Software Requirements Specification

for

<CCRental>

Version 1.0 approved

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<9/3/2023>

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Revision History

| Name | Date | Reason For Changes | Version |
|-----------|-----------|--|---------|
| Lim Ke En | 9/3/2023 | Initial Write up | 1.0 |
| Lim Ke En | 17/3/2023 | Refine | 1.1 |
| Lim Ke En | 21/3/2023 | Add User Interface | 1.2 |
| Lim Ke En | 23/3/2023 | Refine use case description and sequence diagram | 1.3 |
| Lim Ke En | 31/3/2023 | Refine document and reorder document layout 1.4 | |

1. Introduction

1.1 Purpose

This Software Requirement Specification (SRS) document is intended for the **CCRental** web application, build version 1.0. The purpose of this SRS document is to describe the requirements specifications for the **CCRental** web application to facilitate the development and production process for all stakeholders. This document will include the system features, limitations, functional and non-functional requirements, as well as use case descriptions. The **CCRental** web application aims to help users to calculate the cheapest real time prices from different car rental platforms and allow users to make informed choices from there. This **CCRental** web application is built using the following frameworks, front-end framework being React JS, back-end framework being Node JS as well as the usage of MongDB as a database system.

1.2 Document Conventions

This section describes all standards and typographical conventions that we will be following when writing the SRS document.

Refer to appendix A for the list of definitions (Data dictionary) for special terms used during the description of our report.

This document follows the IEEE standards. Priorities of higher-level requirements are inherited by detailed-level requirements.

| Font | Arial, Black font colour | |
|------------|--------------------------|--|
| Heading | Times, Bold, Size 18 | |
| Subheading | Times, Bold, Size 14 | |
| Text | Size 11 | |

1.3 Intended Audience and Reading Suggestions

This section will describe the different types of readers that the document is intended for and will provide suggestions to the sequence for reading the document.

This SRS document is meant for all stakeholders such as **CCRental** users, **CCRental** development team, **CCRental** testing team as well as **CCRental** project manager.

This document begins with the Introduction where it will state the purpose and product scope about the project. Thereafter, it will be followed by the overall description of the product which includes the application functionalities, several design constraints and assumptions of application. Then it will be followed by the introduction of both system functionalities and non-functional requirements

of the product. This document will end with an appendix that encompasses the glossary and analysis models.

All stakeholders should begin reading the document from the introduction section - 1.1 Purpose, 1.2 Document Conventions as well as Appendix A (Data dictionary) to get a glimpse of what the product is about and have a brief introduction to the product.

The **CCRental** development team can then proceed with reading section 2. Section 2 will provide the development team with a high-level description of product perspective, functionalities that will be useful in helping the development team to build their product. After which, section 4 (System Feature) in which developers can have a better understanding about the functionalities and features of the application.

On the other hand, the **CCRental** users, testing team and project managers can read through this document in sequential order.

1.4 Product Scope

This section will provide a short description of the product's purpose, benefits, objective as well as goals.

In Singapore, car ownership and maintenance is a hustle and compared to the world, expensive too. As a result, car renting has become an economical way for Singaporeans to get the experience of owning a car for a period of time without all the hassles and financial burden that comes with car ownership. Also, car renting services have since become increasingly popular among Singaporeans families and young adults. Furthermore, with Singapore's highly connected transport network, some Singaporeans may only require the use of a car for a certain period of time, hence allowing them to resort to rental cars instead of owning a private vehicle.

There are several growing platforms and companies where users are able to rent cars such as Getgo, CarLite and TribeCar. Each company has its own way of charging users with various different prices at different timings. As a customer, we are always on the lookout for the cheapest and best price in the market and the same goes for renting cars. Also, with the increasing cost of living in Singapore, Singaporeans are always sourcing for the cheapest service. However, comparing prices in rental cars is not always as easy as it seems, it requires the comparison of different applications and calculation of different prices.

As such, our team intends on bridging this gap by helping users calculate the cheapest real time prices from different car rental platforms to compare and choose what is best for the user.

The **CCRental** web application will come in handy in helping users to calculate their time needed for renting the car and recommending a range of cheapest rental cars. Users will be able to get the results of the rental car without needing to go through different websites when comparing the prices.

In addition, our target users of this application are residents of Singapore who would like to rent cars. People who have attained a driving licence as well as families who need a car to travel during weekends are our target audience for this application.

1.5 References

- IEEE 830-1998 Template
- Best Car Sharing Singapore: https://blog.moneysmart.sg/transportation/car-sharing-singapore-guide/#getgo-review
- React JS Documentation: https://reactjs.org/docs/getting-started.html
- Node JS Documentation: https://nodejs.org/en/docs
- MongoDB Documentation: https://www.mongodb.com/docs/
- Bootstrap Documentation: https://getbootstrap.com/
- Bootstrap-React Documentation: https://react-bootstrap.github.io/
- Google Maps API: https://developers.google.com/maps/documentation/javascript
- GetGo Website: https://getgo.sg/
- CarLite Website: https://www.carlite.sg/
- TribeCar Website: https://www.tribecar.com/

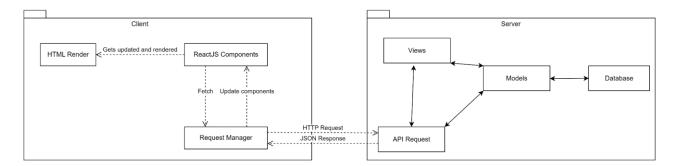
2. Overall Description

2.1 Product Perspective

CCRental web application is a new, standalone, self-contained web application. It is a new web application that aims to help users to find the cheapest and nearest rental car services. The application can help to recommend an ideal location to pick up the car and the cheapest price according to the number of hours they need to rent the car for. The application also uses the Google Maps API to allow users to input their location in order to better estimate the amount of time needed for renting a car. The application will then sort the results based on the cheapest to the most expensive car renting service for users to refer to.

The application is inspired by applications that compare taxi prices and we hope to be able to create and programme the same functionalities for the renting services.

An overall system diagram depicting the operation of the application is as shown below:



2.2 Product Functions

This section will summarise the major functions that the product must perform or must let the user perform.

The **CCRental** web application product functionalities will be broken down into three main subcategories - Accounts, ComparePrice, CalculateDistance.

A. Accounts

- Users can register for an account
- Users can login to their registered account
- Users can retrieve their login credentials
- Users can recover their password in the case if users forgot their password.

B. ComparePrice

- Users can input their preference of the options based on pickup location, date, time, type of car as well as estimated duration.
- Results will be filtered accordingly and displayed from the cheapest to most expensive rental service

C. CalculateDistance

- Users can input all the locations they want to go
- System can automatically calculate and provide an estimation of the amount of time they need to rent the car.

D. Save Location

- Users can input the pickup location address duration field to save their search location
- System will save the data once users click onto the save location button.
- Users can view the save location in the bookmark page.

2.3 User Classes and Characteristics

This section will describe the user classes and characteristics of the applications that are based on frequency of use, subset of product function used, technical expertise, security or privilege levels. The main users for our application are People with driving licences and also families who are on the lookout for car rental service.

A. People with driving licence

| Attributes | Description |
|----------------------------------|--|
| Frequency of use | High |
| Subset of product functions used | All |
| Technical expertise | Low |
| Characteristics | These are people who have attained a driving licence but do not have ownership of private vehicles. Hence, CCRental will come into good use where it allows them to obtain the cheapest rental car service from the platform. |

B. Families who wants to rent car

| Attributes | Description |
|----------------------------------|---|
| Frequency of use | High |
| Subset of product functions used | All |
| Technical expertise | Medium |
| Characteristics | Having a car will increase convenience for family outings etc. Hence, families are more likely to rent a car for their family outing. Therefore, the system will provide recommendations of cars that are more pro-family and suited for their use. |

2.4 Operating Environment

This section will provide the description of the environment in which the software will operate, including the hardware platform, operating system and versions together with other software components that must peacefully coexist.

Product Environment of **CCRental**: The web application will need to be run using common web browsers like Google Chrome or FireFox.

