_import&export_foodstuff@sfa.gov.sg
25.	Singapore Police Force (SPF) Police Licensing and Regulatory (PLRD) Arms & Explosives Division (AED)	Mon-Fri: 8.30am to 5.30pm Police Licensing & Regulatory Department 391 New Bridge Road #02-701 Police Cantonment Complex Blk D Singapore 088762	TradeNet Officer AOC Licensing, AED Licensing Hotline: Email: Note: For AED's permit, supporting documents must be uploaded in TradeNet, no longer accept faxed documents	DID: 6557 5809 (For AED TradeNet enquiry) DID: 6557 5822 6835 0000 spf_licensing_feedback@spf.gov.sg

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26.	<p>Singapore Police Force (SPF)</p> <p>Police Licensing and Regulatory (PLRD)</p> <p>Public Entertainment Licensing Unit (PELU)</p>	<p>Mon-Fri: 8.30am to 5.30pm</p> <p>Police Licensing & Regulatory Department 391 New Bridge Road #02-701 Police Cantonment Complex, Block D Singapore 088762</p>	<p>Staff Assistance, Public Entertainment & Liquor Licence Division</p> <p>6835 0000</p> <p>Email: spf_licensing_feedback@spf.gov.sg</p> <p>Fax: 6223 8425</p>	