SAMUEL UNDERWOOD

CAREER OBJECTIVE

Recent Computer Science graduate seeking a challenging entry-level software engineering position to expand skills in the design and development of software systems.

EXPERIENCE

Junior Software Developer SteamPunk / October 2021 - Present

- Obtain Public Trust clearance
- Modify existing software to correct errors, allow it to adapt to new hardware, or to improve its performance.
- Develop and direct software system testing and validation procedures, programming, and documentation.
- Confer with systems analysts, engineers, programmers and others to design system and to obtain information on project limitations and capabilities, performance requirements and interfaces.
- Store, retrieve, and manipulate data for analysis of system capabilities and requirements.
- Train users to use new or modified equipment and software.

Roadside Technician

AAA; AtoB Roadside Assistance / 2015-2019; 2019 - 2021

- Assist stranded motorists by diagnosing and repairing minor mechanical problems, unlocking doors for customers who have locked their keys in their car, and emergency roadside repairs such as changing tires and installing batteries.
- Provide towing services for disabled vehicles.
- Abide by all Federal, State, and Municipal laws, rules, and ordinances and maintain a clean driving record.

Customer Service Associate

Fred Meyer Jewelers / 2015 - 2018

- Listened to customers' comments to know exactly what their requirements were to compare against available sets for offer based on stones, cuts, and setting types.
- Ensured that all documentation concerning a piece or set of jewelry was included with purchase.
- Mailed thank you notes to customers to promote loyalty retention and to inform customers about new product arrival regularly.
- Organized and ensured the security of product window displays.

AutoCAD Technician

Dominion Soil & Science / 2011 - 2013

- Worked with a design team and individually on CAD projects.
- Met with Engineers, Draftsmen, and Designers to review blueprints and design drawings.
- Input design specifications into the CAD software for creation of surface and solid CAD
 models according to client specifications; reviewing with the client and making minor
 adjustments as necessary.
- Conducted final model rendering, delivered the final product, and completed job reports.



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https://lightwaveempire.github.io/ Underwood/

EDUCATION

OLD DOMINION UNIVERSITY

Bachelor's Computer Science (Dec 2020)

Completed coursework towards: Professional Workforce Development I & II (CS 410/CS 411); Operating Systems (CS 471);

Computational Methods & Software (CS 417); Cybersecurity Fundamentals (CS 462); Cryptography for Cybersecurity (CS 463); Networked Systems Security (CS 464); Intro to

Software Engineering (CS 350)

ADDITIONAL SKILLS

Languages:

C++, CSS, Django, Docker, Git, HTML, Java, JavaScript, MySQL, Python, React, Ruby

Dev Environment/Tools:

Eclipse IDE, VS Code, SublimeText GitHub, GitLab, Jira, Linux, Mac OS, Microsoft Office Suite, Windows