Development Environment of **CCRental**:

| Development Environment | Description |
|---------------------------------|--|
| Front-end: React.js | React.js framework is an open-source JavaScript framework and library developed by Facebook. It is used for building interactive user interfaces and web applications efficiently. React.js allows us to develop our application by creating reusable components. Hence, React.js is suitable to be used to design and build web applications. ReactJS (version 18.2.0) |
| Back-end: Node JS | Node.js is an open source server environment which is found on multiple platforms such as Windows, Linux, Mac OS etc. It is an asynchronous event-driven JavaScript runtime which is designed to build scalable network applications. NodeJS (version 18.15.0) |
| Database: MongoDB | MongoDB is a document database with the scalability and flexibility to allow querying and indexing the way developers want. MongoDB stores data in flexible, JSON-like documents. The document model maps to the objects in the application code allows for data to be easily utilised. All data is stored in MongoDB. |
| Back-end (web scraping): Python | Python is a high level programming language that emphasises in readability and also found in most devices due to its popularity and its extensive library collection. Python supports BeautifulSoup4 that is quick in HTML reading and parsing. Python3.0 <= |

2.5 Design and Implementation Constraints

Limitations

| Limitations | Details |
|--------------------------|--|
| Google Maps API | Time taken to retrieve location or data from Google Maps API might take longer than expected due to the use of free service. |
| Web Scraping limitations | There are many limitations that we have not foreseen in the web scraping part: - Efficiency: The scraper takes information from three different websites and also uses google maps api to return data. This takes around 8 seconds per search. - The structure of the Data being returned: Since all three websites have different attributes such as GetGo's does not show the type of car ("Sedan", "SUV", "VAN) therefore we had to remove this attribute from our original plan. We had to reduce and abstract the car data that shows similarity between all three website's car data. - The accuracy of Data: Regarding the scraping of data in GetGo, the data seems to be called from their own API and only showed the locations of the nearby cars. Thus this information is not very useful, as we wanted to know the car details too and their prices. However they did have a json file attached in their website's HTML script where all of its car data exists. So we decided to use it, however it does not emit cars that are already booked, leading to lower accuracy. |

Design Standards

| Design Standards | Details | |
|-----------------------|---|--|
| Programming standards | Each frontend component needs to have its own folder that consists of .js file and .css file for better management of different components. | |
| | Avoid deep nesting in codes. This will make it easier to follow and read as well as to debug. | |
| | Use proper indentation to improve readability of code. | |
| | Leave comments to describe code function so that it can | |

| | guide other developers when working on the code. | |
|--------------------------|--|--|
| | All non-class variables must adopt the camelCase naming conventions. | |
| | All class variables must adopt the PascalCase naming conventions. | |
| User Interface Standards | All User Interface design must adopt the same colour and theme scheme throughout all the pages. | |
| | All User Interface design needs to adhere to the pre- approved or considered user interface design. | |

2.6 User Documentation

A demo video on the flow of the application will be attached and shown to provide users with explanations on the navigation of the application.

To further ease developers in setting up the web application, README files with specific instructions to set up the environment for both front-end and back-end would be provided for the users.

2.7 Assumptions and Dependencies

This section will further discuss any assumed factors that could affect the requirements stated in the SRS.

- We assume that all data that are web scraped from the websites are accurate and up-to-date.
- The application assumes that users are connected to a strong internet connection.

3. External Interface Requirements

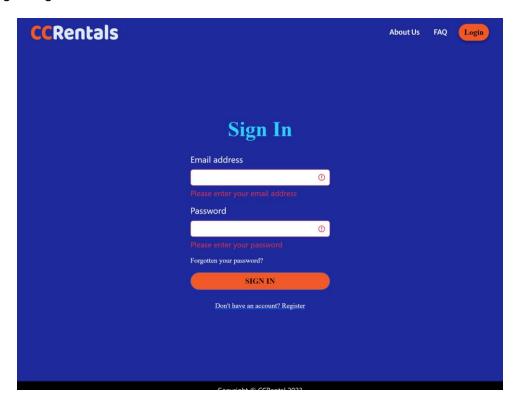
3.1 User Interfaces

This segment will provide a description of the logical characteristic of each interface. Sample screen images and user interfaces will be shown for better illustration.

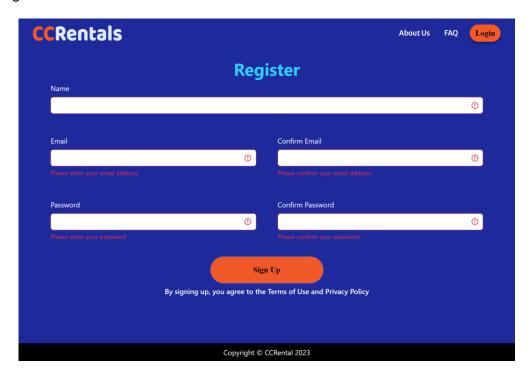
A. Home Page before login



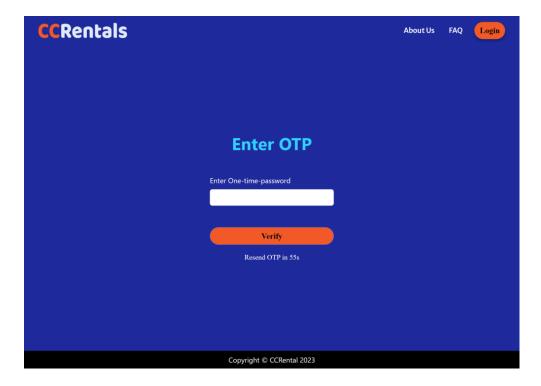
B. Login Page



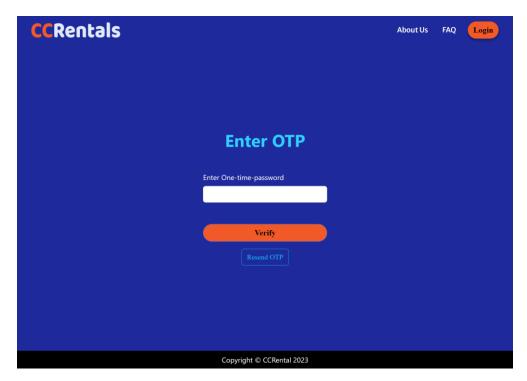
C. Register Account



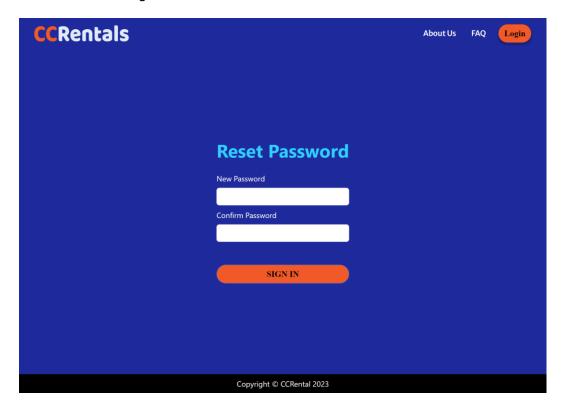
D. Enter OTP Page before resending OTP



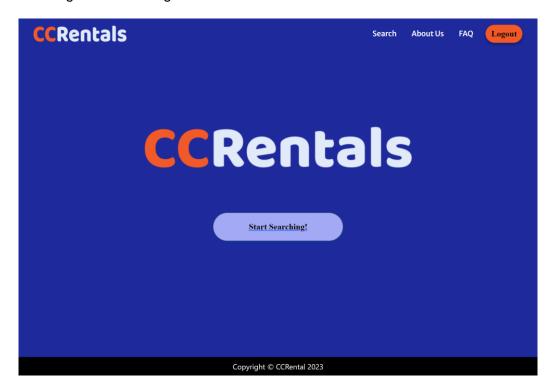
E. Enter OTP Page after resending OTP option is available



