



Public Access Certification Test

RE: Service Animal – Alert Dog

Animal: Toffee

Handler: Khloe Ramadani Florincuta

To whom it may concern:

Our training program consists of a minimum of one hundred and fifty (150) hours of schooling. We devote fifty (50) of those hours to outings that prepare the service animal to perform his/her duties in public spaces. Our program focuses on obedience training, proper social behavioral skills, and developing tolerance to strange sights, sounds, or odors. This is a critical component in our program, we need to ensure the service animal can perform his/her specific disability-related tasks without distraction.

To graduate from our program we use two different tests. We evaluate the team using PACT(Public Access Certification Test). The test creates a level playing field, regardless of the specific disability-related task the animal has been trained to carry out. The test evaluates the animal's obedience and manners and the handler's skill. The second test focuses on evaluating the service animal's ability to successfully execute the specific disability-related task he/she has been trained for.

The dog has been trained as an alert animal, which requires the dog to monitor, detect and alert their handler of an onset of a medical episode that if not addressed can be life-threatening. We can not disclose any more detail in regard to the dog's disability-related tasks without disclosing our client's private medical information, which would be a direct violation of federal law & HIPPA regulations.

Customer Support

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