Liga Baikova

Personal Data

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Profile

➤ Self motivated with proficient troubleshooting and problem solving skills

➤ High ability to work well in a team and achieve time sensitive results

➤ Qualified Financial Advisor with advanced data analysis skills

Professional Experience

Current
Jul 2018

Allied Irish Banks, Dublin
Business Data Analyst

➤ Analyse trends in data to produce actionable insights for the business, to inform future decisions and to drive business performance

➤ Compile daily, weekly and monthly MI with associated presentations for senior management

➤ Involved in change projects from design, to building, to implementation (User Acceptance Testing, Business Requirement Document review)

➤ Design and implement customer engagement campaigns, based on trend analysis, to reduce arrears portfolio and meet KPIs

➤ Determine areas for improvement in current processes and strategies, ensuring ongoing monitoring to identify gaps

May 2018
Sep 2017

Wingokids, Shenzhen, China
English Teacher

➤ Teaching general English to students of ages 4-12

Jul 2017
Sep 2016

Golden Gate American School, Phnom Penh, Cambodia
General Teacher

➤ Lesson planing and teaching Kindergarten(K1) class

Aug 2016
May 2012

OSG Restaurants Limited t/a McDonald's , Ireland
Shift Manager

➤ Responsible for a team of 20+ people while looking after shifts and tending to customers

Summer 2013

University College Dublin, The School of Physics
Intern

➤ Mainly using open source data from *FERMI* satellite to obtain necessary information

➤ Researching the observational patterns of a Pulsar in a binary star system

➤ Performing analysis using *Python* as a main computing language and other relevant software

EDUCATION

MAY 2019 JULY 2018	**Institute of Bankers and UCD**, Ireland Qualification: Professional Diploma in Financial Advice (NFQ level 7) Results: Joint first in class
JUNE 2014 SEPT 2010	**University College Dublin**, Ireland Qualification: Honours Degree of Bachelor of Science Major: Physics with Astronomy Results:Graduated with second class honours grade 1 (II-1)
JUNE 2010 SEPT 2004	**Koknese Music School**, Latvia Qualification: Certificate of Basic Music education
LANGUAGES	Native - Latvian Fluent(native level) - English Basic Knowledge - Russian, German, Spanish, Croatian
CERTIFICATES	➤ 150 hours TEFL/TEOFL master course ➤ *The Science of Learning* course, Teachers College ➤ FETAC level 2 *Hospitality and Services*

SKILLS AND ACHIEVEMENTS

➤ Basic Programming: Python, C++, HTML5, CSS3, JavaScript, jQuery, Bootstrap, SQL

➤ Other software and operating systems: Mac OS, Linux, Windows, LaTeX, IRAF, Microsoft Office (VBA), Tableu, Microsoft BI, Terradata

➤ Received University College Dublin(UCD) scholars award for outstanding academic results

➤ As an events manager of Physics Society organized an educational trip to CERN.

REFERENCES

References available upon request