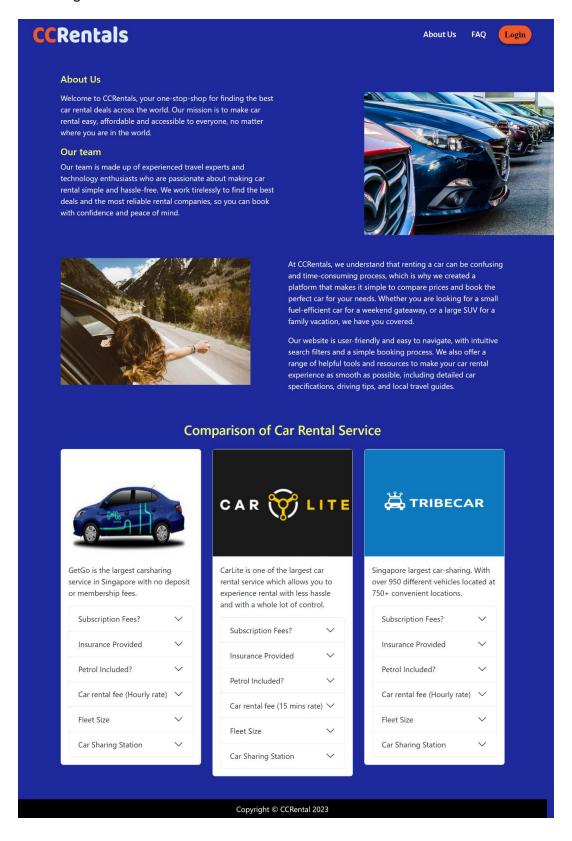
F. Reset Password Page



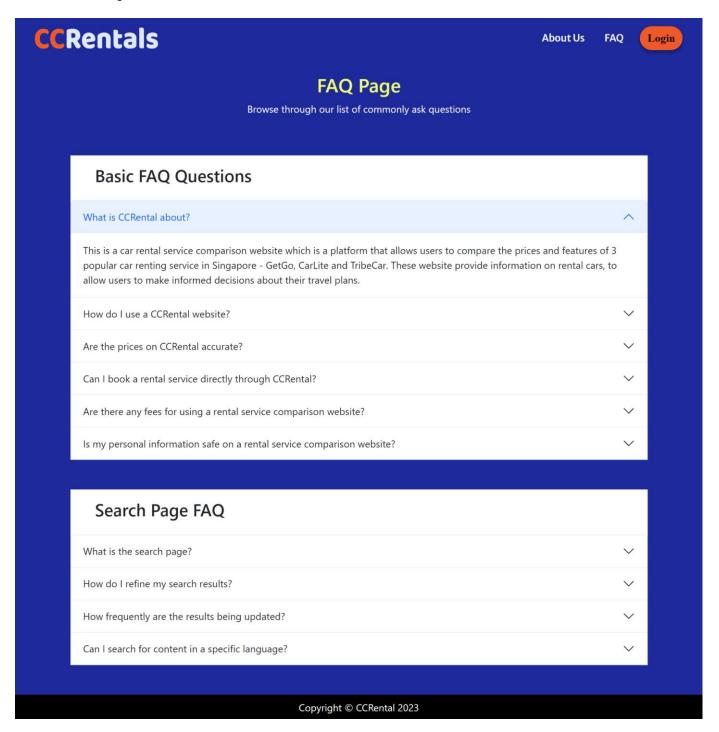
G. Home Page after user logs in



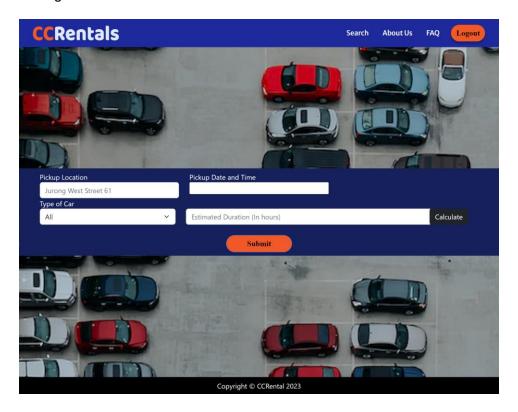
H. About Page



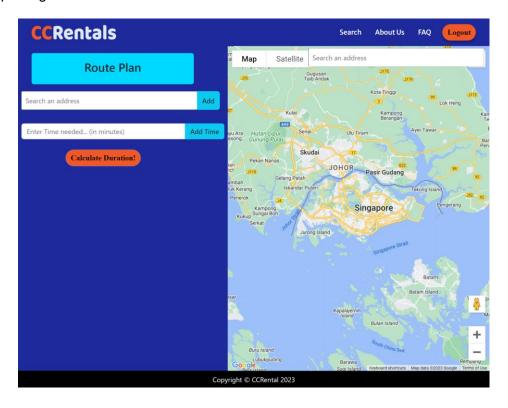
I. FAQ Page



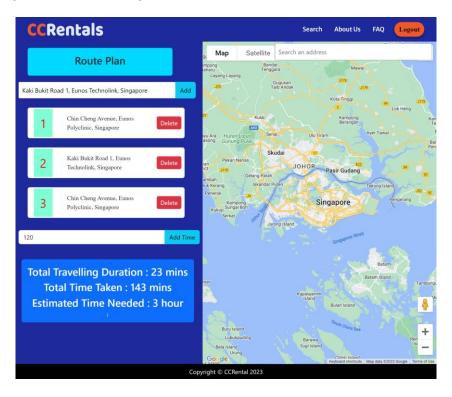
J. Search Page



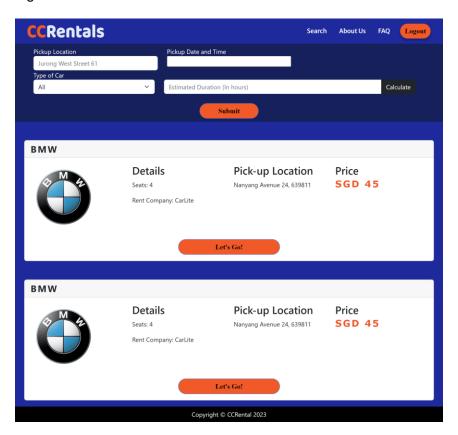
K. Maps Page



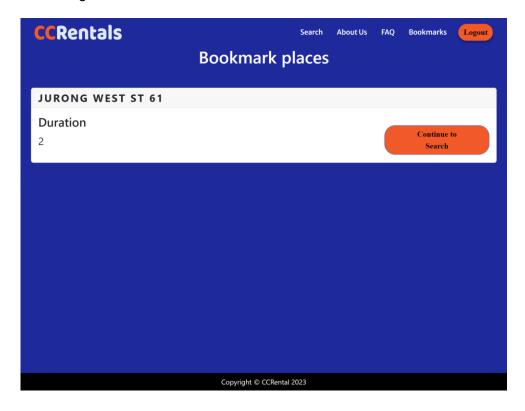
L. Maps Page - After calculating estimated time



M. Results Page



N. Bookmark Page



3.2 Hardware Interfaces

This section will cover all hardware interface requirements for the **CCRental** application to achieve its desired functionalities. This includes the supported device types that are needed, the nature of data and control interactions between the software and hardware as well as communication protocols being used.

A. Client-side Requirements

The **CCRental** web application will support all desktop computers or laptops as well as being compatible with web services on smartphones. This device must support the usage of a desktop browser such as GoogleChrome or Firefox.

B. Server-side Requirements

The **CCRental** backend server must be hosted and run on a server-computer. The backend server will perform basic functionalities such as Create, Read, Update, Delete (CRUD) operations as well as connection using REST API with the client service on the back-end database. The MongoDB database must be connected and hosted on the local computer.

3.3 Software Interfaces

This segment will describe the connections between this product and other software components which comprises databases, operating systems, tools, libraries or integrated commercial components.

A. Software Components

The **CCRental** web application is using MongoDB as a back-end database to handle all the querying of data in the web application. The back-end server is implemented using the node.js framework which will help to perform functionalities, the front-end that is implemented using React JS and are connected using Rest API.

B. Software Architecture

The **CCRental** software architecture is following the Model-View-Controller design pattern.

3.4 Communications Interfaces

This segment will discuss all the associated communication interfaces for this web application to be working.

The **CCRental** web application is following the REpresentational State Transfer which is an architectural style for allowing easier communication between systems. This allows the implementation of client and server to be done independently. In the REST architecture, clients will send requests to retrieve or modify data, and servers send responses to these requests.

Communication from client to server will invoke the GET and POST requests. The CCRental web application will require to communicate with an existing Gmail account to post email during forget password test cases.

4. System Features

This section will include all system feature description and use cases.

4.1 Register

4.1.1 Description and Priority

| Description | First time users can register for an account to create their account by simply clicking on the 'Register' button. |
|------------------|---|
| Priority | High |
| Frequency of Use | 20 times per day |

4.1.2 Stimulus/Response Sequences

| Use Case ID: | 001 | | |
|----------------|-----------------|--------------------|---------------|
| Use Case Name: | Register | | |
| Created By: | Lim Ke En | Last Updated By: | Lim Ke En |
| Date Created: | 29 January 2023 | Date Last Updated: | 21 March 2023 |

| User (Initiating Actor), Database | | |
|--|--|--|
| First time users can register for an account to create their account by simply clicking on | | |
| the 'Register' button. | | |
| 1. The user must be connected to the internet | | |
| 2. The user does not have an account prior to registration - Chosen email address | | |
| does not exist in the database. | | |
| 3. The user has navigated to the Login Interface | | |
| 1. The user has successfully registered an account for the application with a unique | | |
| username and password and their account is added into the system database. | | |
| Or | | |
| 2. The user is alerted with the reason(s) why the registration of the account is | | |
| unsuccessful. | | |
| | | |
| | | |

Flow of Events:

- 1. At the homepage of the website, the user can click onto the "Login" button and the system will redirect the user to the login page.
- 2. Since the user is a new user and would like to create an account to access the functions, he would need to register for a new account.
- 3. The user can click on "Register as a new user" which is situated at the bottom of the login page and he will be redirected to the registration page.
- 4. The user would then need to input a valid email address, username.
- 5. The user will need to input a valid password that contains at least 8 characters which includes an upper-case, lower-case letter, numerical digits and a special character.
- 6. The user will need to input the password once more to confirm his password.
- 7. At the end of the registration form, the user would need to check the checkbox of "I agree to the Terms of Use and Privacy Policy".
- 8. The user will click on the "Sign up" button to register their account.
- 9. The system validates if there is an identical email existing in the system
- 10. The system will verify if the password satisfies all requirements
- 11. Upon verification, the system will store all information in the database securely.
- 12. Once registration is successful, the system will automatically help the user to log into his account and go into the home page after logging in.

Alternative Flows:

AF-S5: The user inputs a password that does not satisfy all the requirements set.

- 1. The system displays the message "Password does not meet all requirements, please try again!" under the password field.
- 2. The system returns to Step 5 and waits for inputs from the user.

AF-S5: The user inputs a mismatched email address.

- 1. The system displays the message "Email does not match, please try again!"
- 2. The system returns to Step 5 and waits for inputs from the user.

AF-S6: The user inputs a mismatched password.

- 3. The system displays the message "Passwords do not match, please try again!" below the password field.
- 4. The system returns to Step 5 and waits for inputs from the user.

AF-S7: The user did not check the checkbox of "I agree to the Terms of Use and Privacy Policy."

- 1. Upon clicking on the "Sign up" button, the system will display the message "Please check the checkbox for acknowledging the Terms of Use and Privacy Policy!" at the top of the registration form.
- 2. The system will return to Step 4 and wait for input from the user.

AF-S8: The user did not complete all of the input fields.

- 1. Upon clicking on the "Sign up" button, the system will display the message "Please check that all fields are filled up!" at the top of the registration form
- 2. The system will return to Step 4 and wait for user to complete all inputs.

AF-S9: The user inputs an email address that had already been registered.

- 1. The system displays the message "Email address has already been registered, please input another email address!" under the email address field.
- 2. The system returns to Step 4 and waits for input from the user.

Exceptions:

EX-1: The user did not receive the OTP in his email.

- 1. Users can click on the "Resend OTP" button that is made available after 60 seconds.
- 2. Once the user clicks on the "Resend OTP" button, a new OTP will be generated by the system and sent to the email address.
- 3. The system will return to Step 4 and wait for the user to input again.

EX-2: The user request for more than three OTP request.

- 1. On the fourth time the user requests to generate a new OTP, the system will generate the message "Please try again with a different email" at the top of the registration form.
- 2. The system returns to Step 4 and waits for input from the user.

4.1.3 Functional Requirements

- 1. Users must be able to create an account on the system.
- 1.1. The system must display text fields for the user to enter his credentials
- 1.1.1.Text field must consists of username
- 1.1.2. Text field must consist of an email address and an confirm email address field
- 1.1.3. Text field must consists of a password and a confirm password field
 - 1.2. The users must fill in all of the fields before clicking on the 'Sign up' button.
 - 1.3. The system must verify all the fields filled in by the user before success creation of the account.
- 1.3.1. The system must make sure that the email address and confirm email address fields which the users inputted are the same.
- 1.3.2. The system must make sure that the password and confirm password fields which the users inputted are the same.
- 1.3.3. The email address that the users entered must not exist before.
- 1.3.4. The system needs to provide an error message to describe the reasons that the user's information is rejected.
 - 1.4. The system must create an account for the user upon verification and store it in the database
 - 1.5. The system must log the user to the main page of the system after registration.

4.2 Login

4.2.1 Description and priority

| Description | Users can login to his/her account with the correct credentials that are inputted when users register. |
|------------------|--|
| Priority | High |
| Frequency of Use | 20 times per day |

4.2.2 Stimulus/ response sequence

| Use Case ID: | 002 | | |
|----------------|-----------------|--------------------|-----------------|
| Use Case Name: | Login | | |
| Created By: | Lim Ke En | Last Updated By: | Lim Ke En |
| Date Created: | 29 January 2023 | Date Last Updated: | 7 February 2023 |

| Actor: | User (Initiating Actors), Database | | |
|----------------|---|--|--|
| Description: | The user can login to his/her account with the correct credentials that are inputted when | | |
| | users register. | | |
| Preconditions: | 1. The user must be connected to the Internet. | | |
| | 2. The user has a registered account. | | |

| Postconditions: | 1. The User has successfully logged into his/her own account. | | |
|--------------------|--|--|--|
| | OR | | |
| | 2. The user is notified of the reason(s) why he is unable to login into his account. | | |
| | Eg. You have input the wrong email address/password | | |
| Flow of Events: | 1. At the homepage of the website, the user can click onto the "Login" button and | | |
| | the system will redirect the user to the login page. | | |
| | 2. At the login page, the system requests the input of both the email address and | | |
| | password. | | |
| | 3. The user inputs his registered email address and his password. | | |
| | 4. The user clicks on the "Login" button | | |
| | 5. The system verifies the credentials (Email and Password) provided with the | | |
| | database VerifyCredentials function | | |
| | 6. If the Email and Password are correct and verified, the user will be directed into | | |
| | his account. | | |
| Alternative Flows: | AF-S4: The user left the input field blank. | | |
| | 1. Upon clicking onto the "Login" button, the system displays the following | | |
| | message "Please ensure that all fields are filled up!". | | |
| | 2. The system will prompt the user to fill up all the fields. | | |
| | 3. The system returns to Step 3 and waits for the user to fill in all the fields. | | |
| | | | |
| | AF-S5: The user inputs an incorrect email address or password. | | |
| | 1. Upon clicking onto the "Login" button, the system displays the following | | |
| | message: "Invalid email address and/or password!" at the top of the login page using the | | |
| | LoginError function. | | |
| | 2. The system returns to Step 3 and waits for the user to fill in the fields again. | | |
| Exceptions: | EX-1: The user inputs incorrect email address and password for more than five times | | |
| | 1. After five attempts, the system will display the message "More than five tries, | | |
| | please try again after 10 minutes or click on forget your password" | | |
| | 2. The system will only accepts registration hence returning to Step 3 after 10 | | |
| | minutes | | |
| | | | |
| | EX-2: The user forgets his username and/or password | | |
| | 1. The user clicks on "Forget Password" that is situated below the login button. | | |

| | 2. The user can recover his/her account using the extended use case |
|---------|---|
| | RecoverAccount |
| Extends | RecoverAccount |

4.2.3 Functional requirements

- 1.User must be able to register for an account and login using the correct credentials
- 1.1. The system must display text fields for the user to enter his/her information
- 1.1.1.Text fields must consists of a email address
- 1.1.2.Text fields must consists of a password
 - 1.2.Users must fill in all required text fields before pressing on the 'login' button
- 1.2.1. System must verify that all fields are being filled up for the users to be able to log in to the system
 - 1.3. System must be able to log the user in if the information from the text fields are verified and correct
- 1.3.1.Email address must be found in the database
- 1.3.2.Password entered must match the password that is set with the email address in the database
 - 1.4. System must be able to log the user into the home page of the website.

4.3 RecoverAccount

4.3.1 Description and Priority

| Description | The user can request for help if he forgets his password and this use case can help to recover the account. |
|------------------|---|
| Priority | Medium |
| Frequency of Use | Approximately 5 times a day |

4.3.2 Stimulus/Request Response

| Use Case ID: | 003 | | |
|----------------|-----------------|--------------------|------------------|
| Use Case Name: | RecoverAccount | | |
| Created By: | Lim Ke En | Last Updated By: | Lim Ke En |
| Date Created: | 29 January 2023 | Date Last Updated: | 15 February 2023 |

| Actor: | User (Initiating Actors), Database | |
|----------------|--|--|
| Description: | The user can request for help if he forgets his password and this use case can help to | |
| | recover the account. | |
| Preconditions: | 1. The user must be connected to the internet | |

| | 2. The user has forgotten his/her login credentials (Password of his account) | |
|--------------------|--|--|
| Postconditions: | 1. The user has successfully recovered his/her account by changing his password. | |
| | OR | |
| | 2. The user has sought further assistance and support from the customer service. | |
| Flow of Events: | 1. The user clicks on "Forget your password" on the login page | |
| | 2. The system displays the recover account page | |
| | 3. User will input the registered email address and clicks on "Recover Account" | |
| | 4. The system will verify the email address to ensure that the email address exist | |
| | and sends an email to the email address that is given | |
| | 5. The system then automatically generates a One-time Password (OTP) and emails | |
| | it into the user's inbox. | |
| | 6. User will input the OTP. | |
| | 7. Upon successful inputs of the OTP, the system will redirect users to a page | |
| | where users can type in their new password with certain requirements. | |
| | 8. The system then validates and verifies the new password and updates into the | |
| | database. | |
| | 9. Once the password is changed successfully in the database, users will be | |
| | informed of the change in password and be redirected back to the login page. | |
| Alternative Flows: | AF-S4: The user inputs the incorrect email address and email address is not registered | |
| | 1. The system will display the following message: "Not a registered email, Please | |
| | try again!" at the top of the page. | |
| | 2. The system will returns to Step 3 and waits for user to input the registered email | |
| | address | |
| | | |
| | AF-S7: The user inputs an incorrect OTP | |
| | 1. The system displays the message "Incorrect OTP! Please try again!" at the top of | |
| | the registration form | |
| | 2. The system will re-generate a new OTP and send it to their email address. | |
| | 3. The system returns to Step 4 and waits for the user to input again. | |
| | | |
| | AF-S8: The user inputs a password that does not satisfy all the requirements set. | |
| | 1. The system displays the message "Password does not meet all requirements, | |
| | please try again!" under the password field. | |
| | | |

2. The system returns to Step 7 and waits for inputs from the user.

AF-S8: The user inputs a mismatched password.

- 1. The system displays the message "Passwords do not match, please try again!" below the password field.
- 2. The system returns to Step 7 and waits for inputs from the user.

Exceptions:

EX-1: The user forgets his registered email

- 1. The user clicks on "Contact Support" button
- 2. The system will show the support email address
- 3. The user will then contact the support via email to recover his/her email address

EX-2: The user did not receive the OTP in his email.

- 1. Users can click on the "Resend OTP" button that is made available after 60 seconds.
- 2. Once the user clicks on the "Resend OTP" button, a new OTP will be generated by the system and sent to the email address.
- 3. The system will return to Step 4 and wait for the user to input again.

EX-3: The user request for more than three OTP request.

- 1. On the fourth time the user requests to generate a new OTP, the system will generate the message "Please try again with a different email" at the top of the registration form.
- 2. The system returns to Step 4 and waits for input from the user.

EX-4: The user did not receive any email from the website despite multiple tries.

- 1. Users can click onto the "Help" button and seek help from the customer service.
- 2. User then waits for the customer service to attend to his problem.
- 3. The system returns to Step 4 and waits for further input from the user.

4.3.3 Functional Requirements

- 1. System must be able to ask user to input their registered email address
- 1.1. System needs to check if the email text field is being inputted
 - 2. System must verify that the email address that the user registered exist in the database and verify that the email address exist.
 - 3. System must be able to sent an OTP to the email address and verify it thereafter.

4.4 Search

4.4.1 Description and Priority

| Description | Users will be able to search for the location they want to rent the car, pick up time, drop off time as well as filter the type of car that the users prefer |
|------------------|--|
| Priority | High |
| Frequency of Use | 20 times a day |

4.4.2 Stimulus/Request Response

| Use Case ID: | 004 | | |
|----------------|-----------------|--------------------|---------------|
| Use Case Name: | Search | | |
| Created By: | Lim Ke En | Last Updated By: | Lim Ke En |
| Date Created: | 30 January 2023 | Date Last Updated: | 21 March 2023 |

| Actor: | User (Initiating Actor), CarRentingData (Database) | | | |
|-----------------|--|--|--|--|
| Description: | Users will be able to search for the location they want to rent the car, pick up time, drop | | | |
| | off time as well as filter the type of car that the users prefer | | | |
| Preconditions: | 1. Users must have logged in | | | |
| | 2. Users must be connected to an internet | | | |
| Postconditions: | Users will obtain a list of car renting services that is sorted from the lowest price to the | | | |
| | highest price. | | | |
| Flow of Events: | 1. Users can navigate through the navigation bar and click onto the "Start | | | |
| | Searching" button that is situated on the navigation bar or the home page to start their | | | |
| | searching process | | | |

| | 2. Users can first type in their postal code of the current location | | | |
|--------------------|---|--|--|--|
| | 3. After that, users can enter the date of renting the car, start time of renting, drop | | | |
| | off time, type of car (e.g. 5 seater car, electric car) depending on their preference. | | | |
| | 4. Users will then click onto the search button to allow the system to retrieve all | | | |
| | results. | | | |
| | 5. Users can also click onto the save location button to save their search location. | | | |
| | 6. The system will retrieve the information of the preferred choice. | | | |
| | 7. The system will display the results of the car renting services sorted from the | | | |
| | lowest price to the highest price using the ComparePrice use case. | | | |
| Alternative Flows: | AF-S2: Users key in invalid postal code of their location | | | |
| | 1. The system will generate the following message: "Please enter a valid postal | | | |
| | code" at the bottom of the text box for the location | | | |
| | 2. The system will return back to step 2 and wait for further input from the user. | | | |
| | | | | |
| | AF-S3: Users did not field in all the blanks of input | | | |
| | 1. The system will generate the following message: "Please input all the fields" at | | | |
| | the bottom of the text box | | | |
| | 2. The system will return back to step 2 and waits for further input from the user | | | |
| | | | | |
| | AF-S3: Users do not know the amount of time they need in renting the car | | | |
| | 1. Users can click on the "Need estimate time?" button below the drop off time | | | |
| | section. | | | |
| | 2. System will then redirect the users to the Maps page where users can input the | | | |
| | starting location and their destination of travel using the extend <i>Maps</i> use case | | | |
| | | | | |
| Exceptions: | EX-1: The website loses internet connection while searching | | | |
| | 1. A page which shows the following message "Internet connection is lost, please | | | |
| | try again later." which informs the user of the problem. | | | |
| | 2. The system will return to step 1 for users to key in the inputs. | | | |
| Includes: | ComparePrice | | | |
| Extends | Maps | | | |
| | | | | |

4.4.3 Functional Requirements

- 1.User shall be able to search for their current location or area to rent the car in the search bar, and results of the nearest car rental location should be shown
- 1.1. System will be able to verify if users have inputted all text field.
- 1.2. System needs to verify if the current location or area of location is valid.
- 1.3. System will filter all the information and display all results.
 - 2.User shall be able to get his current location using the GPS feature or manually input his current location using postal code
- 2.1. System will retrieve the current location using GPS feature of the Google Maps API
 - 3.User shall be able to enter type of car from the given suggestions
 - 4.User shall be able to enter the what time do they like to start renting the car and the time duration for the car rental
- 4.1. System will verify the inputs of the field, for instance the duration of car rental should be in numeric values.

4.5 Maps

4.5.1 Description and Priority

| Description | Users will use the google maps API to input the locations they are travelling to and the system will calculate the total estimated travelling time users require. | |
|------------------|---|--|
| Priority | Medium | |
| Frequency of Use | 10 times a day | |

4.5.2 Stimulus/Request Response

| Use Case ID: | 005 | | |
|----------------|---------------------------|--------------------|---------------|
| Use Case Name: | Maps [Calculate distance] | | |
| Created By: | Lim Ke En | Last Updated By: | Lim Ke En |
| Date Created: | 30 January 2023 | Date Last Updated: | 23 March 2023 |

| Actor: | User (Initiating Actor), Google Maps | |
|----------------|--|--|
| Description: | Users will use the google maps API to input the list of locations they are travelling to and | |
| | the system will calculate the total estimated travelling time the users require. | |
| Preconditions: | 1. Users are logged into the account | |

| | 2. Users must be connected to an Internet | | | |
|--------------------|---|--|--|--|
| | 3. Users must have searched for the nearest renting location and set it as the starting | | | |
| | point. | | | |
| | 4. Google Maps API needs to be set up and needs to be able to be used | | | |
| Postconditions: | Users will obtain the total estimated travel time and are able to estimate the total amount | | | |
| | of time needed to rent the car. | | | |
| Flow of Events: | 1. After knowing the start location, users will input the number of locations they | | | |
| | will be travelling to. | | | |
| | 2. Users will then input all the addresses of the location by adding each of the | | | |
| | locations one by one using the autocomplete function from Google Maps API. | | | |
| | 3. The system will then compute the total estimated travelling time using the | | | |
| | Google Maps Geocoding and Geolocation API, this will allow users to estimate the | | | |
| | amount of time they require to rent the car. | | | |
| | 4. Users can enter the total amount of time needed to stay at each location in total in | | | |
| | one input. | | | |
| | . The system will then display the total amount of estimated travelling time. | | | |
| Alternative Flows: | AF-S2: User inputs an invalid address | | | |
| | 1. The system will display the following message "Please enter a valid address" | | | |
| | under the invalid address | | | |
| | 2. The system will return to step 2 and wait for further inputs from the user. | | | |
| | AF-S3 User did not add any location into the blanks or only include 1 location | | | |
| | 1. The system will display the following message "Please enter more locations" as | | | |
| | an alert to alert the users to include more locations. | | | |
| | 2. The system will return to step 2 and wait for further inputs from the user. | | | |
| Exceptions: | EX-2: Google Maps API is not being set up properly | | | |
| | 1. A page which shows the following message "Error with Maps, Maps is not set | | | |
| | up." which informs the user of the problem. | | | |
| | 2. The system will return to step 1 for users to key in the inputs. | | | |

4.5.3 Functional Requirement

- 1.User shall be able to click on various car park locations and check the distance and time from their current location to the carpark clicked
- 1.1. System must be able to verify that the car park location exists.
 - 2.User shall be able to see the directions from their current location to the nearest car park they want to travel from
 - 3. Users shall be able to select the location in which they are travelling to.
- 3.1. System must verify that the location that users are going is valid.
- 3.2. System must be able to calculate the estimated travelling time
 - 4. Users shall be able to check the estimated time required for them to rent a car.
- 4.1. System must be able to calculate all the estimated travelling time and suggest the time in which users require to rent their car.

4.6 ComparePrice

4.6.1 Description and Priority

| Description | Users will be provided with the results that is sorted from the lowest to the highest price | |
|------------------|---|--|
| Priority | High | |
| Frequency of Use | 20 times a day | |

4.6.2 Stimulus/Request Response

| Use Case ID: | 006 | | |
|----------------|-----------------------------|--------------------|-----------------|
| Use Case Name: | ComparePrice (Results Page) | | |
| Created By: | Lim Ke En | Last Updated By: | Lim Ke En |
| Date Created: | 30 January 2023 | Date Last Updated: | 7 February 2023 |

| Actor: | User (Initiating Actor), CarRentingData | | |
|----------------|---|--|--|
| Description: | Users will be provided with the results that is sorted from the lowest to the highest price | | |
| Preconditions: | 1. Users is connected to the internet | | |
| | 2. Users have login to their registered account | | |
| | 3. Users have used the search use case to search and filter about their preference | | |
| | 4. System shall be able to calculate the renting prices from all three companies | | |

| Postconditions: | Users will be provided with the list of cheapest rental service and users can make | | |
|--------------------|---|--|--|
| | informed decision | | |
| Flow of Events: | 1. Users will be directed to a page where the system will display the information | | |
| | according to user's preference that is sorted from lowest to highest price | | |
| | 2. The system will display information such as location of the car renting place, | | |
| | total rental amount, colour of car and type of car | | |
| | 3. The system will also show the rating of the car where users can refer to those | | |
| | ratings that is shown in the CarRating use case | | |
| | 4. At the side panel, users can filter more information such as the inclusivity of fuel | | |
| | using the filter use case | | |
| Alternative Flows: | AF-S4: User can choose not to select any filter. | | |
| | 1. The system will show all results sorted from the lowest to the highest price | | |
| | without applying any filter. | | |
| Includes: | Filters, CarRatings | | |

4.6.3 Functional Requirement

- 1. User must be able to check the various prices of different car rentals for their travel
- 1.1. System must display more information about the various car rentals
 - 2. System shall be able to be provided with the best deal according to the parameters set by the user

4.7 CarRatings

4.7.1 Description and Priority

| Description | Users will be able to read reviews from other users about the different car renting companies and users can add reviews if they want | |
|------------------|--|--|
| Priority | Medium | |
| Frequency of Use | 10 times a day | |

4.7.2 Stimulus/Request Response

| Use Case ID: | 007 | | |
|----------------|------------|------------------|-----------|
| Use Case Name: | CarRatings | | |
| Created By: | Lim Ke En | Last Updated By: | Lim Ke En |

| Date Created: 30 January 2023 | Date Last Updated: | 7 February 2023 |
|-------------------------------|--------------------|-----------------|
|-------------------------------|--------------------|-----------------|

| Actor | Users (Initiating Actor), Database | |
|--------------------|---|--|
| Actor: | | |
| Description: | Users will be able to read reviews from other users about the different car renting | |
| | companies and users can add reviews if they want | |
| Preconditions: | 1. Users is connected to the internet | |
| | 2. Users have login to the registered account | |
| Postconditions: | 1. Users have read about the reviews from other users which can help them in | |
| | making more informed choices | |
| | OR | |
| | 2. Users have added their reviews and ratings for the different car renting | |
| | companies. | |
| Priority: | Medium | |
| Frequency of Use: | 10 times a day | |
| Flow of Events: | Reading Reviews | |
| | 1. System will display the top 5 reviews | |
| | 2. Users can read about the reviews and see the rating of the car renting company | |
| | 3. If users wants to read more about the company, the link to the car renting | |
| | company will be included in the reviews page | |
| | | |
| | Adding Reviews | |
| | 1. Below the reviews section, the system will display a comment bar where users | |
| | can add in their review of the car renting company | |
| | 2. Users can add in their reviews and add their rating towards the company | |
| | 3. After users are ready to add their review and rating, users can press the "Submit" | |
| | button | |
| | 4. The system will store the reviews and ratings in the database | |
| | | |
| Alternative Flows: | AF-S2 (Adding Reviews): Users left the fields blank and press the "Submit" button | |
| | 1. The system will generate the following message: "Please enter text into the | |
| | fields" at the bottom of the page | |
| | 2. The system will return to step 2 and wait for further inputs from the users. | |
| Exceptions: | EX-1: No reviews about the car renting company | |
| | | |

| 1 | System will show the following message: "No rev | iews added" at the reviews |
|---|---|----------------------------|
| s | n | |

4.7.3 Functional Requirement

- 1.Users are able to review and see rating of the cars
- 2.Users must be provided with the correct ratings and review of the car.

4.8 Filters

4.8.1 Description and Priority

| Description | Include filters that filter choices such as inclusivity of fuel as well as if you can travel to malaysia. |
|------------------|---|
| Priority | Medium |
| Frequency of Use | 10 times a day |

4.8.2 Stimulus/Request Response

| Use Case ID: | 008 | | |
|----------------|-----------------|--------------------|-----------------|
| Use Case Name: | Filter | | |
| Created By: | Lim Ke En | Last Updated By: | Lim Ke En |
| Date Created: | 31 January 2023 | Date Last Updated: | 7 February 2023 |

| Actor: | Users (Initiating Actor), Database | |
|-----------------|---|--|
| Description: | Include filters that filter choices such as inclusivity of fuel as well as if you can travel to | |
| | malaysia. | |
| Preconditions: | 1. Users is connected to the internet | |
| | 2. Users have login to the registered account | |
| | 3. Users have used the search use case to search | |
| | 4. Users have view the list of prices in the comparePrices use case | |
| Postconditions: | Users will be able to filter their choices according to their preference for a more filtered | |
| | list of suggestion | |

| Flow of Events: | 1. | At the side panel, users can tick onto the check box that are applicable to their |
|-----------------|--------|---|
| | choice | s |
| | 2. | Users are able to filter by the following selection: Fuel type and car condition |
| | 3. | The system will regenerate the choices as follows |
| | 4. | The system will generate a new list of choices according to the filtered choice |
| | 5. | Users can now view the more detailed list according to their own preference |

4.9 ViewInformation

4.9.1 Description and Priority

| Description | Users can view more information about the specific car rental. |
|------------------|--|
| Priority | Medium |
| Frequency of Use | 10 to 15 times a day |

4.9.2 Stimulus/Request Response

| Use Case ID: | 009 | | |
|----------------|------------------|--------------------|------------------|
| Use Case Name: | ViewInformation | | |
| Created By: | Lim Ke En | Last Updated By: | Lim Ke En |
| Date Created: | 12 February 2023 | Date Last Updated: | 16 February 2023 |

| Actor: | Users (Initiating Actor), Database |
|-----------------|---|
| Description: | Users can view more information about the specific car rental upon clicking on the view |
| | button |
| Preconditions: | 1. A detailed list of car rental have been generated for comparison that is arranged |
| | from the lowest price to the highest price |
| Postconditions: | 1. Users will be able to view more information about the car such as the terms and |
| | conditions |
| | 2. Users can be redirected to the car renting page if they choose to book the specific |
| | car rental service |
| Priority: | Medium |

| Frequency of Use: | 10 to 15 times | |
|-------------------|--|--|
| Flow of Events: | 1. Upon wanting to know more information, users can click on the view button. | |
| | 2. After clicking the view button, the detailed information about the car will be | |
| | shown. | |
| | 3. Full detailed information about the car would be listed in that page. | |
| | 4. Information such as the terms and condition of the car renting service and some | |
| | (Frequently Ask Question) FAQ will be listed for the user | |
| | 5. If users wants to book the certain car renting service, they can be redirected to | |
| | the specific website or application | |

5. Other Nonfunctional Requirements

5.1 Usability Requirements

- 5.1.1 System should display prices up to 2 decimal points and in SGD currency.
- 5.1.2 System should use 12 hour clock to describe current time
- 5.1.3 System should be able to show time in hour and minutes for time required in travel or time of duration of car rental
- 5.1.4 System should show FAQ information in the local language according to the user's locale
- 5.1.5 System must be able to display all the information in the language preferred by the user
- 5.1.6 Users must not spend more than 5 minutes to create an account
- 5.1.7 If network connection is not available, the website must display and informative pop-up box telling the users to try again later.

5.2 Performance Requirements

- 5.2.1 After searching, users should get up to 20 car rental recommendations that match their preference within 30 seconds.
- 5.2.2 System must be able to locate the user's current location within 5 seconds if the user choose to use the current location finder by Google API.
- 5.2.3 System must be able to calculate the total estimated time needed to rent the car within 15 seconds.
- 5.2.4 System must not be shut down for more than 10 hours in a year
- 5.2.5 Website should be fully functional within 15-30 seconds.

5.3 Supportability Requirements

- 5.3.1 Website must be able to run and are compatible with most web browsers
- 5.3.2 Website should be able to be tested, adapt, maintain, configure, scale and localise

5.4 Security Requirements

- 5.4.1 The system must not disclose the user's country and email address to other users
- 5.4.2 Other users must not be able to view other user's password, email addresses.
- 5.4.3 Other users must not be able to change other user's passwords and email addresses.
- 5.4.4 The system should not be disclosing the user's email address and password for any personal or commercial use.

5.5 Interface Attributes

5.5.1 System should interact with the API of google maps and other web-scraping websites

5.6 Overall Maintenance

- 5.6.1 Updating the database of the website regularly
- 5.6.2 Constant updates for website design or changes
- 5.6.3 Perform backups regularly and stored off site
- 5.6.4 Update website's software and plugins
- 5.6.5 Checking and removing spam reviews, comments and user accounts.

Appendix A: Glossary

This segment will define all the terms, acronyms, abbreviations that are written in this SRS document.

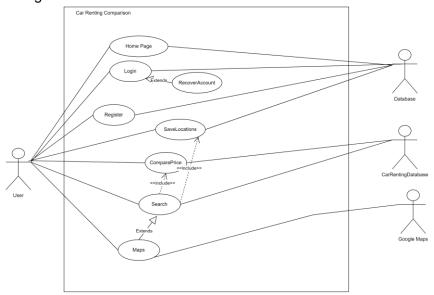
| document. | <u> </u> |
|--------------------------|---|
| Created by | Li jiaqian |
| Date created | 29 January 2023 |
| API | API stands for Application Programming Interface, which is a set of protocols for two or more computer programs to communicate with each other |
| User account | A means by which app users can get access to the platform. It includes a username as an identification set by user and an registered email address or contact number where the platform will send OTP for users to log in. The users can also log in with the password they set when registering. |
| Database | A spreadsheet that contains all the users' accounts including username, registered emails or phone numbers, passwords and their Favourite Starting Point etc. |
| Starting point | A box where users can enter their starting location. They can directly select their current position or their favourite starting point. |
| Favourite starting point | A location that is most often selected by a user. Platform will record the starting points a user has selected and sort them by number of times. The most often selected one will be marked as Favourite starting point and provided to users to select without entering location in detail |
| Nearest rental points | A set of rental points that belong to different renting companies and are closest to the starting point entered by users. |
| Rating | A scaling system implemented by our platform for users to rate and review for their car-renting experience. The scale is from one star to five stars. More stars stand for better user experience. The rating of a renting company is the average of the users' rating. The rating system will be offered to a user after a renting |

| | service. |
|-------------------------|--|
| One time password (OTP) | A six-digit number which will be sent to a user's email address or phone number via email or SMS for the user to log in the platform. An OTP will expire in 3 minutes and the user can request another OTP after 1 minute. |
| Destinations | A series of boxes where users can enter the locations where they want to go in order. If the number of boxes provided is not enough, users can also add more boxes for them to enter their destinations |
| Calculated time spent | The time that is calculated by using Google Maps by summing the time needed to reach destinations. Since the companies in our platform only provide "from A to A" service, the return time is also counted. |
| Estimated lease time | The time that is estimated by users themselves. They should refer to the calculated time and then include other time they will spend. |
| Estimated renting fee | The fee that is estimated through multiplying the estimated lease time offered and unit price of a company. |
| Filter | A selection bar where users can choose the car by filtering price, categories,types and features |

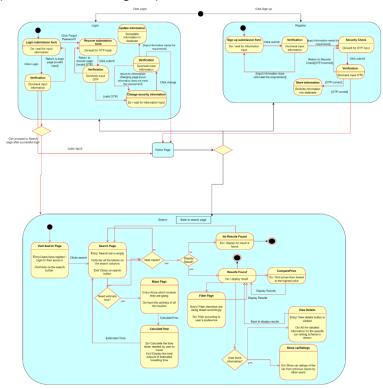
Appendix B: Analysis Models

This segment will consist of all analysis models. Clearer view of the picture are attached in the folder.

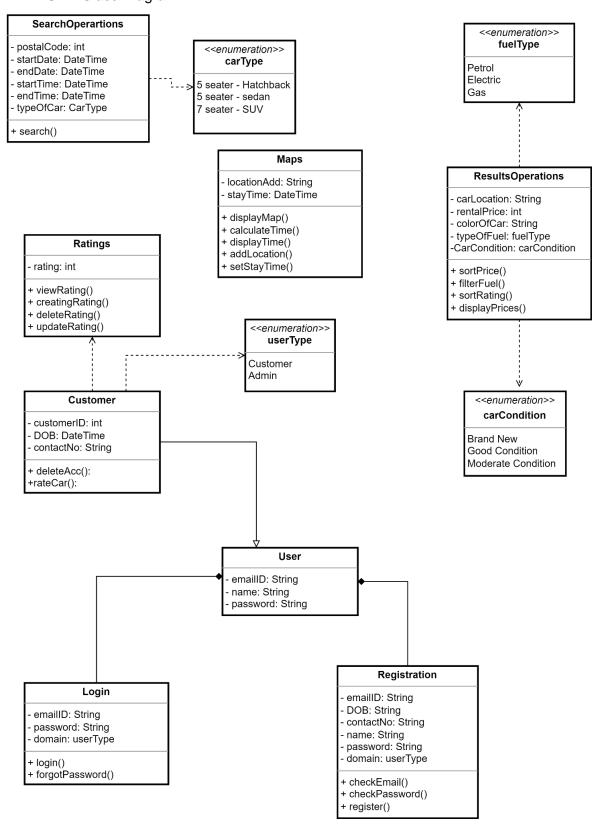
• Use Case Diagram



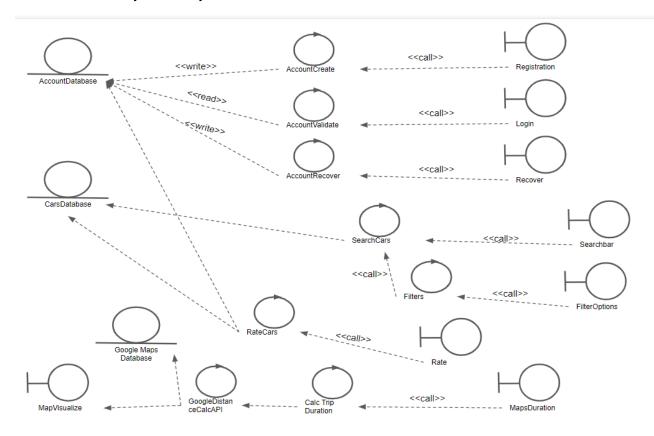
• Dialog Map (State Machine Diagram)



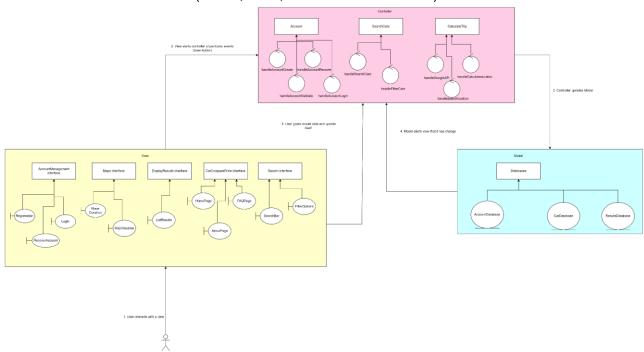
UML Class Diagram



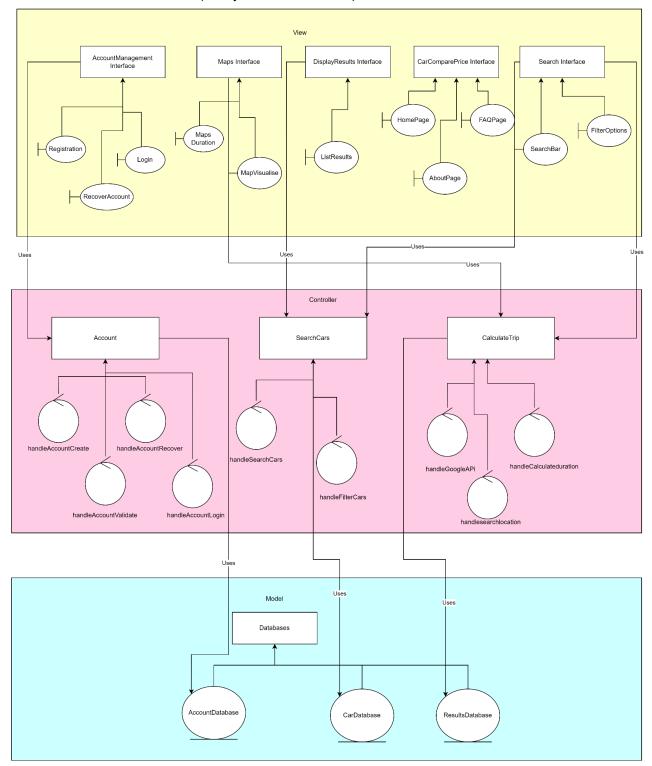
Key boundary Classes and Control Classes



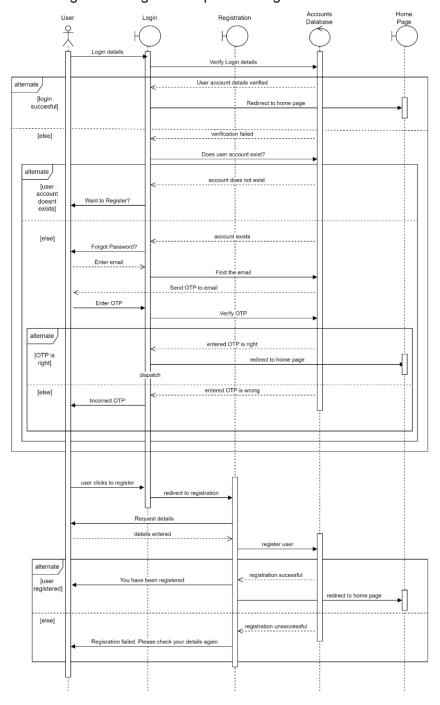
• Software Architecture (Model, View, Controller Architecture)



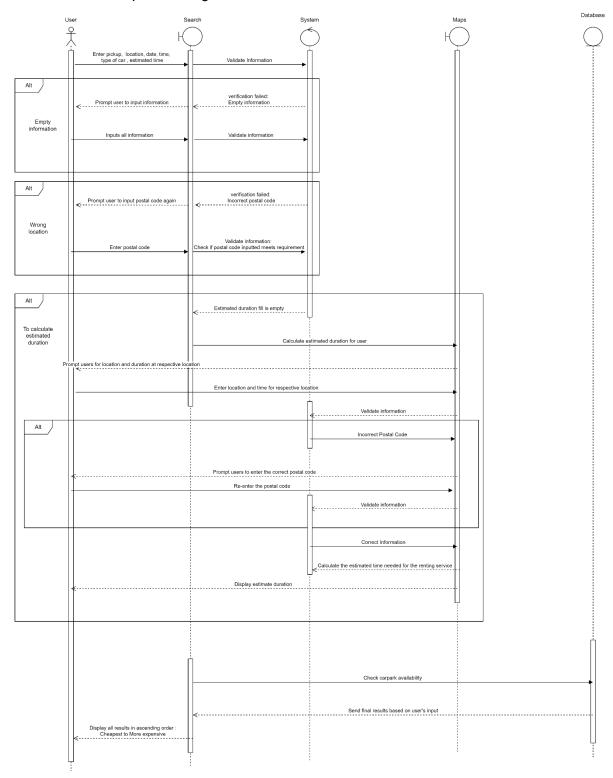
Software Architecture (3-Layered Architecture)



- Sequence Diagram
- Login and Register Sequence Diagram



Search Sequence Diagram



Maps Sequence Diagram [Calculate Duration]

